



DU PAGE COUNTY

Technology Committee

Final Summary

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

Tuesday, May 20, 2025

11:00 AM

Room 3500B

1. CALL TO ORDER

11:00 AM meeting was called to order by Chair Covert at 11:00 AM.

MOTION TO ALLOW REMOTE PARTICIPATION

Member Childress moved, seconded by Member Rutledge, to allow remote participation. All ayes. Motion carried.

2. ROLL CALL

PRESENT	Berlin, Childress, Covert, Eckhoff, Henry, Kaczmarek, Lukas, Rutledge, White, and Yoo
ABSENT	Chaplin
REMOTE	Galassi

3. CHAIRWOMAN'S REMARKS - CHAIR COVERT

No remarks were offered.

4. PUBLIC COMMENT

No public comments were offered.

5. APPROVAL OF MINUTES

5.A. [25-1313](#)

Approval of Minutes for the Technology Committee - Regular Meeting - Tuesday, May 6, 2025

Attachments: [2025-05-06 Technology Minutes](#)

RESULT:	APPROVED
MOVER:	Michael Childress
SECONDER:	Sheila Rutledge

6. BUDGET TRANSFERS

6.A. [25-1283](#)

Budget adjustment total amount of \$1,500 from 1100-2900-53828 (Contingencies) to 1100-2900-50010 (Overtime), to cover overtime costs for FY2025.

Attachments: [\\$1,500.00 \(GIS Overtime\)](#)

RESULT:	APPROVED
MOVER:	Michael Childress
SECONDER:	Yeena Yoo

7. PROCUREMENT REQUISITIONS

7.A. [TE-P-0007-25](#)

Recommendation for the approval of a contract purchase order to Telcom Innovations Group, LLC, for the annual maintenance of the County phone system, for Information Technology, for the period of August 7, 2025 through August 6, 2026, for a contract total amount of \$88,754.50, pursuant to the Intergovernmental Cooperation Act (Sourcewell contract #120122-MBS).

Attachments: [TIG \(Mitel\) - PRCC](#)
[TIG \(Mitel\) - Quote #37281](#)
[TIG \(Mitel\) - Sourcewell Agreement #120122-MBS.pdf](#)
[TIG \(Mitel\) - VED](#)

RESULT:	APPROVED AND SENT TO FINANCE
MOVER:	Sheila Rutledge
SECONDER:	Yeena Yoo

8. OLD BUSINESS

Member Childress asked if there are any updates on the cybersecurity incident that took place recently. Chair Covert responded there are no updates we can share at this time.

Member Grant asked if e-filing is open following the cybersecurity incident. ASA Conor McCarthy advised he should defer to the Circuit Clerk's office.

9. NEW BUSINESS

No new business was discussed.

10. ADJOURNMENT

With no further business, the meeting was adjourned.



Minutes

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-1313

Agenda Date: 5/20/2025

Agenda #: 5.A.



DU PAGE COUNTY

Technology Committee

Final Summary

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

Tuesday, May 6, 2025

11:00 AM

Room 3500B

1. CALL TO ORDER

2. ROLL CALL

PRESENT	Berlin, Chaplin, Childress, Covert, Eckhoff, Galassi, Henry, Kaczmarek, Rutledge, and Yoo
ABSENT	Lukas
LATE	White

3. CHAIRWOMAN'S REMARKS - CHAIR COVERT

Chair Covert provided the following remarks:

Good morning. For the Chair's remarks this morning, I want to remind the tech committee that DuPage County was the target of a ransomware attack last week. The incident affected the Sheriff's Office, the 18th Judicial Circuit Court, and the Circuit Court Clerk's Office. This cyber incident did not impact other elected officials' offices and departments in the county.

The IT Department is working tirelessly, including last weekend, with the Circuit Court Clerk's Office, the 18th Judicial Circuit Court, the Sheriff's Office, and cybersecurity experts to ensure all DuPage County technology environments are safe and secure.

Please remember that the team cannot answer questions or share sensitive details about the incident, as this investigation and recovery efforts are ongoing.

Lastly, I want to thank Nick Kottmeyer, Jason Blumenthal, Evan Shields, the IT Department, the Circuit Court Clerk's Office, the 18th Judicial Circuit Court, the Sheriff's Office, and our cybersecurity experts for their collaborative efforts to secure the County's technology assets and advance investigation and recovery efforts so quickly. This serves as a great example of the collaborative and excellent work done in DuPage County, even when facing a crisis.

4. PUBLIC COMMENT

No public comments were offered.

5. APPROVAL OF MINUTES

5.A. [25-1180](#)

Approval of Minutes for the Technology Committee - Regular Meeting - Tuesday, April 15, 2025

Attachments: [2025-04-15 Technology Minutes](#)

RESULT:	APPROVED
MOVER:	Sheila Rutledge
SECONDER:	Kari Galassi

6. PROCUREMENT REQUISITIONS

6.A. [TE-P-0006-25](#)

Recommendation for the approval of a contract purchase order to SHI International Corp, for the annual maintenance of Tanium endpoint security platform, for Information Technology, for the period of June 7, 2025 through June 6, 2026, for a contract total amount of \$51,744. Contract pursuant to the Intergovernmental Cooperation Act (Sourcewell Contract #121923-SHI).

Attachments: [SHI \(Tanium\) - PRCC](#)
[SHI \(Tanium\) - Quote #26098761](#)
[SHI \(Tanium\) - Sourcewell Contract #121923-SHI](#)
[SHI \(Tanium\) - VED](#)

RESULT:	APPROVED AND SENT TO FINANCE
MOVER:	Yeena Yoo
SECONDER:	Michael Childress

6.B. [25-1161](#)

Recommendation for the approval of a contract purchase order to Business Software, Inc., for the annual maintenance of the BSI Tax Factory Payroll Tax Calculation and Compliance Software, for Information Technology, for the period of June 16, 2025 through June 15, 2026, for a total contract amount of \$18,461.10. Per 55 ILCS 5/5-1022(d) exempt from bidding - IT/Telecom purchases which do not exceed \$35,000.00.

Attachments: [BSI - PRCC](#)
[BSI - Invoice #LUC - 24607](#)
[BSI - VED](#)

RESULT:	APPROVED
MOVER:	Yeena Yoo
SECONDER:	Michael Childress

7. INFORMATIONAL ITEMS

7.A. [JPS-P-0022-25](#)

Recommendation for the approval of a contract to Key Tower, LLC, to provide radio tower maintenance and equipment upgrades, for the Sheriff's Office, for the period of May 13, 2025 through May 12, 2028, for a contract total not to exceed \$211,365; per lowest responsible bid 25-010-SHF. (Sheriff's Office)

Attachments: [Key Tower - PRCC.pdf](#)
[Key Tower Price and Signature.pdf](#)
[Key Towers-010-SHF BID Tabulation.pdf](#)
[Key Tower-Vendor Ethics-Redacted.pdf](#)

RESULT:	INFORMATION RECEIVED AND PLACED ON FILE
MOVER:	Sheila Rutledge
SECONDER:	Kari Galassi

8. PRESENTATION

8.A. [25-1163](#)

AI Guidelines

CIO Anthony McPhearson presented AI Guidelines to the committee, as attached hereto. Discussion followed.

Attachments: [AI Guidelines](#)

9. OLD BUSINESS

No old business was discussed.

10. NEW BUSINESS

The committee discussed the ransomware incident that took place last week which affected the Sheriff's Office, the 18th Judicial Circuit Court, and the Circuit Court Clerk's Office.

11. ADJOURNMENT

With no further business, the meeting was adjourned.



Budget Transfer

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-1283

Agenda Date: 5/20/2025

Agenda #: 6.A.

DuPage County, Illinois
 BUDGET ADJUSTMENT
 Effective October 1, 2024

From: 1100
 Company #

G.I.S.
 From: _____
 Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance		Date of Balance
					Prior to Transfer	After Transfer	
2900	53828		CONTINGENCIES	\$ 1,500.00	7,810.00	6,310.00	5/6/25
Total				\$ 1,500.00			

To: 1100
 Company #

G.I.S.
 To: _____
 Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance		Date of Balance
					Prior to Transfer	After Transfer	
2900	50010		OVERTIME	\$ 1,500.00	(370.88)	1,129.12	5/6/25
Total				\$ 1,500.00			

Reason for Request:

To cover overtime costs in FY2025.

Signature on File _____ Date 05/06/2025
 Department Head *[Signature]*
 Signature on File _____ Date 5/4/25
 Chief Financial Officer _____ Date

Activity _____
 (optional)

****Please sign in blue ink on the original form****

Finance Department Use Only

Fiscal Year 25 Budget Journal # _____ Acctg Period _____

Entered By/Date _____ Released & Posted By/Date _____

Tech - 5/20/25
 FIN/CB - 5/27/25

[Handwritten mark]



Technology Requisition \$30,000 and Over

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: TE-P-0007-25

Agenda Date: 5/20/2025

Agenda #: 7.A.

AWARDING RESOLUTION ISSUED TO
TELCOM INNOVATIONS GROUP, LLC
FOR ANNUAL MAINTENANCE OF THE COUNTY PHONE SYSTEM
FOR INFORMATION TECHNOLOGY
(CONTRACT TOTAL AMOUNT \$88,754.50)

WHEREAS, the County of DuPage by virtue of its power set forth in the Counties Code (55 ILCS 5/1-1001 *et seq.*) is authorized to enter into this Agreement; and

WHEREAS, pursuant to the Governmental Joint Purchasing Act (30 ILCS 525/2), the County is authorized to enter into a Joint Purchasing Agreement for annual maintenance of the County phone system; and

WHEREAS, pursuant to Intergovernmental Agreement between the County of DuPage and the Sourcewell contract #120122-MBS, the County of DuPage will contract with Telcom Innovations Group, LLC; and

WHEREAS, the Technology Committee recommends County Board approval for the issuance of a contract to Telcom Innovations Group, LLC, for annual maintenance of the County phone system, for the period of August 7, 2025 through August 6, 2026, for Information Technology.

NOW, THEREFORE BE IT RESOLVED, that County contract, covering said for annual maintenance of the County phone system, for the period of August 7, 2025 through August 6, 2026, for Information Technology, be, and it is hereby approved for issuance of a contract by the Procurement Division to Telcom Innovations Group, LLC, 125 N. Prospect Avenue, Itasca, IL 60143, for a contract total amount not to exceed \$88,754.50, pursuant to the Sourcewell contract #120122-MBS.

Enacted and approved 27th day of May, 2025 at Wheaton, Illinois.

DEBORAH A. CONROY, CHAIR
DU PAGE COUNTY BOARD

Attest: _____

JEAN KACZMAREK, COUNTY CLERK



Procurement Review Comprehensive Checklist
 Procurement Services Division
 This form must accompany all Purchase Order Requisitions

SECTION 1: DESCRIPTION			
<i>General Tracking</i>		<i>Contract Terms</i>	
FILE ID#: 25-1248	RFP, BID, QUOTE OR RENEWAL #: Quote #37281	INITIAL TERM WITH RENEWALS: OTHER	INITIAL TERM TOTAL COST: \$88,754.50
COMMITTEE: TECHNOLOGY	TARGET COMMITTEE DATE: 05/20/2025	PROMPT FOR RENEWAL: 3 MONTHS	CONTRACT TOTAL COST WITH ALL RENEWALS: \$88,754.50
	CURRENT TERM TOTAL COST: \$88,754.50	MAX LENGTH WITH ALL RENEWALS: ONE YEAR	CURRENT TERM PERIOD: INITIAL TERM
<i>Vendor Information</i>		<i>Department Information</i>	
VENDOR: Telcom Innovations Group LLC	VENDOR #: 12123	DEPT: IT	DEPT CONTACT NAME: Joe Bulaga
VENDOR CONTACT: Randall Borchardt	VENDOR CONTACT PHONE: 630-616-4225	DEPT CONTACT PHONE #: 630-407-5151	DEPT CONTACT EMAIL: Joseph.Bulaga@dupagecounty.gov
VENDOR CONTACT EMAIL: rjborchardt@ask-tig.com	VENDOR WEBSITE:	DEPT REQ #:	
<i>Overview</i>			
DESCRIPTION Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.). Annual Mitel Software Assurance and maintenance, in the amount of \$88,754.50, per Sourcewell contract #120122-MBS.			
JUSTIFICATION Summarize why this procurement is necessary and what objectives will be accomplished The original contract was approved in 2019 and implementation done in 2020 to improve call flow and call routing capabilities, making a more favorable and pleasant experience for constituents when contacting the County. The current contract expires on 08/07/2025 and this replaces it.			

SECTION 2: DECISION MEMO REQUIREMENTS	
DECISION MEMO NOT REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required.
DECISION MEMO REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.
COOPERATIVE (DPC2-352), GOVERNMENT JOINT PURCHASING ACT (30ILCS525) OR GSA SCHEDULE PRICING	

SECTION 3: DECISION MEMO	
SOURCE SELECTION	Describe method used to select source. The original contract was sourced via RFP #18-220-IT. This is sourced using Sourcewell contract #120122-MBS.
RECOMMENDATION AND TWO ALTERNATIVES	Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action). 1) Do not approve the contract, which would require us to go out to bid for a new phone system. 2) Staff recommends approving the two-year contract.

SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION

JUSTIFICATION	Select an item from the following dropdown menu to justify why this is a sole source procurement.
NECESSITY AND UNIQUE FEATURES	Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific.
MARKET TESTING	List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not.
AVAILABILITY	Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted.

SECTION 5: Purchase Requisition Information

<i>Send Purchase Order To:</i>		<i>Send Invoices To:</i>	
Vendor: Telcom Innovations Group LLC	Vendor#: 12123	Dept: IT	Division:
Attn: Randall Borchardt	Email: rjborchardt@ask-tig.com	Attn: Sarah Godzicki	Email: ITAP@dupagecounty.gov
Address: 125 N. Prospect Ave.	City: Itasca	Address: 421 N. County Farm Road	City: Wheaton
State: IL	Zip: 60143	State: IL	Zip: 60187
Phone: 630-616-4225	Fax:	Phone: 630-407-5037	Fax:
<i>Send Payments To:</i>		<i>Ship to:</i>	
Vendor: SAME AS ABOVE	Vendor#:	Dept: IT	Division:
Attn:	Email:	Attn: Joe Bulaga	Email: Joseph.Bulaga@dupagecounty.gov
Address:	City:	Address: 421 N. County Farm Road	City: Wheaton
State:	Zip:	State: IL	Zip: 60187
Phone:	Fax:	Phone: 630-407-5151	Fax:
Shipping		Contract Dates	
Payment Terms: PER 50 ILCS 505/1	FOB: Destination	Contract Start Date (PO25): Aug 7, 2025	Contract End Date (PO25): Aug 6, 2026

Purchase Requisition Line Details

LN	Qty	UOM	Item Detail (Product #)	Description	FY	Company	AU	Acct Code	Sub-Accts/Activity Code	Unit Price	Extension
1	1	EA		Mitel Maintenance & Support 08/08/2025 - 08/07/2026	FY25	1000	1110	53020		31,835.80	31,835.80
2	1	EA		Mitel Premium Software Assurance 08/08/2025 - 08/07/2026	FY25	1000	1110	53807		56,918.70	56,918.70
<i>FY is required, ensure the correct FY is selected.</i>										Requisition Total	\$ 88,754.50

<i>Comments</i>	
HEADER COMMENTS	Provide comments for P020 and P025.
SPECIAL INSTRUCTIONS	Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO. Please send PO to Sarah Godzicki & Joe Bulaga and copy both when emailing PO to vendor. Please make First Invoice Date Allowed 05/27/2025.
INTERNAL NOTES	Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO.
APPROVALS	Department Head signature approval for procurements under \$15,000. Procurement Officer Approval for ETSB.

Telcom Innovations Group

Phone: 630-350-0700 Fax: 630-350-0711
125 N. Prospect
Itasca, IL 60143



Quote

No.: **37281**
Date: 5/6/2025

Quote Prepared for:
Joe Bulaga (630) 407-5151

Prepared by: Randy Borchardt
rborchardt@ask-tig.com
Account No.: 760
Phone: (630) 407-6500

Du Page County Admin.
421 N. County Farm Road
Wheaton, IL 60187-3978 U.S.A.

Qty.	Description	UOM	Sell	Total
1	Mitel Maintenance August 8, 2025 -August 7, 2026	EA	\$31,835.80	\$31,835.80
1	Mitel Software Assurance (SWA) August 8, 2025- August 7, 2026	EA	\$56,918.70	\$56,918.70
Pricing per Sourcewell Contract #120122.				
			Item Total:	\$88,754.50
			Total:	\$88,754.50

Telcom Innovations Group

Phone: 630-350-0700 Fax: 630-350-0711
125 N. Prospect
Itasca, IL 60143



Quote

No.: **37281**
Date: 5/6/2025

Quote Prepared for:
Joe Bulaga (630) 407-5151

Prepared by: Randy Borchardt
rborchardt@ask-tig.com
Account No.: 760
Phone: (630) 407-6500

Du Page County Admin.
421 N. County Farm Road
Wheaton, IL 60187-3978 U.S.A.

Qty.	Description	UOM	Sell	Total
------	-------------	-----	------	-------

All orders over \$5,000.00 may require a deposit.

Valid until this date 8/7/2025 12:00:00AM
unless otherwise noted.

Notes:

Mitel product with an active subscription to Software Assurance provides TIG with access to: New software releases and updates (labor and parts for installation is billable). Functionality enhancements, and Mitel Technical Support services. Mitel offers no grace period. Any SWA allowed to lapse, one day past the expiration date, will be subject to a Mitel re-enlist penalty.

Confirm Preference: TIG Installed To be shipped

Check here for Credit Card Purchase

Name and number for TIG to contact for Credit Card information:

Name: _____ Phone Number: _____

All credit card purchases are subject to a 3% fee at time of purchase. For security reasons do not place CC number on quote. A TIG representative will call the contact shown. Visa, MasterCard and Discover accepted.

Approved by: _____

Date: _____

Telcom Innovations Group, LLC Confidential and Proprietary Information

PRICING ON THIS QUOTE IS GOOD FOR 90 DAYS

Pricing on this quote is subject to change due to US Government tariffs

ANY ADDITIONAL SOFTWARE ADDS WILL INCUR ADDITIONAL SOFTWARE ASSURANCE CHARGES

Sourcewell# 120122-MBS

Telcom Innovations Group

Phone: 630-350-0700 Fax: 630-350-0711
125 N. Prospect
Itasca, IL 60143



Quote

No.: **37281**
Date: **5/6/2025**

Quote Prepared for:
Joe Bulaga (630) 407-5151

Prepared by: Randy Borchardt
rborchardt@ask-tig.com
Account No.: 760
Phone: (630) 407-6500

Du Page County Admin.
421 N. County Farm Road
Wheaton, IL 60187-3978 U.S.A.

Qty.	Description	UOM	Sell	Total
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THERE WILL BE AN ADDITIONAL 3% CHARGE FOR ALL CREDIT CARD PURCHASES

Excludes applicable sales tax, labor, shipping & handling and trip charge. All parts carry a 90 day warranty.

Any SWA allowed to lapse will be subject to a Mitel re-enlist penalty.

All Labor is subject to current TIG trip charges.

T & M Labor Rates

Labor to be billed at \$155.00 per hour regular time and \$232.50 per hour overtime for Standard Telephony.
Labor to be billed at \$210.00 per hour regular time and \$315.00 per hour overtime for Professional Services.

Maintenance Labor Rates

Labor to be billed at \$145.00 per hour regular time and \$217.50 per hour overtime for Standard Telephony.
Labor to be billed at \$200.00 per hour regular time and \$300.00 per hour overtime for Professional Services.

Labor Rate Notice:

Regular time = M-F 8am – 5pm
Overtime = M-F 6am – 8am and 5pm – 10pm; Saturday through 5pm (straight time X 1.5 will be charged.)
Double time = Any hours not listed in Regular or Overtime definitions above (straight time X 2.0 will be charged)

Due to labor agreements, all weekday overtime charges commence at 5 PM. Overtime billing will continue through the work’s completion. Weekend labor will be billed from the time the technician arrives until the time they leave. All overtime labor will be charged a portal-to-portal trip fee of \$225.00 for each time a technician is requested on site. All remote labor will be billed in accordance with this policy, the trip fee will only be charged if the technician is dispatched.

Note: For all digital carrier circuits (T-1, PRI & BRI), TIG will guarantee that all of the required PBX hardware and software will be installed, programmed and tested by the providers due date. TIG cannot guarantee any services provided from third parties or their performance in delivering those services. Any failure of third party providers may result in additional charges from TIG.

CUSTOMER PROVIDED SERVERS: All customer-provided servers will comply with manufacturer server specifications and minimally meet the specifications provided to you by your TIG Account Executive. All hardware, operating system and application software (SQL, Excel, Internet Explorer, etc.) required will be assembled, preloaded and tested prior to being shipped to TIG. Any labor required to bring any customer-provided equipment up to application specifications will be billed on an hourly basis at TIG's Professional Services labor rate.

UPGRADES:

The pricing provided includes manufacturer incentives which require the return of certain system components. These components must be returned to TIG within 2 weeks for the proposed pricing to be held. In the event the parts are not returned to TIG within two weeks, TIG will invoice the amount of the incentive back to the customer.



Solicitation Number: RFP #120122

CONTRACT

This Contract is between Sourcewell, 202 12th Street Northeast, P.O. Box 219, Staples, MN 56479 (Sourcewell) and Mitel Business Systems, Inc. on behalf of itself and on behalf of its affiliate, Mitel Networks Corporation, 1146 North Alma School Road, Mesa, AZ 85201 (Supplier).

Sourcewell is a State of Minnesota local government unit and service cooperative created under the laws of the State of Minnesota (Minnesota Statutes Section 123A.21) that offers cooperative procurement solutions to government entities. Participation is open to eligible federal, state/province, and municipal governmental entities, higher education, K-12 education, nonprofit, tribal government, and other public entities located in the United States and Canada. Sourcewell issued a public solicitation for Unified Communication and Contact Center Solutions from which Supplier was awarded a contract.

Supplier desires to contract with Sourcewell to provide equipment, products, or services to Sourcewell and the entities that access Sourcewell's cooperative purchasing contracts (Participating Entities).

1. TERM OF CONTRACT

- A. **EFFECTIVE DATE.** This Contract is effective upon the date of the final signature below.
- B. **EXPIRATION DATE AND EXTENSION.** This Contract expires March 8, 2027, unless it is cancelled sooner pursuant to Article 22. This Contract may be extended one additional year upon the request of Sourcewell and written agreement by Supplier.
- C. **SURVIVAL OF TERMS.** Notwithstanding any expiration or termination of this Contract, all payment obligations incurred prior to expiration or termination will survive, as will the following: Articles 11 through 14 survive the expiration or cancellation of this Contract. All other rights will cease upon expiration or termination of this Contract.

2. EQUIPMENT, PRODUCTS, OR SERVICES

- A. **EQUIPMENT, PRODUCTS, OR SERVICES.** Supplier will provide the Equipment, Products, or Services as stated in its Proposal submitted under the Solicitation Number listed above.

Supplier's Equipment, Products, or Services Proposal (Proposal) is attached and incorporated into this Contract.

All Equipment and Products provided under this Contract must be new and the current model unless stated otherwise in this Contract. Supplier may offer close-out or refurbished Equipment or Products if they are clearly indicated in Supplier's product and pricing list. Unless agreed to by the Participating Entities in advance, Equipment or Products must be delivered as operational to the Participating Entity's site.

This Contract offers an indefinite quantity of sales, and while substantial volume is anticipated, sales and sales volume are not guaranteed.

B. **WARRANTY.** Supplier warrants that all Equipment, Products, and Services furnished are free from liens and encumbrances, and are free from defects in design, materials, and workmanship. In addition, Supplier warrants the Equipment, Products, and Services are suitable for and will perform in accordance with the ordinary use for which they are intended. Supplier's dealers and distributors must agree to assist the Participating Entity in reaching a resolution in any dispute over warranty terms with the manufacturer. Any manufacturer's warranty that extends beyond the expiration of the Supplier's warranty will be passed on to the Participating Entity.

C. **DEALERS, DISTRIBUTORS, AND/OR RESELLERS.** Upon Contract execution and throughout the Contract term, Supplier must provide to Sourcewell a current means to validate or authenticate Supplier's authorized dealers, distributors, or resellers relative to the Equipment, Products, and Services offered under this Contract, which will be incorporated into this Contract by reference. It is the Supplier's responsibility to ensure Sourcewell receives the most current information.

3. PRICING

All Equipment, Products, or Services under this Contract will be priced at or below the price stated in Supplier's Proposal.

When providing pricing quotes to Participating Entities, all pricing quoted must reflect a Participating Entity's total cost of acquisition. This means that the quoted cost is for delivered Equipment, Products, and Services that are operational for their intended purpose, and includes all costs to the Participating Entity's requested delivery location.

Regardless of the payment method chosen by the Participating Entity, the total cost associated with any purchase option of the Equipment, Products, or Services must always be disclosed in the pricing quote to the applicable Participating Entity at the time of purchase.

A. **SHIPPING AND SHIPPING COSTS.** All delivered Equipment and Products must be properly packaged. Damaged Equipment and Products may be rejected. If the damage is not readily

Participating Entity are able to assess the actual or potential conflict; and provide any additional information as necessary or requested.

R. U.S. EXECUTIVE ORDER 13224. The Supplier, and its subcontractors, must comply with U.S. Executive Order 13224 and U.S. Laws that prohibit transactions with and provision of resources and support to individuals and organizations associated with terrorism.

S. PROHIBITION ON CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE SERVICES OR EQUIPMENT. To the extent applicable, Supplier certifies that during the term of this Contract it will comply with applicable requirements of 2 C.F.R. § 200.216.

T. DOMESTIC PREFERENCES FOR PROCUREMENTS. To the extent applicable, Supplier certifies that during the term of this Contract will comply with applicable requirements of 2 C.F.R. § 200.322.

22. CANCELLATION

Sourcewell or Supplier may cancel this Contract at any time, with or without cause, upon 60 days' written notice to the other party. However, Sourcewell may cancel this Contract immediately upon discovery of a material defect in any certification made in Supplier's Proposal. Cancellation of this Contract does not relieve either party of financial, product, or service obligations incurred or accrued prior to cancellation.


Sourcewell

Mitel Business Systems, Inc., on behalf of
itself and on behalf of its affiliate, Mitel
Networks Corporation

DocuSigned by:
Jeremy Schwartz
By: C0FD2A139D06489...
Jeremy Schwartz
Title: Chief Procurement Officer
Date: 6/20/2023 | 9:15 AM CDT

DocuSigned by:
Frank Skiffington
By: 55D602DC77684F1...
Frank Skiffington
Title: SVP, Americas
Date: 6/20/2023 | 9:28 AM PDT

Approved:

DocuSigned by:

By: 48BAF71B0894454...
Chad Coauette
Title: Executive Director/CEO
Date: 6/20/2023 | 1:08 PM CDT



Required Vendor Ethics Disclosure Statement

Failure to complete and return this form may result in delay or cancellation of the County's Contractual Obligation.

Date: May 2, 2025

Bid/Contract/PO #: _____

Company Name: Telcdom Innovations Group	Company Contact: Randal Borchardt
Contact Phone: 630-616-4225	Contact Email: rjborchardt@ask-tig.com

The DuPage County Procurement Ordinance requires the following written disclosures prior to award:

1. Every contractor, union, or vendor that is seeking or has previously obtained a contract, change orders to one (1) or more contracts, or two (2) or more individual contracts with the county, shall provide to Procurement Services Division a written disclosure of all political campaign contributions made by such contractor, union, or vendor within the current and previous calendar year to any incumbent county board member, county board chairman, or countywide elected official whose office the contract to be awarded will benefit. The contractor, union or vendor shall update such disclosure annually during the term of a multi-year contract and prior to any change order or renewal requiring approval by the county board. For purposes of this disclosure requirement, "contractor or vendor" includes owners, officers, managers, lobbyists, agents, consultants, bond counsel and underwriters counsel, subcontractors and corporate entities under the control of the contracting person, and political action committees to which the contracting person has made contributions.

NONE (check here) - If no contributions have been made

Recipient	Donor	Description (e.g. cash, type of item, in-kind services, etc.)	Amount/Value	Date Made

2. All contractors and vendors who have obtained or are seeking contracts with the county shall disclose the names and contact information of their lobbyists, agents and representatives and all individuals who are or will be having contact with county officers or employees in relation to the contractor bid and shall update such disclosure with any changes that may occur.

NONE (check here) - If no contacts have been made

Lobbyists, Agents and Representatives and all individuals who are or will be having contact with county officers or employees in relation to the contract or bid	Telephone	Email

A contractor or vendor that knowingly violates these disclosure requirements is subject to penalties which may include, but are not limited to, the immediate cancellation of the contract and possible disbarment from future county contracts.

Continuing disclosure is required, and I agree to update this disclosure form as follows:

- If information changes, within five (5) days of change, or prior to county action, whichever is sooner
- 30 days prior to the optional renewal of any contract
- Annual disclosure for multi-year contracts on the anniversary of said contract
- With any request for change order except those issued by the county for administrative adjustments

The full text for the county's ethics and procurement policies and ordinances are available at:

http://www.dupagecounty.gov/government/county_board/ethics_at_the_county/

I hereby acknowledge that I have received, have read, and understand these requirements.

Authorized Signature **Signature on File** _____
 Printed Name Randal J. Borchardt
 Title President
 Date May 2, 2025

Attach additional sheets if necessary. Sign each sheet and number each page. Page _____ of _____ (total number of pages)