



DU PAGE COUNTY

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB - Emergency Telephone System Board

Final Summary

Wednesday, April 8, 2026

9:00 AM

Room 3500B

Join Zoom Meeting

<https://us02web.zoom.us/j/85946217019?pwd=80mCUE7Iw9WaBkMNHS45bviVFJnG0I.1>

Meeting ID: 859 4621 7019

Passcode: 747959

1. CALL TO ORDER

9:00 AM meeting was called to order by Chair Schwarze at 9:00 AM.

2. ROLL CALL

ETSB STAFF:

Linda Zerwin

Nate Krause

Gregg Taormina

Eve Kraus

Andres Gonzalez

Prithvi Bhatt (Remote)

COUNTY CLERK:

Chad Pierce, Deputy Clerk

STATE'S ATTORNEY:

Mark Winistorfer

ATTENDEES:

Gwen Henry, County Treasurer, Member Ex-Officio

Bill Barber, DU-COMM

Lisa Beguhl, DU-COMM

Jackie Bucher, DU-COMM

Kareli Grado, ACDC

Nijah Greene, DU-COMM

Abby Medina, ACDC

Anthony McPhearson, County CIO

Ryan Miller, DU-COMM

Nancy Llaneta, County Finance

Cara Payne, DU-COMM

Steve Pirog, DU-COMM

Alexis Schulze, DU-COMM

Roy Selvik, Addison PD
 Laura Vertucci, ACDC
 Tyler Benjamin, DU-COMM (Remote)
 Ric Ciszewski, West Chicago Fire (Remote)
 Chris Chisnell, Motorola (Remote)
 Ken Dawson, Warrenville PD (Remote)
 William Gabrenya, Bartlett Fire (Remote)
 Craig Gomorzak, Lisle PD (Remote)
 Jeenifer Hurd, Motorola (Remote)
 Jeffery Keefe, West Chicago Fire (Remote)
 Nick Kottmeyer, County Board Office (Remote)
 Bret Mowery, York Center Fire (Remote)
 Jason Norton, Darien PD (Remote)
 Matt Paquini, DMMC (Remote)
 Benny Ranallo, Lombard PD (Remote)
 Michael Rodriguez, Lisle PD (Remote)
 Chris Severns, Motorola (Remote)
 Larry Vacala, Downers Grove PD (Remote)
 Public Observer, (Remote)

On roll call, Members Schwarze, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, and Wolber were present. Member Eckhoff, Member Franz and Member Schar were absent.

PRESENT	Hernandez, Honig, Johl, Markay, Robb, Schwarze, Maranowicz, Wolber, and McCarthy
ABSENT	Franz, Eckhoff, and Schar

3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SCHWARZE

National Public Safety Telecommunications Week

Chair Schwarze acknowledged April 12-18, 2026 as National Public Safety Telecommunications Week and congratulated the telecommunicators, technicians, and support staff serving the DuPage 911 system. He also recognized APCO International Rookie of the Year nominations for TC Maddie Domino of ACDC and TC Noel Garola of DU-COMM, as well as ACDC's Championship Moment nomination for the Addison officer involved shooting incident of October 30, 2025. Executive Director Zerwin then summarized the incident and the telecommunicators involved.

Chair Schwarze then presented a proclamation acknowledging April 12-18, 2026 as National Public Safety Telecommunications Week. Chair Schwarze asked for a motion to accept and place the Proclamation on file. Member Johl motioned, seconded by Member Honig. On voice vote, all Members voted "Aye", motion carried.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT AGENDA

Chair Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for April 8; B/Minutes Approval Policy Advisory Committee for March 2, 2026; C/Minutes Approval ETS Board for March 11, 2026; D/ Statewide 9-1-1 Annual Report to the General assembly. Member Johl motioned, seconded by Member Hernandez. On voice vote, all Members voted "Aye", motion carried.

Chair Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for April 8; B/Minutes Approval Policy Advisory Committee for March 2, 2026; C/Minutes Approval ETS Board for March 11, 2026; D/Statewide 9-1-1 Annual Report to the General assembly. Member Johl motioned, seconded by Member Wolber. On voice vote, all Members voted "Aye", motion carried.

6.A. Monthly Staff Report

6.A.1 [26-0974](#)

Monthly Report for April 8 Regular Meeting

Attachments: [April Meeting Monthly Report.pdf](#)

6.B. Minutes Approval Policy Advisory Committee

6.B.1 [26-0973](#)

ETSB PAC Minutes - Regular Meeting - Monday, March 2, 2026

Attachments: [3-2-2026 PAC Minutes Summary](#)

6.C. Minutes Approval ETS Board

6.C.1 [26-0975](#)

ETSB Minutes - Regular Meeting - Wednesday, March 11, 2026

Attachments: [2026-3-11 ETSB Minutes Summary.pdf](#)

6.D. Statewide 9-1-1 Annual Report to the General Assembly

6.D.1. [26-0976](#)

Statewide 9-1-1 Annual Report to the General Assembly

Attachments: [Statewide 9-1-1AdvisoryBoard Annual Report rev 031926 Redacted](#)

RESULT:	APPROVED THE CONSENT AGENDA
AYES:	Hernandez, Honig, Johl, Markay, Robb, Schwarze, Maranowicz, Wolber, and McCarthy
ABSENT:	Franz, Eckhoff, and Schar

7. FINANCE AND REVENUE

Chair Schwarze asked for a motion to combine Finance and Revenue Agenda Items 7.A.1./ ETSB Revenue Report for April 8 Regular Meeting for Fund 5820/Equalization; 7.A.2./ FY26 Equalization Surcharge Revenue Distribution by Formula for April 8 Regular Meeting; 7.A.3./Treasurer's Report History for April 8 Regular Meeting; 7.A.4/ Payment of Claims History for April 8 Regular Meeting; 7.A.5./ FY26 Expenditure vs Budget and 7.A.6./ Capital Contingencies Management Plan. Member Johl motioned, seconded by Member Maranowicz. On voice vote, all Members voted “Aye”, motion carried.

Chair Schwarze asked for a motion to receive and place on file Finance and Revenue Agenda Items 7.A.1./ ETSB Revenue Report for April 8 Regular Meeting for Fund 5820/Equalization; 7.A.2./ FY26 Equalization Surcharge Revenue Distribution by Formula for April 8 Regular Meeting; 7.A.3./Treasurer's Report History for April 8 Regular Meeting; 7.A.4/ Payment of Claims History for April 8 Regular Meeting; 7.A.5./ FY26 Expenditure vs Budget and 7.A.6./ Capital Contingencies Management Plan. Member Wolber motioned, seconded by Member Johl.

Executive Director Zerwin reviewed the revenue, equalization surcharge, Treasurer’s report, Payment of Claims History, FY26 expenditure, and capital contingency reports and explained staff had revised the formats as part of the upcoming budget process. She reviewed the equalization surcharge distribution by formula, including the monthly hold harmless amount, the four-month reporting delay, and the recent leveling of surcharge receipts. Member Markay asked about the recent decline in surcharge revenue, and Executive Director Zerwin stated the most recent payment showed a slight increase and noted the prior decline had also been flagged by the outside auditors during the annual audit.

Chair Schwarze then asked for clarification on the meaning of hold harmless, and Executive Director Zerwin explained that when the statewide equalization surcharge was set at \$0.87, local wireline surcharge amounts had previously varied significantly by ordinance across 911 systems. She stated the hold harmless provision was established so systems that had collected higher wireline amounts would not experience a significant reduction under the new formula. She noted DuPage’s hold harmless amount was based on its 2015 wireline surcharge revenue of \$2.5 million, which ETSBs receive first under the formula and then the balance is distributed according to a zip code formula. She added that DuPage would not generate that same amount from wireline today because wireline usage has declined substantially, and stated it remained unclear how a future surcharge increase to \$2.50 might affect the hold harmless calculation.

Executive Director Zerwin then reviewed a revised Capital Contingencies Management Plan and stated the report was intended to show the items currently planned for replacement, the fiscal year in which they were expected to be addressed, and the original purchase price of those items.

She noted the report was still a work in progress and stated staff was also refining an obligations report to show future committed costs as part of the budget discussion. Chair Schwarze stated the revised report answered many of the Board's questions regarding capital contingencies. Member Maranowicz, Member Markay, Member Honig, and Member Wolber discussed that the listed amounts reflected original purchase price and not future replacement cost, suggested showing an escalation factor or clearer label, and noted the capital contingencies fund should not be viewed as surplus cash or a reserve but as money already spoken for by planned capital obligations.

Executive Director Zerwin stated the reports were intended to support upcoming budget discussions and noted future radio replacement would require further consideration. She explained that the Motorola financing package had made the current radio project more manageable, but without similar financing in the future, ETSB could need to set aside approximately \$3 million annually for replacement. She added that future radio costs and technology needs remained uncertain and noted the report also showed that capital obligations could be committed in one fiscal year but paid over multiple years. She stated a future radio replacement discussion would also need to consider whether another vendor would offer a comparable financing structure, because without a payment plan the impact on the capital contingencies fund would be significant.

Member Wolber raised the issue of how the Board would handle the upcoming budget process, specifically whether budget discussions should continue during regular Board meetings or through the ad hoc finance committee. He noted there had been contention in the past. Chair Schwarze stated the ad hoc finance committee had not been formally dissolved, but noted he believed the recent budget discussions during regular Board meetings had been productive and asked whether continuing a finance committee as well would be redundant. Member Honig stated it was more productive and transparent to have those discussions at the full Board level so all Members could hear and discuss the information directly. Member Maranowicz stated he shared those same views. Executive Director Zerwin noted the reports had been moved earlier on the agenda so the Board would have sufficient time for those discussions.

Chair Schwarze then asked whether there was consensus to continue the budget process through regular Board meetings, and there was consensus of all Members to continue budget discussions during regular Board meetings in place of the ad hoc finance committee. Chair Schwarze then thanked Executive Director Zerwin and Motorola for their work in negotiating substantial savings on the radio project.

On voice vote, all Members voted "Aye", motion carried.

7.A. Reports

7.A.1. [26-0979](#)

ETSB Revenue Report for April 8 Regular Meeting for Fund 5820/Equalization

Attachments: [Revenue Report Regular Meeting 4.8.26.pdf](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Joseph Maranowicz
SECONDER:	Pat Johl

7.A.2. [26-1087](#)

FY26 Equalization Surcharge Revenue Distribution by Formula for April 8 Regular Meeting

Attachments: [FY26 Equalization Surcharge Revenue Distribution by Formula Report.pdf](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Joseph Maranowicz
SECONDER:	Pat Johl

7.A.3. [26-0980](#)

Treasurer's History Report for April 8 Regular Meeting

Attachments: [Treasurer's History Report April Agenda.pdf](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Joseph Maranowicz
SECONDER:	Sheryl Markay

7.A.4. [26-0981](#)

Payment of Claims History Report for April 8 Regular Meeting

Attachments: [Payment of Claims History April Agenda](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Joseph Maranowicz
SECONDER:	Pat Johl

7.A.5. [26-0982](#)

FY26 Expenditure vs Budget Report

Attachments: [FY26 Expenditure vs Budget Report.pdf](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Joseph Maranowicz
SECONDER:	Pat Johl

7.A.6. [26-0983](#)

Capital Management Plan Report

Attachments: [FY26 Capital Management Plan Report.pdf](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Joseph Maranowicz
SECONDER:	Pat Johl

8. VOTE REQUIRED BY ETS BOARD

8.A. Payment of Claims

8.A.1 [26-0984](#)

Payment of Claims for April 8, 2026 for FY26 - Total for 4000-5820 (Equalization): \$265,615.84. Total for Interdepartmental transfer: \$67.94.

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Payment of Claims 4.8.26 FY26.pdf](#)

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez

8.B. Budget Transfers

8.B.1. [ETS-R-0035-26](#)

Transfer of funds for FY26 from 4000-5820-54199 (Capital Contingencies) to 4000-5820-54110 (Capital Equipment and Machinery) in the amount of \$359,376, for Motorola PO 921054 / 5522-1 Change Order #2, after contract reconciliation for returned equipment.

On roll call, 9 Member voted "Ayes", 0 Members voted "Nay," and 3 Members were absent, motion carried.

Attachments: [BT 54199 to 54110 Moto CO2](#)

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Pat Johl
AYES:	Hernandez, Honig, Johl, Markay, Robb, Schwarze, Maranowicz, Wolber, and McCarthy
ABSENT:	Franz, Eckhoff, and Schar

8.C. Purchase Resolutions

8.C.1. [ETS-R-0029-26](#)

Recommendation for the approval of a contract purchase order to Intergraph Corporation, PO 926019, for blanket purchase order for the development and maintenance of the "Edge Frontier (Xalt Interface)" to facilitate assistance to user agencies, for the period of May 10, 2026 through June 30, 2027, for a total amount of \$150,000; Per ILCS 5/5-1022(c) not suitable for competitive bids. (Sole Source - Sole Provider of Items that are compatible with existing equipment).

On voice vote, all Members voted "Aye", motion carried.

Attachments: [926019 Intergraph PRCC_Redacted.pdf](#)
[Quote 2026-16699 - Ancillary Services_Redacted.pdf](#)
[926019 Intergraph Vendor Ethics_Redacted](#)

RESULT:	APPROVED
MOVER:	Joseph Maranowicz
SECONDER:	Pat Johl

8.C.2. [ETS-R-0036-26](#)

Recommendation for the approval of a contract purchase order to Motorola Solutions, PO 926021, for professional services to implement Phase II AES encryption on the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), for a contract total of \$63,611.17; contract pursuant to the Governmental Joint Purchasing Act, 30 ILCS 525/2 (STARCOM21 Master Contract CMT2028589/P-82865).

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Motorola 926021 PRCC_Redacted.pdf](#)
[DuPage County Encryption Phase 2 Proposal Final_Redacted.pdf](#)

RESULT: APPROVED
MOVER: Joseph Maranowicz
SECONDER: Jessica Robb

8.D. Resolutions

8.D.1 [ETS-R-0030-26](#)

Reappointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Mr. Tyler Benjamin (DU-COMM PSAP Representative).

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Notice of Nomination Benjamin](#)
[DU-COMM PAC REP DD Benjamin_Redacted](#)

RESULT: APPROVED
MOVER: Kyle Wolber
SECONDER: Andrew Honig

8.D.2. [ETS-R-0031-26](#)

Reappointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Chief Colin Fleury (DU-COMM Police Representative).

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Notice of Nomination Fleury](#)
[DU-COMM PAC REP PD Chief Fleury_Redacted](#)

RESULT: APPROVED
MOVER: Joseph Maranowicz
SECONDER: Marilu Hernandez

8.D.3. [ETS-R-0032-26](#)

Resolution approving the sale of inventory from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the Lemont Emergency Management Agency for an amount of \$3,000.

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Lemont EMA Sales Agreement_Redacted](#)
[DEDIRS Attachment A Lemont EMA](#)

RESULT: APPROVED
MOVER: Pat Johl
SECONDER: Marilu Hernandez

8.D.4. [ETS-R-0033-26](#)

Resolution approving the execution of a Memorandum of Understanding between the Emergency Telephone System Board of DuPage County and the Bartlett Fire Protection District for the development of a modification to an interface and connection to the Computer Aided Dispatch (CAD) system for a Tablet Command to add LSI data per DuPage ETSB Policy 911-013.1: Computer Aided Dispatch Interface Access and Fees.

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Signed LSI MOU_Redacted](#)
[Tablet Command LSI 911-013 Appendix G_Redacted](#)

RESULT: APPROVED
MOVER: Pat Johl
SECONDER: Joseph Maranowicz

8.D.5. [ETS-R-0037-26](#)

Resolution for approval of a non-monetary milestone for final acceptance of equipment, licensed software, and accompanying services of the NG911 system in accordance with PO 5866-0001 SERV, between the DuPage County Emergency Telephone System Board and AT&T, Inc..

On voice vote, all Members voted "Aye", motion carried.

Attachments: [ATT Certificate of Acceptance_Redacted.pdf](#)

RESULT: APPROVED
MOVER: Kyle Wolber
SECONDER: Pat Johl

9. TRAVEL AND TRAINING

9.A. Intergraph Live OnTour Octave Introduction - June 17-18

Executive Director Zerwin informed the Board that Hexagon’s restructuring would place the CAD system under Octave and stated she had been invited to remain on the leadership advisory

board. She then advised that staff had also been invited to attend the leadership conference in Austin, Texas, and stated she wished to bring both Deputy Directors and the Operations Administrator, although she would normally leave someone from command staff on site. She noted the matter had also been discussed with the PSAP directors and stated the travel would still be considered a workday, with staff remaining available by laptop and phone.

Chair Schwarze stated he believed it was a good idea and asked whether staff would be available in the event of an emergency. Executive Director Zerwin stated they would be available and noted the technical staff would remain on site. She added that ETSB also maintained 24/7 contracts with its major vendors and, if an issue involving CAD arose, staff attending the conference would be with the CAD representatives in person. Chair Schwarze then asked whether there were any further comments or concerns, and there was consensus of the Board to proceed.

10. DEDIR SYSTEM UPDATE

Chair Selvik provided updates on encryption and CommandCentral Aware. He stated the first touch of all Police radios had been completed and thanked ETSB staff and Motorola. He noted a Police Focus Group met following the last PAC meeting to finalize elements of Motorola's plan for code plug deployment and encryption, including the creation of dual code plugs with mirrored encrypted and clear channels, channel naming, and related training that ETSB staff would prepare. He stated Motorola had developed a timeline and indicated it would be distributed soon.

Regarding CommandCentral Aware, Chair Selvik stated Executive Director Zerwin, Jim Dexter, Jennifer Hurd, and John Nebl had attended the most recent DuPage County Police Chiefs meeting, where Mr. Dexter demonstrated the tool using a recent swatting incident. He noted the presentation was well received and that there appeared to be little question among the Police Chiefs regarding the benefit of the tool. He stated the current draft plan would be distributed and that if any agencies still wished to opt out after reviewing it, those concerns would be addressed to ensure the issue was not a communication problem.

Executive Director Zerwin added that the PAC had made adjustments to the form, which staff expected to distribute to agencies by the end of the week or early the following week. She also stated ETSB staff had met with Motorola the previous day regarding the encryption timeline and that future timeline discussions would move to the weekly sync call so information could be broken out more clearly for PSAPs and agencies based on what each group needed to know.

11. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

Executive Director Zerwin stated there was no update other than what was on the reports.

12. OLD BUSINESS

Member Markay raised the status of the surcharge legislation and noted it did not appear the measure would move this session. She stated she had not expected movement in an election year and questioned whether there was any additional information, noting Member Franz had also

wanted the matter discussed. Executive Director Zerwin stated she had planned to have County lobbyist Chip Hume attend the meeting, but after speaking with him, the general consensus was that the legislation would not move until the veto session, if at all.

Executive Director Zerwin noted the bill's assignment to the Revenue Committee was unusual at that stage and stated that even if an increase from \$1.50 to \$2.50 were approved, implementation would be delayed because the telecommunications companies would need time to adjust billing, with any action during the regular session likely taking effect January 1 and any action during veto session likely taking effect July 1. Member Markay stated she did not believe the legislation would make sense as a veto session item and noted the surcharge sunset was at the end of the following year. Executive Director Zerwin added that she had also spoken directly with Representative Angie Guerrero-Cuellar, who was actively working on the issue and had conveyed a similar view.

13. NEW BUSINESS

There was no new business.

14. EXECUTIVE SESSION

14.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)

14.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C) (1)

14.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS 120/2 (C) (8)

14.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)

15. MATTERS REFERRED FROM EXECUTIVE SESSION

16. ADJOURNMENT

16.A. Next Meeting: Wednesday, May 13, 2026 at 9:00am in 3-500B

Chair Schwarze asked for a motion to adjourn. A motion was made by Member Maranowicz, seconded by Member Honig. The meeting of the ETSB was adjourned at 10:01am.

Respectfully submitted,

Jean Kaczmarek



ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0974

Agenda Date: 4/8/2026

Agenda #: 6.A.1



Emergency Telephone System Board of DuPage County Monthly Report

April Board Meeting

Submitted for your consideration is the DuPage ETSB monthly report for activity March 1 through March 31. This report highlights the activities of the DuPage ETSB by ETSB and PSAP staff, work groups, committees, and consultants.

Congratulations on a Job Well Done!



National Public Safety Telecommunications Week 2026

Congratulations! Each month, the ETS Board has an opportunity to highlight just a few of the many outstanding life saves, baby deliveries and partnerships on critical calls, surveillances and the saturation patrols.

And yet we know that each individual Telecommunicator, Technician and Support person in the DuPage 911 System performs at this level each shift regardless of whether it is officially recognized.

Please know that while TC Week is the official celebration, the ETS Board is grateful every day for all of you who are part of the 9-1-1 system serving DuPage County and parts of Cook County, Kane County and Will County.

A proclamation for National Public Safety Telecommunications Week 2026 will also be presented at the Board meeting.

But wait! There is more!

We are also pleased to acknowledge that both ACDC and DU-COMM have Telecommunicators that have been nominated for Rookie of the Year through APCO International. There are 41 nominations. The profiles for all these nominations are included at the end of this report.

For ACDC: Maddie Domino
DU-COMM: Noel Gurrola

ACDC is also nominated for under the category of Championship Moments through APCO International for the Addison Officer Involved Shooting of October 30, 2025. There are 26 nominations.

Highlighted in this nomination are: TC Wojciech Mardula, TC William Kolberg, TC Abigail Medina, TC Christopher Willadsen, TC Joseph Ostrander, TC John Waterman, TC Iazzetto Barounis, TC Amy Lettenberger, TC Kyle Ficarrota, TC Robert Nudd, TC Karolina Szczepaniak, TC Erin Vallee, Operations Manager (OM) Grecia Flores, TC Maggie Check, TC Hayden Mootrey, TC Ben Koechling.



Emergency Telephone System Board of DuPage County Monthly Report

April Board Meeting

ADMINISTRATIVE

911 Services Advisory Board (SAB) and 911 Legislation:

All meeting dates are scheduled for Mondays, unless otherwise noted.

April 6

April 20

May 4

May 18

June 15

July 13

August 17

September 14

October 21 (Wednesday)

November 16

December 14

Legislative

At the February ETS Board meeting, Vice Chair Franz requested that the ETSB Executive Director develop a position paper. The position paper and one sheet were discussed at the ETS Board meeting. ETSB staff have not received any comments from ETS Board members regarding these documents.

General Assembly Members assigned on State 9-1-1 Advisory Board:

Senator Bill Cunningham, Senator Neil Anderson,

Representative Angelica Guerrero-Cuellar, Representative Michael J. Coffey, Jr.

Status of Bills we are tracking in the current session as of March 31, 2026:

SB2670 9-1-1 Statewide Surcharges

05/27/2025 Filed with Secretary by [Sen. David Koehler](#)

05/27/2025 **First Reading**

05/27/2025 Referred to [Assignments](#)

07/29/2025 Added as Co-Sponsor [Sen. Paul Faraci](#)

09/18/2025 Added as Co-Sponsor [Sen. Laura M. Murphy](#)

09/23/2025 Added as Co-Sponsor [Sen. Mark L. Walker](#)

10/16/2025 Added as Co-Sponsor [Sen. Kimberly A. Lightford](#)

01/27/2026 Assigned to [Revenue](#)

02/24/2026 Added as Chief Co-Sponsor [Sen. Christopher Belt](#)

02/24/2026 Added as Co-Sponsor [Sen. Patrick J. Joyce](#)

02/26/2026 Added as Co-Sponsor [Sen. Mike Porfirio](#)

03/13/2026 Rule 2-10 Committee Deadline Established As April 24, 2026

The "Rule 2-10 Committee Deadline Established As April 24, 2026" in the Illinois General Assembly indicates a procedural deadline, set around March 2026, for specific bills to be reported out of committee. It signals the final date for a committee to act on legislation to remain active for passage, often part of a busy session timeline.



Emergency Telephone System Board of DuPage County Monthly Report

April Board Meeting

Synopsis As Introduced

50 ILCS 750/20 Amends the Emergency Telephone System Act. Provides that, beginning January 1, 2026, the statewide surcharge shall be \$2.50 per connection.

HB4066 9-1-1 Statewide Surcharges

Senate Amendment 1 is the most current language. It is too large to incorporate and will be a separate attachment. The surcharge increase is not included in this amendment.

General Assembly Members assigned on State 9-1-1 Advisory Board

Sen Bill Cunningham, Sen Neil Anderson

Rep Angelica Guerrero-Cuellar, Rep Michael J. Coffey, Jr.

05/23/2025 Filed with the Clerk by [Rep. Angelica Guerrero-Cuellar](#)
05/23/2025 **First Reading**
05/23/2025 Referred to [Rules Committee](#)
12/18/2025 Added Co-Sponsor [Rep. Amy Briel](#)
01/30/2026 Added Chief Co-Sponsor [Rep. Sharon Chung](#)
02/10/2026 Removed Co-Sponsor [Rep. Amy Briel](#)
03/12/2026 Assigned to [Executive Committee](#)
03/25/2026 Added Co-Sponsor [Rep. Anthony DeLuca](#)
03/27/2026 Rule 19(a) / Re-referred to [Rules Committee](#)

"Rule 19(a) / Re-referred to Rules Committee" means a bill has failed to meet a mandatory deadline (such as a committee reporting deadline) and is automatically sent to the House Rules Committee. This often functions as a procedural delay, where the bill may sit indefinitely, effectively stalled or killed, unless leadership chooses to advance it.

Synopsis As Introduced

50 ILCS 750/20 Amends the Emergency Telephone System Act. Provides that, beginning January 1, 2026, the statewide surcharge shall be \$2.50 per connection.

SB3798 Mental Health 911 Calls

02/06/2026 Filed with Secretary by [Sen. Robert Peters](#)
02/06/2026 **First Reading**
02/06/2026 Referred to [Assignments](#)
02/24/2026 Assigned to [Health and Human Services](#)
03/03/2026 Postponed - [Health and Human Services](#)
03/06/2026 Added as Chief Co-Sponsor [Sen. Graciela Guzmán](#)
03/06/2026 Senate Committee Amendment No. 1 Filed with Secretary by [Sen. Robert Peters](#)
03/06/2026 Senate Committee Amendment No. 1 Referred to [Assignments](#)
03/10/2026 Senate Committee Amendment No. 1 Assignments Refers to [Health and Human Services](#)
03/10/2026 Senate Committee Amendment No. 1 Adopted
03/11/2026 Do Pass as Amended [Health and Human Services](#); 010-000-000
03/11/2026 **Placed on Calendar Order of 2nd Reading March 12, 2026**
03/25/2026 Added as Co-Sponsor [Sen. Mattie Hunter](#)
03/25/2026 Added as Chief Co-Sponsor [Sen. Celina Villanueva](#)



Emergency Telephone System Board of DuPage County Monthly Report

**April
Board
Meeting**

Synopsis as Introduced

Amends the Community Emergency Services and Support Act. Replaces all references to the Division of Mental Health of the Department of Human Services with the Department of Human Services throughout the Act. Provides that 9-1-1 public safety answering points shall screen specific types of law enforcement calls and follow approved protocols and processes under the Act to identify callers experiencing behavioral health crises and to refer them for a behavioral health response. Provides that 9-1-1 public safety answering points shall open and follow the emergency medical dispatch protocols established under the Emergency Medical Services (EMS) Systems Act at the start of all emergency calls to ensure the protocols are used and applied consistently and uniformly to ensure that information related to behavioral health emergency calls is available for data collection and can be used to determine which calls should be referred for a behavioral health response. Provides that, among other things, each Regional Advisory Committee or subregional committee must (1) review regional and subregional crisis response system capacities and resources to inform planning and implementation and to foster collaboration across all sectors of the system and (2) determine the need for and make a plan to support local communities to develop and use other resources to create additional mobile mental health relief provider services to expand the capacity to provide more immediate service coverage. Amends the Emergency Telephone System Act. Provides that, beginning July 1, 2027, all public safety answering points shall use the protocols established under the Community Emergency Services and Support Act to identify behavioral and mental health-related emergencies that do not require a law enforcement response. Amends the Illinois State Police Law. Amends the Illinois Police Training Act. Provides that Crisis Intervention Team (CIT) training programs shall include, among other things, community response options including, the community response options under the Community Emergency Services and Support Act. Makes other changes.

Senate Committee Amendment No. 1

Replaces everything after the enacting clause. Reinserts the text of the introduced bill with the following changes. In provisions amending the Emergency Telephone System Act, provides that "Statewide behavioral health crisis system" means the core elements or pillars of the crisis system and includes, but is not limited to, Illinois 9-8-8 Lifeline Contact Centers, community crisis services, including mobile crisis teams, and crisis and stabilization facilities and programs, including living room programs. In provisions amending the Community Emergency Services and Support Act, provides that the required coordination between 9-1-1 PSAPS, emergency services dispatched through 9-1-1 PSAPS, and the mobile mental and behavioral health service established by the Department of Human Services may be, but is not required to be, accomplished through the use of Memoranda of Understanding (MOUs) or other similar agreements with the intent of ensuring best practices of interoperability and facilitating interagency cooperation. In provisions concerning the Statewide Advisory Committee, provides that the Statewide Advisory Committee created under the Act shall include 6 (rather than 4) representatives of advocacy organizations either led by or consisting primarily of individuals with intellectual or developmental disabilities, individuals with behavioral disabilities, or individuals with lived experience. In provisions concerning Regional Advisory Committees, provides that any subregional committee formed by a majority vote of a Regional Advisory Committee shall be comprised of at least 25% of individuals with lived experience of a condition commonly regarded as a mental health or behavioral health disability, developmental disability, or intellectual disability; guardians of such individuals; or individuals from mental or behavioral health providers, groups, or networks. Further provides that subregional committees may not develop policies that conflict with policies of the Regional Advisory Committee. Makes other changes.



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HB5107 School Safety Panic Alert Systems

- 02/05/2026 Filed with the Clerk by [Rep. Nabeela Syed](#)
2/10/2026 **First Reading**
01/27/2026 Referred to [Rules Committee](#)
03/18/2026 Assigned to [Elementary & Secondary Education: Administration, Licensing & Charter Schools](#)
03/24/2026 Added Co-Sponsor [Rep. Sue Scherer](#)
03/25/2026 Do Pass / Short Debate [Elementary & Secondary Education: Administration, Licensing & Charter Schools](#); 006-003-000
03/26/2026 Placed on Calendar 2nd Reading - Short Debate

Amends the School Safety Drill Act. Requires school districts and private schools to consider the use of a mobile panic alert system in the development of their school emergency and crisis response plans. Requires the State Board of Education, in consultation with the Illinois State Police and the Illinois Emergency Management Agency and Office of Homeland Security, to develop standards for a mobile panic alert system. Creates the Mobile Panic Alert System Grant Fund. Makes a conforming change in the State Finance Act.

HB5468 Mental Health 911 Calls

- 02/06/2026 Filed with the Clerk by [Rep. Kelly M. Cassidy](#)
02/13/2026 **First Reading**
02/13/2026 Referred to [Rules Committee](#)
03/18/2026 Assigned to [Mental Health & Addiction Committee](#)
03/26/2026 Do Pass / Short Debate [Mental Health & Addiction Committee](#); 015-007-000
03/26/2026 **Placed on Calendar 2nd Reading - Short Debate**

Amends the Community Emergency Services and Support Act. Replaces all references to the Division of Mental Health of the Department of Human Services with the Department of Human Services throughout the Act. Provides that 9-1-1 public safety answering points shall screen specific types of law enforcement calls and follow approved protocols and processes under the Act to identify callers experiencing behavioral health crises and to refer them for a behavioral health response. Provides that 9-1-1 public safety answering points shall open and follow the emergency medical dispatch protocols established under the Emergency Medical Services (EMS) Systems Act at the start of all emergency calls to ensure the protocols are used and applied consistently and uniformly to ensure that information related to behavioral health emergency calls is available for data collection and can be used to determine which calls should be referred for a behavioral health response. Provides that, among other things, each Regional Advisory Committee or subregional committee must (1) review regional and subregional crisis response system capacities and resources to inform planning and implementation and to foster collaboration across all sectors of the system and (2) determine the need for and make a plan to support local communities to develop and use other resources to create additional mobile mental health relief provider services to expand the capacity to provide more immediate service coverage. Amends the Emergency Telephone System Act. Provides that, beginning July 1, 2027, all public safety answering points shall use the protocols established under the Community Emergency Services and Support Act to identify behavioral and mental health-related emergencies that do not require a law enforcement response. Amends the Illinois State Police Law. Amends the Illinois Police Training Act. Provides that Crisis Intervention Team (CIT) training programs shall include, among other things, community response options including, the community response options under the Community Emergency Services and Support Act. Makes other changes.



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HB2900 School Mobile Panic Alert Systems

- 02/05/2025 Filed with the Clerk by [Rep. Nabeela Syed](#)
- 02/05/2025 **First Reading**
- 02/05/2025 Referred to [Rules Committee](#)
- 03/04/2025 Assigned to [Appropriations-Elementary & Secondary Education Committee](#)
- 03/21/2025 Rule 19(a) / Re-referred to [Rules Committee](#)

Synopsis as Introduced

Creates the Mobile Panic Alert System Act. Provides that the Act may be referred to as Alyssa's Law. Requires, beginning with the 2026-2027 school year, each public school to implement a mobile panic alert system capable of connecting diverse emergency services technologies to ensure real-time coordination between multiple first responder agencies. Requires, for the 2026 fiscal year, the State Board of Education to issue a competitive solicitation to contract for a mobile panic alert system that may be used by each school district. Amends the Charter Schools Law of the School Code to make a conforming change. Effective January 1, 2026.

SB2948 School Mobile Panic Alert Systems

- 01/27/2026 Filed with Secretary by [Sen. Michael E. Hastings](#)
- 01/27/2026 **First Reading**
- 01/27/2026 Referred to [Assignments](#)
- 02/03/2026 Assigned to Education
- 02/17/2026 Postponed Education
- 02/24/2026 To [Safety](#)
- 03/03/2026 Senate Committee Amendment No. 1 Filed with Secretary by [Sen. Michael E. Hastings](#)
- 03/03/2026 Senate Committee Amendment No. 1 Referred to [Assignments](#)
- 03/04/2026 Senate Committee Amendment No. 1 Assignments Refers to [Education](#)
- 03/13/2026 Rule 2-10 Committee Deadline Established As March 27, 2026
- 03/27/2026 Rule 3-9(a) / Re-referred to [Assignments](#)

"Rule 3-9(a) / Re-referred to Assignments" in the Illinois General Assembly means a bill has been withdrawn from a substantive committee and sent back to the Senate Assignments Committee. This action typically halts the bill's immediate progress, often used to shelve legislation or reconsider its direction.

Synopsis as Introduced

Amends the School Safety Drill Act. Provides that school districts and private schools in the State shall consider the use of mobile panic alert systems in the development of their school emergency and crisis response plans. Provides that the mobile panic alert system, if used, shall be known as "Alyssa's Alert" and shall be capable of connecting to diverse emergency service technologies to ensure real-time coordination between multiple first responder agencies. Provides that the mobile panic alert system, if used, must be capable of integrating with local, public-safety, answering-point infrastructures to transmit 9-1-1 calls and mobile activations. Requires the State Board of Education to conduct market research, in consultation with the Illinois Emergency Management Agency, to identify whether an existing market of supply of mobile panic alert systems that satisfy the requirements under the amendatory provisions is available in the State from multiple vendors for use by school districts. Requires the State Board of Education, in consultation with the Illinois State Police and the Illinois Emergency Management Agency, to develop standards for a mobile panic alert system. Requires the



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State Board of Education to establish and administer a Mobile Panic Alert System Grant Program. Provides that school districts and private schools may apply to the State Board of Education for a Program grant to obtain a mobile panic alert system in order to better prepare for emergency responses. Provides that Program grants shall be awarded from moneys appropriated for that purpose from the Mobile Panic Alert System Grant Fund. Amends the State Finance Act to make a conforming change.

RESOLUTIONS

Policy Advisory Committee Appointment:

On the agenda for April are two resolutions:

The reappointment of Mr. Tyler Benjamin as the DU-COMM PSAP Representative and the reappointment of Chief Colin Fleury as the DU-COMM Police Representative. These candidates have been recommended by DU-COMM. The expiration of the term of these reappointments is May 12, 2028. Current members stay seated with voting power until replaced (or reappointed).

Sales of Surplus Assets:

Lemont Emergency Management Agency: Lemont Emergency Management Agency has requested to purchase six (6) APX7000 7/800 UHF portable radios at \$500.00 each, for a total contract value of \$3,000.00. These radios were previously designated as surplus in ETS Resolutions ETS-R-0019-26.

Total Contract Value: \$3,000.00.

Because the sale agreement is below \$9,999.99, it does not require DuPage County Finance Committee or County Board approval. Since the surplus radios were purchased with surcharge funds (restricted revenue), the remittance will be deposited into ETSB account 47105: Proceeds for sale of assets, per the Finance Department.

Policy:

911-010.1: 54199: Capital Contingencies and Capital Management Plan: This policy was approved last month but discussion continues regarding the Capital Contingencies and Capital Management Plan Report in preparation for budget discussions which will begin in May.

Milestone Approval:

On the agenda this month is a non-monetary approval of the final acceptance of the NG911 Project. This project was done in concert with the replacement and separation of the Customer Premise Equipment (CPE). There was one remaining item that by agreement the Directors have closed because it's one instance that has not reoccurred since deployment. The CPE contract is paid, but approval of this Acceptance will release NG911 funds for the State of Illinois NG911 project. The Executive Director recommends approval.

FINANCE AND REVENUE

Included for this month's Finance and Revenue section of the agenda for discussion are the following reports: Monthly Equalization, Revenue and Reimbursement Report, the FY26 Expenditure vs Budget Report for March, FY26 Equalization Surcharge Revenue Distribution by Formula, Payment of Claims History Monthly Report, Treasurer's History Report and Capital Management Report.



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FY26 Equalization Surcharge Revenue Distribution by Formula: New this month is the FY26 Equalization Surcharge Revenue Distribution by Formula. Last month the ETS Board discussed surcharge revenue and Member Franz asked for an explanation of “Hold Harmless” surcharge. The FY26 Equalization Surcharge Revenue Distribution by Formula is also a tab in the budget excel workbook. The information for the monthly report is pulled from that tab.

Capital Management Plan Report: Also updated this month is a revised Capital Management Plan Report. This report shows the items currently in the plan for replacement, the purchase order number, the fiscal year scheduled for upgrade or replacement, Years in Fund, Remaining Useful and the Purchase Price. The intent of this report is to show Capital Assets are included in 54199. With new capital purchases, the Board will have the opportunity to determine whether the item should be added at the time of approval. The second half of the report shows the possible outlay by fiscal year. This new version of the report removes the financial obligations of the large chart previously looked at and does not assume an appropriation of funds; it only provides the purchase price of the item.

The Hidden Lakes Generator was approved for replacement. This month’s report shows that update to include the Purchase Order number and its new replacement year (FY36), Years in Fund (new), Remaining Useful Life (10) and Purchase Price (\$36,298). If this were a new item, the Board would have the opportunity to determine whether the item should be added.

With respect to the Remaining Useful Life, this is calculated by the contractual term date at which time the item would be either renewed, replaced, or maintenance continued.

An example of maintenance continued is line 17: Wheaton Radio Tower Generator. This item is inspected annually and continually maintained and has gone beyond its planned useful life. But, like the Hidden Lakes Tower Generator, it could have a significant maintenance issue in which the certified electricians of the County would recommend replacement because of its Age:Cost to Repair delta.

An example of a system that has gone well beyond its useful life is the administrative phone system. The ETSB has been working with the County and the PSAPs to determine the most effective and cost-efficient resolution for replacement.

Over the last year and a half, ETSB has investigated the use of the County’s phone system for ETSB. As part of its due diligence, the ETSB and County have done significant research to determine if the ETSB could leverage the County’s phone system for DU-COMM or if DU-COMM will need an independent system. DU-COMM has been included in several of these meetings. That is still being investigated. The phone system belongs to the ETSB and the building is the County’s, so this will be an ETSB expense. Additionally, the most effective and cost-efficient solution for ACDC will be to utilize the Village of Addison’s existing administrative phone system.

In the next month (or two) the ETS Board will begin to see documentation for this transition. At this time, it is unknown if this project will exceed the budgetary number.

Total Obligations: It should be noted that while the total amount of the Capital Assets is \$27.4M, This is not the total obligation of the ETSB Company 4000, ETSB has contractual obligations for existing contracts on current items that will impact the cash balance of the ETSB and what should



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be appropriated in 54199 in the next fiscal year and what cash should be retained to prepare for future projects.

In previous budget excel workbooks provided to the Board, there is a Total Obligations tab. ETSB staff are working on updating that report to give the ETS Board a full picture of its total contractual/monetary obligations for budget discussions.

It is important to remember that a piece of equipment, software, or large project like CAD, which has both, may be contracted in one fiscal year but not paid out for several years or paid out according to milestones over a period of years. Using CAD as an example, the contract was awarded in 2016 but did not go live until 2019. Expenditures from 54199 took place over a period of years.

Capital Items that are on the Capital Management Report schedule to be replaced or updated in FY26 include:

Line Item	Systems/Equipment	Est Cost Replacement	Replacement or Upgrade Year	Years in Capital Plan
15	CAD Workstations (72)	\$ 144,000	FY26	3
22	10 Digit Dial Phone System	\$ 163,281	FY26	8
23	All Switches (qty 15)	\$ 42,000	FY26	5
24	All Servers (qty 10)	\$ 100,000	ANNUAL	
	Total	\$ 449,281		

Capital Items that are on the Capital Management Plan schedule to be replaced or updated on FY27 include:

Line Item	Systems/Equipment	Est Cost Replacement	Replacement or Upgrade Year	Years in Capital Plan
1	FY22 CPE ACDC	\$ 1,787,743	FY27	2
2	FY22 CPE DU-COMM	\$ 1,787,136	FY27	2
6	FY16 CAD (FY22 Renewed to FY27)	\$ 8,000,000	FY27	10
17	ACDC UPS	\$ 200,000	FY27	6
19	DU-COMM UPS	\$ 400,000	FY27	6
24	All Servers (qty 10)	\$ 100,000	ANNUAL	
27	EMD Protocols	\$ 565,408	FY27	12
28	EFD Protocols	\$ 473,450	FY27	12
	Total	\$ 13,313,737		

Monthly Revenue and Reimbursement

Total: \$1,208,423.15

Monthly Surcharge: \$1,104,329.54 November 2025 surcharge was received on March 11.

Investment Earnings: \$117,245.62 for February

Additional money received this past month includes: CAD Interface Reimbursement, FSA optional equipment Reimbursement, and Radio Capital Reimbursement.



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Payment of Claims

External Payments FY26

Total for Fund 5820 for the April 8 meeting: \$ 265,615.84

Contracts under \$15,000 (Within the Executive Director's Authorization Authority)

Police Legal Sciences: Purchase Order 926013

This is a renewal. The Law Enforcement training from Police Legal Sciences is reality-based online training for 9-1-1 Telecommunicators. The PSAP supervisors previously vetted this online training which provides appropriate interactive training for the Telecommunicators, and the consensus of the CAD Focus Group was that they want to continue with this service.

Total contract amount: \$9,382.00.

Asset Panda LLC: Purchase Order 926014

This is a renewal. Asset Panda is a software subscription that allows an unlimited number of users to access tracking features including: a mobile app, barcode scanning via a mobile device, cloud-based storage, photo uploads, and custom fields and reports. The software is a flexible and customizable system for tracking and managing assets. This is a continuation of services that ETSB has utilized since 2017 for asset tracking of 10,000 assets. The contract period will run from April 11, 2026 to April 10, 2027.

Total contract amount: \$10,477.12.

ShafCom/The Headset Team: Purchase Order 926017

This purchase is for mute switches requested by ACDC Director Hernandez to support ACDC operational needs.

Total contract amount: \$524.77.

SHI International Corp: Purchase Order 926020

This purchase is for 240 Broadcom antivirus endpoint protection licenses including support. This contract is procured pursuant to the Government Joint Purchasing Ace, 30ILCS 525/2 (121923-SHI).

Total Contract Amount: \$4,089.60

Contracts over \$15,000 (Board Approval Required)

Motorola: Purchase Order 926021

This is the Phase 2 Encryption Project Agreement. The plan will be under review beginning early April. Approving this next phase agreement keeps the project moving forward. Motorola has applied resources to this Phase in order to complete the project by June 5, 2026. It should be noted that the major portion of the cutover plan is targeted to be completed by May 25, 2026. The remaining work is clean-up of code plugs, aliases, and project second touch. The Executive Director recommends approval of this Phase. Motorola will continue to work in good faith to keep this project on track with this timeline.

Total Contract: \$63,611.17

Please note with respect to Hexagon, contracting entity does not change but will be detailed as: Intergraph Corporation. We are working with Hexagon/Intergraph Corporation and the State's Attorney's Office on how to transition this change. The new name will start filtering into paperwork beginning with the next Time & Material contract below.



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Intergraph Corporation: Purchase Order 926019

This is an Interface Time and Materials contract. This contract facilitates the upfront cost for agencies that request an Xalt interface to the CAD, as needed, per Policy 911-013: Information Technology and Network Security for interfaces that are not 9-1-1 related. These costs are reimbursed in arrears. This contract is for a period of 13 months and 20 days to make this contract coterminous with the CAD contract.

Total contract amount: \$150,000.00.

Change Orders

Hexagon 950900/1914-1: Change Order # 31 - Administrative, Non-Monetary, PRMS Informational
An administrative change order was processed by PRMS Staff on December 11, 2025, to move funds from the 5820-54100: ETSB IT Capital Equipment account to the 5830-54100: PRMS IT Capital Equipment account to allow payment of an On-Call milestone invoice. This change order is included in this monthly report for ETS Board as the contract holder.

Total amount of Change Order: \$0 – Administrative

Hexagon 950900/1914-1: Change Order # 32 - Administrative, Non-Monetary

This administrative, non-monetary change order was reported last month and documents a change in the contractual part number for I/Map Editor of ArcGIS CC-EVAL in the master agreement from IPS1184 to IPS1187EVALSU. In last month’s report, this item was referenced as Change Order # 31. It is correctly identified here as Change Order # 32, as Change Order # 31 had already been issued and was not known to ETSB staff at the time of reporting.

Total Amount of Change Order: \$0 – Administrative

Budget Transfers

54199: Capital Contingencies to 54110: Capital Equipment and Machinery:

This is a budget transfer for capital costs associated with Motorola PO 921054/5522-1, Change Order #2, executed by the ETS Board on August 24, 2023. The original invoice included both portable and mobile radios; however, because the mobile radios were to be returned and credited, ETSB staff required Motorola to separate that portion of the invoice. The portable radios and accessories portion was paid, while the mobile radio portion remained payable until Change Order #8, which issued the credit for all mobile radios, was approved on December 10, 2025. This transfer from 54199: Capital Contingencies to 54110: Capital Equipment will allow for payment of the remaining invoice balance.

Total amount of transfer: \$359,376.00.

Open Purchase Orders for FY2026

In FY24, a review of the open purchase order format recommended by the Auditor’s Office in 2010 was conducted against the changes in the County procurement policy. As a result, there is one open purchase order for FY2026.

Purchase Order Utilization:	Total	Year to Date	Remaining Balance
FY26	\$75,000.00	\$0.00	\$75,000.00

Reimbursement:

Reimbursement Fund 5820: Participating agencies will be invoiced for their maintenance on the optional app licensing they requested from Hexagon integration. Below is a summation of the various licenses and amounts per agency.



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Tablet Command

	FY2026 (Current)	FY2027
Tablet Command Interface	\$ 8,630.74	\$ 8,630.74
Maintenance	\$ 2,658.12	\$ 2,698.00
Total Remitted	\$ 11,318.86	\$
Bartlett Fire	\$ 11,318.86	\$ 11,328.74
Remitted	\$ 11,318.86	\$

Hexagon Ancillary Service I/CADLink (for ID Networks)

	FY2026 (Current)	FY2027	FY2028	FY2029
I/CADLink Interface (for ID Networks)	\$ 4,288.00	\$ 4,417.00	\$ 4,549.00	\$ 4,686.00
Total Remitted	\$ 4,288.00	\$	\$	\$
Bartlett PD	\$ 4,288.00	\$ 4,417.00	\$ 4,549.00	\$ 4,686.00
Remitted	\$ 4,288.00	\$	\$	\$

LEADS Interface

	FY2026 (Current)	FY2027
LEADS Interface Implementation	\$ 29,363.00	
Maintenance		\$ 5,959.00
Total Remitted	\$ 14,681.50	
DU-COMM	\$ 14,681.50	\$ 2,979.50
Remitted		
ACDC	\$ 14,681.50	\$ 2,979.50
Remitted	\$ 14,681.50	

Security Info Sys (SIS) Alarm

	FY2026 (Current)	FY2027	FY2028	FY2029	FY2030	FY2031
SIS Alarm Interface Implement	\$ 14,111.00					
Maintenance	\$ 2,889.00	\$ 3,185.16	\$ 2,807.52	\$ 2,891.76	\$ 2,935.13	\$ 2,980.00
Total Remitted	\$	\$	\$	\$	\$	\$
DU-COMM	\$ 17,000.00	\$ 3,185.16	\$ 2,807.52	\$ 2,891.76	\$ 2,935.13	\$ 2,980.00
Remitted	\$	\$	\$	\$	\$	\$

Axon Fusus Interface:

	FY2026 (Current)	FY2027	FY2028
Fusus	\$ 3,000.00	\$ 3,090.72	\$ 3,137.08
Total Remitted	\$ 3,000.00	\$	\$
Oak Brook Police	\$ 1,500.00	\$ 1,030.24	\$ 1,045.94
Remitted	\$ 1,500.00	\$	\$



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Wheaton Police	\$ 1,500.00	\$ 1,030.24	\$ 1,045.94
Remitted	\$ 1,500.00	\$	\$
Lombard Police		\$ 1,030.24	\$ 1,045.94
Remitted		\$	\$

The following two applications have been billed annually since the launch of Hexagon CAD.

Mobile Responder and I/Netviewer:

	FY2026 (Current)	FY2027	FY2028	FY2029
Mobile Responder, I/Netviewer	\$ 35,069.00	\$ 35,595.07	\$ 38,302.80	\$ 38,877.26
Total Remitted	\$ 20,207.00	\$	\$	\$
Addison PD	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$	\$	\$	\$
Bartlett PD	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$ 604.00	\$	\$	\$
Bensenville PD	\$ 754.00	\$ 765.31	\$ 776.79	\$ 788.44
Remitted	\$	\$	\$	\$
Bloomingtondale PD	\$ 604.00	\$ 613.06	\$ 1,085.86	\$ 1,102.15
Remitted	\$	\$	\$	\$
Burr Ridge PD	\$ 1,510.00	\$ 1,532.65	\$ 1,555.64	\$ 1,578.97
Remitted	\$	\$	\$	\$
Carol Stream PD	\$ 300.00	\$ 304.50	\$ 309.07	\$ 313.70
Remitted	\$	\$	\$	\$
Clarendon Hills PD	\$ 225.00	\$ 228.38	\$ 231.80	\$ 235.28
Remitted	\$ 225.00	\$	\$	\$
Downers Grove PD	\$ 979.00	\$ 993.69	\$ 1,008.59	\$ 1,023.72
Remitted	\$	\$	\$	\$
DuPage Sheriff's Office	\$ 829.00	\$ 841.44	\$ 854.06	\$ 866.87
Remitted	\$ 829.00	\$	\$	\$
Elmhurst PD	\$ 904.00	\$ 917.56	\$ 931.32	\$ 945.29
Remitted	\$ 904.00	\$	\$	\$
Forest Preserve PD	\$ 300.00	\$ 304.50	\$ 309.07	\$ 313.70
Remitted	\$ 300.00	\$	\$	\$
Glen Ellyn PD	\$ 375.00	\$ 380.63	\$ 386.33	\$ 392.13
Remitted	\$	\$	\$	\$
Glendale Heights PD	\$ 302.00	\$ 306.53	\$ 311.13	\$ 315.79
Remitted	\$ 302.00	\$	\$	\$
Hanover Park PD	\$ 150.00	\$ 152.25	\$ 154.53	\$ 156.85
Remitted	\$ 150.00	\$	\$	\$
Itasca PD	\$ 527.00	\$ 534.91	\$ 542.93	\$ 551.07
Remitted	\$ 527.00	\$	\$	\$
Lisle PD	\$ 1,056.00	\$ 1,071.84	\$ 1,087.92	\$ 1,104.24
Remitted	\$	\$	\$	\$
Lombard PD	\$ 1,579.00	\$ 1,602.69	\$ 1,626.73	\$ 1,651.13
Remitted	\$ 1,579.00	\$	\$	\$
Oakbrook Terrace PD	\$ 754.00	\$ 765.31	\$ 776.79	\$ 788.44
Remitted	\$	\$	\$	\$
Roselle PD	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59



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Remitted	\$ 604.00	\$	\$	\$
Villa Park PD	\$ 906.00	\$ 919.59	\$ 933.38	\$ 947.38
Remitted	\$ 906.00	\$	\$	\$
Warrenville PD	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$ 604.00	\$	\$	\$
Wheaton PD	\$ 1,885.00	\$ 1,913.28	\$ 1,941.97	\$ 1,971.10
Remitted	\$ 1,885.00	\$	\$	\$
Wood Dale PD	\$ 754.00	\$ 765.31	\$ 776.79	\$ 788.44
Remitted	\$	\$	\$	\$
Woodridge PD	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$	\$	\$	\$
Addison Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$ 604.00	\$	\$	\$
Bartlett Fire	\$ 754.00	\$ 765.31	\$ 776.79	\$ 788.44
Remitted	\$ 754.00	\$	\$	\$
Bensenville Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$ 604.00	\$	\$	\$
Bloomington Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$ 604.00	\$	\$	\$
Carol Stream Fire	\$ 754.00	\$ 765.31	\$ 776.79	\$ 788.44
Remitted	\$ 754.00	\$	\$	\$
Clarendon Hills Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$	\$	\$	\$
Darien-Woodridge Fire	\$ 1,510.00	\$ 1,532.65	\$ 1,555.64	\$ 1,578.97
Remitted	\$ 1,510.00	\$	\$	\$
Elmhurst Fire	\$ 2,260.00	\$ 2,293.90	\$ 2,328.31	\$ 2,363.23
Remitted	\$	\$	\$	\$
Glenside Fire	\$ 906.00	\$ 919.59	\$ 933.38	\$ 947.38
Remitted	\$ 906.00	\$	\$	\$
Hanover Park Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$	\$	\$	\$
Itasca Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$ 604.00	\$	\$	\$
Lisle-Woodridge Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$	\$	\$	\$
Lombard Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$	\$	\$	\$
Oak Brook Fire	\$ 604.00	\$ 613.06	\$ 699.53	\$ 710.02
Remitted	\$ 604.00	\$	\$	\$
Roselle Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$ 604.00	\$	\$	\$
Tri-State Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$	\$	\$	\$
Villa Park Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$ 604.00	\$	\$	\$
Warrenville Fire	\$ 754.00	\$ 765.31	\$ 776.79	\$ 788.44
Remitted	\$ 754.00	\$	\$	\$
West Chicago Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$	\$	\$	\$
Westmont Fire	\$ 754.00	\$ 765.31	\$ 2,332.40	\$ 2,367.42



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Remitted	\$ 754.00	\$	\$	\$
Wheaton Fire	\$ 604.00	\$ 613.06	\$ 699.53	\$ 710.02
Remitted	\$	\$	\$	\$
Winfield Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$ 604.00	\$	\$	\$
Wood Dale Fire	\$ 604.00	\$ 613.06	\$ 622.26	\$ 631.59
Remitted	\$ 604.00	\$	\$	\$

FSA Maintenance Reimbursement Costs by Agency for Optional Equipment:

	FY2026 (Current)	FY2027	FY2028	FY2029
FSAS Optional Equipment	\$ 15,345.00	\$ 15,345.00	\$ 15,810.00	\$ 16,285.00
Total Remitted	\$ 10,300.00	\$	\$	\$
Addison Fire	\$ 3,500.00	\$ 3,500.00	\$ 3,605.00	\$ 3,715.00
Remitted	\$ 3,500.00	\$	\$	\$
Bartlett Fire	\$ 2,000.00	\$ 2,000.00	\$ 2,060.00	\$ 2,120.00
Remitted	\$ 2,000.00	\$	\$	\$
Clarendon Hills Fire	\$ 960.00	\$ 960.00	\$ 990.00	\$ 1,020.00
Remitted	\$	\$	\$	\$
Elmhurst Fire	\$ 575.00	\$ 575.00	\$ 595.00	\$ 615.00
Remitted	\$	\$	\$	\$
Glenside Fire	\$ 200.00	\$ 200.00	\$ 205.00	\$ 210.00
Remitted	\$ 200.00	\$	\$	\$
Lombard Fire	\$ 2,200.00	\$ 2,200.00	\$ 2,265.00	\$ 2,335.00
Remitted	\$	\$	\$	\$
Pleasantview Fire	\$ 500.00	\$ 500.00	\$ 515.00	\$ 530.00
Remitted	\$ 500.00	\$	\$	\$
Roselle Fire	\$ 500.00	\$ 500.00	\$ 515.00	\$ 530.00
Remitted	\$ 500.00	\$	\$	\$
Tri-State Fire	\$ 1,010.00	\$ 1,010.00	\$ 1,040.00	\$ 1,070.00
Remitted	\$	\$	\$	\$
Warrenville Fire	\$ 600.00	\$ 600.00	\$ 620.00	\$ 640.00
Remitted	\$ 600.00	\$	\$	\$
Westmont Fire	\$ 3,000.00	\$ 3,000.00	\$ 3,090.00	\$ 3,180.00
Remitted	\$ 3,000.00	\$	\$	\$
York Center Fire	\$ 300.00	\$ 300.00	\$ 310.00	\$ 320.00
Remitted	\$	\$	\$	\$

Policy 911-013.1: System Interface Access and Fees:

	Axon RMS	CommsCoach
Implementation	\$ 9,898.71	\$ 3,367.95
Total Remitted	\$ 3,063.01	\$ 3,367.95
Addison PD	\$ 835.01	
Maintenance Fee	\$ 250.00	
Customer Assistance Retainer	\$ 2,500.00	
Total Due for Implementation	\$ 3,585.22	
Remitted	\$	



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Oak Brook PD	\$ 313.01	
Maintenance Fee	\$ 250.00	
Customer Assistance Retainer	\$ 2,500.00	
Total Due for Implementation	\$ 3,063.01	
Remitted	\$ 3,063.01	
Downers Grove PD	\$ 500.48	
Maintenance Fee	\$ 250.00	
Customer Assistance Retainer	\$ 2,500.00	
Total Due for Implementation	\$ 3,250.48	
Remitted	\$	
DU-COMM		\$ 671.95
Maintenance Fee		\$ 250.00
Customer Assistance Retainer		\$ 2,500.00
Total Due for Implementation		\$ 3,367.95
Remitted		\$ 3,367.95

DEDIR System:

Subject to Agency revisions*	Capital Equipment*	Annual Airtime*	One-time Costs*	Total Amount*
FY2026	\$ 780,355.72	\$ 53,012.00	\$ 56,023.46	\$ 901,281.18
Total Remitted	\$ 85,796.83	\$ 13,176.00	\$ 2,308.00	\$ 101,280.83
Addison PD	\$ 40,207.92	\$ 2,064.00	\$ 0	\$ 42,271.92
Remitted	\$	\$	\$	\$
Bartlett PD	\$ 6,983.16	\$ 1,440.00	\$ 5,842.77	\$ 14,265.93
Remitted	\$	\$	\$	\$
Bensenville PD	\$ 6,485.28	\$ 408.00	\$ 0	\$ 6,893.28
Remitted	\$	\$	\$	\$
Bloomington PD	\$ 0	\$ 0	\$ 0	\$ 0
Remitted	\$	\$	\$	\$
Burr Ridge PD	\$ 17,119.08	\$ 648.00	\$ 1,985.00	\$ 19,752.08
Remitted	\$	\$	\$	\$
Carol Stream PD	\$ 54,653.16	\$ 2,328.00	\$ 1,180.72	\$ 58,161.88
Remitted	\$	\$	\$	\$
Clarendon Hills PD	\$ 49,348.44	\$ 1,944.00	\$ 397.00	\$ 51,689.44
Remitted	\$	\$	\$	\$
Downers Grove PD	\$ 126,209.32	\$ 9,000.00	\$ 575.00	\$ 135,784.32
Remitted	\$	\$	\$	\$
Elmhurst PD	\$ 7,215.28	\$ 428.00	\$ 397.00	\$ 19,930.28
Remitted	\$	\$	\$	\$
Forest Preserve PD	\$ 0	\$ 0	\$ 3,342.00	\$ 3,342.00
Remitted	\$	\$	\$	\$
Glen Ellyn PD	\$ 51,200.28	\$ 2,304.00	\$ 1,588.00	\$ 55,092.28



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Remitted	\$	\$	\$	\$
Glendale Heights PD	\$ 6,152.76	\$ 216.00	\$ 987.59	\$ 7,356.35
Remitted	\$	\$	\$	\$
Hanover Park PD	\$ 166,285.08	\$ 9,648.00	\$ 2,880.00	\$ 178,813.08
Remitted	\$ 41,571.27	\$ 9,648.00	\$ 720.00	\$ 51,939.27
Hinsdale PD	\$ 21,932.64	\$ 864.00	\$ 1,702.85	\$ 24,499.49
Remitted	\$	\$	\$	\$
Itasca PD	\$ 500.00	\$ 408.00	\$ 0	\$ 908.00
Remitted	\$ 500.00	\$	\$	\$ 500.00
Lisle PD	\$ 36,199.44	\$ 1,296.00	\$ 876.77	\$ 38,372.21
Remitted	\$	\$	\$	\$
Lombard PD	\$ 17,949.48	\$ 1,872.00	\$ 1,588.00	\$ 21,409.48
Remitted	\$ 17,949.48	\$ 1,872.00	\$ 1,588.00	\$ 21,409.48
Oakbrook PD	\$ 12,970.56	\$ 816.00	\$ 8,900.00	\$ 22,686.56
Remitted	\$ 12,970.56	\$ 816.00	\$ 0	\$ 13,786.56
Oakbrook Terrace PD	\$ 500.00	\$ 408.00	\$ 1,474.56	\$ 2,382.56
Remitted	\$	\$	\$	\$
Roselle PD	\$ 15,616.56	\$ 2,880.00	\$ 8,333.18	\$ 26,829.74
Remitted	\$	\$	\$	\$
Villa Park PD	\$ 20,938.92	\$ 1,872.00	\$ 570.36	\$ 23,381.28
Remitted	\$	\$	\$	\$
Warrenville PD	\$ 14,616.56	\$ 2,064.00	\$ 1,191.00	\$ 17,871.56
Remitted	\$	\$	\$	\$
West Chicago PD	\$ 1,000.00	\$ 816.00	\$ 575.00	\$ 2,391.00
Remitted	\$	\$	\$	\$
Wheaton PD	\$ 9,985.28	\$ 3,264.00	\$ 2,464.00	\$ 15,713.28
Remitted	\$	\$	\$	\$
Westmont PD	\$ 12,805.52	\$ 840.00	\$ 0	\$ 13,645.52
Remitted	\$ 12,805.52	\$ 840.00	\$	\$ 13,645.52
Willowbrook PD	\$ 12,970.56	\$ 816.00	\$ 5,832.66	\$ 19,619.22
Remitted	\$	\$	\$	\$
Winfield PD	\$ 6,485.28	\$ 408.00	\$ 0	\$ 6,893.28
Remitted	\$	\$	\$	\$
Wood Dale PD	\$ 31,761.36	\$ 1,656.00	\$ 1,420.00	\$ 34,837.36
Remitted	\$	\$	\$	\$
Woodridge PD	\$ 32,263.80	\$ 2,304.00	\$ 1,920.00	\$ 36,487.80
Remitted	\$	\$	\$	\$

Subject to Agency revisions**	Capital Equipment**	Annual Airtime**	One-time Costs**	Total Amount**
FY2026	\$ 42,882.28	\$ 1,488.00	\$ 68,847.00	\$ 118,401.28
Total Remitted	\$	\$	\$ 30,569.00	\$ 30,569.00
Addison Fire	\$ 0	\$ 0	\$ 5,955.00	\$ 5,955.00



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Remitted	\$	\$	\$	\$
Bartlett Fire	\$ 0	\$ 0	\$ 1,191.00	\$ 1,191.00
Remitted	\$	\$	\$ 1,191.00	\$ 1,191.00
Bensenville Fire	\$ 0	\$ 0	\$ 0	\$ 0
Remitted	\$	\$	\$	\$
Bloomington Fire	\$ 0	\$ 0	\$ 1,191.00	\$ 1,191.00
Remitted	\$	\$	\$ 1,191.00	\$ 1,191.00
Carol Stream Fire	\$ 0	\$ 0	\$ 0	\$ 0
Remitted	\$	\$	\$	\$
Clarendon Hills Fire	\$ 0	\$ 0	\$ 3,176.00	\$ 3,176.00
Remitted	\$	\$	\$ 3,176.00	\$ 3,176.00
Darien-Woodridge Fire	\$ 0	\$ 0	\$ 0	\$ 0
Remitted	\$	\$	\$	\$
Downers Grove Fire	\$ 0	\$ 0	\$ 9,528.00	\$ 9,528.00
Remitted	\$	\$	\$	\$
Elmhurst Fire	\$ 7,215.28	\$ 408.00	\$ 12,307.00	\$ 19,930.28
Remitted	\$	\$	\$	\$
Glen Ellyn Fire	\$ 0	\$ 0	\$ 15,880.00	\$ 15,880.00
Remitted	\$	\$	\$ 15,880.00	\$ 15,880.00
Glenside Fire	\$ 0	\$ 0	\$ 0	\$ 0
Remitted	\$	\$	\$	\$
Hanover Park Fire	\$ 28,533.60	\$ 864.00	\$ 1,588.00	\$ 32,713.60
Remitted	\$	\$	\$	\$
Hinsdale Fire	\$ 0	\$ 0	\$ 1,588.00	\$ 1,588.00
Remitted	\$	\$	\$ 1,588.00	\$ 1,588.00
Itasca Fire	\$ 0	\$ 0	\$ 794.00	\$ 794.00
Remitted	\$	\$	\$ 794.00	\$ 794.00
Lisle-Woodridge Fire	\$ 0	\$ 0	\$ 3,176.00	\$ 3,176.00
Remitted	\$	\$	\$	\$
Lombard Fire	\$ 7,133.40	\$ 216.00	\$ 397.00	\$ 11,202.40
Remitted	\$	\$	\$	\$
Oakbrook Terrace Fire	\$ 0	\$ 0	\$ 397.00	\$ 397.00
Remitted	\$	\$	\$	\$
Oak Brook Fire	\$ 0	\$ 0	\$ 1,588.00	\$ 1,588.00
Remitted	\$	\$	\$ 1,588.00	\$ 1,588.00
Roselle Fire	\$ 0	\$ 0	\$ 1,588.00	\$ 1,588.00
Remitted	\$	\$	\$	\$
Tri-State Fire	\$ 0	\$ 0	\$ 794.00	\$ 794.00
Remitted	\$	\$	\$	\$
Villa Park Fire	\$ 0	\$ 0	\$ 794.00	\$ 794.00
Remitted	\$	\$	\$ 794.00	\$ 794.00
Warrenville Fire	\$ 0	\$ 0	\$ 0	\$ 0
Remitted	\$	\$	\$	\$
West Chicago Fire	\$ 0	\$ 0	\$ 1,588.00	\$ 1,588.00
Remitted	\$	\$	\$	\$



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Westmont Fire	\$ 0	\$ 0	\$ 960.00	\$ 960.00
Remitted	\$	\$	\$	\$
Wheaton Fire	\$ 0	\$ 0	\$ 0	\$ 0
Remitted	\$	\$	\$	\$
Winfield Fire	\$ 0	\$ 0	\$ 397.00	\$ 397.00
Remitted	\$	\$	\$ 397.00	\$ 397.00
Wood Dale Fire	\$ 0	\$ 0	\$ 3,970.00	\$ 3,970.00
Remitted	\$	\$	\$ 3,970.00	\$ 3,970.00
York Center Fire	\$ 0	\$ 0	\$ 0	\$ 0
Remitted	\$	\$	\$	\$

9-1-1 CORE SYSTEM MANAGEMENT

ETSB On-Call Events:

Events are categorized as Emergency (E) or Non-Emergency (N)

Agency	Date	Event	Description of Issue	Resolution
DU-COMM	03/18/26	E	LiveMUM Down	Service Restarted
DU-COMM	03/28/26	E	ProQA EMD/EFD not responding	Monthly full backup impact

Computer Aided Dispatch (CAD) and Mobile for Public Safety (MPS)

History	2024		2025		2026	
Category	Opened	Closed	Open	Closed	Opened	Closed
MPS	624	624	494	484	78	53
CAD	516	516	558	558	73	58
Total	1140	1140	1052	1042	151	111

Same Month Comparison

Category	2025		2026	
	Open	Closed	Open	Closed
MPS	494	484	78	53
CAD	558	558	73	58
Total	1052	1042	151	111

MPS Ticket Reporting:

Past Month											
Totals		Categories of Open Tickets									
Totals	Closed	Config	Unit / Events Not Populating	Connectivity Issue	De- Activate User	GPS Not Working	Installation Help	LEADS Issue	New User Access	Password Reset	
42	23	4	5	12	2	7	7	1	1	3	



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CAD Ticket:

Totals		Categories of Open Tickets			
Total	Closed	System Error Tickets	Configuration Tickets	Referred to Hexagon	Open/Waiting on Customer
31	23	10	14	0	7

CAD Administrator Activity:

Database Management

- Performed manual LEADS lookups using SSMS.
- Completed court-ordered expungements through targeted SQL updates to the CAD database.
- Generated a custom Event/Times Dispatch Analysis report via SSMS.
- Modified Axon database views to temporarily extend data retention beyond the standard 5-day window.

CAD Configuration

- Administered CAD user accounts, including onboarding, access modifications, and deactivations.
- Managed CAD Units, including LEADS access approvals.
- Deployed updated GIS mapping to the Production CAD environment.
- Deployed the DPSO F2 tab to Training CAD for validation, followed by Production deployment.
- Deployed the DPSO F1 tab to Training CAD for testing.
- Performed a manual CAD synchronization to migrate Production data into the Training environment.

CAD Issue Resolution

- Investigated a reported issue alleging that CAD changed a type code on the telecommunicator's entry. Analysis confirmed that CAD performed as expected and the discrepancy originated from a TC input issue, not a system error.
- Reviewed a complaint asserting that CAD added an agency to an incident. After explaining the system behavior and event history, it was determined that CAD functioned correctly and the matter was related to user training rather than a CAD defect.
- System Development and Deployment.
- Deployed the updated MPS Unit Summary form to Production MPS units in the field.
- Deployed the new Crew Summary Report to Production MPS units.

Collaboration and Meetings

- Coordinated with Axon BWC to resolve an agency connection interruption and facilitate required data backfill.
- Met with CommsCoach to discuss notes data points within the CommsCoach interface.

CAD Projects:

ProQA Version v5.1.1.53 Logic Version 14.0.467

Notification October 24, 2025 of release notes

Current Status: Partially completed



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ACDC: Completed January 2026

DU-COMM: In-Progress

Update: DU-COMM provided EFD determinant list to ETSB on March 9. ETSB is working through the latest updates and will provide feedback to DU-COMM.

CAD Interface Projects:

Axon Fusus:

Lombard Police Department: Project started on August 28, 2025. Ticket #18790

Current Status: Completed March 12, 2026

Update: Project complete and in production

Estimated Cost: \$3,906.27

Flock Drone:

Oak Brook Police Department: Project started: February 21, 2025. Ticket #16109

Current Status: On Hold per Chief Strockis as of March 18, 2026

Estimated Cost: ETSB: \$4,508.00; Hexagon Xalt Interface: \$28,204.40

Hanover Park FUSUS:

Status: In-Progress

Update: All paperwork has been provided by the ETSB. They are reviewing the documentation with their attorney and board.

Hanover Township Tablet Command:

Status: In-Discussion

Update: Hanover Township has expressed an interest in Tablet Command. They are currently in discussions with Bartlett. No final decision has been made to move forward yet.

Tablet Command LSI Integration

Bartlett Fire Protection District: Project started: October 16, 2025. Ticket #19916

Current Status: In-Progress

Update: Upon approval, Hexagon has scheduled this project to begin on April 13, 2026, and continue through April 20, 2026.

Estimated Cost: ETSB: \$3,704.13; Hexagon Interface: \$15,734.40

Project Steps are listed below:

1. Hexagon will modify the existing Xalt interface adding Location Specific Information data.
2. Validate and test with new LSI data
3. Deploy new interface modification to production

Lombard Tablet Command: Project Started: February 2026 Ticket #21368

Current Status: In-Progress

Update: Lombard Fire would like to implement Tablet Command and has reached out to the ETSB for information on the interface. In working with Bartlett Fire, the Chief has indicated that he intends to oversee this interface much like Addison Fire handles ImageTrend. This simplifies the process for ETSB staff. Lombard Fire has been referred to Bartlett Fire. Pending update from Lombard as to whether they will be moving forward.

Estimated Cost: TBD



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CAD Focus Group:

Next Meetings: April 7 and April 21, 2026

The CAD Focus Group met on March 10 and 24, 2026.

Attendees	Meeting 1	Meeting 2	Attendees	Meeting 1	Meeting 2
Agency Users			ETSB		
DC Rachel Bata, RPD		A	Prithvi Bhatt		A
DC James Fitzgerald, WSF	A	A	Kris Cieplinski		
Sgt. Will Fuentes, APD	A	A	Nate Krause		
DC Jose Gonzalez, APD	A	A	Gregg Taormina		
DC Scott Gray, LWF	A	A			
Ofc. Robyn Lyons, WPD	A	A	ACDC		
BC Joe Ostrander, TSF	A	A	Michele Beebe	A	
Chief Steve Riley, WSF		A	Lindsay Bukovic	A	A
Ofc. Marcus Rivera, APD	A	A	Eric Burmeister		
Sgt. Dan Taylor, LPD	A	A	David Dobey		
			Marilu Hernandez		
DU-COMM			Kristina Iazzetto	A	
Tyler Benjamin	A	A	Ben Koechling		
Ryan Miller			Abby Medina	A	
Steve Pirog			Christopher Norton	A	
Eric Roberts	A	A	Mike Sampey	A	
Jessica Robb	A		Christopher Willadsen	A	
Amanda Schretter	A		Grecia Flores		
Donna Napier	A	A			

The following items were discussed:

Production to Test CAD Data Copy

The CAD Administrator completed an update of Test CAD data on March 12 to ensure the most up to date information and functionality for upcoming PSAP new hire training. The update was completed with no issues.

CESSA / Protocol 41 Training

DU-COMM and ACDC continue working on State required TC training as part of Cohort 2 for the CESSA implementation. Per the State 911 Administrator, training of all EMDs on IDPH provided online modules is due by March 31, 2026. Additionally, Priority Dispatch requires all EMDs complete an online training module in order to use the Protocol 41—Caller in Crisis (1st Party) protocol. ACDC and DU-COMM have completed both the Protocol 41 and IDPH trainings for all available TCs. ETSB and PSAP members have a meeting scheduled for April 9 to discuss next steps and operational expectations with Protocol 41 implementation and mapping to CAD.

911 System Memos:

New Memos: None

Pending Memos:

Memo 141: CAD MPS Config/Mutual Aid Police Units Display on Same Call as Home Agency Units

Status: Demo Performed

Update: CAD Focus Group has been discussing solutions to an issue where mutual aid police units occasionally display on different tabs than that of the primary call, causing the dispatcher to have to



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toggle between multiple tabs to account for all officers assigned to the same event. On March 24, ETSB, ACDC and DU-COMM staff attended an in-person Test CAD demonstration of a potential alternate status monitor. There was good discussion on the benefits/potential drawbacks of the proposed solution, with discussion to continue at next CAD Focus meeting.

Memo 140: Unit Status only Displays Vehicle Location

Status: Tabled/On Hold Pending Vendor Response

Update: This remains in a holding pattern until vendor interoperability is supported. ETSB will continue to engage Hexagon and Motorola on weekly progress calls to obtain updates regarding enabling API access to the latest version that supports P25 functionality. The previous API version lacked P25 (digital) support, which is needed to move forward.

Estimated Cost: TBD

Memo 137: Hidden Pop-Up Messages

Status: Recommended for Closure

Update: This pop-up alert occurs when an Event Entry Form has remained open for 2 minutes without being submitted for dispatch or closed out. This pop-up can be hidden if additional Event Entry forms are opened and layer on top of the original, and if not acknowledged prevents the TC from being able enter additional details or utilize command line functions, giving the appearance of CAD “freezing.”

The request was made for Hexagon to have the pop-up remain in front of all windows until acknowledged. Hexagon responded that this was not possible and could only be done via an enhancement request.

At the last CAD Focus Group meeting, it was agreed that this is no longer occurring or being reported with any significant frequency, and the recommendation is being made at the next in-person Directors’ meeting to close the memo and leave the function as status quo.

Enhancement Requests:

None at this time.

ETSB Network

History Category	2024		2025		2026	
	Opened	Closed	Opened	Closed	Opened	Closed
Absolute Secure	155	155	131	131	80	72

Same Month Comparison

Category	2025		2026	
	Open	Closed	Open	Closed
Absolute Secure	131	131	80	72



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Past Month					
Totals		Categories of Open Tickets			
Total	Closed	System Error Tickets	Configuration Tickets	Referred to Comcast	PSAP or Agency .Network Issue
23	22	3	20	0	0

ETSB Network – Absolute Secure:

No issues reported. Currently there are approximately 950 licenses in-use.

Comcast Maintenance / Trouble Tickets:

No issues to report and no upcoming maintenance is planned.

Windows Patching:

Quarterly patching will begin the week of April 6, 2026

VMware Maintenance:

Storage patching completed at ACDC and DU-COMM is scheduled the week of March 30, 2026.

Miscellaneous:

- New Solar Winds SQL and front serves are operational. Working on alerts setup.
- Obtaining quotes for Exagrid backup storage replacement

RapidSOS Communicator:

The training schedule below has been established for both PSAPs:

DU-COMM

May 4, 2026 – 12:30 to 15:00, 15:00 to 17:30

May 5, 2026 – 07:00 to 09:30, 12:30 to 15:00, 15:00 to 17:30

ACDC

May 6, 2026 – 07:00 to 09:00, 14:30 to 16:30

May 7, 2026 – 07:00 to 09:00, 12:00 to 14:00

Customer Premise Equipment (CPE)

Hardware/software and NG911 Migration:

There is one remaining punch list issue:

1. Voiance Language Line Services Issue: This issue will be closed by agreement of the Directors. There has not been any recurrence since the initial deployment.

Tech Focus Group:

Next Meetings: April 6 and April 20

The Tech Focus Group met on March 9 and 23, 2026.

Projects Discussed:

FSA RIU Network Design

Purvis has supplied DuPage with a proposed design solution on March 24, 2026. ETSB and the Tech Focus Group will be reviewing the proposal at the April 6, 2026 meeting.



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Tablet Command LSI Data

The group was provided with an update of project.

Purvis Central Server Migration

The group was provided with an update of project.

New Project Requests:

No new requests for March 2026

New Interface Requests:

No new requests were reviewed for March 2026

Recommendations made:

None during the last group meetings

9-1-1 System Memos Discussed at Tech Focus:

No new system memos were discussed in the past month.

Member	Agency	Meeting 1	Meeting 2
Gregg Toarmina, Facilitator	ETSB		
Prithvi Bhatt	ETSB		
Kris Cieplinski	ETSB		
Jim Connolly	ACDC		
Don Ehrenhaft	County IT / PRMS	A	
Jerry Furmanski	ETSB		
Ejaz Khan	DU-COMM		
Nate Krause	ETSB		
Erik Maplethorpe	DU-COMM		A
Keith Marc	ACDC		
Ryan Miller	DU-COMM		
Eric Roberts	DU-COMM		
Mike Sampey	ACDC		A
Jason Snow	Sheriff IT	A	A

Fire Station Alerting System (FSA):

History	2024		2025		2026	
Category	Opened	Closed	Opened	Closed	Opened	Closed
FSA	221	221	177	177	39	39

Past Month						
Totals		Categories of Open Tickets				
Total	Closed	Hardware Tickets	Software Tickets	Audio Tickets	Station Down	Circuit Issue
12	12	6	2	1	1	2



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Ticket solved	Agency	Ticket subject	Component	Resolution
3/4/26	DuPage	Beat/Zone OTA	TTS	In-Progress
3/9/26	DWFPD #89	Reader board Issue	TOT Grid Connect	Replaced Component
3/9/26	WFD #182	Station Offline w/ BIOS Screen	Station Control Unit	Replaced Component
3/16/26	CSFPD #28	Purvis Screen not displaying appropriately	RTS VGA Extender	Replaced Component
3/17/26	AFPD #72	Buzzing speakers	Audio Amplifier	Non-Purvis Issue
3/17/26	LWFPD #55	RTS issue	RTS	Restart/Power Cycle
3/19/26	CSFPD #27	Purvis Screen not displaying correctly	Message Board	Replaced Component
3/19/26	AFPD #71	Scrolling board	Reader Board	Restart/Power Cycle
3/23/26	CHFD #86	Purvis monitor after dispatch	Question	Answered Question
3/23/26	WFD #182	Speakers Issue	Audio Amplifier	Replaced Component
3/23/26	LWFPD #51	Dispatch system is down	SCU Logic Supply	Ticket Cancelled by Customer
3/26/26	ACDC PSAP	On air broadcast not going out over the air	Purvis Wiring	Repaired Component

FSA Projects:

Fire Station Alerting System-wide Upgrade:

Status: In Process multiple phases

Dependencies: DU-COMM RIU project

The equipment for this project has been on site since 2021.

RIU: DU-COMM project 2021

Status: Completed in June 23, 2025

This Project kicked off in 2021. Installation of the test/training RIU has been completed and DU-COMM testing will begin the week of April 7, 2025. DU-COMM plans to complete the testing by May 9, 2025. DU-COMM has communicated that all testing was completed on June 23, 2025. This now allows the Purvis upgrade to proceed.

Phase 1: Purvis FSA IP Information Request

Status: Completed June 2025

Phase 2: Central Servers Installation:

Status: Completed in August 2025

Phase 3: Purvis Server Migration:

Current Status: Completed

ACDC: Completed migration to new server schedule January 7, 2026.

DU-COMM: Completed migration to new server scheduled January 6, 2026.

Phase 4: Purvis Version 4.9 Upgrade:

Current Status: Scheduled for April 21, 2026

Update: The upgrade to version 4.9 has been scheduled.



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Phase 5: Message Board Task (part of the Purvis Server Upgrade):

Dependencies: This part of the project is dependent on the system upgrade completion.

Current Status: In Process – Pending successful version 4.9 server upgrade in phase 4.

Update: ETSB created a Monday.com board that contains all the stations and will also include the expected date of installation.

Fire Standardization Focus Group (FSA):

Next Meetings: April 9 and April 23

The Fire Standardization Focus Group meetings on March 12 and March 26 (Informational Only).

Focus Group Voting Members	Talk Group	Meeting 1	Meeting 2
Chief Johl, Wood Dale FD Co-Chair	ACDC 2	A	
Chief Spinazola, Downers Grove FD Co-Chair	Fire South	A	
Chief Brenn, Tri-State FD	ACDC 1	A	
Chief Riley, Westmont FD	ACDC 1	A	
Chief Cassady, Glenside Fire	Fire North	A	
Chief Clark, Glen Ellyn Fire	Fire North	A	
Chief Lahanis, Darien-Woodridge FD	Fire South		
Chief Sanborn, York Center Fire	Fire East	A	
Chief Dufort, Elmhurst FD	Fire East	A	
Chief Fors, Hanover Park FD	Fire West	A	
Chief Gabrenya, Bartlett Fire	Fire West	A	
Non- Voting Attendees			
Michele Beebe	ACDC	A	
Tyler Benjamin	DU-COMM	A	
Rob Beuse	DU-COMM		
David Dobey	ACDC		
Marilu Hernandez	ACDC		
Erik Maplethorpe	DU-COMM	A	
Steve Pirog	DU-COMM		
Jessica Robb	DU-COMM		
Eric Roberts	DU-COMM	A	
Gregg Taormina	ETSB		
Linda Zerwin	ETSB		

LiveMUM Application:

The group continues to work on updating the unit and station documentation that is located on Monday.com. Currently 21/29 agencies have supplied updated information. ETSB and Deccan continue to work on the consolidation of all the agency data. This information will be used to clean up and confirm accuracy of the data within the LiveMUM system.

Action Item List:

- Review Unit spreadsheet for accuracy and update on Monday.com
- Review Station spreadsheet for accuracy and update on Monday.com



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ETSB has set up a Monday.com board and supplied all the member agencies instructions and the goal for each of the action item documents uploaded to the site. The member agencies are in the process of going through the documents to validate the data accuracy. The overall goal for each of the documents is referenced below:

Unit Document

- Confirm Units in LiveMUM are accurate
- Special Rules for current units
- Mutual Aid Units, all different potential units so they can be put in garage (also ADD if needed)
- Rules – For example if a MA unit is covering a station, is it then non-moveable?

Unit Status Document

- Are all the unit status defined in the LiveMUM system (Confirm, Operations/ETSB)

Station Document

- Confirm all stations that are needed are configured in LiveMUM
- Highlight the Mutual Aid Stations in the document

Special Stations PERK

- Do the Perk stations look accurate
- Perk stations are technically in the depth, if there is a unit in it, we would want them to provide bonus coverage

ETB (Estimated Time Back) Document

- Identify accuracy
- Certain Incidents causing a move up, should it be causing a move up

The objective is to have the review of the documents completed by March 18, 2026. Once completed, ETSB will work with Deccan to review the data and determine the next steps.

Geographic Information Systems (GIS):

History	2024		2025		2026	
Category	Opened	Closed	Opened	Closed	Opened	Closed
FSA	221	221	581	581	80	42

Past Month								
Totals		Categories of Open Tickets						
Totals	Closed	Open	Pending Refresh	Pending Production Map Roll/ In Test	Address Point	Common Place	Jurisdiction/ Intersection	Map Layer/ MSAG/ Street Range
24	6	49	49	0	7	6	4	7

GIS Map Roll:

ETSB, in collaboration with County GIS, performed the production map roll on March 18, 2026. ETSB ran into a couple issues during the map roll that involved some of the common place names to not update. This was corrected with an updated file.



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With the departure of the Data Analyst, ETSB and Hexagon collaborated to establish a map roll process that aligns with Hexagon's standard procedures. ETSB spent several months documenting and testing the workflow to ensure accuracy and consistency. As part of this process, it was determined that there were several open tickets pending because of map roll issues. The ETSB and County GIS staff worked through all of these tickets and all of 2025 tickets including tickets previously not reported under this category are now closed.

In the previous monthly report, the numbers listed as closed tickets for 2026 were incorrect, as those figures actually included 2025 tickets. Both the 2025 and 2026 totals have been corrected in this month's report.

GIS Redistricting Annual Status: No new projects in March.

NG9-1-1 GIS Mapping: No report.

Database Version and Updates: County GIS continues to work on the map based on State requirements.

School Critical Incident Mapping: Nothing to Report.

GIS Projects:

Itasca Fire Protection District Redistricting

Project started: February 4, 2026

Current Status: Ongoing

Itasca Fire Protection District kicked off their redistricting efforts on February 4, 2026. GIS is current to all of requests and follow-up correspondence as of 3/31/2026. GIS created the first Training Version of the database on February 11, 2026, for DU-COMM and ETSB to test out reflecting ITF's new fire district polygon layout as part of the test map roll. GIS will create a second Training Version for additional testing for the upcoming map roll.

Lisle Woodridge Fire Protection District Redistricting

Project started: February 5, 2026

Current Status: Ongoing

Lisle-Woodridge Fire Protection District kicked off their redistricting efforts on February 5, 2026. GIS is current to all of the LWF's deputy fire chief's requests and follow-up correspondence as of 3/31/2026. GIS will create the first Training Version of the database, for DU-COMM and ETSB to test out reflecting LWF's new fire district polygon layout as part of the test map roll.

DuJIS PRMS:

The RMS Manager's monthly memorandum for this past month has been attached to this report.

DuPage Emergency Dispatch Interoperable Radio System (DEDIR System)

The Motorola System Manager's Report is included at the end of this document.



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AXS Consoles:

Status: In-Progress

Total Items: 30

Current Open Items: 4

Closed Items: 3 in March

ETSB continues to work with Motorola and PSAPs to resolve the open issues with AXS consoles. Since last month, two items have been closed, and there are twenty-seven remaining items open. Below is a list of the outstanding items. Motorola has assigned additional Field Engineers (STs) to help with trouble shooting and data collection if additional issues occur. Additionally, Motorola is working to bring members of their technical support teams to the weekly ETSB call to help answer questions as to what fixes are being worked on for the logging out and speaker issues we continue to face. The Directors discussed the use of the portable radios in the PSAPs as backups to the consoles. There is a radio for every primary dispatch talk group.

	Site	Date Opened	Date Closed	Description	Updates
1	ACDC	2/23/26		Intermittent issue with Fire Layouts	Motorola is still working with engineering
2	DU-COMM	2/4/26		OP 2 is not being recorded on Vesta IRR	Case is with Motorola engineering
3	DU-COMM	1/19/26		Headset audio at OP 18 muted.	Motorola Engineering still working on root cause
4	DU-COMM	3/13/26		AXS OP 22 radio console logged off and unable to log back in, even after rebooting the computer.	Motorola investigating
5	DU-COMM	2/11/26	3/18/26	OP 22 console logged out and required a reboot	Motorola Engineering Team is investigating
6	DU-COMM	3/10/26	3/12/26	OP 19 MON 1 speaker's volume is turned down to ZERO.OFF, but volume can still be heard. LOUD.	Motorola Tech Onsite to correct configuration
7	DU-COMM	2/25/26	3/12/26	OP 4 Monthly patch update failed.	OP 4 received monthly patch update without issue. Closing
8	DU-COMM	1/8/26	2/5/26	Alert tone overwriting other traffic	Toggle the Emergency Tones to Headset field in the PM and distributed the config change.
9	ACDC	12/18/25	2/23/26	Lost 2 agencies for SDM resources doors and panic alarms	Updated SDM to latest software version
10	DU-COMM	1/14/26	2/4/26	POS 14 logout	Fixed in AXS 3.5.308
11	DU-COMM	8/28/25	1/19/26	OP1 logged off	Fixed in AXS 3.5.308
12	ACDC	9/8/25	1/19/26	AXS Console logout OP19	Fixed in MTN 185-25
13	ACDC	9/12/25	1/19/26	CCGW-DCG9000 - having issues with outbound audios	Configuration issue in Provisioning Manager
14	ACDC	9/17/25	1/19/26	OP29 stopped working, disconnected from the system	Fixed by Motorola performance issue
15	ACDC	10/9/25	1/21/26	Select audio on unselect speaker intermittent problem with Fire layouts.	Database authentication error. Resolved
16	DU-COMM	10/12/25	1/15/2026	OP18 that logged itself out	Fixed in AXS 3.5.308
17	ACDC	10/17/25	1/15/26	OP4 logged out of AXS session	Fixed in AXS 3.5.308
18	DU-COMM	10/18/25	1/15/26	OP12 logged off sometime between 1900 on 10/17 and 0700 on 10/18	Fixed in AXS 3.5.308



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19	DU-COMM	10/23/25	1/28/26	OP30 Cannot hear radio transmission from the field	Bad USB cables, part replaced
20	ACDC	10/27/25	1/15/26	OP4 rebooting	Fixed in AXS 3.5.308
21	DU-COMM	10/31/25	1/19/26	OP25 popped up a message saying it was trying to connect and the TC was not able to hear any radio traffic	Fixed in AXS 3.5.308
22	DU-COMM	11/5/25	1/22/26	Field units are unable to hear radio traffic when using the scanning feature on the radios.	Not enough information to investigate the issue.
23	ACDC	11/6/25	1/22/26	OP20 - Right jack. No audio can be heard when using. Phone and radio cannot TX or Rx audio	Headset re-mapped in PCT tool. Resolved
24	ACDC	11/14/25	1/22/26	Left headset jack is out for both phone and radio	PCT configuration settings updated and resolved issue
25	DU-COMM	11/20/25	1/21/26	OP25 AXS console position's CCHub IRR audio output is not working	Windows updates resolved the issue.
26	DU-COMM	12/3/25	1/22/26	OP4 randomly logging off on 11/30/25 at 1755.	MTN 185-25 new software update corrected the issue
27	DU-COMM	12/12/25	1/20/26	OP30 no select audio	Configuration issue corrected and issue resolved
28	DU-COMM	8/28/25	1/15/26	OP1 logged off	Fixed in AXS 3.5.308
29	DU-COMM	11/20/25	1/21/26	OP 25 CCHub IRR port not working.	Windows updates on PC resolved the issue
30	DU-COMM	11/25/25	1/21/26	OP 28 Left headset jack is not working, no audio in or out.	Headset jack box replaced issue resolved

Firmware Updates:

Firmware - Police: Complete as of February 4.

Code Plug Updates - Fire agencies:

NWCD update: a new code plug was pushed out to finalize the NWCD encryption cutover. There are 13 radios that need to complete this update as of March 26. See the attached list below.

Agency	% Complete	# Pending Update
Addison FPD	96%	3
Itasca FPD	96%	1
Lisle-Woodridge FPD	98%	1
Elmhurst FD	88%	6
Pleasantview FPD	96%	2
Bartlett FPD	100%	0
Bensenville FPD	100%	0
Bloomingtondale FPD	100%	0
Carol Stream FPD	100%	0
Clarendon Hills FD	100%	0
Darien-Woodridge FPD	100%	0
Downers Grove FD	100%	0



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Glenside FPD	100%	0
Glen Ellyn FD	100%	0
Hinsdale FD	100%	0
Hanover Park FD	100%	0
Lombard FD	100%	0
Oak Brook FD	100%	0
Oakbrook Terrace FPD	100%	0
Roselle FD	100%	0
Tri-State FPD	100%	0
Villa Park FD	100%	0
West Chicago FPD	100%	0
Wheaton FD	100%	0
Winfield FPD	100%	0
Wood Dale FPD	100%	0
Westmont FD	100%	0
Warrenville FPD	100%	0
York Center FPD	100%	0

Encryption:

The ADP to AES encryption plan has been revised and will be provided to the Focus Group for review in April.

First touch of the Police radios for the encryption was completed on March 24.

Agency	# Radios	Estimated Time	Actual Time	Status
Addison PD	75	6.3	1.5	Complete
Bartlett PD	68	2.0	2.5	Complete
Bensenville PD	59	2.5	0.7	Complete
Bloomington PD	52	2.5	1.2	Complete
Burr Ridge PD	29	1.5	1.0	Complete
Carol Stream PD	75	3.0	2.0	Complete
Clarendon Hills PD	17	1.2	0.5	Complete
Darien PD	48	2.0	1.2	Complete
Downers Grove PD	102	3.0	2.0	Complete
Elmhurst PD	98	3.5	1.5	Complete
Forest Preserve PD	26	2.0	0.75	Complete
Glen Ellyn PD	49	2.0	1.0	Complete
Glendale Heights PD	67	2.5	1.5	Complete
Hanover Park PD	86	3.5	1.5	Complete
Hinsdale PD	29	2.0	1.2	Complete
Itasca PD	26	2.0	0.5	Complete
Lisle PD	43	2.0	1.5	Complete
Lombard PD	79	3.1	1.5	Complete
Oak Brook PD	58	3.5	1.5	Complete



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Oakbrook Terrace PD	22	2.5	1.0	Complete
OHSEM	14	1.0	0.2	Complete
Roselle PD	46	1.8	0.75	Complete
Sheriff DCHD	5	0.0	0.5	Complete
Sheriff	448	13.9	11.0	Complete
SAO	20	0.5	1.0	Complete
Villa Park PD	56	2.5	1.0	Complete
Warrenville PD	40	2.0	1.2	Complete
West Chicago PD	52	2.5	1.5	Complete
Westmont PD	43	2.5	1.1	Complete
Wheaton PD	106	3.5	2.5	Complete
Willowbrook PD	31	2.0	1.0	Complete
Wood Dale PD	42	2.5	1.0	Complete
Woodridge PD	59	3.0	1.25	Complete
Winfield PD	19	1.6	0.5	Complete

APXNext XN:

No report.

Mobile Deployment:

ABeep reported that a partial order of mobiles should be received in the beginning of April. ABeep staff and the Motorola System Manager are working together on sharing code plug information and STARCOM IDs. ABeep was provided access to system encryption keys for programming.

CommandCentral Aware:

On March 27, the Chiefs of the Police Focus Group did a presentation for the DuPage Police Chiefs' Association of CommandCentral Aware using two incidents that recently occurred in the County. Chief Selvik and Executive Director Zerwin talked with the Chiefs regarding consensus of shared information through the DEDIR System users. Based on those discussions, it was agreed that the forms would be sent out to begin the process. Executive Director Zerwin reminded those in attendance that this would be a work in progress with expected changes to get them their desired outcome. She thanked them in advance for their patience.

APX4000:

An encryption plan for APX4000s retained by agencies is being formulated.

PAC Focus Groups

The Police Focus Group and the Fire Focus Group did not meet in March.

PAC DEDIR System Monthly Summary

Motorola Wednesday Morning Status Call – March 4, 2026

AXS Consoles: AXS console installation is fully complete. Motorola is still currently working on the Tier 2 tickets that have been opened. Motorola is working with service for a resolution to these issues so progress towards ATP can be achieved.



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**April
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Meeting**

DFSI: Jim Connolly and Keith Marc stated that Matt Downer had not resolved the aliasing issue. Chris Severns spoke with Matt Downer today and asked him to reach back out to the ACDC team to get this resolved. Motorola continues to work on closeout documentation for ACDC. For DU-COMM, Motorola is working with Leonardo to resolve the Red X and communication issue. Pete Bach reached out to Leonardo today as there was some confusion on what they were waiting on from us. Motorola has an internal call scheduled for Monday AM to discuss next steps on this process and how to get Leonardo and Motorola in better coordination.

Encryption: Motorola met with ETSB this week to address Director Zerwin's concerns with the patching plan. Chris Severns has confirmed that STARCOM does not recommend the patching plan. Matt Downer is rewriting the local channel plan at this time and should have it complete by the end of this week. A meeting is scheduled with ETSB again on Monday afternoon to discuss the new write-up and plan.

Subscribers: Chris Severns submitted the request to have these pallets picked up and is waiting to hear back on scheduling. The expectation is to hear back in the next day or so and will notify ETSB when scheduling information is available.

Motorola Wednesday Morning Status Call – March 11, 2026 – no call, ETS Board meeting

Motorola Wednesday Morning Status Call -- March 18, 2026

AXS Consoles: A new logoff issue occurred at one position at DU-COMM. A ticket has been opened, and support is working to resolve it. Erik Maplethorpe also reported that one console is not receiving patch updates and has asked Motorola to investigate; service is addressing this as well. At this time, it would be beneficial to conduct the ATP so the project can fully transition to the service side.

DFSI: For DU-COMM - Motorola and Leonardo are still working to resolve communication issues between the two systems. Emails and engineering designs are being shared between the two parties. Motorola believes that an additional test will need to be conducted to test the "handshake" between the systems. Chris Severns is working with Moto engineering to get more information about this test. For ACDC - All physical installation and testing are complete at this time. Motorola is working with ACDC to resolve some aliasing issues that were assumed to be corrected and finalizing the documentation for their two sites.

Encryption: Most recent documentation was sent to Linda approximately a week and a half ago. We are waiting on feedback from her on this status and once we have received that we can set up another call to discuss any changes that may be required.

Subscriber Return: Motorola came on site this week to assist with the organization of the returns and identification of serial numbers. The ETSB team will finalize the organization and packing of boxes. Once ready, Chris Severns will notify the Motorola logistics team and have the radios

Motorola Wednesday Morning Status Call – March 25, 2026 – No meeting schedule conflicts



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Intergovernmental Agreement (IGA):

The last police certification was received March 4, 2026. ETSB can finalize the radio IGA. See the charts below.

Police agencies that have submitted the Certification/IGA as of 03/31/25:	Certification	Fleet Map	Letter of Intent	IGA Received	IGA Status
<u>Agencies that do need an updated IGA</u>					
Bartlett PD	X	X			
Burr Ridge PD	X	X			
Carol Stream PD	X	X			
Clarendon Hills PD	X	X			
Darien PD	X	X			
Downers Grove PD	X	X			
Elmhurst PD	X	X			
Glen Ellyn PD	X	X			
Hanover Park PD	X	X			
Hinsdale PD	X	X			
Lisle PD	X	X			
Lombard PD	X	X			
Oak Brook PD	X	X			
Oakbrook Terrace PD	X	X			
Roselle PD	X	X			
Villa Park PD	X	X			
Warrenville PD	X	X			
West Chicago PD	X	X			
Wheaton PD	X	X			
Willowbrook PD	X	X			
Winfield PD	X	X			
Woodridge PD	X	X			
Total	22	22	0	0	
<u>Agencies that have an IGA</u>					
Addison PD	X	X	N/A	X	
Bensenville PD	X	X	N/A	X	
Bloomington PD	X	X	N/A	X	
DuPage County Forest Preserve	X	X	N/A	X	
Glendale Heights PD	X	X	N/A	X	
Itasca PD	X	X	N/A	X	
Westmont PD	X	X	N/A	X	
Wood Dale PD	X	X	N/A	X	
DuPage County Sheriff	X	X	N/A	X	
Total	9	9	0	9	
Grand Total	31	31	0	9	



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Fire agencies that have submitted the Certification/IGA as of 10/31/25: Complete	Certification	Fleet Map	Letter of Intent	IGA Received	IGA Approved	Deployed
<u>Agencies that do need an IGA</u>						
Bartlett FPD	X	X	X		X	August 29
Bloomington FPD	X	X			X	October 9
Carol Stream FPD	X	X	X		X	August 21
Clarendon Hills FD	X	X			X	October 9
Darien-Woodridge FPD	X	X			X	October 7
Downers Grove FD	X	X			X	October 7
Elmhurst FD	X	X			X	October 9
Glen Ellyn VFC	X	X			X	October 17
Glenside FPD	X	X			X	October 9
Hanover Park FD	X	X			X	October 6
Hinsdale FD	X	X			X	October 23
Lisle-Woodridge FPD	X	X	X		X	October 16
Lombard FD	X	X			X	October 6
Oak Brook FD	X	X			X	October 21
Oakbrook Terrace FPD	X	X			X	October 21
Roselle FPD	X	X	X		X	September 11
Villa Park FD	X	X			X	October 6
West Chicago FPD	X	X			X	October 6
Wheaton FD	X	X			X	October 10
Winfield FPD	X	X			X	October 10
York Center FPD	X	X			X	October 17
Total	21	21	4	1	Complete	Complete
<u>Agencies that have an IGA</u>						
Addison FPD	X	X	N/A	2022	X	September 12
Bensenville FPD	X	X	N/A	2022	X	August 28
Itasca FPD	X	X	N/A	2022	X	September 2
Pleasantview FPD	X	X	N/A	2022	X	September 3
Tri-State FPD	X	X	N/A	2022	X	September 4
Warrenville FPD	X	X	N/A	2022	X	August 25
Westmont FPD	X	X	N/A	2022	X	August 26
Wood Dale FPD	X	X	N/A	2022	X	August 25
Total	8	8		8		
Grand Total				Complete		

Maddie Domino

March 18, 2026 [2026, Rookie of the Year](#)

Since joining ACDC in October 2025, Maddie has become a solid member of our team! Early on, and throughout her training, Maddie expressed her desire to make 911 dispatching her long-term career.

After completing her training, Maddie was assigned as a fire dispatcher, where she has excelled, consistently meeting our agency standards. With the upcoming implementation of our RapidSOS Communicator software and the identified need for subject matter experts (SMEs) to train our staff on the new software, Maddie wasted no time in stepping up to become an SME. With a desire to already assist with training staff in her short five months at ACDC, becoming a CTO can certainly be seen in her future. Overall, Maddie's dedication, skillset, and attitude have set her on a path to a rock star dispatch career!



The Golden Glove Communicator: Noel Gurrola

March 25, 2026 [2026, Rookie of the Year](#)

Since beginning his career at DU-COMM in Spring 2024, Noel has distinguished himself as an exceptional telecommunicator and top performer in most every measurable category. He consistently ranks first on his shift and even across shifts in total calls, emergency calls and call per hour processed. His performance is further underscored by a 98.54% compliance score over the past year. Considering his high call processing call volume (16,645 in 2025), this level of performance reflects strong call handling skills, accuracy, and professionalism. TC Gurrola was also named Telecommunicator of the Year in 2025, a peer nominated recognition.



Beyond his individual performance, Noel is a true team player. He regularly monitors coworkers' radio channels when help is needed and is quick to step in during large scale or complex incidents.

Noel also fosters a positive and professional work environment. He brings an upbeat attitude to each shift, avoids workplace drama, and promotes a culture of respect and teamwork. His friendly demeanor and approachable nature make him a trusted and valued colleague.

TC Gurrola was recently selected for inclusion in DU-COMM's small and highly specialized cadre of RTIC trained personnel. This selection reflects both his proven performance and his potential to contribute at an even higher level.

Thunderstruck

March 18, 2026 [Championship Moments](#)

On October 30th, 2025, at approximately 10:55 hrs, ACDC **Telecommunicator (TC) Kristina Iazzetto Barounis** answers a 911 call in which a male demands police assistance and disconnects. After attempting a callback, the address is identified using Phase II and RapidSOS location technology, and **TC Wojciech Mardula** dispatches two Addison police officers.



TC William Kolberg, TC Abigail Medina, and TC Christopher Willadsen receive additional 911 calls from the subject's neighbors reporting he has blocked the road with his truck, is in the street yelling, is spraying a liquid, and is lighting flags on fire. Based on the report of a fire, **TC William Kolberg** initiates a CAD event for the outside fire. **TC Joseph Ostrander** dispatches the fire department, and the single engine is advised to stage. Thirty minutes from the first 911 call, officers are pepper-sprayed by the offender. Additional police officers from Addison arrive on the scene. **TC Willadsen** handles radio operations for officers not involved in the incident, who have been moved to a secondary talk group.



Forty-five minutes into the event, the offender fires a gun at officers while he retreats into his home. Units report one officer is struck, while additional units report being pinned down by gunfire, and two officers become trapped in front of the residence in need of rescue. **TC John Waterman, TC Medina, and TC Iazzetto Barounis** receive 911 calls reporting gunshots and advise callers to seek safety. Multiple non-emergency calls begin to come in from outside agencies sending officers to assist. While conducting dispatching on another radio talk group, **TC Amy Lettenberger** makes calls to bring in additional ACDC staff. On-scene units request a NIPAS SWAT response, which is handled by **TC Medina**. ACDC TCs field phone and radio calls from MERIT SWAT units also responding to the scene.

TC Kyle Ficarrota, TC Robert Nudd, TC Karolina Szczepaniak, and TC Erin Vallee begin to respond to ACDC to assist in dispatch. **TC Waterman** and **TC Medina** deploy a CodeRED message to Addison residents in the area of the incident, asking them to seek shelter. **Professional Standards Coordinator (PSC) Benjamin Koehling** plugs in to assist as a call-taker. **Operations Manager (OM) Grecia Flores** works with DuPage OHSEM to initiate IPAWs messaging to the public. At shift change, **TC Maggie Check** takes over dispatching the primary talk group for the incident, fielding constant radio traffic and handling incident-related tasks for several more hours. While conducting dispatch duties on another radio talk group, **TC Hayden Mootrey** assists with making and receiving phone calls. A news helicopter hovering over the area agitates the offender; **TC Willadsen** and **TC Koehling** contact multiple air traffic control centers to clear the airspace per police request. **TC Lettenberger** makes calls to Addison schools, requesting they go into a secure building status.

ACDC TCs work the phones, both inbound and outbound, multitasking regular duties on top of the additional workload this incident presents. The active incident lasts four hours and fifteen minutes from the first 911 call to when the offender is taken into custody. For the duration of the incident, the TCs involved handled constant radio traffic as well as 438 total phone calls related to the incident: 53 calls to 911, 254 non-emergency calls, and 131 outbound calls. Activity related to this incident would continue into the following day. The incident concluded with the offender in custody and all officers safe, many of whom were saved by their bulletproof vests and shields.



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TO: Linda Zerwin, ETSB Executive Director
FROM: Jennifer Hurd, Motorola System Manager
DATE: March 30, 2026
SUBJECT: STARCOM21 DEDIRS Monthly Report

Projects:

DEDIR System Radio Replacement

APX Next XN Fire Portables: All 29 agencies have now been deployed. Three fleetwide changes have been identified and updates are being progressively sent to users in two phases (1st NWCD update to secure including the vFD 3 and direct update, and 2nd a correction for Zone 33 FG power). Four agencies remain to complete the first update (ADF, ELF, ITF, LWF).

APX Next Police Portable:

Encryption - The ADP to AES encryption plan discussion is ongoing between ETSB and Motorola. A step-by-step plan is being produced outlining the necessary steps to make the change to both the system and the radios. More information will be provided once available.

First touch of the Police radios for the encryption plan is complete as all agencies have now completed the site visit. This site visit also included one battery swap providing a new dated 2025 battery. Two radios are outstanding that need to be brought to ETSB to be updated.

Westmont PD WSP Thompson 142CXX1058
Oak Brook PD OBP AF69 142CXX0909

APX 4000 Portable:

Encryption -The APX4000 channel limitation evaluation was submitted to the Motorola encryption team. The APX4000s owned by ETSB will be replaced with APX Next radios. The Service Manager will have to work with agencies on the agency owned APX4000s for the transition.

Emergency activation configuration update was created to address a programming issue and a schedule was developed in Monday.com to update radios. Emergency activation configuration change has been applied to 22 agencies/397 radios have been programmed. There is 1 radio that remains to be programmed (Wheaton). If this radio fails to turn up prior to the encryption update, it will be swapped for an APX Next.

Wheaton PD WHP Stienke 426CXZ1209

APX8500 Mobile:

Boxed APX8500s have been returned to Motorola Solutions, Inc. as of March 2, 2026. Installed APX8500 will be returned when replacement units are ready.

APX7500 Mobile:

Motorola is working with ETSB to establish a plan to upgrade the mobiles to support TDMA, multikey encryption, and AES. This project is a low priority because of the move to a different mobile manufacturer.

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Command Central – Discussions are underway regarding CommandCentral layers related to PD agencies sharing location data and access to historical information. Access has been provided and input had been requested from several key users. ETSB has received initial feedback. Testing is ongoing and feedback is continuing to be shared.

Programming – Projects

Codeplug updates: Fire agencies were all sent an update for two changes: NWC FD channels 1-4 to point to NWCD’s new encrypted talk groups and second, both vFD3 and vFD3 Direct frequencies were updated. A third change was found at a later date for a Zone 33 FG power correction and is being sent to the radios by agency after the first update has been completed on all radios. These changes are pending the users accept the updates on the radio.

Codeplug Creation: N/A

Radio Alignment: There were none last month.

Service Tickets

2025	Year to Date	
	Opened	Closed
Category		
APX7000XE	72	57
APXNext (PD)	153	96
APXNextXN (FD)	142	72
APX 8500 mobile)	15	7
APX4000	36	20
Total	418	252

February

2026	Year to Date		Past Month					
			Totals		Categories of Tickets			
	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX 7000XE	63	54	6	2	0	0	0	6
APX Next (PD)	106	62	17	5	2	9	1	6
APX NextXN (FD)	25	15	5	5	2	1	2	0
APX 8500 (mobile)	10	6	0	0	0	0	0	0
APX4000	20	14	3	3	0	3	0	0
Total	224	151	31	15	4	13	3	12

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March Through 3/30/2026

2026	Year to Date		Past Month					
			Totals		Categories of Tickets			
Category	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX 7000XE	65	56	2	2	0	0	0	2
APX Next (PD)	118	66	12	4	0	6	0	2
APX NextXN(FD)	32	17	7	2	1	3	1	2
APX 8500(mobile)	10	6	0	0	0	0	0	0
APX4000	23	16	3	2	0	1	0	2
Total	248	161	24	10	1	10	1	8

STARCOM21 Scheduled Maintenance:

System Maintenance: IL STARCOM Monthly Application of Windows Motopatch 2026.02 – Patching 3/12/26. Monthly MOTOPATCH for Windows process was performed on applicable clients in your ASTRO System.

System Patches / planned maintenance: There were none last month. Planned maintenance has moved to a quarterly schedule with next core patching expected in May.

Command Central Patches: There were none last month.

SmartConnect Patches: There were none last month.

Radio Central Patches: RadioCentral was updated to SR2026.1 on March 19. No service interruptions were anticipated from this update.

Radio Management CPS Patches: There were none last month.

Radio Central Migration:

One radio remains outstanding to be transitioned to the new Radio Central. This radio is pending installation of an update.

Serial Number	Model Number	Codeplug Version	Firmware Version	Group	Radio Alias	Job Status	Last Contact Time
142CXX0922	H45TGT9PW8AN	R29.00.01	R04.61.00	BEP	BEP CARRERA	Running: Waiting For Device	1/30/2023 5:55:20 PM

Releases: Fire radios were deployed on firmware R09.40 which was released June 2025. All Police radios have also been sent version R09.40 and have been updated to match.

STARCOM21 Unscheduled System Outages:

There were none last month.

Meetings:

PAC Meeting: Monday, March 2, 2026

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ETSB Podcast: Tuesday, March 17, 2026

Training: None

Grade of service report:

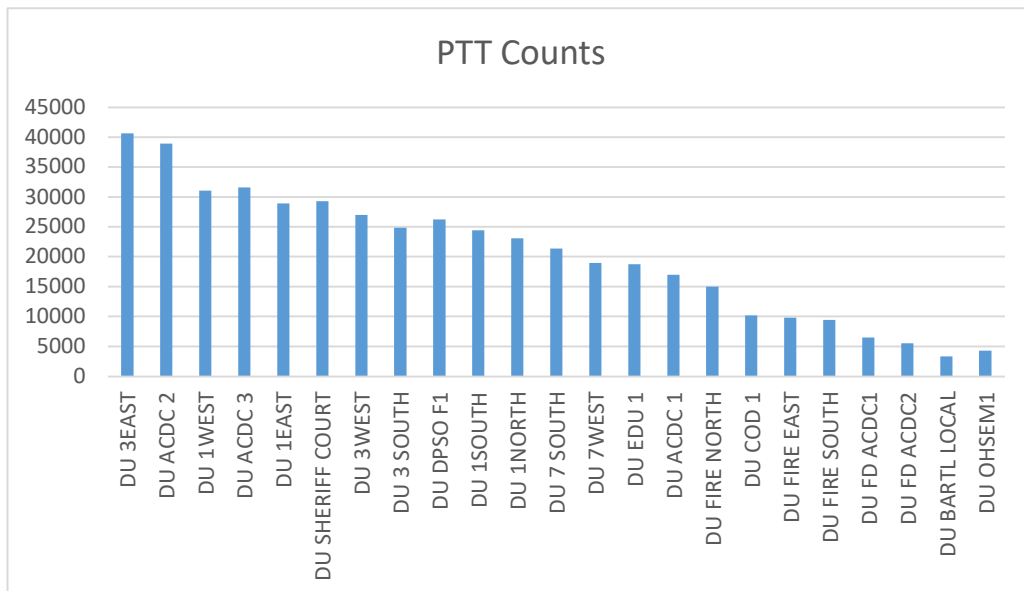
February 2026 Starcom21 GoS Report											
Hour	GoS Calculations					PTT and Busy Data					
	GoS	Utilization	Erlangs	Excess Erlangs	Days of Data	Total PTTs	Total Talk Time (sec)	Average Talk Time (sec)	Total Busy	Total Busy Time (sec)	Average Busy Time (sec)
0:00:00	0.00	22.84	3.88	6.52	28.00	2806.82	13978.50	4.98	0.00	0.00	0.00
1:00:00	0.00	19.60	3.33	7.07	28.00	2353.18	11994.93	5.10	0.00	0.00	0.00
2:00:00	0.00	17.37	2.95	7.45	28.00	2031.96	10630.75	5.23	0.00	0.00	0.00
3:00:00	0.00	14.80	2.52	7.88	28.00	1684.32	9059.57	5.38	0.00	0.00	0.00
4:00:00	0.00	14.30	2.43	7.97	28.00	1621.43	8752.57	5.40	0.00	0.00	0.00
5:00:00	0.00	14.46	2.46	7.94	28.00	1627.14	8848.14	5.44	0.00	0.00	0.00
6:00:00	0.00	15.74	2.68	7.72	28.00	1792.82	9631.21	5.37	0.00	0.00	0.00
7:00:00	0.00	23.87	4.06	6.34	28.00	2823.61	14605.54	5.17	0.00	0.00	0.00
8:00:00	0.00	31.02	5.27	5.13	28.00	3644.89	18983.39	5.21	0.07	5.68	79.50
9:00:00	0.00	35.13	5.97	4.43	28.00	4169.68	21500.96	5.16	0.00	0.00	0.00
10:00:00	0.00	33.93	5.77	4.63	28.00	4061.82	20766.61	5.11	0.04	1.82	51.00
11:00:00	0.00	31.69	5.39	5.01	28.00	3773.68	19393.54	5.14	0.00	0.00	0.00
12:00:00	0.00	32.21	5.48	4.92	28.00	3814.93	19711.71	5.17	0.00	0.00	0.00
13:00:00	0.00	34.70	5.90	4.50	28.00	4092.43	21239.04	5.19	0.18	1.11	6.20
14:00:00	0.00	34.92	5.94	4.46	28.00	4210.18	21368.96	5.08	0.00	0.00	0.00
15:00:00	0.00	35.92	6.11	4.29	28.00	4404.39	21980.71	4.99	0.00	0.00	0.00
16:00:00	0.00	34.87	5.93	4.47	28.00	4228.68	21342.68	5.05	0.00	0.00	0.00
17:00:00	0.00	33.34	5.67	4.73	28.00	4034.96	20406.89	5.06	0.00	0.00	0.00
18:00:00	0.00	31.86	5.42	4.98	28.00	3859.11	19500.82	5.05	0.00	0.00	0.00
19:00:00	0.00	31.16	5.30	5.10	28.00	3850.36	19067.71	4.95	0.00	0.00	0.00
20:00:00	0.00	30.72	5.22	5.18	28.00	3809.25	18801.36	4.94	0.00	0.00	0.00
21:00:00	0.00	29.03	4.93	5.47	28.00	3626.79	17765.25	4.90	0.00	0.00	0.00
22:00:00	0.00	26.61	4.52	5.88	28.00	3359.25	16283.93	4.85	0.00	0.00	0.00
23:00:00	0.00	25.65	4.36	6.04	28.00	3146.79	15699.86	4.99	0.00	0.00	0.00



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2/24/2026 – 3/30/2026

Group Alias	PTT Count
DU 3EAST	40612
DU ACDC 2	38922
DU 1WEST	31063
DU ACDC 3	31561
DU 1EAST	28902
DU SHERIFF COURT	29270
DU 3WEST	26995
DU 3 SOUTH	24821
DU DPSO F1	26241
DU 1SOUTH	24416
DU 1NORTH	23087
DU 7 SOUTH	21359
DU 7WEST	18950
DU EDU 1	18743
DU ACDC 1	16953
DU FIRE NORTH	14992
DU COD 1	10190
DU FIRE EAST	9829
DU FIRE SOUTH	9420
DU FD ACDC1	6468
DU FD ACDC2	5548
DU BARTL LOCAL	3351
DU OHSEM1	4321



911 System Design Standardization Memos

Memo #	Date Opened	Origin	Title	DESCRIPTION	STATUS of MEMO (Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement tot Product Development, Technically Not Feasible, Closed)
1	04/08/20	CAD	Informer Trigger words	Request to eliminate words that trigger an alert when entered into CAD	Closed
2	02/18/20	CAD	Alphanumeric Verification	enables a setting that will allow alphanumeric addresses to geo-verify without a space.	Closed
3	03/17/20	CAD	Auto Verification of address	disable automatically geo-verifying addresses that are unique in the system.	Closed
4	03/17/20	CAD	on-off ramp entries	Enhance the TCs' ability to identify on and off ramps for the highways	Closed
5	03/14/20	CAD	Pro-QA data export	Escalate the priority of a data export to facilitate the development of a single server for Pro-QA software	Closed
6	03/18/20	CAD	Eliminate the 2 or 3 digit code from Purvis	Removing the 2 or 3 digit code from the Purvis announcement.	Closed
7	03/17/20	CAD	Half addresses	Presentation of two options for how to handle half-addresses.	Closed
8	04/03/20	CAD	Command Line Font size	The font size larger on the command lines- expanded to the multi-command line	Closed
9	04/03/20	CAD	PI-Delay	Adjust an event code that corresponded to a car accident with injuries that was delayed	Closed
10	04/06/20	CAD	Street Aliases	Discuss options for alias street names in CAD system for streets such as North Ave AKA Route 64	Closed
11	01/27/20	FSA	Cover Memo	Outline of the memo process	Closed
12	01/27/20	FSA	Formula for Agency Costs	Costing formula options for expences relating to changes in systems	Closed
13	12/19/19	FSA	Standardization of Recommends	Using Z units in CAD	Closed
14	01/23/20	FSA	Activating New Tone	Adding a rules to Engines to faciliate tones	Closed
15	01/05/20	FSA	Add Units to Calls	Add Unit to calls from mobiles without generating a tone	Closed
16	01/27/20	FSA	Optional Equipment Status	Optional equipment formating options	Closed
17	02/28/20	FSA	Open Radio	Leaving the radio open for two minutes after the Purvis alert in the stations	Closed
18	03/05/20	FSA	Dead End Streets	Remove Dead End from the announcement	Closed
19	02/26/20	FSA	LSI Data Into CAD	Add Hazardous Material data from the State into CAD	Closed
20	02/26/20	FSA	Flow MSP	The font size larger on the command lines- expanded to the multi-command line	Closed
21	03/02/20	FSA	Additional Goals	Expand the goal to consider the time from call to responder arrival instead of from the time of call to dispatch	Closed
22	03/01/20	FSA	Non-standard CAD programming	Creating CAD command that are unique to an agency or a small subset of agencies	Closed
23	01/27/20	TECH	Purvis Proposal	Review of the proposal to address the back-up alerting solution	Closed
24	02/02/20	TECH	ICD from Hexagon for LEADS	Review the Hexagon proposal for the LEADS ICD- Hexagon is re-working the proposal	Closed
25	04/20/20	CAD	Assist other priority change	DU-COMM request to change the priority of Assit other from 4 to 2. This will adjust the watchdog times	Closed
26	04/20/20	CAD	Macro request On-Unit	DU-COMM request a macro to combine to add the vehicle when logging a unit on duty	Closed
27	04/20/20	CAD	New Event code request	DU-COMM request to add two new event codes	Closed
28	04/20/20	Tech	Switch Design	DU-COMM recommendation for a switch design review	Closed
29	04/30/20	FSA	Translations	Request to have the PSAPs manage FSA translations	Closed
30	04/04/20	Tech	Enhanced Monitoring	Review the three proposals from Solar winds	Closed
31	05/04/20	CAD	Fire Priorities	Request to re-visit the Fire events priorities from ACDC	Closed
32	05/22/20	FSA	Priority Column	Request to add priority columns back into MPS	Closed
33	05/26/20	FSA	Self-assgin	Request the ability to self-dispatch calls from pending	Closed
34	05/27/20	TECH	LAG	Install LAG on the Comcast side of the Network	Closed
35	05/27/20	TECH	Security	Review Results of the Nessus system testing	Closed
36	05/27/20	TECH	Wmware upgrade	Install upgrade to Vmware from 6.0-6.7	Closed
37	05/27/20	TECH	Software Review	Conduct a software review comparable to the cutover review	Closed
38	05/27/20	CAD	9-1-1 Call Flow	Reivew the 9-1-1 Call flow process	Closed
39	05/28/20	CAD	Updated Macro	Request to reduce the CDCMDKEY	Closed
40	06/01/20	CAD	Update LEADS Trigger words	Reintroduce trigger words from SOS for DL status	Closed
41	06/03/20	TECH	NICE Upgrade	Connect lines and positions to the NICE Recorder/DSO end of life update	Closed
42	06/10/20	FSA	Available on Event	Would like the MPS be programmed to change status to AOE	Closed
43	06/15/20	TECH	Dell Storage	Dell offsite storage	Closed
44	06/19/20	Tech	CAD Workstations At DU-COMM	Install the ETSB image on the Workstations at DU-COMM	Closed
45	06/19/20	FSA	BARB procurement	Pros and Cons of the application	Closed
46	07/06/20	CAD	EDIT unit Roster	Change the Display from Employee number to Sign on ID	Closed
47	07/06/20	CAD	Informer Unit Column	Add a column that displays the unit in informer	Closed
48	07/06/20	CAD	Multi-Command line	Force CAPS lock on the multicommand line	Closed
49	07/06/20	CAD	Add select event hot key	Eliminate a step when selecting a unit on an event	Closed
50	07/06/20	CAD	Unit Roster	Add the Badge number to the Unit display	Closed
51	07/06/20	CAD	Informer Hot Key	Add a hot key that opens up into Informer	Closed
52	07/06/20	CAD	Dispatch Assign	Dispatch assign to work automatically	Closed
53	07/06/20	CAD	Dispatch Assign mutple units	Allow dispatch assign to work with multiple units	Closed

911 System Design Standardization Memos

Memo #	Date Opened	Origin	Title	DESCRIPTION	STATUS of MEMO (Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement tot Product Development, Technically Not Feasible, Closed)
54	07/06/20	CAD	Monitor preference	Allow the monitors to be saved from each login	Closed
55	07/06/20	CAD	Vin Response	Allow title search to be run in Informer	Closed
56	07/06/20	CAD	Informer history	Develop a way to search for informer history	Closed
57	06/18/20	Tech	Carrier diversity	Request to explore surplus bandwidth to provide carrier diversity	Closed Jan 12, 2021
58	06/16/20	CAD	UL Functionality	Ability to add apartment number using the UL Function	Closed
59	06/16/20	CAD	Commit and Cover	Add Commit and Cover command to the right click list	Closed
60	07/16/20	CAD	TC name in the Remarks	ADD the PSAP and first initial to the TC name in remarks	Closed
61	07/30/20	CAD	Available on Event	Would like AOE to set the timer to 0	Closed
62	07/30/20	CAD	Remove CUS	Remove CUS from Status codes PD RR IC WP TA AD	Closed
63	07/30/20	CAD	Mutiple Clearing units	Change programming to allow multiple units to be cleared	Closed
64	07/30/20	CAD	F2 enhancement	Want F2 to bring to the command line anywhere in the program	Closed
65	07/30/20	CAD	Mutiple On units	Want the ONU command to work for multiple units	Closed
66	07/30/20	CAD	Unit Transport streamline	Get rid of the dashes in the command line for unit transport	Closed
67	07/30/20	CAD	Adjust name and tx field	Add field for alarlm and to companies that doesn't impact LOI	Closed
68	07/30/20	CAD	Alias EMD codes	Want the EMD numeric code entered as alias for event type	Closed
69	04/20/20	TECH	CISA request	Cybersecurity testing	10/12/2021
70	08/04/20		Monday.com	Online project management tool	Closed
71	08/04/20	TECH	Vmware upgrade	Upgrade to VMware version 6.7	Closed
72	08/03/20	CAD	Duplicate and Cancel	Attach the name of the TC that made the original ticket to remarks	Closed
73	08/27/20	FSA	Default MPS CADVIEW screen	Change the default MPS screen to Event list	Closed
74	08/27/20	CAD	Right Click update	Using the Spreadsheet submitted update the right click list	closed
75	09/10/20	CAD	K9 Event codes	Add event codes for the different types of dogs	Closed
76	09/10/20	CAD	Relocate Unit Monitor	Add a new monitor for relocated unites	Closed
77	09/25/20	TECH	ALI Re-bid Times	Review the options to adjust the time for Automatic ALI re-bids	Closed
78	10/20/20	CAD	Call Source	Default Call Source to Phone	Closed
79	10/28/20	CAD	Edit unit Code	Change the two digit unit code for Elgin from EG to EN	Closed
80	10/30/20	TECH	Power Supply	Procure redundant power suppllies for switches etc	Closed
81	11/15/20	CAD	Retail Theft	Change the subtype to Reatil-Delay	Closed
82	11/15/20	CAD	Caller Name LOI Search	Disable Caller Name from the LOI Search	Closed
83	12/10/20	CAD	Bomb Threat	Use a code for bomb threat instead of the words in Purvis	Closed
84	01/26/21	CAD	Timers	Remove the shift timers from the system	Closed
85	01/26/21	CAD	Live Mum additions	Add stations to match or come close to matching LiveMUM from CAD	Closed
87	02/23/21	CAD	Common places for DSO	Add common place names for DSO lots for a DSO response	Closed
88	03/31/21	FSA	Available on Event	Add the ability for MPS to self dispatch from Available on event	Closed
89	04/16/21	CAD	KH and Business names Spec Situation	Remove the KH and businesss files from notification	Closed
90	04/19/21	CAD	Live Mum changes	Change the ETB of arrive danger to 40 minutes	Closed
91	05/18/21	TECH	TRE change	Redesign the TRE to ensure it passes to Starcom	Closed
92	05/26/21	CAD	Add subtypes to Assist	Create two new subtypes for assist to the SA and coroner	Closed
93	06/09/21	CAD	TestCase for Pro QA	Turn on the test case option in ProQA	closed
94	06/28/21	CAD	Standardized RR names	Tracks xx where xx is a two/four digit abbreviation for the Railroad	Closed
95	07/12/21	FSA	Cross Staffed Apparatus	"Jump Crews" in Live Mum different than CAD	Closed
96A	07/12/21	FSA	Border Station Depth	Analysis of station depth for border agencies	Closed
96B	07/12/21	FSA	Border Station Run orders	Adjust the run orders of stations based on Analysis from 96	Closed
96C	07/12/21	FSA	Drive Time Adjustments	Adjust the drive time for Mutual aid agencies	Closed
97	07/12/21	FSA	Pre-planned relos	Add pre-planned relos into LiveMum	Closed
98	07/12/21	FSA	Unit Depletion	Program LiveMUM to make recommends based on unit depletion percetages	Closed
99	07/13/21	CAD	Wayne township Coverage	Add a note to the Wayne township area about for overnight disptaching	Closed
100	07/13/21	FSA	EBT Request	Request DECCAN run two hears of data for more accurate EBT	Paused
101	07/21/21	FSA	COQ report number request	Request a report number for agencies receiving COQ equipment	Closed
102	08/10/21	CAD	Update Skill list	Add Drone to the Skill list	Closed
103	09/07/21	CAD	CAD/Vesta Standardization	Adjust one of the systems to search for intersections using the same syntax	Closed
104	11/02/21	CAD	Add event code	Add Event code for 3Si	Closed

911 System Design Standardization Memos

Memo #	Date Opened	Origin	Title	DESCRIPTION	STATUS of MEMO (Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement tot Product Development, Technically Not Feasible, Closed)
105	11/16/21	CAD	Add a layer to the map	Create a layer for Divison 10 in the CAD map	Closed
106	11/29/21	CAD	in-custody time stamp	Program CAD to include the time stamp in the list of times	Closed
107	11/29/21	FSA	Add new agency to CAD	Create a new agency in CAD for mabas division 12	Closed
108	01/18/22	CAD	ANI/ALI dump work flow	Change the programming so that the keyboard can be used after ANI/ALI dump	Closed
109	02/02/22	CAD	Timer for Delayed call	Want to have a timer for Trbl alarms to delay dispatch 10 minutes	Closed
110	5/2/2022	Tech	Options for Tones	Explore audio setting options for tones on the fire channels	Closed
111	7/30/2022	Tech	Purvis Proposal	Review Purvis Proposal	Closed
112	10/3/2022	CAD	LPR Event	New CAD Event for License plate reader	Closed
113	10/3/2022	CAD	Shot Stab event type	Separate out the shot fired and gunshot into two type codes	Closed
114	1/13/2022	Tech	Open USB ports	Request to open USP ports to the Bridge	Closed
115	1/10/2023	CAD	Train Cleared	Request to add commands to menus and boards	Closed
116	1/10/2023	FSA	Emergency Button Mobile	Request to change the functionality of the emergency button	Closed
117	3/22/2023	FSA	UE Delta Programming	Remove MAF units from CADView	Closed
118	3/22/2023	FSA	Strobe light timing	Up the time out for the strobe units to 2 minutes	Closed
119	3/22/2023	FSA	Recall dispatch	Add a Recall dispatch button to MPS	Closed
120	3/22/2023	FSA	Resync Units and Events	Add a resync button to MPS	Closed
121	8/16/2023	Tech	Shared Drives	Shared drive in the DMZ to reduce Cybersecurity	Closed
122	8/18/2023	TECH	Shared Subnet	Allow traffic point to point for printers for cybersecurity	Closed
123	8/21/2023	CAD	Task Force Units	Create Monitors for the Task force group	Closed
124	10/3/2023	CAD	New Event code request	New or modified event type for Car vs Building	Closed
125	11/9/2023	CAD	Priority integration	Integrate Priority Aqua program with Eventide	Closed
126	2/20/2024	CAD	New Event code request	New event type for Electric Vehicle fire	Closed
127	5/23/2024	CAD	MFA Command Central Aware	Decision to add MFA to Command Central Aware Website	Pending Research
128	7/11/2024	Tech	MFA Infrastructure/Applications	Decision to implement MFA within the ETSB 911 system	Opened
129	7/30/2024	CAD	Adjust incident types for Alarms	Alarm companies are beginning to use numbers to define alarm types. Request to add those types in CAD	Closed
130	8/9/2024	CAD	Add Macros	Add macros that are currently deployed for 10 and 12 for MABAS Division 16	Closed
131	1/30/2025	CAD	Change town/street code	Change boulevard from "BLVD" to "BL" and Bloomindale from "BL" to "BLD" because of state data	Opened
132	1/29/2025	CAD	New Animal Sub-Type/Nuisance	Add new CAD Sub-Type Nuisance to animal	Closed
133	6/25/2025	CAD	CAD Notes Chronology Cluttered	Remove some of the information that filters into the CAD notes chronology	Closed
134	6/25/2025	CAD	Call Stacking Functionality For Fire Dispatch	Request to allow Call Stacking functionality for Fire dispatching	Closed
135	6/25/2025	CAD/MPS	Cloest Unit Dispatching	During the CAD RFP focus group sessions, it was brought up that the CAD system is not currently set up to perform closet unit dispatching.	Opened
136	6/25/2025	CAD/MPS	Copying Events to Another Town	The ability to copy an event from one town to another is not a seamless process. The user base would like to see if there is a possibility of configuring the system to support copy events with a simplified process	Closed
137	6/25/2025	CAD	Hidden Pop Up Messages	There are pop-up messages that are configured in the CAD system that frequently get hidden behind windows on the user screen that will cause the system to not move forward unless that pop-up message has been acknowledged	Recommending Closure
138	6/25/2025	CAD/MPS	Run Handicapped Placard Independently	Communicated that it is not possible to run a Handicapped Placard independent	Closed
139	6/25/2025	CAD/MPS	Run LEADs Number Independently	Communicated that it is not possible to run a LEADS number independent	Opened
140	6/25/2025	MPS	Unit Status Only Displays Vehicle Location	In MPS the Unit Status will display the location of the vehicle and not the officer. They would like that status to show the officer's location, which would be beneficial if the officer is potentially in foot pursuit or away from the vehicle	Opened
141	1/30/2026	CAD/MPS	Mutual Aid Police Units Display on Same Call as Home Agency Units	The ability to see police units from multiple agencies/dispatch groups assigned to an incident all on the same call.	In Process/Testing
			In process/Testing		
			Implemented		
			Pending Research		
			Technically Not Feasible		
			Enhancement tot product development		
			Closed		

Year to Date 9-1-1 System Call Count

For (Call Origin)

Creation Date: 04/01/2026 09:02:36 AM

Grouping: Site & Call Origin

Date Range: 01/01/2026 12:00:00 AM - 03/31/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Detail Information

Site	Call Origin	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non- Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
			Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	Incoming	59,670	16,452	43,218	0	1,606	12,671	1,982	51	142	0	1,144	00:00:04
	Internal	3,090	0	3,090	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	13,106	0	13,106	0	0	0	0	0	0	13,106	0	00:00:00
	Total	75,866	16,452	59,414	0	1,606	12,671	1,982	51	142	13,106	1,144	00:00:04
Total		75,866	16,452	59,414	0	1,606	12,671	1,982	51	142	13,106	1,144	00:00:04

Year to Date 9-1-1 System Call Count

For (Call Origin)

Creation Date: 04/01/2026 09:21:40 AM

Grouping: Site & Call Origin

Date Range: 01/01/2026 12:00:00 AM - 03/31/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Detail Information

Site	Call Origin	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non- Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
			Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	Incoming	167,861	65,800	102,061	0	2,055	52,876	10,088	165	616	0	6,114	00:00:06
	Internal	30,519	0	30,519	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	41,918	1	41,917	0	0	0	0	0	0	41,918	0	00:00:00
	Total	240,298	65,801	174,497	0	2,055	52,876	10,088	165	616	41,918	6,114	00:00:06
Total		240,298	65,801	174,497	0	2,055	52,876	10,088	165	616	41,918	6,114	00:00:06

Monthly 9-1-1 System Call Count

For (Call Origin)

Creation Date: 04/01/2026 09:01:24 AM

Grouping: Site & Call Origin

Date Range: 03/01/2026 12:00:00 AM - 03/31/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non- Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	24,418	5,855	18,563	0	643	4,424	722	18	48	4,522	396	00:00:04
Total	24,418	5,855	18,563	0	643	4,424	722	18	48	4,522	396	00:00:04

Monthly 9-1-1 System Call Count

For (Call Origin)

Creation Date: 04/01/2026 09:19:20 AM

Grouping: Site & Call Origin

Date Range: 03/01/2026 12:00:00 AM - 03/31/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non- Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	84,488	23,054	61,434	0	672	18,627	3,495	44	216	14,559	2,117	00:00:06
Total	84,488	23,054	61,434	0	672	18,627	3,495	44	216	14,559	2,117	00:00:06

Year to Date 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 04/01/2026 09:03:13 AM

Grouping: Site & Call Origin

Date Range: 01/01/2026 12:00:00 AM - 03/31/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Detail Information

Site	Call Origin	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non- Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
			Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	Incoming	2,620	2,620	0	0	43	2,237	339	1	0	0	0	00:00:04
	Total	2,620	2,620	0	0	43	2,237	339	1	0	0	0	00:00:04
Total		2,620	2,620	0	0	43	2,237	339	1	0	0	0	00:00:04

Year to Date 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 04/01/2026 09:22:32 AM

Grouping: Site & Call Origin

Date Range: 01/01/2026 12:00:00 AM - 03/31/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Detail Information

Site	Call Origin	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non- Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
			Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	Incoming	7,545	7,545	0	0	75	6,921	549	0	0	0	0	00:00:06
	Total	7,545	7,545	0	0	75	6,921	549	0	0	0	0	00:00:06
Total		7,545	7,545	0	0	75	6,921	549	0	0	0	0	00:00:06

Monthly 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 04/01/2026 09:00:36 AM

Grouping: Site & Call Origin

Date Range: 03/01/2026 12:00:00 AM - 03/31/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non- Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	911	911	0	0	13	767	130	1	0	0	0	00:00:04
Total	911	911	0	0	13	767	130	1	0	0	0	00:00:04

Monthly 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 04/01/2026 09:20:47 AM

Grouping: Site & Call Origin

Date Range: 03/01/2026 12:00:00 AM - 03/31/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non- Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	2,671	2,671	0	0	20	2,464	187	0	0	0	0	00:00:06
Total	2,671	2,671	0	0	20	2,464	187	0	0	0	0	00:00:06

Motorola Monthly Incident Report
March 2026

Incident Number	Site	Status Text	Ticket Open Date	Priority Text	Description	Worklog Detailed Description	Ticket Resolution Date	Resolution
INC0003662520	DuComm Dispatch CTR	Pending	1/19/2026 12:35:03 PM	P3	Issue: Headset audio at OP 18 muted.	Please open an incident at DU-COMM Dispatch, SZ01401D48, for the following issue: Headset audio at OP 18 muted. Telecommunicator was unable to hear incoming select radio traffic, however all traffic was present on IRR playback. Troubleshooting determined headset audio was muted in radio computer system tray. This is the second OP position to have the same issue. Request Motorola pull logs and investigate how headset audio is being muted.		
INC0003757843	DuComm Dispatch CTR	Pending	2/4/2026 5:53:46 PM	P3	Radio traffic at OP 2 is not being recorded on the Vesta IRR.	Please open an incident at DU-COMM Dispatch, SZ01401D48, for the following issue: Radio traffic at OP 2 is not being recorded on the Vesta IRR. Troubleshooting included checking cable connections, rebooting the Vesta computer, the AXS radio computer, and the CCHUB. The Vesta IRR will record phone calls, but still no radio traffic. The IRR on the radio computer does record the radio audio. The same issue has happened at OP 8 on 10/20/2025 under Motorola ticket # INC0003231397. In addition, at OP 17 on 10/23/2025, and Ops 11 and 12 on 12/5/2025.		
INC0003874768	Addison Consolidated Dispatch Center	Pending	2/23/2026 3:30:36 PM	P3	DS created incident and dispatched via MOSS.	Intermittent problem with Fire layouts. While a TC is actively on the phone has a talk group SELECTED (DU ACDC 2 or DU ACDC 1) CAD drop call from RIU Samantha Voice and TONES are coming out of UNSEL Speaker not the SEL speaker. This happens randomly and cannot not be duplicated on demand. Created tracking sheet for documentation of instances. Support notes from Dec 22, 2025... Cause: Working as designed Resolution: Could not reproduce or find any issue. Software has been updated for other issue will need new occurrence if issue is still happening. Document any future instance. While on the phone CAD dropped date and time console # which StarCom radio resource selected.		
INC0003963884	Addison Consolidated Dispatch Center	Closed	3/10/2026 11:07:58 AM	P3	OP 19 MON 1 speaker's volume is turned down to ZERO.OFF, but volume can still be heard. LOUD. Logged out Into OP. The problem still persists.	OP 19 MON 1 speaker's volume is turned down to ZERO.OFF, but volume can still be heard. LOUD. Logged out.Into OP. The problem still persists.	3/12/2026 2:11:21 PM	Record op, verified Mon speaker Volume control restored. Customer gave ok for closure.
INC0003985156	DuComm Dispatch CTR	Pending	3/13/2026 10:49:37 AM	P3	Point-of-Contact for ticket	Please open an incident at DU-COMM Dispatch, SZ01401D48, for the following issue: AXS radio console logged off and unable to log back in, even after rebooting the computer.		
INC0003985978	Addison Consolidated Dispatch Center	Closed	3/13/2026 1:06:23 PM	P3	Need help with building a zip file for encryption AXS console.	What is the customer name and call back number? What is the Site ID? What is your Astro System release? 2022.1 What products are involved (ASTRO, Simulcast, GCP/GTR, MCC7500, etc.)? AXS console What is the software version? Was there a recent change before this started (Upgrade, Install, Reboot, Patch)? What is the nature of your problem? need help with building a zip file for encryption When was the problem first noticed (Date/Time)? 3/13/26 Are logs available to remotely pull, and does the TSO Technician have permission to retrieve the logs data (Yes/No)? Inform the caller that in certain situations, TSO may request the logs before they can begin investigation. Do you have an IP address where these will be accessed?	3/18/2026 9:59:17 AM	Actions Taken: Customer requested assistance with building a zip file for encryption. Issue was resolved, and Customer confirmed resolution. Customer Support Manager also requested case closure via email.
INC0004012458	DuComm Dispatch CTR	Pending	3/18/2026 9:36:29 AM	P3	Point-of-Contact for ticket	Good morning, Please open an incident at DU-COMM Dispatch, SZ01401D48, for the following issue: Radio audio is not passing through the designated audio jack, while phone audio is functioning correctly. The following troubleshooting steps have been completed: Verified all cable connections are secure Rebooted the radio console Rebooted both the CCGW and radio console simultaneously Confirmed audio settings are correctly configured in Windows and within the AXS software		
INC0004019945	Addison Consolidated Dispatch Center	Pending	3/19/2026 11:06:55 AM	P3	All active sessions in AXS on the Police configuration lost functionality for all agency doors and inputs. Mixed visual alerts. Red X's on resources. Clicking on resources without a RED x just beeps. Closing out and logging back into AXS resolves the issue. Investigate the cause of the outage.	Subject: active AXS sessions lost SDM connection HIGH priority All active sessions in AXS on the Police configuration lost functionality for all agency doors and inputs. Mixed visual alerts. Red X's on resources. Clicking on resources without a RED x just beeps. Closing out and logging back into AXS resolves the issue. Investigate the cause of the outage.		

INC0004038509	DuComm Dispatch CTR	Resolved	3/24/2026 12:55:43 AM	P2	<p>DU-COMM Dispatch – Site SZ01401D48 – OP15 / IFERN Aux Speaker</p> <p>Please open an incident at DU-COMM Dispatch, SZ1401D48, for the following:</p> <p>OP 15 03/24/2026, 0000 IFERN IFERN Aux speaker has no audio. When IFERN as a channel is selected, audio can be heard from Select speaker</p>	<p>Please open an incident at DU-COMM Dispatch, SZ1401D48, for the following:</p> <p>OP 15 03/24/2026, 0000 IFERN IFERN Aux speaker has no audio. When IFERN as a channel is selected, audio can be heard from Select speaker</p> <p>DS dispatching the INC via MOSS and setting reminder for 60 min per Vendor notes. If no response in 60 min, please contact Sean Higgins.</p>	3/31/2026 2:42:45 PM	<p>Reseated cables to MON speaker, rebooted CCHUB. Monitored 1 week, remained stable. Chris/customer gave ok for closure.</p>
INC0004062073	Addison Consolidated Dispatch Center	Assigned	3/27/2026 11:58:39 AM	P3	<p>Subject: Radio-19 problematic</p> <p>site ID : sz 01401d47 3- medium priority</p> <p>Problematic issues require AXS logout and computer reboot. 3/26- Tx on FD ACDC 2 was NOT being heard by portables in the field. After extensive troubleshooting, a reboot resolved the issue. 3/27- IFERN audio not heard on MON1 speaker. FD ACDC 1 Rx audio not heard on UNSEL speaker. Reboot resolved the issue. Opening ticket....</p>	<p>Subject: Radio-19 problematic</p> <p>site ID : sz 01401d47 3- medium priority</p> <p>Problematic issues require AXS logout and computer reboot. 3/26- Tx on FD ACDC 2 was NOT being heard by portables in the field. After extensive troubleshooting, a reboot resolved the issue. 3/27- IFERN audio not heard on MON1 speaker. FD ACDC 1 Rx audio not heard on UNSEL speaker. Reboot resolved the issue. Opening ticket....</p>		

2026										
Month	Total Number of Smart911 Accounts	Total Number of Individuals within those	Profile Increase	% of Population	Number of Profile Pops	Number of Chat Sessions	Number of Notes	New Facility Profiles Created	Number of Facility Profile Pops	RapidSOS Location Hits
January	28,197	66,263	49	8.66%	100	1,465	0	0	33	21,694
February	28,257	66,404	60	8.68%	102	1,434	0	0	32	20,076
March										
April										
May										
June										
July										
August										
September										
October										
November										
December										
2026 Totals	56,454	132,667	109	0	202	2,899	0	0	65	41,770



**DUPAGE
COUNTY**

INFORMATION TECHNOLOGY

630-407-5000
Fax: 630-407-5001
it@dupageco.org

www.dupageco.org/it

TO: PRMS Oversight Committee and ETS Board
FROM: Don Ehrenhaft, PRMS Manager
DATE: March 25, 2026
RE: DuJIS RMS Monthly Update

Status:

- OCR 10.0/MFR project is on hold, pending the RFP result.
 - MFR product is not fully functional, nor adequately configurable at this time.
 - Upgrade will not proceed unless Hexagon is the approved vendor following the end of the current contract.
- PRMS Oversight Committee voted on March 25th, 2026 to advance to contract negotiation with Mark43 .

Action Items:

- RMS RFP Process
 - Conduct customer site visits.
 - Begin contract negotiations with Mark43.
 - Review optional functionality of the Mark43 system.
- OCR 10.0/MFR
 - On-Hold
- OCR 3.7 (current production version)
 - Testing OCR version 3.7 software update.
 - Engage with Hexagon on delivering next NIBRS version to address numerous bugs.
- NetRMS
 - Preparation for NetRMS data migration is underway.

Customer Support Collaboration:

- Maintained bi-weekly OCR10.0/MFR project management meeting with Hexagon project manager.
- Maintained bi-weekly meeting with support team.

Next Month's Actions Items:

- Move RFP process forward.
- Prepare for OCR 3.7 update.
- Overhaul of system support model to improve speed of incident response and strengthen prevention efforts.



Hexagon Monthly Report

Customer Name	DuPage County, IL	Alias	DUPG2.00.11
Customer PM	Linda Zerwin/Mike Galvin	Hexagon Sales	Michael Gordon
Hexagon Support Manager	Tony Capasso	Project / Delivery Name	DuPage ETSB
New Change Requests	None	Reporting Period End	March 31, 2026

Support Overview							
Open Tickets		SRs		CRDs		CREs	
On target	<input checked="" type="checkbox"/>	P2	3	P2	1	P2	0
Below target	<input type="checkbox"/>	P3	15	P3	5	P3	0
Above target	<input type="checkbox"/>	P4	0	P4	0	P4	0

RED	One or more of the following remain unhandled: significant risks and/or issues; behind schedule by >10%
YELLOW	There is a plan in place to rectify one or more of the following: significant risks and/or issues; behind schedule <=10%
GREEN	No significant risks or issues

Support Performance - Period ending March 31, 2026	
GREEN	<p>Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Communication remains high and both sides stay engaged.</p> <p>We have establishe a reoccurring RMS SR Review call as well. This takes place every 2nd and 4th week of the month.</p>

Support Activities

Objectives Completed This Period

- Weekly meetings were held. No Onsite meetings were held this month.
- 12 support tickets were resolved in the month of March 2026.
- CAD Side call with Hexagon support is ongoing.
- RMS Side call with Hexagon support is ongoing.

Objectives NOT Completed This Period - Mitigation tasks to align schedule are provided in the Notes Section with the coresponding

Objectives for Next Period Remaining Project Items (All Numbers are utilizing the DuPage Schedule DUPG2 Schedule)

- Focus and continued resolution on existing support SRs.

Change Orders	Date	Status	Description

Notes From Above Activites:



ETSB PAC Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0973

Agenda Date: 4/8/2026

Agenda #: 6.B.1



DU PAGE COUNTY

ETSB - Policy Advisory Committee

Draft Summary

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

Monday, March 2, 2026

2:00 PM

Room 3500A

Join Zoom Meeting

<https://us02web.zoom.us/j/83173391511?pwd=l2u3HKDJFhY7mWwMadSVQoIu7jjVvm.1>

Meeting ID: 831 7339 1511

Passcode: 198014

1. CALL TO ORDER

2:00 PM meeting was called to order by Chair Selvik at 2:00 PM.

2. ROLL CALL

Attendees:

- Linda Zerwin, DuPage Emergency Telephone System Board, non-voting Member
- Nate Krause, DuPage Emergency Telephone System Board
- Gregg Taormina, DuPage Emergency Telephone System Board (Remote)
- Andres Gonzalez, DuPage Emergency Telephone System Board
- Nick Kottmeyer, County Board Office
- John Nebl, OHSEM
- Jim Connolly, Village Of Addison (Remote)
- Marilu Hernandez, ACDC (Remote)
- Jennifer Jager, Motorola
- Erik Maplethorpe, DU-COMM (Remote)
- James McGreal, Downers Grove PD (Remote)

On roll call, Members Benjamin, Burmeister, Clark, Jansen and Selvik were present. Member Fleury was absent, which constituted a quorum.

PRESENT	Selvik, Benjamin, Burmeister, Clark, and Jansen
ABSENT	Fleury

3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SELVIK

There were no remarks from Chair Selvik.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT ITEMS

6.A. [26-0805](#)

DEDIR System February Maintainer Report

On voice vote, all Members voted “Aye”, motion carried.

Attachments: [Motorola System Manager Report February](#)

RESULT:	ACCEPTED AND PLACED ON FILE
MOVER:	Eric Burmeister
SECONDER:	Craig Jansen

6.B. [26-0806](#)

March DEDIR System Update

On voice vote, all Members voted “Aye”, motion carried.

Attachments: [DEDIR System Update - 3 2026](#)

RESULT:	ACCEPTED AND PLACED ON FILE
MOVER:	Tyler Benjamin
SECONDER:	Eric Burmeister

6.C. [26-0807](#)

ETSB PAC Minutes - Regular Meeting - Monday, February 2, 2026

On voice vote, all Members voted “Aye”, motion carried.

Attachments: [2-2-2026 PAC Minutes Summary](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Chris Clark
SECONDER:	Craig Jansen

7. COMMITTEE APPROVAL REQUIRED

7.A. [26-0808](#)

Approval of a Memorandum of Understanding Modification between the Emergency Telephone System Board of DuPage County and the Burr Ridge Public Works pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) and Policy 911-005.9: Access to DEDIRS Non Public Safety Schools.

Executive Director Zerwin noted that the 14-day notification period would be finished on March 6, 2026. Motion was made to approve pending completion of the 14 day

notification. On voice vote, all Members voted 'Aye', motion carried.

Attachments: [911-005.2 Access to the DEDIR System Application NVPD_Redacted](#)
[911-005.2 CKR MOU Burr Ridge Public Works_Redacted](#)
[911-005.9 Attachment A Data Sheet Burr Ridge Public Works_Redacted](#)

RESULT:	APPROVED
MOVER:	Chris Clark
SECONDER:	Eric Burmeister

8. PARENT COMMITTEE APPROVAL REQUIRED

8.A. [ETS-R-0012-26](#)

Resolution to approve the language of Policy 911-005.6: DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Use of Emergency Button.

A motion was made by Vice Chair Clark to recommend approval to the ETS Board, seconded by Member Burmeister. Chair Selvik opened the item for discussion. During discussion, Member Benjamin explained that he did not yet have anything in writing, but he had reviewed the draft with DU-COMM’s general counsel, who remained uncomfortable with the language stating that if a PSAP Policy conflicted with or nullified an ETSB Policy, the ETSB Policy would control and the “PSAP Policy would be null and void as if never enacted,” with the ETS Board serving as the body to resolve the dispute by simple majority. He stated that DU-COMM’s general counsel’s position was that one government entity could not nullify the policies of another and could not appoint itself as the arbiter of a dispute involving itself. Member Benjamin added that he understood the matter might go to the ETS Board, but that this was DU-COMM’s position on the language.

Executive Director Zerwin asked for clarification on whether he was recommending sending this to the ETS Board or if he was going to submit any revised or counter language to be brought forward for further discussion, and Chair Selvik noted that there was no additional draft language to move forward at that time. Member Benjamin stated that DU-COMM had previously proposed draft language and added that, if preferred, DU-COMM’s general counsel, John Kelly, could prepare edits for consideration. Vice Chair Clark then noted that it appeared the item should continue to be tabled. Executive Director Zerwin stated that she believed Assistant State’s Attorney Winistorfer and Mr. Kelly had been trying to connect, and she added that she would also make sure the matter was included in the legal discussion. Chair Selvik then asked whether anyone wanted to modify the motion to table the item. Vice Chair Clark amended his motion to table the item to the April 6, 2026 meeting, and Member Burmeister seconded the motion to table. On voice vote, all Members voted “Aye,” and the motion to table the item to the April 6, 2026, meeting carried.

Attachments: [911-005.6 DuPage Emergency Dispatch Interoperable Radio System \(DEDIRS\) Emergency Button draft](#)
[911-005.6 DuPage Emergency Dispatch Interoperable Radio System \(DEDIRS\) Emergency Button TB_SAO 1.26.26 edits BY SAO 2.0 redline draft](#)

RESULT:	TABLED
MOVER:	Chris Clark
SECONDER:	Eric Burmeister

9. DEDIR SYSTEM

Chair Selvik reported that the Police Focus Group met the previous Friday to narrow down what was needed for access to and viewing of the Command Central Aware layers. He noted that the meeting went well and explained that Sergeant Jim Dexter, who leads the MERIT SWAT team, had been working with the system and helping review the layers because of the MERIT component involved. He explained that the recommendation from the Police Focus Group was to keep the process simpler and remove the ability for agencies to completely opt out, because doing so would defeat the purpose of viewing Command Central Aware. He described concerns that if an agency responding to a mutual aid call had opted out, the command staff for the affected town might not be able to view that agency in the system, which would undermine the benefit of the tool. He further explained that ETSB staff planned to return to the Chiefs meeting later that month and that Sergeant Dexter would provide a demonstration based on the Wheaton North use case to show how the system benefited all agencies. He noted that, after those discussions, the group would likely need to revisit the Policy, clean up the language, and remove any opt-out provisions, while still allowing agencies to designate an administrator and address how to exclude personnel assigned to sensitive positions such as task forces, DEA, and HSI.

Executive Director Zerwin then explained that work on the layers was continuing, it was especially helpful that Sergeant Dexter had been able to test it in a live scenario and provide operational feedback. She added that the Wheaton North example could be used because it was not tied to an active investigation.

Executive Director Zerwin then provided an encryption update and reported that staff met with Motorola that day, where new information impacted the timeline chart Motorola had been developing and required additional revisions. She also noted that Jennifer Jager was now Jennifer Hurd stating that if agencies got an email with a different last name that it was the same person, while recognizing her efforts to help move the work forward and using her system knowledge to guide Motorola. She stated that Motorola was preparing a new timeline and that the goal of completing the work by the end of March or early April had been reiterated. She described the meeting as productive in some ways but also disappointing in terms of current progress, while noting that some issues were being cleaned up.

10. OLD BUSINESS

Executive Director Zerwin reported that three committee terms would expire in May and noted that notification had already been sent out. She explained that ACDC had already submitted its response, and noted that DU-COMM had an internal process and meetings it needed to complete before they could submit a recommendation, which was why the notice had been sent earlier. She

clarified that the terms would not expire until May 12 and explained that, under ETSB practice, members remained seated and retained voting rights until they were replaced, so there would be no operational impact to the committee. Vice Chair Clark then asked whose terms were up, and Chair Selvik identified Member Fleury, Member Jansen, and Member Benjamin.

11. NEW BUSINESS

There was no new business.

12. ADJOURNMENT

12.A. Next Meeting: Monday, April 6, 2026 at 2:00pm in Room 3-500A

Vice Chair Clark made a motion to adjourn the meeting at 2:12 pm, seconded by Member Jansen. On voice vote, motion carried.

Respectfully submitted,

Andres Gonzalez



ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0975

Agenda Date: 4/8/2026

Agenda #: 6.C.1



DU PAGE COUNTY

ETSB - Emergency Telephone System Board

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

Draft Summary

Wednesday, March 11, 2026

9:00 AM

Room 3500B

Join Zoom Meeting

<https://us02web.zoom.us/j/85260435352?pwd=aSRGjhLnqv9n2JtbHbLEThw00kbNZo.1>

Meeting ID: 852 6043 5352

Passcode: 623687

1. CALL TO ORDER

9:00 AM meeting was called to order by Chair Schwarze at 9:01 AM.

2. ROLL CALL

ETSB STAFF:

Linda Zerwin

Nate Krause

Gregg Taormina

Eve Kraus (Remote)

Andres Gonzalez

Prithvi Bhatt (Remote)

COUNTY CLERK:

Chad Pierce, Deputy Clerk

STATE'S ATTORNEY:

Mark Winistorfer

ATTENDEES:

Colin Fleury, West Chicago PD

Nancy Llaneta, County Finance

Anthony McPhearson, County CIO

Mike Sampey, ACDC

Roy Selvik, Addison PD

Evan Shields, County Board Office

Ellen Smith, County Treasurer's Office

Jan Barbeau, State's Attorney's Office (Remote)

Rich Cassady, Glenside Fire (Remote)

James Grabowski, City Of Elmhurst (Remote)

Joe Grage, Lombard PD (Remote)

Jennifer Hurd, Motorola (Remote)

Ed Leinweber, Clarendon Hills PD (Remote)

Suzette Quintell, DMMC (Remote)
 Clara Maney, DMMC (Remote)
 Erik Maplethorpe, DU-COMM (Remote)
 Robert McMahon, Downers Grove PD (Remote)
 Bret Mowery, York Center Fire (Remote)
 Bob Murr, College of DuPage (Remote)
 Matt Pasquini, DMMC (Remote)
 Michael Rodriguez, Lisle PD (Remote)
 City of Elmhurst, (Remote)

On roll call, Members Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb and Wolber were present. Member Schar was absent.

PRESENT	Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, McCarthy, Robb, Schwarze, Maranowicz, Wolber, McCarthy, and McCarthy
ABSENT	Schar

3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SCHWARZE

Chair Schwarze congratulated ACDC TC Robert Nudd for his actions on January 22, when he dispatched an officer on a reported stolen vehicle and continued investigating the vehicle's whereabouts using available LPR tools. His efforts determined the vehicle had been lawfully relocated by a local tow company, preventing an unnecessary investigation and ensuring responders received timely and correct information.

Chair Schwarze then congratulated Chief Karl Argast on his retirement from the Pleasantview Fire Protection District after 30 years of dedicated service and wished him well.

He then announced that the agenda would be adjusted due to potential early departures by some Members, and that the meeting would begin with Executive Session pursuant to 5 ILCS 120/2, for the purpose of considering the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT AGENDA

Upon return from Executive Session, Chair Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for February 11; B/Minutes Approval Policy Advisory Committee for February 2, 2026; C/Minutes Approval ETS Board for February 11, 2026. Member Johl motioned, seconded by Member Wolber. On voice vote, all Members voted "Aye",

motion carried.

Chair Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for February 11; B/Minutes Approval Policy Advisory Committee for February 2, 2026; C/Minutes Approval ETS Board for February 11, 2026. Member Honig motioned, seconded by Member Johl. On voice vote, all Members voted “Aye”, motion carried.

6.A. Monthly Staff Report

6.A.1 [26-0867](#)

Monthly Report for March 11 Regular Meeting

Attachments: [March Meeting Monthly Report](#)

6.B. Minutes Approval Policy Advisory Committee

6.B.1. [26-0807](#)

ETSB PAC Minutes - Regular Meeting - Monday, February 2, 2026

Attachments: [2-2-2026 PAC Minutes Summary](#)

6.C. Minutes Approval ETS Board

6.C.1 [26-0868](#)

ETSB Minutes - Regular Meeting - Wednesday, February 11, 2026

Attachments: [2026-2-11 ETSB Minutes Summary](#)
[JRobb Email in Support of HB4066 and SB2670](#)

RESULT:	APPROVED THE CONSENT AGENDA
MOVER:	Andrew Honig
SECONDER:	Pat Johl
AYES:	Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schwarze, Maranowicz, Wolber, and McCarthy
ABSENT:	Schar

7. FINANCE AND REVENUE

Chair Schwarze asked for a motion to combine Finance and Revenue Agenda Items 7.A.1./ ETSB Revenue Report for March 11 Regular Meeting for Fund 5820/Equalization; 7.A.2./ Treasurer's Report History for March 11 Regular Meeting; 7.B.1/ Payment of Claims History for March 11 Regular Meeting; 7.B.2./ FY26 Expenditure vs Budget and 7.B.3./ Capital Contingencies Management Plan. Member Johl motioned, seconded by Member Wolber. On voice vote, all Members voted “Aye”, motion carried.

Chair Schwarze asked for a motion to receive and place on file Finance and Revenue Agenda

Items 7.A.1./ ETSB Revenue Report for March 11 Regular Meeting for Fund 5820/Equalization; 7.A.2./ Treasurer's Report History for March 11 Regular Meeting; 7.B.1/ Payment of Claims History for March 11 Regular Meeting; 7.B.2./ FY26 Expenditure vs Budget and 7.B.3./ Capital Contingencies Management Plan. Member Hernandez motioned, seconded by Member Maranowicz.

Executive Director Zerwin explained the purpose of adding these reports would be to prepare for budget and both the Treasurer's Report History and Payment of Claims History have been provided to the Board as one of the tabs in the Finance Committee Excel workbook, but staff would now begin presenting it monthly in as part of the Revenue and Finance section. She noted the Treasurer's Monthly Report of Investments and Deposits was also included in the packet and had been posted. She explained the Treasurer's Report History reflected the cash balances the Treasurer's report, noted that staff kept a copy of the Treasurer's Monthly Report of Investments and Deposits on file once it became available through the County Board agenda or the Treasurer's Office, and asked whether the Board wished to continue receiving this report or was the history sufficient. Vice Chair Franz stated that the history was sufficient.

Executive Director Zerwin explained the Payment of Claims History on page 11 of the packet that was also an existing report that had been revised to better show the relationship between cash from the Treasurer's report, projected revenue, operating appropriations, and capital contingency activity, noting that the Treasurer cash balance was approximately \$38M as of January 31 and that projected FY26 revenue of approximately \$13.5M was based on the average of the first three months of surcharge funds received. She explained the estimated year-end cash balance of approximately \$30M reflected current cash plus projected revenue, less the current operating appropriation and capital contingency transfers already made. She further clarified that the approximately \$28M capital contingency figure shown was the current earmark and appropriation balance, not cash, after deducting approximately \$6.6M already transferred.

Executive Director Zerwin noted the monthly report identified additional FY26 capital purchases that could still be funded from capital contingencies, as well as approximately \$13M in projected FY27 renewals, upgrades, and replacements, including the two CPE (Customer Premise Equipment) systems, CAD (Computer Aided Dispatch) renewal, possible UPS replacement, and EMD and EFP protocols. She explained that PSAP Directors might ultimately recommend renewal or upgrades rather than full replacement, which could affect the fund. She stated that the revised report was intended to give the Board another way to review the numbers as it prepared for budget and policy discussions and stated that the capital report would be revised further and brought back the following month for additional review.

Vice Chair Franz stated he was not following the math on the Payment of Claims History and asked how the Board moved from approximately \$38M in Treasurer cash and approximately \$13M in projected revenue to an estimated year-end cash balance of approximately \$30M when it should be 51M. Executive Director Zerwin explained the calculation reflected current cash plus projected revenue, less the operating appropriation and the transfers already made from capital contingencies to pay previously approved expenses, including the Motorola bill and the Hidden Lakes generator replacement approved the prior month.

Vice Chair Franz then asked whether the \$15M operating amount included the capital expenditures for the fiscal year. Executive Director Zerwin explained that it included only the new expenditures not yet approved and 54199 calculation on purchases already paid, with the possibility of approximately another half million dollars depending on what the directors decided to do with certain items. Member Maranowicz commented that the report was easy to follow.

Vice Chair Franz stated he appreciated the additional detail and noted that, while the information may have been presented previously, it had not always been easy to follow. He explained that his continued focus on the topic was to ensure the Board understood its finances well enough to provide the two PSAPs the greatest possible financial flexibility. He noted that DuPage ETSB was different from many other ETSBs because it did not directly operate the PSAPs, and he acknowledged the significant work accomplished through consolidation, construction of the two new facilities, and the radio replacement project, which had generated substantial savings for municipalities and the County.

Vice Chair Franz stated that the Board had not provided the PSAPs meaningful operational funding, and for that reason believed the annual IGA discussion should involve a more robust review of year-end cash, appropriate capital reserve levels, and whether amounts above that level could be directed to the PSAPs. He suggested a reserve level of approximately 50 percent of capital need might be an appropriate starting point for discussion, and also noted that radios should be more clearly addressed in the legislative position paper because they would remain a significant future cost. He added that the Board was not yet ready to finalize a capital contingency plan until it first determined the appropriate capital funding level and whether any excess should be reflected in the IGA.

Executive Director Zerwin responded that the top line of the report represented cash, not the amount that should be placed into the capital contingency fund. She stated that ETSB was now projecting approximately half a million dollars less in revenue than the \$14M previously collected, and noted that if projected revenue was approximately \$13.5M while the operating budget was approximately \$15M, then ETSB was no longer budget neutral and was operating at a deficit before considering capital. Vice Chair Franz responded that he believed the operating figure included capital expenses and a \$6M transfer back to capital, which made it appear to double count those items. Executive Director Zerwin clarified that the Payment of Claims Expenditure column was not included in the total shown at the top, and that only the operating appropriation and the capital contingency transfer columns were reflected there, with the far-right capital contingency column shown only as historical transfer information. Vice Chair Franz then asked what the ETSB operating budget was exclusive of capital. Executive Director Zerwin stated that it was approximately \$15M including personnel, contracts, and commodities, not capital.

Vice Chair Franz then stated that the revenue projection appeared to include only 911 surcharge funds and noted that FY25 revenue had been closer to \$20 million. Executive Director Zerwin agreed that the projection was based on monthly 911 surcharge funds because current Board policy provided that anything above the revenue projection based on monthly 911 surcharge funds was available to the PSAPs. Vice Chair Franz asked whether the Board had adopted a policy stating that all non 911 fund revenue would be dedicated to the PSAPs. Executive

Director Zerwin clarified that she was referring specifically to the final State disbursement shown on the revenue report under NG-911 Withholding. She explained that, under the Expenditure Policy, the Board had set a \$14M revenue projection the prior year and had used that State payment to offset the difference when monthly surcharge collections came in closer to \$13M. She stated that the current year's revenue projection was approximately \$13.5M and that, depending on the amount of that State disbursement, it would be available for distribution to the PSAPs under the policy.

Vice Chair Franz stated that he wanted to review that policy because he did not recall passing it and noted that it had not been included with the capital contingency plan. Executive Director Zerwin stated that the two were separate issues. Member Maranowicz noted that there had been a small overage that the Board had agreed to give to the PSAPs. Executive Director Zerwin responded that Vice Chair Franz might be confusing the IGA with the separate policy governing where additional money beyond the \$1 million already budgeted would come from.

Vice Chair Franz then asked whether interest income, reimbursements, sale of assets, and similar items were also being treated as available revenue. Executive Director Zerwin explained that reimbursements were essentially budget neutral because ETSB first paid costs for optional or additional contract items, such as Mobile Responder, INET Viewer, and RMS maintenance, and was reimbursed in arrears by participating agencies, groups, or consortiums. She stated that, although those reimbursements appeared as revenue on the report, they were not truly additional income because ETSB had already spent the funds and was simply recovering them. Vice Chair Franz commented that those reimbursements were essentially a wash.

Member Honig stated that, from an accountant's perspective, the treatment described by Executive Director Zerwin was the correct way to present the reimbursements because it would be an auditor's nightmare to handle them differently. He noted that the format appropriately showed how those amounts moved throughout the year and that, while it might look unusual at first glance, it correctly reflected the underlying accounting principle. He added that, if the reimbursement structure changed significantly in future years, the Board could revisit the issue, but he believed the current presentation was the correct approach. Executive Director Zerwin responded that County Finance had two CPAs assigned to ETSB and that much of the reporting format was based on their guidance and designed to make year-end reconciliation and audit preparation easier.

Vice Chair Franz stated that he wanted the Board to spend more time determining what reserve balance should be maintained for capital so that ETSB did not end up in a situation similar to the Water Commission, which had drawn controversy after sitting on too much cash. He noted that, with the radio purchases largely behind the Board, the capital picture was now clearer, and questioned whether the capital plan needed to be fully funded each year or whether the Board should instead establish a reserve target and true it up annually.

Member Eckhoff noted that he had discussed the issue with Executive Director Zerwin the previous day and explained that, based on his experience on a city council and the County Board, reserves were typically viewed as a percentage of expenditures, with 25 to 30 percent being a common benchmark. He stated that the Board should not view the entire \$38M as already sitting

in a contingency fund, because that was not how he understood the fund should be analyzed. He explained that he preferred a format showing the actual amount currently in contingency, what the target should be, and how much should be contributed each year over time, similar to funding a sinking fund for a long-term replacement. Member Eckhoff stated that the prior format made it appear that everything was in one account and therefore overfunded. He also noted that ETSB had fewer revenue options than municipalities or the County because it relied heavily on the State surcharge and therefore needed to remain conservative, especially given the uncertainty around possible surcharge changes in Springfield and noted that, for that reason, he had asked Executive Director Zerwin to prepare a simpler, single page report showing expenditures, revenue, contingency trends, and overall financial direction. At 9:52 am, Member Eckhoff excused himself and left the room.

Vice Chair Franz agreed with Member Eckhoff stating that he believed a reserve equal to 50 percent of capital need, trued up annually, might make sense, but that he did not think the Board should continue building reserves to over 100 percent of projected capital replacement costs if that was where it already stood. Member Markay stated that her main concern was the projected loss of approximately \$2M per year, noting that revenue had dropped from approximately \$14M to \$13M and that, without a surcharge increase, the decline could continue. She stated that, while she understood the comparison to the Water Commission, she was concerned about using the \$30M cash balance in a way that would sustain the PSAPs in the short term but create structural problems later. She noted that the County had also been cautious about using ARPA funds for operations and stated that, while ETSB had substantial cash on hand, it could not predict what technology the PSAPs might need in the next two or three years.

Vice Chair Franz clarified that he was not proposing direct operational support, but rather additional capital support for the PSAPs, which would in turn free up operating flexibility. Member Markay responded that doing so could still delay larger structural problems and noted that ETSB remained fairly static unless revenue increased.

Chair Schwarze stated that the discussion had been productive and that the Board had made progress over the prior several months. He thanked Vice Chair Franz for continuing to push the conversation and thanked the Members for their input. Vice Chair Franz commented that he agreed with the discussion overall, but that the Board was not yet ready to proceed with the capital contingency plan and that the matter should be brought back for further discussion. Chair Schwarze stated that the conversation would continue next month.

Chair Schwarze stated that there was a motion and a second to receive and place on file the reports. On voice vote, 10 Member voted "Ayes", 1 Member voted "Nay," and 1 Member was absent, the motion to receive and place on file carried.

7.A. Revenue Report 911 Surcharge Funds

7.A.1 [26-0882](#)

ETSB Revenue Report for March 11 Regular Meeting for Fund 5820/Equalization

Attachments: [Revenue Report Regular Meeting 3.11.26](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Marilu Hernandez
SECONDER:	Joseph Maranowicz

7.A.2. [26-0890](#)

Treasurer's Report History for March 11 Regular Meeting

Attachments: [Jan2026TreasurerReportInvestDemandDeposits_Redacted](#)
[Treasurer's Report History March 2026](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Marilu Hernandez
SECONDER:	Joseph Maranowicz

7.B. **Budget Detail**

7.B.1 [26-0916](#)

Payment of Claims History for March 11 Regular Meeting

Attachments: [Payment of Claims History March 2026](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Marilu Hernandez
SECONDER:	Joseph Maranowicz

7.B.2 [26-0884](#)

FY26 Expenditure vs Budget

Attachments: [FY26 Expenditure vs Budget](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Marilu Hernandez
SECONDER:	Joseph Maranowicz

7.B.3 [26-0883](#)

Capital Contingencies Management Plan

Attachments: [54199 Capital Management Plan FY26 March 2026](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Marilu Hernandez
SECONDER:	Joseph Maranowicz

8. VOTE REQUIRED BY ETS BOARD

8.A. Payment of Claims

8.A.1 [26-0869](#)

Payment of Claims for March 11, 2026 for FY26 - Total for 4000-5820 (Equalization): \$308,695.62.

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Payment of Claims 3.11.26 FY26](#)

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Kyle Wolber

8.B. Purchase Resolutions

8.B.1. [ETS-R-0015-26](#)

Recommendation for the approval of a contract to GenServe, LLC, PO 926011, to furnish deliver and install an industrial generator at the Hidden Lakes tower, for a contract total not to exceed \$36,298; Per lowest responsible bid #26-030-ETSB.

Executive Director Zerwin corrected the monthly report, noting that it inaccurately listed the amount as \$34,298, while the approval paperwork and agenda item reflected the correct amount. On voice vote, all Members voted "Aye", motion carried.

Attachments: [926011 GensServe Hidden Lakes Generator Replacement Redacted](#)
[QUOTE Tabulation 26-030-ETSB](#)
[GenServe 26-030-ETSB Redacted](#)

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

8.B.2. [ETS-R-0024-26](#)

Recommendation for the approval of a contract purchase order to CDW Government LLC PO 926015 for a CrowdStrike Retainer service, for the period of April 13, 2026 through April 12, 2027, for a contract total not to exceed \$72,367.65; contract pursuant to the Governmental Joint Purchasing Act, 30ILCS 525/2 (Sourcewell - State of IL R-257160 GOV ONLY (25-448DOIT-TELEC-P-80070)).

On voice vote, all Members voted "Aye", motion carried.

Attachments: [926015 CDWG PRCC_Redacted](#)
[Crowdstrike retainer quote PTHP821 2026-2027](#)
[Updated - DuPage - CS Signed Order Form_Redacted](#)
[CDWG Sourcewell Contract 121923_Redacted](#)
[Sourcewell 121923-State of IL R-257160 LStamp BPW 04.24.25_Redacted](#)
[CDWG Sourcewell 121923-State of IL 25-448DOIT-TELEC-P-80070 Amendment 1 LStamp 7.31.25_Redacted](#)

RESULT: APPROVED
MOVER: Pat Johl
SECONDER: Marilu Hernandez

8.C. Resolutions

8.C.1. [ETS-R-0025-26](#)

Reappointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Deputy Chief Craig Jansen (ACDC Fire Representative).

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Notice of Nomination - Jansen](#)
[PAC Reappointment Jansen_Redacted](#)

RESULT: APPROVED
MOVER: Pat Johl
SECONDER: Kyle Wolber

8.C.2. [26-0902](#)

ETS-R-0069A-25 - Amendment to Resolution ETS-R-0069-25 to approve an Addendum A to the sales agreement of surplus radio items from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the Adams County.

On voice vote, all Members voted "Aye", motion carried.

Attachments: [DEDIRS Sales Contract Adams County](#)
[DEDIRS Sales Attachment A](#)
[Adams County Addendum A to Attachment A_Redacted](#)

RESULT: APPROVED AND SENT TO FINANCE
MOVER: Mark Franz

SECONDER: Joseph Maranowicz

8.C.3. [26-0903](#)

ETS-R-0053A-25 - Amendment to Resolution ETS-R-0053-25 to approve an Addendum A to the sales agreement of surplus radio items from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the Vermillion/Livingston County Consortium.

On voice vote, all Members voted "Aye", motion carried.

- Attachments:**
- [1 SALES AGREEMENT \(Livingston County Mutual Aid Association Batteries\) 25DEDIRS051](#)
 - [3 SALES AGREEMENT \(Livingston County Mutual Aid Association Portable Radios\) 25DEDIRS053](#)
 - [5 SALES AGREEMENT \(Pontiac Fire Department Portable Radios\) 25DEDIRS055](#)
 - [7 SALES AGREEMENT \(VCOM Portable Radios\) 25DEDIRS057](#)
 - [Vermillion Livingston Attachment A](#)
 - [Livingston Consortium Addendum A to Attachment A](#)
 - [Redacted](#)

RESULT: APPROVED AND SENT TO FINANCE
MOVER: Joseph Maranowicz
SECONDER: Jessica Robb

8.C.4. [ETS-R-0028-26](#)

Resolution declaring equipment, inventory, and/or property on Attachment A, purchased by the Emergency Telephone System Board of DuPage County, as surplus equipment.

On voice vote, all Members voted "Aye", motion carried.

- Attachments:** [Surplus Attachment A](#)

RESULT: APPROVED
MOVER: Kyle Wolber
SECONDER: Joseph Maranowicz

8.C.5. [ETS-R-0022-26](#)

Resolution to approve Policy 911-010.1: 54199 Capital Contingencies.

On voice vote, all Members voted "Aye", motion carried.

Attachments: [911-010.1 54199 Capital Contingencies draft](#)

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez

8.D. Budget Transfers

8.D.1 [ETS-R-0018-26](#)

Transfer of funds for FY26 from 4000-5820-54199 (Capital Contingencies) to 4000-5820-54110 (Capital Equipment and Machinery) in the amount of \$36,298, for the Hidden Lakes tower generator replacement.

On roll call, 11 Member voted "Ayes", 0 Members voted "Nay," and 1 Member was absent, motion carried.

Attachments: [BT 54199 to 54110 Hidden Lakes Generator FY26](#)

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Joseph Maranowicz
AYES:	Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schwarze, Maranowicz, Wolber, and McCarthy
ABSENT:	Schar

8.D.2 [ETS-R-0023-26](#)

Transfer of funds for FY26 from 4000-5820-53828 (Contingencies) to 4000-5820-53810 (Custodial Services) in the amount of \$5,000, for Semi-annual console cleaning FY26.

On roll call, 11 Member voted "Ayes", 0 Members voted "Nay," and 1 Member was absent, motion carried.

Attachments: [BT 53828 to 53810 Dick Buss FY26](#)

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez
AYES:	Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schwarze, Maranowicz, Wolber, and McCarthy
ABSENT:	Schar

9. DEDIR SYSTEM UPDATE

Chief Selvik reported that only one agency remained to complete encryption and noted that staff had done a great job moving that effort forward. He stated that the first batch of mobile radios was expected to arrive in mid-April, with approximately one-third of the mobiles included in that shipment and estimated that the remaining units would likely arrive over the following couple of months. He also reported that the Police Focus Group had spent significant time discussing CommandCentral Aware and described the meeting as very productive. He stated that Sergeant Jim Dexter of MERIT reviewed the MERIT layers and used CommandCentral Aware historical data to prepare a presentation based on a recent call, which demonstrated the value of the system.

Chief Selvik explained that the matter would be brought back to the DuPage Chiefs, where Sergeant Dexter had offered to provide a demonstration in an effort to gain support from all Chiefs. He noted that the discussion had moved toward not allowing agencies to opt out, as doing so would undermine the purpose of providing GPS radio visibility for mutual aid and MERIT callouts. At 10:01 am, Member Eckhoff returned to the meeting.

Chair Schwarze thanked Chief Selvik and Chief Flurry for their work on the PAC committee. Executive Director Zerwin added that, depending on the outcome of the Chiefs meeting presentation, staff would review the policy based on the operational recommendations and could amend the related form under the authority already granted, with the policy potentially returning the following month so deployment of CommandCentral Aware could move forward.

10. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

Member Honig made a motion to receive and place on file Agenda Items 26-0917/ ETSB Legislative Position March 2026 and 26-0929/ DU-COMM's Position February 2026, seconded by Member Johl. Chair Schwarze opened the item for discussion.

Executive Director Zerwin explained that the draft position paper had been prepared at the request of Vice Chair Franz and addressed Senate Bill 2670 and House Bill 4066, which contained the same basic language, with the Senate bill showing more movement at that time. She stated that the packet included background on the Board's position, a draft ETSB one-sheet for Board review, and the Illinois APCO and NENA one-sheet used for 911 Goes to Springfield. She noted that the APCO and NENA document reflected the statewide association position and could be included in a future packet to legislators. She stated that it was somewhat premature to send materials out, but appropriate for the Board to begin discussing and refining its position.

Chair Schwarze asked whether the Board's support for a surcharge increase was already understood and, if so, how premature the discussion really was. Executive Director Zerwin responded that it was premature only in the sense of distributing the materials externally prior to lead legislators being ready to move the senate bill, but not premature for drafting and refining the Board's position.

Member Markay asked whether the statewide advisory board on which Executive Director Zerwin represented ETSB took positions on legislation. Executive Director Zerwin stated that it did and noted that the legislation tracked in the monthly report reflected matters on which State 911 leadership had been asked to comment or provide language. Member Markay also asked

whether the State Police had taken a position, and Executive Director Zerwin explained that they typically worked through their own legislative liaison.

Vice Chair Franz commented that the issue had recently come up at a DMMC meeting and that some mayors were looking for a clearer explanation of why ETSB supported the increase. He stated that he did not believe it was too early to begin putting the issue before legislators and suggested revising the language regarding compensation so it emphasized attracting and retaining qualified Telecommunicators. He also stated that radio costs should be included somewhere in the discussion because those costs had increased substantially and would remain a major future issue. Member Maranowicz noted that future radio costs had also come up in the recent discussion with mayors.

Executive Director Zerwin responded that radios presented a more difficult legislative argument because most ETSBs did not fund radios, even though DuPage and some others had done so. She stated that the ETSA statute was fundamentally designed around the 911 call-handling system and related equipment, and cautioned that expanding the legislative ask too overtly into radios could complicate the argument and invite competing claims on surcharge funding. She stated that the better argument was to focus on the cost of operating a 911 system serving one million people, including core equipment and PSAP needs. Vice Chair Franz responded that radios still represented a major future need and that omitting them entirely could mean missing an opportunity. Member Markay observed that the statewide materials did not mention radios and that most ETSBs did not fund them. Executive Director Zerwin confirmed that most did not and noted that DuPage's history with radios was tied to consolidation and unified communications. Member Maranowicz commented that the issue might be better framed more broadly as technology needs. Chair Schwarze noted that the audience mattered and that legislators outside DuPage might not be as focused on local mayoral concerns. Vice Chair Franz responded that mayors statewide also faced radio funding pressures.

Member Honig stated that he generally agreed with the discussion, but cautioned against trying to budget too far ahead for a surcharge increase that had not yet been enacted and could still change before passage. Executive Director Zerwin agreed that a bill of that size would likely involve tradeoffs and noted that one possible giveback being discussed was a true-up of the harmless hold distribution, which could affect what DuPage ultimately received. She explained that, when the State moved to a unified surcharge, certain historical wireline amounts were preserved in the distribution formula to hold systems harmless, but that formula could be changed in the future. Member Markay noted that DuPage was effectively an exporter under the State formula, meaning some local surcharge revenue was redistributed to support systems in other parts of the State. Executive Director Zerwin added that the State was still working through the full cost of NG911, text-to-911, legacy system obligations, and updated distribution calculations, so the true impact of future surcharge changes was not yet fully known.

Executive Director Zerwin then raised a separate issue involving the PRMS Board's upcoming selection of a report-writing system. She explained that ETSB held a seat on the PRMS Board because in the current arrangement ETSB was the contract holder for RMS, but that going forward the selected system would operate through an interface rather than as a jointly used system. She stated that she wanted direction from the Board on how she should approach the

vote, since ETSB would not be a direct user of the selected product even though there would still be connectivity implications. Vice Chair Franz asked whether Board action was actually required. Mr. McPhearson explained that the Hexagon agreement would remain in place for at least another year, so PRMS would still remain connected to ETSB during that time, and that the recommendation concerned the future system selection and interface.

Executive Director Zerwin clarified that ETSB and PRMS would continue to be connected, but through an interface rather than an integrated shared platform. Chair Schwarze asked whether abstaining would be appropriate and whether there would be a cost associated with the interface. Executive Director Zerwin explained that PRMS would follow the same access agreement process used by other entities wishing to connect software to the 9-1-1 system, but that any vendor-side interface costs would be borne on the RMS side and would not be an allowable ETSB expense. Chair Schwarze stated that, while it was valuable for ETSB to have representation on the PRMS Board, the ETSB representative should abstain on this particular vote because the selection no longer directly involved ETSB as a user, and consensus was given.

On voice vote, all Members voted "Aye", motion carried.

10.A. [26-0917](#)

Draft ETSB Legislative Position March 2026

Attachments: [Draft Position March 2026](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Andrew Honig
SECONDER:	Pat Johl

[26-0929](#)

DU-COMM Position February 2026

Attachments: [DU-COMM Position February 2026](#)

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Andrew Honig
SECONDER:	Pat Johl

11. **OLD BUSINESS**

Vice Chair Franz requested that an update be provided at the next meeting regarding the DU-COMM administrative radios and the reason a policy sign-off was required given that the users were public safety personnel. He stated that, due to the length of the meeting, he did not want to discuss the matter further at that time but wanted it brought back the following month.

12. **NEW BUSINESS**

This item was not discussed.

13. EXECUTIVE SESSION

At 9:04am, a motion was made by Member Honig, seconded by Member Maranowicz, for ETSB to enter into Executive Session. On roll call, 11 Member voted "Ayes", 0 Members voted "Nay," and 1 Member was absent, motion carried. Pursuant to the carried vote, ETSB entered Executive Session.

13.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)

13.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C) (1)

ETSB is going into Executive Session Pursuant to Section 5 ILCS 120/2(c)(1) for the purpose of considering the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body.

13.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS 120/2 (C) (8)

13.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)

14. MATTERS REFERRED FROM EXECUTIVE SESSION

At 9:21am, the regular meeting of the ETSB reconvened. On roll call, Members Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Markay, Maranowicz, Robb, and Wolber were present.

Member Johl made a motion to change Mr. Furmanski's title to Network Architect with a salary of \$122,627.07, seconded by Member Hernandez.

On roll call, 11 Member voted "Ayes", 0 Members voted "Nay," and 1 Member was absent, motion carried.

15. ADJOURNMENT

15.A. Next Meeting: Wednesday, April 8, 2026 at 9:00am in 3-500B

Without objection the meeting of the ETSB was adjourned at 10:30am.

Respectfully submitted,

Jean Kaczmarek



ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0976

Agenda Date: 4/8/2026

Agenda #: 6.D.1.



State of Illinois
Illinois State Police

I need help

Where is your
emergency?



STATEWIDE 9-1-1 ADVISORY BOARD

ANNUAL REPORT TO THE GENERAL ASSEMBLY

APRIL 1, 2026

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To the Honorable Members of the 104th General Assembly Statewide 9-1-1 Advisory Board

April 1, 2026

Under Section 19(e) of the Emergency Telephone System Act (50 ILCS 750/19(e)) (the Act), the members of the Statewide 9-1-1 Advisory Board (Advisory Board) respectfully submit this Annual Report to the Illinois General Assembly by April 1.

This report provides a comprehensive update on the continued transition to a statewide Next Generation 9-1-1 (NG9-1-1) system and outlines any recommendations for legislative consideration. It also includes annual financial information, including revenues and expenditures, grant program activity, and surcharge distributions. A complete list of Advisory Board members is provided in Appendix 2.

Connectivity to the statewide NG9-1-1 network by AT&T was nearing completion in 2025. Through the end of the 2025 reporting period, AT&T had successfully transitioned 124 PSAPs to the statewide NG9-1-1 network and continued to conduct PSAP readiness assessments and operational readiness testing. Following the close of this reporting year, the final PSAP was successfully cut over in March 2026, completing statewide PSAP connectivity and marking 125 PSAPs live on the AT&T Emergency Services IP network. Currently, 169 PSAPs are receiving 9-1-1 calls via NG9-1-1 networks. Network-to-Network Interfaces (NNIs) connecting the three regional and municipal NG9-1-1 systems have been completed, enabling seamless NG9-1-1 service across the State. A diversity project is also underway to ensure redundant connectivity for PSAPs. Additionally, the city of Chicago has completed its procurement process for an NG9-1-1 network and is nearing full implementation.

Consolidation and NG9-1-1 grants continue to be available annually to assist with implementation and transition costs. The NG9-1-1 legislative grant provision is scheduled to expire on June 30, 2028.

Ensuring sustainable funding for Illinois' 9-1-1 infrastructure remains under active review by the Advisory Board. Strategic planning efforts began in the latter half of 2025, with a master contract vendor engaged to facilitate development of a comprehensive, multi-year strategic plan. The Advisory Board has held several meetings to define the project scope, and work will continue into the first half of 2026 to finalize the plan.

Advancement of NG9-1-1 implementation, telecommunicator training and certification, and long-term financial stability for the 9-1-1 community remain top priorities. The Act is scheduled for repeal in December 2027. The Illinois State Police (ISP) and the Administrator are nearing completion of revisions to the Administrative Rules, developed in collaboration with the Advisory Board.

The ISP, the Administrator, and the Advisory Board appreciate the opportunity to present this report and stand ready to assist the General Assembly with any questions or further information.

Respectfully submitted,


Michael T. Yokley
Chair
Statewide 9-1-1 Advisory Board

Executive Summary

LEGISLATIVE INITIATIVES AND RECOMMENDATIONS

In 2025, the Statewide 9-1-1 Advisory Board advanced key policy priorities by supporting renewal of the ETSA with Board-recommended language. The Board also approved updates to Administrative Rules (Parts 1324, 1325, and 1326), which are now in the initial phases of Joint Committee on Administrative Rules (JCAR) review.

NG9-1-1

Illinois continued statewide NG9-1-1 implementation to strengthen resiliency, interoperability, and standards-based call delivery. The transition of PSAPs to the Statewide NG9-1-1 network progressed through 2025, with the final remaining PSAP transitioned in March 2026, marking completion of statewide PSAP connectivity.

COMMUNITY EMERGENCY SERVICES AND SUPPORTS ACT (CESSA)

In coordination with the CESSA Statewide Advisory Committee, Illinois Department of Human Services Division of Behavioral Health & Recovery (IDHS DBHR), Illinois Department of Public Health (IDPH), University of Illinois Chicago Behavioral Health Crisis Hub (UIC BHCH), and the Office of the Statewide 9-1-1 Administrator, Illinois launched cohort-based PSAP implementation following completion of PSAP Protocol Pilots. This phased approach supports statewide rollout toward the July 1, 2027, statutory deadline.

TRAINING & CERTIFICATION

Planning advanced for a statewide telecommunicator and supervisor training and certification program required by Public Act 102-0009. A statewide group of training professionals developed core training modules while planning occurred for a standing Public Safety Training Committee, certification exams, credentialing, and a statewide Learning Management System (LMS).

GRANT PROGRAMS

The ISP continued administering consolidation and NG9-1-1 expense grants funded through the statewide surcharge structure. In 2025, these grant programs supported PSAP modernization, consolidation efforts, and priority NG9-1-1 investments.

STRATEGIC PLANNING

During 2025, work began to formulate a multi-year strategic plan for 9-1-1 in the state of Illinois. A statement of work was developed with a contract vendor to begin the endeavor. Preliminary work has included discussions with the Advisory Board, engagement with key parties and development of a survey to be sent to stakeholders.

LEADERSHIP TRANSITION

In 2025, Cindy Barbera-Brelle retired following her service as Illinois' first Statewide 9-1-1 Administrator. Alicia Atkinson was appointed Statewide 9-1-1 Administrator on July 1, 2025, supporting continuity of statewide initiatives and ongoing program delivery.

ACKNOWLEDGMENTS

We acknowledge that this work would not be possible without the strong relationships between the ISP, the Administrator, the members of the Advisory Board, their professional associations, the vendor community, the 9-1-1 community, and the legislative partners who serve on the Advisory Board. We would also like to express our gratitude to the members of the General Assembly for their continued support of statewide 9-1-1 services.

Legislative Initiatives

ETSA

In 2025, the Statewide 9-1-1 Advisory Board successfully advanced its legislative priorities for Illinois' 9-1-1 environment. The ETSA was renewed with legislative language recommended by the Board, ensuring continuity of authority, governance, and modernization efforts needed to support NG9-1-1 and other statewide initiatives.

The updated language included revised definitions that reflect the evolving nature of technology and operational practices, as well as clearer statutory guidance related to ETSBs, including governance expectations and financial organization to support accurate and accountable surcharge distribution.

ADMINISTRATIVE RULES

Title 83, Chapter IV (ISP) - Parts 1324, 1325, and 1326

The Board oversaw the development and approved updates to Administrative Rules, Parts 1324, 1325, and 1326. Together, 83 Ill. Adm. Code Parts 1324, 1325, and 1326 form the backbone of how the ISP Statewide 9-1-1 Division and the Office of the Statewide 9-1-1 Administrator plans, delivers, funds, and oversees 9-1-1 service statewide. Part 1324 establishes the formal process for creating, modifying, and consolidating 9-1-1 systems so changes to service areas, governance, and operations are reviewed and implemented in a systematic and documented way. Part 1325 defines baseline standards of service for answering points and call handling to promote consistent, reliable performance across systems. Part 1326 governs the Statewide 9-1-1 Surcharge Fund, including eligibility for surcharge distributions, carrier remittance and reporting, network cost payment processes, and required annual financial reporting.

These rulemakings have entered the initial phases of review with the JCAR, marking a significant milestone in aligning statutory authority and operational standards statewide.

As Illinois continues moving toward more data-driven and standards-based 9-1-1 operations, these rules provide the structure to scale modernization responsibly, ensuring every operational change, service expectation, and funding decision stays tied to reliability, accountability, and statewide consistency.

TEXT-TO-911

Illinois law requires every 9-1-1 system to be able to accept Text-to-9-1-1 by the statutory deadline in the ETSA. As amended, ETSA Section 6.2 sets the statewide requirement as no later than December 31, 2025. Text-to-9-1-1 expands access to emergency services for people who are deaf, hard of hearing, speech-disabled, or in situations where a voice call is unsafe or impossible. Meeting the ETSA requirement strengthens equitable access and improves caller safety in high-risk circumstances.

During 2025, Illinois' 9-1-1 community continued its coordinated push to ensure Text-to-9-1-1 capability is operational statewide. As of the writing of this report, 162 of the 169 PSAPs in Illinois have met the requirement of being able to accept Text-to-9-1-1. The remaining 7 PSAPs have a defined technical path forward with solutions in the scheduling phase; full compliance is anticipated in the first half of 2026.

NG 9-1-1 System Development

NG9-1-1 strengthens reliability and resiliency, supports interoperability across jurisdictions, and positions Illinois to improve location-based call delivery and next-generation capabilities, while maintaining a consistent baseline of service statewide.

Statewide modernization of 9-1-1 service in 2025 by advancing a secure, interoperable NG9-1-1 environment built on national standards. This work is designed to provide consistent, dependable emergency communications for residents and visitors, regardless of device or location, through i3 standards-based network connectivity, core call-routing services, geospatial data readiness, and integrated Text-to-9-1-1. The focus remains on achieving statewide interconnectivity and interoperability while maintaining flexibility to support PSAPs of all sizes.

The city of Chicago is active with its municipal ESInet solution, and the NNI between the Statewide ESInet and Chicago's ESInet is operational, supporting interoperability and reliable call delivery between networks.

Illinois continues to advance NG9-1-1 implementation in alignment with the Federal Communications Commission's (FCC) Report and Order, including the transition of origination service provider traffic toward session initiation protocol (SIP)-based interconnection and, ultimately, standards-based i3 call delivery.

ESINET AND NG9-1-1 CORE SERVICES (NGCS)

The statewide ESInet (provided by AT&T) is the dedicated, redundant network foundation for NG9-1-1 call and message delivery. It enables public-safety grade connectivity for PSAPs and supports interoperability with regional NG9-1-1 systems and neighboring networks through NNIs. The statewide ESInet is engineered to scale across Illinois' diverse PSAP landscape and to support continuity of operations through resilient network design.

Next Generation Core Services (NGCS) provide the i3-aligned functional elements that support call processing and location-based routing in an NG9-1-1 environment. NGCS capabilities strengthen interoperability and routing precision and provide a scalable platform for continued enhancements as NG9-1-1 services evolve.

The statewide ESInet transition achieved full PSAP connectivity, with the final PSAP cut over in March of 2026, marking a major milestone in NG9-1-1 implementation.

GIS

Accurate, standardized Geographic Information System (GIS) data remains essential to geospatial routing and effective NG9-1-1 call delivery. Illinois' statewide GIS readiness work continues to focus on governance, data quality, sustainable maintenance practices, and consistent submission workflows that support validation and routing functions within the NG9-1-1 ecosystem. Ongoing coordination with local data maintainers and 9-1-1 authorities supports continuous improvement of statewide GIS data quality and usability for 9-1-1 call routing.

To continue strengthening GIS-driven NG9-1-1 operations, the Office of the Statewide 9-1-1 Administrator maintained focus on supporting local GIS data creation and ongoing maintenance.

Monthly GIS calls are held with local data maintainers to review updates, discuss current GIS topics, and provide peer-to-peer support and shared problem-solving across regions. In addition, a NG9-1-1 Workforce Development Plan released in July 2025 outlines the roles of 9-1-1 authorities, Local Data Stewards and Data Maintainers, the required activities associated with each role, and recommended training to build and sustain the GIS and NG9-1-1 expertise needed for long-term success.

INTEGRATED TEXT-TO-911

In 2025, Illinois continued to advance integrated Text-to-9-1-1 as a core NG9-1-1 capability to ensure equitable access to emergency services through contracts with two text control providers: Next Gen Communications, Inc./Comtech and AT&T Inc./Intrado. Delivering Text-to-9-1-1 through an NG9-1-1 environment strengthens service reliability by leveraging public-safety grade security, redundancy, and resilient routing over the ESInet, helping ensure all 9-1-1 communications are transmitted and received consistently.

CESSA

In 2025, Illinois continued statewide implementation of CESSA, also known as the Stephon Watts Act. This work is guided by the CESSA Statewide Advisory Committee, which provides coordination and direction under the authority established by statute. Implementation is being advanced through close partnership among the IDHS DBHR, IDPH, UIC BHCH, and the Office of the Statewide 9-1-1 Administrator, in coordination with 9-1-1 Systems and PSAPs across Illinois.

CESSA represents a major operational shift for 9-1-1 by establishing a consistent framework for identifying eligible mental and behavioral health crisis calls and connecting callers to the most appropriate level of care. For PSAPs, this includes screening and decision-making enhancements that support the transfer of eligible calls to 988 for support provided by specialized crisis counselors and, when appropriate, Mobile Crisis Response Teams (MCRTs) for in-person stabilization and support. This strengthens the statewide crisis response continuum while supporting PSAPs in managing call load and aligning public safety resources to the calls that require them.

To support statewide readiness across diverse PSAP environments, Illinois' implementation approach is structured around the three major call-handling protocol providers. In 2025, pilots were conducted with PSAPs for all three protocol platforms, ensuring CESSA processes can be adopted statewide regardless of call-handling protocol systems.

Beginning in the fourth quarter of 2025, Illinois PSAPs began progressing through CESSA implementation in a phased, cohort-based approach to support PSAP readiness. Through cohort implementation, PSAPs are provided with structured training and shared resources, alongside ongoing work with protocol providers and close coordination among IDHS DBHR, IDPH, UIC BHCH, and the Office of the Statewide 9-1-1 Administrator. Implementation will continue in efforts to meet the statutory deadline for all PSAPs of July 1, 2027.

The implementation of 988 has been an important advancement in providing a dedicated crisis response system for behavioral health emergencies. However, it has also created measurable operational impacts for 9-1-1 centers. As a result, 9-1-1 telecommunicators are required to obtain additional training, manage complex mental health calls and time-intensive calls involving behavioral health, face increased inter-agency coordination, and encounter longer call-processing times - all of which add to workload and operational strain on an already fully committed, highly dedicated workforce.

Training and Certification

In 2025, the Statewide 9-1-1 Advisory Board, the ISP Division of Statewide 9-1-1, and the Office of the Statewide 9-1-1 Administrator advanced implementation planning for a statewide Training and Certification Program for public safety telecommunicators and telecommunicator supervisors, as required by Public Act 102-0009. This initiative will support an estimated 4,000 9-1-1 personnel and is intended to establish consistent, measurable training standards across all 9-1-1 Authorities and answering points. With the Statewide Advisory Board's approval, the program's requirements and structure were outlined in Part 1325, and the Office of the Statewide 9-1-1 Administrator began convening monthly meetings of a statewide Training Committee, including 22 PSAP Training Coordinators, to develop and refine core training modules. Curriculum development focused on foundational and high-impact topics including roles, responsibilities, ethics, call processing, callers with challenges, law enforcement, fire and EMS dispatch, legal concepts, active shooter response, cybersecurity awareness, and mental health and stress management. To strengthen governance and ensure statewide representation, planning efforts began for a standing Public Safety Training Committee comprised of diverse PSAP representation to guide curriculum, implementation, and continuous training development. In parallel, planning of the development of standardized telecommunicator and telecommunicator supervisor certification exams, a formal credentialing process, and a statewide 9-1-1 LMS is ongoing.

Grant Programs

The Act authorizes the Advisory Board to allocate funds from surcharges collected for grants that help offset non-recurring costs associated with 9-1-1 system consolidation. It also stipulates that \$0.05 from each surcharge collected must be allocated by the ISP for grants related to NG9-1-1 expenses. Priority is given to 9-1-1 systems that provide service within the territory of a Large Electing Provider, as defined in Section 13-406.1 of the Public Utilities Act. Approximately \$6.8 million is available annually for NG9-1-1 Expenses grants. The Administrator manages these grant programs by establishing funding opportunities with the advice of the Advisory Board, reviewing grant applications, and determining grant awards.

CONSOLIDATION GRANTS

Consolidation grants are awarded on a priority basis, according to specific criteria such as reducing the number of transfers, minimizing infrastructure, promoting cost savings, and enhancing interoperability.

SFY26

For SFY26, the Advisory Board approved up to \$7.5 million in funding for consolidation grants. Six grant applications, totaling approximately \$13 million were submitted. Grants totaling approximately \$7.5 million were awarded.

SFY27

For SFY27, the Advisory Board approved up to \$5 million in funding for consolidation grants. The funds will be generated from the collected surcharge. A funding opportunity was distributed on November 4, 2025, and posted in the Euna Grant Management System, with applications due to the ISP by February 2, 2026. Three Consolidation Grant applications were received and are currently being evaluated.

CONSOLIDATION GRANTS

	SFY24	SFY25	SFY26	SFY27	Total*
Grant Funding	\$5,000,000	\$7,500,000	\$7,500,000	\$5,000,000	\$70,000,000
Applications Received	3	5	6	3	90
Amount Requested	\$8,189,738	\$17,356,850	\$13,961,247		\$95,156,971
Amount Awarded	\$5,000,000	\$7,500,000	\$7,461,905		\$46,414,240
SFY22-SFY24 Unserved, Consolidation and existing and previous consolidation projects completed between 2010 and SFY23					
SFY25 Unserved and Consolidation Grant Applications Accepted					
SFY26 Consolidation Grant Applications Accepted					
*Total Since Inception of the Grant Program in SFY18					

NG9-1-1 EXPENSES GRANTS

NG9-1-1 Expenses Grants are awarded on a priority basis, according to specific criteria, including covering costs associated with replacing or upgrading 9-1-1 call handling positions, implementing NG9-1-1 i3 capable multimedia recorder systems, conducting NG9-1-1 GIS projects, indoor school mapping (K-12), integrating Emergency Medical Dispatch (EMD) protocols with CAD systems, and establishing CAD-to-CAD interfaces. Priority is given to 9-1-1 Authorities that provide service within the territory of a Large Electing Provider as defined in Section 13-406.1 of the Public Utilities Act.

SFY26

For SFY26, \$9 million in funding was allocated for NG9-1-1 Expenses grants. There were 22 grant applications submitted, totaling approximately \$4.9 million. These applications requested funding for hosted 9-1-1 call-taking positions, multimedia recording systems, NG9-1-1 GIS projects, indoor school mapping (K-12), and integrating EMD protocols with CAD systems. A total of approximately \$3.3 million in grants were awarded. The remaining balance of the grant allocation was rolled over to the SFY27 grant opportunity.

SFY27

For SFY27, approximately \$12 million will be available for NG9-1-1 Expenses grants. A funding opportunity was distributed on November 4, 2025, and posted in the Euna Grant Management System, with applications due to the ISP by February 2, 2026. The ISP received 23 NG911 Expenses Grant applications and they are currently being evaluated.

NG911 EXPENSES GRANTS					
	SFY24	SFY25	SFY26	SFY27	Total*
Grant Funding	\$8,000,000	\$12,900,000	\$9,000,000	\$12,000,000	\$82,698,000
Applications Received	24	27	22	23	315
Amount Requested	\$3,101,773	\$16,559,074	\$4,977,714		\$72,285,654
Amount Awarded	\$2,317,848	\$11,342,825	\$3,343,268		\$48,625,936
SFY20-SFY24 - Funding available for Hosted Solution i3 capable Call Handling Eqp, Multimedia Recording System, GIS Projects					
SFY25-SFY26 - Funding available for Hosted Solution i3 capable Call Handling Eqp, Multimedia Recording Systems, GIS Projects, Integrated EMD, CAD-to-CAD Interfaces, School Mapping					
SFY26-SFY27 - Funding available for Hosted Solution i3 capable Call Handling Eqp, Diverse AVPN Network Connection, Multimedia Recording Systems, GIS Projects, Integrated EMD					
*Total Since Inception of the Grant Program in SFY22					

Strategic Planning

During this reporting period, significant progress was made toward the development of a comprehensive multi-year Strategic Plan to guide 9-1-1 priorities and initiatives in the state of Illinois. A statement of work was developed and reviewed by the Advisory Board and a kickoff meeting was held in October. The planning process was intentionally structured to be collaborative and data-informed, ensuring that the final framework reflects both operational realities and the long-term vision of the Advisory Board.

Based on preliminary work and engagement, foundational elements of the Strategic Plan have been outlined, including proposed mission and vision refinements, strategic priorities, and measurable goals. Emphasis has been placed on accountability, transparency, and establishing clear performance indicators to track progress over time. The Advisory Board remains committed to a thoughtful, disciplined planning process that positions 9-1-1 for long-term effectiveness and sustainability.

Surcharge Distribution

The Act was amended and signed into law on August 15, 2025, and is scheduled to be repealed on December 31, 2027. A flat \$1.50 surcharge applies to all landline, wireless, and VoIP lines outside of Chicago, effective January 1, 2018. The prepaid wireless surcharge on sales outside the city of Chicago remains unchanged at a rate of 3% at the point of sale. Both surcharges are paid in the Statewide 9-1-1 Fund by the ISP. In the city of Chicago, a surcharge of up to \$5.00 is applied. Prepaid wireless surcharge for the city of Chicago is 9% at the point of sale as of November 2024.

During SFY25, approximately \$215 million in 9-1-1 surcharges were collected by the State (including Prepaid Wireless surcharges collected by the Illinois Department of Revenue and penalties assessed by the Statewide 9-1-1 Bureau). Approximately \$216 million was distributed to support the 9-1-1 systems through direct monthly distributions, payment of network costs, and grant payments for consolidation and NG9-1-1 efforts.

The diversion of 9-1-1 surcharges has attracted significant federal attention in recent years. In 2021 and 2022, the FCC accepted comments and issued guidance on acceptable expenses, non-acceptable expenses, and fee diversion. The FCC also publishes an annual report on the status of 9-1-1 funding and fee diversion.

The ISP retained Crowe to perform a financial analysis, which included a historical review of AFR submissions. Crowe delivered these findings to the Board. Crowe also examined the funding models of three similarly situated states and provided an assessment of how those models would function if applied in Illinois.

The Advisory Board remains committed to ensuring 9-1-1 surcharges are not diverted towards non-9-1-1 expenses and continues to support Illinois' 9-1-1 system statewide and locally.

The chart below shows the Fiscal Year 2026 estimated income from all connections, as well as the actual revenue and expenses for Fiscal Years 2024 and 2025.

Emergency Telephone System Act: Estimated Revenues and Expenses

	Fiscal Year 2024 (Full Year at \$1.50)	Fiscal Year 2025 (Full Year at \$1.50)	Fiscal Year 2026 Estimated (Full Year at \$1.50)
Revenues Collected:			
Wireline (Includes Carrier Withholding)	\$ 13,363,950	\$ 10,572,171	\$ 10,000,000
VOIP (Includes Withholding)	\$ 31,416,396	\$ 29,602,078	\$ 29,000,000
Post Paid Wireless Revenue	\$ 165,378,870	\$ 171,269,163	\$ 170,000,000
Total From Surcharge Under Emergency Telephone System Act	\$ 210,159,216	\$ 211,443,411	\$ 209,000,000
Prepaid Revenue	\$ 8,074,538	\$ 7,329,830	\$ 5,500,000
Penalties Collected	\$ 11,488	\$ 4,667	\$ 5,000
Return of surcharge per Section 30(b)(1.5)(A) and (B) of ETSA	\$ 28,000,000	\$ 19,000,000	\$ 17,000,000
*Monies withheld in prior FYs pursuant to Section 30(b)(2)(C) of ETSA	\$ 30,000,000	\$ -	\$ -
Total Collected 9-1-1 Revenue	\$ 276,245,242	\$ 237,777,908	\$ 231,505,000
Distribution of Surcharge:			
Withholding under Section 20 (a) (2) (d)			
Carrier Cost Recovery for Collection of Surcharge	\$ 2,963,100	\$ 3,679,114	\$ 3,600,000
Disbursements under Section 30 (b) (1)			
(A) Portion for Counties Under 100k	\$ 1,821,379	\$ 1,831,882	\$ 1,810,000
(B) To Wireless Carrier Reimbursement Fund (provision ended SFY 22)	\$ -	\$ -	\$ -
(C) Department Administration	\$ 2,401,800	\$ 2,395,538	\$ 2,368,000
(D) Wireless Fixed (provision removed in SFY26)	\$ 5,525,230	\$ 5,138,075	\$ -
(E) Grants for NG9-1-1 Expenses	\$ 7,005,308	\$ 7,045,700	\$ 7,000,000
(F) NG9-1-1 Expenses	\$ 18,213,798	\$ 18,318,821	\$ 18,000,000
Disbursements under Section 30 (b) (2)			
(A) Wireline/ VoIP; Hold Harmless Level	\$ 40,322,718	\$ 40,322,718	\$ 40,322,718
(B) 9-1-1 Network Costs	\$ 12,315,590	\$ 18,179,238	\$ 17,280,000
(C) Administrator / Advisory Board Costs	\$ 400,000	\$ 538,972	\$ 560,000
(D) Portion Set Aside for 9-1-1 Consolidation Grants	\$ 7,500,000	\$ 7,500,000	\$ 5,000,000
(E) Return of Surcharge to All Authorities pursuant to Section 30(b)(1.5)(A) , (B) and (E) of ETSA	\$ 28,000,000	\$ 19,000,000	\$ 17,000,000
(F) Remaining Surcharge to All Authorities (Based on Wireless Zip Codes)	\$ 119,776,319	\$ 113,827,850	\$ 118,564,282
*Special distribution of Monies withheld in prior FYS pursuant to Section 30(b)(2)(C) of ETSA	\$ 30,000,000	\$ -	\$ -
Grand Total	\$ 276,245,242	\$ 237,777,908	\$ 231,505,000
Funds Directly Benefiting 9-1-1 Authorities (in Gray)	\$ 252,266,544	\$ 212,845,463	\$ 206,977,000

* The Department has had the opportunity to review funds allocated for NG9-1-1 purposes against the costs in the awarded contract and has determined that the initial NG9-1-1 funds withheld during the May 2018 - July 2020 remit period are not necessary for NG9-1-1 purposes. A legislative change was made to 50 ILCS 750 Emergency Telephone Systems Act in July of 2023 allowing the Department to return excess funds withheld for NG9-1-1 expenses.

2026 Objectives

LEGISLATIVE INITIATIVES

Advance 83 Ill. Adm. Code Parts 1324, 1325, and 1326 through the remaining JCAR process and finalize implementation guidance, including clear stakeholder-facing summaries tied to compliance, reporting, and timelines.

TEXT-TO-911

Achieve full statewide Text-to-9-1-1 compliance by supporting remaining PSAPs through scheduled technical implementations.

NG9-1-1 SYSTEM DEVELOPMENT

Strengthen interoperability between statewide, regional, and municipality ESInet solutions through NNIs.

Advance i3-based capabilities by progressing activities aligned with the FCC framework for SIP interconnection and standards-based i3 call delivery, including readiness planning with originating service providers and network partners.

Continue the diverse connection initiative to expand redundancy and resiliency across PSAP environments.

GIS

Strengthen statewide GIS data accuracy and reliability to support geospatial call routing by ensuring all 9-1-1 systems adopt the Illinois NG9-1-1 GIS Data Model and consistently achieve a 98% or higher match rate between legacy address/location records and the GIS map data used to validate and route 9-1-1 calls.

CESSA

Continue supporting PSAP implementation through structured cohort onboarding while maintaining operational quality, continued collaboration with protocol providers, workflow adoptions, and consistent call handling for eligible crisis calls transferred to 988/MCRTs.

Standardize readiness tracking and reduce PSAP burden by maturing shared tools and resources across cohorts.

TRAINING AND CERTIFICATION

Establish a representative Public Safety Training Committee to guide curriculum governance, implementation sequencing, and continuous improvement.

Finalize statewide LMS procurement and deployment planning to support scalable delivery, testing, reporting, and credentialing.

Advance development of a statewide telecommunicator and telecommunicator supervisor certification exam and credentialing process.

GRANT PROGRAMS

Strengthen grant topic identification and administration by improving Advisory Board input, application guidance, and outcome reporting aligned to consolidation impacts and NG9-1-1 modernization priorities.

STRATEGIC PLANNING

Fieldwork related to the multi-year strategic plan will continue in the first several months of 2026. Engagement of key internal and external stakeholders through surveys, facilitated discussions, and targeted outreach will continue. This input will be instrumental in identifying core strengths, operational challenges, emerging trends, and opportunities for improvement. In addition, the team will conduct an assessment of existing programs, statutory responsibilities, fiscal considerations, and performance metrics to ensure alignment between strategic objectives and available resources. One of the primary objectives of the plan will be the evaluation of sustainable funding for 9-1-1. The Advisory Board is targeting the completion of the plan by the 3rd quarter of 2026.

AFR AND COMPLIANCE

Promote strong AFR performance through clear requirements, proactive technical assistance, and standardized documentation expectations that support transparency and consistent statewide reporting.

APPENDIX 1 – Timeline of 9-1-1 Modernization

Illinois has moved from a fragmented 9-1-1 environment with uneven access and varying local capabilities to a coordinated, statewide modernization effort. With the creation of the Office of the Statewide 9-1-1 Administrator within the Illinois State Police, the State closed the final coverage gaps, strengthened funding and oversight tools, advanced statewide next-generation 9-1-1 (NG9-1-1) implementation, and expanded public access features like Text-to-9-1-1—resulting in a more reliable, consistent, and accessible 9-1-1 system.

1975: Illinois established the Emergency Telephone System Act (ETSA) (Public Act 79-1092), creating the foundation for 9-1-1 service statewide. The law established Emergency Telephone System Boards (ETSBs/JETSBs) and enabled communities to implement 9-1-1 through locally approved surcharge funding, replacing a patchwork of legacy emergency telephone numbers with a more uniform emergency access model.

1999: Illinois expanded its 9-1-1 framework to support the growing use of wireless calling through the Wireless Emergency Telephone System Act (Public Act 91-660 / 50 ILCS 751). The law established a wireless surcharge and strengthened statewide support for effective wireless E-9-1-1 service as mobile phones became a primary way the public contacted 9-1-1.

2015 (effective January 1, 2016): Illinois enacted major reforms through Public Act 99-0006, shifting 9-1-1 from a largely local structure to a statewide model built for modernization. The Act created the Office of the Statewide 9-1-1 Administrator within the Illinois State Police and established the Statewide 9-1-1 Advisory Board. It replaced varying local surcharges with a uniform statewide surcharge across wireline, wireless, and VoIP services, required every county to have access to 9-1-1 service, and accelerated consolidation—setting the stage for a coordinated transition to NG9-1-1 and reducing fragmentation statewide.

2017: Illinois strengthened statewide funding and created new tools to support modernization through Public Act 100-0020. The law set the statewide 9-1-1 surcharge at \$1.50 (and the city of Chicago at \$5.00) and established grant programs to support system consolidation and NG9-1-1 equipment readiness.

2017–2019: Illinois moved from concept to coordinated statewide planning by developing the NG9-1-1 blueprint and aligning systems around an internet-based, standards-driven approach. During this period, the State continued closing remaining service gaps using regional service arrangements and shared solutions, while using statewide grants and funding tools to reduce duplication and help local governments modernize.

2019–2021: Illinois shifted from planning to execution through key procurement and implementation steps that enabled statewide NG9-1-1 transitions. Consolidation and system modifications continued during this period, reducing fragmentation and improving baseline consistency across the State.

2020: Illinois secured significant one-time federal support to accelerate modernization and reduce financial barriers for implementation and readiness activities.

2021: Illinois established statewide telecommunicator certification and training standards and set the framework for all Public Safety Answering Points (PSAPs) to accept Text-to-9-1-1 through Public Act 102-0009 (HB 3743).

Illinois finalized a major statewide modernization milestone by signing a 10-year contract with AT&T to develop and implement the statewide NG9-1-1 network.

2022: Statewide NG9-1-1 transitions began in live operations, turning modernization efforts into measurable, on-the-ground change as PSAPs began moving onto next-generation connectivity.

2023: Illinois continued expanding statewide grant programs to support NG9-1-1 readiness, modernization, and transition costs, helping systems prepare for live next-generation operations.

2024: Text-to-9-1-1 became a statewide requirement, expanding access for people who cannot place a voice call and improving consistency in how texts are delivered and handled statewide.

Illinois achieved a major statewide milestone when the last previously unserved area began providing 9-1-1 service, closing the final statewide coverage gap.

2025: Illinois entered the final stretch of statewide NG9-1-1 PSAP connectivity, with a focus on completing remaining transitions, stabilizing operations, and moving toward a true i3 NG9-1-1 environment (the national NG9-1-1 standard for interoperable, IP-based 9-1-1).

December 2027: The Emergency Telephone System Act (ETSA) is scheduled to sunset. Illinois 9-1-1 stakeholders have expressed interest in developing and implementing legislative updates to sustain modernization, strengthen long-term oversight, and support continued system evolution.

BENEFITS OF CONSOLIDATION AND MODERNIZATION

- Faster, more reliable connections to help: Modern routing and network resiliency reduce the risk of misrouted calls and improve continuity during disruptions.
- Fairer and more consistent service statewide: Residents benefit from stronger baseline capabilities regardless of location – urban, suburban, or rural.
- Smarter use of public funds: Statewide planning, consolidation, and grant support help reduce duplication and target spending to priority needs.

	2014	2025
ESTBs	201	123
PSAPs	253	169

WHAT'S NEXT IN 9-1-1?

- Complete remaining statewide modernization work and stabilize operations so every 9-1-1 center benefits from consistent, resilient next-generation connectivity.
- Shift from “build” to “sustain,” prioritizing cybersecurity, reliability, training/workforce stability, and performance monitoring.
- Continue improving public access and interoperability, ensuring voice, text, and data services work consistently across jurisdictional boundaries during everyday calls and major incidents.
- Address the ongoing staffing crisis and make more mental health resources available specifically for telecommunicators.

APPENDIX 2 – Statewide Advisory Board Members

Illinois Association of Public Safety Communications Officials

Ralph Caldwell, METCAD, Champaign County

Illinois Association of Chiefs of Police

Chief Carla Redd, Rockford Police Department

Illinois Commerce Commission

Sam McClerren

Illinois Fire Chief's Association

Retired Chief Demond Dade, Urbana Fire Department

Illinois Sheriff's Association

Appointment Pending

Illinois State Police

Assistant Deputy Director Michael Yokley, Chair

Illinois National Emergency Number Association

John Ferraro, Northwest Central Dispatch, Cook County

Illinois Broadband and Telecommunications Association

Randy Nehrt, President

Representing a County 9-1-1 System from a County with a Population of Less than 37,000

Phil McCarty, Emergency Management & 9-1-1 Coordinator, Morgan County

Representing a County 9-1-1 System from a County with a Population between 37,000 and 100,000

Melinda Woker, Director, Jackson County

Representing a County 9-1-1 system from a County with a Population between 100,001 and 250,000

Appointment Pending

Representing a County 9-1-1 system from a County with a Population of more than 250,000

Linda Zerwin, Executive Director, DuPage County ETSB

Representing a Municipality or Intergovernmental Cooperative 9-1-1 System, Excluding Any Single Municipality with a Population over 500,000

Appointment Pending

Representing an Incumbent Local Exchange 9-1-1 System Provider

Deno Perdiou, Director External & Legislative Affairs - AT&T Illinois

Representing an Incumbent Local Exchange Carrier

Tim Hightower, Carrier Relations Director, Adams Telephone Cooperative

Representing a Large Wireless Carrier

Anthony Isla, Executive Program Manager - Public Safety, Verizon

Representing a Non-Incumbent Local Exchange 9-1-1 Service Provider

Appointment Pending

Representing the Illinois Broadband and Cable Association

Debra Piscola, Senior Director of Government Affairs - Comcast

Representing the Illinois State Ambulance Association

Laura Daley, Vice President - Bud's Ambulance Service

Representing the General Assembly

Senator Bill Cunningham

Representing the General Assembly

Senator Neil Anderson

Representing the General Assembly

Representative Angelica Guerrero-Cuellar

Representing the General Assembly

Representative Michael Coffey

Statewide 9-1-1 Administrator

Alicia Atkinson



ISP 7-311 (03/26)

Printed by Authority of State of Illinois 03/26 IOCI 26-1259





ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0979

Agenda Date: 4/8/2026

Agenda #: 7.A.1.

EQUALIZATION SURCHARGE AND REVENUE REPORT - FY26

REVENUE BY FISCAL YEAR													
Equalization \$ Remitted for:	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26	Jun 26	Jul 26	TOTALS
Month Received:	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26	Jun 26	Jul 26	Aug 26	Sep 26	Oct 26	Nov 26	
State Disbursement	\$ 1,136,798.86	\$ 1,112,804.75	\$ 1,127,835.75	\$ 1,104,329.54	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,481,768.90
State ESINet Pay Back													\$ -
NG9-1-1 Withholding (1x)													\$ -
Misc. Payments			\$ 5,767.95	\$ 3,063.01									\$ 8,830.96
PRMS Reimbursement													\$ -
Grant Reimbursement													\$ -
Sale of Assets	\$ 179,000.00	\$ 2,400.00		\$ 4,671.10									\$ 186,071.10
CAD Interface Reimbursement		\$ 11,892.86	\$ 13,188.00	\$ 37,276.50									\$ 62,357.36
FSA Optional Equip Reimbursement		\$ 2,000.00		\$ 55,510.00									\$ 57,510.00
DEDIRS Reimbursement		\$ 21,835.00	\$ 93,446.83	\$ 3,573.00									\$ 118,854.83
DEDIRS Airtime Reimbursement	\$ 25,425.90		\$ 11,304.00										\$ 36,729.90
Investment Earnings	\$ 133,461.75	\$ 124,345.35	\$ 117,245.62										\$ 375,052.72
Total	\$ 1,474,686.51	\$ 1,275,277.96	\$ 1,368,788.15	\$ 1,208,423.15	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 5,327,175.77

HISTORY BY FISCAL YEAR													
Equalization \$ Remitted for:	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	TOTALS
Month Received:	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	
State Disbursement	\$ 1,055,850.16	\$ 1,048,826.08	\$ 1,048,032.56	\$ 1,074,150.85	\$ 1,121,322.86	\$ 1,095,618.08	\$ 1,200,230.17	\$ 1,144,685.51	\$ 1,128,326.80	\$ 1,128,664.82	\$ 1,128,059.57	\$ 1,142,701.44	\$ 13,316,468.90
State ESINet Pay Back													\$ -
NG9-1-1 Withholding (1x)								\$ 1,614,314.27					\$ 1,614,314.27
Misc. Payments										\$ 28,485.24			\$ 28,485.24
PRMS Reimbursement								\$ 780,310.30					\$ 780,310.30
Grant Reimbursement								\$ 1,521,663.78					\$ 1,521,663.78
Sale of Assets													\$ -
CAD Interface Reimbursement						\$ 13,825.00							\$ 13,825.00
FSA Optional Equip Reimbursement						\$ 1,822.81							\$ 1,822.81
DEDIRS Reimbursement		\$ 756,532.95								\$ 1,191.00	\$ 156,606.72		\$ 916,153.48
DEDIRS Airtime Reimbursement	\$ 32,446.14	\$ 1,267.56											\$ 33,713.70
Investment Earnings	\$ 165,614.76	\$ 175,314.92	\$ 151,320.70	\$ 168,108.19	\$ 166,315.39	\$ 162,627.00	\$ 165,386.04	\$ 170,245.62	\$ 177,839.12	\$ 178,083.15	\$ 172,110.71	\$ 145,769.16	\$ 1,998,734.76
Total	\$ 1,253,911.06	\$ 1,981,941.51	\$ 1,199,353.26	\$ 1,242,259.04	\$ 1,287,638.25	\$ 1,273,892.89	\$ 1,365,616.21	\$ 5,231,219.48	\$ 1,306,165.92	\$ 1,306,747.97	\$ 1,329,846.52	\$ 1,445,077.32	\$ 20,223,669.43

FY24													
Equalization \$ Remitted for:	Aug 23	Sep 23	Oct 23	Nov & Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	TOTALS	
Month Received:	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	
Total	\$ 859.50	\$ 1,168,971.56	\$ 1,178,650.54	\$ 2,195,473.71	\$ 32,729.44	\$ 1,307,137.14	\$ 1,041,953.80	\$ 3,863,176.75	\$ 1,382,731.50	\$ 1,209,215.64	\$ 1,217,302.86	\$ 1,159,349.63	\$ 15,757,552.07

FY23													
Equalization \$ Remitted for:	Aug 22	Sep 22	Oct 22	Nov 22	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul & Aug 23	TOTALS
Month Received:	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	
Total	\$ 1,205,441.29	\$ 1,174,607.20	\$ 1,178,184.35	\$ 1,207,259.89	\$ 1,239,871.71	\$ 1,213,587.19	\$ 1,072,172.19	\$ 1,313,566.32	\$ 1,202,129.95	\$ 1,248,895.63	\$ 1,263,874.63	\$ 5,595,938.60	\$ 18,915,528.95

FY22														
Equalization \$ Remitted for:	Aug & Sep 21	Oct & Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun & Jul 22	Aug 22	Sep 22	Oct 22	Nov 22	TOTALS
Month Received:	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sep 22	Oct 22	Nov 22		
Total	\$ 2,281,331.33	\$ 283,343.34	\$ 2,295,684.39	\$ 1,236,187.16	\$ 1,180,527.91	\$ 1,148,317.36	\$ 3,628,564.29	\$ 1,195,731.64	\$ 1,783.40	\$ 1,217,048.99	\$ 2,588,679.15	\$ -	\$ -	\$ 17,057,198.96

FY21													
Equalization \$ Remitted for:	Aug 20	Sep 20	Oct & Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21	TOTALS
Month Received:	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21	Sep 21	Oct 21	Nov 21	
Total	\$ 1,151,538.31	\$ 1,172,211.67	\$ 2,283,028.54	\$ 1,189,281.74	\$ 1,183,771.22	\$ 1,129,498.24	\$ 1,340,002.97	\$ 1,166,522.22	\$ 1,162,663.88	\$ 32,062.24	\$ 1,178,282.73	\$ 1,337,665.72	\$ 14,326,529.48

FY20													
Equalization \$ Remitted for:	Aug & Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun & Jul 2020	Aug 2020	Sep 20	TOTALS
Month Received:	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	
Total	\$ 2,372,557.66	\$ 237,970.24	\$ 1,303,902.24	\$ 1,282,440.05	\$ 1,289,985.71	\$ 1,416,758.41	\$ 1,187,415.00	\$ 1,336,415.71	\$ 1,335,142.56	\$ 1,264,789.84	\$ 2,554,594.67	\$ 49,641.50	\$ 15,631,613.59

FY19													
Equalization \$ Remitted for:	Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	TOTALS
Month Received:	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sep 19	Oct 19	Nov 19	
Total	\$ 1,163,697.11	\$ 1,228,103.25	\$ 1,158,413.81	\$ 1,237,539.40	\$ 1,185,868.21	\$ 1,214,820.52	\$ 1,265,128.93	\$ 1,168,117.80	\$ 1,203,652.90	\$ 1,170,171.21	\$ 1,212,817.56	\$ 1,642,301.51	\$ 14,850,632.21

FY18													
Equalization \$ Remitted for:	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	Jan & Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	TOTALS
Month Received:	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	
Total	\$ 557,280.60	\$ 599,817.55	\$ 566,629.95	\$ 618,246.90	\$ 614,108.20	\$ 2,325,870.09	\$ 1,337,153.75	\$ 1,203,123.36	\$ 1,215,516.34	\$ 1,202,131.11	\$ 1,188,947.34	\$ 1,258,080.66	\$ 12,686,905.85

FY17													
Equalization \$ Remitted for:	Jul & Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Jul 2017	TOTALS
Month Received:	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	
Total	\$ 1,137,670.96	\$ 626,455.30	\$ 599,721.32	\$ 968,847.10	\$ 722,908.38	\$ 680,994.05	\$ 649,029.93	\$ 839,236.77	\$ 695,361.11	\$ 749,256.32	\$ 833,344.09	\$ 557,280.60	\$ 8,804,511.93

FY16													
Equalization \$ Remitted for:	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jan & Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	TOTALS
Month Received:	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	
Total	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,123,587.68	\$ 743,609.37	\$ 674,806.22	\$ 726,277.16	\$ 713,088.37	\$ 518,118.75	\$ 4,499,487.55

EQUALIZATION SURCHARGE HISTORY REPORT (CALENDAR YEAR)

Month of	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Total	10,743,848.18	10,179,351.03	14,020,193.55	10,959,114.16	11,381,072.73	11,308,343.60	14,655,757.84	10,507,299.57	10,284,519.49	10,609,870.20	13,036,210.01	9,980,399.85	137,665,980.21
2016	\$ 580,655.87	\$ 542,517.55	\$ 743,171.81	\$ 674,131.18	\$ 725,522.32	\$ 712,956.19	\$ 517,623.85	\$ 620,047.11	\$ 626,455.30	\$ 599,721.32	\$ 594,666.10	\$ 722,868.38	\$ 7,660,336.98
PrePaid Back pay					\$ 118,567.00								\$ 118,567.00
Wireless Carrier xfer					\$ 255,594.00								\$ 255,594.00
2017	\$ 680,994.05	\$ 649,029.93	\$ 810,751.53	\$695,361.11	\$ 749,256.32	\$ 833,344.09	\$ 557,280.60	\$ 599,817.55	\$ 566,629.95	\$ 618,246.90	\$ 614,108.20	\$ 754,806.21	\$ 8,129,626.44
2018	\$ 1,152,691.96	\$ 1,173,178.13	\$ 1,337,153.75	\$ 1,203,123.36	\$ 1,215,516.34	\$ 1,202,131.11	\$ 1,188,947.34	\$ 1,258,080.66	\$ 1,162,776.33	\$ 1,228,103.25	\$ 1,158,413.81	\$ 1,237,539.40	\$ 14,517,655.44
2019	\$ 1,176,781.81	\$ 1,124,652.57	\$ 1,265,128.93	\$ 1,168,117.80	\$ 1,203,652.90	\$ 1,170,171.21	\$ 1,212,817.56	\$ 1,191,630.05	\$ 1,159,547.61	\$ 1,303,891.19	\$ 1,282,359.45	\$ 1,271,244.04	\$ 14,529,995.12
2020	\$ 1,237,988.13	\$ 1,173,880.52	\$ 1,280,265.88	\$ 1,213,090.68	\$ 1,224,007.79	\$ 1,287,371.61	\$ 1,266,405.76	\$ 1,151,538.31	\$ 1,144,938.67	\$ 1,139,491.71	\$ 1,143,518.88	\$ 1,189,281.74	\$ 14,451,779.68
2021	\$ 1,175,626.22	\$ 1,114,241.24	\$ 1,333,912.53	\$ 1,166,022.22	\$ 1,154,554.99	\$ 1,178,282.73	\$ 1,213,170.06	\$ 1,149,140.27	\$ 1,131,666.06	\$ 1,191,512.63	\$ 1,104,147.61	\$ 1,236,187.16	\$ 14,148,463.72
2022	\$ 1,175,917.91	\$ 1,087,494.93	\$ 1,254,382.66	\$ 1,167,246.40	\$ 1,214,648.99	\$ 1,383,485.38	\$ 1,193,122.77	\$ 1,205,441.29	\$ 1,164,779.92	\$ 1,174,384.35	\$ 1,179,289.89	\$ 1,239,871.71	\$ 14,440,066.20
NG9-1-1 Withholding (1x)			\$ 2,348,343.23										\$ 2,348,343.23
2023	\$ 1,160,437.01	\$ 1,072,172.19	\$ 1,285,081.08	\$ 1,178,132.95	\$ 1,233,355.83	\$ 1,227,343.85	\$ 1,228,664.45	\$ 1,138,955.31	\$ 1,166,094.82	\$ 1,178,650.54	\$ 1,179,811.84	\$ 1,207,278.35	\$ 14,255,978.22
NG9-1-1 Withholding (1x)											\$ 2,601,413.84		\$ 2,601,413.84
2024	\$ 1,307,137.14	\$ 1,041,953.80	\$ 1,217,316.64	\$ 1,365,561.66	\$ 1,157,731.43	\$ 1,185,197.86	\$ 1,159,349.63	\$ 1,055,850.16	\$ 1,048,826.08	\$ 1,048,032.56	\$ 1,074,150.85	\$ 1,121,322.86	\$ 13,782,430.67
NG9-1-1 Withholding (1x)							\$ 2,361,360.11						\$ 2,361,360.11
2025	\$ 1,095,618.08	\$ 1,200,230.17	\$ 1,144,685.51	\$ 1,128,326.80	\$ 1,128,664.82	\$ 1,128,059.57	\$ 1,142,701.44	\$ 1,136,798.86	\$ 1,112,804.75	\$ 1,127,835.75	\$ 1,104,329.54	\$ -	\$ 12,450,055.29
NG9-1-1 Withholding (1x)							\$ 1,614,314.27						\$ 1,614,314.27
2026	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
NG9-1-1 Withholding (1x)													\$ -

ETSB Interest Earnings Report

FY2026	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26	Jun 26	Jul 26	Aug 26	Sep 26	Oct 26	Nov 26	TOTALS
Bond Fund - Great Lakes Advisors	122,926.92	115,506.49	106,034.34										344,467.75
Money Market - Wheaton BT	25,410.67	16,520.44	18,074.80										60,005.91
Operating Acct - Wheaton BT													-
	148,337.59	132,026.93	124,109.14	-	-	-	-	-	-	-	-	-	404,473.66
less PRMS interest - Wheaton BT	(14,875.84)	(7,681.58)	(6,863.52)										(29,420.94)
ETSB Interest restated (1)	133,461.75	124,345.35	117,245.62	-	-	-	-	-	-	-	-	-	375,052.72

FY2025	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	TOTALS
Bond Fund - Great Lakes Advisors	134,180.33	118,176.91	119,231.28	128,019.73	123,297.70	120,044.47	125,209.65	120,969.21	127,224.15	125,823.45	125,353.29	115,791.25	1,483,321.42
Money Market - Wheaton BT	42,870.51	39,042.39	40,075.40	48,852.74	51,575.79	53,033.60	48,908.79	59,083.58	60,362.24	62,798.17	61,585.46	38,579.98	606,768.65
Operating Acct - Wheaton BT		26,533.45										(484.12)	26,049.33
	177,050.84	183,752.75	159,306.68	176,872.47	174,873.49	173,078.07	174,118.44	180,052.79	187,586.39	188,621.62	186,938.75	153,887.11	2,116,139.40
less PRMS interest - Wheaton BT (2)	(11,436.08)	(8,437.83)	(7,985.98)	(8,764.28)	(8,558.10)	(10,451.07)	(8,732.40)	(9,807.17)	(9,747.27)	(10,538.47)	(14,828.04)	(8,117.95)	(117,404.64)
ETSB Interest restated	165,614.76	175,314.92	151,320.70	168,108.19	166,315.39	162,627.00	165,386.04	170,245.62	177,839.12	178,083.15	172,110.71	145,769.16	1,998,734.76

(1) - Interest is only allocated to PRMS on an annual basis but presented here as monthly in order to not overstate ETSB earnings



ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-1087

Agenda Date: 4/8/2026

Agenda #: 7.A.2.

3/31/2026

Equalization Surcharge - Revenue Distribution by Formula

Calendar 2026	Date	Month received for	Hold Harmless Funding	Remaining Funding	Other Funds	Total Received
		January				\$ -
		February				\$ -
						\$ -
		March				\$ -
		April				\$ -
		May				\$ -
		June				\$ -
		July				\$ -
		August				\$ -
		September				\$ -
		October				\$ -
		November				\$ -
		December				\$ -
		Total:	\$ -	\$ -		\$ -

Calendar 2025	Date	Month received for	Hold Harmless Funding	Remaining Funding	Other Funds	Total Received
	5/12/25	January	\$ 207,772.55	\$ 887,845.53		\$ 1,095,618.08
	6/6/25	February	\$ 207,772.55	\$ 992,457.62		\$ 1,200,230.17
	7/9/25				\$ 1,614,314.27	\$ 1,614,314.27
	7/15/25	March	\$ 207,772.55	\$ 936,912.96		\$ 1,144,685.51
	8/12/25	April	\$ 207,772.55	\$ 920,554.25		\$ 1,128,326.80
	9/10/25	May	\$ 207,772.55	\$ 920,892.27		\$ 1,128,664.82
	10/8/25	June	\$ 207,772.55	\$ 920,287.02		\$ 1,128,059.57
	11/12/25	July	\$ 207,772.55	\$ 934,928.89		\$ 1,142,701.44
	12/17/25	August	\$ 207,772.55	\$ 929,026.31		\$ 1,136,798.86
	1/8/26	September	\$ 207,772.55	\$ 905,032.20		\$ 1,112,804.75
	2/10/26	October	\$ 207,772.55	\$ 920,063.20		\$ 1,127,835.75
	3/11/26	November	\$ 207,772.55	\$ 896,556.99		\$ 1,104,329.54
		December				\$ -
		Total:	\$ 2,285,498.05	\$ 10,164,557.24		\$ 14,064,369.56

Calendar 2024	Date	Month received for	Hold Harmless Funding	Remaining Funding	Other Funds	Total Received
	5/7/24	January	\$ 207,772.55	\$ 1,099,364.59		\$ 1,307,137.14
	6/17/24	February	\$ 207,772.55	\$ 934,774.27	\$ (100,593.02)	\$ 1,041,953.80
	7/12/24				\$ 2,361,360.11	\$ 2,361,360.11
	7/22/24	March	\$ 207,772.55	\$ 1,009,544.09		\$ 1,217,316.64
	8/21/24	April	\$ 207,772.55	\$ 1,157,789.11		\$ 1,365,561.66
	9/5/24	May	\$ 207,772.55	\$ 949,958.88		\$ 1,157,731.43
	10/7/24	June	\$ 207,772.55	\$ 977,425.31		\$ 1,185,197.86
	11/7/24	July	\$ 207,772.55	\$ 951,577.08		\$ 1,159,349.63
	12/5/24	August	\$ 207,772.55	\$ 848,077.61		\$ 1,055,850.16
	1/3/25	September	\$ 207,772.55	\$ 841,053.53		\$ 1,048,826.08
	2/4/25	October	\$ 207,772.55	\$ 840,260.01		\$ 1,048,032.56
	3/6/25	November	\$ 207,772.55	\$ 866,378.30		\$ 1,074,150.85
	4/3/25	December	\$ 207,772.55	\$ 913,550.31		\$ 1,121,322.86
		Total:	\$ 2,493,270.60	\$ 11,389,753.09	\$ 2,260,767.09	\$ 16,143,790.78



ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0980

Agenda Date: 4/8/2026

Agenda #: 7.A.3.

ETSB Treasurer Report History

as of Thursday, March 26, 2026

Treasurer Reports as of	Wheaton Bank & Trust Class D	Trust Class D MMA	William Blair/Midwest	Treasurer Report Total
March 31 2026	Not yet available			
Feb 28 2026	\$ 680,917.12	\$ 7,080,306.53	\$ 33,041,573.43	\$ 40,802,797.08
Jan 31 2026	\$ 212,120.99	\$ 5,739,231.73	\$ 32,942,680.08	\$ 38,894,032.80
Dec 31 2025	\$ 1,055,971.63	\$ 4,543,711.29	\$ 35,827,173.59	\$ 41,426,856.51
Nov 30 2025	\$ 834,674.59	\$ 12,641,300.62	\$ 35,704,496.20	\$ 49,180,471.41
Oct 31 2025	\$ 946,123.67	\$ 11,515,720.64	\$ 35,588,455.42	\$ 48,050,299.73
Sept 30 2025	\$ 651,079.06	\$ 16,522,135.18	\$ 35,463,102.13	\$ 52,636,316.37
Aug 31 2025	\$ (793,012.65)	\$ 17,170,337.01	\$ 35,337,278.68	\$ 51,714,603.04
Jul 31 2025	\$ 544,037.38	\$ 16,703,974.77	\$ 35,210,054.53	\$ 52,458,066.68
Jun 30 2025	\$ 121,340.87	\$ 13,288,891.19	\$ 35,089,085.32	\$ 48,499,317.38
May 31 2025	\$ 1,001,274.15	\$ 12,039,982.40	\$ 34,963,875.67	\$ 48,005,132.22
Apr 30 2025	\$ 1,000,982.42	\$ 14,298,948.80	\$ 34,843,831.20	\$ 50,143,762.42
Mar 31 2025	\$ 806,951.86	\$ 13,225,373.01	\$ 34,720,533.50	\$ 48,752,858.37
Feb 28 2025	\$ 656,631.86	\$ 11,906,520.27	\$ 34,592,513.77	\$ 47,155,665.90
Jan 31 2025	\$ 174,030.72	\$ 10,978,444.87	\$ 34,473,282.49	\$ 45,625,758.08
Dec 31 2024	\$ (1,107,986.67)	\$ 11,008,402.48	\$ 34,355,105.58	\$ 44,255,521.39
Nov 30 2024	\$ 601,317.26	\$ 17,085,531.97	\$ 34,220,925.25	\$ 51,907,774.48
Oct 31 2024	\$ 954,085.96	\$ 17,364,432.37	\$ 34,106,690.24	\$ 52,425,208.57
Sept 30 2024	\$ 610,119.69	\$ 16,514,681.61	\$ 33,971,878.30	\$ 51,096,679.60
Aug 31 2024	\$ (692,744.76)	\$ 17,000,171.58	\$ 33,843,086.10	\$ 50,150,512.92
Jul 31 2024	\$ 979,593.56	\$ 16,048,462.13	\$ 33,715,162.72	\$ 50,743,218.41
Jun 30 2024	\$ 656,385.71	\$ 12,509,641.22	\$ 33,583,974.33	\$ 46,750,001.26
May 31 2024	\$ 607,219.45	\$ 11,798,915.40	\$ 33,461,281.04	\$ 45,867,415.89
Apr 30 2024	\$ 1,275,220.66	\$ 10,173,799.71	\$ 33,333,586.87	\$ 44,782,607.24
Mar 31 2024	\$ 1,483,994.35	\$ 9,997,691.56	\$ 32,216,966.42	\$ 43,698,652.33
Feb 28 2024	\$ 882,424.08	\$ 8,161,089.91	\$ 33,091,669.99	\$ 42,135,183.98
Jan 31 2024	\$ 885,311.84	\$ 7,759,609.67	\$ 32,696,334.71	\$ 41,341,256.22
Dec 31 2023	\$ 190,466.74	\$ 7,343,154.85	\$ 32,853,781.59	\$ 40,387,403.18
Nov 30 2023	\$ 1,000,337.00	\$ 18,010,165.01	\$ 32,732,658.69	\$ 51,743,160.70
Oct 31 2023	\$ 849,977.92	\$ 11,714,825.29	\$ 34,104,225.96	\$ 46,669,029.17
Sep 30 2023	\$ 547,033.22	\$ 9,116,564.91	\$ 37,530,746.40	\$ 47,194,344.53
Aug 31 2023	\$ 942,984.34	\$ 9,509,373.91	\$ 37,386,215.28	\$ 47,838,573.53
Jul 31 2023	\$ 880,178.28	\$ 8,357,611.73	\$ 37,248,189.61	\$ 46,485,979.62
Jun 30 2023	\$ 792,332.15	\$ 7,243,562.74	\$ 37,119,766.03	\$ 45,155,660.92

May 31 2023	\$ 960,610.65	\$ 6,419,206.00	\$ 36,995,718.90	\$ 44,375,535.55
Apr 30 2023	\$ 659,357.16	\$ 5,522,922.51	\$ 36,874,009.06	\$ 43,056,288.73
Mar 31 2023	\$ 624,236.30	\$ 4,482,953.90	\$ 36,749,403.56	\$ 41,856,593.76
Feb 29, 2023	\$ 516,561.12	\$ 3,122,729.43	\$ 36,623,241.11	\$ 40,262,531.66
Jan 31 2023	\$ 1,690,379.18	\$ 1,273,760.85	\$ 36,508,242.78	\$ 39,472,382.81
Dec 31 2022	\$ (334,184.19)	\$ 2,759,938.20	\$ 36,388,115.35	\$ 38,813,869.36
Nov 30 2022	\$ 920,763.19	\$ 8,587,914.60	\$ 36,274,232.66	\$ 45,782,910.45
Oct 31 2022	\$ 2,193,776.19	\$ 7,369,392.57	\$ 36,174,728.93	\$ 45,737,897.69
Sep 30 2022	\$ 701,318.24	\$ 7,956,111.36	\$ 36,174,728.93	\$ 44,832,158.53
Aug 31 2022	\$ 985,487.33	\$ 7,086,813.46	\$ 36,119,134.71	\$ 44,191,435.50
Jun 30 2022	\$ 1,000,055.48	\$ 8,044,983.22	\$ 36,033,082.61	\$ 45,078,121.31
May 31 2022	\$ 1,026,397.13	\$ 28,341,282.97	\$ 10,998,914.93	\$ 40,366,595.03
Apr 30 2022	\$ 202,255.51	\$ 29,411,650.79	\$ 10,922,079.77	\$ 40,535,986.07
Mar 31 2022	\$ 1,030,490.22	\$ 27,263,933.98	\$ 10,990,028.48	\$ 39,284,452.68
Feb 28 2022	\$ 267,900.43	\$ 25,678,657.08	\$ 11,036,504.58	\$ 36,983,062.09
Jan 31 2022	\$ 637,338.87	\$ 24,591,820.35	\$ 11,036,504.58	\$ 36,265,663.80
Dec 31 2021	\$ 1,000,988.40	\$ 24,591,820.35	\$ 11,029,448.64	\$ 36,622,257.39
Nov 30 2021	\$ 438,313.32	\$ 24,092,610.47	\$ 11,037,277.54	\$ 35,568,201.33
Oct 31 2021	\$ 280,932.28	\$ 23,532,989.93	\$ 10,998,688.89	\$ 34,812,611.10
Sept 30 2021	\$ 188,177.35	\$ 23,166,593.11	\$ 10,989,909.32	\$ 34,344,679.78
Aug 31 2021	\$ 747,430.56	\$ 23,165,255.24	\$ 10,971,444.49	\$ 34,884,130.29
Jul 31 2021	\$ 638,384.98	\$ 22,103,885.33	\$ 10,959,149.60	\$ 33,701,419.91
Jun 30 2021	\$ 1,977,980.10	\$ 20,049,658.22	\$ 10,950,567.55	\$ 32,978,205.87
May 31 2021	\$ (823,818.35)	\$ 21,872,295.59	\$ 10,952,890.88	\$ 32,001,368.12
Apr 30 2021	\$ 1,000,342.61	\$ 20,800,922.04	\$ 10,935,915.76	\$ 32,737,180.41
Mar 31 2021	\$ 629,943.00	\$ 20,531,395.00	\$ 10,935,596.00	\$ 32,096,934.00
Feb 28 2021	\$ (430,597.00)	\$ 20,800,432.00	\$ 10,781,306.00	\$ 31,151,141.00
Jan 31 2021	\$ 456,109.00	\$ 18,982,519.00	\$ 10,762,163.00	\$ 30,200,791.00
Dec 31 2020	\$ 6,247,725.39	\$ 18,065,523.31	\$ 10,746,018.09	\$ 35,059,266.79
Nov 30 2020	\$ 44,162.00	\$ 17,868,326.00	\$ 10,741,564.00	\$ 28,654,052.00



ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0981

Agenda Date: 4/8/2026

Agenda #: 7.A.4.

	A	B	C	D	E	F	G	H
FY26	Treasurer's Report Cash as of February 28		Revenue:		Fiscal Year End Balance:			
1	Projected	\$ 40,802,797.08		\$ 13,445,306.70		\$ 33,389,075.50		Cash B2+Projected Revenue D2 (average of actual)-FY26 Operating Appropriation D6-Capital Contingencies E6=Estimated Balance
2	Actual	\$ 40,802,797.08		\$ 4,481,768.90		\$ 37,009,425.30		Cash B3+Actual Revenue D3-Expenditures B6-Internal Transfers C6=Actual Balance

4 **Payment of Claims History**

FY26	Expenditures	Internal Transfers	FY26 Operations Appropriation	Capital Contingency Transfers In	FY26 Remaining Appropriation (B8+D8+E8+F8)	Capital Contingencies (54199)	54199 Transfer Description
TOTAL	\$ (8,275,072.74)	\$ (67.94)	\$ 13,811,954.28	\$ 7,047,074.00	\$ 12,583,887.60	\$ 25,658,851.00	
8 December 10, 2025	\$ (6,651,399.47)			\$ 6,651,400.00		\$ 32,705,925.00	54199 FY26 Appropriation
9 January 14, 2026	\$ (710,418.62)					\$ (6,651,400.00)	xfer from 54199 - Final Moto payment (4 of 4)
10 February 11, 2026	\$ (338,943.19)						
11 March 11, 2026	\$ (308,695.62)			\$ 36,298.00		\$ (36,298.00)	xfer from 54199 - Hidden Lakes Generator PO926011
12 April 08, 2026	\$ (265,615.84)	\$ (67.94)		\$ 359,376.00		\$ (359,376.00)	xfer from 54199 - Motorola Change Order #2 PO921054
13 May 13, 2026							
14 June 10, 2026							
15 July 08, 2026							
16 August 12, 2026							
17 September 9, 2026							
18 October 14, 2026							
19 November 18, 2026							
20 December 9, 2026							
21 January 13, 2027							
22 February 10, 2027							

FY25	Expenditures	Internal Transfers	FY25 Operations Appropriation	Capital Contingency Transfers In	FY25 Remaining Appropriation	Capital Contingencies (54199)	54199 Transfer Description
TOTAL	\$ (26,112,931.60)	\$ (233,313.34)	\$ 14,811,844.13	\$ 17,526,657.00	\$ 5,992,256.19	\$ 15,179,268.00	
December 11 2024	\$ (6,651,399.48)			\$ 6,651,400.00		\$ 32,705,925.00	54199 Appropriation
January 8, 2025	\$ (511,792.91)			\$ 55,583.00		\$ (6,651,400.00)	xfer from 54199 - Moto payment
February 12, 2025	\$ (499,702.53)			\$ 69,280.00		\$ (55,583.00)	xfer to 54110 for Moto RSMs
March 12 2025	\$ (344,669.53)					\$ (69,280.00)	xfer to 54110 for Purvis reader boards
April 9 2025	\$ (193,985.25)	\$ (77.78)					
May 14 2025	\$ (618,227.41)			\$ 4,787,898.00		\$ (4,787,898.00)	xfer to 54110 CPE Refresh (\$2,309,879), xfer to 54110 Moto CO2 Refresh (\$2,478,019)
June 11 2025	\$ (2,675,764.98)						
July 9 2025	\$ (792,286.81)						
August 13 2025	\$ (221,050.33)	\$ (77.78)					
September 10 2025	\$ (1,747,401.12)			\$ 1,167,645.00		\$ (1,167,645.00)	xfer to 54110 Moto Console and logger (\$1,114,666), xfer to 54107 Moto Console and Logger (\$52,979)
October 8 2025	\$ (305,206.80)			\$ 1,954,851.00		\$ (1,954,851.00)	xfer to 54110 for Abeeep Tait Mobiles
November 12 2025	\$ (5,800,102.94)	\$ (233,157.78)		\$ 2,840,000.00		\$ (2,840,000.00)	xfer to 54110 Moto CO7
December 10 2025	\$ (2,554,014.00)						
January 8, 2026	\$ (511,792.91)						
January 14, 2026	\$ (2,549,621.06)						
February 11, 2026	\$ (135,913.54)						



ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0982

Agenda Date: 4/8/2026

Agenda #: 7.A.5.

**EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
FY26 EXPENDITURE VS. BUDGET**

COMP	AU	Account	Description	ANNUAL	ACTUAL	YEAR TO DATE		REMAINING	% YTD
				APPROPRIATION	BUDGET	EXPENDED	ENCUMBERED	AVAILABLE	EXPENDED
4000	5820	50000-0000	REGULAR SALARIES	\$ 1,141,253	\$ 1,141,253	\$ 207,362	\$ -	\$ 933,890.49	18%
4000	5820	50050-0000	TEMPORARY SALARIES/ON CALL	\$ 10,404	\$ 10,404	\$ 2,446	\$ -	\$ 7,958.48	24%
4000	5820	50080-0000	SALARY & WAGE ADJUSTMENT	\$ -	\$ -	\$ -	\$ -	\$ -	-
4000	5820	51000-0000	BENEFIT PAYMENTS	\$ 14,210	\$ 14,210	\$ -	\$ -	\$ 14,209.58	0%
4000	5820	51010-0000	EMPLOYER SHARE I.M.R.F.	\$ 110,017	\$ 110,017	\$ 19,409.73	\$ -	\$ 90,607.02	18%
4000	5820	51030-0000	EMPLOYER SHARE SOCIAL SECURITY	\$ 87,306	\$ 87,306	\$ 14,571.67	\$ -	\$ 72,734.15	17%
4000	5820	51040-0000	EMPLOYEE MED & HOSP INSURANCE	\$ 304,565	\$ 304,565	\$ 35,179.77	\$ -	\$ 269,385.56	12%
4000	5820	52000-0000	FURN/MACH/EQUIP SMALL VALUE	\$ 39,000	\$ 39,000	\$ 184.45	\$ 16,048.16	\$ 22,767.39	0%
4000	5820	52100-0000	I.T. EQUIPMENT-SMALL VALUE	\$ 77,500	\$ 77,500	\$ 4,693.27	\$ 1,461.22	\$ 71,345.51	6%
4000	5820	52200-0000	OPERATING SUPPLIES & MATERIALS	\$ 2,000	\$ 2,000	\$ 974.07	\$ 259.70	\$ 766.23	49%
4000	5820	52210-0000	FOOD AND BEVERAGE	\$ 750	\$ 750	\$ 333.10	\$ -	\$ 416.90	44%
4000	5820	52250-0000	AUTO/MACHINERY EQUIPMENT/PARTS	\$ 475,000	\$ 475,000	\$ -	\$ 75,000.00	\$ 400,000.00	0%
4000	5820	52260-0000	FUEL & LUBRICANTS	\$ 1,000	\$ 1,000	\$ -	\$ -	\$ 1,000.00	0%
4000	5820	52270-0000	MAINTENANCE SUPPLIES	\$ 1,000	\$ 1,000	\$ -	\$ -	\$ 1,000.00	0%
4000	5820	52280-0000	CLEANING SUPPLIES	\$ 1,500	\$ 1,500	\$ -	\$ 100.00	\$ 1,400.00	0%
4000	5820	53000-0000	AUDITING & ACCOUNTING SERVICES	\$ 164,600	\$ 164,600	\$ -	\$ 33,600.00	\$ 131,000.00	0%
4000	5820	53020-0000	I.T. SERVICES	\$ 349,054	\$ 349,054	\$ 22,437.50	\$ 326,616.50	\$ -	6%
4000	5820	53030-0000	LEGAL SERVICES	\$ 60,000	\$ 60,000	\$ -	\$ -	\$ 60,000.00	0%
4000	5820	53040-0000	INTERPRETER SERVICES	\$ 36,000	\$ 36,000	\$ 4,662.33	\$ 25,337.67	\$ 6,000.00	13%
4000	5820	53090-0000	TECHNICAL/PROFESSIONAL SERVICES	\$ 207,329	\$ 207,329	\$ -	\$ 134,328.75	\$ 73,000.25	0%
4000	5820	53130-0000	PUBLIC LIABILITY INSURANCE	\$ 158,617	\$ 158,617	\$ 71,688.00	\$ 51,364.00	\$ 35,565.38	45%
4000	5820	53200-0000	NATURAL GAS	\$ 1,000	\$ 1,000	\$ -	\$ -	\$ 1,000.00	0%
4000	5820	53210-0000	ELECTRICITY	\$ 20,000	\$ 20,000	\$ 3,584.58	\$ 16,415.42	\$ -	18%
4000	5820	53220-0000	WATER & SEWER	\$ 500	\$ 500	\$ -	\$ -	\$ 500.00	0%
4000	5820	53250-0000	WIRED COMMUNICATION SERVICES	\$ 1,032,035	\$ 1,032,035	\$ 210,586.19	\$ 780,476.03	\$ 40,972.65	20%
4000	5820	53260-0000	WIRELESS COMMUNICATION SVC	\$ 1,636,652	\$ 1,636,652	\$ 563,403.08	\$ 1,068,252.80	\$ 4,996.12	34%
4000	5820	53300-0000	REPAIR & MTCE FACILITIES	\$ 75,000	\$ 75,000	\$ -	\$ -	\$ 75,000.00	0%
4000	5820	53310-0000	REPAIR MAINT INFRASTRUCTURE	\$ 50,000	\$ 50,000	\$ 3,500.00	\$ -	\$ 46,500.00	7%
4000	5820	53370-0000	REPAIR & MTCE OTHER EQUIPMENT	\$ 684,482	\$ 684,482	\$ 35,753.32	\$ 557,850.64	\$ 90,877.74	5%
4000	5820	53400-0000	RENTAL OF OFFICE SPACE	\$ 20,580	\$ 20,580	\$ 684.27	\$ -	\$ 19,895.73	3%
4000	5820	53500-0000	MILEAGE EXPENSE	\$ 2,000	\$ 2,000	\$ 208.66	\$ -	\$ 1,791.34	10%
4000	5820	53510-0000	TRAVEL EXPENSE	\$ 30,000	\$ 30,000	\$ 102.00	\$ -	\$ 29,898.00	0%
4000	5820	53600-0000	DUES & MEMBERSHIPS	\$ 1,544	\$ 1,544	\$ 543.00	\$ -	\$ 1,000.55	35%
4000	5820	53610-0000	INSTRUCTION & SCHOOLING	\$ 60,000	\$ 60,000	\$ 9,417.00	\$ -	\$ 50,583.00	16%
4000	5820	53800-0000	PRINTING	\$ 10,000	\$ 10,000	\$ 64.98	\$ -	\$ 9,935.02	1%
4000	5820	53800-0001	COPIER USAGE	\$ 6,000	\$ 6,000	\$ 1,425.68	\$ -	\$ 4,574.32	24%
4000	5820	53801-0000	ADVERTISING	\$ 3,000	\$ 3,000	\$ 41.40	\$ -	\$ 2,958.60	1%
4000	5820	53803-0000	MISCELLANEOUS MEETING EXPENSE	\$ 1,500	\$ 1,500	\$ -	\$ -	\$ 1,500.00	0%
4000	5820	53804-0000	POSTAGE & POSTAL CHARGES	\$ 3,000	\$ 3,000	\$ 313.20	\$ -	\$ 2,686.80	10%
4000	5820	53805-0000	OTHER TRANSPORTATION CHARGES	\$ 1,000	\$ 1,000	\$ -	\$ -	\$ 1,000.00	0%
4000	5820	53806-0000	SOFTWARE LICENSES	\$ 2,788,266	\$ 2,788,266	\$ 218,089.16	\$ 2,264,048.97	\$ 306,127.54	8%
4000	5820	53807-0000	SOFTWARE MAINT AGREEMENTS	\$ 1,097,583	\$ 1,097,583	\$ 352,979.74	\$ 207,407.89	\$ 537,195.78	32%
4000	5820	53810-0000	CUSTODIAL SERVICES	\$ 55,000	\$ 60,000	\$ 20,000.00	\$ 22,000.00	\$ 18,000.00	33%
4000	5820	53830-0000	OTHER CONTRACTUAL EXPENSES	\$ 2,691,709	\$ 2,691,709	\$ -	\$ 330,323.00	\$ 2,361,385.60	0%
4000	5820	54100-0000	IT EQUIPMENT	\$ -	\$ -	\$ -	\$ -	\$ -	-
4000	5820	54100-0700	IT EQUIPMENT - CAPITAL LEASE	\$ 13,000	\$ 13,000	\$ 3,784.32	\$ -	\$ 9,215.68	29%
4000	5820	54107-0000	SOFTWARE	\$ 197,880	\$ 197,880	\$ -	\$ 132,352.00	\$ 65,528.00	0%
4000	5820	54110-0000	EQUIPMENT AND MACHINERY	\$ 222,060	\$ 6,909,758	\$ 6,745,619.47	\$ -	\$ 164,138.53	98%
Total				\$ 13,944,894	\$ 20,637,592		\$ 6,043,243	\$ 6,040,308	0%
EXPENDITURES FOR PERIOD: April 8, 2026						\$ 265,615.84	Internal Transfer:	\$ 67.94	
				ANNUAL	ACTUAL	YEAR TO DATE		REMAINING	% YTD
COMP	AU	Account	Description	APPROPRIATION	BUDGET	TRANSFERRED	ENCUMBERED	BALANCE	EXPENDED
4000	5820	53828-0000	CONTINGENCIES (xfers to Personnel/Contracts/Commodities)	\$ 300,000.00	\$ 295,000.00	\$ (5,000.00)		\$ 290,000.00	-2%
4000	5820	54199-0000	CAPITAL CONTINGENCY (xfers to Capital)	\$ 34,754,072	\$ 34,754,072	\$ (6,687,698.00)		\$ 28,066,374.00	-19%



ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0983

Agenda Date: 4/8/2026

Agenda #: 7.A.6.

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FY26 Capital Management Plan Report

3/27/2026

	Systems/Equipment	PO Number	Replacement or Upgrade Year	Years in EQ Fund	Remaining Useful Life	Purchase Price
1	FY22 CPE ACDC	PO 922020	FY27	2	1	\$ 1,787,743
2	FY22 CPE DU-COMM	PO 922020	FY27	2	1	\$ 1,787,136
3	FY22 Radio Consoles	PO 922031	FY29	1	5	\$ 6,431,250
4	FY22 Logger	PO 922031	FY29	3	3	\$ 491,152
5	FY16 CAD (FY22 Renewed to FY27)	PO 950900	FY27	10	5	\$ 8,000,000
6	FY18 FSA System	PO 918126	FY29	6	0	\$ 4,553,320
7	CAD Workstations (72)	N/A	FY26	3	0	\$ 144,000
8	ACDC Generator	N/A	FY34	6	8	\$ 1,000,000
9	ACDC UPS	N/A	FY27	6	2	\$ 200,000
10	DU-COMM Generator	N/A	FY34	6	8	\$ 1,000,000
11	DU-COMM UPS	N/A	FY27	6	1	\$ 400,000
12	Radio Calibration Units	PO 924026	FY25	11	0	\$ 174,000
13	ExaGrid Enclosure	PO 921044	FY25	5	0	\$ 90,641
14	10 Digit Dial Phone System	PO 950905	FY26	8	0	\$ 163,281
15	All Switches (qty 15)	N/A	FY26	5	0	\$ 42,000
16	All Servers (qty 10)	N/A	ANNUAL		3	\$ 100,000
17	Wheaton Radio Tower Generator	N/A	FY25	14	0	\$ 50,000
18	Hidden Lakes Generator	PO926011	FY36	NEW	10	\$ 36,298
19	EMD Protocols	PO 950804	FY27	12	0	\$ 565,408
20	EFD Protocols	PO 950804	FY27	12	0	\$ 473,450
21	Total					\$ 27,489,679

This report details the items funded by 54199: Capital Contingency line item and their purchase price. The above chart does not include existing contractual obligations which will result in transfers from 54199.

Lines G12+G13+G16+G17	FY25	\$ 414,641
Lines G7+G14+G15+G16	FY26	\$ 499,281
Lines G1+G2+G5+G9+G11+G16+G19+G20	FY27	\$ 13,213,737
Lines G3+G4+G6+G16	FY29	\$ 11,575,722
Lines G8+G10+G16	FY34	\$ 2,100,000
Lines G16+G18	FY36	\$ 136,298

It should be noted that items contracted in one fiscal year may be paid out in subsequent fiscal years or over several fiscal years depending on the contract, milestones, and implementation/acceptance.



Payment of Claims

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0984

Agenda Date: 4/8/2026

Agenda #: 8.A.1



EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

Consolidated 9-1-1 Services for DuPage County
421 N. County Farm Road, Wheaton, Illinois 60187
630-550-7743 ETSB911@dupagecounty.gov

BOARD MEMBERS:

Mr. Greg Schwarze
Chair
DuPage County Board
Representative

Mr. Mark Franz
Vice Chair
Village of Glen Ellyn
DuPage Mayors & Managers
Conference Representative

Mrs. Gwen Henry, Ex-Officio
DuPage County Treasurer

Ms. Jean Kaczmarek, Ex-Officio
Secretary - DuPage County Clerk

Mr. Grant Eckhoff
DuPage County Board
Representative

Ms. Marilu Hernandez
Addison Consolidated Dispatch
Center
(ACDC) Representative

Mr. Andrew Honig
DuPage County Board
Representative

Chief Patrick Johl
Wood Dale Fire Protection District
DuPage County Fire Chiefs
Association Representative

Mr. Joseph Maranowicz
Village of Addison
DuPage Mayors & Managers
Conference Representative

Ms. Sheryl Markay
Public Representative

Deputy Chief Dan McCarthy
DuPage Sheriff's Office
Representative

Ms. Jessica Robb
DuPage Public Safety
Communication
(DU-COMM) Representative

Chief David Schar
Village of Winfield
DuPage County Police Chief

Mr. Kyle A. Wolber
Superior Air-Ground
Ambulance Services, Inc.
Emergency Services Representative

Ms. Linda Zerwin
Executive Director
9-1-1 System Manager

TO: DuPage County Finance Department
FROM: Greg Schwarze, Chair
Emergency Telephone System Board of DuPage County
DATE: April 8, 2026
SUBJECT: ETSB Inter-department Claims FY26 April 8, 2026

The Inter-fund transfer for Payment of Claims as detailed on the following page has been approved by the ETS Board at a meeting held on April 8, 2026.

FY2026 Total Inter-fund Payment of Claims: \$67.94

APPROVED BY:

Greg Schwarze, Chair

ATTEST:

Secretary

DUPAGE EMERGENCY TELEPHONE SYSTEM BOARD | 9-1-1

<u>Object Code</u>	<u>Services</u>	<u>Department</u>	<u>Amount</u>	<u>PO/Resolution</u>
5820-52200	Copy Paper	Mailroom	\$67.94	Invoice # 1438939876



EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

Consolidated 9-1-1 Services for DuPage County
421 N. County Farm Road, Wheaton, Illinois 60187
630-550-7743 ETSB911@dupagecounty.gov

BOARD MEMBERS:

Mr. Greg Schwarze
Chair
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Wood Dale Fire Protection District
DuPage County Fire Chiefs
Association Representative

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Village of Addison
DuPage Mayors & Managers
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Ms. Sheryl Markay
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DuPage Sheriff's Office
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Ms. Jessica Robb
DuPage Public Safety
Communication
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Chief David Schar
Village of Winfield
DuPage County Police Chief

Mr. Kyle A. Wolber
Superior Air-Ground
Ambulance Services, Inc.
Emergency Services Representative

Ms. Linda Zerwin
Executive Director
9-1-1 System Manager

TO: DuPage County Treasurer's Office
FROM: Greg Schwarze, Chair
Emergency Telephone System Board of DuPage County
DATE: April 8, 2026
SUBJECT: ETSB Payment of Claims List FY26 – April 8, 2026

The payment of the below listed accounts has been approved by the ETS Board at a meeting held on April 8, 2026. You are hereby authorized to pay the invoices as listed on the attached DuPage County Payment Listing Transaction report dated March 27, 2026.

<u>FY2026 Equalization Fund (4000-5820):</u>	<u>\$</u>	<u>265,615.84</u>
Total:	\$	265,615.84

APPROVED BY:

Greg Schwarze, Chair

ATTEST:

Secretary

**EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
FY26 EXPENDITURE VS. BUDGET**

COMP	AU	Account	Description	ANNUAL	ACTUAL	YEAR TO DATE		REMAINING	% YTD
				APPROPRIATION	BUDGET	EXPENDED	ENCUMBERED	AVAILABLE	EXPENDED
4000	5820	50000-0000	REGULAR SALARIES	\$ 1,141,253	\$ 1,141,253	\$ 207,362	\$ -	\$ 933,890.49	18%
4000	5820	50050-0000	TEMPORARY SALARIES/ON CALL	\$ 10,404	\$ 10,404	\$ 2,446	\$ -	\$ 7,958.48	24%
4000	5820	50080-0000	SALARY & WAGE ADJUSTMENT	\$ -	\$ -	\$ -	\$ -	\$ -	-
4000	5820	51000-0000	BENEFIT PAYMENTS	\$ 14,210	\$ 14,210	\$ -	\$ -	\$ 14,209.58	0%
4000	5820	51010-0000	EMPLOYER SHARE I.M.R.F.	\$ 110,017	\$ 110,017	\$ 19,409.73	\$ -	\$ 90,607.02	18%
4000	5820	51030-0000	EMPLOYER SHARE SOCIAL SECURITY	\$ 87,306	\$ 87,306	\$ 14,571.67	\$ -	\$ 72,734.15	17%
4000	5820	51040-0000	EMPLOYEE MED & HOSP INSURANCE	\$ 304,565	\$ 304,565	\$ 35,179.77	\$ -	\$ 269,385.56	12%
4000	5820	52000-0000	FURN/MACH/EQUIP SMALL VALUE	\$ 39,000	\$ 39,000	\$ 184.45	\$ 16,048.16	\$ 22,767.39	0%
4000	5820	52100-0000	I.T. EQUIPMENT-SMALL VALUE	\$ 77,500	\$ 77,500	\$ 4,693.27	\$ 1,461.22	\$ 71,345.51	6%
4000	5820	52200-0000	OPERATING SUPPLIES & MATERIALS	\$ 2,000	\$ 2,000	\$ 974.07	\$ 259.70	\$ 766.23	49%
4000	5820	52210-0000	FOOD AND BEVERAGE	\$ 750	\$ 750	\$ 333.10	\$ -	\$ 416.90	44%
4000	5820	52250-0000	AUTO/MACHINERY EQUIPMENT/PARTS	\$ 475,000	\$ 475,000	\$ -	\$ 75,000.00	\$ 400,000.00	0%
4000	5820	52260-0000	FUEL & LUBRICANTS	\$ 1,000	\$ 1,000	\$ -	\$ -	\$ 1,000.00	0%
4000	5820	52270-0000	MAINTENANCE SUPPLIES	\$ 1,000	\$ 1,000	\$ -	\$ -	\$ 1,000.00	0%
4000	5820	52280-0000	CLEANING SUPPLIES	\$ 1,500	\$ 1,500	\$ -	\$ 100.00	\$ 1,400.00	0%
4000	5820	53000-0000	AUDITING & ACCOUNTING SERVICES	\$ 164,600	\$ 164,600	\$ -	\$ 33,600.00	\$ 131,000.00	0%
4000	5820	53020-0000	I.T. SERVICES	\$ 349,054	\$ 349,054	\$ 22,437.50	\$ 326,616.50	\$ -	6%
4000	5820	53030-0000	LEGAL SERVICES	\$ 60,000	\$ 60,000	\$ -	\$ -	\$ 60,000.00	0%
4000	5820	53040-0000	INTERPRETER SERVICES	\$ 36,000	\$ 36,000	\$ 4,662.33	\$ 25,337.67	\$ 6,000.00	13%
4000	5820	53090-0000	TECHNICAL/PROFESSIONAL SERVICES	\$ 207,329	\$ 207,329	\$ -	\$ 134,328.75	\$ 73,000.25	0%
4000	5820	53130-0000	PUBLIC LIABILITY INSURANCE	\$ 158,617	\$ 158,617	\$ 71,688.00	\$ 51,364.00	\$ 35,565.38	45%
4000	5820	53200-0000	NATURAL GAS	\$ 1,000	\$ 1,000	\$ -	\$ -	\$ 1,000.00	0%
4000	5820	53210-0000	ELECTRICITY	\$ 20,000	\$ 20,000	\$ 3,584.58	\$ 16,415.42	\$ -	18%
4000	5820	53220-0000	WATER & SEWER	\$ 500	\$ 500	\$ -	\$ -	\$ 500.00	0%
4000	5820	53250-0000	WIRED COMMUNICATION SERVICES	\$ 1,032,035	\$ 1,032,035	\$ 210,586.19	\$ 780,476.03	\$ 40,972.65	20%
4000	5820	53260-0000	WIRELESS COMMUNICATION SVC	\$ 1,636,652	\$ 1,636,652	\$ 563,403.08	\$ 1,068,252.80	\$ 4,996.12	34%
4000	5820	53300-0000	REPAIR & MTCE FACILITIES	\$ 75,000	\$ 75,000	\$ -	\$ -	\$ 75,000.00	0%
4000	5820	53310-0000	REPAIR MAINT INFRASTRUCTURE	\$ 50,000	\$ 50,000	\$ 3,500.00	\$ -	\$ 46,500.00	7%
4000	5820	53370-0000	REPAIR & MTCE OTHER EQUIPMENT	\$ 684,482	\$ 684,482	\$ 35,753.32	\$ 557,850.64	\$ 90,877.74	5%
4000	5820	53400-0000	RENTAL OF OFFICE SPACE	\$ 20,580	\$ 20,580	\$ 684.27	\$ -	\$ 19,895.73	3%
4000	5820	53500-0000	MILEAGE EXPENSE	\$ 2,000	\$ 2,000	\$ 208.66	\$ -	\$ 1,791.34	10%
4000	5820	53510-0000	TRAVEL EXPENSE	\$ 30,000	\$ 30,000	\$ 102.00	\$ -	\$ 29,898.00	0%
4000	5820	53600-0000	DUES & MEMBERSHIPS	\$ 1,544	\$ 1,544	\$ 543.00	\$ -	\$ 1,000.55	35%
4000	5820	53610-0000	INSTRUCTION & SCHOOLING	\$ 60,000	\$ 60,000	\$ 9,417.00	\$ -	\$ 50,583.00	16%
4000	5820	53800-0000	PRINTING	\$ 10,000	\$ 10,000	\$ 64.98	\$ -	\$ 9,935.02	1%
4000	5820	53800-0001	COPIER USAGE	\$ 6,000	\$ 6,000	\$ 1,425.68	\$ -	\$ 4,574.32	24%
4000	5820	53801-0000	ADVERTISING	\$ 3,000	\$ 3,000	\$ 41.40	\$ -	\$ 2,958.60	1%
4000	5820	53803-0000	MISCELLANEOUS MEETING EXPENSE	\$ 1,500	\$ 1,500	\$ -	\$ -	\$ 1,500.00	0%
4000	5820	53804-0000	POSTAGE & POSTAL CHARGES	\$ 3,000	\$ 3,000	\$ 313.20	\$ -	\$ 2,686.80	10%
4000	5820	53805-0000	OTHER TRANSPORTATION CHARGES	\$ 1,000	\$ 1,000	\$ -	\$ -	\$ 1,000.00	0%
4000	5820	53806-0000	SOFTWARE LICENSES	\$ 2,788,266	\$ 2,788,266	\$ 218,089.16	\$ 2,264,048.97	\$ 306,127.54	8%
4000	5820	53807-0000	SOFTWARE MAINT AGREEMENTS	\$ 1,097,583	\$ 1,097,583	\$ 352,979.74	\$ 207,407.89	\$ 537,195.78	32%
4000	5820	53810-0000	CUSTODIAL SERVICES	\$ 55,000	\$ 60,000	\$ 20,000.00	\$ 22,000.00	\$ 18,000.00	33%
4000	5820	53830-0000	OTHER CONTRACTUAL EXPENSES	\$ 2,691,709	\$ 2,691,709	\$ -	\$ 330,323.00	\$ 2,361,385.60	0%
4000	5820	54100-0000	IT EQUIPMENT	\$ -	\$ -	\$ -	\$ -	\$ -	-
4000	5820	54100-0700	IT EQUIPMENT - CAPITAL LEASE	\$ 13,000	\$ 13,000	\$ 3,784.32	\$ -	\$ 9,215.68	29%
4000	5820	54107-0000	SOFTWARE	\$ 197,880	\$ 197,880	\$ -	\$ 132,352.00	\$ 65,528.00	0%
4000	5820	54110-0000	EQUIPMENT AND MACHINERY	\$ 222,060	\$ 6,909,758	\$ 6,745,619.47	\$ -	\$ 164,138.53	98%
Total				\$ 13,944,894	\$ 20,637,592		\$ 6,043,243	\$ 6,040,308	0%
EXPENDITURES FOR PERIOD: April 8, 2026						\$ 265,615.84	Internal Transfer:	\$ 67.94	
				ANNUAL	ACTUAL	YEAR TO DATE		REMAINING	% YTD
COMP	AU	Account	Description	APPROPRIATION	BUDGET	TRANSFERRED	ENCUMBERED	BALANCE	EXPENDED
4000	5820	53828-0000	CONTINGENCIES (xfers to Personnel/Contracts/Commodities)	\$ 300,000.00	\$ 295,000.00	\$ (5,000.00)		\$ 290,000.00	-2%
4000	5820	54199-0000	CAPITAL CONTINGENCY (xfers to Capital)	\$ 34,754,072	\$ 34,754,072	\$ (6,687,698.00)		\$ 28,066,374.00	-19%



OFFICE OF THE COUNTY AUDITOR

Bill White, JD, CIA
DuPage County Auditor

421 N. County Farm Road
Wheaton, Illinois 60187
(630) 407-6075
www.dupagecounty.gov/auditor

To: Hon. Greg Schwarze, Chairman
DuPage County Emergency Telephone System Board (ETSB)

ETSB Members

From: Bill White, J.D., C.I.A. *WFW*
County Auditor

Subject: Internal Audit of Accounts Payable
#26-08

Date: April 1, 2026

The Office of the County Auditor has completed a limited scope internal audit of the transaction processing of ETSB invoices submitted for payment. The audit identified one exception that required correction by the ETSB.

All of the invoices submitted have been reviewed and released for payment by the County Auditor. The results of the audit are presented below.

Results

My Office has performed voucher pre-audit procedures for the invoices submitted for approval by the ETSB at the April 8, 2026, Board Meeting. The invoices listed on the Bank Account Payment History Report dated March 27, 2026, have been examined and are recommended for payment. The total amount of the expenditures is \$265,615.84:

- FY2026 Equalization Fund (4000-5820) \$265,615.84

One exception was identified by the County Auditor.

A Voiance, LLC invoice for interpretation services in the amount of \$2,399.13 and credit memo in the amount of \$54.51 was submitted by the ETSB with an incorrect credit memo amount and net invoice amount on the authorization label. The County Auditor disapproved the invoice on March 19, 2026. The ETSB corrected the credit memo and invoice amounts and resubmitted the invoice to the Finance Department for entry into the MHC accounts payable system that same day. The County Auditor recommended the invoice for payment on March 20, 2026.

Objective

The County Auditor will perform a series of procedures designed to evaluate the internal controls involved in the processing of transactions in the accounts payable system. The actual procedures performed will depend upon the County Auditor's assessment of risks associated with the transactions.

Background/Audit Scope

Invoices and the related supporting documentation are initially prepared and submitted for payment processing by County departments to the centralized accounts payable function administered by the Finance Department.

The County Auditor performs audit procedures on the payment documentation after the information has been entered into the accounts payable system by the Finance Department. These procedures include reviewing the scanned images of the invoice and supporting documentation and comparing it to the information entered into the system. Significant discrepancies noted between the supporting documentation and the information recorded in the system are identified by the County Auditor as exceptions. In these situations, the County Auditor notifies the Finance Department of the problem. When the discrepancies are resolved, the County Auditor recommends the invoice for payment.

A Bank Account Payment History Report is generated by the Finance Department after the invoices have been approved and the County Auditor verifies that each of the recommended payments was properly posted to the County's General Ledger. No exceptions were noted.

Audit Findings and Recommendations

The County Auditor audited 34 invoices submitted for payment, one exception was identified.

The ETSB should verify the accuracy of invoices prior to forwarding them to the Finance Department for entry into the ERP and MHC systems.

The ETSB should continue to regularly review available ERP reports and real-time transaction information to monitor the progress of invoices submitted for payment to preclude the potential for incorrect payments.

Thank you for your continued assistance.

cc: Linda Zerwin, Executive Director
Jeff Martynowicz, Chief Financial Officer

Bank Account Payment History

AP255 Date 03/27/26
Time 11:11

Pay Group 4000 ETSB PAY GROUP
Bank Account Payment History

USD

Page 1

Cash Code 1414 Bank 071923909
Payment Code ACH
Payment Date Range 03/27/26 thru 03/27/26
Payment Currency USD

Vendor	Invoice	Voucher	Auth PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number	539311	Payment Date	03/27/26	Vendor	26753	AMAZON CAPITAL SERVICES	Status Issued	
	26753 1979-TNMQ-KLHP			IX 102	04/08/26	155.97	0.00	155.97
	26753 1K3C-V9D3-3K6T			IX 102	03/27/26	136.47	0.00	136.47
				*** Payment Total		292.44	0.00	292.44
Payment Number	539312	Payment Date	03/27/26	Vendor	26513	ASSET PANDA	Status Issued	
	26513 INV00011028			IX 102	04/08/26	10,477.11	0.00	10,477.11
				*** Payment Total		10,477.11	0.00	10,477.11
Payment Number	539313	Payment Date	03/27/26	Vendor	10667	CDW GOVERNMENT INC	Status Issued	
	10667 AI14L6G			IX 102	03/21/26	67.80	0.00	67.80
	10667 AI3LP4S			IX 102	04/01/26	84.84	0.00	84.84
	10667 AI3Z94M			IX 102	04/04/26	22,437.50	0.00	22,437.50
	10667 AI4X97J			IX 102	04/11/26	84.84	0.00	84.84
				*** Payment Total		22,674.98	0.00	22,674.98
Payment Number	539314	Payment Date	03/27/26	Vendor	44522	TOSHIBA AMERICA BUSINESS	Status Issued	
	44522 6782103			IX 102	04/01/26	1,347.54	0.00	1,347.54
				*** Payment Total		1,347.54	0.00	1,347.54
Payment Number	539315	Payment Date	03/27/26	Vendor	20971	VOIANCE, LLC	Status Issued	
	20971 SUMINV 0846100126			IX 102	03/02/26	2,317.71	0.00	2,317.71
				*** Payment Total		2,317.71	0.00	2,317.71
Payment Number	539316	Payment Date	03/27/26	Vendor	20971	VOIANCE, LLC	Status Issued	
	20971 SUMINV 0846101225			IX 102	01/30/26	2,344.62	0.00	2,344.62
				*** Payment Total		2,344.62	0.00	2,344.62
				*** Payment Code ACH Total		39,454.40	0.00	39,454.40
				Payment Count		6		

Bank Account Payment History

AP255 Date 03/27/26
Time 11:11

Pay Group 4000 ETSB PAY GROUP
Bank Account Payment History

USD

Page 2

Cash Code 1414 Bank 071923909 Payment Date Range 03/27/26 thru 03/27/26
Payment Code CHK Payment Currency USD

Vendor	Invoice	Voucher	Auth PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 46708	1227497 506-84666	Payment Date 03/27/26	Vendor IX 102	46708 03/18/26		1-800 PACK-RAT, LLC 228.09	Status 0.00	Issued 228.09
			***	Payment Total		228.09	0.00	228.09
Payment Number 21528	1227498 15963	Payment Date 03/27/26	Vendor IX 102	21528 03/25/26		911 DATAMASTER, LLC 13,000.00	Status 0.00	Issued 13,000.00
			***	Payment Total		13,000.00	0.00	13,000.00
Payment Number 10671	1227499 187790	Payment Date 03/27/26	Vendor IX 102	10671 04/02/26		ALPHAGRAPHICS 64.98	Status 0.00	Issued 64.98
			***	Payment Total		64.98	0.00	64.98
Payment Number 10008	1227500 2991931112 2026	Payment Date 03/27/26	Vendor IX 102	10008 03/21/26		AT&T 6,379.78	Status 0.00	Issued 6,379.78
			***	Payment Total		6,379.78	0.00	6,379.78
Payment Number 10008	1227501 630495190202 2026	Payment Date 03/27/26	Vendor IX 102	10008 03/18/26		AT&T 314.29	Status 0.00	Issued 314.29
			***	Payment Total		314.29	0.00	314.29
Payment Number 10008	1227502 630665711303 2026	Payment Date 03/27/26	Vendor IX 102	10008 04/03/26		AT&T 1,116.98	Status 0.00	Issued 1,116.98
			***	Payment Total		1,116.98	0.00	1,116.98
Payment Number 10008	1227503 630R06015902 2026	Payment Date 03/27/26	Vendor IX 102	10008 03/18/26		AT&T 1,858.48	Status 0.00	Issued 1,858.48
			***	Payment Total		1,858.48	0.00	1,858.48
Payment Number 10008	1227504 S667122122-26052	Payment Date 03/27/26	Vendor IX 102	10008 03/23/26		AT&T 1,019.95	Status 0.00	Issued 1,019.95
			***	Payment Total		1,019.95	0.00	1,019.95
Payment Number 10009	1227505 287316512139X03082026	Payment Date 03/27/26	Vendor IX 102	10009 03/30/26		AT&T MOBILITY 506.03	Status 0.00	Issued 506.03
			***	Payment Total		506.03	0.00	506.03
Payment Number 10023	1227506 6819698000 022426	Payment Date 03/27/26	Vendor IX 102	10023 03/26/26		COM ED 182.62	Status 0.00	Issued 182.62
			***	Payment Total		182.62	0.00	182.62
Payment Number 10023	1227507 8713843000 021826	Payment Date 03/27/26	Vendor IX 102	10023 03/20/26		COM ED 1,403.83	Status 0.00	Issued 1,403.83
			***	Payment Total		1,403.83	0.00	1,403.83
Payment Number 12382	1227508 266263394	Payment Date 03/27/26	Vendor IX 102	12382 04/14/26		COMCAST 39,202.10	Status 0.00	Issued 39,202.10
			***	Payment Total		39,202.10	0.00	39,202.10
Payment Number	1227509	Payment Date	Vendor	47850		KRAUSE, NATHAN	Status	Issued

Bank Account Payment History

AP255 Date 03/27/26
Time 11:11

Pay Group 4000 ETSB PAY GROUP
Bank Account Payment History

USD

Page 3

Cash Code 1414 Bank 071923909
Payment Code CHK

Payment Date Range 03/27/26 thru 03/27/26
Payment Currency USD

Vendor	Invoice	Voucher	Auth PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number	1227509	Payment Date	03/27/26	Vendor	47850	KRAUSE, NATHAN	Status Issued	
47850	EXP20260206			IX 102	03/18/26	35.00	0.00	35.00
47850	MIL20260306			IX 102	03/18/26	28.86	0.00	28.86
47850	TRV20260218			IX 102	03/18/26	281.80	0.00	281.80
				*** Payment Total		345.66	0.00	345.66
Payment Number	1227510	Payment Date	03/27/26	Vendor	10115	MOTOROLA SOLUTIONS INC	Status Issued	
10115	10121320260202			IX 102	03/31/26	132,577.00	0.00	132,577.00
				*** Payment Total		132,577.00	0.00	132,577.00
Payment Number	1227511	Payment Date	03/27/26	Vendor	10115	MOTOROLA SOLUTIONS INC	Status Issued	
10115	10121620260202			IX 102	03/31/26	8,408.00	0.00	8,408.00
				*** Payment Total		8,408.00	0.00	8,408.00
Payment Number	1227512	Payment Date	03/27/26	Vendor	10115	MOTOROLA SOLUTIONS INC	Status Issued	
10115	1187168018			IX 102	04/02/26	8,938.33	0.00	8,938.33
				*** Payment Total		8,938.33	0.00	8,938.33
Payment Number	1227513	Payment Date	03/27/26	Vendor	39549	ODP BUSINESS SOLUTIONS, LLC	Status Issued	
39549	458672688001			IX 102	04/06/26	9.52	0.00	9.52
39549	458732401001			IX 102	04/08/26	142.92	0.00	142.92
				*** Payment Total		152.44	0.00	152.44
Payment Number	1227514	Payment Date	03/27/26	Vendor	22443	POLICE LEGAL SCIENCES INC	Status Issued	
22443	13858			IX 102	03/27/26	9,382.00	0.00	9,382.00
				*** Payment Total		9,382.00	0.00	9,382.00
Payment Number	1227515	Payment Date	03/27/26	Vendor	39087	SHAFCOM	Status Issued	
39087	10477			IX 102	04/16/26	524.77	0.00	524.77
				*** Payment Total		524.77	0.00	524.77
Payment Number	1227516	Payment Date	03/27/26	Vendor	11201	UNITED STATES POSTAL SERVICE	Status Issued	
11201	34855593 022826	ETSB		IX 102	03/30/26	41.76	0.00	41.76
				*** Payment Total		41.76	0.00	41.76
Payment Number	1227517	Payment Date	03/27/26	Vendor	10597	VERIZON WIRELESS	Status Issued	
10597	6136549895			IX 102	03/22/26	514.35	0.00	514.35
				*** Payment Total		514.35	0.00	514.35
				*** Payment Code CHK Total		226,161.44	0.00	226,161.44
				Payment Count		21		
				*** Cash Code 1414 Total		265,615.84	0.00	265,615.84
				Payment Count		27		
				*** Pay Group 4000 USD Total		265,615.84	0.00	265,615.84
				Payment Count		27		



ETSB Resolution

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0035-26

Agenda Date: 4/8/2026

Agenda #: 8.B.1.

BUDGET TRANSFER FOR THE EMERGENCY TELEPHONE
SYSTEM BOARD OF DU PAGE COUNTY
FOR FISCAL YEAR 2026

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval for the following Fiscal Year 2026 budget transfers:

Amount : \$359,376.00

From Fund/Object Code: 4000-5820-54199: Capital Contingencies

To Fund/Object Code: 4000-5820-54110: Capital Equipment and Machinery

Purpose: Budget transfer for FY26 to move funds from 4000-5820-54199: Capital Contingencies to 4000-5820-54110: Capital Equipment and Machinery for Motorola PO 921054 / 5522-1 Change Order #2, after contract reconciliation for returned equipment.

NOW, THEREFORE BE IT RESOLVED, by the DU PAGE ETS Board that the transfer amount of \$359,376.00 from 4000-5820-54199: Capital Contingencies to 4000-5820-54110: Capital Equipment and Machinery, be, and is hereby approved to be made within the indicated object codes.

Enacted and approved this 8th day of April, 2026 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

**DuPage County, Illinois
BUDGET ADJUSTMENT
Effective April 1, 2025**

From: 4000
Company #

ETSB-EQUALIZATION
From: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance		Date of Balance
					Prior to Transfer	After Transfer	
5820	54199		CAPITAL CONTINGENCY	\$ 359,376.00			
			Total	\$ 359,376.00			

To: 4000
Company #

ETSB-EQUALIZATION
To: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance		Date of Balance
					Prior to Transfer	After Transfer	
5820	54110		EQUIPMENT AND MACHINERY	\$ 359,376.00			
			Total	\$ 359,376.00			

Reason for Request:

Budget transfer for FY26 to move funds from 4000-5820-54199 (Capital Contingency) to 4000-5820-54110 (Capital Equipment and Machinery) for Motorola PO 921054 / 5522-1 Change Order #2, after contract reconciliation for returned equipment.
[Total Transfer Amount: \$359,376.00]

Department Head Date

Activity _____
(optional)

Chief Financial Officer Date

****Please sign in blue ink on the original form****

Finance Department Use Only

Fiscal Year _____ Budget Journal # _____ Acctg Period _____

Entered By/Date _____ Released & Posted By/Date _____



ETSB Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0029-26

Agenda Date: 4/8/2026

Agenda #: 8.C.1.

AWARDING RESOLUTION TO INTERGRAPH CORPORATION, PO 926019 FOR A BLANKET PURCHASE ORDER FOR THE DEVELOPMENT AND MAINTENANCE OF THE "EDGE FRONTIER (XALT INTERFACE)" TO FACILITATE INTERFACE ASSISTANCE TO USER AGENCIES (TOTAL AMOUNT: \$150,000.00)

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act");

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system;

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB ordinance and bylaws as a sole source contract;

WHEREAS, recently several agencies have expressed interest in, and three agencies have requested interface connections to, the CAD system for "real time" access to applications that cannot be supported with 9-1-1 surcharge funds such as cameras, incident command, etc.;

WHEREAS, ETSB and PSAP staff have spent considerable time considering how to provide such access without impacting the primary mission of the CAD system: The handling of 9-1-1 calls and emergency dispatches;

WHEREAS, ETSB's Tech Focus Group has recommended that there should not be any direct connections to the production CAD system;

WHEREAS, Intergraph Corporation, (hereinafter "Intergraph"), which was previously a wholly-owned subsidiary of Hexagon AB and referred to as "Hexagon" in its previous dealings with the ETSB, offers a product, "Edge Frontier (Xalt Interface)," that will allow the agencies to receive information without impacting the security of the 9-1-1 System;

WHEREAS, the current process to engage Intergraph to perform "Edge Frontier (Xalt Interface)" work requires a separate contract, which must be approved at the ETSB monthly meeting, adding to the 60 - 90 day lead time required for Intergraph to perform the work and provide the interface to the agency;

WHEREAS, due to the expressed interest in "Edge Frontier (Xalt Interface)" by agencies in DuPage County and the three current requests for such interfaces, the need exists to streamline the approval process for "Edge Frontier" work to reduce the lead time, as well as, the staff and Board time required for these approvals;

WHEREAS, this and any future blanket purchase order contract would be supported by a Memorandum of Understanding (MOU) in which the interested agency would, among other things, agree to repay ETSB for the use of the surcharge funds to purchase the “Edge Frontier (Xalt Interface)” work under a specified repayment plan; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval of Procurement Purchase Order Requisition 926019 to Intergraph authorizing the Executive Director of the ETSB to execute a blanket purchase order for Intergraph to perform “Edge Frontier (Xalt Interface)” work on an as-needed basis to interested agencies without bringing a full change order resolution to the Board. Total contract amount of \$150,000.00.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Requisition 926019, covering said, blanket purchase order, be, and is hereby approved by the DU PAGE ETSB to Intergraph Corporation, for a total of \$150,000.00.

Enacted and approved this 8th day of April, 2026 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK



Procurement Review Comprehensive Checklist
Procurement Services Division
This form must accompany all Purchase Order Requisitions

SECTION 1: DESCRIPTION			
<i>General Tracking</i>		<i>Contract Terms</i>	
FILE ID #:	RFP, BID, QUOTE OR RENEWAL #: 2026-16699	INITIAL TERM WITH RENEWALS: OTHER	INITIAL TERM TOTAL COST: \$150,000.00
COMMITTEE: ETSB	TARGET COMMITTEE DATE: 04/08/2026	PROMPT FOR RENEWAL:	CONTRACT TOTAL COST WITH ALL RENEWALS: \$150,000.00
	CURRENT TERM TOTAL COST: \$150,000.00	MAX LENGTH WITH ALL RENEWALS: FIVE YEARS*	CURRENT TERM PERIOD: INITIAL TERM
<i>Vendor Information</i>		<i>Department Information</i>	
VENDOR: Intergraph Corporation	VENDOR #: 25029	DEPT: ETSB	DEPT CONTACT NAME: Eve Kraus
VENDOR CONTACT: Michael Gordon	VENDOR CONTACT PHONE: 636-293-0828	DEPT CONTACT PHONE #: 630-550-7743	DEPT CONTACT EMAIL: etsb911@dupagecounty.gov
VENDOR CONTACT EMAIL: michael.gordon@octave.com	VENDOR WEBSITE:	DEPT REQ #:	
Overview			
DESCRIPTION Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.). Recommendation for approval of PO 926019 to Intergraph Corporation for a time and materials statement of work for ancillary development services and software. This contract is for a period of 13 months 20 days, to align with the expiration of PO 950900/1914-1. This quote contains an option to extend. Total amount of \$150,000.00.			
JUSTIFICATION Summarize why this procurement is necessary and what objectives will be accomplished Intergraph has indicated that time and material format would allow them to move more quickly with their pricing because the contract for work is already in place versus having to go through the Intergraph financial process for individual interface requests which is typically 60-90 days for a proposal.			

SECTION 2: DECISION MEMO REQUIREMENTS	
DECISION MEMO NOT REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required. SOLE SOURCE PER DUPAGE ORDINANCE, SECTION 2-350 (MUST FILL OUT SECTION 4)
DECISION MEMO REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.

SECTION 3: DECISION MEMO	
SOURCE SELECTION	Describe method used to select source.
RECOMMENDATION AND TWO ALTERNATIVES	Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action).

SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION

JUSTIFICATION	Select an item from the following dropdown menu to justify why this is a sole source procurement. SOLE PROVIDER OF ITEMS THAT ARE COMPATIBLE WITH EXISTING EQUIPMENT, INVENTORY, SYSTEMS, PROGRAMS OR SE
NECESSITY AND UNIQUE FEATURES	Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific. Intergraph has Xalt Interface (aka Edge Frontier) which allows the applications to receive information without impacting the security of the 9-1-1 System. An Xalt interface was developed and maintained by Intergraph for all non-9-1-1 interfaces.
MARKET TESTING	List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not. ETSB and PSAP staff have spent considerable time considering how to provide access for "real-time" applications for cameras, incident command, etc. for all agencies without impacting the primary mission of the CAD system: The handling of 9-1-1 calls and emergency dispatches.
AVAILABILITY	Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted. This interface solution has been vetted through the focus groups made up of PSAP and ETSB technical staff. Interface requests to connect to CAD are reviewed by the Tech Focus Group to make a recommendation on the security and reliability of the submission.

SECTION 5: Purchase Requisition Information

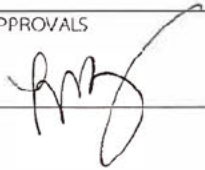
<i>Send Purchase Order To:</i>		<i>Send Invoices To:</i>	
Vendor: Intergraph Corporation	Vendor#: 25029	Dept: DuPage County ETSB	Division:
Attn: Michael Gordon	Email: michael.gordon@octave.com	Attn: Eve Kraus	Email: etsb911@dupagecounty.gov
Address: 305 Intergraph Way	City: Madison	Address: 421 N County Farm Rd	City: Wheaton
State: AL	Zip: 35758	State: IL	Zip: 60187
Phone:	Fax:	Phone: 630-550-7743	Fax:
<i>Send Payments To:</i>		<i>Ship to:</i>	
Vendor: Intergraph Corporation	Vendor#: 25029	Dept: DuPage County ETSB	Division:
Attn:	Email:	Attn:	Email:
Address: 7104 Solution Center	City: Chicago	Address:	City:
State: IL	Zip: 60677-7001	State:	Zip:
Phone:	Fax:	Phone:	Fax:
Shipping		Contract Dates	
Payment Terms: PER 50 ILCS 505/1	FOB: Destination	Contract Start Date (PO25): May 10, 2026	Contract End Date (PO25): Jun 30, 2027

Purchase Requisition Line Details

LN	Qty	UOM	Item Detail (Product #)	Description	FY	Company	AU	Acct Code	Sub-Accts/Activity Code	Unit Price	Extension
1	1	EA	SPRSVC9001	SPR - Services Ancillary Development Services and Software based on Time and Materials FY26-27		4000	5820	53830		150,000.00	150,000.00
										Requisition Total \$	150,000.00

FY is required, ensure the correct FY is selected.

Comments	
HEADER COMMENTS	Provide comments for P020 and P025. Per Quote 2026-16699
SPECIAL INSTRUCTIONS	Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO.
INTERNAL NOTES	Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO.
APPROVALS	Department Head signature approval for procurements under \$15,000. Procurement Officer Approval for ETSB. LMZ 3/4/2026



3/4/2026



Customer:	DuPage County IL
Quote Number:	2026-16699
Quote Date:	03/04/2026
Expiration Date:	06/30/2027

Hexagon's Safety, Infrastructure & Geospatial division is rebranding, together with other business units of Hexagon AB. The new brand is OCTAVE. You will notice changes in the way we identify our organization and our products. No action is required of you; this is only a branding change. The legal entity with which you do business is not changing.

This quotation has been prepared for:

DuPage County IL
Linda Zerwin
Executive Director / 911 System Manager
421 North County Farm Road
Wheaton IL 60187
United States

End User:

DuPage County IL
Linda Zerwin
Executive Director / 911 System Manager
421 North County Farm Road
Wheaton Illinois 60187
United States

Bill To:

DuPage County IL
Linda Zerwin
Executive Director / 911 System Manager
421 North County Farm Road
Wheaton Illinois 60187
United States

This Quotation is issued by:

Intergraph Corporation
305 Intergraph Way
Madison, Alabama 35758 USA
Tel: (256) 730-2000



Customer:	DuPage County IL
Quote Number:	2026-16699
Quote Date:	03/04/2026
Expiration Date:	06/30/2027

Quotation

Project Configuration Listing

USD

Part Number	Description	Qty	Ext Net Price
SPRSVC9001	SPR - Services	1	\$150,000.00
Project Total			\$150,000.00

Maintenance Configuration Listing

USD

Part Number	Description	Qty	Type	# of Mths	Ext Net Price
Maintenance Total					\$0.00

This Quotation is issued by:

Intergraph Corporation
305 Intergraph Way
Madison, Alabama 35758 USA
Tel: (256) 730-2000



Customer:	DuPage County IL
Quote Number:	2026-16699
Quote Date:	03/04/2026
Expiration Date:	06/30/2027

Summary

	USD
Total Price*:	\$150,000.00

*Excluding taxes. Final tax billed will reflect the applicable tax rates at time of sale as required by law.

Notes:

This Quote, together with the Time and Materials (T&M) Scope of Work (SOW) for Ancillary Services and Software (ADS SOW) attached hereto, is an Order (ADS Order) subject to that certain Master Agreement dated June 28, 2016, and its subsequent amendments, by and between DuPage County, IL (hereinafter referred to as "Customer") and Intergraph Corporation, through its Hexagon Safety, Infrastructure & Geospatial division (hereinafter referred to as "Hexagon"), and governs the performance of the project work described herein as ancillary development services and software. The term of this agreement shall be May 10, 2026 to June 30, 2027. The Customer may exercise the option of extending the agreement term by providing a written request prior to the expiration of the agreement, whereby HxGN will create a Change Order and send it to the Customer to extend the term of the agreement.

This Quotation is issued by:

Intergraph Corporation
305 Intergraph Way
Madison, Alabama 35758 USA
Tel: (256) 730-2000



Customer:	DuPage County IL
Quote Number:	2026-16699
Quote Date:	03/04/2026
Expiration Date:	06/30/2027

This quote is provided pursuant to separately agreed upon Terms and Conditions which are expressly identified in this Quote; but in absence of such express identification, this Quote is governed by [https://legaldocs.hexagon.com/sig/Octave%20Master%20Terms/OCTAVE%20US-MT%20\(01-2026\)FINAL%20\(001\).pdf](https://legaldocs.hexagon.com/sig/Octave%20Master%20Terms/OCTAVE%20US-MT%20(01-2026)FINAL%20(001).pdf).

If maintenance is not purchased at the same time as you purchase products listed in this quotation, you may purchase the maintenance for the products at a later date; however reinstatement or upgrade fees shall apply.

Any commercial Off-the-shelf product information Hexagon has shared with its audience during the proposal / contract activities to date, were to provide an understanding of Hexagon's current expected direction, roadmap or vision and is subject to change at any time at Hexagon's sole discretion. Hexagon does not commit to develop the future features, functions and products discussed in this material beyond that which is specifically committed to be provided by Hexagon as part of the intended contract. The audience of this material should not factor any future features, functions or products into its current buying decision since there is no assurance that such future features, functions or products will be developed. When and if these future features, functions or products are developed, they will generally be available for licensing by Hexagon.

To place an order against this quotation, prior to the expiration date, please either fill in the required information below and have an authorized representative of your company sign this quotation, have your company issue a purchase order with the required information below and reference this quotation number, or have your company remit payment via one of the methods described in the billing and payment instructions that follow, making sure to include a reference to this quotation number. Please submit the signed quotation, your purchase order, or payment to your Account Manager. This agreement shall only become binding and effective upon the written acceptance by Hexagon or the first delivery of the products/ services within this quotation. The terms and conditions of this quotation cannot be superseded, altered, modified, or amended by subsequent Purchase Order or writing received from customer without the express written consent of Hexagon.

This Quotation is issued by:

Intergraph Corporation
305 Intergraph Way
Madison, Alabama 35758 USA
Tel: (256) 730-2000



Customer:	DuPage County IL
Quote Number:	2026-16699
Quote Date:	03/04/2026
Expiration Date:	06/30/2027

SignatureReference

DuPage County IL

Signature: _____

Printed Name: Greg Schwarze

Phone: 630-550-7743

Date: _____

PO reference(if required for invoicing): _____

Tax Exemption ID (if applicable) _____

This Quotation is issued by:

Intergraph Corporation
305 Intergraph Way
Madison, Alabama 35758 USA
Tel: (256) 730-2000

Billing & Payment Information

Please check to indicate payment and billing instructions:

- My PURCHASE ORDER (PO) is attached. (Your order will be processed upon written acceptance by Hexagon. Terms and conditions printed on a customer PO shall not supersede the applicable terms and conditions attached to this quotation.)

PO Number: _____ PO Amount: _____

- I wish to pay by CREDIT CARD. Hexagon will email you a secure credit card link for you to process payment. Please provide the name and email address of the credit card holder below. (Your order will be processed upon written acceptance by Hexagon and upon authorization/approval of your credit card.)

Name as it appears on Credit Card: _____

Email address of Cardholder: _____

Signature of Cardholder: _____

- INVOICE ME based on my returning this signed acceptance sheet. No PO will be Issued. (Your order will be processed upon written acceptance by Hexagon and upon credit approval.)

- My CHECK payable to **Intergraph Corporation** has been sent to the following address

Intergraph Corporation
7104 Solution Center
Chicago, IL 60677-7001

(Your order will be processed upon written acceptance by Hexagon and after your check clears - approximately 5 days after receipt by our lockbox.)

Check Number: _____ Check Amount _____

- My DOMESTIC WIRE PAYMENT has been wired to :

- My ACH PAYMENT has been sent to:

(Your order will be processed upon written acceptance by Hexagon.)



HEXAGON
SAFETY & INFRASTRUCTURE

DuPage County, IL
Time & Materials
Statement of Work
For
Ancillary Development Services
and Software

PRESENTED TO:

Linda Zerwin

PRESENTED BY:

Michael Gordon
Hexagon Safety & Infrastructure
305 Intergraph Way
Madison, AL 35758 USA
Cell: 636-293-0828
Email: michael.gordon@hexagon.com

February 27, 2026





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INTRODUCTION

This Time and Materials (T&M) Scope of Work (SOW) for Ancillary Services and Software (ADS SOW), together with the Quote, is an Order (ADS Order) subject to that certain Master Agreement dated June 28, 2016, and its subsequent amendments, by and between DuPage County, IL (hereinafter referred to as “Customer”) and Intergraph Corporation, through its Hexagon Safety, Infrastructure & Geospatial division (hereinafter referred to as “Hexagon”), and governs the performance of the project work described herein as ancillary development services and software. The term of this agreement shall be May 10, 2026 to June 30, 2027. The Customer may exercise the option of extending the agreement term by providing a written request prior to the expiration of the agreement, whereby HxGN will create a Change Order and send it to the Customer to extend the term of the agreement.

SCOPE OF SERVICES

ANCILLARY DEVELOPMENT SERVICES AND SOFTWARE

Description

Those funds provided by the ADS Order are unallocated funds. All ancillary services must be authorized by the Customer through the execution of separate quotes provided by Hexagon. Hexagon shall perform ancillary services up to the number of hours authorized by the Customer in a separate quote and SOW (T&M Order) and provide delivery of all software licenses identified in an executed quote for Software (SW Order) unless or until the Customer terminates an Order or this ADS Order as set forth in the terms and conditions cited above.

Requirements of Ancillary Services might include, but shall not be limited to, any of the following services listed below:

- Communications Server Interface Development and/or Upgrades
- Xalt Interface Development and/or Upgrades
- I/MDT Configuration to upgrade
- Project Management Services associated with upgrade implementation and testing
- Upgrade related Interface and Integration Implementation Services
- Application Server Staging for upgrade deployment
- CAD Configuration for upgrades and enhancements
- Communications Server Interface Development and/or Upgrades
- I/MDT Configuration to upgrade
- 9. 4 Staging Functionality testing
- 9. 4 Status Monitor of Configuration during Upgrade Operations
- Mobile for Public Safety Configuration to upgrade
- Mobile Responder Configuration to upgrade
- Custom Interfaces Upgrade configuration

- End User Training program that includes Train the Trainer approach
- Cutover Support
- Virtual Environment Analysis
- Networking Analysis
- ESXi Host Analysis
- Storage and Memory Analysis
- Back-Up Plan Assessment
- DuPage requested specific services on Software deployments-enhancements
- Annual health check on server performance and diagnosis of server hardware
- Software licenses and Maintenance for new software purchased pursuant to this Order

PROJECT MANAGEMENT

Hexagon's project managers are responsible for identifying and tracking of project-related technical, resource, and communication issues, as well as resolution of issues.

As requested by Customer, project conference calls will be held with the project team to review the status of the project and an action items log is maintained and distributed to track project issues and progress.

PROJECT ASSUMPTIONS

- Pricing and execution of this SOW is contingent upon the Customer having a valid maintenance agreement in place with Hexagon prior to starting and throughout the Project
- Hexagon and Customer will determine a mutually agreeable set of dates for the services to be performed
- Hexagon's pricing and level of effort is predicated upon its understanding of Customer's System, and its configurations are based upon configurations Hexagon made for Customer during the most recent upgrade to the System
- Customer shall have current backups of their existing System. By executing this quote Customer understands that any T&M Orders included in this quote are for a period of performance (POP) valid from signature of the ADS SOW and Quote through June 30, 2027 ("POP Date"), unless a mutually agreed Change Order extends the POP.
- SW Orders pursuant to this ADS SOW shall reference the ADS Order as well as the Master Agreement and shall be subject to the terms and conditions of the Master Agreement.

PRICING

Pricing for the ADS Order shall be in accordance with Hexagon's Quote 2026-16699 to which this ADS SOW is attached and incorporated therein.

For each T&M project, the pricing for professional services will be provided in the T&M Order. The ancillary services performed thereunder is based on a time and materials consulting approach and represents Hexagon's best estimate of the effort involved. The estimates do not commit to firm deliverables or schedule. The time and materials estimates have not been supplemented with additional contingency to account for possible unknown risk factors. Hexagon will apply reasonable efforts to the completion of the T&M SOW; however, should the services require more time than estimated, Hexagon will obtain the Customer's written approval through a Change Order and bill the time at the rate stated in the T&M Order unless otherwise modified within the mutually agreed Change Order. If additional services or follow-up support are required beyond the SOW, the additional effort will be estimated, and an additional T&M Order submitted to the Customer for acceptance prior to Hexagon beginning the additional effort.

Hourly labor rates will be specified in the T&M Order and are valid through its POP Date. In the event that the period of performance of the T&M Order extends beyond the POP Date of the ADS Order, it will be necessary to create a Change Order to adjust the hourly labor rates to the prevailing rate. During the performance of a time and materials effort, Hexagon reserves the right to redistribute the mix of labor hours as may be required. This is with the understanding that in no event shall the total price of this ADS SOW be increased without the prior written consent of the Customer. The price for the T&M portion of the quote will not exceed the value reflected in the Hexagon Quote to which the SOW is attached for labor unless otherwise authorized by Customer. A Quote does not include travel or other associated expenses unless specifically stated.

Terms of Payment

Should the services require more time than estimated, Hexagon will obtain Customer's prior written approval as outlined above and bill the additional time at the rates reflected in the pricing referenced in the T&M Order or Change Order, as appropriate. Should Customer require less time than estimated, Hexagon will only bill Customer for the actual hours expended with no minimum amount penalty. Invoicing and payment of services shall be conducted in accordance with the terms and conditions governing this quote.



APPROVAL SIGNATURES

Signature by all parties listed below constitutes acceptance of and notice to proceed with this SOW, in accordance with the terms and conditions of this SOW.

AUTHORIZED HEXAGON SIGNATURE			
NAME:	Tiffany Taylor, Americas Finance Director		
	Hexagon Safety, Infrastructure & Geospatial		
SIGNATURE:		DATE:	

AUTHORIZED CUSTOMER SIGNATURE			
NAME:	Greg Schwarze ETSB Chair		
SIGNATURE:		DATE:	

Customer: Please check the appropriate box:

- A Purchase Order **Will Not** be issued. Customer signature above constitutes notice to Hexagon to proceed with this Statement of Work.
- A Purchase Order **Will** be issued and shall contain the following statement:
This Purchase Order is issued in accordance with the Terms and Conditions contained in Hexagon's Statement of Work.



Required Vendor Ethics Disclosure Statement

Failure to complete and return this form may result in delay or cancellation of the County's Contractual Obligation.

Date: February 2, 2026

Bid/Contract/PO #: _____

Company Name: Intergraph Corporation	Company Contact: Michael Gordon
Contact Phone: 636-293-0828	Contact Email: michael.gordon@hexagon.com

The DuPage County Procurement Ordinance requires the following written disclosures prior to award:

1. Every contractor, union, or vendor that is seeking or has previously obtained a contract, change orders to one (1) or more contracts, or two (2) or more individual contracts with the county resulting in an aggregate amount at or in excess of \$25,000, shall provide to Procurement Services Division a written disclosure of all political campaign contributions made by such contractor, union, or vendor within the current and previous calendar year to any incumbent county board member, county board chairman, or countywide elected official whose office the contract to be awarded will benefit. The contractor, union or vendor shall update such disclosure annually during the term of a multi-year contract and prior to any change order or renewal requiring approval by the county board. For purposes of this disclosure requirement, "contractor or vendor" includes owners, officers, managers, lobbyists, agents, consultants, bond counsel and underwriters counsel, subcontractors and corporate entities under the control of the contracting person, and political action committees to which the contracting person has made contributions

NONE (check here) - If no contributions have been made

Recipient	Donor	Description (e.g. cash, type of item, in-kind services, etc.)	Amount/Value	Date Made

2. All contractors and vendors who have obtained or are seeking contracts with the county shall disclose the names and contact information of their lobbyists, agents and representatives and all individuals who are or will be having contact with county officers or employees in relation to the contractor bid and shall update such disclosure with any changes that may occur.

NONE (check here) - If no contacts have been made

Lobbyists, Agents and Representatives and all individuals who are or will be having contact with county officers or employees in relation to the contract or bid	Telephone	Email
Michael Gordon		

A contractor or vendor that knowingly violates these disclosure requirements is subject to penalties which may include, but are not limited to, the immediate cancellation of the contract and possible disbarment from future county contracts.

Continuing disclosure is required, and I agree to update this disclosure form as follows:

- If information changes, within five (5) days of change, or prior to county action, whichever is sooner
- 30 days prior to the optional renewal of any contract
- Annual disclosure for multi-year contracts on the anniversary of said contract
- With any request for change order except those issued by the county for administrative adjustments

The full text for the county's ethics and procurement policies and ordinances are available at:

<http://www.dupageco.org/CountyBoard/Policies/>

I hereby acknowledge that I have received, have read, and understand these requirements.

Authorized Signature _____

Printed Name William H. Starnes

Title Divisional Counsel

Date February 2, 2026

Attach additional sheets if necessary. Sign each sheet and number each page. Page 1 of 1 (total number of pages)



ETSB Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0036-26

Agenda Date: 4/8/2026

Agenda #: 8.C.2.

AWARDING RESOLUTION TO MOTOROLA SOLUTIONS INC. PO 926021 FOR PROFESSIONAL SERVICES TO IMPLEMENT PHASE II AES ENCRYPTION ON THE DUPAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM) (TOTAL AMOUNT: \$63,611.17)

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval of Purchase Order 926021 to Motorola Solutions Inc. for professional services for the deployment of Phase II AES encryption on the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System). The total amount of the request is \$63,611.17.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Requisition 926021, dated March 31, 2026, covering said, implementation of an encryption plan, be, and it is hereby approved by the DU PAGE ETSB to Motorola Solutions, Inc., 2000 Progress Parkway, Schaumburg, IL 60196, for an amount of \$63,611.17.

Enacted and approved this 8th day of April, 2026 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK



Procurement Review Comprehensive Checklist

Procurement Services Division

This form must accompany all Purchase Order Requisitions

SECTION 1: DESCRIPTION			
<i>General Tracking</i>		<i>Contract Terms</i>	
FILE ID#:	RFP, BID, QUOTE OR RENEWAL #:	INITIAL TERM WITH RENEWALS: OTHER	INITIAL TERM TOTAL COST: \$63,611.17
COMMITTEE: ETSB	TARGET COMMITTEE DATE: 04/08/2026	PROMPT FOR RENEWAL:	CONTRACT TOTAL COST WITH ALL RENEWALS: \$63,611.17
	CURRENT TERM TOTAL COST: \$63,611.17	MAX LENGTH WITH ALL RENEWALS: ONE YEAR	CURRENT TERM PERIOD: INITIAL TERM
<i>Vendor Information</i>		<i>Department Information</i>	
VENDOR: Motorola Solutions, Inc.	VENDOR #: 10115	DEPT: ETSB	DEPT CONTACT NAME: Eve Kraus
VENDOR CONTACT: Chris Chisnell	VENDOR CONTACT PHONE: 847-489-9379	DEPT CONTACT PHONE #: 630-550-7743	DEPT CONTACT EMAIL: etsb911@dupagecounty.gov
VENDOR CONTACT EMAIL: chris.chisnell@motorolasolutions.com	VENDOR WEBSITE: motorolasolutions.com	DEPT REQ #: 926021	
<i>Overview</i>			
DESCRIPTION Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.). Recommendation for approval of Purchase Order 926021 to Motorola Solutions, Inc. for Project Management and Field Engineer professional services for the deployment of encryption on the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System). Total amount of \$63,611.17.			
JUSTIFICATION Summarize why this procurement is necessary and what objectives will be accomplished The AES Encryption Project involves deliverance of expert guidance, technical support, and the implementation of a customized encryption plan. The Phase I encryption plan under PO 924030/7463-1 is being finalized. Approval of Phase II is necessary now to keep the project moving forward and includes professional services to implement AES encryption to the subscriber units and PSAP consoles.			

SECTION 2: DECISION MEMO REQUIREMENTS	
DECISION MEMO NOT REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required.
DECISION MEMO REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.
OTHER PROFESSIONAL SERVICES (DETAIL SELECTION PROCESS ON DECISION MEMO)	

SECTION 3: DECISION MEMO	
SOURCE SELECTION	Describe method used to select source. This is a proposal for service on an existing radio equipment transition to AES encryption on the STARCOM statewide network.
RECOMMENDATION AND TWO ALTERNATIVES	Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action). 1. Approve Purchase Order 926021 to allow for Motorola Subject Matter Experts (SMEs) to deploy encryption on the 3500+- police and fire radios in the DEDIR System for the STARCOM statewide network. 2. Deny Purchase Order 926021 which would delay the rollout of encryption.

SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION

JUSTIFICATION	Select an item from the following dropdown menu to justify why this is a sole source procurement.
NECESSITY AND UNIQUE FEATURES	Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific. N/A
MARKET TESTING	List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not. N/A
AVAILABILITY	Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted. N/A

SECTION 5: Purchase Requisition Information

<i>Send Purchase Order To:</i>		<i>Send Invoices To:</i>	
Vendor: Motorola Solutions, Inc.	Vendor#: 10115	Dept: DuPage ETSB	Division:
Attn: Chris Chisnell	Email: chris.chisnell@motorolasolutions.com	Attn: 9-1-1 System Manager	Email: etsb911@dupagecounty.gov
Address: 2000 Progress Parkway	City: Schaumburg	Address: 421 N. County Farm Road	City: Wheaton
State: IL	Zip: 60196	State: IL	Zip: 60187
Phone: 847-489-9379	Fax:	Phone: 630-550-7743	Fax:
<i>Send Payments To:</i>		<i>Ship to:</i>	
Vendor: Motorola Solutions, Inc.	Vendor#: 10115	Dept: DuPage ETSB	Division:
Attn:	Email:	Attn: 9-1-1 System Manager	Email: etsb911@dupagecounty.gov
Address:	City:	Address: 420 N. County Farm Road	City: Wheaton
State:	Zip:	State: IL	Zip: 60187
Phone:	Fax:	Phone:	Fax:
Shipping		Contract Dates	
Payment Terms: PER 50 ILCS 505/1	FOB: Destination	Contract Start Date (PO25): Apr 8, 2026	Contract End Date (PO25): Apr 7, 2027

Purchase Requisition Line Details

LN	Qty	UOM	Item Detail (Product #)	Description	FY	Company	AU	Acct Code	Sub-Accts/ Activity Code	Unit Price	Extension
1	1	EA		Phase II Project Manager Labor	FY26	4000	5820	53090		37,863.80	37,863.80
2	1	EA		Phase II Field Engineer Labor	FY26	4000	5820	53090		37,863.78	37,863.78
3	1	EA		State Contract Discount	FY26	4000	5820	53090		-12,116.41	-12,116.41
<i>FY is required, ensure the correct FY is selected.</i>										Requisition Total	\$ 63,611.17

<i>Comments</i>	
HEADER COMMENTS	Provide comments for P020 and P025. Per State STARCOM21 Contract CMT2028589/P-82865.
SPECIAL INSTRUCTIONS	Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO. Please return the PO to ETSB to send to the vendor.
INTERNAL NOTES	Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO.
APPROVALS	Department Head signature approval for procurements under \$15,000 . Procurement Officer Approval for ETSB. LMZ 3/31/26

Proposal

DuPage County, Illinois

AES Encryption Project Phase 2

DuPage County ETSB

March 27, 2026

The design, technical, and price information furnished with this proposal is proprietary information of Motorola Solutions, Inc. (Motorola). Such information is submitted with the restriction that it is to be used only for the evaluation of the proposal, and is not to be disclosed publicly or in any manner to anyone other than those required to evaluate the proposal, without the express written permission of Motorola Solutions, Inc.

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March 27, 2026

Ms. Linda Zerwin
Executive Director
DuPage County ETSB
420 N. County Farm Road
Wheaton, IL 60187

RE: DuPage County ETSB Phase 2 Encryption Plan

Dear Ms. Zerwin:

Motorola Solutions, Inc. ("Motorola Solutions") is pleased to have the opportunity to provide the DuPage County ETSB with quality communications products and services.

Motorola Solutions' proposal includes Managed Services for Phase 1 of the DuPage County ETSB Encryption Project. These services will define and scope the final implementation plan for DuPage County's encryption project.

The services described in this proposal shall be provided under the terms and conditions stated in the state of Illinois/STARCOM21 contracts CMT2028589/P-82865. The DuPage County ETSB may accept this proposal by issuing a purchase order that specifically references the aforementioned contract. Alternatively, Motorola will be pleased to address any concerns that the DuPage ETSB may have regarding this proposal. The pricing in this proposal shall remain valid for 60 days from the date of the cover letter. Any questions can be directed to your Motorola Account Executive, Chris Chisnell, at (847) 489-9379.

We thank you for the opportunity to furnish the DuPage County ETSB with our products and services. Our goal is to provide you with the best products and services available in the communications industry.

Sincerely,

Dominick Storelli
Illinois Sales Manager
Motorola Solutions, Inc.

AES Encryption Project Phase 2

Objective

This DuPage County AES Encryption Project Phase 2 is to convert the system to a 256-bit Advanced Encryption Standard (AES-256). This AES symmetric encryption algorithm is widely recognized for its robustness and efficiency in safeguarding sensitive land mobile radio voice communications. To better assess the magnitude of this project, the effort is broken into phases. This proposal covers Phase 2 of the project. It covers the execution of the final Encryption Deployment Plan created in Phase 1.

Below is the outline of major tasks, divided into hierarchical levels, for Phase 2.:

Statement of Work

This section, known as the Statement of Work (SOW), describes the deliverables to be furnished to the DuPage County ETSB, and the tasks to be performed by Motorola Solutions and DuPage County ETSB to implement the Motorola Solutions Phase 2 solution.

Specifically, this SOW provides:

- A summary tasks to be completed within the project.
- A list of the deliverables associated with the project.
- A description of the responsibilities for both Motorola Solutions and Douglas County ETSB.

This SOW is a working document that may be revised as needed to incorporate any changes associated with contract negotiations, Contract Design Review (CDR), and any change orders that may occur during the execution of the project

Task 1 – Prior to going live Tasks and Responsibilities

Motorola Solutions Responsibilities

- Create a fleetmap detailing the changes for each agency to be shared before the change. Get approval from ETSB and the key agency leads for the planned codeplug changes.

- Create codeplugs containing both the current and new secure channel programming for each agency.
- Push an updated codeplug, containing both the current and new secure programming to each agency.

Motorola Solutions System Manager in Conjunction with DuPage County ETSB Responsibilities

- Obtain list of talkgroups to be encrypted with the new AES256 encryption plan from ETSB.
- Confirm with ETSB the list of agencies this change will be sent to, ensuring none are overlooked including any Fire radios.

Task 2 – Key Management Facility (KMF) Pre-Work Tasks and Responsibilities

Motorola Solutions Responsibilities

- KMF is to be modified to contain all the consoles OPs in the DuPage County dispatch centers with the appropriate RSI information that will be entered into each of the OP consoles Key Password Vault Manager to facilitate the process of rekeying the console from the KMF in the core.
- Obtain the Universal Key Encryption Key (UKEK) from the KMF This information is required to allow encrypted exchanges between each console OPs and the KMF.
- Obtain the OTEK Keystore Password.

Task 3 – Build New Keyfile Gen Encryption File for Console Ops Tasks and Responsibilities

Motorola Solutions Responsibilities

- Change CKR1 to CKR 2401 for all keys. This is an encrypted file generated by the SDI team that contains the original key information for each console OP to set up the secure rekeying of the consoles by the KMF..
- Assign all new AES256 encryption keys in the KeyfileGen application to generate new Encryption Key File to be used in all console Ops.

Task 4 – Modify Console OPs for Secure, Over The Ethernet Keying (OTEK) Tasks and Responsibilities

Motorola Solutions Responsibilities

- Install new key file into consoles, modify Key password Vault Manager for OTEK operations in each console position and test for proper operation. Each position will have the following process completed to get the upgrade done:
 - Take the unit out of service. Obtain the proper authentication and current configuration used to be able return the unit back to service after upgrade is complete.

- Log out of the application and the windows account. Log back into windows with a domain administrator account information.
- Copy new key file to appropriate location on hard drive.
- Run the Key Password Vault Manager application and enter all the required information on the "Software OEK Configuration" tab to allow operation with the KMF that will be used to update encryption key information. Also update KeyFile information on the "KeyFile Generator KeyFile Passphrases" tab of the application by selecting the new .7z file and entering the proper Passphrase for the new file.
- Log out of the domain administrator account and log back on as the user that was noted in the above step. Log back into the dispatch application with the same user credentials and select the configuration noted in the above step. After the application is fully running, test for proper operation and release it back to the customer for normal use. Assign all new AES256 encryption keys in the Keyfile Gen application to generate new Encryption Key File to be used in all console Ops.

Task 5 – Train Radio Users – Encryption Migration Background Preparation Tasks and Responsibilities

DuPage County ETSB Responsibilities

- Train radio users on the proper operation of subscribers to correctly and efficiently navigate the controls to the proper location for the clear channels during go-live and the new encrypted channels after go-live is complete. Detailing the changes for each agency to be shared before the change.

Motorola Solutions in Conjunction with DuPage County ETSB Responsibilities

- Test the go Live Process by using a console and subscriber on "test" talkgroups, the cutover (go-live) can be tested to confirm the actual process and timing for the console and subscribers. This test will include talkgroups that are currently clear and using the ADP algorithm that will be transitioning to the AES256 algorithm. Customer to provide console operator position, subscriber and test talkgroups. After testing the console, talkgroups and subscriber will return to normal operating status.

Task 6 – Go Live Process – Update Provisioning Manager to Include New Secure Talkgroups Tasks and Responsibilities

DuPage County ETSB Responsibilities in Conjunction with Motorola Solutions PM

- The subscribers being used by all the agencies that will have the new encryption keys shall change from their primary dispatch channel to the primary local channel that has been preplanned for the go-live process and is listed in the "Encryption Migration" chart.
- When they have moved to the appropriate clear channel, TC to perform roll call to assure on duty personnel are on the proper channel.

- The subscribers will remain on these clear channels for the duration of the console portion of the go-live until the first group of consoles has been changed over to the new configuration.
- When the Motorola team has completed the system work, a restart of the consoles will be required to effect the changes. The predetermined consoles will then be restarted and tested for proper operation on all the newly keyed talkgroups with a subscriber used for testing.
- The customer assigned specific test team to check the proper encryption operation of the modified channels and assure normal communications prior to the main Go-Live.
- Signal the TCs to move subscribers from the temporary local channels back to the normal channels once the system update is complete.
- Have each department check with its respective TCs to ensure proper communication is working.

Motorola Solutions Responsibilities

- System Upgrade Work in the provisioning manager: The Motorola team will then effect the changes to the radio system's Provisioning Manager by assigning the new Talkgroup/Multigroup Capabilities Profile to the planned talkgroups slated for the encryption upgrade. This will take place transparently to the users on the system as the changes that will be taking place will be on the talkgroups vacated as the users were moved to the clear channel.
- Fallback Operations: If an issue arises requiring the system to return to its pre-go-live condition the following steps must be completed. The subscribers and consoles will have to be reset by changing the Provisioning Manager back to have the original CKR attached to the appropriate access profile, installing a new encryption file into the console and restarting the computer/application, and also the subscribers changed back to the original talkgroups selecting the original channel zone.
- Dispatch Console Work: When an appropriate number of consoles have been restarted and tested, dispatch operations can be switched over to the new encrypted channels.

Task 7 – Post go live process to Include Update Subscriber Templates and Second Touch Reprogramming to Clean Up Code Plugs Tasks and Responsibilities

Motorola Solutions Responsibilities

- Any Dispatch center related cleanup for the migration.

Motorola Solutions System Manager in Conjunction with DuPage County ETSB Responsibilities

- Submit any alias updates, any user select zone changes. Capture any changes to the codeplug prior the Second Touch reprogramming of the subscriber group county wide.
- Be aware of police on local talk groups, including some fire talk groups.
- Subscriber second touch reprogramming: This is required to remove the old channels that either had the old secure information or did not have any secure information originally. This will clean up the subscribers codeplug for the final, permanent operation.

Pricing Summary

DESCRIPTION	PRICE
Project Manager Labor for Tasks Outlined Above	\$37,863.80
Field Engineer Labor for Tasks Outlined Above	\$37,863.78
State Contract Discount	(\$12,116.41)
Total Solution	\$63,611.17

Payment Terms: IL Government Prompt Payment Act 50 ILCS 505

Except for a payment that is due on the Effective Date, Customer will make payments to Motorola within thirty (30) days after the date of each invoice. Customer will make payments when due in the form of a check, cashier's check, or wire transfer drawn on a U.S. financial institution. If Customer has purchased additional Professional or Subscription services, payment will be in accordance with the applicable addenda. Payment for the System purchase will be in accordance with the following milestones.

System Purchase (excluding Subscribers, if applicable)

1. **50% of the Contract Price due upon contract execution (due upon effective date);**
2. **50% of the Contract Price due upon installation of equipment; and**

If Subscribers are purchased, 100% of the Subscriber Contract Price will be invoiced upon shipment (as shipped).

Motorola shall make partial shipments of equipment and will request payment upon shipment of such equipment. In addition, Motorola shall invoice for installations completed on a site-by-site basis or when professional services are completed, when applicable. The value of the equipment shipped/services performed will be determined by the value shipped/services performed as a percentage of the total milestone value. Unless otherwise specified, contract discounts are based upon all items proposed and overall system package. For invoicing purposes only, discounts will be applied proportionately to the FNE and Subscriber equipment values to total contract price. Overdue invoices will bear simple interest at the maximum allowable rate by state law.

Due to significant market and tariff volatility, as well as fluctuations in the cost of energy and raw materials including, but not limited to, steel, copper, finished wood, and concrete, Motorola Solutions reserves the right to equitably adjust the contract price, completion schedule, and/or contract requirements. Additionally, Motorola Solutions reserves the right to apply a fuel surcharge to quoted freight rates based on the prevailing diesel cost at the time of shipment.

For Lifecycle Support Plan and Subscription Based Services:

Motorola will invoice Customer annually in advance of each year of the plan

Contractual Documentation

The products and services described in this proposal shall be provided under the terms and conditions stated in the state of Illinois/STARCOM21 contracts CMT2028589/P-82865.



ETSB Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0030-26

Agenda Date: 4/8/2026

Agenda #: 8.D.1

REAPPOINTMENT TO THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
POLICY ADVISORY COMMITTEE MR. TYLER BENJAMIN
(DU-COMM PSAP REPRESENTATIVE)

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, these Enhanced 9-1-1 systems are a critical and valued state-of-the-art tool for the expeditious response of public safety to citizen requests for emergency service; and

WHEREAS, the ETS Board recognizing the importance of the DuPage Emergency Dispatch Interoperable Radio System created the Policy Advisory Committee; and

WHEREAS, the purpose of the Policy Advisory Committee (PAC) is to promote interagency cooperation and provide policy level recommendations to support efficient and effective use of resources for matters related to public safety as assigned by the ETS Board; and

WHEREAS, the DuPage ETS Board recognizes the nomination of Mr. Tyler Benjamin (DU-COMM PSAP Representative) to the ETSB Policy Advisory Committee; and

NOW, THEREFORE BE IT RESOLVED that the DuPage ETS Board does hereby consent to the reappointment of the above-name individual as a member of the DuPage ETSB Policy Advisory Committee, for a term commencing May 12, 2026 and expiring May 12, 2028; and

BE IT FURTHER RESOLVED that the attached "Notice of Nomination" be attached hereto and made a part hereof; and

BE IT FURTHER RESOLVED that the County Clerk transmits a certified copy of this Resolution to the above-named individual to their business address; and the Executive Director of the ETSB.

Enacted and approved this 8th day of April, 2026 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____
JEAN KACZMAREK, COUNTY CLERK

NOTICE OF NOMINATION

By virtue of the power vested in the Emergency Telephone System Board of DuPage County pursuant to 50 ILCS 750/15.4 and Section 20-40 of the Code of DuPage County, as amended, the DuPage ETSB Chair does hereby nominate Mr. Tyler Benjamin (DU-COMM PSAP Representative) to serve as a member of the Emergency Telephone System Board of DuPage County Policy Advisory Committee (PAC) for a term expiring May 12, 2028.

Greg Schwarze, Chair

Emergency Telephone System Board of DuPage County



March 10, 2026

Chairman Greg Schwarze
Emergency Telephone System Board (ETSB)
420 N. County Farm Road
Wheaton, IL 60187

RE: DU-COMM- Policy Advisory Committee

Dear Chairman Schwarze:

On behalf of the forty-five (45) member agencies of DU-COMM, this letter will serve as DU-COMM's PAC representative recommendation to the Emergency Telephone System Board of DuPage County (ETSB).

DU-COMM recommends DU-COMM Deputy Director Tyler Benjamin.

Please let me know if you require any additional information.

Sincerely,

Jessica Robb, ENP
Executive Director

cc: ETSB Director Linda Zerwin



ETSB Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0031-26

Agenda Date: 4/8/2026

Agenda #: 8.D.2.

REAPPOINTMENT TO THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
POLICY ADVISORY COMMITTEE CHIEF COLIN FLEURY
(DU-COMM POLICE REPRESENTATIVE)

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, these Enhanced 9-1-1 systems are a critical and valued state-of-the-art tool for the expeditious response of public safety to citizen requests for emergency service; and

WHEREAS, the ETS Board recognizing the importance of the DuPage Emergency Dispatch Interoperable Radio System created the Policy Advisory Committee; and

WHEREAS, the purpose of the Policy Advisory Committee (PAC) is to promote interagency cooperation and provide policy level recommendations to support efficient and effective use of resources for matters related to public safety as assigned by the ETS Board; and

WHEREAS, the DuPage ETS Board recognizes the nomination of Chief Colin Fleury (DU-COMM Police Representative) to the ETSB Policy Advisory Committee; and

NOW, THEREFORE BE IT RESOLVED that the DuPage ETS Board does hereby consent to the reappointment of the above-name individual as a member of the DuPage ETSB Policy Advisory Committee, for a term commencing May 12, 2026 and expiring May 12, 2028; and

BE IT FURTHER RESOLVED that the attached "Notice of Nomination" be attached hereto and made a part hereof; and

BE IT FURTHER RESOLVED that the County Clerk transmits a certified copy of this Resolution to the above-named individual to their business address; and the Executive Director of the ETSB.

Enacted and approved this 8th day of April, 2026 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____
JEAN KACZMAREK, COUNTY CLERK

NOTICE OF NOMINATION

By virtue of the power vested in the Emergency Telephone System Board of DuPage County pursuant to 50 ILCS 750/15.4 and Section 20-40 of the Code of DuPage County, as amended, the DuPage ETSB Chair does hereby nominate Chief Colin Fleury (DU-COMM Police Representative) to serve as a member of the Emergency Telephone System Board of DuPage County Policy Advisory Committee (PAC) for a term expiring May 12, 2028.

Greg Schwarze, Chair

Emergency Telephone System Board of DuPage County



March 10, 2026

Chairman Greg Schwarze
Emergency Telephone System Board (ETSB)
420 N. County Farm Road
Wheaton, IL 60187

RE: DU-COMM- Policy Advisory Committee

Dear Chairman Schwarze:

On behalf of the forty-five (45) member agencies of DU-COMM, this letter will serve as DU-COMM's Police PAC representative recommendation to the Emergency Telephone System Board of DuPage County (ETSB).

DU-COMM recommends West Chicago Police Chief, Colin Fleury.

Please let me know if you require any additional information.

Sincerely,

Jessica Robb, ENP
Executive Director

cc: ETSB Director Linda Zerwin



ETSB Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0032-26

Agenda Date: 4/8/2026

Agenda #: 8.D.3.

RESOLUTION APPROVING THE SALE OF INVENTORY FROM THE COUNTY OF DU PAGE ON BEHALF OF THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY TO THE LEMONT EMERGENCY MANAGEMENT AGENCY

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage County is the ultimate owner of property purchased with 9-1-1 surcharge funds; and

WHEREAS, the DU PAGE ETS Board previously designated six (6) legacy APX7000 7/800 UHF portable radios on Attachment A of this resolution as surplus; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval for the sale of six (6) legacy APX7000 7/800 UHF portable radios listed on Attachment A of this resolution to the Lemont Emergency Management Agency; and

WHEREAS, after consultation with the Procurement Office and Finance Director, DuPage County finds and determines that the Surplus Items are no longer necessary and cannot be utilized by another office or department of County government.

NOW THEREFORE, BE IT RESOLVED, that DU PAGE ETS BOARD approves the sale of six (6) legacy APX7000 7/800 UHF portable radios on Attachment A to the Lemont Emergency Management Agency.

Enacted and approved this 8th day of April, 2026 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____
JEAN KACZMAREK, COUNTY CLERK

SALES AGREEMENT

Contract No.: **26DEDIRS112**

Dated: **March 11, 2026**

This is an Agreement by and between The County of DuPage and Emergency Telephone System Board of DuPage County, hereafter called SELLER, and the Lemont Emergency Management Agency, a public safety entity, hereafter called BUYER.

In consideration of the mutual undertakings herein contained, the parties hereto agree as follows:

1. **SALE:** SELLER agrees to sell to BUYER and BUYER agrees to purchase from SELLER portable radios and accessories listed in Attachment A (referred to as the "Equipment") in accordance with the terms and conditions specified herein.

2. **SALE PRICE:** The Sale Price of the Equipment: **\$500.00 per unit.**

\$500.00 per APX7000 7/800 UHF non-ruggedized portable radio in "as is condition". Radio mic, charger and battery will be provided one per portable also in "as is condition" at no charge if SELLER has available functioning stock. Radio includes TDMA.

6 APX7000 7/800 UHF portable radios @ \$500.00 per unit = \$3,000.00

3. **PAYMENT:** BUYER agrees to pay SELLER pursuant to the Illinois Prompt Payment Act (30 ILCS 540). The SELLER will invoice BUYER upon delivery of equipment as shown in Attachment A. The BUYER may remit all costs at any time during the payment period.

4. **DELIVERY:** BUYER shall be responsible for the pickup at 420 County Farm Road, Winfield, Illinois or shipping costs of all items on Attachment A.

5. **WARRANTY: SELLER MAKES NO WARRANTY, EXPRESS OR IMPLIED, AS TO THE DESIGN, OPERATION, OR AS TO THE QUALITY OF THE MATERIAL OR WORKMANSHIP IN, THE EQUIPMENT AND ALL WARRANTIES INCLUDING WARRANTIES OF, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OF THE EQUIPMENT ARE HEREBY EXCLUDED. BUYER AGREES THAT SELLER WILL IN NO EVENT BE LIABLE FOR DAMAGES ARISING IN STRICT LIABILITY OR FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, HOWEVER ARISING. SELLER'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE PURCHASE PRICE OF SUCH ITEM OF EQUIPMENT SET FORTH IN THIS AGREEMENT.**

6. **TITLE:** Title to the Equipment free and clear of all liens, claims and encumbrances of any kind shall vest in BUYER upon final payment by BUYER to SELLER of the full Sale Price required to be paid pursuant to Paragraph 3 hereof.

7. **NOTICES:** Any notice hereunder shall be in writing and shall be deemed to be given when delivered, including but not limited to overnight courier or electronic transmission or, if mailed, on the third day after mailing by registered or certified mail, postage prepaid and addressed to BUYER or SELLER at its respective address shown on the preamble to this Agreement, or to either party at such other address it has designated as its address for purposes of notice hereunder.

8. **FORUM SELECTION, CHOICE OF LAW, AND INDEMNITY:**

- A. The venue for all disputes arising out of this contract will be exclusively in the circuit court for the Eighteenth Judicial Circuit in DuPage County, Illinois;
- B. This contract shall be governed by the laws of the State of Illinois including all matters of construction, validity, performance and enforcement; and
- C. BUYER shall, at all times, to the extent permitted by law, fully indemnify, hold harmless, and defend the SELLER and its officers, agents, and employees from and against any and all claims and demands, actions or suits brought against them. BUYER shall likewise be liable for the cost, fees and expenses incurred in the SELLER's defense of any such claims, actions or suits. Notwithstanding this duty to indemnify, the Parties recognize that the DuPage County State's Attorney is the exclusive legal representative of the County of DuPage and the SELLER. Nothing contained herein shall be construed as prohibiting the DuPage County State's Attorney's Office from defending the SELLER, the County, or their officials, directors, officers, agents and employees, from defending through the selection and use of their own agents, attorneys and experts, any claims, suits, demands, proceedings and actions brought against them. Indemnification shall not be deemed a waiver of the SELLER or the County of DuPage's defenses under the Illinois Local Government and Governmental Employees Tort Liability Act.

9. **MISCELLANEOUS**

- A. This Agreement constitutes the entire agreement between SELLER and BUYER with respect to the sale and purchase of the Equipment on Attachment A and supersedes all prior and concurrent offers, promises, representations, negotiations, discussions and agreements that may have been made in connection with the sale of the Equipment. No representation or statement not contained herein shall be binding upon SELLER or BUYER as a warranty or otherwise unless in writing and executed by the party to be bound thereby. If BUYER does not sign this Agreement and return the signed copy of this Agreement to SELLER within sixty (60) days of the receipt of the Agreement, this Agreement may be voided at SELLER'S election.
- B. BUYER shall not assign its rights under this Agreement unless it has obtained the prior written consent of SELLER. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective successors and permitted assigns.

- C. This Agreement shall be governed by construed in accordance with the internal laws of the State of Illinois including all matters of construction, validity, performance and enforcement.
- D. This Agreement is subject to acceptance by SELLER at its offices referred to in the preamble and shall only become effective on the date thereof.
- E. No revision or modification of this Agreement shall be effective unless it is in writing and signed by duly authorized officers of BUYER and SELLER.
- F. The BUYER further agrees that any options which are integrated as part of the subscriber units including but not limited to Airtime are the responsibility of the BUYER.
- G. The BUYER understands that purchase of equipment does not entitle BUYER to access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System). Access to the DEDIR System may be granted through a different application request.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed and do each hereby warrant and represent that its signatory whose signature appears below has been and is on the date of this Agreement duly authorized by all necessary and appropriate corporate action to execute this Agreement.

If this Agreement is not executed by both parties and returned to SELLER within sixty (60) days of receipt, SELLER may terminate this Agreement without notice.

**Emergency Telephone System Board
Of DuPage County**

BUYER: _____

By: _____
Authorized Signatory

By: _____
Authorized Signatory

Title: _____

Title: Chief

Date: _____

Date: 03/19/20

**Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale to Lemont EMA**

Item	Type	Serial Number	Asset Tag #
1	APX7000 UHF dual band	655CMX2984	002934
2	APX7000 UHF dual band	655CMX2949	002962
3	APX7000 UHF dual band	655CLZ8405	001335
4	APX7000 UHF dual band	655CMX3240	002952
5	APX7000 UHF dual band	655CMB0406	003056
6	APX7000 UHF dual band	655CMT6770	002239



ETSB Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0033-26

Agenda Date: 4/8/2026

Agenda #: 8.D.4.

RESOLUTION APPROVING THE EXECUTION OF A MEMORANDUM OF UNDERSTANDING BETWEEN THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY AND THE BARTLETT FIRE PROTECTION DISTRICT FOR THE DEVELOPMENT OF A MODIFICATION TO AN INTERFACE AND CONNECTION TO THE COMPUTER AIDED DISPATCH (CAD) SYSTEM FOR A TABLET COMMAND TO ADD LSI DATA PER DU PAGE ETSB POLICY 911-013.1: COMPUTER AIDED DISPATCH INTERFACE ACCESS AND FEES

WHEREAS, the DuPage County Emergency Telephone System Board (“DuPage ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage ETSB Policy 911-013.1: Computer Aided Dispatch Interface Access and Fees was developed to provide a secure network that protects the integrity and confidentiality of information of the 9-1-1 System while providing accessibility for its users for non-911 interfaces along with a fee structure for reimbursement to DuPage ETSB for work to accomplish such purposes; and

WHEREAS, this Memorandum of Understanding is to formalize a usage agreement to add LSI data to the Tablet Command interface connection to the ETSB CAD System and used by the Bartlett Fire Protection District, a public safety member within the ETSB 9-1-1 System service area; and

WHEREAS, the Memorandum of Understanding will also ensure that all parties understand their duties and responsibilities including deployment, maintenance, and payment for an interface that is not suitable for support with 9-1-1 surcharge funds.

NOW THEREFORE, BE IT RESOLVED, that the ETS Board hereby approves of the Memorandum of Understanding attached as Exhibit 1 to this Resolution; and

BE IT RESOLVED, that the ETS Board requests that the DuPage ETSB Chair execute and enter into said Memorandum of Understanding with the Bartlett Fire Protection District.

Enacted and approved this 8th day of April, 2026 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____
JEAN KACZMAREK, COUNTY CLERK

Emergency Telephone System Board
Of DuPage County
Policy and Procedures



**Memorandum of Understanding
9-1-1 System Interface Request
Between the Emergency Telephone System Board of DuPage County (ETSB)
and
Bartlett Fire Protection District**

This is a Memorandum of Understanding (MOU) between the Emergency Telephone System Board of DuPage County (ETSB) and Bartlett Fire Protection District (Agency) the participating Agency governing the development of an interface and connection to the Computer Aided Dispatch (CAD) system and an application the agency(s) seeks to have the ability to retrieve CAD data. It shall cover the specific interface as defined in the Interface request form, completed by the agency(s) and recommended by the Tech Focus Group attached to this MOU:

Interface: Tablet Command LSI Data

Vendor name: Hexagon

Type of Interface:

Real Time Interfaces

The current CAD system utilizes *Edge Frontier (Xalt Interface)*, which is designed to handle these types of interfaces. *Edge Frontier (Xalt Interface)* allows the applications to receive information without impacting the security and performance of the 9-1-1 System. An *Edge Frontier (Xalt Interface)* interface would be developed and maintained by Hexagon for all non-9-1-1 interfaces at the cost of the requesting agency.

Other 9-1-1 System Component

This will require development and maintenance by a vendor for all non-ETSB 9-1-1 interfaces (e.g. 9-1-1 interfaces not procured by ETSB for which the ETS Board has not previously authorized the expenditure of 9-1-1 surcharge funds) at the cost of the requesting agency.

Asynchronous Interfaces

For this type of interface, a secondary archive server will be utilized to provide the data requested. This data provided is not real time.

I. Purpose and Scope

The purpose of this Memorandum of Understanding (Agreement) between the parties is to formalize a usage agreement for the above listed interface connection to the ETSB 9-1-1 system and used by public safety service members within the ETSB 9-1-1 System service area.

Further, this Agreement between the parties is to formalize payment for an interface whose cost is the responsibility of the requesting agency(s) and either not suitable for support with 9-1-1 surcharge funds or not procured by the ETSB and the ETS Board has not previously authorized the expenditure of 9-1-1 surcharge funds for the interface of the application that is the subject of this MOU.

II. Background

Phase 2 of the DuPage Justice Information System (DuJIS), additional applications and interfaces, has been evolving since "go live" in 2019. This MOU will be for Agencies that have requested interface connections to the 9-1-1 System for applications that cannot be supported with 9-1-1 surcharge funds or

Emergency Telephone System Board Of DuPage County Policy and Procedures



where the ETSB has not procured the application and the requesting agency has not requested ETSB to purchase the software, does not want ETSB to purchase the software, or the ETS Board has not previously authorized the use of 9-1-1 surcharge funds for the interface or software.

Access for (describe software)

The ETSB has had a policy in place since 2012 to address connections to the 9-1-1 system. This policy outlines the system requirements for connections and that each interface request will be reviewed by the Tech Focus Group to make a recommendation on the security and reliability of the submission. The Tech Focus Group has recommended that there should not be any direct connections to the production 9-1-1 system.

III. Responsibilities of the ETSB

The ETSB agrees to make available the CAD system or any other component of the 9-1-1 System where an Asynchronous Interface is possible (9-1-1 system) via an Asynchronous Interfaces or Edge Frontier (Xalt Interface) or interface for its users, including the Agency, until or unless by mutual agreement of the users and ETSB, all parties opt to discontinue the interface.

Real Time Interfaces: The ETSB will provide the option of a time and material contract (Contract) for users for the development of the requested interface including annual maintenance from the CAD vendor.

Interfaces to other 9-1-1 System Components: The ETSB will provide the option of a time and material contract (Contract) for users for the development of the requested interface including annual maintenance from the appropriate vendor.

ETSB agrees to inform the Agency of any changes or modifications made to software that will affect the functionality of the interface prior to said change being implemented. The Agency is responsible for any costs associated with any upgrades, configuration changes or modifications to the interface performed by the CAD Administrator or CAD vendor or other ETSB technician. This type of work is not considered normal maintenance. ETSB staff time will be billed at an hourly rate under a project plan to be developed or a scope of work depending upon the complexity of the project.

The ETSB will provide the Agency with an annual invoice for the cost of the Agency's portion of maintenance for the Interface. The annual invoice will be based on the Agency's portion of the total amount of maintenance as determined by the vendor.

The ETSB will provide the Agency with an annual invoice for the cost of the Agency's portion of maintenance for the Interface by ETSB staff. The annual invoice will be based on the Agency's portion of the total amount of maintenance as determined by Attachment B of 911-013.1: 9-1-1 System Interface Funds.

The ETSB will provide the Agency with cost projections for time for ETSB staff as noted on the Interface Cost Estimate.

IV. Responsibilities of the Agency

The Agency agrees to reimburse the cost of the interface as detailed in the Contract's scope of work for the interface detailed above through the execution of this MOU.

The Agency agrees to continue maintenance and reimburse ETSB annually for the cost of maintenance

Emergency Telephone System Board Of DuPage County Policy and Procedures



for the interface. Maintenance of the interface entitles the Agency initial service request review and support from ETSB and vendor support if ETSB staff cannot resolve a service issue at the first-tier level.

The Agency agrees to inform the ETSB of any changes or modifications made to software that will affect the functionality of the interface prior to said change being implemented. The Agency is responsible for any costs associated with any upgrades, configuration changes or modifications to the interface performed by the CAD Administrator or vendor or other ETSB staff member. This type of work is not considered normal maintenance. ETSB staff time will be billed at an hourly rate under a project plan to be developed or a scope of work depending upon the complexity of the project.

The Agency agrees to indemnify and hold harmless the County of DuPage and the DuPage County ETSB, and all of its present, former and future officers, including board members, commissioners, employees, attorneys, agents and assigns from and against any and all losses, liabilities, damages, claims, demands, fines, penalties, causes of action, costs and expenses whatsoever, including, but not limited to, attorneys' fees and court costs, present or future, known or unknown, sounding in law or equity that arise out of or from or otherwise relate, directly or indirectly, to this Memorandum or its use of Edge Frontier (Xalt Interface) System to the extent authorized by law. Nothing in this MOU shall affect the DuPage County State's Attorney's status as the exclusive legal representative of DuPage County, including the ETSB. ETSB and the County of DuPage also do not waive any defenses, privileges, or immunities, including, but not limited to, the Illinois Local Governmental and Governmental Employees Tort Immunity Act 745 ILCS 10/2-101 *et seq.* due to indemnification.

The Agency agrees that it shall not sue, institute, cause to be instituted or permit to be instituted on its behalf, or by or on behalf of its past, present or future officials, officers, employees, attorneys, agents or assigns, any proceeding or other action with or before any local, state and/or federal agency, court or other tribunal, against the County of DuPage or the DuPage County ETSB, their board members, officers, commissioners, employees, attorneys, agents or assigns, arising out of, or from, or otherwise relating, directly or indirectly, to this Memorandum or its use of the Edge Frontier (Xalt Interface) System to the extent authorized by law. This MOU is controlled by the laws of the State of Illinois and the exclusive venue for interpretation of this MOU, or any dispute arising therefrom, is the Eighteenth Judicial Circuit Court, Wheaton, DuPage County, Illinois.

V. Interface Time and Material Funding – Choose one

[*ajf*] (Authorized Agency Initials) The Agency wishes to take advantage of a three-year, equal annual payment plan the first invoice to occur one year from the implementation and payment of the time and material cost to development as defined in the Scope of Work attached to this MOU.

Or

[] (Authorized Agency Initials) The Agency wishes to make one payment, invoiced no later than one year from the implementation and payment of the time and material cost to development as defined in the Scope of Work attached to this MOU.

Or

[] (Authorized Agency Initials) The Agency wishes to make one payment, invoiced no later than one year from the implementation and payment of the time expended by ETSB staff to develop, implement and deploy this interface in the amount of \$ as defined attached to this MOU.

Emergency Telephone System Board Of DuPage County Policy and Procedures



VI. Fees

ETSB employees are wholly funded by surcharge. Therefore, all staff time must be related to the 9-1-1 System. Ancillary interfaces covered this policy will require ETSB staff to complete a calculation of their estimated time for the initial project for reimbursement of surcharge funds.

The hourly rate used will be Fiscal Year in which the project was initiated. However, the Parties understand and agree that for maintenance unrelated to the initial implementation or upgrade of this system in the future, the hourly rate of the Fiscal Year of the maintenance event shall be used. Each staff member's task and time per task will be calculated with their hourly rate. ETSB employees do not receive overtime.

Additional costs are shown in the Attachment. If the scope of work changes after it has been agreed upon, a reassessment of the hours work will be completed and will go back to the agency for sign off prior to submission of any changes to the scope of work to the vendor.

Annual System Maintenance: ETSB will ask for a minimal fee to reboot/restart the agencies application during normal patching and system maintenance of the 9-1-1 system. Any other task beyond this type of work will be preapproved and charged against the retainer.

Retainer: The ETSB will require a retainer. This retainer will be used and billed against for any interface cost associated with a ticket that is not based on a CAD or ETSB network issue. If the agency submits a Zendesk ticket and ETSB staff determines that the agency's network is down or the vendor's system is down, the agency will be notified. A quarter hour (.25) will be billed against the retainer for each such ticket. If the ticket requires action by the ETSB tech the time spent will be documented and billed against the retainer. If it is a systemic issue, all parties on the interface will be charged against the total time spent by the tech(s) divided by the number of users per event to their retainer. (ie: 1 hour at \$41.05 (hourly rate)/5 users = \$8.21). All users will be notified that the event occurred. If multiple tickets are submitted, they will not be considered multiple events.

Each agency will be required to provide authorized agents who can grant permission for additional hours of work against the retainer, if needed. This person should be available to grant permission in off hours as needed. Only persons of record will be recognized by the ETSB tech. Note: If the agency has a business hours only contract with the vendor, ETSB staff cannot assist with any after hours issues that occur with their system. Agencies will be billed one (1) of the on-call tech's hourly rate for after hours calls for systems that have business hours only contracts.

If the agency retainer is eroded to \$500, they may add additional funds. ETSB cannot perform additional work without available funding. If there is a zero balance in an agency's retainer, the ETSB staff will not be able to perform any work.

An agency may have one retainer for multiple interfaces.

Further Agreements of the Parties

The parties agree that ETSB shall be the contracting party and authorized agent for maintenance and services on behalf of the users. As discussed above, all maintenance unrelated to the initial implementation or upgraded of this system in the future will be billed at the hourly rate of the Fiscal Year of the maintenance event.

The parties agree that ETSB shall have the right to disconnect the interface, with notification, if the

Emergency Telephone System Board
Of DuPage County
Policy and Procedures



interface is determined to adversely impact the CAD system's ability to function for its primary mission. Such notification shall be via email for documentation and made within a reasonable timeframe prior to disconnection. If exigent circumstances exist, notification shall be made as soon as practicable after disconnection.

VII. 911-013.1 9-1-1 System Interface Access and Fees Policy

The Agency, specifically the Authorized Agent, have reviewed policy 911-013.1: 9-1-1 System Interface Funds and understand the process and fees associated with an interface to the 9-1-1 system of DuPage ETSB and agree to follow the policy as part of this MOU.

VIII. Term, Termination, and Modification of Agreement

This MOU shall become effective upon its execution by both parties and shall remain in effect until terminated, as provided herein.

The Agency may terminate its participation in this Memorandum of Understanding upon sixty (60) days written notice to the ETSB upon payment of any outstanding costs and fees. All property of the core system shall remain the property of ETSB and DuPage County upon termination. Termination of this MOU constitutes disconnection of the interface unless mutually agreed upon in writing by both parties.

Any remaining funds in the retainer will be refunded when all outstanding fees and costs are satisfied, and the Agency has requested so in writing with their written notice.

Emergency Telephone System Board of
DuPage County

(Name of Agency) BARTLET FIRE DISTRICT

By _____
Chair

By _____
Authorized Agent

Date: _____

Date: 3/9/26

911-013.1 Computer Aided Dispatch Interface Funds Policy Attachment B

The following is the fee summary for CAD Interfaces for non-surcharge related expenses:

1. The hourly rate for employees of the ETSB as of FY26:

Employee	Rate	½ Rate
Executive Director	\$107.32	\$53.66
Deputy Director Ops	\$76.92	\$38.46
Deputy Director IT	\$80.89	\$40.44
Operations Administrator	\$62.83	\$31.42
CAD Administrator	\$71.31	\$35.65
Senior Network Analyst	\$52.40	\$26.20
CAD Analyst	\$42.26	\$21.13
System Administrator	\$49.54	\$24.77
Administrative Assistant	\$37.69	\$18.85

2. ETSB Implementation Costs for Non-Surcharge Interface

Task	Employee	Time	Rate	Cost
Scope of Work Development	CAD Administrator	1	\$71.31	\$71.31
	Deputy Director Ops	0	\$76.92	\$0.00
	Deputy Director IT	1	\$80.89	\$80.89
Tech Focus Review (1 meeting)	CAD Administrator	0.5	\$71.31	\$35.65
	Senior Network Analyst	0.5	\$52.40	\$26.20
	CAD Analyst	0	\$42.26	\$0.00
	System Administrator	0.5	\$49.54	\$24.77
	Deputy Director IT	0.5	\$80.89	\$40.44
Prepare paperwork for Board	Administrative Assistant	1	\$37.69	\$37.69
Procurement Paperwork	Operations Administrator	1	\$62.83	\$62.83
Review, Approval, ASA Review, Bd Prep	Executive Director	1.5	\$107.32	\$160.97
Installation and Testing and Acceptance	CAD Administrator	3	\$71.31	\$213.92
	Deputy Director IT	2	\$80.89	\$161.77
Acceptance, Reporting and Invoicing	Administrative Assistant	1	\$37.69	\$37.69
	Subtotal	13.5		\$954.13
Annual Maintenance			Flat Fee	\$250
Customer Assistance Retainer	Tickets after install			\$2,500.00
Hexagon Interface Quote				\$15,734.40
	Total			\$19,438.53

The above are the minimum hours for a project. Some interface projects are seamless and require a minimum amount of effort for staff because the CAD vendor already has an interface developed and available and the requesting agency is ready to move forward. Other projects can lag and require more hands on work including work on the agreement. These are reported in the monthly report for the ETS Board which is also administrative work for the Administrative Assistant, Operations Administrator, CAD Administrator, Deputy Director and Executive Director. The retainer will begin with tickets submitted and drill down.

3. Additional Costs:

Employee	Task	Time	Cost
If performed by Admin Assistant	Rebill of past due invoices / each occurrence	.25 hr	\$9.43
If performed by Ops Admin	Rebill of past due invoices / each occurrence	.25 hr	\$15.71
Operations Administrator	Monthly report accounts receivable	.25 hr	\$15.71
None	Postage on rebill, email + 2nd time		Current Rate
None	Postage on rebill, email + 3rd time certified		Current Rate
CAD Administrator	Annual maintenance	Flat fee	\$175.00
CAD Administrator	Interface modification assistance	TBD	By Plan

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Appendix G: Network Systems Access Request Form

TO: Emergency Telephone System Board 9-1-1 System Manager
FROM:
SUBJECT: Interface Request Form

Type of Interface (select one)

<input checked="" type="checkbox"/>	Real Time Interface
The current CAD system utilizes <i>Edge Frontier (Xalt Interface)</i> , which is designed to handle these types of interfaces. <i>Edge Frontier (Xalt Interface)</i> allows the applications to receive information without impacting the security and performance of the 9-1-1 System. An <i>Edge Frontier (Xalt Interface)</i> interface would be developed and maintained by Hexagon for all non-9-1-1 interfaces at the cost of the requesting agency.	
<input type="checkbox"/>	Other 9-1-1 System Component
This will require development and maintenance by a vendor for all non-ETSB 9-1-1 interfaces at the cost of the requesting agency. Requestor should list the type of interface needed (real time, API etc).	
<input type="checkbox"/>	Asynchronous Interface
For this type of interface, a secondary archive server will be utilized to provide the data requested. This data provided is not real time.	

With the submission of this form, I confirm that I reviewed and understand the DuPage ETSB Information Technology and Network Security Policy, Policy No: 911-013, [the "Policy"]. I understand that an MOU will be required and there may be fees and costs involved for any interface that is not 9-1-1 related.

 Signature


 Print Name of Agency Head

 Date: 11/6/25

Please include a short description or attach a copy to this request for the following:

- **Technical Requirements:** (will also be reviewed by Tech Focus Group)
- **Desired Project Implementation Schedule:** (include/attach a go-live goal or schedule)
- **Vendor Service Level Agreement (SLA)** (It is important that ETSB know the hours of work)

Emergency Telephone System Board
Of DuPage County
Policy and Procedures



Agency:	Bartlett Fire District
Agency Contact:	William Gabrenya
Email:	wgabrenya@bartlettILFD.gov
Cellphone:	
IT Administrator:	Vicki
Cellphone:	
Email:	Bsmith@bartlettILFD.gov
Vendor Name:	Tablet Command
Contact:	Steven Rychetnik
Cellphone:	
Email:	Steven@tabletcommand.com
Interface:	

Internal Review

Recommendation:

Yes = Support of Request

No = Oppose Supporting the Request. (a No Recommendation will provide a brief summary of the opposition to the ETS Board submitted via the 9-1-1 System Coordinator)

Yes No

<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tech Focus Group Recommendation
		<input checked="" type="checkbox"/> Technical Requirements received
		<input checked="" type="checkbox"/> Project Improject Implementation Schedule received
		<input checked="" type="checkbox"/> Vendor SLA received
<input checked="" type="checkbox"/>	<input type="checkbox"/>	9-1-1 System Manager
		<input checked="" type="checkbox"/> MOU executed
<input type="checkbox"/>	<input type="checkbox"/>	ETS Board Approved: _____ Chair's Initials: _____
		Date



ETSB Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0037-26

Agenda Date: 4/8/2026

Agenda #: 8.D.5.

RESOLUTION FOR APPROVAL OF A NON-MONETARY MILESTONE FOR THE FINAL ACCEPTANCE OF EQUIPMENT, LICENSED SOFTWARE, AND ACCOMPANYING SERVICES OF THE NEXT GENERATION 911 (NG911) SYSTEM IN ACCORDANCE WITH PO 5866-0001 SERV, BETWEEN THE DU PAGE COUNTY EMERGENCY TELEPHONE SYSTEM BOARD AND AT&T, INC.

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, a contract, 5866-0001 SERV, has been negotiated and approved in accordance with the DU PAGE ETSB ordinance; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval of a non-monetary milestone, for final acceptance of equipment, licensed software, and accompanying services of the NG911 system in accordance with PO 5866-0001 SERV, between the DuPage County Emergency Telephone System Board and AT&T, Inc., pursuant to Policy 911-007: Approval of Scope of Work for Milestones for ETSB Contracts; and

NOW, THEREFORE BE IT RESOLVED, that a DU PAGE ETSB milestone, for final acceptance of the NG911 system, for PO 5866-0001 SERV, be, and it is hereby approved by the DU PAGE ETSB to AT&T, Inc., One AT&T Way, Bedminster, NJ 07921.

Enacted and approved this 8th day of April, 2026 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

AT&T Certificate of Acceptance



Contract & Warranty Information	Project ID: PRJ0016593	Cut-Over: ACDC 9/17/24 and DU-COMM 10/22/24
	Contract#: N/A	
	SR#: N/A	

Customer	Site Information	Billing Information
	DuPage County, IL ACDC and DU-COMM	

Installation Details	Product	Activity	Qty	Ports	Locations
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Statement of Acceptance	<p>Customer hereby acknowledges that the DuPage County, IL Project, including ACDC and DU-COMM, including all equipment, licensed software, and accompanying services, (the "System") sold by AT&T pursuant to Project ID PRJ0016593 has been installed and that the System is properly functioning.</p>				
	Customer		AT&T		
	_____		Holly Cohen		
	Customer Representative (print)		AT&T Representative (print)		
	Linda M. Zerwin		Project Manager		
	Title (print)		Title (print)		
_____		_____			
		Signature			
3-31-2026		2-19-26			
Date		Date			