Pethealth Services (USA) LLC
PO Box 2150
Buffalo, NY 14240-2150
TEL: 1-866-630-7387
FAX: 1-866-409-8940

October 9, 2024

Attention:

DuPage County Animal Services
120 N. County Farm Road
Wheaton, IL 60187

RE: Sole Source Procurement for PetPoint® Animal Management Software

To Whom It May Concern,

Further to request for a sole source procurement, please accept this letter as a "Sole Source Procurement" for PetPoint® Animal Management Software. We believe our unique features of PetPoint qualify it as the only product that meets the following specifications and services:

- PetPoint is designed to help with the animal data management needs of your organization and allow your team to better understand animal care and operations with the use of our extensive standard reporting website.
  - o Enterprise clients can schedule reports to be run and emailed as needed.

- Fully customizable reporting is available with the additional purchase Builders, that allows access to the data you need when needed.
  - o The ability to schedule reports and email reports as needed.

- PetPoint is cloud-based, full-featured animal management software at minimal cost to your organization

- Customer support is available online through our community help guide 24/7, featuring video and written instruction.
  - o Enterprise clients enjoy online chat along with phone support during with live staff during business hours.

- The use of webservices allows PetPoint Organizations to display a variety of information about animals in your database to an online audience.

- PetPoint Transfer Network – through an online PetPoint interface, Source Organizations can publish their available animals and manage requests for them, while Destination Organizations can search for animals, review information and request transfers. Animal information is electronically transferred between PetPoint organizations, eliminating the need to manually enter basic animal information.

PetPoint
DATA MANAGEMENT SYSTEM

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PetPoint Animal Management Software is also bundled with products and services available only by Pethealth Services (USA) LLC. to provide a seamless solution to animal shelters. Such products include but are not limited to 24PetWatch Microchips.

- *Automated Microchip Registration*: PetPoint automatically registers 24PetWatch microchips with no additional data entry or fees. There is no requirement for the adopter or owner to register the chip after adoption or public chipping service, ensuring that all microchipped animals are registered to the owner at the time of adoption or implantation.
- 24PetWatch Microchips are manufactured by the World Leader in animal identification with exceptional quality and they meet all ISO standards.
- 24PetWatch microchips are ISO Compatible Microchips and compliant with ISO 11784/11785, 24PetWatch chips are also offered at a discounted rate to all cities, municipal shelters and non-profit using PetPoint

Sincerely,

Signed by:

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Todd Whittington
Vice President, Revenue and Partnership
PETHEALTH SERVICES (USA) LLC