

KATHLEEN R. McNAMARA, LCSW, MPA

PROFESSIONAL EXPERIENCE

Supervisor, Carol Stream Police Department Social Service Unit (SSU), Carol Stream, IL

September 2020 – Present

Clinical Manager – Oversee clinical service provision: therapy cases, Station Adjustments, Crisis Interventions, Involuntary hospitalizations, child welfare cases, etc.

Inter-Agency Liaison – Work with community partners to establish village-wide programming: Carol Stream Homeless Response Team, Carol Stream Provider's Network, Transportation Pilot Program with DuPage Crisis Services, CESSA Advisory Task Force on Police Social Work Co-Response Models

Unit Liaison – Report to Command Staff, Village Administrators regarding crisis interventions, special projects, and community presentations, etc. Collaborate with Community Development Department on placement for displaced residents after fires, natural disasters, condemned homes, etc.

Grant Writer – Successfully secured funding for a new staff member and developed new programming to serve residents in need.

Expert Consultant – Chosen to advise the Statewide Advisory Task Force on the implementation of the new Community Emergency Support Services Act (CESSA)

Police Social Worker, Carol Stream Police Department, Carol Stream, IL

July 1997 – September 2020

Project Management – Coordinate and Manage: Carol Stream Christmas Sharing Program, Police Department Peer Support Team, U-Visa Certification process, New Officer Orientation

Clinical Service Provision – Provide therapy to individuals, couples, and families: Station Adjustments, Juvenile Fire Setters' assessment and treatment, Domestic Violence treatment & safety planning, and Crisis Intervention (police, fire, and weather emergencies)

Bi-lingual Service Provision – Provide comprehensive social work services to monolingual, Spanish speaking clients: Therapy with individuals, couples, and families, Community Outreach Presentations in Spanish, Provide interpretation assistance to Police Officers, Finance Department, Community Development, and Village Administration staff

Training Provision – Develop and facilitate trainings for police personnel & community members on social service topics: Domestic Violence, Mental Health Emergencies, Mindfulness For Law Enforcement

KATHLEEN R. McNAMARA, LCSW, MPA

Adjunct Faculty, Columbia College of Missouri, Elgin, IL

February 2008 – Present

Lead Faculty Member (2018-Present) – Assist with hiring of new faculty members, evaluate faculty members in the classroom, and consult with faculty members on various classroom management issues

Instructor – Teach undergraduate Human Services & Public Administration courses: American Social Policy, Working with Communities and Organizations, Social Gerontology, Senior Seminar, and Public Administration & Policy

Adjunct Faculty, Aurora University, Aurora, IL (Online Program)

Fall 2016 – Present

Instructor – Teach undergraduate Social Work courses: Survey of Contemporary Social Work, Violence In America, and Social Welfare: Institutions & Policies

Field Instructor – Supervise AU MSW students in their field placements at the Carol Stream Police Department Social Service Unit (SSU)

Director, Association House Family Shelter, Chicago, IL

December 1993 – July 1995

Staff Supervision – Managed shelter staff and operations: Developed policies and procedures, Scheduled three shifts to provide 24 hour coverage, 365 days per year, Facilitated training for staff members, and Directed daily staff activities

Program Development – Designed and implemented shelter programs: After-School program, Client Grievance program, Conversion from emergency shelter to transitional shelter program

Resource Management – Managed program budget: Approved shelter expenditures, Wrote grant proposals, Completed quarterly reports for grant compliance, Initiated fundraising efforts

KATHLEEN R. McNAMARA, LCSW, MPA

EDUCATION

Northern Illinois University, Dekalb, IL

***Master of Public Administration*, 2014**

G.P.A.: 3.87 (4.0 Scale)

Concentration: Urban Management

Honors: Phi Alpha Alpha National Honor Society

Jane Addams College of Social Work, University of Illinois, Chicago, IL

***Master of Social Work*, 1997**

G.P.A.: 4.94 (5.0 Scale)

Concentration: Mental Health

Leadership Positions: Steering Committee Treasurer, N.A.S.W. & I.S.C.S.W. Board Member

Barnard College, Columbia University, New York, NY

***Bachelor of Arts*, 1992**

G.P.A.: 3.54 (4.0 Scale)

Major: Political Science Minor: Spanish

Honors: Cum Laude, Dean's List 1987-88, 1990-91, Student Leader Award 1991

CERTIFICATIONS

International Public Management Association for Human Resource Management HR Certificate

University of Illinois Medical School Certificate in Geriatrics

University of Illinois Medical School Certificate in Child and Adolescent Mental Health

National Disaster Medical Systems Certified Mental Health Specialist

International Critical Incident Stress Management Foundation Critical Incident Stress Management Certificate

Illinois State Police Hostage Negotiations Certificate

DuPage Federation on Human Services Reform and Northern Illinois University Public Benefits Specialist Certificate

Illinois Attorney General's Office Victim/Witness Advocacy Specialist (Advanced)

KATHLEEN R. McNAMARA, LCSW, MPA

PROFESSIONAL AFFILIATIONS

Member, National Association of Social Workers (NASW)
Member, Association of Police Social Workers (Former Vice President)
Member, Community Block Grant Advisory Board (DuPage County)
Member, Metropolitan Mayors' Caucus Diversity Issues Task Force
Member, DuPage MERIT Team Mental Health Advisor (Crisis Negotiators Team)

AWARDS

Carol Stream Rotary Club – Paul Harris Fellow (2025)
Carol Stream Citizen of the Year – Judges Recognition (2024)
NIU Model Public Administrator Award (2014)
Employee of the Year (2004)
Chief's Award of Merit (2002)
Employee of the Year (1999)

SKILLS

Fluent in Spanish
Public Speaking (English and Spanish Presentations)
Training Development & Delivery