



DUPAGECOUNTY

Technology Committee – IT Projects Update



Technology **Committee**

Technology Projects Update



DUPAGECOUNTY



2024 Major Accomplishments

- ✓ DuPage County Intranet Project
- ✓ New Learning Management System (LMS) Implementation
- ✓ New IT Applications Portal
- ✓ Tyler Property Tax Post-Implementation Activities
- ✓ CrowdStrike Cybersecurity Application Implementation
- ✓ Mitel Core Phone System Upgrade
- ✓ eDiscovery Tool Upgrade
- ✓ Board Room Renovations



DUPAGECOUNTY



ERP Systems

What: Implementing new ERP systems to enhance performance and streamline workflows

Highlights:

- **HR/Payroll System (Dayforce) Implementation**
 - **Go-live Date: Q2 2025 (April timeframe)**
 - Actively addressing implementation challenges and moving things forward
 - Hot Issues:
 - Data Quality
 - Parallel Testing
 - Communication and Training
 - PBJ Report for Care Center
 - Finance Reporting
- **Finance ERP RFP**
 - TBD

Watch Items:

- **Timing of Financial ERP RFP launch and integration requirements**

ENTERPRISE
RESOURCE
PLANNING



DUPAGECOUNTY



Mainframe Shutdown Project

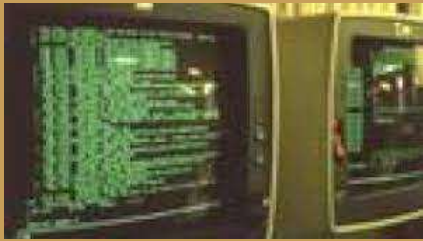
What: The IT Department will shut down DuPage County's 40-year-old mainframe in **2025**

Highlights:

- Timeline Change: **Q1 2025 (January)**
- Launched the IT Apps Portal for remaining mainframe applications.
- Warrants Application: CloudGavel was selected as the new application to manage warrants. The Sheriff's Office anticipates the application will launch at the beginning of 2025.

Watch Items:

- Applications remaining on the mainframe (**Warrants**)



DUPAGECOUNTY



Additional Project Updates



- PRMS MFR/OCR 10.0 Upgrade Project – **IN PROGRESS**
- PRMS RFP (Planning Phase) – **IN PROGRESS**
- FOIA Request Tool – **NOT STARTED**
- Operational Excellence Campaign – **IN PROGRESS**





Municipal Tech Roundtable

November Meeting Highlights – Completed

1. CrowdStrike Outage Update
2. DuPage Mutual Aid Technical Team (“DuMATT”) Update
3. New GIS Applications – Presentation
4. Shared GIS Applications, Data, and Services
5. Collaboration Opportunities Updates
 - Cybersecurity Taskforce
 - AI Taskforce
 - Police Records Management System



Next Meeting: Thursday, February 6, 2025



DUPAGECOUNTY



Q & A



DUPAGECOUNTY



DUPAGECOUNTY

Thank you!
