

## Department Overview

The Emergency Telephone System Board strives to prudently utilize 9-1-1 surcharge to provide the Public Safety Answering Points (PSAPs) within its 9-1-1 System with infrastructure and trained personnel that are capable of receiving and dispatching a 9-1-1 call request for emergency response that meets statutory requirements and National Emergency Number Association (NENA) standards.

## FY2027 Proposal Details within OpenGov

### Short Term Objectives

- Complete portable radio replacement for end of life/end of support radios for the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System)
- Deploy Advanced Encryption Standard (AES) Encryption of the radios on the DEDIR System
- Mobile radio replacement for end of life/end of support radios for the DEDIR System
- Fire Station Alerting
- Strategic Plan

### Long Term Objectives

- Review and strengthen cybersecurity protocols
- Ongoing review of COOP
- Work with other County agencies and municipalities to identify projects and services that can be more efficient through consolidation, standardization and shared resources

## FY2026 Proposal Details within OpenGov

### Short Term Objectives

- Complete radio replacement for end of life/end of support radios for the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) ***In process***
- Strategic Plan ***In process***
- Replacement of Administrative Phones ***In process***

### Long Term Objectives

- Fire Station Alerting RFP
- Computer Aided Dispatch RFP
- Continual monitoring and systems penetration testing and infrastructure review
- Ongoing review of COOP
- Work with other County agencies and municipalities to identify projects and services that can be more efficient through consolidation, standardization and shared resources