

QUOTATION

Number 664284

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To: 13032

DUPAGE COUNTY DOT 421 N COUNTY FARM ROAD WHEATON IL 60187-2553 USA

> **Quote Date:** 5/5/2025 **Expires**: 6/27/2025

Terms: NET 60 BASED ON APPROVED CREDIT

FOB: DESTINATION-FRT INCLUDED

Salesperson: MITCH BRIGHT

Email: MB@TCC1.com Phone: (630) 248-2439

Attn: WILLIAM EIDSON

Email: WILLIAM.EIDSON@DUPAGECO.ORG **Phone**: 630-682-7318 Fax: 630-510-2736

> Letting Date: Location: COUNTY OF DUPAGE, IL

Book / Call / Item: **Description:** CENTRACS SMA RENEWAL 1-YEAR

Contract No:

Part Number / Description **Unit Price** Qty/UM **Net Price CENTRACS PREMIER SMA - 1 YEAR** 36,773.00 1.00 EA 36,773.00

CENTRACS ATMS - SOFTWARE MAINTENANCE AGREEMENT FOR 1-

YEAR

(COVERAGE EFFECTIVE JULY 1ST, 2025 - JUNE 30TH, 2026)

PREMIER - Provides for:

One annual upgrade for the supported software. Upgrades will be performed via a remote connection provided by the Agency.

System Health Monitoring. A third-party application is used to collect data from the Centracs Software, the Centracs Database, the Centracs System Servers and the Centracs System Network that can be reviewed to identify anomalous system behavior.

Cloud backup of Core database

Technical support of system software via telephone, email, Tech Support Site, or remote access provided by

the Agency.

Dedicated Web Port Access. Ability to view open tickets, open new tickets, see status updates.

> Item Total: 36,773.00

> > 0.00

Misc Charges and Adjustments:

Quote Total: 36,773.00