



**Altec Industries, Inc.**  
210 Inverness Center Drive  
Birmingham, AL 35242

Wednesday, April 24, 2024

Roula Eikosidekas

630-407-6920

Dear Roula,

Altec is proud to provide products and services that help crews work SAFER & SMARTER. Altec is committed to bringing you the services and products you need as your sole source provider for Altec OEM parts and accessories.

There are no other retailers or dealers currently authorized to distribute ALTEC OEM parts. Altec cannot verify the authenticity, properties or condition of third party supplied "Altec" parts. Therefore, "Altec" parts purchased from another source will lack the warranty to the first purchaser, normally provided by Altec Industries, Inc. Altec specifically excludes the responsibility and liability for injury, property damage or loss of use, should an accident or damage occur, due to failure of said third party supplied "Altec" part(s).

Note: Per ANSI A92.2 Responsibilities of Owners: 8.9 Parts. When parts or components are replaced, they shall be identical in specification and function to the original aerial device parts or components or shall provide an equal or greater factor of safety.

For additional assistance with Parts, Tools, & Accessories, Shop Service, or Mobile Service/Technical Support, please call 1-877-GO ALTEC.

Northern Illinois Mobile Service current hourly rate: \$179

Grayslake Service Center current hourly rate: \$170

Parts are priced at 0% off list

Sincerely,

Thomas Browne

Mobile Service Supervisor