



DuPage County Sheriff, IL - Compliance as a Service

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DuPage County Sheriff, IL

501 N. County Farm Road
Wheaton, Illinois 60187
United States

Jason Snow

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Comments

This proposal for DuPage County Sheriff's Office includes pricing for ThinkGard's co-managed Compliance as a Service for 15 months.

Billing Terms: 15-month contract

November 2025 - February 2027 at a lump sum of: \$34, 687.50

All applicable taxes will be assessed at time of billing.

The Interlocal Purchasing System (TIPS): <https://www.tips-usa.com>

ThinkGard contract number: 220105



Products & Services

Compliance as a Service (CaaS - GRC) - Public Sector

In the dynamic landscape of public sector organizations, the need for robust Governance, Risk, and Compliance (GRC) solutions is more critical than ever. Our tailored GRC solution for the public sector is a comprehensive platform designed to address the unique challenges faced by government entities in adhering to regulations, managing risks, and enhancing governance practices. 1x \$34,687.50/ 15-months

Key Features:

1. Regulatory Compliance for Government Entities:

- Centralized hub for monitoring, assessing, and managing regulatory compliance specific to the public sector.
- Ensures adherence to governmental policies and mandates.

2. Risk Identification and Assessment for Public Services:

- Effective identification, assessment, and prioritization of risks to organization.
- Quantification of potential impacts and likelihoods for proactive risk mitigation strategies.

3. Policy and Procedure Management for Government Operations:

- Streamlined creation & distribution of policies and procedures.
- Promotion of accountability and transparency in operations.

4. Government Audits and Assurance:

- Housing all data and documentation needed for various audits.
- Assisting in audit process, tracking findings, and generating comprehensive reports.

5. Incident and Issue Tracking for Government Transparency:

- Centralized system to promote transparency and accountability.
- Timely capture and analysis of incidents to uphold public trust.

6. Workflow Automation for Government Efficiency:

- Improved operational efficiency through designed and implemented workflows of routine GRC processes.
- Reduction of manual efforts, minimization of errors, and consistency in governance practices.

7. Real-time Monitoring and Reporting for Accountability:

- Design & build real-time dashboards and customizable reports for insights into the GRC status of organization.
- Monitoring of key performance indicators, compliance metrics, and risk trends.

8. Collaborative Platform for Inter-Agency Cooperation:

- Fostering collaboration among different departments and agencies through an integrated platform.
- Encouraging communication and knowledge-sharing to strengthen the overall GRC



framework.

Additional Services:

1.) Security Framework Identification and Implementation:

- Assessment of current security posture and identification of gaps.
- Strategic guidance to move the organization into a robust security framework.
- Advisement of needed security measures to safeguard sensitive information and ensure resilience against cyber threats.

2.) Conducting scheduled tabletop exercises (per request) with IT staff to prepare in the event of an incident

3.) Creation and maintenance of a Cyber Incident Response Plan (CIRP) in accordance with Department of Homeland Security guidelines.

Benefits:

- Government Compliance Assurance: Ensure compliance with regulatory requirements specific to the public sector, minimizing legal risks and ensuring good governance.
- Enhanced Public Trust: Promote transparency, accountability, and responsiveness, reinforcing public trust in government entities and their ability to deliver essential services.
- Operational Resilience: Strengthen the resilience of government operations by identifying and mitigating risks, ensuring continuity in the delivery of critical public services.
- Efficient Resource Allocation: Optimize resource allocation through streamlined GRC processes, allowing organization to focus on priorities that matter most to the public.

Elevate your public sector governance, risk management, and compliance efforts with our tailored solution, including strategic support for moving your organization into a robust security framework.

*Can add Incident Response services for additional fee.

ThinkGard - Governance, Risk, & Compliance (GRC) Implementation Service

1 x \$3,468.75

A one-time fee that includes implementation, deployment, and optimization of ThinkGard's GRC platform and service.

Annual subtotal	\$34,687.50
One-time subtotal	\$3,468.75
Total	\$38,156.25



This quote expires on November 30, 2025



This Order is entered into as of September 23, 2025 between ThinkGard, LLC a Delaware corporation ("Company") and DuPage County Sheriff, IL ("Client")

Order Governed by the Master Agreement

This Order is part of, and incorporated into, the Master Agreement between DuPage County Sheriff, IL and ThinkGard, LLC and is subject to the terms and conditions of the agreement and any definitions contained in the Agreement. If any provision of this Order conflicts with the Agreement, the terms and conditions of the Agreement shall control.

Deliverables & Services

Services Onboarding

1. Company will leverage project manager to manage the following onboarding activities:
 1. Deployment & configuration of systems, detailed in this agreement, designed for best practice.
 2. Creation of agent and installation packages for client to deploy in production environment.

Compliance as a Service

1. **Compliance Roadmap Development:** Following the gap analysis, Company will develop a customized strategy for bridging the identified gaps. This actionable roadmap will be practical and phased, addressing immediate compliance needs while also outlining a trajectory for long-term security improvements. The roadmap will act as a guide for achieving and upholding ongoing compliance.
2. **Policies and Procedures Creation:** Leveraging the findings from the gap analysis and roadmap stages, Company will formulate tailored policies and procedures that align with applicable security controls. These documents will establish clear, actionable guidelines for maintaining compliance and best practices as part of Client's daily operations.
3. **Integrated Policy and Procedure Optimization:** Company will engage in the continuous enhancement of cybersecurity policies and the establishment of a comprehensive Security Governance Framework tailored to Client's specific operational requirements, ensuring consistent adherence to compliance standards.
4. **Continuous Compliance Monitoring:** Company continuous compliance monitoring will involve systematic evaluations of security controls to proactively identify and mitigate non-compliant controls, along with regular updates to the Compliance Monitoring Plan to stay current with evolving cybersecurity trends and applicable requirements.

Exclusions

Items other than those included above are expressly excluded from the Services provided within this Order. The following exclusions and clarifications are intended to clarify the scope of services for this order:

1. When client requests services by Company not explicitly included in this agreement, they are agreeing to invoicing of said services per the terms outlined in the Master Agreement. For all services which incur additional hourly fees, Company will notify the client that these services are outside the scope of this work order and will receive approval from client prior to rendering these additional services.
2. Software and licensing purchased by the client directly from a third-party vendor are not included as a part of services to be supported.

3. Should deficiencies, malware infections, or critical vulnerabilities be discovered during the deployment of services, Company will bring to Client attention and discuss the impact of the deficiencies on Company's ability to provision the Services and provide client with options to correct the deficiencies. Initial remediation hours will be billed outside of this Order unless otherwise explicitly stated in this Order.



Assumptions

1. Company reserves the right, at its discretion, to pass onto the client any changes to obligations, such as terms or pricing imposed on Company by a given vendor, for an offering that is currently resold to the client at any time during the current agreement term.
2. The items defined in this Order are designed to enhance the security of the customer environment. There is no guarantee that any security measure will prevent a data breach, infection, or other cyber security incident.

Client Responsibilities

1. Client will provide a primary point of contact for Company to work with on all services provided in this Order.
2. Client will be responsible for ensuring applicable agents and software are deployed to Client devices.
3. Client will maintain both hardware and software maintenance agreements with the source Vendor whenever possible to allow for ongoing access to security updates and to provide quick replacement of non-functioning components.
4. Third party tool licensing may be required for additional cost.

Invoicing

1. Recurring services, if included, shall be provided for term indicated in Products & Services, starting from the date of the first recurring invoice (Effective Services Start Date), unless terminated in accordance with the terms of this Order or the Master Agreement.
2. Upon execution of an Order, Company shall invoice Client for all non-recurring charges due for Company to commence Services, including any onboarding fees. Upon activation of the Services, billing shall commence, and Company shall invoice Client for monthly recurring charges in advance of providing managed services. If the Order start date does not fall on the first calendar day of a month, Company shall calculate the first month's Services on a prorated basis.
3. Any taxes related to services purchased or licensed pursuant to this Order shall be paid by Client or Client shall present an exemption certificate acceptable to the taxing authorities. Applicable taxes and freight charges shall be billed as a separate item on the invoice.
4. Unit rates will automatically increase annually on the anniversary of the Effective Services Start Date equivalent to the CPI change for All Urban Consumers or by 4.00%, whichever is higher.
5. The terms of this Order will automatically renew for an additional term of equivalent length to the current active term unless notice of termination is provided by either party no fewer than 90 calendar days prior to expiration of the current active term.

6. Company will audit the Client's usage of the quantity of Services on a monthly basis; for each quantity of Services found in excess of the amount stated in this Order above, Company will increase the monthly service fee amount by the corresponding unit price stated above.
7. At no time during the term of this Order will the fees payable under this Order (i.e. the monthly subtotal amount) drop below seventy-five percent (75%) of the initially agreed upon monthly subtotal stated above.
8. In the event of the early termination of the Agreement in accordance with Section 3.3 of the Master Agreement, Client agrees that the initially agreed upon monthly subtotal stated above shall be used for calculating fees due for the remaining term of the Agreement.
9. Additional services may be added at any time during the life of this Order at the unit price listed above.



Signature

Choose a profile to start the e-signature process.

Jason Snow

jason.snow@dupagesheriff.org

Verify to sign

Ryan Ashburn

ryan.ashburn@vc3.com

Verify to sign

Questions? Contact me



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