

# **DU PAGE COUNTY**

421 N. COUNTY FARM ROAD WHEATON, IL 60187 www.dupagecounty.gov

# **Technology Committee Final Summary**

Tuesday, October 3, 2023 11:30 AM Room 3500A

## 1. CALL TO ORDER

11:30 AM meeting was called to order by Chair Yeena Yoo at 11:13 AM.

#### 2. ROLL CALL

PRESENT	Berlin, Cronin Cahill, Carrier, Eckhoff, Galassi, Henry, Kaczmarek, Rutledge, White, and Yoo
ABSENT	Mendrick
LATE	Gustin

#### 3. CHAIRWOMAN'S REMARKS - CHAIR YOO

Chair Yoo announced that the IT Web team won two awards from the National Association of Government Web Professionals. The first is the Members Choice Award for the best in government web communications, design, development, and innovation, in the City/County Large Population Group, for the new County website. The second award is for Excellence in Digital Innovation and Engagement for the DuPage County Victims of Domestic Violence QR Code Project. She and the committee congratulated the Debbie Deacy and the Web team for their achievements.

# 4. PUBLIC COMMENT

No public comments were offered.

## 5. APPROVAL OF MINUTES

# 5.A. **23-3199**

Approval of Minutes for the Technology Committee - Regular Meeting - Tuesday, September 19, 2023

**Attachments:** 2023-09-19 Technology Minutes

**RESULT:** APPROVED

**MOVER:** Cynthia Cronin Cahill

**SECONDER:** Kathleen Carrier

# 6. BUDGET TRANSFERS

#### 6.A. **23-3200**

Budget adjustment total of \$1,287,050 from 6000-1225-54100 (IT Projects Capital Infrastructure - IT Equipment) for the following: \$102,000 to 6000-1225-53020 (IT Projects Capital Infrastructure - Information Technology Services), \$218,280 to

6000-1225-53806 ((IT Projects Capital Infrastructure - Software Licenses), and \$966,770 to 6000-1225-53807 (IT Projects Capital Infrastructure - Software Maintenance Agreements) to cover the cost of Tyler travel expenses, software licensing, and software maintenance through FY2023.

Mr. McPhearson explained that this budget transfer is necessary because, while the items have been budgeted for, the funds begin in one budget line and need to be reallocated to the correct lines to cover invoices from Tyler.

Member Eckhoff asked how the Tyler property tax implementation is coming along. Mr. McPhearson said it is going better than it was. He said we went live in January but we have been doing cleanup work since. He said we seem to run into new issues periodically that we need to address. Deputy Treasurer Paul Hinds agreed with Mr. McPhearson and said we do find challenges which Tyler then helps to fix. He said there are still issues with the assessors uploads, but the team was working on it yesterday and it appears to be fixed.

Member Eckhoff commented that the Circuit Court Clerk had some issues with Tyler a year or so ago. Mr. McPhearson explained that their office is not using Tyler's application directly, but they are using eFile Illinois, which is the state-mandated electronic filing application. He said that application needs to integrate with the Circuit Court Clerk's case management system, and there were integration issues with Tyler. He said he escalated those issues to Tyler leadership and they have been working directly with the Circuit Court Clerk and things have improved. Mr. McPhearson said DuPage County is in better shape than others, noting that Cook County started the same implementation of the same application in 2015 and still are not done with their implementation.

Member White asked if the extra work solving these issues is part of the original contract or additional costs. Mr. McPhearson said it is included in the original contract. Mr. Hinds explained that we have benchmarks Tyler must complete before we will pay them. Mr. McPhearson said the contract was written in milestones, which is something he recommends for all contracts.

Attachments: \$1,287,050.00 (Tyler Expenses FY23)

RESULT: APPROVED

MOVER: Sheila Rutledge

SECONDER: Kari Galassi

# 7. PROCUREMENT REQUISITIONS

#### 7.A. **TE-P-0066-23**

Recommendation for the approval of a contract purchase order to CyberRisk Alliance LLC, for a membership in the CyberSecurity Collaborative through the National Association of Counties (NACo), for Information Technology. This contract covers the

period of November 24, 2023 through November 23, 2026, for a contract total amount of \$34,999. Exempt from bidding per 55 ILCS 5/5-1022 'Competitive Bids' (D) IT/Telecom Purchases Under \$35,000. (ARPA ITEM)

Member Carrier asked Mr. McPhearson to expand on what is included with this procurement. Mr. McPhearson said this is a critical organization for us to be a part of. He said it is essentially cybersecurity experts throughout the nation who come together to create templates, do exercises, plan for cybersecurity issues, and provide tools and templates that would be difficult for us to do without them. He said this is in addition to our cybersecurity specialist. He said being part of this organization probably saves us hundreds of thousands, if not millions of dollars a year because they help Michelle and others with cybersecurity questions, issues, and other things of that nature. Chair Yoo noted that we have been part of this organization since 2020. Member White said this organization works a lot with counties and has a lot of experience helping counties, so if someone encounters a threat they would let other members know. Mr. McPhearson confirmed.

<u>Attachments:</u> <u>CyberRisk Alliance (Cybersecurity Collaborative) - PRCC</u>

<u>CyberRisk Alliance (Cybersecurity Collaborative) - Quote</u> CyberRisk Alliance (Cybersecurity Collaborative) - VED

**RESULT:** APPROVED AND SENT TO FINANCE

**MOVER:** Patty Gustin

**SECONDER:** Cynthia Cronin Cahill

# 7.B. **23-3201**

Recommendation for the approval of a contract purchase order to Tyler Technologies, Inc., for the purchase of Tyler One Identity Workforce Advanced multifactor authentication software for the Tyler IaaS World Software, for Information Technology. This contract covers the period of October 4, 2023 through October 3, 2024, for a total contract amount of \$17,775. Exempt from bidding per 55 ILCS 5/5-1022 'Competitive Bids' (D) IT/Telecom purchases under \$35,000.00.

Mr. McPhearson said this item is not directly related to the budget transfer at all and is its own separate item. He said this is to add multi-factor authentication for the Tyler system to have additional security coverage.

Attachments: Tyler Technologies - PRCC

Tyler Technologies - Quote #2023-426000-R7K4C1

Department VED Placeholder

RESULT: APPROVED

MOVER: Sheila Rutledge

SECONDER: Patty Gustin

# 8. INFORMATIONAL ITEMS

# 8.A. **DC-P-0017-23**

Recommendation for the approval of a contract to Accela, Inc., for annual subscription service for Velosimo software integration between Accela on-line permitting software and Bluebeam plan review software, for the period of December 1, 2023 through November 30, 2024, for a contract total amount not to exceed \$30,618 (Building & Zoning - \$7,654.50, Division of Transportation - \$7,654.50, Public Works - \$7,654.50, Stormwater - \$7,654.50). Per 55 ILCS 5/5-1022 (d) IT/Telecom purchases under \$35,000.

Member Carrier noted that there is a spelling error in the justification on the procurement checklist where it said bride instead of bridge.

Attachments: PRCC Accela - Velosimo FY24.pdf

Accela - Velosimo Renewal Form FY24

Vendor Ethics Placeholder.pdf

**RESULT:** APPROVED AND SENT TO FINANCE

**MOVER:** Patty Gustin

**SECONDER:** Kathleen Carrier

#### 9. OLD BUSINESS

Chair Yoo said there was a cybersecurity email sent out by Michelle Amanti regarding October being cybersecurity month.

# 10. NEW BUSINESS

No new business was discussed.

#### 11. ADJOURNMENT

With no further business, the meeting was adjourned.