



DU PAGE COUNTY

ETSB - Policy Advisory Committee

Regular Meeting Agenda

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

Monday, January 5, 2026

2:00 PM

Room 3500A

Join Zoom Meeting

<https://us02web.zoom.us/j/86154018160?pwd=JPamB0S4gpZg8FGJeBL2Lo0lfRya0X.1>

Meeting ID: 861 5401 8160

Passcode: 680947

- 1. CALL TO ORDER**
- 2. ROLL CALL**
- 3. PUBLIC COMMENT**
- 4. CHAIR'S REMARKS - CHAIR SELVIK**
- 5. MEMBERS' REMARKS**
- 6. CONSENT ITEMS**
 - 6.A. **[26-0131](#)**
DEDIR System December Maintainer Report
 - 6.B. **[26-0133](#)**
January DEDIR System Update
 - 6.C. **[26-0132](#)**
ETSB PAC Minutes - Regular Meeting - Monday, December 1, 2025
- 7. DISCUSSION ON ACCESS TO NON DEDIR SYSTEM MEMBERS FOR
"DU STWD TAC1" and "DU STWD TAC2"**
 - 7.A. **[26-0158](#)**
MEMORANDUM re DU STWD TAC 1 and TAC2 January 5 2026
 - 7.B. Allowing Non-DEDIR System Saturation Patrol members assigned to Task Force
 - 7.C. Allowing access to non DEDIR System Saturation Patrol member agencies (All radios)

8. DEDIR SYSTEM8.A. [25-2332](#)

Discussion of Policy 911-005.6: DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Use of Emergency Button

9. OLD BUSINESS**10. NEW BUSINESS****11. ADJOURNMENT**

11.A. Next Meeting: Monday, February 2 at 2:00pm in Room 3-500A



ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0131

Agenda Date: 1/5/2026

Agenda #: 6.A.



Solving for safer. Communities, schools, hospitals, businesses everywhere.

TO: Linda Zerwin, ETSB Executive Director
FROM: Jennifer Jager, Motorola System Manager
DATE:
SUBJECT: STARCOM21 DEDIRS Monthly Report

Projects:

DEDIR System Radio Replacement

APX Next XN Fire Portables: All 29 agencies have now been deployed. Three fleetwide changes have been identified and updates are being progressively sent to users (NWCD update to secure, vFD 3 and direct update, and a correction for Zone 33 FG power).

APX Next Police Portable:

Encryption - The ADP to AES encryption plan discussion is ongoing. Changes to the existing plan to duplicate talkgroups are continuing to be discussed looking instead into the possibility of patching talkgroups temporarily to simplify the transition for the users.

First touch of the Police radios for the encryption plan has now started. This site visit also includes one battery swap providing a new dated 2025 battery. By close of 2025, ten (10) agencies will have been completed. Remaining agencies are continuing to be scheduled as fleetmaps are submitted and firmware updates to version 9.40 are completed.

APX 4000 Portable:

Encryption - The APX4000 channel limitation evaluation was submitted to the Motorola encryption team. The APX4000s owned by ETSB will be replaced with APX Next radios. The Service Manager will have to work with agencies on the agency owned APX4000s for the transition.

Emergency activation configuration update was created to address a programming issue and a schedule was developed in Monday.com to update radios. Emergency activation configuration change has been applied to 22 agencies/397 radios have been programmed. There is 1 radio that remains to be programmed (Wheaton). If this radio fails to turn up prior to the encryption update, it will be swapped for an APXNext.

Wheaton PD WHP Stienke 426CXZ1209

APX8500 Mobile:

Boxed APX8500s will be returned to Motorola Solutions, Inc. and installed APX8500 will be returned when replacement units are ready.

APX7500 Mobile:

Motorola is working with ETSB to establish a plan to upgrade the mobiles to support TDMA, multikey encryption, and AES. Motorola is requesting the mobiles be removed from the vehicles to perform the updates. ETSB will discuss options with the PAC Fire Focus to make a determination as to how to proceed.

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Programming – Projects

Codeplug updates: Fire agencies were all sent an update for two changes: NWC FD channels 1-4 to point to NWCD's new encrypted talkgroups and second, both vFD3 and vFD3 Direct frequencies were updated. A third change was found at a later date for a Zone 33 FG power correction and is being sent to the radios by agency after the first update has been completed on all radios. These changes are pending the user's accept the updates on the radio.

Codeplug Creation: N/A

Radio Alignment: There were none last month.

Service Tickets

History	2024		2025	
Category	Opened	Closed	Open	Closed
APX7000XE	81	80	72	57
APXNext (PD)	144	140	153	96
APXNextXN (FD)	1	1	142	72
APX 8500 mobile)	42	42	15	7
APX4000	11	11	36	20
Total	279	279	418	252

November

2025	Year to Date		Past Month					
			Totals		Categories of Tickets			
Category	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX 7000XE	69	57	3	2	0	1	0	2
APX Next (PD)	134	91	21	13	2	13	0	6
APX NextXN (FD)	132	68	14	3	2	7	0	5
APX 8500 (mobile)	0	0	0	0	0	0	0	0
APX4000	29	16	2	0	0	1	0	1
Total	364	232	40	18	4	22	0	14

December Through 12/22/2025

2025	Year to Date		Past Month					
			Totals		Categories of Tickets			
Category	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX 7000XE	69	55	3	0	0	0	0	3
APX Next (PD)	132	83	19	5	1	13	0	5
APX NextXN(FD)	128	69	10	4	5	4	1	0
APX 8500(mobile)	15	7	0	0	0	0	0	0
APX4000	34	20	7	4	1	4	0	2
Total	378	234	39	13	7	21	1	10

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STARCOM21 Scheduled Maintenance:

System Maintenance:

Maintenance was canceled for December

System Patches:

- IL STARCOM Monthly Application of Windows Motopatch 2025.11 – Patching 12/15/25. Monthly MOTOPATCH for Windows process was performed on applicable clients in your ASTRO System.

Command Central Patches:

There was none last month.

SmartConnect Patches:

Scheduled maintenance was completed. During this time, users should not have experienced any operational impact. However, inactive SmartConnect sites may trigger alerts on UEM, please ignore them.

Start: 8/Dec/2025 @ 11:00 PM CST (UTC -6)

End: 9/Dec/2025 @ 2:00 AM CST (UTC -6)

Radio Central Patches: There were none last month.

Radio Management CPS Patches: There were none last month.

Radio Central Migration:

One radio remains outstanding to be transitioned to the new Radio Central. This radio is pending installation of an update.

Serial Number	Model Number	Codeplug Version	Firmware Version	Group	Radio Alias	Job Status	Last Contact Time
142CXX0922	H45TGT9PW8AN	R29.00.01	R04.61.00	BEP	BEP CARRERA	Running: Waiting For Device	1/30/2023 5:55:20 PM

Releases:

Fire radios were deployed on firmware R09.40 which was released June 2025. The Police radios have been sent a firmware update to R09.40 and have been requested to confirm all units are upgraded prior to the first touch encryption visit. The System Manager will provide an updated list of units pending the upgrade prior to the scheduled calendar visit.

STARCOM21 Unscheduled System Outages: There was none last month.

Meetings:

PAC meeting Monday December 1

ETSB Podcast December 17

Training: None

Grade of service report:



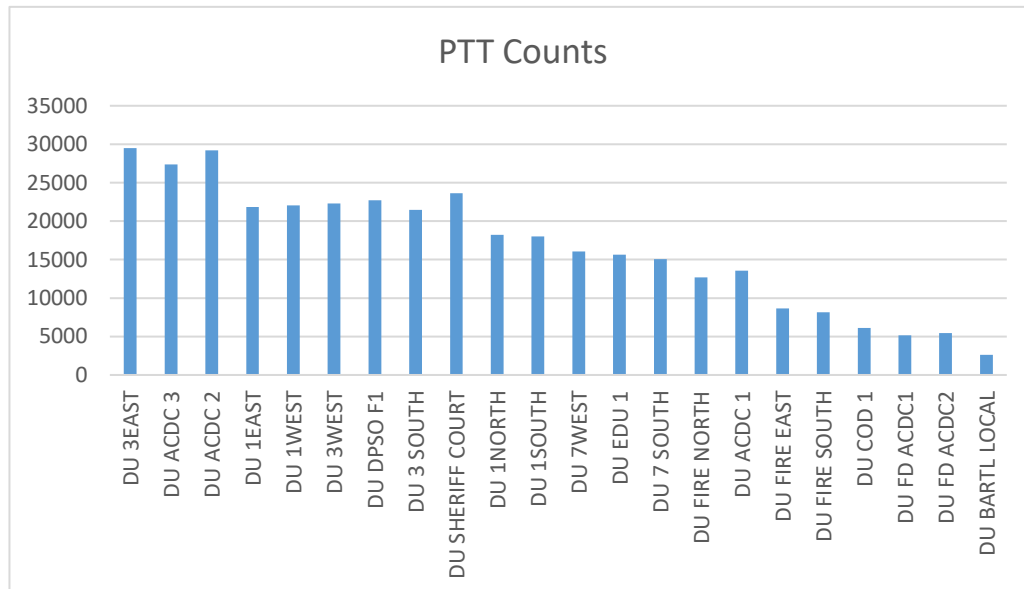
November 2025 Starcom21 GoS Report											
	GoS Calculations					PTT and Busy Data					
Hour	GoS	Utilization	Erlangs	Excess Erlangs	Days of Data	Total PTTs	Total Talk Time (sec)	Average Talk Time (sec)	Total Busy	Total Busy Time (sec)	Average Busy Time (sec)
0:00:00	0.00	19.60	3.33	7.07	30.00	2434.50	11997.67	4.93	0.00	0.00	0.00
1:00:00	0.00	17.22	2.93	7.47	30.00	2194.87	10539.47	4.80	0.00	0.00	0.00
2:00:00	0.00	14.94	2.54	7.86	30.00	1781.37	9144.53	5.13	0.00	0.00	0.00
3:00:00	0.00	12.41	2.11	8.29	30.00	1493.03	7591.93	5.08	0.00	0.00	0.00
4:00:00	0.00	12.34	2.10	8.30	30.00	1469.30	7550.97	5.14	0.00	0.00	0.00
5:00:00	0.00	13.64	2.32	8.08	30.00	1662.07	8344.80	5.02	0.00	0.00	0.00
6:00:00	0.00	15.22	2.59	7.81	30.00	1874.43	9316.13	4.97	0.00	0.00	0.00
7:00:00	0.00	22.41	3.81	6.59	30.00	2674.93	13712.93	5.13	0.00	0.00	0.00
8:00:00	0.00	29.41	5.00	5.40	30.00	3453.50	17996.27	5.21	0.00	0.00	0.00
9:00:00	0.00	32.72	5.56	4.84	30.00	3926.13	20027.33	5.10	0.17	11.47	68.80
10:00:00	0.00	32.26	5.48	4.92	30.00	3884.67	19741.43	5.08	0.00	0.00	0.00
11:00:00	0.00	30.25	5.14	5.26	29.00	3665.10	18510.41	5.05	0.00	0.00	0.00
12:00:00	0.00	30.89	5.25	5.15	29.00	3746.28	18905.24	5.05	0.00	0.00	0.00
13:00:00	0.00	31.42	5.34	5.06	30.00	3803.57	19226.00	5.05	0.00	0.00	0.00
14:00:00	0.00	31.06	5.28	5.12	30.00	3797.97	19011.47	5.01	0.00	0.00	0.00
15:00:00	0.01	31.47	5.35	5.05	30.00	3834.60	19257.30	5.02	0.43	1.20	2.77
16:00:00	0.00	32.06	5.45	4.95	30.00	3892.20	19617.67	5.04	0.00	0.00	0.00
17:00:00	0.00	32.08	5.45	4.95	30.00	3903.20	19634.83	5.03	0.00	0.00	0.00
18:00:00	0.00	29.26	4.97	5.43	30.00	3575.57	17907.13	5.01	0.00	0.00	0.00
19:00:00	0.00	27.72	4.71	5.69	30.00	3443.57	16961.90	4.93	0.00	0.00	0.00
20:00:00	0.00	26.50	4.51	5.89	30.00	3297.70	16219.37	4.92	0.00	0.00	0.00
21:00:00	0.00	25.06	4.26	6.14	30.00	3119.57	15335.23	4.92	0.00	0.00	0.00
22:00:00	0.00	23.14	3.93	6.47	30.00	2965.03	14161.57	4.78	0.00	0.00	0.00
23:00:00	0.00	22.17	3.77	6.63	30.00	2780.97	13567.17	4.88	0.00	0.00	0.00

November 25 – December 23, 2025



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Group Alias	PTT Count
DU 3EAST	29488
DU ACDC 3	27373
DU ACDC 2	29215
DU 1EAST	21847
DU 1WEST	22064
DU 3WEST	22297
DU DPSO F1	22725
DU 3 SOUTH	21468
DU SHERIFF COURT	23634
DU 1NORTH	18221
DU 1SOUTH	18004
DU 7WEST	16050
DU EDU 1	15652
DU 7 SOUTH	15065
DU FIRE NORTH	12705
DU ACDC 1	13565
DU FIRE EAST	8667
DU FIRE SOUTH	8141
DU COD 1	6113
DU FD ACDC1	5162
DU FD ACDC2	5456
DU BARTL LOCAL	2621





ETSB Other Action Item

421 N. COUNTY FARM
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File #: 26-0133

Agenda Date: 1/5/2026

Agenda #: 6.B.



Emergency Telephone System Board of DuPage County

DuPage Emergency Dispatch Interoperable Radio System Update

January 5, 2026 Report

Firmware Update:

Firmware - Police: At the end of this update is a list of Police agencies that still need to do the firmware update. There are roughly 117 radios that still need to update as of December 23. This update takes approximately 10-15 minutes and agencies have been asked to complete this update before they can be scheduled for their encryption site visit.

Freeze:

There is a **freeze** on changes so that the code plugs can be adjusted. The **freeze** began close of business 11/17/25 – **no exceptions** – all changes submitted after 11/17/25 will be held until encryption is complete with the exception of new officers and critical updates.

Encryption:

ETSB and Motorola met on December 8 to further talk about the encryption deployment plan.

A schedule for police agency first touch for encryption will be posted on Monday.com. For 2026, agencies will not be scheduled unless they have submitted their Fleetmap and completed their firmware update for all of their radios. See attached list of radios that still need to be updated. There are 117 that still need updating as of Tuesday, December 23.

Eleven agencies have been scheduled for encryption first touch through the end of the year. Winfield Police was the first test agency. The estimated time was 10 minutes per device. It was less and the 15 radios assigned to Winfield were completed in 30 minutes. This includes removing and reinstalling the mics and one firmware update. The firmware updates took several minutes. So, agencies will not be scheduled until the firmware update is complete.

2025 Schedule:

Agency	Date	Status	Estimated Time	Actual Time
Winfield PD	November 20	Complete	1.6	.5
Downers Grove PD	December 2	Complete	6.0	2.0
Addison PD	December 4	Complete	6.3	1.5
Bartlett PD	December 8	Complete	3.0	2.5
Darien PD	December 9	Complete	1.2	1.2
Clarendon Hills PD	December 9	Complete	2.0	.5
Warrenville PD	December 11	Complete	2.8	1.2
West Chicago PD	December 11	Complete	2.5	1.5
Lombard PD	December 16	Complete	3.0	1.5
Roselle PD	December 29	Scheduled	2.0	

ETSB staff continues to work on the larger encryption deployment plan with Motorola.

APXNext XN:

Fire radios deployment was completed on October 24, 2025. Since the deployment, several agencies have submitted tickets for mic replacement. Agencies were advised at delivery that ETSB did receive a bad batch of mics and while they were tested, if an agency experiences issues they should submit a ticket for replacement. Roughly 2 dozen have been replaced.



Emergency Telephone System Board of DuPage County

DuPage Emergency Dispatch Interoperable Radio System Update

Code Plug Updates - Fire agencies:

NWCD update: a new code plug was pushed out to finalize the NWCD encryption cutover. There are 52 radios that need to complete this update. See the attached list below.

Agency	% Complete	# Pending Update
Bartlett FPD	100%	0
Bensenville FPD	100%	0
Carol Stream FPD	100%	0
Clarendon Hills FD	100%	0
Darien-Woodridge FPD	100%	0
Downers Grove FD	100%	0
Glenside FPD	100%	0
Hinsdale FD	100%	0
Hanover Park FD	100%	0
Oak Brook FD	100%	0
Roselle FD	100%	0
West Chicago FPD	100%	0
Wheaton FD	100%	0
Winfield FPD	100%	0
Wood Dale FPD	100%	0
Westmont FD	100%	0
Oakbrook Terrace FPD	100%	0
Villa Park FD	100%	0
Tri-State FPD	100%	0
Addison FPD	92%	6
Bloomingtondale FPD	95%	3
Elmhurst FD	87%	4
Glen Ellyn FD	91%	5
Itasca FPD	83%	4
Lisle-Woodridge FPD	81%	10
Lombard FD	86%	10
Warrenville FPD	85%	5
York Center FPD	96%	1
Pleasantview FPD	85%	4

Fire Ground update: After review of the fire radios, this issue appeared only in the Wheaton Fire Department radios. A second update was pushed to correct certain fire ground talk groups that have been set for low power. Low power is a setting used for the mobiles only.

Mobile Deployment:

The initial kickoff meeting with ABeep and ETSB took place on Friday, November 21. ABeep is working with Andres to build a task list on Monday.com. The order for the new mobiles has been placed with a delivery of end of February.



Emergency Telephone System Board of DuPage County

DuPage Emergency Dispatch Interoperable Radio System Update

CommandCentral Aware:

Initial changes to this policy have been approved by the ETS Board based on the Police Focus Group discussions. The PAC acknowledges that this policy will evolve as we attempt to experiment with layers within CommandCentral Aware. The goals of this policy as are: first responder safety, preservation of data, integrity of the information for evidentiary purposes. Some discussion questions include agency to agency ability to view first line officers, investigators and command staff and access as requested by outside police, fire and RTCCs. ETSB is researching the ability to configure the views to create layers of access to allow for the GPS to remain intact in the event of an emergency button activation. Based on the passing of the policy, ETSB will be working with a few agencies as test cases to determine viability of the current goals. Your representatives should be soliciting feedback so please consider these items and provide feedback either to your PAC representatives or use a Zendesk ticket.

APX4000:

An emergency activation configuration change has been applied to 22 agencies/397 radios have been programmed. There is ONE radio remaining. The update will take about 15 minutes. If it is not brought in before the encryption site visit to Wheaton, ETSB staff will swap it for an APXNext.

Wheaton PD WHP Stienke 426CXZ1209

PAC Focus Groups

The Police Focus Group did not meet in December; no January meeting is scheduled as of the writing of this document.

The Fire Focus Group did not meet in December; no January meeting is scheduled as of the writing of this document.

PAC DEDIR System Monthly Summary

Motorola Wednesday Morning Status Call – December 3, 2025

AXS: Since the software update at ACDC there has been only one logout between the two PSAPs, last week at ACDC. We have pulled those logs and are looking into a root cause for this occurrence. Given the success of the update, Matt Downer will be on site the week of 12/8 to update the software at DU-COMM as well as ACDC as the newest release is now more recent than the one that was installed at ACDC several weeks ago. Matt will focus on DU-COMM first and then move over to ACDC to complete updates. Once complete we would like to move towards ATP for DU-COMM.

Encryption: Chris Severns set up a meeting with Linda and the Motorola team to discuss the process that was used at NWCD. This meeting is scheduled for 12/8. Based on this discussion Motorola will be able to consider the feasibility of this process for the DuPage encryption update.

DFSI: Motorola has provided Jim Connolly with the updates requested, aside from block diagrams. We are following up with him to get resolution on his punch list items. Additionally, Motorola has a meeting set up with DU-COMM and Leonardo on Friday 12/5 to discuss implementation at DU-COMM. More information to follow after this meeting.



Emergency Telephone System Board of DuPage County

DuPage Emergency Dispatch Interoperable Radio System Update

Motorola Wednesday Morning Status Call – December 10, 2025 – no call, ETS Board meeting

Motorola Wednesday Morning Status Call - December 17, 2025

AXS Consoles: Matt Downer was on site last week updating all console positions at DU-COMM and ACDC with the most current software version. Since Matt updated the consoles roughly a month and a half ago at ACDC, there has been only one log off issue at ACDC and none at DU-COMM. There have been 2-3 issues that have popped up at DU-COMM that are audio issues, but Ted has resolved them at this time. Dan Tipton has collected these tickets and is working to find root cause for resolution. Given that we have made significant progress on the logging off issues and the stability of the consoles, I would like to move towards completing the ATP so we can fully put the consoles to service, which will allow for more resources as issues occur in the future.

Encryption: We met with Linda last week and Matt Downer is working on the documentation with Linda's suggestions and requests for more information. We are continuing internal meetings to review the suggestions and implement them into the encryption plan.

DFSI: We are still working to resolve Jim's punch list items. Matt and Jordan are continuing to work on the technical side and Pete and Matt Cragg are working to see what can be done with the block diagrams. We are also looking to install and start testing the DFSI at DU-COMM in mid to late January.

Motorola Wednesday Morning Status Call - December 24, 2025 – No call because of the holiday.



Emergency Telephone System Board of DuPage County

DuPage Emergency Dispatch Interoperable Radio System Update

AGENCY FIRMWARE AND UPDATES PENDING LIST AS OF DECEMBER 23, 2025

CAROL STREAM PD	DU PAGE SHERIFF	OAK BROOK PD	HANOVER PK PD
CSP WILLIS	SOP BARNISH	OBP BS62	HPP 123
CSP ANDREVC	SOP CANCINO	OBP BS82	HPP 382
CSP ARANDA	SOP COTTER	OBP CY70	HPP 394
CSP BARWIOLEK	SOP DELELIO	OBP DG108	HPP 403
CSP BLAIR	SOP DICOSOLA	OBP EH79	HPP 405
CSP BOGUSKI	SOP DOHERTY	OBP JA401	HPP Unassign 3
CSP CHROBAK	SOP E CHAVEZ	OBP JD104	HPP Unassign 4
CSP DUMDIE	SOP FOX	OBP JK94	HPP Unassign 5
CSP HAUKE	SOP GODFREY	OBP JP96	GLEN ELLYN PD
CSP JUSTINIANO	SOP GREEN	OBP JP97	GEP TABLADILLO
CSP KALINOV	SOP HARRISON	OBP JV111	OSHEM
CSP KOELLER	SOP LONG	OBP JW114	DU OHSEM 3
CSP KUSTRA	SOP MENDRICK	OBP JW65	DU OHSEM 4
CSP MCGOVRN	SOP PRSCNWSKI	OBP JZ119	DU OHSEM 5
CSP PLAKETT	SOP SANZERI	OBP KL115	DU OHSEM 6
CSP RE HIRE	SOP VIZEK	OBP KP113	DU OHSEM 7
CSP ROE	WHEATON PD	OBP LM122	DU OHSEM 8
CSP ZAKRSKI	WHP Conway	OBP MA88	DU OHSEM 9
ELMHURST PD	WHP Kolzow	OBP MB99	SAO
ELP PT 312	WHP Larson	OBP MK47	DU SAO BERNARD
ELP TORZA	WHP Spare 1	OBP NB84	SAO D OLLECH
WOODRIDGE PD	WHP Waterous	OBP POLAUX4	SAO FRENCL
WOP 87	WHP Welsch	OBP PS121	SAO HUNDLEY
WOP 88	WHP Dempsey	OBP RD124	SAO MCANALLY
WOP 91	WHP Schutt	OBP RH107	SAO VON ALMEN
WOP 99	WHP Turney	OBP SR302	
WOP SPARE 3	WHPBelcaster	OBP TW80	
WOOD DALE PD	WHPGapasation	OBP VG117	
WDP Haumann	WHPMohammad	OBP WR116	



Emergency Telephone System Board of DuPage County

DuPage Emergency Dispatch Interoperable Radio System Update

FIRE AGENCY UPDATE

ADDISON FPD	BARTLETT FD	BLOOMINGDALE FPD	DOWNER GROVE FD
DUADF B73A	DUBAF MAULDING	DUBLF E23CON2	DUDGF STAT 102
DUADF B74A	GLEN ELLYN VFC	DUBLF N21 OFF	WINFIELD FPD
DUADF D72A	DUGEF E63A	DUBLF UTV 2	DUWFF E32
DUADF L72C	DUGEF E63B	PLEASANTVIEW FPD	DUWFF E32C
DUADF R71C	DUGEF E63C	DUPLF BC 151A	DUWFF E32D
DUADF R73C	DUGEF G62A	DUPLF ENG 153A	DUWFF E32N
ELMHURST FD	DUGEF O6A	DUPLF ENG152D	DUWFF G31C
DUELF ENG 1S	ITASCA FPD	DUPLF ENG153B	DUWFF G31N
DUELF ENG 3A	DUITF B67B	WARRENVILLE FPD	DUWFF M32
DUELF TWR 1A	DUITF C66A	DUWRF ENG12FFB	DUWFF M33
DUELF TWR 1B	DUITF E66C	DUWRF ENG13OFC	DUWFF M33A
LISLE-WOODRIDGE FPD	DUITF U66A	DUWRF TWR11FFA	DUWFF N31
DULWF CHF50	LOMBARD FD	DUWRF TWR11FFC	DUWFF N31C
DULWF DC50 B	DULOF BAT 44A	DUWRF TWR11OFC	DUWFF N31D
DULWF DC51	DULOF JOHNSON	WESTMONT FD	DUWFF N31N
DULWF E54 FFB	DULOF LOGSDON	DUWSF ENG 181A	DUWFF U31
DULWF INSP 51	DULOF MARKSCHT	DUWSF ENG 181B	DUWFF V31C
DULWF L51 DRV	DULOF NEWHIRE2	DUWSF ENG 181C	DUWFF V31D
DULWF L51 FFA	DULOF NEWPOS1	DUWSF ENG 181D	DUWFF V31N
DULWF L51 OFC	DULOF NEWPOS2	DUWSF MED 181A	YORK CENTER FPD
DULWF M54 DRV	DULOF NEWPOS3	DUWSF MED 181D	DUYCF CAR F78
DULWF S53 FFB	DULOF NEWPOS4		
	DULOF NEWPOS5		



ETSB PAC Other Action Item

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File #: 26-0132

Agenda Date: 1/5/2026

Agenda #: 6.C.



DU PAGE COUNTY

ETSB - Policy Advisory Committee

Draft Summary

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
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Monday, December 1, 2025

8:15 AM

Room 3500A

Join Zoom Meeting

<https://us02web.zoom.us/j/82361980170?pwd=hkdIJXgBiLLhHo4Od8TVfPqoS27NeY.1>

Meeting ID: 823 6198 0170

Passcode: 926321

1. CALL TO ORDER

8:15 AM meeting was called to order by Chair Selvik at 8:15 AM.

2. ROLL CALL

Attendees:

Linda Zerwin, DuPage Emergency Telephone System Board, non-voting Member
Eve Kraus, DuPage Emergency Telephone System Board (Remote)
Gregg Taormina, DuPage Emergency Telephone System Board (Remote)
Andres Gonzalez, DuPage Emergency Telephone System Board
Nick Kottmeyer, County Board Office
Marilu Hernandez, ACDC (Remote)
Jennifer Jager, Motorola (Remote)
Ben Koechling, ACDC (Remote)
Erik Maplethorpe, DU-COMM (Remote)
Bob Murr, College of DuPage (Remote)
Bret Mowery, York Center Fire (Remote)
Richard Sanborn Jr., York Center FPD (Remote)

On roll call, Members Benjamin, Burmeister, Clark, Fleury, Jansen and Selvik were present, which constituted a quorum.

PRESENT	Selvik, Benjamin, Burmeister, Clark, Fleury, and Jansen
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3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SELVIK

There were no remarks from Chair Selvik.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT ITEMS**6.A. [25-2896](#)**

DEDIR System November Maintainer Report

On voice vote, all Members voted “Aye”, motion carried.

Attachments: [Motorola System Manager Report November](#)

RESULT: ACCEPTED AND PLACED ON FILE

MOVER: Eric Burmeister

SECONDER: Chris Clark

6.B. [25-2897](#)

ETSB PAC Minutes - Regular Meeting - Monday, November 3, 2025

On voice vote, all Members voted “Aye”, motion carried.

Attachments: [11-3-2025 PAC Minutes Summary](#)

RESULT: ETSB RECEIVED AND PLACED ON FILE

MOVER: Craig Jansen

SECONDER: Eric Burmeister

7. COMMITTEE APPROVAL REQUIRED**7.A. [25-2898](#)**

Approval of a Memorandum of Understanding Modification between the Emergency Telephone System Board of DuPage County and the Naperville Fire Department pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System).

Vice Chair Clark asked if this modification needed to return to the Emergency Telephone System Board. Executive Director Zerwin said it did not and added that the 14 day notification period was completed with no objections. On voice vote, all Members voted 'Aye', motion carried.

Attachments: [Naperville FD DEDIR System Access Modification Application Redacted](#)
[911-005.2 Attachment Outside Agency CKR MOU Naperville FD redacted](#)

RESULT: APPROVED

MOVER: Chris Clark

SECONDER: Tyler Benjamin

8. PARENT COMMITTEE APPROVAL REQUIRED

8.A. [ETS-R-0073-25](#)

Resolution to approve the language Policy 911-005.13: DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Command Central Aware. (PAC Recommended for Approval: 6 Aye, 0 Nay, 0 Absent).

Member Burmeister made a motion to recommend approval to the ETS Board, seconded by Vice Chair Clark, and Chair Selvik opened the item for discussion.

Executive Director Zerwin said there was a strong desire to move the policy forward and get it out to the agencies and said it would likely return for further refinement. She said the draft was originally designed for PSAPs and agency language had been added so agencies could begin testing layers to see how they worked. Executive Director Zerwin said the Police Focus Group had reviewed redline copies and language had been added to allow the PAC and the Executive Director to change the form, and the layers were moved out of the policy and into the form to allow more flexible adjustments.

Executive Director Zerwin said layer names were provided only as a baseline and said names could be changed. She said the key issues were data security, officer and firefighter safety, first line safety, and evidentiary, and she said the policy would still require State's Attorney review. Member Burmeister asked whether the Fire Focus Group had been included and said he wanted to ensure Fire had an opportunity to review. Executive Director Zerwin said the discussion started with the Police Focus Group and said Fire input would follow. She said the concept involved layer security and visibility that could differ at a Fire scene.

Vice Chair Clark asked how layers would function and whether users would have different visibility by assignment. Executive Director Zerwin said users in the system could be assigned access based on role and agencies would designate who could generate internal GPS reports. She said a recent officer involved shooting highlighted why investigators, not technical staff, should gather reports, and said Ms. Jager had demonstrated the system to a MERIT investigator who consulted the State's Attorney so that evidentiary handling stayed clean and technical staff involvement was limited.

Member Fleury said MERIT would need to update its bylaws to define who collected evidence, who stored it, and who had rights to it, and he said ASA Mark Winistorfer would need to provide language that specified access and storage, likely with the owning agency. Executive Director Zerwin said the system rolls over at one hundred days cycle. Vice Chair Clark asked if the data would be subject to FOIA. Executive Director Zerwin said it could be. Vice Chair Clark said he saw no reason it would be broadly exempt. Member Fleury said he did not think there was any protection and said union considerations and outside agency access could expose unrelated officer activity through FOIA in ways that could affect sensitive investigations. Member Benjamin said the information would not be broadly exempt and said any protection would have to come from specific exemptions that could apply to particular cases.

Chair Selvik said the discussion raised many questions and said the issue was not simple. Executive Director Zerwin said the draft was a baseline to test and said non substantive changes could be incorporated without returning to the ETS Board, but substantive changes would return. Chair Selvik said the layers were separated into an attachment and said the group should try it out and consider the State's Attorney feedback. Executive Director Zerwin said West Chicago could serve as a test case because it had all layers and said staff were also evaluating a radio upgrade that allowed more than one code plug per radio as a possible alternative to layers, though it would require users to switch profiles, and said the group would start with CommandCentral Aware and evaluate performance. Chair Selvik said he heard no objections and said the group should proceed and revisit after review.

On voice vote, all Members voted "Aye" to recommend approval to the ETS Board, motion carried.

Attachments: [911-005.13 CommandCentral Aware draft](#)
[911-005.13 CommandCentral Aware draft redline](#)
[911-005.13 DEDIRS CommandCentral Aware application draft](#)

RESULT:	ETSB RECOMMENDED FOR APPROVAL
MOVER:	Eric Burmeister
SECONDER:	Chris Clark

9. DEDIR SYSTEM

9.A. [25-2899](#)

December DEDIR System Update

Executive Director Zerwin said staff were still working through internal steps with Motorola related to patching and a test first touch encryption site visit was completed with Winfield PD. She said the estimate had been ten minutes per radio but the visit took about thirty minutes including microphone removal and reinstallation. She said officers would be asked to keep microphones in their lockers to avoid sharing issues and said several logistical items were identified during the test.

Executive Director Zerwin said eleven agencies are scheduled through the end of the year, accounting for holidays, and said additional agencies would be scheduled afterward. She said agencies would not be scheduled until firmware updates were completed and a radio without updated firmware significantly increased visit time. Executive Director Zerwin said staff planned to complete two or three agencies per day depending on size and said the target was to finish by the end of January or mid February.

Executive Director Zerwin said Fire radios were deployed and said a small number of microphones had failed and were being replaced by Motorola. Vice Chair Clark asked about the microphone issue, and Member Jansen said some microphones were not functioning properly and interfered with radio operation. Executive Director Zerwin said replacements were being issued from stock to avoid delays.

Executive Director Zerwin said more than half of firmware updates were still outstanding and said a podcast and follow up update were sent to agencies explaining that firmware updates were required before scheduling. Vice Chair Clark asked whether agencies only needed to acknowledge the notice, and Executive Director Zerwin said the update had just been sent and some agencies were impacted by holiday staffing.

Attachments: [DEDIR System Update - 12 2025](#)

9.B. [25-2332](#)

Discussion of Policy 911-005.6: DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Use of Emergency Button

Member Benjamin said there was a good discussion among directors and deputy directors and said he appreciated the work Member Burmeister put into the new draft. He said DU-COMM leadership concluded that a system policy was the wrong place for highly operational and potentially tactical procedures and said the policy should focus on how the emergency button functioned, while specific actions by officers, watch commanders, and PSAP dispatchers should remain at the local agency or PSAP level. He said this approach allowed flexibility for urgent changes directed by a chief during major or rapidly evolving events and said both he and Executive Director Robb did not believe this policy was the appropriate place for those details.

Member Jansen asked whether that meant there could be different procedures for every agency. Member Benjamin said he doubted that would occur and said DU-COMM would still influence a standard approach but needed flexibility and speed to adapt to urgent situations. Chair Selvik asked where ACDC stood. Member Burmeister said after the October 31 meeting, ACDC revised its policy to align more closely with the ETSB policy, removed coded language, and converted it to plain language, and said their policy was now largely in line with the ETSB policy.

Chair Selvik asked whether this was an ETSB policy issue or something left to individual PSAP procedures after an emergency button activation. Member Benjamin said the PSAPs were aligned and said the issue was flexibility for future urgent changes. Chair Selvik asked how differing procedures would work during task forces or saturation patrols when agencies operated on shared talkgroups. Member Benjamin said DU-COMM did not currently have different language and said the intent was not to change the overarching approach but to allow chiefs flexibility in changing circumstances. Member Burmeister said the concern was how users would know about changes. Member Benjamin said his draft required PSAPs to publish their respective policies and said the intent was not to disrupt joint operations.

Executive Director Zerwin asked how DU-COMM changed policies. Member Benjamin said overarching changes went through DU-COMM police operations committees, while urgent single-agency changes were handled immediately and revisited later. Executive Director Zerwin asked how that aligned with policy. Member Benjamin said changes lasted only as long as the urgency. Executive Director Zerwin said adding exigent circumstance language to the policy could accomplish the same flexibility and said consistency across the system was critical for officer and firefighter safety and efficiency.

She said the ETSB had authority over consistent call handling and dispatch, while post-dispatch response was operational and varied by community. She said deviation without policy authorization violated policy and said adding flexibility language would address that. She said these policies were created by representatives of PSAPs and agencies to support a shared interoperable system.

Chair Selvik said the group would be open to modifying the policy to include exigent circumstance language but said consistency in emergency button activation across the system was important. Member Benjamin asked for clarification on whether such language would negate the policy. Executive Director Zerwin said she agreed flexibility was needed and said the policy could allow temporary deviations during high risk, low frequency events in cooperation with the PSAP. She said emergency button use was a safety issue that required simple, consistent responses across the system. Member Benjamin said he was willing to revise the draft.

Member Fleury asked for clarification on how emergency buttons were currently handled. Member Burmeister explained ACDC procedures, including status checks and response if there was no reply. Member Benjamin said DU-COMM procedures were essentially the same. Member Fleury described a large-scale disturbance scenario and asked whether chiefs wanted the ability to modify responses during such events. Member Benjamin said he was considering the opposite scenario, where a chief might want immediate dispatch without status checks due to heightened risk. Chair Selvik said he understood the scenario and said such an approach might be appropriate systemwide. Member Benjamin said he would revise the language again.

Attachments: [911-005.6 DEDIRS Use of Emergency Button executed 11.9.22 Redacted](#)
[911-005.6 DuPage Emergency Dispatch Interoperable Radio System \(DEDIRS\) Emergency Button clean draft](#)
[911-005.6 DuPage Emergency Dispatch Interoperable Radio System \(DEDIRS\) Emergency Button redline](#)

10. OLD BUSINESS

There was no old business.

11. NEW BUSINESS

There was no new business.

12. ADJOURNMENT

12.A. Next Meeting: Monday, January 5 at 2:00pm in Room 3-500A

Member Fleury made a motion to adjourn the meeting at 8:53 am, seconded by Member Burmeister. On voice vote, motion carried.

Respectfully submitted,

Andres Gonzalez



Discussion

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0158

Agenda Date: 1/5/2026

Agenda #: 7.A.



Emergency Telephone System Board Of DuPage County Memorandum

TO: Chair Selvik and Policy Advisory Committee Members
FROM: Executive Director Zerwin
DATE: January 5, 2026
SUBJECT: Policy Review Talk Group Access

Background:

ETSB received a request from Elk Grove Village Police Department, requesting permission to add DuPage County radio talk groups "DU STWD TAC1" and "DU STWD TAC2" to our officer's two-way radios. There are several discussion items on the agenda for this topic and request. Elk Grove PD plans on being available for the January 5 meeting.

Summary:

As members of M.E.R.I.T and a portion of Elk Grove Village being physically located in DuPage County, the Elk Grove Village Police Department would like to improve coordination with neighboring DuPage County communities. Elk Grove PD believes the ability for their officers to monitor and communicate directly with other DuPage County agencies on these shared talk groups during planned events can improve coordination and safety for their officers, residents, and businesses. They indicated they have experienced several incidents when regional DuPage County Saturation Patrols have led to police activity (including pursuits) into or through their Village, and they'd like to be aware of such situations ahead of time when possible. They believe having direct access to these talk groups would greatly improve their ability to cooperate with neighboring agencies. Elk Grove is a member of the Northwest Central Dispatch System, and their radios are maintained by NWCD's Radio Technicians who handle our radio programming. NWCD will assist as authorized.

In considering the above request, please note the following:

1. Through NWCD, Elk Grove PD has access to all other DEDIR System Talk Groups (see the NWCD MOU)
2. "DU STWD TAC1" and "DU STWD TAC2" are currently red tagged on the talk group chart for DEDIR System members use only. See attached list.
3. For clarification: Elk Grove PD has not officers actively assigned to MERIT but are MERIT members.
4. MERIT does not utilize "DU STWD TAC1" and "DU STWD TAC2", so this is not a MERIT request. The request for these talk group is based on saturation patrols which is not part of MERIT. There was a miscommunication between the Elk Grove PD Commander submitting the request.
5. John Nebl, OSHM Interoperable Communications Coordinator, indicates:
 - a. that he was contacted by A NWCD tech asking the same question. He indicated that Elk Grove PD does not need "DU STWD TAC1" and "DU STWD TAC2" as they already have access to Cook Interops and the SWIT. DuPage patches to both of those for saturation patrols.
 - b. Once the DEDIR System SWIT template is squared away and pushed out to DEDIR System agencies, saturation patrol techs probably won't need to patch a DuPage STWD TAC as they can use SWIT secure TG as long as ACDC has these on their console. Note: ACDC handles the saturation patrol.

AGENCY INFORMATION	
<input type="checkbox"/> New	<input checked="" type="checkbox"/> Modification
Northwest Central Dispatch System	
Brian Drake - Deputy Director of Support Services	
1975 E Davis, Arlington Heights, IL 60005	
bdrake@nwcds.org	
(847) 590-3410	
APPLICATION INFORMATION	
Following information	
Local government	Yes
Rate sheet if necessary)	
ing access to DEDIR System for certified sworn police personnel or certified community service officers.	Yes
ing monitoring capabilities only	No
er of STARCOM21	Yes
ls and accepts that any fees or cost incurred for programming will be the cant.	Yes
Applicant Equipment Information	
able radios (portable and mobile) covered under this request is:	2,500
s which will be affiliated during any daily operational shift is:	500
?	Yes
ption: <input type="checkbox"/> No <input checked="" type="checkbox"/> AES encryption	
rammed with a DEDIRS talk group: Motorola APX series and N series	
g use of:	
B [<input checked="" type="checkbox"/>] DUCALL (Hailing Channel for ACDC Agencies only)	
groups. List on a separate sheet include an explanation as to the need (ie: daily mutual aid etc.)	

Applicant has submitted proper paperwork	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Vendor Technical Review of Application Complete	
14 Day Notice to Members is complete	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Posted on Committee Agenda Date: <u>08/04/2025</u>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Vote of Committee: Ayes <u>6</u> Opposed <u>0</u> Abstain <u>0</u> Absent <u>0</u>	Approved
Action or Direction Based on Vote: [ie TOT ETSB, request additional information, denied]	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Posted on ETSB Agenda Date: <u>N/A</u>	<input type="checkbox"/> Yes <input type="checkbox"/> No
Vote of ETSB Board: Ayes _____ Opposed _____ Abstain _____ Absent _____ Resolution No:	Approved
	<input type="checkbox"/> Yes <input type="checkbox"/> No

Emergency Telephone System Board of DuPage County



This Memorandum of Understanding (MOU) is an agreement between the Emergency Telephone System Board of DuPage County (DuPage ETSB) and the Northwest Central Dispatch allowing for the sharing of talkgroups on the STARCOM21 Radio Network (SC21). The purpose is to allow each party's respective agencies access to talkgroups for interoperating on the SC21 network. Agency agrees to keep this list confidential and only share it with personnel that have a need to know the below-listed information. Agency understands that this document is not public information and should not be disclosed pursuant 5 ILCS 140/7(d)(6) and (v) as well as 20 ILCS 2615/1 and 12.

DuPage ETSB Talk Group	TG Decimal ID	TG Hex ID	CKR	Agency Talk Group	Number of Channels	Number of Keys	TG Decimal ID	TG Hex ID	CKR	Notes
DUP CALL (Hailing)				AHTS FG						
DUINOP 1				BA FG						
DUINOP 2				BAF TAC 1						
DUINOP 3				BCFPD FG						
DUINOP 4				BCFPD TAC1						
DUINOP 5				BCFPD TAC2						
DUINOP 6				BFGR FG						
DUINOP 7				EGRV FG						
DUINOP 8				HFES FG						
DU FD 2				INFPD FG						
DU FD 3				MTPR FG						
DU FD EAST				NWC ACTIVE INCIDENT 1						
DU FD NORTH				NWC ACTIVE INCIDENT 2						
DU FD SOUTH				NWC FD 1						
DU FD OPS 11				NWC FD 2						
DU FD OPS 21				NWC FD 3						
DU FD OPS 22				NWC FD 4						
DU FD OPS E1				NWC FD 5						
DU FD OPS E2				NWC FD 6						
DU FD OPS E3				NWC FG 1						
DU FD OPS N1				NWC FG 2						
DU FD OPS N2				NWC FG 3						
DU FD OPS N3				NWC FG 4						
DU FD OPS S1				NWC FG 5						
DU FD OPS S2				NWC FG 6						
DU FD OPS S3				NWC FD 1E						
DU COWD FD				NWC FD 2E						
DU 1WEST				NWC FD 3E						
DU 1NORTH				NWC FD 4E						
DU 3EAST				NWC MA FD						
DU COWD PD 1				NWC MA PD						
DU COWD PD 2				NWC MA PW						
DU UNIFD 1				PALT FG						
DU UNIFD 2				ROLM FG						
				SCHM FG						
				STRM FG						
				NWC PD 1						
				NWC PD 2						
				NWC PD 3						
				NWC PD 4						
				NWC PD 5						
				NWC PD 6						

Point of Contact: John Ferraro

Method of Contact: jferraro@nwcbs.org (847) 590-3407

Available date for KVL programming: _____

This consent is granted on 08/04/2025, and shall remain in effect until withdrawn by either party.
[Date]

DuPage ETSB Representative
Name: Linda Zerwin
Signature: _____
Date: 7/7/25

Agency Representative
Name: John Ferraro
Signature: _____
Date: 6/15/2025

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW		DO NOT ALLOW			
INTEROPS (Recommended for all agencies)						
DUP CALL	Police/Fire	DuPage Call		Fire	Fire Operations: Countywide available to all FD's	DU COWD FD 2
DUINOP 1	ACDC	Interop External: ACDC Patch TG 1	INTEROP1	ACDC	Interop External: ACDC Patch TG 1	DU INTEROP 1
DUINOP 2	ACDC	Interop External: ACDC Patch TG 2	INTEROP2	ACDC	Interop External: ACDC Patch TG 2	DU INTEROP 2
DUINOP 3	ACDC	Interop External: ACDC Patch TG 3	INTEROP3	ACDC	Interop External: ACDC Patch TG 3	DU INTEROP 3
DUINOP 4	ACDC	Interop External: ACDC Patch TG 4	INTEROP4	ACDC	Interop External: DPSO Patch TG 4	DU INTEROP 4
DUINOP 5	DU-COMM	Interop External: DUCOMM Patch TG 1	INTEROP5	DU-COMM	Interop External: DPSO Patch TG 1	DU INTEROP 5
DUINOP 6	DU-COMM	Interop External: DUCOMM Patch TG 2	INTEROP6	DU-COMM	Interop External: DU-COMM Patch TG 2	DU INTEROP 6
DUINOP 7	DU-COMM	Interop External: DU-COMM Patch TG 3	INTEROP7	DU-COMM	Interop External: DU-COMM Patch TG 3	DU INTEROP 7
DUINOP 8	DU-COMM	Interop External: DU-COMM Patch TG 4	INTEROP8	DU-COMM	Interop External: DU-COMM Patch TG 4	DU INTEROP 8

UNIFIEDS						
UNIFD 1	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD 1	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 1
UNIFD 2	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD2	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 2
UNIFD 3	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD 3	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 3
UNIFD 4	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD4	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 4
UNIFD 5	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD5	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 5

COMMUNITY LOCALS						
ADDSN LCL	Addison	Community TG Shared PD FD PW Addison	ADSNLCL	Addison	Community TG Shared PD FD PW Addison	DU ADDSN LOCAL
BARTL LCL	Bartlett	Community TG Shared PD FD PW Bartlett	BARTLCL	Bartlett	Community TG Shared PD FD PW Bartlett	DU BARTL LOCAL
BENSV LCL	Bensenville	Community TG Shared PD FD PW Bensenville	BENVLCL	Bensenville	Community TG Shared PD FD PW Bensenville	DU BENSV LOCAL
BLMDL LCL	Bloomington	Community TG Shared PD FD PW Bloomington	BLMDLCL	Bloomington	Community TG Shared PD FD PW Bloomington	DU BLMDL LOCAL
BRDGE LCL	Burr Ridge	Community TG Shared PD FD PW Burr Ridge	BRRGLCL	Burr Ridge	Community TG Shared PD FD PW Burr Ridge	DU BRDGE LOCAL
CLRHN LCL	Clarendon Hills	Community TG Shared PD FD PW Clarendon Hills	CLHLLCL	Clarendon Hills	Community TG Shared PD FD PW Clarendon Hills	DU CLRHN LOCAL
CRSTM LCL	Carol Stream	Community TG Shared PD FD PW Carol Stream	CRSTLCL	Carol Stream	Community TG Shared PD FD PW Carol Stream	DU CSTRM LOCAL
DARIN LCL	Darien	Community TG Shared PD FD PW Darien	DARNLCL	Darien	Community TG Shared PD FD PW Darien	DU DARIN LOCAL
DUFPP LCL	DFPP	Community TG Shared PD DuPage Forest Preserve Police	DFPPLCL	DFPP	Community TG Shared PD DuPage Forest Preserve Police	DU DFPP LOCAL
DWGRV LCL	Downers Grove	Community TG Shared PD FD PW Downers Grove	DGRVLCL	Downers Grove	Community TG Shared PD FD PW Downers Grove	DU DWGRV LOCAL
ELMST LCL	Elmhurst	Community TG Shared PD FD PW Elmhurst	ELMHLCL	Elmhurst	Community TG Shared PD FD PW Elmhurst	DU ELMST LOCAL
GLEND LCL	Glendale Heights	Community TG Shared PD FD PW Glendale Heights	GDLELCL	Glendale Heights	Community TG Shared PD FD PW Glendale Heights	DU GLEND LOCAL
GLENE LCL	Glen Ellyn	Community TG Shared PD FD PW Glen Ellyn	GLYNLCL	Glen Ellyn	Community TG Shared PD FD PW Glen Ellyn	DU GLENE LOCAL
HINDS LCL	Hinsdale	Community TG Shared PD FD PW Hinsdale	HINSLCL	Hinsdale	Community TG Shared PD FD PW Hinsdale	DU HINS LOCAL
HPARK LCL	Hanover Park	Community TG Shared PD FD PW Hanover Park	HAPKLCL	Hanover Park	Community TG Shared PD FD PW Hanover Park	DU HPARK LOCAL
ITASC LCL	Itasca	Community TG Shared PD FD PW Itasca	ITASLCL	Itasca	Community TG Shared PD FD PW Itasca	DU ITASC LOCAL
LISLE LCL	Lisle	Community TG Shared PD FD PW Lisle	LISL LCL	Lisle	Community TG Shared PD FD PW Lisle	DU LISLE LOCAL
LMBRD LCL	Lombard	Community TG Shared PD FD PW Lombard	LOMB LCL	Lombard	Community TG Shared PD FD PW Lombard	DU LMBRD LOCAL

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW		DO NOT ALLOW			
OAKBR LCL	Oak Brook	Community TG Shared PD FD PW OakBrook	OKBKLCL	Oak Brook	Community TG Shared PD FD PW OakBrook	DU OAKBR LOCAL
OAKBT LCL	OakBrook Terrace	Community TG Shared PD FD PW OakBrook Terrace	OBTR LCL	OakBrook Terrace	Community TG Shared PD FD PW OakBrook Terrace	DU OAKBT LOCAL
PLSVW LCL	Pleasantview FPD	Community TG Shared PD FD PW Pleasant View FPD	PLVW LCL	Pleasantview FPD	Community TG Shared PD FD PW Pleasant View FPD	DU PLVW LCL
ROSEL LCL	Roselle	Community TG Shared PD FD PW Roselle	ROSEL LCL	Roselle	Community TG Shared PD FD PW Roselle	DU ROSEL LOCAL
VPARK LCL	Villa Park	Community TG Shared PD FD PW Villa Park	VLPKLCL	Villa Park	Community TG Shared PD FD PW Villa Park	DU VPARK LOCAL
WARVL LCL	Warrenville	Community TG Shared PD FD PW Warrenville	WARNLCL	Warrenville	Community TG Shared PD FD PW Warrenville	DU WARVL LOCAL
WCHGO LCL	West Chicago	Community TG Shared PD FD PW West Chicago	WEGOLCL	West Chicago	Community TG Shared PD FD PW West Chicago	DU WHCGO LOCAL
WESTM LCL	Westmont	Community TG Shared PD FD PW Westmont	WSTMLCL	Westmont	Community TG Shared PD FD PW Westmont	DU WESTM LOCAL
WHETN LCL	Wheaton	Community TG Shared PD FD PW Wheaton	WEATLCL	Wheaton	Community TG Shared PD FD PW Wheaton	DU WHETN LOCAL
WILBK LCL	Willowbrook	Community TG Shared PD FD PW WillowBrook	WLBKLCL	Willowbrook	Community TG Shared PD FD PW WillowBrook	DU WILBK LOCAL
WNFLD LCL	Winfield	Community TG Shared PD FD PW Winfield	WFLDLCL	Winfield	Community TG Shared PD FD PW Winfield	DU WNFLD LOCAL
WOODL LCL	Wood Dale	Community TG Shared PD FD PW Wood Dale	WDDL LCL	Wood Dale	Community TG Shared PD FD PW Wood Dale	DU WOODL LOCAL
WOODR LCL	Woodridge	Community TG Shared PD FD PW WoodRidge	WDRGLCL	Woodridge	Community TG Shared PD FD PW WoodRidge	DU WOODR LOCAL
YORKC LCL	York Center	Community TG Shared PD FD PW York Center Fire	YRKC LCL	York Center	Community TG Shared PD FD PW York Center Fire	DU YRKC LCL

FIRE DISPATCH						
FD 1	ACDC	Primary Dispatch FD: Pleasantview, Tristate, Westmont FD	FDACDC1	ACDC	Primary Dispatch FD: Pleasantview, Tristate, Westmont FD	DU FD ACDC1
FD 2	ACDC	Primary Dispatch: Addison, Itasca, Wood Dale, Bensenville FD	FDACDC2	ACDC	Primary Dispatch FD: Addison, Itasca, Wood Dale, Bensenville	DU FD ACDC2
FD 3	ACDC	ACDC Backup Fire Channel,	FDACDC3	ACDC	Backup Fire Channel, Major Incident	DU FD ACDC3
FD EAST	DU COMM	Primary Dispatch Clarendon Hills, Elmhurst, Glen Ellyn, Hinsdale, Lombard, Villa Park, York Center, Oakbrook Terrace, Oak Brook FD	FDEAST	DU COMM	Primary Dispatch Clarendon Hills, Elmhurst, Hinsdale, Lombard, Villa Park, York Center, Oakbrook Terrace, Oak Brook FD	DU FIRE EAST
FD NORTH	DU COMM	Primary Dispatch Bloomingdale, Carol Stream, Glenside, Roselle, West Chicago, Wheaton, Winfield, Bartlett, Hanover Park FD	FD NORTH	DU COMM	Primary Dispatch BLMGDL, Carol Stream, Glenside, Glen Ellyn, Roselle, W. Chicago, Wheaton, Winfield FD	DU FIRE NORTH
FD WEST	DU COMM	Not active	FDWEST	DU COMM	Primary Dispatch Bartlett, Hanover Park FD	DU FIRE WEST
FD SOUTH	DU COMM	Primary Dispatch Darien, Downers Grove, Woodridge, Lisle Woodridge, Warrenville FD	FD SOUTH	DU COMM	Primary Dispatch Darien, Downers Grove, Woodridge, Lisle Woodridge, Warrenville FD	DU FIRE SOUTH
NVFD 1	Fire	Fire Patch to Naperville Primary Fire dispatch channel	NVFD1	Fire	Fire Patch to Naperville Primary Fire dispatch channel	DU NV_FD1

FIRE OPS						
FD OPS 11	ACDC	Fire Operations assigned to FD 1 (FDACDC 1) FD's	FD OPS 6	ACDC	Fire Operations 6 assigned to FDACDC 1 FD's	DU FIRE OPS 6
FD OPS 12	ACDC	Fire Operations assigned to FD 1 (FDACDC 1) FD's		ACDC		DU FDOPS6-2
FD OPS 21	ACDC	Fire Operations assigned to FD 2 (FDACDC 2) FD's	FD OPS 7	ACDC	Fire Operations 7 assigned to FDACDC 2 FD's	DU FIRE OPS 7
FD OPS 22	ACDC	Fire Operations assigned to FD 2 (FDACDC 2) FD's		DU COMM		DU FDOPS7-1
FD OPS 31	ACDC	Fire Operations assigned to FD 3 (FDACDC3) FD's		ACDC		DU FDOPS8-1
FD OPS 32	ACDC	Fire Operations assigned to FD 3 (FDACDC3) FD's		DU COMM		DU FDOPS1-2
FD OPS E1	DU COMM	Fire Operations assigned to Fire East FD's	FD OPS 2	DU COMM	Fire Operations 2 assigned to Fire East FD's	DU FIRE OPS 2
FD OPS E2	DU COMM	Fire Operations assigned to Fire East FD's		ACDC		DU FDOPS2-2
FD OPS E3	DU COMM	Fire Operations assigned to Fire East FD's		DU COMM		DU FDOPS5-2
FD OPS N1	DU COMM	Fire Operations assigned to Fire North FD's	FD OPS 3	DU COMM	Fire Operations 3 assigned to Fire North FD's	DU FIRE OPS 3
FD OPS N2	DU COMM	Fire Operations assigned to Fire North FD's				TEMP TG
FD OPS N3	DU COMM	Fire Operations assigned to Fire North FD's	FD OPS 5	DU COMM	Fire Operations 5 assigned to Fire West FD's	DU FIRE OPS 5
FD OPS S1	DU COMM	Fire Operations assigned to Fire South FD's	FD OPS 4	DU COMM	Fire Operations 4 assigned to Fire South FD's	DU FIRE OPS 4
FD OPS S2	DU COMM	Fire Operations assigned to Fire South FD's		DU COMM		DU FDOPS4-2
FD OPS S3	DU COMM	Fire Operations assigned to Fire South FD's		DU COMM	Patch To DU-COMM UHF CH 5	DU DC CH 5

**FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)**

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW		DO NOT ALLOW			
JN OPS1 SEC	Police & Fire	INTERAGENCY INTEROP PD-FD ENCRYPTED	JNT TASK	Police & Fire	Police and Fire Joint Task Force	DU JNT TASK
JN OPS2 SEC	Police & Fire	INTERAGENCY INTEROP PD-FD ENCRYPTED				DU JNOP2SEC
NVFD FG1	Fire	Fire Patch to Primary Naperville Fire Ground channel	NVDFDG1	Fire	Fire Patch to Primary Naperville Fire Ground channel	DU NVDFDG1

FIRE WIDE						
COWD FD	Fire	County wide FD use for testing and county wide fire coordination	COWD FD1	Fire	County wide FD use for testing and county wide fire coordination	DU COWD FD 1
FD STWD 1	DU COMM	Statewide: DU-COMM Fire	STWDFD1	DU COMM	Statewide: DU-COMM Fire	DU FD STWD 1
FD STWD 2	ACDC	Statewide: ACDC Fire	STWDFD2	ACDC	Statewide: ACDC Fire	DU FD STWD 2

POLICE DISPATCH						
DPSO F1	DU COMM	Primary Dispatch DuPage Sheriff	DPSO F1	ACDC	Primary Dispatch DuPage Sheriff and DuPage Forest Preserve PD	DU DPSO F1
DPSO F2	DU COMM	Tactical PD: DuPage Sheriff Backup Police Disptach Talkgroup	DPSO F2	DPSO	Community TG Shared DuPage Sheriff	DU DPSO F2
PD 1	ACDC	Primary Dispatch Westmont PD, DuPage Forest Preserve PD, and Canadian National RR	ACDC 1	ACDC	Primary Dispatch Westmont PD, DuPage Forest Preserve PD, and Canadian National RR	DU ACDC 1
PD 2	ACDC	Primary Addison, Bensenville, Wood Dale, Itasca	ACDC 2	ACDC	Primary Dispatch Addison, Bensenville, Wood Dale, Itasca PD	DU ACDC 2
PD 3	ACDC	Primary Dispatch Bloomigdale and Glendale Heights PD	ACDC 3	ACDC	Primary Dispatch Bloomigdale, Glendale Heights PD	DU ACDC 3
PD 4	ACDC	ACDC Backup Police Dispatch Talkgroup	ACDC 4	ACDC	Requested as Backup Police Dispatch Talkgroup: Move Non Involved Agencies off channel.	DU ACDC 4
1EAST	DU COMM	Primary Dispatch Villa Park, Lombard PD	1EAST	DU COMM	Primary Dispatch Villa Park, Lombard PD	DU 1EAST
1NORTH	DU COMM	Primary Dispatch Hanover Park, Roselle PD	1NORTH	DU COMM	Primary Dispatch Hanover Park, Roselle PD	DU 1NORTH
1SOUTH	DU COMM	Primary Dispatch Darien, Lisle, Woodridge PD	1SOUTH	DU COMM	Primary Dispatch Darien, Lisle, Woodridge PD	DU 1SOUTH
1WEST	DU COMM	Primary Dispatch Carol Stream, Bartlett PD	1WEST	DU COMM	Primary Dispatch Carol Stream, Bartlett PD	DU 1WEST
3EAST	DU COMM	Primary Dispatch Elmhurst, Oakbrook Terr. PD	3EAST	DU COMM	Primary Dispatch Elmhurst, Oakbrook Terr. PD	DU 3EAST
3SOUTH	DU COMM	Primary Dispatch Burr Ridge, Clarendon Hills, Hinsdale, Oak Brook, Willowbrook PD	3SOUTH	DU COMM	Primary Dispatch Burr Ridge, Clarendon Hills, Hinsdale, Oak Brook, Willowbrook PD	DU 3SOUTH
3WEST	DU COMM	Primary Dispatch Wheaton, Glen Ellyn PD	3 WEST	DU COMM	Primary Dispatch Wheaton, Glen Ellyn PD	DU 3WEST
7SOUTH	DU COMM	Primary Dispatch, Downers Grove PD	7SOUH	DU COMM	Primary Dispatch, Downers Grove PD	DU 7 SOUTH
7WEST	DU COMM	Primary Dispatch West Chicago, Warrenville, Winfield PD	7 WEST	DU COMM	Primary Dispatch West Chicago, Warrenville, Winfield PD	DU 7WEST
COD 1	COD	Primary Dispatch COD PD	COD1	COD	Primary Dispatch COD PD	DU COD 1
COD 2	COD	Secondary Dispatch COD PD	COD2	COD	Secondary Dispatch COD PD	DU COD 2

POLICE WIDE						
COWD PD 1	Police	PD OPS assigned as needed	COWD PD1	Police	Tactical PD: Countywide available to all PD's	DU COWD PD1
COWD PD 2	Police	PD OPS assigned as needed	COWD PD2	Police	Tactical PD: Countywide available to all PD's	DU COWD PD2
ACDC STWD	ACDC	Statewide: ACDC PD	ACDCSTWD	ACDC	Statewide: ACDC PD	DU ACDC STWD
DC STWD	DU COMM	Statewide: DU-COMM PD	DCSTWD	DU COMM	Statewide: DU-COMM	DU DUCOMM STWD
DPSO STWD	Police	Tactical PD Statewide: DPSO	DPSOSTWD	ACDC	DPSO Statwide	DU DPSO STWD

POLICE TACTICAL						
DC TAC 1	DU COMM	Tactical PD: DU-COMM 1-NORTH & 1-WEST	DCTAC1	DU COMM	Tactical PD: DU-COMM 1-NORTH & 1-WEST	DU DCTAC1
DC TAC 2	DU COMM	Tactical PD: DU-COMM 1-EAST & 3-EAST	DCTAC2	DU COMM	Tactical PD: DU-COMM 1-EAST & 3-EAST	DU DCTAC2
DC TAC 3	DU COMM	Tactical PD: DU-COMM 1-SOUTH & 3-SOUTH, DU-COMM 7 SOUTH	DCTAC3	DU COMM	Tactical PD: DU-COMM 1-SOUTH & 3-SOUTH, DU-COMM 7 SOUTH	DU DCTAC3
DC TAC 4	DU COMM	Tactical PD: DU-COMM 3-WEST & 7-WEST	DCTAC4	DU COMM	Tactical PD: DU-COMM 3-WEST & 7-WEST	DU DCTAC4
DC TAC 5	DU COMM	Tactical PD: DU-COMM PDs	DCTAC5	DU COMM	Tactical PD: DU-COMM PDs	DU DCTAC5
DC TAC 6	DU COMM	Tactical PD: DU-COMM PDs	DCTAC6	DU COMM	Tactical PD: DU-COMM PDs	DU DC TAC6
DPSO TAC 1	DU COMM	Tactical PD: DPSO	DPSOTAC1	DU COMM	Tactical PD: DPSO	DU DPSO TAC1
DPSO TAC 2	DU COMM	Tactical PD: DPSO	DPSOTAC2	DU COMM	Tactical PD: DPSO	DU DPSO TAC2
DPSO TAC 3	DU COMM	Tactical PD: DPSO	DPSOTAC3	DU COMM	Tactical PD: DPSO	DU DPSO TAC3

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW		DO NOT ALLOW			
DPSO TAC 4	DU COMM	Tactical PD: DPSO	DPSOTAC4	DU COMM	Tactical PD: DPSO	DU DPSO TAC4
PD TAC 1	ACDC	Tactical PD Westmont PD, DuPage Forest Preserve PD, and Canadian National RR	ACDCTAC1	ACDC	Tactical PD: ACDC 1	DU ACDC TAC1
PD TAC 2	ACDC	Tactical PD: Addison, Bensenville, Wood Dale, Itasca	ACDCTAC2	ACDC	Tactical PD: ACDC 2	DU ACDC TAC 2
PD TAC 3	ACDC	Tactical PD: Bloomingdale & Glendale Heights PD	ACDCTAC3	ACDC	Tactical PD: ACDC 3	DU ACDC TAC 3
PD TAC 4	ACDC	Tactical PD: ACDC PDs	ADCTECH2	ACDC	Tech Operations: ACDC	DU ADCTECH2
DUP FLASH	Police	Dupage PD Flash Messaging	DPSOTAC5	DU COMM	Tactical PD: DPSO	DU DPSO TAC5

MERIT						
MERIT 1	Police	Tactical PD: MERIT 1 - SWAT	DCTF1	Police	Tactical PD: Task Force Talkgroups	DU DCTF 1
MERIT 2	Police	Tactical PD: MERIT 2 - SWAT	DCTF2	Police	Tactical PD: Task Force Talkgroups	DU DCTF 2
MERIT 3	Police	Tactical PD: MERIT 3 - Major Crimes	DCTF3	Police	Tactical PD: Task Force Talkgroups	DU DCTF 3
MERIT 4	Police	Tactical PD: MERIT 3 - Major Crimes	DCTF4	Police	Tactical PD: Task Force Talkgroups	DU DCTF 4
MERIT 5	Police	Tactical PD: MERIT 5 - Command:	DCTF5	Police	Tactical PD: Task Force Talkgroups	DU DCTF 5

POLICE WIDE						
STWD TAC 1	DU COMM	Tactical PD Statewide: DU-COMM	STWDTAC1	DU COMM	Tactical PD Statewide: DU-COMM	DU STWDTAC1
STWD TAC 2	ACDC	Tactical PD Statewide: ACDC	STWDTAC2	ACDC	Tactical PD Statewide: ACDC	DU STWDTAC2
STWD TAC 3	Police	New Tactical PD Statewide	NIPAS1	Police	ILEAS PD Box Alarm System	DU NIPAS1
STWD TAC 4	Police	New Tactical PD Statewide	PW6	Public Works	Public Works: TBD	DU PW 6

POLICE INVESTIGATION						
PD INV 1	Police	PD Investigation TG NW: DPSO, Bartlett, Bloomingdale, Glendale Heights, Carol Stream, Roselle, Hanover Park, Glen Ellyn, Wheaton, College of DuPage, DuPage Forest Preserve	PDREG 1	Police	Region 1 PD Tactical TG NW: DPSO, Bartlett, Bloomingdale, Glendale Heights, Carol Stream, Roselle, Hanover Park, Glen Ellyn, Wheaton, College of DuPage, DuPage Forest Preserve	DU PD REG 1
PD INV 2	Police	PD Investigation TalkGroup NE: DPSO, Addison, Bensenville, Itasca, Wood Dale, Elmhurst, Oakbrook Terrace, Villa Park, Lombard, DuPage Forest Preserve	PDREG 2	Police	Region 2 PD Tactical TalkGroup NE: DPSO, Addison, Bensenville, Itasca, Wood Dale, Elmhurst, Oakbrook Terrace, Villa Park, Lombard, DuPage Forest Preserve	DU PD REG 2
PD INV 3	Police	PD Investigation TalkGroup SW: DPSO, Darien, Lisle, Naperville, Warrenville, West Chicago, Winfield, Woodridge, DuPage Forest Preserve	PDREG 3	Police	Region 3 PD Tactical TalkGroup SW: DPSO, Darien, Lisle, Naperville, Warrenville, West Chicago, Winfield, Woodridge, DuPage Forest Preserve	DU PD REG 3
PD INV 4	Police	PD Investigation TalkGroup SE: DPSO, Burr Ridge, Clarendon Hills, Downers Grove, Hinsdale, Oak Brook, Westmont, Willowbrook, DuPage Forest Preserve	PDREG 4	Police	Region 4 PD Tactical TalkGroup SE: DPSO, Burr Ridge, Clarendon Hills, Downers Grove, Hinsdale, Oak Brook, Westmont, Willowbrook, DuPage Forest Preserve	DU PD REG 4

EDUCATION						
EDU 1	Colleges	Colleges Zone 1: Wheaton College,	EDU1	Colleges	Colleges Zone 1: Wheaton,	DU EDU 1
EDU 2	Colleges	Colleges Zone 2: TBD	EDU2	Colleges	Colleges Zone 2: TBD	DU EDU 2
EDU 3	Colleges	Colleges Zone 3: TBD	EDU3	Colleges	Colleges Zone 3: TBD	DU EDU 3
EDU 4	Colleges	Colleges Zone 4: TBD	EDU4	Colleges	Colleges Zone 4: TBD	DU EDU 4

PUBLIC WORKS						
PW 1	Public Works	Public Works: TBD	PW1	Public Works	Public Works: TBD	DU PW 1
PW 2	Public Works	Public Works: TBD	PW2	Public Works	Public Works: TBD	DU PW 2
PW 3	Public Works	Public Works: TBD	PW3	Public Works	Public Works: TBD	DU PW 3
PW 4	Public Works	Public Works: TBD	PW4	Public Works	Public Works: TBD	DU PW 4
PW 5	Public Works	Public Works: TBD	PW5	Public Works	Public Works: TBD	DU PW 5

EMERGENCY MANAGEMENT						
DUP OEM 1	OHSEM	OHSEM Internal agency use	OHSEM1	OHSEM	OHSEM Internal agency use	DU OHSEM1
DUP OEM 2	OHSEM	OHSEM Alternate	OHSEM2	OHSEM	OHSEM Alternate	DU OHSEM2

**FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)**

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW		DO NOT ALLOW			

NOT APPROPRIATE						
ACDC FD ATG	ACDC	Announcement TG for ACDC: FDACDC1, FD ACDC2, & FD ACDC3		ACDC	Announcement TG for ACDC: FDACDC1, FD ACDC2, & FD ACDC3	DU ACDC FD ATG
ACDC OPS	ACDC	PSAP Operations: ACDC		ACDC	PSAP Operations: ACDC	DU ACDC OPS
ACDC PD ATG	ACDC	Announcement TG for ACDC: ACDC1, ACDC2, ACDC3, & ACDC4		ACDC	Announcement TG for ACDC: ACDC1, ACDC2, ACDC3, ACDC4, & DPSO F1 (or ACDC5)	DU ACDC PD ATG
ACDC TECH	ACDC	Tech Operations: ACDC	ADCTECH1	ACDC	Tech Operations: ACDC	DU ADCTECH1
AUFD	Fire	Aurora Fire Dispatch		Fire	Aurora Fire Dispatch	DU AUFD
AUFD FG	Fire	Aurora Fire Ground		Fire	Aurora Fire Ground	DU AUFD FG
BRIDGE	DU COMM	PSAP Operations: DU-COMM		DU COMM	PSAP Operations: DU-COMM	DU DC BRIDGE
DC FD ATG	DU COMM	Announcement TG for DU-COMM: Fire NORTH, Fire EAST, Fire SOUTH, & Fire WEST		DU COMM	Announcement TG for DU-COMM: Fire NORTH, Fire EAST, Fire SOUTH, & Fire WEST	DU DC FD ATG
DC PD ATG	DU COMM	Announcement TG for DU-COMM: 1NORTH, 1EAST, 3 EAST, 1SOUTH, 3SOUTH, 7SOUTH, 1WEST, 3WEST, 7WEST & DPSO		DU COMM	Announcement TG for DU-COMM: 1NORTH, 1EAST, 3 EAST, 1SOUTH, 3SOUTH, 7SOUTH, 1WEST, 3WEST, & 7WEST	DU DC PD ATG
DC TECH	DU COMM	Radio Technicians (DU COMM)	TECH	DU COMM	Radio Technicians (DU COMM, Sheriff)	DU TECH
DPSO JAIL	DPSO	DuPage Sheriff Jail Operations DPSO only	DPSOJAIL	DPSO	DuPage Sheriff Jail Operations DPSO only	DU DPSO JAIL
DPSO JOF	DPSO	Court Operations - DPSO only	DPSO CRT	DPSO	Court Operations - DPSO only	DU DPSO COURT
DSAO	SAO	DuPage State's Attorney	DSAO	SAO	DuPage State's Attorney	DU DSAO
POINT	PSAPs	PSAP Operations: DuPage PSAP to PSAP		PSAPs	PSAP Operations: PSAP to PSAP	DU PSAP POINT

OUT OF SERVICE						
zOOS				DU COMM	DU COMM Fire Operations	DU DC FIRE 1
zOOS				DU COMM	DU COMM Fire Operations	DU DC FIRE 2
zOOS				DPSO	New SPARE	DU DPSO ADMIN
zOOS				Spare		DU DPSO ATG
zOOS				DU COMM	New SPARE	DU DPSO OPS
zOOS				ETSB	ETSB Talkgroup	DU ETSB
zOOS				Fire	Fire Operations 1 available to all FD's	DU FIRE OPS 1
zOOS				Spare	Spare	DU SPARE 1
zOOS				Spare	Spare	DU SPARE 2
zOOS				Spare	Spare	DU SPARE 4
zOOS				Spare		SPARE



Discussion

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-2332

Agenda Date: 10/6/2025

Agenda #: 8.A.

Emergency Telephone System Board Of DuPage County Policy and Procedures



Policy #: 911- 005.6
Previous Policy(s): 4.2.2
Effective Date: April 10, 2018
Revised: November 9, 2022

DuPage Emergency Dispatch Interoperable Subscriber Unit System (DEDIRS) Use of Emergency Button

Purpose:

The purpose of this policy is to ensure compliance with State of Illinois STARCOM21 and DEDIRS requirements for use and access of DEDIRS talk groups for the purpose of interoperability for emergency communications by acknowledging industry standards for definitions, terminology

Additional Authority:

Public Act 100-002
50 ILCS 750 Emergency Telephone System Act
50 ILCS 751 Wireless Emergency Telephone Safety Act
83 Illinois Administrative Code Part 725
83 Illinois Administrative Code Part 1325.415(m)
OEX-003B-89 Amending Section 40-20 of the DuPage County Code Pertaining to the Emergency Telephone System Board

Goal:

It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DEDIRS for non-member agencies.

Scope:

This policy shall apply to all Public Safety Answering Points (PSAPs) within the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAPs, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, DEDIRS users and agencies receiving approval to access DEDIRS talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunicators and the first responding personnel they dispatch in response to calls placed to 9-1-1 or managed through the authorized PSAPs. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

To achieve seamless interoperable communication, the establishment of standardized operating procedures and acceptable naming conventions are required to ensure that first responders can effectively operate subscriber units while on duty but especially during critical, active incidents when speed and accuracy are critical.

Emergency Telephone System Board Of DuPage County Policy and Procedures



As defined in Policy #: 911- 005.5, a "Talk group" is the term given to assigned groups on a trunked radio system. Unlike a conventional radio which assigns users a certain frequency, a trunk system takes a number of frequencies allocated to the system. The control channel then coordinates the system so talk groups can share these frequencies seamlessly. The purpose is to dramatically increase bandwidth.

Policy 911- 005.6 shall deal specifically with the use of the emergency button on the subscriber unit.

II. Emergency Button

DEDIRS utilizes two radio technologies, digital trunked and conventional simplex.

This procedure describes the function of and the appropriate use for the emergency button on DEDIRS portable radios. The objective is the proper use of the emergency button as well as a uniform course of action by both DuPage County PSAPs and all field personnel. It is important to note that the emergency button will operate on trunked talk groups, as well on conventional channels, although those conventional channels might not have the equipment in place to monitor this activity. It should be noted the operation of the radio may differ (even slightly) when the emergency button is activated in the STARCOM21 (trunked) mode and the conventional mode.

III. Trunked Talk Groups

The emergency button is used:

- To send an emergency notification when field personnel are in distress, or
- When the user is unable to transmit a verbal emergency message due to heavy radio traffic, during times when verbalization may jeopardize the members safety, or when vital urgent situations arise e.g. MAYDAY.

Pressing the Emergency Button on a STARCOM21 Talk group:

- Emergency button activation will display the 6 digit radio identification number, alias name (e.g. ADSN CHF 100, or ADP01) and the talk group name on the radio consoles.
- The affected user that activated his or her emergency button will have priority over any other radio transmitting on the same talk group.
- During this time, the radio speaker will remain active, meaning affiliated subscriber units will hear all the radio traffic.
- Specific functionality will be covered in training material provided to each agency's subject matter expert.

IV. Conventional Channels

The emergency button is used:

- To send an emergency notification when field personnel are in distress.

Pressing the Emergency Button on a conventional channel:

- Emergency button activation will display a 4 digit radio identification number and the frequency name on radio consoles that have that frequency. For example, a dispatch console may display

Emergency Telephone System Board Of DuPage County Policy and Procedures



an emergency for primary fire dispatch frequency, but not for fire ground red if that frequency is not monitored by the console.

- Once the affected user pushes the Push-to-talk (PTT), some radios (depending on the model) will be able to decode the emergency signal. They might be able to convert the 4 digit radio ID to an alias name if they have the current aliases programmed in their radio.
- The affected user that activated his or her emergency button will be competing with any other radio transmitting on the same channel.
- Specific functionality will be covered in training material provided to each agency's subject matter expert.

V. Actions to be taken upon receipt of an Emergency Button activation

- The assigned Telecommunicator for a monitored talk group or channel will transmit "William 1 (for instance), you have an E1," (or similar procedure that the PSAP has established). If the alarm is for a non-monitored talk group, any console Telecommunicator can pull up the alarm window and handle the alarm. The level of activity at the communications center will determine which Telecommunicator handles non-monitored talk group alarms.
- The Telecommunicator should hold the air and attempt to contact the affected user (Police officer, firefighter, or other user). If the user that has activated his/her alarm cannot be reached over the radio after two (2) attempts, the Telecommunicator shall immediately notify the Watch Commander/Shift Supervisor/Incident Commander, including the last known location or GPS data of last location. The Watch Commander/Shift Supervisor/Incident Commander shall make every effort to contact the affected person by any means necessary. This action shall be taken whether the user is believed to be on duty or not.
- When the PSAP is notified of emergency button activation from a radio belonging to one of their assigned units currently working with an outside PSAP, the home PSAP will immediately advise the outside PSAP of the emergency button activation. The outside PSAP will advise the home PSAP when the activation has been resolved.
- All units assigned to a channel which experience emergency button activation shall remain off the radio, except for emergency communications, until the activation is resolved. If an alternate frequency has been designated by agency policy, all non-affected units and PSAPs may be switched to the alternate frequency leaving the affected unit and PSAP on the original frequency.
- Once the affected user has been successfully contacted by the Telecommunicator, the affected user shall respond and include the word "**ACCIDENTAL**" in his or her response. If the affected user does not use the word "**ACCIDENTAL**," the Telecommunicator should assume that the emergency activation is valid and immediately alert the Watch Commander/Shift Supervisor/Incident Commander who will coordinate the response to the distress call. If the user provides a response which in any way indicates that the signal was "**ACCIDENTAL**," (without having to remember the specific phraseology), the Telecommunicator shall announce that the activation is accidental and clear the alarm from the console screen.

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- If the location of the affected user is not known, the Telecommunicator shall immediately announce the affected user's alarm activation and request that any information about his or her last activity or location be relayed to the PSAP. The Telecommunicator and Shift Supervisor will utilize all other electronic methods to locate this member's location including but not limited to, radio GPS data, in-car data or CAD data.
- Verification activities may vary from agency to agency, but after an activation, the supervisor or his or her designee should confer with the affected user to confirm that he or she is safe.
- All agencies should establish similar policies for field units operating on conventional and/or tactical channels which might not be monitored by dispatch. In these cases, the Watch Commander/ Shift Supervisor/Incident Commander is responsible for the activities that would have been handled by the PSAP.

VI. Resetting the Emergency Button Activation

After activation of the emergency button on the APX radio, the user must reset the button activation, which can be accomplished on one of two ways:

- a. The operator can push and hold the orange emergency button for approximately 3 seconds; he or she will hear a tone and the emergency button will reset or
- b. Turn off the radio, wait approximately 3 seconds and turn the radio back on; this will reset the radio.

Policy adopted: November 9, 2022


Greg Schwarze, Chairman

Emergency Telephone System Board Of DuPage County Policy and Procedures



Policy #: 911- 005.6: Emergency Button Activation and Reset

As the senior officer/department for my agency, I hereby acknowledge that the DEDIRS users under my command and/or authority have received and been trained on DuPage ETSB Policy #911-005.6: Emergency Button Activation and Reset.

In addition, going forward, this agency will:

1. On an annual basis review and train on DuPage ETSB Policy #911-005.6: Emergency Button Activation and Reset.
2. Provide a copy of this form annually when training of subscriber users has been complete, including a roster of users using ETSB911@dupageco.org the main DuPage ETSB email.

I understand that the conditions set forth above have been implemented to ensure first responder safety and DEDIRS standardization.

Acknowledged and agreed to this _____ day of _____, 20____

Signature: _____

Printed Name and Title: _____

Agency: _____

Date Training was completed: _____

[] Subscriber Unit or PSAP Roster Attached

Emergency Telephone System Board Of DuPage County Policy and Procedures



Policy #: 911- 005.6
Previous Policy(s): 4.2.2
Effective Date: April 10, 2018
Revised: [November 9, 2022](#), [January 5, 2026](#)

DuPage Emergency Dispatch Interoperable ~~Subscriber Unit~~Radio System (DEDIR ~~System~~) Use of Emergency Button

Purpose:

The purpose of this policy is to ensure compliance with State of Illinois ~~STARCOMM~~STARCOM21 and ~~DEDIR~~DEDIR ~~System~~ requirements for use and access of ~~DEDIR~~DEDIR ~~System~~ talk groups for the purpose of interoperability for emergency communications by acknowledging industry standards for definitions, terminology

Additional Authority:

[Public Act 100-002](#)

[50 ILCS 750 Emergency Telephone System Act](#)

[50 ILCS 751 Wireless Emergency Telephone Safety Act](#)

[83 Illinois Administrative Code Part 725](#)

[83 Illinois Administrative Code Part 1325.415\(m\)](#)

[OEX-003B-89 Amending Section 40-20 of the DuPage County Code Pertaining to the Emergency Telephone System Board](#)

[20 ILCS 2615 Illinois State Police Radio Act](#)

Goal:

It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on ~~DEDIR~~DEDIR ~~System~~ for non-member agencies.

Scope:

This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, ~~DEDIR~~DEDIR ~~System~~ users and agencies receiving approval to access ~~DEDIR~~DEDIR ~~System~~ talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. ~~STARCOMM~~STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunicators and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

To achieve seamless interoperable communication, standardization of operation and naming conventions are required to ensure that first responders can effectively operate subscriber units while on duty but especially during critical, active incidents when speed and accuracy are critical.

Emergency Telephone System Board Of DuPage County Policy and Procedures



As defined in Policy #: 911- 005.5, a “Talk group” is the term given to assigned groups on a trunked radio system. Unlike a conventional radio which assigns users a certain frequency, a trunk system takes a number of frequencies allocated to the system. The control channel then coordinates the system so talk groups can share these frequencies seamlessly. The purpose is to dramatically increase bandwidth.

Policy 911- 005.6 shall deal specifically with the use of the emergency button on the subscriber unit.

The PSAPs shall establish operational policies for reacting to emergency activations as directed by their respective governing/advisory bodies. Any such operational policies established by the PSAPs shall not conflict with or nullify policies established by the ETS Board. In the event any policy established by a PSAP conflicts with or renders any ETSB policy a nullity, the ETSB policy shall control, and the PSAP's policy shall be null and void as if never enacted. The body resolving any dispute of policy conflict shall be the ETS Board based on simple majority. The policies will be published and accessible to surrounding PSAPs and the ETSB. The PSAPs shall notify the ETSB of any establishment or amendment of a policy controlled by this section immediately.

II. Emergency Button

~~DEDIR~~DEDIR System utilizes two radio technologies, digital trunked and conventional simplex.

This procedure describes the function of and the appropriate use for the emergency button on DEDIR System portable radios. The objective is the proper use of the emergency button as well as a uniform predictable, communicated, course of action by all DuPage County PSAPs and field personnel. It is important to note that the emergency button will operate on trunked talk groups, as well on conventional channels, although those channels might not have the equipment in place to monitor this activity. It should be noted the operation of the radio may differ (even slightly) when the emergency button is activated in the STARCOM21 (trunked) mode and the conventional mode.

III. Trunked Talk Groups

The emergency button is used:

- To send an emergency notification when field personnel are in distress, or
- When the user is unable to transmit a verbal emergency message due to heavy radio traffic.

Pressing the Emergency Button on a STARCOM21 Talk group:

- Emergency button activation will display the 6 digit radio identification number, alias name (e.g. ADSN CHF 100) and the talk group name on the radio consoles.
- The affected user's radio will flash “EMERGENCY” on the radio's display screen.
- The affected user that activated his or her emergency button will have priority over any other radio transmitting on the same talk group.
- During this time, the radio speaker will remain active, meaning affiliated subscriber units will hear all the radio traffic.
- The policy of wearing an earpiece will be dictated by the officers jurisdiction.

IV. Conventional Channels

Emergency Telephone System Board Of DuPage County Policy and Procedures



The emergency button is used:

- To send an emergency notification when field personnel are in distress.

Pressing the Emergency Button on a conventional channel:

- Emergency button activation will display a 4 digit radio identification number and the frequency name on radio consoles that have that frequency. For example, a dispatch console may display an emergency for primary fire dispatch frequency, but not for fire ground red if that frequency is not monitored by the console.
- The affected user's radio will flash "EMERGENCY" on the radio's display screen.
- Once the affected user pushes the Push-to-talk (PTT), some radios (depending on the model) will be able to decode the emergency signal. They might be able to convert the 4 digit radio ID to an alias name if they have the current aliases programmed in their radio.
- The affected user that activated his or her emergency button will be competing with any other radio transmitting on the same channel.

V. Actions to be taken upon receipt of an Emergency Button activation

- The assigned Telecommunicator for a monitored talk group or channel will transmit "William 1 (for instance), you have an E1," (or similar procedure that the PSAP has established for checking the status of a unit). If the alarm is for a non-monitored talk group, any console Telecommunicator can pull up the alarm window and handle the alarm. The level of activity at the communications center will determine which Telecommunicator handles non-monitored talk group alarms.
- The Telecommunicator should ~~hold the air and~~ attempt to contact the affected user (Police officer, firefighter, or other user). If the user that has activated his/her alarm cannot be reached over the radio after two (2) attempts, the Telecommunicator shall immediately dispatch backup if the location is known, and notify the Watch Commander/Shift Supervisor/Incident Commander. The Watch Commander/Shift Supervisor/Incident Commander shall make every effort to contact the affected person by any means necessary. This action shall be taken whether the user is believed to be on duty or not.
- When the PSAP is notified of emergency button activation from a radio belonging to one of their assigned units currently working with an outside PSAP, the home PSAP will immediately advise the outside PSAP of the emergency button activation. The outside PSAP will advise the home PSAP when the activation has been resolved.
- ~~All units assigned to a channel which experiences an emergency button activation shall remain off the radio, except for emergency communications, until the activation is resolved. If an alternate frequency has been designated by agency policy, all non-affected units and PSAPs shall switch to the alternate frequency leaving the affected unit and PSAP on the original frequency.~~
- Once the affected user has been successfully contacted by the Telecommunicator, the affected user shall respond and include the word "**ACCIDENTAL**" in his or her response. If the affected user does not use the word "**ACCIDENTAL**," the Telecommunicator should assume

Emergency Telephone System Board Of DuPage County Policy and Procedures



that the emergency activation is valid and immediately dispatch backup and alert the Watch Commander/Shift Supervisor/Incident Commander ~~who will coordinate the response to the distress call~~. If the user provides a response which in any way indicates that the signal was “**ACCIDENTAL**,” (without having to remember the specific phraseology), the Telecommunicator shall announce that the activation is accidental and clear the alarm from the console screen.

- If the location of the affected user is not known, the Telecommunicator shall immediately announce the affected user’s alarm activation and request that any information about his or her last activity or location be relayed to the PSAP.
- Verification activities may vary from agency to agency, but after an activation, the supervisor or his or her designee should confer with the affected user to confirm that he or she is safe.
- Agencies should establish similar policies for field units operating on conventional and/or tactical channels which might not be monitored by dispatch. In these cases, the Watch Commander/ Shift Supervisor/Incident Commander is responsible for the activities that would have been handled by the PSAP.
- Any of the above steps may be accelerated or skipped if the Telecommunicator immediately believes the activation is valid based on all available information. In that case, the Telecommunicator will take any actions believed necessary to assist the officer in need.
- This policy notwithstanding, agencies may develop their own policies regarding emergency activations due to local or acute factors requiring a change to the extent they do not conflict or nullify this policy and any such conflicts shall be addressed in the manner set forth in section I above.

VI. Resetting the Emergency Button Activation

After activation of the emergency button on the APEX radio, the user must reset the button activation, which can be accomplished on one of two ways:

- a. The operator can push and hold the orange emergency button for approximately 3 seconds; he or she will hear a tone and the emergency button will reset or
- b. Turn off the radio, wait approximately 3 seconds and turn the radio back on; this will reset the radio.

Policy adopted: _____

Gary GrassoGreg Schwarze, Chairman

Emergency Telephone System Board Of DuPage County Policy and Procedures



Policy #: 911- 005.6: Emergency Button Activation and Reset

As the senior officer/department for my agency, I hereby acknowledge that the DEDIR System users under my command and/or authority have received and been trained on DuPage ETSB Policy #911-005.6: Emergency Button Activation and Reset.

In addition, going forward, this agency will:

1. On an annual basis review and train on DuPage ETSB Policy #911-005.6: Emergency Button Activation and Reset.
2. Provide a copy of this form annually when training of subscriber users has been complete, including a roster of users using ETSB911@dupagecounty.org the main DuPage ETSB email.

I understand that the conditions set forth above have been implemented to ensure first responder safety and DEDIR System standardization.

Acknowledged and agreed to this _____ day of _____, 20____

Signature: _____

Printed Name and Title: _____

Agency: _____

Date Training was completed: _____

[] Subscriber Unit or PSAP Roster Attached

Emergency Telephone System Board Of DuPage County Policy and Procedures



Policy #: 911- 005.6
Previous Policy(s): 4.2.2
Effective Date: April 10, 2018
Revised: November 9, 2022, January 5, 2026

DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Use of Emergency Button

Purpose:

The purpose of this policy is to ensure compliance with State of Illinois STARCOM21 and DEDIR System requirements for use and access of DEDIR System talk groups for the purpose of interoperability for emergency communications by acknowledging industry standards for definitions, terminology

Additional Authority:

50 ILCS 750 Emergency Telephone System Act
20 ILCS 2615 Illinois State Police Radio Act

Goal:

It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DEDIR System for non-member agencies.

Scope:

This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, DEDIR System users and agencies receiving approval to access DEDIR System talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunicators and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

To achieve seamless interoperable communication, standardization of operation and naming conventions are required to ensure that first responders can effectively operate subscriber units while on duty but especially during critical, active incidents when speed and accuracy are critical.

As defined in Policy #: 911- 005.5, a "Talk group" is the term given to assigned groups on a trunked radio system. Unlike a conventional radio which assigns users a certain frequency, a trunk system takes a number of frequencies allocated to the system. The control channel then coordinates the system so talk groups can share these frequencies seamlessly. The purpose is to dramatically increase bandwidth.

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The emergency button is used:

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- Once the affected user pushes the Push-to-talk (PTT), some radios (depending on the model) will be able to decode the emergency signal. They might be able to convert the 4 digit radio ID to an alias name if they have the current aliases programmed in their radio.
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Greg Schwarze, Chair

Emergency Telephone System Board Of DuPage County Policy and Procedures



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Agency: _____

Date Training was completed: _____

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