

ARXIUM, Inc. 1000 Asbury Drive, Suite 4 Buffalo Grove, IL USA 60089 Tel: +1-847-808-2600 Toll Free: +1-888-537-3102

Notice Number: 00008543 Support Processing Date: 2025-07-28

Contract Administrator: Gina Dewey Phone: +1-204-594-6205 Email: gdewey@arxium.com

## SUPPORT, SOFTWARE & LICENSE RENEWAL NOTICE

2025-06-10

DuPage Co. Convalescent Center The County of DuPage 400 N. County Farm Road Wheaton, Illinois United States, 60187-2517

Contact Name: Jonathan Klimek Email: jonathan.klimek@dupageco.org Account Number: 102366

Product(s): FastPak Elite 520 Serial Number(s): 66.A1009 / 64A.R81

Product Code	Product	Quantity Purchased	Unit Price	Extended Price
SVCELITE520PREF	Equipment Support - FastPak Elite 520 - Preferred Service, 8am to 11pm Local Time, 7 Days. Includes 2 PMs	1	\$16,844.99	\$16,844.99
		Total Price In USD		\$16,844.99

Support Term: September 1, 2025 - August 31, 2026

## Standard Terms

- Pricing excludes taxes. Payment due in advance.
- 2. In the event of a conflict between the terms of this renewal notice/quote and any Agreement, the terms of this notice/quote shall take precedence. Any terms contained in a Customer purchase order that conflict with the terms of this notice/quote shall have no force or effect, even if such purchase order is signed by the parties after the date of acceptance.
- 3. The Customer is responsible for the acquisition, installation, maintenance, and replacement of all consumables listed utilized in connection with the operation of the System. Only consumable materials authorized in writing by the Company ("Authorized Consumables") shall be used in the System, and only the Company's service personnel, Company-approved third party service providers, and Company-approved employees of the Customer who have received maintenance training ("Authorized Service Providers") may service the System. All warranties provided under this Agreement and the Company's obligation to provide service pursuant to a Service Agreement shall terminate if the Customer uses consumable materials other than Authorized Consumables or service providers other than Authorized Service Providers. The Company shall not be liable for damages incurred by the Customer or damages to the System following the Customer's first use of any such unauthorized consumables or unauthorized service providers.
- 4. Due to the end-of-life by Microsoft, computers with Windows XP, Windows 7, Windows 8, Windows Server 2003, 2008/R2, and or 2012/R2 are also excluded. We recommend an upgrade to Windows 10 as soon as possible to mitigate this risk, please speak with your sales executive for more details. Note that Windows 10 upgrades can take 3 months or longer to schedule, and your system uptime may be impacted during this time.

Billing Location	Remit To	Summary of Changes
400 N. County Farm Road Wheaton, IL 60187-2517	ARXIUM, Inc. 52226 Network Place Chicago, IL USA, 60673-1522	Includes 2.3% CPI plus applicable age factor on equipment
Customer Signature		Date

Should you have any comments or questions please feel free to contact your contract administrator at your earliest convenience.