



January 17, 2025

Ms. Shanita Thompson
DuPage County Information Technology
421 N. County Farm Road
Wheaton, IL 60187

RE: Quotation dated May 31, 2024

Dear Ms. Thompson,

BMC does not release the product source code to the public or authorize other contractors to sell, lease or maintain its software source products. Upgrades, modifications and enhancements are performed on the source code only by BMC. BMC owns the source code for the software required for this acquisition. To have BMC provide software support and maintenance provides the added assurance that any upgrades and enhancements to the software will be performed by the owner of the proprietary source code.

Regards,

Signature on File

Allison Marciano
Senior Manager, Sales Order Services
1/17/2025