



DUPAGECOUNTY

Technology Committee – IT Projects Update



Technology Committee

Technology Project Updates



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DuPageCounty.gov Project

What: Change all county email addresses from “dupageco.org” to “dupagecounty.gov”

Highlights:

- **PROJECT STATUS: COMPLETED**
 - Timeline: January to November 2023 (completed 11 days early)
 - Cost Savings = \$175,000
 - Highlights:
 - Only a dozen users had issues. Less than 1% (0.7%) of users impacted
 - 1546 Mailboxes impacted
 - Over 30 applications were updated and tested
 - Many website changes were successfully completed

Watch Items: N/A



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ENTERPRISE RESOURCE PLANNING

ERP Systems

What: Implementing new ERP systems to enhance performance and streamline workflows

Highlights:

- HR/Payroll Systems Implementation
 - PROJECT STATUS: IN PROGRESS
 - Solution: OnActuate / Ceridian (Dayforce)
 - Implementation began in August 2023
 - 12-month anticipated implementation schedule
 - The project is on track
- Finance ERP RFP
 - Will advertise RFP and start the implementation in 2024

Watch Items:

- Timing of Financial ERP RFP launch



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Infor Special Projects

What: SmartOffice to Mingle Portal Migration - Migrated from an out-of-date on-prem app to a current web app

- PROJECT STATUS: COMPLETED
- Timeline: Two months (Sept to Nov 2023)
- Impacted: 250 users
- Replaced a 20-year-old product

What: Infor Server Migration – Move off unsupported Windows Server 2012 environment

- PROJECT STATUS: COMPLETED
- Timeline: Six months (June to Nov 2023)
- Impacted: All Infor users
- Upgraded ten Infor servers to new, fully supported OS and hardware

Watch Items: Infor Server Migration post-project performance and new issues



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Learning Management System

What: Replacing CourseMill with a new Learning Management System

Highlights:

- **PROJECT STATUS: IN PROGRESS**
 - Timeline: November 2023 to February 2024
 - Highlights:
 - Moving from on-premise to Absorb LMS (training.dupagecounty.gov)
 - Better security through SSO and Okta
 - Better accessibility
 - Replaces a ten-year-old technology
 - More mobile friendly
 - You can sign documents (i.e., policy changes, etc.) in Absorb

Watch Items: Moving all existing training to the new platform



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Mainframe Shutdown Project

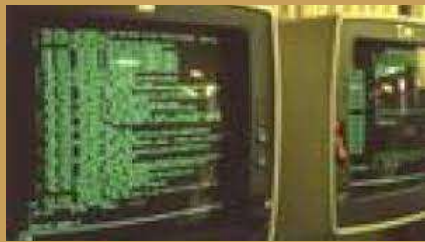
What: The IT Department will shut down the mainframe on November 30, 2024

Highlights:

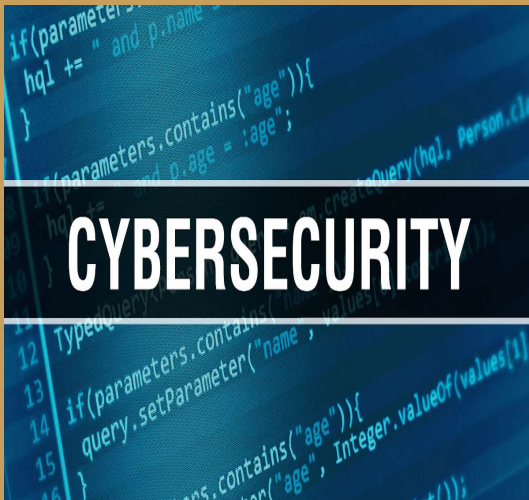
- **PROJECT STATUS: IN PROGRESS**
- Timeline: Twelve months (Dec 2023 to Nov 2024)
- Impacted: All mainframe users
- Decommissioning a 40-year-old mainframe system and moving applications, jobs, and reports to other current platforms

Watch Items:

- Applications remaining on the mainframe



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Cybersecurity Projects

Highlights:

- **Managed Detection and Response (MDR)**
 - RFP canceled
 - Managed Detection & Response Solution Selected – CrowdStrike Falcon Complete MDR
- **Cyber Liability Insurance Renewal**
 - Completed 2023 - 2024 cyber liability insurance application
 - Received several proposals this year from carriers
 - Offered lower rates and better coverage
 - Selected Coalition Insurance Company (A+ rating)

Watch Items: [New cyber liability insurance company, Coalition](#)



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Additional Project Updates



- ☐ PRMS NIBRS Reporting Project – **Completed**
- ☐ eDiscovery Tool – **Completed**
- ☐ PRMS MFR/OCR 10.0 Upgrade Project – In progress
- ☐ Intranet Project – In progress
- ☐ FOIA Request Tool – Not started





Q & A



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Thank you!
