



DUPAGECOUNTY

ENVIRONMENTAL DIVISION



2023 Township Waste Hauling Survey

Township Survey



Mailed survey to 20,236 unincorporated properties in Addison, Bloomingdale, Milton, Wayne, Winfield, and York Townships

Received 2,133 responses, a 10% response rate



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Aggregated Results Q3



Q3: If you could change anything about your current waste, recycling, and yard waste collection, what would you change?

Choose up to two.

Answers	Count	Percentage
Lower cost	1028	31.2%
I'm satisfied	817	24.8%
Enhanced services	637	19.3%
Fewer trucks	383	11.6%
Better education	205	6.2%
Other	105	3.2%
Less noise from pickup early morning	82	2.4%
Better service	34	1.0%



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Aggregated Results Q4



Q4: Would you be in favor of the County implementing a single-hauler model in your township?

Answers	Count	Percentage
Yes, but only if I saved money	977	45.8%
No	675	31.65%
Yes	473	22.18%

Q4.2: Of those that answered, “Yes, but only if I saved money”:

Answers	Count	Percentage
At least \$100 per year	442	20.72%
At least \$50 per year	213	9.99%
At least \$75 per year	164	7.69%
At least \$25 per year	112	5.25%



Aggregated Results Q5



If you answered “Yes” to question 4, besides saving money, what other reason or reasons do you have for answering “Yes”? Choose up to two answers.

Answers	Count	Percentage
Fewer trucks driving around the neighborhood on multiple days.	665	26.0%
Lower greenhouse gas emissions associate with providing hauling services.	421	16.5%
Having all homes on my street collected on the same day of the week	420	16.4%
I am only interested if I save money	356	13.9%
Enhanced services e.g. bulky item collection, food scrap, vacation hold	354	13.8%
Transparent pricing	193	7.5%
Better education on recycling	112	4.4%
Other	32	1.2%



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Aggregated Results Q6



Q6: If you answered “No” to question 4, what reason or reasons did you have for answering “No”?

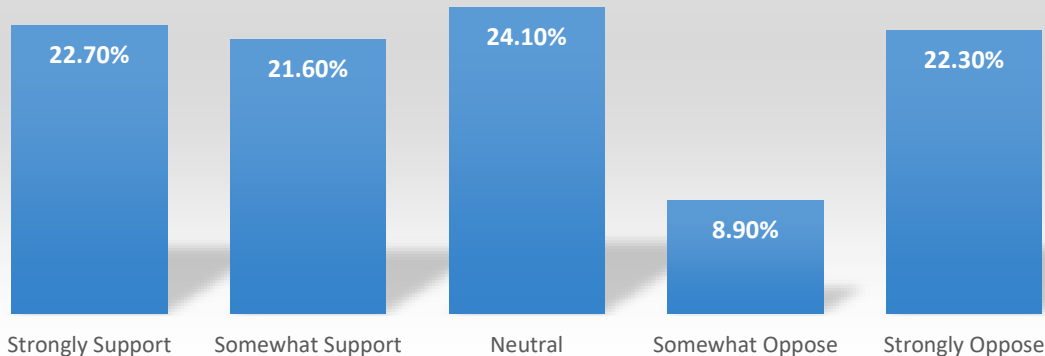
Answers	Count
Prefer having the ability to select my own hauler.	399
I am satisfied with the current subscription model.	310
The County should not select who my hauler is.	255
Concerned that the single-hauler model reduces competition.	199
Other	55



Aggregated Results Q7



Overall, what is your opinion on the single-hauler model for waste and recycling collection?



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Responses by Township



Q4: Would you be in favor of the County implementing a single-hauler model in your township?

Township	Yes	Yes, but only if I saved money	No
Addison	18	62	30
Bloomingtondale	38	131	135
Milton	256	440	249
Wayne	41	67	81
Winfield	86	159	116
York	32	116	61



Responses by Township



Q7: Overall, what is your opinion on the single-hauler model for waste and recycling collection?

Township	Strongly Support	Somewhat Support	Neutral	Somewhat Oppose	Strongly Oppose
Addison	29	21	30	11	19
Bloomingtondale	47	57	68	30	102
Milton	238	238	223	78	168
Wayne	34	32	58	24	58
Winfield	98	67	80	24	92
York	36	45	72	21	35



Additional Comments Excerpts



- "I like that all home would have to pay equally."
- "I hate that every day is trash day in my neighborhood."
- "As long as the single source was similarly priced, I would be in favor."
- "In favor for less vehicle emissions."
- "We want to pick our own garbage service. The County can stay out of that decision."
- "Stay out of it! You will only make it more expensive. The ONLY way to have lower costs is to have competition."
- "That's one of the benefits of being unincorporated we can choose who we want."
- "It might make more sense to have the Township select one service, not the county."

Existing Single-Hauler Pricing



Township	Hauler	Household Cost/Month	Landscape Waste Sticker	Landscape Waste Subscription	Waste Sticker	Annual Rate Adjustment
Downers Grove	Groot	\$22.02 (unlimited) \$20.00 (limited) \$8.42 base sticker fee	\$4.04	Not offered	\$4.04	Fixed 3%
Lisle	LRS	\$27.95 (95-gallon cart) \$22.44 (65-gallon cart) \$18.66 (35-gallon cart)	\$4.30	\$195 (35- or 65-gallon cart) \$220 (95-gallon cart)	\$4.30	Fixed 4%
Naperville	Groot	\$21.43 (unlimited) \$18.22 (senior rate)	\$2.40	\$225	N/A	Fixed 2%



Questions?

