



# DU PAGE COUNTY

## ETSB - Emergency Telephone System Board

421 N. COUNTY FARM ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

### Final Summary

---

Wednesday, June 12, 2024

9:00 AM

Room 3500B

---

#### Join Zoom Meeting

<https://us02web.zoom.us/j/83059734117?pwd=iAvArlfzic1Fk2TPyWhQjyywLb2sME.1>

Meeting ID: 830 5973 4117

Passcode: 634826

#### 1. CALL TO ORDER

9:00 AM meeting was called to order by Chair Schwarze at 9:00 AM.

#### 2. ROLL CALL

##### ETSB STAFF:

Linda Zerwin

Matt Theusch

Eve Kraus

Prithvi Bhatt (Remote)

##### COUNTY CLERK:

Adam Johnson, Chief Deputy Clerk

##### STATE'S ATTORNEY:

Mark Winistorfer

##### ATTENDEES:

Tyler Benjamin, DU-COMM

Andy Dina, Warrenville Fire

Nick Kottmeyer, County Board Office

Anthony McPhearson, County CIO

Jessica Robb, DU-COMM

Pat Tanner, West Chicago Fire

Matt Beyer, Bloomingdale Fire (Remote)

Alison Murphy, DMMC (Remote)

Jason Norton, Darien PD (Remote)

Thomas Packard, County Finance (Remote)

Richard Sanborn, Jr, York Center Fire (Remote)

Will Sperling, Citizen (Remote)

On roll call, Members Schwarze, Franz, Eckhoff, Guttman, Kramer, Srejma, Swanson, Tillman, and Yoo were present. Members Maranowicz, Schar, and Toerpe were absent.

<b>PRESENT</b>	Schwarze, Franz, Eckhoff, Guttman, Kramer, Srejma, Swanson, Tillman, and Yoo
<b>ABSENT</b>	Maranowicz, Schar, and Toerpe

**3. PUBLIC COMMENT**

There was no public comment.

**4. CHAIRMAN'S REMARKS - CHAIR SCHWARZE**

Chair Schwarze, on behalf of the ETS Board and staff, extended his condolences to the family, friends and DU-COMM family on the unexpected passing of Telecommunicator Kirsten Monigold on May 9, 2024. He asked for a moment of silence.

Chair Schwarze then congratulated TC Abigail Medina of ACDC for providing medical instructions through the use of medical protocols for the delivery of a breech baby. This care continued with CPR instructions when the caller reported the baby was not breathing until paramedics arrived. It was reported that mother and baby were both fine.

**5. MEMBERS' REMARKS**

There were no Members' remarks.

**6. CONSENT AGENDA**

Chairman Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for June 12; B/Revenue Report; C/Minutes Approval Policy Advisory Committee for May 6; D/Minutes Approval ETS Board for May 8. Vice Chair Franz motioned, seconded by Member Guttman. On voice vote, all Members voted "Aye", motion carried.

Chairman Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for June 12; B/Revenue Report; C/Minutes Approval Policy Advisory Committee for May 6; D/Minutes Approval ETS Board for May 8. Vice Chair Franz motioned, seconded by Member Srejma. On voice vote, all Members voted "Aye", motion carried.

**6.A. Monthly Staff Report**

6.A.1. [24-1558](#)

Monthly Report for June 12 Regular Meeting

**Attachments:** [June 10 Meeting Monthly Report.pdf](#)

**6.B. Revenue Report 911 Surcharge Funds**

6.B.1. [24-1561](#)

ETSB Revenue Report for June 12 Regular Meeting for Fund 5820/Equalization

**Attachments:** [Revenue Report Regular Meeting 6.12.24.pdf](#)

**6.C. Minutes Approval Policy Advisory Committee**

6.C.1. [24-1560](#)

ETSB PAC Minutes - Regular Meeting - Monday, May 6, 2024

**Attachments:** [2024-05-06 PAC Minutes Summary.pdf](#)

**6.D. Minutes Approval ETS Board**

6.D.1. [24-1559](#)

ETSB Minutes - Regular Meeting - Wednesday, May 8, 2024

**Attachments:** [2023-05-08 ETSB Minutes Summary.pdf](#)

<b>RESULT:</b>	APPROVED THE CONSENT AGENDA
<b>MOVER:</b>	Mark Franz
<b>SECONDER:</b>	William Srejma
<b>AYES:</b>	Schwarze, Franz, Eckhoff, Guttman, Kramer, Srejma, Swanson, Tillman, and Yoo
<b>ABSENT:</b>	Maranowicz, Schar, and Toerpe

**7. VOTE REQUIRED BY ETS BOARD**

**7.A. Payment of Claims**

7.A.1. [24-1557](#)

Payment of Claims for June 12, 2024 for FY24 - Total for 4000-5820 (Equalization): \$336,477.48.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Payment of Claims 6.12.24 FY24.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Yeena Yoo
<b>SECONDER:</b>	William Srejma

**7.B. Change Orders**

7.B.1. [24-1697](#)

2016AB-16 - Amendment to Resolution 2016-16, issued to Intergraph Corporation, d.b.a. Hexagon Safety & Infrastructure, a Delaware Corporation, PO 950900/1914-1, to document an exchange in licensing for OnCall Records, for no change in contract total amount of \$22,571,747.06.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Hexagon 950900 Change Order 28.pdf](#)  
[Hexagon 950900 Decision Memo.pdf](#)  
[DUP11 - CO 1 OCR License Upgrade to V10 Change Order Package \(05-2024\) \(1\) \(SIG executed 05-15-24\) Redacted.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Michael Guttman
<b>SECONDER:</b>	Yeena Yoo

7.B.2. [24-1594](#)

ETS-R-0003E-17 - Amendment to Resolution ETS-R-0003-17, to AT&T, Inc. to extend the CAMA trunks length of service by one (1) year and adjust the expiration date in the County Finance software, for no change in contract total amount of \$81,057.15.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [ATT 917107 2277-1 Change Order 5.pdf](#)  
[ATT 917107 2277-1 Decision Memo.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Michael Tillman
<b>SECONDER:</b>	Mark Franz

7.B.3. [24-1700](#)

ETS-R-0087D-22 - Amendment to ETS-R-0087-22, issued to Motorola Solutions, Inc. PO 922031/6149-1, to provide an additional twelve (12) months of Advanced Plus Support and System Upgrade Agreement (SUA II) on the MCC7500 consoles at the DU-COMM and ACDC PSAPs, to increase the funding in the amount of \$439,823.50, resulting in an amended contract total of \$13,587,196.86, an increase of 3.35%.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Motorola 922031 Change Order 4.pdf](#)  
[Motorola 922031 Requisition.pdf](#)  
[Motorola 922031 Decision Memo.pdf](#)  
[DuPage24-25.pdf](#)  
[DuPageExtension2.0 .pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Yeena Yoo
<b>SECONDER:</b>	Mark Franz

**7C. Purchase Resolutions**

**7.C.1. [ETS-R-0042-24](#)**

Recommendation for the approval of a contract purchase order to Lilly Counseling and Consultation, PO 924017, for trainings courses in the Addison Consolidated Dispatch Center (ACDC) and DU-COMM PSAPs for the period July 1, 2024 through June 30, 2026, for an amount not to exceed \$67,000. Other Professional Services not suitable for competitive bid per 55 ILCS 5/5-1022(c). Vendor selected pursuant to DuPage County Procurement Ordinance 2-353(1)(b).

Member Yoo commented positively towards the training for the PSAPs and asked for a history of the item.

At 09:07:02, ETSB experienced network issues within the conference room and the Zoom connection was offline to remote attendees until 09:09:53.

Member Srejma provided a summary of the courses. Member Yoo asked if this was a renewal. Ms. Zerwin replied, yes for additional funds for training hours. Chair Schwarze asked DU-COMM Director Robb if she had any comments, to which she said she had nothing to add to Member Srejma's summary.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Lilly 924017 PRCC\\_Redacted.pdf](#)  
[ETSB.Peer Support.Proposal.2024 to 2026.pdf](#)  
[ETSB.Protect 911 Proposal.2024 to 2026.pdf](#)  
[Lilly 924017 Vendor Ethics\\_Redacted.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Michael Guttman
<b>SECONDER:</b>	Yeena Yoo

**7.C.2. [ETS-R-0046-24](#)**

Recommendation for the approval of a contract purchase order to Insight Public Sector, PO 924018, to provide an Absolute Secure Access subscription for 1,000 users, for the period of August 14, 2024 through August 13, 2027; for a contract total not to exceed \$110,440; Per lowest responsible bid 24-052-ETSB.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Insight 924018 PRCC\\_Redacted.pdf](#)  
[Quotation #0227334070 - DuPage County ETSB.pdf](#)  
[Absolute Secure Access 24-052-ETSB BID TAB.pdf](#)  
[Absolute Secure Access 24-052-ETSB BID FORM PRICING\\_Redacted.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Michael Guttman
<b>SECONDER:</b>	Eric Swanson

**7.D. Resolutions**

7.D.1. [ETS-R-0043-24](#)

Resolution declaring equipment, inventory, and/or property on Attachment A, legacy APX7000 portable radios and CAD workstations, purchased by the Emergency Telephone System Board of DuPage County, as surplus equipment.

A motion was made by Member Yoo, seconded by Member Kramer. Chair Schwarze asked for any discussion.

Ms. Zerwin said the Members had received an email regarding this item. She said, typically, before inventory is declared as surplus it is offered to departments within the County as the County owns the equipment purchased with surcharge per Ordinance. Ms. Zerwin said that there had not been any requests until after the paperwork for the agenda was prepared and posted. Ms. Zerwin said the change would remove the 41 Computer Aided Dispatch (CAD) workstations from this surplus declaration to give County IT time to determine how many workstations they would like to utilize. Any remaining workstations would be brought forward on a future surplus resolution. A revised Attachment A was provided for the Members' review.

Member Srejma made a motion to amend Agenda Item 7D1, a resolution declaring equipment, inventory, and/or property on Attachment A as surplus equipment, to remove 41 Computer Aided Dispatch (CAD) workstations from the list of equipment on Attachment A, seconded by Vice Chair Franz. There was no further discussion.

Vice Chair Franz motioned to approve the item as amended, seconded by Member Guttman. On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Surplus Attachment A.pdf](#)

<b>RESULT:</b>	APPROVED AS AMENDED
<b>MOVER:</b>	Mark Franz
<b>SECONDER:</b>	Michael Guttman

7.D.2. [ETS-R-0044-24](#)

Resolution approving the transfer of inventory, five (5) CAD workstations, from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the Addison Consolidated Dispatch Center (ACDC).

On voice vote, all Members voted "Aye", motion carried.

**Attachments:**     [Transfer Attachment A.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Michael Guttman
<b>SECONDER:</b>	Yeena Yoo

7.D.3. [ETS-R-0045-24](#)

Resolution approving the sale of surplus items, legacy APX7000 portable radios, from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the Board of Trustees of Illinois State University on behalf of Illinois State University, Emergency Management.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:**     [ISU Sales Contract 2024.06.06\\_Redacted.pdf](#)  
                              [ISU Attachment A.pdf](#)

<b>RESULT:</b>	APPROVED AND SENT TO FINANCE
<b>MOVER:</b>	Yeena Yoo
<b>SECONDER:</b>	William Srejma

**8. DEDIR SYSTEM PORTABLES AND MOBILES**

**8.A. Police**

PAC Chair Dina said there was nothing report from the Police Focus Group.

**8.B. Fire**

PAC Chair Dina provided an update on the demo of the fire radios. His update included a review of the models, the status of the schedule, and the form for agency signoff. PAC Chair Dina reported that six (6) signoff forms had been returned to ETSB and that of the six, five (5) agencies had chosen the APXNext XN and one (1) agency the APXNext XE.

PAC Chair Dina then said that Motorola had come out with a Remote Speaker Microphone (RSM) with a channel select knob. He said this model RSM was popular with the agencies and that if an agency wanted the channel select RSMs for their radios, they would only need to pay the difference in cost for a standard RSM. Chair Dina added that agencies who choose the APXNext XE would also have an option of an extended life battery.

PAC Chair Dina did not have an update from Motorola regarding the mobile radios.

Vice Chair Franz asked for clarification on the models of the fire portable radios. PAC Chair Dina clarified there are two (2) models, the APXNext XN and the APXNext XE. He said that with the APXNext XN model, agencies would have the choice of whether the hazard zone is turned on within the programming. Agencies were provided with two XN radios, one with the hazard zone enabled, and one with the current configuration that they could see the operational difference.

Chair Schwarze asked if the agencies who had returned their signoff form and had chosen the APXNext XN had opted for the hazard zone. PAC Chair Dina said that the form was only the choice of radio model. He said will meet with ETSB and the Radio System Manger to choose their programming options for programming and deployment.

Vice Chair Franz inquired into the cost differential of an APXNext XE radio versus the APXNext XN. Ms. Zerwin said the APXNext XE should cost less. Ms. Zerwin then referred back to the RSMs with channel select and said that cost difference is only around \$35-\$40 per mic whereas in the past it was over \$100 difference. She said she would come back to the Board with the overall cost of the channel select RSMs to determine whether that difference would be reimbursed by the agencies. Vice Chair Franz asked whether there would be a change order on the agenda next month to which Ms. Zerwin replied she hoped so. Ms. Zerwin said when the demos are completed, there could be a change order for the portables to keep this portion of the project moving as lead time for radios was eight (8) weeks or so. Ms. Zerwin also said that there have been reports of increased headcount for police requiring additional portables and mobiles for fire vehicles. She said that staff has asked agencies to open a ticket for any additional equipment so costs can be negotiated at the current contract pricing.

Chair Schwarze mentioned the meeting held last month by members of the Fire Focus Group, Motorola, and ETSB staff in which every fire agency had at least one representative in attendance. He thanked the Fire Focus Group for the information presented regarding the portable fire radio models and for answering all the agencies' questions.

Member Tillman questioned how the agencies' decisions regarding the hazard zone would be tracked and who would be responsible for the programming of those radios. PAC Chair Dina answered that the Radio System Manager, Andy Saucedo, assigned to the ETSB would program the radios. Ms. Zerwin said that ETSB staff would meet with each agency to review their template and the checklist of configurations, which includes the hazard zone. Member Tillman asked if the agencies would sign off on that acceptance. Ms. Zerwin answered, yes, that that is the procedure ETSB follows now.

There were no further questions.

## **9. DU PAGE ETSB 9-1-1 SYSTEM DESIGN**

Ms. Zerwin provided a preliminary summary of the Computer Aided Dispatch (CAD) upgrade that took place the previous day. She said that in a system this large, there would always be a



few issues. Ms. Zerwin said she felt the CAD portion rolled out very nicely, that there were a few hiccups with the integrations and with creating CAD tickets for the Sheriff's Office and Itasca Fire which were resolved quickly, and that most of these items had been resolved as of yesterday. Ms. Zerwin asked Deputy Director Theusch to provide an update.

Mr. Theusch said the integrations that took some time to bring back up were LiveMum, PURVIS Fire Station Alerting, and the LEADS Informer, which is the State's criminal database. He said by the end of the day yesterday, they were all back online and operational. Mr. Theusch said there were some lingering GPS issues being addressed within the software and a few CAD workstations on which the application was freezing. He said Hexagon is still onsite and that they, and ETSB staff, were working on the open tickets.

Ms. Zerwin said this was a significant lift during which the entire system was taken offline. She thanked the PSAPs for their efforts in serving a million citizens and writing it all on an orange card, which was why the process was started at 4am when, in theory, it is a slower time. She said staff and Hexagon had been up working since 3-4am to begin the rollout. Ms. Zerwin said all the police and fire agencies had to log completely off and back in and that the upgrade affected everybody. She said she appreciated everyone's patience with the rollout, and that overall, the preparation and teamwork between the PSAPs, ETSB and Hexagon was substantial and overcame almost everything. Ms. Zerwin asked the PSAP Directors if they wanted to weigh in.

Member Srejma said from ACDC's perspective, everything went fine. He said there was one call right after the system was shut down and that the backup procedures went as planned. DU-COMM Director Robb said there was a significant map rollout that was projected to happen this morning and asked if that was still happening. Mr. Theusch answered yes that the intent was to potentially address some of the lingering GPS issues with the rollout. He said to be clear, the open issues are not with the CAD system itself, but with some of the applications.

The second remote connection drop occurred at 09:24:20 and upon review, it was discovered that while the video remained connected, there was no audio, and at 09:25:06, the entire connection was lost. While these technical issues affected the Zoom broadcast of the ETSB meeting, the meeting remained open to the public for physical attendance at all times.

Ms. Zerwin said the next significant lift would be the Customer Premise Equipment (CPE) upgrade scheduled for July. She said coming down the road would be encryption on the police radios and the upgrade of the consoles which were on order and approximately 30 weeks out.

Ms. Zerwin said it was discovered that staff need to ask the Members if they anticipate attending the ETSB meetings remotely, as well as if they may be absent, and that it affects the Ordinance changes Ms. Zerwin and ASA Winistorfer were working on. Ms. Zerwin said there was legislation in Springfield involving the Sheriffs that had originated downstate. She said that the initial language may have had an effect on the Ordinance changes but that the issue downstate was internally resolved, and the final language is such that it does not affect how DuPage ETSB is set up. She said she and ASA Winistorfer could continue their review and that they could have some Ordinance language changes within a few meetings. Ms. Zerwin said the opinion regarding some of the portable and mobiles radios was outstanding and affects how agencies will

be invoiced in terms of allowable expenses, and that once that is received, the Ordinance would then be brought forward.

There were no further questions.

**10. OLD BUSINESS**

Chair Schwarze reminded the Members who had expressed interest in being part of the ETSB Ad Hoc Finance Committee meeting there would be a meeting on July 10, 2024 at 9:30am or immediately following the adjournment of the ETS Board meeting.

At 09:25:33, it was announced within the room that the connection had again gone down, and at that point no further business was discussed on the remainder of the agenda, with the exception of a motion to adjourn, which passed at 09:26am.

**11. NEW BUSINESS**

There was no new business.

**12. EXECUTIVE SESSION**

There was no Executive Session.

**12.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)**

**12.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C ) (1)**

**12.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS**

**12.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)**

**13. MATTERS REFERRED FROM EXECUTIVE SESSION**

**14. ADJOURNMENT**

**14.A. Next Meeting: Wednesday, July 10 at 9:00am in 3-500B**

Chair Schwarze asked for a motion to adjourn. Member Yoo motioned, seconded by Member Tillman. The meeting of the ETSB was adjourned at 9:26am.

Respectfully submitted,

Jean Kaczmarek



## ETSB Other Action Item

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

---

**File #:** 24-1558

**Agenda Date:** 6/12/2024

**Agenda #:** 6.A.1.

---



# Emergency Telephone System Board of DuPage County Monthly Report

## June Board Meeting

Submitted for your consideration is the DuPage ETSB monthly report for activity May 1 through May 31. This report highlights the activities of the DuPage ETSB by ETSB and PSAP staff, work groups, committees, and consultants.

### In Memoriam

The ETS Board and staff extend condolences to the family, friends and DU-COMM family on the unexpected passing of **Telecommunicator Kirsten Monigold** on May 9, 2024. Rest in Peace and thank you for your service.

### Congratulation on a Job Well Done!

**Baby Delivery** – Congratulations to **TC Abigail Medina** of ACDC who on February 25, 2024, at 0613 hours received a call from a resident in Westmont stating that a woman was giving birth and the baby was breech. Within 25 seconds, she generated a computer aided dispatch event and began emergency medical dispatch protocols. The fire department was dispatched. While providing medical instructions, the caller described the baby's body was out, but the head was not. You calmly provided critical instructions during a chaotic situation, navigating the medical protocol program while the scene rapidly changed. After the baby's head was out, using the medical protocol, you quickly directed her to get a clean towel to wipe the baby's mouth and nose, and to rub the baby vigorously for 30 seconds. The caller then reported the baby was not breathing and said they were starting CPR. You continued to provide instructions over the phone until it was confirmed that paramedics were with the baby. Mother and baby both doing fine.

## ADMINISTRATION and FINANCIAL

### 911 Services Advisory Board (SAB) and 911 Legislation:

The May 13 meeting was cancelled.

All dates are Mondays unless otherwise noted:

June 17, 2024

July 15, 2024

August 19, 2024

September 16, 2024

October 28, 2024

November 18, 2024

December 16, 2024

### Legislation:

Below is a collection of legislation that pertains to ETS Boards, Telecommunicators or PSAPs and the legislation to request live access to encrypted radio. The most significant change developing is the insertion of Telecommunicators into labor language as a result of being termed first responders under the ETSA statute. Status as of May 31, 2024.



# Emergency Telephone System Board of DuPage County Monthly Report

## June Board Meeting

### HB5128 EM Telephone Board Members

Sponsor: Patrick Windhorst

Michael J. Coffey Jr.

Dave Severin

Filed: 2/8/24 assigned to Rules Committee

2/28/24 Police & Fire Committee

4/4/24 House Committee Amendment No. 1 Adopted in Police & Fire Committee; by Voice Vote, Do Pass as Amended / Short Debate Police & Fire Committee; 014-000-000, Placed on Calendar 2nd Reading - Short Debate, Rep John M. Cabello added as Chief Co-Sponsor

4/11/24 Second Reading, Please on Calendar Order of 3<sup>rd</sup> Reading, Short Debate

4/17/24 Referred to Assignments

4/24/24 Assigned to Energy and Public Utilities

4/30/24 Rule 2-10 Committee Deadline Established as May 10, 2024

**5/16/24 Passed both Houses**

### Synopsis As Introduced

Amends the Emergency Telephone System Act. Provides that an Emergency Telephone System Board shall include the county sheriff or the sheriff's designee and at least 2 (rather than 3) representatives of the 9-1-1 public safety agencies other than the sheriff's office.

Current language Amendment #1: In counties with a population of more than 100,000 but less than 2,000,000, a member of the County Board may service on the Emergency Telephone System Board. Elected officials, including county sheriffs and members of a county board, are also eligible to serve on the board.

### HB2161 Unlawful Discrimination – Family

Sponsor: Will Guzzardi

Filed : 2/6/23

Sponsors Added: Maura Hirschauer, Sonya Harper, Nabeela Syed, Stephanie Kifowit,

2/20/24 Lindsey LaPointe

2/29/24 Amendments #1 & #2 rules refers to Judiciary – Civil Committee

4/03/24 House Committee Amendment # 1 and Amendment #2 adopted in Judiciary-Civil Committee by Voice Vote, Do Pass as an amended / short debate in Judiciary-Civil Committee; 010-003-000, Placed on Calendar 2<sup>nd</sup> Reading – Short Debate.

4/19/24 Third Reading – Short Debate – Passed 069-029-000

4/24/24 First Reading, referred to Assignments

**5/25/24 Passed both Houses**

### Synopsis As Introduced

Amends the Illinois Human Rights Act. Provides that it is the public policy of the State to prevent discrimination based on family responsibilities in employment. Defines "family responsibilities" as an employee's actual or perceived provision of care to a family member, whether in the past, present, or future. Provides that it is a civil rights violation for: (1) any employer to refuse to hire, to segregate, to engage in harassment, or to act with respect to recruitment, hiring, promotion, renewal of employment, selection for training or apprenticeship, discharge, discipline, tenure or terms, privileges or conditions of employment on the basis of family responsibilities; (2) any employment agency to fail or refuse to classify properly, accept applications and register for employment referral or



# Emergency Telephone System Board of DuPage County Monthly Report

## June Board Meeting

apprenticeship referral, refer for employment, or refer for apprenticeship on the basis of family responsibilities; and (3) any labor organization to limit, segregate, or classify its membership, or to limit employment opportunities, selection and training for apprenticeship in any trade or craft, or otherwise to take or fail to take, any action which affects adversely any person's status as an employee or as an applicant for employment or as an apprentice, or as an applicant for apprenticeships, or wages, tenure, hours of employment, or apprenticeship conditions on the basis of family responsibilities. Provides that it is a civil rights violation for a person, or for 2 or more persons, to conspire to retaliate against a person because he or she has opposed that which he or she reasonably and in good faith believes to be discrimination based on family responsibilities. Makes conforming changes.

Amendment #2 inserts the language "care to a family member" in Amendment #1, on page 9, replacing lines 25 and 26.

### **SB3648 Community EM Services & Support**

2/9/24	Filed
3/7/24	Amendment #1
3/14/24	Do Pass As Amended Energy & Public Utilities
3/14/24	Placed on Calendar Order 2 <sup>nd</sup> Reading March 20, 2024
4/15/24	First Reading, Referred to Rules Committee
4/24/24	Assigned to Mental Health & Addiction Committee
<b>5/23/24</b>	<b>Passed Both Houses</b>

### **Synopsis As Introduced**

Amends the Community Emergency Services and Support Act. In provisions relating to emergency services dispatched through a 9-1-1 PSAP and coordination of activities with mobile and behavioral health services, provides that the coordination must begin no later than July 1, 2025 (rather than July 1, 2024). Provides that provisions relating to State prohibitions shall take effect once specified conditions are met, but no later than July 1, 2025 (rather than July 1, 2024). Effective immediately.

### **Amendment #1**

Replaces everything after the enacting clause. Reinserts the provisions of the introduced bill and further amends the Community Emergency Services and Support Act. Provides that the EMS Medical Directors Committee or a chair appointed in agreement of the Division of Mental Health of the Department of Human Services and the EMS Medical Directors Committee (rather than the EMS Medical Directors Committee) is responsible for convening the meetings of a Regional Advisory Committee. Includes qualifications for the appointed chair. Provides that each Regional Advisory Committee and subregional committee established by the Regional Advisory Committee (rather than each Regional Advisory Committee) is responsible for designing the local protocols to allow its region's or subregion's 9-1-1 call centers (rather than its region's 9-1-1 call center) and emergency responders to coordinate their activities with 9-8-8 as required by the Act and for monitoring current operation to advise on ongoing adjustments to the local protocols. Designates the membership, meetings, and duties of a subregional committee. Makes conforming changes. Effective immediately.



**HB4339 Local Records – police scanners**

Sponsor: La Shawn K. Ford

Filed: 1/3/24

1/16/24 Rules Committee

1/31/24 Executive Committee

4/5/24 Rule 19(a) re-referred to Rules Committee

**Synopsis As Introduced**

Amends the Local Records Act. Provides that a law enforcement agency that encrypts police scanner transmissions must provide, by license or otherwise, real-time access to those transmissions to broadcast stations, broadcasting stations, radio broadcast stations, and newspapers. Effective January 1, 2025.

**HB5377 Community Emergency Services**

Sponsor: Kelly M. Cassidy

Filed: 2/9/24 assigned to Rules

2/28/24 Assigned to Police & Fire Committee / Michael Kelly, Chair Chicago

3/5/24 Amendment #1 referred to Rules Committee

3/22/24 Amendment #1 referred to Police & Fire Committee, Adopted by Voice Vote, Do Pass As amended / Short Debate in Police & Fire Committee; 012-000-000; Placed on Calendar 2<sup>nd</sup> reading – Short Debate.

4/11/24 Second Reading – Short Department, Placed on Calendar Order of 3<sup>rd</sup> Reading – Short Debate.

4/19/24 Rule 19(a) Re-Referred to Rule Committee

**Synopsis as introduced**

Amends the Community Emergency Services and Support Act. Provides that the EMS Medical Directors Committee or a chair appointed in agreement of the Division of Mental Health of the Department of Human Services and the EMS Medical Directors Committee (rather than the EMS Medical Directors Committee) is responsible for convening the meetings of a Regional Advisory Committee. Includes qualifications for the appointed chair. Provides that each Regional Advisory Committee and subregional committee established by the Regional Advisory Committee (rather than each Regional Advisory Committee) is responsible for designing the local protocols to allow its region's or subregion's 9-1-1 call centers (rather than its region's 9-1-1 call center) and emergency responders to coordinate their activities with 9-8-8 as required by the Act and for monitoring current operation to advise on ongoing adjustments to the local protocols. Designates the membership, meetings, and duties of a subregional committee. Makes conforming changes.

Amendment #1 changes the effective date to July 1, 2025, adds language to the appointed Chair's qualifications, and amends the subregional committee protocols.

**SB2812 Trauma Informed Response (Anna's Law)**

Sponsor: Anne Gillespie

Filed: 1/17/12 referred to Assignments

4/10/24 Chief Sponsor Changed to Senator Mary Edly-Allen



# Emergency Telephone System Board of DuPage County Monthly Report

## June Board Meeting

### **Synopsis As Introduced**

Creates the First Responder Trauma-Informed Response Training Act, which may be referred to as Anna's Law. Provides that, prior to the onboarding processes of a first responder, the individual must complete mandatory pass or fail trauma-informed response training, as established by the Department of Public Health. Provides that a first responder must also complete the pass or fail trauma-informed response training every 18 months after beginning work as a first responder. Provides that, if more than 18 months has elapsed after beginning work as a first responder and the first responder has not completed the retraining, the first responder may not perform trauma-related duties, such as responding to emergency calls, taking statements from victims, or interviewing victims. Provides that, if a first responder who is certified or licensed by the State or a subdivision of the State has not completed the required trauma-informed response retraining, the first responder may be decertified by the certifying entity or the first responder's license may be revoked by the licensing entity if retraining is not completed. Limits the concurrent exercise of home rule powers. Defines terms. Makes conforming changes in the Illinois Police Training Act and the Emergency Medical Services (EMS) Systems Act, including requiring the Department of Public Health to adopt rules to implement the trauma-informed response training and providing that the rules may allow or require the use of a training program from a university, college, or not-for-profit entity.

Notes: The training for this has been in place since 2016 according to ISP. In the full text, the first responder definition includes public safety telecommunicators and the definition of public safety telecommunicator "has the meaning given to that term in Section 3 of the Emergency Telephone System Act."

### **SB3294 Security Employee Bargaining**

Sponsor: Linda Holmes  
Filed : 2/7/24  
2/07/24 Referred to Assignments  
2/20/24 Assigned to Labor  
3/06/24 Postponed – Labor  
3/15/24 Rule 3-9(a) / Re-referred to Assignments

### **Synopsis As Introduced**

Amends the Illinois Public Labor Relations Act. Specifies that, for purposes of a provision in the Act concerning the resolution of disputes involving security employees, that the term "units of security employees of a public employer" includes units of county correction or detention officers, units of probation officers, and units of telecommunicators who are critical to public safety.

### **ETSB Plan Modification Sheriff Request to Migrate to DU-COMM**

All Sheriff's Office 9-1-1 calls have been transferred to DU-COMM. PSAP and ETSB staff continue to work to amend call routing in areas where the jurisdiction should be updated to better reflect the current landscape.

### **Budget Kick Off:**

The County's FY25 budget schedule has been approved. Per the schedule, departments will enter their FY25 budget into the County software between May 14 and July 5 in order to meet deadlines for an approved budget appropriation. The data that is entered can be adjusted per the final approval of the ETS Board. The ETS Board, per ordinance, must submit its budget to the County Chair by September 1. Ad Hoc Finance Committee members are being polled for kick-off dates in June or July.





Emergency Telephone System Board  
of DuPage County  
Monthly Report

**June  
Board  
Meeting**

**Procurement / Major Contracts**

**Open Purchase Order Utilization**

Purchase Order	Total	Year to Date	Remaining Balance
FY24 CDW-G	\$ 25,000.00	\$ 2,323.16	\$ 22,676.84
FY24 Dell	\$ 30,000.00	\$ 2,732.00	\$ 27,268.00
FY24 Motorola	\$ 50,000.00	\$ 16,267.70	\$ 33,732.30

**Lilly Consulting LLC:** Purchase Order 923013

This recommendation is for a continuation of training for ACDC and DU-COMM staff:

1. Peer Support Knowledge and Skills for 9-1-1 training. This is a 3-day course, 2 sessions. There is a 25% discount for a new course applied to these sessions.
2. Protect 9-1-1: Training to Reduce Risk for PTSD and Enhance Resilience training. This is a 2-day course, 3 sessions, with an option for 3 additional sessions.

This training was initially supported by an Illinois Criminal Justice Information Authority (ICJIA) grant for "Saving Blue Lives" training for the law enforcement community including Telecommunicators. DU-COMM and ACDC sent staff to these classes and would like to send all their personnel through this training. Dr. Lilly has adapted that course to be specific to 9-1-1 staff. This contract includes speaker travel expenses. This cost would be from the ETSB budget and outside of the allocation to the PSAPs.

Total amount of initial request: \$37,500.00.

**Insight Public Sector, Inc.:** Purchase Order 924018

ETSB has been utilizing NetMotion software since implementation in 2018. This software allows staff to manage the security and permission levels of devices connecting to the system network. The current licensing expires August 13, 2024. NetMotion has been rebranded to Absolute Secure Access. ETSB contracts for 1,000 licenses for users for agencies which connect directly to the 911 system, approximately 900 of which are currently in use, as reported below under 9-1-1 Core System Management.

Per Bid #24-052-ETSB, Insight came in with the lowest responsible bid for three (3) years. This subscription period will cover August 14, 2024 through August 13, 2027.

Bid Packages sent out: 9, Bid Responses: 2, one of which was deemed un-responsive by County Procurement for not submitting all the documents/attachments required by County. While the Bid Form Pricing shows a cost of \$220,980.00 for three years, County Finance reached out to the vendor for clarification on the multi-year pricing and how the total was entered. The Bid Tab was updated to reflect the three year pricing of \$110,440.00. The Bid Form is not adjusted as the information is collected in the presence of the public.

Total amount of request: \$110,440.00.

**Change Orders**

**Hexagon Safety & Infrastructure:** Purchase Order 950900/1914-1 Change Order #28

On this agenda is a recommendation for an exchange of licensing for OnCall Records. The Hexagon software OnCall RMS 3.7 is end of life and is being replaced by OnCall RMS 10.0. This change order documents the exchange of licensing and maintenance from the legacy version to the new version of software and is part of the on-going RMS upgrade.

There is no monetary change being made to this contract.



# Emergency Telephone System Board of DuPage County Monthly Report

## June Board Meeting

### **AT&T Inc.:** Purchase Order 917107 Change Order 5 – Administrative

On the agenda this month is a request to extend the CAMA trunks length of service for one (1) year and adjust the expiration date from September 14, 2024 to September 14, 2025 in the County Finance software system. This is considered a utility so there is no specific contract per se. Additional trunk lines in the CPE system allow the PSAPs to direct overflow 9-1-1 calls from outside jurisdictions to specific lines. Having overflow calls directed to specific trunks keeps the primary 9-1-1 trunks available for DuPage ETSB residents.

There is no monetary change being made to this contract.

### **Motorola Solutions, Inc.:** Purchase Order 922031/6149-1 Change Order #4

The MCC7500 consoles are being replaced by the AXS consoles. The equipment for the AXS consoles is on order, but until they are deployed, the current MCC7500 consoles require support and SUA for an additional time period. A twelve (12) month extension of Advanced Plus support and System Upgrade Agreement (SUA II) on the MCC7500 consoles at the DU-COMM and Addison Consolidated Dispatch Center (ACDC) PSAPs for a time period of July 1, 2024 through June 30, 2025 will allow for continued maintenance until the new AXS consoles are deployed. Once the new consoles are in place, the service agreement may be canceled for the remaining time.

Total amount of \$439,823.50, for a new contract total of \$13,587,196.86.

### **Payment of Claims:**

On the agenda this month is the Payment of Claims as listed below. The Payment of Claims includes Chairman's authorization letter, Detail listing of obligations vs. budget, and *Bank Account Payment History Report* for Internal and External Payments for FY24.

### **Bills List FY24**

External Payments FY24

Total for Fund 5820 for June 12 meeting: \$336,477.48.

### **Revenue and Expenditures**

Revenue: Equalization Revenue Reports are on the consent agenda: \$1,307,137.14.

The January 2024 surcharge was received on May 7 in the amount of \$1,304,137.14. On the same date, the following email was received from ISP:

This email is to notify you of an error affecting this month's distribution (April's distribution for January remit). Data (subscriber counts) from three subscribers was missing from the total subscriber counts used to allocate the monthly surcharge. We are working with our IT team to recalculate the distribution with all submitted subscriber counts included. If your April distribution was lower than it should have been, you will receive a separate payment for the difference. These payments will be issued by Thursday, May 9, 2024. If your payment was higher than it should have been, your May distribution (February remit) will be adjusted by the difference and a notice will be sent to you notifying you of the difference to expect next month.

The surcharge for DuPage ETSB averages approximately \$1.2M per month. It is unknown what the exact effect of the error will be to the February surcharge.



# Emergency Telephone System Board of DuPage County Monthly Report

## June Board Meeting

### **Surplus Assets**

**Declaration of Surplus Assets:** On the agenda this month is a resolution declaring equipment, inventory, and/or property, as surplus. 119 legacy APX7000 radios turned in from Addison PD and Bensenville PD, 145 CAD workstations purchased in 2016-2021, and 54 monitors for the CAD workstations purchased in 2019 listed on Attachment A, are being declared as surplus. These workstations/monitors were previously utilized in the PSAPs for CAD that have been replaced as part of the equipment replacement cycle.

**Transfer of Inventory to ACDC:** There are five (5) workstations being declared as surplus assets, above, that have been requested by ACDC.

**Sale of Surplus Assets:** On the June agenda is a resolution for the sale of surplus assets. 519 of the legacy APX7000 UHF portable radios are requested for purchase by the Illinois State University (ISU) Emergency Management at a cost of \$500.00 each. Because the total value of the sale is over \$25,000, approval of the sales contract will go on the DuPage County Finance Committee agenda for recommendation to the County Board on June 25, after approval at the ETS Board on June 12. Per County process, this sale also requires the approval of the County Chief Financial Officer which has been received and is part of the file documentation. Since the surplus radios were purchased with surcharge funds, which is restricted revenue, the remittance will be deposited into ETSB account 54107: Proceeds for sale of assets, per the Finance Department.

### **9-1-1 CORE SYSTEM MANAGEMENT**

#### **Zendesk Integration Project with County:**

In a review of the ETSB contract, the Executive Director in conversation with County Finance determined that transition to the county contract would be most appropriate at the term date of ETSB's contract in September 2024. The paperwork for this transition will be on a subsequent agenda prior to the September term date for the ETSB contract.

#### **State of Illinois ISP/Circuits/NextGen 911 ESInet:**

**State of Illinois GIS NG 9-1-1:** The 9-1-1 Administrator conducted a call on May 17, 2024 to review the current status of the GIS data in the NG 9-1-1 system. The state will also host an AT&T training on June 20, 2024 to discuss the AT&T Public Safety Platform system of using ArcGIS to Geocode the ALI records. ALI records are the address that are sent with a 9-1-1 call to the PSAP when a person calls. County GIS continues to submit data to the Hub to work with our neighbors on bordering jurisdictions.

**State of Illinois Text to 911:** AT&T and the State of Illinois have begun the implementation of Text to 911 for 9-1-1 Systems that have cut over to NG 9-1-1 network. DuPage has been contacted by Intrado to begin discussion for this implementation.

**NG9-1-1 Grant opportunity CAD to CAD interface:** As previously reported, the State 9-1-1 Administrator is reviewing the applications for the NG 9-1-1 grants that have been received. No awards have been announced as of the date of this report.

#### **Customer Premise Equipment (CPE):**

**Hardware/software and NG911 Migration:** On Friday May 31, 2024, AT&T installed the two new circuits for the IP Flex at 1471 Jeffrey and two new routers were delivered. The next step in the



# Emergency Telephone System Board of DuPage County Monthly Report

## June Board Meeting

process is for the circuit to be tested and turned up. This is the final technical task prior to scheduling the upgrade to the new Vesta Version and transition to the NG 9-1-1 ESInet at the ACDC location. The schedule for the installation and router delivery at the DU-COMM location is in process.

Since the IPFlex circuits have delayed the overall deployment schedule, Motorola has taken advantage of the time by updating the Vesta software to the current release that was approved in April. Both sites are now upgraded to Vesta 8.1 and the operating system of the servers is now on the most currently supported server version.

**DuJIS CAD:**

Category	Year to Date		Past Month					
	Opened	Closed	Totals		Categories of Open Tickets			
			Total	Closed	System Error Tickets	Configuration Tickets	Referred to Hexagon	Open/Waiting on Customer
CAD	139	126	23	13	3	0	0	1
MPS	188	170	52	48	0	0	0	8
<b>Total</b>	<b>327</b>	<b>296</b>	<b>75</b>	<b>62</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>9</b>

**Projects:**

CAD/MPS Software Update: This roll out of this update is scheduled to **go-live on June 11** starting at 4am CT. Both ACDC and DU-COMM have provided testing feedback to ETSB and communicated that they have not found anything that would cause the rollout to not move forward. ETSB is currently in the process of preparing a full cutover document along with Hexagon for the go-live day. Meetings are scheduled for May 31 and June 3 to discuss final planning and participant list. Hexagon will be onsite during the cutover activities.

DSO Migration: The migration of the Sheriff's Office from ACDC to DU-COMM was completed on May 1, 2024 as scheduled. The translation of the ESNs was delayed to accommodate an internal matter at DU-COMM and completed May 14, 2024. All project tasks listed on the DU-COMM cutover plan that were assigned to ETSB are complete. Cell tower routing will be reviewed to determine the appropriate routing for cellular calls. This is an ongoing process and is amended as annexations and new towers are deployed.

Fusus: (Oak Brook PD, Wheaton PD and Oakbrook Terrace PD) The Fusus EdgeFrontier (Xalt) Interface was deployed into production August 18, 2023 for Oak Brook PD. Oak Brook PD has confirmed that the Hexagon side of the interface is working as designed. ETSB staff communicated with Oak Brook at the end of March. Oak Brook advised they would confirm the status of the interface in April. As of the filing of this report, there has been no communication of confirmation from Oak Brook PD.

The EdgeFrontier (Xalt) Interface for Wheaton PD and Oakbrook Terrace PD was also available and was and deployed into production October 13, 2023 on the Hexagon/ETSB side of the interface. FUSUS was not ready for these agencies at this time. FUSUS began implementing their software with these agencies February 9, 2024.

ProQA Upgrade Project: ETSB has updated ProQA medical version to 0.49, and the new Xlerator is now installed on the test site. ETSB is now waiting on Priority to release training for protocol 21 before this can be released into production.



# Emergency Telephone System Board of DuPage County Monthly Report

## June Board Meeting

**LEADS 3.0 Interface (PSAP):** ETSB has completed testing the update along with Hexagon. ETSB has turned this over to the PSAPs for additional testing. ETSB has encountered delays stemming from the CAD upgrade including vendor resource availability. This has impeded our ability to meet the May 31 extension and the ETSB has submitted an additional extension request through the end of July 2024. ETSB staff believes testing the new LEADS 3.0 version with the CAD updated version prior to it being rolled into production is important for this project's success. An extension has been granted to July 31, 2024.

**Mobile Responder:** ETSB has been advised of a Google Firebase Cloud Messaging API change that will take place on June 20, 2024. Google will discontinue support for the legacy API. The change will affect Mobile Responder versions 9.2, 9.3, and 9.4. The ETSB server environment is affected by this change as we are currently running version 9.4.2312 and we will need to update to 9.4.2404. Additionally, all Android Mobile Responder users will be required to perform an application update on their mobile device after the server update has been completed to continue receiving push notifications. The system does not show any Android users currently, but staff are notifying Mobile Responder users to ensure there are no gaps in service.

**MPS:** Testing continues to move forward with the Police and Fire agencies test teams. A few items have been identified and addressed by the ETSB technical staff. The items identified included outdated URL links to external websites. Those items have been corrected with the updated URLs for the sites. No issues have been identified that relate to the functionality of the MPS application thus far.

**Absolute Secure (NetMotion):**

Category	Year to Date		Past Month					
			Totals		Categories of Open Tickets			
	Opened	Closed	Total	Closed	System Error Tickets	Configuration Tickets	Referred to Hexagon	Open/Waiting on Customer
Absolute Secure	49	49	12	12	0	0	0	0

**Absolute Secure Access:** No system issues reported this past month. Currently have approximately 900 devices registered.

**Comcast Maintenance/Trouble Tickets:** No reported issues for the previous month. No planned maintenance from the previous month.

**Network Tickets:**

**Printer Hardware Issue:** (Ticket 11943) New Toshiba printer placing blue line on scanned page. Ticket opened with vendor and resolved the same day.

**Agency Network Issue:** (Ticket 11910) Glendale Heights PD and Westmont PD printers showing offline, no printed materials coming out. This is an agency network issue.

**AQUA System bug:** (Ticket 10240) ticket pending waiting for Priority to provide training for new version of AQUA.



# Emergency Telephone System Board of DuPage County Monthly Report

## June Board Meeting

---

**VMware Maintenance:** VMware upgrade at DUCOMM has been completed. Both ACDC and DUCOMM are at version 8. Additionally, all switches and storage arrays have updated.

**Windows Patching:** The next patch cycle will be in June 2024.

**Fire Station Alerting System (FSAS):**

Category	Year to Date		Past Month				
			Categories of Open Tickets				
	Opened	Closed	Total	Closed	System Error Tickets	Configuration Tickets	Open/Referred to Purvis
FSA	84	72	21	19	0	0	2

Purvis yearly preventive maintenance has started and to date 15 of 67 stations have been completed. Remaining stations are scheduled out through the end of June.

**DU-COMM Fire West / Fire North Project:** ETSB and PSAP staff met on May 29, 2024. The next step in the project is the migration of the Glen Ellyn Fire Department from Fire North to Fire East. DU-COMM and ETSB staff are targeting the middle of July for the cutover. Once the CAD system is upgraded the week of June 11, ETSB staff will begin updating CAD to reflect the change. PSAP staff will verify the change and will complete internal training prior to the cutover.

**Hanover Park new station:** CommZone and Purvis have completed the installation of equipment at the new Hanover Park fire station. This station will be replacing the current Hanover Park Station 16. The next step in the process is for Hanover Park to install a network connection. Once the connection is established, Purvis can test the system to ensure that it is ready for cutover.

**Geographic Information Systems (GIS):**

Category	Year to Date		Past Month							
			Totals			Categories of Open Tickets				
	Opened	Closed	Total	Closed	Open Tickets	System Error Tickets	Configuration Tickets	Pending Refresh	Pending Closed/ Verification by PSAPS	Open/ Referred to Hexagon
GIS	213	130	35	9	24	0	0	8	31	0

**NG911 GIS Mapping for Go-Live:** County GIS has completed the second round of data submittal and now requires MSAG ANI/ALI data to finish their work. County GIS has set up a border data tool for other counties to use for NG911 submittal on the HUB for IL NG911 project and they are also working with Cook and Will County for orphaned border overlaps.

**GIS Projects:**

**Addison Fire Response Districts Project:** County GIS is adjusting the district polygons to fall coincidentally to the road centerline, this work will continue for the next few weeks. Updated shapefiles have been provided to Addison Fire District and questions addressed from Chief Kramer.

**Oak Brook Police Beat and Sub-Beat Project:** This project is nearing the final phase. All ESZs have been created in the Test CAD environment. DU-COMM has advised that they are still working on



# Emergency Telephone System Board of DuPage County Monthly Report

## June Board Meeting

testing everything with Oak Brook and completing the updates for LiveMUM. When this is completed, all testing confirmed this will be in an upcoming map roll.

Sheriff Map Updates (SOP): The Sheriff determined that as an agency they did want to go forward with beat adjustments after cutover. All SOP beat polygon adjustments from the second round have been completed. Changes have been pushed to the training environment, waiting on testing validation before production map roll.

Glen Ellyn Volunteer Fire Company Shapefile: Glen Ellyn VFC reached out to ETSB to configure four new districts. County GIS and ETSB GIS worked together to review the request and found no outside boundary changes at this time. The updates to the districts were made and pushed into the training environment. On May 9, this was turned over to DU-COMM to test and validate the updates with Glen Ellyn VFC.

Lombard Fire Districts F450 & F470: Working with DU-COMM, F450 & F470 both have an ESZ of 41010 and the beat associated is using multiple ESZs. It has been identified that beat LOF045 should be utilizing ESZ 41011, however in the PLY file it is showing ESZ 41010, so that was causing an overlap that has now been corrected. After some discussions with Lombard, the agreed resolution was to give F450 a new ESZ. ETSB created the new ESZ of 41020 on the training side of CAD and County GIS moved LOF F450 to ESZ 41020. This was pushed to the training side on May 7, and DU-COMM is testing.

**9-1-1 System Memos:**

Total Memos	New Memos	Updated Memos	Closed Memos	Open Memos
126	0	0	0	5

**New Memos:** There were no new memos this reporting period.

**Closed Memos:** There were no closed memos this reporting period.

**Open Memos:**

Memo 37: Hexagon software audit. The Tech Focus Group recommended a review of the software to determine if there were accounts that could be removed or reassigned in the software. This work will be completed with the installation of the CAD update.

Memo 103: CAD/Vesta Standardization. The CAD Focus Group requested a standardized way to search for locations on the map for both CAD and CPE. Currently this is not an option. Motorola is investigating whether a change can be applied to the new CPE mapping software.

Memo 108: Change ANI/ALI dump workflow in CAD. The CAD Focus Group requested a change to the workflow for the ANI/ALI dump of data from the CPE to CAD. Currently this is not an option. ETSB staff will investigate options in the new CAD software once it is implemented.

Memo 110: Options for Tones in Fire Station Alerting. DU-COMM requested exploring different options for toning in FSA. DU-COMM has successfully completed testing their solution with one note: Static was noticed on Fire West. DU-COMM requested pausing the testing of this solution until the testing on the combination of Fire West and Fire North concludes on April 10, 2024.



# Emergency Telephone System Board of DuPage County Monthly Report

## June Board Meeting

Memo 113: Shot/Stab Event Type. ACDC requested investigating creating two separate event types: One for shot and one for stab. This is currently at the Directors' level for review.

### **DuJIS PRMS:**

The RMS Manager's monthly memorandum for May has been attached to this report, as well as the Hexagon Service Manager's summary, and the Resident Systems Analyst's (RSA) weekly report(s).

## **DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIRS)**

### **Motorola System Manager Report:**

This memorandum is located at the end of the monthly report.

### **DEDIR System:**

CommandCentral Aware: Nothing to report for the previous month.

Encryption: As previously reported, ETSB staff received information from Motorola that the radio console enhancements have been completed. This puts the project timeline for installation at approximately 26 weeks. Schedules are yet to be developed and may change.

APXNext and APX4000 Radios Firmware Update (Police):

Radio Firmware Update: The Firmware update for both police radios is now available. ETSB hosted a DEDIRS Zoom information session on May 9, 2024 to review the newest firmware update.

APX4000: The APX4000s have to be physically touched. The Motorola System Manager is currently working through the APX4000 radios and is scheduled to be completed by June 10, 2024. The schedule for the APX4000 radios was posted to Monday.com and disseminated to the DEDIRS Points of contact.

APXNext / Police: the APXNext radios can be updated remotely. The APXNext radios will be pushed out and completed the beginning the week of June 17. The schedule for the APXNext radios is being finalized and will be posted to Monday.com once completed.

Charger Firmware Update Requirements: There are no firmware updates currently scheduled for chargers.

APXNext (Fire):

APX8500 and APX7500 mobile: Update: Motorola has completed their data research and is in the process of reviewing the data and preparing a report on the issue. ETSB staff has had discussion with Motorola production about possible paths forward. ETSB has asked Motorola to work on a presentation for these concepts for presentation to the DEDIR System Focus Groups.

NFPA Committee: Nothing to report from the previous month.

APXNext XN: On Monday May 20, 2024, Motorola was onsite and conducted a demonstration of the APXNext XN and XE radios. The NFPA Committee Members Connolly and Sullivan provided an overview of the NFPA changes based on submitted items identified by the Fire Focus Group. Motorola reviewed the features and updates and discussed the difference between the APXNext XE and APXNext XN and the programming options. The Motorola product team reported that several items that were identified by the Fire Focus Group are now available in the APXNext XN radio





## Emergency Telephone System Board of DuPage County Monthly Report

## June Board Meeting

including the ability to configure the Hazard Zone in the radios. This was a critical issue that the Fire Focus Group had identified as needing to be addressed prior to the deployment of the radios. At the conclusion of the demo session, 6 sets of radios were distributed to fire agencies based on their talk group. The demo radios included: 1 APXNext XN with the Hazard Zone enabled, one APXNext XN radio with the Hazard Zone disabled and one APXNext XE radio. The APXNext XE is a ruggedized version of the police radio and is not NFPA compliant. Each agency will have a testing period of one week. On May 27, 2024 the demo radio were passed to the next agency in the talkgroup. As of June 1, 12 agencies have completed their review of the radios. The final groups will receive the demo radios on June 17. Three agencies have returned their sign off forms, all selecting the XN radio model. ETSB will begin working with those agencies to finalize their template.

### **Policy Advisory Committee (PAC):**

The PAC's next regular meeting is on Monday, July 1, 2024.

On the PAC June agenda are only two items. The approval of the previous month's meeting minutes and the approval of the DEDIRS Motorola System Manager's May report. The meeting also covered an update of encryption and the fire radio demonstration as reported earlier in this report.

### **STARCOM Wheaton Tower October 30-31 Outage:**

June Monthly Report Update: The APXNext Firmware update has a software fix that is expected to improve the failover process and eliminate a network error that could have caused some of the issues experienced on the date of the tower outage. This firmware is scheduled to be pushed into the radios in June. Additional testing will be scheduled to confirm the issue was resolved.

### Summary of Event:

- Wheaton STARCOM radio tower went offline on October 30, 2023 from 10:30am until October 31, 2023 at 3:45am.
- Fiber between the tower and the AT&T central office was cut during construction work taking place on the county campus for the new animal services building.
- In anticipation of the construction work, the fiber between the tower and AT&T central office had been relocated. The new fiber was marked but a section of the fiber bowed 10 feet further than the markings shown.
- Monday.com updates were provided to the PSAPs as new information became available.
- Motorola has confirmed that the West Chicago tower is operating as expected. The drone footage did not reveal any damage.
- SmartConnect/LMR failover. Motorola has conducted additional field surveys to gather data for optimizing the failover settings in the APXNext radios. The field survey results have been provided to the Motorola engineers for review.

### Impact:

- APX4000s in the vicinity of the Wheaton Tower would go in and out of range.
- APXNext radios in the vicinity of the Wheaton Tower switched to LTE.
- DU-COMM and ACDC moved agencies in the vicinity of the tower to backup radio channels.



Solving for safer. Communities, schools, hospitals, businesses everywhere.

**TO:** Linda Zerwin, ETSB Executive Director  
**FROM:** Andy Saucedo, Motorola System Manager  
**DATE:** June 3, 2024  
**SUBJECT:** STARCOM21 DEDIRS Monthly Report

**Projects:**

**DEDIR System Radio Replacement**

- APXNext Police: A firmware update was released, and a schedule is being developed in Monday.com to update the APXNext radios.
- APX 4000: A firmware update was released, and a schedule is being developed in Monday.com to update the APXNext radios.
- APX8500: Reports of Starcom to VHF radio reception issues. It may be due to vehicle antenna placement or radio receiver sensitivity settings. Field test conducted at Westmont 2/13/24. All findings were provided to Motorola engineering. Last case status update 2/26/24, Engineering has completed the Customer Summary Report. Report was provided to ETSB on May 1.
- APXNext XN Fire: Fire Focus presented XN issues to NFPA for TIA process. Fire radio configuration templates need IGA finalization with outside agency. Motorola Product Group released 2024.1 Base Line Firmware on 5/13/24. This firmware addresses the repeat notification and allows the Hazard Zone to be fully configurable. Fire Focus XN demos have been updated with 2024.1 for testing and distributed to the first 6 fire agencies for demonstrating.
- APXNext XE Fire: XE and XN Demo radios have been distributed to the first 6 fire agencies for testing. Each agency has one week to review the radios and at the conclusion of the demo period each agency head and either the village manager or fire district president will return of form confirming the choice of radio to ETSB via Zendesk. The process is expected to take 5 weeks.
- PSAP Reports: Working with PSAPs and Command Central to create reports to replace Genwatch reports.

**Programming – Projects**

**Code plug updates:** There were none last month.

**Code plug Creation:** There were none last month.

**Consolidations:** There were none last month.

**Radio Alignment:** There were none last month.

Solving for safer. Communities, schools, hospitals, businesses everywhere.

**Service Tickets**

Category	Year to Date		Past Month					
			Totals		Categories of Tickets			
	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX 7000XE	131	103	9	4	9	2	0	9
APX Next (police)	69	40	18	13	9	1	0	1
APX NextXN (fire)								
APX 8500 (mobiles)	19	19	2	2	0	2	0	2
APX4000	7	6	1	0	0	0	0	1
<b>Total</b>	226	168	19	19	18	5	0	13

**STARCOM21 Scheduled Maintenance:**

System Patches:

- Due to a visit by the President, the monthly Starcom patching that was supposed to occur on 5/8 and 5/9, was cancelled. Core patching will resume in the month of June.

Command Central Patches:

- [Scheduled Maintenance] Command Central Aware (North America)  
The scheduled maintenance has been completed.  
Start: 6/May/2024 @ 9:00 AM CDT (UTC-5)  
End: 6/May/2024 @ 10:00 AM CDT (UTC-5)

SmartConnect Patches:

- [Scheduled Maintenance] SmartConnect (Australia, Canada, United States)  
The scheduled maintenance has been completed.  
Start: 1/May/2024 @ 4:30 AM CDT (GMT -5)  
End: 1/May/2024 @ 10:30 AM CDT (GMT -5)
- [ Scheduled Maintenance] SmartConnect (United States)  
The scheduled maintenance has been completed.  
Start: 6/May/2024 @ 4:30 AM CDT (GMT -5)  
End: 6/May/2024 @ 10:30 AM CDT (GMT -5)
- [ Scheduled Maintenance] SmartConnect (United States)  
The scheduled maintenance has been completed.  
Start: 14/May/2024 @ 4:30 AM CDT (GMT -5)  
End: 14/May/2024 @ 10:30 AM CDT (GMT -5)

Solving for safer. Communities, schools, hospitals, businesses everywhere.

Radio Central Patches: There were none last month.

Radio Management CPS Patches: There were none last month.

Releases:

- APX NEXT Firmware APX NEXT R06.03.01 CPS R32.00.00 was released 5/13/24. It included new products and features. Defect repairs included. Firmware is a maintenance and repair release.
- APX Portables and Mobiles (APX 4000 and APX 8500) Firmware R33.03.01 2024.1 CPS R33.00.00 was released 5/13/24. It included new products and features. Defect repairs included. Firmware is a maintenance and repair release.

**STARCOM21 Unscheduled System Outages:**

- There was a Service outage with Command Central Applications, including CC Admin, CC Aware, CC Evidence, CC Records, CC Community, and CC Responder. Customers may have experienced an inability to log in to Command Central Admin and any dependent applications. This incident was resolved. May 01, 2024 - 15:55 CDT. The Motorola System Manager received no reports of issues locally.

**Meetings:**

- May PAC meeting 5/6/24
- Fire Focus 5/13/24
- Police Radio Encryption Discussion 5/15/24
- DuPage County APXNextXN/XE demonstration 5/20/24

**Training**

- None for the previous month.

Solving for safer. Communities, schools, hospitals, businesses everywhere.

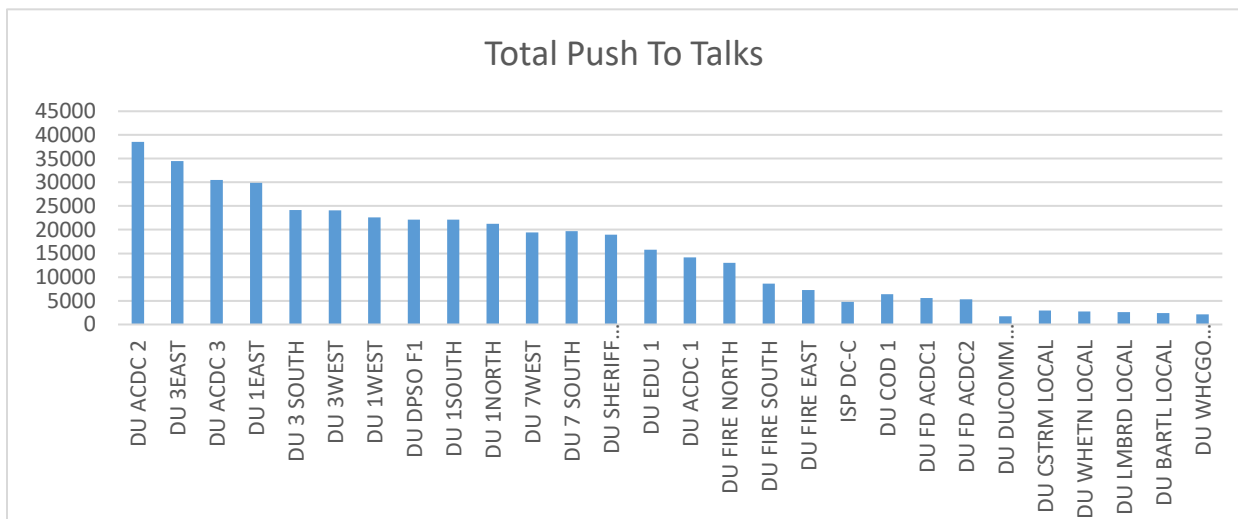
Grade of service report:

April 2024 Starcom21 GoS Report											
	GoS Calculations					PTT and Busy Data					
Hour	GoS	Utilization	Erlangs	Excess Erlangs	Days of Data	Total PTTs	Total Talk Time (sec)	Average Talk Time (sec)	Total Busy	Total Busy Time (sec)	Average Busy Time (sec)
0:00:00	0.00	18.68	3.18	7.22	30.00	2339.63	11430.60	4.89	0.00	0.00	0.00
1:00:00	0.00	16.77	2.85	7.55	30.00	2035.37	10261.33	5.04	0.00	0.00	0.00
2:00:00	0.00	14.32	2.43	7.97	30.00	1701.07	8763.43	5.15	0.00	0.00	0.00
3:00:00	0.00	11.57	1.97	8.43	30.00	1386.80	7082.17	5.11	0.00	0.00	0.00
4:00:00	0.00	11.88	2.02	8.38	30.00	1401.53	7272.13	5.19	0.00	0.00	0.00
5:00:00	0.00	13.13	2.23	8.17	30.00	1534.80	8036.83	5.24	0.00	0.00	0.00
6:00:00	0.00	15.27	2.60	7.80	30.00	1908.83	9345.17	4.90	0.00	0.00	0.00
7:00:00	0.00	21.35	3.63	6.77	30.00	2669.10	13064.97	4.89	0.00	0.00	0.00
8:00:00	0.00	27.51	4.68	5.72	30.00	3465.43	16835.93	4.86	0.00	0.00	0.00
9:00:00	0.00	30.94	5.26	5.14	30.00	3929.60	18932.90	4.82	0.00	0.00	0.00
10:00:00	0.00	32.32	5.49	4.91	30.00	4122.23	19779.43	4.80	0.10	2.90	29.00
11:00:00	0.00	31.10	5.29	5.11	30.00	3887.83	19035.03	4.90	0.00	0.00	0.00
12:00:00	0.00	31.24	5.31	5.09	30.00	3896.50	19119.93	4.91	0.00	0.00	0.00
13:00:00	0.00	33.23	5.65	4.75	30.00	4157.43	20338.83	4.89	0.03	0.07	2.00
14:00:00	0.01	32.29	5.49	4.91	30.00	4110.07	19759.17	4.81	0.23	1.73	7.43
15:00:00	0.00	32.49	5.52	4.88	30.00	4117.77	19881.00	4.83	0.00	0.00	0.00
16:00:00	0.00	31.85	5.41	4.99	30.00	4008.17	19492.17	4.86	0.07	1.63	24.50
17:00:00	0.00	31.93	5.43	4.97	30.00	4016.73	19544.07	4.87	0.07	3.67	55.00
18:00:00	0.00	29.89	5.08	5.32	30.00	3727.17	18295.47	4.91	0.00	0.00	0.00

Solving for safer. Communities, schools, hospitals, businesses everywhere.

DEDIRS System Usage Report:

<i>Group Alias</i>	<i>PTT Count</i>
DU ACDC 2	38567
DU 3EAST	34492
DU ACDC 3	30488
DU 1EAST	29864
DU 3 SOUTH	24123
DU 3WEST	24065
DU 1WEST	22588
DU DPSO F1	22145
DU 1SOUTH	22134
DU 1NORTH	21272
DU 7WEST	19419
DU 7 SOUTH	19686
DU SHERIFF COURT	18946
DU EDU 1	15760
DU ACDC 1	14139
DU FIRE NORTH	12992
DU FIRE SOUTH	8632
DU FIRE EAST	7262
ISP DC-C	4754
DU COD 1	6413
DU FD ACDC1	5601
DU FD ACDC2	5280
DU DUCOMM STWD	1760
DU CSTRM LOCAL	2957
DU WHETN LOCAL	2740
DU LMBRD LOCAL	2624
DU BARTL LOCAL	2376
DU WHCGO LOCAL	2126

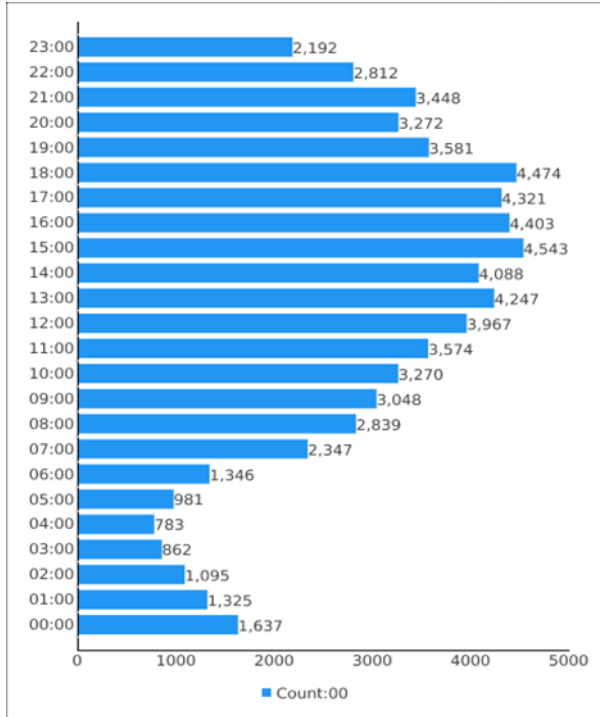


## ALI AUDIT SUMMARY SNAPSHOT

Calls occurring between: 05-01-2024 12:06:46 AM and 05-31-2024 11:59:47 PM

### Calls by Hour

Total: 68,455



### Calls by Response Code

Response Code	Total	
0	No Active Paths	7
1	One Path OK	1,572
2	Both Paths OK	66,792
7	Manual Query Denied	0
9	Record Not Found	84
<b>Total</b>		<b>68,455</b>

### Calls by Query Type

Query Type	Total	
I	Initial	31,919
M	Manual	133
R	Repeat	36,403
T	Test	0
<b>Total</b>		<b>68,455</b>

### Calls by Call Type

Call Type	Total	
A	Anonymous Call [911-0000]	99
E	ESCO [911-0XXX]	0
S	Standard ANI Received [NXX-XXXX]	65,215
U	Uninitialized Call [911-XXX-XXXX]	3,141
Z	Seizure with no ANI [000-0000]	0
<b>Total</b>		<b>68,455</b>

### Calls by Class of Service

Class of Service	Initial Query	Manual Query	Repeat Query	Test Query	Total	
	N/A	30	50	4	0	84
0	Business OPX	0	0	0	0	0
1	Residence	514	2	26	0	542
2	Business	450	6	32	0	488
3	Residence PBX	0	0	0	0	0
4	Business PBX	78	0	8	0	86
5	Centrex	9	2	0	0	11
6	Coin 1 Way Ot	1	0	0	0	1
7	Coin 2 Way Out	0	0	0	0	0
8	Mobile	0	0	0	0	0
9	Residence OPX	0	0	0	0	0
A	Cust Owned Coin Telephone	0	0	0	0	0
B	ESCO Failure	90	0	9	0	99
C	VoIP Residence	0	0	0	0	0
D	VoIP Business	0	0	0	0	0
E	VoIP Coin/Pay Phone	0	0	0	0	0
F	VoIP Wireless	1	0	0	0	1
G	Wireless Phase 1	4,201	13	883	0	5,097
H	Wireless	22,273	55	35,073	0	57,401
J	VoIP Nomadic	0	0	0	0	0
K	VoIP Enterprise Solutions	0	0	0	0	0
T	VoIP Coin/Pay Phone	17	0	66	0	83
V	VoIP Services	4,255	5	302	0	4,562
X	TEXT TO 911	0	0	0	0	0
<b>Total</b>	<b>31,919</b>	<b>133</b>	<b>36,403</b>	<b>0</b>	<b>68,455</b>	

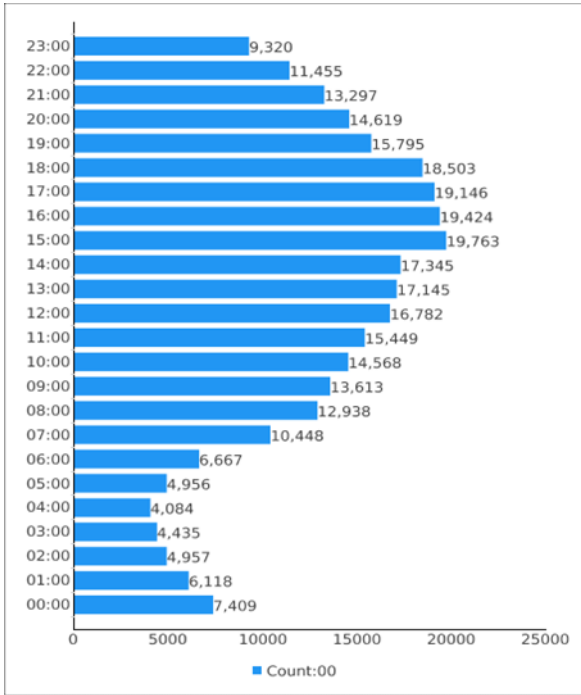
Calls occurring between: 05-01-2024 12:06:46 AM and 05-31-2024 11:59:47 PM

## ALI AUDIT SUMMARY SNAPSHOT

Calls occurring between: 01-01-2024 12:00:04 AM and 06-01-2024 04:58:24 AM

### Calls by Hour

Total: 298,236



### Calls by Response Code

Response Code	Total	
0	No Active Paths	9
1	One Path OK	5,620
2	Both Paths OK	292,286
7	Manual Query Denied	0
9	Record Not Found	321
<b>Total</b>		<b>298,236</b>

### Calls by Query Type

Query Type	Total	
I	Initial	140,625
M	Manual	314
R	Repeat	157,297
T	Test	0
<b>Total</b>		<b>298,236</b>

### Calls by Call Type

Call Type	Total	
A	Anonymous Call [911-0000]	522
E	ESCO [911-0XXX]	9
S	Standard ANI Received [NXX-XXXX]	280,530
U	Uninitialized Call [911-XXX-XXXX]	17,174
Z	Seizure with no ANI [000-0000]	1
<b>Total</b>		<b>298,236</b>

### Calls by Class of Service

Class of Service	Initial Query	Manual Query	Repeat Query	Test Query	Total
N/A	137	153	31	0	321
0	Business OPX	0	0	0	0
1	Residence	2,620	23	128	2,771
2	Business	2,539	34	109	2,682
3	Residence PBX	0	0	0	0
4	Business PBX	363	3	16	382
5	Centrex	40	2	0	42
6	Coin 1 Way Ot	1	0	0	1
7	Coin 2 Way Out	0	0	0	0
8	Mobile	0	0	0	0
9	Residence OPX	0	0	0	0
A	Cust Owned Coin Telephone	0	0	0	0
B	ESCO Failure	501	0	30	531
C	VoIP Residence	0	0	0	0
D	VoIP Business	13	0	1	14
E	VoIP Coin/Pay Phone	0	0	0	0
F	VoIP Wireless	10	1	0	11
G	Wireless Phase 1	19,252	14	3,667	22,933
H	Wireless	95,339	73	152,159	247,571
J	VoIP Nomadic	0	0	0	0
K	VoIP Enterprise Solutions	0	0	0	0
T	VoIP Coin/Pay Phone	29	0	111	140
V	VoIP Services	19,766	11	1,040	20,817
X	TEXT TO 911	0	0	0	0
<b>Total</b>	<b>140,610</b>	<b>314</b>	<b>157,292</b>	<b>0</b>	<b>298,216</b>

Calls occurring between: 01-01-2024 12:00:04 AM and 06-01-2024 04:58:24 AM



# Monthly 9-1-1 System Call Count

For (Call Origin)

Creation Date: 06/04/2024 06:00:10 AM

Grouping: Site & Call Origin

Date Range: 05/01/2024 12:00:00 AM - 05/31/2024 11:59:59 PM

Filter Criteria: Please, refer to the last page.

## Detail Information

Site	Call Origin	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non- Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
			Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	Incoming	24,359	9,164	15,195	0	274	8,099	742	0	49	0	382	00:00:04
	Internal	1,157	0	1,157	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	5,990	0	5,990	0	0	0	0	0	0	5,990	0	00:00:00
	<b>Total</b>	31,506	9,164	22,342	0	274	8,099	742	0	49	5,990	382	00:00:04
DU-COMM	Incoming	63,382	24,512	38,870	0	1,069	19,437	3,870	0	136	0	1,138	00:00:05
	Internal	11,873	0	11,873	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	15,500	0	15,500	0	0	0	0	0	0	15,500	0	00:00:00
	<b>Total</b>	90,755	24,512	66,243	0	1,069	19,437	3,870	0	136	15,500	1,138	00:00:05
<b>Total</b>		122,261	33,676	88,585	0	1,343	27,536	4,612	0	185	21,490	1,520	00:00:05

# Monthly 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 06/04/2024 06:04:15 AM

Grouping: Site & Call Origin

Date Range: 05/01/2024 12:00:00 AM - 05/31/2024 11:59:59 PM

Filter Criteria: Please, refer to the last page.

## Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non- Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	3,113	3,113	0	0	38	2,899	176	0	0	0	0	00:00:03
DU-COMM	3,275	3,275	0	0	23	3,040	212	0	0	0	0	00:00:05
<b>Total</b>	<b>6,388</b>	<b>6,388</b>	<b>0</b>	<b>0</b>	<b>61</b>	<b>5,939</b>	<b>388</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>00:00:04</b>

# Year to Date 9-1-1 System Call Count

For (Call Origin)

Creation Date: 06/04/2024 06:01:28 AM

Grouping: Site & Call Origin

Date Range: 01/01/2024 12:00:00 AM - 05/31/2024 11:59:59 PM

Filter Criteria: Please, refer to the last page.

## Detail Information

Site	Call Origin	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non- Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
			Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	Incoming	125,491	44,138	81,353	0	2,307	36,818	4,173	0	840	0	2,335	00:00:04
	Internal	7,432	0	7,432	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	31,889	0	31,889	0	0	0	0	0	0	31,889	0	00:00:00
	<b>Total</b>	164,812	44,138	120,674	0	2,307	36,818	4,173	0	840	31,889	2,335	00:00:04
DU-COMM	Incoming	273,191	104,593	168,598	0	5,157	81,239	17,408	0	789	0	5,127	00:00:05
	Internal	46,993	0	46,993	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	63,628	1	63,627	0	0	0	0	0	0	63,628	0	00:00:00
	<b>Total</b>	383,812	104,594	279,218	0	5,157	81,239	17,408	0	789	63,628	5,127	00:00:05
<b>Total</b>		548,624	148,732	399,892	0	7,464	118,057	21,581	0	1,629	95,517	7,462	00:00:05

# Year to Date 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 06/04/2024 06:03:17 AM

Grouping: Site & Call Origin

Date Range: 01/01/2024 12:00:00 AM - 05/31/2024 11:59:59 PM

Filter Criteria: Please, refer to the last page.

## Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non- Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	13,297	13,297	0	0	284	12,028	985	0	0	0	0	00:00:04
DU-COMM	14,452	14,452	0	0	156	13,412	884	0	0	0	0	00:00:05
<b>Total</b>	<b>27,749</b>	<b>27,749</b>	<b>0</b>	<b>0</b>	<b>440</b>	<b>25,440</b>	<b>1,869</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>00:00:05</b>

In process/Testing
Implemented
Pending Research
Closed/Enhancement
Closed

911 System Design Standardization Memos

Memo #	Date Opened	Origin	Title	DESCRIPTION	STATUS of MEMO (Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement tot Product Development, Closed)	Closed Date	CAD FOCUS	TECH FOCUS	FSA FOCUS	MPS	DIRECTORS	ETS BOARD
1	04/08/20	CAD	Informer Trigger words	Request to eliminate words that trigger an alert when entered into CAD	Closed	04/22/20	Consensus	N/A	N/A	N/A	N/A	
2	02/18/20	CAD	Alphanumeric Verification	enables a setting that will allow alphanumeric addresses to geo-verify without a space.	Closed	03/16/20	Consensus	N/A	N/A	N/A	N/A	
3	03/17/20	CAD	Auto Verification of address	disable automatically geo-verifying addresses that are unique in the system.	Enhancement tot product development		Research	N/A	N/A	N/A	N/A	
4	03/17/20	CAD	on-off ramp entries	enhance the TCs' ability to identify on and off ramps for the highways	closed	03/15/22	Consensus	N/A	N/A	N/A	N/A	
5	03/14/20	CAD	Pro-QA data export	request to escalate the priority of a data export to facilitate the development of a single server for Pro-QA software	Closed	03/16/20	Consensus	N/A	N/A	N/A	N/A	
6	03/18/20	CAD	Eliminate the 2 or 3 digit code from Purvis	removing the 2 or 3 digit code from the Purvis announcement.	Closed	08/20/20	Consensus	N/A	Consensus	N/A	N/A	
7	03/17/20	CAD	Half addresses	presentation of two options for how to handle half-addresses.	Closed	03/16/20	Consensus	N/A	N/A	N/A	N/A	
8	04/03/20	CAD	Command Line Font size	the font size larger on the command lines- expanded to the multi-command line	Enhancement tot product development		Consensus	N/A	N/A	N/A	N/A	
9	04/03/20	CAD	PI-Delay	adjust an event code that corresponded to a car accident with injuries that was delayed	Closed	04/08/20	Consensus	N/A	N/A	N/A	N/A	
10	04/06/20	CAD	Street Aliases	discuss options for alias street names in the CAD system. This would apply to streets such as North Ave AKA Route 64	Closed	10/06/20	Consensus	N/A	N/A	N/A	N/A	
11	01/27/20	FSA	Cover Memo	Outline of the memo process	Closed	01/23/20	N/A	N/A	Consensus	N/A	N/A	
12	01/27/20	FSA	Formula for Agency Costs	Costing formula options for expenses relating to changes in systems	Closed	01/23/20	N/A	N/A	Consensus	N/A	N/A	
13	12/19/19	FSA	Standardization of Recommends	Using Z units in CAD	Closed	03/02/20	Consensus	N/A	Consensus	N/A	N/A	
14	01/23/20	FSA	Activating New Tone	Adding a rules to Engines to facilitate tones	Closed	03/02/20	Consensus	N/A	Consensus	N/A	N/A	
15	01/05/20	FSA	Add Units to Calls	Add Unit to calls from mobiles without generating a tone	Closed	05/14/20	N/A	N/A	Consensus	N/A	N/A	
16	01/27/20	FSA	Optional Equipment Status	Optional equipment formatting options	Closed	05/14/20	N/A	N/A	Consensus	N/A	N/A	
17	02/28/20	FSA	Open Radio	Leaving the radio open for two minutes after the Purvis alert in the stations	Closed	03/02/20	N/A	N/A	Consensus	N/A	N/A	
18	03/05/20	FSA	Dead End Streets	Remove Dead End from the announcement	Closed	06/22/20	Consensus	N/A	Consensus	N/A	N/A	
19	02/26/20	FSA	LSI Data Into CAD	Add Hazardous Material data from the State into CAD	Closed	03/02/20	N/A	N/A	Consensus	N/A	N/A	
20	02/26/20	FSA	Flow MSP	The font size larger on the command lines- expanded to the multi-command line	Closed	03/02/20	N/A	N/A	Consensus	N/A	N/A	
21	03/02/20	FSA	Additional Goals	expand the goal to consider the time from call to responder arrival instead of from the time of call to dispatch	Closed	03/14/20	Consensus	N/A	Consensus	N/A	N/A	
22	03/01/20	FSA	Non-standard CAD programming	Creating CAD command that are unique to an agency or a small subset of agencies	Closed	06/22/20	Consensus	N/A	Consensus	N/A	N/A	
23	01/27/20	TECH	Purvis Proposal	Review of the proposal to address the back-up alerting solution	Closed	02/06/20	Consensus	Consensus	Consensus	N/A	N/A	
24	02/02/20	TECH	ICD from Hexagon for LEADS	review the Hexagon proposal for the LEADS ICD- Hexagon is re-working the proposal	Enhancement tot product development		Pending	Pending	N/A	N/A	N/A	
25	04/20/20	CAD	Assist other priority change	DU-COMM request to change the priority of Assit other from 4 to 2. This will adjust the watchdog times	Closed	04/22/20	Consensus	N/A	N/A	N/A	N/A	
26	04/20/20	CAD	Macro request On-Unit	DU-COMM request a macro to combine to add the vehicle when logging a unit on duty	Closed	04/22/20	Consensus	N/A	N/A	N/A	N/A	
27	04/20/20	CAD	New Event code request	DU-COMM request to add two new event codes	Closed	03/09/21	Consensus		Consensus			
28	04/20/20	Tech	Switch Design	DU-COMM recommendation for a switch design review	Closed	05/26/20		Consensus				
29	04/30/20	FSA	Translations	Request to have the PSAPs manage FSA translations	Closed	05/19/20	Consensus		Consensus			
30	04/04/20	Tech	Enhanced Monitoring	Review the three proposals from Solar winds	Closed	07/31/20		Consensus				
31	05/04/20	CAD	Fire Priorities	Requet to re-visit the Fire events priorities from ACDC	Closed	01/15/21	Consensus		Consensus		Consensus	
32	05/22/20	FSA	Priority Column	Request to add priority columns back into MPS	Closed	06/07/20	Consensus		Consensus			
33	05/26/20	FSA	Self-assgin	Request the ability to self-dispatch calls from pending	Closed	06/07/20	Consensus		Consensus			
34	05/27/20	TECH	LAG	Install LAG on the Comcast side of the Network	Closed	03/15/24		Consensus				
35	05/27/20	TECH	Security	Review Results of the Nessus system testing	Closed	06/22/20		Consensus				
36	05/27/20	TECH	VMware upgrade	Install upgrade to Vmware from 6.0-6.7	Closed	06/22/20		Consensus				
37	05/27/20	TECH	Software Review	Conduct a software review comparable to the cutover review	In Process			Consensus				
38	05/27/20	CAD	9-1-1 Call Flow	Reivew the 9-1-1 Call flow process	Closed	01/18/22					Consensus	
39	05/28/20	CAD	Updated Macro	request to reduce the CDCMDKEY	Closed	07/21/20	Consensus					
40	06/01/20	CAD	Update LEADS Trigger words	reintroduce trigger words from SOS for DL status	Closed	07/21/20	Consensus					
41	06/03/20	TECH	NICE Upgrade	Connect lines and positins to the NICE Recorder/DSO end of life update	Closed	06/22/20		Consensus				
42	06/10/20	FSA	Available on Event	Would like the MPS be programmed to change status to AOE	Closed	06/25/20	Consensus		Consensus			
43	06/15/20	TECH	Dell Storage	Dell offsite storage	Closed	03/01/20		Consensus				
44	06/19/20	Tech	CAD Workstations At DU-COMM	Install the ETSB image on the Workstations at DU-COMM	Closed	08/02/21		Pending			Consensus	
45	06/19/20	FSA	BARB procurement	Pros and Cons of the application	Closed	09/03/20			Consensus			
46	07/06/20	CAD	EDIT unit Roster	Change the Display from Employee number to Sign on ID	Closed	09/15/20	Consensus					
47	07/06/20	CAD	Informer Unit Colum	Add a column that displays the unit in informer	Closed	09/15/20	Consensus					
48	07/06/20	CAD	Multi-Command line	Force CAPS lock on the multicommand line	Enhancement tot product development		Consensus					
49	07/06/20	CAD	Add select event hot key	Eliminate a step when selecting a unit on an event	Enhancement tot product development		Consensus					
50	07/06/20	CAD	Unit Roster	Add the Badge number to the Unit display	Enhancement tot product development		Consensus					
51	07/06/20	CAD	Infomrner Hot Key	Add a hot key that opens up into informer	Enhancement tot product development		Consensus					
52	07/06/20	CAD	Dispatch Assign	Dispatch assing to work automatically	Closed	12/29/20	Consensus					
53	07/06/20	CAD	Dispatch Assign multiple units	Allow dispatch assign to work with multiple units	Enhancement tot product development		Consensus					
54	07/06/20	CAD	Monitor preferenc	Allow the monitors to be saved from each login	Enhancement tot product development		Consensus					
55	07/06/20	CAD	Vin Response	Allow title search to be run in informer	Enhancement tot product development		Consensus					
56	07/06/20	CAD	Informer history	Develop a way to search for informer history	Enhancement tot product development		Consensus					

57	06/18/20	Tech	Carrier diversity	Request to explore surplus bandwidth to provide carrier diversity	Closed Jan 12, 2021	11/23/20		Consensus					
58	06/16/20	CAD	UL Functionality	Ability to add apartment number using the UL Function	Enhancement tot product development			Consensus					
59	06/16/20	CAD	Commit and Cover	Add Commit and Cover command to the right click list	Closed	10/06/20		Consensus					
60	07/16/20	CAD	TC name in the Remarks	ADD the PSAP and first initial to the TC name in remarks	Enhancement tot product development			Referred				Pending	
61	07/30/20	CAD	Available on Event	Would like AOE to set the timer to 0	Closed	01/21/21		Consensus					
62	07/30/20	CAD	Remove CUS	Remove CUS from Status codes PD RR IC WP TA AD	Closed	02/23/20		Consensus					
63	07/30/20	CAD	Multiple Clearing units	Change programming to allow multiple units to be cleared	Enhancement tot product development			Consensus					
64	07/30/20	CAD	F2 enhancement	Want F2 to bring to the command line anywhere in the program	Enhancement tot product development			Consensus					
65	07/30/20	CAD	Multiple On units	Want the ONU command to work for multiple units	Closed	04/20/21		Consensus					
66	07/30/20	CAD	Unit Transport streamline	Get rid of the dashes in the command line for unit transport	In-Process Research			Consensus					
67	07/30/20	CAD	Adjust name and tx field	add field for alarm and to companies that doesn't impact LOI	Closed	08/18/20		Consensus					
68	07/30/20	CAD	Alias EMD codes	want the EMD numeric code entered as alias for event type	Closed	08/06/20		Consensus					
69	04/20/20	TECH	CISA request	Cybersecurity testing	10/12/2021			Consensus					
70	08/04/20		Monday.com	Online project management tool	Closed								
71	08/04/20	TECH	Vmware upgrade	upgrade to VMware version 6.7	Closed	02/22/22		Consensus					
72	08/03/20	CAD	Duplicate and Cancel	Attach the name of the TC that made the original ticket to remarks	Enhancement tot product development			Consensus					
73	08/27/20	FSA	Default MPS CADVIEW screen	Change the default MPS screen to Event list	Closed	04/20/21		Consensus		Consensus			
74	08/27/20	CAD	Right Click update	Using the Spreadsheet submitted update the right click list	closed	04/20/21		Consensus					
75	09/10/20	CAD	K9 Event codes	add event codes for the different types of dogs	Closed	09/12/20		retracted					
76	09/10/20	CAD	Relocate Unit Monitor	Add a new monitor for relocated unites	Closed	11/17/20		Consensus					
77	09/25/20	TECH	ALI Re-bid Times	Review the options to adjust the time for Automatic ALI re-bids	Closed	12/15/20		Consensus		Consensus			
78	10/20/20	CAD	Call Source	Default Call Source to Phone	Closed	03/23/21		Referred to Directors				Directors	
79	10/28/20	CAD	Edit unit Code	Change the two digit unit code for Elgin from EG to EN	Closed	04/20/21		Consensus				Pending	
80	10/30/20	TECH	Power Supply	Procure redundant power supplies for switches etc	Closed	03/23/21						Pending	
81	11/15/20	CAD	Retail Theft	Change the subtype to Retail-Delay	Closed	12/15/20		Consensus					
82	11/15/20	CAD	Caller Name LOI Search	Disable Caller Name from the LOI Search	Closed	12/29/20		Consensus					
83	12/10/20	CAD	Bomb Threat	Use a code for bomb threat instead of the words in Purvis	Closed	01/14/21				Consensus			
84	01/26/21	CAD	Timers	Remove the shift timers from the system	Closed	03/09/21		Consensus					
85	01/26/21	CAD	Live Mum additions	Add stations to match or come close to matching LiveMUM from CAD	Closed	04/20/21		Consensus					
87	02/23/21	CAD	Common places for DSO	Add common place names for DSO lots for a DSO response	Closed	09/01/01		Consensus					
88	03/31/21	FSA	Available on Event	Add the ability for MPS to self dispatch from Available on event	Closed								
89	04/16/21	CAD	KH and Business names Spec Situation	Remove the KH and business files from notification	Closed	05/09/21		Consensus					
90	04/19/21	CAD	Live Mum changes	Change the ETB of arrive danger to 40 minutes	Closed	05/04/21		Consensus					
91	05/18/21	TECH	TRE change	redesign the TRE to ensure it passes to Starcom	Closed								
92	05/26/21	CAD	Add subtypes to Assist	Create two new subtypes for assist to the SA and coroner	Closed	09/28/21		Consensus					
93	06/09/21	CAD	TestCase for Pro QA	Turn on the test case option in ProQA	closed	06/18/21		Consensus					
94	06/28/21	CAD	Standardized RR names	tracks xx where xx is a twofour digit abbreviation for the Railroad	Closed	02/05/21		Consensus					
95	07/12/21	FSA	Cross Staffed Apparatus	*Jump Crews*in Live Mum different than CAD	Closed	08/11/22				Consensus			
96A	07/12/21	FSA	Border Station Depth	Analysis of station depth for border agencies	Closed	08/11/22				Consensus			
96B	07/12/21	FSA	Border Station Run orders	Adjust the run orders of stations based on Analysis from 96	Closed	08/11/22				Consensus			
96C	07/12/21	FSA	Drive Time Adjustments	Adjust the drive time for Mutual aid agencies	Closed	08/11/22				Consensus			
97	07/12/21	FSA	Pre-planned relos	Add pre-planned relos into LiveMum	Closed	07/28/22				Consensus			
98	07/12/21	FSA	Unit Depletion	Program LiveMUM to make recommends based on unit depletion perctages	Closed	08/11/22				Consensus			
99	07/13/21	CAD	Wayne township Coverage	Add a note to the Wayne township area about for overnight disptaching	Closed	07/16/21		Consensus					
100	07/13/21	FSA	EBT Request	Request DECCAN run two hours of data for more accurate EBT	Paused	05/18/23						Consensus	
101	07/21/21	FSA	COQ report number request	Request a report number for agencies receiving COQ equipment	Closed	09/28/21				Consensus			
102	08/10/21	CAD	Update Skill list	Add Drone to the Skill list	Closed	09/28/21		Consensus					
103	09/07/21	CAD	CAD/Vesta Standardization	Adjust one of the systems to search for intersections using the same syntax	Pending -Research			Consensus					
104	11/02/21	CAD	Add event code	Add Event code for 3Si	Closed	11/19/21		Consensus					
105	11/16/21	CAD	Add a layer to the map	Create a layer for Division 10 in the CAD map	Closed	09/13/22		Consensus					
106	11/29/21	CAD	in-custody time stamp	Program CAD to include the time stamp in the list of times	Closed	03/15/22		Consensus					
107	11/29/21	FSA	Add new agency to CAD	Create a new agency in CAD for mabas division 12	Closed					Consensus			
108	01/18/22	CAD	ANI/ALI dump work flow	Change the programming so that the keyboard can be used after ANI/ALI dump	Pending Research								
109	02/02/22	CAD	Timer for Delayed call	Want to have a timer for Trbl alarms to delay dispatch 10 minutes	Closed	03/15/22		Consensus					
110	5/2/2022	Tech	Options for Tones	Explore audio setting options for tones on the fire channels	In Process/Testing					Consensus			
111	7/30/2022	Tech	Purvis Proposal	Review Purvis Proposal	Closed					Impasse			Impasse
112	10/3/2022	CAD	LPR Event	New CAD Event for License plate reader	Closed	15-Nov-22							
113	10/3/2022	CAD	Shot Stab event type	separate out the shot fired and gunshot into two type codes	Pending Research					Impasse			Impasse
114	1/13/2022	Tech	Open USB ports	Request to open USP ports to the Bridge	Closed	9-Jan-23				Consensus			
115	1/10/2023	CAD	Train Cleared	Request to add commands to menus and boards	Closed	28-Mar-23		Consensus					
116	1/10/2023	FSA	Emergency Button Mobile	Request to change the functionality of the emergency button	Closed	12-Jan-23						Consensus	
117	3/22/2023	FSA	UE Delta Programming	Remove MAF units from CADView	Closed	4-May-23						Consensus	
118	3/22/2023	FSA	Strobe light timing	Up the time out for the strobe units to 2 minutes	Closed	4-May-23						Consensus	
119	3/22/2023	FSA	Recall dispatch	Add a Recall dispatch button to MPS	Closed	18-May-23						Consensus	
120	3/22/2023	FSA	Resync Units and Events	Add a resync button to MPS	Closed	18-May-23						Consensus	
121	8/16/2023	Tech	Shared Drives	Shared drive in the DMZ to reduce Cybersecurity	Closed	5-Sep-23				Consensus			
122	8/18/2023	TECH	Shared Subnet	Allow traffic point to point for printers for cybersecurity	Closed	5-Sep-23							
123	8/21/2023	CAD	Task Force Units	Create Monitors for the Task force group	Closed	7-Nov-23		Consensus					
124	10/3/2023	CAD	New Event code request	new or modified event type for Car vs Building	Closed	26-Mar-24		Consensus					
125	11/9/2023	CAD	Priority integration	Integrate Priority Aqua program with Eventide	Closed	26-Mar-24		Consensus					
126	2/20/2024	CAD	New Event code request	New event type for Electric Vehicle fire	In Process/Testing			Consensus					
127	5/23/2024	CAD	MFA Command Central Aware	Decision to add MFA to Command Central Aware Website	New			Pending					

Rave 9-1-1 Suite

2024										
Month	Total Number of Smart911 Accounts	Total Number of Individuals within those Accounts (Average 2.35 per profile)	Profile Increase	% of Population	Number of Profile Pops	Number of Chat Sessions	Number of Notes	New Facility Profiles Created	Number of Facility Profile Pops	RapidSOS Location Hits
January	25,848	60,743	118	7.94%	183	1,462	0	0	91	20,850
February	25,917	60,905	69	7.96%	161	1,348	4	0	79	17,083
March	25,980	61,053	63	7.98%	185	1,621	1	0	66	20,245
April	26,089	61,309	109	8.01%	150	1,631	0	0	82	19,121
May	26,101	61,337	89	8.02%	188	1,933	5	1	98	21,149
June		0		0.00%						
July		0		0.00%						
August		0		0.00%						
September		0		0.00%						
October		0		0.00%						
November		0		0.00%						
December		0		0.00%						
<b>2024 Totals</b>	<b>25,980</b>	<b>61,053</b>	<b>448</b>	<b>7.96%</b>	<b>867</b>	<b>7,995</b>	<b>10</b>	<b>1</b>	<b>416</b>	<b>98,448</b>



**DUPAGE  
COUNTY**

## INFORMATION TECHNOLOGY

630-407-5000  
Fax: 630-407-5001  
it@dupageco.org

[www.dupageco.org/it](http://www.dupageco.org/it)

TO: PRMS Oversight Committee and ETS Board  
FROM: Don Ehrenhaft, PRMS Manager  
DATE: May 29, 2024  
RE: DuJIS RMS Monthly Update

### **Accomplishments:**

- OCR 10.0/MFR project planning is ongoing.
  - County IT has completed necessary preliminary tasks.
  - Functional development environment will be stood-up after executing a zero dollar change order.
- Both virtual and on-site demos of MFR & OCR 10.0 were completed.
- Leveraged PRMS communication channels to bolster cyber security alerting to agencies.

### **Action Items:**

- IGA
  - Continue working to develop new IGA.
  - Finalize exit agreement with Addison.
- Addison Axon project updates
  - Addison anticipates Go-live in summer 2024.
  - Preparing to tender Addison's data subsequent to their exit from the DuPage PRMS consortium.
- NetRMS
  - Move legacy system off of aging hardware to dedicated server
- RMS Usability
  - Assume responsibility for user management
    - Reduces the burden on agency personnel, simplifying the process of adding or changing employees.
    - Necessary to avoid operational issues associated with inconsistent user management.
    - Streamlines billing process and prevents overcharging.

### **RSA – Customer Support Collaboration:**

- Maintained weekly I/CAD case review call, standing call at 9:00 am on Thursdays.
- Maintained RMS weekly status review call, standing call at 1:00 pm on Thursday.
- Maintained bi-weekly OCR10.0/MFR project management meeting with Hexagon project manager.
- Continued to improve communication and messaging tools and usage.

### **Next Month's Actions Items:**

- Continue planning phase of MFR/OCR 10.0 project.
- Begin Staging Phase of MFR/OCR 10.0 project.
- Continue to work with Data Sheet Refresh subcommittee.
- Overhaul of system support model to improve speed of incident response and strengthen prevention efforts.
- Work with Hexagon to implement updates to both FBR and OnCall Analytics to address ongoing user complaints.





# May Monthly Report

<b>Customer Name</b>	DuPage County, IL	<b>Alias</b>	DUPG2.00.11
<b>Customer PM</b>	Linda Zerwin/Mike Galvin	<b>Hexagon Sales</b>	TJ MCGEE
<b>Hexagon Support Manager</b>	Tony Capasso	<b>Project / Delivery Name</b>	DuPage ETSB
<b>New Change Requests</b>	None	<b>Reporting Period End</b>	May 31, 2024

Support Overview						
Open Tickets	SRs		CRDs		CREs	
On target <input checked="" type="checkbox"/>	P2	0	P2	0	P2	2
Below target <input type="checkbox"/>	P3	13	P3	10	P3	6
Above target <input type="checkbox"/>	P4	0	P4	0	P4	0

<b>RED</b>	One or more of the following remain unhandled: significant risks and/or issues; behind schedule by >10%
<b>YELLOW</b>	There is a plan in place to rectify one or more of the following: significant risks and/or issues; behind schedule <=10%
<b>GREEN</b>	No significant risks or issues

Support Performance - Period ending May 31, 2024	
<b>GREEN</b>	<p>Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Communication remains high and both sides stay engaged.</p> <p>RSAs from Hexagon are continuing to provide value added performance and operating hand in hand with Customer Support.</p>

Support Activities	
<b>Objectives Completed This Period</b>	
1. Weekly meetings were held. No Onsite meetings were held this month.	
2. <u>13</u> support tickets were resolved in the month of May 2024.	
3. Several of the CRs are resolved in later versions of CAD - Upgrade in progress	
<b>Objectives NOT Completed This Period - Mitigation tasks to align schedule are provided in the Notes Section with the corresponding #</b>	
<b>Objectives for Next Period Remaining Project Items (All Numbers are utilizing the DuPage Schedule DUPG2 Schedule)</b>	
1. Focus and continued resolution on existing support SRs.	

Change Orders	Date	Status	Description

**Notes From Above Activites:**



# RSA Weekly Status Report: RMS/CAD



<b>Date / Report / Author:</b>	<b>05/31/2024 - RSA Weekly Status Report - Steve Burrell, RSA</b>
<b>Stakeholders for Distribution:</b>	<b>DuPage:</b> Don Ehrenhaft, Dave Jordan, Anthony McPhearson, Matthew.Theusch, Gregg Taormina, Linda Zerwin <b>Hexagon:</b> Stephen Starnowsky, Patrick Mellin, Ben VanHorne, Tammy Heaton, Anthony Capasso, Wendy Mann

Topic	Status Summary	Assignment / Escalation	Status
<b>Closed Cases (10)</b>			
00255683	Map Admin Utility wont see Network share drive. (Use UNC path or “run-as” Admin.)	RSA	CLOSED
00258396	GPS Location Not Updating for multiple agencies after map roll.	RSA / Support	CLOSED
00255777	Bloomigdale’s reports are not propagating to OCR upon approval. (Agency configuration issue – changed user info.)	RSA	CLOSED
00256634	After MPS install, normal user has white screen. Admin user works fine. (Elmhurst PD) (Agency configuration issue.)	RSA	CLOSED
00260503	Crews not getting released when unit goes AQ from Tablet Command interface	RSA / Support	CLOSED
00260476	Xalt Tablet Command interface issue	RSA / Support	CLOSED
00267783	NIBRS FD & IL Install on TEST environment	RSA	CLOSED
00251187	Routing issue tied to M95, leading to it being dispatched before M94. (Agency configuration / environment issue.)	RSA	CLOSED
00220460	Some NIBRS validation errors do not display description	RSA / Support	CLOSED
Mobile Responder	Mobile Responder research and discussions with customer. (Ref Andriod push notifications.) CAD pre-Production upgraded to 9.4.2404 by CAD Pre-production team.	RSA / Implementations	Completed
<b>High Priority Items</b>			
<b>Summary of Additional Work Performed This Week</b>			
	Worked on open tickets and sent out follow up emails.	RSA	
<b>LEADS 3.0 Interface</b>	<b>LEADS 3.0 Interface</b> In Testing	RSA / Hexagon / DuPage	Waiting on Customer
00267783	NIBRS FD & IL Install on TEST environment	RSA	Completed / Customer testing in-progress
00223623	IUCR Interface and Local Ordinance updates	RSA / DuPage	In-Progress



### RSA Weekly Status Report: RMS/CAD



<b>00242421</b>	Retired / no-longer-employed users/names still appear in the Assisted By field in FBR	RSA / Support	In-Progress
<b>OCA</b>	OCA Upgrade planning	RSA	In-Progress
<b>Mobile Responder</b>	Mobile Responder research and discussions with customer. (Ref Andriod push notifications.) CAD pre-Production upgraded to 9.4.2404 by CAD Pre-production team.	RSA / Implementations	Completed
<b>BEAST Interface for OCR 10</b>	Discussions ref BEAST Interface for OCR 10. DuPage is having internal discussions regarding this and will inform us when they have arrived at a decision.	RSA / DuPage	Waiting on Customer

#### Environment Versions & Discrepancies:

*This section highlights program versions and any differences between the environments*

Production	Test
<b>FBR:</b> 03.07.2012.6 (build date: 05/18/2021)	<b>FBR:</b> 03.07.2012.6 (build date: 05/18/2021)
<b>SSRS:</b> n/a	<b>SSRS</b> 2017 (using 2103 rdl)
<b>OCA:</b> 2212 ( <i>newest available ver. is 2309</i> )	<b>OCA:</b> n/a
<b>OCR:</b> Version: 03.07.2104 ( <i>newest available ver. is 2310</i> )	<b>OCR</b> Version: 03.07.2104 ( <i>newest available ver. is 2310</i> )
<b>NIBRS:</b> 02.03.2401.08955	<b>NIBRS:</b> 02.03.2404
<b>Address Server:</b> 2004.02	Address Server: 2004.02
<b>IFCADRMSLINK:</b> Version 09.04.0.50104	<b>IFCADRMSLINK:</b> Version 09.04.0.40121 ( <i>Most recent refresh completed on .</i> )



## RSA Weekly Status Report: RMS/CAD



### Action Items

The following section is to cover all items that are ongoing outside of SR work to track to completion. This includes tasks for the RSA as well as the agency.

Project	Summary	Owner	Status	Next Steps
<b>New Approval Process</b>	DuPage to learn and modify the new approval workflow process prior to the 10.0 conversion.	DuPage	In-Process	DuPage eta – Early 2023 Information provided to DuPage. Start date TBD by DuPage.
<b>00203010</b>	<b>Incident Numbers not showing in OCA</b> 'Location key' was not being copied correctly from the OCR DB to the OCA DB. AZDO case assigned with high priority. Earliest ETA is estimated May 2024. <i>"mastlocation auto-combine job is causing data warehouse records to reference deleted locations"</i>	RSA / Support/ GTC	Waiting on Customer	<i>2309.1 is released and ready for install. Install date to be discussed with and determined by DuPage RMS Team.</i> DUPage has decided to wait for the next OCA update due MAY / June
<b>00006926</b> ( I/FRMS CADLINK)	<b>IFCADRMSLINK Configuration Event Sync the search bug</b>  <b>RC-A:</b> Software bug. Fixed in patch Q4 2109	Escalated (Dev)	<b>Solved</b> Waiting on Customer	3/22 – CR has filed. <b>CR# 319396</b> AZDO Bug 319396 01/12/2022 – Resolved with 2019 Q4 patch (see case 00007516) Need to deploy to TES env.
<b>00007516</b>	<b>IFCADRMSLink No Primary Officer coming over – API Failures</b>	RSA	<b>Solved</b> Waiting on Customer	<b>RC-A:</b> Software bug. Fixed in patch Q4 2109 Patch available (Q4 2019) Will need to install and test on TEST system; then schedule deployment on PROD.



## RSA Weekly Status Report: RMS/CAD



**Open P2 Items** – This section provides an update on P2 items.

SR Number	Summary	Product	Status	Substatus	Target Resolution Date	Work Around?

**Current Open SR list for discussion:**

This section is just a copy/paste from a SR list with the following fields as shown for items actively being worked by the onsite RSA (Assigned, In Process, Customer Update, GPC-Escalated). Note: This is not all SR's, just the ones currently being worked by the onsite RSA (Sorted by SR Number)

SR Number	Priority	Summary	Product	Status	Substatus/Next Steps
<b>00005926</b> <i>(OnCall Records)</i>	P-3 MED	<b>WebRMS returns no longer have linkable fields</b>	MPS	Assigned	<b>09/28/2023</b> - On hold until LEADS 3.0 interface is in place.
<b>00006232</b> <i>(OnCall Records)</i>	P-3 MED	<b>Cancelled BOLOS show up in Informer returns</b>	Informer	Assigned	<b>12/01</b> - – Miguel/Mo to set up a session with DuPage.
<b>00006235</b> <i>(OnCall Records)</i>	P-3 MED	<b>There is a violation field in MPS informer WebRMS return that does not list the violation.</b>	Informer	Assigned	<b>09/28/2023</b> - On hold until LEADS 3.0 interface is in place.
<b>00006934</b>	P-3 MED	<b>Cross Agency Approving Supervisor</b>	FBR	Escalated	3/29 – CR has been filed. <b>CR# 321488</b> 10/21 – Gathering additional information for support.



**RSA Weekly Status Report: RMS/CAD**



(OnCall Records)		<b>Missing from all Merit Agency FBR Reports</b>			<b>12/01</b> – Gathering data.
<b>00006935</b> (OnCall Records) <b>AZDO 509323</b>	P-3 MED	<b>Reporting Officer not importing into Supplement Record.</b>  <b>RC-A:</b> Software bug. FBR not pulling data from needed customer field. Pending Development resolution.	FBR	RSA / Support	<b>10/21</b> – A new AZDO ticket ( <b>AZDO 509323</b> ) has been opened. Since this is still occurring in the newest version, it looks like it is currently waiting to be reviewed by development. <b>12/06/2023 - UPDATED CASE PROBLEM.</b> I met with Don, who brought this to my attention... The actual issue is different than originally reported. When viewing an Incident supplement, the Reporting Officer name field value is not displayed. However, if you go back to the search results, the Reporting Officer name is displayed. The Reporting Officer name value is not able to be used as a search value. The incident supplement blank value is not included in search results. The Officer name is being conveyed from FBR to OCR. OCR is not displaying it correctly.
<b>00089873</b> (Informer)	P3-MED	<b>Informer Does Not run VIN Correctly</b>	I/Dispatcher	GPC	<b>07/14/2023</b> – On hold until LEADS 3.0 interface is available. <b>09/28/2023</b> - On hold until LEADS 3.0 interface is in place.
<b>00097922</b> (Informer)	P3-MED	<b>When running (LEADS) a subject by NAME / DOB AND RACE, the DOB is not transmitted to the state LEADS system</b>	Informer	RSA / Support	<b>07/14/2023</b> – On hold until LEADS 3.0 interface is available
<b>00143796</b>	P-3	<b>Getting Error sending a message to a few Dynamic message groups in dispatcher.</b>	I/Disp	RSA	<b>06/01/2023</b> – reviewed logs. Unable to find a cause.
<b>00143821</b>	P-3	<b>'EX-DATING RELATIONSHIP' causes error in FBR validation</b>	FBR	RSA / Support	<b>06/14/2023</b> - error occurs in FBR. Invalid NIBRS code yet the NIBRS code is correct. 07/07/2023 – This is one of the instances when the NIBRS validations between FBR and OCR do not match exactly. Researching if there is a way to turn it off in FBR.



**RSA Weekly Status Report: RMS/CAD**



<b>00181622</b>	P-3	<b>Can a Drivers license field be added to the supplemental information page?</b>	I/Netviewer	RSA	<b>11/06/2023</b> - Customer would like the field added so dispatchers can see the information. I will speak with DuPage to clarify exactly what they are looking for in terms on functionality. <b>02/09/2024</b> - Escalated to GTC.
<b>00223623</b>	P-#	<b>IUCR Interface and Local Ordinance updates</b>	OCR / XALT	RSA/Support	<b>04/25/2024</b> – Currently in-process with DuPage RMS Team and DuPage County Clerk’s office.

**Wellness items for discussion:**

*This section is just a copy/paste from a SR list with the following fields as shown for just OnCall Records products for items in the wellness worksheet*

Title	Priority	SR Number	Summary	Product	State	Status/Next Steps

*No Items at this time.*

**Client Requests for System Modifications for discussion:**

*This section is to capture client requests for system changes that are not part of a standard upgrade.*

Worksheet#	SR Number	Priority	Summary	Product	Status	SubStatus	CR #
Planning Review Pending	1- 6091909121	3-Med	Ability to Link a BOLO to a Field Interview (OCR)	HxGN ONCALL RECORDS	CR - Enhancement	CR – Filed	



## ETSB Other Action Item

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

---

**File #:** 24-1561

**Agenda Date:** 6/12/2024

**Agenda #:** 6.B.1.

---







## ETSB PAC Other Action Item

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

---

**File #:** 24-1560

**Agenda Date:** 6/12/2024

**Agenda #:** 6.C.1.

---



# DU PAGE COUNTY

## ETSB - Policy Advisory Committee

### Draft Summary

421 N. COUNTY FARM ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

---

**Monday, May 6, 2024**

**8:15 AM**

**Room 3500A**

---

#### Join Zoom Meeting

<https://us02web.zoom.us/j/81440850084?pwd=YVvk4ZVU0bHc4cU9VRUo0blc0dkdZZz09>

**Meeting ID: 814 4085 0084**

**Passcode: 838212**

#### 1. CALL TO ORDER

8:15 AM meeting was called to order by Chair Dina at 8:15 AM.

#### 2. ROLL CALL

Attendees:

Linda Zerwin, DuPage Emergency Telephone System Board, non-voting Member

Matt Theusch, DuPage Emergency Telephone System Board

Gregg Taormina, DuPage Emergency Telephone System Board

Eve Kraus, DuPage Emergency Telephone System Board

Andy Saucedo, Motorola System Manager

Jim Connolly, Village of Addison

Nick Kottmeyer, County Board

Erik Maplethorpe, DU-COMM

Patrick Tanner, West Chicago Fire

Reid Foltyniewicz, Oak Brook PD (Remote)

Eric Fors, Hanover Park Fire (Remote)

Tom Gallahue, ILEAS (Remote)

Jeanine Krull, DU-COMM (Remote)

Jim McGreal, Downers Grove PD (Remote)

Bill Srejma, ACDC (Remote)

John Sullivan, Addison Fire (Remote)

On roll call, Members Dina, Johl, Benjamin, Burmeister, Rivas, and Selvik were present, which constituted a quorum.

<b>PRESENT</b> Dina, Johl, Benjamin, Burmeister, Rivas, and Selvik
--

#### 3. CHAIRMAN'S REMARKS - CHAIR DINA

Chair Dina welcomed Erik Maplethorpe of DU-COMM to the Focus Groups.

#### 4. MEMBERS' REMARKS

There were no Members' remarks.

**5. PUBLIC COMMENT**

There was no public comment.

**6. CONSENT ITEMS**

6.A. [24-1396](#)

DEDIR System April Maintainer Report

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [April 2024 Motorola System Manager Report.pdf](#)

<b>RESULT:</b>	ACCEPTED AND PLACED ON FILE
<b>MOVER:</b>	Pat Johl
<b>SECONDER:</b>	Tyler Benjamin

6.B. [24-1397](#)

ETSB PAC Minutes - Regular Meeting - Monday, April 1, 2024

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [2024-04-01 PAC Minutes Summary.pdf](#)

<b>RESULT:</b>	ETSB RECEIVED AND PLACED ON FILE
<b>MOVER:</b>	Michael Rivas
<b>SECONDER:</b>	Tyler Benjamin

**7. PARENT COMMITTEE APPROVAL REQUIRED**

7.A. [ETS-R-0037-24](#)

Resolution to adopt the talk group access agreement between the Emergency Telephone System Board of DuPage County and Tri-Com Central Dispatch.

Ms. Zerwin said some of the outside agencies have provided their consent to the agreement through emails. Whereas others, such as the agencies brought forward on this agenda, have agreements to be executed.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Tri-Com Talkgroup Access Agreement 5.8.24.pdf](#)

<b>RESULT:</b>	ETSB RECOMMENDED FOR APPROVAL
<b>MOVER:</b>	Michael Rivas
<b>SECONDER:</b>	Pat Johl

7.B. [ETS-R-0038-24](#)

Resolution to adopt the talk group access agreement between the Emergency Telephone System Board of DuPage County and Grundy County Emergency Telephone System Board.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Grundy Talkgroup Access Agreement 5.8.24 Redacted.pdf](#)

<b>RESULT:</b>	ETSB RECOMMENDED FOR APPROVAL
<b>MOVER:</b>	Pat Johl
<b>SECONDER:</b>	Roy Selvik

7.C. [ETS-R-0039-24](#)

Resolution to adopt the talk group access agreement between the Emergency Telephone System Board of DuPage County and the City of Elgin.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [City of Elgin Talkgroup Access Agreement 5.8.24.pdf](#)

<b>RESULT:</b>	ETSB RECOMMENDED FOR APPROVAL
<b>MOVER:</b>	Pat Johl
<b>SECONDER:</b>	Michael Rivas

**8. DEDIR SYSTEM PORTABLES AND MOBILES**

**8.A. Police**

8.A.1. Encryption Update

Member Rivas said there is an important meeting coming up on May 15 between DU-COMM and ACDC and Motorola to discuss what encryption looks like with the equipment coming in, reaffirming the naming conventions, the recommendation for which channels to encrypt and the timeline looking forward. Member Rivas provided an example of an incident when the scanner groups divulged too much pertinent information to the general public which is a serious issue and affects office safety. Member Selvik added that saturation teams, who have been following violent crews from nearby counties, have determined from observing their patterns that the crews most likely also have scanners to monitor the radio traffic. Member Rivas stressed the importance of moving to an encrypted channel as soon as possible once the logistics have been figured out.

Ms. Zerwin said in regard to the AXS consoles, the equipment is on order and is about 30 weeks out for receipt of equipment and implementation, which hinges on configuration and is part of

discussions during the upcoming meeting on May 15.

#### 8.A.2. HB4339 Update

Chair Dina reported that House Bill 4339 has moved out of Executive Committee but has the potential to return.

#### 8.B. Fire

Chair Dina said that the report from Motorola regarding the cutout of audio in the mobile radios was less than desirable. He said his understanding was that Motorola's recommendation was to use the mobiles but only as a single band radio which defeats the purpose of having dual band and is not an acceptable resolution to the problem. Chair Dina asked if there were any questions/comments, to which there were none. Ms. Zerwin said the distribution of the report was to the PAC and Focus Group members. She was collecting questions in response to the report to give Motorola a chance to respond. Ms. Zerwin said if that is Motorola's recommendation, that is not a solution and is not what was purchased. She said a way forward could be looking at different models or brands. Ms. Zerwin said that in a discussion with Motorola sales, they will work with DuPage in terms of the contract. She did not believe the report was Motorola's final answer, but it was disappointing.

Chair Dina said the release to the APXNext XN has been moved to May. Ms. Zerwin said the radio demo date for the XN radio would be May 21. She said the Fire Focus Group members who have been testing the XNs would be updated with the new firmware so as the demo radios are circulated through the agencies, the Focus Group members would understand the questions being asked. Ms. Zerwin said Motorola would be present to demonstrate the features of the APXNext XE and the features of the updated firmware of the APXNext XN radios. She said that in talking with the State's Attorney, it was important that Motorola do the demonstration of their features and then the Focus Group/NFPA members could speak to the features to the group. She provided the details of the location and took a poll regarding attendance to determine whether the demonstration would be a special call PAC meeting. The Police and PSAP representatives declined to attend. Vice Chair Johl said that May 21 was the first date of the Fire Chiefs' Symposium. A short discussion ensued around choosing a new date. Ms. Zerwin then provided further details of the demo and what to expect regarding a monday.com dashboard to track the schedule, how this would be an amendment to the Intergovernmental Agreement to memorialize the decision, and the equipment sign offs. Further discussion ensued around the firmware update, template changes, the next Fire Focus Group meeting, and if an agency knows they want an APXNext XE now, can they get it now, to which the answer is no because a change order to the contract would need to be executed first. There was no further discussion.

### 9. OLD BUSINESS

There was no old business.

### 10. NEW BUSINESS

There was no new business.

### 11. ADJOURNMENT

#### 11.A. Next Meeting: Monday, June 3 at 8:15am in Room 3-500A

Vice Chair Johl made a motion to adjourn the meeting at 8:35am, seconded by Member Selvik.

On voice vote, motion carried.

Respectfully submitted,

Eve Kraus



## ETSB Other Action Item

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

---

**File #:** 24-1559

**Agenda Date:** 6/12/2024

**Agenda #:** 6.D.1.

---





# DU PAGE COUNTY

## ETSB - Emergency Telephone System Board

421 N. COUNTY FARM ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

### Draft Summary

---

Wednesday, May 8, 2024

9:00 AM

Room 3500B

---

#### Join Zoom Meeting

<https://us02web.zoom.us/j/81745777196?pwd=QjFsVUFMMc9RaU4yV0dQOGQ1djNFUT09>

Meeting ID: 817 4577 7196

Passcode: 306355

#### 1. CALL TO ORDER

9:00 AM meeting was called to order by Chair Schwarze at 9:03 AM.

Chairman Schwarze said there was a request that was made to allow remote participation for Member Tillman. Under Section 7a of the Open Meetings Act, If a quorum of the members of the public body is physically present as required by Section 2.01, a majority of the public body may allow a member of that body to attend the meeting by other means if the member is prevented from physically attending because of: (I) personal illness or disability; (ii) employment purposes or the business of the public body; or (iii) a family or other emergency. A motion was made by Member Guttman, seconded by Member Toerpe to allow Member Tillman to remotely participate via Zoom. On voice vote, motion carried.

#### 2. ROLL CALL

##### ETSB STAFF:

Linda Zerwin

Matt Theusch

Gregg Taormina

Eve Kraus

Prithvi Bhatt (Remote)

Brian Kopas (Remote)

##### COUNTY CLERK:

Adam Johnson, Chief Deputy Clerk

##### STATE'S ATTORNEY:

Mark Winistorfer

##### ATTENDEES:

Jan Barbeau, State's Attorney's Office

Richard Burnson, County IT

Jim Connolly, Village of Addison

Andy Dina, Warrenville Fire

Don Ehrenhaft, County IT

Sherianne Hermes, ACDC  
 Nick Kottmeyer, County Board Office  
 Anthony McPhearson, County CIO  
 Thomas Packard, County Finance  
 Jessica Robb, DU-COMM  
 Mike Sampey, Village of Addison  
 Roy Selvik, Addison PD  
 John Sullivan, Addison Fire  
 Theresa Sullivan, Citizen  
 Pat Tanner, West Chicago Fire  
 Rachel Bata, Roselle PD (Remote)  
 Rob Brill, Wheaton Fire (Remote)  
 Eric Burmeister, ACDC (Remote)  
 Todd Carlson, Hanover Park PD (Remote)  
 Tim Leidig, West Chicago Fire (Remote)  
 Jim McGreal, Downers Grove PD (Remote)  
 Bret Mowery, York Center Fire (Remote)  
 Alison Murphy, DMMC (Remote)  
 Bob Murr, College of DuPage (Remote)  
 Kevin H. (Remote)

On roll call, Members Schwarze, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, Swanson (9:21am), Tillman (Remote), Toerpe, and Yoo were present. Vice Chair Franz was absent.

<b>PRESENT</b>	Schwarze, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, Toerpe, and Yoo
<b>ABSENT</b>	Franz
<b>REMOTE</b>	Tillman
<b>LATE</b>	Swanson

**3. PUBLIC COMMENT**

There was no public comment.

**4. CHAIRMAN'S REMARKS - CHAIR SCHWARZE**

Chair Schwarze recognized Wall of Life recipient TC Jorge Rivera of DU-COMM for providing post-delivery instructions for a newborn baby until medical responders arrived.

Chair Schwarze congratulated Jim Connolly and John Sullivan on their official appointments to the NFPA Committee.

Chair Schwarze presented Resolution ETS-R-911-0224 acknowledging the contributions of Professional Standards Coordinator Sherianne Hermes of the Addison Consolidated Dispatch Center on the Policy Advisory Committee (PAC). A motion was made by Member Guttman, seconded by Member Toerpe to receive and place on file.

Chair Schwarze then presented ETSB Executive Director Linda Zerwin with a 15-years of service as of January 2024 to DuPage County anniversary award.

**5. MEMBERS' REMARKS**

There were no Members' remarks.

**6. CONSENT AGENDA**

Chairman Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for May 8; B/Revenue Report; C/Minutes Approval Policy Advisory Committee for April 1; D/Minutes Approval ETS Board for April 10. Member Srejma motioned, seconded by Member Maranowicz. On voice vote, all Members voted "Aye", motion carried.

Chairman Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for May 8; B/Revenue Report; C/Minutes Approval Policy Advisory Committee for April 1; D/Minutes Approval ETS Board for April 10. Member Schar motioned, seconded by Member Guttman. On voice vote, all Members voted "Aye", motion carried.

Member Swanson entered the meeting at 9:21am.

**6.A. Monthly Staff Report**

6.A.1. [24-1411](#)

Monthly Report for May 8 Regular Meeting

**Attachments:** [May 8 Meeting Monthly Report.pdf](#)

**6.B. Revenue Report 911 Surcharge Funds**

6.B.1. [24-1412](#)

ETSB Revenue Report for May 8 Regular Meeting for Fund 5820/Equalization

**Attachments:** [Revenue Report Regular Meeting 5.8.24.pdf](#)

**6.C. Minutes Approval Policy Advisory Committee**

6.C.1. [24-1397](#)

ETSB PAC Minutes - Regular Meeting - Monday, April 1, 2024

**Attachments:** [2024-04-01 PAC Minutes Summary.pdf](#)

**6.D. Minutes Approval ETS Board**

6.D.1. [24-1413](#)

ETSB Minutes - Regular Meeting - Wednesday, April 10, 2024

**Attachments:** [2023-04-10 ETSB Minutes Summary.pdf](#)

<b>RESULT:</b> APPROVED THE CONSENT AGENDA
--

<b>MOVER:</b>	David Schar
<b>SECONDER:</b>	Michael Guttman
<b>AYES:</b>	Schwarze, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, Tillman, Toerpe, and Yoo
<b>ABSENT:</b>	Franz
<b>LATE:</b>	Swanson

**7. VOTE REQUIRED BY ETS BOARD**

**7.A. Budget Transfers**

7.A.1. [ETS-R-0040-24](#)

Transfer of funds from 4000-5820-53090 (Other Professional Services) to 4000-5820-53020 (Information Technology Services) in the amount of \$46,800, for payment and accounting of contractual obligations related to the CDW-G CrowdStrike PO 6951-1.

**Attachments:** [BT 53090 to 53020 CrowdStrike.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Yeena Yoo
<b>SECONDER:</b>	Michael Guttman
<b>AYES:</b>	Schwarze, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, Swanson, Tillman, Toerpe, and Yoo
<b>ABSENT:</b>	Franz

**7.B. Payment of Claims**

7.B.1. [24-1414](#)

Payment of Claims for May 8, 2024 for FY24 - Total for 4000-5820 (Equalization): \$442,051.48.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Payment of Claims FY24 5.8.24.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Michael Guttman
<b>SECONDER:</b>	Joseph Maranowicz

**7.C. Change Orders**

7.C.1. [24-1440](#)

ETS-R-0030A-23 - Amendment to Resolution ETS-R-0030-23, issued to Intergraph Corporation, dba Hexagon Safety & Infrastructure, a Delaware Corporation, PO 923011/6442-1, to extend the term of the contract for a one (1) year time period to May 9, 2025, for no change in the contract total amount of \$150,000.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Hexagon 923011 Change Order 1.pdf](#)  
[Hexagon 923011 Decision Memo.pdf](#)  
[CO1 - Ancillary Services Contract for 2024 Change Order - DuPage, IL.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Yeena Yoo
<b>SECONDER:</b>	Joseph Maranowicz

**7.D. Resolutions**

7.D.1. [ETS-R-0037-24](#)

Resolution to adopt the talk group access agreement between the Emergency Telephone System Board of DuPage County and Tri-Com Central Dispatch.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Tri-Com Talkgroup Access Agreement 5.8.24.pdf](#)

<b>RESULT:</b>	ADOPTED
<b>MOVER:</b>	William Srejma
<b>SECONDER:</b>	Michael Guttman

7.D.2. [ETS-R-0038-24](#)

Resolution to adopt the talk group access agreement between the Emergency Telephone System Board of DuPage County and Grundy County Emergency Telephone System Board.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Grundy Talkgroup Access Agreement 5.8.24\\_Redacted.pdf](#)

<b>RESULT:</b>	ADOPTED
<b>MOVER:</b>	Erik Kramer

**SECONDER:** William Srejma

7.D.3. [ETS-R-0039-24](#)

Resolution to adopt the talk group access agreement between the Emergency Telephone System Board of DuPage County and the City of Elgin.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [City of Elgin Talkgroup Access Agreement 5.8.24.pdf](#)

**RESULT:** ADOPTED  
**MOVER:** David Schar  
**SECONDER:** Yeena Yoo

7.D.4. [ETS-R-0024-24](#)

Resolution to approve access to the DuPage ETSB CAD System network pursuant to Policy 911-018: 9-1-1 System Administration as requested by the Bartlett Fire Protection District for use of Tablet Command.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Attachment A BAF Request Form Tablet Command\\_Redacted.pdf](#)  
[Attachment B BAF Letter of Intent and SOW\\_Redacted.pdf](#)

**RESULT:** APPROVED  
**MOVER:** William Srejma  
**SECONDER:** Yeena Yoo

7.D.5. [ETS-R-0041-24](#)

Resolution approving the sale of surplus items from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the McLean County Emergency Management Agency.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [DEDIRS McLean County Sales Contract\\_Redacted.pdf](#)

**RESULT:** APPROVED AND SENT TO FINANCE  
**MOVER:** David Schar  
**SECONDER:** William Srejma

**7.E. Ad Hoc Finance Committee**

**7.E.1. [24-1415](#)**

Chair Appointments to Ad Hoc Finance Committee

Chair Schwarze said the Members of the ETSB Ad Hoc Finance Committee would be Treasurer Henry, Member Guttman, Member Maranowicz, DU-COMM Director Robb, Member Srejma, Member Yoo, and himself.

On voice vote, all Members voted "Aye", motion carried.

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Michael Guttman
<b>SECONDER:</b>	David Schar

**8. DEDIR SYSTEM PORTABLES AND MOBILES**

**8.A. Police**

PAC Chair Dina thanked the Board for their recognition of the Fire Focus Group members earlier in the meeting. He reported the Police Focus Group is moving forward with encryption. PAC Chair Dina said at PAC it was reported that House Bill 4339 has moved out of Executive Committee and is not currently a threat but that it could re-emerge.

**8.B. Fire**

PAC Chair Dina provided details for the APXNext XN and APXNext XE fire radio demonstration meeting with Motorola and all the DuPage fire agencies scheduled on May 20. He then provided a review of the report Motorola provided regarding the issue of the audio cutting out on the mobile radios saying it was less than desirable. Member Guttman questioned the list of issues that had been brought forward and which concerns Motorola was addressing at this time. PAC Chair Dina confirmed the biggest issue was with the hazard zone and confirmed that not all of the issues were addressed with this update. He said the rest would probably be addressed with the 2025 changes; a clarification was made that the rest should be updated.

Member Guttman said he had heard that if an agency chose the radio that is not NFPA certified that they would have to sign a liability waiver and asked for clarification. Ms. Zerwin explained how the meeting on May 20 will work and said there is a form that she had worked on with ASA Winistorfer that states the agency knows there was a demonstration, that they attended the demonstration, and the radio model they are selecting. The form is to be signed by the Village Manager or President, if a district, as well as the Chief as this is a large investment. Agencies will sign regardless of which radio they are selecting acknowledging they had an opportunity to test both models. Ms. Zerwin said if an agency was going to make the change from the APXNext XN to the APXNext XE, it was the opinion of ASA Winistorfer that the sign off be made part of the Intergovernmental Agreement (IGA) to reflect the change as part of an amendment. Member Guttman asked whether indemnification or hold harmless depending on the choice of model was part of the form, to which ASA Winistorfer replied, no. ASA Winistorfer said this is ultimately the choice of the agency, the form acknowledges the agencies

had the opportunity to review the alternative and that nothing has been hidden. Member Guttman clarified that this is nothing more than an acknowledgement form and an adjustment to the IGA to reflect such, that there is no transfer of risk. ASA Winistorfer replied, no. Member Guttman said thank you, he was done.

Chair Schwarze asked if there were any further questions, to which there were none. He then asked ASA Winistorfer if he wanted to discuss attendance at the May 20 meeting. ASA Winistorfer said if the majority of a quorum of the Board was planning to attend the demonstration, that would make the meeting an ETS Board Special Call. It was ASA Winistorfer's advice that the Members relay their plans to attend in advance of the meeting, at least 48 hours, so it could be posted as a special call, if necessary, per the Open Meetings Act. Ms. Zerwin said that Ms. Kraus would send an email as a reminder and that the Members could reply to so an accurate count could be taken. ASA Winistorfer asked that Members please not attend if they do not convey this ahead of time so a meeting is not created at the time of the demonstration.

Member Guttman questioned, and was unsure this was the correct forum to do so, that there are concerns that are not being addressed in terms of (radio model selection) liability whether it be to the ETSB or the agencies, that he has not received a comfortable answer to, yet. Mr. Connolly was invited to speak to the question. Mr. Connolly said that if Motorola produces what they, the Fire Focus Group, believes they are going to produce, he believed the APXNext XN radio would be acceptable and similar to the way the current radios, the APX7000XE, and the APXNext XE work. He said that if Motorola did nothing else, the radios should be usable as the APXNext XEs. Mr. Connolly said he did not believe there was anything else the Fire Focus Group had identified as a true safety issue. He said this was speculative as they had not seen the changes from Motorola yet. Member Guttman said it was uncomfortable that there are documents "out there" that express concerns, and he appreciated that the largest safety issues are being addressed, and should something go wrong, that creates liability exposure that gives him pause. Mr. Connolly said it was a fair concern that he thought they would all have the same concern so if Motorola does not produce a radio that addresses the items identified as true safety concerns and the radio cannot be configured in a way that works as well as the radios they use that work today, or the APXNext XE alternative, then there is a serious choice to be made. Mr. Connolly said his gut feeling is that this will be accomplished, but it has not been seen. Member Guttman thanked Mr. Connolly. Member Kramer said that the fire service does not follow NFPA 100% of the time, that liability would be dependent upon the situation.

There were no further questions.

## **9. DU PAGE ETSB 9-1-1 SYSTEM DESIGN**

Ms. Zerwin provided a legislative update, that most of the items were status quo, and provided follow up information regarding an amendment to HB 3538 which adds telecommunicators into the definition for mental health insurance coverage. She said this would make a difference to the PSAPs and that it was moving rather quickly. Member Toerpe asked how this bill relates to ETSB. A short discussion ensued around how this affects the ETS Board in terms of indirect costs with respect to the ETSB Budget and the grant allocation that the ETS Board can make to the PSAPS.



**10. OLD BUSINESS**

There was no old business.

**11. NEW BUSINESS**

Ms. Zerwin said that Illinois State University wants to purchase over 500 portable APX7000 radios by June 30. She reviewed the process of the sales contract going through not only ETSB but also Finance Committee and County Board and that it may appear on the Finance and County Board schedules prior to ETSB because of timing as an “pending parent company approval item. The purchase would be recuperative to the ETSB in the amount of approximately \$250,000.00.

**12. EXECUTIVE SESSION**

There was no Executive Session.

**12.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)**

**12.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C ) (1)**

**12.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS**

**12.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)**

**13. MATTERS REFERRED FROM EXECUTIVE SESSION**

**14. ADJOURNMENT**

**14.A. Next Meeting: Wednesday, June 12 at 9:00am in 3-500B**

Chair Schwarze asked for a motion to adjourn. Member Srejma motioned, seconded by Member Yoo. The meeting of the ETSB was adjourned at 9:43am.

Respectfully submitted,

Jean Kaczmarek



## ETSB Other Action Item

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

---

**File #:** 24-1557

**Agenda Date:** 6/12/2024

**Agenda #:** 7.A.1.

---



**EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY**

Consolidated 9-1-1 Services for DuPage County  
421 N. County Farm Road, Wheaton, Illinois 60187  
630-550-7743 ETSB911@dupageco.org

**BOARD MEMBERS:**

**Mr. Greg Schwarze**

Chairman  
DuPage County Board  
Representative

**Mr. Mark Franz**

Vice Chairman  
Village of Glen Ellyn  
DuPage Mayors & Managers  
Conference Representative

**Mrs. Gwen Henry, Ex-Officio**

DuPage County Treasurer

**Ms. Jean Kaczmarek, Ex-Officio**

Secretary - DuPage County Clerk

**Mr. Grant Eckhoff**

DuPage County Board  
Representative

**Mr. Michael Guttman**

DuPage Public Safety  
Communication  
(DU-COMM) Representative

**Chief Erik Kramer**

Addison Fire Protection District  
DuPage County Fire Chiefs  
Association Representative

**Mr. Joseph Maranowicz**

Village of Addison  
DuPage Mayors & Managers  
Conference Representative

**Chief David Schar**

Village of Winfield  
DuPage County Police Chief  
Association Representative

**Mr. William Srejma**

Addison Consolidated Dispatch  
Center  
(ACDC) Representative

**Deputy Chief Eric Swanson**

DuPage Sheriff's Office  
Representative

**Mr. Michael G. Tillman, RPL**

Superior Air-Ground Ambulance  
Services Inc.  
Emergency Services Representative

**Mr. Robert Toerpe**

Public Representative

**Ms. Yeena Yoo**

DuPage County Board  
Representative

**Ms. Linda Zerwin**

Executive Director  
9-1-1 System Coordinator

**TO:** DuPage County Treasurer's Office  
**FROM:** Greg Schwarze, Chairman  
Emergency Telephone System Board of DuPage County  
**DATE:** June 12, 2024  
**SUBJECT:** ETSB Payment of Claims List FY24 – June 12, 2024

The payment of the below listed accounts has been approved by the ETS Board at a meeting held on June 12, 2024. You are hereby authorized to pay the invoices as listed on the attached DuPage County Payment Listing Transaction report dated May 31, 2024.

FY2024 Equalization Fund (4000-5820):                     \$     336,477.48  
**Total:**   \$     336,477.48

APPROVED BY:

\_\_\_\_\_  
Greg Schwarze, Chairman

ATTEST:

\_\_\_\_\_  
Secretary

**EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY  
FY24 EXPENDITURE VS. BUDGET**

COMP	AU	Account	Description	ANNUAL	ACTUAL	YEAR TO DATE		REMAINING	% YTD	% YTD
				APPROPRIATION	BUDGET	EXPENDED	ENCUMBERED	AVAILABLE	EXPENDED	REMAINING
4000	5820	50000-0000	REGULAR SALARIES	\$ 1,004,362	\$ 1,004,362	\$ 457,018	\$ -	\$ 547,344.05	46%	54%
4000	5820	50050-0000	TEMPORARY SALARIES/ON CALL (new)	\$ 10,000	\$ 10,000	\$ 4,667	\$ -	\$ 5,332.74	47%	53%
4000	5820	51000-0000	BENEFIT PAYMENTS	\$ 13,525	\$ 13,525	\$ 1,691.55	\$ -	\$ 11,833.65	13%	87%
4000	5820	51010-0000	EMPLOYER SHARE I.M.R.F.	\$ 82,559	\$ 82,559	\$ 37,830.24	\$ -	\$ 44,728.32	46%	54%
4000	5820	51030-0000	EMPLOYER SHARE SOCIAL SECURITY	\$ 76,834	\$ 76,834	\$ 33,521.42	\$ -	\$ 43,312.28	44%	56%
4000	5820	51040-0000	EMPLOYEE MED & HOSP INSURANCE	\$ 220,480	\$ 220,480	\$ 55,199.36	\$ -	\$ 165,281.01	25%	75%
4000	5820	51050-0000	FLEXIBLE BENEFIT EARNINGS	\$ 4,000	\$ 4,000	\$ 50.00	\$ -	\$ 3,950.00	1%	99%
4000	5820	52000-0000	FURN/MACH/EQUIP SMALL VALUE	\$ 39,000	\$ 39,000	\$ -	\$ -	\$ 39,000.00	0%	100%
4000	5820	52100-0000	I.T. EQUIPMENT-SMALL VALUE	\$ 77,500	\$ 77,500	\$ 6,874.83	\$ 57,444.84	\$ 13,180.33	9%	17%
4000	5820	52200-0000	OPERATING SUPPLIES & MATERIALS	\$ 2,000	\$ 2,000	\$ 507.77	\$ -	\$ 1,492.23	25%	75%
4000	5820	52210-0000	FOOD AND BEVERAGE	\$ 750	\$ 750	\$ 240.18	\$ -	\$ 509.82	32%	68%
4000	5820	52250-0000	AUTO/MACHINERY EQUIPMENT/PARTS	\$ 153,819	\$ 153,819	\$ 25,483.39	\$ 95,178.30	\$ 33,157.19	17%	22%
4000	5820	52260-0000	FUEL & LUBRICANTS	\$ 2,500	\$ 2,500	\$ 365.71	\$ -	\$ 2,134.29	15%	85%
4000	5820	52270-0000	MAINTENANCE SUPPLIES	\$ 2,000	\$ 2,000	\$ -	\$ -	\$ 2,000.00	0%	100%
4000	5820	52280-0000	CLEANING SUPPLIES	\$ 500	\$ 500	\$ 51.79	\$ -	\$ 448.21	10%	90%
4000	5820	53000-0000	AUDITING & ACCOUNTING SERVICES	\$ 108,800	\$ 108,800	\$ 5,890.95	\$ 25,909.05	\$ 77,000.00	5%	71%
4000	5820	53020-0000	I.T. SERVICES	\$ -	\$ 46,800	\$ 46,800.00	\$ -	\$ -	0%	0%
4000	5820	53030-0000	LEGAL SERVICES	\$ 60,000	\$ 60,000	\$ -	\$ -	\$ 60,000.00	0%	100%
4000	5820	53040-0000	INTERPRETER SERVICES	\$ 24,000	\$ 24,000	\$ 8,912.03	\$ 11,893.17	\$ 3,194.80	37%	13%
4000	5820	53090-0000	TECHNICAL/PROFESSIONAL SERVICES	\$ 102,000	\$ 55,200	\$ -	\$ -	\$ 55,200.00	0%	100%
4000	5820	53130-0000	PUBLIC LIABILITY INSURANCE	\$ 122,813	\$ 122,813	\$ 110,265.00	\$ -	\$ 12,547.53	90%	10%
4000	5820	53200-0000	NATURAL GAS	\$ 3,700	\$ 3,700	\$ -	\$ -	\$ 3,700.00	0%	100%
4000	5820	53210-0000	ELECTRICITY	\$ 25,000	\$ 25,000	\$ 8,629.89	\$ -	\$ 16,370.11	35%	65%
4000	5820	53220-0000	WATER & SEWER	\$ 500	\$ 500	\$ -	\$ -	\$ 500.00	0%	100%
4000	5820	53250-0000	WIRED COMMUNICATION SERVICES	\$ 1,247,387	\$ 1,247,387	\$ 245,952.14	\$ 925,797.87	\$ 75,636.59	20%	6%
4000	5820	53260-0000	WIRELESS COMMUNICATION SVC	\$ 1,815,152	\$ 1,815,152	\$ 643,277.67	\$ 989,544.40	\$ 182,329.93	35%	10%
4000	5820	53300-0000	REPAIR & MTCE FACILITIES	\$ 45,000	\$ 45,000	\$ 4,969.00	\$ -	\$ 40,031.00	11%	89%
4000	5820	53310-0000	REPAIR MAINT INFRASTRUCTURE	\$ 50,000	\$ 50,000	\$ -	\$ -	\$ 50,000.00	0%	100%
4000	5820	53370-0000	REPAIR & MTCE OTHER EQUIPMENT	\$ 647,861	\$ 647,861	\$ -	\$ 20,159.88	\$ 627,701.10	0%	97%
4000	5820	53400-0000	RENTAL OF OFFICE SPACE	\$ 20,580	\$ 20,580	\$ -	\$ -	\$ 20,580.00	0%	100%
4000	5800	53410-0000	RENTAL OF MACHINERY & EQUIPMENT	\$ 19,605	\$ 19,605	\$ -	\$ 7,770.31	\$ 11,834.69	0%	60%
4000	5820	53500-0000	MILEAGE EXPENSE	\$ 2,000	\$ 2,000	\$ 29.21	\$ -	\$ 1,970.79	1%	99%
4000	5820	53510-0000	TRAVEL EXPENSE	\$ 100,000	\$ 100,000	\$ 2,702.21	\$ -	\$ 97,297.79	3%	97%
4000	5820	53600-0000	DUES & MEMBERSHIPS	\$ 1,508	\$ 1,508	\$ 669.00	\$ -	\$ 839.00	44%	56%
4000	5820	53610-0000	INSTRUCTION & SCHOOLING	\$ 110,000	\$ 110,000	\$ 9,060.00	\$ 24,000.00	\$ 76,940.00	8%	70%
4000	5820	53800-0000	PRINTING	\$ 5,000	\$ 5,000	\$ 158.00	\$ -	\$ 4,842.00	3%	97%
4000	5820	53800-0001	PRINTING (new)	\$ -	\$ 5,000	\$ 1,594.74	\$ 3,161.17	\$ 244.09		
4000	5820	53801-0000	ADVERTISING	\$ 3,000	\$ 3,000	\$ 41.40	\$ -	\$ 2,958.60	1%	99%
4000	5820	53803-0000	MISCELLANEOUS MEETING EXPENSE	\$ 1,500	\$ 1,500	\$ -	\$ -	\$ 1,500.00	0%	100%
4000	5820	53804-0000	POSTAGE & POSTAL CHARGES	\$ 3,000	\$ 3,000	\$ 449.28	\$ -	\$ 2,550.72	15%	85%
4000	5820	53805-0000	OTHER TRANSPORTATION CHARGES	\$ 1,000	\$ 1,000	\$ -	\$ -	\$ 1,000.00	0%	100%
4000	5820	53806-0000	SOFTWARE LICENSES (revised)	\$ 2,814,445	\$ 2,814,445	\$ 440,596.23	\$ 2,114,879.79	\$ 258,968.66	16%	9%
4000	5820	53807-0000	SOFTWARE MAINT AGREEMENTS (revised)	\$ 989,709	\$ 989,709	\$ 348,826.90	\$ 128,908.34	\$ 511,974.01	35%	52%
4000	5820	53808-0000	STATUTORY & FISCAL CHARGES	\$ -	\$ -	\$ -	\$ -	\$ -		
4000	5820	53810-0000	CUSTODIAL SERVICES	\$ 53,000	\$ 53,000	\$ 20,000.00	\$ 20,000.00	\$ 13,000.00	38%	25%
4000	5820	53830-0000	OTHER CONTRACTUAL EXPENSES	\$ 3,705,085	\$ 3,705,085	\$ 534,650.17	\$ 370,778.83	\$ 2,799,656.00	14%	76%
4000	5820	54100-0000	IT EQUIPMENT	\$ 43,160	\$ 43,160	\$ 43,160.00	\$ -	\$ -	100%	0%
4000	5820	54100-0700	IT EQUIPMENT - CAPITAL LEASE (new)	\$ -	\$ 12,000	\$ 3,697.50	\$ -	\$ 8,302.50		
4000	5820	54107-0000	SOFTWARE (new)	\$ 29,000	\$ 30,000	\$ 14,681.50	\$ 14,681.50	\$ 637.00		
4000	5820	54110-0000	EQUIPMENT AND MACHINERY	\$ 730,572	\$ 7,380,972	\$ 6,695,499.48	\$ -	\$ 685,472.29	91%	9%
Total				\$ 14,574,205	\$ 21,242,605		\$ 4,810,107	\$ 6,618,483	0%	31%
<b>EXPENDITURES FOR PERIOD: June 12, 2024</b>						<b>\$ 336,477.48 Internal Transfer:</b>				
COMP	AU	Account	Description	ANNUAL	ACTUAL	YEAR TO DATE		REMAINING	% YTD	% YTD
				APPROPRIATION	BUDGET	TRANSFERRED	ENCUMBERED	BALANCE	EXPENDED	REMAINING
4000	5820	53828-0000	CONTINGENCIES (xfers to Personnel/Contracts/Commodities)	\$ 300,000.00	\$ 300,000.00	\$ (17,000.00)		\$ 283,000.00	-6%	94%
4000	5820	54199-0000	CAPITAL CONTINGENCY (xfers to Capital)	\$ 30,295,369	\$ 30,295,369	\$ (6,651,400.00)	\$ (1,900,000.00)	\$ 21,743,969.00	-22%	72%



# OFFICE OF THE COUNTY AUDITOR

**Bill White, J.D., C.I.A.**  
*DuPage County Auditor*

421 N. County Farm Road  
Wheaton, Illinois 60187  
(630) 407-6075  
FAX: (630) 407-6076  
[www.dupageco.org/auditor](http://www.dupageco.org/auditor)

To: Hon. Greg Schwarze, Chairman  
DuPage County Emergency Telephone System Board (ETSB)  
  
ETSB Members

From: Bill White, J.D., C.I.A. *WFW*  
County Auditor

Subject: Internal Audit of Accounts Payable  
#24-28

Date: June 5, 2024

The Office of the County Auditor has completed a limited scope internal audit of the transaction processing of ETSB invoices submitted for payment. The audit identified two exceptions that required correction by the Finance Department.

All of the invoices submitted have been reviewed and released for payment by the County Auditor. The results of the audit are presented below.

## **Results**

My Office has performed voucher pre-audit procedures for the invoices submitted for approval by the ETSB at the June 12, 2024, Board Meeting. The invoices listed on the Bank Account Payment History Report dated May 31, 2024, have been examined and are recommended for payment. The total amount of the expenditures is \$336,477.48:

- FY2024 Equalization Fund (4000-5820) \$336,477.48

Two exceptions were identified by the County Auditor.

A Baker Tilly US, LLP invoice for \$5,890.95 for ETSB audit services was entered by the Finance Department into the MHC system with an incorrect description. The County Auditor disapproved the invoice on May 16, 2024. The Finance Department corrected the description and resubmitted the invoice to the County Auditor for approval that same day. The County Auditor recommended the invoice for payment on May 17, 2024.

A ComEd invoice for \$1,369.63 for electric utility services was entered by the Finance Department into the MHC system with an incorrect handling code. The County Auditor disapproved the invoice on May 16, 2024. The Finance Department corrected the handling code and resubmitted the invoice to the County Auditor for approval that same day. The County Auditor recommended the invoice for payment on May 17, 2024.

In addition to the 30 invoices submitted for review, the County Auditor reviewed 5 corrections. All 5 corrections were related to the account coding changes required by GASB 87 (capitalization of leases) for FY 2024.

Three corrections were for Canon Financial Services Inc. totalling \$1,848.75 for Copier Leasing for the months of December 2023, January 2024, and February 2024. The coding for these invoices was changed from 53410 Rental of Machinery and Equipment to 54100-0700 IT Equipment – Capital Lease.

Two corrections were for Canon Solutions America Inc. totalling \$659.19 for Copier Usage for the months of December 2023 and January 2024. The coding for these invoices was changed from 53410 Rental of Machinery and Equipment to 53800-0001 Copier Usage.

### **Objective**

---

The County Auditor will perform a series of procedures designed to evaluate the internal controls involved in the processing of transactions in the accounts payable system. The actual procedures performed will depend upon the County Auditor's assessment of risks associated with the transactions.

### **Background/Audit Scope**

---

Invoices and the related supporting documentation are initially prepared and submitted for payment processing by County departments to the centralized accounts payable function administered by the Finance Department.

The County Auditor performs audit procedures on the payment documentation after the information has been entered into the accounts payable system by the Finance Department. These procedures include reviewing the scanned images of the invoice and supporting documentation and comparing it to the information entered into the system. Significant discrepancies noted between the supporting documentation and the information recorded in the system are identified by the County Auditor as exceptions. In these situations, the County Auditor notifies the Finance Department of the problem. When the discrepancies are resolved, the County Auditor approves the invoice.

A Bank Account Payment History Report is generated by the Finance Department after the invoices have been approved and the County Auditor verifies that each of the recommended payments was properly posted to the County's General Ledger.

**Audit Findings and Recommendations**

---

The County Auditor audited 30 invoices and 5 corrections submitted for payment, two exceptions were identified.

The Finance Department should verify the completeness and accuracy of invoices entered into the ERP and MHC systems prior to forwarding to the County Auditor for review and payment recommendation.

The ETSB should continue to regularly review available ERP reports and real-time transaction information to monitor the progress of invoices submitted for payment to preclude the potential for incorrect payments.

Thank you for your continued assistance.

cc: Linda Zerwin, Executive Director  
Jeff Martynowicz, Chief Financial Officer

# Bank Account Payment History

---

AP255 Date: 05/31/24  
Time: 11:44

JOB SUBMISSION PARAMETERS

User Name: DP\FNAXE  
Job Name: AP255-4000  
Step Nbr: 1

Pay Group: 4000  
Cash Code: 1414      Class C Accounts Payable  
Payment Date: 053124 - 053124  
Payment Numbers: -  
Payment Code:



# Bank Account Payment History

AP255 Date 05/31/24  
Time 11:44

Pay Group 4000 ETSB PAY GROUP  
Bank Account Payment History

USD

Page 1

Cash Code 1414 Bank 071923909 Payment Date Range 05/31/24 thru 05/31/24  
Payment Code ACH Payment Currency USD

Vendor	Invoice	Voucher	Auth PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number	531743	Payment Date	05/31/24	Vendor	10667	CDW GOVERNMENT INC	Status	Issued
10667 PR62632				IX 102	03/20/24	960.00	0.00	960.00
10667 QL55992				IX 102	04/28/24	52.60	0.00	52.60
10667 QL55992	-999			IX 102	04/28/24	52.60-	0.00	52.60-
10667 QL55992A				IX 102	04/28/24	52.60	0.00	52.60
10667 QR94647				IX 102	05/15/24	46,800.00	0.00	46,800.00
10667 QR94647	-999			IX 102	05/15/24	46,800.00-	0.00	46,800.00-
10667 QR94647A				IX 102	05/15/24	46,800.00	0.00	46,800.00
				*** Payment Total		47,812.60	0.00	47,812.60
Payment Number	531744	Payment Date	05/31/24	Vendor	20971	VOIANCE LANGUAGE SERVICES, LLC	Status	Issued
20971 2024021177				IX 102	04/30/24	2,176.95	0.00	2,176.95
				*** Payment Total		2,176.95	0.00	2,176.95
				*** Payment Code ACH Total		49,989.55	0.00	49,989.55
				Payment Count		2		

# Bank Account Payment History

AP255 Date 05/31/24  
Time 11:44

Pay Group 4000 ETSB PAY GROUP  
Bank Account Payment History

USD

Page 2

Cash Code 1414 Bank 071923909  
Payment Code CHK

Payment Date Range 05/31/24 thru 05/31/24  
Payment Currency USD

Vendor	Invoice	Voucher	Auth PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number	1192411	Payment Date	05/31/24	Vendor	12104	AIS TRUST ACCOUNT	Status	Issued
12104	2485734			IX 102	06/16/24	44,880.00	0.00	44,880.00
				***	Payment Total	44,880.00	0.00	44,880.00
Payment Number	1192412	Payment Date	05/31/24	Vendor	10008	AT&T	Status	Issued
10008	630495190204	2024		IX 102	05/16/24	300.29	0.00	300.29
				***	Payment Total	300.29	0.00	300.29
Payment Number	1192413	Payment Date	05/31/24	Vendor	10008	AT&T	Status	Issued
10008	630665711305	2024		IX 102	06/03/24	1,250.44	0.00	1,250.44
				***	Payment Total	1,250.44	0.00	1,250.44
Payment Number	1192414	Payment Date	05/31/24	Vendor	10008	AT&T	Status	Issued
10008	630R06015904	2024		IX 102	05/16/24	1,824.69	0.00	1,824.69
				***	Payment Total	1,824.69	0.00	1,824.69
Payment Number	1192415	Payment Date	05/31/24	Vendor	10008	AT&T	Status	Issued
10008	S667122122-24112			IX 102	05/21/24	999.34	0.00	999.34
				***	Payment Total	999.34	0.00	999.34
Payment Number	1192416	Payment Date	05/31/24	Vendor	10009	AT&T MOBILITY	Status	Issued
10009	287316512139X05082024			IX 102	05/24/24	455.03	0.00	455.03
				***	Payment Total	455.03	0.00	455.03
Payment Number	1192417	Payment Date	05/31/24	Vendor	13111	BAKER TILLY US, LLP	Status	Issued
13111	BT2737726			IX 102	04/30/24	5,890.95	0.00	5,890.95
				***	Payment Total	5,890.95	0.00	5,890.95
Payment Number	1192418	Payment Date	05/31/24	Vendor	10216	CANON FINANCIAL SERVICES INC	Status	Issued
10216	31750344	-999		IX 102	01/11/24	616.25-	0.00	616.25-
10216	31750344	999AA		102	01/11/24	616.25	0.00	616.25
10216	31913270	-999		IX 102	02/11/24	616.25-	0.00	616.25-
10216	31913270	999AA		102	02/11/24	616.25	0.00	616.25
10216	32081383	-999		IX 102	03/11/24	616.25-	0.00	616.25-
10216	32081383	999A		102	03/11/24	616.25	0.00	616.25
10216	32252930			IX 102	04/11/24	616.25	0.00	616.25
10216	32421072			IX 102	05/12/24	616.25	0.00	616.25
10216	32588209			IX 102	06/11/24	616.25	0.00	616.25
				***	Payment Total	1,848.75	0.00	1,848.75
Payment Number	1192419	Payment Date	05/31/24	Vendor	10216	CANON SOLUTIONS AMERICA INC	Status	Issued
10216	6006682051	-999		IX 102	01/31/24	393.06-	0.00	393.06-
10216	6006682051	999A		102	01/31/24	393.06	0.00	393.06
10216	6006995153	-999		IX 102	03/02/24	266.13-	0.00	266.13-
10216	6006995153	999A		102	05/28/24	266.13	0.00	266.13
10216	6007291604			IX 102	03/31/24	353.55	0.00	353.55
10216	6007604799			IX 102	05/01/24	276.51	0.00	276.51
10216	6007922994			IX 102	05/31/24	305.49	0.00	305.49

# Bank Account Payment History

AP255 Date 05/31/24  
Time 11:44

Pay Group 4000 ETSB PAY GROUP  
Bank Account Payment History

USD

Page 3

Cash Code 1414 Bank 071923909  
Payment Code CHK

Payment Date Range 05/31/24 thru 05/31/24  
Payment Currency USD

Vendor	Invoice	Voucher	Auth PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number	1192419	Payment Date	05/31/24	Vendor	10216	CANON SOLUTIONS AMERICA INC	Status Issued	
				*** Payment Total		935.55	0.00	935.55
Payment Number	1192420	Payment Date	05/31/24	Vendor	10023	COM ED	Status Issued	
	10023 6819698000 042424			IX 102	05/24/24	166.01	0.00	166.01
	10023 8713843000 041824			IX 102	05/18/24	1,369.63	0.00	1,369.63
	10023 8713843000 051724			IX 102	06/16/24	1,303.12	0.00	1,303.12
				*** Payment Total		2,838.76	0.00	2,838.76
Payment Number	1192421	Payment Date	05/31/24	Vendor	12382	COMCAST	Status Issued	
	12382 202213875			IX 102	06/14/24	38,404.91	0.00	38,404.91
				*** Payment Total		38,404.91	0.00	38,404.91
Payment Number	1192422	Payment Date	05/31/24	Vendor	10850	DELL MARKETING LP	Status Issued	
	10850 10745779033			IX 102	05/29/24	2,732.00	0.00	2,732.00
				*** Payment Total		2,732.00	0.00	2,732.00
Payment Number	1192423	Payment Date	05/31/24	Vendor	10115	MOTOROLA SOLUTIONS INC	Status Issued	
	10115 8330276633			IX 102	05/30/24	7,830.00	0.00	7,830.00
				*** Payment Total		7,830.00	0.00	7,830.00
Payment Number	1192424	Payment Date	05/31/24	Vendor	10115	MOTOROLA SOLUTIONS - STARCOM21	Status Issued	
	10115 8354620240403			IX 102	05/31/24	121,425.00	0.00	121,425.00
	10115 8354920240403			IX 102	05/31/24	7,754.00	0.00	7,754.00
				*** Payment Total		129,179.00	0.00	129,179.00
Payment Number	1192425	Payment Date	05/31/24	Vendor	10115	MOTOROLA SOLUTIONS INC	Status Issued	
	10115 1187120235			IX 102	05/03/24	37,486.77	0.00	37,486.77
				*** Payment Total		37,486.77	0.00	37,486.77
Payment Number	1192426	Payment Date	05/31/24	Vendor	22443	POLICE LEGAL SCIENCES INC	Status Issued	
	22443 12549			IX 102	06/02/24	9,060.00	0.00	9,060.00
				*** Payment Total		9,060.00	0.00	9,060.00
Payment Number	1192427	Payment Date	05/31/24	Vendor	11201	UNITED STATES POSTAL SERVICE	Status Issued	
	11201 34855593 033124 ETSB			IX 102	04/30/24	43.45	0.00	43.45
				*** Payment Total		43.45	0.00	43.45
Payment Number	1192428	Payment Date	05/31/24	Vendor	10597	VERIZON	Status Issued	
	10597 9962166038			IX 102	05/20/24	432.12	0.00	432.12
				*** Payment Total		432.12	0.00	432.12
Payment Number	1192429	Payment Date	05/31/24	Vendor	18942	ZERWIN, LINDA	Status Issued	
	18942 EXP20240421			IX 102	05/21/24	95.88	0.00	95.88
				*** Payment Total		95.88	0.00	95.88
				*** Payment Code CHK Total		286,487.93	0.00	286,487.93
				Payment Count		19		

# Bank Account Payment History

AP255 Date 05/31/24  
Time 11:44

Pay Group 4000 ETSB PAY GROUP  
Bank Account Payment History

USD

Page 4

Cash Code 1414 Bank 071923909

Payment Date Range 05/31/24 thru 05/31/24

Payment Currency USD

\*\*\* Cash Code 1414 Total  
Payment Count

336,477.48  
21

0.00

336,477.48

\*\*\* Pay Group 4000 USD Total  
Payment Count

336,477.48  
21

0.00

336,477.48



# ETSB Change Order with Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

**File #:** 24-1697

**Agenda Date:** 6/12/2024

**Agenda #:** 7.B.1.

**RESOLUTION APPROVING CHANGE ORDER #28, TO INTERGRAPH CORPORATION, D.B.A. HEXAGON SAFETY & INFRASTRUCTURE, A DELAWARE CORPORATION, PO 950900/1914-1 TO DOCUMENT AN EXCHANGE OF ON CALL RECORDS LICENSING (NON-MONETARY CHANGE ORDER)**

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB bylaws and has been approved pursuant to Resolution 2016-16; and

WHEREAS, the 9-1-1 System Coordinator recommends DU PAGE ETS Board approval of Change Order #28 to Purchase Order 950900/1914-1, to Intergraph Corporation, d.b.a. Hexagon Safety & Infrastructure, a Delaware Corporation, to document an exchange of OnCall Records licensing to upgrade to the vendor’s current part number. This is a non-monetary change order.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Change Order #28 to Purchase Order 950900/1914-1, dated May 29, 2024, covering said, exchange of licensing, be, and it is hereby approved by the DU PAGE ETSB to Intergraph Corporation, d.b.a. Hexagon Safety & Infrastructure, a Delaware Corporation, 305 Intergraph Way, Madison, Alabama 35758.

Enacted and approved this 12th day of June, 2024 at Wheaton, Illinois.

\_\_\_\_\_  
GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_

JEAN KACZMAREK, COUNTY CLERK



# Request for Change Order

## Procurement Services Division

Attach copies of all prior Change Orders

Date: May 29, 2024

MinuteTraq (IQM2) ID #: \_\_\_\_\_

<b>Purchase Order #:</b> 950900/1914-1	<b>Original Purchase Order Date:</b> Jun 28, 2016	<b>Change Order #:</b> 28	<b>Department:</b> ETSB
<b>Vendor Name:</b> Hexagon Safety & Infrastructure		<b>Vendor #:</b> 25029	<b>Dept Contact:</b> Eve Kraus
<b>Background and/or Reason for Change Order Request:</b>	Recommendation for approval of Change Order #28 to Hexagon Safety & Infrastructure PO 950900/1914-1 to document the exchange of OnCall Records licensing to upgrade to the vendor's current part number. This is a non-monetary change order.		
<b>IN ACCORDANCE WITH 720 ILCS 5/33E-9</b>			

- (A) Were not reasonably foreseeable at the time the contract was signed.
- (B) The change is germane to the original contract as signed.
- (C) Is in the best interest for the County of DuPage and authorized by law.

INCREASE/DECREASE		
A	Starting contract value	\$13,405,459.48
B	Net \$ change for previous Change Orders	\$9,166,287.58
C	Current contract amount (A + B)	\$22,571,747.06
D	Amount of this Change Order <input type="checkbox"/> Increase <input type="checkbox"/> Decrease	\$0.00
E	New contract amount (C + D)	\$22,571,747.06
F	Percent of current contract value this Change Order represents (D / C)	0.00%
G	Cumulative percent of all Change Orders (B+D/A); (60% maximum on construction contracts)	68.38%

DECISION MEMO NOT REQUIRED			
<input type="checkbox"/> Cancel entire order	<input type="checkbox"/> Close Contract	<input type="checkbox"/> Contract Extension (29 days)	<input type="checkbox"/> Consent Only
<input type="checkbox"/> Change budget code from: _____ to: _____			
<input type="checkbox"/> Increase/Decrease quantity from: _____ to: _____			
<input type="checkbox"/> Price shows: _____ should be: _____			
<input type="checkbox"/> Decrease remaining encumbrance and close contract	<input type="checkbox"/> Increase encumbrance and close contract	<input type="checkbox"/> Decrease encumbrance	<input type="checkbox"/> Increase encumbrance

DECISION MEMO REQUIRED	
<input type="checkbox"/> Increase (greater than 29 days) contract expiration from: _____ to: _____	
<input type="checkbox"/> Increase ≥ \$2,500.00, or ≥ 10%, of current contract amount <input type="checkbox"/> Funding Source _____	
<input checked="" type="checkbox"/> OTHER - explain below:	
Exchange of licensing.	

ek	630-550-7743	May 29, 2024	LMZ	630-878-2509	May 29, 2024
Prepared By (Initials)	Phone Ext	Date	Recommended for Approval (Initials)	Phone Ext	Date
REVIEWED BY (Initials Only)					
					<u>6/3/2024</u>
Buyer	Date		Procurement Officer		Date
Chief Financial Officer (Decision Memos Over \$25,000)	Date		Chairman's Office (Decision Memos Over \$25,000)		Date



# Decision Memo

## Procurement Services Division

This form is required for all Professional Service Contracts over \$25,000 and as otherwise required by the Procurement Review Checklist.

Date: May 29, 2024

File ID #: \_\_\_\_\_

Purchase Order #: 950900/1914-1

Requesting Department: ETSB	Department Contact: Eve Kraus
Contact Email: etsb911@dupagecounty.gov	Contact Phone: 630-550-7743
Vendor Name: Intergraph dba Hexagon	Vendor #: 25029

**Action Requested** - Identify the action to be taken and the total cost; for instance, approval of new contract, renew contract, increase contract, etc.

Recommendation for approval of Change Order #28 to Hexagon Safety & Infrastructure PO 950900/1914-1 to document the exchange of OnCall Records licensing to upgrade to the vendor's current part number. This is a non-monetary change order.

**Summary Explanation/Background** - Provide an executive summary of the action. Explain why it is necessary and what is to be accomplished.

The Hexagon software OnCall RMS 3.7 is end of life and is being replaced by OnCall RMS 10.0. This change order documents the exchange of licensing and maintenance from the legacy version to the new version of software.

**Original Source Selection/Vetting Information** - Describe method used to select source.

This is a change to the original contract, as such, no vetting is needed since it not possible to use another source.

**Recommendations/Alternatives** - Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request.

1. Approve Change Order #28 to allow for the exchange of licensing.
2. Deny Change Order #28.

**Fiscal Impact/Cost Summary** - Include projected cost for each fiscal year, approved budget amount and account number, source of funds, and any future funding requirements along with any narrative.

This is a non-monetary change order.

**CHANGE ORDER / CHANGE REQUEST**

**CUSTOMER NAME:** Dupage County, IL  
**CUSTOMER ADDRESS:** Linda Zerwin  
 421 North County Farm Road  
 Wheaton, IL 60187

**HEXAGON ENTITY:** Safety, Infrastructure & Geospatial

**DATE:** May 10, 2024

**CHANGE ORDER NUMBER:** 1  
**CHANGE ORDER TITLE:** OCR & MFR License Upgrade to V10

**ORIGINAL PO / CONTRACT NUMBER:** 2022-85574

**CURRENT CONTRACT VALUE:** \$355,106.00 Includes Extended Warranty, excludes taxes  
**REVISED CONTRACT VALUE:** \$355,106.00 Includes Extended Warranty, excludes taxes

**CHANGE ORDER PRICE:** -  
**CURRENCY:** U.S. Dollars

**OTHER HEXAGON INFORMATION:**  
**QUOTE NUMBER:** 2024-63777  
**QUOTE & CHANGE REQUEST EXPIRATION DATE:** June 28, 2024  
**PROJECT MANAGER:** George Preussel  
**SALES CONTACT:** TJ McGee  
**PROJECT NUMBER:** DUP11

**WHEREAS**, the customer named above (hereafter "Customer") and the Intergraph Corporation, through its Hexagon Safety, Infrastructure & Geospatial division, (hereafter "Hexagon") have entered into the agreement named above for products and/or services (hereafter "Agreement");

**WHEREAS**, the Customer and Hexagon desire to amend the Agreement, as set forth below in this Change Order/Change Request (hereafter "Change Order" or "Change Request"), in consideration for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged;

**NOW THEREFORE**, the parties intending to be legally bound, hereby agree as follows:

**I. DESCRIPTION OF CHANGE:**

**This Change Order makes the following revisions to this contract:**

--- Exchanges: HxGN OnCall Records - Concurrent User 3.7 licenses and associated maintenance - RMS0017 (500), RMS0017BCK (450), RMS0017TST (500) for HxGN OnCall Records - Current User Licenses RMS0140 (500), RMS0140BCK (450) and RMS140TST(500) of the same type latest version of Version 10.

--- Exchanges: Clevest NIBRS Product (THRDSW01) with Clevest Enterprice Mobility Platform Platinum - Exist (EMP-PLAT-P). Exchange to update to current part number.

--- Exchanges: State NIBRS Validations (RMSCUSTOM15) with HxGN OnCall Records-NIBRS Report & Validate - IL (RMS0144-IL). Exchange to update to current part number.

--- Removes: HxGN OnCall Records - Server CC License - RMS0016 (1), RMS0016BCK (2), RMS0016RDT (1), RMS0016TST (1) ; HxGN OnCall Records - NIBRS - Federal - PSA2100 (1); PSA2100BCK (1); PSA2100TST (1) and HxGN OnCall Records - NIBRS - IL - PSA2110-IL (1); PSA2110-ILBCK (1); PSA2100-ILTST (1) and HxGN OnCall Dispatch - Advantage CC -IPS1122 (1).

---Adds: OnCall Records System Configuration Diagram which Hexagon and the Customer will use to verify the final system hardware configuration to ensure conformance.



**Software Relinquishment:**

Except as prohibited by Customer's valid maintenance agreement, by executing this Change Order the Customer hereby: (i) relinquishes, surrenders, terminates, and disclaims, in perpetuity, its right to use, or allow the use in any manner, the Relinquished Licenses; (ii) agrees that it will uninstall and remove from any and all Customer's system(s) the Relinquished Licenses immediately; and (iii) acknowledges and agrees that all other terms and conditions of any prior written agreements regarding the Relinquished Licenses, including but not limited to Hexagon Safety & Infrastructure's End-User License Agreement, will remain in full force and effect, except for the grant of the license rights themselves. If Customer later decides to reinstate use and/or maintenance of the Relinquished Licenses, Customer must re-purchase the licenses at the then-current list price.

Customer is required to sign the attached Software Relinquishment Form and return it to Hexagon.

**The detailed technical or functional revisions to the contract are described below or in the separately attached Statement of Work (SOW): N/A**

**General Assumption:** Replace OnCall Records licensing that is required for MFR to function with the current version.

**Change Order delivery details**

<i>Delivery date</i>	<i>To be scheduled upon Change Order execution</i>
<i>Handling priority</i>	<i>No Change</i>
<i>Acceptance criteria</i>	<i>No Change</i>
<i>Required deliverables by Customer</i>	<i>No Change</i>
<i>Documentation and Training</i>	<i>Attachment A: OnCall Records System Configuration Diagram</i>
<i>Changes to contract schedule</i>	<i>No Change</i>
<i>Guarantee and Warranty changes</i>	<i>No Change</i>
<i>Liability and reliability changes if any</i>	<i>No Change</i>

**Milestone payments as a result of this change order are revised as follows:**  
N/A

Check One

- This Change Order does affect the contract value. All other Terms and Conditions remain unchanged and all Intellectual Property Rights covered by this Order/Request remain with Intergraph.
- This Change Order does not affect the contract value. Funds in the Customer Credit Balance may be used toward the purchase of future Intergraph software or services. All other Terms and Conditions remain unchanged and all Intellectual Property Rights covered by this Order/Request remain with Intergraph.

**II. CHANGE ORDER DETAILS**

**Items Added to Contract:**

Contract Line Item#	ITEM DESCRIPTION	Part #	QTY	UNIT COST	TOTAL COST
	HxGN OnCall Records - Concurrent User License	RMS0140	500	-	-
	HxGN OnCall Records - Concurrent User License - TST	RMS0140TST	500	-	-
	HxGN OnCall Records - Concurrent User License - Backup	RMS0140BCK	450	-	-
	Clevest Enterprise Mobility Platform - Platinum - Exist	EMP-PLAT-P	1	-	-
	HxGN OnCall Records-NIBRS Report & Validate - IL	RMS0144-IL	1	-	-
<b>Total of Items Added:</b>					<b>-</b>

**Maintenance (or Extended Warranty) of Items Added Above: (if applicable)**

Contract Line Item#	ITEM DESCRIPTION	Part #	QTY	UNIT COST	TOTAL COST
	HxGN OnCall Records - Concurrent User License	RMS0140	500	-	-
	HxGN OnCall Records - Concurrent User License - TST	RMS0140TST	500	-	-
	HxGN OnCall Records - Concurrent User License - Backup	RMS0140BCK	450	-	-
	Clevest Enterprise Mobility Platform - Platinum - Exist	EMP-PLAT-P	1	-	-
	HxGN OnCall Records-NIBRS Report & Validate - IL	RMS0144-IL	1	-	-
				-	-
<b>Total Software Maintenance Added:</b>					-

**Items Removed from Contract:**

Contract Line Item#	ITEM DESCRIPTION	Part #	QTY	UNIT COST	TOTAL COST
	HxGN OnCall Records - Concurrent User 3.7	RMS0017	500	-	-
	HxGN OnCall Records - Concurrent User - BCK License	RMS0017BCK	450	-	-
	HxGN OnCall Records - Concurrent User - Test License License	RMS0017TST	500	-	-
	Clevest NIBRS Product	THRDSW001	1	-	-
	State NIBRS Rules Validations	RMSCUSTOM15	1	-	-
	HxGN OnCall Records - Server CC License	RMS0016	1	-	-
	HxGN OnCall Records - Server CC License - Backup	RMS0016BCK	2	-	-
	HxGN OnCall Records - Server CC License - Redundant	RMS0016RDT	1	-	-
	HxGN OnCall Records - Server CC License - Test	RMS0016TST	1	-	-
	HxGN OnCall Records - NIBRS - Federal	PSA2100	1	-	-
	HxGN OnCall Records - NIBRS - Federal - Backup	PSA2100BCK	1	-	-
	HxGN OnCall Records - NIBRS - Federal - Test	PSA2100TST	1	-	-
	HxGN OnCall Records - NIBRS - IL	PSA2110-IL	1	-	-
	HxGN OnCall Records - NIBRS - IL - Backup	PSA2110-ILBCK	1	-	-
	HxGN OnCall Records - NIBRS - IL - Test	PSA2110-ILTST	1	-	-
	HxGN OnCall Dispatch - Advantage CC	IPS1122	1	-	-
<b>Total of Items Removed:</b>					-

**Maintenance (or Extended Warranty) of Items Removed Above: (if applicable)**

Contract Line Item#	ITEM DESCRIPTION	Part #	QTY	UNIT COST	TOTAL COST
	HxGN OnCall Records - Concurrent User 3.7	RMS0017	500		-
	HxGN OnCall Records - Concurrent User - BCK License	RMS0017BCK	450		-
	HxGN OnCall Records - Concurrent User - Test License License	RMS0017TST	500		-
	Clevest NIBRS Product	THRDSW001	1	-	-
	State NIBRS Rules Validations	RMSCUSTOM15	1		-
	HxGN OnCall Records - Server CC License	RMS0016	1		-
	HxGN OnCall Records - Server CC License - Backup	RMS0016BCK	2		-
	HxGN OnCall Records - Server CC License - Redundant	RMS0016RDT	1		-
	HxGN OnCall Records - Server CC License - Test	RMS0016TST	1		-
	HxGN OnCall Records - NIBRS - Federal	PSA2100	1		-
	HxGN OnCall Records - NIBRS - Federal - Backup	PSA2100BCK	1		-
	HxGN OnCall Records - NIBRS - Federal - Test	PSA2100TST	1		-
	HxGN OnCall Records - NIBRS - IL	PSA2110-IL	1		-
	HxGN OnCall Records - NIBRS - IL - Backup	PSA2110-ILBCK	1		-
	HxGN OnCall Records - NIBRS - IL - Test	PSA2110-ILTST	1		-
	HxGN OnCall Dispatch - Advantage CC	IPS1122	1		-
<b>Total Software Maintenance Removed:</b>					-

**III. SUMMARIES:**

CHANGE ORDER SUMMARY	
Additions:	-
Removals:	-
Project Credit Applied	-
<b>Total Change Order Price:</b>	-

Customer Credit Balance	
Balance after this Change Order:	
Adjustments:	
<b>Current Credit Balance:</b>	-

**IV. CHANGE ORDER APPROVAL:**

IN WITNESS WHEREOF, the parties hereto have signed this Change Order/Change Request as of the date written above.

APPROVED BY: \_\_\_\_\_  
**Authorized Signature**  
**Intergraph Corporation**

Date: May 15, 2024  
 \_\_\_\_\_

APPROVED BY: \_\_\_\_\_  
**Customer Authorized Signature**

Date: \_\_\_\_\_

This Agreement may be executed in one or more counterparts, each of which shall be deemed to be original, and all of which together shall constitute one and the same Agreement. A signature delivered by facsimile shall be deemed to be an original signature and shall be effective upon receipt thereof by the other party.



SOFTWARE  
RELINQUISHMENT  
AGREEMENT SOFTWARE  
RELINQUISHMENT  
AGREEMENT  
2023 SOFTWARE  
RELINQUISHMENT  
AGREEMENT 2023  
**2023**

**\*1. Customer Information** (all fields required):

Customer Name: \_\_\_\_\_ DuPage County, IL \_\_\_\_\_

Requestor Name: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State, Country, Zip/Postal Code \_\_\_\_\_

**\*2. Relinquished Licenses**

SOFTWARE TITLE	QUANTITY	ACTIVATION KEY
HxGN OnCall Records - Concurrent User 3.7 (RMS0017)	500	
HxGN OnCall Records - Concurrent User - BCK License (RMS0017BCK)	450	
HxGN OnCall Records - Concurrent User - Test License License (RMS0017TST)	500	

May 13, 2024

## SOFTWARE RELINQUISHMENT AGREEMENT 2023

Clevest NIBRS Product (THRDSW001)	1	
State NIBRS Rules Validations (RMSCUSTOM15)	1	
HxGN OnCall Records - Server CC License (RMS0016)	1	
HxGN OnCall Records - Server CC License – Backup (RMS0016BCK)	2	
HxGN OnCall Records - Server CC License – Redundant (RMS0016RDT)	1	
HxGN OnCall Records - Server CC License – Test (RMS0016TST)	1	
HxGN OnCall Records - NIBRS – Federal (PSA2100)	1	
HxGN OnCall Records - NIBRS - Federal – Backup (PSA2100BCK)	1	
HxGN OnCall Records - NIBRS - Federal – Test (PSA2100TST)	1	
HxGN OnCall Records - NIBRS – IL (PSA2110-IL)	1	
HxGN OnCall Records - NIBRS - IL – Backup (PSA2110-ILBCK)	1	
HxGN OnCall Records - NIBRS - IL – Test (PSA2110-ILTST)	1	
HxGN OnCall Dispatch - Advantage CC (IPS1122)	1	

### INSTRUCTIONS:

1. The activation key is available on the license portal for each product ([how to find](#))
2. Add additional lines as needed
3. If the relinquishment is for concurrent licenses, attach copy of existing license(s) (or xml file) to the email.

SOFTWARE RELINQUISHMENT  
AGREEMENT 2023

- a. Once received Licensing will replace the license or xml file with one with new quantity and email back.
- b. Upon receipt of the new license, customer must remove existing license and replace with new.
- 4. If relinquishment is for nodelocked licenses, activation keys are all that are necessary.
- 5. This form is not applicable for subscription software

The customer identified above (“Customer”) desires to relinquish the licenses identified in the Relinquished Licenses Table above (the “Relinquished Licenses”)

By signing this Agreement, Customer hereby irrevocably relinquishes, surrenders, terminates, and disclaims in perpetuity its license rights to use or allow anyone else to use in any manner the Relinquished Licenses. Customer hereby agrees it will uninstall and remove from all Customer’s system(s) the Relinquished Licenses.

Customer acknowledges and agrees that, except as expressly contradicted herein, all other terms and conditions of any prior written agreements regarding the Relinquished Licenses, including but not limited to any applicable sale terms or license agreement, will remain in full force and effect. For avoidance of doubt, any grant of rights to Customer to use the Relinquished Licenses in prior agreements shall not survive execution of this instrument.

The individual executing this instrument represents and warrants that she has full authority to bind Customer to the terms of this instrument, and that she does so bind the customer by her execution.

**\* = Required Fields** (missing information will result in processing delays)

**\*3. Customer Signature:**

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Name**

\_\_\_\_\_  
**Title**

\_\_\_\_\_  
**Date**

Please e-mail this completed document to the provider of form.



## ETSB Change Order with Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

---

**File #:** 24-1594

**Agenda Date:** 6/12/2024

**Agenda #:** 7.B.2.

---

**RESOLUTION APPROVING CHANGE ORDER #5 TO AT&T INC PO 917107/2277-1 TO EXTEND THE CAMA TRUNKS LENGTH OF SERVICE BY ONE (1) YEAR AND ADJUST THE EXPIRATION DATE IN THE COUNTY FINANCE SOFTWARE (NON-MONETARY CHANGE ORDER)**

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Coordinator recommends DU PAGE ETS Board approval of AT&T Inc. Change Order #5 to PO 917107/2277-1, to extend the CAMA trunks length of service by one (1) year and adjust the expiration date from September 14, 2024 to September 14, 2025 in the County Finance software system. This is a non-monetary change order.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Change Order #5 to PO 917107/2277-1, dated May 16, 2024, covering said, an additional year of service on the CAMA trunks, be, and is hereby approved by the DU PAGE ETSB.

Enacted and approved this 12th day of June, 2024 at Wheaton, Illinois.

---

GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_

JEAN KACZMAREK, COUNTY CLERK



# Request for Change Order

## Procurement Services Division

Attach copies of all prior Change Orders

Date: May 16, 2024

MinuteTraq (IQM2) ID #: \_\_\_\_\_

<b>Purchase Order #:</b> 917107/2277-1	<b>Original Purchase Order Date:</b> Dec 14, 2016	<b>Change Order #:</b> 5	<b>Department:</b> ETSB
<b>Vendor Name:</b> AT&T Inc.		<b>Vendor #:</b> 10008	<b>Dept Contact:</b> Eve Kraus
<b>Background and/or Reason for Change Order Request:</b> Request for Change Order #5 to PO 917107/2277-1 to extend the CAMA trunks length of service by one (1) year and adjust the expiration date from September 14, 2024 to September 14, 2025 in the County Finance software system. There is no monetary change being made to this contract.			
<b>IN ACCORDANCE WITH 720 ILCS 5/33E-9</b>			

- (A) Were not reasonably foreseeable at the time the contract was signed.
- (B) The change is germane to the original contract as signed.
- (C) Is in the best interest for the County of DuPage and authorized by law.

INCREASE/DECREASE		
A	Starting contract value	\$30,703.23
B	Net \$ change for previous Change Orders	\$50,353.92
C	Current contract amount (A + B)	\$81,057.15
D	Amount of this Change Order <input type="checkbox"/> Increase <input type="checkbox"/> Decrease	\$0.00
E	New contract amount (C + D)	\$81,057.15
F	Percent of current contract value this Change Order represents (D / C)	0.00%
G	Cumulative percent of all Change Orders (B+D/A); (60% maximum on construction contracts)	164.00%

DECISION MEMO NOT REQUIRED			
<input type="checkbox"/> Cancel entire order	<input type="checkbox"/> Close Contract	<input type="checkbox"/> Contract Extension (29 days)	<input type="checkbox"/> Consent Only
Change budget code from: _____ to: _____			
Increase/Decrease quantity from: _____ to: _____			
Price shows: _____ should be: _____			
<input type="checkbox"/> Decrease remaining encumbrance and close contract	<input type="checkbox"/> Increase encumbrance and close contract	<input type="checkbox"/> Decrease encumbrance	<input type="checkbox"/> Increase encumbrance

DECISION MEMO REQUIRED	
<input checked="" type="checkbox"/> Increase (greater than 29 days) contract expiration from: <u>Sep 14, 2024</u> to: <u>Sep 14, 2025</u>	
<input type="checkbox"/> Increase ≥ \$2,500.00, or ≥ 10%, of current contract amount <input type="checkbox"/> Funding Source _____	
<input type="checkbox"/> OTHER - explain below:	

ek	630-550-7743	May 16, 2024	LMZ	630-878-2509	May 16, 2024
Prepared By (Initials)	Phone Ext	Date	Recommended for Approval (Initials)	Phone Ext	Date
REVIEWED BY (Initials Only)					
Buyer	Date	Procurement Officer	Date	<u>5/24/2024</u>	
Chief Financial Officer (Decision Memos Over \$25,000)	Date	Chairman's Office (Decision Memos Over \$25,000)	Date		





# Decision Memo

## Procurement Services Division

This form is required for all Professional Service Contracts over \$25,000 and as otherwise required by the Procurement Review Checklist.

Date: May 16, 2024

MinuteTraq (IQM2) ID #: \_\_\_\_\_

Department Requisition #: 917107/2277-1

Requesting Department: ETSB	Department Contact: Eve Kraus
Contact Email: etsb911@dupagecounty.gov	Contact Phone: 630-550-7743
Vendor Name: AT&T	Vendor #: 10008

**Action Requested** - Identify the action to be taken and the total cost; for instance, approval of new contract, renew contract, increase contract, etc.

Request for Change Order #5 to PO 917107/2277-1 to extend the CAMA trunks length of service by one (1) year and adjust the expiration date from September 14, 2024 to September 14, 2025 in the County Finance software system. There is no monetary change being made to this contract.

**Summary Explanation/Background** - Provide an executive summary of the action. Explain why it is necessary and what is to be accomplished.

Additional trunk lines in the CPE system allow the PSAPs to direct overflow 9-1-1 calls from outside jurisdictions to specific lines. Having overflow calls directed to specific trunks keeps the primary 9-1-1 trunks available for DuPage ETSB residents.

**Strategic Impact**

Select one of the six strategic imperatives in the County's Strategic Plan this action will most impact and provide a brief explanation.

Extending the service will allow for additional financial planning for the ETSB by encumbering the funds required for recurring charges across multiple fiscal years.

**Source Selection/Vetting Information** - Describe method used to select source.

This is a change order to an existing system provided by AT&T according to Illinois tariff statutory regulation it is not suitable for bidding as AT&T is the 9-1-1 system service provided for the geographic footprint that contains DuPage County.

**Recommendations/Alternatives** - Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request.

1. Approve Change Order #5 to extend the term of the service.
2. Do not approve Change Order #5 and the CAMA trunk contract will expire requiring a re-design of the system configuration.

**Fiscal Impact/Cost Summary** - Include projected cost for each fiscal year, approved budget amount and account number, source of funds, and any future funding requirements along with any narrative.

These costs are budgeted for FY24-25 in 4000-5820-53250: Telecommunications and approval of Change Order #5 will allow staff to encumber funds for contractual obligations.



ETSB Change Order with Resolution

421 N. COUNTY FARM ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

File #: 24-1700

Agenda Date: 6/12/2024

Agenda #: 7.B.3.

RESOLUTION APPROVING CHANGE ORDER #4 TO MOTOROLA SOLUTIONS, INC. PO 922031/6149-1 TO PROVIDE AN ADDITIONAL TWELVE (12) MONTHS OF ADVANCED PLUS SUPPORT AND SYSTEM UPGRADE AGREEMENT ON THE MCC7500 CONSOLES AT THE DU-COMM AND ACDC PSAPS (CONTRACT TOTAL AMOUNT \$439,823.50; NEW CONTRACT TOTAL \$ 13,587,196.86)

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Coordinator recommends DU PAGE ETS Board approval of Change Order #4 to Purchase Order 922031/6149-1 to provide an additional twelve (12) months of Advanced Plus Support and System Upgrade Agreement (SUA II) on the MCC7500 consoles at the DU-COMM and Addison Consolidated Dispatch Center (ACDC) Public Safety Answering Points (PSAPs) for a time period of July 1, 2024 through June 30, 2025. The total amount of the change order is \$439,823.50, and new contract amount of \$13,587,196.86.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Change Order #4 to Purchase Order 922031/6149-1 dated May 29, 2024, be, and is hereby approved by the DU PAGE ETSB to Motorola Solutions, Inc., 500 W. Monroe Street, 44th Floor, Chicago, IL 60661, for a contract total amount of \$439,823.50, and new contract amount of \$13,587,196.86.

Enacted and approved this 12th day of June, 2024 at Wheaton, Illinois.

\_\_\_\_\_  
GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_

JEAN KACZMAREK, COUNTY CLERK



# Request for Change Order

## Procurement Services Division

Attach copies of all prior Change Orders

Date: May 29, 2024

MinuteTraq (IQM2) ID #: \_\_\_\_\_

<b>Purchase Order #:</b> 922031/6149-1	<b>Original Purchase Order Date:</b> Nov 9, 2022	<b>Change Order #:</b> 2	<b>Department:</b> ETSB
<b>Vendor Name:</b> Motorola Solutions, Inc.		<b>Vendor #:</b> 10115	<b>Dept Contact:</b> Eve Kraus
<b>Background and/or Reason for Change Order Request:</b>	Recommendation for approval of Change Order #4 to Motorola Solutions, Inc. PO 922031/6149-1 to provide an additional twelve (12) months of Advanced Plus support and System Upgrade Agreement (SUA II) on the MCC7500 consoles at the DU-COMM and Addison Consolidated Dispatch Center (ACDC) PSAPs for a time period of July 1, 2024 through June 30, 2025. Total amount of \$439,823.50, for a new contract value of \$13,587,196.86.		
<b>IN ACCORDANCE WITH 720 ILCS 5/33E-9</b>			

- (A) Were not reasonably foreseeable at the time the contract was signed.
- (B) The change is germane to the original contract as signed.
- (C) Is in the best interest for the County of DuPage and authorized by law.

INCREASE/DECREASE		
A	Starting contract value	\$13,069,160.02
B	Net \$ change for previous Change Orders	\$78,213.34
C	Current contract amount (A + B)	\$13,147,373.36
D	Amount of this Change Order <input checked="" type="checkbox"/> Increase <input type="checkbox"/> Decrease	\$439,823.50
E	New contract amount (C + D)	\$13,587,196.86
F	Percent of current contract value this Change Order represents (D / C)	3.35%
G	Cumulative percent of all Change Orders (B+D/A); (60% maximum on construction contracts)	3.96%
<b>DECISION MEMO NOT REQUIRED</b>		

- Cancel entire order
- Close Contract
- Contract Extension (29 days)
- Consent Only
- Change budget code from: \_\_\_\_\_ to: \_\_\_\_\_
- Increase/Decrease quantity from: \_\_\_\_\_ to: \_\_\_\_\_
- Price shows: \_\_\_\_\_ should be: \_\_\_\_\_
- Decrease remaining encumbrance and close contract
- Increase encumbrance and close contract
- Decrease encumbrance
- Increase encumbrance

**DECISION MEMO REQUIRED**

- Increase (greater than 29 days) contract expiration from: \_\_\_\_\_ to: \_\_\_\_\_
- Increase ≥ \$2,500.00, or ≥ 10%, of current contract amount  Funding Source 4000-5820-53806
- OTHER - explain below:

ek	630-550-7743	May 29, 2024	LMZ	630-878-2509	May 29, 2024
Prepared By (Initials)	Phone Ext	Date	Recommended for Approval (Initials)	Phone Ext	Date
<b>REVIEWED BY (Initials Only)</b>					
_____	_____	_____	_____	_____	_____
Buyer	Date	Procurement Officer	Date		
_____	_____	_____	_____	_____	_____
Chief Financial Officer (Decision Memos Over \$25,000)	Date	Chairman's Office (Decision Memos Over \$25,000)	Date		



**Purchase Requisition  
Procurement Services Division**

Date: May 29, 2024

MinuteTraq (IQM2) ID #: \_\_\_\_\_

Department Req #: 922031/6149-1

RFP, Bid or Quote #: \_\_\_\_\_

Send Purchase Order To:				Send Invoices To:			
Vendor: Motorola Solutions, Inc.		Vendor #: 10115		Dept: DuPage ETSB		Division:	
Attn: Andrew Baum		Email: andrew.baum@motorolasolutions.com		Attn: 9-1-1 Coordinator		Email: etsb911@dupagecounty.gov	
Address: 2000 Progress Parkway				Address: 421 N. County Farm Road		Room:	
City: Schaumburg		State: IL	Zip: 60196	City: Wheaton		State: IL	Zip: 60187
Phone: 847-489-9379		Fax:		Phone: 630-550-7743		Fax:	
Send Payments To:				Ship To:			
Vendor: Motorola Solutions, Inc.		Vendor #: 10115		Dept: DuPage ETSB		Division:	
Attn:		Email:		Attn:		Email:	
Address: 13108 Collections Center Drive				Address: 421 N. County Farm Road		Room:	
City: Chicago		State: IL	Zip: 60693	City: Wheaton		State: IL	Zip: 6018
Phone:		Fax:		Phone:		Fax:	
Payment Terms		F.O.B.		PO 20 Delivery Date		Requisitioner	
PER 50 ILCS 505/1		Destination					
Use for	Contract Administrator			Contract Start Date	Contract End Date	Use for	
PO25 only	Eve Kraus			Nov 9, 2022	Nov 8, 2029	PO25 only	

LN	Qty	UOM	Item Detail (Product #)	Description	FY	Dept #	Acctg Unit	Acct #	Sub-Accts and/or Activity #	Unit Price	Extension
1	5	MO		Advanced Plus and SUA II on MCC7500 consoles at DU-COMM and ACDC PSAPs	24	4000	5820	53806		36,651.96	183,259.80
2	7	MO		Advanced Plus and SUA II on MCC7500 consoles at DU-COMM and ACDC PSAPs	25	4000	5820	53806		36,651.96	256,563.72
3	1	EA		Adjustment						-0.02	-0.02

**Requisition Total** \$ 439,823.50

<b>Header Comments</b> (these comments will appear on the PO20 and PO25 Purchase Order) :
Per Quote-2548310.
<b>Special Instructions/Comments to Buyer or Approver</b> (these comments will <u>NOT</u> appear on the Purchase Order) :
Please return PO to ETSB to send to the vendor.
<b>User Department Internal Notes</b> (these comments will <u>NOT</u> appear on the Purchase Order) :
Please add \$439,823.50 and FY25 to PO Line 44 for payment and accounting of contractual obligations.



# Decision Memo

## Procurement Services Division

This form is required for all Professional Service Contracts over \$25,000 and as otherwise required by the Procurement Review Checklist.

Date: May 29, 2024

File ID #: \_\_\_\_\_

Purchase Order #: 922031/6149-1

Requesting Department: ETSB	Department Contact: Eve Kraus
Contact Email: etsb911@dupagecounty.gov	Contact Phone: 630-550-7743
Vendor Name: Motorola Solutions, Inc.	Vendor #: 10115

**Action Requested** - Identify the action to be taken and the total cost; for instance, approval of new contract, renew contract, increase contract, etc.

Recommendation for approval of Change Order #4 to Motorola Solutions, Inc. PO 922031/6149-1 to provide an additional twelve (12) months of Advanced Plus support and System Upgrade Agreement (SUA II) on the MCC7500 consoles at the DU-COMM and Addison Consolidated Dispatch Center (ACDC) PSAPs for a time period of July 1, 2024 through June 30, 2025. Total amount of \$439,823.50, for a new contract value of \$13,587,196.86.

**Summary Explanation/Background** - Provide an executive summary of the action. Explain why it is necessary and what is to be accomplished.

The MCC7500 consoles are being replaced by the AXS consoles. The equipment for the AXS consoles is on order, but until they are deployed, the current MCC7500 consoles require support and SUA for an additional time period. Once the new consoles are in place, this service agreement may be canceled for the remaining time.

**Original Source Selection/Vetting Information** - Describe method used to select source.

This is a change to the original contract, as such, no vetting is needed since it not possible to use another source.

**Recommendations/Alternatives** - Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request.

1. Approve Change Order #4 to allow for the extension of maintenance on the current MCC7500 consoles.
2. Deny Change Order #4 and the consoles will be without coverage.

**Fiscal Impact/Cost Summary** - Include projected cost for each fiscal year, approved budget amount and account number, source of funds, and any future funding requirements along with any narrative.

This is an unbudgeted expense in FY24, however, sufficient funds exist in the amount of \$183,259.79 to cover the costs for FY24. The costs for FY25 will be included in the upcoming budget in the amount of \$256,563.71.



# SERVICE AGREEMENT

500 W Monroe Street  
 Chicago, IL. 60661  
 (888) 325-9336

Quote Number : QUOTE-2548310  
 Contract Number: USC000305331  
 Contract Modifier: R03-MAR-24 10:43:34

Date:03/03/2024

Company Name: DU PAGE COUNTY ETSB
Attn:
Billing Address: 421 N COUNTY FARM RD
City, State, Zip: WHEATON , IL, 60187
Customer Contact:
Phone:

Required P.O. :  
 PO # :  
 Customer # :1012977114  
 Bill to Tag # :  
 Contract Start Date :01-Jul-2024  
 Contract End Date :30-Jun-2025  
 Payment Cycle :MONTHLY

Qty	Service Name	Service Description	Extended Amt
	SVC02SVC0201A	ASTRO SUA II UO IMPLEMENTATION SERVICES	\$0.00
	SVC02SVC0201A	ASTRO SUA II UO IMPLEMENTATION SERVICES	\$0.00
	SVC02SVC0344A	RELEASE IMPLEMENTATION TRAINING	\$0.00
	SVC02SVC0344A	RELEASE IMPLEMENTATION TRAINING	\$0.00
	SVC02SVC0343A	RELEASE IMPACT TRAINING	\$0.00
	SVC02SVC0343A	RELEASE IMPACT TRAINING	\$0.00
	SVC04SVC0169A	SYSTEM UPGRADE AGREEMENT II	\$69,388.71
	SVC04SVC0169A	SYSTEM UPGRADE AGREEMENT II	\$69,388.71
	SVC02SVC0433A	ASTRO SUA II FIELD IMPLEMENTATN SVC	\$8,456.08
	SVC02SVC0433A	ASTRO SUA II FIELD IMPLEMENTATN SVC	\$8,456.08
	LSV01S01109A	ASTRO SYSTEM ADVANCED PLUS PACKAGE	\$142,066.96
	LSV01S01109A	ASTRO SYSTEM ADVANCED PLUS PACKAGE	\$142,066.96
		Subtotal - Recurring Services	\$36,651.96
		Subtotal - One-Time Event Services	\$0.00
		Total	\$439,823.50
THIS SERVICE AMOUNT IS SUBJECT TO STATE AND LOCAL TAXING JURISDICTIONS WHERE APPLICABLE, TO BE VERIFIED BY MOTOROLA			

**SPECIAL INSTRUCTIONS:**

I have received Applicable Statements of Work which describe the Services and cybersecurity services provided on this Agreement. Motorola's Terms and Conditions, including the Cybersecurity Online Terms Acknowledgement, are attached hereto and incorporate the Cyber Addendum (available at [https://www.motorolasolutions.com/en\\_us/managed-support-services/cybersecurity.html](https://www.motorolasolutions.com/en_us/managed-support-services/cybersecurity.html)) by reference. By signing below Customer acknowledges these terms and conditions govern all Services under this Service Agreement.



# SERVICE AGREEMENT

500 W Monroe Street  
Chicago, IL. 60661  
(888) 325-9336

Quote Number : QUOTE-2548310  
Contract Number: USC000305331  
Contract Modifier: R03-MAR-24 10:43:34

---

AUTHORIZED CUSTOMER SIGNATURE TITLE DATE

---

CUSTOMER (PRINT NAME)

---

MOTOROLA REPRESENTATIVE(SIGNATURE) TITLE DATE

---

MOTOROLA REPRESENTATIVE(PRINT NAME) PHONE

Company Name : DU PAGE COUNTY ETSB  
Contract Number : USC000305331  
Contract Modifier : R03-MAR-24 10:43:34  
Contract Start Date : 01-Jul-2024  
Contract End Date : 30-Jun-2025

500 W Monroe Street  
Chicago, IL. 60661  
(888) 325-9336

Quote Number : QUOTE-2548310  
Contract Number: USC000305331  
Contract Modifier: R03-MAR-24 10:43:34

## Service Terms and Conditions

Motorola Solutions Inc. ("Motorola") and the customer named in this Agreement ("Customer") hereby agree as follows:

### Section 1. APPLICABILITY

These Maintenance Service Terms and Conditions apply to service contracts whereby Motorola will provide to Customer either (1) maintenance, support, or other services under a Motorola Service Agreement, or (2) installation services under a Motorola Installation Agreement.

### Section 2. DEFINITIONS AND INTERPRETATION

2.1 "Agreement" means these Maintenance Service Terms and Conditions; the cover page for the Service Agreement or the Installation Agreement, as applicable; and any other attachments, all of which are incorporated herein by this reference. In interpreting this Agreement and resolving any ambiguities, these Maintenance Service Terms and Conditions take precedence over any cover page, and the cover page takes precedence over any attachments, unless the cover page or attachment states otherwise.

2.2 "Equipment" means the equipment that is specified in the attachments or is subsequently added to this Agreement.

2.3 "Services" means those installation, maintenance, support, training, and other services described in this Agreement.

### Section 3. ACCEPTANCE

Customer accepts these Maintenance Service Terms and Conditions and agrees to pay the prices set forth in the Agreement. This Agreement becomes binding only when accepted in writing by Motorola. The term of this Agreement begins on the "Start Date" indicated in this Agreement.

### Section 4. SCOPE OF SERVICES

4.1 Motorola will provide the Services described in this Agreement or in a more detailed statement of work or other document attached to this Agreement. At Customer's request, Motorola may also provide additional services at Motorola's then-applicable rates for the services.

4.2 If Motorola is providing Services for Equipment, Motorola parts or parts of equal quality will be used; the Equipment will be serviced at levels set forth in the manufacturer's product manuals; and routine service procedures that are prescribed by Motorola will be followed.

4.3 If Customer purchases from Motorola additional equipment that becomes part of the same system as the initial Equipment, the additional equipment may be added to this Agreement and will be billed at the applicable rates after the warranty for that additional equipment expires.

4.4 All Equipment must be in good working order on the Start Date or when additional equipment is added to the Agreement. Upon reasonable request by Motorola, Customer will provide a complete serial and model number list of the Equipment. Customer must promptly notify Motorola in writing when any Equipment is lost, damaged, stolen or taken out of service. Customer's obligation to pay Service fees for this Equipment will terminate at the end of the month in which Motorola receives the written notice.

4.5 Customer must specifically identify any Equipment that is labeled intrinsically safe for use in hazardous environments.

4.6 If Equipment cannot, in Motorola's reasonable opinion, be properly or economically serviced for any reason, Motorola may modify the scope of Services related to that Equipment; remove that Equipment from the Agreement; or increase the price to Service that Equipment.

4.7 Customer must promptly notify Motorola of any Equipment failure. Motorola will respond to Customer's notification in a manner consistent with the level of Service purchased as indicated in this.

### Section 5. EXCLUDED SERVICES

5.1 Service excludes the repair or replacement of Equipment that has become defective or damaged from use in other than the normal, customary, intended, and authorized manner; use not in compliance with applicable industry standards; excessive wear and tear; or accident, liquids, power surges, neglect, acts of God or other force majeure events.

5.2 Unless specifically included in this Agreement, Service excludes items that are consumed in the normal operation of the Equipment, such as batteries or magnetic tapes.; upgrading or reprogramming Equipment; accessories, belt clips, battery chargers, custom or special products, modified units, or software; and repair or maintenance of any transmission line, antenna, microwave equipment, tower or tower lighting, duplexer, combiner, or multicoupler. Motorola has no obligations for any transmission medium, such as telephone lines, computer networks, the internet or the worldwide web, or for Equipment malfunction caused by the transmission medium.



500 W Monroe Street  
Chicago, IL. 60661  
(888) 325-9336

Quote Number : QUOTE-2548310  
Contract Number: USC000305331  
Contract Modifier: R03-MAR-24 10:43:34

**Section 6. TIME AND PLACE OF SERVICE**

Service will be provided at the location specified in this Agreement. When Motorola performs service at Customer's location, Customer will provide Motorola, at no charge, a non-hazardous work environment with adequate shelter, heat, light, and power and with full and free access to the Equipment. Waivers of liability from Motorola or its subcontractors will not be imposed as a site access requirement. Customer will provide all information pertaining to the hardware and software elements of any system with which the Equipment is interfacing so that Motorola may perform its Services. Unless otherwise stated in this Agreement, the hours of Service will be 8:30 a.m. to 4:30 p.m., local time, excluding weekends and holidays. Unless otherwise stated in this Agreement, the price for the Services exclude any charges or expenses associated with helicopter or other unusual access requirements; if these charges or expenses are reasonably incurred by Motorola in rendering the Services, Customer agrees to reimburse Motorola for those charges and expenses.

**Section 7. CUSTOMER CONTACT**

Customer will provide Motorola with designated points of contact (list of names and phone numbers) that will be available twenty-four (24) hours per day, seven (7) days per week, and an escalation procedure to enable Customer's personnel to maintain contact, as needed, with Motorola.

**Section 8. INVOICING AND PAYMENT**

8.1 Customer affirms that a purchase order or notice to proceed is not required for the duration of this service contract and will appropriate funds each year through the contract end date. Unless alternative payment terms are stated in this Agreement, Motorola will invoice Customer in advance for each payment period. All other charges will be billed monthly, and Customer must pay each invoice in U.S. dollars within twenty (20) days of the invoice date

8.2 Customer will reimburse Motorola for all property taxes, sales and use taxes, excise taxes, and other taxes or assessments that are levied as a result of Services rendered under this Agreement (except income, profit, and franchise taxes of Motorola) by any governmental entity. The Customer will pay all invoices as received from Motorola. At the time of execution of this Agreement, the Customer will provide all necessary reference information to include on invoices for payment in accordance with this Agreement.

8.3 For multi-year service agreements, at the end of the first year of the Agreement and each year thereafter, a CPI percentage change calculation shall be performed using the U.S. Department of Labor, Consumer Price Index, all Items, Unadjusted Urban Areas (CPI-U). Should the annual inflation rate increase greater than 3% during the previous year, Motorola shall have the right to increase all future maintenance prices by the CPI increase amount exceeding 3%. All items, not seasonally adjusted shall be used as the measure of CPI for this price adjustment. Measurement will take place once the annual average for the new year has been posted by the Bureau of Labor Statistics. For purposes of illustration, if in year 5 the CPI reported an increase of 8%, Motorola may increase the Year 6 price by 5% (8%-3% base).

**Section 9. WARRANTY**

Motorola warrants that its Services under this Agreement will be free of defects in materials and workmanship for a period of ninety (90) days from the date the performance of the Services are completed. In the event of a breach of this warranty, Customer's sole remedy is to require Motorola to re-perform the non-conforming Service or to refund, on a pro-rata basis, the fees paid for the non-conforming Service. MOTOROLA DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

**Section 10. DEFAULT/TERMINATION**

10.1 If either party defaults in the performance of this Agreement, the other party will give to the non-performing party a written and detailed notice of the default. The non-performing party will have thirty (30) days thereafter to provide a written plan to cure the default that is acceptable to the other party and begin implementing the cure plan immediately after plan approval. If the non-performing party fails to provide or implement the cure plan, then the injured party, in addition to any other rights available to it under law, may immediately terminate this Agreement effective upon giving a written notice of termination to the defaulting party.

10.2 Any termination of this Agreement will not relieve either party of obligations previously incurred pursuant to this Agreement, including payments which may be due and owing at the time of termination. All sums owed by Customer to Motorola will become due and payable immediately upon termination of this Agreement. Upon the effective date of termination, Motorola will have no further obligation to provide Services.

10.3 If the Customer terminates this Agreement before the end of the Term, for any reason other than Motorola default, then the Customer will pay to Motorola an early termination fee equal to the discount applied to the last three (3) years of Service payments for the original Term.

**Section 11. LIMITATION OF LIABILITY**

Except for personal injury or death, Motorola's total liability, whether for breach of contract, warranty, negligence, strict liability in tort, or otherwise, will be limited to the direct damages recoverable under law, but not to exceed the price of twelve (12) months of Service provided under this Agreement.

500 W Monroe Street  
Chicago, IL. 60661  
(888) 325-9336

Quote Number : QUOTE-2548310  
Contract Number: USC000305331  
Contract Modifier: R03-MAR-24 10:43:34

ALTHOUGH THE PARTIES ACKNOWLEDGE THE POSSIBILITY OF SUCH LOSSES OR DAMAGES, THEY AGREE THAT MOTOROLA WILL NOT BE LIABLE FOR ANY COMMERCIAL LOSS; INCONVENIENCE; LOSS OF USE, TIME, DATA, GOOD WILL, REVENUES, PROFITS OR SAVINGS; OR OTHER SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES IN ANY WAY RELATED TO OR ARISING FROM THIS AGREEMENT OR THE PERFORMANCE OF SERVICES BY MOTOROLA PURSUANT TO THIS AGREEMENT. No action for contract breach or otherwise relating to the transactions contemplated by this Agreement may be brought more than one (1) year after the accrual of the cause of action, except for money due upon an open account. This limitation of liability will survive the expiration or termination of this Agreement and applies notwithstanding any contrary provision.

#### **Section 12. EXCLUSIVE TERMS AND CONDITIONS**

12.1 This Agreement supersedes all prior and concurrent agreements and understandings between the parties, whether written or oral, related to the Services, and there are no agreements or representations concerning the subject matter of this Agreement except for those expressed herein. The Agreement may not be amended or modified except by a written agreement signed by authorized representatives of both parties.

12.2 Customer agrees to reference this Agreement on any purchase order issued in furtherance of this Agreement, however, an omission of the reference to this Agreement will not affect its applicability. In no event will either party be bound by any terms contained in a Customer purchase order, acknowledgement, or other writings unless: the purchase order, acknowledgement, or other writing specifically refers to this Agreement; clearly indicate the intention of both parties to override and modify this Agreement; and the purchase order, acknowledgement, or other writing is signed by authorized representatives of both parties.

#### **Section 13. PROPRIETARY INFORMATION; CONFIDENTIALITY; INTELLECTUAL PROPERTY RIGHTS**

13.1 Any information or data in the form of specifications, drawings, reprints, technical information or otherwise furnished to Customer under this Agreement will remain Motorola's property, will be deemed proprietary, will be kept confidential, and will be promptly returned at Motorola's request. Customer may not disclose, without Motorola's written permission or as required by law, any confidential information or data to any person, or use confidential information or data for any purpose other than performing its obligations under this Agreement. The obligations set forth in this Section survive the expiration or termination of this Agreement.

13.2 Unless otherwise agreed in writing, no commercial or technical information disclosed in any manner or at any time by Customer to Motorola will be deemed secret or confidential. Motorola will have no obligation to provide Customer with access to its confidential and proprietary information, including cost and pricing data.

13.3 This Agreement does not grant directly or by implication, estoppel, or otherwise, any ownership right or license under any Motorola patent, copyright, trade secret, or other intellectual property, including any intellectual property created as a result of or related to the Equipment sold or Services performed under this Agreement.

#### **Section 14. FCC LICENSES AND OTHER AUTHORIZATIONS**

Customer is solely responsible for obtaining licenses or other authorizations required by the Federal Communications Commission or any other federal, state, or local government agency and for complying with all rules and regulations required by governmental agencies. Neither Motorola nor any of its employees is an agent or representative of Customer in any governmental matters.

#### **Section 15. COVENANT NOT TO EMPLOY**

During the term of this Agreement and continuing for a period of two (2) years thereafter, Customer will not hire, engage on contract, solicit the employment of, or recommend employment to any third party of any employee of Motorola or its subcontractors without the prior written authorization of Motorola. This provision applies only to those employees of Motorola or its subcontractors who are responsible for rendering services under this Agreement. If this provision is found to be overly broad under applicable law, it will be modified as necessary to conform to applicable law.

#### **Section 16. MATERIALS, TOOLS AND EQUIPMENT**

All tools, equipment, dies, gauges, models, drawings or other materials paid for or furnished by Motorola for the purpose of this Agreement will be and remain the sole property of Motorola. Customer will safeguard all such property while it is in Customer's custody or control, be liable for any loss or damage to this property, and return it to Motorola upon request. This property will be held by Customer for Motorola's use without charge and may be removed from Customer's premises by Motorola at any time without restriction.

#### **Section 17. GENERAL TERMS**

17.1 If any court renders any portion of this Agreement unenforceable, the remaining terms will continue in full force and effect.

17.2 This Agreement and the rights and duties of the parties will be interpreted in accordance with the laws of the State in which the Services are performed.

17.3 Failure to exercise any right will not operate as a waiver of that right, power, or privilege.



## SERVICE AGREEMENT

500 W Monroe Street  
Chicago, IL. 60661  
(888) 325-9336

Quote Number : QUOTE-2548310  
Contract Number: USC000305331  
Contract Modifier: R03-MAR-24 10:43:34

17.4 Neither party is liable for delays or lack of performance resulting from any causes that are beyond that party's reasonable control, such as strikes, material shortages, or acts of God.

17.5 Motorola may subcontract any of the work, but subcontracting will not relieve Motorola of its duties under this Agreement.

17.6 Except as provided herein, neither Party may assign this Agreement or any of its rights or obligations hereunder without the prior written consent of the other Party, which consent will not be unreasonably withheld. Any attempted assignment, delegation, or transfer without the necessary consent will be void. Notwithstanding the foregoing, Motorola may assign this Agreement to any of its affiliates or its right to receive payment without the prior consent of Customer. In addition, in the event Motorola separates one or more of its businesses (each a "Separated Business"), whether by way of a sale, establishment of a joint venture, spin-off or otherwise (each a "Separation Event"), Motorola may, without the prior written consent of the other Party and at no additional cost to Motorola, assign this Agreement such that it will continue to benefit the Separated Business and its affiliates (and Motorola and its affiliates, to the extent applicable) following the Separation Event.

17.7 THIS AGREEMENT WILL RENEW, FOR AN ADDITIONAL ONE (1) YEAR TERM, ON EVERY ANNIVERSARY OF THE START DATE UNLESS EITHER THE COVER PAGE SPECIFICALLY STATES A TERMINATION DATE OR ONE PARTY NOTIFIES THE OTHER IN WRITING OF ITS INTENTION TO DISCONTINUE THE AGREEMENT NOT LESS THAN THIRTY (30) DAYS OF THAT ANNIVERSARY DATE. At the anniversary date, Motorola may adjust the price of the Services to reflect its current rates.

17.8 If Motorola provides Services after the termination or expiration of this Agreement, the terms and conditions in effect at the time of the termination or expiration will apply to those Services and Customer agrees to pay for those services on a time and materials basis at Motorola's then effective hourly rates.

17.9 This Agreement may be executed in one or more counterparts, all of which shall be considered part of the Agreement. The parties may execute this Agreement in writing, or by electronic signature, and any such electronic signature shall have the same legal effect as a handwritten signature for the purposes of validity, enforceability and admissibility. In addition, an electronic signature, a true and correct facsimile copy or computer image of this Agreement shall be treated as and shall have the same effect as an original signed copy of this document.

Revised Sept 03, 2022

500 W Monroe Street  
Chicago, IL. 60661  
(888) 325-9336

Quote Number : QUOTE-2548310  
Contract Number: USC000305331  
Contract Modifier: R03-MAR-24 10:43:34

## Cybersecurity Online Terms Acknowledgement

This Cybersecurity Online Terms Acknowledgement (this "Acknowledgement") is entered into between Motorola Solutions, Inc. ("Motorola") and the entity set forth in the signature block below ("Customer").

**1. Applicability and Self Deletion.** This Cybersecurity Online Terms Acknowledgement applies to the extent cybersecurity products and services, including Remote Security Update Service, Security Update Service, and Managed Detection & Response subscription services, are purchased by or otherwise provided to Customer, including through bundled or integrated offerings or otherwise.

**NOTE: This Acknowledgement is self deleting if not applicable under this Section 1.**

**2. Online Terms Acknowledgement.** The Parties acknowledge and agree that the terms of the *Cyber Subscription Renewals and Integrations Addendum* available at <http://www.motorolasolutions.com/cyber-renewals-integrations> are incorporated in and form part of the Parties' agreement as it relates to any cybersecurity products or services sold or provided to Customer. By signing the signature block below, Customer certifies that it has read and agrees to the provisions set forth and linked on-line in this Acknowledgement. To the extent Customer is unable to access the above referenced online terms for any reason, Customer may request a paper copy from Motorola. The signatory to this Acknowledgement represents and warrants that he or she has the requisite authority to bind Customer to this Acknowledgement and referenced online terms.

**3. Entire Agreement.** This Acknowledgement supplements any and all applicable and existing agreements and supersedes any contrary terms as it relates to Customer's purchase of cybersecurity products and services. This Acknowledgement and referenced terms constitute the entire agreement of the parties regarding the subject matter hereof and as set out in the referenced terms, and supersedes all previous agreements, proposals, and understandings, whether written or oral, relating to this subject matter.

**4. Execution and Amendments.** This Acknowledgement may be executed in multiple counterparts, and will have the same legal force and effect as if the Parties had executed it as a single document. The Parties may sign in writing or by electronic signature. An electronic signature, facsimile copy, or computer image of a signature, will be treated, and will have the same effect as an original signature, and will have the same effect, as an original signed copy of this document. This Acknowledgement may be amended or modified only by a written instrument signed by authorized representatives of both Parties. The Parties hereby enter into this Acknowledgement as of the last signature date below.

Revised Sept 03, 2022

**Change Order Number:** 2  
**Date:** May 29, 2024  
**Project Name and Number:** DuPage AXS Consoles  
**Customer Name:** DuPage County ETSB  
**Customer Project Mgr:** Chris Severns

**The purpose of this Change Order is to:** *(highlight the key reasons for this Change Order)*

Extension of the MCC7500 Console maintenance and SUA (Lifecycle) for 12 additional months. This extension will invoice monthly and can be cancelled once AXS Consoles are cutover.

**Contract Project**

**Identifier (Name or Number):** DuPage AXS Console **Contract Date:** 8/22/2022

In accordance with the terms and conditions of the contract identified above between DuPage County and Motorola Solutions, Inc., the following changes are approved:

**Contract Price\* Adjustments**

Original Contract Price:	\$ n/a
Previous Change Order amounts for Change Order numbers through]:	\$ n/a
This Change Order:	\$ 439,823.50
Contract Credit (If Applicable):	\$
New Contract Price:	\$ 439,823.50

**\*“Contract Price” does not include taxes.**

## Completion Date Adjustments

Original Completion Date:	
Current Completion Date prior to this Change Order:	n/a
New Completion Date:	n/a

<b>Equipment Changes:</b> <i>(additions, deletions or modifications)</i> <b>Include attachments if needed.</b>
None

<b>Scope of Work Changes:</b> <i>(additions, deletions or modifications)</i> <b>Include attachments if needed.</b>
Extension of MCC7500 Consoles Maintenance and SUA for 12 additional months.

<b>SUA/Support Service Changes:</b> <i>(additions, deletions or modifications)</i> <b>Include attachments if needed. Must be completed by Project CSM.</b>
Extension of MCC7500 Consoles Maintenance and SUA for 12 additional months.

<b>Schedule Changes:</b> <i>(describe change or N/A)</i>
N/A

<b>Contract Price Changes:</b> <i>(describe change or N/A)</i>
\$439,823.50, invoiced monthly for the term of 7/1/2024 to 6/30/2025.

<b>Customer Responsibilities:</b> <i>(describe change or N/A)</i>
N/A

<b>Payment Schedule for this Change Order:</b> <i>(describe new payment terms applicable to <u>this</u> change order)</i>
Extension will invoice monthly.

**Purchase Order Requirements for this Change Order (select only one).**

A Purchase Order is required - included with this change order and is attached.

No Purchase Order is required - Customer affirms that this change order document is the only notice to proceed required, that funding has been encumbered for this change order in its entirety, and that no further purchase orders will be issued against this change order,

No Purchase Order required - this is a \$0 Change Order, or a decrease in scope.

---

Unless amended above, all other terms and conditions of the Contract shall remain in full force. If there are any inconsistencies between the provisions of this Change Order and the provisions of the Contract, the provisions of this Change Order will prevail.

IN WITNESS WHEREOF the parties have executed this Change Order as of the last date signed below.

**Motorola Solutions, Inc.**

**Customer**

By: \_\_\_\_\_  
Printed Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

By: \_\_\_\_\_  
Printed Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

Reviewed by: \_\_\_\_\_  
Motorola Solutions Project Manager

Date: \_\_\_\_\_



## ETSB Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

---

**File #:** ETS-R-0042-24

**Agenda Date:** 6/12/2024

**Agenda #:** 7.C.1.

---

AWARDING RESOLUTION TO LILLY COUNSELING AND CONSULTATION PO 924017 FOR TRAINING COURSES FOR THE PERSONNEL IN THE ACDC AND DU-COMM PUBLIC SAFETY ANSWERING POINTS (PSAPS) FOR TWO (2) YEARS  
(TOTAL AMOUNT NOT TO EXCEED: \$67,000.00)

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Coordinator recommends DU PAGE ETS Board approval of Purchase Order 924017 to Lilly Counseling and Consultation for three (3) courses of Peer Support Knowledge and Skills for 9-1-1 and five (5) courses of Protect 9-1-1: Training to Reduce Risk for PTSD and Enhance Resilience training, with an option to add three (3) additional courses, for the personnel in the ACDC and DU-COMM PSAPs, for a period of July 1, 2024 through June 30, 2026. This purchase includes travel expenses for the speaker. The total amount of the request is not to exceed \$67,000.00.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Requisition 924017, dated May 15, 2024, covering said, training sessions for PSAP personnel, be, and it is hereby approved by the DU PAGE ETSB to Lilly Counseling and Consultation, for an amount not to exceed \$67,000.00.

Enacted and approved this 12th day of June, 2024 at Wheaton, Illinois.

---

GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_

JEAN KACZMAREK, COUNTY CLERK

---





Procurement Review Comprehensive Checklist

Procurement Services Division

This form must accompany all Purchase Order Requisitions

SECTION 1: DESCRIPTION

<i>General Tracking</i>		<i>Contract Terms</i>	
FILE ID#: 24-1555	RFP, BID, QUOTE OR RENEWAL #:	INITIAL TERM WITH RENEWALS: OTHER	INITIAL TERM TOTAL COST: \$67,000.00
COMMITTEE: ETSB	TARGET COMMITTEE DATE: 06/12/2024	PROMPT FOR RENEWAL: 3 MONTHS	CONTRACT TOTAL COST WITH ALL RENEWALS: \$67,000.00
	CURRENT TERM TOTAL COST: \$67,000.00	MAX LENGTH WITH ALL RENEWALS: TWO YEARS	CURRENT TERM PERIOD: INITIAL TERM
<i>Vendor Information</i>		<i>Department Information</i>	
VENDOR: Lilly Counseling and Consultation	VENDOR #: 37797	DEPT: ETSB	DEPT CONTACT NAME: Eve Kraus
VENDOR CONTACT: Dr. Michelle Lilly	VENDOR CONTACT PHONE: 734-274-0870	DEPT CONTACT PHONE #: 630-550-7743	DEPT CONTACT EMAIL: etsb911@dupagecounty.gov
VENDOR CONTACT EMAIL: lly-consulting.com	VENDOR WEBSITE:	DEPT REQ #: 924017	

Overview

**DESCRIPTION** Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.). Recommendation for Purchase Order 924017 to Lilly Counseling and Consultation for a continuation of training for two (2) years for staff of Addison Consolidated Dispatch Center (ACDC) and DU-COMM PSAPs. The contract will run July 1, 2024 through June 20, 2026. This is for three (3) courses of Peer Support Knowledge and Skills for 9-1-1 training and for five (5) courses of Protect 9-1-1: Training to Reduce Risk for PTSD and Enhance Resilience training, with an option for three (3) additional trainings. The purchase includes travel expenses for the speaker. Total initial amount not to exceed: \$67,000.00.

**JUSTIFICATION** Summarize why this procurement is necessary and what objectives will be accomplished  
 ETSB maintains a training budget to offset the costs to the PSAPs. This would be a joint training event involving staff from both PSAPs for up to thirty attendees in each course. The contract is paid directly by ETSB and there will be no reimbursement required from the PSAPs. The PSAPs have requested continuation of this training for all the Telecommunicators including new hires. If the PSAPs request additional dates beyond the five (5) initially contracted for Protect 9-1-1, a change order will be brought forward for approval to encumber the necessary funds.

SECTION 2: DECISION MEMO REQUIREMENTS

DECISION MEMO NOT REQUIRED Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required.

DECISION MEMO REQUIRED Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.

OTHER PROFESSIONAL SERVICES (DETAIL SELECTION PROCESS ON DECISION MEMO)

SECTION 3: DECISION MEMO

SOURCE SELECTION	Describe method used to select source. This is a continuation of training offered by Dr. Lilly which the PSAP Directors feel has been beneficial to their personnel and would be beneficial for all employees. There are new hires and employees who have not yet completed these trainings.
RECOMMENDATION AND TWO ALTERNATIVES	Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action). 1. Staff recommends approval of Purchase Order 924017 to allow for the training courses for PSAP personnel. 2. Deny Purchase Order 924017 and not agree to the training proposal.

### SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION

<b>JUSTIFICATION</b>	Select an item from the following dropdown menu to justify why this is a sole source procurement.
<b>NECESSITY AND UNIQUE FEATURES</b>	Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific.
<b>MARKET TESTING</b>	List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not.
<b>AVAILABILITY</b>	Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted.

### SECTION 5: Purchase Requisition Information

<i>Send Purchase Order To:</i>		<i>Send Invoices To:</i>	
Vendor: Lilly Counseling & Consultation	Vendor#: 37797	Dept: ETSB	Division:
Attn: Dr. Michelle Lilly	Email: michelle@lilly-consulting.com	Attn: 9-1-1 Coordinator	Email: etsb911@dupagecounty.gov
Address:	City:	Address: 421 N. County Farm Road	City: Wheaton
State:	Zip:	State: IL	Zip: 60187
Phone:	Fax:	Phone: 630-550-7743	Fax:
<i>Send Payments To:</i>		<i>Ship to:</i>	
Vendor: Lilly Counseling & Consultation	Vendor#: 37797	Dept: ETSB	Division:
Attn: Dr. Michelle Lilly	Email:	Attn:	Email: etsb911@dupagecounty.gov
Address:	City:	Address:	City:
State:	Zip:	State:	Zip:
Phone:	Fax:	Phone:	Fax:
<b>Shipping</b>		<b>Contract Dates</b>	
Payment Terms: PER 50 ILCS 505/1	FOB: Destination	Contract Start Date (PO25): Jul 1, 2024	Contract End Date (PO25): Jun 30, 2026

**Purchase Requisition Line Details**

LN	Qty	UOM	Item Detail (Product #)	Description	FY	Company	AU	Acct Code	Sub-Accts/ Activity Code	Unit Price	Extension
1	3	EA		3 Days of Peer Support Knowledge and Skills for 9-1-1 Training Course FY24-26		4000	5820	53610		9,000.00	27,000.00
2	5	EA		2 Days Protect 9-1-1: Training to Reduce Risk for PTSD and Enhance Resilience Training Course Includes fees & travel expenses for the speaker FY24-26		4000	5820	53610		8,000.00	40,000.00
										Requisition Total \$	67,000.00

*FY is required, ensure the correct FY is selected.*

*Comments*

HEADER COMMENTS	Provide comments for P020 and P025. Contains an option for three (3) additional trainings of Protect 9-1-1.
SPECIAL INSTRUCTIONS	Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO. Do Not Encumber Funds - FY24-26. Please send the PO to ETSB to send to the vendor.
INTERNAL NOTES	Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO. Peer Support courses may be adjusted to 2 days to accommodate the PSAPs' scheduling of personnel.
APPROVALS	Department Head signature approval for procurements under \$15,000. Procurement Officer Approval for ETSB. LMZ /



**michelle@lilly-consulting.com**  
**www.lilly-consulting.com**  
**734-274-0870**

DuPage ETSB  
421 N County Farm  
Wheaton, IL 60187  
Attn: Eve Kraus

To Eve Kraus,

Attached please find a proposal for a three-day training course specific to 9-1-1 telecommunicators entitled Peer Support Knowledge and Skills for 9-1-1. The training course would be offered to 9-1-1 professionals employed at Addison Consolidated Dispatch Center (ACDC) and DuPage Public Safety Communications (DuComm) who are identified by their agencies as formal peer supporters. The course will include approximately 30 attendees. The three-day course is specifically designed to address the unique stressors inherent in the 9-1-1 work environment, as well as stressors that are unique to work as a first responder. The training will include the following:

1. The prevalence of mental health conditions in 9-1-1 telecommunicators and factors that increase risk inherent in the 9-1-1 environment, followed by discussion of predictors of suicide (day one)
2. Discussion on emotional socialization as first responders and the harms of avoidant coping (day one)
3. Brief overview of the literature on the impact of peer support for 9-1-1 telecommunicators (day one)
4. Defining the role of peer support and what makes it different than counseling (day two)
5. Overview of the Illinois First Responder Suicide Prevention Act, and discussion on building an effective peer support program and addressing potential barriers to effective peer support (day two)
6. Recognizing one's own triggers and struggles (day two)
7. Discussion and demonstration of active listening, reflection, and normalization (day two)
8. Peer support skill development through experiential exercises and practice (day three)

Sincerely,

Michelle M. Lilly, Ph.D.  
Owner and Trainer

## Peer Support Knowledge and Skills for 9-1-1

### Description

A three-day training that provides didactic training on the prevalence of mental health conditions in the 9-1-1 industry, the harmful role of avoidant coping in the development and maintenance of mental health conditions, and factors that increase the efficacy of peer support. The training then shifts to experiential exercises designed to enhance peer support skills among attendees.

### Trainer

Dr. Michelle Lilly is an Associate Professor of Clinical Psychology at Northern Illinois University (NIU). She completed her undergraduate training at Brown University before earning her doctorate in clinical psychology at University of Michigan in 2008. Throughout her professional career, Dr. Lilly has studied the psychological and physical impact of violence and trauma. Her dissertation focused on how world views and coping affect risk for posttraumatic stress disorder (PTSD) and depression in female survivors of domestic violence. Early in her career at NIU, she became involved in research with 9-1-1 telecommunicators and has continued to focus on this understudied population. Dr. Lilly's research on mental and physical health in the 9-1-1 industry has been used to argue for job reclassification for 9-1-1 telecommunicators across the nation. She has done trainings across the country on the topics of PTSD, stress management, and resilience for a variety of public safety audiences. Currently, Dr. Lilly holds a grant from the state of Illinois to provide free trainings on PTSD and suicide for law enforcement. She is also the owner of Lilly Counseling and Consultation, a telebehavioral health practice for public safety and their families that provides evidence-based intervention for PTSD, depression, and anxiety. In addition, she provides organizational assessment and consultation through Lilly Counseling and Consultation. Dr. Lilly is a licensed clinical psychologist in the state of Illinois with APIT approval to provide therapy services across state lines.

### Training venue

DuComm and ACDC will provide the venue for training.

### Training dates

Agencies will work with Dr. Lilly to identify dates between July 1<sup>st</sup> of 2024 and June 30<sup>th</sup> of 2026 to complete up to three trainings.

### Cost

Speaker fee for Dr. Michelle Lilly:	\$9,000
<b>Total cost per training:</b>	<b>\$9,000</b>
<b>Two-year cost for three trainings:</b>	<b>\$27,000</b>



**michelle@lilly-consulting.com**  
**www.lilly-consulting.com**  
**734-274-0870**

DuPage ETSB  
421 N County Farm  
Wheaton, IL 60187  
Attn: Eve Kraus

To Eve Kraus,

Attached please find a proposal for a two-day training to be offered to 9-1-1 professionals employed at Addison Consolidated Dispatch Center (ACDC) and DuPage Public Safety Communications (DuComm). The training is entitled Protect 9-1-1: Training to Reduce Risk for PTSD and Enhance Resilience. The training will be offered to all employees at both agencies in groups of approximately 30 employees. This two-day training is specifically designed to address the unique needs and challenges of work within the 9-1-1 industry and will address the following:

1. Signs and symptoms of posttraumatic stress disorder, and the types of calls and conditions present within the 9-1-1 industry that contribute to risk for PTSD.
2. Risk signals for suicide among 9-1-1 telecommunicators, and how work within the 9-1-1 environment can affect key predictors of suicide such as hopelessness and helplessness.
3. Ways to bolster a resilience mindset and incorporate other behavioral strategies to enhance resilience.
4. Benefits of peer support within the 9-1-1 environment, how to build an effective peer support program, limits to confidentiality associated with peer support, and methods for responding effectively to peers who disclose that they are struggling.

Sincerely,

Michelle M. Lilly, Ph.D.  
Owner and Trainer

## **Protect 9-1-1: Training to Reduce Risk for PTSD and Enhance Resilience**

### Description

A two-day training that provides education on signs and symptoms of PTSD, suicide, and other mental health conditions; information and practice on developing a resilient mindset and identifying values; information on legal and agency considerations in developing peer support; practice in the delivery of peer support.

### Trainers

**Dr. Michelle Lilly (days one and two):** Dr. Michelle Lilly is a Professor of Clinical Psychology at Northern Illinois University (NIU). She completed her undergraduate training at Brown University before earning her doctorate in clinical psychology at University of Michigan in 2008. Throughout her professional career, Dr. Lilly has studied the psychological and physical impact of violence and trauma. Her dissertation focused on how world views and coping affect risk for posttraumatic stress disorder (PTSD) and depression in female survivors of domestic violence. Early in her career at NIU, she became involved in research with 9-1-1 telecommunicators and has continued to focus on this understudied population. Dr. Lilly's research on mental and physical health in the 9-1-1 industry has been used to argue for job reclassification for 9-1-1 telecommunicators across the nation. She has done trainings across the country on the topics of PTSD, stress management, and resilience for a variety of public safety audiences. Currently, Dr. Lilly holds a grant from the state of Illinois to provide free trainings on PTSD and suicide for law enforcement. She is also the owner of Lilly Counseling and Consultation, a telebehavioral health practice for public safety and their families that provides evidence-based intervention for PTSD, depression, and anxiety. In addition, she provides organizational assessment and consultation through Lilly Counseling and Consultation. Dr. Lilly is a licensed clinical psychologist in the state of Illinois with APIT approval to provide therapy services across state lines.

**Sergeant Shawn Curry (day one):** Sgt Curry is a sworn officer with more than 20 years of experience in law enforcement. Sgt Curry has worked in several areas in law enforcement with an emphasis in investigations. For over a decade within his career he worked homicide detective as well as crimes against children. Sgt Curry has distinguished himself with multiple awards and citations for this work. He is a subject matter expert on the topic of peer support, being the co-author of a legislative bill that protects disclosures provided within the context of peer support conversations, and has researched the format of different department's peer support programs. Sgt Curry and Dr. Lilly worked in collaboration to develop the Saving Blue Lives training. To date, they have trained over 500 public safety personnel across the state of Illinois and have started to gain a national audience for their trainings.

### Training venue

Agency will provide the venue for training.

Training dates

Agency will work with Lilly Counseling and Consultation to identify dates for up to five trainings between July 1<sup>st</sup> of 2024 and June 30<sup>th</sup> of 2026, with the option of three additional trainings.

	<u>Cost</u>
Speaker fee for Dr. Michelle Lilly:	\$6,500
Speaker fee for Sergeant Shawn Curry:	\$1,500
<b>Total cost per training:</b>	<b>\$8,000</b>
<b>Two-year cost for five trainings:</b>	<b>\$40,000</b>





# Required Vendor Ethics Disclosure Statement

Failure to complete and return this form may result in delay or cancellation of the County's Contractual Obligation.

Date: \_\_\_\_\_

Bid/Contract/PO #: \_\_\_\_\_

Company Name: <b>Lilly Counseling and Consultation</b>	Company Contact: <b>Michelle Lilly</b>
Contact Phone: <b>734-274-0870</b>	Contact Email: <b>michelle@lilly-consulting.com</b>

## The DuPage County Procurement Ordinance requires the following written disclosures prior to award:

1. Every contractor, union, or vendor that is seeking or has previously obtained a contract, change orders to one (1) or more contracts, or two (2) or more individual contracts with the county, shall provide to Procurement Services Division a written disclosure of all political campaign contributions made by such contractor, union, or vendor within the current and previous calendar year to any incumbent county board member, county board chairman, or countywide elected official whose office the contract to be awarded will benefit. The contractor, union or vendor shall update such disclosure annually during the term of a multi-year contract and prior to any change order or renewal requiring approval by the county board. For purposes of this disclosure requirement, "contractor or vendor" includes owners, officers, managers, lobbyists, agents, consultants, bond counsel and underwriters counsel, subcontractors and corporate entities under the control of the contracting person, and political action committees to which the contracting person has made contributions.

**NONE (check here) - If no contributions have been made**

Recipient	Donor	Description (e.g. cash, type of item, in-kind services, etc.)	Amount/Value	Date Made

2. All contractors and vendors who have obtained or are seeking contracts with the county shall disclose the names and contact information of their lobbyists, agents and representatives and all individuals who are or will be having contact with county officers or employees in relation to the contractor bid and shall update such disclosure with any changes that may occur.

**NONE (check here) - If no contacts have been made**

Lobbyists, Agents and Representatives and all individuals who are or will be having contact with county officers or employees in relation to the contract or bid	Telephone	Email

A contractor or vendor that knowingly violates these disclosure requirements is subject to penalties which may include, but are not limited to, the immediate cancellation of the contract and possible disbarment from future county contracts.

### Continuing disclosure is required, and I agree to update this disclosure form as follows:

- If information changes, within five (5) days of change, or prior to county action, whichever is sooner
- 30 days prior to the optional renewal of any contract
- Annual disclosure for multi-year contracts on the anniversary of said contract
- With any request for change order except those issued by the county for administrative adjustments

### The full text for the county's ethics and procurement policies and ordinances are available at:

[http://www.dupagecounty.gov/government/county\\_board/ethics\\_at\\_the\\_county/](http://www.dupagecounty.gov/government/county_board/ethics_at_the_county/)

**I hereby acknowledge that I have received, have read, and understand these requirements.**

Authorized Signature

Printed Name: Michelle Lilly

Title: Owner

Date: 05/24/24

Attach additional sheets if necessary. Sign each sheet and number each page. Page \_\_\_\_\_ of \_\_\_\_\_ (total number of pages)



## ETSB Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

---

**File #:** ETS-R-0046-24

**Agenda Date:** 6/12/2024

**Agenda #:** 7.C.2.

---

AWARDING RESOLUTION TO INSIGHT PUBLIC SECTOR PO 924018 FOR AN ABSOLUTE SECURE SUBSCRIPTION FOR 1,000 USERS FOR A THREE (3) YEAR PERIOD RUNNING AUGUST 14, 2024 THROUGH AUGUST 13, 2027 PER LOWEST RESPONSIBLE BID #24-052-ETSB (TOTAL AMOUNT: \$110,440.00)

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Coordinator recommends DU PAGE ETS Board approval of Procurement Purchase Order Requisition 924018 to Insight Public Sector, Inc. for an Absolute Secure subscription for 1,000 users, for a three (3) year time period running from August 14, 2024 through August 13, 2027, per lowest responsible bid #24-052-ETSB. Total amount of \$110,440.00.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Requisition 924018, covering said, a three (3) year subscription of Absolute Secure software, be, and is hereby approved by the DU PAGE ETSB to Insight Public Safety, 2701 E. Insight Way, Chandler, AZ 85286, for an amount of \$110,440.00.

Enacted and approved this 12th day of June, 2024 at Wheaton, Illinois.

---

GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_

JEAN KACZMAREK, COUNTY CLERK



Procurement Review Comprehensive Checklist  
 Procurement Services Division  
 This form must accompany all Purchase Order Requisitions

<b>SECTION 1: DESCRIPTION</b>			
<i>General Tracking</i>		<i>Contract Terms</i>	
FILE ID#: 24-1595	RFP, BID, QUOTE OR RENEWAL #: 24-052-ETSB	INITIAL TERM WITH RENEWALS: OTHER	INITIAL TERM TOTAL COST: \$110,440.00
COMMITTEE: ETSB	TARGET COMMITTEE DATE: 06/12/2024	PROMPT FOR RENEWAL: 6 MONTHS	CONTRACT TOTAL COST WITH ALL RENEWALS: \$110,440.00
	CURRENT TERM TOTAL COST: \$110,440.00	MAX LENGTH WITH ALL RENEWALS: THREE YEARS	CURRENT TERM PERIOD: INITIAL TERM
<i>Vendor Information</i>		<i>Department Information</i>	
VENDOR: Insight Public Sector	VENDOR #: 10809	DEPT: ETSB	DEPT CONTACT NAME: Eve Kraus
VENDOR CONTACT: Bob Erwin	VENDOR CONTACT PHONE: 732-234-5367	DEPT CONTACT PHONE #: 630-550-7743	DEPT CONTACT EMAIL: etsb911@dupagecounty.gov
VENDOR CONTACT EMAIL: teamil@insight.com	VENDOR WEBSITE:	DEPT REQ #: 924018	
<i>Overview</i>			
DESCRIPTION Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.). Recommendation for approval of Purchase Order 924018 to Insight Public Sector, Inc. for three (3) years of an Absolute Secure subscription for 1000 users per bid #24-052-ETSB. This subscription will cover the period from August 14, 2024 through August 13, 2027.			
JUSTIFICATION Summarize why this procurement is necessary and what objectives will be accomplished Absolute Secure software allows ETSB staff to manage the security and permission level of devices connecting to the 9-1-1 System network. This is a continuation of licensing that was implemented in 2018.			

<b>SECTION 2: DECISION MEMO REQUIREMENTS</b>	
DECISION MEMO NOT REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required. LOWEST RESPONSIBLE QUOTE/BID (QUOTE < \$25,000, BID ≥ \$25,000; ATTACH TABULATION)
DECISION MEMO REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.

<b>SECTION 3: DECISION MEMO</b>	
SOURCE SELECTION	Describe method used to select source. N/A
RECOMMENDATION AND TWO ALTERNATIVES	Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action). N/A

### SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION

<b>JUSTIFICATION</b>	Select an item from the following dropdown menu to justify why this is a sole source procurement. OTHER
<b>NECESSITY AND UNIQUE FEATURES</b>	Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific.  N/A
<b>MARKET TESTING</b>	List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not.  N/A
<b>AVAILABILITY</b>	Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted.  N/A

### SECTION 5: Purchase Requisition Information

<i>Send Purchase Order To:</i>		<i>Send Invoices To:</i>	
Vendor: Insight Public Sector, Inc.	Vendor#: 10809	Dept: ETSB	Division:
Attn: Bob Erwin	Email: teamil@insight.com	Attn: 9-1-1 Coordinator	Email: etsb911@dupagecounty.gov
Address: 2701 E. Insight Way	City: Chandler	Address: 421 N. County Farm Road	City: Wheaton
State: AZ	Zip: 85286	State: IL	Zip: 60187
Phone:	Fax:	Phone: 630-550-7743	Fax:
<i>Send Payments To:</i>		<i>Ship to:</i>	
Vendor: Insight Public Sector, Inc.	Vendor#: 10809	Dept: ETSB	Division:
Attn:	Email:	Attn:	Email: etsb911@dupagecounty.gov
Address: 2701 E. Insight Way	City: Chandler	Address:	City:
State: AZ	Zip: 85286	State:	Zip:
Phone:	Fax:	Phone:	Fax:
<b>Shipping</b>		<b>Contract Dates</b>	
Payment Terms: PER 50 ILCS 505/1	FOB: Destination	Contract Start Date (PO25): Aug 14, 2024	Contract End Date (PO25): Aug 13, 2027

**Purchase Requisition Line Details**

LN	Qty	UOM	Item Detail (Product #)	Description	FY	Company	AU	Acct Code	Sub-Accts/ Activity Code	Unit Price	Extension
1	1000	EA	NMCOMPCON RNW-1-D	Full Access to the NetMotion platform of its features, powering security, visibility and connectivity use-cases for 1000 users for FY24-27.		4000	5820	53807		110.44	110,440.00
<b>Requisition Total</b>											\$ 110,440.00

**FY is required, ensure the correct FY is selected.**

*Comments*

HEADER COMMENTS	Provide comments for P020 and P025.
SPECIAL INSTRUCTIONS	Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO.
INTERNAL NOTES	Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO.
APPROVALS	Department Head signature approval for procurements under \$15,000. Procurement Officer Approval for ETSB. LMZ /

**SOLD-TO PARTY 11044050**

DUPAGE COUNTY ETSB  
 JERRY FURMANSKI  
 421 N COUNTY FARM RD  
 WHEATON IL 60187-3978

**SHIP-TO**

DUPAGE COUNTY ETSB  
 JERRY FURMANSKI  
 421 N COUNTY FARM RD  
 WHEATON IL 60187-3978

Quotation	
<b>Quotation Number</b>	: <a href="#">0227334070</a>
<b>Document Date</b>	: 18-APR-2024
<b>PO Number</b>	:
<b>PO release:</b>	:
<b>Sales Rep</b>	: Bob Erwin
<b>Email</b>	: <a href="mailto:BOB.ERWIN@INSIGHT.COM">BOB.ERWIN@INSIGHT.COM</a>
<b>Telephone</b>	: +14803667058
<b>Sales Rep 2</b>	: Lia Paredes
<b>Email</b>	: <a href="mailto:LIA.PAREDES@INSIGHT.COM">LIA.PAREDES@INSIGHT.COM</a>
<b>Telephone</b>	: +14809021145

**We deliver according to the following terms:**

**Payment Terms** : Net 30 days  
**Ship Via** : Electronic Delivery  
**Terms of Delivery** : FOB DESTINATION  
**Currency** : USD

Material	Material Description	Quantity	Unit Price	Extended Price
<a href="#">NMCOMPCONRNW-1-D</a>	FULL ACCESS TO THE NETMOTION PLATFORM OF ITS FEATURES, POWERING SECURITY, VISIBILITY AND CONNECTIVITY USE-CASES. INCLUDES THE SOFTWARE DEFINED (SDP), ENTERPRISE VPN AND EXPERIENCE MONITORING SOLUTIONS. OMNIA PARTNERS (COBB COUNTY) IT PRODUCTS AND SERVICES(# 23-6692-03) List Price: 131.99 Discount: 16.327% 8/12/2024 through 8/12/2027	1,000	110.44	110,440.00
<a href="#">NMCOMPCONRNW-2-D</a>	FULL ACCESS TO THE NETMOTION PLATFORM OF ITS FEATURES, POWERING SECURITY, VISIBILITY AND CONNECTIVITY USE-CASES. INCLUDES THE SOFTWARE DEFINED (SDP), ENTERPRISE VPN AND EXPERIENCE MONITORING SOLUTIONS. OMNIA PARTNERS (COBB COUNTY) IT PRODUCTS AND SERVICES(# 23-6692-03) List Price: 87.99 Discount: 16.286% 8/12/2024 through 8/12/2026	1,000	73.66	73,660.00
<a href="#">NMCOMPCONRNW-3-D</a>	FULL ACCESS TO THE NETMOTION PLATFORM OF ITS FEATURES, POWERING SECURITY, VISIBILITY AND CONNECTIVITY USE-CASES. INCLUDES THE SOFTWARE DEFINED (SDP), ENTERPRISE VPN AND EXPERIENCE MONITORING SOLUTIONS. OMNIA PARTNERS (COBB COUNTY) IT PRODUCTS AND SERVICES(# 23-6692-03) List Price: 43.99 Discount: 16.163% 8/12/2024 through 8/12/2025	1,000	36.88	36,880.00

---

Product Subtotal	220,980.00
TAX	0.00
<b>Total</b>	<b>220,980.00</b>

---

Lease & Financing options available from Insight Global Finance for your equipment & software acquisitions. Contact your Insight account executive for a quote.

Thank you for choosing Insight. Please contact us with any questions or for additional information about Insight's complete IT solution offering.

Sincerely,

Bob Erwin  
+14803667058  
[BOB.ERWIN@INSIGHT.COM](mailto:BOB.ERWIN@INSIGHT.COM)

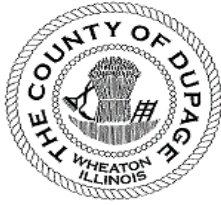
Lia Paredes  
+14809021145  
[LIA.PAREDES@INSIGHT.COM](mailto:LIA.PAREDES@INSIGHT.COM)  
Fax 4807608347

To purchase under this contract, your agency must be registered with OMNIA Partners Public Sector.

Insight Global Finance has a wide variety of flexible financing options and technology refresh solutions. Contact your Insight representative for an innovative approach to maximizing your technology and developing a strategy to manage your financial options.

This purchase is subject to Insight's online Terms of Sale unless you have a separate purchase agreement signed by you and Insight, in which case, that separate agreement will govern. Insight's online Terms of Sale can be found at the "terms-and-policies" link below.

**SOFTWARE AND CLOUD SERVICES PURCHASES:** If your purchase contains any software or cloud computing offerings ("Software and Cloud Offerings"), each offering will be subject to the applicable supplier's end user license and use terms ("Supplier Terms") made available by the supplier or which can be found at the "terms-and-policies" link below. By ordering, paying for, receiving or using Software and Cloud Offerings, you agree to be bound by and accept the Supplier Terms unless you and the applicable supplier have a separate agreement which governs.  
<https://www.insight.com/terms-and-policies>



THE COUNTY OF DUPAGE  
 FINANCE - PROCUREMENT  
 ABSOLUTE SECURE ACCESS FOR CAD  
 LICENSES 24-052-ETSB  
 BID TABULATION

			INSIGHT PUBLIC SECTOR INC.	
NO	ITEM	QTY	PRICE	EXTENDED PRICE
1	ABSOLUTE SECURE ACCESS FOR CAD LICENSES	1,000	\$ 110.44	\$ 110,440.00
<b>GRAND TOTAL</b>				<b>\$ 110,440.00</b>

NOTES  
 1. SHI is deemed non-responsive.

Bid Opening 04/29/2024 @ 2:30 PM	HK, BR
Invitations Sent	9
Total Vendors Requesting Documents	3
Total Bid Responses	2



**SECTION 7 - BID FORM PRICING**

Price shall include provisions for licensing to [ETSB911@dupagecounty.gov](mailto:ETSB911@dupagecounty.gov).

NO	ITEM	UOM	QTY	PRICE	EXTENDED PRICE
1	Absolute Secure Access Subscription – 3 years	EA	1,000	\$ <b>220,980.00</b>	\$ <b>220,980.00</b>
<b>GRAND TOTAL</b>					\$ <b>220,980.00</b>
<b>GRAND TOTAL</b> (In words) <b>two hundred twenty thousand nine hundred eighty dollars and zero cents</b>					

**SECTION 8 - BID FORM SIGNATURE PAGE**

The Contractor agrees to provide the service, and/or supplies as described in this solicitation and subject, without limitation, to all specifications, terms, and conditions herein contained. Bidder shall acknowledge receipt of each addendum issued in the space provided on the bid form.

**X** \_\_\_\_\_ **Director, Public Sector**  
(Signature and Title)

CORPORATE SEAL  
(If available)

BID MUST BE SIGNED AND NOTARIZED (WITH SEAL) FOR CONSIDERATION

Subscribed and sworn to before me this \_\_\_\_\_ day of \_\_\_\_\_ AD, 20\_\_\_\_\_

\_\_\_\_\_ My Commission Expires: \_\_\_\_\_  
(Notary Public)

\_\_\_\_\_  
SEAL

**SECTION 9 - MANDATORY FORM  
ABSOLUTE SECURE ACCESS FOR CAD 24-052-ETSB**

(PLEASE TYPE OR PRINT THE FOLLOWING INFORMATION)

Full Name of Bidder	<b>Insight Public Sector, Inc.</b>		
Main Business Address	<b>2701 E Insight Way</b>		
City, State, Zip Code	<b>Chandler, Arizona 85286</b>		
Telephone Number	<b>732.234.5367</b>	Email Address	<b>TeamIL@insight.com</b>
Bid Contact Person	<b>Bob Erwin</b>		

The undersigned certifies that he is:

- the Owner/Sole Proprietor     
 a Member authorized to sign on behalf of the Partnership     
 an Officer of the Corporation     
 a Member of the Joint Venture

Herein after called the Bidder and that the members of the Partnership or Officers of the Corporation are as follows:

<p><b>Scott Friedlander</b> _____ President</p> <p><b>Erica Falchetti</b> _____ Director, Public Sector</p>	<p><b>Lisanne Steinheiser</b> _____ Global Compliance Officer</p> <p><b>Virginia Adams</b> _____ Treasurer</p>
---	--

Further, the undersigned declares that the only person or parties interested in this bid as principals are those named herein; that this bid is made without collusion with any other person, firm or corporation; that he has fully examined the proposed forms of agreement and the contract specifications for the above designated purchase, all of which are on file in the office of the Procurement Officer, DuPage County, 421 North County Farm Road, Wheaton, Illinois 60187, and all other documents referred to or mentioned in the contract documents, specifications and attached exhibits, including

Addenda No. \_\_, \_\_\_\_, \_\_\_\_, and \_\_\_\_ issued thereto.

Further, the undersigned proposes and agrees, if this bid is accepted, to provide all necessary machinery, tools, apparatus, and other means of construction, including transportation services necessary to furnish all the materials and equipment specified or referred to in the contract documents in the manner and time therein prescribed.

Further, the undersigned certifies and warrants that he is duly authorized to execute this certification/affidavit on behalf of the Bidder and in accordance with the Partnership Agreement or by-laws of the Corporation, and the laws of the State of Illinois and that this Certification is binding upon the Bidder and is true and accurate.

Further, the undersigned certifies that the Bidder is not barred from bidding on this contract as a result of a violation of either 720 Illinois Compiled Statutes 5/33 E-3 or 5/33 E-4, bid rigging or bid-rotating, or as a result of a violation of 820 ILCS 130/1 et seq., the Illinois Prevailing Wage Act.

The undersigned certifies that he has examined and carefully prepared this bid and has checked the same in detail before submitting this bid, and that the statements contained herein are true and correct.

If a Corporation, the undersigned, further certifies that the recitals and resolutions attached hereto and made a part hereof were properly adopted by the Board of Directors of the Corporation at a meeting of said Board of Directors duly called and held and have not been repealed nor modified, and that the same remain in full force and effect. (Bidder may be requested to provide a copy of the corporate resolution granting the individual executing the contract documents authority to do so.)

Further, the Bidder certifies that he has provided equipment, supplies, or services comparable to the items specified in this contract to the parties listed in the reference section below and authorizes the County to verify references of business and credit at its option.

Finally, the Bidder, if awarded the contract, agrees to do all other things required by the contract documents, and that he will take in full payment therefore the sums set forth in the bidding schedule (subject to unit quantity adjustments based upon actual usage).

**CONTRACT ADMINISTRATION INFORMATION:**

CORRESPONDENCE TO CONTRACTOR:		REMIT TO CONTRACTOR:	
NAME	<b>Insight Public Sector, Inc.</b>	NAME	<b>Insight Public Sector, Inc.</b>
CONTACT	<b>Bob Erwin</b>	CONTACT	
ADDRESS	<b>2701 E Insight Way</b>	ADDRESS	<b>PO Box 731072</b>
CITY ST ZIP	<b>Chandler, Arizona 85286</b>	CITY ST ZIP	<b>Dallas, TX 75373</b>
TX	<b>480.366.7058</b>	TX	
FX		FX	
EMAIL	<b>TeamIL@insight.com</b>	EMAIL	<b>ach@insight.com</b>
COUNTY BILL TO INFORMATION:		COUNTY SHIP TO INFORMATION:	
DuPage County Finance Department 421 North County Farm Road Wheaton, IL 60187 TX: (630) 407-6193		DuPage County ETSB 421 North County Farm Road Wheaton, IL 60187 TX: (630) 550-7743 EMAIL: <a href="mailto:etsb911@dupagecounty.gov">etsb911@dupagecounty.gov</a>	

ALL MATERIALS MUST BE BID AND SHIPPED F.O.B. DESTINATION, DELIVERED AND INSTALLED  
(FREIGHT INCLUDED IN PRICE)

**REQUIRED FORMS TO BE COMPLETED, SIGNED AND RETURNED WITH BID**

1. IRS FORM W-9

This form can be found attached, or at the following link: <https://www.irs.gov/pub/irs-pdf/fw9.pdf>

2. REQUIRED VENDOR ETHICS DISCLOSURE STATEMENT

This form can be found attached, or at the following link: <https://www.dupageco.org/Finance/Procurement/1316/>

3. JOINT PURCHASING AGREEMENT

This form can be found attached.



# Required Vendor Ethics Disclosure Statement

Failure to complete and return this form may result in delay or cancellation of the County's Contractual Obligation.

Date: 4/19/2024

Company Name: Insight Public Sector, Inc.	Company Contact: Bob Erwin
Contact Phone: 480.366.7058	Contact Email: Bob.Erwin@Insight.com

### The DuPage County Procurement Ordinance requires the following written disclosures prior to award:

1. Every contractor, union, or vendor that is seeking or has previously obtained a contract, change orders to one (1) or more contracts, or two (2) or more individual contracts with the county resulting in an aggregate amount at or in excess of \$25,000, shall provide to Procurement Services Division a written disclosure of all political campaign contributions made by such contractor, union, or vendor within the current and previous calendar year to any incumbent county board member, county board chairman, or countywide elected official whose office the contract to be awarded will benefit. The contractor, union or vendor shall update such disclosure annually during the term of a multi-year contract and prior to any change order or renewal requiring approval by the county board. For purposes of this disclosure requirement, "contractor or vendor" includes owners, officers, managers, lobbyists, agents, consultants, bond counsel and underwriters counsel, subcontractors and corporate entities under the control of the contracting person, and political action committees to which the contracting person has made contributions

**NONE (check here) - If no contributions have been made**

Add Line	Recipient	Donor	Description (e.g. cash, type of item, in-kind services, etc.)	Amount/Value	Date Made
x					

2. All contractors and vendors who have obtained or are seeking contracts with the county shall disclose the names and contact information of their lobbyists, agents and representatives and all individuals who are or will be having contact with county officers or employees in relation to the contractor bid and shall update such disclosure with any changes that may occur.

**NONE (check here) - If no contacts have been made**

Add Line	Lobbyists, Agents and Representatives and all individuals who are or will be having contact with county officers or employees in relation to the contract or bid	Telephone	Email
x			

A contractor or vendor that knowingly violates these disclosure requirements is subject to penalties which may include, but are not limited to, the immediate cancellation of the contract and possible disbarment from future county contracts.

### Continuing disclosure is required, and I agree to update this disclosure form as follows:

- If information changes, within five (5) days of change, or prior to county action, whichever is sooner
- 30 days prior to the optional renewal of any contract
- Annual disclosure for multi-year contracts on the anniversary of said contract
- With any request for change order except those issued by the county for administrative adjustments

### The full text for the county's ethics and procurement policies and ordinances are available at:

<http://www.dupageco.org/CountyBoard/Policies/>

I hereby acknowledge that I have received, have read, and understand these requirements.

Authorized Signature

Printed Name

Erica Falchetti

Title

Director, Public Sector

Date

4/19/2024

Attach additional sheets if necessary. Sign each sheet and number each page. Page \_\_\_\_\_ of \_\_\_\_\_ (total number of pages)



## ETSB Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

---

**File #:** ETS-R-0043-24

**Agenda Date:** 6/12/2024

**Agenda #:** 7.D.1.

---

**RESOLUTION DECLARING EQUIPMENT, INVENTORY, AND/OR PROPERTY ON ATTACHMENT A,  
PURCHASED BY THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY, AS  
SURPLUS EQUIPMENT**

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage County is the ultimate owner of property purchased with 9-1-1 surcharge funds; and

WHEREAS, the radio items on Attachment A we purchased in 2011 for a combined cost of \$698,887, with 9-1-1 surcharge for use by the ETSB in its 9-1-1 DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) and are fully depreciated as of November 30, 2021. Further, the workstation items on Attachment A were purchased in 2016-2021 for a combined cost of \$54,721.21, with 9-1-1 surcharge for use by the ETSB in its 9-1-1 Computer Aided Dispatch (CAD) system; and

WHEREAS, the individual items on Attachment A are still serviceable but have been replaced as part of the end of life/end of support DEDIRS replacement radio project, and the equipment replacement cycle; and

WHEREAS, the 9-1-1 System Coordinator recommends DU PAGE ETS Board declare the items on Attachment A as Surplus Items to allow for disposal, reassignment, or sale of such personal property by the County of DuPage. Said transfer to be accomplished by separate resolution.

NOW, THEREFORE BE IT RESOLVED, that the ETS Board hereby declares the items on Attachment A as Surplus Items.

Enacted and approved this 12th day of June, 2024 at Wheaton, Illinois.

---

GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_

JEAN KACZMAREK, COUNTY CLERK

**Emergency Telephone System Board of DuPage County  
Attachment A Equipment List for Resale  
12-Jun-24**

**Includes legacy radios from: ADP and BEP**

<b>Item</b>	<b>Type</b>	<b>Serial Number</b>	<b>Asset Tag #</b>
1	APX7000	655CMB1131	000541
2	APX7000	655CMB1123	000542
3	APX7000	655CMB1125	000543
4	APX7000	655CMB1137	000544
5	APX7000	655CMB1124	000545
6	APX7000	655CMB1127	000546
7	APX7000	655CMB1128	000547
8	APX7000	655CMD1132	000548
9	APX7000	655CMD1129	000549
10	APX7000	655CMB1126	000550
11	APX7000	655CMB1111	000561
12	APX7000	655CMB1115	000562
13	APX7000	655CMB1108	000563
14	APX7000	655CMB1116	000564
15	APX7000	655CMB1117	000565
16	APX7000	655CMB1113	000566
17	APX7000	655CMB1114	000567
18	APX7000	655CMB1120	000568
19	APX7000	655CMB1107	000569
20	APX7000	655CMB1119	000570
21	APX7000	655CMB1118	000581
22	APX7000	655CMB1101	000582
23	APX7000	655CMB1104	000583
24	APX7000	655CMB1105	000584
25	APX7000	655CMB1102	000585
26	APX7000	655CMB1109	000586
27	APX7000	655CMB1112	000587
28	APX7000	655CMB1110	000588
29	APX7000	655CMB1106	000589
30	APX7000	655CMB1103	000590
31	APX7000	655CMB1064	000601
32	APX7000	655CMB1065	000602
33	APX7000	655CMB1061	000603
34	APX7000	655CMB1066	000604
35	APX7000	655CMB1062	000605



36	APX7000	655CMB1063	000606
37	APX7000	655CMB0259	000647
38	APX7000	655CMB0258	000648
39	APX7000	655CMB0263	000649
40	APX7000	655CMB0257	000650
41	APX7000	655CMB0264	000651
42	APX7000	655CMB0260	000652
43	APX7000	655CMB0262	000653
44	APX7000	655CMB0252	000654
45	APX7000	655CMB0261	000655
46	APX7000	655CMB0266	000656
47	APX7000	655CMB0391	000934
48	APX7000	655CMB0405	000935
49	APX7000	655CMB0401	000936
50	APX7000	655CMB0218	000987
51	APX7000	655CMB0212	000988
52	APX7000	655CMB0217	000989
53	APX7000	655CMB0211	000990
54	APX7000	655CMB0225	000991
55	APX7000	655CMB0220	000993
56	APX7000	655CMB0209	000994
57	APX7000	655CMB0210	000995
58	APX7000	655CMB0223	000996
59	APX7000	655CLZ8272	001297
60	APX7000	655CLZ8264	001300
61	APX7000	655CLZ8270	001301
62	APX7000	655CLZ8263	001303
63	APX7000	655CLZ8274	001305
64	APX7000	655CLZ8271	001306
65	APX7000	655CLZ8426	001308
66	APX7000	655CLZ8416	001309
67	APX7000	655CLZ8424	001310
68	APX7000	655CLZ8418	001311
69	APX7000	655CLZ8413	001312
70	APX7000	655CLZ8419	001313
71	APX7000	655CLZ8423	001314
72	APX7000	655CLZ8425	001315
73	APX7000	655CLZ8417	001316
74	APX7000	655CLZ8041	001351
75	APX7000	655CLZ8036	001353
76	APX7000	655CLZ8031	001354
77	APX7000	655CLZ8039	001355
78	APX7000	655CLZ8420	001837
79	APX7000	655CLZ8411	001838

80	APX7000	655CLZ8409	001839
81	APX7000	655CLZ8412	001840
82	APX7000	655CLZ8414	001841
83	APX7000	655CLZ8421	001843
84	APX7000	655CLZ8422	001844
85	APX7000	655CLZ8407	001845
86	APX7000	655CMB0590	002138
87	APX7000	655CMB0593	002139
88	APX7000	655CMB0594	002141
89	APX7000	655CMB0591	002142
90	APX7000	655CMT7480	002505
91	APX7000	655CMT7486	002506
92	APX7000	655CMT7489	002507
93	APX7000	655CMT7490	002508
94	APX7000	655CMT7483	002509
95	APX7000	655CMT7484	002510
96	APX7000	655CMT7481	002511
97	APX7000	655CMT7485	002512
98	APX7000	655CMT7488	002513
99	APX7000	655CMT7492	002514
100	APX7000	655CMT6680	002550
101	APX7000	655CMT6687	002551
102	APX7000	655CMT6678	002552
103	APX7000	655CMT6683	002553
104	APX7000	655CMT6685	002554
105	APX7000	655CMT6686	002555
106	APX7000	655CMT6684	002556
107	APX7000	655CMT6679	002557
108	APX7000	655CMT6681	002558
109	APX7000	655CMT6677	002559
110	APX7000	655CMT7314	002565
111	APX7000	655CMT7313	002566
112	APX7000	655CMT7319	002567
113	APX7000	655CMT7317	002568
114	APX7000	655CMT7316	002569
115	APX7000	655CMT7315	002570
116	APX7000	655CMT7305	002571
117	APX7000	655CMT7312	002572
118	APX7000	655CMT7318	002573
119	APX7000	655CMT7311	002574
120	CAD Workstation	GK17K93	020030
121	CAD Workstation	3X84KD3	004866
122	CAD Workstation	3X86KD3	004858
123	CAD Workstation	3VXGSD2	004656

124	CAD Workstation	3VWJSD2	004657
125	CAD Workstation	3VXLSD2	004662
126	CAD Workstation	1LLD243	010042
127	CAD Workstation	GK0SK93	020039
128	CAD Workstation	1LJD243	010046
129	CAD Workstation	1LMD243	004953
130	CAD Workstation	1LLG243	010048
131	CAD Workstation	1LMB243	010061
132	CAD Workstation	GK1FK93	020032
133	CAD Workstation	GK1CK93	020022
134	CAD Workstation	1LLH243	010059
135	CAD Workstation	1LLF243	005023
136	CAD Workstation	GK0NK93	020023
137	CAD Workstation	1LKC243	010055
138	CAD Workstation	1LLB243	010049
139	CAD Workstation	1LJG243	010058
140	CAD Workstation	1LLC243	010045
141	CAD Workstation	1LKD243	020050
142	CAD Workstation	1LJC243	010057
143	CAD Workstation	1LJF243	010053
144	CAD Workstation	1LKF243	010041
145	CAD Workstation	Unknown	004836
146	CAD Workstation	1LMF243	010050
147	CAD Workstation	GK18K93	020026
148	CAD Workstation	1LJB243	010060
149	CAD Workstation	1LKB243	010054
150	CAD Workstation	GK0PK93	020098
151	CAD Workstation	3X98KD3	004865
152	CAD Workstation	3X94KD3	004857
153	CAD Workstation	1LJJ243	010062
154	CAD Workstation	1LKJ243	010056
155	CAD Workstation	Unknown	004854
156	CAD Workstation	Unknown	004856
157	CAD Workstation	3X83KD3	004851
158	CAD Workstation	3TH7CP2	010162
159	CAD Workstation	3THTMN3	010161
160	CAD Workstation	BCZKBM2	004847
161	CAD Workstation	3TMTMN2	010167
162	CAD Workstation	BD0KBM2	004962
163	CAD Workstation	COMJBM2	004958
164	CAD Workstation	3TKVMN2	010163
165	CAD Workstation	3X92KD3	Unknown
166	Various monitors qty 54 \$131.55 each		



## ETSB Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

**File #:** ETS-R-0044-24

**Agenda Date:** 6/12/2024

**Agenda #:** 7.D.2.

---

**RESOLUTION APPROVING THE TRANSFER OF INVENTORY FROM THE COUNTY OF DU PAGE ON BEHALF OF THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY TO THE ADDISON CONSOLIDATED DISPATCH CENTER**

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage County is the ultimate owner of property purchased with 9-1-1 surcharge funds; and

WHEREAS, the five (5) workstations (Surplus Items) on Attachment A were procured in 2021 and 2016 for Computer Aided Dispatch (CAD) within the Public Safety Answering Points (PSAPs) for an amount of \$7,444.57; and

WHEREAS, the 9-1-1 Coordinator recommends DU PAGE ETS Board approval for the transfer of the Surplus Items listed on Attachment A of this resolution to the Addison Consolidated Dispatch Center (ACDC); and

WHEREAS, DuPage County further declares that these Surplus Items have been properly declared to be surplus by separate resolution; and

WHEREAS, the individual items on Attachment A are still serviceable but have been replaced as part of the equipment replacement cycle; and

NOW THEREFORE, BE IT RESOLVED, that DU PAGE ETS BOARD approve the transfer of the five (5) workstations (Surplus Items) on Attachment A to the Addison Consolidated Dispatch Center.

Enacted and approved this 12th day of June, 2024 at Wheaton, Illinois.

---

GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_

JEAN KACZMAREK, COUNTY CLERK

**Emergency Telephone System Board of DuPage County**  
**Attachment A Equipment List for Resale**  
**12-Jun-24**

<b>Item</b>	<b>Type</b>	<b>Serial Number</b>	<b>Asset Tag #</b>
1	CAD Workstation	GK17K93	020030
2	CAD Workstation	3X84KD3	004866
3	CAD Workstation	3X86KD3	004858
4	CAD Workstation	3VXGSD2	004656
5	CAD Workstation	3VWJSD2	004657



## ETSB CB Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

---

**File #:** ETS-R-0045-24

**Agenda Date:** 6/12/2024

**Agenda #:** 15.A.

---

RESOLUTION APPROVING THE SALE OF SURPLUS ITEMS FROM THE COUNTY OF DU PAGE ON BEHALF OF THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY TO THE BOARD OF TRUSTEES OF ILLINOIS STATE UNIVERSITY ON BEHALF OF ILLINOIS STATE UNIVERSITY EMERGENCY MANAGEMENT

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage County is the ultimate owner of property purchased with 9-1-1 surcharge funds; and

WHEREAS, the DU PAGE ETS Board previously designated 519 portable radios listed on Attachment A of this resolution as surplus in ETS Resolutions ETS-R-0005-24 and ETS-R-0043-24; and

WHEREAS, the 9-1-1 System Coordinator recommends DU PAGE ETS Board approval for the sale of five hundred nineteen (519) portable radios listed on Attachment A of this resolution to the Board of Trustees of Illinois State University on behalf of Illinois State University Emergency Management; and

WHEREAS, after consultation with the Procurement Office and Finance Director, DuPage County finds and determines that the Surplus Items are no longer necessary and cannot be utilized by another office or department of County government.

NOW THEREFORE, BE IT RESOLVED, that DU PAGE ETS BOARD approves the sale of five hundred nineteen (519) portable radios on Attachment A to the Board of Trustees of Illinois State University on

behalf of Illinois State University Emergency Management.

Enacted and approved this 25th day of June, 2024 at Wheaton, Illinois.

---

GREG SCHWARZE, CHAIR  
EMERGENCY TELEPHONE SYSTEM BOARD

---

DEBORAH A. CONROY, CHAIR  
DU PAGE COUNTY BOARD

Attest: \_\_\_\_\_  
JEAN KACZMAREK, COUNTY CLERK

## SALES AGREEMENT

Contract No.: **24DEDIRS003**

Dated: **June 12, 2024**

This is an Agreement by and between The County of DuPage and Emergency Telephone System Board of DuPage County, hereafter called SELLER, and The Board of Trustees of Illinois State University on behalf of Emergency Management, Normal, Illinois, a public safety entity, hereafter called BUYER.

In consideration of the mutual undertakings herein contained, the parties hereto agree as follows:

1. **SALE:** SELLER agrees to sell to BUYER and BUYER agrees to purchase from SELLER portable radios and accessories listed in Attachment A (referred to as the "Equipment") in accordance with the terms and conditions specified herein.

2. **SALE PRICE:** The Sale Price of the Equipment:

**\$500.00** per APX7000 dual band 7/800 UHF portable radio in "as is condition".

Radio mics and chargers will be provided one per portable also in "as is condition" at no charge if SELLER has available functioning stock. Chargers will be provided in a 1:1 relationship including multi-chargers. (For Example: 6 portables = 1 multi-charger unit).

3. **PAYMENT:** BUYER agrees to pay SELLER pursuant to the Illinois Prompt Payment Act (30 ILCS 540). The SELLER will invoice BUYER upon delivery of equipment as shown in Attachment A. The BUYER may remit all costs at any time during the payment period.

4. **CALIBRATION EQUIPMENT:** Under this sale contract beginning on the day of delivery of the Equipment to ninety (90) days thereafter, SELLER will allow BUYER to calibrate the Equipment using SELLER'S calibration device. Thereafter, from the date of the execution of this contract until June 30, 2032, the SELLER will allow the BUYER to rent a calibration device to calibrate the APX7000 radios for a cost of \$2000.00 per calibration session. The SELLER hereby notifies the BUYER that the SELLER will not pay to update any software required to maintain the calibration equipment for use with the APX7000 series. The SELLER will, however, advise the BUYER of such requirements and discuss options for upgrades at such time.

BUYER must provide SELLER 30 days notice of request to reserve and use calibration equipment. BUYER agrees that the BUYER is responsible for any damage other than normal wear and tear sustained to the unit while in BUYER'S possession and will make proper restitution for repairs or replacement of parts and equipment to make the calibration equipment whole.

BUYER has expressed an interest in purchasing calibration equipment should SELLER decide to surplus equipment. SELLER agrees to notify BUYER if such equipment becomes available for sale according to DuPage County ordinance and state statute. BUYER will also advise SELLER of the fair market value of such equipment for purchase.



5. **DELIVERY:** BUYER shall be responsible for the pickup at 420 County Farm Road, Winfield, Illinois of all items on Attachment A.
6. **WARRANTY: SELLER MAKES NO OTHER WARRANTY, EXPRESS OR IMPLIED, AS TO THE DESIGN, OPERATION, OR AS TO THE QUALITY OF THE MATERIAL OR WORKMANSHIP IN, THE EQUIPMENT AND ALL WARRANTIES INCLUDING WARRANTIES OF, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OF THE EQUIPMENT ARE HEREBY EXCLUDED. BUYER AGREES THAT SELLER WILL IN NO EVENT BE LIABLE FOR DAMAGES ARISING IN STRICT LIABILITY OR FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, HOWEVER ARISING. SELLER'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE PURCHASE PRICE OF SUCH ITEM OF EQUIPMENT SET FORTH IN THIS AGREEMENT.**

Upon pick up of the items listed in Attachment A, both parties will observe the functional operation of the equipment. If any radio is found not to be in functional operation, SELLER will provide a replacement radio if one is available or will subtract that unit from the total number sold and final price if not available. Functional Operation will consist of the ability of the unit to power on at the time of sale.

7. **TITLE:** Title to the Equipment free and clear of all liens, claims and encumbrances of any kind shall vest in BUYER upon final payment by BUYER to SELLER of the full Sale Price required to be paid pursuant to Paragraph 3 hereof.
8. **NOTICES:** Any notice hereunder shall be in writing and shall be deemed to be given when delivered, including but not limited to overnight courier or electronic transmission or, if mailed, on the third day after mailing by registered or certified mail, postage prepaid and addressed to BUYER or SELLER at its respective address shown on the preamble to this Agreement, or to either party at such other address it has designated as its address for purposes of notice hereunder.
9. **FORUM SELECTION, CHOICE OF LAW, AND INDEMNITY:**
  - A. The venue for all disputes arising out of this contract will be exclusively in the circuit court for the Eighteenth Judicial Circuit in DuPage County, Illinois;
  - B. This contract shall be governed by the law of the State of Illinois including all matters of construction, validity, performance, and enforcement; and
  - C. It is understood and agreed by the Parties that, except as otherwise provided within this Agreement, neither SELLER nor BUYER shall be liable for any negligent or wrongful acts, either of commission or omission, chargeable to the other, unless such liability is imposed by law, and that this agreement shall not be construed as seeking to either enlarge or diminish any obligation or duty owed by one party against the other or against a third party. Notwithstanding this agreement nothing contained herein shall be deemed a waiver of the SELLER or the County of DuPage's defenses under the Illinois Local Government and Governmental Employees Tort Liability Act.

#### **10. MISCELLANEOUS**

- A. This Agreement constitutes the entire agreement between SELLER and BUYER with respect to the sale and purchase of the Equipment on Attachment A and supersedes all

prior and concurrent offers, promises, representations, negotiations, discussions, and agreements that may have been made in connection with the sale of the Equipment. No representation or statement not contained herein shall be binding upon SELLER or BUYER as a warranty or otherwise unless in writing and executed by the party to be bound thereby. If BUYER does not sign this Agreement and return the signed copy of this Agreement to SELLER within sixty (60) days of the receipt of the Agreement, this Agreement may be voided at SELLER'S election.

- B. BUYER shall not assign its rights under this Agreement unless it has obtained the prior written consent of SELLER. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective successors and permitted assigns.
- C. This Agreement shall be governed by construed in accordance with the internal laws of the State of Illinois including all matters of construction, validity, performance, and enforcement.
- D. This Agreement is subject to acceptance by SELLER at its offices referred to in the preamble and shall only become effective on the date thereof.
- E. No revision or modification of this Agreement shall be effective unless it is in writing and signed by duly authorized officers of BUYER and SELLER.
- F. BUYER is responsible for arranging for the installation of used equipment and for notifying BUYER'S maintenance provider that used equipment has been installed.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed and do each hereby warrant and represent that its signatory whose signature appears below has been and is on the date of this Agreement duly authorized by all necessary and appropriate corporate action to execute this Agreement.

If this Agreement is not executed by both parties and returned to SELLER within sixty (60) days of receipt, SELLER may terminate this Agreement without notice.

**Emergency Telephone System Board  
Of DuPage County**

**BUYER: The Board of Trustees of  
Illinois State University**

By: \_\_\_\_\_  
Greg Schwarze, Chair

By: \_\_\_\_\_

Title: Director of Purchases

Date: \_\_\_\_\_

Date: 6/6/24

**DuPage County Board**

By: \_\_\_\_\_  
Deborah A. Conroy, Chair

Date: \_\_\_\_\_

Emergency Telephone System Board of DuPage County  
Attachment A DEDIRS Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
1	APX7000 7/800 UHF Dual Band	655CMB0224	000749
2	APX7000 7/800 UHF Dual Band	655CMB0312	000794
3	APX7000 7/800 UHF Dual Band	655CMB0317	000795
4	APX7000 7/800 UHF Dual Band	655CMB0460	000768
5	APX7000 7/800 UHF Dual Band	655CMB0273	000658
6	APX7000 7/800 UHF Dual Band	655CMB0369	000738
7	APX7000 7/800 UHF Dual Band	655CMB0497	000690
8	APX7000 7/800 UHF Dual Band	655CMB0525	001023
9	APX7000 7/800 UHF Dual Band	655CMB0453	000767
10	APX7000 7/800 UHF Dual Band	655CLZ8343	001512
11	APX7000 7/800 UHF Dual Band	655CLZ8245	001444
12	APX7000 7/800 UHF Dual Band	655CMB0489	000691
13	APX7000 7/800 UHF Dual Band	655CMB0268	000657
14	APX7000 7/800 UHF Dual Band	655CMB0387	000743
15	APX7000 7/800 UHF Dual Band	655CMB0219	000751
16	APX7000 7/800 UHF Dual Band	655CMB0464	000770
17	APX7000 7/800 UHF Dual Band	655CLZ8344	001508
18	APX7000 7/800 UHF Dual Band	655CMB0288	000638
19	APX7000 7/800 UHF Dual Band	655CMB0289	000637
20	APX7000 7/800 UHF Dual Band	655CMB0463	000769
21	APX7000 7/800 UHF Dual Band	655CMB0271	000663
22	APX7000 7/800 UHF Dual Band	655CMB0316	000788
23	APX7000 7/800 UHF Dual Band	655CMB0370	000737
24	APX7000 7/800 UHF Dual Band	655CMB0462	000774
25	APX7000 7/800 UHF Dual Band	655CMB0465	000771
26	APX7000 7/800 UHF Dual Band	655CMB0509	001019
27	APX7000 7/800 UHF Dual Band	655CMB0523	001024
28	APX7000 7/800 UHF Dual Band	655CLZ8350	001507
29	APX7000 7/800 UHF Dual Band	655CMB0319	000793
30	APX7000 7/800 UHF Dual Band	655CMB0459	000773
31	APX7000 7/800 UHF Dual Band	655CLZ8240	001439
32	APX7000 7/800 UHF Dual Band	655CMB0313	000789
33	APX7000 7/800 UHF Dual Band	655CLZ8342	001510
34	APX7000 7/800 UHF Dual Band	655CMB0490	000694
35	APX7000 7/800 UHF Dual Band	655CNM2912	004125
36	APX7000 7/800 UHF Dual Band	655CLZ8251	001446
37	APX7000 7/800 UHF Dual Band	655CMB0308	000787
38	APX7000 7/800 UHF Dual Band	655CMB0521	001017
39	APX7000 7/800 UHF Dual Band	655CLZ8248	001438
40	APX7000 7/800 UHF Dual Band	655CMB0314	000790
41	APX7000 7/800 UHF Dual Band	655CLZ8244	001441
42	APX7000 7/800 UHF Dual Band	655CMB0383	000739
43	APX7000 7/800 UHF Dual Band	655CMB0311	000792
44	APX7000 7/800 UHF Dual Band	655CMB0280	000661
45	APX7000 7/800 UHF Dual Band	655CMB0495	000695
46	APX7000 7/800 UHF Dual Band	655CLZ8235	001440

47	APX7000 7/800 UHF Dual Band	655CMB0292	000639
48	APX7000 7/800 UHF Dual Band	655CLZ8336	001515
49	APX7000 7/800 UHF Dual Band	655CMB0374	000741
50	APX7000 7/800 UHF Dual Band	655CMB0526	001018
51	APX7000 7/800 UHF Dual Band	655CMB0269	000664
52	APX7000 7/800 UHF Dual Band	655CMB0270	000659
53	APX7000 7/800 UHF Dual Band	655CLZ8242	001442
54	APX7000 7/800 UHF Dual Band	655CMB0375	000745
55	APX7000 7/800 UHF Dual Band	655CMB0318	000791
56	APX7000 7/800 UHF Dual Band	655CMB0277	000660
57	APX7000 7/800 UHF Dual Band	655CMB0156	000627
58	APX7000 7/800 UHF Dual Band	655CMB0189	000976
59	APX7000 7/800 UHF Dual Band	655CMB0654	002223
60	APX7000 7/800 UHF Dual Band	655CMB0131	000671
61	APX7000 7/800 UHF Dual Band	655CLZ8010	001465
62	APX7000 7/800 UHF Dual Band	655CLZ8011	001463
63	APX7000 7/800 UHF Dual Band	655CMB0234	001012
64	APX7000 7/800 UHF Dual Band	655CMB0187	000807
65	APX7000 7/800 UHF Dual Band	655CMB0174	000814
66	APX7000 7/800 UHF Dual Band	655CMB0151	000635
67	APX7000 7/800 UHF Dual Band	655CMB0179	000811
68	APX7000 7/800 UHF Dual Band	655CMB0245	001016
69	APX7000 7/800 UHF Dual Band	655CMB0144	000670
70	APX7000 7/800 UHF Dual Band	655CMB0154	000632
71	APX7000 7/800 UHF Dual Band	655CMB0201	000971
72	APX7000 7/800 UHF Dual Band	655CLZ8006	001461
73	APX7000 7/800 UHF Dual Band	655CMB0638	002221
74	APX7000 7/800 UHF Dual Band	655CMB0133	000680
75	APX7000 7/800 UHF Dual Band	655CMB0134	000681
76	APX7000 7/800 UHF Dual Band	655CMB0136	000682
77	APX7000 7/800 UHF Dual Band	655CMB0138	000684
78	APX7000 7/800 UHF Dual Band	655CMB0141	000676
79	APX7000 7/800 UHF Dual Band	655CMB0149	000634
80	APX7000 7/800 UHF Dual Band	655CMB0132	000679
81	APX7000 7/800 UHF Dual Band	655CMB0148	000630
82	APX7000 7/800 UHF Dual Band	655CMB0142	000668
83	APX7000 7/800 UHF Dual Band	655CMB0163	000631
84	APX7000 7/800 UHF Dual Band	655CMB0155	000628
85	APX7000 7/800 UHF Dual Band	655CMB0147	000675
86	APX7000 7/800 UHF Dual Band	655CMB0137	000683
87	APX7000 7/800 UHF Dual Band	655CMB0143	000673
88	APX7000 7/800 UHF Dual Band	655CMB0135	000674
89	APX7000 7/800 UHF Dual Band	655CMB0157	000633
90	APX7000 7/800 UHF Dual Band	655CMB0294	000646
91	APX7000 7/800 UHF Dual Band	655CMB0182	000812
92	APX7000 7/800 UHF Dual Band	655CMB0175	000808
93	APX7000 7/800 UHF Dual Band	655CMB0178	000810
94	APX7000 7/800 UHF Dual Band	655CMB0197	000969
95	APX7000 7/800 UHF Dual Band	655CMB0199	000972
96	APX7000 7/800 UHF Dual Band	655CMB0188	000967

97	APX7000 7/800 UHF Dual Band	655CMB0194	000973
98	APX7000 7/800 UHF Dual Band	655CMB0198	000974
99	APX7000 7/800 UHF Dual Band	655CLZ8003	001458
100	APX7000 7/800 UHF Dual Band	655CLZ8004	001460
101	APX7000 7/800 UHF Dual Band	655CMB0150	000629
102	APX7000 7/800 UHF Dual Band	655CMB0146	000669
103	APX7000 7/800 UHF Dual Band	655CMB0242	001010
104	APX7000 7/800 UHF Dual Band	655CMB0247	001011
105	APX7000 7/800 UHF Dual Band	655CMB0239	001009
106	APX7000 7/800 UHF Dual Band	655CMB0243	001015
107	APX7000 7/800 UHF Dual Band	655CMB0173	000809
108	APX7000 7/800 UHF Dual Band	655CMB0190	000968
109	APX7000 7/800 UHF Dual Band	655CMB0246	001014
110	APX7000 7/800 UHF Dual Band	655CMT7535	001268
111	APX7000 7/800 UHF Dual Band	655CLZ8002	001459
112	APX7000 7/800 UHF Dual Band	655CLZ8005	001466
113	APX7000 7/800 UHF Dual Band	655CLZ8012	001457
114	APX7000 7/800 UHF Dual Band	655CLZ8009	001462
115	APX7000 7/800 UHF Dual Band	655CMB0636	002222
116	APX7000 7/800 UHF Dual Band	655CMB1074	002099
117	APX7000 7/800 UHF Dual Band	655CLZ7891	001770
118	APX7000 7/800 UHF Dual Band	655CLZ7888	001773
119	APX7000 7/800 UHF Dual Band	655CMB0791	001144
120	APX7000 7/800 UHF Dual Band	655CMB0793	001139
121	APX7000 7/800 UHF Dual Band	655CMB0797	001145
122	APX7000 7/800 UHF Dual Band	655CMB0916	001072
123	APX7000 7/800 UHF Dual Band	655CMB1068	002105
124	APX7000 7/800 UHF Dual Band	655CMB1071	002102
125	APX7000 7/800 UHF Dual Band	655CMB1070	002101
126	APX7000 7/800 UHF Dual Band	655CMB1099	002116
127	APX7000 7/800 UHF Dual Band	655CMB0800	001140
128	APX7000 7/800 UHF Dual Band	655CMB0918	001074
129	APX7000 7/800 UHF Dual Band	655CMB0909	001071
130	APX7000 7/800 UHF Dual Band	655CMB0795	001137
131	APX7000 7/800 UHF Dual Band	655CMB0919	001073
132	APX7000 7/800 UHF Dual Band	655CLZ7901	001775
133	APX7000 7/800 UHF Dual Band	655CLZ7883	001771
134	APX7000 7/800 UHF Dual Band	655CLZ7885	001776
135	APX7000 7/800 UHF Dual Band	655CMB0913	001069
136	APX7000 7/800 UHF Dual Band	655CMB0796	001141
137	APX7000 7/800 UHF Dual Band	655CMB0799	001142
138	APX7000 7/800 UHF Dual Band	655CMB0912	001075
139	APX7000 7/800 UHF Dual Band	655CLZ7887	001769
140	APX7000 7/800 UHF Dual Band	655CMB0792	001143
141	APX7000 7/800 UHF Dual Band	655CMB0910	001067
142	APX7000 7/800 UHF Dual Band	655CLZ7882	001772
143	APX7000 7/800 UHF Dual Band	655CMB1075	002106
144	APX7000 7/800 UHF Dual Band	655CMB0923	000477
145	APX7000 7/800 UHF Dual Band	655CMB0883	000452
146	APX7000 7/800 UHF Dual Band	655CMB0815	000437

147	APX7000 7/800 UHF Dual Band	655CMB0928	000478
148	APX7000 7/800 UHF Dual Band	655CMB0926	000480
149	APX7000 7/800 UHF Dual Band	655CMB1069	002107
150	APX7000 7/800 UHF Dual Band	655CMB1067	002100
151	APX7000 7/800 UHF Dual Band	655CMB0915	001068
152	APX7000 7/800 UHF Dual Band	655CNM2916	004242
153	APX7000 7/800 UHF Dual Band	655CNM2973	004147
154	APX7000 7/800 UHF Dual Band	655CNM2932	004229
155	APX7000 7/800 UHF Dual Band	655CNM2964	004131
156	APX7000 7/800 UHF Dual Band	655CNM2937	004159
157	APX7000 7/800 UHF Dual Band	655CNM2924	004162
158	APX7000 7/800 UHF Dual Band	655CNM2955	004226
159	APX7000 7/800 UHF Dual Band	655CNM2944	004161
160	APX7000 7/800 UHF Dual Band	655CNM2930	004237
161	APX7000 7/800 UHF Dual Band	655CNM2892	004123
162	APX7000 7/800 UHF Dual Band	655CNM2906	004122
163	APX7000 7/800 UHF Dual Band	655CNM2904	004126
164	APX7000 7/800 UHF Dual Band	655CNM2926	004223
165	APX7000 7/800 UHF Dual Band	655CNM2931	004160
166	APX7000 7/800 UHF Dual Band	655CNM2928	004228
167	APX7000 7/800 UHF Dual Band	655CNM2918	004235
168	APX7000 7/800 UHF Dual Band	655CNM2875	004175
169	APX7000 7/800 UHF Dual Band	655CNM2913	004120
170	APX7000 7/800 UHF Dual Band	655CNM2954	004203
171	APX7000 7/800 UHF Dual Band	655CMT7521	001269
172	APX7000 7/800 UHF Dual Band	655CNM2952	004224
173	APX7000 7/800 UHF Dual Band	655CNM2929	004156
174	APX7000 7/800 UHF Dual Band	655CNM2927	004157
175	APX7000 7/800 UHF Dual Band	655CNM2873	004168
176	APX7000 7/800 UHF Dual Band	655CNM2871	004166
177	APX7000 7/800 UHF Dual Band	655CNM2947	004233
178	APX7000 7/800 UHF Dual Band	655CNM2959	004202
179	APX7000 7/800 UHF Dual Band	655CNM2978	004135
180	APX7000 7/800 UHF Dual Band	655CNM2945	004232
181	APX7000 7/800 UHF Dual Band	655CNM2920	004236
182	APX7000 7/800 UHF Dual Band	655CNM2902	004124
183	APX7000 7/800 UHF Dual Band	655CNM2935	004240
184	APX7000 7/800 UHF Dual Band	655CNM2921	004247
185	APX7000 7/800 UHF Dual Band	655CNM2942	004163
186	APX7000 7/800 UHF Dual Band	655CNM2917	004165
187	APX7000 7/800 UHF Dual Band	655CNM2940	004239
188	APX7000 7/800 UHF Dual Band	655CNM2867	004172
189	APX7000 7/800 UHF Dual Band	655CNM2872	004171
190	APX7000 7/800 UHF Dual Band	655CMB0287	000615
191	APX7000 7/800 UHF Dual Band	655CMB0457	000625
192	APX7000 7/800 UHF Dual Band	655CMB0283	000613
193	APX7000 7/800 UHF Dual Band	655CMB0473	000714
194	APX7000 7/800 UHF Dual Band	655CMB0284	000609
195	APX7000 7/800 UHF Dual Band	655CLZ8019	001830
196	APX7000 7/800 UHF Dual Band	655CLZ8018	001831

197	APX7000 7/800 UHF Dual Band	655CLZ8007	001829
198	APX7000 7/800 UHF Dual Band	655CLZ8008	001828
199	APX7000 7/800 UHF Dual Band	655CMB0279	000611
200	APX7000 7/800 UHF Dual Band	655CLZ8014	001833
201	APX7000 7/800 UHF Dual Band	655CLZ8021	001832
202	APX7000 7/800 UHF Dual Band	655CMB0286	000610
203	APX7000 7/800 UHF Dual Band	655CLZ8016	001836
204	APX7000 7/800 UHF Dual Band	655CMB0274	000616
205	APX7000 7/800 UHF Dual Band	655CMB0454	000622
206	APX7000 7/800 UHF Dual Band	655CMB0281	000608
207	APX7000 7/800 UHF Dual Band	655CMB0285	000614
208	APX7000 7/800 UHF Dual Band	655CLZ8020	001834
209	APX7000 7/800 UHF Dual Band	655CLZ8017	001835
210	APX7000 7/800 UHF Dual Band	655CMB0282	000612
211	APX7000 7/800 UHF Dual Band	655CMB0467	000626
212	APX7000 7/800 UHF Dual Band	655CMB1122	000598
213	APX7000 7/800 UHF Dual Band	655CMB0475	000709
214	APX7000 7/800 UHF Dual Band	655CMB0468	000707
215	APX7000 7/800 UHF Dual Band	655CMB1121	000600
216	APX7000 7/800 UHF Dual Band	655CMB0471	000716
217	APX7000 7/800 UHF Dual Band	655CMB1136	000597
218	APX7000 7/800 UHF Dual Band	655CMB0455	000623
219	APX7000 7/800 UHF Dual Band	655CMB1133	000594
220	APX7000 7/800 UHF Dual Band	655CMB0476	000708
221	APX7000 7/800 UHF Dual Band	655CMB1130	000599
222	APX7000 7/800 UHF Dual Band	655CMB0276	000607
223	APX7000 7/800 UHF Dual Band	655CMB0470	000715
224	APX7000 7/800 UHF Dual Band	655CMB0469	000711
225	APX7000 7/800 UHF Dual Band	655CMB1134	000592
226	APX7000 7/800 UHF Dual Band	655CMB0477	000713
227	APX7000 7/800 UHF Dual Band	655CMB1139	000596
228	APX7000 7/800 UHF Dual Band	655CMB1138	000593
229	APX7000 7/800 UHF Dual Band	655CMB1140	000591
230	APX7000 7/800 UHF Dual Band	655CMB0474	000712
231	APX7000 7/800 UHF Dual Band	655CMB0456	000624
232	APX7000 7/800 UHF Dual Band	655CMB0360	000764
233	APX7000 7/800 UHF Dual Band	655CMB0298	000778
234	APX7000 7/800 UHF Dual Band	655CMB0254	000718
235	APX7000 7/800 UHF Dual Band	655CMB0255	000722
236	APX7000 7/800 UHF Dual Band	655CLZ8338	001324
237	APX7000 7/800 UHF Dual Band	655CLZ8351	001325
238	APX7000 7/800 UHF Dual Band	655CMB0450	000619
239	APX7000 7/800 UHF Dual Band	655CMB0547	000734
240	APX7000 7/800 UHF Dual Band	655CMB0305	000784
241	APX7000 7/800 UHF Dual Band	655CMB0540	000727
242	APX7000 7/800 UHF Dual Band	655CMB0251	000724
243	APX7000 7/800 UHF Dual Band	655CMB0307	000777
244	APX7000 7/800 UHF Dual Band	655CMB0367	000761
245	APX7000 7/800 UHF Dual Band	655CLZ8349	001320
246	APX7000 7/800 UHF Dual Band	655CMB0448	000617

247	APX7000 7/800 UHF Dual Band	655CLZ8032	001350
248	APX7000 7/800 UHF Dual Band	655CMB0250	000717
249	APX7000 7/800 UHF Dual Band	655CMB0355	000760
250	APX7000 7/800 UHF Dual Band	655CMB0544	000729
251	APX7000 7/800 UHF Dual Band	655CMB0304	000781
252	APX7000 7/800 UHF Dual Band	655CMB0248	000726
253	APX7000 7/800 UHF Dual Band	655CMB0449	000618
254	APX7000 7/800 UHF Dual Band	655CMB0543	000731
255	APX7000 7/800 UHF Dual Band	655CMB0541	000736
256	APX7000 7/800 UHF Dual Band	655CLZ8348	001322
257	APX7000 7/800 UHF Dual Band	655CMB0267	000723
258	APX7000 7/800 UHF Dual Band	655CMB0306	000779
259	APX7000 7/800 UHF Dual Band	655CMB0366	000763
260	APX7000 7/800 UHF Dual Band	655CMB0302	000783
261	APX7000 7/800 UHF Dual Band	655CLZ8353	001321
262	APX7000 7/800 UHF Dual Band	655CMB0253	000720
263	APX7000 7/800 UHF Dual Band	655CLZ8034	001347
264	APX7000 7/800 UHF Dual Band	655CMB0545	000733
265	APX7000 7/800 UHF Dual Band	655CMB0293	000785
266	APX7000 7/800 UHF Dual Band	655CMB0538	000728
267	APX7000 7/800 UHF Dual Band	655CLZ8340	001326
268	APX7000 7/800 UHF Dual Band	655CMB0300	000782
269	APX7000 7/800 UHF Dual Band	655CMB0249	000725
270	APX7000 7/800 UHF Dual Band	655CLZ8035	001348
271	APX7000 7/800 UHF Dual Band	655CMB0353	000759
272	APX7000 7/800 UHF Dual Band	655CMB0265	000721
273	APX7000 7/800 UHF Dual Band	655CMB0365	000762
274	APX7000 7/800 UHF Dual Band	655CMB0546	000735
275	APX7000 7/800 UHF Dual Band	655CMB0299	000780
276	APX7000 7/800 UHF Dual Band	655CMB0542	000732
277	APX7000 7/800 UHF Dual Band	655CMB0491	000688
278	APX7000 7/800 UHF Dual Band	655CMB0363	000757
279	APX7000 7/800 UHF Dual Band	655CMB0256	000719
280	APX7000 7/800 UHF Dual Band	655CMB0364	000766
281	APX7000 7/800 UHF Dual Band	655CLZ8354	001319
282	APX7000 7/800 UHF Dual Band	655CMB0362	000758
283	APX7000 7/800 UHF Dual Band	655CLZ8352	001323
284	APX7000 7/800 UHF Dual Band	655CMB0539	000730
285	APX7000 7/800 UHF Dual Band	655CMB0356	000765
286	APX7000 7/800 UHF Dual Band	655CLZ8038	001349
287	APX7000 7/800 UHF Dual Band	655CMB0452	000621
288	APX7000 7/800 UHF Dual Band	655CMB0451	000620
289	APX7000 7/800 UHF Dual Band	655CMB0390	003051
290	APX7000 7/800 UHF Dual Band	655CMB0595	002140
291	APX7000 7/800 UHF Dual Band	655CMB0344	003082
292	APX7000 7/800 UHF Dual Band	655CMB0513	003099
293	APX7000 7/800 UHF Dual Band	655CMB0511	003103
294	APX7000 7/800 UHF Dual Band	655CMX2975	002894
295	APX7000 7/800 UHF Dual Band	655CMB0434	003091
296	APX7000 7/800 UHF Dual Band	655CNM2936	004245



297	APX7000 7/800 UHF Dual Band	655CMX2974	002896
298	APX7000 7/800 UHF Dual Band	655CMX2980	002892
299	APX7000 7/800 UHF Dual Band	655CMB0358	003013
300	APX7000 7/800 UHF Dual Band	655CMB0592	002143
301	APX7000 7/800 UHF Dual Band	655CMB0339	003080
302	APX7000 7/800 UHF Dual Band	655CMB0167	003046
303	APX7000 7/800 UHF Dual Band	655CMB0340	003085
304	APX7000 7/800 UHF Dual Band	655CMB0439	003076
305	APX7000 7/800 UHF Dual Band	655CMB0232	003032
306	APX7000 7/800 UHF Dual Band	655CMB0237	003036
307	APX7000 7/800 UHF Dual Band	655CMB0520	003100
308	APX7000 7/800 UHF Dual Band	655CMB0160	003044
309	APX7000 7/800 UHF Dual Band	655CMB0162	003043
310	APX7000 7/800 UHF Dual Band	655CMB0517	003101
311	APX7000 7/800 UHF Dual Band	655CMB0446	003092
312	APX7000 7/800 UHF Dual Band	655CMB0437	003089
313	APX7000 7/800 UHF Dual Band	655CMB0354	003019
314	APX7000 7/800 UHF Dual Band	655CMB0337	003077
315	APX7000 7/800 UHF Dual Band	655CMB0403	003053
316	APX7000 7/800 UHF Dual Band	655CMB0357	003018
317	APX7000 7/800 UHF Dual Band	655CMB0351	003017
318	APX7000 7/800 UHF Dual Band	655CMB0352	003015
319	APX7000 7/800 UHF Dual Band	655CMB0441	003093
320	APX7000 7/800 UHF Dual Band	655CMB0359	003011
321	APX7000 7/800 UHF Dual Band	655CMB0230	003035
322	APX7000 7/800 UHF Dual Band	655CMB0236	003038
323	APX7000 7/800 UHF Dual Band	655CMB0429	003072
324	APX7000 7/800 UHF Dual Band	655CMB0442	003095
325	APX7000 7/800 UHF Dual Band	655CMB0349	003014
326	APX7000 7/800 UHF Dual Band	655CMB0428	003069
327	APX7000 7/800 UHF Dual Band	655CMB0338	003078
328	APX7000 7/800 UHF Dual Band	655CMB0233	003039
329	APX7000 7/800 UHF Dual Band	655CMB0435	003073
330	APX7000 7/800 UHF Dual Band	655CMB0159	003047
331	APX7000 7/800 UHF Dual Band	655CMB0402	003050
332	APX7000 7/800 UHF Dual Band	655CMB0161	003040
333	APX7000 7/800 UHF Dual Band	655CMB0335	003086
334	APX7000 7/800 UHF Dual Band	655CMB0392	003054
335	APX7000 7/800 UHF Dual Band	655CMB0515	003106
336	APX7000 7/800 UHF Dual Band	655CMB0348	003016
337	APX7000 7/800 UHF Dual Band	655CMB0165	003042
338	APX7000 7/800 UHF Dual Band	655CMB0229	003030
339	APX7000 7/800 UHF Dual Band	655CMB0153	003048
340	APX7000 7/800 UHF Dual Band	655cmb0432	003090
341	APX7000 7/800 UHF Dual Band	655CMT7513	002521
342	APX7000 7/800 UHF Dual Band	655CMB0925	000474
343	APX7000 7/800 UHF Dual Band	655CMT7499	002502
344	APX7000 7/800 UHF Dual Band	655CMB0606	002131
345	APX7000 7/800 UHF Dual Band	655CLZ8386	001764
346	APX7000 7/800 UHF Dual Band	655CMT7498	002503

347	APX7000 7/800 UHF Dual Band	655CMB0624	002177
348	APX7000 7/800 UHF Dual Band	655CMB0922	000476
349	APX7000 7/800 UHF Dual Band	655CMB0559	002193
350	APX7000 7/800 UHF Dual Band	655CLZ8380	001758
351	APX7000 7/800 UHF Dual Band	655CMB0600	002129
352	APX7000 7/800 UHF Dual Band	655CMT7494	002495
353	APX7000 7/800 UHF Dual Band	655CMB0601	002130
354	APX7000 7/800 UHF Dual Band	655CMT7502	002522
355	APX7000 7/800 UHF Dual Band	655CMB0621	002174
356	APX7000 7/800 UHF Dual Band	655CMT7514	002517
357	APX7000 7/800 UHF Dual Band	655CMB0931	000472
358	APX7000 7/800 UHF Dual Band	655CMT7487	002504
359	APX7000 7/800 UHF Dual Band	655CMB0607	002127
360	APX7000 7/800 UHF Dual Band	655CMT7491	002498
361	APX7000 7/800 UHF Dual Band	655CMB0609	002118
362	APX7000 7/800 UHF Dual Band	655CMT7493	002496
363	APX7000 7/800 UHF Dual Band	655CMB0568	002185
364	APX7000 7/800 UHF Dual Band	655CLZ8374	001765
365	APX7000 7/800 UHF Dual Band	655CLZ8314	001713
366	APX7000 7/800 UHF Dual Band	655CMB0599	002137
367	APX7000 7/800 UHF Dual Band	655CLZ8306	001716
368	APX7000 7/800 UHF Dual Band	655CMT7507	002515
369	APX7000 7/800 UHF Dual Band	655CMB0610	002122
370	APX7000 7/800 UHF Dual Band	655CMB0551	002189
371	APX7000 7/800 UHF Dual Band	655CMT7497	002500
372	APX7000 7/800 UHF Dual Band	655CMB0802	000438
373	APX7000 7/800 UHF Dual Band	655CMB0560	002191
374	APX7000 7/800 UHF Dual Band	655CLZ8295	001715
375	APX7000 7/800 UHF Dual Band	655CMB0611	002124
376	APX7000 7/800 UHF Dual Band	655CMB0557	002190
377	APX7000 7/800 UHF Dual Band	655CMB0554	002187
378	APX7000 7/800 UHF Dual Band	655CMT7505	002519
379	APX7000 7/800 UHF Dual Band	655CMT7482	002499
380	APX7000 7/800 UHF Dual Band	655CMB0604	002128
381	APX7000 7/800 UHF Dual Band	655CLZ8299	001714
382	APX7000 7/800 UHF Dual Band	655CMB0623	002182
383	APX7000 7/800 UHF Dual Band	655CMT7515	002520
384	APX7000 7/800 UHF Dual Band	655CMT7516	002516
385	APX7000 7/800 UHF Dual Band	655CMB0598	002135
386	APX7000 7/800 UHF Dual Band	655CLZ8370	001759
387	APX7000 7/800 UHF Dual Band	655CMB0619	002183
388	APX7000 7/800 UHF Dual Band	655CLZ8378	001757
389	APX7000 7/800 UHF Dual Band	655CMB0632	002179
390	APX7000 7/800 UHF Dual Band	655CMB0605	002121
391	APX7000 7/800 UHF Dual Band	655CMB0550	002192
392	APX7000 7/800 UHF Dual Band	655CMB0613	002123
393	APX7000 7/800 UHF Dual Band	655CMT7495	002497
394	APX7000 7/800 UHF Dual Band	655CMT7500	002518
395	APX7000 7/800 UHF Dual Band	655CMB0608	002119
396	APX7000 7/800 UHF Dual Band	655CLZ7889	001774

397	APX7000 7/800 UHF Dual Band	655CLZ8262	001804
398	APX7000 7/800 UHF Dual Band	655CMB0911	001076
399	APX7000 7/800 UHF Dual Band	655CMB0932	000473
400	APX7000 7/800 UHF Dual Band	655CMB0566	002163
401	APX7000 7/800 UHF Dual Band	655CLZ8415	001842
402	APX7000 7/800 UHF Dual Band	655CMT6686	002555
403	APX7000 7/800 UHF Dual Band	655CMT6681	002558
404	APX7000 7/800 UHF Dual Band	655CLZ8412	001840
405	APX7000 7/800 UHF Dual Band	655CMB0594	002141
406	APX7000 7/800 UHF Dual Band	655CLZ8422	001844
407	APX7000 7/800 UHF Dual Band	655CMT7311	002574
408	APX7000 7/800 UHF Dual Band	655CMT7485	002512
409	APX7000 7/800 UHF Dual Band	655CMB0593	002139
410	APX7000 7/800 UHF Dual Band	655CMT7483	002509
411	APX7000 7/800 UHF Dual Band	655CLZ8414	001841
412	APX7000 7/800 UHF Dual Band	655CMT6679	002557
413	APX7000 7/800 UHF Dual Band	655CMT7480	002505
414	APX7000 7/800 UHF Dual Band	655CMB0590	002138
415	APX7000 7/800 UHF Dual Band	655CMT7312	002572
416	APX7000 7/800 UHF Dual Band	655CMT7305	002571
417	APX7000 7/800 UHF Dual Band	655CLZ8420	001837
418	APX7000 7/800 UHF Dual Band	655CLZ8409	001839
419	APX7000 7/800 UHF Dual Band	655CMT7489	002507
420	APX7000 7/800 UHF Dual Band	655CMT7490	002508
421	APX7000 7/800 UHF Dual Band	655CMB0472	000710
422	APX7000 7/800 UHF Dual Band	655CMT7314	002565
423	APX7000 7/800 UHF Dual Band	655CMT7492	002514
424	APX7000 7/800 UHF Dual Band	655CMT6683	002553
425	APX7000 7/800 UHF Dual Band	655CLZ8411	001838
426	APX7000 7/800 UHF Dual Band	655CMT7313	002566
427	APX7000 7/800 UHF Dual Band	655CMT6677	002559
428	APX7000 7/800 UHF Dual Band	655CMT6685	002554
429	APX7000 7/800 UHF Dual Band	655CMT7319	002567
430	APX7000 7/800 UHF Dual Band	655CMT7486	002506
431	APX7000 7/800 UHF Dual Band	655CMT7315	002570
432	APX7000 7/800 UHF Dual Band	655CMT7488	002513
433	APX7000 7/800 UHF Dual Band	655CMT6678	002552
434	APX7000 7/800 UHF Dual Band	655CMT7317	002568
435	APX7000 7/800 UHF Dual Band	655CMT6687	002551
436	APX7000 7/800 UHF Dual Band	655CMT7481	002511
437	APX7000 7/800 UHF Dual Band	655CLZ8421	001843
438	APX7000 7/800 UHF Dual Band	655CMT6684	002556
439	APX7000 7/800 UHF Dual Band	655CLZ8407	001845
440	APX7000 7/800 UHF Dual Band	655CMT6680	002550
441	APX7000 7/800 UHF Dual Band	655CMT7318	002573
442	APX7000 7/800 UHF Dual Band	655CMT7484	002510
443	APX7000 7/800 UHF Dual Band	655CMT7316	002569
444	APX7000 7/800 UHF Dual Band	655CMB1128	000547
445	APX7000 7/800 UHF Dual Band	655CLZ8270	001301
446	APX7000 7/800 UHF Dual Band	655CMB0258	000648

447	APX7000 7/800 UHF Dual Band	655CMB1066	000604
448	APX7000 7/800 UHF Dual Band	655CMB1125	000543
449	APX7000 7/800 UHF Dual Band	655CMB0260	000652
450	APX7000 7/800 UHF Dual Band	655CMB0212	000988
451	APX7000 7/800 UHF Dual Band	655CMB1117	000565
452	APX7000 7/800 UHF Dual Band	655CMB1123	000542
453	APX7000 7/800 UHF Dual Band	655CMB1061	000603
454	APX7000 7/800 UHF Dual Band	655CMB1112	000587
455	APX7000 7/800 UHF Dual Band	655CMB0210	000995
456	APX7000 7/800 UHF Dual Band	655CMB0217	000989
457	APX7000 7/800 UHF Dual Band	655CMB1115	000562
458	APX7000 7/800 UHF Dual Band	655CMB1116	000564
459	APX7000 7/800 UHF Dual Band	655CLZ8417	001316
460	APX7000 7/800 UHF Dual Band	655CLZ8263	001303
461	APX7000 7/800 UHF Dual Band	655CLZ8413	001312
462	APX7000 7/800 UHF Dual Band	655CMB0252	000654
463	APX7000 7/800 UHF Dual Band	655CMB1062	000605
464	APX7000 7/800 UHF Dual Band	655CMB0264	000651
465	APX7000 7/800 UHF Dual Band	655CMB1106	000589
466	APX7000 7/800 UHF Dual Band	655CMB1109	000586
467	APX7000 7/800 UHF Dual Band	655CMB0225	000991
468	APX7000 7/800 UHF Dual Band	655CMB1132	000548
469	APX7000 7/800 UHF Dual Band	655CLZ8031	001354
470	APX7000 7/800 UHF Dual Band	655CLZ8424	001310
471	APX7000 7/800 UHF Dual Band	655CMB1063	000606
472	APX7000 7/800 UHF Dual Band	655CMB0391	000934
473	APX7000 7/800 UHF Dual Band	655CLZ8423	001314
474	APX7000 7/800 UHF Dual Band	655CLZ8272	001297
475	APX7000 7/800 UHF Dual Band	655CMB1064	000601
476	APX7000 7/800 UHF Dual Band	655CLZ8416	001309
477	APX7000 7/800 UHF Dual Band	655CMB0261	000655
478	APX7000 7/800 UHF Dual Band	655CLZ8425	001315
479	APX7000 7/800 UHF Dual Band	655CMB1124	000545
480	APX7000 7/800 UHF Dual Band	655CMB1126	000550
481	APX7000 7/800 UHF Dual Band	655CLZ8271	001306
482	APX7000 7/800 UHF Dual Band	655CMB1113	000566
483	APX7000 7/800 UHF Dual Band	655CMB1108	000563
484	APX7000 7/800 UHF Dual Band	655CLZ8418	001311
485	APX7000 7/800 UHF Dual Band	655CMB0262	000653
486	APX7000 7/800 UHF Dual Band	655CMB1137	000544
487	APX7000 7/800 UHF Dual Band	655CMB0220	000993
488	APX7000 7/800 UHF Dual Band	655CMB1127	000546
489	APX7000 7/800 UHF Dual Band	655CLZ8426	001308
490	APX7000 7/800 UHF Dual Band	655CMB1104	000583
491	APX7000 7/800 UHF Dual Band	655CMB1107	000569
492	APX7000 7/800 UHF Dual Band	655CMB1129	000549
493	APX7000 7/800 UHF Dual Band	655CMB1103	000590
494	APX7000 7/800 UHF Dual Band	655CMB0211	000990
495	APX7000 7/800 UHF Dual Band	655CLZ8274	001305
496	APX7000 7/800 UHF Dual Band	655CMB0266	000656

497	APX7000 7/800 UHF Dual Band	655CMB0218	000987
498	APX7000 7/800 UHF Dual Band	655CMB1120	000568
499	APX7000 7/800 UHF Dual Band	655CMB0259	000647
500	APX7000 7/800 UHF Dual Band	655CMB0209	000994
501	APX7000 7/800 UHF Dual Band	655CMB0405	000935
502	APX7000 7/800 UHF Dual Band	655CMB0257	000650
503	APX7000 7/800 UHF Dual Band	655CMB1119	000570
504	APX7000 7/800 UHF Dual Band	655CLZ8041	001351
505	APX7000 7/800 UHF Dual Band	655CMB1065	000602
506	APX7000 7/800 UHF Dual Band	655CMB0223	000996
507	APX7000 7/800 UHF Dual Band	655CMB1118	000581
508	APX7000 7/800 UHF Dual Band	655CMB1101	000582
509	APX7000 7/800 UHF Dual Band	655CMB1105	000584
510	APX7000 7/800 UHF Dual Band	655CMB0396	003055
511	APX7000 7/800 UHF Dual Band	655CMX2972	002898
512	APX7000 7/800 UHF Dual Band	655CMB1135	000595
513	APX7000 7/800 UHF Dual Band	655CMB0240	003034
514	APX7000 7/800 UHF Dual Band	655CMB0431	003087
515	APX7000 7/800 UHF Dual Band	655CMB0803	000436
516	APX7000 7/800 UHF Dual Band	655CMB0166	003045
517	APX7000 7/800 UHF Dual Band	655CMX2960	002897
518	APX7000 7/800 UHF Dual Band	655CMX2981	002891
519	APX7000 7/800 UHF Dual Band	655CMB0510	003102