



**DU PAGE COUNTY**  
**ETSB - Emergency Telephone System**  
**Board**  
**Regular Meeting Agenda**

421 N. COUNTY FARM ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

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**Wednesday, January 14, 2026**

**9:00 AM**

**Room 3500B**

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**Join Zoom Meeting**

<https://us02web.zoom.us/j/87231766899?pwd=yLYzWCwpfx4cIW4trtxg8eHbQzsq1a.1>

**Meeting ID: 872 3176 6899**

**Passcode: 508836**

- 1. CALL TO ORDER**
- 2. ROLL CALL**
- 3. PUBLIC COMMENT**
- 4. CHAIR'S REMARKS - CHAIR SCHWARZE**
- 5. MEMBERS' REMARKS**
- 6. CONSENT AGENDA**
  - 6.A. Monthly Staff Report**
    - 6.A.1. 26-0165**  
Monthly Report for January 14 Regular Meeting
    - 6.B. Minutes Approval Policy Advisory Committee**
      - 6.B.1. 26-0132**  
ETSB PAC Minutes - Regular Meeting - Monday, December 1, 2025
    - 6.C. Minutes Approval Ad Hoc Finance Committee**
      - 6.C.1. 26-0264**  
ETSB Ad Hoc Finance Committee Minutes - Regular Meeting - Wednesday, July 9, 2025
    - 6.D. Minutes Approval ETS Board**
      - 6.D.1. 26-0166**  
ETSB Minutes - Regular Meeting - Wednesday, December 10, 2025

**7. VOTE REQUIRED BY ETS BOARD****7.A. Payment of Claims****7.A.1. 26-0162**

Payment of Claims for January 14, 2026 for FY25 - Total for 4000-5820 (Equalization): \$2,549,621.06.

**7.A.2. 26-0163**

Payment of Claims for January 14, 2026 for FY26 - Total for 4000-5820 (Equalization): \$710,418.65.

**7.B. Purchase Resolutions****7.B.1. ETS-R-0005-26**

Recommendation to encumber funds in the County Finance software for electric utility distribution services through ComEd, for a contract total amount not to exceed \$20,000. Per 55 ILCS 5/5-1022(c) not suitable for competitive bids. (Public Utility)

**7.B.2. ETS-R-0006-26**

Recommendation for the approval of a purchase order to Propio, LLC, PO 926006, for language translation services for 9-1-1 Telecommunicators, for the period of February 1, 2026 through January 31, 2027, for a total amount not to exceed \$30,000; pursuant to the Governmental Joint Purchasing Act, 30ILCS 525/2 (NASPO Valuepoint Master Agreement #40-00000-24-00076AK).

**7.C. Budget Transfer****7.C.1. ETS-R-0007-26**

Transfer of funds for FY25 from 4000-5820-50000 (Personnel/Salaries) to 4000-5820-50050 (Temporary/On Call) in the amount of \$1,000, to account for end of fiscal year costs and accruals.

**7.D. Resolutions****7.D.1. ETS-R-0008-26**

Resolution declaring equipment, inventory, and/or property on Attachment A, purchased by the Emergency Telephone System Board of DuPage County, as surplus equipment.

**7.D.2. ETS-R-0009-26**

Resolution for approval of Milestone #3, the final monetary milestone for "Final Testing and Cutover Itasca Station 67" in the amount of \$990.00 in accordance with PO 7298-0001 SERV, between the DuPage County Emergency Telephone System Board and PURVIS Systems, Incorporated.

**7.D.3. ETS-R-0010-26**

A Resolution approving the execution of a Memorandum of Understanding between the Emergency Telephone System Board of DuPage County and the DuPage Public Safety Communications (DU-COMM) PSAP for the development of an interface and connection to the 9-1-1 System for an AI Automated Quality Assurance software per DuPage ETSB Policy 911-013.1: 9-1-1 System Interface Access and Fees.

**8. DEDIR SYSTEM UPDATE****9. DU PAGE ETSB 9-1-1 SYSTEM DESIGN****10. FINANCE AND REVENUE****10.A. Revenue Report 911 Surcharge Funds****10.A.1. 26-0164**

ETSB Revenue Report for January 14 Regular Meeting for Fund 5820/Equalization

**10.B. Budget Detail****10.B.1. 26-0203**

FY26 Expenditure vs Budget

**10.C. Discussion of Radio Funding - Short and Long Term****10.D. Discussion of Finance Committee****11. OLD BUSINESS****12. NEW BUSINESS****13. EXECUTIVE SESSION****13.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)****13.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C ) (1)****13.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS 120/2 (C) (8)****13.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)****14. MATTERS REFERRED FROM EXECUTIVE SESSION****15. ADJOURNMENT****15.A. Next Meeting: Wednesday, February 11 at 9:00am in 3-500B**



## ETSB Other Action Item

421 N. COUNTY FARM  
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**File #:** 26-0165

**Agenda Date:** 1/14/2026

**Agenda #:** 6.A.1.

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# Emergency Telephone System Board of DuPage County Monthly Report

January  
Board  
Meeting

Submitted for your consideration is the DuPage ETSB monthly report for activity December 1 through December 31. This report highlights the activities of the DuPage ETSB by ETSB and PSAP staff, work groups, committees, and consultants.

## Congratulations on a Job Well Done!

**Service Above and Beyond -** *Congratulations to Member Honig, Member McCarthy, and Member Wolber on their reappointments to the ETS Board. Their continued service and commitment to public safety are greatly appreciated. The reappointments were approved at the December 9, 2025, DuPage County Board meeting.*

**New Edition –** *Last month the ETS Board approved the hiring of a Deputy Director of Operations. A big ETSB welcome to Nate Krause who started January 5, 2026.*



**Career Advancement -** *Congratulations Telecommunicator Taylor Hawkins who successfully completed the APCO Communications Training Officer (CTO) training and is now fully certified as a CTO!*

**Thank you –** *Telecommunicator William Kolberg received a note of appreciation from a member agency detective for his assistance and due diligence in running LEADS, uploading officer's location in CAD, and overall being helpful to responders during critical times.*



**Congratulations on a Job Well Done! continued**

**Exceptional Performance** - On November 8, 2025, at 0226 hours, **Telecommunicator Renee Calzarretta and Telecommunicator Lindsay Bukovic** demonstrated exceptional professionalism and teamwork during a high-risk incident in Bloomingdale involving a reported intruder. **TC Calzarretta**, serving as the call-taker, received a 911 call from a female caller who stated there was an unknown male in her young daughter's bedroom. **TC Calzarretta** rapidly generated a CAD and initiated an urgent police response. Throughout the call, Renee remained calm and focused, asking critical questions about weapons, the offender's description, and household safety. She provided clear instructions to the caller and her family on how to secure themselves in a safe location away from danger. Her steady guidance and rapid information-gathering ensured responders had the essential details they needed before arriving on scene in under four minutes. **TC Bukovic**, working the radio channel, efficiently acknowledged responding units and relayed timely updates as they were entered into CAD. Managing communication with multiple officers, she fulfilled all operational requests, including creating the fire department call for service, requesting drones, initiating the MERIT page-out, and securing the radio channel to maintain clarity and responder safety. Her coordination and quick decision-making supported officers throughout the unfolding incident. **TC Renee Calzarretta and TC Lindsay Bukovic**, your actions exemplify ACDC's mission and values. Your composure, communication, and commitment to responder and citizen safety played a vital role in ensuring a safe and successful resolution to a potentially dangerous situation. You demonstrated your ability to work as a team, communicate, and ensure responder safety. Throughout this call, you were a great example of calm under pressure.

**ADMINISTRATIVE**

**911 Services Advisory Board (SAB) and 911 Legislation:**

All meeting dates are scheduled for a Monday, unless otherwise noted.

January 12

February 9

February 23

March 9

March 23

April 6

April 20

May 4

May 18

June 15

July 13

August 17

September 14

October 21 (Wednesday)

November 16

December 14



# Emergency Telephone System Board of DuPage County Monthly Report

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## PROCUREMENT/MAJOR CONTRACTS

### **Contract under \$15,000 (Within the Executive Director's Signing Authority)**

911 Datamaster, LLC: Purchase Order 926004

Recommendation for a one (1) year renewal of SpatialStation software licensing. SpatialStation is a component software that is part of the GIS system. This software interfaces with Esri ArcGIS to maintain map data for CAD and CPE. 911 Datamaster was acquired by Motorola in 2021 and is the sole manufacturer and maintenance/update provider of SpatialStation. ETSB has been notified that an End of Life notice is forthcoming; future options are being investigated. The renewal period is from December 14, 2025 through December 13, 2026.

Total amount of renewal: \$13,000.00.

### **Contracts over \$15,000**

ComEd: Purchase Order 926007

Recommendation from County Finance to encumber funds for electric utility distribution services, as needed, for the Wheaton tower shelter at 136 N. County Farm Road and Hidden Lakes Forest Preserve tower shelter at 21W521 W. Butterfield Road. This will encumber funds for utility services in the County Finance software for the period of January 14, 2026 through January 13, 2027 for payment and accounting of contractual obligations.

Total amount not to exceed \$20,000.00.

Propio LLC fka Voiance Language Services LLC: Purchase Order 926006

Interpretation Services are used by 9-1-1 telecommunicators when receiving 9-1-1 calls from individuals that do not speak English. The service ensures the needs of the individual are identified in a timely fashion and the proper personnel are dispatched to aid the individual. This purchase order will encumber funds for the period from February 1, 2026 through January 31, 2027. Based on current usage and utilizing the NASPO ValuePoint Master Agreement #40-00000-24-00076AK, the estimated cost of this purchase order at a rate of \$0.49 per minute for Spanish/\$0.67 per minute for all other languages used is approximately \$30,000.

This is a cost savings over the current amount of \$0.69 per minute for any language.

Total amount not to exceed: \$30,000.00.

### **Open Purchase Orders for FY2026**

In FY24, a review of the open purchase order format was recommended by the Auditor's Office in 2010 was conducted against the changes in the County procurement policy. As a result, there is one open purchase order for FY2026.

| Purchase Order Utilization: | Total       | Year to Date | Remaining Balance |
|-----------------------------|-------------|--------------|-------------------|
| FY26                        | \$75,000.00 | \$0.00       | \$75,000.00       |

### **Payment of Claims**

External Payments FY25

Total for Fund 5820 for the January 14 meeting: \$2,549,621.06

External Payments FY26

Total for Fund 5820 for the January 14 meeting: \$710,418.65



# Emergency Telephone System Board of DuPage County Monthly Report

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## RESOLUTIONS

### **Milestone Payments:**

PURVIS Purchase Order 924025/7298-1

On the agenda this month is Milestone 14A, in the amount of \$990.00, for approval per Policy 911-007: Approval of Milestones for ETSB Contracts. This is the final milestone in the Itasca new station 67 project. The final installation was approved by Itasca Fire Department on December 25, 2025, after the station officially opened on December 16, 2025. The invoices will be on the February Bills List for payment.

### **Budget Transfer FY25**

On the agenda this month is a FY25 budget transfer from 4000-5820-50000: Personnel Salaries to 4000-5820-50050: Temporary Salaries/On Call to account for the mid-year salary adjustments handling this duty. There are sufficient FY25 funds in 4000-5820-50000: Personnel Salaries for this transfer because of the open position.

### **Finance and Revenue**

Total Revenue: \$1,341,224.76

The August 2025 surcharge was received on December 17 in the amount of \$1,136,798.86.

On the agenda this month the *Equalization Revenue Report* is shown under Finance and Revenue versus its previous placement as a consent agenda item. The Treasurer's Office has been able to back fill the interest earned on the three ETSB accounts for FY25. This chart is included as part of the *Equalization Revenue Report* and the interest as been added to the core report.

Under the Finance and Revenue heading, the agenda also shows the *FY26 Expenditure vs Budget Report* which is also included as part of the Payment of Claims packet. Additional agenda items under this category include: *Discussion of Radio Funding – Short and Long Term* and *Discussion of Finance Committee*. These agenda items are the first look at the recommendation of Member Schar regarding including Finance and Revenue as part of the monthly ETS Board agenda discussion.

Additional revenue received this past month includes: Sale of Assets, Radio Airtime Reimbursement, and Radio Capital Reimbursement. A brief explanation of each is below.

#### **Sale of Assets:**

There are multiple payments for legacy APX7000/7000XE portable radios sold to:

- \$56,000.00 Adams County received on December 3.
- \$1,600.00 Vermillion Valley Regional Emergency Communications Joint Authority (VCOM) received on December 29.
- \$121,400.00 Livingston County Mutual Aid Association received on December 29.

#### **Radio Airtime Reimbursement:**

Total amount: \$25,425.90

\$4,976.28 OHSEM received on December 10 for FY24

\$19,116.36 The Sheriff's Office on December 10 for FY24

\$1,333.26 was received by County Probation on December 12 for FY24



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## Radio Capital:

\$54,970.53 OHSEM from on December 31

In 2024, OSHEM opted for a four-year payment plan and remitted \$18,323.51 of their total cost \$73,294.04. The County opted to remit the balance of that amount with the approval of the purchase of replacement radios.

## Surplus Assets

On the agenda this month is a resolution declaring equipment, inventory, and/or property as surplus. Per CB-O-0002-24 County Ordinance Section 20-40:(4)(c)(iv) all assets purchased with 9-1-1 surcharge are property of DuPage County. 206 APX7000 legacy radios from 2011, listed on Attachment A, are being declared as surplus to allow for their sale to agencies outside of the DEDIR System. The 9-1-1 System Manager recommends these be declared as surplus to allow for reassignment.

## 9-1-1 CORE SYSTEM MANAGEMENT

### **ETSB On-Call Events:**

Events are categorized as Emergency (E) or Non-Emergency (N)

| Agency            | Date     | Event | Description of Issue                                  | Resolution   |
|-------------------|----------|-------|---|--|
| Xfer from DU-COMM | 12/02/25 | N     | Reset Password for MPS user                           | Password for user reset                                    |
| ACDC              | 12/05/25 | N     | Tones not working at Itasca Station 67                | Advised Caller station was not live yet.                   |
| DU-COMM           | 12/09/25 | E     | # 20321 Primary RIU Down ACDC                         | Bad power cord was identified and replaced                 |
| Purvis            | 12/10/25 | E     | # 20321 Called for RIU being down                     | Update on RIU issue  |
| DU-COMM           | 12/10/25 | E     | # 20321 Update Call for RIU                           | Called for RIU down  |
| Purvis            | 12/10/25 | E     | # 20321 Update on RIU                                 | Update on RIU issue  |
| CommZone          | 12/10/25 | E     | # 20321 Update on RIU                                 | RIU Resolved update  |
| BLP               | 12/14/25 | N     | Reset password for FBR                                | Advised to open Zendesk ticket to the RMS team             |
| DU-COMM           | 12/16/25 | N     | MPS GPS issue   | Agency IT never responded back to ETSB calls               |
| Downers Grove     | 12/18/25 | E     | #20464 DGP lost connectivity to Microwave             | DU-COMM Firewall issue                                     |
| Downers Grove     | 12/18/25 | E     | #20464 DGF lost connectivity to Microwave             | DU-COMM Firewall issue                                     |
| Downers Grove     | 12/18/25 | E     | #20464 DGF station tones not working                  | DU-COMM Firewall issue                                     |
| Darien/Woodridge  | 12/19/25 | N     | Assist agency IT Personnel with MPS Installation help | Met with individual on teams and assisted with the install |
| BLP               | 12/23/25 | N     | Reset password for FBR                                | Advised to open Zendesk ticket to the RMS team             |



# Emergency Telephone System Board of DuPage County Monthly Report

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## **Computer Aided Dispatch (CAD) and Mobile for Public Safety (MPS)**

| <b>History</b> | <b>2024</b>     |               | <b>2025</b>   |             | <b>2026</b>   |               |               |
|----------------|-----------------|---------------|---------------|-------------|---------------|---------------|---------------|
|                | <b>Category</b> | <b>Opened</b> | <b>Closed</b> | <b>Open</b> | <b>Closed</b> | <b>Opened</b> | <b>Closed</b> |
| MPS            | 624             | 624           |               | 494         | 454           |               |               |
| CAD            | 516             | 516           |               | 558         | 590           |               |               |
| Total          | 1140            | 1140          |               | 1052        | 1044          |               |               |

## **Same Month Comparison**

| <b>Category</b> | <b>2025</b> |               | <b>2026</b> |               |
|-----------------|-------------|---------------|-------------|---------------|
|                 | <b>Open</b> | <b>Closed</b> | <b>Open</b> | <b>Closed</b> |
| <b>MPS</b>      | 494         | 454           |             |               |
| <b>CAD</b>      | 558         | 590           |             |               |
| <b>Total</b>    | 1052        | 1044          |             |               |

## **MPS Ticket Reporting:**

| <b>Past Month</b> |        |                                   |                                    |                       |                         |                       |                      |                |                       |                   |
|-------------------|--------|-----------------------------------|------------------------------------|-----------------------|-------------------------|-----------------------|----------------------|----------------|-----------------------|-------------------|
| <b>Totals</b>     |        | <b>Categories of Open Tickets</b> |                                    |                       |                         |                       |                      |                |                       |                   |
| Totals            | Closed | Config                            | Unit /<br>Events Not<br>Populating | Connectivity<br>Issue | De-<br>Activate<br>User | GPS<br>Not<br>Working | Installation<br>Help | LEADS<br>Issue | New<br>User<br>Access | Password<br>Reset |
| 7                 | 23     | 1                                 | 1                                  | 2                     | 0                       | 0                     | 2                    | 1              | 0                     | 0                 |

## **CAD Ticket:**

| <b>Past Month</b> |        |                                   |                          |                        |                             |
|-------------------|--------|-----------------------------------|--------------------------|------------------------|-----------------------------|
| <b>Totals</b>     |        | <b>Categories of Open Tickets</b> |                          |                        |                             |
| Total             | Closed | System Error<br>Tickets           | Configuration<br>Tickets | Referred to<br>Hexagon | Open/Waiting on<br>Customer |
| 11                | 13     | 8                                 | 2                        | 0                      | 1                           |

## **CAD Manager Activity:**

### Database Management:

- Retrieved MPS messages for internal agency audit.
- Retrieved LEADS history via SQL for United States Pretrial Services Northern District of Illinois.

### CAD Configuration:

- Administered user accounts within CAD, including onboarding and deactivation as required.
- Managed CAD Units, including LEADS access approvals, as necessary.
- Modified Officer skills in CAD.
- Uploaded PrePlans to enhance situational readiness.
- Added new Type Code to training\test CAD for PSAP testing.
- Pushed out Mapping Beat data to Production CAD for the Sheriff's jurisdictional change at the county complex.
- Configured LEADS Informer to display the requesting unit for supplemental vehicle information queries in the Production CAD environment.
- Setup a new CAD Unit on Event monitor on training\test CAD for PSAP testing.



# Emergency Telephone System Board of DuPage County Monthly Report

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## CAD Issue Resolution:

- Delivered comprehensive CAD support through direct user engagement and issue resolution.
- Manually closed a police ticket via SQL after the CAD system failed to receive the close packet from the agency's mobile unit. The issue occurred because the agency operates on its own NetMotion instance rather than the ETSB-managed NetMotion.

## System Development and Deployment:

- Executed a successful map roll to the Production CAD environment to support the Sheriff's Beat jurisdictional change.

## Meetings:

- Tech Focus (2 meetings, 2 hours)
- CAD Focus (2 meetings, 2 hours)
- Rapid SOS Network Requirements (1 meeting, 1 hour)
- Hexagon Ticket Review (3 meetings, 3 hours)

## **CAD Projects:**

### ProQA Version v5.1.1.53 Logic Version 14.0.467

Current Status: In-Progress

ACDC: Completed

DU-COMM: In-Progress

Update: DU-COMM advised that there is a new Protocol that does not fit nicely into any current CAD codes, however they are working on it and will not be adding more CAD codes, advised that they should be ready the first week of the new year.

## **CAD Interface Projects:**

### FUSUS:

Lombard Police Department: Project started on August 28, 2025. Ticket #18790

Current Status: In-Progress

Update: Final IGA/MOU signed off on the week of December 8, 2025. ETS Board approval was obtained on December 10, 2025. Project is currently in planning an implementation stage.

Estimated Cost: \$3,906.27

### Axon RMS:

Downers Grove Police Department: Project: started: February 4, 2025. Ticket #16136

Current Status: Completed

Update: Project went live on October 1, 2025

Estimated Cost: \$3,947.32

Oak Brook Police Department: Project started: February 21, 2025. Ticket #16108

Current Status: Completed

Update: Project went live on October 1, 2025

Estimated Cost: \$3,947.32



## Emergency Telephone System Board of DuPage County Monthly Report

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### Flock Drone:

Oak Brook Police Department: Project started: February 21, 2025. Ticket #16109

Current Status: On Hold per Chief Strockis

Estimated Cost: ETSB: \$4,508.00; Hexagon Xalt Interface: \$28,204.40

### CommsCoach:

DU-COMM: Project started: April 4, 2025. Ticket #16730

Current Status: Live as of January 2, 2026

Update: ETSB met with CommsCoach to validate and confirm network configuration and whitelist requirements. ETSB also met with Eventide to confirm necessary configuration to support data transfer to file share. The Vendors were able to go live at the beginning of 2026.

Estimated Cost: ETSB: \$4,506.00; Asynchronous Interface: No Cost.

### Tablet Command LSI Integration

Bartlett Fire Protection District: Project started: October 16, 2025. Ticket #19916

Current Status: In-Progress

Update: ETSB has reached out to Hexagon for an estimated timeline for the implementation of the additional data points into the existing feed. Project Manager has been assigned and right now a scheduling request has been submitted internally within Hexagon. ETSB was advised that the estimated timeline would be mid to late Q1 2026.

Estimated Cost: ETSB: TBD; Hexagon Interface: \$15,734.40

### CAD Focus Group:

Next Meetings: January 13 and 27

The CAD Focus Group met on December 2 and December 16. Beginning with this report, the meeting dates will be listed in the narrative here and reported as Meetings 1 & 2. The following 9-1-1 System memos were discussed.

| Attendees                | Meeting 1 | Meeting 2 | Attendees         | Meeting 1 | Meeting 2 |
|--------------------------|-----------|-----------|-------------------|-----------|-----------|
| <b>Agency Users</b>      |           |           | <b>ETSB</b>       |           |           |
| DC Rachel Bata, RPD      | A         |           | Prithvi Bhatt     |           |           |
| DC James Fitzgerald, WFD |           |           | Kris Cieplinski   |           |           |
| Sgt. Will Fuentes, APD   | A         | A         | Nate Krause       | NA        | NA        |
| DC Jose Gonzalez, APD    | A         | A         | Gregg Taormina    |           |           |
| DC Scott Gray, LWFPD     | A         | A         | Linda Zerwin      | A         | A         |
| Ofc. Robyn Lyons, WPD    | A         |           | <b>ACDC</b>       |           |           |
| BC Joe Ostrander, TSFPD  | A         | A         | Michele Beebe     | A         | A         |
| Chief Steve Riley, TSFPD |           |           | Lindsay Bukovic   | A         | A         |
| Ofc. Marcus Rivera, APD  | A         | A         | Eric Burmeister   | A         | A         |
| Sgt. Dan Taylor, LPD     | A         |           | David Dobey       | A         |           |
| <b>DU-COMM</b>           |           |           | Marilu Hernandez  | A         | A         |
| Tyler Benjamin           | A         |           | Kristina Iazzetto | A         | A         |
| Ryan Miller              | A         |           | Ben Koechling     |           |           |
| Steve Pirog              |           |           | Abby Medina       | A         | A         |



# Emergency Telephone System Board of DuPage County Monthly Report

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|                  |   |   |                       |   |   |
|------------------|---|---|-----------------------|---|---|
| Eric Roberts     | A |   | Christopher Norton    | A | A |
| Jessica Robb     | A |   | Mike Sampey           | A |   |
| Amanda Schretter | A | A | Christopher Willadsen | A | A |

## 9-1-1 System Memos:

### New Memos:

No new memos were introduced.

### Closed Memos:

Memo #136 (Copying Events to another Town) – Hexagon came back to ETSB and advised that the functionality is inherent to the application and cannot be changed. All group members agreed to close the request.

During the discussion, the ETSB CAD Manager offered a potential alternative solution for the members that would involve some updating to the forms that would allow for multiple units to be assigned to an event which would include units from different towns. The response was positive from the group. ETSB will look deeper into this and determine if in fact it would be a viable solution.

### Pending Research:

Memo 127 & 128: MFA in CommandCentral Aware/MFA Infrastructure & Applications.

Status : In-Progress

Update: The Tech Focus Group has finalized the strategy for implementing Multi-Factor Authentication (MFA) across the ETSB environment. To ensure a smooth transition, the rollout will follow a phased approach:

- **Phase 1:** Active Directory/Domain administrative accounts
- **Phase 2:** Local administrative accounts
- **Phase 3:** Web-based applications

System Memo 128 has been issued, detailing the scope and budget for this initiative.

Estimated Cost: \$9 per user/month

Memo 135: Closest Unit Dispatching.

Status: Referred to Fire Standardization Focus Group (FSA).

Update: FSA is continuing its review of this memo and will provide guidance as the team progresses with LiveMUM updates. A LiveMUM workshop was held on December 18, 2025, to support this effort.

Estimated Cost: TBD

Memo 137: Hidden Pop-Up Messages

Status: In-Progress

Update: Hexagon has provided guidance on configuring the pop-up window to remain on top. This requires setting the "System Model" property to true and enabling the "Topmost" option. ETSB will apply these changes in the test environment to confirm the update functions as intended and does not impact other configuration settings. ETSB reviewed the information provided by Hexagon and upon further review the staff determined that Hexagon provided guidance on the wrong pop-up window. Specific details have been provided back to Hexagon and currently pending response.

Estimated Cost: TBD



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## Memo 139: Ability to run LEADS numbers independently via MPS.

Status: Testing

Update: ETSB advised that this is now ready for testing. Roselle and Lisle have agreed to perform the testing and validation. Testing started the week of December 17, 2025 and results will be reported at the next CAD Focus Group meeting.

Estimated Cost: TBD

## Memo 140: Unit Status only Displays Vehicle Location.

Status: Pending Vendor Response

Update: ETSB has engaged Hexagon to obtain updates regarding Motorola's progress in enabling API access to the latest version that supports P25 functionality. The previous API version lacked P25 (digital) support, which limited integration capabilities. ETSB is actively monitoring developments and will provide further updates as Motorola advances toward delivering the updated API.

Estimated Cost: TBD

## **Enhancement Request:**

None at this time

## **ETSB Network**

| History         | 2024   |        | 2025   |        | 2026   |        |
|-----------------|--------|--------|--------|--------|--------|--------|
| Category        | Opened | Closed | Opened | Closed | Opened | Closed |
| Absolute Secure | 155    | 155    | 131    | 128    |        |        |

## **Same Month Comparison**

|                 | 2025 |        | 2026 |        |
|-----------------|------|--------|------|--------|
| Category        | Open | Closed | Open | Closed |
| Absolute Secure | 131  | 128    |      |        |

## **Past Month**

| Totals |        | Categories of Open Tickets |                       |                     |                              |
|--------|--------|----------------------------|-----------------------|---------------------|------------------------------|
| Total  | Closed | System Error Tickets       | Configuration Tickets | Referred to Comcast | PSAP or Agency Network Issue |
| 19     | 19     | 0                          | 19                    | 0                   | 1                            |

## ETSB Network – Absolute Secure:

No issues reported. Currently approximately 980 licenses in use.

## Comcast Maintenance / Trouble Tickets:

No issues to report. There will be a minor change to ACL and routing to accommodate RapidSOS.

Windows Patching: Nothing scheduled last month.

VMware Maintenance: Nothing scheduled last month.

## **Customer Premise Equipment (CPE)**

Hardware/software and NG911 Migration: There is one remaining punch list issue:

1. Voiance Language Line Services Issue: Still researching, does not impact 9-1-1 service.



# Emergency Telephone System Board of DuPage County Monthly Report

January  
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## Tech Focus Group:

**Next Meetings:** January 12 and January 26

The Tech Focus Group met on December 1 and December 15. Beginning with this report, the meeting dates will be listed in the narrative here and reported as Meetings 1 & 2. This group reviews certain 9-1-1 System Memos, technical portions of interface submissions and technical requirements for 9-1-1 System component upgrades/replacement to include scope of work (SOW).

## Projects Discussed:

- FSA RIU Network Design – Recently there was an issue with a bad power cord that impacted the Fire Station Alerting system. During a review of the system, it was noted that there is some opportunity to review the network configuration and determine if there is a better configuration that would provide additional redundancy.
- Tablet Command LSI Data – Bartlett has requested to add Location Specific Information to the data that is currently being fed into Tablet Command. This project was reviewed at Tech Focus and the group recommended approval of the additional data request.
- Purvis Central Server Migration – ETSB advised that the server migrations will take place on January 6<sup>th</sup> and 7<sup>th</sup> at both PSAPs. Once this has been completed and “bakes” for at least two weeks, the next phase will be the rollout of the new message board modules to each Fire Station.

## Recommendations made:

- Group consensus to move forward with LSI Data request Bartlett Tablet Command
- Final sign off from ACDC for the UPS Battery Replacement project
- Group consensus on the Purvis Central Server Migration dates

| Member                      | Agency           | Meeting 1 | Meeting 2 |
|-----------------------------|------------------|-----------|-----------|
| Gregg Toarmina, Facilitator | ETSB             |           |           |
| Prithvi Bhatt               | ETSB             |           |           |
| Kris Cieplinski             | ETSB             | A         |           |
| Jim Connolly                | ACDC             | A         |           |
| Don Ehrenhaft               | County IT / PRMS |           | A         |
| Jerry Furmanski             | ETSB             |           |           |
| Erik Maplethorpe            | DU-COMM          |           |           |
| Keith Marc                  | ACDC             |           | A         |
| Eric Roberts                | DU-COMM          |           | A         |
| Mike Sampay                 | ACDC             | A         | A         |
| Jason Snow                  | Sheriff IT       |           |           |
| Ryan Miller                 | DU-COMM          |           |           |

## 9-1-1 System Memos:

There were no system memos discussed in the past month.

## CommsCoach:

DU-COMM: Project started: April 4, 2025. Ticket #16730

Current Status: No specific discussion for this group.



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## RapidSOS:

ACDC and DU-COMM: Project started on December 1, 2025. Ticket # 20544

Current Status: No work for Tech Focus, status only.

New Project Requests: No new requests for December 2025.

New Interface Requests: No new requests for December 2025.

Purchases: This section includes the review of any quotes, renewals, RFPs etc. None for this past month.

## **Fire Station Alerting System (FSA):**

| History  | 2024   |        | 2025   |        | 2026   |        |
|----------|--------|--------|--------|--------|--------|--------|
| Category | Opened | Closed | Opened | Closed | Opened | Closed |
| FSA      | 221    | 221    | 177    | 166    |        |        |

| Past Month |        |                            |                  |               |              |               |
|------------|--------|----------------------------|------------------|---------------|--------------|---------------|
| Totals     |        | Categories of Open Tickets |                  |               |              |               |
| Total      | Closed | Hardware Tickets           | Software Tickets | Audio Tickets | Station Down | Circuit Issue |
| 14         | 7      | 5                          | 7                | 2             | 0            | 0             |

| Ticket solved - Date | Ticket subject  | Component                                 | Resolution                   |
|----------------------|---|---|------------------------------|
| 12/16/25             | Tristate Stations 121,122,123,124 Message Boards Dark         | Message Board                             | Replaced Component           |
| 12/12/25             | Hanover Park Station 15 Message Board Display                 | Message Board                             | Replaced Component           |
| 12/08/25             | DuPage West Chicago Station 5 - Back Ground Radio Not Working | General Audio Issue                       | Non-Purvis Issue             |
| 12/02/25             | DuPage Glenside Station 58 - System Faults                    | Turn-out Timer, Grid Connect Power Supply | Replaced Component           |
| 12/05/25             | Carol Stream Station 29 screen not displaying appropriately   | Turn-out Timer, Grid Connect Power Supply | Replaced Component           |
| 12/08/25             | Itasca Station 67 Station Go Live                             | Station Cutover                           | Go-Live Completed            |
| 12/18/25             | Bensenville Station 108 - Alerting                            | Non-FSAS Issue                            | No Trouble Found             |
| 12/20/25             | Downers Grove Station 101, 102, 103, 105 reporting down       | Customer Network/Circuit Issue            | Network Issue Cleared on Own |
| 12/23/25             | DuPage Oakbrook Terrace Station 49 - PURVIS screen is Grey    | Station Control Unit                      | Restart/Power Cycle          |
| 12/23/25             | Bartlett Station 1 Config file error                          | Message Board                             | Restart/Power Cycle          |



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## **FSA Projects:**

### **Purvis Server Upgrade:**

All fire agencies: Project started on March 2025. Ticket #N/A

Dependencies: None

Current Status: In Process

ACDC: Migration to new server schedule January 7, 2026.

DU-COMM: Migration to new server scheduled January 6, 2026.

Update: The Central Server migration is scheduled for January 6 and 7, 2026. Both PSAPs are prepared for the migration to the new server and once completed the servers will run for approximately two weeks to ensure no issues prior to version 4.9 upgrade.

### **Message Board Task (part of the Purvis Server Upgrade):**

Dependencies: This part of the project is dependent on the system upgrade completion.

Current Status: In Process

Update: ETSB created a Monday.com board that contains all the stations and will also include the expected date of installation. ETSB will review the board with the Fire Standardization Group so all individuals know where it is located and how they can view their installation dates.

### **Itasca Fire Protection District New Station #67:**

Dependencies: None

Current Status: Complete!

Update: Station #67 is operational!!! Grand Opening was held on December 16, 2025.

## **Fire Standardization Focus Group (FSA):**

### **Next Meetings:** January 16 and January 29

The Fire Standardization Focus Group met on December 18. The December 4 meeting was informational. Beginning with this report, the meeting dates will be listed in the narrative here and reported as Meetings 1 & 2. This meeting includes a review/update of current technology issues. The following 9-1-1 System memos, projects, new project or interface requests and/or upcoming purchases were discussed.

| <b>Focus Group Voting Members</b>          | <b>Talk Group</b> | <b>Meeting 1</b> | <b>Meeting 2</b> |
|--|-------------------|------------------|------------------|
| Chief Johl, Wood Dale FD Co-Chair          | ACDC 2            | Informational    |                  |
| Chief Spinazola, Downers Grove FD Co-Chair | Fire South        |                  |                  |
| Chief Brenn, Tri-State FD                  | ACDC 1            |                  |                  |
| Chief Riley, Westmont FD                   | ACDC 1            |                  | A                |
| Chief Cassady, Glenside Fire               | Fire North        |                  | A                |
| Chief Clark, Glen Ellyn Fire               | Fire North        |                  |                  |
| Chief Lahanis, Darien-Woodridge FD         | Fire South        |                  | A                |
| Chief Sanborn, York Center Fire            | Fire East         |                  |                  |
| Chief Dufort, Elmhurst FD                  | Fire East         |                  | A                |
| Chief Fors, Hanover Park FD                | Fire West         |                  |                  |
| Chief Gabrenya, Bartlett Fire              | Fire West         |                  | A                |
| <b>Non- Voting Attendees</b>               |                   |                  |                  |
| Michele Beebe ACDC                         |                   |                  | A                |
| Tyler Benjamin DU-COMM                     |                   |                  | A                |



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|                          |  |  |   |
|--------------------------|--|--|---|
| Rob Beuse DU-COMM        |  |  |   |
| David Dobey ACDC         |  |  |   |
| Marilu Hernandez ACDC    |  |  |   |
| Erik Maplethorpe DU-COMM |  |  | A |
| Steve Pirog DU-COMM      |  |  |   |
| Jessica Robb DU-COMM     |  |  | A |
| Eric Roberts DU-COMM     |  |  |   |
| Gregg Taormina ETSB      |  |  |   |
| Linda Zerwin ETSB        |  |  |   |

## LiveMUM Application:

Deccan's re-scheduled workshop meeting was held on December 18, 2025. All agencies were invited to attend in person or via zoom. There were 19 in person and 15 on zoom in attendance.

The items below will be covered during the workshop:

- Deeper dive into what Stations mean.
- Understanding Units from a DuPage perspective and the Garage perspective.
- Details and information necessary to clean up outdated information within LiveMUM.
- How to define Units within LiveMUM based upon their defined use and capabilities.
- How and jump/cross staffed companies affect the LiveMUM configuration.

The action items included:

Deccan:

- Provide current unit list.
- Provide current unit status codes in LiveMUM.
- Provide listing of unit in garage status.
- Provide current station list.
- Provide current ETB (Estimated Time Back) settings.
- Create/supply a manual with a glossary of terms.
- Plan training sessions for individual agencies.
- List out current Perk Rules.
- Provide a list of current outside mutual aid agencies in LiveMUM.

ETSB: Provide Deccan a list of current status codes. Provided to Deccan December 23, 2025.

Information received will be distributed to the FSA Focus Group and fire agencies. Discussion will continue in January.

## **Geographic Information Systems (GIS):**

| <b>History</b> | <b>2024</b> |        | <b>2025</b> |        | <b>2026</b> |        |
|----------------|-------------|--------|-------------|--------|-------------|--------|
|                | Opened      | Closed | Opened      | Closed | Opened      | Closed |
| FSA            | 221         | 221    | 187         | 165    |             |        |



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| Past Month |        |                            |                 |                                      |               |              |                            |                               |
|------------|--------|----------------------------|-----------------|--------------------------------------|---------------|--------------|----------------------------|-------------------------------|
| Totals     |        | Categories of Open Tickets |                 |                                      |               |              |                            |                               |
| Totals     | Closed | Open                       | Pending Refresh | Pending Production Map Roll/ In Test | Address Point | Common Place | Jurisdiction/ Intersection | Map Layer/ MSAG/ Street Range |
| 24         | 6      | 47                         | 47              | 45                                   | 7             | 6            | 2                          | 9                             |

## GIS Map Roll:

ETSB, in collaboration with County GIS, performed a production map roll week of December 1, 2025.

## GIS Redistricting Annual Status:

No new projects in December.

## GIS Projects:

### Darien-Woodridge Fire Protection District Redistricting

Project started: June 3, 2025 Ticket #17456

Current Status: In Process.

Darien-Woodridge Fire Protection District kicked off their redistricting efforts on June 3, 2025. GIS is current to all of the DWF fire chief's requests and follow-up correspondence as of 12/3/2025. GIS created a Training Version of the database for DU-COMM and ETSB to test out reflecting DWF's new fire district polygon layout as part of the test map roll week of November 3, 2025.

## NC9-1-1 GIS Mapping:

### Database Version and Updates:

County GIS continues to work on the map based on State requirements.

## The Sheriff's Department Project:

Project Started: October 9, 2025 Ticket #: 19475

Status: Complete

Update: The Sheriff's Department, via IGA with the City of Wheaton, assumed the east portion of the County Campus for 9-1-1 calls on December 1.

## School Critical Incident Mapping:

### DuPage School Critical Incident Mapping Task Force (DuSCIM):

As previously reported, DuSCIM is finalizing the database schema that they would like to use for school mapping. Next steps will be discussed after procurement.

## DuJIS PRMS:

The RMS Manager's monthly memorandum for this past month has been attached to this report.



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## DuPage Emergency Dispatch Interoperable Radio System (DEDIR System)

The Motorola System Manager's Report is included at the end of this document.

### AXS Consoles:

Status: In-Progress

Total Items: 20

Current Open Items: 18

Closed Items: 2 in December

ETSB continues to work with Motorola and PSAPs to resolve the open issues with AXS consoles. Since last month, two items have been closed, and there are twenty-seven remaining items open. Below is a list of the outstanding items. Motorola has assigned additional Field Engineers (STs) to help with trouble shooting and data collection if additional issues occur. Additionally, Motorola is working to bring members of their technical support teams to the weekly ETSB call to help answer questions as to what fixes are being worked on for the logging out and speaker issues we continue to face. The Directors discussed the use of the portable radios in the PSAPs as backups to the consoles. There is a radio for every primary dispatch talk group.

|    | Site    | Date Opened | Date Closed | Description  | Updates   |
|----|---------|-------------|-------------|--|---|
| 1  | DU-COMM | 8/28/25     |             | OP1 logged off   | Fixed in AXS 3.5.308                                |
| 2  | ACDC    | 09/08/25    |             | AXS Console logout OP19  | Pending further investigation                       |
| 3  | ACDC    | 09/12/25    |             | CCGW-DCG9000 - having issues with outbound audios  | Pending update from Motorola                        |
| 4  | ACDC    | 09/17/25    |             | OP29 stopped working, disconnected from the system   | Pending update from Motorola                        |
| 5  | ACDC    | 10/09/25    |             | Select audio on unselect speaker intermittent problem with Fire layouts.                                   | Pending update from Motorola                        |
| 6  | DU-COMM | 10/12/25    |             | OP18 that logged itself out  | Fixed in AXS 3.5.308                                |
| 7  | ACDC    | 10/17/25    |             | OP4 logged out of AXS session  | Fixed in AXS 3.5.308                                |
| 8  | DU-COMM | 10/18/25    |             | OP12 logged off sometime between 1900 on 10/17 and 0700 on 10/18   | Fixed in AXS 3.5.308                                |
| 9  | DU-COMM | 10/23/25    |             | OP30 Cannot hear radio transmission from the field   | Bad USB cables, part replaced                       |
| 10 | ACDC    | 10/27/25    |             | OP4 rebooting  | Fixed in AXS 3.5.308                                |
| 11 | DU-COMM | 10/31/25    |             | OP25 popped up a message saying it was trying to connect and the TC was not able to hear any radio traffic | Pending update from Motorola                        |
| 12 | DU-COMM | 11/05/25    |             | Field units are unable to hear radio traffic when using the scanning feature on the radios.                | Not able to investigate without a specific radio ID |
| 13 | ACDC    | 11/06/25    |             | OP20 - Right jack. No audio can be heard when using. Phone and radio cannot TX or Rx audio                 | Pending update from Motorola                        |
| 14 | ACDC    | 11/14/25    |             | Left headset jack is out for both phone and radio  | Being investigated by engineering                   |
| 15 | DU-COMM | 11/20/25    |             | OP25 AXS console position's CCHub IRR audio output is not working  | Pending update from engineering                     |
| 16 | DU-COMM | 12/03/25    |             | OP4 randomly logging off on 11/30/25 at 1755.  | Pending update from Motorola                        |
| 17 | DU-COMM | 12/12/25    |             | OP30 no select audio   | Pending update from Motorola                        |
| 18 | DU-COMM | 8/28/25     |             | OP1 logged off   | Fixed in AXS 3.5.308                                |
| 19 | ACDC    | 11/11/25    | 12/08/25    | PC is named incorrectly  | Closed. PC was renamed by Tech                      |



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|    |         |          |          |   |  |
|----|---------|----------|----------|---|--|
| 20 | DU-COMM | 11/20/25 |          | OP 25 CCHub IRR port not working.                           | Heading to engineering today                             |
| 21 | ACDC    | 11/20/25 | 12/12/25 | MABAS alert tone not working correctly in DFSI resources    | Closed configuration issue                               |
| 22 | DU-COMM | 11/25/25 |          | OP 28 Left headset jack is not working, no audio in or out. | Tech will be back onsite to replace the headset jack box |

## **Firmware Update:**

**Firmware - Police:** At the end of this update is a list of Police agencies that still need to do the firmware update. ETSB has asked that agencies complete the firmware update prior to scheduling the on-site encryption work to reduce the time staff is on location. Out of 1100, there are 53 radios that still need to update as of January 6. This update takes approximately 10-15 minutes and agencies have been asked to complete this update before they can be scheduled for their encryption site visit.

## **APXNext XN Code Plug Updates - Fire agencies:**

**NWCD update:** a new code plug was pushed out to finalize the NWCD encryption cutover. There are 47 radios that need to complete this update. See the attached list below.

| Agency               | % Complete | # Pending Update |
|----------------------|------------|------------------|
| Bartlett FPD         | 100%       | 0                |
| Bensenville FPD      | 100%       | 0                |
| Carol Stream FPD     | 100%       | 0                |
| Clarendon Hills FD   | 100%       | 0                |
| Darien-Woodridge FPD | 100%       | 0                |
| Downers Grove FD     | 100%       | 0                |
| Glenside FPD         | 100%       | 0                |
| Hinsdale FD          | 100%       | 0                |
| Hanover Park FD      | 100%       | 0                |
| Oak Brook FD         | 100%       | 0                |
| Oakbrook Terrace FPD | 100%       | 0                |
| Roselle FD           | 100%       | 0                |
| Tri-State FPD        | 100%       | 0                |
| Villa Park FD        | 100%       | 0                |
| West Chicago FPD     | 100%       | 0                |
| Wheaton FD           | 100%       | 0                |
| Winfield FPD         | 100%       | 0                |
| Wood Dale FPD        | 100%       | 0                |
| Westmont FD          | 100%       | 0                |
| Addison FPD          | 92%        | 6                |
| Bloomingdale FPD     | 95%        | 3                |
| Elmhurst FD          | 87%        | 4                |
| Glen Ellyn FD        | 93%        | 4                |
| Itasca FPD           | 88%        | 3                |
| Lisle-Woodridge FPD  | 83%        | 9                |
| Lombard FD           | 88%        | 9                |
| Warrenville FPD      | 88%        | 4                |



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|                  |     |   |
|------------------|-----|---|
| York Center FPD  | 96% | 1 |
| Pleasantview FPD | 85% | 4 |

### Encryption:

A schedule for police agency first touch for encryption will be posted on Monday.com. For 2026, agencies will not be scheduled unless they have submitted their Fleetmap and completed their firmware update for all of their radios. Staff provided an updated list to DEDIR System Points of Contact (POC). Out of 1100, there are 53 radios that still need to update as of January 6.

Eleven agencies have been scheduled for encryption first touch through the end of 2025. Winfield Police was the first test agency. The estimated time was 10 minutes per device. Winfield Police have 15 radios which were completed in 30 minutes. This included removing and reinstalling the mics and one firmware update. The firmware update took several minutes. The other take away from this test run was that officers can submit their radios without the mics. This ensures that they keep their current mic and also helps to speed up the process. See the schedule through the end of the year.

The first eleven agencies have been completed. The on-site staff has worked out a good system and has been able to complete work generally at a pace of 5 minutes per radio. Time onsite is impacted by operations, court etc.

| Agency             | Date           | Status   | Est Time<br>In Hours | Actual Time<br>In Hours |
|--------------------|----------------|----------|----------------------|-------------------------|
| Winfield PD        | November 20    | Complete | 1.6                  | 0.5                     |
| Downers Grove PD   | December 2     | Complete | 6.0                  | 2.0                     |
| Addison PD         | December 4     | Complete | 6.3                  | 1.5                     |
| Bartlett PD        | December 8     | Complete | 3.0                  | 2.5                     |
| Darien PD          | December 9     | Complete | 1.2                  | 1.2                     |
| Clarendon Hills PD | December 9     | Complete | 2.0                  | 0.5                     |
| Warrenville PD     | December 11    | Complete | 2.8                  | 1.2                     |
| West Chicago PD    | December 11    | Complete | 2.5                  | 1.5                     |
| Lombard PD         | December 16    | Complete | 3.0                  | 1.5                     |
| Roselle PD         | December 29    | Complete | 2.0                  | 0.7                     |
| Bloomingdale PD    | January 5 2026 | Complete | 4.0                  | 0.7                     |
| Itasca PD          | January 5      | Complete | 2.0                  | 0.4                     |
| Bensenville PD     | January 6      | Complete | 3.5                  | 0.7                     |
| Lisle PD           | January 7      | Complete | 3.0                  | 1.5                     |
| Westmont PD        | January 13     | Pending  | 2.5                  |                         |
| Hinsdale PD        | January 13     | Pending  | 2.0                  |                         |
| Forest Preserve PD | January 13     | Pending  | 2.5                  |                         |
| Villa Park PD      | January 20     | Pending  | 3.0                  |                         |
| Burr Ridge PD      | January 21     | Pending  | 2.5                  |                         |
| Woodridge PD       | January 21     | Pending  | 4.5                  |                         |

ETSB staff appreciates how organized, helpful and welcoming the completed agency staff have been during on-site visits.



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## **Mobile Deployment:**

ABeep continues to work with Administrative Assistant Gonzalez to build a task list on Monday.com. There is also code plug work underway.

## **APX4000:**

An emergency activation configuration change has been applied to 22 agencies/397 radios have been programmed. The update will take about 15 minutes. There is **ONE** radio remaining. ETSB hopes to collect this radio and swap it for an APXNext during the site visit in the new year.

## **PAC Focus Groups**

The Police Focus Group and Fire Focus Group did not meet in December.

## **PAC DEDIR System Monthly Summary**

### **Motorola Wednesday Morning Status Call - December 3, 2025**

**AXS:** Since the software update at ACDC there has been only one logout between the two PSAPs, last week at ACDC. We have pulled those logs and are looking into a root cause for this occurrence. Given the success of the update, Matt Downer will be on site the week of 12/8 to update the software at DU-COMM as well as ACDC as the newest release is now more recent than the one that was installed at ACDC several weeks ago. Matt will focus on DU-COMM first and then move over to ACDC to complete updates. Once complete we would like to move towards ATP for DU-COMM.

**Encryption:** Chris Severns set up a meeting with Linda and the Motorola team to discuss the process that was used at NWCD. This meeting is scheduled for 12/8. Based on this discussion Motorola will be able to consider the feasibility of this process for the DuPage encryption update.

**DFSI:** Motorola has provided Jim Connolly with the updates requested, aside from block diagrams. We are following up with him to get resolution on his punch list items. Additionally, Motorola has a meeting set up with DU-COMM and Leonardo on Friday 12/5 to discuss implementation at DU-COMM. More information to follow after this meeting.

### **Motorola Wednesday Morning Status Call - December 10, 2025 - no call, ETS Board meeting.**

### **Motorola Wednesday Morning Status Call - December 17, 2025**

**AXS Consoles:** Matt Downer was on site last week updating all console positions at DU-COMM and ACDC with the most current software version. Since Matt updated the consoles roughly a month and a half ago at ACDC, there has been only one log off issue at ACDC and none at DU-COMM. There have been 2-3 issues that have popped up at DU-COMM that are audio issues, but Ted has resolved them at this time. Dan Tipton has collected these tickets and is working to find root cause for resolution. Given that we have made significant progress on the logging off issues and the stability of the consoles, I would like to move towards completing the ATP so we can fully put the consoles to service, which will allow for more resources as issues occur in the future.

**Encryption:** We met with Linda last week and Matt Downer is working on the documentation with Linda's suggestions and requests for more information. We are continuing internal meetings to review the suggestions and implement them into the encryption plan.



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**DFSI:** We are still working to resolve Jim's punch list items. Matt and Jordan are continuing to work on the technical side and Pete and Matt Cragg are working to see what can be done with the block diagrams. We are also looking to install and start testing the DFSI at DU-COMM in mid to late January.

**Motorola Wednesday Morning Status Call - December 24, 2025** - No call due to the holiday.

**Motorola Wednesday Morning Status Call - December 31, 2025** - No call due to the holiday.

| Police agencies that have submitted the Certification/IGA as of 01/06/25: | Certification | Fleet Map | Letter of Intent | IGA Received | IGA Status |
|---|---------------|-----------|------------------|--------------|------------|
| <u>Agencies that do need an updated IGA</u>                               |               |           |                  |              |            |
| Bartlett PD   | X             | X         |                  |              |            |
| Burr Ridge PD   | X             | X         |                  |              |            |
| Carol Stream PD   |               |           |                  |              |            |
| Clarendon Hills PD  | X             | X         |                  |              |            |
| Darien PD   | X             | X         |                  |              |            |
| Downers Grove PD  | X             | X         |                  |              |            |
| Elmhurst PD   | X             |           |                  |              |            |
| Glen Ellyn PD   |               | X         |                  |              |            |
| Hanover Park PD   | X             | X         |                  |              |            |
| Hinsdale PD   | X             | X         |                  |              |            |
| Lisle PD  | X             | X         |                  |              |            |
| Lombard PD  | X             | X         |                  |              |            |
| Oak Brook PD  |               | X         |                  |              |            |
| Oakbrook Terrace PD   |               |           |                  |              |            |
| Roselle PD  | X             | X         |                  |              |            |
| Villa Park PD   | X             | X         |                  |              |            |
| Warrenville PD  | X             | X         |                  |              |            |
| West Chicago PD   | X             | X         |                  |              |            |
| Wheaton PD  | X             | X         |                  |              |            |
| Willowbrook PD  | X             | X         |                  |              |            |
| Winfield PD   | X             | X         |                  |              |            |
| Woodridge PD  | X             | X         |                  |              |            |
| Total   | 18            | 19        | 0                | 0            |            |
| <u>Agencies that have an IGA</u>  |               |           |                  |              |            |
| Addison PD  | X             | X         | N/A              | X            |            |
| Bensenville PD  | X             | X         | N/A              | X            |            |
| Bloomingdale PD   | X             | X         | N/A              | X            |            |
| DuPage County Forest Preserve   | X             | X         | N/A              | X            |            |
| Glendale Heights PD   |               |           | N/A              | X            |            |
| Itasca PD   | X             | X         | N/A              | X            |            |
| Westmont PD   | X             | X         | N/A              | X            |            |
| Wood Dale PD  |               |           | N/A              | X            |            |
| DuPage County Sheriff   | X             | X         | N/A              | X            |            |
| Total   | 7             | 7         |                  | 9            |            |
| <b>Grand Total</b>  | <b>25</b>     | <b>26</b> | <b>0</b>         | <b>9</b>     |            |



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**Fire agencies that have  
submitted the  
Certification/IGA as of  
10/31/25: Complete**

|                                     | Certification | Fleet Map | Letter of Intent | IGA Received | IGA Approved | Deployed     |
|-------------------------------------|---------------|-----------|------------------|--------------|--------------|--------------|
| <u>Agencies that do need an IGA</u> |               |           |                  |              |              |              |
| Bartlett FPD                        | X             | X         | X                |              | X            | August 29    |
| Bloomingdale FPD                    | X             | X         |                  |              | X            | October 9    |
| Carol Stream FPD                    | X             | X         | X                |              | X            | August 21    |
| Clarendon Hills FD                  | X             | X         |                  |              | X            | October 9    |
| Darien-Woodridge FPD                | X             | X         |                  |              | X            | October 7    |
| Downers Grove FD                    | X             | X         |                  |              | X            | October 7    |
| Elmhurst FD                         | X             | X         |                  |              | X            | October 9    |
| Glen Ellyn VFC                      | X             | X         |                  |              | X            | October 17   |
| Glenside FPD                        | X             | X         |                  |              | X            | October 9    |
| Hanover Park FD                     | X             | X         |                  |              | X            | October 6    |
| Hinsdale FD                         | X             | X         |                  |              | X            | October 23   |
| Lisle-Woodridge FPD                 | X             | X         | X                |              | X            | October 16   |
| Lombard FD                          | X             | X         |                  |              | X            | October 6    |
| Oak Brook FD                        | X             | X         |                  |              | X            | October 21   |
| Oakbrook Terrace FPD                | X             | X         |                  |              | X            | October 21   |
| Roselle FPD                         | X             | X         | X                |              | X            | September 11 |
| Villa Park FD                       | X             | X         |                  |              | X            | October 6    |
| West Chicago FPD                    | X             | X         |                  |              | X            | October 6    |
| Wheaton FD                          | X             | X         |                  |              | X            | October 10   |
| Winfield FPD                        | X             | X         |                  |              | X            | October 10   |
| York Center FPD                     | X             | X         |                  |              | X            | October 17   |
| Total                               | 21            | 21        | 4                | 1            | Complete     | Complete     |
| <u>Agencies that have an IGA</u>    |               |           |                  |              |              |              |
| Addison FPD                         | X             | X         | N/A              | 2022         | X            | September 12 |
| Bensenville FPD                     | X             | X         | N/A              | 2022         | X            | August 28    |
| Itasca FPD                          | X             | X         | N/A              | 2022         | X            | September 2  |
| Pleasantview FPD                    | X             | X         | N/A              | 2022         | X            | September 3  |
| Tri-State FPD                       | X             | X         | N/A              | 2022         | X            | September 4  |
| Warrenville FPD                     | X             | X         | N/A              | 2022         | X            | August 25    |
| Westmont FPD                        | X             | X         | N/A              | 2022         | X            | August 26    |
| Wood Dale FPD                       | X             | X         | N/A              | 2022         | X            | August 25    |
| Total                               | 8             | 8         |                  | 8            | Complete     |              |
| <b>Grand Total</b>                  |               |           |                  |              |              |              |

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**TO:** Linda Zerwin, ETSB Executive Director  
**FROM:** Jennifer Jager, Motorola System Manager  
**DATE:**  
**SUBJECT:** STARCOM21 DEDIRS Monthly Report

**Projects:**

**DEDIR System Radio Replacement**

APX Next XN Fire Portables: All 29 agencies have now been deployed. Three fleetwide changes have been identified and updates are being progressively sent to users (NWCD update to secure, vFD 3 and direct update, and a correction for Zone 33 FG power).

APX Next Police Portable:

Encryption - The ADP to AES encryption plan discussion is ongoing. Changes to the existing plan to duplicate talkgroups are continuing to be discussed looking instead into the possibility of patching talkgroups temporarily to simplify the transition for the users.

First touch of the Police radios for the encryption plan has now started. This site visit also includes one battery swap providing a new dated 2025 battery. By close of 2025, ten (10) agencies will have been completed. Remaining agencies are continuing to be scheduled as fleetmaps are submitted and firmware updates to version 9.40 are completed.

APX 4000 Portable:

Encryption -The APX4000 channel limitation evaluation was submitted to the Motorola encryption team. The APX4000s owned by ETSB will be replaced with APX Next radios. The Service Manager will have to work with agencies on the agency owned APX4000s for the transition.

Emergency activation configuration update was created to address a programming issue and a schedule was developed in Monday.com to update radios. Emergency activation configuration change has been applied to 22 agencies/397 radios have been programmed. There is 1 radio that remains to be programmed (Wheaton). If this radio fails to turn up prior to the encryption update, it will be swapped for an APXNext.

Wheaton PD WHP Stienke 426CXZ1209

APX8500 Mobile:

Boxed APX8500s will be returned to Motorola Solutions, Inc. and installed APX8500 will be returned when replacement units are ready.

APX7500 Mobile:

Motorola is working with ETSB to establish a plan to upgrade the mobiles to support TDMA, multikey encryption, and AES. Motorola is requesting the mobiles be removed from the vehicles to perform the updates. ETSB will discuss options with the PAC Fire Focus to make a determination as to how to proceed.

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### **Programming – Projects**

**Codeplug updates:** Fire agencies were all sent an update for two changes: NWC FD channels 1-4 to point to NWCD's new encrypted talkgroups and second, both vFD3 and vFD3 Direct frequencies were updated. A third change was found at a later date for a Zone 33 FG power correction and is being sent to the radios by agency after the first update has been completed on all radios. These changes are pending the user's accept the updates on the radio.

**Codeplug Creation:** N/A

**Radio Alignment:** There were none last month.

### **Service Tickets**

| History           | 2024       |            | 2025       |            |
|-------------------|------------|------------|------------|------------|
|                   | Opened     | Closed     | Open       | Closed     |
| Category          | Opened     | Closed     | Open       | Closed     |
| APX7000XE         | 81         | 80         | 72         | 57         |
| APXNext (PD)      | 144        | 140        | 153        | 96         |
| APXNextXN (FD)    | 1          | 1          | 142        | 72         |
| APX 8500 (mobile) | 42         | 42         | 15         | 7          |
| APX4000           | 11         | 11         | 36         | 20         |
| <b>Total</b>      | <b>279</b> | <b>279</b> | <b>418</b> | <b>252</b> |

### **November**

| 2025              | Year to Date |            | Past Month |           |                       |                        |               |           |  |
|-------------------|--------------|------------|------------|-----------|-----------------------|------------------------|---------------|-----------|--|
|                   |              |            | Totals     |           | Categories of Tickets |                        |               |           |  |
| Category          | Opened       | Closed     | Total      | Closed    | Consumable replaced   | Alias or Configuration | Sent to Depot | Other     |  |
| APX 7000XE        | 69           | 57         | 3          | 2         | 0                     | 1                      | 0             | 2         |  |
| APX Next (PD)     | 134          | 91         | 21         | 13        | 2                     | 13                     | 0             | 6         |  |
| APX NextXN (FD)   | 132          | 68         | 14         | 3         | 2                     | 7                      | 0             | 5         |  |
| APX 8500 (mobile) | 0            | 0          | 0          | 0         | 0                     | 0                      | 0             | 0         |  |
| APX4000           | 29           | 16         | 2          | 0         | 0                     | 1                      | 0             | 1         |  |
| <b>Total</b>      | <b>364</b>   | <b>232</b> | <b>40</b>  | <b>18</b> | <b>4</b>              | <b>22</b>              | <b>0</b>      | <b>14</b> |  |

### **December Through 12/22/2025**

| 2025             | Year to Date |            | Past Month |           |                       |                        |               |           |  |
|------------------|--------------|------------|------------|-----------|-----------------------|------------------------|---------------|-----------|--|
|                  |              |            | Totals     |           | Categories of Tickets |                        |               |           |  |
| Category         | Opened       | Closed     | Total      | Closed    | Consumable replaced   | Alias or Configuration | Sent to Depot | Other     |  |
| APX 7000XE       | 69           | 55         | 3          | 0         | 0                     | 0                      | 0             | 3         |  |
| APX Next (PD)    | 132          | 83         | 19         | 5         | 1                     | 13                     | 0             | 5         |  |
| APX NextXN(FD)   | 128          | 69         | 10         | 4         | 5                     | 4                      | 1             | 0         |  |
| APX 8500(mobile) | 15           | 7          | 0          | 0         | 0                     | 0                      | 0             | 0         |  |
| APX4000          | 34           | 20         | 7          | 4         | 1                     | 4                      | 0             | 2         |  |
| <b>Total</b>     | <b>378</b>   | <b>234</b> | <b>39</b>  | <b>13</b> | <b>7</b>              | <b>21</b>              | <b>1</b>      | <b>10</b> |  |

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**STARCOM21 Scheduled Maintenance:**

**System Maintenance:**

Maintenance was canceled for December

**System Patches:**

- IL STARCOM Monthly Application of Windows Motopatch 2025.11 – Patching 12/15/25. Monthly MOTOPATCH for Windows process was performed on applicable clients in your ASTRO System.

**Command Central Patches:**

There was none last month.

**SmartConnect Patches:**

Scheduled maintenance was completed. During this time, users should not have experienced any operational impact. However, inactive SmartConnect sites may trigger alerts on UEM, please ignore them.

Start: 8/Dec/2025 @ 11:00 PM CST (UTC -6)

End: 9/Dec/2025 @ 2:00 AM CST (UTC -6)

**Radio Central Patches:** There were none last month.

**Radio Management CPS Patches:** There were none last month.

**Radio Central Migration:**

One radio remains outstanding to be transitioned to the new Radio Central. This radio is pending installation of an update.

| Serial Number | Model Number | Codeplug Version | Firmware Version | Group | Radio Alias | Job Status                  | Last Contact Time    |
|---------------|--------------|------------------|------------------|-------|-------------|-----------------------------|----------------------|
| 142CXX0922    | H45TGT9PW8AN | R29.00.01        | R04.61.00        | BEP   | BEP CARRERA | Running: Waiting For Device | 1/30/2023 5:55:20 PM |

**Releases:**

Fire radios were deployed on firmware R09.40 which was released June 2025. The Police radios have been sent a firmware update to R09.40 and have been requested to confirm all units are upgraded prior to the first touch encryption visit. The System Manager will provide an updated list of units pending the upgrade prior to the scheduled calendar visit.

**STARCOM21 Unscheduled System Outages:** There was none last month.

**Meetings:**

PAC meeting Monday December 1

ETSB Podcast December 17

**Training:** None

**Grade of service report:**

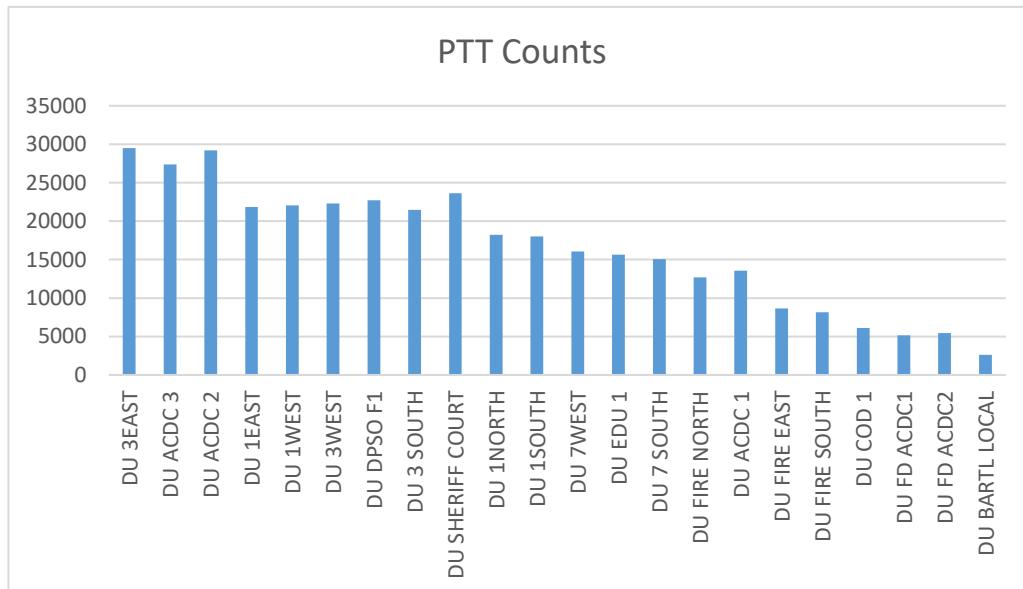
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| November 2025 Starcom21 GoS Report |                  |             |         |                |              |                   |                       |                         |            |                       |                         |
|------------------------------------|------------------|-------------|---------|----------------|--------------|-------------------|-----------------------|-------------------------|------------|-----------------------|-------------------------|
| Hour                               | GoS Calculations |             |         |                |              | PTT and Busy Data |                       |                         |            |                       |                         |
|                                    | GoS              | Utilization | Erlangs | Excess Erlangs | Days of Data | Total PTTs        | Total Talk Time (sec) | Average Talk Time (sec) | Total Busy | Total Busy Time (sec) | Average Busy Time (sec) |
| 0:00:00                            | 0.00             | 19.60       | 3.33    | 7.07           | 30.00        | 2434.50           | 11997.67              | 4.93                    | 0.00       | 0.00                  | 0.00                    |
| 1:00:00                            | 0.00             | 17.22       | 2.93    | 7.47           | 30.00        | 2194.87           | 10539.47              | 4.80                    | 0.00       | 0.00                  | 0.00                    |
| 2:00:00                            | 0.00             | 14.94       | 2.54    | 7.86           | 30.00        | 1781.37           | 9144.53               | 5.13                    | 0.00       | 0.00                  | 0.00                    |
| 3:00:00                            | 0.00             | 12.41       | 2.11    | 8.29           | 30.00        | 1493.03           | 7591.93               | 5.08                    | 0.00       | 0.00                  | 0.00                    |
| 4:00:00                            | 0.00             | 12.34       | 2.10    | 8.30           | 30.00        | 1469.30           | 7550.97               | 5.14                    | 0.00       | 0.00                  | 0.00                    |
| 5:00:00                            | 0.00             | 13.64       | 2.32    | 8.08           | 30.00        | 1662.07           | 8344.80               | 5.02                    | 0.00       | 0.00                  | 0.00                    |
| 6:00:00                            | 0.00             | 15.22       | 2.59    | 7.81           | 30.00        | 1874.43           | 9316.13               | 4.97                    | 0.00       | 0.00                  | 0.00                    |
| 7:00:00                            | 0.00             | 22.41       | 3.81    | 6.59           | 30.00        | 2674.93           | 13712.93              | 5.13                    | 0.00       | 0.00                  | 0.00                    |
| 8:00:00                            | 0.00             | 29.41       | 5.00    | 5.40           | 30.00        | 3453.50           | 17996.27              | 5.21                    | 0.00       | 0.00                  | 0.00                    |
| 9:00:00                            | 0.00             | 32.72       | 5.56    | 4.84           | 30.00        | 3926.13           | 20027.33              | 5.10                    | 0.17       | 11.47                 | 68.80                   |
| 10:00:00                           | 0.00             | 32.26       | 5.48    | 4.92           | 30.00        | 3884.67           | 19741.43              | 5.08                    | 0.00       | 0.00                  | 0.00                    |
| 11:00:00                           | 0.00             | 30.25       | 5.14    | 5.26           | 29.00        | 3665.10           | 18510.41              | 5.05                    | 0.00       | 0.00                  | 0.00                    |
| 12:00:00                           | 0.00             | 30.89       | 5.25    | 5.15           | 29.00        | 3746.28           | 18905.24              | 5.05                    | 0.00       | 0.00                  | 0.00                    |
| 13:00:00                           | 0.00             | 31.42       | 5.34    | 5.06           | 30.00        | 3803.57           | 19226.00              | 5.05                    | 0.00       | 0.00                  | 0.00                    |
| 14:00:00                           | 0.00             | 31.06       | 5.28    | 5.12           | 30.00        | 3797.97           | 19011.47              | 5.01                    | 0.00       | 0.00                  | 0.00                    |
| 15:00:00                           | 0.01             | 31.47       | 5.35    | 5.05           | 30.00        | 3834.60           | 19257.30              | 5.02                    | 0.43       | 1.20                  | 2.77                    |
| 16:00:00                           | 0.00             | 32.06       | 5.45    | 4.95           | 30.00        | 3892.20           | 19617.67              | 5.04                    | 0.00       | 0.00                  | 0.00                    |
| 17:00:00                           | 0.00             | 32.08       | 5.45    | 4.95           | 30.00        | 3903.20           | 19634.83              | 5.03                    | 0.00       | 0.00                  | 0.00                    |
| 18:00:00                           | 0.00             | 29.26       | 4.97    | 5.43           | 30.00        | 3575.57           | 17907.13              | 5.01                    | 0.00       | 0.00                  | 0.00                    |
| 19:00:00                           | 0.00             | 27.72       | 4.71    | 5.69           | 30.00        | 3443.57           | 16961.90              | 4.93                    | 0.00       | 0.00                  | 0.00                    |
| 20:00:00                           | 0.00             | 26.50       | 4.51    | 5.89           | 30.00        | 3297.70           | 16219.37              | 4.92                    | 0.00       | 0.00                  | 0.00                    |
| 21:00:00                           | 0.00             | 25.06       | 4.26    | 6.14           | 30.00        | 3119.57           | 15335.23              | 4.92                    | 0.00       | 0.00                  | 0.00                    |
| 22:00:00                           | 0.00             | 23.14       | 3.93    | 6.47           | 30.00        | 2965.03           | 14161.57              | 4.78                    | 0.00       | 0.00                  | 0.00                    |
| 23:00:00                           | 0.00             | 22.17       | 3.77    | 6.63           | 30.00        | 2780.97           | 13567.17              | 4.88                    | 0.00       | 0.00                  | 0.00                    |

November 25 – December 23, 2025

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| Group Alias      | PTT Count |
|------------------|-----------|
| DU 3EAST         | 29488     |
| DU ACDC 3        | 27373     |
| DU ACDC 2        | 29215     |
| DU 1EAST         | 21847     |
| DU 1WEST         | 22064     |
| DU 3WEST         | 22297     |
| DU DPSO F1       | 22725     |
| DU 3 SOUTH       | 21468     |
| DU SHERIFF COURT | 23634     |
| DU 1NORTH        | 18221     |
| DU 1SOUTH        | 18004     |
| DU 7WEST         | 16050     |
| DU EDU 1         | 15652     |
| DU 7 SOUTH       | 15065     |
| DU FIRE NORTH    | 12705     |
| DU ACDC 1        | 13565     |
| DU FIRE EAST     | 8667      |
| DU FIRE SOUTH    | 8141      |
| DU COD 1         | 6113      |
| DU FD ACDC1      | 5162      |
| DU FD ACDC2      | 5456      |
| DU BARTL LOCAL   | 2621      |



| Memo # | Date Opened | Origin | Title                                       | DESCRIPTION  | STATUS of MEMO<br>(Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement to Product Development, Technically Not Feasible, Closed) |
|--------|-------------|--------|---|--|---|
| 1      | 04/08/20    | CAD    | Informer Trigger words                      | Request to eliminate words that trigger an alert when entered into CAD   | Closed  |
| 2      | 02/18/20    | CAD    | Alphanumeric Verification                   | enables a setting that will allow alphanumeric addresses to geo-verify without a space.                          | Closed  |
| 3      | 03/17/20    | CAD    | Auto Verification of address                | enable automatically geo-verifying addresses that are unique in the system.                                      | Closed  |
| 4      | 03/17/20    | CAD    | on-off ramp entries                         | Enhance the TCs' ability to identify on and off ramps for the highways   | Closed  |
| 5      | 03/14/20    | CAD    | Pro-QA data export                          | Escalate the priority of a data export to facilitate the development of a single server for Pro-QA software      | Closed  |
| 6      | 03/18/20    | CAD    | Eliminate the 2 or 3 digit code from Purvis | Removing the 2 or 3 digit code from the Purvis announcement.   | Closed  |
| 7      | 03/17/20    | CAD    | Half addresses                              | Presentation of two options for how to handle half-addresses.  | Closed  |
| 8      | 04/03/20    | CAD    | Command Line Font size                      | The font size larger on the command lines- expanded to the multi-command line                                    | Closed  |
| 9      | 04/03/20    | CAD    | PI-Delay                                    | Adjust an event code that corresponded to a car accident with injuries that was delayed                          | Closed  |
| 10     | 04/06/20    | CAD    | Street Aliases                              | Discuss options for alias street names in CAD system for streets such as North Ave AKA Route 64                  | Closed  |
| 11     | 01/27/20    | FSA    | Cover Memo                                  | Outline of the memo process  | Closed  |
| 12     | 01/27/20    | FSA    | Formula for Agency Costs                    | Costing formula options for expenses relating to changes in systems  | Closed  |
| 13     | 12/19/19    | FSA    | Standardization of Recommends               | Using Z units in CAD   | Closed  |
| 14     | 01/23/20    | FSA    | Activating New Tone                         | Adding a rules to Engines to facilitate tones  | Closed  |
| 15     | 01/05/20    | FSA    | Add Units to Calls                          | Add Unit to calls from mobiles without generating a tone   | Closed  |
| 16     | 01/27/20    | FSA    | Optional Equipment Status                   | Optional equipment formating options   | Closed  |
| 17     | 02/28/20    | FSA    | Open Radio                                  | Leaving the radio open for two minutes after the Purvis alert in the stations                                    | Closed  |
| 18     | 03/05/20    | FSA    | Dead End Streets                            | Remove Dead End from the announcement  | Closed  |
| 19     | 02/26/20    | FSA    | LSI Data Into CAD                           | Add Hazardous Material data from the State into CAD  | Closed  |
| 20     | 02/26/20    | FSA    | Flow MSP                                    | The font size larger on the command lines- expanded to the multi-command line                                    | Closed  |
| 21     | 03/02/20    | FSA    | Additional Goals                            | Expand the goal to consider the time from call to responder arrival instead of from the time of call to dispatch | Closed  |
| 22     | 03/01/20    | FSA    | Non-standard CAD programming                | Creating CAD command that are unique to an agency or a small subset of agencies                                  | Closed  |
| 23     | 01/27/20    | TECH   | Purvis Proposal                             | Review of the proposal to address the back-up alerting solution  | Closed  |
| 24     | 02/02/20    | TECH   | ICD from Hexagon for LEADS                  | Review the Hexagon proposal for the LEADS ICD- Hexagon is re-working the proposal                                | Closed  |
| 25     | 04/20/20    | CAD    | Assist other priority change                | DU-COMM request to change the priority of Assist other from 4 to 2. This will adjust the watchdog times          | Closed  |
| 26     | 04/20/20    | CAD    | Macro request On-Unit                       | DU-COMM request a macro to combine to add the vehicle when logging a unit on duty                                | Closed  |
| 27     | 04/20/20    | CAD    | New Event code request                      | DU-COMM request to add two new event codes   | Closed  |
| 28     | 04/20/20    | Tech   | Switch Design                               | DU-COMM recommendation for a switch design review  | Closed  |
| 29     | 04/30/20    | FSA    | Translations                                | Request to have the PSAPs manage FSA translations  | Closed  |
| 30     | 04/04/20    | Tech   | Enhanced Monitoring                         | Review the three proposals from Solar winds  | Closed  |
| 31     | 05/04/20    | CAD    | Fire Priorities                             | Request to re-visit the Fire events priorities from ACDC   | Closed  |
| 32     | 05/22/20    | FSA    | Priority Column                             | Request to add priority columns back into MPS  | Closed  |
| 33     | 05/26/20    | FSA    | Self-assgin                                 | Request the ability to self-dispatch calls from pending  | Closed  |
| 34     | 05/27/20    | TECH   | LAG   | Install LAG on the Comcast side of the Network   | Closed  |
| 35     | 05/27/20    | TECH   | Security                                    | Review Results of the Nessus system testing  | Closed  |
| 36     | 05/27/20    | TECH   | VMware upgrade                              | Install upgrade to Vmware from 6.0-6.7   | Closed  |
| 37     | 05/27/20    | TECH   | Software Review                             | Conduct a software review comparable to the cutover review   | Closed  |
| 38     | 05/27/20    | CAD    | 9-1-1 Call Flow                             | Review the 9-1-1 Call flow process   | Closed  |
| 39     | 05/28/20    | CAD    | Updated Macro                               | Request to reduce the CDCMDKEY   | Closed  |
| 40     | 06/01/20    | CAD    | Update LEADS Trigger words                  | Reintroduce trigger words from SOS for DL status   | Closed  |
| 41     | 06/03/20    | TECH   | NICE Upgrade                                | Connect lines and positions to the NICE Recorder/DSO end of life update  | Closed  |
| 42     | 06/10/20    | FSA    | Available on Event                          | Would like the MPS be programmed to change status to AOE   | Closed  |
| 43     | 06/15/20    | TECH   | Dell Storage                                | Dell offsite storage   | Closed  |
| 44     | 06/19/20    | Tech   | CAD Workstations At DU-COMM                 | Install the ETSB image on the Workstations at DU-COMM  | Closed  |
| 45     | 06/19/20    | FSA    | BARB procurement                            | Pros and Cons of the application   | Closed  |
| 46     | 07/06/20    | CAD    | EDIT unit Roster                            | Change the Display from Employee number to Sign on ID  | Closed  |
| 47     | 07/06/20    | CAD    | Informer Unit Column                        | Add a column that displays the unit in infomer   | Closed  |
| 48     | 07/06/20    | CAD    | Multi-Command line                          | Force CAPS lock on the multicommand line   | Closed  |
| 49     | 07/06/20    | CAD    | Add select event hot key                    | Eliminate a step when selecting a unit on an event   | Closed  |

| Memo # | Date Opened | Origin | Title                                | DESCRIPTION  | STATUS of MEMO<br>(Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement to Product Development, Technically Not Feasible, Closed) |
|--------|-------------|--------|--------------------------------------|--|---|
| 50     | 07/06/20    | CAD    | Unit Roster                          | Add the Badge number to the Unit display                             | Closed  |
| 51     | 07/06/20    | CAD    | Informer Hot Key                     | Add a hot key that opens up into Informer                            | Closed  |
| 52     | 07/06/20    | CAD    | Dispatch Assign                      | Dispatch assing to work automatically                                | Closed  |
| 53     | 07/06/20    | CAD    | Dispatch Assign mutiple units        | Allow dispatch assign to work with multiple units                    | Closed  |
| 54     | 07/06/20    | CAD    | Monitor preference                   | Allow the monitors to be saved from each login                       | Closed  |
| 55     | 07/06/20    | CAD    | Vin Response                         | Allow title search to be run in Informer                             | Closed  |
| 56     | 07/06/20    | CAD    | Informer history                     | Develop a way to search for informer history                         | Closed  |
| 57     | 06/18/20    | Tech   | Carrier diversity                    | Request to explore surplus bandwidth to provide carrier diversity    | Closed Jan 12, 2021   |
| 58     | 06/16/20    | CAD    | UL Functionality                     | Ability to add apartment number using the UL Function                | Closed  |
| 59     | 06/16/20    | CAD    | Commit and Cover                     | Add Commit and Cover command to the right click list                 | Closed  |
| 60     | 07/16/20    | CAD    | TC name in the Remarks               | ADD the PSAP and first initial to the TC name in remarks             | Closed  |
| 61     | 07/30/20    | CAD    | Available on Event                   | Would like AOE to set the timer to 0                                 | Closed  |
| 62     | 07/30/20    | CAD    | Remove CUS                           | Remove CUS from Status codes PD RR IC WP TA AD                       | Closed  |
| 63     | 07/30/20    | CAD    | Mutiple Clearing units               | Change programming to allow multiple units to be cleared             | Closed  |
| 64     | 07/30/20    | CAD    | F2 enhancement                       | Want F2 to bring to the command line anywhere in the program         | Closed  |
| 65     | 07/30/20    | CAD    | Mutiple On units                     | Want the ONU command to work for multiple units                      | Closed  |
| 66     | 07/30/20    | CAD    | Unit Transport streamline            | Get rid of the dashes in the command line for unit transport         | Closed  |
| 67     | 07/30/20    | CAD    | Adjust name and tx field             | Add field for alalarm and to companies that doesn't impact LOI       | Closed  |
| 68     | 07/30/20    | CAD    | Alias EMD codes                      | Want the EMD numeric code entered as alias for event type            | Closed  |
| 69     | 04/20/20    | TECH   | CISA request                         | Cybersecurity testing  | 10/12/2021  |
| 70     | 08/04/20    |        | Monday.com                           | Online project management tool                                       | Closed  |
| 71     | 08/04/20    | TECH   | Vmware upgrade                       | Upgrade to VMware version 6.7  | Closed  |
| 72     | 08/03/20    | CAD    | Duplicate and Cancel                 | Attach the name of the TC that made the original ticket to remarks   | Closed  |
| 73     | 08/27/20    | FSA    | Default MPS CADVIEW screen           | Change the default MPS screen to Event list                          | Closed  |
| 74     | 08/27/20    | CAD    | Right Click update                   | Using the Spreadsheet submitted update the right click list          | closed  |
| 75     | 09/10/20    | CAD    | K9 Event codes                       | Add event codes for the different types of dogs                      | Closed  |
| 76     | 09/10/20    | CAD    | Relocate Unit Monitor                | Add a new monitor for relocated unites                               | Closed  |
| 77     | 09/25/20    | TECH   | ALI Re-bid Times                     | Review the options to adjust the time for Automatic ALI re-bids      | Closed  |
| 78     | 10/20/20    | CAD    | Call Source                          | Default Call Source to Phone   | Closed  |
| 79     | 10/28/20    | CAD    | Edit unit Code                       | Change the two digit unit code for Elgin from EG to EN               | Closed  |
| 80     | 10/30/20    | TECH   | Power Supply                         | Procure redundant power supplies for switches etc                    | Closed  |
| 81     | 11/15/20    | CAD    | Retail Theft                         | Change the subtype to Reatil-Delay                                   | Closed  |
| 82     | 11/15/20    | CAD    | Caller Name LOI Search               | Disable Caller Name from the LOI Search                              | Closed  |
| 83     | 12/10/20    | CAD    | Bomb Threat                          | Use a code for bomb threat instead of the words in Purvis            | Closed  |
| 84     | 01/26/21    | CAD    | Timers                               | Remove the shift timers from the system                              | Closed  |
| 85     | 01/26/21    | CAD    | Live Mum additions                   | Add stations to match or come close to matching LiveMUM from CAD     | Closed  |
| 87     | 02/23/21    | CAD    | Common places for DSO                | Add common place names for DSO lots for a DSO response               | Closed  |
| 88     | 03/31/21    | FSA    | Available on Event                   | Add the ability for MPS to self dispatch from Available on event     | Closed  |
| 89     | 04/16/21    | CAD    | KH and Business names Spec Situation | Remove the KH and businesss files from notification                  | Closed  |
| 90     | 04/19/21    | CAD    | Live Mum changes                     | Change the ETB of arrive danger to 40 minutes                        | Closed  |
| 91     | 05/18/21    | TECH   | TRE change                           | Redesign the TRE to ensure it passes to Starcom                      | Closed  |
| 92     | 05/26/21    | CAD    | Add subtypes to Assist               | Create two new subtypes for assist to the SA and coroner             | Closed  |
| 93     | 06/09/21    | CAD    | TestCase for Pro QA                  | Turn on the test case option in ProQA                                | closed  |
| 94     | 06/28/21    | CAD    | Standardized RR names                | Tracks xx where xx is a two/four digit abbreviation for the Railroad | Closed  |
| 95     | 07/12/21    | FSA    | Cross Staffed Apparatus              | "Jump Crews"in Live Mum different than CAD                           | Closed  |
| 96A    | 07/12/21    | FSA    | Border Station Depth                 | Analysis of station depth for border agencies                        | Closed  |
| 96B    | 07/12/21    | FSA    | Border Station Run orders            | Adjust the run orders of stations based on Analysis from 96          | Closed  |
| 96C    | 07/12/21    | FSA    | Drive Time Adjustments               | Adjust the drive time for Mutual aid agencies                        | Closed  |

| Memo # | Date Opened | Origin  | Title   | DESCRIPTION  | STATUS of MEMO<br>(Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement to Product Development, Technically Not Feasible, Closed) |
|--------|-------------|---------|---|--|---|
| 97     | 07/12/21    | FSA     | Pre-planned relos                             | Add pre-planned relos into LiveMum   | Closed  |
| 98     | 07/12/21    | FSA     | Unit Depletion                                | Program LiveMUM to make recommends based on unit depletion perctages   | Closed  |
| 99     | 07/13/21    | CAD     | Wayne township Coverage                       | Add a note to the Wayne township area about for overnight disptaching  | Closed  |
| 100    | 07/13/21    | FSA     | EBT Request                                   | Request DECCAN run two hears of data for more accurate EBT   | Paused  |
| 101    | 07/21/21    | FSA     | COQ report number request                     | Request a report number for agencies receiving COQ equipment   | Closed  |
| 102    | 08/10/21    | CAD     | Update Skill list                             | Add Drone to the Skill list  | Closed  |
| 103    | 09/07/21    | CAD     | CAD/Vesta Standardization                     | Adjust one of the systems to search for intersections using the same syntax  | Closed  |
| 104    | 11/02/21    | CAD     | Add event code                                | Add Event code for 3Si   | Closed  |
| 105    | 11/16/21    | CAD     | Add a layer to the map                        | Create a layer for Divison 10 in the CAD map   | Closed  |
| 106    | 11/29/21    | CAD     | in-custody time stamp                         | Program CAD to include the time stamp in the list of times   | Closed  |
| 107    | 11/29/21    | FSA     | Add new agency to CAD                         | Create a new agency in CAD for mabas division 12   | Closed  |
| 108    | 01/18/22    | CAD     | ANI/ALI dump work flow                        | Change the programming so that the keyboard can be used after ANI/ALI dump   | Closed  |
| 109    | 02/02/22    | CAD     | Timer for Delayed call                        | Want to have a timer for Trbl alarms to delay dispatch 10 minutes  | Closed  |
| 110    | 5/2/2022    | Tech    | Options for Tones                             | Explore audio setting options for tones on the fire channels   | Closed  |
| 111    | 7/30/2022   | Tech    | Purvis Proposal                               | Review Purvis Proposal   | Closed  |
| 112    | 10/3/2022   | CAD     | LPR Event                                     | New CAD Event for License plate reader   | Closed  |
| 113    | 10/3/2022   | CAD     | Shot Stab event type                          | Separate out the shot fired and gunshot into two type codes  | Closed  |
| 114    | 1/13/2022   | Tech    | Open USB ports                                | Request to open USP ports to the Bridge  | Closed  |
| 115    | 1/10/2023   | CAD     | Train Cleared                                 | Request to add commands to menus and boards  | Closed  |
| 116    | 1/10/2023   | FSA     | Emergency Button Mobile                       | Request to change the functionality of the emergency button  | Closed  |
| 117    | 3/22/2023   | FSA     | UE Delta Programming                          | Remove MAF units from CADView  | Closed  |
| 118    | 3/22/2023   | FSA     | Strobe light timing                           | Up the time out for the strobe units to 2 minutes  | Closed  |
| 119    | 3/22/2023   | FSA     | Recall dispatch                               | Add a Recall dispatch button to MPS  | Closed  |
| 120    | 3/22/2023   | FSA     | Resync Units and Events                       | Add a resync button to MPS   | Closed  |
| 121    | 8/16/2023   | Tech    | Shared Drives                                 | Shared drive in the DMZ to reduce Cybersecurity  | Closed  |
| 122    | 8/18/2023   | TECH    | Shared Subnet                                 | Allow traffic point to point for printers for cybersecurity  | Closed  |
| 123    | 8/21/2023   | CAD     | Task Force Units                              | Create Monitors for the Task force group   | Closed  |
| 124    | 10/3/2023   | CAD     | New Event code request                        | New or modified event type for Car vs Building   | Closed  |
| 125    | 11/9/2023   | CAD     | Priority integration                          | Integrate Priority Aqua program with Eventide  | Closed  |
| 126    | 2/20/2024   | CAD     | New Event code request                        | New event type for Electric Vehicle fire   | Closed  |
| 127    | 5/23/2024   | CAD     | MFA Command Central Aware                     | Decision to add MFA to Command Central Aware Website   | Pending Research  |
| 128    | 7/11/2024   | Tech    | MFA Infrstructure/Applications                | Decision to implement MFA within the ETSB 911 system   | Opened  |
| 129    | 7/30/2024   | CAD     | Adjust incident types for Alarms              | Alarm companies are beginning to use numbers to define alarm types. Request to add those types in CAD  | Closed  |
| 130    | 8/9/2024    | CAD     | Add Macros                                    | Add macros that are currently deployed for 10 and 12 for MABAS Division 16   | Closed  |
| 131    | 1/30/2025   | CAD     | Change town/street code                       | Change boulavard from "BLVD" to "BL" and Bloomindale from "BL" to "BLD" because of state data  | Opened  |
| 132    | 1/29/2025   | CAD     | New Animal Sub-Type/Nuisance                  | Add new CAD Sub-Type Nuisance to animal  | Closed  |
| 133    | 6/25/2025   | CAD     | CAD Notes Chronology Cluttered                | Remove some of the information that filters into the CAD notes chronology  | Closed  |
| 134    | 6/25/2025   | CAD     | Call Stacking Functionality For Fire Dispatch | Request to allow Call Stacking functionality for Fire dispatching  | Closed  |
| 135    | 6/25/2025   | CAD/MPS | Cloest Unit Dispatching                       | During the CAD RFP focus group sessions, it was brought up that the CAD system is not currently set up to perform closet unit dispatching.   | Opened  |
| 136    | 6/25/2025   | CAD/MPS | Copying Events to Another Town                | The ability to copy an event from one town to another is not a seamless process. The user base would like to see if there is a possibility of configuring the system to support copy events with a simplified process        | Closed  |
| 137    | 6/25/2025   | CAD     | Hidden Pop Up Messages                        | There are pop-up messages that are configured in the CAD system that frequently get hidden behind windows on the user screen that will cause the system to not move forward unless that pop-up message has been acknowledged | Opened  |
| 138    | 6/25/2025   | CAD/MPS | Run Handicapped Placard Independently         | Communicated that it is not possible to run a Handicapped Placard independent  | Closed  |
| 139    | 6/25/2025   | CAD/MPS | Run LEADS Number Independently                | Communicated that it is not possible to run a LEADS number independent   | Opened  |

## 911 System Design Standardization Memos

| Memo # | Date Opened | Origin | Title                                      | DESCRIPTION   | STATUS of MEMO<br>(Pending, In Process/Testing,<br>Pending/Research,<br>Implemented,<br>Closed/Enhancement tot<br>Product Development,<br>Technically Not Feasible,<br>Closed) |
|--------|-------------|--------|--|---|--|
| 140    | 6/25/2025   | MPS    | Unit Status Only Displays Vehicle Location | In MPS the Unit Status will display the location of the vehicle and not the officer. They would like that status to show the officer's location, which would be beneficial if the officer is potentially in foot pursuit or away from the vehicle | Opened   |
|        |             |        | In process/Testing                         |   |  |
|        |             |        | Implemented                                |   |  |
|        |             |        | Pending Research                           |   |  |
|        |             |        | Technically Not Feasible                   |   |  |
|        |             |        | Enhancement tot product development        |   |  |
|        |             |        | Closed                                     |   |  |

# Year to Date 9-1-1 System Call Count

For (Call Origin)

Creation Date: 01/02/2026 02:38:20 PM

Grouping: Site & Call Origin

Date Range: 01/01/2025 12:00:00 AM - 12/31/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

## Detail Information

| Site         | Call Origin  | Total Calls    | Call Category |                   |          | Call Service (Emergency Incoming) |               |              |            |            | Outgoing<br>(Emergency,<br>Non-<br>Emergency,<br>Other) | Abandoned<br>(Emergency) | Avg Wait<br>(Emergency<br>Incoming) |
|--------------|--------------|----------------|---------------|-------------------|----------|-----------------------------------|---------------|--------------|------------|------------|---|--------------------------|-------------------------------------|
|              |              |                | Emergency     | Non-<br>Emergency | Other    | Wire-Line                         | Wireless      | VoIP         | SMS        | Unknown    |   |                          |                                     |
| ACDC         | Incoming     | 230,669        | 72,293        | 158,376           | 0        | 3,644                             | 60,018        | 7,671        | 248        | 712        | 0   | 4,929                    | 00:00:04                            |
|              | Internal     | 12,631         | 0             | 12,631            | 0        | 0                                 | 0             | 0            | 0          | 0          | 0   | 0                        | 00:00:00                            |
|              | Outgoing     | 57,105         | 0             | 57,105            | 0        | 0                                 | 0             | 0            | 0          | 0          | 57,105  | 0                        | 00:00:00                            |
|              | <b>Total</b> | <b>300,405</b> | <b>72,293</b> | <b>228,112</b>    | <b>0</b> | <b>3,644</b>                      | <b>60,018</b> | <b>7,671</b> | <b>248</b> | <b>712</b> | <b>57,105</b>   | <b>4,929</b>             | <b>00:00:04</b>                     |
| <b>Total</b> |              | <b>300,405</b> | <b>72,293</b> | <b>228,112</b>    | <b>0</b> | <b>3,644</b>                      | <b>60,018</b> | <b>7,671</b> | <b>248</b> | <b>712</b> | <b>57,105</b>   | <b>4,929</b>             | <b>00:00:04</b>                     |

# Year to Date 9-1-1 System Call Count

For (Call Origin)

Creation Date: 01/02/2026 02:48:50 PM

Grouping: Site & Call Origin

Date Range: 01/01/2025 12:00:00 AM - 12/31/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

## Detail Information

| Site         | Call Origin  | Total Calls      | Call Category  |                   |          | Call Service (Emergency Incoming) |                |               |            |              | Outgoing<br>(Emergency,<br>Non-<br>Emergency,<br>Other) | Abandoned<br>(Emergency) | Avg Wait<br>(Emergency<br>Incoming) |
|--------------|--------------|------------------|----------------|-------------------|----------|-----------------------------------|----------------|---------------|------------|--------------|---|--------------------------|-------------------------------------|
|              |              |                  | Emergency      | Non-<br>Emergency | Other    | Wire-Line                         | Wireless       | VoIP          | SMS        | Unknown      |   |                          |                                     |
| DU-COMM      | Incoming     | 728,773          | 291,160        | 437,613           | 0        | 11,703                            | 237,435        | 38,109        | 689        | 3,224        | 0   | 29,260                   | 00:00:06                            |
|              | Internal     | 130,134          | 0              | 130,134           | 0        | 0                                 | 0              | 0             | 0          | 0            | 0   | 0                        | 00:00:00                            |
|              | Outgoing     | 181,207          | 1              | 181,206           | 0        | 0                                 | 0              | 0             | 0          | 0            | 181,207   | 0                        | 00:00:00                            |
|              | <b>Total</b> | <b>1,040,114</b> | <b>291,161</b> | <b>748,953</b>    | <b>0</b> | <b>11,703</b>                     | <b>237,435</b> | <b>38,109</b> | <b>689</b> | <b>3,224</b> | <b>181,207</b>  | <b>29,260</b>            | <b>00:00:06</b>                     |
| <b>Total</b> |              | <b>1,040,114</b> | <b>291,161</b> | <b>748,953</b>    | <b>0</b> | <b>11,703</b>                     | <b>237,435</b> | <b>38,109</b> | <b>689</b> | <b>3,224</b> | <b>181,207</b>  | <b>29,260</b>            | <b>00:00:06</b>                     |

# Monthly 9-1-1 System Call Count

For (Call Origin)

Creation Date: 01/02/2026 02:36:04 PM

Grouping: Site & Call Origin

Date Range: 12/01/2025 12:00:00 AM - 12/31/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

## Summary Information

| Site         | Total Calls   | Call Category |                   |          | Call Service (Emergency Incoming) |              |            |           |           | Outgoing<br>(Emergency,<br>Non-<br>Emergency,<br>Other) | Abandoned<br>(Emergency) | Avg Wait<br>(Emergency<br>Incoming) |
|--------------|---------------|---------------|-------------------|----------|-----------------------------------|--------------|------------|-----------|-----------|---|--------------------------|-------------------------------------|
|              |               | Emergency     | Non-<br>Emergency | Other    | Wire-Line                         | Wireless     | VoIP       | SMS       | Unknown   |   |                          |                                     |
| ACDC         | 24,073        | 5,896         | 18,177            | 0        | 469                               | 4,716        | 637        | 16        | 58        | 4,621   | 387                      | 00:00:04                            |
| <b>Total</b> | <b>24,073</b> | <b>5,896</b>  | <b>18,177</b>     | <b>0</b> | <b>469</b>                        | <b>4,716</b> | <b>637</b> | <b>16</b> | <b>58</b> | <b>4,621</b>  | <b>387</b>               | <b>00:00:04</b>                     |

# Monthly 9-1-1 System Call Count

For (Call Origin)

Creation Date: 01/02/2026 02:44:06 PM

Grouping: Site & Call Origin

Date Range: 12/01/2025 12:00:00 AM - 12/31/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

## Summary Information

| Site         | Total Calls   | Call Category |                   |          | Call Service (Emergency Incoming) |               |          |           |            | Outgoing<br>(Emergency,<br>Non-<br>Emergency,<br>Other) | Abandoned<br>(Emergency) | Avg Wait<br>(Emergency<br>Incoming) |
|--------------|---------------|---------------|-------------------|----------|-----------------------------------|---------------|----------|-----------|------------|---|--------------------------|-------------------------------------|
|              |               | Emergency     | Non-<br>Emergency | Other    | Wire-Line                         | Wireless      | VoIP     | SMS       | Unknown    |   |                          |                                     |
| DU-COMM      | 82,540        | 23,379        | 59,161            | 0        | 1,248                             | 21,833        | 0        | 53        | 245        | 14,836  | 2,257                    | 00:00:06                            |
| <b>Total</b> | <b>82,540</b> | <b>23,379</b> | <b>59,161</b>     | <b>0</b> | <b>1,248</b>                      | <b>21,833</b> | <b>0</b> | <b>53</b> | <b>245</b> | <b>14,836</b>   | <b>2,257</b>             | <b>00:00:06</b>                     |

# Year to Date 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 01/02/2026 02:39:11 PM

Grouping: Site & Call Origin

Date Range: 01/01/2025 12:00:00 AM - 12/31/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

## Summary Information

| Site         | Total Calls   | Call Category |                   |          | Call Service (Emergency Incoming) |              |              |          |          | Outgoing<br>(Emergency,<br>Non-<br>Emergency,<br>Other) | Abandoned<br>(Emergency) | Avg Wait<br>(Emergency<br>Incoming) |
|--------------|---------------|---------------|-------------------|----------|-----------------------------------|--------------|--------------|----------|----------|---|--------------------------|-------------------------------------|
|              |               | Emergency     | Non-<br>Emergency | Other    | Wire-Line                         | Wireless     | VoIP         | SMS      | Unknown  |   |                          |                                     |
| ACDC         | 11,233        | 11,233        | 0                 | 0        | 335                               | 9,509        | 1,383        | 6        | 0        | 0   | 0                        | 00:00:04                            |
| <b>Total</b> | <b>11,233</b> | <b>11,233</b> | <b>0</b>          | <b>0</b> | <b>335</b>                        | <b>9,509</b> | <b>1,383</b> | <b>6</b> | <b>0</b> | <b>0</b>  | <b>0</b>                 | <b>00:00:04</b>                     |

# Year to Date 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 01/02/2026 02:50:09 PM

Grouping: Site & Call Origin

Date Range: 01/01/2025 12:00:00 AM - 12/31/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

## Summary Information

| Site         | Total Calls   | Call Category |                   |          | Call Service (Emergency Incoming) |               |              |           |          | Outgoing<br>(Emergency,<br>Non-<br>Emergency,<br>Other) | Abandoned<br>(Emergency) | Avg Wait<br>(Emergency<br>Incoming) |
|--------------|---------------|---------------|-------------------|----------|-----------------------------------|---------------|--------------|-----------|----------|---|--------------------------|-------------------------------------|
|              |               | Emergency     | Non-<br>Emergency | Other    | Wire-Line                         | Wireless      | VoIP         | SMS       | Unknown  |   |                          |                                     |
| DU-COMM      | 34,052        | 34,052        | 0                 | 0        | 431                               | 31,763        | 1,784        | 74        | 0        | 0   | 0                        | 00:00:06                            |
| <b>Total</b> | <b>34,052</b> | <b>34,052</b> | <b>0</b>          | <b>0</b> | <b>431</b>                        | <b>31,763</b> | <b>1,784</b> | <b>74</b> | <b>0</b> | <b>0</b>  | <b>0</b>                 | <b>00:00:06</b>                     |

# Monthly 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 01/02/2026 02:37:02 PM

Grouping: Site & Call Origin

Date Range: 12/01/2025 12:00:00 AM - 12/31/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

## Summary Information

| Site         | Total Calls | Call Category |                   |          | Call Service (Emergency Incoming) |            |            |          |          | Outgoing<br>(Emergency,<br>Non-<br>Emergency,<br>Other) | Abandoned<br>(Emergency) | Avg Wait<br>(Emergency<br>Incoming) |
|--------------|-------------|---------------|-------------------|----------|-----------------------------------|------------|------------|----------|----------|---|--------------------------|-------------------------------------|
|              |             | Emergency     | Non-<br>Emergency | Other    | Wire-Line                         | Wireless   | VoIP       | SMS      | Unknown  |   |                          |                                     |
| ACDC         | 969         | 969           | 0                 | 0        | 35                                | 833        | 101        | 0        | 0        | 0   | 0                        | 00:00:04                            |
| <b>Total</b> | <b>969</b>  | <b>969</b>    | <b>0</b>          | <b>0</b> | <b>35</b>                         | <b>833</b> | <b>101</b> | <b>0</b> | <b>0</b> | <b>0</b>  | <b>0</b>                 | <b>00:00:04</b>                     |

# Monthly 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 01/02/2026 02:45:23 PM

Grouping: Site & Call Origin

Date Range: 12/01/2025 12:00:00 AM - 12/31/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

## Summary Information

| Site         | Total Calls  | Call Category |                   |          | Call Service (Emergency Incoming) |              |          |          |          | Outgoing<br>(Emergency,<br>Non-<br>Emergency,<br>Other) | Abandoned<br>(Emergency) | Avg Wait<br>(Emergency<br>Incoming) |
|--------------|--------------|---------------|-------------------|----------|-----------------------------------|--------------|----------|----------|----------|---|--------------------------|-------------------------------------|
|              |              | Emergency     | Non-<br>Emergency | Other    | Wire-Line                         | Wireless     | VoIP     | SMS      | Unknown  |   |                          |                                     |
| DU-COMM      | 2,958        | 2,958         | 0                 | 0        | 52                                | 2,906        | 0        | 0        | 0        | 0   | 0                        | 00:00:06                            |
| <b>Total</b> | <b>2,958</b> | <b>2,958</b>  | <b>0</b>          | <b>0</b> | <b>52</b>                         | <b>2,906</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b>  | <b>0</b>                 | <b>00:00:06</b>                     |

Rave 9-1-1 Suite

| 2025        |                                   |  |                  |                 |                        |                         |                 |                               |                                 |                        |
|-------------|-----------------------------------|--|------------------|-----------------|------------------------|-------------------------|-----------------|-------------------------------|---------------------------------|------------------------|
| Month       | Total Number of Smart911 Accounts | Total Number of Individuals within those Accounts (Average 2.35 per profile) | Profile Increase | % of Population | Number of Profile Pops | Number of Chat Sessions | Number of Notes | New Facility Profiles Created | Number of Facility Profile Pops | RapidSOS Location Hits |
| January     | 27,064                            | 63,600   | 223              | 8.31%           | 165                    | 1,322                   | 2               | 1                             | 63                              | 24,739                 |
| February    | 27,185                            | 63,885   | 121              | 8.35%           | 147                    | 1,201                   | 2               | 0                             | 45                              | 22,005                 |
| March       | 27,403                            | 64,397   | 218              | 8.42%           | 121                    | 1,499                   | 0               | 1                             | 70                              | 24,893                 |
| April       | 27,548                            | 64,738   | 145              | 8.46%           | 153                    | 1,402                   | 2               | 0                             | 25                              | 17,559                 |
| May         | 27,680                            | 65,048   | 132              | 8.50%           | 172                    | 1,765                   | 0               | 0                             | 57                              | 23,164                 |
| June        | 27,816                            | 65,368   | 136              | 8.54%           | 170                    | 2,259                   | 1               | 0                             | 29                              | 24,193                 |
| July        | 27,876                            | 65,509   | 60               | 8.56%           | 163                    | 2,430                   | 0               | 0                             | 20                              | 25,413                 |
| August      | 27,978                            | 65,748   | 102              | 8.59%           | 182                    | 4,008                   | 1               | 0                             | 48                              | 26,923                 |
| September   | 28,021                            | 65,849   | 43               | 8.61%           | 145                    | 1,909                   | 1               | 0                             | 71                              | 25,202                 |
| October     | 28,089                            | 66,009   | 68               | 8.63%           | 149                    | 1,798                   | 0               | 0                             | 53                              | 24,332                 |
| November    | 28,119                            | 66,080   | 30               | 8.64%           | 122                    | 1,551                   | 1               | 0                             | 34                              | 20,728                 |
| December    | 28,148                            | 66,148   | 29               | 8.64%           | 122                    | 1,595                   | 0               | 0                             | 35                              | 23,366                 |
| 2025 Totals | 28,148                            | 66,148   | 1,307            | 8.64%           | 1,811                  | 22,739                  | 10              | 2                             | 550                             | 282,517                |



**DUPAGE  
COUNTY**

## INFORMATION TECHNOLOGY

630-407-5000  
Fax: 630-407-5001  
it@dupageco.org  
[www.dupageco.org/it](http://www.dupageco.org/it)

TO: PRMS Oversight Committee and ETS Board  
FROM: Don Ehrenhaft, PRMS Manager  
DATE: December 31, 2025  
RE: DuJIS RMS Monthly Update

---

### ***Accomplishments:***

- OCR 10.0/MFR project is ongoing.
  - MFR product is causing numerous setbacks.
  - Project focused efforts are on-hold pending RFP decision.
  - Product readiness efforts continue.
- RMS RFP Steering committee meeting monthly.
- RMS RFP proposals received and under review by evaluation team.

### ***Action Items:***

- RMS RFP Process
  - Produce "short-list".
  - Schedule vendor demos.
- OCR 10.0/MFR
  - Complete configuration tasks
- OCR 3.7 (current production version)
  - Testing OCR version 3.7 software update.
  - Deploy latest NIBRS version.
- NetRMS
  - Preparation for NetRMS data migration is underway.

### ***Customer Support Collaboration:***

- Maintained bi-weekly OCR10.0/MFR project management meeting with Hexagon project manager.
- Established bi-weekly meeting with support team.

### ***Next Month's Actions Items:***

- Move RFP process forward.
- Prepare for OCR 3.7 update.
- Overhaul of system support model to improve speed of incident response and strengthen prevention efforts.



## December Monthly Report

|                                |                          |                                |                   |
|--------------------------------|--------------------------|--------------------------------|-------------------|
| <b>Customer Name</b>           | DuPage County, IL        | <b>Alias</b>                   | DUPG2.00.11       |
| <b>Customer PM</b>             | Linda Zerwin/Mike Galvin | <b>Hexagon Sales</b>           | TJ McGEE          |
| <b>Hexagon Support Manager</b> | Tony Capasso             | <b>Project / Delivery Name</b> | DuPage ETSB       |
| <b>New Change Requests</b>     | None                     | <b>Reporting Period End</b>    | December 31, 2025 |

| Support Overview |   |     |    |      |   |      |
|------------------|---|-----|----|------|---|------|
| Open Tickets     |   | SRs |    | CRDs |   | CREs |
| On target        | ✓ | P2  | 4  | P2   | 1 | P2   |
| Below target     | ✗ | P3  | 23 | P3   | 6 | P3   |
| Above target     | ✗ | P4  | 0  | P4   | 0 | P4   |

|               |  |
|---------------|--|
| <b>RED</b>    | One or more of the following remain unhandled: significant risks and/or issues; behind schedule by >10%                  |
| <b>YELLOW</b> | There is a plan in place to rectify one or more of the following: significant risks and/or issues; behind schedule <=10% |
| <b>GREEN</b>  | No significant risks or issues   |

| Support Performance - Period ending December 31, 2025 |   |
|---|---|
| <b>GREEN</b>  | Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Communication remains high and both sides stay engaged.<br><br>We have established a reoccurring RMS SR Review call as well. This takes place every 2nd and 4th week of the month. |

| Support Activities   |      |        |             |
|--|------|--------|-------------|
| Objectives Completed This Period   |      |        |             |
| 1. Weekly meetings were held. No Onsite meetings were held this month.   |      |        |             |
| 2. 5 support tickets were resolved in the month of December 2025.  |      |        |             |
| 3. CAD Side call with Hexagon support has been reestablished.  |      |        |             |
| 4. RMS Side call with Hexagon support has been established as well.  |      |        |             |
| 5. RMS Project in progress.  |      |        |             |
| Objectives NOT Completed This Period - Mitigation tasks to align schedule are provided in the Notes Section with the corresponding # |      |        |             |
|  |      |        |             |
|  |      |        |             |
|  |      |        |             |
| Objectives for Next Period Remaining Project Items (All Numbers are utilizing the DuPage Schedule DUPG2 Schedule)                    |      |        |             |
| 1. Focus and continued resolution on existing support SRs.   |      |        |             |
|  |      |        |             |
|  |      |        |             |
|  |      |        |             |
| Change Orders  |      |        |             |
|  | Date | Status | Description |
|  |      |        |             |
| Notes From Above Activities:   |      |        |             |
|  |      |        |             |



# November 2025



# ACDC Monthly Report

## Prepared by

### Director Marilu Hernandez



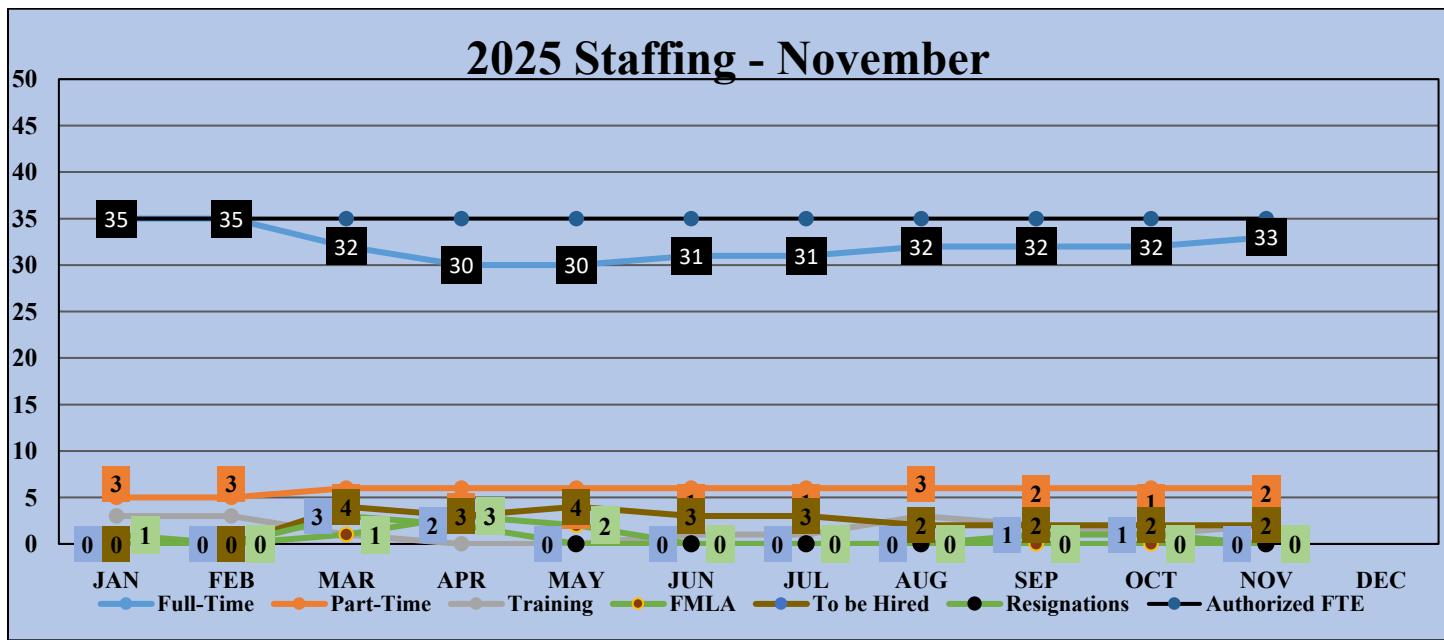
# Addison Consolidated Dispatch Center (ACDC)

## Staffing

ACDC has an authorized staff of 35 full-time Telecommunicators (TCs), six part-time TCs, and three part-time Alarm Board Operators. Each of the three shifts, typically, have either an Operator in Charge (OIC), Team Lead (TL), or an Operations Manager (OM) on shift. Additionally, ACDC has an authorized Clerk/Typist, Professional Standards Coordinator (PSC), Deputy Director of Communications, and Director of Communications; furthermore, ACDC has a Village IT Public Safety System Administrator stationed to ACDC.

*In November:*

- *A Fire Desk TC was released from the training program on November 4<sup>th</sup>, she is scheduled on the afternoon shift.*
- *One Probationary Telecommunicators (PT) finalized Classroom Training and is in the Call-taking Phase with a Communications Training Officer (CTO) on Day Shift*
- *The PT Alarm Board Operator was released from training on November 4<sup>th</sup>, working primarily on Day Shift during business hours*
- *One new hire started on November 10<sup>th</sup>, completed the classroom portion of training, and scheduled on the Midnight Shift for the Call-taking Phase with a CTO*
- *Telecommunicator Test/Orientation scheduled for December 11<sup>th</sup>, looking to hire two TCs and initiate a list*



## Resignation

*N/A*

# Recognition

**Congratulations TC Hawkins!** Taylor successfully completed the APCO Communications Training Officer (CTO) training and is now fully certified as a CTO!

**TC Kolberg** received a note of appreciation from a member agency detective for his assistance and due diligence in running LEADS, uploading officer's location in CAD, and overall being helpful to responders during critical times.

On November 8, 2025, at 0226 hours, **TC Renee Calzarretta and TC Lindsay Bukovic** demonstrated exceptional professionalism and teamwork during a high-risk incident in Bloomingdale involving a reported intruder. TC Renee Calzarretta, serving as the call-taker, received a 911 call from a female caller who stated there was an unknown male in her young daughter's bedroom. Renee rapidly generated a CAD and initiated an urgent police response. Throughout the call, Renee remained calm and focused, asking critical questions about weapons, the offender's description, and household safety. She provided clear instructions to the caller and her family on how to secure themselves in a safe location away from danger. Her steady guidance and rapid information-gathering ensured responders had the essential details they needed before arriving on scene in under four minutes. TC Lindsay Bukovic, working the radio channel, efficiently acknowledged responding units and relayed timely updates as they were entered into CAD. Managing communication with multiple officers, she fulfilled all operational requests, including creating the fire department call for service, requesting drones, initiating the MERIT page-out, and securing the radio channel to maintain clarity and responder safety. Her coordination and quick decision-making supported officers throughout the unfolding incident. **TC Renee Calzarretta and TC Lindsay Bukovic**, your actions exemplify ACDC's mission and values. Your composure, communication, and commitment to responder and citizen safety played a vital role in ensuring a safe and successful resolution to a potentially dangerous situation. You demonstrated your ability to work as a team, communicate, and ensure responder safety. Throughout this call, you were a great example of calm under pressure.

# Training

ACDC trains on a monthly basis. Training includes call-taking scenarios, in-progress dispatching, policy review, specialty, incident-specific, patterns in deficiencies, and miscellaneous hands-on training.

## The High-Risk, Low Frequency (HRLF) training scenarios for November:

- The HRLF coaches presented 18 TCs with 109 events from 25 different scenarios, using a random list of locations. The focus for November was to process calls using the 5 W's in the optimum order, as efficiently as possible.
  - 73% of the events were handled according to policy on the first attempt.
  - The remaining 27% required some coaching.
- The coaches identified that the most common issue involved fully completing the process of toning, broadcasting on Du-Flash, and giving the channel at the end.
- TCs showed improvement from previous months by gathering basic information and getting units going without delay.

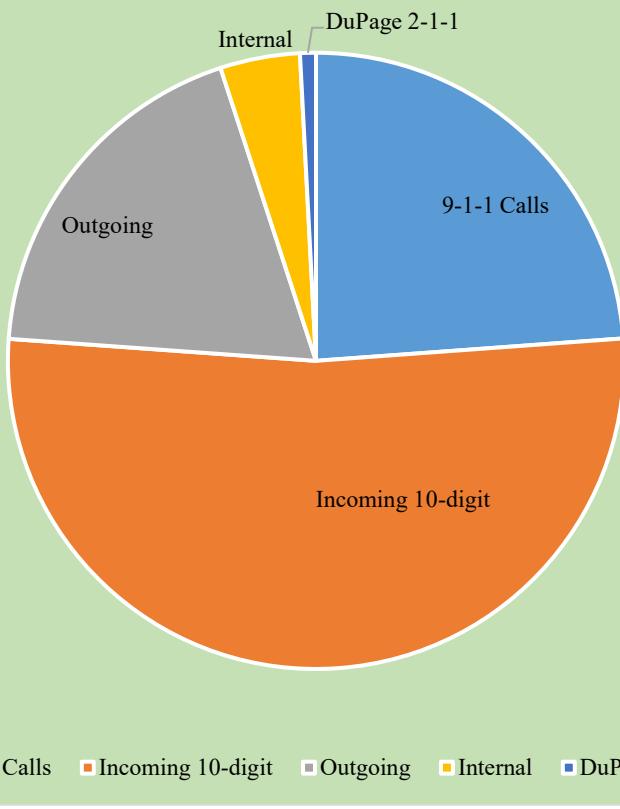
## ***Additional Training***

- Two Team Leads attended the ASIM Advanced training in Huntley
- Two TCs attended the 2025 MABAS Regional Training Seminar at the Plainfield Fire Department
- Two Operations Managers, and two TCs attended the 2025 Active Threat & Mental Wellness
- Two TCs attended the APCO Fundamentals of Tactical Dispatch online training
- One Probationary TC was EMD certified
- One TC attended the APCO CTO training

## ***Phone calls answered (Outgoing calls, & ACDC internal calls)***

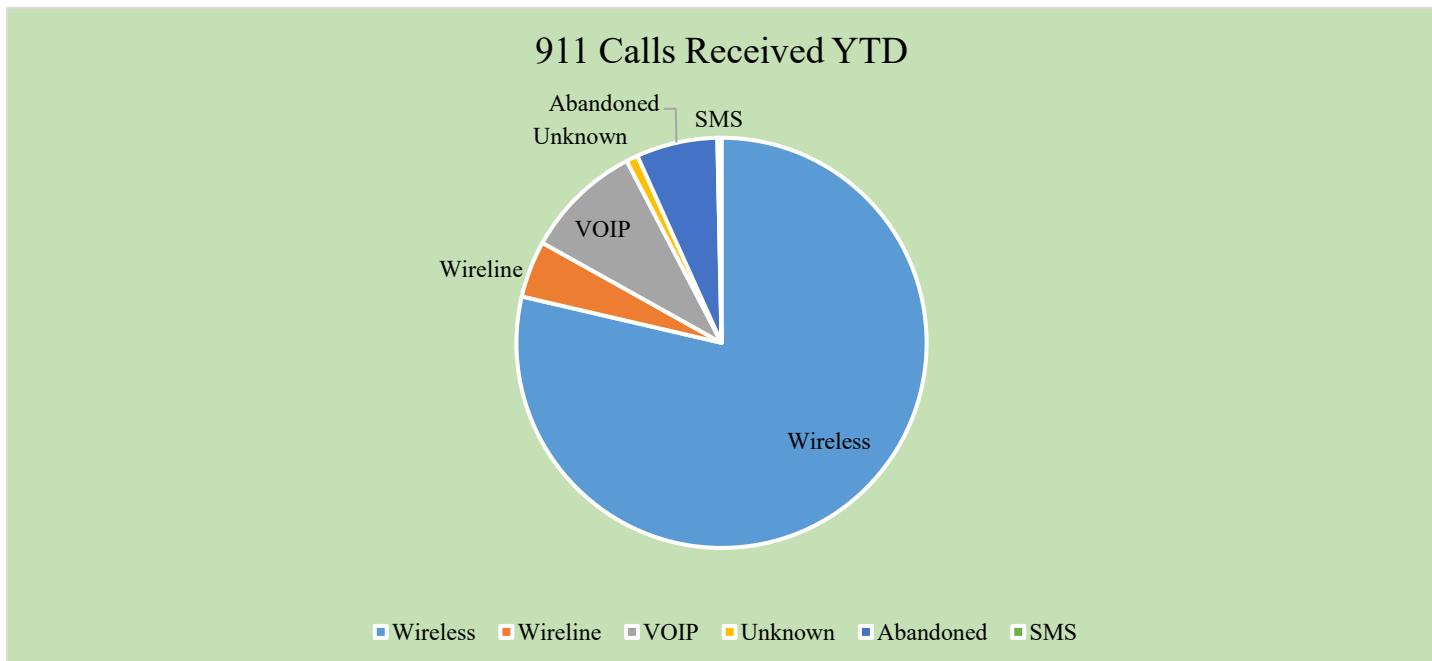
| ACDC PHONE CALLS  |        |        |        |        |        |        |        |        |        |        |        |     |         |
|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-----|---------|
|                   | JAN    | FEB    | MAR    | APR    | MAY    | JUN    | JUL    | AUG    | SEP    | OCT    | NOV    | DEC | YTD     |
| 9-1-1 Calls       | 6,090  | 4,934  | 5,603  | 5,455  | 6,250  | 6,502  | 7,068  | 6,901  | 6,083  | 5,927  | 5,584  |     | 66,397  |
| Incoming 10-digit | 12,876 | 10,573 | 12,556 | 12,246 | 13,386 | 13,874 | 14,992 | 14,923 | 13,714 | 13,452 | 13,065 |     | 145,657 |
| Outgoing          | 4,820  | 3,682  | 4,384  | 4,401  | 5,094  | 5,313  | 5,650  | 5,341  | 4,643  | 4,694  | 4,462  |     | 52,484  |
| Internal          | 1,096  | 876    | 898    | 1,041  | 1,157  | 1,166  | 1,270  | 1,105  | 1,051  | 1,026  | 968    |     | 11,654  |
| DuPage 2-1-1      | 197    | 151    | 150    | 140    | 230    | 256    | 247    | 237    | 154    | 166    | 386    |     | 2,314   |
| Total             | 25,079 | 20,216 | 23,591 | 23,283 | 26,117 | 27,111 | 29,227 | 28,507 | 25,645 | 25,265 | 24,465 | 0   | 278,506 |

Phone Calls YTD



# 9-1-1 Calls Answered and Text-to-911

|           | 9-1-1 CALLS RECEIVED |       |       |       |       |       |       |       |       |       |       |     |        |  |
|-----------|----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----|--------|--|
|           | JAN                  | FEB   | MAR   | APR   | MAY   | JUN   | JUL   | AUG   | SEP   | OCT   | NOV   | DEC | YTD    |  |
| Wireless  | 4,970                | 4,019 | 4,642 | 5,013 | 5,284 | 5,596 | 6,060 | 5,887 | 4,990 | 4,820 | 4,499 |     | 55,780 |  |
| Wireline  | 297                  | 219   | 233   | 206   | 224   | 244   | 260   | 276   | 385   | 421   | 410   |     | 3,175  |  |
| VOIP      | 717                  | 607   | 639   | 151   | 660   | 601   | 665   | 686   | 635   | 591   | 604   |     | 6,556  |  |
| Unknown   | 59                   | 47    | 73    | 61    | 65    | 51    | 70    | 40    | 57    | 73    | 58    |     | 654    |  |
| Abandoned | 403                  | 320   | 413   | 411   | 442   | 407   | 491   | 436   | 400   | 438   | 381   |     | 4,542  |  |
| SMS       | 47                   | 42    | 16    | 24    | 17    | 10    | 13    | 12    | 16    | 22    | 13    |     | 232    |  |
| Total     | 6,493                | 5,254 | 6,016 | 5,866 | 6,692 | 6,909 | 7,559 | 7,337 | 6,483 | 6,365 | 5,965 | 0   | 70,939 |  |



## NENA 9-1-1 Call Answering Standard

National Emergency Number Association (NENA):

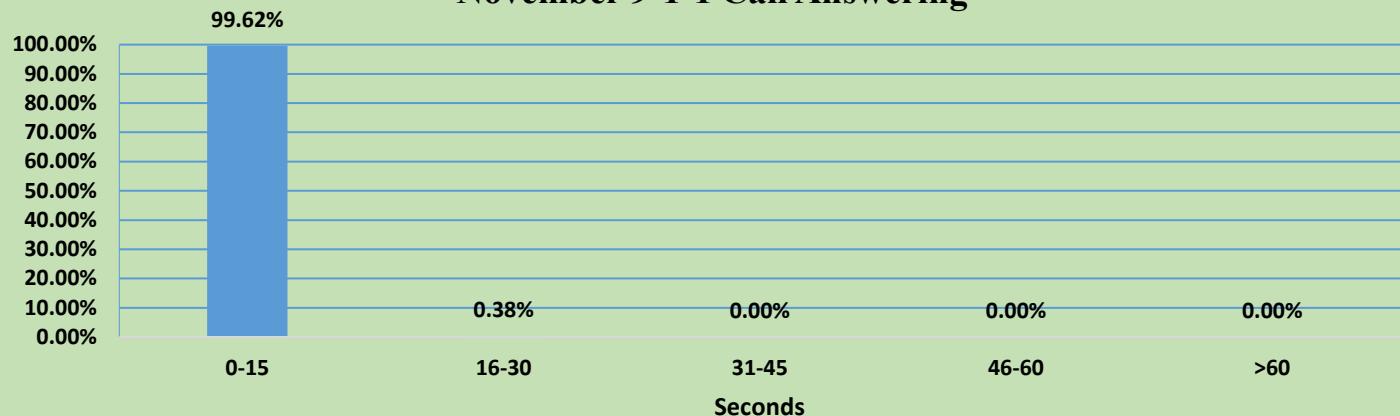
The 9-1-1 Association empowers its members and the greater 9-1-1 community to provide the best possible emergency response through standards development, training, thought leadership, outreach, and advocacy.

**NENA's vision is a public made safer by 9-1-1 services delivered by highly-trained emergency communications professionals and powered by the latest technologies.**

The 9-1-1 Call Answering Standard states that 90% of all 9-1-1 calls be answered within 15 seconds and 95% of 9-1-1 calls be answered within 20 seconds.

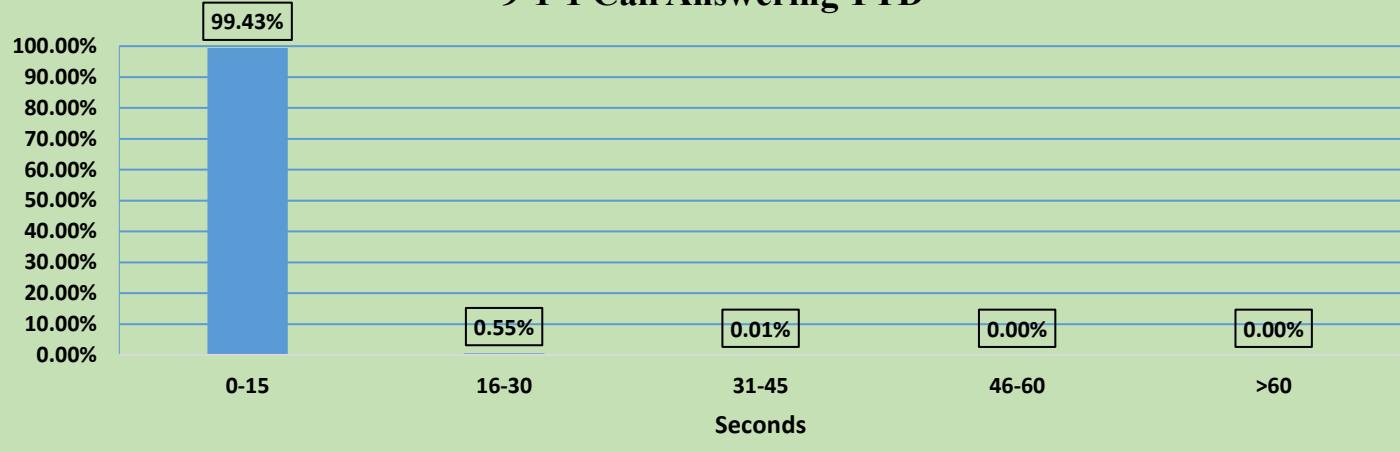
# 911 Call Answering

November 9-1-1 Call Answering



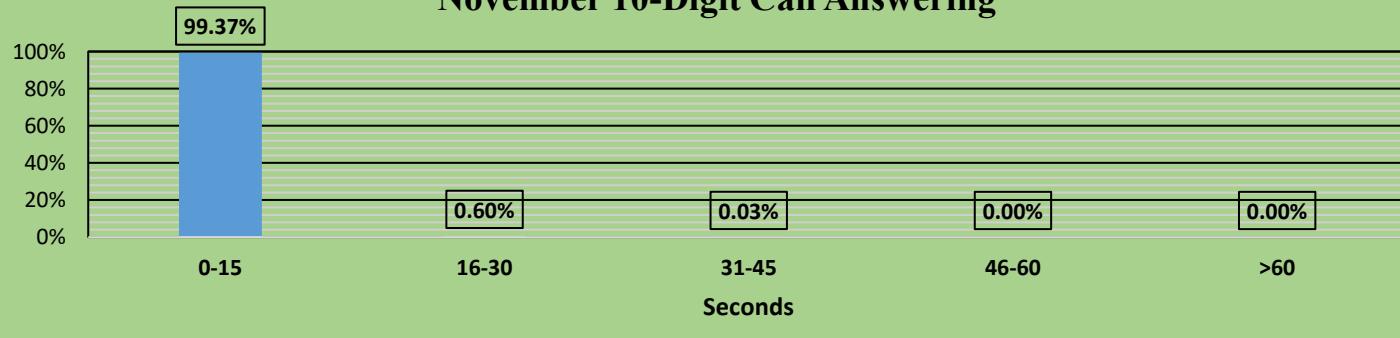
# 911 Call Answering – YTD

9-1-1 Call Answering YTD



# 10-Digit Call Answering

November 10-Digit Call Answering



# TOP

NOVEMBER 2025

## Call Takers

### TOTAL CALLS

MEDINA - - - 1195

WILLADSEN - - - 1113

OLIVER - - - 1012

VALLEE - - - 966

MAYFIELD - - 896

VALDEZ - - - 891

DOMINO - - - 837

WATERMAN - - - 830

MINOR - - - 777

GODLEWSKI - - - 748

### 911 CALLS

MEDINA - - - 416

DOMINO - - - 302

OLIVER - - - 278

VALDEZ - - - 257

WILLADSEN - - - 250

GODLEWSKI - - - 207

KOLBERG - - - 202

MAYFIELD - - - 198

VALLEE - - - 181

MARDULA - - - 179

### NON-EM

WILLADSEN - - - 863

VALLEE - - 785

MEDINA - - - 779

OLIVER - - - 734

MAYFIELD - - - 698

WATERMAN - - - 693

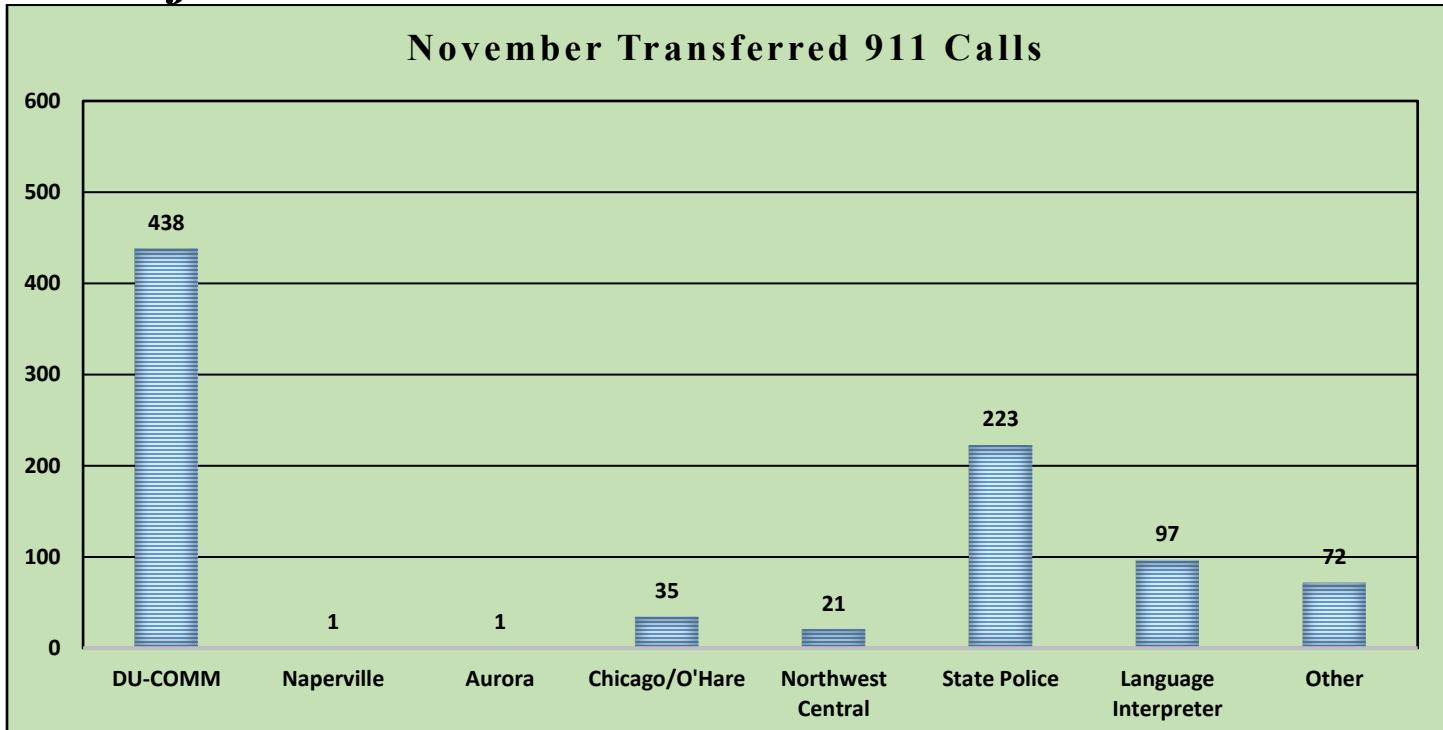
GONZALEZ - - - 664

VALDEZ - - - 634

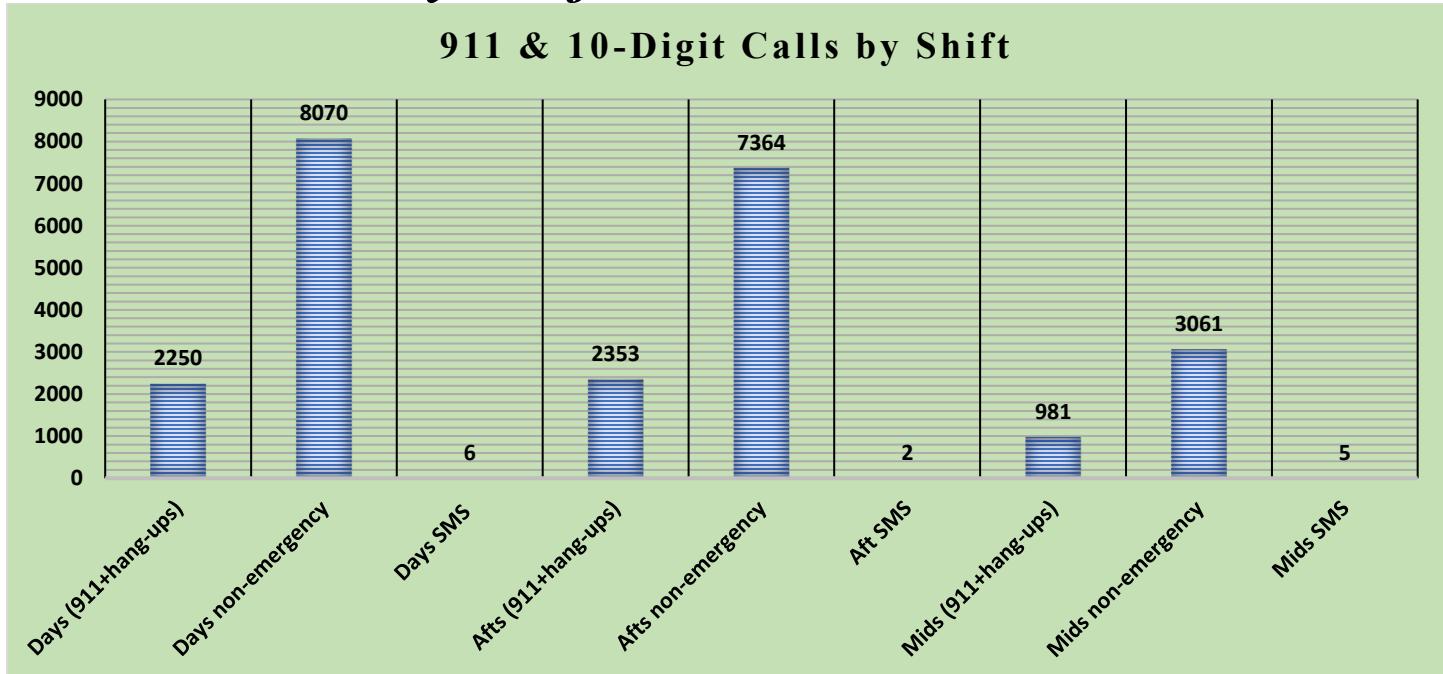
MINOR - - - 625

LETTENBERGER - - - 601

# Transferred 911 Calls

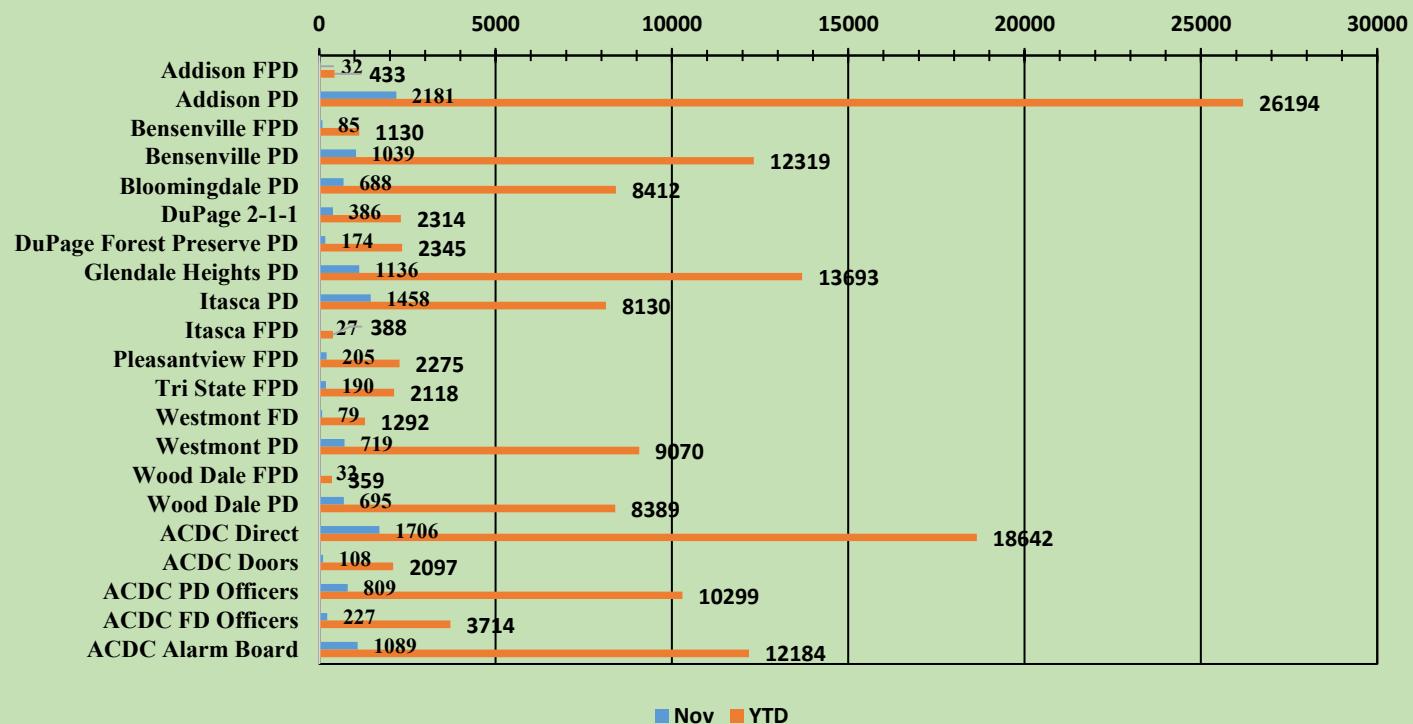


# Calls & SMS by Shift – November



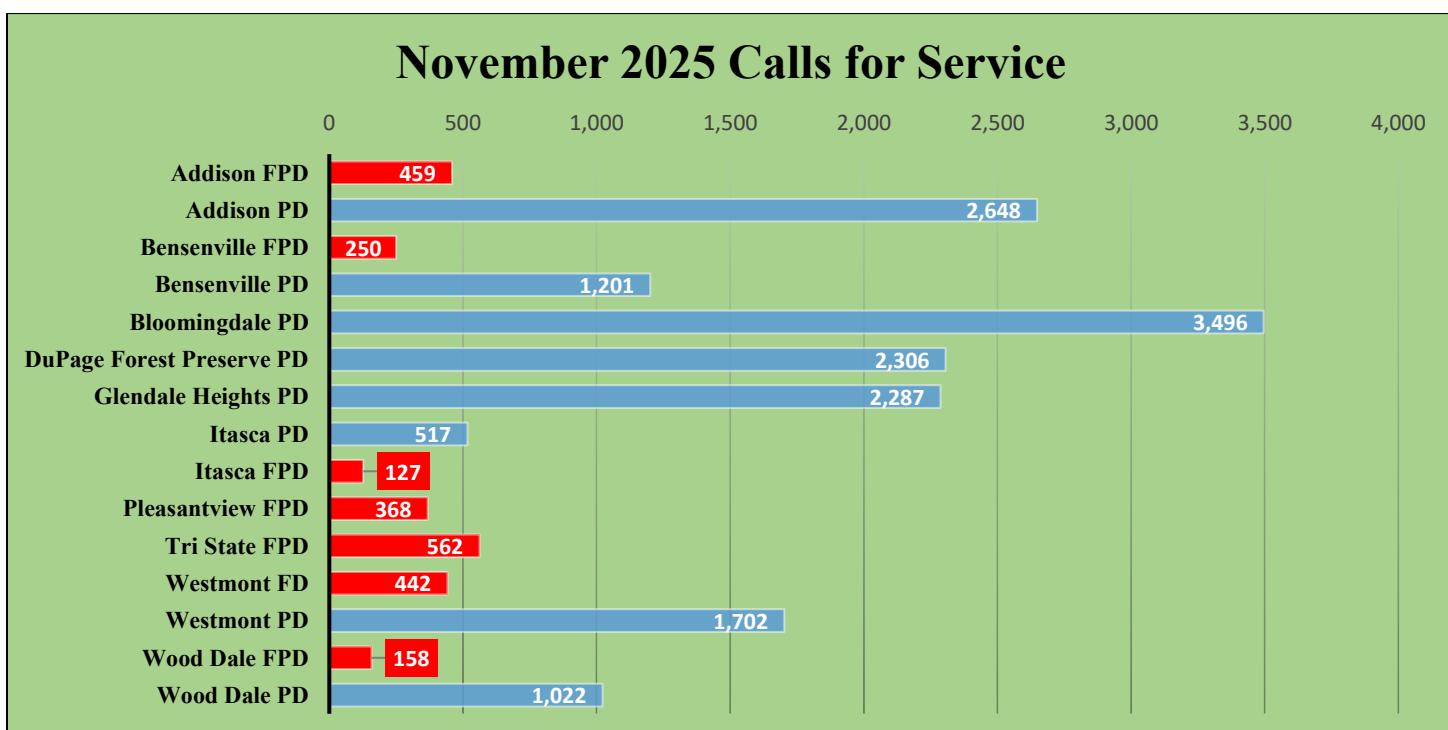
# Member Agency & Misc. Phone Calls

## 10-Digit Phone Calls November & YTD

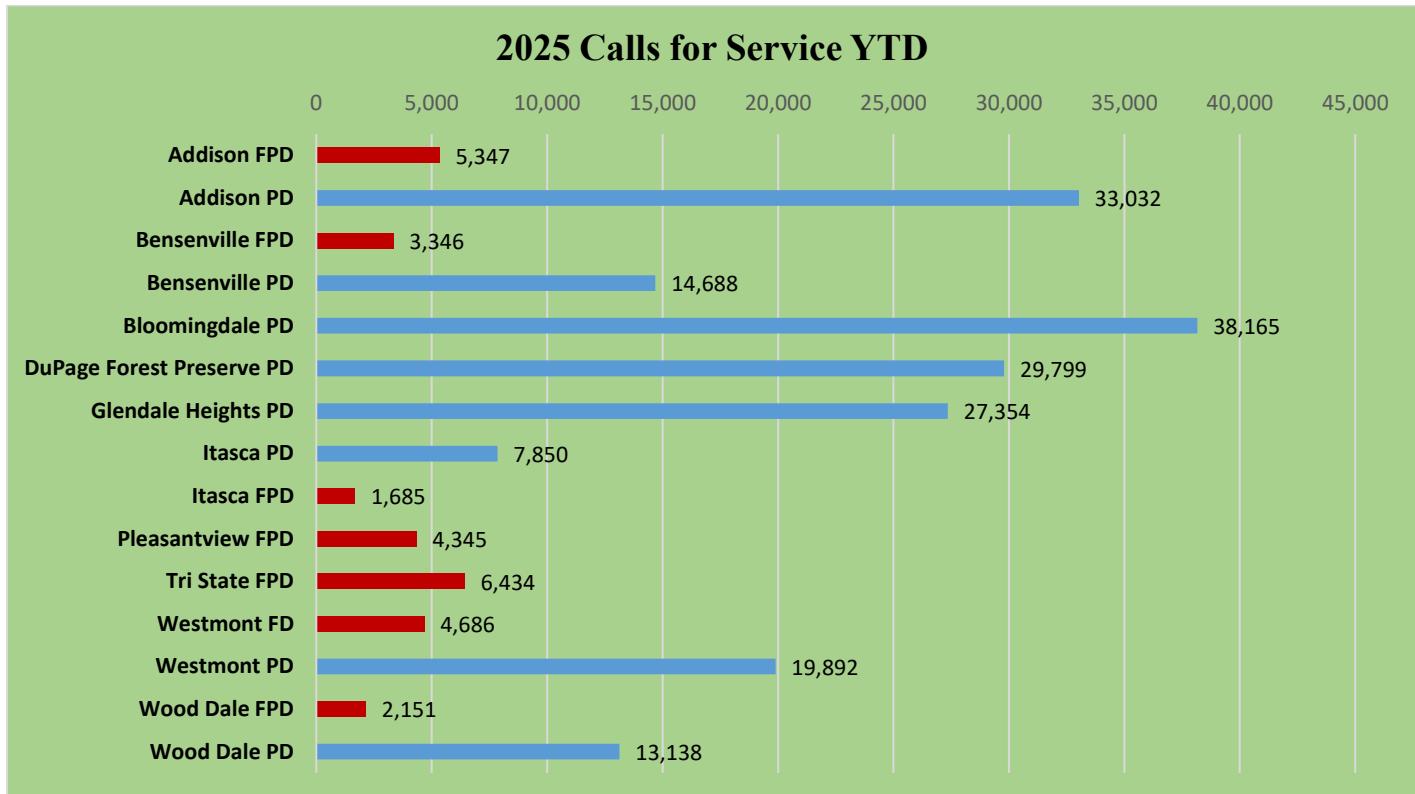


■ Nov ■ YTD

## Calls for Service-Month (CFS)



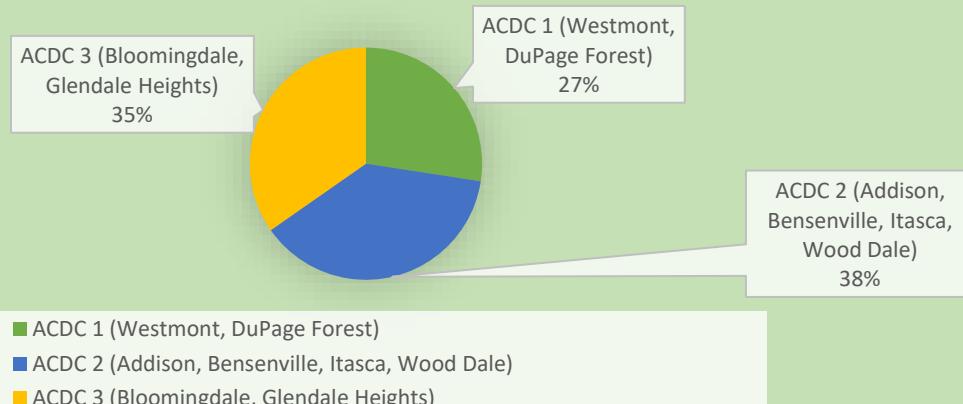
# *Calls for Service (CFS) - YTD*



## *Police Calls for Service by Talk Group – November*

|  |       |
|--|-------|
| ACDC 1 (Westmont, DuPage Forest)                 | 4,008 |
| ACDC 2 (Addison, Bensenville, Itasca, Wood Dale) | 5,388 |
| ACDC 3 (Bloomingdale, Glendale Heights)          | 5,783 |

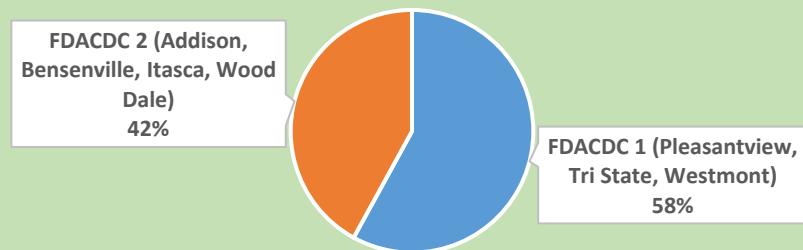
### November 2025 Police TalkGroups Calls for Service



## *Fire Calls for Service by Talk Group – November*

|  |       |
|--|-------|
| FDACDC 1 (Pleasantview, Tri State, Westmont)       | 1,372 |
| FDACDC 2 (Addison, Bensenville, Itasca, Wood Dale) | 994   |

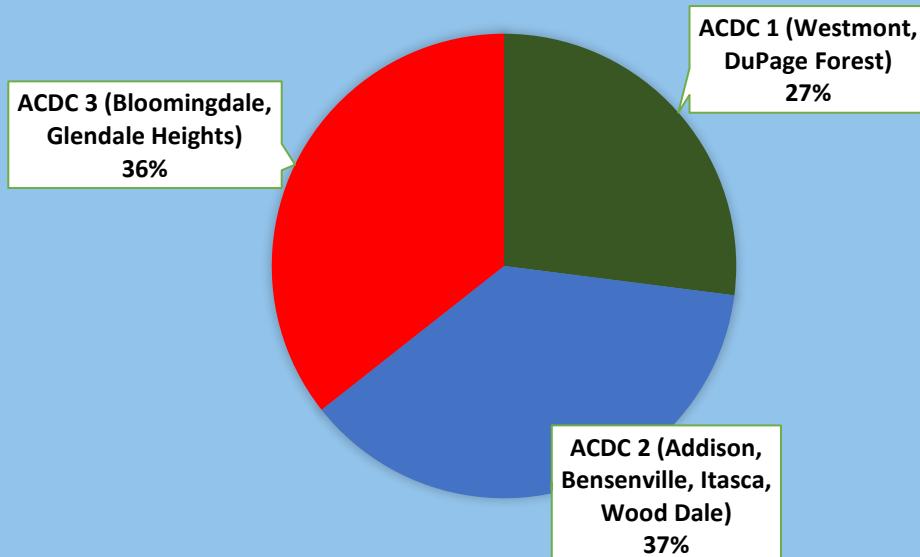
### November 2025 Fire TalkGroups Calls for Service



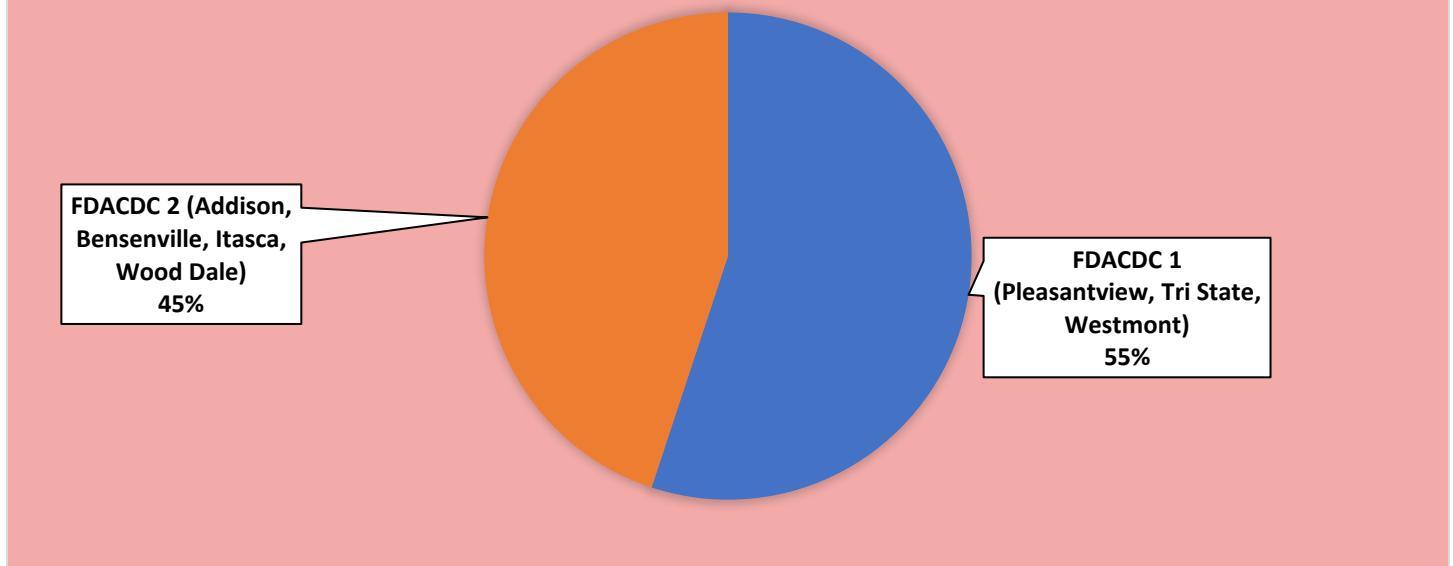
■ FDACDC 1 (Pleasantview, Tri State, Westmont)   ■ FDACDC 2 (Addison, Bensenville, Itasca, Wood Dale)

## *Police & Fire Calls for Service by Talk Group – YTD*

### 2025 POLICE TALKGROUPS CALLS FOR SERVICE YTD



## 2025 FIRE TALKGROUPS CALLS FOR SERVICE YTD



## ***MABAS Alarms Dispatched -YTD***

| DATE      | TOWN           | TYPE          | LOCATION                |
|-----------|----------------|---------------|-------------------------|
| 1/24/2025 | La Grange Park | Investigators | 339 N Ashland           |
| 3/15/2025 | Brookfield     | Investigators | 9048 Monroe             |
| 3/29/2025 | Riverside      | Investigators | 270 N Delaplaine        |
| 4/14/2025 | Brookfield     | Investigators | 3521 Madison            |
| 4/24/2025 | McCook         | Investigators | 4908 Grand              |
| 5/17/2025 | McCook         | Fire          | 4900 S Vernon           |
| 5/22/2025 | Brookfield     | EMS           | 31st & Hemman           |
| 6/15/2025 | Hinsdale       | Fire          | 228 S Bruner St         |
| 6/27/2025 | Burr Ridge     | Fire          | 15W 322 81st            |
| 8/7/2025  | Westmont       | Investigators | 315 Cass Ave            |
| 8/16/2025 | Brookfield     | EMS           | Park Ave/Ogden Ave      |
| 8/21/2025 | Westmont       | Fire          | 1130 Buttonwood Dr      |
| 9/9/2025  | La Grange      | Investigators | 918 S 6th Ave           |
| 9/17/2025 | Brookfield     | Investigators | 4011 Forest Ave         |
| 9/29/2025 | McCook         | Investigators | 8500 53rd St            |
| 11/4/2025 | Tri State      | Investigators | 6813 Clarendon Hills Rd |

# Structure Fire Reviews – YTD

| 2025  |                |   |  |                                    |                                     |  |                                       |                |                               |
|---|----------------|---|--|------------------------------------|-------------------------------------|--|---------------------------------------|----------------|-------------------------------|
| Agency  | Total Generals | Within 60 from Time of Call (TOC) to tone | Over 60, less than 106 (actual from TOC to Tone) | Over 106 (actual from TOC to Tone) | Percent under 60 seconds (goal 90%) | Percent over 60 sec, less than 106 (column C/B) (goal 95%) | Average Total Dispatch Time (seconds) | Caller Delayed | Entry delayed by Other Agency |
| Addison   | 26             |   |  |                                    |                                     |  |                                       |                |                               |
| Bensenville   | 26             |   |  |                                    |                                     |  |                                       |                |                               |
| Itasca  | 9              |   |  |                                    |                                     |  |                                       |                |                               |
| Pleasantview  | 18             |   |  |                                    |                                     |  |                                       |                |                               |
| Tri State   | 31             |   |  |                                    |                                     |  |                                       |                |                               |
| Westmont  | 16             |   |  |                                    |                                     |  |                                       |                |                               |
| Wood Dale   | 8              |   |  |                                    |                                     |  |                                       |                |                               |
| Other FD Agency   | 21             |   |  |                                    |                                     |  |                                       |                |                               |
| Total Reported Fires  | 155            | 77  | 63   | 16                                 | 50%                                 | 90%  | 69                                    | 3              | 0                             |
| Actual Fires  | 52             | 28  | 22   | 2                                  | 54%                                 | 96%  |                                       | 0              | 0                             |
| Actual fires: % under 61 seconds. Goal is 90% under 60 seconds  |                | 53.8%                                     |  |                                    |                                     |  |                                       |                |                               |
| Actual fires: % over 60 seconds, but less than 106 seconds. Goal is 95% *includes actual fires under 61 seconds |                |   | 96.2%  |                                    |                                     |  |                                       |                |                               |
| Actual fires: % over 106 seconds. Goal is 0%  |                |   |  | 3.8%                               |                                     |  |                                       |                |                               |
| Actual fires delayed by caller or Other PSAP  | 0              |   |  |                                    |                                     |  |                                       |                |                               |
| Actual Fires: % of actual fires delayed by caller or other PSAP (% out of the control of ACDC)                  | 0.0%           | 0.0%                                      |  |                                    |                                     |  |                                       |                |                               |
| Actual fires received as fire alarm   | 12             |   |  |                                    |                                     |  |                                       |                |                               |
| % actual fires received as fire alarm   | 23%            |   |  |                                    |                                     |  |                                       |                |                               |

# Performance Measures

Each event is reviewed for accuracy, processing times (<61 seconds), adherence to policy, professionalism, and overall performance. The reviewed calls result in, but not limited to, recognition, training, and/or progressive discipline. In addition, any potential liability to ACDC is documented such as personnel errors, caller error, equipment failures, actions or inactions of callers and/or other PSAPs issues.

## Police:

ACDC reviews all High-Risk Low Frequency (HRLF) calls for service involving weapons, physical altercations, and in-progress crimes.

| 19 Calls Reviewed for – November            |   |
|---|---|
| <b>Policy Violations</b>                    | Violation <ul style="list-style-type: none"><li>• Failure to broadcast on DU FLASH</li><li>• Failure to self-dispatch</li></ul> |
| <b>Error in Accuracy</b>                    | Violation <ul style="list-style-type: none"><li>• Delay in dispatch</li></ul>   |
| <b>Performance Issue</b>                    | Violation <ul style="list-style-type: none"><li>• Failure to ask clarifying questions</li></ul>                                 |
| <b>Equipment Malfunctions or CAD Issues</b> | Violation <ul style="list-style-type: none"><li>• N/A</li></ul>   |
| <b>Other PSAP or Caller Issue</b>           | Violation <ul style="list-style-type: none"><li>• N/A</li></ul>   |

## Fire:

General Alarm Review

### 8 Calls Reviewed – November

| 8 Calls Reviewed – November                 |   |
|---|---|
| <b>Policy Violations</b>                    | Violation <ul style="list-style-type: none"><li>• Delay in dispatch</li></ul> |
| <b>Error in Accuracy</b>                    | Violation <ul style="list-style-type: none"><li>• N/A</li></ul>               |
| <b>Performance Issue</b>                    | Violation <ul style="list-style-type: none"><li>• N/A</li></ul>               |
| <b>Equipment Malfunctions or CAD Issues</b> | Violation <ul style="list-style-type: none"><li>• N/A</li></ul>               |
| <b>Other PSAP or Caller Issue</b>           | Violation <ul style="list-style-type: none"><li>• N/A</li></ul>               |

# Complaints / Request for Understanding

| Agency              | Complaint/Inquiry  | Explanation  | Findings     |
|---------------------|--|--|--------------|
| Glendale Heights PD | In error, TC failed to call the correct on-call for public works | New procedure, TC failed to follow the correct protocol  | Bonafide     |
| Forest Preserve PD  | Failure to process call for service                              | Call allegedly transferred incorrectly to FP staff, analytics checked by phone number, and audio recorder checked, both negative results | Non Bonafide |
| Addison PD          | Incorrect LEADS/FOID information provided to responders          | TC missed FOID information in the LEADS response   | Bonafide     |
| Addison Fire        | Failure to dispatch engine                                       | TC failed to dispatch immediately after request was made   | Bonafide     |

## Collaboration / Committee's / Focus Groups / Miscellaneous

ACDC participates in various working groups and committees that involve collaboration between the Emergency Telephone System Board (ETSB) staff, DU-COMM, and member agencies.

This section will highlight programs or topics of interest.

### CAD Focus: (CAD Focus is a collaboration between ETSB and the PSAPs for all things CAD)

- CAD Focus Group – November 18

### Fire Standardization: (FSA is a collaboration of Fire Chiefs, ETSB, and the PSAPs for all things fire)

- FSA Information Informational Meeting, agenda emailed for November 20, 2025. *Fire Standardization Focus Group*

### Fire Operations: (Fire Operations is a monthly meeting with fire member agencies discussing operations)

- *Cancelled*

### Police Operations: (Police Operations is a monthly meeting with police member agencies discussing operations)

- Staffing
- Schools – Teacher Presentations/Mapping
- RTIC new software monitoring
- DJI Drone Sharing
- Radio ID updates
- New emergency button verbiage

### ACDC Visitors

- ACDC applicant sit along
- Comfort Dog Visit for all three shifts

- Lt Jandura – Thank you!
- WSC Photography

### **Community Outreach**

- NEDSRA Fall Family Resource Fair
- Rawdah Academy Tour of ACDC
- TCD 40<sup>th</sup> Anniversary, College & Career Day

### **Task Force / Special Detail Participation**

- 11/3/2025 Addison Protest
- 11/4/2025 Saturation Task Force
- 11/14/2025 Addison Dets - Statewide Tac 1
- 11/16/2025 Addison Dets - Statewide TAC 1
- 11/17/2025 ADP Vehicle Tracking - Statewide TAC1
- 11/13/2025 Saturation Task Force
- 11/19/2025 Saturation Task Force
- 11/25/2025 APD TAC 1
- 11/25/2025 GHP Bait Car GHP Local



## ETSB PAC Other Action Item

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

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**File #:** 26-0132

**Agenda Date:** 1/5/2026

**Agenda #:** 6.B.1.

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# DU PAGE COUNTY

## ETSB - Policy Advisory Committee

### Draft Summary

421 N. COUNTY FARM ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

Monday, December 1, 2025

8:15 AM

Room 3500A

Join Zoom Meeting

<https://us02web.zoom.us/j/82361980170?pwd=hkdIJXgBiLLhHo4Od8TVfPqoS27NeY.1>

Meeting ID: 823 6198 0170

Passcode: 926321

#### 1. CALL TO ORDER

8:15 AM meeting was called to order by Chair Selvik at 8:15 AM.

#### 2. ROLL CALL

##### Attendees:

Linda Zerwin, DuPage Emergency Telephone System Board, non-voting Member

Eve Kraus, DuPage Emergency Telephone System Board (Remote)

Gregg Taormina, DuPage Emergency Telephone System Board (Remote)

Andres Gonzalez, DuPage Emergency Telephone System Board

Nick Kottmeyer, County Board Office

Marilu Hernandez, ACDC (Remote)

Jennifer Jager, Motorola (Remote)

Ben Koechling, ACDC (Remote)

Erik Maplethorpe, DU-COMM (Remote)

Bob Murr, College of DuPage (Remote)

Bret Mowery, York Center Fire (Remote)

Richard Sanborn Jr., York Center FPD (Remote)

On roll call, Members Benjamin, Burmeister, Clark, Fleury, Jansen and Selvik were present, which constituted a quorum.

|         |   |
|---------|---|
| PRESENT | Selvik, Benjamin, Burmeister, Clark, Fleury, and Jansen |
|---------|---|

#### 3. PUBLIC COMMENT

There was no public comment.

#### 4. CHAIR'S REMARKS - CHAIR SELVIK

There were no remarks from Chair Selvik.

#### 5. MEMBERS' REMARKS

There were no Members' remarks.

## 6. CONSENT ITEMS

### 6.A. 25-2896

DEDIR System November Maintainer Report

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Motorola System Manager Report November](#)

|                  |                             |
|------------------|-----------------------------|
| <b>RESULT:</b>   | ACCEPTED AND PLACED ON FILE |
| <b>MOVER:</b>    | Eric Burmeister             |
| <b>SECONDER:</b> | Chris Clark                 |

### 6.B. 25-2897

ETSB PAC Minutes - Regular Meeting - Monday, November 3, 2025

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [11-3-2025 PAC Minutes Summary](#)

|                  |                                  |
|------------------|----------------------------------|
| <b>RESULT:</b>   | ETSB RECEIVED AND PLACED ON FILE |
| <b>MOVER:</b>    | Craig Jansen                     |
| <b>SECONDER:</b> | Eric Burmeister                  |

## 7. COMMITTEE APPROVAL REQUIRED

### 7.A. 25-2898

Approval of a Memorandum of Understanding Modification between the Emergency Telephone System Board of DuPage County and the Naperville Fire Department pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System).

Vice Chair Clark asked if this modification needed to return to the Emergency Telephone System Board. Executive Director Zerwin said it did not and added that the 14 day notification period was completed with no objections. On voice vote, all Members voted 'Aye', motion carried.

**Attachments:** [Naperville FD DEDIR System Access Modification Application Redacted](#)  
[911-005.2 Attachment Outside Agency CKR MOU Naperville FD redacted](#)

|                  |                |
|------------------|----------------|
| <b>RESULT:</b>   | APPROVED       |
| <b>MOVER:</b>    | Chris Clark    |
| <b>SECONDER:</b> | Tyler Benjamin |

## 8. PARENT COMMITTEE APPROVAL REQUIRED

### 8.A. ETS-R-0073-25

Resolution to approve the language Policy 911-005.13: DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Command Central Aware. (PAC Recommended for Approval: 6 Aye, 0 Nay, 0 Absent).

Member Burmeister made a motion to recommend approval to the ETS Board, seconded by Vice Chair Clark, and Chair Selvik opened the item for discussion.

Executive Director Zerwin said there was a strong desire to move the policy forward and get it out to the agencies and said it would likely return for further refinement. She said the draft was originally designed for PSAPs and agency language had been added so agencies could begin testing layers to see how they worked. Executive Director Zerwin said the Police Focus Group had reviewed redline copies and language had been added to allow the PAC and the Executive Director to change the form, and the layers were moved out of the policy and into the form to allow more flexible adjustments.

Executive Director Zerwin said layer names were provided only as a baseline and said names could be changed. She said the key issues were data security, officer and firefighter safety, first line safety, and evidentiary, and she said the policy would still require State's Attorney review. Member Burmeister asked whether the Fire Focus Group had been included and said he wanted to ensure Fire had an opportunity to review. Executive Director Zerwin said the discussion started with the Police Focus Group and said Fire input would follow. She said the concept involved layer security and visibility that could differ at a Fire scene.

Vice Chair Clark asked how layers would function and whether users would have different visibility by assignment. Executive Director Zerwin said users in the system could be assigned access based on role and agencies would designate who could generate internal GPS reports. She said a recent officer involved shooting highlighted why investigators, not technical staff, should gather reports, and said Ms. Jager had demonstrated the system to a MERIT investigator who consulted the State's Attorney so that evidentiary handling stayed clean and technical staff involvement was limited.

Member Fleury said MERIT would need to update its bylaws to define who collected evidence, who stored it, and who had rights to it, and he said ASA Mark Winistorfer would need to provide language that specified access and storage, likely with the owning agency. Executive Director Zerwin said the system rolls over at one hundred days cycle. Vice Chair Clark asked if the data would be subject to FOIA. Executive Director Zerwin said it could be. Vice Chair Clark said he saw no reason it would be broadly exempt. Member Fleury said he did not think there was any protection and said union considerations and outside agency access could expose unrelated officer activity through FOIA in ways that could affect sensitive investigations. Member Benjamin said the information would not be broadly exempt and said any protection would have to come from specific exemptions that could apply to particular cases.

Chair Selvik said the discussion raised many questions and said the issue was not simple. Executive Director Zerwin said the draft was a baseline to test and said non substantive changes could be incorporated without returning to the ETS Board, but substantive changes would return. Chair Selvik said the layers were separated into an attachment and said the group should try it out and consider the State's Attorney feedback. Executive Director Zerwin said West Chicago could serve as a test case because it had all layers and said staff were also evaluating a radio upgrade that allowed more than one code plug per radio as a possible alternative to layers, though it would require users to switch profiles, and said the group would start with CommandCentral Aware and evaluate performance. Chair Selvik said he heard no objections and said the group should proceed and revisit after review.

On voice vote, all Members voted "Aye" to recommend approval to the ETS Board, motion carried.

**Attachments:** [911-005.13 CommandCentral Aware draft](#)  
[911-005.13 CommandCentral Aware draft redline](#)  
[911-005.13 DEDIRS CommandCentral Aware application draft](#)

|                  |                               |
|------------------|-------------------------------|
| <b>RESULT:</b>   | ETSB RECOMMENDED FOR APPROVAL |
| <b>MOVED:</b>    | Eric Burmeister               |
| <b>SECONDER:</b> | Chris Clark                   |

## 9. DEDIR SYSTEM

### 9.A. [25-2899](#)

#### December DEDIR System Update

Executive Director Zerwin said staff were still working through internal steps with Motorola related to patching and a test first touch encryption site visit was completed with Winfield PD. She said the estimate had been ten minutes per radio but the visit took about thirty minutes including microphone removal and reinstallation. She said officers would be asked to keep microphones in their lockers to avoid sharing issues and said several logistical items were identified during the test.

Executive Director Zerwin said eleven agencies are scheduled through the end of the year, accounting for holidays, and said additional agencies would be scheduled afterward. She said agencies would not be scheduled until firmware updates were completed and a radio without updated firmware significantly increased visit time. Executive Director Zerwin said staff planned to complete two or three agencies per day depending on size and said the target was to finish by the end of January or mid February.

Executive Director Zerwin said Fire radios were deployed and said a small number of microphones had failed and were being replaced by Motorola. Vice Chair Clark asked about the microphone issue, and Member Jansen said some microphones were not functioning properly and interfered with radio operation. Executive Director Zerwin said replacements were being issued from stock to avoid delays.

Executive Director Zerwin said more than half of firmware updates were still outstanding and said a podcast and follow up update were sent to agencies explaining that firmware updates were required before scheduling. Vice Chair Clark asked whether agencies only needed to acknowledge the notice, and Executive Director Zerwin said the update had just been sent and some agencies were impacted by holiday staffing.

**Attachments:** [DEDIR System Update - 12 2025](#)

9.B. [25-2332](#)

Discussion of Policy 911-005.6: DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Use of Emergency Button

Member Benjamin said there was a good discussion among directors and deputy directors and said he appreciated the work Member Burmeister put into the new draft. He said DU-COMM leadership concluded that a system policy was the wrong place for highly operational and potentially tactical procedures and said the policy should focus on how the emergency button functioned, while specific actions by officers, watch commanders, and PSAP dispatchers should remain at the local agency or PSAP level. He said this approach allowed flexibility for urgent changes directed by a chief during major or rapidly evolving events and said both he and Executive Director Robb did not believe this policy was the appropriate place for those details.

Member Jansen asked whether that meant there could be different procedures for every agency. Member Benjamin said he doubted that would occur and said DU-COMM would still influence a standard approach but needed flexibility and speed to adapt to urgent situations. Chair Selvik asked where ACDC stood. Member Burmeister said after the October 31 meeting, ACDC revised its policy to align more closely with the ETSB policy, removed coded language, and converted it to plain language, and said their policy was now largely in line with the ETSB policy.

Chair Selvik asked whether this was an ETSB policy issue or something left to individual PSAP procedures after an emergency button activation. Member Benjamin said the PSAPs were aligned and said the issue was flexibility for future urgent changes. Chair Selvik asked how differing procedures would work during task forces or saturation patrols when agencies operated on shared talkgroups. Member Benjamin said DU-COMM did not currently have different language and said the intent was not to change the overarching approach but to allow chiefs flexibility in changing circumstances. Member Burmeister said the concern was how users would know about changes. Member Benjamin said his draft required PSAPs to publish their respective policies and said the intent was not to disrupt joint operations.

Executive Director Zerwin asked how DU-COMM changed policies. Member Benjamin said overarching changes went through DU-COMM police operations committees, while urgent single-agency changes were handled immediately and revisited later. Executive Director Zerwin asked how that aligned with policy. Member Benjamin said changes lasted only as long as the urgency. Executive Director Zerwin said adding exigent circumstance language to the policy could accomplish the same flexibility and said consistency across the system was critical for officer and firefighter safety and efficiency.

She said the ETSB had authority over consistent call handling and dispatch, while post-dispatch response was operational and varied by community. She said deviation without policy authorization violated policy and said adding flexibility language would address that. She said these policies were created by representatives of PSAPs and agencies to support a shared interoperable system.

Chair Selvik said the group would be open to modifying the policy to include exigent circumstance language but said consistency in emergency button activation across the system was important. Member Benjamin asked for clarification on whether such language would negate the policy. Executive Director Zerwin said she agreed flexibility was needed and said the policy could allow temporary deviations during high risk, low frequency events in cooperation with the PSAP. She said emergency button use was a safety issue that required simple, consistent responses across the system. Member Benjamin said he was willing to revise the draft.

Member Fleury asked for clarification on how emergency buttons were currently handled. Member Burmeister explained ACDC procedures, including status checks and response if there was no reply. Member Benjamin said DU-COMM procedures were essentially the same. Member Fleury described a large-scale disturbance scenario and asked whether chiefs wanted the ability to modify responses during such events. Member Benjamin said he was considering the opposite scenario, where a chief might want immediate dispatch without status checks due to heightened risk. Chair Selvik said he understood the scenario and said such an approach might be appropriate systemwide. Member Benjamin said he would revise the language again.

**Attachments:**

[911-005.6 DEDIRS Use of Emergency Button executed](#)  
[11.9.22 Redacted](#)  
[911-005.6 DuPage Emergency Dispatch Interoperable Radio](#)  
[System \(DEDIRS\) Emergency Button clean draft](#)  
[911-005.6 DuPage Emergency Dispatch Interoperable Radio](#)  
[System \(DEDIRS\) Emergency Button redline](#)

**10. OLD BUSINESS**

There was no old business.

**11. NEW BUSINESS**

There was no new business.

**12. ADJOURNMENT**

**12.A. Next Meeting: Monday, January 5 at 2:00pm in Room 3-500A**

Member Fleury made a motion to adjourn the meeting at 8:53 am, seconded by Member Burmeister. On voice vote, motion carried.

Respectfully submitted,

Andres Gonzalez



## ETSB Other Action Item

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

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**File #:** 26-0264

**Agenda Date:** 1/14/2026

**Agenda #:** 6.C.1.

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# DU PAGE COUNTY

## ETSB - Ad Hoc Finance Committee

### Draft Summary

421 N. COUNTY FARM ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

Wednesday, July 9, 2025

9:30 AM

Room 3500B

Or immediately following the adjournment of the ETS Board meeting

Join Zoom Meeting

<https://us02web.zoom.us/j/83556809978?pwd=V4oe19OLFVyqj05zDWup91ZXFa8ype.1>

Meeting ID: 835 5680 9978

Passcode: 484535

#### 1. CALL TO ORDER

9:30 AM meeting was called to order by Chair Schwarze at 10:59 AM.

Chair Schwarze said that because the ETS Board meeting ran long, the Members were unable to stay for the Ad Hoc Finance meeting.

#### 2. ROLL CALL

ETSB STAFF:

Linda Zerwin

Gregg Taormina

Eve Kraus

Andres Gonzalez

STATE'S ATTORNEY:

Mark Winistorfer

On roll call, Members Schwarze, Henry, Honig, Maranowicz, Robb, and Wolber were present. Members Franz and Hernandez were absent.

|                |  |
|----------------|--|
| <b>PRESENT</b> | Schwarze, Henry, Honig, Maranowicz, Robb, and Wolber |
| <b>ABSENT</b>  | Franz, and Hernandez                                 |

#### 3. PUBLIC COMMENT

This item was not discussed.

#### 4. CHAIR'S REMARKS - CHAIR SCHWARZE

This item was not discussed.

#### 5. MEMBERS' REMARKS

This item was not discussed.

**6. CONSENT ITEMS**

This item was not discussed.

**6.A. 25-1677**

ETSB Ad Hoc Finance Minutes - Regular Meeting - Wednesday, June 11, 2025

**Attachments:** [2025-06-11 ETSB Ad Hoc Finance Minutes Summary.pdf](#)

**7. FY26 BUDGET**

This item was not discussed.

**7.A. 25-1687**

FY26 Capital Review

**Attachments:** [Budget Summary.pdf](#)

**8. OLD BUSINESS**

No old business was discussed.

**9. NEW BUSINESS**

No new business was discussed.

**10. ADJOURNMENT****10.A. Next Meeting**

Chair Schwarze said the next meeting date would be determined and asked for a motion to adjourn. Member Honig motioned, seconded by Member Maranowicz. The meeting of the ETSB Ad Hoc Finance Committee was adjourned at 10:59am.

Respectfully submitted,

Eve Kraus



## ETSB Other Action Item

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

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**File #:** 26-0166

**Agenda Date:** 1/14/2026

**Agenda #:** 6.D.1.

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# DU PAGE COUNTY

## ETSB - Emergency Telephone System Board

### Draft Summary

421 N. COUNTY FARM ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

Wednesday, December 10, 2025

9:00 AM

Room 3500B

#### Join Zoom Meeting

<https://us02web.zoom.us/j/85345477879?pwd=ML1zz1MrVyqw4zVnadrV81ebfTwbAh.1>

Meeting ID: 853 4547 7879

Passcode: 109431

#### 1. CALL TO ORDER

9:00 AM meeting was called to order by Chair Schwarze at 9:00 AM.

#### 2. ROLL CALL

ETSB STAFF:

Linda Zerwin

Gregg Taormina

Eve Kraus

Andres Gonzalez

COUNTY CLERK:

Chad Pierce, Deputy Clerk

STATE'S ATTORNEY:

Mark Winistorfer

ATTENDEES:

Gwen Henry, County Treasurer, Member Ex-Officio

Tyler Benjamin, DU-COMM

Eric Burmeister, ACDC

Don Ehrenhaft, County IT

Nick Kottmeyer, County Board Office

Nathan Krause, Citizen

Ryan Miller, DU-COMM

Steve Pirog, DU-COMM

Roy Selvik, Addison PD

Mike Sampey, Village of Addison

Rich Cassady, Glenside Fire (Remote)

DMMC (Remote)

DU-COMM (Remote)

Craig Gomorczak, Lisle PD (Remote)

Joe Grage, Lombard PD (Remote)

Jim McGreal, Downers Grove PD (Remote)  
Bret Mowery, York Center Fire (Remote)  
Michael Rodriguez, Lisle PD (Remote)  
Matt Theusch, Citizen (Remote)

On roll call, Members Schwarze, Franz, Eckhoff, Honig, Johl, Markay, McCarthy, Robb, Schar, and Wolber were present. Members Hernandez and Maranowicz were absent.

|                |  |
|----------------|--|
| <b>PRESENT</b> | Franz, Eckhoff, Honig, Johl, Markay, Robb, Schar, Schwarze, and Wolber |
| <b>ABSENT</b>  | Hernandez, and Maranowicz  |

### 3. PUBLIC COMMENT

There was no public comment.

### 4. CHAIR'S REMARKS - CHAIR SCHWARZE

Chair Schwarze thanked **Chief Andy Dina** for his service to the ETS Board as Chair of the PAC. He said Chief Dina will be leaving Warrenville Fire Protection District December 18 for a position with Argonne Fire Department starting in January. We appreciate his dedicated service to the DEDIR System and the DuPage 911 community.

Chair Schwarze then thanked the Members of the Board for their service and commitment in 2025 and wished them a wonderful holiday.

### 5. MEMBERS' REMARKS

There were no Members' remarks.

### 6. CONSENT AGENDA

Chair Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for December 10; B/Revenue Report for December 10; C/Minutes Approval Policy Advisory Committee for November 3; D/Minutes Approval ETS Board for November 12; E./2026 Meeting Calendar for ETSB. Member Johl motioned, seconded by Member Wolber. On voice vote, all Members voted "Aye", motion carried.

Chair Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for December 10; B/Revenue Report for December 10; C/Minutes Approval Policy Advisory Committee for November 3; D/Minutes Approval ETS Board for November 12; E./2026 Meeting Calendar for ETSB. Member Johl motioned, seconded by Member Robb. On voice vote, all Members voted "Aye", motion carried.

#### 6.A. Monthly Staff Report

##### 6.A.1. 26-0006

Monthly Report for December 10 Regular Meeting

**Attachments:** [December Meeting Monthly Report.pdf](#)

**6.B. Revenue Report 911 Surcharge Funds**

6.B.1. [26-0009](#)

ETSB Revenue Report for December 10 Regular Meeting for Fund 5820/Equalization

**Attachments:** [Revenue Report Regular Meeting 12.10.25 Fiscal Year](#)  
[Revenue Report Regular Meeting 12.10.25 History](#)

**6.C. Minutes Approval Policy Advisory Committee**

6.C.1. [25-2897](#)

ETSB PAC Minutes - Regular Meeting - Monday, November 3, 2025

**Attachments:** [11-3-2025 PAC Minutes Summary](#)

**6.D. Minutes Approval ETS Board**

6.D.1. [26-0004](#)

ETSB Minutes - Regular Meeting - Wednesday, November 12

**Attachments:** [2025-11-12 ETSB Minutes Summary.pdf](#)

**6.E. 2026 Meeting Calendars**

6.E.1. [26-0005](#)

2026 Meeting Calendar - Emergency Telephone System Board (Revised)

**Attachments:** [ETSB 2026 Meeting Schedule revised.pdf](#)

|                  |  |
|------------------|--|
| <b>RESULT:</b>   | APPROVED THE CONSENT AGENDA  |
| <b>MOVED:</b>    | Pat Johl   |
| <b>SECONDED:</b> | Jessica Robb   |
| <b>AYES:</b>     | Franz, Eckhoff, Honig, Johl, Markay, Robb, Schar, Schwarze, and Wolber |
| <b>ABSENT:</b>   | Hernandez, and Maranowicz  |

**7. VOTE REQUIRED BY ETS BOARD**

**7.A. Dissolution of the Ad Hoc Finance Committee**

7.A.1. [25-2650](#)

Pursuant to Section 4(b)(1) of the ETSB Ordinance CB-O-0002-24, an Ad Hoc Finance Committee was created, and as of November 12, 2025, shall be released and discharged from all further authority, duties, responsibilities, and obligations related to and arising from and in connection with the ETSB FY2026 Budget.

A motion was made by Member Johl, seconded by Member Eckhoff to discuss this item.

Vice Chair Franz requested to amend the motion to support dissolution of the Ad Hoc Finance Committee and create a permanent Finance Committee for FY26. The motion was seconded by Member Robb.

Member Schar began by saying rather than form a committee may be difficult to staff and obtain timely and thorough reports from sub-committees, he would like the Board to consider a budget header on the agenda that way each month the Members could suggest what should be discussed at the next month's meeting as it pertains to the budget. This would provide a topic and time for each Member to research and prepare and would provide greater transparency to department heads, Village Managers, etc. Member Markey agreed with Member Schar. She said she wanted to address Vice Chair Franz's concerns and the Board meetings are under an hour. She said every month should have a standing report, and would prefer a longer Board meeting, or a Committee of the Whole, as opposed to a subcommittee meeting. Discussion ensued around scheduling conflicts, the history of the meetings, building funding, the IGA funding, and the lack of debates when making decisions, and the dissemination of information in addition to the information provided in the revenue, monthly reports, and memorandums. There was discussion of holding off on a decision until next month when potentially the two Members absent today may be present, whereas others may not be.

Vice Chair Franz amended his motion to table this item to a date certain of January 14, 2026. Member Robb seconded the motion. On roll call, two Members voted "Aye," eight Members voted "Nay," and two Member were absent. The motion to table this item was defeated.

On roll call of the original motion for dissolution of the Ad Hoc Finance Committee, eight Members voted "Aye," two Members voted "Nay," and two Members were absent, motion carried.

## 7.B. Payment of Claims

### 7.B.1. 26-0007

Payment of Claims for December 10, 2025 for FY25 - Total for 4000-5820 (Equalization): \$2,554,014.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Payment of Claims 12.10.25 FY25.pdf](#)

|                  |             |
|------------------|-------------|
| <b>RESULT:</b>   | APPROVED    |
| <b>MOVER:</b>    | Pat Johl    |
| <b>SECONDER:</b> | Kyle Wolber |

7.B.2. **26-0008**

Payment of Claims for December 10, 2025 for FY26 - Total for 4000-5820 (Equalization): \$6,651,399.47.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Payment of Claims 12.10.25 FY26.pdf](#)

**RESULT:** APPROVED

**MOVER:** Pat Johl

**SECONDER:** Kyle Wolber

7.C. **Change Orders**

7.C.1. **26-0003**

ETS-R-0086E-22 - Amendment to Resolution ETS-R-0086-22, issued to Comcast Holdings Corporation dba Comcast Business Communications, LLC PO 922043/6145-1 to encumber additional funds in the County Finance software, to increase the funding in the amount of \$105,236, resulting in an amended contract total of \$1,842,836, an increase of 6.06%.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Comcast 922043 Change Order 5.pdf](#)

[Comcast 922043 Requisition.pdf](#)

[Comcast 922043 Decision Memo.pdf](#)

**RESULT:** APPROVED

**MOVER:** Kyle Wolber

**SECONDER:** Pat Johl

7.C.2. **26-0040**

ETS-R-0074H-21 - Amendment to ETS-R-0074-21 issued to Motorola Solutions, Inc., PO 921054/5522-1, to reconcile the contract equipment and services, for the period through December 31, 2031, for no change in contract total amount.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Motorola 921054 Change Order 8.pdf](#)  
[Motorola 921054 Decision Memo.pdf](#)  
[DuPage County ETSB Change Order 8 Proposal 11 5  
2025 Redacted.pdf](#)  
[DuPage ETSB Return Credit Summary 10 27 2025.pdf](#)  
[Letter re Motorola Solutions \(75\) APX8000XE Portable  
Radios Redacted.pdf](#)

|                  |              |
|------------------|--------------|
| <b>RESULT:</b>   | APPROVED     |
| <b>MOVER:</b>    | Jessica Robb |
| <b>SECONDER:</b> | Pat Johl     |

#### 7.D. Resolutions

##### 7.D.1. [ETS-R-0001-26](#)

Resolution authorizing the hiring of an ETSB Deputy Director of Operations (Starting salary: \$150,000).

On voice vote, all Members voted "Aye", motion carried.

Chair Schwarze welcomed Mr. Krause who briefly introduced himself.

|                  |              |
|------------------|--------------|
| <b>RESULT:</b>   | APPROVED     |
| <b>MOVER:</b>    | Kyle Wolber  |
| <b>SECONDER:</b> | Jessica Robb |

##### 7.D.2. [ETS-R-0003-26](#)

Resolution to approve the execution of a Memorandum of Understanding between the Emergency Telephone System Board of DuPage County and the Village of Lombard Police Department for an interface and connection to the Computer Aided Dispatch (CAD) system for an Axon FususOne Edge Frontier (Xalt) Interface per DuPage ETSB Policy 911-013.1: Computer Aided Dispatch Interface Access and Fees.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [LOP interface request Axon Fusus Redacted.pdf](#)  
[LOP MOU Axon Fusus Redacted.pdf](#)

|                  |              |
|------------------|--------------|
| <b>RESULT:</b>   | APPROVED     |
| <b>MOVER:</b>    | Jessica Robb |
| <b>SECONDER:</b> | Pat Johl     |

7.D.3. [ETS-R-0073-25](#)

Resolution to approve the language Policy 911-005.13: DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Command Central Aware. (PAC Recommended for Approval: 6 Aye, 0 Nay, 0 Absent).

Executive Director Zerwin said the policy was recommended for approval through the PAC and was then reviewed by the State's Attorney's Office. She said ASA Winstorfer added language from a legal standpoint that does not substantially change the policy. The language adjustment was previously disseminated to the Members. A motion was made by Vice Chair Franz, seconded by Member Wolber, to amend the policy language and approve as amended.

Executive Director said that technology can become challenging. CommandCentral Aware allows GPS tracking and the discussion within PAC was about preservation of the data and evidentiary value and officer/firefighter safety. She said the language was amended to include how agencies will use the software. Executive Director Zerwin said the policy has language to allow the ETSB Director and the PAC to change the policy form, so long as there are no substantive changes, as the form will evolve based on layers and visibility and how the data lays out.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [911-005.13 CommandCentral Aware draft](#)  
[911-005.13 CommandCentral Aware draft redline](#)  
[911-005.13 DEDIRS CommandCentral Aware application draft](#)

**RESULT:** ACCEPTED AS AMENDED

**MOVED:** Mark Franz

**SECONDER:** Kyle Wolber

7.D.4. [ETS-R-0002-26](#)

Resolution approving a grant in 911 surcharge funds in the amount of \$1,000,000 from the FY25 budget to the two DuPage County Public Safety Answering Points to be used consistent with State and Federal law.

Vice Chair Franz asked if this item had always been considered a "grant". Executive Director Zerwin said that it is the language used by the statute and that it is also listed as such in the PSAP IGA.

Vice Chair Franz said his comments on this are consistent with what he had been talking about earlier and for years. The million dollars that was just determined to be part of this IGA was made before the Board had made a decision on radios. He said this group failed to have discussions about how to support the PSAPs and the members in replacing radios. He said there was a very short capital discussion as part of the Ad Hoc Finance Committee and that was all. Vice Chair Franz said this is a topic that needs to be

discussed soon. Vice Chair Franz said DU-COMM has sent their agencies a letter, which he said should be shared if it had not been, and asked, how are we going to replace radios in the future? He said ACDC has made similar comments and while he will vote yes on this item, this is just part of the solution.

Member Eckhoff asked had it not been decided that the ETS Board was not going to replace radios? Chair Schwarze confirmed this was discussed three years ago and it was said there was no plan at that moment for ETSB to replace the radios in 10-12 years. Member Eckhoff asked if that had changed. Chair Schwarze replied that it had not. Member Eckhoff asked Vice Chair Franz if he was suggesting that should change. Vice Chair Franz replied, no, the radios cost \$40M and there was a plan to pay for those as an ETSB. He said, now the ETSB is saying we are not replacing the radios. Shouldn't that money be given to the PSAPs to replace the radios now? Do we have the money? Vice Chair Franz said he did not know, but it needs to be discussed how the ETSB can help fund the radios through the PSAPs or the members. Member Eckhoff said he thought one of Vice Chair Franz's comments was that this is a recurring million dollars. Chair Schwarze said the IGA was finalized two years ago and that this would be the third annual distribution of the \$1M. Executive Director Zerwin stated this is not recurring, that there is language in the IGA that if certain criteria are met, then it is recurring. She continued saying that the \$1M is played out in the ten-year budget projection and the \$1M is slotted each fiscal year. Executive Director Zerwin said one of the criteria is the submission of what the PSAPs have used/are using the funds for regarding training, and that that criterion has been met. The second is that if the ETSB is sustainable and has met their other goals, then the funds can be dispersed, but that it is only automatic in the sense that it has been projected out. Member Eckhoff asked if at the next meeting there could be more discussion regarding the preconditions and what the Board has to consider before dispersing the funds 65/35%. Member Eckhoff continued saying, it seemed that the Board made the policy statement three years ago that ETSB would not buy the radios again, but that if the funding is available, and certain criteria are met, that ETSB is going to give it to the PSAPs. The PSAPs should be saying it is incumbent on us to buy the radios in nine years. Member Eckhoff said for the security of the PSAPs, he wanted to ensure they feel they understand the system and when they are going to get the money, and that there would have to be some extraordinary event for them not to get the money so that they can plan on it, and then it seems like we are all set.

Chair Schwarze said he wanted to point out that the Board voted last month to start including the NG911 withholding. So, if the annual revenue projection is not met, funds from that one-time payment from the State would be utilized to make up the deficit, and the remainder would also go to the PSAPs at that same 65/35% split which in 2026, a year from now, will be a split of \$830,783.

Member Eckhoff said he would like to discuss the procedure and the intent so the PSAPs know they can rely on what they think the Board is going to do and that it would only be because of an extraordinary situation that it would not.

Member Wolber said that as a new Member not having been on the Board when the IGA

was executed, asked if the PSAPs are supposed to put the money away for the radios or can spend it however they want pending they meet the criteria. Executive Director Zerwin clarified, as long as it meets the surcharge criteria, they can. She said DU-COMM has used it towards salaries and Member Maranowicz has said that ACDC puts it aside for radios. She said there is also the \$100,000 split 65/35% for training. Member Eckhoff said it would be incumbent upon the PSAPs to set their rate, the amount they are using towards salary or radios, and that if they do not allocate enough for that over 10 years and will be short within a category, then that is on them, assuming ETSB provides the money.

Executive Director Zerwin said that historically ETSB was not going to provide radios a second time. That the only reason that this Board was able to do that is because surcharge went from \$0.87 to \$1.50, which allowed additional funding. She said you asked for a memorandum regarding the radios, so there is a report on the actual expenses. She said, in theory, agencies should have started putting money away the last time ETSB bought radios. Executive Director said that when the \$1.50 came, there was an opportunity and the Members seated at that time decided to purchase the radios. She said when you start putting \$2-3M into the equipment replacement 54199, you go into deficit very quickly. Executive Director Zerwin said that ETSB was able to purchase radios again because there was a four-year financing package to spread out the payments, and that it is unknown whether that could happen again when the time comes. Member Eckhoff said we need to make it clear so that there is some institutional knowledge for all the agencies.

Member Robb said it has definitely been made clear to the organizations about this change, but that even if DU-COMM took the \$650,000 and put it all towards radios for the next ten years, which would only be \$6.5M. With 45 agencies, which is a fraction of what this will cost them. She said there is a possibility that surcharge may be raised by \$1 and that this might be reconsidered if there is movement on an increase.

Vice Chair Franz said the fee went up to \$1.50, which allowed the ETSB to buy these radios or at least help purchase these radios. That revenue is still coming to the ETSB. He asked, why should that revenue not be shared more with the PSAPs? He said he knew the decision was made to not replace the radios next time around, that he voted for it. But it has not debated, in his view, how the revenue system or revenue sharing works and that should be added to the million-dollar floor to help the PSAPs. Member Eckhoff asked, isn't that a budget decision made every year as to what ETSB is going to do with the money? Executive Director Zerwin replied, correct, that ETSB stopped saving for radios in 54199 when the Board made the decision because of the projection and how much money would be needed. She said ETSB does not collect that much because they are almost budget neutral now, that the revenue projection did not make \$14.1M in FY25 and is now projected at \$13M in FY26. Executive Director Zerwin continued saying ETSB is almost budget neutral with operating costs and support of 54199 for equipment replacement. She said roughly \$35M in 54199 is to replace or upgrade the existing core components and that does not at this point include the radios. There isn't money sitting in 54199 that is not obligated to something else. She said she thinks one of the misnomers is that if ETSB is not saving for radios, there are unobligated funds and that is not accurate.

Member Eckhoff reiterated his previous thoughts and said is why he did not think they could sit here and say that every dime received beyond X is going to the PSAPs for the next ten years. He said it is a year-to-year discussion he is assuming the PSAPs are having when they are discussing their rates.

Member Schar said he was going to speak in New Business and circle back to earlier discussions to request that next month's agenda have a discussion of the budget and the thought process of long and short-term radio funding. ASA Winstorfer believed that New Business would be an appropriate place to discuss this.

Member Honig questioned who will maintain and update the new radios over time as they age and when they will eventually need to be replaced. Vice Chair Franz said, not the ETSB. Executive Director Zerwin said the current equipment that is owned would be the ETSB's responsibility to care for and maintain. Member Honig said, but not to replace completely. Executive Director Zerwin said, at this point, not replaced because that was the Board's decision at the time the contract was awarded. She said the radios are given a 10-year life cycle and there is no end of life/end of support on the current radios. The radios could go beyond the life cycle, as the legacy radios did, which would provide the agencies with an opportunity to save longer. But, she said, the current radios are the ETSB's to care for and maintain.

Chair Schwarze asked if there were any other comments, to which there were none. On voice vote, all Members voted "Aye", motion carried.

Attachments: [Exhibit 1.pdf](#)

|                  |             |
|------------------|-------------|
| <b>RESULT:</b>   | APPROVED    |
| <b>MOVED:</b>    | Kyle Wolber |
| <b>SECONDER:</b> | Pat Johl    |

## 8. DEDIR SYSTEM UPDATE

PAC Chair Selvik reported that ETSB has been working with Motorola on the encryption plan and that agencies' radios continue to be updated. He said it has been a fairly quick process and that 11 agencies are schedule before the end of the year with the remaining to be scheduled in 2026.

PAC Chair Selvik said, as Executive Director Zerwin mentioned, a topic of discussion at the PAC last month was CommandCentral Aware and the questions/concerns it poses. That discussion led to a Police Focus Group discussion and brought up questions that a lot of Chiefs may not be aware of such as retention periods and FOIA requests. PAC Chair Selvik said there is a DuPage Executive Board this week where it will be brought up and that ETSB staff has offered to come out to DuPage Chiefs and Fire Chiefs to push out the education piece of what is involved. He said the form attached to the policy could then be pushed out regarding the layers. Vice Chair Franz asked if he could summarize what some of the concerns are. PAC Chair Selvik

said a concern is not having access right now. He used an incident in Addison in which it would have been nice to pull the radio data live, but the retention period of 100 days, FOIA requests, the ability to track the whereabouts of officers, detectives, task force officers, undercover officers, where they have been and how much carries into MERIT task forces. He continued saying, are there ways to separate out somebody who's maybe on an undercover DEA task force versus a patrol officer? And do we have the ability to offer up chiefs those options to say, I want to be able to view this. Or I am okay with other agencies viewing this, but I am not okay with agencies viewing this. PAC Chair Selvik concluded his report saying they are working through a lot of those kinds of concerns.

Chair Schwarze asked if there were any other questions, to which there were none.

**9. DU PAGE ETSB 9-1-1 SYSTEM DESIGN**

Executive Director Zerwin said she had nothing beyond what was reported in the monthly report.

**10. OLD BUSINESS**

There was no old business.

**11. NEW BUSINESS**

Member Schar asked if the upcoming meeting agenda could include a budget item specifically designed to discuss capital improvement projects, specifically the future of radio replacement funding and any associated conversations. ASA Winistorfer said it would just be an item for discussion and if there is consensus that at least a third of the Board agrees, then it would be put on. Consensus was verbalized by the Members. Executive Director Zerwin asked to clarify if it would be just the radios or the budget. Member Schar said the agenda heading would be budget with a subheading for future radio replacement funding. Vice Chair Franz added revenue and capital planning. He then requested to add another item to discuss the options of 1. rolling the budget discussions into an ETSB agenda item such as the current request made by Member Schar, 2. a permanent Finance Committee or 3. the Ad Hoc Finance Committee so a decision could be made as a group. Chair Schwarze asked for some clarification on the request and some context of that debate. Member Schar said that if Vice Chair Franz's item comes after his, it would give the Board an opportunity to see whether they are headed in the right direction or if they should consider a full-time Finance Committee. Vice Chair Franz clarified he was not asking for a full-time committee, meaning more staff, but a permanent committee. He said how about a discussion on how we are going to manage revenue and budget and capital decisions every year as part of the ETSB? Are we going to do it as an Ad Hoc Finance Committee as has been done the last five years? Are we going to do it as a permanent Finance Committee? Or are we going to do it as Member Schar suggested and roll it into the agenda? Chair Schwarze asked if budget is on the agenda, can they have this discussion under that topic? Vice Chair Franz said on an ongoing basis, yes. A consensus was provided to add the options to next month's agenda.

**12. EXECUTIVE SESSION**

There was no Executive Session.

**12.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)**

**12.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C ) (1)**

**12.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS 120/2 (C) (8)**

**12.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)**

**13. MATTERS REFERRED FROM EXECUTIVE SESSION**

**14. ADJOURNMENT**

**14.A. Next Meeting: Wednesday, January 14 at 9:00am in 3-500B**

Chair Schwarze asked for a motion to adjourn. A motion was made by Member Honig, seconded by Member Wolber. The meeting of the ETSB was adjourned at 9:54am.

Respectfully submitted,

Jean Kaczmarek



## Payment of Claims

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

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**File #:** 26-0162

**Agenda Date:** 1/14/2026

**Agenda #:** 7.A.1.

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## EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

Consolidated 9-1-1 Services for DuPage County  
421 N. County Farm Road, Wheaton, Illinois 60187  
630-550-7743 ETSB911@dupagecounty.gov

### BOARD MEMBERS:

**Mr. Greg Schwarze**

Chair  
DuPage County Board  
Representative

**Mr. Mark Franz**

Vice Chair  
Village of Glen Ellyn  
DuPage Mayors & Managers  
Conference Representative

**Mrs. Gwen Henry, Ex-Officio**

DuPage County Treasurer

**Ms. Jean Kaczmarek, Ex-Officio**  
Secretary - DuPage County Clerk

**Mr. Grant Eckhoff**

DuPage County Board  
Representative

**Ms. Marilu Hernandez**

Addison Consolidated Dispatch  
Center  
(ACDC) Representative

**Mr. Andrew Honig**

DuPage County Board  
Representative

**Chief Patrick Johl**

Wood Dale Fire Protection District  
DuPage County Fire Chiefs  
Association Representative

**Mr. Joseph Maranowicz**

Village of Addison  
DuPage Mayors & Managers  
Conference Representative

**Ms. Sheryl Markay**

Public Representative

**Deputy Chief Dan McCarthy**  
DuPage Sheriff's Office  
Representative

**Ms. Jessica Robb**

DuPage Public Safety  
Communication  
(DU-COMM) Representative

**Chief David Schar**

Village of Winfield  
DuPage County Police Chief

**Mr. Kyle A. Wolber**

Superior Air-Ground  
Ambulance Services, Inc.  
Emergency Services Representative

**Ms. Linda Zerwin**

Executive Director  
9-1-1 System Coordinator

TO: DuPage County Treasurer's Office  
FROM: Greg Schwarze, Chair  
Emergency Telephone System Board of DuPage County  
DATE: January 14, 2026  
SUBJECT: ETSB Payment of Claims List FY25 – January 14, 2026

The payment of the below listed accounts has been approved by the ETS Board at a meeting held on January 14, 2026. You are hereby authorized to pay the invoices as listed on the attached DuPage County Payment Listing Transaction report dated January 2, 2026.

FY2025 Equalization Fund (4000-5820): \$ 2,549,621.06

Total: \$ 2,549,621.06

### APPROVED BY:

\_\_\_\_\_  
Greg Schwarze, Chair

### ATTEST:

\_\_\_\_\_  
Secretary

**EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY  
FY25 EXPENDITURE VS. BUDGET**

| COMP                                      | AU   | Account    | Description                      | ANNUAL                                  |               | ACTUAL           |               | YEAR TO DATE  |                | REMAINING       |    | % YTD EXPENDED | % YTD REMAINING |
|---|------|------------|----------------------------------|---|---------------|------------------|---------------|---------------|----------------|-----------------|----|----------------|-----------------|
|   |      |            |                                  | APPROPRIATION                           | BUDGET        | EXPENDED         | ENCUMBERED    | AVAILABLE     |                |                 |    |                |                 |
| 4000                                      | 5820 | 50000-0000 | REGULAR SALARIES                 | \$ 1,037,446                            | \$ 1,037,446  | \$ 878,345.99    | \$ -          | \$ 159,099.81 | 85%            | 15%             |    |                |                 |
| 4000                                      | 5820 | 50050-0000 | TEMPORARY SALARIES/ON CALL (new) | \$ 10,200                               | \$ 10,200     | \$ 10,351.93     | \$ -          | \$ (151.93)   | 101%           | -1%             |    |                |                 |
| 4000                                      | 5820 | 50080-0000 | SALARY & WAGE ADJUSTMENT         | \$ 33,053                               | \$ 33,053     | \$ -             | \$ -          | \$ 33,052.67  | 0%             | 100%            |    |                |                 |
| 4000                                      | 5820 | 51000-0000 | BENEFIT PAYMENTS                 | \$ 13,796                               | \$ 13,796     | \$ 5,747.78      | \$ -          | \$ 8,047.92   | 42%            | 58%             |    |                |                 |
| 4000                                      | 5820 | 51010-0000 | EMPLOYER SHARE I.M.R.F.          | \$ 85,278                               | \$ 85,278     | \$ 79,320.98     | \$ -          | \$ 5,957.06   | 93%            | 7%              |    |                |                 |
| 4000                                      | 5820 | 51030-0000 | EMPLOYER SHARE SOCIAL SECURITY   | \$ 79,365                               | \$ 79,365     | \$ 63,877.97     | \$ -          | \$ 15,486.63  | 80%            | 20%             |    |                |                 |
| 4000                                      | 5820 | 51040-0000 | EMPLOYEE MED & HOSP INSURANCE    | \$ 257,168                              | \$ 257,168    | \$ 139,933.10    | \$ -          | \$ 117,235.20 | 54%            | 46%             |    |                |                 |
| 4000                                      | 5820 | 51050-0000 | FLEXIBLE BENEFIT EARNINGS        | \$ -                                    | \$ -          | \$ -             | \$ -          | \$ -          | -              | -               |    |                |                 |
| 4000                                      | 5820 | 52000-0000 | FURN/MACH/EQUIP SMALL VALUE      | \$ 39,000                               | \$ 39,000     | \$ 1,884.08      | \$ 52.04      | \$ 37,063.88  | 5%             | 95%             |    |                |                 |
| 4000                                      | 5820 | 52100-0000 | I.T. EQUIPMENT-SMALL VALUE       | \$ 100,500                              | \$ 100,500    | \$ 34,147.71     | \$ 282.23     | \$ 66,070.06  | 34%            | 66%             |    |                |                 |
| 4000                                      | 5820 | 52200-0000 | OPERATING SUPPLIES & MATERIALS   | \$ 2,000                                | \$ 32,579     | \$ 1,759.80      | \$ 5.53       | \$ 30,813.67  | 5%             | 95%             |    |                |                 |
| 4000                                      | 5820 | 52210-0000 | FOOD AND BEVERAGE                | \$ 750                                  | \$ 750        | \$ 575.96        | \$ -          | \$ 174.04     | 77%            | 23%             |    |                |                 |
| 4000                                      | 5820 | 52250-0000 | AUTO/MACHINERY EQUIPMENT/PARTS   | \$ 275,000                              | \$ 500,000    | \$ 417,345.97    | \$ 32,812.54  | \$ 49,841.49  | 83%            | 10%             |    |                |                 |
| 4000                                      | 5820 | 52260-0000 | FUEL & LUBRICANTS                | \$ 1,000                                | \$ 1,000      | \$ 335.04        | \$ -          | \$ 664.96     | 34%            | 66%             |    |                |                 |
| 4000                                      | 5820 | 52270-0000 | MAINTENANCE SUPPLIES             | \$ 1,000                                | \$ 1,000      | \$ -             | \$ -          | \$ 1,000.00   | 0%             | 100%            |    |                |                 |
| 4000                                      | 5820 | 52280-0000 | CLEANING SUPPLIES                | \$ 1,541                                | \$ 1,541      | \$ 204.97        | \$ -          | \$ 1,335.61   | 13%            | 87%             |    |                |                 |
| 4000                                      | 5820 | 53000-0000 | AUDITING & ACCOUNTING SERVICES   | \$ 151,100                              | \$ 151,100    | \$ 151,100.00    | \$ -          | \$ -          | -              | 100%            | 0% |                |                 |
| 4000                                      | 5820 | 53020-0000 | I.T. SERVICES                    | \$ 525,383                              | \$ 344,139    | \$ 51,480.00     | \$ 292,659.16 | \$ -          | -              | 15%             | 0% |                |                 |
| 4000                                      | 5820 | 53030-0000 | LEGAL SERVICES                   | \$ 60,000                               | \$ 60,000     | \$ 60,000.00     | \$ -          | \$ -          | -              | 100%            | 0% |                |                 |
| 4000                                      | 5820 | 53040-0000 | INTERPRETER SERVICES             | \$ 30,000                               | \$ 33,000     | \$ 24,701.73     | \$ 8,298.27   | \$ -          | -              | 75%             | 0% |                |                 |
| 4000                                      | 5820 | 53090-0000 | TECHNICAL/PROFESSIONAL SERVICES  | \$ 54,000                               | \$ 436,081    | \$ 97,960.64     | \$ 200,836.99 | \$ 137,283.37 | 22%            | 31%             |    |                |                 |
| 4000                                      | 5820 | 53130-0000 | PUBLIC LIABILITY INSURANCE       | \$ 137,928                              | \$ 137,928    | \$ 96,286.00     | \$ -          | \$ 41,642.15  | 70%            | 30%             |    |                |                 |
| 4000                                      | 5820 | 53200-0000 | NATURAL GAS                      | \$ 1,000                                | \$ 1,000      | \$ -             | \$ -          | \$ 1,000.00   | 0%             | 100%            |    |                |                 |
| 4000                                      | 5820 | 53210-0000 | ELECTRICITY                      | \$ 20,000                               | \$ 20,000     | \$ 18,752.99     | \$ -          | \$ 1,247.01   | 94%            | 6%              |    |                |                 |
| 4000                                      | 5820 | 53220-0000 | WATER & SEWER                    | \$ 500                                  | \$ 500        | \$ -             | \$ -          | \$ 500.00     | 0%             | 100%            |    |                |                 |
| 4000                                      | 5820 | 53250-0000 | WIRED COMMUNICATION SERVICES     | \$ 1,176,887                            | \$ 1,176,887  | \$ 743,318.11    | \$ 155,225.73 | \$ 278,342.76 | 63%            | 24%             |    |                |                 |
| 4000                                      | 5820 | 53260-0000 | WIRELESS COMMUNICATION SVC       | \$ 1,815,152                            | \$ 1,815,152  | \$ 1,590,351.32  | \$ 44,810.56  | \$ 179,990.12 | 88%            | 10%             |    |                |                 |
| 4000                                      | 5820 | 53300-0000 | REPAIR & MTCE FACILITIES         | \$ 45,000                               | \$ 45,000     | \$ 13,294.02     | \$ -          | \$ 31,705.98  | 30%            | 70%             |    |                |                 |
| 4000                                      | 5820 | 53310-0000 | REPAIR MAINT INFRASTRUCTURE      | \$ 50,000                               | \$ 50,000     | \$ 1,263.46      | \$ -          | \$ 48,736.54  | 3%             | 97%             |    |                |                 |
| 4000                                      | 5820 | 53370-0000 | REPAIR & MTCE OTHER EQUIPMENT    | \$ 659,626                              | \$ 659,626    | \$ 100,445.76    | \$ 483,794.48 | \$ 75,386.17  | 15%            | 11%             |    |                |                 |
| 4000                                      | 5820 | 53400-0000 | RENTAL OF OFFICE SPACE           | \$ 20,580                               | \$ 20,580     | \$ 9,343.27      | \$ -          | \$ 11,236.73  | 45%            | 55%             |    |                |                 |
| 4000                                      | 5800 | 53410-0000 | RENTAL OF MACHINERY & EQUIPMENT  | \$ -                                    | \$ -          | \$ -             | \$ -          | \$ -          | -              | -               |    |                |                 |
| 4000                                      | 5820 | 53500-0000 | MILEAGE EXPENSE                  | \$ 2,000                                | \$ 2,000      | \$ 543.20        | \$ -          | \$ 1,456.80   | 27%            | 73%             |    |                |                 |
| 4000                                      | 5820 | 53510-0000 | TRAVEL EXPENSE                   | \$ 50,000                               | \$ 50,000     | \$ 5,929.87      | \$ -          | \$ 44,070.13  | 12%            | 88%             |    |                |                 |
| 4000                                      | 5820 | 53600-0000 | DUES & MEMBERSHIPS               | \$ 1,508                                | \$ 1,508      | \$ 543.00        | \$ -          | \$ 965.00     | 36%            | 64%             |    |                |                 |
| 4000                                      | 5820 | 53610-0000 | INSTRUCTION & SCHOOLING          | \$ 110,000                              | \$ 145,000    | \$ 37,561.00     | \$ -          | \$ 107,439.00 | 26%            | 74%             |    |                |                 |
| 4000                                      | 5820 | 53800-0000 | PRINTING                         | \$ 10,000                               | \$ 10,000     | \$ -             | \$ -          | \$ 10,000.00  | 0%             | 100%            |    |                |                 |
| 4000                                      | 5820 | 53800-0001 | COPIER USAGE                     | \$ 6,000                                | \$ 6,000      | \$ 4,960.90      | \$ -          | \$ 1,039.10   | 83%            | 17%             |    |                |                 |
| 4000                                      | 5820 | 53801-0000 | ADVERTISING                      | \$ 3,000                                | \$ 3,000      | \$ 50.60         | \$ -          | \$ 2,949.40   | 2%             | 98%             |    |                |                 |
| 4000                                      | 5820 | 53803-0000 | MISCELLANEOUS MEETING EXPENSE    | \$ 1,500                                | \$ 1,500      | \$ -             | \$ -          | \$ 1,500.00   | 0%             | 100%            |    |                |                 |
| 4000                                      | 5820 | 53804-0000 | POSTAGE & POSTAL CHARGES         | \$ 3,000                                | \$ 3,000      | \$ 831.86        | \$ -          | \$ 2,168.14   | 28%            | 72%             |    |                |                 |
| 4000                                      | 5820 | 53805-0000 | OTHER TRANSPORTATION CHARGES     | \$ 1,000                                | \$ 1,000      | \$ 99.00         | \$ -          | \$ 901.00     | 10%            | 90%             |    |                |                 |
| 4000                                      | 5820 | 53806-0000 | SOFTWARE LICENSES                | \$ 2,884,318                            | \$ 3,491,318  | \$ 3,100,222.65  | \$ 230,897.90 | \$ 160,197.24 | 89%            | 5%              |    |                |                 |
| 4000                                      | 5820 | 53807-0000 | SOFTWARE MAINT AGREEMENTS        | \$ 1,071,660                            | \$ 1,202,408  | \$ 540,760.76    | \$ 236,489.80 | \$ 425,157.30 | 45%            | 35%             |    |                |                 |
| 4000                                      | 5820 | 53810-0000 | CUSTODIAL SERVICES               | \$ 53,000                               | \$ 53,000     | \$ 40,000.00     | \$ -          | \$ 13,000.00  | 75%            | 25%             |    |                |                 |
| 4000                                      | 5820 | 53830-0000 | OTHER CONTRACTUAL EXPENSES       | \$ 1,848,770                            | \$ 1,483,606  | \$ 1,116,104.64  | \$ -          | \$ 367,501.36 | 75%            | 25%             |    |                |                 |
| 4000                                      | 5820 | 54100-0000 | IT EQUIPMENT                     | \$ 97,845                               | \$ 62,845     | \$ -             | \$ 62,845.00  | \$ -          | 0%             | 0%              |    |                |                 |
| 4000                                      | 5820 | 54100-0700 | IT EQUIPMENT - CAPITAL LEASE     | \$ 13,000                               | \$ 13,000     | \$ 11,352.96     | \$ -          | \$ 1,647.04   | 87%            | 13%             |    |                |                 |
| 4000                                      | 5820 | 54107-0000 | SOFTWARE                         | \$ 1,019,760                            | \$ 465,739    | \$ 88,852.81     | \$ -          | \$ 376,886.19 | 19%            | 81%             |    |                |                 |
| 4000                                      | 5820 | 54110-0000 | EQUIPMENT AND MACHINERY          | \$ 651,272                              | \$ 18,124,950 | \$ 17,336,174.41 | \$ 17,415.00  | \$ 771,360.59 | 96%            | 4%              |    |                |                 |
|   |      |            | Total                            | \$ 14,511,885                           | \$ 32,263,542 | \$ 26,876,116    | \$ 1,766,425  | \$ 3,621,000  | 83%            | 11%             |    |                |                 |
| EXPENDITURES FOR PERIOD: January 14, 2026 |      |            |                                  | \$ 2,549,621.06 Internal Transfer: \$ - |               |                  |               |               |                |                 |    |                |                 |
|   |      |            |                                  | ANNUAL                                  | ACTUAL        | YEAR TO DATE     |               | REMAINING     | % YTD EXPENDED | % YTD REMAINING |    |                |                 |
| COMP                                      | AU   | Account    | Description                      | APPROPRIATION                           | BUDGET        | TRANSFERRED      | ENCUMBERED    | BALANCE       | EXPENDED       | REMAINING       |    |                |                 |

|      |      |            |  |               |               |                    |                  |      |     |
|------|------|------------|--|---------------|---------------|--------------------|------------------|------|-----|
| 4000 | 5820 | 53828-0000 | CONTINGENCIES (xfers to Personnel/Contracts/Commodities) | \$ 300,000.00 | \$ 300,000.00 | \$ (225,000.00)    | \$ 75,000.00     | -75% | 25% |
| 4000 | 5820 | 54199-0000 | CAPITAL CONTINGENCY (xfers to Capital)                   | \$ 32,705,925 | \$ 32,705,925 | \$ (17,526,657.00) | \$ 15,179,268.00 | -54% | 46% |



## Payment of Claims

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

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**File #:** 26-0163

**Agenda Date:** 1/14/2026

**Agenda #:** 7.A.2.

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## EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

Consolidated 9-1-1 Services for DuPage County  
421 N. County Farm Road, Wheaton, Illinois 60187  
630-550-7743 ETSB911@dupagecounty.gov

### BOARD MEMBERS:

**Mr. Greg Schwarze**

Chair  
DuPage County Board  
Representative

**Mr. Mark Franz**

Vice Chair  
Village of Glen Ellyn  
DuPage Mayors & Managers  
Conference Representative

**Mrs. Gwen Henry, Ex-Officio**

DuPage County Treasurer

**Ms. Jean Kaczmarek, Ex-Officio**

Secretary - DuPage County Clerk

**Mr. Grant Eckhoff**

DuPage County Board  
Representative

**Ms. Marilu Hernandez**

Addison Consolidated Dispatch  
Center  
(ACDC) Representative

**Mr. Andrew Honig**

DuPage County Board  
Representative

**Chief Patrick Johl**

Wood Dale Fire Protection District  
DuPage County Fire Chiefs  
Association Representative

**Mr. Joseph Maranowicz**

Village of Addison  
DuPage Mayors & Managers  
Conference Representative

**Ms. Sheryl Markay**

Public Representative

**Deputy Chief Dan McCarthy**

DuPage Sheriff's Office  
Representative

**Ms. Jessica Robb**

DuPage Public Safety  
Communication  
(DU-COMM) Representative

**Chief David Schar**

Village of Winfield  
DuPage County Police Chief

**Mr. Kyle A. Wolber**

Superior Air-Ground  
Ambulance Services, Inc.  
Emergency Services Representative

**Ms. Linda Zerwin**

Executive Director  
9-1-1 System Coordinator

TO: DuPage County Treasurer's Office  
FROM: Greg Schwarze, Chair  
Emergency Telephone System Board of DuPage County  
DATE: January 14, 2026  
SUBJECT: ETSB Payment of Claims List FY26 – January 14, 2026

The payment of the below listed accounts has been approved by the ETS Board at a meeting held on January 14, 2026. You are hereby authorized to pay the invoices as listed on the attached DuPage County Payment Listing Transaction report dated January 2, 2026.

FY2026 Equalization Fund (4000-5820): \$ 710,418.65

Total: \$ 710,418.65

### APPROVED BY:

\_\_\_\_\_  
Greg Schwarze, Chair

### ATTEST:

\_\_\_\_\_  
Secretary

**EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY**  
**FY26 EXPENDITURE VS. BUDGET**

| COMP  | AU   | Account    | Description                     | ANNUAL        |               | ACTUAL          |                 | YEAR TO DATE    |              | REMAINING |  | % YTD EXPENDED |
|-------|------|------------|---------------------------------|---------------|---------------|-----------------|-----------------|-----------------|--------------|-----------|--|----------------|
|       |      |            |                                 | APPROPRIATION | BUDGET        | EXPENDED        | ENCUMBERED      | AVAILABLE       |              |           |  |                |
| 4000  | 5820 | 50000-0000 | REGULAR SALARIES                | \$ 1,141,253  | \$ 1,141,253  | \$ 51,446       | \$ -            | \$ 1,089,806.58 |              |           |  | 5%             |
| 4000  | 5820 | 50050-0000 | TEMPORARY SALARIES/ON CALL      | \$ 10,404     | \$ 10,404     | \$ 662          | \$ -            | \$ 9,741.76     |              |           |  | 6%             |
| 4000  | 5820 | 50080-0000 | SALARY & WAGE ADJUSTMENT        | \$ -          | \$ -          | \$ -            | \$ -            | \$ -            |              |           |  | -              |
| 4000  | 5820 | 51000-0000 | BENEFIT PAYMENTS                | \$ 14,210     | \$ 14,210     | \$ -            | \$ -            | \$ -            |              |           |  | 0%             |
| 4000  | 5820 | 51010-0000 | EMPLOYER SHARE I.M.R.F.         | \$ 110,017    | \$ 110,017    | \$ 4,209.61     | \$ -            | \$ -            |              |           |  | 4%             |
| 4000  | 5820 | 51030-0000 | EMPLOYER SHARE SOCIAL SECURITY  | \$ 87,306     | \$ 87,306     | \$ 3,067.84     | \$ -            | \$ -            |              |           |  | 4%             |
| 4000  | 5820 | 51040-0000 | EMPLOYEE MED & HOSP INSURANCE   | \$ 304,565    | \$ 304,565    | \$ 8,779.53     | \$ -            | \$ -            |              |           |  | 3%             |
| 4000  | 5820 | 52000-0000 | FURN/MACH/EQUIP SMALL VALUE     | \$ 39,000     | \$ 39,000     | \$ -            | \$ -            | \$ -            |              |           |  | 0%             |
| 4000  | 5820 | 52100-0000 | I.T. EQUIPMENT-SMALL VALUE      | \$ 77,500     | \$ 77,500     | \$ 140.02       | \$ 1,961.22     | \$ 75,398.76    |              |           |  | 0%             |
| 4000  | 5820 | 52200-0000 | OPERATING SUPPLIES & MATERIALS  | \$ 2,000      | \$ 2,000      | \$ 39.89        | \$ 160.11       | \$ 1,800.00     |              |           |  | 2%             |
| 4000  | 5820 | 52210-0000 | FOOD AND BEVERAGE               | \$ 750        | \$ 750        | \$ -            | \$ -            | \$ 750.00       |              |           |  | 0%             |
| 4000  | 5820 | 52250-0000 | AUTO/MACHINERY EQUIPMENT/PARTS  | \$ 475,000    | \$ 475,000    | \$ -            | \$ -            | \$ 75,000.00    |              |           |  | 0%             |
| 4000  | 5820 | 52260-0000 | FUEL & LUBRICANTS               | \$ 1,000      | \$ 1,000      | \$ -            | \$ -            | \$ 1,000.00     |              |           |  | 0%             |
| 4000  | 5820 | 52270-0000 | MAINTENANCE SUPPLIES            | \$ 1,000      | \$ 1,000      | \$ -            | \$ -            | \$ 1,000.00     |              |           |  | 0%             |
| 4000  | 5820 | 52280-0000 | CLEANING SUPPLIES               | \$ 1,500      | \$ 1,500      | \$ -            | \$ 100.00       | \$ 1,400.00     |              |           |  | 0%             |
| 4000  | 5820 | 53000-0000 | AUDITING & ACCOUNTING SERVICES  | \$ 164,600    | \$ 164,600    | \$ -            | \$ 33,600.00    | \$ 131,000.00   |              |           |  | 0%             |
| 4000  | 5820 | 53020-0000 | I.T. SERVICES                   | \$ 349,054    | \$ 349,054    | \$ -            | \$ 349,054.00   | \$ -            |              |           |  | 0%             |
| 4000  | 5820 | 53030-0000 | LEGAL SERVICES                  | \$ 60,000     | \$ 60,000     | \$ -            | \$ -            | \$ 60,000.00    |              |           |  | 0%             |
| 4000  | 5820 | 53040-0000 | INTERPRETER SERVICES            | \$ 36,000     | \$ 36,000     | \$ -            | \$ 10,200.00    | \$ 25,800.00    |              |           |  | 0%             |
| 4000  | 5820 | 53090-0000 | TECHNICAL/PROFESSIONAL SERVICES | \$ 207,329    | \$ 207,329    | \$ -            | \$ 134,328.75   | \$ 73,000.25    |              |           |  | 0%             |
| 4000  | 5820 | 53130-0000 | PUBLIC LIABILITY INSURANCE      | \$ 158,617    | \$ 158,617    | \$ -            | \$ -            | \$ 158,617.38   |              |           |  | 0%             |
| 4000  | 5820 | 53200-0000 | NATURAL GAS                     | \$ 1,000      | \$ 1,000      | \$ -            | \$ -            | \$ 1,000.00     |              |           |  | 0%             |
| 4000  | 5820 | 53210-0000 | ELECTRICITY                     | \$ 20,000     | \$ 20,000     | \$ -            | \$ 20,000.00    | \$ -            |              |           |  | 0%             |
| 4000  | 5820 | 53220-0000 | WATER & SEWER                   | \$ 500        | \$ 500        | \$ -            | \$ -            | \$ 500.00       |              |           |  | 0%             |
| 4000  | 5820 | 53250-0000 | WIRED COMMUNICATION SERVICES    | \$ 1,032,035  | \$ 1,032,035  | \$ 43,512.05    | \$ 751,924.43   | \$ 236,598.39   |              |           |  | 4%             |
| 4000  | 5820 | 53260-0000 | WIRELESS COMMUNICATION SVC      | \$ 1,636,652  | \$ 1,636,652  | \$ 138,869.00   | \$ 1,485,183.00 | \$ 12,600.00    |              |           |  | 8%             |
| 4000  | 5820 | 53300-0000 | REPAIR & MTCE FACILITIES        | \$ 75,000     | \$ 75,000     | \$ -            | \$ -            | \$ 75,000.00    |              |           |  | 0%             |
| 4000  | 5820 | 53310-0000 | REPAIR MAINT INFRASTRUCTURE     | \$ 50,000     | \$ 50,000     | \$ -            | \$ -            | \$ 50,000.00    |              |           |  | 0%             |
| 4000  | 5820 | 53370-0000 | REPAIR & MTCE OTHER EQUIPMENT   | \$ 684,482    | \$ 684,482    | \$ -            | \$ 593,603.96   | \$ 90,877.74    |              |           |  | 0%             |
| 4000  | 5820 | 53400-0000 | RENTAL OF OFFICE SPACE          | \$ 20,580     | \$ 20,580     | \$ 228.09       | \$ -            | \$ 20,351.91    |              |           |  | 1%             |
| 4000  | 5820 | 53500-0000 | MILEAGE EXPENSE                 | \$ 2,000      | \$ 2,000      | \$ -            | \$ -            | \$ 2,000.00     |              |           |  | 0%             |
| 4000  | 5820 | 53510-0000 | TRAVEL EXPENSE                  | \$ 30,000     | \$ 30,000     | \$ -            | \$ -            | \$ 30,000.00    |              |           |  | 0%             |
| 4000  | 5820 | 53600-0000 | DUES & MEMBERSHIPS              | \$ 1,544      | \$ 1,544      | \$ 152.00       | \$ -            | \$ 1,391.55     |              |           |  | 10%            |
| 4000  | 5820 | 53610-0000 | INSTRUCTION & SCHOOLING         | \$ 60,000     | \$ 60,000     | \$ -            | \$ -            | \$ 60,000.00    |              |           |  | 0%             |
| 4000  | 5820 | 53800-0000 | PRINTING                        | \$ 10,000     | \$ 10,000     | \$ -            | \$ -            | \$ 10,000.00    |              |           |  | 0%             |
| 4000  | 5820 | 53800-0001 | COPIER USAGE                    | \$ 6,000      | \$ 6,000      | \$ 326.17       | \$ -            | \$ 5,673.83     |              |           |  | 5%             |
| 4000  | 5820 | 53801-0000 | ADVERTISING                     | \$ 3,000      | \$ 3,000      | \$ -            | \$ -            | \$ 3,000.00     |              |           |  | 0%             |
| 4000  | 5820 | 53803-0000 | MISCELLANEOUS MEETING EXPENSE   | \$ 1,500      | \$ 1,500      | \$ -            | \$ -            | \$ 1,500.00     |              |           |  | 0%             |
| 4000  | 5820 | 53804-0000 | POSTAGE & POSTAL CHARGES        | \$ 3,000      | \$ 3,000      | \$ -            | \$ -            | \$ 3,000.00     |              |           |  | 0%             |
| 4000  | 5820 | 53805-0000 | OTHER TRANSPORTATION CHARGES    | \$ 1,000      | \$ 1,000      | \$ -            | \$ -            | \$ 1,000.00     |              |           |  | 0%             |
| 4000  | 5820 | 53806-0000 | SOFTWARE LICENSES               | \$ 2,788,266  | \$ 2,788,266  | \$ 200,934.16   | \$ 2,281,203.97 | \$ 306,127.54   |              |           |  | 7%             |
| 4000  | 5820 | 53807-0000 | SOFTWARE MAINT AGREEMENTS       | \$ 1,097,583  | \$ 1,097,583  | \$ 305,271.19   | \$ 203,318.29   | \$ 588,993.93   |              |           |  | 28%            |
| 4000  | 5820 | 53810-0000 | CUSTODIAL SERVICES              | \$ 55,000     | \$ 55,000     | \$ 20,000.00    | \$ 22,000.00    | \$ 13,000.00    |              |           |  | 36%            |
| 4000  | 5820 | 53830-0000 | OTHER CONTRACTUAL EXPENSES      | \$ 2,691,709  | \$ 2,691,709  | \$ -            | \$ 330,323.00   | \$ 2,361,385.60 |              |           |  | 0%             |
| 4000  | 5820 | 54100-0000 | IT EQUIPMENT                    | \$ -          | \$ -          | \$ -            | \$ -            | \$ -            |              |           |  | -              |
| 4000  | 5820 | 54100-0700 | IT EQUIPMENT - CAPITAL LEASE    | \$ 13,000     | \$ 13,000     | \$ 946.08       | \$ -            | \$ 12,053.92    |              |           |  | 7%             |
| 4000  | 5820 | 54107-0000 | SOFTWARE                        | \$ 197,880    | \$ 197,880    | \$ -            | \$ 132,352.00   | \$ 65,528.00    |              |           |  | 0%             |
| 4000  | 5820 | 54110-0000 | EQUIPMENT AND MACHINERY         | \$ 222,060    | \$ 6,873,460  | \$ 6,651,399.47 | \$ -            | \$ 222,060.53   |              |           |  | 97%            |
| Total |      |            |                                 | \$ 13,944,894 | \$ 20,596,294 |                 |                 | \$ 6,424,313    | \$ 6,741,998 |           |  | 0%             |

**EXPENDITURES FOR PERIOD: January 14, 2026** \$ 710,418.65 Internal Transfer:

| COMP | AU   | Account    | Description  | ANNUAL        |               | ACTUAL            |            | YEAR TO DATE     |  | REMAINING |  | % YTD EXPENDED |
|------|------|------------|--|---------------|---------------|-------------------|------------|------------------|--|-----------|--|----------------|
|      |      |            |  | APPROPRIATION | BUDGET        | TRANSFERRED       | ENCUMBERED | BALANCE          |  |           |  |                |
| 4000 | 5820 | 53828-0000 | CONTINGENCIES (xfers to Personnel/Contracts/Commodities) | \$ 300,000.00 | \$ 300,000.00 | \$ -              |            | \$ 300,000.00    |  |           |  | 0%             |
| 4000 | 5820 | 54199-0000 | CAPITAL CONTINGENCY (xfers to Capital)                   | \$ 34,754,072 | \$ 34,754,072 | \$ (6,651,400.00) |            | \$ 28,102,672.00 |  |           |  | -19%           |



# OFFICE OF THE COUNTY AUDITOR

**Bill White, JD, CIA**  
*DuPage County Auditor*

421 N. County Farm Road  
Wheaton, Illinois 60187  
(630) 407-6075  
[www.dupagecounty.gov/auditor](http://www.dupagecounty.gov/auditor)

To: Hon. Greg Schwarze, Chairman  
DuPage County Emergency Telephone System Board (ETSB)  
  
ETSB Members

From: Bill White, J.D., C.I.A. *WFW*  
County Auditor

Subject: Internal Audit of Accounts Payable  
#26-01

Date: January 8, 2026

The Office of the County Auditor has completed a limited scope internal audit of the transaction processing of ETSB invoices submitted for payment. The audit identified ten exceptions that required correction by the ETSB or Finance Department.

All of the invoices submitted have been reviewed and released for payment by the County Auditor. The results of the audit are presented below.

## Results

My Office has performed voucher pre-audit procedures for the invoices submitted for approval by the ETSB at the January 14, 2026, Board Meeting. The invoices listed on the Bank Account Payment History Report dated January 2, 2026, have been examined and are recommended for payment. The total amount of the expenditures is \$3,260,039.71:

|  |                |
|--|----------------|
| • FY2025 Equalization Fund (4000-5820) | \$2,549,621.06 |
| • FY2026 Equalization Fund (4000-5820) | \$710,418.65   |

Ten exceptions were identified by the County Auditor.

An AT&T invoice for \$1,858.48 for landline services was entered by the Finance Department into the MHC system as an expense invoice, not as a service agreement as indicated on the authorization label. The County Auditor disapproved the invoice on December 24, 2025. The Finance Department entered the service agreement information and purchase order line number and resubmitted the invoice to the County Auditor for approval on December 24, 2025. The County Auditor recommended the invoice for payment that same day.

Two Du-Comm invoices for \$650,000 and \$65,000 for fiscal year 2025 payments related to Intergovernmental Agreement ETS-R-0056-23 were entered by the Finance Department into the MHC system with an incorrect vendor name. In addition, both invoices were missing the resolution approved by the ETS Board on December 10, 2025, authorizing the payments. The County Auditor disapproved both invoices on December 19, 2025. The Finance Department corrected the vendor information, and ETSB staff provided the missing documentation on December 22, 2025. The County Auditor recommended both invoices for payment that same day.

Two Village of Addison/ACDC invoices for \$350,000 and \$35,000 for fiscal year 2025 payments related to Intergovernmental Agreement ETS-R-0056-23 were missing the resolution approved by the ETS Board on December 10, 2025, authorizing the payments. The County Auditor disapproved both invoices on December 19, 2025. ETSB staff provided the missing documentation on December 22, 2025. The County Auditor recommended the invoices for payment that same day.

A Dick Buss & Associates invoice for \$20,000 for cleaning services included supporting documentation that belonged to a reimbursement request for \$479.99 submitted by Gregg Taormina. The County Auditor disapproved both invoices on December 19, 2025. The documentation was corrected, and the Finance Department resubmitted the invoices to the County Auditor for approval that same day. The County Auditor recommended both invoices for payment on December 22, 2025.

An AT&T invoice for \$1,022.09 for Customer Premise Equipment services was submitted to the Finance Department with an incorrect service agreement number on the authorization label. The County Auditor disapproved the invoice on December 17, 2025. ETSB staff corrected the invoice, and the Finance Department made the changes that same day. The County Auditor recommended the invoice for payment on December 17, 2025.

An AT&T invoice for \$6,379.78 for managed router services was submitted to the Finance Department with an incorrect fiscal year. The County Auditor disapproved the invoice on December 19, 2025. ETSB staff corrected the fiscal year on the invoice, and the Finance Department made the changes to the MHC entry on December 22, 2025. The County Auditor recommended the invoice for payment that same day.

A ComEd invoice for \$1,425.98 for electric utility services was submitted to the Finance Department with an incorrect fiscal year. The County Auditor disapproved the invoice on December 24, 2025. ETSB staff corrected the fiscal year on the invoice, and the Finance Department made the changes to the MHC entry that same day. The County Auditor recommended the invoice for payment on December 24, 2025.

## **Objective**

The County Auditor will perform a series of procedures designed to evaluate the internal controls involved in the processing of transactions in the accounts payable system. The actual procedures performed will depend upon the County Auditor's assessment of risks associated with the transactions.

**Background/Audit Scope**

Invoices and the related supporting documentation are initially prepared and submitted for payment processing by County departments to the centralized accounts payable function administered by the Finance Department.

The County Auditor performs audit procedures on the payment documentation after the information has been entered into the accounts payable system by the Finance Department. These procedures include reviewing the scanned images of the invoice and supporting documentation and comparing it to the information entered into the system. Significant discrepancies noted between the supporting documentation and the information recorded in the system are identified by the County Auditor as exceptions. In these situations, the County Auditor notifies the Finance Department of the problem. When the discrepancies are resolved, the County Auditor approves the invoice.

A Bank Account Payment History Report is generated by the Finance Department after the invoices have been approved and the County Auditor verifies that each of the recommended payments was properly posted to the County's General Ledger. No exceptions were noted.

**Audit Findings and Recommendations**

The County Auditor audited 41 invoices submitted for payment, ten exceptions were identified.

The ETSB should verify the accuracy of invoices prior to forwarding them to the Finance Department for entry into the ERP and MHC systems.

The Finance Department should verify the accuracy of invoices entered into the ERP and MHC systems prior to forwarding to the County Auditor for review and payment recommendation.

The ETSB should continue to regularly review available ERP reports and real-time transaction information to monitor the progress of invoices submitted for payment to preclude the potential for incorrect payments.

Thank you for your continued assistance.

cc: Linda Zerwin, Executive Director  
Jeff Martynowicz, Chief Financial Officer

# Bank Account Payment History

AP255 Date: 01/02/26  
Time: 10:52

## JOB SUBMISSION PARAMETERS

User Name: DP\FNDMD  
Job Name: AP255-4000  
Step Nbr: 1

Pay Group: 4000  
Cash Code: 1414      Class C Accounts Payable

Payment Date: 010226 - 010226  
Payment Numbers: -  
Payment Code:

# Bank Account Payment History

AP255 Date 01/02/26  
Time 10:52

Pay Group 4000 ETSB PAY GROUP  
Bank Account Payment History

Page 1

Cash Code 1414 Bank 071923909  
Payment Code ACH

Payment Date Range 01/02/26 thru 01/02/26  
Payment Currency USD

| Vendor                | Invoice               | Voucher                    | Auth PL | Due Date | Dsc Date | Scheduled Amount            | Discount Amount | Net Payment Amount |
|-----------------------|-----------------------|----------------------------|---------|----------|----------|-----------------------------|-----------------|--------------------|
| Payment Number 538251 | Payment Date 01/02/26 | Vendor 26753               | 26753   | 12/26/25 |          | AMAZON CAPITAL SERVICES     |                 | Status Issued      |
| 26753 144T-DYYD-WQF1  |                       | IX 102                     |         |          |          | 40.58                       | 0.00            | 40.58              |
| 26753 19TG-RCDC-9XV6  |                       | IX 102                     |         | 01/03/26 |          | 15.99                       | 0.00            | 15.99              |
| 26753 1LDL-9GY1-C3X7  |                       | IX 102                     |         | 01/17/26 |          | 39.89                       | 0.00            | 39.89              |
| 26753 1QKN-7HCL-9YKH  |                       | IX 102                     |         | 01/03/26 |          | 22.79                       | 0.00            | 22.79              |
|                       |                       | *** Payment Total          |         |          |          | 119.25                      | 0.00            | 119.25             |
| Payment Number 538252 | Payment Date 01/02/26 | Vendor 35961               |         |          |          | MONDAY.COM LTD              |                 | Status Issued      |
| 35961 INV01250031028  |                       | IX 102                     |         | 01/02/26 |          | 13,291.20                   | 0.00            | 13,291.20          |
|                       |                       | *** Payment Total          |         |          |          | 13,291.20                   | 0.00            | 13,291.20          |
| Payment Number 538253 | Payment Date 01/02/26 | Vendor 28678               |         |          |          | PURVIS SYSTEMS INCORPORATED |                 | Status Issued      |
| 28678 47749           |                       | IX 102                     |         | 12/07/25 |          | 30,702.08                   | 0.00            | 30,702.08          |
| 28678 47749A          |                       | IX 102                     |         | 12/07/25 |          | 184,802.92                  | 0.00            | 184,802.92         |
|                       |                       | *** Payment Total          |         |          |          | 215,505.00                  | 0.00            | 215,505.00         |
| Payment Number 538254 | Payment Date 01/02/26 | Vendor 44522               |         |          |          | TOSHIBA AMERICA BUSINESS    |                 | Status Issued      |
| 44522 6712289         |                       | IX 102                     |         | 12/31/25 |          | 1,272.25                    | 0.00            | 1,272.25           |
|                       |                       | *** Payment Total          |         |          |          | 1,272.25                    | 0.00            | 1,272.25           |
|                       |                       | *** Payment Code ACH Total |         |          |          | 230,187.70                  | 0.00            | 230,187.70         |
|                       |                       | Payment Count              |         |          |          | 4                           |                 |                    |

# Bank Account Payment History

AP255 Date 01/02/26  
Time 10:52

Pay Group 4000 ETSB PAY GROUP  
Bank Account Payment History

Page 2

Cash Code 1414 Bank 071923909  
Payment Code CHK

Payment Date Range 01/02/26 thru 01/02/26  
Payment Currency USD

| Vendor                                     | Invoice | Voucher               | Auth PL       | Due Date          | Dsc Date | Scheduled Amount           | Discount Amount | Net Payment Amount |
|--|---------|-----------------------|---------------|-------------------|----------|----------------------------|-----------------|--------------------|
| Payment Number 46708 506-84543             | 1223557 | Payment Date 01/02/26 | Vendor IX 102 | 46708 01/18/26    |          | 1-800 PACK-RAT, LLC 228.09 | 0.00            | 228.09             |
|  |         |                       |               | *** Payment Total |          | 228.09                     | 0.00            | 228.09             |
| Payment Number 10008 6540938016            | 1223558 | Payment Date 01/02/26 | Vendor IX 102 | 10008 11/18/25    |          | AT&T 6,379.78              | 0.00            | 6,379.78           |
|  |         |                       |               | *** Payment Total |          | 6,379.78                   | 0.00            | 6,379.78           |
| Payment Number 10008 9103548016            | 1223559 | Payment Date 01/02/26 | Vendor IX 102 | 10008 12/19/25    |          | AT&T 6,379.78              | 0.00            | 6,379.78           |
|  |         |                       |               | *** Payment Total |          | 6,379.78                   | 0.00            | 6,379.78           |
| Payment Number 10008 630495190211          | 1223560 | Payment Date 01/02/26 | Vendor IX 102 | 10008 12/16/25    |          | AT&T 312.72                | 0.00            | 312.72             |
|  |         |                       |               | *** Payment Total |          | 312.72                     | 0.00            | 312.72             |
| Payment Number 10008 630665711312          | 1223561 | Payment Date 01/02/26 | Vendor IX 102 | 10008 01/03/26    |          | AT&T 1,103.76              | 0.00            | 1,103.76           |
|  |         |                       |               | *** Payment Total |          | 1,103.76                   | 0.00            | 1,103.76           |
| Payment Number 10008 630R06015911          | 1223562 | Payment Date 01/02/26 | Vendor IX 102 | 10008 12/16/25    |          | AT&T 1,858.48              | 0.00            | 1,858.48           |
|  |         |                       |               | *** Payment Total |          | 1,858.48                   | 0.00            | 1,858.48           |
| Payment Number 10008 630495190212          | 1223563 | Payment Date 01/02/26 | Vendor IX 102 | 10008 01/15/26    |          | AT&T 316.20                | 0.00            | 316.20             |
| 10008 630R06015912                         |         |                       |               | 2025              |          | 1,858.48                   | 0.00            | 1,858.48           |
|  |         |                       |               | *** Payment Total |          | 2,174.68                   | 0.00            | 2,174.68           |
| Payment Number 10008 IL840066              | 1223564 | Payment Date 01/02/26 | Vendor IX 102 | 10008 12/25/25    |          | AT&T 8,855.40              | 0.00            | 8,855.40           |
|  |         |                       |               | *** Payment Total |          | 8,855.40                   | 0.00            | 8,855.40           |
| Payment Number 10008 IL840067              | 1223565 | Payment Date 01/02/26 | Vendor IX 102 | 10008 12/25/25    |          | AT&T 7,275.84              | 0.00            | 7,275.84           |
|  |         |                       |               | *** Payment Total |          | 7,275.84                   | 0.00            | 7,275.84           |
| Payment Number 10008 S667122122-25325      | 1223566 | Payment Date 01/02/26 | Vendor IX 102 | 10008 12/21/25    |          | AT&T 1,022.09              | 0.00            | 1,022.09           |
|  |         |                       |               | *** Payment Total |          | 1,022.09                   | 0.00            | 1,022.09           |
| Payment Number 10009 287316512139X12082025 | 1223567 | Payment Date 01/02/26 | Vendor IX 102 | 10009 12/30/25    |          | AT&T MOBILITY 480.35       | 0.00            | 480.35             |
|  |         |                       |               | *** Payment Total |          | 480.35                     | 0.00            | 480.35             |
| Payment Number 10023 6819698000            | 1223568 | Payment Date 01/02/26 | Vendor IX 102 | 10023 112225      |          | COM ED 150.26              | 0.00            | 150.26             |
| 10023 8713843000                           |         |                       |               | 111825            |          | 1,235.02                   | 0.00            | 1,235.02           |
| 10023 8713843000                           |         |                       |               | 121725            |          | 1,425.98                   | 0.00            | 1,425.98           |

# Bank Account Payment History

AP255 Date 01/02/26  
Time 10:52

Pay Group 4000 ETSB PAY GROUP  
Bank Account Payment History

Page 3

Cash Code 1414 Bank 071923909  
Payment Code CHK

Payment Date Range 01/02/26 thru 01/02/26  
Payment Currency USD

| Vendor         | Invoice | Voucher      | Auth PL  | Due Date  | Dsc Date                    | Scheduled Amount                      | Discount Amount      | Net Payment Amount                    |
|----------------|---------|--------------|----------|---|-----------------------------|---------------------------------------|----------------------|---------------------------------------|
| Payment Number | 1223568 | Payment Date | 01/02/26 | Vendor 10023<br>*** Payment Total                                       | COM ED                      | 2,811.26                              | 0.00                 | 2,811.26                              |
| Payment Number | 1223569 | Payment Date | 01/02/26 | Vendor 12382<br>IX 102 12/15/25<br>*** Payment Total                    | COMCAST                     | 39,211.52<br>39,211.52                | 0.00<br>0.00         | 39,211.52<br>39,211.52                |
| Payment Number | 1223570 | Payment Date | 01/02/26 | Vendor 12382<br>IX 102 01/14/26<br>*** Payment Total                    | COMCAST                     | 39,211.52<br>39,211.52                | 0.00<br>0.00         | 39,211.52<br>39,211.52                |
| Payment Number | 1223571 | Payment Date | 01/02/26 | Vendor 10850<br>IX 102 01/15/26<br>*** Payment Total                    | DELL MARKETING LP           | 101.24<br>101.24                      | 0.00<br>0.00         | 101.24<br>101.24                      |
| Payment Number | 1223572 | Payment Date | 01/02/26 | Vendor 32776<br>IX 102 01/18/26<br>*** Payment Total                    | DICK BUSS & ASSOCIATES LLC  | 20,000.00<br>20,000.00                | 0.00<br>0.00         | 20,000.00<br>20,000.00                |
| Payment Number | 1223573 | Payment Date | 01/02/26 | Vendor 10461<br>IX 102 01/16/26<br>IX 102 01/16/26<br>*** Payment Total | DUPAGE PUBLIC SAFETY        | 650,000.00<br>65,000.00<br>715,000.00 | 0.00<br>0.00<br>0.00 | 650,000.00<br>65,000.00<br>715,000.00 |
| Payment Number | 1223574 | Payment Date | 01/02/26 | Vendor 10115<br>IX 102 12/20/25<br>*** Payment Total                    | MOTOROLA SOLUTIONS INC      | 1,360,745.22<br>1,360,745.22          | 0.00<br>0.00         | 1,360,745.22<br>1,360,745.22          |
| Payment Number | 1223575 | Payment Date | 01/02/26 | Vendor 10115<br>IX 102 12/31/25<br>*** Payment Total                    | MOTOROLA SOLUTIONS INC      | 130,581.00<br>130,581.00              | 0.00<br>0.00         | 130,581.00<br>130,581.00              |
| Payment Number | 1223576 | Payment Date | 01/02/26 | Vendor 10115<br>IX 102 12/31/25<br>*** Payment Total                    | MOTOROLA SOLUTIONS INC      | 8,288.00<br>8,288.00                  | 0.00<br>0.00         | 8,288.00<br>8,288.00                  |
| Payment Number | 1223577 | Payment Date | 01/02/26 | Vendor 10487<br>IX 102 01/03/26<br>*** Payment Total                    | NENA                        | 152.00<br>152.00                      | 0.00<br>0.00         | 152.00<br>152.00                      |
| Payment Number | 1223578 | Payment Date | 01/02/26 | Vendor 39549<br>IX 102 12/19/25<br>IX 102 12/19/25<br>*** Payment Total | ODP BUSINESS SOLUTIONS, LLC | 80.38<br>155.47<br>235.85             | 0.00<br>0.00<br>0.00 | 80.38<br>155.47<br>235.85             |
| Payment Number | 1223579 | Payment Date | 01/02/26 | Vendor 10486<br>IX 102 12/31/25<br>*** Payment Total                    | PRIORITY DISPATCH           | 291,500.00<br>291,500.00              | 0.00<br>0.00         | 291,500.00<br>291,500.00              |

# Bank Account Payment History

AP255 Date 01/02/26  
Time 10:52

Pay Group 4000 ETSB PAY GROUP  
Bank Account Payment History

USD

Page 4

Cash Code 1414 Bank 071923909  
Payment Code CHK

Payment Date Range 01/02/26 thru 01/02/26  
Payment Currency USD

| Vendor               | Invoice        | Voucher               | Auth PL            | Due Date          | Dsc Date | Scheduled Amount                   | Discount Amount | Net Payment Amount            |
|----------------------|----------------|-----------------------|--------------------|-------------------|----------|------------------------------------|-----------------|-------------------------------|
| Payment Number 43159 | 1223580        | Payment Date 01/02/26 | Vendor IX 102      | 43159 12/19/25    |          | TAORMINA, GREGG 479.99             |                 | Status Issued 0.00 479.99     |
|                      |                |                       |                    | *** Payment Total |          | 479.99                             | 0.00            | 479.99                        |
| Payment Number 11201 | 1223581        | Payment Date 01/02/26 | Vendor IX 102      | 11201 12/30/25    |          | UNITED STATES POSTAL SERVICE 31.32 |                 | Status Issued 0.00 31.32      |
|                      |                |                       |                    | *** Payment Total |          | 31.32                              | 0.00            | 31.32                         |
| Payment Number 10597 | 1223582        | Payment Date 01/02/26 | Vendor IX 102      | 10597 12/20/25    |          | VERIZON 432.12                     |                 | Status Issued 0.00 432.12     |
|                      |                |                       |                    | *** Payment Total |          | 432.12                             | 0.00            | 432.12                        |
| Payment Number 10125 | 1223583        | Payment Date 01/02/26 | Vendor IX 102      | 10125 01/16/26    |          | VILLAGE OF ADDISON 350,000.00      |                 | Status Issued 0.00 350,000.00 |
| 10125                | ETS-R-0056-23A |                       | IX 102             | 01/16/26          |          | 35,000.00                          |                 | 0.00 35,000.00                |
| 10125                | ETS-R-0056-23C |                       | IX 102             | 01/16/26          |          | 385,000.00                         |                 | 0.00 385,000.00               |
|                      |                |                       | *** Payment Total  |                   |          | 3,029,852.01                       |                 | 0.00 3,029,852.01             |
|                      |                |                       | Payment Count      |                   |          | 27                                 |                 |                               |
|                      |                |                       | *** Cash Code 1414 | Total             |          | 3,260,039.71                       |                 | 0.00 3,260,039.71             |
|                      |                |                       | Payment Count      |                   |          | 31                                 |                 |                               |
|                      |                |                       | *** Pay Group 4000 | USD Total         |          | 3,260,039.71                       |                 | 0.00 3,260,039.71             |
|                      |                |                       | Payment Count      |                   |          | 31                                 |                 |                               |



## ETSB Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

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**File #:** ETS-R-0005-26

**Agenda Date:** 1/14/2026

**Agenda #:** 7.B.1.

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### RESOLUTION TO ENCUMBER FUNDS IN THE COUNTY FINANCE SOFTWARE FOR ELECTRIC UTILITY DISTRIBUTION SERVICES THROUGH COMED OVER \$15,000 (TOTAL AMOUNT NOT TO EXCEED \$20,000.00)

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval of Procurement Purchase Order 926007 to encumber funds for electric utility distribution services, as needed, through ComEd for the Wheaton tower shelter and Hidden Lakes tower shelter. This will encumber funds over \$15,000 in the County Finance software for a one (1) year period of January 14, 2026 through January 13, 2027. The total annual amount is not to exceed \$20,000.00.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Requisition 926007, dated December 29, 2025, covering said, encumber funds for electric service, be, and is hereby approved by the DU PAGE ETSB, for a total amount not to exceed of \$20,000.00.

Enacted and approved this 14th day of January, 2026 at Wheaton, Illinois.

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GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_

JEAN KACZMAREK, COUNTY CLERK



Procurement Review Comprehensive Checklist  
Procurement Services Division  
This form must accompany all Purchase Order Requisitions

| <b>SECTION 1: DESCRIPTION</b>   |                                      |   |   |
|---|--------------------------------------|---|---|
| <i>General Tracking</i>   |                                      | <i>Contract Terms</i>                     |   |
| FILE ID#:   | RFP, BID, QUOTE OR RENEWAL #:        | INITIAL TERM WITH RENEWALS:<br>OTHER      | INITIAL TERM TOTAL COST:<br>\$20,000.00               |
| COMMITTEE:<br>ETSB  | TARGET COMMITTEE DATE:<br>01/14/2026 | PROMPT FOR RENEWAL:<br>3 MONTHS           | CONTRACT TOTAL COST WITH ALL RENEWALS:<br>\$20,000.00 |
|   | CURRENT TERM TOTAL COST:             | MAX LENGTH WITH ALL RENEWALS:<br>ONE YEAR | CURRENT TERM PERIOD:<br>INITIAL TERM                  |
| <i>Vendor Information</i>   |                                      | <i>Department Information</i>             |   |
| VENDOR:<br>ComEd  | VENDOR #:<br>10023                   | DEPT:<br>DuPage ETSB                      | DEPT CONTACT NAME:<br>Eve Kraus                       |
| VENDOR CONTACT:   | VENDOR CONTACT PHONE:                | DEPT CONTACT PHONE #:<br>630-550-7743     | DEPT CONTACT EMAIL:<br>etsb911@dupagecounty.gov       |
| VENDOR CONTACT EMAIL:   | VENDOR WEBSITE:                      | DEPT REQ #:<br>926007                     |   |
| <i>Overview</i>   |                                      |   |   |
| DESCRIPTION Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.). Recommendation for approval of Purchase Order 926007 to encumber funds for ComEd electric utility distribution services for the period of January 14, 2026 through January 13, 2027. This will encumber funds in the County Finance software for payment and accounting of contractual obligations in an amount not to exceed \$20,000.00. |                                      |   |   |
| JUSTIFICATION Summarize why this procurement is necessary and what objectives will be accomplished<br>Electric utility services are required to power the shelters at the Wheaton Tower 136 N. County Farm Road and Hidden Lakes Forest Preserve 21W521 W. Butterfield Road Tower.  |                                      |   |   |

| <b>SECTION 2: DECISION MEMO REQUIREMENTS</b> |  |
|--|--|
| DECISION MEMO NOT REQUIRED                   | Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required.<br>PUBLIC UTILITY |
| DECISION MEMO REQUIRED                       | Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.                       |

| <b>SECTION 3: DECISION MEMO</b>     |   |
|-------------------------------------|---|
| SOURCE SELECTION                    | Describe method used to select source.<br>N/A   |
| RECOMMENDATION AND TWO ALTERNATIVES | Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action).<br>N/A |

#### **SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION**

|  |  |
|--|--|
| <b>JUSTIFICATION</b> Select an item from the following dropdown menu to justify why this is a sole source procurement. |  |
| <b>NECESSITY AND UNIQUE FEATURES</b>   | Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific.<br><br>N/A |
| <b>MARKET TESTING</b>  | List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not.<br><br>N/A   |
| <b>AVAILABILITY</b>  | Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted.<br><br>N/A               |

#### **SECTION 5: Purchase Requisition Information**

| <i>Send Purchase Order To:</i>      |                       | <i>Send Invoices To:</i>                    |   |
|-------------------------------------|-----------------------|---|---|
| Vendor:<br>ComEd                    | Vendor#:<br>10023     | Dept:<br>DuPage ETSB                        | Division:                                 |
| Attn:                               | Email:                | Attn:<br>9-1-1 System Manager               | Email:<br>etsb911@dupagecounty.gov        |
| Address:<br>PO Box 6111             | City:<br>Carol Stream | Address:<br>421 N. County Farm Road         | City:<br>Wheaton                          |
| State:<br>IL                        | Zip:<br>60197-6111    | State:<br>IL                                | Zip:<br>60187                             |
| Phone:                              | Fax:                  | Phone:<br>630-550-7743                      | Fax:                                      |
| <i>Send Payments To:</i>            |                       | <i>Ship to:</i>                             |   |
| Vendor:<br>ComEd                    | Vendor#:<br>10023     | Dept:<br>DuPage ETSB                        | Division:                                 |
| Attn:                               | Email:                | Attn:<br>9-1-1 System Manager               | Email:<br>etsb911@dupagecounty.gov        |
| Address:<br>PO Box 6111             | City:<br>Carol Stream | Address:<br>421 N. County Farm Road         | City:<br>Wheaton                          |
| State:<br>IL                        | Zip:<br>60197-6111    | State:<br>IL                                | Zip:<br>60187                             |
| Phone:                              | Fax:                  | Phone:                                      | Fax:                                      |
| <i>Shipping</i>                     |                       | <i>Contract Dates</i>                       |   |
| Payment Terms:<br>PER 50 ILCS 505/1 | FOB:<br>Destination   | Contract Start Date (PO25):<br>Jan 14, 2026 | Contract End Date (PO25):<br>Jan 13, 2027 |

| Purchase Requisition Line Details                         |     |     |                            |   |    |         |      |           |                             |              |           |
|---|-----|-----|----------------------------|---|----|---------|------|-----------|-----------------------------|--------------|-----------|
| LN  | Qty | UOM | Item Detail<br>(Product #) | Description   | FY | Company | AU   | Acct Code | Sub-Accts/<br>Activity Code | Unit Price   | Extension |
| 1   | 1   | EA  |                            | Electric Utility Distribution Service FY26-27 - Shelter 8713843000      |    | 4000    | 5820 | 53210     |                             | 17,500.00    | 17,500.00 |
| 2   | 1   | EA  |                            | Electric Utility Distribution Service FY26-27 - Hidden Lakes 6819698000 |    | 4000    | 5820 | 53210     |                             | 2,500.00     | 2,500.00  |
| <b>FY is required, ensure the correct FY is selected.</b> |     |     |                            |   |    |         |      |           | Requisition Total           | \$ 20,000.00 |           |

| Comments             |  |
|----------------------|--|
| HEADER COMMENTS      | Provide comments for P020 and P025.  |
| SPECIAL INSTRUCTIONS | Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO.  |
| INTERNAL NOTES       | Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO.<br>This is a utility service, nothing will be shipped. |
| APPROVALS            | Department Head signature approval for procurements under \$15,000. Procurement Officer Approval for ETSB.<br>LMZ 12/30/25                                   |



## ETSB Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

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**File #:** ETS-R-0006-26

**Agenda Date:** 1/14/2026

**Agenda #:** 7.B.2.

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### AWARDING RESOLUTION TO PROPIO, LLC PO 926006 FOR LANGUAGE TRANSLATION SERVICES FOR ONE (1) YEAR FOR 9-1-1 TELECOMMUNICATORS PER THE NASPO VALUEPOINT MASTER AGREEMENT #40-00000-24-00076AK (TOTAL AMOUNT NOT TO EXCEED: \$30,000.00)

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval of Procurement Purchase Order Requisition 926006 to Propio, LLC, formerly known as Voiance Language Services, LLC, for language translation services for 9-1-1 Telecommunicators per the NASPO ValuePoint Master Agreement #40-00000-24-00076AK. This contract will cover the period from February 1, 2026 through January 31, 2027. The total amount not to exceed is \$30,000.00.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Requisition 926006, dated December 30, 2025, covering said, language translation services for 9-1-1 Telecommunicators, be, and is hereby approved by the DU PAGE ETSB to Propio, LLC, 10801 Mastin Street, Suite 580, Overland Park, KS 66210, for an obligated amount of \$30,000.00.

Enacted and approved this 14th day of January, 2026 at Wheaton, Illinois.

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GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_

JEAN KACZMAREK, COUNTY CLERK



Procurement Review Comprehensive Checklist  
Procurement Services Division  
This form must accompany all Purchase Order Requisitions

| SECTION 1: DESCRIPTION  |   |   |   |
|---|---|---|---|
| <i>General Tracking</i>   |   | <i>Contract Terms</i>                     |   |
| FILE ID#:   | RFP, BID, QUOTE OR RENEWAL #:           | INITIAL TERM WITH RENEWALS:<br>OTHER      | INITIAL TERM TOTAL COST:<br>\$30,000.00               |
| COMMITTEE:<br>ETSB  | TARGET COMMITTEE DATE:<br>01/14/2026    | PROMPT FOR RENEWAL:<br>3 MONTHS           | CONTRACT TOTAL COST WITH ALL RENEWALS:<br>\$30,000.00 |
|   | CURRENT TERM TOTAL COST:<br>\$30,000.00 | MAX LENGTH WITH ALL RENEWALS:<br>ONE YEAR | CURRENT TERM PERIOD:<br>INITIAL TERM                  |
| <i>Vendor Information</i>   |   | <i>Department Information</i>             |   |
| VENDOR:<br>Propio LLC, fka Voiance Language Services LLC  | VENDOR #:<br>27781                      | DEPT:<br>DuPage ETSB                      | DEPT CONTACT NAME:<br>Eve Kraus                       |
| VENDOR CONTACT:<br>Bill Martin  | VENDOR CONTACT PHONE:                   | DEPT CONTACT PHONE #:<br>630-550-7743     | DEPT CONTACT EMAIL:<br>etsb911@dupagecounty.gov       |
| VENDOR CONTACT EMAIL:<br>bill.martin@propio.com   | VENDOR WEBSITE:                         | DEPT REQ #:<br>926006                     |   |
| <i>Overview</i>   |   |   |   |
| DESCRIPTION Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.). Recommendation for approval of Purchase Order 926006 to Propio LLC, fka Voiance Language Services, to provide language interpretation services for 9-1-1 Telecommunicators per the NASPO Master Agreement #40-00000-24-00076AK. This purchase order will encumber funds for the period from February 1, 2026 through January 31, 2027. Based on current usage, the estimated cost of this purchase order at a rate of \$0.49 per minute for Spanish/\$0.67 per minute for all other languages used is approximately \$30,000.00. |   |   |   |
| JUSTIFICATION Summarize why this procurement is necessary and what objectives will be accomplished<br>Interpretation Services are used by 9-1-1 telecommunicators when receiving 9-1-1 calls from individuals that do not speak English. The service ensures the needs of the individual are identified in a timely fashion and the proper personnel are dispatched to aid the individual.  |   |   |   |

| SECTION 2: DECISION MEMO REQUIREMENTS |  |
|---------------------------------------|--|
| DECISION MEMO NOT REQUIRED            | Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required.   |
| DECISION MEMO REQUIRED                | Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.<br>COOPERATIVE (DPC2-352), GOVERNMENT JOINT PURCHASING ACT (30ILCSS525) OR GSA SCHEDULE PRICING |

| SECTION 3: DECISION MEMO            |   |
|-------------------------------------|---|
| SOURCE SELECTION                    | Describe method used to select source.<br>This purchase order will utilize the NASPO ValuePoint Master Agreement #40-00000-24-00076AK which locks in the cost of \$0.49 per minute for Spanish and \$0.67 for all other languages. This is a cost savings over the current amount of \$0.69 per minute for any language.  |
| RECOMMENDATION AND TWO ALTERNATIVES | Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action).<br>1. Approve Purchase Order 926006 to allow continued language translation services.<br>2. Deny Purchase Order 926006 and language translation services will lapse, leaving a gap in service for 9-1-1 callers that do not speak English. |

#### SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION

|                               |  |
|-------------------------------|--|
| JUSTIFICATION                 | Select an item from the following dropdown menu to justify why this is a sole source procurement.  |
| NECESSITY AND UNIQUE FEATURES | Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific.<br><br>N/A |
| MARKET TESTING                | List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not.<br><br>N/A   |
| AVAILABILITY                  | Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted.<br><br>N/A               |

#### SECTION 5: Purchase Requisition Information

| Send Purchase Order To:                    |                        | Send Invoices To:                          |   |
|--|------------------------|--|---|
| Vendor:<br>Propio LLC                      | Vendor#:<br>27781      | Dept:<br>DuPage ETSB                       | Division:                                 |
| Attn:<br>Bill Martin                       | Email:                 | Attn:<br>9-1-1 System Manager              | Email:<br>etsb911@dupagecounty.gov        |
| Address:<br>10801 Mastin Street, Suite 580 | City:<br>Overland Park | Address:<br>421 N. County Farm Road        | City:<br>Wheaton                          |
| State:<br>KS                               | Zip:<br>66210          | State:<br>IL                               | Zip:<br>60187                             |
| Phone:                                     | Fax:                   | Phone:<br>630-550-7743                     | Fax:                                      |
| Send Payments To:                          |                        | Ship to:                                   |   |
| Vendor:<br>Propio LLC                      | Vendor#:<br>27781      | Dept:<br>DuPage ETSB                       | Division:                                 |
| Attn:                                      | Email:                 | Attn:<br>9-1-1 System Manager              | Email:<br>etsb911@dupagecounty.gov        |
| Address:<br>10801 Mastin Street, Suite 580 | City:<br>Overland Park | Address:<br>421 N. County Farm Road        | City:<br>Wheaton                          |
| State:<br>KS                               | Zip:<br>66210          | State:<br>IL                               | Zip:<br>60187                             |
| Phone:                                     | Fax:                   | Phone:                                     | Fax:                                      |
| Shipping                                   |                        | Contract Dates                             |   |
| Payment Terms:<br>PER 50 ILCS 505/1        | FOB:<br>Destination    | Contract Start Date (PO25):<br>Feb 1, 2026 | Contract End Date (PO25):<br>Jan 31, 2026 |

Purchase Requisition Line Details

| LN  | Qty | UOM | Item Detail<br>(Product #) | Description                      | FY   | Company | AU   | Acct Code | Sub-Accts/<br>Activity Code | Unit Price        | Extension    |
|---|-----|-----|----------------------------|----------------------------------|------|---------|------|-----------|-----------------------------|-------------------|--------------|
| 1   | 10  | EA  |                            | Language Interpretation Services | FY26 | 4000    | 5820 | 53040     |                             | 2,500.00          | 25,000.00    |
| 2   | 2   | EA  |                            | Language Interpretation Services | FY27 | 4000    | 5820 | 53040     |                             | 2,500.00          | 5,000.00     |
| <b>FY is required, ensure the correct FY is selected.</b> |     |     |                            |                                  |      |         |      |           |                             | Requisition Total | \$ 30,000.00 |

| Comments   |  |
|--|--|
| HEADER COMMENTS  | Provide comments for P020 and P025.<br>Per NASPO ValuePoint (Master Agreement #40-00000-24-00076AK) expiring July 28, 2027. The dollar amount is an estimate based on previous use.  |
| SPECIAL INSTRUCTIONS   | Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO.<br>Please return the PO to ETSB to send to the vendor.   |
| INTERNAL NOTES   | Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO.<br>This is a contracted service, nothing will be shipped. The digital version of the NASPO Agreement is in the ETSB's electronic vendor files. |
| APPROVALS<br> | Department Head signature approval for procurements under \$15,000. Procurement Officer Approval for ETSB.<br>LMZ 12/30/25   |



**State of New Mexico  
General Services Department  
State Purchasing Division**

**Master Agreement Amendment**

**Awarded Vendor:**  
**Propio LS, LLC**  
**10801 Mastin Street, Suite 580**  
**Overland Park, KS 66210**

**Contact:** Scott Richey  
**Email:** [scott.richey@propio.com](mailto:scott.richey@propio.com)  
**Telephone No.:** (816) 512-9616

**Ship To:**  
**As requested at time of order**

**Invoice:**  
**Same as above**

Agreement Number: 40-00000-24-00076AK

Amendment No.: One

Term: September 26, 2025 - July 28, 2027

Procurement Specialist: Susan Inman SIX

Telephone No.: 505-795-5551

Email: [susan.inman@gsd.nm.gov](mailto:susan.inman@gsd.nm.gov)

**Title:** Remote Interpreting and Translating Services

**This amendment is to be attached to the respective Master Agreement and become a part thereof.**

**This amendment is issued to reflect the following effective immediately:**

- Replace Master Agreement Page 2, Paragraph 1.

**Except as modified by this amendment, the provisions of the Contract shall remain in full force and effect.**



**Master Agreement No. 40-00000-24-00076AK**  
**Amendment No.: One**

THIS AGREEMENT is made and entered into by and between the **State of New Mexico, General Services Department** (hereinafter the "Lead State" or a "Participating Entity" and **Propio LS, LLC**, hereinafter referred to as the "Contractor".

The purpose of this Amendment is to replace Master Agreement Paragraph 1.

IT IS MUTUALLY AGREED BETWEEN THE PARTIES THAT THE FOLLOWING PROVISIONS OF THE ABOVE-REFERENCED CONTRACT ARE AMENDED AS FOLLOWS:

**1. Master Agreement Paragraph 1 (Page 2)**

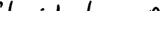
- a. THIS AGREEMENT for Remote Interpreting and Translating Services is entered into by and between the **State of New Mexico, General Services Department** (hereinafter the "Lead State" or a "Participating Entity" and **Propio LS, LLC** (hereinafter the "Contractor").

**All other Articles and Deliverables of the original contract remain the same.**

The remainder of this page intentionally left blank.

**Master Agreement No. 40-00000-24-00076AK**  
**Amendment No.: One**

IN WITNESS WHEREOF, the Parties hereby execute this Agreement, which will take effect on the last signature date of the required approval authorities below. Each of the signatories, below, may execute this Agreement by hard copy original, facsimile, digital or electronic signature, any of which shall be deemed to be a true and original signature hereunder.

By:  Date: 10/10/2025  
Christopher Pesce  
Propio LS, LLC

The records of the Taxation and Revenue Department reflect that the Contractor is registered with the Taxation and Revenue Department of the State to pay gross receipts and compensating taxes:

BTIN: All services are provided out-of-state

**NOTE: Taxation and Revenue is only verifying the registration and will not confirm or deny taxability statements contained in this contract.**

By:  Date: 10/10/2025  
Taxation & Revenue Department

This Agreement has been approved by the State Purchasing Agent:

By:  Date: 10/10/2025  
Dorothy Mendonca  
State Purchasing Agent  
State of New Mexico

## Certificate Of Completion

Envelope Id: D1C7CD95-FA93-4F66-A9D2-F80E20BE2A56  
 Subject: Please Docusign: Amendment One - 40-00000-24-00076AK  
 Source Envelope:  
 Document Pages: 3  
 Certificate Pages: 5  
 AutoNav: Enabled  
 EnvelopeD Stamping: Enabled  
 Time Zone: (UTC-07:00) Mountain Time (US & Canada)

Status: Completed  
 Envelope Originator:  
 Susan Inman  
 1100 S Saint Francis Dr  
 Santa Fe, NM 87502  
 Susan.Inman@gsd.nm.gov  
 IP Address: 164.64.62.10

## Record Tracking

Status: Original  
 Holder: Susan Inman  
 Susan.Inman@gsd.nm.gov  
 Security Appliance Status: Connected  
 Pool: StateLocal  
 Storage Appliance Status: Connected  
 Pool: General Services Department

Location: DocuSign  
 Location: Docusign

| Signer Events  | Signature   | Timestamp   |
|--|---|---|
| Natalie Martinez<br>natalie.martinez1@gsd.nm.gov<br>Deputy Director<br>New Mexico General Services<br>Security Level: Email, Account Authentication (None), Login with SSO | Holder: Susan Inman<br>Susan.Inman@gsd.nm.gov<br>Pool: General Services Department<br>Signature Adoption: Pre-selected Style<br>Using IP Address: 172.59.3.24 | Sent: 10/10/2025 8:53:03 AM<br>Viewed: 10/10/2025 9:03:57 AM<br>Signed: 10/10/2025 9:04:18 AM |

### Electronic Record and Signature Disclosure:

Not Offered via Docusign

|   |  |   |
|---|--|---|
| Susan Inman<br>Susan.Inman@gsd.nm.gov<br>New Mexico General Services Department State Purchasing Division<br>Security Level: Email, Account Authentication (None) | Signature Adoption: Pre-selected Style<br>Using IP Address: 164.64.62.10 | Sent: 10/10/2025 9:04:19 AM<br>Viewed: 10/10/2025 9:04:49 AM<br>Signed: 10/10/2025 9:04:53 AM |
|---|--|---|

### Electronic Record and Signature Disclosure:

Accepted: 6/2/2020 7:56:58 AM  
 ID: 85ae9af5-d784-487f-80b0-046bfddde9d3d

|  |  |   |
|--|--|---|
| Christopher Pesce<br>cipesce@propio.com<br>Chief Financial Officer<br>Propio LS, LLC<br>Security Level: Email, Account Authentication (None) | Signature Adoption: Pre-selected Style<br>Using IP Address:<br>2607:fb90:fe9a:ca0d:20e4:b5fc:c547:f83c | Sent: 10/10/2025 9:04:55 AM<br>Viewed: 10/10/2025 9:38:39 AM<br>Signed: 10/10/2025 9:38:44 AM |
|--|--|---|

### Electronic Record and Signature Disclosure:

Accepted: 10/10/2025 9:38:39 AM  
 ID: d1c31017-287d-4b6c-b506-a5bab1b147d0

|  |  |   |
|--|--|---|
| Ann Marie Lucero<br>annmarie.lucero@tax.nm.gov<br>District Mgr.<br>State of New Mexico Taxation and Revenue<br>Signing Group: 33300 - CRS Verification<br>Security Level: Email, Account Authentication (None) | Signature Adoption: Pre-selected Style<br>Using IP Address: 164.64.133.222 | Sent: 10/10/2025 9:38:45 AM<br>Viewed: 10/10/2025 11:12:32 AM<br>Signed: 10/10/2025 11:12:38 AM |
|--|--|---|

### Electronic Record and Signature Disclosure:

| Signer Events   | Signature  | Timestamp  |
|---|--|--|
| Accepted: 6/2/2020 2:28:54 PM<br>ID: 4e14c1ed-cee7-47c4-9f77-dc41a9cef910   |  |  |
| Dorothy Mendonca<br>dorothy.mendonca@gsd.nm.gov<br>SPD Division Director / State Purchasing Agent<br>General Services Department<br>Signing Group: 35000 - State Purchasing Agent<br>Security Level: Email, Account Authentication (None) | Signature Adoption: Pre-selected Style<br>Using IP Address: 174.205.229.101<br>Signed using mobile | Sent: 10/10/2025 11:12:39 AM<br>Viewed: 10/10/2025 2:33:00 PM<br>Signed: 10/10/2025 2:33:13 PM |
| <b>Electronic Record and Signature Disclosure:</b><br>Accepted: 4/14/2023 7:24:59 AM<br>ID: 51f6380f-50f7-4227-afb5-572b373dfb7c  |  |  |
| In Person Signer Events   | Signature  | Timestamp  |
| Editor Delivery Events  | Status   | Timestamp  |
| Agent Delivery Events   | Status   | Timestamp  |
| Intermediary Delivery Events  | Status   | Timestamp  |
| Certified Delivery Events   | Status   | Timestamp  |
| Carbon Copy Events  | Status   | Timestamp  |
| Mike Adams<br>madams@propio.com<br>General Counsel<br>Security Level: Email, Account Authentication (None)  | <b>COPIED</b>  | Sent: 10/10/2025 9:04:55 AM  |
| <b>Electronic Record and Signature Disclosure:</b><br>Not Offered via DocuSign  |  |  |
| Witness Events  | Signature  | Timestamp  |
| Notary Events   | Signature  | Timestamp  |
| Envelope Summary Events   | Status   | Timestamps   |
| Envelope Sent   | Hashed/Encrypted   | 10/10/2025 8:53:03 AM  |
| Certified Delivered   | Security Checked   | 10/10/2025 2:33:00 PM  |
| Signing Complete  | Security Checked   | 10/10/2025 2:33:13 PM  |
| Completed   | Security Checked   | 10/10/2025 2:33:13 PM  |
| Payment Events  | Status   | Timestamps   |
| <b>Electronic Record and Signature Disclosure</b>   |  |  |

## **ELECTRONIC RECORD AND SIGNATURE DISCLOSURE**

### **A. ELECTRONIC RECORD AND SIGNATURE DISCLOSURE (ERSD)**

From time to time, New Mexico General Services Department (GSD), on behalf of the State of New Mexico (SONM), may be required by law to provide you with certain written notices or disclosures. Stated below are the terms and conditions for GSD's providing you such notices and disclosures electronically through the DocuSign system. Please read this information carefully. If you are able to access this information electronically and agree to **this Electronic Record and Signature Disclosure (ERSD)**, please confirm your agreement by selecting the check-box next to "I agree to use electronic records and signatures" before clicking "CONTINUE" within the DocuSign system.

## **B. Obtaining paper copies**

At any time up to twenty (20) calendar days following your use of DocuSign to electronically sign a document, you may request a paper copy of any record provided or made available electronically to you by GSD. You will have the ability to download and print documents SONM sends you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a twenty (20) calendar day period after such documents are first sent to you. Following the twenty (20) day period, if you want GSD to send you paper copies of any such documents from GSD's office, you will be charged a \$1.00 per-page fee plus postage. You may request delivery of such paper copies from GSD by following the procedure stated in Section H, below.

## **C. Withdrawing your consent**

If you decide to receive notices and disclosures from GSD electronically, you may at any time change your mind and inform GSD you want to receive required notices and disclosures only in paper format. The procedure concerning how you may inform GSD of your decision to receive future notices and disclosures in paper format as well as withdraw your consent to receive notices and disclosures electronically is stated in Section D, immediately below.

## **D. Consequences of changing your mind**

If you elect to receive required notices and disclosures only in paper format, it will slow the speed with which GSD will be able to complete certain steps in specific transactions and deliver paper copies to you. GSD will need: (1) to send the required notices or disclosures to you in paper format; and (2) wait until GSD receives your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from SONM or to electronically sign documents generated and sent to you from SONM.

## **E. All notices and disclosures will be sent to you electronically**

Unless you inform GSD otherwise according to these procedures, GSD will electronically provide you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements and other documents that are required to be provided or made available to you during the course of your electronic signature relationship with SONM. To reduce the possibility of inadvertent non-receipt, GSD prefers to provide all required notices and disclosures by the same method and to the same email or physical address that you furnish to GSD. Thus, you may receive the disclosures and notices electronically or in paper form. If you do not agree with this procedure, please inform GSD according to the procedures stated in Section I, below. Please also refer to Section D, immediately above, which states the consequences resulting from your declination of electronic delivery of notices and disclosures.

## **F. How to contact GSD:**

You may inform General Services Department (GSD) of any changes you select regarding State Purchasing Division's (SPD) electronic communications with you, to request paper copies of certain information from SPD, and to withdraw your prior consent to receive notices and disclosures electronically by emailing your request(s) to SPD at: [GSD.SPDinfo@state.nm.us](mailto:GSD.SPDinfo@state.nm.us)

## **G. To advise SPD of your new email address**

To inform SPD of a change in the email address to which SPD sends you notices and disclosures electronically, you must send an email to SPD at [GSD.SPDinfo@state.nm.us](mailto:GSD.SPDinfo@state.nm.us) and in the body of such request you must include your previous and new email addresses.

## **H. To request paper copies from SPD**

To request delivery of paper copies of electronic notices and disclosures that DocuSign and/or SPD have previously provided to you, you must send an email to SPD at [GSD.SPDinfo@state.nm.us](mailto:GSD.SPDinfo@state.nm.us) and in the body of your email request state your email address, full name, mailing address, and telephone number. SPD will charge you a \$1.00 per page copy fee plus postage.

## **I. To withdraw your consent with SPD**

To inform SPD that you no longer wish to receive notices and disclosures in electronic format you may:

(1) Decline to sign a document from within a signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may:

(2) Send SPD an email to [GSD.SPDDinfo@state.nm.us](mailto:GSD.SPDDinfo@state.nm.us) and in the body of your request state your email address, full name, mailing address, and telephone number.

## **J. Required hardware and software**

The minimum system requirements for using the DocuSign system may change over time. The current DocuSign system requirements may be found at:

<https://support.docusign.com/guides/signer-guide-signing-system-requirements>

## **K. Acknowledging your access and consent to receive and sign documents electronically**

To confirm that you are able to electronically access the information contained in this Electronic Record and Signature Disclosure (ERSD), please confirm that you have: (1) read this ERSD, and either: (2) you are able to print on paper or electronically save this ERSD for your future reference and access; or (3) you are able to email this ERSD to an email address where you will be able to print this ERSD on paper and/or save this ERSD for your future reference and access. Further, if you consent to receiving notices and disclosures from DocuSign and/or SPD exclusively in electronic format, then select the check-box next to “I agree to use electronic records and signatures,” before you click “CONTINUE” within the DocuSign system.

By selecting the check-box next to “I agree to use electronic records and signatures,” you confirm that:

- You have read this Electronic Record and Signature Disclosure (ERSD); and
- You can print this ERSD on paper, or you can save and/ or send this ERSD to a location where you can print this ERSD, for your future reference and access; and
- Until or unless you notify SPD as stated in this ERSD, you consent to exclusively receive through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you by SPD during the course of your electronic signature relationship with SPD.

**Remote Interpreting and Translating Services**  
**Master Agreement 40-00000-24-00076AK**  
**Propio LS, LLC**  
**Attachment B**  
**Pricing**

|                                      |  | Standard Hours  |  |  |
|--------------------------------------|--|---|--|--|
| <b>Over-the-Phone Interpretation</b> |  | <b>General Services<br/>Unit Price<br/>per Minute</b> | <b>Medical<br/>Unit Price<br/>per Minute</b> | <b>Legal<br/>Unit Price<br/>per Minute</b> |
| 1a.                                  | Over-the-Phone Interpretation (OPI) Services for the most requested language: <b>Spanish</b>   | \$0.49  | \$0.49                                       | \$0.49                                     |
| 1b.                                  | Over-the-Phone Interpretation (OPI) Services for the <b>twelve most requested languages</b> (other than Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian | \$0.67  | \$0.67                                       | \$0.67                                     |
| 1c.                                  | Over-the-Phone Interpretation (OPI) Services for all other languages specified in <b>Attachment P – Languages</b> , as well as for all unlisted languages that may be provided through the resultant Contract.                                     | \$0.67  | \$0.67                                       | \$0.67                                     |

**Remote Interpreting and Translating Services**  
**Master Agreement 40-00000-24-00076AK**  
**Propio LS, LLC**  
**Attachment B**  
**Pricing**

| Over-the-Phone Interpretation |  | Extended Hours   |   |   |   |  |  |   |  |  |
|-------------------------------|--|--|---|---|---|--|--|---|--|--|
|                               |  | General Services<br>Over 8 hrs<br>Unit Price<br>per Minute | Medical<br>Over 8 hrs<br>Unit Price<br>per Minute | Legal<br>Over 8 hrs<br>Unit Price<br>per Minute | General Services<br>After-Hours/<br>Weekend<br>Unit Price<br>per Minute | Medical<br>After-Hours/<br>Weekend<br>Unit Price<br>per Minute | Legal<br>After-Hours/<br>Weekend<br>Unit Price<br>per Minute | General Services<br>Holiday<br>Unit Price<br>per Minute | Medical<br>Holiday<br>Unit Price<br>per Minute | Legal<br>Holiday<br>Unit Price<br>per Minute |
| 1a.                           | Over-the-Phone Interpretation (OPI) Services for the most requested language: <b>Spanish</b>   | \$0.49   | \$0.49  | \$0.49  | \$0.49  | \$0.49   | \$0.49   | \$0.49  | \$0.49   | \$0.49                                       |
| 1b.                           | Over-the-Phone Interpretation (OPI) Services for the <b>twelve most requested languages</b> (other than Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian | \$0.67   | \$0.67  | \$0.67  | \$0.67  | \$0.67   | \$0.67   | \$0.67  | \$0.67   | \$0.67                                       |
| 1c.                           | Over-the-Phone Interpretation (OPI) Services for all other languages specified in <b>Attachment P – Languages</b> , as well as for all unlisted languages that may be provided through the resultant Contract.                                     | \$0.67   | \$0.67  | \$0.67  | \$0.67  | \$0.67   | \$0.67   | \$0.67  | \$0.67   | \$0.67                                       |

**Remote Interpreting and Translating Services**  
**Master Agreement 40-00000-24-00076AK**  
**Propio LS, LLC**  
**Attachment B**  
**Pricing**

|                                    |   | Standard Hours  |  |  |
|------------------------------------|---|---|--|--|
| <b>Video Remote Interpretation</b> |   | <b>General Services<br/>Unit Price<br/>per Minute</b> | <b>Medical<br/>Unit Price<br/>per Minute</b> | <b>Legal<br/>Unit Price<br/>per Minute</b> |
| 2a.                                | Video Remote Interpretation (VRI) Services for the top VRI language: <b>American Sign Language (ASL)</b>  | \$1.29  | \$1.29                                       | \$1.29                                     |
| 2b.                                | Video Remote Interpretation (VRI) Services for <b>Spanish</b>   | \$0.67  | \$0.67                                       | \$0.67                                     |
| 2c.                                | Video Remote Interpretation (VRI) Services for the twelve most requested languages (other than ASL and Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian | \$0.67  | \$0.67                                       | \$0.67                                     |
| 2d.                                | Video Remote Interpretation (VRI) Services for all other languages specified in <b>Attachment P – Languages</b> as well as for all unlisted languages that may be provided through the resultant Contract.  | \$0.67  | \$0.67                                       | \$0.67                                     |

**Remote Interpreting and Translating Services**  
**Master Agreement 40-00000-24-00076AK**  
**Propio LS, LLC**  
**Attachment B**  
**Pricing**

| <b>Video Remote Interpretation</b> |   | Extended Hours   |   |   |   |  |  |   |  |  |
|------------------------------------|---|--|---|---|---|--|--|---|--|--|
|                                    |   | General Services<br>Over 8 hrs<br>Unit Price<br>per Minute | Medical<br>Over 8 hrs<br>Unit Price<br>per Minute | Legal<br>Over 8 hrs<br>Unit Price<br>per Minute | General Services<br>After-Hours/<br>Weekend<br>Unit Price<br>per Minute | Medical<br>After-Hours/<br>Weekend<br>Unit Price<br>per Minute | Legal<br>After-Hours/<br>Weekend<br>Unit Price<br>per Minute | General Services<br>Holiday<br>Unit Price<br>per Minute | Medical<br>Holiday<br>Unit Price<br>per Minute | Legal<br>Holiday<br>Unit Price<br>per Minute |
| 2a.                                | Video Remote Interpretation (VRI) Services for the top VRI language: <b>American Sign Language (ASL)</b>  | \$1.29   | \$1.29  | \$1.29  | \$1.29  | \$1.29   | \$1.29   | \$1.29  | \$1.29   | \$1.29                                       |
| 2b.                                | Video Remote Interpretation (VRI) Services for Spanish  | \$0.67   | \$0.67  | \$0.67  | \$0.67  | \$0.67   | \$0.67   | \$0.67  | \$0.67   | \$0.67                                       |
| 2c.                                | Video Remote Interpretation (VRI) Services for the twelve most requested languages (other than ASL and Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian | \$0.67   | \$0.67  | \$0.67  | \$0.67  | \$0.67   | \$0.67   | \$0.67  | \$0.67   | \$0.67                                       |
| 2d.                                | Video Remote Interpretation (VRI) Services for all other languages specified in <b>Attachment P – Languages</b> as well as for all unlisted languages that may be provided through the resultant Contract.  | \$0.67   | \$0.67  | \$0.67  | \$0.67  | \$0.67   | \$0.67   | \$0.67  | \$0.67   | \$0.67                                       |

**Remote Interpreting and Translating Services**  
**Master Agreement 40-00000-24-00076AK**  
**Propio LS, LLC**  
**Attachment B**  
**Pricing**

| <b>Document Translation Services</b> |   | <b>General Services Unit Price per Word</b> | <b>Medical Unit Price per Word</b> | <b>Legal Unit Price per Word</b> | <b>Percentage Discount on provided costs, if Artificial Intelligence is allowable by Participating Entity</b> |
|--------------------------------------|---|---|------------------------------------|----------------------------------|---|
| 3a.                                  | Standard Document Translation Services for the most requested language: <b>Spanish</b>  | \$0.09                                      | \$0.12                             | \$0.12                           | 10%   |
| 3b.                                  | Standard Document Translation Services for the twelve most requested languages (other than Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian         | \$0.14                                      | \$0.16                             | \$0.16                           | 10%   |
| 3c.                                  | Standard Document Translation Services for all other languages specified in Attachment P – Languages, as well as for all unlisted languages that may be provided through the resultant Contract.  | \$0.17                                      | \$0.19                             | \$0.19                           | 10%   |
| 3d.                                  | <b>Expedited</b> Document Translation Services for the most requested language: <b>Spanish</b>  | \$0.12                                      | \$0.14                             | \$0.14                           | 10%   |
| 3e.                                  | <b>Expedited</b> Document Translation Services for the twelve most requested languages (other than Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian | \$0.17                                      | \$0.19                             | \$0.19                           | 10%   |
| 3f.                                  | <b>Expedited</b> Document Translation Services for all other languages specified in Attachment P – Languages, as well as for all unlisted languages that may be provided through the resultant Contract.                                      | \$0.21                                      | \$0.23                             | \$0.23                           | 10%   |
| 3g.                                  | Desktop Publishing (DTP) per hour   | \$36.00                                     | \$36.00                            | \$36.00                          |   |
| 3h.                                  | Rush Fee (percentage of expedited services total)   | 20%   | 20%                                | 20%                              |   |

**Participating Addendum  
for  
Remote Interpreting and Translation Services  
subject to**

**NASPO ValuePoint Master Agreement Number 40-00000-24-00076AK  
Between the State of New Mexico and Propio LS, LLC**

This Participating Addendum is entered into by the participating entity identified below and Propio LS, LLC (“**Contractor**”) (each a “**Party**” and collectively the “**Parties**”) for the purpose of participating in NASPO ValuePoint Master Agreement Number 40-00000-24-00076AK, executed by Contractor and the State of New Mexico (“**Lead State**”) for Remote Interpreting and Translating Services (“**Master Agreement**”):

“**Participating Entity**” shall mean: **[client name]**

**1. PARTICIPATING ADDENDUM CONTACTS.**

Contractor’s contact for this Participating Addendum is:

Lisa Stokesbury  
Director, Strategic Partnerships  
[lstokesbury@propio.com](mailto:lstokesbury@propio.com)  
937-401-1471

Contractor’s contact for notice purposes is:

Propio LS, LLC  
Attn: legal dept.  
10801 Mastin St.  
Overland Park, KS 66210

Participating Entity’s contact for this Participating Addendum is:

**[Contact name]**  
**[Contact title]**  
**[Contact email address]**  
**[Contact phone number]**

Participating Entity’s contact for notice purposes is:

**[Contact name]**  
**[Contact title]**  
**[Contact street address]**  
**[Contact city state and zip]**  
**[Contact alternative contact method]**

**2. TERM.** This Participating Addendum is effective as of \_\_\_\_\_, or if left blank, the date of the last signature below, and will terminate upon termination of the Master Agreement, as amended. Either party may terminate this Participating Addendum on 90 days’ written notice for any reason or no reason.

**3. PARTICIPATION AND USAGE.** This Participating Addendum may be used only by the Participating Entity. If Contractor becomes aware that an entity’s use of this Participating Addendum is not authorized, Contractor will notify NASPO ValuePoint to initiate outreach to the appropriate parties.

**4. SCOPE.** Except as otherwise stated herein, this Participating Addendum incorporates the scope, pricing, terms, and conditions of the Master Agreement and the rights and obligations set forth therein as applied to Contractor and Participating Entity and Purchasing Entities. All services available through the Master Agreement may be offered and sold by Contractor to Purchasing Entities. All subcontractors, dealers, distributors, resellers, and other partners identified on Contractor’s NASPO ValuePoint webpage as authorized to provide Products and Services to Participating Entity may provide Products and Services to users of this Participating Addendum. Contractor will ensure that the participation of Contractor’s subcontractors, dealers,

distributors, resellers, and other partners is in accordance with the terms and conditions set forth in the Master Agreement and in this Participating Addendum. Participating Entity is responsible for all necessary rights to use any source materials provided to Contractor to perform translation services.

- 5. AMENDMENTS TO THE MASTER AGREEMENT.** Any amendment to the Master Agreement shall be deemed incorporated into this Participating Addendum unless the amendment is rejected by Participating Entity in writing to Contractor within 10 calendar days of the amendment's effective date and is documented thereafter via written amendment hereto. Any conflict between this Participating Addendum and the Master Agreement will be resolved in favor of the Participating Addendum. The terms of this Participating Addendum, including those modifying or adding to the terms of the Master Agreement, apply only to the Parties and shall have no effect on Contractor's participating addenda with other participating entities or Contractor's Master Agreement with the Lead State.
- 6. PARTICIPATING ENTITY SPECIFIC TERMS.** Any terms attached hereto as Attachment 1 shall be deemed incorporated into this Participating Addendum, including without limitation modifications, exclusions, or additions to the Master Agreement, and special pricing for Participating Entity, and shall control and supersede over any conflicting terms in the Master Agreement. Such terms apply only to the Parties and shall have no effect on Contractor's participating addenda with other participating entities or Contractor's Master Agreement with the Lead State.
- 7. ORDERS.** Contractor shall provide Participating Entity with unique credentials to access the services, which may be a toll-free phone number, or credentials to access a free app available in the Apple Store and Google Play, or via the Internet. Software is subject to the terms and conditions located at [propio.com/end-user-agreement](http://propio.com/end-user-agreement) to the extent such terms do not conflict with applicable law. All services attributable to Participating Entity's access credentials shall be billed to Participating Entity. Services used by Participating Entity are subject to the pricing and terms set forth herein and in the Master Agreement, including applicable discounts, reporting requirements, and payment of administrative fees to NASPO ValuePoint and Participating Entity, if applicable.
- 8. FEDERAL FUNDING REQUIREMENTS.** Orders funded with federal funds may have additional contractual requirements or certifications that must be satisfied at the time the Order is placed or upon delivery. When applicable, a Purchasing Entity will identify in the Order any alternative or additional requirements related to the use of federal funds. By accepting the Order, Contractor agrees to comply with the requirements set forth therein.
- 9. LIMITATION OF LIABILITY.** Except for Participating Entity's payment obligations, third party intellectual property claims, and otherwise to the extent not prohibited by applicable law, each Party's aggregate liability to the other for damages arising from or relating to this Agreement shall be limited to the greater of the amount spent by Participating Entity in the 12 months immediately preceding the last event that gave rise to a claim, or \$10,000 USD. This limitation shall apply regardless of whether the claim arises from contract, tort including but not limited to negligence, strict liability or in equity, and regardless of whether a party was advised of the possibility of such damages. Further, neither Party will be liable for any indirect, punitive, special, incidental, or consequential damage in connection with, arising out of or relating to this Agreement (including loss of business, revenue, profits, use, data, or other economic

advantages), however it arises, whether for breach or in tort, even if that party has been previously advised of the possibility of such damage. Liability for damages shall be limited and excluded even if any exclusive remedy provided for in this Participating Agreement fails of its essential purpose.

**10. GOVERNING LAW.** The construction and effect of this Participating Addendum and any Orders placed hereunder will be governed by, and construed in accordance with, Delaware law.

**11. NOTICE.** Any notice required herein shall be sent via mail to the address specified in the first paragraph.

**12. SUBMISSION OF PARTICIPATING ADDENDUM TO NASPO VALUEPOINT.** Upon execution, Contractor shall promptly email a copy of this Participating Addendum and any amendments hereto to NASPO ValuePoint at pa@naspovalupoint.org. The Parties acknowledge and agree that the Participating Addendum, as amended, may be published on the NASPO ValuePoint website.

**13. BINDING AGREEMENT.** Each person signing below represents and warrants that they are duly authorized on behalf of their respective parties to bind that party to this Participating Addendum, and intending to be bound, each party signs below to acknowledge their respective assents to its terms and conditions.

**CONTRACTOR**

Signed: \_\_\_\_\_  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

**PARTICIPATING ENTITY**

Signed: \_\_\_\_\_  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_



## ETSB Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

File #: ETS-R-0007-26

Agenda Date: 1/14/2026

Agenda #: 7.C.1.

### BUDGET TRANSFER FOR THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY FOR FISCAL YEAR 2025

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval for the following Fiscal Year 2025 budget transfers:

Amount : \$1,000.00

From Fund/Object Code: 4000-5820-50000: Personnel Salaries

To Fund/Object Code: 4000-5820-50050: Temporary/On Call

Purpose: Budget transfer for FY25 to move funds from 4000-5820-50000: Personnel Salaries to 4000-5820-50050: Temporary/On Call to account for end of fiscal year costs and accruals.

NOW, THEREFORE BE IT RESOLVED, by the DU PAGE ETS Board that the transfer amount of \$1,000.00 from 4000-5820-50000: Personnel Salaries to 4000-5820-50050: Temporary/On Call, be, and is hereby approved to be made within the indicated object codes.

Enacted and approved this 14th day of January, 2026 at Wheaton, Illinois.

\_\_\_\_\_  
GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_

\_\_\_\_\_  
JEAN KACZMAREK, COUNTY CLERK

DuPage County, Illinois  
**BUDGET ADJUSTMENT**  
Effective April 1, 2025

ETSB-EQUALIZATION

From: 4000  
Company #

From: Company/Accounting Unit Name

| Accounting<br>Unit | Account | Sub-Account | Title                   | Amount      | Finance Dept Use Only |                   | Date of<br>Balance |
|--------------------|---------|-------------|-------------------------|-------------|-----------------------|-------------------|--------------------|
|                    |         |             |                         |             | Prior to Transfer     | Available Balance |                    |
| 5820               | 50000   |             | <b>REGULAR SALARIES</b> | \$ 1,000.00 |                       |                   |                    |
|                    |         |             |                         |             |                       |                   |                    |
|                    |         |             |                         |             |                       |                   |                    |
|                    |         |             |                         |             |                       |                   |                    |
|                    |         |             |                         |             |                       |                   |                    |
|                    |         |             |                         |             |                       |                   |                    |
| Total              |         |             |                         | \$ 1,000.00 |                       |                   |                    |

ETSB-EQUALIZATION

To: 4000  
Company #

To: Company/Accounting Unit Name

| Accounting<br>Unit | Account | Sub-Account | Title                     | Amount      | Finance Dept Use Only |                   | Date of<br>Balance |
|--------------------|---------|-------------|---------------------------|-------------|-----------------------|-------------------|--------------------|
|                    |         |             |                           |             | Prior to Transfer     | Available Balance |                    |
| 5820               | 50050   |             | <b>TEMPORARY SALARIES</b> | \$ 1,000.00 |                       |                   |                    |
|                    |         |             |                           |             |                       |                   |                    |
|                    |         |             |                           |             |                       |                   |                    |
|                    |         |             |                           |             |                       |                   |                    |
|                    |         |             |                           |             |                       |                   |                    |
| Total              |         |             |                           | \$ 1,000.00 |                       |                   |                    |

*Reason for Request:*

Budget transfer for FY25 to move funds from 4000-5820-50000 (Personnel Salaries) to 4000-5820-50050 (Temporary/On Call) to account for end of year fiscal costs and accruals. [Total Transfer Amount: \$1,000.00]

Department Head

Date

Activity

\_\_\_\_\_  
(optional)

Chief Financial Officer

Date

\*\*\*\*Please sign in blue ink on the original form\*\*\*\*

Finance Department Use Only

Fiscal Year \_\_\_\_\_ Budget Journal # \_\_\_\_\_ Acctg Period \_\_\_\_\_

Entered By/Date \_\_\_\_\_ Released & Posted By/Date \_\_\_\_\_



## ETSB Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

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**File #:** ETS-R-0008-26

**Agenda Date:** 1/14/2026

**Agenda #:** 7.D.1.

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### RESOLUTION DECLARING EQUIPMENT, INVENTORY, AND/OR PROPERTY ON EXHIBIT A, PURCHASED BY THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY AS SURPLUS EQUIPMENT

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage County is the ultimate owner of property purchased with 9-1-1 surcharge funds; and

WHEREAS, the 206 items on Attachment A were purchased in 2011 for a combined cost of \$1,209,838.00, with 9-1-1 surcharge for use by the ETSB in its 9-1-1 DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) are fully depreciated as of November 30, 2021; and

WHEREAS, the individual items on Attachment A are still serviceable but have been replaced as part of the end of life/end of support equipment replacement schedule; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board declare the items on Attachment A as Surplus Items to allow for disposal, reassignment, or sale of such personal property by the County of DuPage. Said transfer to be accomplished by separate resolution.

NOW, THEREFORE BE IT RESOLVED, that the ETS Board hereby declares the items on Attachment A as Surplus Items.

Enacted and approved this 14th day of January, 2026 at Wheaton, Illinois.

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GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_

JEAN KACZMAREK, COUNTY CLERK

**Emergency Telephone System Board of DuPage County****Attachment A Equipment List for Resale****14-Jan-26****Includes legacy radios from: WCP, WRP, DSO, LOP, ROP**

| <b>Item</b> | <b>Type</b> | <b>Serial Number</b> | <b>Asset Tag #</b> |
|-------------|-------------|----------------------|--------------------|
| 1           | APX7000 UHF | 655CMX3335           | 002910             |
| 2           | APX7000 UHF | 655CMX3346           | 002911             |
| 3           | APX7000 UHF | 655CMX3348           | 002912             |
| 4           | APX7000 UHF | 655CMX3356           | 002913             |
| 5           | APX7000 UHF | 655CMX3341           | 002914             |
| 6           | APX7000 UHF | 655CMX3350           | 002915             |
| 7           | APX7000 UHF | 655CMX3338           | 002916             |
| 8           | APX7000 UHF | 655CMX3347           | 002917             |
| 9           | APX7000 UHF | 655CMX3344           | 002918             |
| 10          | APX7000 UHF | 655CMX3340           | 002919             |
| 11          | APX7000 UHF | 655CMX3323           | 002920             |
| 12          | APX7000 UHF | 655CMX3324           | 002921             |
| 13          | APX7000 UHF | 655CMX3327           | 002922             |
| 14          | APX7000 UHF | 655CMX3322           | 002923             |
| 15          | APX7000 UHF | 655CMX3325           | 002924             |
| 16          | APX7000 UHF | 655CMX3321           | 002925             |
| 17          | APX7000 UHF | 655CMX3319           | 002926             |
| 18          | APX7000 UHF | 655CMX3318           | 002927             |
| 19          | APX7000 UHF | 655CMX3330           | 002928             |
| 20          | APX7000 UHF | 655CMX3317           | 002929             |
| 21          | APX7000 UHF | 655CMX3271           | 002940             |
| 22          | APX7000 UHF | 655CMX3253           | 002941             |
| 23          | APX7000 UHF | 655CMX3238           | 002942             |
| 24          | APX7000 UHF | 655CMX3264           | 002943             |
| 25          | APX7000 UHF | 655CMX3275           | 002944             |
| 26          | APX7000 UHF | 655CMX3232           | 002945             |
| 27          | APX7000 UHF | 655CMX3269           | 002946             |
| 28          | APX7000 UHF | 655CMX3247           | 002947             |
| 29          | APX7000 UHF | 655CMX3263           | 002948             |
| 30          | APX7000 UHF | 655CMX3249           | 002949             |
| 31          | APX7000 UHF | 655CMX3258           | 002971             |
| 32          | APX7000 UHF | 655CMX3272           | 002972             |
| 33          | APX7000 UHF | 655CMX3273           | 002973             |
| 34          | APX7000 UHF | 655CMX3262           | 002974             |
| 35          | APX7000 UHF | 655CMX3260           | 002975             |
| 36          | APX7000 UHF | 655CMX3265           | 002976             |

|    |             |            |        |
|----|-------------|------------|--------|
| 37 | APX7000 UHF | 655CMX3274 | 002977 |
| 38 | APX7000 UHF | 655CMX3266 | 002978 |
| 39 | APX7000 UHF | 655CMX3257 | 002979 |
| 40 | APX7000 UHF | 655CNM2886 | 004108 |
| 41 | APX7000 UHF | 655CNM2890 | 004117 |
| 42 | APX7000 UHF | 655CLZ8241 | 001598 |
| 43 | APX7000 UHF | 655CLZ8253 | 001599 |
| 44 | APX7000 UHF | 655CLZ8250 | 001600 |
| 45 | APX7000 UHF | 655CLZ8246 | 001601 |
| 46 | APX7000 UHF | 655CLZ8252 | 001602 |
| 47 | APX7000 UHF | 655CLZ8237 | 001603 |
| 48 | APX7000 UHF | 655CLZ8238 | 001604 |
| 49 | APX7000 UHF | 655CLZ8236 | 001605 |
| 50 | APX7000 UHF | 655CLZ8243 | 001606 |
| 51 | APX7000 UHF | 655CLZ8300 | 001712 |
| 52 | APX7000 UHF | 655CMT6775 | 002615 |
| 53 | APX7000 UHF | 655CMT6773 | 002616 |
| 54 | APX7000 UHF | 655CMT6769 | 002617 |
| 55 | APX7000 UHF | 655CMT6774 | 002618 |
| 56 | APX7000 UHF | 655CMT6772 | 002619 |
| 57 | APX7000 UHF | 655CMT6785 | 002620 |
| 58 | APX7000 UHF | 655CMT6783 | 002621 |
| 59 | APX7000 UHF | 655CMT6778 | 002622 |
| 60 | APX7000 UHF | 655CMT6777 | 002623 |
| 61 | APX7000 UHF | 655CMT6776 | 002624 |
| 62 | APX7000 UHF | 655CMT7257 | 002661 |
| 63 | APX7000 UHF | 655CMT7261 | 002662 |
| 64 | APX7000 UHF | 655CMT7258 | 002663 |
| 65 | APX7000 UHF | 655CMT7256 | 002664 |
| 66 | APX7000 UHF | 655CMT7262 | 002665 |
| 67 | APX7000 UHF | 655CMT7255 | 002666 |
| 68 | APX7000 UHF | 655CMT7260 | 002667 |
| 69 | APX7000 UHF | 655CMT7253 | 002668 |
| 70 | APX7000 UHF | 655CMT7246 | 002669 |
| 71 | APX7000 UHF | 655CMT7254 | 002670 |
| 72 | APX7000 UHF | 655CMT6695 | 002721 |
| 73 | APX7000 UHF | 655CMT6696 | 002722 |
| 74 | APX7000 UHF | 655CMT6692 | 002723 |
| 75 | APX7000 UHF | 655CMT6697 | 002724 |
| 76 | APX7000 UHF | 655CMT6694 | 002725 |
| 77 | APX7000 UHF | 655CMT6693 | 002726 |
| 78 | APX7000 UHF | 655CMT6690 | 002727 |
| 79 | APX7000 UHF | 655CMT6688 | 002728 |
| 80 | APX7000 UHF | 655CMT6689 | 002729 |

|     |             |            |        |
|-----|-------------|------------|--------|
| 81  | APX7000 UHF | 655CMT6691 | 002730 |
| 82  | APX7000 UHF | 655CMT6711 | 002738 |
| 83  | APX7000 UHF | 655CMT7338 | 002791 |
| 84  | APX7000 UHF | 655CMT7337 | 002792 |
| 85  | APX7000 UHF | 655CMT7325 | 002793 |
| 86  | APX7000 UHF | 655CMT7342 | 002794 |
| 87  | APX7000 UHF | 655CMT7339 | 002795 |
| 88  | APX7000 UHF | 655CMT7333 | 002796 |
| 89  | APX7000 UHF | 655CMT7341 | 002797 |
| 90  | APX7000 UHF | 655CMT7331 | 002798 |
| 91  | APX7000 UHF | 655CMT7340 | 002799 |
| 92  | APX7000 UHF | 655CMT7336 | 002800 |
| 93  | APX7000 VHF | 655CMB0776 | 001159 |
| 94  | APX7000 VHF | 655CMB0831 | 001219 |
| 95  | APX7000 UHF | 655CMB0278 | 000665 |
| 96  | APX7000 UHF | 655CMB0275 | 000666 |
| 97  | APX7000 UHF | 655CMB0413 | 000698 |
| 98  | APX7000 UHF | 655CMB0418 | 000699 |
| 99  | APX7000 UHF | 655CMB0415 | 000700 |
| 100 | APX7000 UHF | 655CMB0411 | 000701 |
| 101 | APX7000 UHF | 655CMB0417 | 000702 |
| 102 | APX7000 UHF | 655CMB0416 | 000703 |
| 103 | APX7000 UHF | 655CMB0412 | 000704 |
| 104 | APX7000 UHF | 655CMB0409 | 000706 |
| 105 | APX7000 UHF | 655CMB0168 | 000799 |
| 106 | APX7000 UHF | 655CMB0172 | 000801 |
| 107 | APX7000 UHF | 655CMB0181 | 000803 |
| 108 | APX7000 UHF | 655CMB0176 | 000804 |
| 109 | APX7000 UHF | 655CMB0183 | 000805 |
| 110 | APX7000 UHF | 655CMB0184 | 000806 |
| 111 | APX7000 UHF | 655CMB0400 | 000817 |
| 112 | APX7000 UHF | 655CMB0395 | 000818 |
| 113 | APX7000 UHF | 655CMB0393 | 000819 |
| 114 | APX7000 UHF | 655CMB0407 | 000820 |
| 115 | APX7000 UHF | 655CMB0398 | 000821 |
| 116 | APX7000 UHF | 655CMB0399 | 000822 |
| 117 | APX7000 UHF | 655CMB0389 | 000823 |
| 118 | APX7000 UHF | 655CMB0397 | 000824 |
| 119 | APX7000 UHF | 655CMB0388 | 000825 |
| 120 | APX7000 UHF | 655CMB0394 | 000826 |
| 121 | APX7000 UHF | 655CMB0528 | 000937 |
| 122 | APX7000 UHF | 655CMB0531 | 000938 |
| 123 | APX7000 UHF | 655CMB0537 | 000941 |
| 124 | APX7000 UHF | 655CMB0532 | 000942 |

|     |             |            |        |
|-----|-------------|------------|--------|
| 125 | APX7000 UHF | 655CMB0529 | 000943 |
| 126 | APX7000 UHF | 655CMB0535 | 000944 |
| 127 | APX7000 UHF | 655CMB0536 | 000945 |
| 128 | APX7000 UHF | 655CMB0534 | 000946 |
| 129 | APX7000 UHF | 655CMB0502 | 000947 |
| 130 | APX7000 UHF | 655CMB0494 | 000948 |
| 131 | APX7000 UHF | 655CMB0496 | 000949 |
| 132 | APX7000 UHF | 655CMB0504 | 000950 |
| 133 | APX7000 UHF | 655CMB0505 | 000952 |
| 134 | APX7000 UHF | 655CMB0503 | 000953 |
| 135 | APX7000 UHF | 655CMB0507 | 000954 |
| 136 | APX7000 UHF | 655CMB0500 | 000955 |
| 137 | APX7000 UHF | 655CMB0506 | 000956 |
| 138 | APX7000 UHF | 655CMB0326 | 000957 |
| 139 | APX7000 UHF | 655CMB0324 | 000958 |
| 140 | APX7000 UHF | 655CMB0325 | 000960 |
| 141 | APX7000 UHF | 655CMB0327 | 000961 |
| 142 | APX7000 UHF | 655CMB0323 | 000962 |
| 143 | APX7000 UHF | 655CMB0322 | 000963 |
| 144 | APX7000 UHF | 655CMB0309 | 000964 |
| 145 | APX7000 UHF | 655CMB0310 | 000965 |
| 146 | APX7000 UHF | 655CMB0206 | 000997 |
| 147 | APX7000 UHF | 655CMB0202 | 000999 |
| 148 | APX7000 UHF | 655CMB0191 | 001000 |
| 149 | APX7000 UHF | 655CMB0205 | 001001 |
| 150 | APX7000 UHF | 655CMB0204 | 001002 |
| 151 | APX7000 UHF | 655CMB0207 | 001003 |
| 152 | APX7000 UHF | 655CMB0195 | 001004 |
| 153 | APX7000 UHF | 655CMB0196 | 001005 |
| 154 | APX7000 UHF | 655CMB0203 | 001006 |
| 155 | APX7000 UHF | 655CLZ8294 | 001737 |
| 156 | APX7000 UHF | 655CLZ8291 | 001738 |
| 157 | APX7000 UHF | 655CLZ8290 | 001739 |
| 158 | APX7000 UHF | 655CLZ8292 | 001740 |
| 159 | APX7000 UHF | 655CLZ8293 | 001741 |
| 160 | APX7000 UHF | 655CLZ8283 | 001743 |
| 161 | APX7000 UHF | 655CLZ8288 | 001744 |
| 162 | APX7000 UHF | 655CLZ8284 | 001745 |
| 163 | APX7000 UHF | 655CLZ8285 | 001746 |
| 164 | APX7000 UHF | 655CLZ8269 | 001797 |
| 165 | APX7000 UHF | 655CLZ8255 | 001798 |
| 166 | APX7000 UHF | 655CLZ8265 | 001799 |
| 167 | APX7000 UHF | 655CLZ8259 | 001800 |
| 168 | APX7000 UHF | 655CLZ8273 | 001801 |

|     |             |            |        |
|-----|-------------|------------|--------|
| 169 | APX7000 UHF | 655CLZ8387 | 001327 |
| 170 | APX7000 UHF | 655CLZ8388 | 001328 |
| 171 | APX7000 UHF | 655CLZ8391 | 001329 |
| 172 | APX7000 UHF | 655CLZ8390 | 001330 |
| 173 | APX7000 UHF | 655CLZ8404 | 001331 |
| 174 | APX7000 UHF | 655CLZ8398 | 001332 |
| 175 | APX7000 UHF | 655CLZ8399 | 001333 |
| 176 | APX7000 UHF | 655CMT7534 | 002488 |
| 177 | APX7000 UHF | 655CMT7306 | 002575 |
| 178 | APX7000 UHF | 655CMT7308 | 002576 |
| 179 | APX7000 UHF | 655CMT7310 | 002577 |
| 180 | APX7000 UHF | 655CMT7309 | 002578 |
| 181 | APX7000 UHF | 655CMT7320 | 002579 |
| 182 | APX7000 UHF | 655CMT7322 | 002580 |
| 183 | APX7000 UHF | 655CMT7304 | 002581 |
| 184 | APX7000 UHF | 655CMT7321 | 002582 |
| 185 | APX7000 UHF | 655CMT7303 | 002583 |
| 186 | APX7000 UHF | 655CMT7307 | 002584 |
| 187 | APX7000 UHF | 655CMT6726 | 002681 |
| 188 | APX7000 UHF | 655CMT6727 | 002682 |
| 189 | APX7000 UHF | 655CMT6712 | 002683 |
| 190 | APX7000 UHF | 655CMT6718 | 002684 |
| 191 | APX7000 UHF | 655CMT6719 | 002685 |
| 192 | APX7000 UHF | 655CMT6714 | 002686 |
| 193 | APX7000 UHF | 655CMT6720 | 002687 |
| 194 | APX7000 UHF | 655CMT6721 | 002688 |
| 195 | APX7000 UHF | 655CMT6713 | 002689 |
| 196 | APX7000 UHF | 655CMT6722 | 002690 |
| 197 | APX7000 UHF | 655CMT7243 | 002781 |
| 198 | APX7000 UHF | 655CMT7252 | 002782 |
| 199 | APX7000 UHF | 655CMT7249 | 002783 |
| 200 | APX7000 UHF | 655CMT7244 | 002784 |
| 201 | APX7000 UHF | 655CMT7259 | 002785 |
| 202 | APX7000 UHF | 655CMT7250 | 002786 |
| 203 | APX7000 UHF | 655CMT7247 | 002787 |
| 204 | APX7000 UHF | 655CMT7248 | 002788 |
| 205 | APX7000 UHF | 655CMT7251 | 002789 |
| 206 | APX7000 UHF | 655CMT7245 | 002790 |



## ETSB Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

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**File #:** ETS-R-0009-26

**Agenda Date:** 1/14/2026

**Agenda #:** 7.D.2

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**RESOLUTION FOR APPROVAL OF MILESTONE #14A, THE FINAL MONETARY MILESTONE FOR  
“FINAL TESTING AND CUTOVER ITASCA STATION 67” IN THE AMOUNT OF \$990.00 IN  
ACCORDANCE WITH THE MILESTONE PAYMENT SCHEDULE, OF CONTRACT 7298-0001 SERV,  
BETWEEN THE DU PAGE COUNTY EMERGENCY TELEPHONE SYSTEM BOARD AND PURVIS  
SYSTEMS, INCORPORATED (MILESTONE PAYMENT: \$990.00)**

WHEREAS, the DuPage County Emergency Telephone System Board (“DU PAGE ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, a contract, 7298-0001 SERV, has been negotiated and approved in accordance with the DU PAGE ETSB ordinance; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval of Milestone #14A, a monetary milestone, in the amount of \$990.00, for “Final Testing and Cutover Itasca Station 67” pursuant to Contract 7298-0001 SERV; and

WHEREAS, approval of said milestone will allow payment of said claim pursuant to the milestones in Milestone Payment Schedule of Contract 7298-0001 SERV, Purchase Order #924025 to PURVIS Systems, Incorporated, in the amount of \$990.00;

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Milestone #14A, the final monetary milestone, in the amount of \$990.00, for completion of “Final Testing and Cutover Itasca Station 67” pursuant to the Milestone Payment Schedule of covering said, for Contract 7298-0001 SERV, be, and it is hereby approved by the DU PAGE ETSB to PURVIS Systems, Incorporated, 88 Silva Lane, Middletown, RI 02842, in

the amount of \$990.00.

Enacted and approved this 14th day of January, 2026 at Wheaton, Illinois.

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GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_

JEAN KACZMAREK, COUNTY CLERK

## **PROJECT MILESTONE SIGN OFF FORM**

|  |   |                       |              |
|--|---|-----------------------|--------------|
| Submission Date:   | December 23, 2025                           | Sign-Off Target Date: | TBD          |
| Submitted By:  | Sara DeBoth                                 | Submitted To:         | Linda Zerwin |
| Customer Contract #:   | Purvis Quote PC2026-045 -<br>OPTIONAL       | Customer Project #:   |              |
| <b>DELIVERABLE INFORMATION</b>   |   |                       |              |
| Milestone #  | 3   | Amount of Payment:    | \$ 990.00    |
| Description:   | Final Testing and Cutover Itasca Station 67 |                       |              |
| <p>With the deliverable described above complete, the Customer will either sign-off that the deliverable has been met or state in writing below the reason the deliverable has not been met.</p> <p>Sign-off of the deliverable shall be based solely upon meeting the requirements stated in the Agreement between Purvis Systems and DuPage ETSB. The signature below acknowledges that the deliverable described in the Agreement and listed above meets all of the appropriate criteria and supersedes all prior requirements for this milestone.</p> <p>With the authorizing signature below, customer acknowledges completion of this milestone according to the Contract Milestone Payment Schedule. Approval of this milestone will authorize Purvis Systems to invoice the amount listed on this form.</p> <p>Authorized Customer Representative:</p> |   |                       |              |
| Signature:   |   |                       |              |
| Date:  |   |                       |              |
| Check here if  | Deliverable has not been met                |                       |              |
| Reason:  |   |                       |              |



## ETSB Resolution

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

File #: ETS-R-0010-26

Agenda Date: 1/14/2026

Agenda #: 7.D.3.

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**A RESOLUTION APPROVING THE EXECUTION OF A MEMORANDUM OF  
UNDERSTANDING BETWEEN THE EMERGENCY TELEPHONE SYSTEM BOARD OF  
DU PAGE COUNTY AND THE DU PAGE PUBLIC SAFETY COMMUNICATIONS (DU-COMM) PSAP  
FOR THE DEVELOPMENT OF AN INTERFACE AND CONNECTION TO THE 9-1-1 SYSTEM FOR AN  
AI AUTOMATED QUALITY ASSURANCE SOFTWARE  
PER DU PAGE ETSB POLICY 911-013.1: 9-1-1 SYSTEM INTERFACE ACCESS AND FEES**

WHEREAS, the DuPage County Emergency Telephone System Board (“DuPage ETSB”) is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 (“Act”); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage ETSB Policy 911-013.1: 9-1-1 System Interface Access and Fees was developed to provide a secure network that protects the integrity and confidentiality of information of the 9-1-1 System while providing accessibility for its users for non-911 interfaces along with a fee structure for reimbursement to DuPage ETSB for work to accomplish such purposes; and

WHEREAS, this Memorandum of Understanding is to formalize a usage agreement for an AI Automated Quality Assurance software interface connection to the ETSB 9-1-1 System and used by the DU-COMM PSAP; and

WHEREAS, the Memorandum of Understanding will also ensure that all parties understand their duties and responsibilities including deployment, maintenance, and payment for an interface that is not suitable for support with 9-1-1 surcharge funds.

NOW THEREFORE, BE IT RESOLVED, that the ETS Board hereby approves of the Memorandum of Understanding attached as Exhibit 1 to this Resolution; and

BE IT RESOLVED, that the ETS Board requests that the DuPage ETSB Chair execute and enter into said Memorandum of Understanding with the DuPage Public Safety Communications (DU-COMM) PSAP.

Enacted and approved this 14th day of January, 2026 at Wheaton, Illinois.

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\_\_\_\_\_  
GREG SCHWARZE, CHAIR

Attest: \_\_\_\_\_  
\_\_\_\_\_  
JEAN KACZMAREK, COUNTY CLERK

**Memorandum of Understanding  
9-1-1 System Interface Request  
Between the Emergency Telephone System Board of DuPage County (ETSB)  
and  
DuPage Public Safety Communications (DU-COMM)**

This is a Memorandum of Understanding (MOU) between the Emergency Telephone System Board of DuPage County (ETSB) and DU-COMM (Agency) the participating Agency governing the development of an interface and connection to the logger system and an application the agency(s) seeks to have the ability to retrieve data. It shall cover the specific interface as defined in the Interface request form, completed by the agency and recommended by the Tech Focus Group attached to this MOU:

Interface: ETSB Logger

Vendor name: GovWorx

Type of Interface: AI Automated Quality Assurance software

**[ ] Real Time Interfaces**

The current CAD system utilizes *Edge Frontier (Xalt Interface)*, which is designed to handle these types of interfaces. *Edge Frontier (Xalt Interface)* allows the applications to receive information without impacting the security and performance of the 9-1-1 System. An *Edge Frontier (Xalt Interface)* interface would be developed and maintained by Hexagon for all non-ETSB 9-1-1 interfaces at the cost of the requesting agency.

**[ ] Other 9-1-1 System Component**

This will require development and maintenance by a vendor for all non-ETSB 9-1-1 interfaces (e.g. 9-1-1 interfaces not procured by ETSB for which the ETS Board has not previously authorized the expenditure of 9-1-1 surcharge funds) at the cost of the requesting agency.

**[ X ] Asynchronous Interfaces**

For this type of interface, a secondary archive server will be utilized to provide the data requested. This data provided is not real time.

**Purpose and Scope**

The purpose of this Memorandum of Understanding (Agreement) between the parties is to formalize a usage agreement for the above listed interface connection to the ETSB 9-1-1 system and used by public safety service members within the ETSB 9-1-1 System service area.

Further, this Agreement between the parties is to formalize payment for an interface whose cost is the responsibility of the requesting agency(s) and either not suitable for support with 9-1-1 surcharge funds or not procured by the ETSB and the ETS Board has not previously authorized the expenditure of 9-1-1 surcharge funds for the interface or the application that is the subject of this MOU.

**II. Background**

Phase 2 of the DuPage Justice Information System (DuJIS), additional applications and interfaces, has been evolving since "go live" in 2019. This MOU will be for Agencies that have requested interface connections to the 9-1-1 System for applications that cannot be supported with 9-1-1

surcharge funds or where the ETSB has not procured the application and the requesting agency has not requested ETSB to purchase the software, does not want ETSB to purchase the software, or the ETS Board has not previously authorized the use of 9-1-1 surcharge funds for the interface or software.

Access for GovWorx AI Automated Quality Assurance software.

The ETSB has had a policy in place since 2012 to address connections to the 9-1-1 system. This policy outlines the system requirements for connections and that each interface request will be reviewed by the Tech Focus Group to make a recommendation on the security and reliability of the submission. The Tech Focus Group has recommended that there should not be any direct connections to the production 9-1-1 system.

### **III. Responsibilities of the ETSB**

The ETSB agrees to make available the CAD system or any other component of the 9-1-1 System where an Asynchronous Interface is possible (9-1-1 system) via an Asynchronous Interfaces or Edge Frontier (Xalt Interface) or interface for its users, including the Agency, until or unless by mutual agreement of the users and ETSB, all parties opt to discontinue the interface.

**Interfaces to other 9-1-1 System Components:** The ETSB will provide the option of a time and material contract (Contract) for users for the development of the requested interface including annual maintenance from the appropriate vendor.

ETSB agrees to inform the Agency of any changes or modifications made to software that will affect the functionality of the interface prior to said change being implemented. The Agency is responsible for any costs associated with any upgrades, configuration changes or modifications to the interface performed by the CAD Administrator or CAD vendor or other ETSB technician. This type of work is not considered normal maintenance. ETSB staff time will be billed at an hourly rate under a project plan to be developed or a scope of work depending upon the complexity of the project.

The ETSB will provide the Agency with an annual invoice for the cost of the Agency's portion of maintenance for the Interface. The annual invoice will be based on the Agency's portion of the total amount of maintenance as determined by the vendor.

The ETSB will provide the Agency with an annual invoice for the cost of the Agency's portion of maintenance for the Interface by ETSB staff. The annual invoice will be based on the Agency's portion of the total amount of maintenance as determined by Attachment B of 911-013.1: 9-1-1 System Interface Funds.

The ETSB will provide the Agency with cost projections for time for ETSB staff as noted on the Interface Cost Estimate.

### **IV. Responsibilities of the Agency**

The Agency agrees to reimburse the cost of the interface as detailed in the Contract's scope of work for the interface detailed above through the execution of this MOU.

The Agency agrees to continue maintenance and reimburse ETSB annually for the cost of maintenance for the interface. Maintenance of the interface entitles the Agency initial service request review and support from ETSB and vendor support if ETSB staff cannot resolve a service issue at the first-tier level.

The Agency agrees to inform the ETSB of any changes or modifications made to software that will affect the functionality of the interface prior to said change being implemented. The Agency is responsible for any costs associated with any upgrades, configuration changes or modifications to the interface performed by the CAD Administrator or vendor or other ETSB staff member. This type of work is not considered normal maintenance. ETSB staff time will be billed at an hourly rate under a project plan to be developed or a scope of work depending upon the complexity of the project.

The Agency agrees to indemnify and hold harmless the County of DuPage and the DuPage County ETSB, and all of its present, former and future officers, including board members, commissioners, employees, attorneys, agents and assigns from and against any and all losses, liabilities, damages, claims, demands, fines, penalties, causes of action, costs and expenses whatsoever, including, but not limited to, attorneys' fees and court costs, present or future, known or unknown, sounding in law or equity that arise out of or from or otherwise relate, directly or indirectly, to this Memorandum or its use of Asynchronous Interfaces to the extent authorized by law. Nothing in this MOU shall affect the DuPage County State's Attorney's status as the exclusive legal representative of DuPage County, including the ETSB. ETSB and the County of DuPage also do not waive any defenses, privileges, or immunities, including, but not limited to, the Illinois Local Governmental and Governmental Employees Tort Immunity Act 745 ILCS 10/2-101 *et seq.* due to indemnification.

The Agency agrees that it shall not sue, institute, cause to be instituted or permit to be instituted on its behalf, or by or on behalf of its past, present or future officials, officers, employees, attorneys, agents or assigns, any proceeding or other action with or before any local, state and/or federal agency, court or other tribunal, against the County of DuPage or the DuPage County ETSB, their board members, officers, commissioners, employees, attorneys, agents or assigns, arising out of, or from, or otherwise relating, directly or indirectly, to this Memorandum or its use of the Asynchronous Interfaces System to the extent authorized by law.

#### **V. Interface Time and Material Funding – Choose one**

[ ] (Authorized Agency Initials) The Agency wishes to take advantage of a three-year, equal annual payment plan the first invoice to occur one year from the implementation and payment of the time and material cost to development as defined in the Scope of Work attached to this MOU.

Or

[ *JLP* ] (Authorized Agency Initials) The Agency wishes to make one payment, invoiced no later than one year from the implementation and payment of the time and material cost to development as defined in the Scope of Work attached to this MOU.

Or

[ ] (Authorized Agency Initials) The Agency wishes to make one payment, invoiced no later than one year from the implementation and payment of the time expended by ETSB staff to develop, implement and deploy this interface in the amount of \$ as defined attached to this MOU.

#### **VI. Fees**

ETSB employees are wholly funded by surcharge. Therefore, all staff time must be related to the 9-1-1 System. Ancillary interfaces covered this policy will require ETSB staff to complete a calculation of their estimated time for the initial project for reimbursement of surcharge funds.

The hourly rate used will be Fiscal Year in which the project was initiated. However, the Parties understand and agree that for maintenance unrelated to the initial implementation or upgrade of this system in the future, the hourly rate of the Fiscal Year of the maintenance event shall be used. Each staff member's task and time per task will be calculated with their hourly rate. ETSB employees do not receive overtime.

Additional costs are shown in the attachment: Interface Cost Estimate 1. If the scope of work changes after it has been agreed upon, a reassessment of the hours' work will be completed and will go back to the agency for sign off prior to submission of any changes to the scope of work to the vendor.

**Annual System Maintenance:** ETSB will ask for a minimal fee to reboot/restart the agencies application during normal patching and system maintenance of the 9-1-1 system. Any other task beyond this type of work will be preapproved and charged against the retainer.

**Retainer:** The ETSB will require a minimum retainer of \$2,500. This retainer will be used and billed against for any interface cost associated with a ticket that is not based on a CAD or ETSB network issue. If the agency submits a Zendesk ticket and ETSB staff determines that the agency's network is down or the vendor's system is down, the agency will be notified. A quarter hour (.25) will be billed against the retainer for each such ticket. If the ticket requires action by the ETSB tech the time spent will be documented and billed against the retainer. If it is a systemic issue, all parties on the interface will be charged against the total time spent by the tech(s) divided by the number of users per event to their retainer. (ie: 1 hour at \$41.05 (hourly rate)/5 users = \$8.21). All users will be notified that the event occurred. If multiple tickets are submitted, they will not be considered multiple events.

Each agency will be required to provide authorized agents who can grant permission for additional hours of work against the retainer, if needed. This person should be available to grant permission in off hours as needed. Only persons of record will be recognized by the ETSB tech. Note: If the agency has a business hours only contract with the vendor, ETSB staff cannot assist with any after hours issues that occur with their system. Agencies will be billed one (1) of the on-call tech's hourly rate for after hours calls for systems that have business hours only contracts.

If the agency retainer is eroded to \$500, they may add additional funds. ETSB cannot perform additional work without available funding. If there is a zero balance in an agency's retainer, the ETSB staff will not be able to perform any work.

An agency may have one retainer for multiple interfaces. However, when an additional interface is added, the retainer must be rounded to \$2,500 with each new interface.

#### **Further Agreements of the Parties**

The parties agree that ETSB shall be the contracting party and authorized agent for maintenance and services on behalf of the users. As discussed above, all maintenance unrelated to the initial implementation or upgrade of this system in the future will be billed at the hourly rate of the Fiscal Year of the maintenance event.

The parties agree that ETSB shall have the right to disconnect the interface, with notification, if the interface is determined to adversely impact the 9-1-1 system's ability to function for its primary mission. Such notification shall be via email for documentation and made within a reasonable timeframe prior to disconnection. If exigent circumstances exist, notification shall be made as soon as practicable after disconnection.

## **VII. 911-013.1: 9-1-1 System Interface Access and Fee Policy**

The Agency, specifically the Authorized Agent, has reviewed Policy 911-013.1: 9-1-1 System Interface Access and Fees and understands the process and fees associated with an interface to the 9-1-1 system of DuPage ETSB and agree to follow the policy as part of this MOU.

## **VIII. Term, Termination, Modification of Agreement, Venue, and Controlling Law**

This MOU shall become effective upon its execution by both parties and shall remain in effect until terminated, as provided herein.

The Agency may terminate its participation in this Memorandum of Understanding upon sixty (60) days written notice to the ETSB upon payment of any outstanding costs and fees. All property of the core system shall remain the property of ETSB and DuPage County upon termination. Termination of this MOU constitutes disconnection of the interface unless mutually agreed upon in writing by both parties.

Any remaining funds in the retainer will be refunded when all outstanding fees and costs are satisfied, and the Agency has requested so in writing with their written notice.

The venue for all disputes arising out of this MOU shall be the Circuit Court for the Eighteenth Judicial Circuit Court, Wheaton, DuPage County, Illinois. This MOU shall be governed by the laws of the State of Illinois, including all matters of construction, validity, performance, and enforcement.

Emergency Telephone System Board of  
DuPage County

DI COMM

By \_\_\_\_\_  
Greg Schwarze, Chair

E  
J

Date: \_\_\_\_\_

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911-013.1 Computer Aided Dispatch Interface Funds Policy Attachment B

The following is the fee summary for CAD Interfaces for non-surcharge related expenses:

**1. The hourly rate for employees of the ETSB as of FY26:**

| Employee                 | Rate     | ½ Rate  |
|--------------------------|----------|---------|
| Executive Director       | \$107.32 | \$53.66 |
| Deputy Director Ops      | \$81.04  | \$40.52 |
| Deputy Director IT       | \$62.83  | \$31.42 |
| Operations Administrator | \$80.89  | \$40.44 |
| CAD Administrator        | \$52.40  | \$26.20 |
| Senior Network Analyst   | \$71.31  | \$35.65 |
| CAD Analyst              | \$42.26  | \$21.13 |
| System Administrator     | \$49.54  | \$24.77 |
| Administrative Assistant | \$37.69  | \$18.85 |

**2. ETSB Implementation Costs for Non-Surcharge Interface**

| Task                                    | Employee                 | Time      | Rate     | Cost              |
|---|--------------------------|-----------|----------|-------------------|
| Scope of Work Development               | CAD Administrator        | 1         | \$71.31  | \$71.31           |
|   | Deputy Director Ops      | 1         | \$81.04  | \$81.04           |
|   | Deputy Director IT       | 1         | \$80.89  | \$80.89           |
| Tech Focus Review (1 meeting)           | CAD Administrator        | 0.5       | \$71.31  | \$35.65           |
|   | Senior Network Analyst   | 0.5       | \$52.40  | \$26.20           |
|   | CAD Analyst              | 0.5       | \$42.26  | \$21.13           |
|   | System Administrator     | 0.5       | \$49.54  | \$24.77           |
|   | Deputy Director IT       | 0.5       | \$80.89  | \$40.44           |
| Prepare paperwork for Board             | Administrative Assistant | 1         | \$37.69  | \$37.69           |
| Procurement Paperwork                   | Operations Administrator | 1         | \$62.83  | \$62.83           |
| Review, Approval, ASA Review, Bd Prep   | Executive Director       | 1.5       | \$107.32 | \$160.97          |
| Installation and Testing and Acceptance | CAD Administrator        | 3         | \$71.31  | \$213.92          |
|   | Deputy Director IT       | 2         | \$80.89  | \$161.77          |
| Acceptance, Reporting and Invoicing     | Administrative Assistant | 1         | \$37.69  | \$37.69           |
|   | <b>Subtotal</b>          | <b>14</b> |          | <b>\$1,056.30</b> |
| Annual Maintenance                      |                          |           | Flat Fee | \$250             |
| Customer Assistance Retainer            | Tickets after install    |           |          | <b>\$2,500.00</b> |
|   | <b>Total</b>             |           |          | <b>\$3,806.30</b> |

The above are the minimum hours for a project. Some interface projects are seamless and require a minimum amount of effort for staff because the CAD vendor already has an interface developed and available and the requesting agency is ready to move forward. Other projects can lag and require more hands on work including work on the agreement. These are reported in the monthly report for the ETS Board which is also administrative work for the Administrative Assistant, Operations Administrator, CAD Administrator, Deputy Director and Executive Director. The retainer will begin with tickets submitted and drill down.

**3. Additional Costs:**

| Employee                        | Task  | Time     | Cost         |
|---------------------------------|---|----------|--------------|
| If performed by Admin Assistant | Rebill of past due invoices / each occurrence             | .25 hr   | \$9.43       |
| If performed by Ops Admin       | Rebill of past due invoices / each occurrence             | .25 hr   | \$20.22      |
| Operations Administrator        | Monthly report accounts receivable                        | .25 hr   | \$20.22      |
| None                            | Postage on rebill, email + 2 <sup>nd</sup> time           |          | Current Rate |
| None                            | Postage on rebill, email + 3 <sup>rd</sup> time certified |          | Current Rate |
| CAD Administrator               | Annual maintenance  | Flat fee | \$175.00     |
| CAD Administrator               | Interface modification assistance                         | TBD      | By Plan      |

Interface Cost Estimate 1: DU-COMM CommsCoach

| Task                                    | Employee                    | Time      | Rate      | Cost               |
|---|-----------------------------|-----------|-----------|--------------------|
| Scope of Work Development               | CAD Administrator           | 4         | \$ 71.31  | \$ 285.24          |
|   | Deputy Director Ops         | 0         | \$ 81.04  | \$ -               |
|   | Deputy Director IT          | 4         | \$ 80.89  | \$ 323.56          |
| Tech Focus Review (Meeting #1 5/5/25 )  | CAD Administrator           | 0.5       | \$ 71.31  | \$ 35.66           |
| Interface Request Review                | Senior Network Analyst      | 0.5       | \$ 52.40  | \$ 26.20           |
|   | Data Analyst                | 0         | \$ 42.26  | \$ -               |
|   | System Administrator        | 0.5       | \$ 49.54  | \$ 24.77           |
|   | Deputy Director IT          | 0.5       | \$ 80.89  | \$ 40.45           |
| Tech Focus Review (Meeting #2 TBD)      | CAD Administrator           | 0.5       | \$ 71.31  | \$ 35.66           |
| Scope of Work Development               | Senior Network Analyst      | 0.5       | \$ 50.87  | \$ 25.44           |
|   | Data Analyst                | 0         | \$ 42.26  | \$ -               |
|   | System Administrator        | 0.5       | \$ 49.54  | \$ 24.77           |
|   | Deputy Director IT          | 0.5       | \$ 80.89  | \$ 40.45           |
| Planning Meetings                       | Deputy Director IT          | 2         | \$ 80.89  | \$ 161.78          |
|   | CAD Administrator           | 2         | \$ 71.31  | \$ 142.62          |
| Prepare paperwork for Board             | Administrative Assistant    | 1         | \$ 37.69  | \$ 37.69           |
| Procurement Paperwork                   | Operations Administrator    | 1.5       | \$ 61.00  | \$ 91.50           |
| Review, Approval, ASA Review, Bd Prep   | Executive Director          | 1.5       | \$ 104.19 | \$ 156.29          |
| Installation and Testing and Acceptance | CAD Administrator           | 3         | \$ 71.31  | \$ 213.93          |
|   | Deputy Director IT          | 2         | \$ 80.89  | \$ 161.78          |
| Acceptance, Reporting and Invoicing     | Administrative Assistant    | 1         | \$ 37.69  | \$ 37.69           |
|   | <b>Subtotal</b>             | <b>26</b> |           | <b>\$ 1,865.45</b> |
| Annual Maintenance                      |                             |           | Flat Fee  | \$ 250.00          |
| Customer Assistance Retainer            | Tickets after install       |           |           | \$ 2,500.00        |
|   | <b>ETSB Estimated Total</b> |           |           | <b>\$ 4,615.45</b> |

The above information represents estimates for costs to the best of the ability of the ETSB staff. If additional Tech Focus meetings or meetings with DU-COMM and GovWorx are required, they will be documented and added to this cost estimate along with any other ancillary costs listed in Attachment B of 911-013.1 Computer Aided Dispatch Interface Funds Policy incorporated as part of this MOU.

Hours will be tracked on a Monday.com dashboard that, upon execution of the MOU, DU-COMM staff can view.

A final invoice for implementation will be provided.

Any costs against the retainer will be billed monthly.



## ETSB Other Action Item

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

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**File #:** 26-0164

**Agenda Date:** 1/14/2026

**Agenda #:** 10.A.1.

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**EQUALIZATION SURCHARGE AND REVENUE REPORT - FY26**

**FY26**

| <b>REVENUE BY FISCAL YEAR</b>        |                        |               |               |               |               |               |               |               |               |               |               |               |                        |
|--------------------------------------|------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|------------------------|
| <b>Equalization \$ Remitted for:</b> | <b>Aug 25</b>          | <b>Sep 25</b> | <b>Oct 25</b> | <b>Nov 25</b> | <b>Dec 25</b> | <b>Jan 26</b> | <b>Feb 26</b> | <b>Mar 26</b> | <b>Apr 26</b> | <b>May 26</b> | <b>Jun 26</b> | <b>Jul 26</b> | <b>TOTALS</b>          |
| <b>Month Received:</b>               | <b>Dec 25</b>          | <b>Jan 26</b> | <b>Feb 26</b> | <b>Mar 26</b> | <b>Apr 26</b> | <b>May 26</b> | <b>Jun 26</b> | <b>Jul 26</b> | <b>Aug 26</b> | <b>Sep 26</b> | <b>Oct 26</b> | <b>Nov 26</b> |                        |
| State Disbursement                   | \$ 1,136,798.86        | \$ -          | \$ -          | \$ -          | \$ -          | \$ -          | \$ -          | \$ -          | \$ -          | \$ -          | \$ -          | \$ -          | \$ 1,136,798.86        |
| State ESINet Pay Back                |                        |               |               |               |               |               |               |               |               |               |               |               | \$ -                   |
| NG9-1-1 Withholding (1x)             |                        |               |               |               |               |               |               |               |               |               |               |               | \$ -                   |
| Misc. Payments                       |                        |               |               |               |               |               |               |               |               |               |               |               | \$ -                   |
| PRMS Reimbursement                   |                        |               |               |               |               |               |               |               |               |               |               |               | \$ -                   |
| Grant Reimbursement                  |                        |               |               |               |               |               |               |               |               |               |               |               | \$ -                   |
| Sale of Assets                       | \$ 179,000.00          |               |               |               |               |               |               |               |               |               |               |               | \$ 179,000.00          |
| CAD Interface Reimbursement          |                        |               |               |               |               |               |               |               |               |               |               |               | \$ -                   |
| FSA Optional Equip Reimbursement     |                        |               |               |               |               |               |               |               |               |               |               |               | \$ -                   |
| DEDIRS Reimbursement                 |                        |               |               |               |               |               |               |               |               |               |               |               | \$ -                   |
| DEDIRS Airtime Reimbursement         | \$ 25,425.90           |               |               |               |               |               |               |               |               |               |               |               | \$ 25,425.90           |
| Investment Earnings                  | \$ 133,461.75          |               |               |               |               |               |               |               |               |               |               |               | \$ 133,461.75          |
| <b>Total</b>                         | <b>\$ 1,474,686.51</b> | <b>\$ -</b>   | <b>\$ 1,474,686.51</b> |

**FY25**

| <b>HISTORY BY FISCAL YEAR</b>        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                         |
|--------------------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|-------------------------|
| <b>Equalization \$ Remitted for:</b> | <b>Aug 24</b>          | <b>Sep 24</b>          | <b>Oct 24</b>          | <b>Nov 24</b>          | <b>Dec 24</b>          | <b>Jan 25</b>          | <b>Feb 25</b>          | <b>Mar 25</b>          | <b>Apr 25</b>          | <b>May 25</b>          | <b>Jun 25</b>          | <b>Jul 25</b>          | <b>TOTALS</b>           |
| <b>Month Received:</b>               | <b>Dec 24</b>          | <b>Jan 25</b>          | <b>Feb 25</b>          | <b>Mar 25</b>          | <b>Apr 25</b>          | <b>May 25</b>          | <b>Jun 25</b>          | <b>Jul 25</b>          | <b>Aug 25</b>          | <b>Sep 25</b>          | <b>Oct 25</b>          | <b>Nov 25</b>          |                         |
| State Disbursement                   | \$ 1,055,850.16        | \$ 1,048,826.08        | \$ 1,048,032.56        | \$ 1,074,150.85        | \$ 1,121,322.86        | \$ 1,095,618.08        | \$ 1,200,230.17        | \$ 1,144,685.51        | \$ 1,128,326.80        | \$ 1,128,664.82        | \$ 1,128,059.57        | \$ 1,142,701.44        | \$ 13,316,468.90        |
| State ESINet Pay Back                |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        | \$ -                    |
| NG9-1-1 Withholding (1x)             |                        |                        |                        |                        |                        |                        |                        |                        | \$ 1,614,314.27        |                        |                        |                        | \$ 1,614,314.27         |
| Misc. Payments                       |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        | \$ 28,485.24           |                        | \$ 28,485.24            |
| PRMS Reimbursement                   |                        |                        |                        |                        |                        |                        |                        | \$ 780,310.30          |                        |                        |                        |                        | \$ 780,310.30           |
| Grant Reimbursement                  |                        |                        |                        |                        |                        |                        |                        | \$ 1,521,663.78        |                        |                        |                        |                        | \$ 1,521,663.78         |
| Sale of Assets                       |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        | \$ -                    |
| CAD Interface Reimbursement          |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        | \$ -                    |
| FSA Optional Equip Reimbursement     |                        |                        |                        |                        |                        | \$ 13,825.00           |                        |                        |                        |                        |                        |                        | \$ 13,825.00            |
| DEDIRS Reimbursement                 |                        | \$ 756,532.95          |                        |                        |                        | \$ 1,822.81            |                        |                        |                        |                        | \$ 1,191.00            | \$ 156,606.72          | \$ 916,153.48           |
| DEDIRS Airtime Reimbursement         | \$ 32,446.14           | \$ 1,267.56            |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        | \$ 33,713.70            |
| Investment Earnings                  | \$ 165,614.76          | \$ 175,314.92          | \$ 151,320.70          | \$ 168,108.19          | \$ 166,315.39          | \$ 162,627.00          | \$ 165,386.04          | \$ 170,245.62          | \$ 177,839.12          | \$ 178,083.15          | \$ 172,110.71          | \$ 145,769.16          | \$ 1,998,734.76         |
| <b>Total</b>                         | <b>\$ 1,253,911.06</b> | <b>\$ 1,981,941.51</b> | <b>\$ 1,199,353.26</b> | <b>\$ 1,242,259.04</b> | <b>\$ 1,287,638.25</b> | <b>\$ 1,273,892.89</b> | <b>\$ 1,365,616.21</b> | <b>\$ 5,231,219.48</b> | <b>\$ 1,306,165.92</b> | <b>\$ 1,306,747.97</b> | <b>\$ 1,329,846.52</b> | <b>\$ 1,445,077.32</b> | <b>\$ 20,223,669.43</b> |

**FY24**

| <b>REVENUE BY FISCAL YEAR</b>        |                  |                        |                         |                        |                     |                        |                        |                        |                        |                        |                        |                        |                         |               |               |
|--------------------------------------|------------------|------------------------|-------------------------|------------------------|---------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|-------------------------|---------------|---------------|
| <b>Equalization \$ Remitted for:</b> | <b>Sep 23</b>    | <b>Oct 23</b>          | <b>Nov &amp; Dec 23</b> | <b>Jan 24</b>          | <b>Feb 24</b>       | <b>Mar 24</b>          | <b>Apr 24</b>          | <b>May 24</b>          | <b>Jun 24</b>          | <b>Jul 24</b>          | <b>Aug 24</b>          | <b>Sep 24</b>          | <b>Oct 24</b>           | <b>Nov 24</b> | <b>TOTALS</b> |
| <b>Month Received:</b>               | <b>Dec 23</b>    | <b>Jan 24</b>          | <b>Feb 24</b>           | <b>Mar 24</b>          | <b>Apr 24</b>       | <b>May 24</b>          | <b>Jun 24</b>          | <b>Jul 24</b>          | <b>Aug 24</b>          | <b>Sep 24</b>          | <b>Oct 24</b>          | <b>Nov 24</b>          |                         |               |               |
| State Disbursement                   |                  | \$ 1,166,094.82        | \$ 1,178,650.54         | \$ 2,195,473.71        |                     | \$ 1,307,137.14        | \$ 1,041,953.80        | \$ 1,217,316.64        | \$ 1,365,561.66        | \$ 1,157,731.43        | \$ 1,185,197.86        | \$ 1,159,349.63        | \$ 12,974,467.23        |               |               |
| State ESINet Pay Back                |                  |                        |                         |                        |                     |                        |                        |                        |                        |                        |                        |                        | \$ -                    |               |               |
| NG9-1-1 Withholding (1x)             |                  |                        |                         |                        |                     |                        |                        | \$ 2,361,360.11        |                        |                        |                        |                        | \$ 2,361,360.11         |               |               |
| Misc. Payments                       | \$ 709.50        | \$ 47.74               |                         |                        | \$ 73.04            |                        |                        |                        |                        | \$ 30,645.24           | \$ 3,120.00            |                        | \$ 34,595.52            |               |               |
| PRMS Reimbursement                   |                  |                        |                         |                        |                     |                        |                        |                        |                        |                        |                        |                        | \$ -                    |               |               |
| Grant Reimbursement                  |                  |                        |                         |                        |                     |                        |                        |                        |                        |                        |                        |                        | \$ -                    |               |               |
| Sale of Assets                       |                  | \$ 2,000.00            |                         |                        |                     |                        |                        | \$ 284,500.00          | \$ 2,500.00            |                        |                        |                        | \$ 289,000.00           |               |               |
| CAD Interface Reimbursement          | \$ 150.00        | \$ 829.00              |                         |                        |                     |                        |                        |                        | \$ 14,669.84           | \$ 8,084.92            |                        |                        | \$ 23,733.76            |               |               |
| FSA Optional Equip Reimbursement     |                  |                        |                         |                        |                     |                        |                        |                        |                        | \$ 3,640.00            | \$ 28,985.00           |                        | \$ 32,625.00            |               |               |
| DEDIRS Reimbursement                 |                  |                        |                         |                        | \$ 32,656.40        |                        |                        |                        |                        | \$ 9,114.05            |                        |                        | \$ 41,770.45            |               |               |
| <b>Total</b>                         | <b>\$ 859.50</b> | <b>\$ 1,168,971.56</b> | <b>\$ 1,178,650.54</b>  | <b>\$ 2,195,473.71</b> | <b>\$ 32,729.44</b> | <b>\$ 1,307,137.14</b> | <b>\$ 1,041,953.80</b> | <b>\$ 3,863,176.75</b> | <b>\$ 1,382,731.50</b> | <b>\$ 1,209,215.64</b> | <b>\$ 1,217,302.86</b> | <b>\$ 1,159,349.63</b> | <b>\$ 15,757,552.07</b> |               |               |

**FY23**

| <b>REVENUE BY FISCAL YEAR</b>        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                         |                |               |               |               |
|--------------------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|-------------------------|----------------|---------------|---------------|---------------|
| <b>Equalization \$ Remitted for:</b> | <b>Aug 22</b>          | <b>Sep 22</b>          | <b>Oct 22</b>          | <b>Nov 22</b>          | <b>Dec 22</b>          | <b>Jan 23</b>          | <b>Feb 23</b>          | <b>Mar 23</b>          | <b>Apr 23</b>          | <b>May 23</b>          | <b>Jun 23</b>          | <b>Jul 23</b>          | <b>Aug 23</b>           | <b>Sept 23</b> | <b>Oct 23</b> | <b>Nov 23</b> | <b>TOTALS</b> |
| <b>Month Received:</b>               | <b>Dec 22</b>          | <b>Jan 23</b>          | <b>Feb 23</b>          | <b>Mar 23</b>          | <b>Apr 23</b>          | <b>May 23</b>          | <b>Jun 23</b>          | <b>Jul 23</b>          | <b>Aug 23</b>          | <b>Sept 23</b>         | <b>Oct 23</b>          | <b>Nov 23</b>          |                         |                |               |               |               |
| State Disbursement                   | \$ 1,205,441.29        | \$ 1,164,779.92        | \$ 1,174,384.35        | \$ 1,179,289.89        | \$ 1,239,871.71        | \$ 1,160,437.01        | \$ 1,072,172.19        | \$ 1,285,081.08        | \$ 1,178,132.95        | \$ 1,233,355.83        | \$ 1,227,343.85        | \$ 2,367,619.76        | \$ 15,487,909.83        |                |               |               |               |
| State ESINet Pay Back                |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        | \$ -                    |                |               |               |               |
| NG9-1-1 Withholding (1x)             |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        | \$ 2,601,413.84        | \$ 2,601,413.84         |                |               |               |               |
| Misc. Payments                       |                        |                        |                        |                        |                        |                        |                        | \$ 28,485.24           |                        | \$ 2,400.00            |                        |                        | \$ 30,885.24            |                |               |               |               |
| PRMS Reimbursement                   |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        | \$ 623,289.00          | \$ 623,289.00           |                |               |               |               |
| Grant Reimbursement                  |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        | \$ -                    |                |               |               |               |
| Sale of Assets                       |                        |                        |                        |                        |                        | \$ 12,500.00           |                        |                        | \$ 2,500.00            | \$ 4,000.00            |                        |                        | \$ 19,000.00            |                |               |               |               |
| CAD Interface Reimbursement          |                        |                        |                        |                        |                        |                        | \$ 21,497.00           |                        | \$ 9,139.80            | \$ 3,145.20            | \$ 3,616.00            |                        | \$ 37,398.00            |                |               |               |               |
| FSA Optional Equip Reimbursement     |                        |                        | \$ 3,800.00            | \$ 10,970.00           |                        | \$ 21,500.00           |                        |                        |                        | \$ 575.00              |                        |                        | \$ 36,845.00            |                |               |               |               |
| DEDIRS Reimbursement                 |                        | \$ 9,827.28            |                        | \$ 17,000.00           |                        | \$ 19,150.18           |                        |                        |                        | \$ 32,810.58           |                        |                        | \$ 78,788.04            |                |               |               |               |
| <b>Total</b>                         | <b>\$ 1,205,441.29</b> | <b>\$ 1,174,607.20</b> | <b>\$ 1,178,184.35</b> | <b>\$ 1,207,259.89</b> | <b>\$ 1,239,871.71</b> | <b>\$ 1,213,587.19</b> | <b>\$ 1,072,172.19</b> | <b>\$ 1,313,566.32</b> | <b>\$ 1,202,129.95</b> | <b>\$ 1,248,895.63</b> | <b>\$ 1,263,874.63</b> | <b>\$ 5,595,938.60</b> | <b>\$ 18,915,528.95</b> |                |               |               |               |

FY22

| Equalization \$ Remitted for:<br>Month Received: | Aug & Sep 21           | Oct & Nov 21         | Dec 21                 | Jan 22                 | Feb 22                 | Mar 22                 | Apr 22                 | May 22                 | Jun 22             | Jul 22                 | Aug 22                 | Sept 22         | Oct 22                  | Nov 22 | TOTALS           |
|--|------------------------|----------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|--------------------|------------------------|------------------------|-----------------|-------------------------|--------|------------------|
| Dec 21   | Jan 22                 | Feb 22               | Mar 22                 | Apr 22                 | May 22                 | Jun 22                 | Jul 22                 |                        |                    |                        |                        |                 |                         |        |                  |
| State Disbursement                               | \$ 2,280,806.33        |                      | \$ 2,295,660.24        | \$ 1,236,187.16        | \$ 1,175,917.91        | \$ 1,087,494.93        | \$ 1,254,382.66        | \$ 1,167,246.40        |                    |                        |                        | \$ 1,214,648.99 | \$ 2,576,608.15         |        | \$ 14,288,952.77 |
| State ESI Net Pay Back                           |                        |                      |                        |                        |                        |                        |                        |                        |                    |                        |                        |                 |                         |        | \$ -             |
| NG9-1-1 Withholding (1x)                         |                        |                      |                        |                        |                        |                        |                        | \$ 2,348,343.23        |                    |                        |                        |                 |                         |        | \$ 2,348,343.23  |
| Misc. Payments                                   | \$ 525.00              | \$ 2,120.00          | \$ 24.15               |                        | \$ 4,610.00            | \$ 985.00              | \$ 25,838.40           | \$ 28,485.24           | \$ 1,783.40        | \$ 2,400.00            | \$ 9,571.00            |                 |                         |        | \$ 76,342.19     |
| PRMS Reimbursement                               |                        |                      |                        |                        |                        | \$ 59,837.43           |                        |                        |                    |                        |                        |                 |                         |        | \$ -             |
| Grant Reimbursement                              |                        | \$ 281,223.34        |                        |                        |                        |                        |                        |                        |                    |                        |                        |                 |                         |        | \$ 341,060.77    |
| Sale of Assets                                   |                        |                      |                        |                        |                        |                        |                        |                        |                    |                        |                        | \$ 2,500.00     |                         |        | \$ 2,500.00      |
| CAD Interfaces                                   |                        |                      |                        |                        |                        |                        |                        |                        |                    |                        |                        |                 |                         |        |                  |
| FSA Optional Equip                               |                        |                      |                        |                        |                        |                        |                        |                        |                    |                        |                        |                 |                         |        |                  |
| DEDIRS Reimbursement                             |                        |                      |                        |                        |                        |                        |                        |                        |                    |                        |                        |                 |                         |        | \$ -             |
| <b>Total</b>                                     | <b>\$ 2,281,331.33</b> | <b>\$ 283,343.34</b> | <b>\$ 2,295,684.39</b> | <b>\$ 1,236,187.16</b> | <b>\$ 1,180,527.91</b> | <b>\$ 1,148,317.36</b> | <b>\$ 3,628,564.29</b> | <b>\$ 1,195,731.64</b> | <b>\$ 1,783.40</b> | <b>\$ 1,217,048.99</b> | <b>\$ 2,588,679.15</b> | <b>\$ -</b>     | <b>\$ 17,057,198.96</b> |        |                  |

FY21

| Equalization \$ Remitted for:<br>Month Received: | Aug 20                 | Sep 20                 | Oct & Nov 20           | Dec 20                 | Jan 21                 | Feb 21                 | Mar 21                 | Apr 21                 | May 21                 | Jun 21              | Jul 21                 |                        |                         |  |        |  |
|--|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|---------------------|------------------------|------------------------|-------------------------|--|--------|--|
| Dec 20   | Jan 21                 | Feb 21                 | Mar 21                 | Apr 21                 | May 21                 | Jun 21                 | Jul 21                 | Aug 21                 | Sept 21                | Oct 21              | Nov 21                 |                        |                         |  | TOTALS |  |
| State Disbursement                               | \$ 1,151,538.31        | \$ 1,144,938.67        | \$ 2,283,010.59        | \$ 1,189,281.74        | \$ 1,175,626.22        | \$ 1,114,241.24        | \$ 1,333,912.53        | \$ 1,166,022.22        | \$ 1,154,554.99        | \$ 1,178,282.73     | \$ 1,213,170.06        | \$ 14,104,579.30       |                         |  |        |  |
| Misc. Payments                                   |                        | \$ 27,273.00           | \$ 17.95               |                        | \$ 8,145.00            | \$ 15,257.00           | \$ 6,090.44            | \$ 500.00              | \$ 8,108.89            | \$ 32,062.24        |                        | \$ 124,495.66          | \$ 221,950.18           |  |        |  |
| NetRMS Reimbursement                             |                        |                        |                        |                        |                        |                        |                        |                        |                        |                     |                        |                        |                         |  | \$ -   |  |
| PRMS Reimbursement                               |                        |                        |                        |                        |                        |                        |                        |                        |                        |                     |                        |                        |                         |  | \$ -   |  |
| <b>Total</b>                                     | <b>\$ 1,151,538.31</b> | <b>\$ 1,172,211.67</b> | <b>\$ 2,283,028.54</b> | <b>\$ 1,189,281.74</b> | <b>\$ 1,183,771.22</b> | <b>\$ 1,129,498.24</b> | <b>\$ 1,340,002.97</b> | <b>\$ 1,166,522.22</b> | <b>\$ 1,162,663.88</b> | <b>\$ 32,062.24</b> | <b>\$ 1,178,282.73</b> | <b>\$ 1,337,665.72</b> | <b>\$ 14,326,529.48</b> |  |        |  |

FY20

| Equalization \$ Remitted for:<br>Month Received: | Aug & Sep 2019         | Oct 2019             | Nov 2019               | Dec 2019               | Jan 2020               | Feb 2020               | Mar 2020               | Apr 2020               | May 2020               | Jun & Jul 2020         |                        |                     |                         |  |               |  |
|--|------------------------|----------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|---------------------|-------------------------|--|---------------|--|
| Dec 19   | Jan 20                 | Feb 20               | Mar 20                 | Apr 20                 | May 20                 | Jun 20                 | Jul 20                 | Aug 20                 | Sept 20                | Oct 20                 | Nov 20                 |                     |                         |  | TOTALS        |  |
| State Disbursement                               | \$ 2,351,177.66        |                      | \$ 1,303,891.19        | \$ 1,282,359.45        | \$ 1,271,244.04        | \$ 1,237,988.13        | \$ 1,173,880.52        | \$ 1,280,265.88        | \$ 1,213,090.68        | \$ 1,224,007.79        | \$ 2,553,777.37        |                     | \$ 14,891,682.71        |  |               |  |
| Misc. Payments                                   | \$ 21,380.00           | \$ 237,970.24        | \$ 11.05               | \$ 80.60               | \$ 14,223.00           | \$ 89,726.00           | \$ 5,383.17            | \$ 53,669.00           | \$ 119,305.24          | \$ 20,758.16           | \$ 817.30              | \$ 49,641.50        | \$ 612,965.26           |  |               |  |
| NetRMS Reimbursement                             |                        |                      |                        |                        | \$ 4,518.67            | \$ 89,044.28           | \$ 8,151.31            | \$ 2,480.83            | \$ 2,746.64            | \$ 20,023.89           |                        |                     |                         |  | \$ 126,965.62 |  |
| PRMS Reimbursement                               |                        |                      |                        |                        |                        |                        |                        |                        |                        |                        |                        |                     |                         |  | \$ -          |  |
| <b>Total</b>                                     | <b>\$ 2,372,557.66</b> | <b>\$ 237,970.24</b> | <b>\$ 1,303,902.24</b> | <b>\$ 1,282,440.05</b> | <b>\$ 1,289,985.71</b> | <b>\$ 1,416,758.41</b> | <b>\$ 1,187,415.00</b> | <b>\$ 1,336,415.71</b> | <b>\$ 1,335,142.56</b> | <b>\$ 1,264,789.84</b> | <b>\$ 2,554,594.67</b> | <b>\$ 49,641.50</b> | <b>\$ 15,631,613.59</b> |  |               |  |

FY19

| Equalization \$ Remitted for:<br>Month Received: | Sep 2018               | Oct 2018               | Nov 2018               | Dec 2018               | Jan 2019               | Feb 2019               | Mar 2019               | Apr 2019               | May 2019               | Jun 2019               | Jul 2019               | Aug 2019               | Sept 2019               | Oct 2019        | Nov 2019 | TOTALS |
|--|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|-------------------------|-----------------|----------|--------|
| Dec 18   | Jan 19                 | Feb 19                 | Mar 19                 | Apr 19                 | May 19                 | Jun 19                 | Jul 19                 | Aug 19                 | Sept 19                | Oct 19                 | Nov 19                 |                        |                         |                 |          |        |
| State Disbursement                               | \$ 1,162,776.33        | \$ 1,228,103.25        | \$ 1,158,413.81        | \$ 1,237,539.40        | \$ 1,176,781.81        | \$ 1,124,652.57        | \$ 1,265,128.93        | \$ 1,168,117.80        | \$ 1,203,652.90        | \$ 1,170,171.21        | \$ 1,212,817.56        | \$ -                   | \$ 13,108,155.57        |                 |          |        |
| Misc. Payments                                   | \$ 920.78              |                        |                        |                        | \$ 129.25              | \$ 3,512.48            |                        |                        |                        |                        |                        |                        | \$ 4,562.51             |                 |          |        |
| NetRMS Reimbursement                             |                        |                        |                        |                        | \$ 8,957.15            | \$ 86,655.47           |                        |                        |                        |                        |                        |                        | \$ 95,612.62            |                 |          |        |
| PRMS Reimbursement                               |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        |                        | \$ 1,642,301.51         | \$ 1,642,301.51 |          |        |
| <b>Total</b>                                     | <b>\$ 1,163,697.11</b> | <b>\$ 1,228,103.25</b> | <b>\$ 1,158,413.81</b> | <b>\$ 1,237,539.40</b> | <b>\$ 1,185,868.21</b> | <b>\$ 1,214,820.52</b> | <b>\$ 1,265,128.93</b> | <b>\$ 1,168,117.80</b> | <b>\$ 1,203,652.90</b> | <b>\$ 1,170,171.21</b> | <b>\$ 1,212,817.56</b> | <b>\$ 1,642,301.51</b> | <b>\$ 14,850,632.21</b> |                 |          |        |

FY18

| Equalization \$ Remitted for:<br>Month Received: | Aug 2017             | Sep 2017             | Oct 2017             | Nov 2017             | Dec 2017             | Jan & Feb 2018         | Mar 2018               | Apr 2018               | May 2018               | Jun 2018               | Jul 2018               | Aug 2018               | Sept 2018               | Oct 2018 | Nov 2018 | TOTALS |
|--|----------------------|----------------------|----------------------|----------------------|----------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|-------------------------|----------|----------|--------|
| Dec 17   | Jan 18               | Feb 18               | Mar 18               | Apr 18               | May 18               | Jun 18                 | Jul 18                 | Aug 18                 | Sept 17                | Oct 17                 | Nov 17                 |                        |                         |          |          |        |
| State Disbursement                               | \$ 557,280.60        | \$ 599,817.55        | \$ 566,629.95        | \$ 618,246.90        | \$ 614,108.20        | \$ 2,325,870.09        | \$ 1,337,153.75        | \$ 1,203,123.36        | \$ 1,215,516.34        | \$ 1,202,131.11        | \$ 1,188,947.34        | \$ 1,258,080.66        | \$ 12,686,905.85        |          |          |        |
| Misc. Payments                                   |                      |                      |                      |                      |                      |                        |                        |                        |                        |                        |                        |                        | \$ -                    |          |          |        |
| <b>Total</b>                                     | <b>\$ 557,280.60</b> | <b>\$ 599,817.55</b> | <b>\$ 566,629.95</b> | <b>\$ 618,246.90</b> | <b>\$ 614,108.20</b> | <b>\$ 2,325,870.09</b> | <b>\$ 1,337,153.75</b> | <b>\$ 1,203,123.36</b> | <b>\$ 1,215,516.34</b> | <b>\$ 1,202,131.11</b> | <b>\$ 1,188,947.34</b> | <b>\$ 1,258,080.66</b> | <b>\$ 12,686,905.85</b> |          |          |        |

FY17

| Equalization \$ Remitted for:<br>Month Received: | Jul & Aug 2016         | Sep 2016             | Oct 2016             | Nov 2016             | Dec 2016             | Jan 2017             | Feb 2017             | Mar 2017             | Apr 2017             | May 2017             | Jun 2017             | Jul 2017             | Sept 2017              | Oct 2017 | Nov 2017      | TOTALS |
|--|------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|------------------------|----------|---------------|--------|
| Dec 16   | Jan 17                 | Feb 17               | Mar 17               | Apr 17               | May 17               | Jun 17               | Jul 17               | Aug 7                |                      |                      |                      |                      |                        |          |               |        |
| State Disbursement                               | \$ 1,137,670.96        | \$ 626,455.30        | \$ 599,721.32        | \$ 594,666.10        | \$ 722,868.38        | \$ 680,994.05        | \$ 649,029.93        | \$ 810,751.53        | \$ 695,361.11        | \$ 749,256.32        | \$ 833,344.09        | \$ 557,280.60        | \$ 8,657,399.69        |          |               |        |
| Pre-Paid Back Pay                                |                        |                      |                      | \$ 118,567.00        |                      |                      |                      |                      |                      |                      |                      |                      |                        |          | \$ 118,567.00 |        |
| Wireless Carrier xfer                            |                        |                      |                      | \$ 255,594.00        |                      |                      |                      |                      |                      |                      |                      |                      |                        |          |               |        |
| Misc. Payments                                   |                        |                      |                      | \$ 20.00             | \$ 40.00             |                      |                      | \$ 28,485.24         |                      |                      |                      |                      |                        |          | \$ 28,545.24  |        |
| <b>Total</b>                                     | <b>\$ 1,137,670.96</b> | <b>\$ 626,455.30</b> | <b>\$ 599,721.32</b> | <b>\$ 968,847.10</b> | <b>\$ 722,908.38</b> | <b>\$ 680,994.05</b> | <b>\$ 649,029.93</b> | <b>\$ 839,236.77</b> | <b>\$ 695,361.11</b> | <b>\$ 749,256.32</b> | <b>\$ 833,344.09</b> | <b>\$ 557,280.60</b> | <b>\$ 8,604,511.93</b> |          |               |        |

FY16

| Equalization \$ Remitted for:<br>Month Received: | Dec 15 | Jan 16 | Feb 16 | Mar 16 | Apr 16 | May 16 | Jan & Feb 2016 | Mar 2016 | Apr 2016 | May 2016 | Jun 2016 | Jul 2016 | Sept |
|--|--------|--------|--------|--------|--------|--------|----------------|----------|----------|----------|----------|----------|------|
|--|--------|--------|--------|--------|--------|--------|----------------|----------|----------|----------|----------|----------|------|

**EQUALIZATION SURCHARGE HISTORY (CALENDAR YEAR)**

| Month of                 | JAN                  | FEB                  | MAR                  | APR                  | MAY                  | JUN                  | JUL                  | AUG                  | SEP                 | OCT                 | NOV                  | DEC                 | TOTAL                 |
|--------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|---------------------|---------------------|----------------------|---------------------|-----------------------|
| <b>Total</b>             | <b>10,743,848.18</b> | <b>10,179,351.03</b> | <b>14,020,193.55</b> | <b>10,959,114.16</b> | <b>11,381,072.73</b> | <b>11,308,343.60</b> | <b>14,655,757.84</b> | <b>10,507,299.57</b> | <b>9,171,714.74</b> | <b>9,482,034.45</b> | <b>11,931,880.47</b> | <b>9,980,399.85</b> | <b>134,321,010.17</b> |
| 2016                     | \$ 580,655.87        | \$ 542,517.55        | \$ 743,171.81        | \$ 674,131.18        | \$ 725,522.32        | \$ 712,956.19        | \$ 517,623.85        | \$ 620,047.11        | \$ 626,455.30       | \$ 599,721.32       | \$ 594,666.10        | \$ 722,868.38       | \$ 7,660,336.98       |
| PrePaid Back pay         |                      |                      |                      |                      | \$ 118,567.00        |                      |                      |                      |                     |                     |                      |                     | \$ 118,567.00         |
| Wireless Carrier xfer    |                      |                      |                      |                      | \$ 255,594.00        |                      |                      |                      |                     |                     |                      |                     | \$ 255,594.00         |
| 2017                     | \$ 680,994.05        | \$ 649,029.93        | \$ 810,751.53        | \$ 695,361.11        | \$ 749,256.32        | \$ 833,344.09        | \$ 557,280.60        | \$ 599,817.55        | \$ 566,629.95       | \$ 618,246.90       | \$ 614,108.20        | \$ 754,806.21       | \$ 8,129,626.44       |
| 2018                     | \$ 1,152,691.96      | \$ 1,173,178.13      | \$ 1,337,153.75      | \$ 1,203,123.36      | \$ 1,215,516.34      | \$ 1,202,131.11      | \$ 1,188,947.34      | \$ 1,258,080.66      | \$ 1,162,776.33     | \$ 1,228,103.25     | \$ 1,158,413.81      | \$ 1,237,539.40     | \$ 14,517,655.44      |
| 2019                     | \$ 1,176,781.81      | \$ 1,124,652.57      | \$ 1,265,128.93      | \$ 1,168,117.80      | \$ 1,203,652.90      | \$ 1,170,171.21      | \$ 1,212,817.56      | \$ 1,191,630.05      | \$ 1,159,547.61     | \$ 1,303,891.19     | \$ 1,282,359.45      | \$ 1,271,244.04     | \$ 14,529,995.12      |
| 2020                     | \$ 1,237,988.13      | \$ 1,173,880.52      | \$ 1,280,265.88      | \$ 1,213,090.68      | \$ 1,224,007.79      | \$ 1,287,371.61      | \$ 1,266,405.76      | \$ 1,151,538.31      | \$ 1,144,938.67     | \$ 1,139,491.71     | \$ 1,143,518.88      | \$ 1,189,281.74     | \$ 14,451,779.68      |
| 2021                     | \$ 1,175,626.22      | \$ 1,114,241.24      | \$ 1,333,912.53      | \$ 1,166,022.22      | \$ 1,154,554.99      | \$ 1,178,282.73      | \$ 1,213,170.06      | \$ 1,149,140.27      | \$ 1,131,666.06     | \$ 1,191,512.63     | \$ 1,104,147.61      | \$ 1,236,187.16     | \$ 14,148,463.72      |
| 2022                     | \$ 1,175,917.91      | \$ 1,087,494.93      | \$ 1,254,382.66      | \$ 1,167,246.40      | \$ 1,214,648.99      | \$ 1,383,485.38      | \$ 1,193,122.77      | \$ 1,205,441.29      | \$ 1,164,779.92     | \$ 1,174,384.35     | \$ 1,179,289.89      | \$ 1,239,871.71     | \$ 14,440,066.20      |
| NG9-1-1 Withholding (1x) |                      |                      | \$ 2,348,343.23      |                      |                      |                      |                      |                      |                     |                     |                      |                     | \$ 2,348,343.23       |
| 2023                     | \$ 1,160,437.01      | \$ 1,072,172.19      | \$ 1,285,081.08      | \$ 1,178,132.95      | \$ 1,233,355.83      | \$ 1,227,343.85      | \$ 1,228,664.45      | \$ 1,138,955.31      | \$ 1,166,094.82     | \$ 1,178,650.54     | \$ 1,179,811.84      | \$ 1,207,278.35     | \$ 14,255,978.22      |
| NG9-1-1 Withholding (1x) |                      |                      |                      |                      |                      |                      |                      |                      |                     |                     |                      |                     | \$ 2,601,413.84       |
| 2024                     | \$ 1,307,137.14      | \$ 1,041,953.80      | \$ 1,217,316.64      | \$ 1,365,561.66      | \$ 1,157,731.43      | \$ 1,185,197.86      | \$ 1,159,349.63      | \$ 1,055,850.16      | \$ 1,048,826.08     | \$ 1,048,032.56     | \$ 1,074,150.85      | \$ 1,121,322.86     | \$ 13,782,430.67      |
| NG9-1-1 Withholding (1x) |                      |                      |                      |                      |                      |                      | \$ 2,361,360.11      |                      |                     |                     |                      |                     | \$ 2,361,360.11       |
| 2025                     | \$ 1,095,618.08      | \$ 1,200,230.17      | \$ 1,144,685.51      | \$ 1,128,326.80      | \$ 1,128,664.82      | \$ 1,128,059.57      | \$ 1,142,701.44      | \$ 1,136,798.86      | \$ -                | \$ -                | \$ -                 | \$ -                | \$ 9,105,085.25       |
| NG9-1-1 Withholding (1x) |                      |                      |                      |                      |                      |                      | \$ 1,614,314.27      |                      |                     |                     |                      |                     | \$ 1,614,314.27       |
| 2026                     | \$ -                 | \$ -                 | \$ -                 | \$ -                 | \$ -                 | \$ -                 | \$ -                 | \$ -                 | \$ -                | \$ -                | \$ -                 | \$ -                | \$ -                  |
| NG9-1-1 Withholding (1x) |                      |                      |                      |                      |                      |                      |                      |                      |                     |                     |                      |                     | \$ -                  |

Page 3 of 4

## ETSB Interest Earnings

| <b>FY2026</b>                    | <b>Dec 25</b> | <b>Jan 26</b> | <b>Feb 26</b> | <b>Mar 26</b> | <b>Apr 26</b> | <b>May 26</b> | <b>Jun 26</b> | <b>Jul 26</b> | <b>Aug 26</b> | <b>Sep 26</b> | <b>Oct 26</b> | <b>Nov 26</b> | <b>TOTALS</b> |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Bond Fund - Great Lakes Advisors | 122,926.92    |               |               |               |               |               |               |               |               |               |               |               | 122,926.92    |
| Money Market - Wheaton BT        | 25,410.67     |               |               |               |               |               |               |               |               |               |               |               | 25,410.67     |
| Operating Acct - Wheaton BT      |               |               |               |               |               |               |               |               |               |               |               |               | -             |
|                                  | 148,337.59    | -             | -             | -             | -             | -             | -             | -             | -             | -             | -             | -             | 148,337.59    |
| less PRMS interest - Wheaton BT  | (14,875.84)   |               |               |               |               |               |               |               |               |               |               |               | (14,875.84)   |
| ETSB Interest restated (1)       | 133,461.75    | -             | -             | -             | -             | -             | -             | -             | -             | -             | -             | -             | 133,461.75    |

| <b>FY2025</b>                       | <b>Dec 24</b> | <b>Jan 25</b> | <b>Feb 25</b> | <b>Mar 25</b> | <b>Apr 25</b> | <b>May 25</b> | <b>Jun 25</b> | <b>Jul 25</b> | <b>Aug 25</b> | <b>Sep 25</b> | <b>Oct 25</b> | <b>Nov 25</b> | <b>TOTALS</b>      |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------------|
| Bond Fund - Great Lakes Advisors    | 134,180.33    | 118,176.91    | 119,231.28    | 128,019.73    | 123,297.70    | 120,044.47    | 125,209.65    | 120,969.21    | 127,224.15    | 125,823.45    | 125,353.29    | 115,791.25    | 1,483,321.42       |
| Money Market - Wheaton BT           | 42,870.51     | 39,042.39     | 40,075.40     | 48,852.74     | 51,575.79     | 53,033.60     | 48,908.79     | 59,083.58     | 60,362.24     | 62,798.17     | 61,585.46     | 38,579.98     | 606,768.65         |
| Operating Acct - Wheaton BT         |               | 26,533.45     |               |               |               |               |               |               |               |               |               |               | (484.12) 26,049.33 |
|                                     | 177,050.84    | 183,752.75    | 159,306.68    | 176,872.47    | 174,873.49    | 173,078.07    | 174,118.44    | 180,052.79    | 187,586.39    | 188,621.62    | 186,938.75    | 153,887.11    | 2,116,139.40       |
| less PRMS interest - Wheaton BT (2) | (11,436.08)   | (8,437.83)    | (7,985.98)    | (8,764.28)    | (8,558.10)    | (10,451.07)   | (8,732.40)    | (9,807.17)    | (9,747.27)    | (10,538.47)   | (14,828.04)   | (8,117.95)    | (117,404.64)       |
| ETSB Interest restated              | 165,614.76    | 175,314.92    | 151,320.70    | 168,108.19    | 166,315.39    | 162,627.00    | 165,386.04    | 170,245.62    | 177,839.12    | 178,083.15    | 172,110.71    | 145,769.16    | 1,998,734.76       |

(1) - Interest is only allocated to PRMS on an annual basis but presented here as monthly in order to not overstate ETSB earnings



## Discussion

421 N. COUNTY FARM  
ROAD  
WHEATON, IL 60187  
[www.dupagecounty.gov](http://www.dupagecounty.gov)

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**File #:** 26-0203

**Agenda Date:** 1/14/2026

**Agenda #:** 10.B.1.

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**EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY**  
**FY26 EXPENDITURE VS. BUDGET**

| COMP | AU   | Account    | Description                     | ANNUAL        |               | ACTUAL          |                 | YEAR TO DATE    |              | REMAINING |  | % YTD EXPENDED |
|------|------|------------|---------------------------------|---------------|---------------|-----------------|-----------------|-----------------|--------------|-----------|--|----------------|
|      |      |            |                                 | APPROPRIATION | BUDGET        | EXPENDED        | ENCUMBERED      | AVAILABLE       |              |           |  |                |
| 4000 | 5820 | 50000-0000 | REGULAR SALARIES                | \$ 1,141,253  | \$ 1,141,253  | \$ 51,446       | \$ -            | \$ 1,089,806.58 |              |           |  | 5%             |
| 4000 | 5820 | 50050-0000 | TEMPORARY SALARIES/ON CALL      | \$ 10,404     | \$ 10,404     | \$ 662          | \$ -            | \$ 9,741.76     |              |           |  | 6%             |
| 4000 | 5820 | 50080-0000 | SALARY & WAGE ADJUSTMENT        | \$ -          | \$ -          | \$ -            | \$ -            | \$ -            |              |           |  | -              |
| 4000 | 5820 | 51000-0000 | BENEFIT PAYMENTS                | \$ 14,210     | \$ 14,210     | \$ -            | \$ -            | \$ -            |              |           |  | 0%             |
| 4000 | 5820 | 51010-0000 | EMPLOYER SHARE I.M.R.F.         | \$ 110,017    | \$ 110,017    | \$ 4,209.61     | \$ -            | \$ -            |              |           |  | 4%             |
| 4000 | 5820 | 51030-0000 | EMPLOYER SHARE SOCIAL SECURITY  | \$ 87,306     | \$ 87,306     | \$ 3,067.84     | \$ -            | \$ -            |              |           |  | 4%             |
| 4000 | 5820 | 51040-0000 | EMPLOYEE MED & HOSP INSURANCE   | \$ 304,565    | \$ 304,565    | \$ 8,779.53     | \$ -            | \$ -            |              |           |  | 3%             |
| 4000 | 5820 | 52000-0000 | FURN/MACH/EQUIP SMALL VALUE     | \$ 39,000     | \$ 39,000     | \$ -            | \$ -            | \$ -            |              |           |  | 0%             |
| 4000 | 5820 | 52100-0000 | I.T. EQUIPMENT-SMALL VALUE      | \$ 77,500     | \$ 77,500     | \$ 140.02       | \$ 1,961.22     | \$ 75,398.76    |              |           |  | 0%             |
| 4000 | 5820 | 52200-0000 | OPERATING SUPPLIES & MATERIALS  | \$ 2,000      | \$ 2,000      | \$ 39.89        | \$ 160.11       | \$ 1,800.00     |              |           |  | 2%             |
| 4000 | 5820 | 52210-0000 | FOOD AND BEVERAGE               | \$ 750        | \$ 750        | \$ -            | \$ -            | \$ 750.00       |              |           |  | 0%             |
| 4000 | 5820 | 52250-0000 | AUTO/MACHINERY EQUIPMENT/PARTS  | \$ 475,000    | \$ 475,000    | \$ -            | \$ -            | \$ 75,000.00    |              |           |  | 0%             |
| 4000 | 5820 | 52260-0000 | FUEL & LUBRICANTS               | \$ 1,000      | \$ 1,000      | \$ -            | \$ -            | \$ 1,000.00     |              |           |  | 0%             |
| 4000 | 5820 | 52270-0000 | MAINTENANCE SUPPLIES            | \$ 1,000      | \$ 1,000      | \$ -            | \$ -            | \$ 1,000.00     |              |           |  | 0%             |
| 4000 | 5820 | 52280-0000 | CLEANING SUPPLIES               | \$ 1,500      | \$ 1,500      | \$ -            | \$ 100.00       | \$ 1,400.00     |              |           |  | 0%             |
| 4000 | 5820 | 53000-0000 | AUDITING & ACCOUNTING SERVICES  | \$ 164,600    | \$ 164,600    | \$ -            | \$ 33,600.00    | \$ 131,000.00   |              |           |  | 0%             |
| 4000 | 5820 | 53020-0000 | I.T. SERVICES                   | \$ 349,054    | \$ 349,054    | \$ -            | \$ 349,054.00   | \$ -            |              |           |  | 0%             |
| 4000 | 5820 | 53030-0000 | LEGAL SERVICES                  | \$ 60,000     | \$ 60,000     | \$ -            | \$ -            | \$ 60,000.00    |              |           |  | 0%             |
| 4000 | 5820 | 53040-0000 | INTERPRETER SERVICES            | \$ 36,000     | \$ 36,000     | \$ -            | \$ 10,200.00    | \$ 25,800.00    |              |           |  | 0%             |
| 4000 | 5820 | 53090-0000 | TECHNICAL/PROFESSIONAL SERVICES | \$ 207,329    | \$ 207,329    | \$ -            | \$ 134,328.75   | \$ 73,000.25    |              |           |  | 0%             |
| 4000 | 5820 | 53130-0000 | PUBLIC LIABILITY INSURANCE      | \$ 158,617    | \$ 158,617    | \$ -            | \$ -            | \$ 158,617.38   |              |           |  | 0%             |
| 4000 | 5820 | 53200-0000 | NATURAL GAS                     | \$ 1,000      | \$ 1,000      | \$ -            | \$ -            | \$ 1,000.00     |              |           |  | 0%             |
| 4000 | 5820 | 53210-0000 | ELECTRICITY                     | \$ 20,000     | \$ 20,000     | \$ -            | \$ 20,000.00    | \$ -            |              |           |  | 0%             |
| 4000 | 5820 | 53220-0000 | WATER & SEWER                   | \$ 500        | \$ 500        | \$ -            | \$ -            | \$ 500.00       |              |           |  | 0%             |
| 4000 | 5820 | 53250-0000 | WIRED COMMUNICATION SERVICES    | \$ 1,032,035  | \$ 1,032,035  | \$ 43,512.05    | \$ 751,924.43   | \$ 236,598.39   |              |           |  | 4%             |
| 4000 | 5820 | 53260-0000 | WIRELESS COMMUNICATION SVC      | \$ 1,636,652  | \$ 1,636,652  | \$ 138,869.00   | \$ 1,485,183.00 | \$ 12,600.00    |              |           |  | 8%             |
| 4000 | 5820 | 53300-0000 | REPAIR & MTCE FACILITIES        | \$ 75,000     | \$ 75,000     | \$ -            | \$ -            | \$ 75,000.00    |              |           |  | 0%             |
| 4000 | 5820 | 53310-0000 | REPAIR MAINT INFRASTRUCTURE     | \$ 50,000     | \$ 50,000     | \$ -            | \$ -            | \$ 50,000.00    |              |           |  | 0%             |
| 4000 | 5820 | 53370-0000 | REPAIR & MTCE OTHER EQUIPMENT   | \$ 684,482    | \$ 684,482    | \$ -            | \$ 593,603.96   | \$ 90,877.74    |              |           |  | 0%             |
| 4000 | 5820 | 53400-0000 | RENTAL OF OFFICE SPACE          | \$ 20,580     | \$ 20,580     | \$ 228.09       | \$ -            | \$ 20,351.91    |              |           |  | 1%             |
| 4000 | 5820 | 53500-0000 | MILEAGE EXPENSE                 | \$ 2,000      | \$ 2,000      | \$ -            | \$ -            | \$ 2,000.00     |              |           |  | 0%             |
| 4000 | 5820 | 53510-0000 | TRAVEL EXPENSE                  | \$ 30,000     | \$ 30,000     | \$ -            | \$ -            | \$ 30,000.00    |              |           |  | 0%             |
| 4000 | 5820 | 53600-0000 | DUES & MEMBERSHIPS              | \$ 1,544      | \$ 1,544      | \$ 152.00       | \$ -            | \$ 1,391.55     |              |           |  | 10%            |
| 4000 | 5820 | 53610-0000 | INSTRUCTION & SCHOOLING         | \$ 60,000     | \$ 60,000     | \$ -            | \$ -            | \$ 60,000.00    |              |           |  | 0%             |
| 4000 | 5820 | 53800-0000 | PRINTING                        | \$ 10,000     | \$ 10,000     | \$ -            | \$ -            | \$ 10,000.00    |              |           |  | 0%             |
| 4000 | 5820 | 53800-0001 | COPIER USAGE                    | \$ 6,000      | \$ 6,000      | \$ 326.17       | \$ -            | \$ 5,673.83     |              |           |  | 5%             |
| 4000 | 5820 | 53801-0000 | ADVERTISING                     | \$ 3,000      | \$ 3,000      | \$ -            | \$ -            | \$ 3,000.00     |              |           |  | 0%             |
| 4000 | 5820 | 53803-0000 | MISCELLANEOUS MEETING EXPENSE   | \$ 1,500      | \$ 1,500      | \$ -            | \$ -            | \$ 1,500.00     |              |           |  | 0%             |
| 4000 | 5820 | 53804-0000 | POSTAGE & POSTAL CHARGES        | \$ 3,000      | \$ 3,000      | \$ -            | \$ -            | \$ 3,000.00     |              |           |  | 0%             |
| 4000 | 5820 | 53805-0000 | OTHER TRANSPORTATION CHARGES    | \$ 1,000      | \$ 1,000      | \$ -            | \$ -            | \$ 1,000.00     |              |           |  | 0%             |
| 4000 | 5820 | 53806-0000 | SOFTWARE LICENSES               | \$ 2,788,266  | \$ 2,788,266  | \$ 200,934.16   | \$ 2,281,203.97 | \$ 306,127.54   |              |           |  | 7%             |
| 4000 | 5820 | 53807-0000 | SOFTWARE MAINT AGREEMENTS       | \$ 1,097,583  | \$ 1,097,583  | \$ 305,271.19   | \$ 203,318.29   | \$ 588,993.93   |              |           |  | 28%            |
| 4000 | 5820 | 53810-0000 | CUSTODIAL SERVICES              | \$ 55,000     | \$ 55,000     | \$ 20,000.00    | \$ 22,000.00    | \$ 13,000.00    |              |           |  | 36%            |
| 4000 | 5820 | 53830-0000 | OTHER CONTRACTUAL EXPENSES      | \$ 2,691,709  | \$ 2,691,709  | \$ -            | \$ 330,323.00   | \$ 2,361,385.60 |              |           |  | 0%             |
| 4000 | 5820 | 54100-0000 | IT EQUIPMENT                    | \$ -          | \$ -          | \$ -            | \$ -            | \$ -            |              |           |  | -              |
| 4000 | 5820 | 54100-0700 | IT EQUIPMENT - CAPITAL LEASE    | \$ 13,000     | \$ 13,000     | \$ 946.08       | \$ -            | \$ 12,053.92    |              |           |  | 7%             |
| 4000 | 5820 | 54107-0000 | SOFTWARE                        | \$ 197,880    | \$ 197,880    | \$ -            | \$ 132,352.00   | \$ 65,528.00    |              |           |  | 0%             |
| 4000 | 5820 | 54110-0000 | EQUIPMENT AND MACHINERY         | \$ 222,060    | \$ 6,873,460  | \$ 6,651,399.47 | \$ -            | \$ 222,060.53   |              |           |  | 97%            |
|      |      | Total      |                                 | \$ 13,944,894 | \$ 20,596,294 |                 |                 | \$ 6,424,313    | \$ 6,741,998 |           |  | 0%             |

**EXPENDITURES FOR PERIOD: January 14, 2026** \$ 710,418.65 Internal Transfer:

| COMP | AU   | Account    | Description  | ANNUAL        |               | ACTUAL            |            | YEAR TO DATE     |  | REMAINING |  | % YTD EXPENDED |
|------|------|------------|--|---------------|---------------|-------------------|------------|------------------|--|-----------|--|----------------|
|      |      |            |  | APPROPRIATION | BUDGET        | TRANSFERRED       | ENCUMBERED | BALANCE          |  |           |  |                |
| 4000 | 5820 | 53828-0000 | CONTINGENCIES (xfers to Personnel/Contracts/Commodities) | \$ 300,000.00 | \$ 300,000.00 | \$ -              |            | \$ 300,000.00    |  |           |  | 0%             |
| 4000 | 5820 | 54199-0000 | CAPITAL CONTINGENCY (xfers to Capital)                   | \$ 34,754,072 | \$ 34,754,072 | \$ (6,651,400.00) |            | \$ 28,102,672.00 |  |           |  | -19%           |