



Altec Industries, Inc.

May 8, 2025

Roula Eikosidekas
DuPage County Division of Transportation
104 N County Farm Road
Wheaton, IL 60187

Dear Roula:

Altec is proud to provide products and services that help crews work SAFER & SMARTER. Altec is committed to bringing you the services and products you need as your sole source provider for Altec OEM parts and accessories. There are no other retailers or dealers currently authorized to distribute ALTEC OEM parts, therefore purchasing Altec parts from another source will void the warranty supported by Altec Industries, Inc. This includes the responsibility for liability should an injury accident occur, due to failure of said Altec part(s).

While other companies may service Altec equipment, only Altec can provide Altec factory-trained service technicians who have access to Altec's proprietary manufacturing and service knowledge and can provide Altec's service warranty.

The labor rate for the Altec Service Center in Chicago is currently \$175 per hour, and the Mobile Service Technician labor and travel rate is \$184 per hour.

For additional assistance with Parts, Tools, & Accessories, Shop Service, or Mobile Service/Technical Support, please call 1-877-GO ALTEC.

Sincerely,


Signature on file

6976C51101CD429...
Marcus W. Tyrrell
Service Agreement Consultant
5202 East 36 Hwy.
St. Joseph, MO 64507