



**DUPAGE
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**Workforce
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Memo

Date: July 13, 2026
To: Economic Development Committee
From: Nicolas J. Webb, Business Services Representative, DuPage Workforce Development Division
RE: Incumbent Worker Training Application – Reliable Information Technology

Founded in 2011, Reliable Information Technology (RIT Company) is a full-service Information Technology support provider that services Chicagoland businesses of all sizes. RIT Company provides managed IT services, cybersecurity, compliance support, cloud services, backup and disaster recovery, Microsoft 365 management, network monitoring, help desk support, and technology consulting for small and mid-sized businesses. Services include proactive IT management, endpoint security, phishing protection, employee security training, compliance assistance, server and network support, and business continuity solutions.

Training will improve the company's ability to deliver advanced cybersecurity, network management, and IT support services to clients more efficiently and effectively. By increasing employee technical skills and industry certifications, the company expects improved productivity, faster issue resolution, stronger cybersecurity service offerings, and enhanced client satisfaction.

Notes:

- * Reliable Information Technology — 4 Employees
- * Located in Addison, Illinois
- * Number of Incumbent Workers to be Trained: 2
- * Total Amount Approved: \$17,155.00