

June 19, 2025



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Viji Ramaswamy  
Application Services Manager  
Information Technology Department  
DuPage County  
421 N County Farm Road  
Wheaton, IL 60187  
[Viji.Ramaswamy@Dupagecounty.gov](mailto:Viji.Ramaswamy@Dupagecounty.gov)

**Re: 2026 Enterprise Assessment & Tax SaaS Renewal**

## RENEWAL NOTICE

Dear Mr. Ramaswamy:

The County's current Enterprise Assessment & Tax Software as a Service (SaaS) Agreement runs through December 31, 2025. The agreement provides that additional SaaS Periods shall begin (renew) at the end of each previous Period and end one year later unless (i) either party gives written notice of non-renewal to the other party at least 30 days prior to the expiration of the then current Period or any renewal thereof; or (ii) the Agreement is terminated according to the terms of this Agreement.

This Letter shall serve as notice of Tyler's intent to renew the SaaS and to notify the County of the SaaS fee for the services for the Period of Agreement from January 1, 2026 to December 31, 2026.

Below is a breakdown of those services and this term's corresponding fees:

### Support Services:

Enterprise Assessment & Tax SaaS	\$941,365.00
Tyler Identity Workforce Advance	\$18,665.00
Tyler Cashiering	<u>\$73,740.00</u>
Total:	\$1,033,770.00

The total fee for the above services provided under this Agreement is **ONE MILLION THIRTY-THREE THOUSAND SEVEN HUNDRED SEVENTY DOLLARS (\$1,033,770.00)**. Tyler will invoice the County in one (1) installment on or about December 1, 2025. Any additional services requested by the County will be charged at our then-current Time and Materials rates.

Both parties agree that the Terms & Conditions of the original contract's Articles of Agreement and Scope of Services remain in full force and effect for the term of this renewal.

Tyler will notify the County at least sixty (60) days prior to this renewal's expiration of any changes to the fees for the SaaS Services for the following renewal period. The County shall notify Tyler at least thirty (30) days prior to the expiration of this renewal should the County choose not to renew this agreement for the 2027 period.

Tyler appreciates our current business relationship and we again thank you for your continued confidence in our ability to provide professional services to DuPage County. If you have any questions, please contact me at 1-800-800-2581, ext. 1924, or via email at [gus.tenhundfeld@tylertech.com](mailto:gus.tenhundfeld@tylertech.com).

Sincerely,  
**Signature on File**

Gus Tenhundfeld  
Inside Sales Manager

