

Emergency Telephone System Board  
Of DuPage County  
Policy and Procedures



**Appendix G: Network Systems Access Request Form**

**TO:** Emergency Telephone System Board 9-1-1 System Manager  
**FROM:** Hanover Park Police Department  
**SUBJECT:** Interface Request Form

**Type of Interface (select one)**

<input checked="" type="checkbox"/> <b>Real Time Interface</b>
The current CAD system utilizes <i>Edge Frontier (Xalt Interface)</i> , which is designed to handle these types of interfaces. <i>Edge Frontier (Xalt Interface)</i> allows the applications to receive information without impacting the security and performance of the 9-1-1 System. An <i>Edge Frontier (Xalt Interface)</i> interface would be developed and maintained by Hexagon for all non-9-1-1 interfaces at the cost of the requesting agency.
<input type="checkbox"/> <b>Other 9-1-1 System Component</b>
This will require development and maintenance by a vendor for all non-ETSB 9-1-1 interfaces at the cost of the requesting agency. Requestor should list the type of interface needed (real time, API etc).
<input type="checkbox"/> <b>Asynchronous Interface</b>
For this type of interface, a secondary archive server will be utilized to provide the data requested. This data provided is not real time.

With the submission of this form, I confirm that I reviewed and understand the DuPage ETSB Information Technology and Network Security Policy, Policy No: 911-013, [the "Policy"]. I understand that an MOU will be required and there may be fees and costs involved for any interface that is not 9-1-1 related.

\_\_\_\_\_  
Signature  
Police Chief Andrew Johnson  
\_\_\_\_\_  
Print Name of Agency Head

3/17/26  
\_\_\_\_\_  
Date:

Please include a short description or attach a copy to this request for the following:

- **Technical Requirements:** (will also be reviewed by Tech Focus Group)

See attached memorandum.

- **Desired Project Implementation Schedule:** (include/attach a go-live goal or schedule)

See attached slides depicting planned project schedule. Consider Month 1 as February 2026. CAD integration is planned for Phase 2, with go-live date goal being Fall 2026 (likely September).

- **Vendor Service Level Agreement (SLA)** (It is important that ETSB know the hours of work)

See attached Axon Statement of Work (SOW) and Attachment D- Fusus Qualifier Summary

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Agency:	Hanover Park Police Department
Agency Contact:	Sergeant Ted Crawford
Email:	t
Cellphone:	{
IT Administrator:	IT Director Jed Gerstein
Cellphone:	{
Email:	j
Vendor Name:	Axon
Contact:	Hunter MacFarlane
Cellphone:	
Email:	hmacfarlane@axon.com
Interface:	Axon/ Fusus

## Internal Review

### Recommendation:

Yes = Support of Request

No = Oppose Supporting the Request. (a No Recommendation will provide a brief summary of the opposition to the ETS Board submitted via the 9-1-1 System Coordinator)

Yes    No

 

### Tech Focus Group Recommendation

Technical Requirements received

Project Implementation Schedule received

Vendor SLA received

 

### 9-1-1 System Manager

MOU executed

 

ETS Board Approved: \_\_\_\_\_ Chair's Initials: \_\_\_\_\_

Date