



VILLAGE OF LOMBARD POLICE DEPARTMENT



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ETSB Policy Advisory Committee
Agenda Item 26-1519

Regarding Agenda Item #26-1519: Letter of Support for Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) STARCOM21 Network

I am writing on behalf of the Lombard Police Department in support of Professional Security Consultant's (Yorktown Mall Security) request for access to the DEDIRS STARCOM21 radio system.

Professional Security Consultant's provides security services for Yorktown Mall, the largest commercial and public gathering location within our jurisdiction. The mall attracts a significant number of visitors daily and regularly hosts events that generate substantial public attendance. Due to the size of the property and the volume of incidents requiring public safety response, the security staff serves as a critical partner in maintaining public safety and supporting emergency response operations. The mall property itself generates the vast majority of calls for the police patrol beat it lies within.

The security personnel assigned to this facility are routinely dispatched to incidents originating through 911 calls and often serve as the first on-scene responders until police, fire, or emergency medical personnel arrive. For at least the past 40 years, the Police Department has provided and programmed a single portable radio at our cost for use by authorized security personnel, allowing direct communication with public safety dispatchers and responding officers. In the past five years alone, this radio has been used by Yorktown Security personnel to respond to and/or be contacted via this radio approximately 800 incidents in the past five (5) years. Some of these incidents have been large scale incidents during which radio communication with security staff has been absolutely crucial. It is important to highlight that this single radio is solely used for communications between security personnel, Ducomm, and responding officers.

Continued access to the DEDIRS STARCOM21 system will ensure continued enhanced situational awareness and promote the timely exchange of critical information during emergencies and other incidents requiring coordinated response. This capability contributes directly to public safety by reducing communication delays and ensuring that security personnel can effectively relay information to responding agencies.

The Lombard Police Department considers Professional Security Consultants to be a trusted public safety partner. Their access to the DEDIRS STARCOM21 system is operationally justified and serves a legitimate public safety purpose. We therefore fully support their request for continued authorization to utilize the system in accordance with all applicable policies, procedures, and user agreements established by DEDIRS and participating agencies.

Should you require any additional information regarding this request, please feel free to contact me. Thank you in advance.

Respectfully,

Chief Joseph Grage