

RapidSOS works with over 5,700 emergency communications centers in multiple countries, managing over 175 million emergencies annually with data from over 540 million devices (smartphones, vehicle telematics, etc.). Together with public safety and our partners certified as RapidSOS Ready, we're protecting lives and empowering safer, smarter communities for all.

RapidSOS is the only provider capable of delivering these integrations, data, and functionalities as a single unified solution for the Communicator capabilities. RapidSOS UNITE is a proprietary platform, and RapidSOS is the only supplier of the configuration of UNITE required by DuPage County ETSB. Given the unique mission-critical nature of emergency communications, no alternative vendor can match these capabilities. These include, but are not limited to:

Exclusive Data Access: RapidSOS delivers data from over 540 million devices and has exclusive partnerships with 150+ data providers. These partnerships support use cases such as Crash Detection (16 partners), Personal Safety (26 partners), and School Safety (21 partners). Examples of these data partners include Amazon, Uber, Grubhub, SiriusXM, Agero, GMR, Raptor Technologies, Arlo, Farmer's Insurance, Chick-fil-A, Cambridge Mobile Telematics, MedicAlert, Citizen, Emergency Health Association, and SimpliSafe. This dataset is not available with any other vendor. RapidSOS has delivered 46,080,459 data payloads from this exclusive dataset to DuPage County PSAPs since June 2, 2021 when RapidSOS use started in DuPage County.

Exclusive Data Sharing: RapidSOS is used by 97% of ECCs nationwide for data sharing and interoperability. ECCs in the Chicago metro area can send voice, text, and video communications within the Communicator module to other ECCs inside or outside the Chicago metro area via the RapidSOS platform. No other vendor can provide this scope of data sharing.

Exclusive GIS Integration: Exclusive integration between the RapidSOS Communicator module and the RapidSOS GIS module. This integration enables real-time GIS data updates within the Communicator module for more accurate call audio language transcription and translation.

Exclusive Integration with lamResponding and eDispatches: RapidSOS maintains exclusive direct integrations with lamResponding and eDispatches, wholly-owned subsidiaries of RapidSOS across 16,000 agencies nationwide and used by more than 750,000 field responders.

“Text to Voice” Feature: The RapidSOS Communicator module “Text to Voice” feature translates the Telecommunicator’s text to the caller’s native language, which enables a 911 professional to type in English and have the system automatically translate and speak to the caller in their native language. Currently RapidSOS has 34 languages available, which is more than any other active solution on the market. Like all features, it will be available on RapidSOS UNITE platform powered by Harmony (AI)

Exclusive Set of School Safety Data Partnerships: RapidSOS has sixteen (16) ECC-focused school safety partnerships, the most of any vendor. School safety partners include, but are not limited to: Aegix AIM, Alertus, Centegix, Galaxy Next Generation, Micro Technologies, Pikmykid, Raptor Technologies, SaferWatch, and Singlewire. RapidSOS UNITE offers Alyssa's Law compliant notification from multiple silent panic providers into one unified ecosystem and pairs it with other school safety data such as mapping and weapons detection where enabled.

Integrated with over two hundred technologies to provide critical emergency data to 911 and first responders in an emergency, RapidSOS is the only public safety solution built specifically for the ECC telecommunicator. Enhancing and customizing the RapidSOS intelligent safety platform with the premium Communicator module provides DuPage County ECCs with a one-of-a-kind application.

As evidenced above, RapidSOS has the broadest set of exclusive and unique data, integrations, functionality and partnerships, within a single intelligent safety data platform. The UNITE platform drives efficiency for DuPage County ECCs by consolidating multiple capability sets into a single screen, and connecting field responders.
