

August 29, 2025

DuPage County
Sarah Godzicki
421 N County Farm Rd
Wheaton, IL 60187-3978

Dear Sarah,

As a valued Sympro client, we would like to thank you for your business. At Sympro, we take great pride in our products and continue to make improvements to both our software and our customer service/technical support. We are committed to providing the highest quality of service and support to our clients.

To assist you in your budget planning, the DuPage County Annual Support and Maintenance rate for the annual period beginning December 1, 2025 will be 29,452.28 for the Investment and Hosting module(s). If you require additional information, please feel free to contact our office at 510-655-0900.

At your convenience, also review the enclosed contact form and advise us of any information we should update. Return to emphasys-billing@emphasys-software.com or call us at 231-344-3165. Please send any necessary Purchase Orders directly to the email above.

Sincerely,

Muhammad Zeeshan

Senior Staff Accountant | Emphasys Computer Solutions | TDM | LSS

1200 SW 145th Avenue, Suite 310, Pembroke Pines, FL 33027

(305) 503-6600 Ext: 3004

MZeeshan@emphasys-software.com

emphasys-billing@emphasys-software.com

Customer Information Update

Please advise any missing information and /or any Update

Account Code: DUPA

Account Name: DuPage County

Update to? _____

Address: 421 N County Farm Rd Wheaton IL 60187-3978

Update to? _____

Main Contact: Sarah Godzicki

Update to? _____

Main Phone: (630) 407-5037 Ext. 0000

Update to? _____

Main eMail: Sarah.Godzicki@dupageco.org

PLEASE add if none shown – all invoices are now delivered via e-mail.

Update to? _____