



Firm Qualifications

General Qualifications

Hexordia is a specialized digital forensics firm focused in digital forensic services, training, research and reselling of digital forensics software. Hexordia has 22 employees with offices in Bridgeport, NY and McLean, VA with Tax ID Number 84-3744865. As an authorized reseller for Magnet Forensics, we provide the SAO with all Magnet Forensics products and services at a discounted price. Hexordia provides Magnet Forensics products and service contracts to a variety of clients including federal, state, and local governments providing initial sale and renewals on 100s of Magnet Forensic software licenses each year and have standing contracts with federal agencies including the US Department of Justice and US Department of War.

Depth and Breadth of Knowledge

Our firm is not only a reseller of digital forensics tools including Magnet Forensics and a service provider in digital forensics, but also a digital forensics training organization teaching law enforcement throughout federal, state, local, and foreign government agencies. Hexordia's team understands the complexity of digital forensics because we also perform digital forensics acquisition, analysis and provide expert witness testimony in support of government agencies. We work with District Attorney/Prosecutor offices in multiple states providing complex digital forensic analysis and testimony. So we not only are an authorized reseller of Magnet Forensics products, but have extensive experience in handling complex extractions from smartphones, computers, and cloud services. Our founder served as the Director of Forensics at Magnet Forensics for 5 years and has continued that relationship as a reseller for Magnet and multiple other support contracts to Magnet over the last 4+ years.

Market Differentiators

Unlike other resellers, Hexordia understands the needs of the organization as providers of digital forensics services and training to other federal, state, and local governments. Additionally, Hexordia is both a Service Disabled Veteran Owned Small Business and a Women Owned Small Business.

References

References are provided on a separate page in the county's requested format

Key Qualifications

Hexordia provides a top notch team to support the County. Our team includes not only Hexordia’s Director of Client Relations, Jenn Torrasi and our Founder, Jessica Hyde. Jessica Hyde was the Director of Forensics at Magnet Forensics for 5 years before starting Hexordia, possessing the necessary relationships and background to support the product. Jenn Torrasi has been supporting Hexordia’s contracts with Magnet Forensics since 2021. We are proud to support multiple reseller contracts that include Magnet Forensics tools, training, and professional services. In addition the team at Hexordia uses Magnet Forensics products in our digital forensic case work.

Hexordia Engagement Team

Hexordia has assembled a high-caliber engagement team specifically structured to support the DuPage County State’s Attorney’s Office in the implementation and optimization of Magnet Forensics solutions. Our team brings a unique "insider" perspective, having previously led forensic initiatives at Magnet Forensics itself, ensuring the County receives expert-level guidance on unified platform ingestion and automated workflows.

Background, Credentials, and Areas of Expertise

The following key personnel are assigned to the DuPage County account to ensure successful deployment and ongoing technical support. Jenn Torrasi will provide direct contract and procurement support while Jessica Hyde serves as the technical point of contact.

Name	Position/Title	Industry Experience	Areas of Expertise
Jessica Hyde	Founder / Technical Lead	15+ years	Former Director of Forensics at Magnet Forensics (5 years); expert in digital forensic media analysis, cloud-based collaborative review, and advanced extraction methodologies for iOS and mobile devices.



<p>Jenn Torrissi</p>	<p>Director of Client Relations</p>	<p>4+ Years</p>	<p>Specialist in managing reseller contracts specifically for Magnet Forensics Products and Solutions; expert in license management and procurement handling scores of Magnet Forensics reseller contracts including a 5-year contract with a ceiling of \$49 Million in Magnet Forensics products.</p>
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Project Understanding

Hexordia is highly interested in this engagement as it allows us to leverage our deep-rooted partnership with **Magnet Forensics** to provide DuPage County with elite-level tools at a **discounted, competitive rate**. We understand that the State’s Attorney’s Office (SAO) requires a robust, web-based solution to manage digital data—relevant in 90% of criminal cases—without the prohibitive costs or complexities of managing multiple vendor relationships. Our approach focuses on efficient delivery, technical implementation, and maximizing the County’s return on investment through value-added pricing.

Strategic Approach to Service Delivery

As a reseller, Hexordia acts as the bridge between the County’s operational requirements and Magnet Forensics’ technical capabilities.

- **Competitive Procurement:** We utilize our partner status to offer the County discounted pricing, ensuring the SAO receives the lowest possible cost for the required software and services.
- **Unified Toolset:** We will provide the Magnet platform to serve as the single web-based system for ingesting and analyzing data from all sources, including **Cellebrite UFDR** and **Magnet portable reports**.



- **Cloud-First Efficiency:** Magnet Forensics' delivery focuses on a **Cloud-only** implementation to eliminate the need for on-premises server maintenance and to reduce the potential for media degradation associated with physical storage.
- **Discovery Streamlining:** We will facilitate the configuration of secure, role-based access for defense counsel, enabling the SAO to fulfill discovery obligations via web interface rather than manual file transfers.

Ongoing Management for Services

Hexordia provides a single point of contact for all contractual and technical matters, streamlining the management of the Magnet Forensics ecosystem.

- **License Management:** Proactive tracking of software renewals to ensure no interruption in service during the contract term.
- **Technical Assistance:** Direct coordination with Magnet Forensics for high-level technical updates, maintenance, and system reliability.
- **Professional Guidance:** Assistance with on-site configuration and deployment across multiple County agencies.

Performance Metric Guarantees

We commit to the following metrics to ensure the success of this project:

- **Pricing Stability:** All proposed prices remain firm for at least **120 calendar days** from the proposal due date.
- **Delivery Timeliness:** Software provisioning and implementation support will begin within **15 days** of the Notice of Intent to Award.
- **Training Availability:** Provision of all required documentation and training programs to ensure user proficiency.

Problem Escalation and Notification Procedures

Hexordia utilizes a tiered escalation process to ensure issues are resolved promptly:

1. **Initial Contact:** The County notifies the Hexordia **Client Relations Director** (Jenn Torrisi) of the issue via email.
2. **Tier 1 (Reseller Level):** Hexordia team performs immediate troubleshooting of configuration or licensing issues.
3. **Tier 2 (Vendor Escalation):** For software-specific bugs, Hexordia or County employees coordinate directly with **Magnet Forensics** engineering for prioritized resolution.