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September 18, 2024

County of DuPage
Attn: Sarah Godzicki
421 North County Farm Road
Wheaton, IL 60187

Acct # 171

Dear Sarah:

Infor has received your request for a justification to single source the support and maintenance of the Infor-owned software products that you have licensed from Infor.

Infor is the copyright owner for these software products, and as such, Infor is the only vendor that has the unrestricted ability to access and modify such Infor-owned software products in order to provide bug fixes, updates and upgrades to you as part of support and maintenance.

Please don't hesitate to contact Shawwna Wagner, the Sr. Subscription Manager for your account, at +1 470-481-5238 or shawwna.wagner@infor.com if you have additional questions on this matter.

Sincerely,

Signature on File

Edward Foley

Manager, Infor Subscription Services

18 September 2024 | 11:39:29 EDT