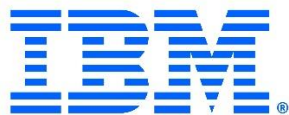




International Business Machines Corporation
1177 S Belt Line Rd, Coppel, TX 75019



October 21, 2024

Shanita Thompson
IT Operations Manager
DuPage County Information Technology
421 N. County Farm Road
Wheaton, IL 60187

Dear Shanita,

This letter confirms IBM's ICA program software (Monthly Licensing Charge or MLC software) may only be purchased directly from IBM. This includes the z/OS operating system and subsystem software CICS and COBOL.

If you have any questions, please contact me.

Sincerely,

Signature on File

Amy Shaw
IBM z Specialist, MLC Software
IBM Corporation
214-385-0178
amy.shaw@ibm.com