



## Decision Memo

### Procurement Services Division

This form is required for all Professional Service Contracts over \$25,000 and as otherwise required by the Procurement Review Checklist.

Date: Mar 27, 2024

MinuteTraq (IQM2) ID #: \_\_\_\_\_

Department Requisition #: 924015

Requesting Department: ETSB	Department Contact: Eve Kraus
Contact Email: etsb911@dupagecounty.gov	Contact Phone: 630-550-7743
Vendor Name: AT&T, Inc.	Vendor #: 10008

**Action Requested** - Identify the action to be taken and the total cost; for instance, approval of new contract, renew contract, increase contract, etc.

Request for approval of Purchase Order 924015 to AT&T, Inc. for a three year pricing agreement to continue Session Initiated Protocol (SIP) services in the Addison Consolidated Dispatch Center (ACDC) and DU-COMM PSAPs. Total amount of contract \$345,000.00.

**Summary Explanation/Background** - Provide an executive summary of the action. Explain why it is necessary and what is to be accomplished.

This is an extension of the current Admin, 10 digit, phone network. The PSAPs use this service to receive and place 10 digit dial calls.

With the transition to NG911, 911 authorities will replace the circuit-switched architecture of legacy 911 networks with IP-based technologies and applications, which provide new capabilities and improved interoperability and system resilience.

#### Strategic Impact

Customer Service

Select one of the six strategic imperatives in the County's Strategic Plan this action will most impact and provide a brief explanation.

To achieve the transition to NG911, 911 authorities must implement IP-based technologies and applications that will provide all of the same functions as the legacy E911 system as well as new capabilities. In addition to handling 911 calls, NG911 networks can receive text, data, and video communications from any communications device via IP-based networks.

**Source Selection/Vetting Information** - Describe method used to select source.

This is a continuation of SIP utility services and the addition of redundant circuits in the PSAPs.

**Recommendations/Alternatives** - Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request.

1. Approve Purchase Order 924015 and allow a new pricing agreement for this utility at a substantial savings.
2. Deny Purchase Order 924015 and the calls will bill off contract.

**Fiscal Impact/Cost Summary** - Include projected cost for each fiscal year, approved budget amount and account number, source of funds, and any future funding requirements along with any narrative.

This is a budgeted expense for FY24-27 in 4000-5820-53250: Telecommunications Wireline in the amount of \$115,000.00 per year.