DU PAGE COUNTY

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB - Emergency Telephone System Board

Regular Meeting Agenda

Wednesday, August 12, 2026 | **9:00 AM** | **Room 3500B**

Join Zoom Meeting

https://us02web.zoom.us/j/81928685714?pwd=QX6As0iRd5MTZbaEWx6qdpRWoSbXoX.1

Meeting ID: 819 2868 5714

Passcode: 211079

1 CALL TO ORDER

2. ROLL CALL

3. PUBLIC COMMENT

4. CHAIR'S REMARKS - CHAIR SCHWARZE

4.A. **26-2122**
Treasurer's Report

5. MEMBERS' REMARKS

6. EXECUTIVE SESSION

6.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)

6.A.1. March 10, 2021; October 9, 2024; June 14, 2025; July 9, 2025; August 13, 2025; February 11, 2026 and March 11, 2026.

6.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C) (1)

6.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS 120/2 (C) (8)

6.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)

7. MATTERS REFERRED FROM EXECUTIVE SESSION

8. CONSENT AGENDA

8.A. Monthly Staff Report

8.A.1. **26-2036**
Monthly Report for August 12 Regular Meeting

8.B. Minutes Approval Policy Advisory Committee

8.B.1. **26-2022**
ETSB PAC Minutes - Regular Meeting - Monday, July 6, 2026

8.C. Minutes Approval ETS Board

8.C.1. **26-2037**
ETSB Minutes - Regular Meeting - Wednesday, July 8, 2026

9. FINANCE AND REVENUE

9.A. Reports

9.A.1. **26-2024**
ETSB Revenue Report for August 12 Regular Meeting for Fund 5820/Equalization

9.A.2. **26-2025**
FY26 Equalization Surcharge Revenue Distribution by Formula for August 12 Regular Meeting

9.A.3. **26-2026**
Treasurer's History Report for August 12 Regular Meeting

9.A.4. **26-2027**
Payment of Claims History Report for August 12 Regular Meeting

9.A.5. **26-2028**
FY26 Expenditure vs Budget Report

9.A.6. **26-2029**
Capital Management Plan Report

9.A.7. **26-2030**
Capital Management Report CIP Calculation Data through June 2026

9.A.8. **26-2031**
Capital Management Plan 10 Yr Forecast

9.A.9. **26-2033**
Cash Projection Report

9.B. Budget

9.B.1. **26-2034**
FY27 Budget discussion

9.B.2. **26-2160**
Additional DEDIR System Radios

9.B.3. **26-2035**

Goal Setting Discussion

10. VOTE REQUIRED BY ETS BOARD

10.A. Payment of Claims

10.A.1. **26-2040**

Amendment to the Payment of Claims from the July 8, 2026 ETS Board meeting, to record check #1231745 as voided.

10.A.2. **26-2038**

Payment of Claims for August 12, 2026 for FY26 - Total for 4000-5820 (Equalization): $416,719.73.

10.B. Change Orders

10.B.1. **26-2043**

ETS-R-0003G-17 - Amendment to Resolution ETS-R-0003-17, to AT&T, Inc. to extend the CAMA trunks length of service by one (1) year and adjust the expiration date in the County Finance software, for no change in contract total amount of $81,057.15.

10.C. Purchase Resolutions

10.C.1. **ETS-R-0067-26**

Recommendation for the approval of a contract purchase order to PURVIS Systems Incorporated, PO 926029, for a three (3) year renewal of maintenance of the Fire Station Alerting (FSA) equipment, for the period of October 10, 2026 through October 9, 2029, for a contract total amount of $723,180.

10.C.2. **ETS-R-0068-26**

Recommendation for the approval of a contract purchase order to WWT Inc. dba VOIP Networks for phone equipment and implementation of the administrative telephone systems for the ETSB offices, for a contract total not to exceed $5,759.66; Governmental Joint Purchasing Act, 30 ILS 525/2 (Mitel Sourcewell contract #120122-MBS)

10.D. Budget Transfers

10.D.1. **ETS-R-0064-26**

Transfer of funds for FY26 from 4000-5820-54199 (Capital Contingencies) to 4000-5820-54100 (Capital IT Equipment) in the amount of $1,563,881, for the mobile radio replacement project.

10.D.2. **ETS-R-0065-26**

Transfer of funds for FY26 from 4000-5820-54199 (Capital Contingencies) to 4000-5820-54110 (Equipment & Machinery) and 4000-5820-54107 (Capital Software) in the amount of $1,167,645, for the fourth of six (4/6) annual financing payments on the Motorola PO 922031/6149-1.

10.E. Resolutions

10.E.1. **ETS-R-0066-26**

Resolution approving the execution of a Memorandum of Understanding between the Emergency Telephone System Board of DuPage County and the Village of Addison on behalf of the Addison Consolidated Dispatch Center (ACDC) for an interface and connection to the 9-1-1 System for an AI Automated Quality Assurance software per DuPage ETSB Policy 911-013.1: 9-1-1 System Interface Access and Fees.

10.E.2. **ETS-R-0069-26**

Resolution declaring equipment, inventory, and/or property on Attachment A, purchased by the Emergency Telephone System Board of DuPage County, as surplus equipment.

11. DEDIR SYSTEM UPDATE

12. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

13. OLD BUSINESS

14. NEW BUSINESS

15. ADJOURNMENT

15.A. Next Meeting: Wednesday, September 9, 2026 at 9:00am in 3-500B

Presentation

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
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File #: 26-2122 **Agenda Date:** 8/12/2026 **Agenda #:** 4.A.

DuPage County Treasurer

Portfolio Review ETSB Investments

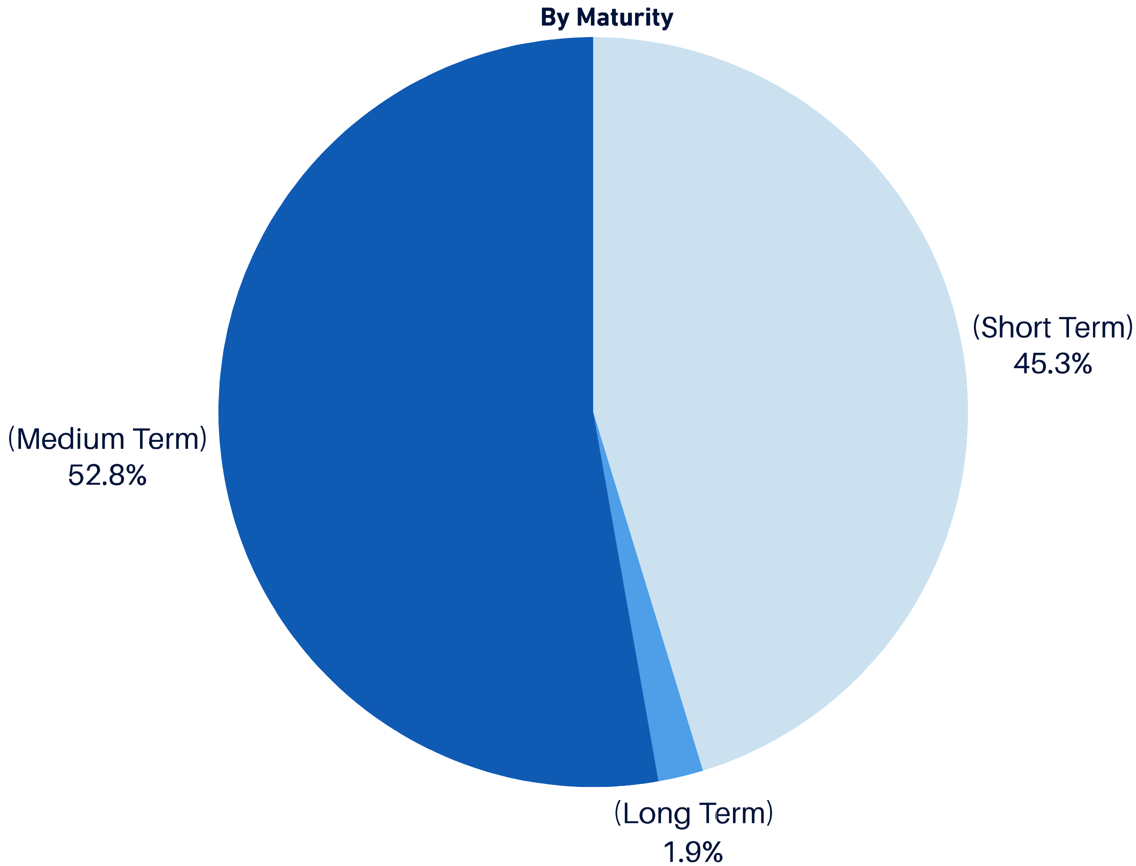
8/12/2026

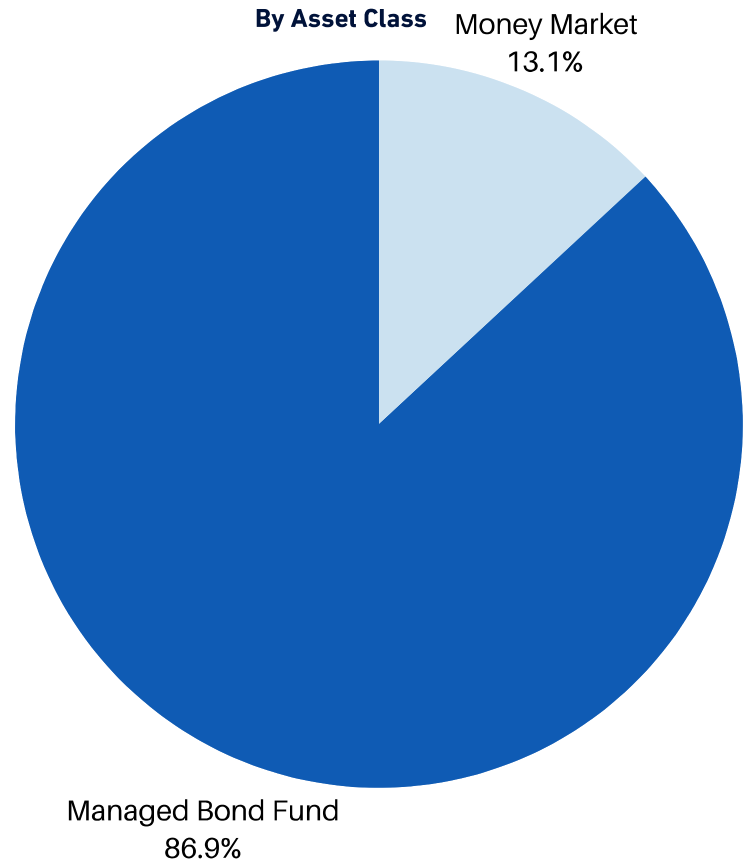
Agenda

- Review ETSB investment portfolio
- Discussion of asset classes and maturities
- Interest earnings investment projections

$ 38.8 MM's in Interest Earning Investments

Diverse portfolio addresing liquidity needs, safety & market conditions





***102% Collateral on all investments**

Money Market Account

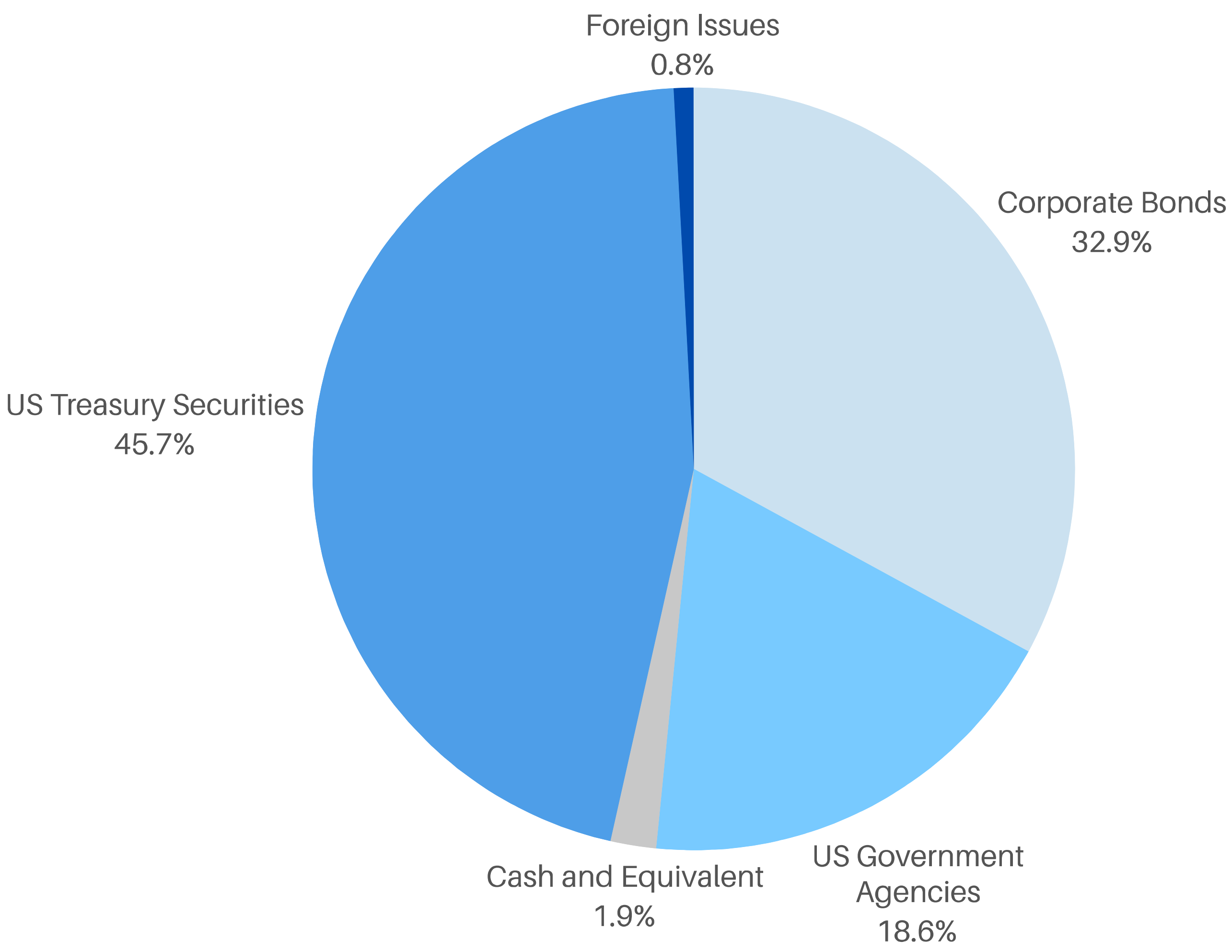
June 30th	2023	2024	2025	2026
Balance (in $MMs)	7.2	12.5	13.3	5.1
Month-end yield	5.3%	5.47%	4.22%	4.20%

Managed Bond Funds - Great Lakes Advisors

- Longer maturities, limited by Illinois investment statutes, investments determined by fund manager
- Achieve higher returns due to longer maturities and varied assets

June 30th	2023	2024	2025	2026
Balance (in $MMs)	36.0	33.5	35.1	33.7
Monthly Realized Return	4.00%	4.51%	3.67%	3.42%

Managed Bond Funds



Managed Bond Funds

- *Upcoming maturities*
- *Regular maturities of bonds support ETSB Projects*

Maturing Bonds July 2026 - June 2028 (in $MM's)

Q3-2026	Q4-2026	Q1-2027	Q2-2027	Q3-2027	Q4-2027	Q1-2028	Q2-2028
1.6	1.4	3.6	2.4	1.2	1.4	2.3	2.7

Interest Earnings Projections

Interest for FY2027 is projected to be $1.36MM

2026/2027 Investment Earning Forecast
DuPage County - ETSB

Company 4000

ETSB	**2021**	**2022**	**2023**	**2024**	**2025**	**2026**			**2027**
	Actual	Actual	Actual	Actual	Actual	Actual	Forecast		Forecast
Investment	Full Year	Full Year	Full Year	Full Year	Full Year	Dec-May	Jun-Nov	Full Year	Full Year
Excess bal interest- WBT			-	6,870	26,049	-	-	18,718	15,000
Money Market (All ETSB funds)	18,781	162,046	364,250	645,420	606,769	114,937	100,792	215,729	190,739
Great Lakes Advisors	161,664	236,955	1,508,426	1,488,267	1,483,321	673,424	620,579	1,294,002	1,162,331
Total	180,445	399,001	1,872,676	2,140,557	2,116,139	788,361	721,371	1,528,450	1,368,069
Total excluding PRMS			1,802,641	2,042,694	1,998,735	750,862	721,371	1,490,952	NA
Invested Balances (Avg.)									
Money Market (All ETSB funds)		16,880,302	7,405,726	12,646,432	13,265,503	5,359,675	4,786,380	5,073,028	4,924,001
Great Lakes Advisors		23,473,523	36,034,319	33,454,304	35,119,804	33,711,821	33,736,100	33,723,960	34,577,388

ETSB Other Action Item

421 N. COUNTY FARM
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File #: 26-2036 **Agenda Date:** 8/12/2026 **Agenda #:** 8.A.1.

Submitted for your consideration is the DuPage ETSB monthly report for activity July 1 through July 31. This report highlights the activities of the DuPage ETSB by ETSB and PSAP staff, work groups, committees, and consultants.

Congratulations on a Job Well Done!

Baby Delivery! On 05/23/2026 at 0613hrs, **Telecommunicator Kyle Ficarrotta** received a 911 call a male caller reported his wife was undergoing a home delivery complicated by shoulder dystocia, a high- acuity medical emergency. Quickly confirming the address per policy, **TC Ficarrotta** generated a CAD in just 18 seconds and begin EMD. The Glenside Fire Department and Glendale Heights Police were dispatched immediately. While providing EMD, **TC Ficarrotta** remained calm and confident even as the caller reported the baby had been delivered.

When **TC Ficarrotta** learned the baby was not breathing and a midwife was on scene, he appropriately attempted to coordinate care. Despite being unable to speak with the midwife directly, **TC Ficarrotta** diligently directed the father to verify the baby's status. **TC Ficarrotta** continued to provide essential instructions until the baby began breathing and crying, and maintained critical post-delivery care for both the mother and child until paramedics arrived.

Your professionalism and composure during this high-stakes situation were outstanding. Compliments on a job well done!

Life Save CPR while handling a Channel - On the evening of May 29th at 2106 hours, **TC Patricia Godlewski** answered a transferred 911 call from 120 Lakewood Circle regarding an unknown EMS medical emergency. Upon answering, **TC Godlewski** encountered an extremely distressed caller who could not confirm if her husband was breathing. Despite initial communication barriers, **TC Godlewski** quickly took control of the incident and focused the caller on delivering critical emergency aid.

Simultaneously, **TC Godlewski** flawlessly managed Channel 3 radio traffic—including a traffic stop and extra patrols—while initiating Emergency Medical Dispatch (EMD) protocols to provide clear, policy-compliant CPR instructions. Throughout this high-stress event, **TC Godlewski's** calm, composed demeanor provided essential reassurance. **TC Godlewski's** ability to direct the caller through these lifesaving measures was vital to the patient's positive outcome.

Thanks to **TC Godlewski's** rapid response and professional coaching, the patient made a remarkable recovery and was discharged from the hospital six days later with little to no long-term effects. Outstanding job!

ADMINISTRATIVE

911 Services Advisory Board (SAB) and 911 Legislation:

All meeting dates are scheduled for Mondays, unless otherwise noted.
August 17
September 14
October 21 (Wednesday)

November 16
December 14

The SAB continues the state-wide strategic planning work. A draft report was provided to the ETS Board on July 16, 2026. Additional discussions include whether drones should be an allowable surcharge cost. The materials are provided to ensure the ETS Board understands those focus areas and can provide feedback both for the state plan and future goal setting for DuPage ETSB.

Legislative
Nothing to report this month.

RESOLUTIONS

Sales of Surplus Assets:
Braceville Fire Protection District:
Update: The ETS Board approved the contract to sell five (5) APX7000 7/800 VHF portable radios at $500.00 each, for a total contract value of $2,500.00 to Braceville Fire Protection District. Braceville has reported they have a new member to make up their quorum and has a meeting scheduled on July 13 to approve and execute the sales agreement. The return of the executed contract from Braceville Fire Protection District is still pending.

FINANCE AND REVENUE

Included for this month's Finance and Revenue section of the agenda for discussion are the following reports: ETSB Revenue and Reimbursement Report, FY26 Equalization Surcharge Revenue Distribution Report, Treasurer's History Report, Payment of Claims History Monthly Report, the FY26 Expenditure vs Budget Report for March, FY26 Equalization Surcharge Revenue Distribution by Formula, Capital Management Report With CPI and Capital Management Report CPI Data Report and Capital Management Report 10 Year Forecast.

As part of the August agenda, the Treasurer will present the annual Investment Review. This review will be essential to September board discussions regarding PSAP contributions and setting the annual monthly surcharge revenue projection. The monthly surcharge revenue projection for FY26 is $13M. The FY26 revenue is on track to achieve $13.5M.

New on the August Agenda is a Cash Analysis Projection. This report was developed by County Finance and adjusted from budgetary numbers to reflect actual cash. ETSB staff worked with Finance, the Treasurer's Office and Member Honig to create the report for the August agenda.

Additionally, as part of the budget process and goal setting, staff will continue to present the budget overview. A general task agenda, as was used in previous years in the Ad Hoc Finance Committee, will also be provided to allow for timely discussion and to align with County Board requirements for budget preparation and submissions.

Goal setting: The updated comments have been provided the ETS Board in a redline version. A clean copy is posted on the August agenda to continue the discussion.

Capital Requests:
August was the close of new capital requests for ETS Board consideration. As of this report, the PSAPs have not submitted any additional requests. The items shown in the FY27 Capital Replacement Schedule will be discussed and adjusted throughout FY27 as the Directors determine the best course of action (Replace/Upgrade/Maintain) for each system component. On schedule for review is the Fire Station Alerting system which the Fire Standardization Focus Group has recommended a renewal of the current system and an RFP for due diligence. The contract for renewal will be on the August agenda for Board consideration.

Additionally, there is a supplemental memorandum regarding replacement of administrative phone systems. ETSB staff have worked with the County, ACDC and DU-COMM to determine the best practice and most suitable solutions. The recommendation is that ETSB offices become part of the County phone system, ACDC can easily merge into the Village of Addison phone system with ETSB providing reimbursement for hardware and annual maintenance costs. For DU-COMM, the building belongs to the County and the infrastructure is ETSB's. The volume and nature of calls for DU-COMM makes utilizing the County system a challenge. The recommendation is to put a administrative phone system in DU-COMM that remains part of the 911 System infrastructure but is first tier managed by DU-COMM. Cost adjustments for this replacement have been added to the FY26 projection shown here. The original cost was $163,241.00. The new cost quotes total $228,469.60 or an increase of $65,188.60. If approved, the Capital Management Plan Report will be adjusted to reflect these costs for the September meeting.

FY26 Line Item	Systems/Equipment	Est Cost Replacement	Replacement or Upgrade Year	Years in Capital Plan
7	CAD Workstations (72)	$ 144,000.00	FY26	3
14	10 Digit Dial Phone System(s)			8
	ACDC	$ 25,000.00	FY26	
	DU-COMM	$ 197,710.05	FY26	
	ETSB	$ 5,759.56	FY26	
15	All Switches (qty 15)	$ 42,000.00	FY26	5
16	All Servers (qty 10)	$ 100,000.00	ANNUAL	
	Total	$ 514,470.00		

Capital Items that are on the Capital Management Plan schedule to be replaced or updated on FY27 include:

Line Item	Systems/Equipment	Est Cost Replacement	Replacement or Upgrade Year	Years in Capital Plan
1	FY22 CPE ACDC	$ 1,787,743	FY27	2
2	FY22 CPE DU-COMM	$ 1,787,136	FY27	2
5	FY16 CAD (FY22 Renewed to FY27)	$ 8,000,000	FY27	10
9	ACDC UPS	$ 200,000	FY27	6
11	DU-COMM UPS	$ 400,000	FY27	6
16	All Servers (qty 10)	$ 100,000	ANNUAL	
19	EMD Protocols	$ 565,408	FY27	12
20	EFD Protocols	$ 473,450	FY27	12
	Total	$ 13,313,737		

Monthly Revenue and Reimbursement
Total: $3,257,296.94
Monthly Surcharge: $1,183,848.62 March 2026 surcharge was received on July 28.
Investment Earnings: $137,866.22 for June.

NG911 Withholding Revenue: The distribution of unused funds back the 9-1-1 systems, pursuant to Sections 30(b)(1.5)(A) and (B) of the Emergency Telephone Systems Act, was received on July 13 in the amount of $1,892,817.86.

Additional money received this past month includes the reimbursements listed below and Sale of Assets. A complete breakdown of the pending reimbursements by type and agency is provided at the end of this report.

FY26 Reimbursement Year to Date:

Reimbursement	Billed	Received	Outstanding
Tablet Command	$11,318.86	$11,318.86	$0.00
Hexagon Ancillary Service I/CAD	$4,288.00	$4,288.00	$0.00
LEADS Interface	$29,363.00	$29,363.00	$0.00
SIS Alarm	$17,000.00	$0.00	$17,000.00
Axon Fusus Interface	$3,000.00	$3,000.00	$0.00
Mobile Responder I/Netviewer	$35,069.00	$30,618.00	$4,451.00
FSA Maintenance	$15,345.00	$10,875.00	$4,470.00
Policy 911-01.1 Access	$13,266.66	$6,430.96	$6,835.70
DEDIR System Police	$920,362.86	$511,846.24	$408,516.62
DEDIR System Fire	$109,043.88	$49,625.00	$59,418.88
Total	$1,158,057.26	$657,365.06	$500,692.20

Payment of Claims
July Bills List: On the August agenda is an amendment to the July 8, 2026 Payment of Claims. The purpose of the amendment is to record check #1231745 in the amount of $2,154.91 as voided, revising the July Payment of Claims total to $224,838.44 from $226,993.35. The check was voided after it was lost in the mail and did not reach the intended recipient.

August Bills List: The Treasurer's Office issued check #1233481 in the amount of $3,435.91 as part of the August Payment of Claims, which included the unpaid July amount of $2,154.91 along with an additional reimbursement. This process was reviewed and approved by both the Auditor's Office and the Treasurer's Office.

External Payments FY26
Total for Fund 5820 for the August 12 meeting: $416,719.73.

Budget Transfers
54199: Capital Contingencies to 54110: Capital Equipment and Machinery and 54107: Capital Software:
This is a budget transfer for payment and accounting of contractual obligations related to the fourth of six annual financing payments on Motorola PO 922031/6149-1 for the console, microwave, and logger project. This fourth payment will be due in November 2026.
Total amount of requested transfer: $1,167,645.00.

54199: Capital Contingencies to 54110: Capital Equipment and Machinery:
Transfer of funds for the 40% payment due upon receipt of unprogrammed radios for the ABeep Tait mobile radio replacement under PO 925029/7976-1. All mobiles radios have been received, this transfer will allow for payment and accounting of contractual obligations in the County Finance software.
Total amount of transfer: $1,563,881.00.

Contracts over $15,000 (Board Approval Required)
PURVIS Systems Incorporated: Purchase Order 926029
Recommendation for a renewal of maintenance on the Fire Station Alerting (FSA) equipment utilized in the 9-1-1 System. The maintenance period will run from October 10, 2026 through October 9, 2029. Participating agencies with optional equipment installed in their stations will reimburse ETSB in the amount of $62,620.00. The ETSB amount for core equipment is $660,560.00. The maintenance agreement was reviewed by the Fire Standardization Focus Group with consensus to recommend approval.
Total amount of $723,180.00.

Change Orders
AT&T CAMA Trunks PO 917107/2277-1: Change Order #7
Request for Change Order #7 to extend the CAMA trunks length of service by one (1) year and adjust the expiration date from September 14, 2026 to September 14, 2027 in the County Finance software. The State officially transitioned all 169 PSAPs to NG911 in March 2026. These costs will be eliminated, however, per the State 911 Administrator, this PO needs to remain open until all legacy CAMA trunks are decommissioned. There is no monetary change being made to this contract because the State pays this cost.

Open Purchase Orders for FY2026
In FY24, a review of the open purchase order format recommended by the Auditor's Office in 2010 was conducted against the changes in the County procurement policy. As a result, there is one open purchase order for FY2026.

Purchase Order Utilization:	Total	Year to Date	Remaining Balance
FY26	$75,000.00	$35,338.00	$39,662.00

9-1-1 CORE SYSTEM MANAGEMENT

ETSB On-Call Events:
Events are categorized as Emergency (E) or Non-Emergency (N)

Agency	Date	Time	Event	Description of Issue	Resolution
ELP officer	7/4/26	22:00	N	Assist with Radio/Radio Question	Explained proper Zone
DU-COMM	7/7/26	07:38	E	Tones not working	Restart
DU-COMM	7/8/26	08:26	N	Assist with Radio/Radio Question	Explained proper Zone
ELP officer	7/8/26	15:56	E	MPS unit screen not loading up	Restart Services
WOP	7/8/26	16:09	E	MPS unit screen not loading up	Restart Services
DU-COMM	7/8/26	19:47	N	Assist with Radio/Radio Question	Explained proper Zone
DU-COMM	7/9/26	16:01	E	LiveMum down	Restart Services but it didn't help so reboot LiveMum server.
DU-COMM	7/1/26	14:00	E	WHP officers LEADS issue	Restart Services

DU-COMM	7/15/26	17:30	N	Need help with Radio	Explained proper Zone
VPP PD	7/16/26	13:47	N	Assist with Radio/Radio Question	Explained proper Zone
DU-COMM	7/18/26	03:15	E	MPS System down MOB2A agency for PD and Fire	Services stop running restart it.
DU-COMM	7/21/26	19:07	N	SmartConnect stop working.	Restart services
DU-COMM	7/22/26	16:15	E	Informer was not working	Restart services
LIP PD	7/22/26	17:07	N	Assist with Radio/Radio Question	Explained proper Zone
OBP PD	7/23/26	07:10	N	Assist with Radio/Radio Question	Explained proper Zone

Computer Aided Dispatch (CAD) and Mobile for Public Safety (MPS)

History	2024		2025		2026	
Category	Opened	Closed	Open	Closed	Opened	Closed
MPS	624	624	494	485	198	147
CAD	516	516	558	558	184	137
Total	1140	1140	1052	1043	354	261

Same Month Comparison

Category	2025		2026	
	Open	Closed	Open	Closed
MPS	494	485	198	147
CAD	558	558	184	137
Total	1052	1043	354	261

MPS Ticket Reporting:

Past Month										
Totals		Categories of Open Tickets								
Totals	Closed	Config	Unit / Events Not Populating	Connectivity Issue	De-Activate User	GPS Not Working	Installation Help	LEADS Issue	New User Access	Password Reset
28	23	6	7	4	3	1	1	2	3	1

CAD Ticket:

Past Month					
Totals		Categories of Open Tickets			
Total	Closed	System Error Tickets	onfiguration Tickets	Referred to Hexagon	Open/Waiting on Customer
38	27	4	21	4	9

CAD Administrator Activity:
Database Management

- Created and ran manual report for Dispatch per station count.
- Performed manual LEADS lookups using SSMS.
- Went live in Production CAD with new ProQA determinants.
- Uploaded new determinants to database and modified existing determinants.

CAD Configuration

- Administered CAD user accounts, including onboarding, access modifications, and deactivations.
- Managed CAD Units, including LEADS access approvals.
- Managed CAD Netviewer access.
- Modified Board Up rotation for fire agency.
- Added submitted Preplan data to CAD.
- Modified Tow Rotation for Police Agency.
- Added LSI data to the CAD system

CAD Issue Resolution

- Resolved issue with I/Netviewer not loading for agencies.
- Resolved issue with CAD not being able to close a CAD event.

System Development and Deployment

- Set up and implemented Axon Auto Tagging for Hinsdale PD.

Meetings

- Met with FirstDue to discuss CAD integration.
- Met with FUSUS to resolve an issue with CAD Core server.

CAD Interface Projects:

<u>ProQA Version v5.1.1.53 Logic Version 14.0.467</u>
Current Status: Completed
Update: The ProQA software version was updated on July 9, 2026 at 0500hrs without incident. This update included the addition of several hundred EFD determinant codes and their mapping to appropriate CAD incident types.

<u>Flock Drone:</u>
Oak Brook Police Department: Project started: February 21, 2025. Ticket #16109
Current Status: On Hold per Chief Strockis as of July 16, 2026
Estimated Cost: ETSB: $4,508.00; Hexagon Xalt Interface: $28,204.40

<u>Hinsdale PD Axon Auto-Tagging:</u> Project Started: April 9, 2026 Ticket # 21910
Current Status: Completed on July 14, 2026
Update: ETSB worked with to Axon complete the implementation for Hinsdale PD. No issues reported to date.

<u>Hanover Township Tablet Command:</u> Project Started: March 12, 2026 Ticket # 21935
Current Status: Pending MOU
Update: Hanover Township has been working with Bartlett Fire on the implementation of Tablet Command and recently advised that they are ready to move forward. ETSB has supplied all policy documentation for review and acceptance.

<u>Lombard Tablet Command</u>: Project Started: February 2026 Ticket #21368
Current Status: On-Hold
Update: Lombard Fire has been referred to Bartlett Fire. ETSB followed up with Lombard on June 23, 2026. Lombard indicates they are still in discussions about the different levels of implementation. No additional updates.

CAD Focus Group:
Next Meetings: August 11 and August 25
The CAD Focus Group met on July 14 and July 28

Attendees	Meeting 1	Meeting 2	Attendees	Meeting 1	Meeting 2
Agency Users			**ETSB**		
DC Rachel Bata, RPD		A	Prithvi Bhatt		
DC James Fitzgerald, WSF	Deployed	Deployed	Kris Cieplinski	A	
Sgt. Will Fuentes, APD	A	A	Nate Krause	A	
DC Jose Gonzalez, APD	A	A	Gregg Taormina		
DC Scott Gray, LWF	A	A			
Sgt. Robyn Knight, WDPD		A	**ACDC**		
BC Joe Ostrander, TSF	A	A	Michele Beebe	A	A
Chief Steve Riley, WSF	A	A	Lindsay Bukovic	A	A
Ofc. Marcus Rivera, APD	A	A	Eric Burmeister	A	
Sgt. Dan Taylor, LPD	A	A	David Dobey	A	A
DU-COMM			Marilu Hernandez	A	
Tyler Benjamin	A		Kristina Iazzetto	A	A
Ryan Miller			Ben Koechling	A	A
Steve Pirog	A		Abby Medina	A	A
Eric Roberts		A	Christopher Norton	A	A
Jessica Robb		A	Mike Sampey	A	A
Amanda Schretter	A	A	Christopher Willadsen	A	A
Donna Napier	A	A	Grecia Flores	A	A
MJ Martin	A	A			

The following items were discussed:
County Campus Jurisdictional Changes
The police response jurisdiction of the portion of the County Campus west of County Farm Road was changed via IGA from Winfield Police to DuPage County Sheriff's Office, effective July 31, 2026. This area includes the ETSB and DU-COMM, among other County departments. ETSB worked with County GIS and DU-COMM to make the necessary changes to CAD recommendations and responses prior to the effective date. The launch date was delayed by the affected parties. ETSB staff are ready when the project is ready to move forward.

CESSA
The PSAPs continue to work together, and with ETSB, to move forward with CESSA implementation. Cohort 2 met virtually with the Statewide 911 Administrator and IDHS representatives on July 6 to provide status updates.

DuPage ETSB, PSAP and DuPage County Health Department (DCHD) representatives also met virtually with the Statewide 911 Administrator and IDHS representatives on July 7 to specifically discuss the use of DuPage County Health Department crisis services in lieu of the State contracted service provider, Centerstone. During this call, IDHS stated that according to data collected from their source (Vibrant), DCHD was not meeting their required metrics to be allowed to receive 988 transfer calls from the PSAPs over Centerstone. DCHD responded that they felt this was inaccurate for multiple reasons, including that they had already been approved by the DBHR in April to accept 911 transfers from ACDC and DU-COMM and had met the metrics/requirements they were provided at that time. Since then, the metrics/requirements were apparently changed by IDHS, but were not timely or clearly communicated to DCHD. Also, DCHD stated there are significant discrepancies between their own internal data and data being reported by Vibrant.

Since the meeting, IDHS has provided updated current metrics to DCHD, and DCHD feels they have now been provided all necessary requirements for implementation and are continuing to work closely with the DBHR and the Crisis Hub to successfully transfer calls. DCHD feels they are on target and expect to begin doing so on August 17. They are still working with IDHS, DBHR and Vibrant to identify what is causing the discrepancies in call data.

The PSAPs are also updating their EMD protocol responses to provide the capability of 988 transfers and co-responses from Protocol 25 (Psychiatric Problems) as well as Protocol 41 (Caller in Crisis). The primary difference between these two protocols is that Protocol 41 is used with first-party callers while Protocol 25 is used with second-party callers.

The next Cohort 2 update meeting is scheduled for Monday, August 3, at which time DuPage ETSB, the Health Department, and the PSAPs will provide these updates to the State reporting the readiness to go live with CESSA together on August 17, barring any further objections from the State.

911 System Memos:

New Memos: None
Closed Memos: None
Enhancement Requests: None

Pending Memos**:**

Memo 142: CAD MPS Config - Protocol 41 Type and Subtype Codes
Status: Pending CESSA Go-Live
Update: The type code of CRISIS-41M has been in place on Test CAD with three subtype codes: 988-TRANSFER (no response – transferred to 988 center), CO-RESPONSE (hybrid response include PD/FD + MCRT), and 911-RESPONSE (police and fire response required). ACDC and DU-COMM have both completed the mapping of the protocol's determinant codes to the appropriate CAD type/subtype codes and is testing proper response recommendations. The Protocol will be ready for production CAD prior to the August 17 systemwide CESSA go-live date.

Memo 143: CAD Config – Lisle-Woodridge FD 911 Call Pick up Time System Design
Status: In Progress
Update: Lisle-Woodridge Fire District Board of Trustees reached out to ETSB and the DU-COMM Executive committee requesting a Standardization of 911 Pick-Up Time Documentation in the CAD system. Currently, the phone system does not provide the answer time with the ANI/ALI spill into CAD. ETSB has engaged both AT&T and the CAD vendor to investigate if this information can be added to the CAD record for calls and is awaiting responses from both. In ETSB's research with neighboring 911 systems, all but one are also unable to provide call answer time via CAD field, instead using reporting methods from other systems (recorder, phone CPE, etc). This memo is also being discussed in the Fire Standardization Focus Group as it pertains specifically to Fire reporting.

Memo 144: CAD MPS Config – Protocol 25 Type and Subtype Codes
Status: In Process
Update: As part of the next phase of CESSA implementation, IDHS is requiring EMD protocol systems to also allow for the transfer of second-party callers to 988 when appropriate. In Priority

Dispatch EMD, this is Protocol 25 -Psychiatric Problems. This memo provides for the addition of 988 transfer and Co-Response subtypes to CAD for Protocol 25, essentially mirroring the capability/responses of Protocol 41. Both PSAPs and ETSB agreed to the implementation prior to the scheduled CESSA go-live of August 17.

ETSB Network

History	2024		2025		2026	
Category	Opened	Closed	Opened	Closed	Opened	Closed
Absolute Secure	155	155	131	131	147	131

Same Month Comparison

	2025		2026	
Category	**Open**	**Closed**	**Open**	**Closed**
Absolute Secure	131	131	147	131

Past Month					
Totals		**Categories of Open Tickets**			
Total	Closed	System Error Tickets	Configuration Tickets	Referred to Comcast	PSAP or Agency .Network Issue
16	14	4	12	0	0

ETSB Network – Absolute Secure:
No issues reported. About 960 licenses are in use.

Comcast Maintenance / Trouble Tickets:
No issues to report and no upcoming maintenance is planned.

Windows Patching:
Primary site patching updates will begin the week of August 3, 2026

VMware Maintenance:
Nothing planned for July 2026.

ProQA Client Software:
ProQA Fire deployment was completed. No issues reported. PSAPSs are working on translations for EMD.

ExaGrid Storage Device Replacement:
ExaGrid installation has completed ahead of schedule and is being used for backups. No issues.

Switch Replacement:
Request for quote sent to CDWG for purchase of new switches to replace end-of-life hardware. ETSB has been advised that there is a minimum 14-day lead time on hardware. CDWG is still working on the quote. Expected to be received within the next two weeks.

Customer Premise Equipment (CPE)
There were no projects started or issues reported last month.

Tech Focus Group:
Next Meetings: August 10 and August 24
The Tech Focus Group met on July 13 and July 27

Projects Discussed:
FSA RIU Network Design — Ticket # 23412
Start Date: February 2026
Current Status: In-Progress
Update: During the Tech Focus Group discussion, the group requested clarification on the overall system layout and sought confirmation that the solution would resolve the issues with the current primary and secondary server configuration. Purvis confirmed that the project will address the existing server naming and location problems. Additional questions about the current IP setup were raised, and Purvis confirmed that the correct IP addresses will be assigned to each RIU as part of the system updates. Tech Focus will continue to review proposed design provided and communicate the recommended next steps.

New Project Requests:
Purvis Mobile App: Project Started April 2026 — Ticket #21419
Current Status: In-Progress
Update: ETSB has been discussing this request with the Fire Standardization Group and there has been a good amount of interest in using the application. Currently, ETSB is working with Purvis to cleanup of the configuration that was previously in place.

New Interface Requests:
No new requests were reviewed for July 2026.

Recommendations made:
None during the last group meetings.

9-1-1 System Memos Discussed at Tech Focus:
No new system memos were discussed in the past month.

Member	Agency	Meeting 1	Meeting 2
Gregg Taormina, Facilitator	ETSB		
Prithvi Bhatt	ETSB		
Kris Cieplinski	ETSB		
Jim Connolly	ACDC		
Don Ehrenhaft	County IT / PRMS	A	
Jerry Furmanski	ETSB		
Ejaz Khan	DU-COMM		
Nate Krause	ETSB		
Erik Maplethorpe	DU-COMM		
Keith Marc	ACDC		A
Ryan Miller	DU-COMM		
Eric Roberts	DU-COMM		
Mike Sampey	ACDC	A	A
Vacant	Sheriff IT		

Fire Station Alerting System (FSA):

History	2024		2025		2026	
Category	Opened	Closed	Opened	Closed	Opened	Closed
FSA	221	221	177	177	82	82

Past Month						
Totals		Categories of Open Tickets				
Total	Closed	Hardware Tickets	Software Tickets	Audio Tickets	Station Down	Circuit Issue
15	15	5	7	3	0	0

Purvis / CommZone Tickets

Ticket solved Date	Agency	Ticket subject	Component	Resolution
7/1/26	Station 11	Speakers	Audio Amplifier	Replaced Component
7/1/26	PSAP	DM Console Options Grayed Out Post 4.9 Update	DM Console	Non-Purvis Issue
7/6/26	Station 107	Station Alerting	Alerting Down	Ticket Cancelled By Customer
7/6/26	Station 2	Tones not working	Alerting Down	Non-Purvis Issue
7/6/26	Station 44	Bunkroom Speakers (voice only)	Wall Speaker	Issue Cleared on Own
7/7/26	Station 45	"System Faults" reader board	TOT GridC Power Supply	Replaced Component
7/9/26	Station 153	Speaker Noise	Ambient Noise Module	Replaced Component
7/13/26	Station 103	Station Alerting not functioning	Audio Amplifier	Reconfigured Component
7/13/26	PSAP	Fire Channel Tabs	Enhancement Request	Not Available Current Version
7/16/26	Station 5	No audio in bunk and bathroom for WCF26001876	Purvis Network Switch	Replaced Component
7/22/26	Station 58	Purvis Issue blank screen	Customer Networking	Non-Purvis Issue
7/23/26	Station 28	RTS Blank Screen	RTS	Replaced Component
7/23/26	Station 3	Dead Reader Board causing system fault	TOT Grid Connect	Restart/Power Cycle
7/27/26	ETSB	Fire Station alerting is down	Alerting Down	Component was Unplugged
7/28/26	ETSB	RIU Fire South Stuck Open Keying	RIU	Could Not Duplicate Issue

FSA Projects:

Fire Station Alerting System-wide Upgrade:
Status: In Process multiple phases
Dependencies: DU-COMM RIU project 2021; Completed on June 23, 2025
The equipment for this project has been onsite since 2021.
Status:
Phase 1: IP Data Collection Completed June 2025

Phase 2: Central Server Install Completed August 2025
Phase 3: Server Migration Completed January 2026
Phase 4: Upgrade to Version 4.9 Completed May 2026
Phase 5: Message Board Task In Process
Dependencies: This phase is dependent on the system upgrade which is now complete.
Update: During the previous discussion, the group inquired whether an agency could have more than one widget configured on the message board. ETSB has confirmed with Purvis that agencies may configure up to three widgets. This information was communicated to the group during the July 30 meeting, and Purvis continues to work toward finalizing the scheduling.

Fire Standardization Focus Group (FSA):
Next Meetings: August 13 and August 27

The Fire Standardization Focus Group meetings were held on July 2, July 16, and July 30

Focus Group Voting Members	Talk Group	Meeting 1	Meeting 2
Chief Johl, Wood Dale FD Co-Chair	ACDC 2		
Chief Spinazola, Downers Grove FD Co-Chair	Fire South	A	A
Chief Brenn, Tri-State FD	ACDC 1	A	A
Chief Riley, Westmont FD	ACDC 1	A	A
Chief Cassady, Glenside Fire	Fire North	A	
Chief Clark, Glen Ellyn Fire	Fire North		A
Chief Lahanis, Darien-Woodridge FD	Fire South	A	
Chief Sanborn, York Center Fire	Fire East		
Chief Dufort, Elmhurst FD	Fire East	A	A
Chief Fors, Hanover Park FD	Fire West		A
Chief Gabrenya, Bartlett Fire	Fire West	A	A
Non- Voting Attendees			
Michele Beebe	ACDC	A	A
Tyler Benjamin	DU-COMM	A	A
David Dobey	ACDC		
Marilu Hernandez	ACDC		
Erik Maplethorpe	DU-COMM	A	A
Steve Pirog	DU-COMM		A
Jessica Robb	DU-COMM	A	
Eric Roberts	DU-COMM	A	
Nate Krause	ETSB	A	A
Gregg Taormina	ETSB		
Linda Zerwin	ETSB		

<u>LiveMUM Application</u>:
ETSB provided the Fire Standardization Group with the updates to the units implemented by Deccan in response to member feedback. ETSB continues to collaborate with Deccan on system cleanup and configuration efforts. The group is currently evaluating unit attributes and standardization requirements. Once the members determine whether adjustments are necessary, ETSB will review the proposed changes with Deccan and implement any approved updates within the system configuration.

Geographic Information Systems (GIS):

History	2024		2025		2026	
Category	Opened	Closed	Opened	Closed	Opened	Closed
GIS	221	221	581	581	272	139

Past Month								
Totals		Categories of Open Tickets						
Totals	Closed	Open	Pending Refresh	Pending Production Map Roll/ In Test	Address Point	Common Place	Jurisdiction/ Intersection	Map Layer/ MSAG/ Street Range
22	30	91	91	91	17	3	1	1

GIS Map Roll:
ETSB, in collaboration with County GIS per IGA PW-R-005-26, updated the DPSO campus response to include the west side of County Farm. New mapping was set to go live on July 31, 2026. ETSB received notification to hold the rollout.

The next map roll is planned for August 18, 2026. The outstanding map update requests will be pushed into the training environment for PSAP validation. The production map roll will follow upon notification from the PSAPs that all updates are correct.

GIS Redistricting Annual Status:
No new projects in July 2026.

NG9-1-1 GIS Mapping:
No report.

Database Version and Updates:
County GIS continues to work on the map based on State requirements. No additional updates.

School Critical Incident Mapping:
No Report.

GIS Projects:
No projects for July 2026.

DuJIS PRMS:
The RMS Manager’s monthly memorandum for this past month has been attached to this report.

DuPage Emergency Dispatch Interoperable Radio System (DEDIR System)

The Motorola System Manager’s Report is included at the end of this document. To reduce redundant information, several categories have been incorporated into the DEDIR System Manager’s Monthly Report. Those categories include: Firmware updates, Codeplug Updates, CommandCentral Aware, Projects, and the Weekly Sync Update from Motorola PM Rich Nita.

Radio Replacement – Hazmat Incident

In May, exposure in a hazmat incident deemed 17 radios condemned/contaminated. On July 1, Motorola provided a letter indicating that given the circumstances, they cannot certify these radios as fit for use. This letter has been provided to the affected agencies and to the ETSB insurance company. The radios have been replaced out of the ETSB cache of radios. A review of the cache of radios will be completed this month to determine how quickly ETSB will need to replace this inventory.

Encryption:

Go-Live Date:	**July 7, 2026**
Current Status:	Clean Up Codeplug
Next Step:	APX4000 encryption transition Adding Naperville Channels
Training:	Cleanup Code Plug available on Monday.com Encryption Dash Board

Police: The Police encryption go-live was successfully completed on July 7 after an eight-hour process. The "clean up" codeplug update has been sent to all police agencies, eliminating the double codeplug used for go-live. The cleanup codeplug should also eliminate the delayed/missed radio traffic issues experienced with scanning that happened with the double codeplug. There is a training powerpoint on the Encryption Monday Board with detailed instructions on how to install and operate the cleanup codeplug if needed. 25 of 1916 police radios still need to complete clean up codeplug update as of August 6.

Fire: The Fire Radio updates began on July 8 and were completely pushed to users by July 28. 3 of 1206 fire radios still need to complete clean up codeplug update as of August 6.

APX4000: Updates are now in the process of being programmed by Motorola and require specific modification for each department. These updates will be completed over the next several weeks.

Naperville Radio System Update: The DuPage County ETSB was notified on June 2, 2026, that Naperville has implemented a new radio system independent of the Motorola STARCOM network.

Process:

- Coordinate the sharing of encryption keys – Completed
- Obtain the anticipated date and time for ISSI implementation and removal of the temporary system patch – In Progress
- Review project updates provided by Naperville – In Progress
- Confirm whether an Advanced System Key (ASK) is required - Completed
- Discuss the potential purchase of two new consolettes – In Progress
- **Police and Fire:** The police and fire templates are still being updated and will be affected by the future addition of Naperville channels.

AXS Consoles:

Status: In-Progress

Total Items: 43 Current Open Items: 7 Closed Items: 2 in July

ETSB continues to work with Motorola and PSAPs to resolve the open issues with AXS consoles. Since last month, three items have been closed, and five items remain open pending Motorola Engineering root cause information. Below is a list of the outstanding items. Motorola has assigned additional Field Engineers (STs) to help with troubleshooting and data collection if additional issues occur. Additionally, Motorola is working to bring members of their technical support teams to the weekly ETSB call to help answer questions as to what fixes are being worked on for the logging out and speaker issues we continue to face. The Directors discussed the use of the portable radios in the PSAPs as backups to the consoles. There is a radio for every primary dispatch talkgroup.

	Site	Date Opened	Date Closed	Description	Updates
1	DU-COMM	7/15/26		Radios were going intermittently in and out about 10 minutes ago. Not doing it at this time, but would like this to be looked at today.	Issue identified as incorrect talkgroup/CKR assignment on radio units. Field team will ensure Radio units use the right resource and consoles have correct encryption keys
2	ACDC	6/22/26		Not receiving paging tones on DFSI resources	Case has been escalated to Tier 3 from Tier 2 for root cause
3	ACDC	6/18/26		All SDMs are not working. Unable to open/close any remote doors	Identified an issue with the Aux/IO Manager portion of the AXS software. Software update is pending for end of August.
4	ACDC	5/18/26		While a TC uses the phone. has talk group DU ACDC 1 selected. a call is received on DU ACDC 1 and the audio is heard at the unselect speaker.	CSE continues to work through data to determine root cause.
5	ACDC	5/18/26		Intermittent problem with Fire layouts. While a TC is actively on the phone and has a talk group SELECTED (DU ACDC 2 or DU ACDC 1) CAD drop call from RIU	Continues to be investigated by Motorola for root cause.
6	ACDC	3/19/26		Active AXS sessions lost SDM connection	Identified an issue with the Aux/IO Manager portion of the AXS software. Software update is pending for end of August.
7	DU-COMM	3/18/26		Radio audio is not passing through the designated audio jack, while phone audio is functioning correctly.	Incident has been escalated to Motorola CSE. CSE is investigating to find root cause.
8	DU-COMM	5/22/26	7/16/26	Position 15 reporting that radio traffic on unselected channel is not coming out of unselected speaker.	After investigation, the speaker will be replaced with a new one.
9	ACDC	5/19/26	7/16/26	OP12 select speaker not working	Investigating speaker issue. Recommend replace speaker.
10	ACDC	6/19/26	6/22/26	Program Manager - PM: do not have access to 2 radio resources - cannot add default volumes.	Resolved
11	ACDC	6/18/26	6/18/26	Getting Emergency alerts on two radio resources on portable units in the field that they should not be receiving them on	Resolved
12	DU-COMM	3/13/26	6/10/26	AXS OP 22 radio console logged off and unable to log back in, even after rebooting the computer.	Unable to replicate the issue by Motorola engineering. No additional incidents have happened

13	DU-COMM	3/27/26	5/8/26	Problematic issues require AXS logout and computer reboot	Motorola has suggested rebuilding op19 from the OS up – In-Progress
14	ACDC	4/6/26	5/14/26	OP 18 is out of service	CCHUB will be swapped out.
15	ACDC	2/23/26	4/10/26	Intermittent issue with Fire Layouts	Motorola working with engineering on root cause
16	DU-COMM	2/426	4/10/26	OP 2 is not being recorded on Vesta IRR	User action caused issue
17	DU-COMM	1/19/26	4/1/26	Headset audio at OP 18 muted.	User accidentally muted external output ports
18	DU-COMM	2/11/26	3/18/26	OP 22 console logged out and required a reboot	Motorola Engineering Team is investigating
19	DU-COMM	3/10/26	3/12/26	OP 19 MON 1 speaker's volume is turned down to ZERO.OFF, but volume can still be heard. LOUD.	Motorola Tech Onsite to correct configuration
20	DU-COMM	2/25/26	3/12/26	OP 4 Monthly patch update failed.	OP 4 received monthly patch update without issue. Closing
21	DU-COMM	1/8/26	2/5/26	Alert tone overwriting other traffic	Toggle the Emergency Tones to Headset field in the PM and distribute the config change.
22	ACDC	12/18/25	2/23/26	Lost 2 agencies for SDM resources doors and panic alarms	Updated SDM to latest software version
23	DU-COMM	1/14/26	2/4/26	POS 14 logout	Fixed in AXS 3.5.308
24	DU-COMM	8/28/25	1/19/26	OP1 logged off	Fixed in AXS 3.5.308
25	ACDC	9/8/25	1/19/26	AXS Console logout OP19	Fixed in MTN 185-25
26	ACDC	9/12/25	1/19/26	CCGW-DCG9000 - having issues with outbound audios	Configuration issue in Provisioning Manager
27	ACDC	9/17/25	1/19/26	OP29 stopped working, disconnected from the system	Fixed by Motorola performance issue
28	ACDC	10/9/25	1/21/26	Select audio on unselect speaker intermittent problem with Fire layouts.	Database authentication error. Resolved
29	DU-COMM	10/12/25	1/15/2026	OP18 that logged itself out	Fixed in AXS 3.5.308
30	ACDC	10/17/25	1/15/26	OP4 logged out of AXS session	Fixed in AXS 3.5.308
31	DU-COMM	10/18/25	1/15/26	OP12 logged off sometime between 1900 on 10/17 and 0700 on 10/18	Fixed in AXS 3.5.308
32	DU-COMM	10/23/25	1/28/26	OP30 Cannot hear radio transmission from the field	Bad USB cables, part replaced
33	ACDC	10/27/25	1/15/26	OP4 rebooting	Fixed in AXS 3.5.308
34	DU-COMM	10/31/25	1/19/26	OP25 popped up a message saying it was trying to connect and the TC was not able to hear any radio traffic	Fixed in AXS 3.5.308
35	DU-COMM	11/5/25	1/22/26	Field units are unable to hear radio traffic when using the scanning feature on the radios.	Not enough information to investigate the issue.
36	ACDC	11/6/25	1/22/26	OP20 - Right jack. No audio can be heard when using. Phone and radio cannot TX or Rx audio	Headset re-mapped in PCT tool. Resolved
37	ACDC	11/14/25	1/22/26	Left headset jack is out for both phone and radio	PCT configuration settings updated and resolved issue

38	DU-COMM	11/20/25	1/21/26	OP25 AXS console position's CCHub IRR audio output is not working	Windows updates resolved the issue.
39	DU-COMM	12/3/25	1/22/26	OP4 randomly logging off on 11/30/25 at 1755.	MTN 185-25 new software update corrected the issue
40	DU-COMM	12/12/25	1/20/26	OP30 no select audio	Configuration issue corrected and issue resolved
41	DU-COMM	8/28/25	1/15/26	OP1 logged off	Fixed in AXS 3.5.308
42	DU-COMM	11/20/25	1/21/26	OP 25 CCHub IRR port not working.	Windows updates on PC resolved the issue
43	DU-COMM	11/25/25	1/21/26	OP 28 Left headset jack is not working, no audio in or out.	Headset jack box replaced issue resolved

APXNext XN Holsters:
Current Status: Closed; ETSB will still collect worn holsters.
Update: Cutoff for Zendesk tickets for interest in plastic holsters for Fire was July 30. After several months, there was limited interest in the plastic holster. This is not enough volume to drop the current pricing. This holster is listed on the authorized accessories sheet of Policy 911-005.8: DEDIR System Subscriber Unit Requirements. The part number is PMLN8601A, at a current cost of $52.56. Note: Given the equipment failure of the Boston Leather holster, Fire Chiefs may determine the holster option most appropriate for their agency's operational needs, including custom or personally selected holsters.

CommandCentral Aware Applications:
Current Status: 29 applications received, 29 applications approved; 31 remaining
Update: At the May 13, 2026 meeting, the ETS Board authorized the Policy Advisory Committee (PAC) to approve initial applications and modifications for CommandCentral Aware pursuant to Resolution ETS-R-0041-26.

Mobile Deployment:
Current Status: In Process
Status: ABeep attended the Fire Focus meeting on July 30 with several demo mobiles for the group's review and comment. ABeep has provided 4 test mobiles for our test agencies/focus group. There is a checklist for testers to work through.

Intergovernmental Agreement (IGA):
The last police certification was received March 4, 2026. ETSB can finalize the radio IGA. See the charts below.

Police agencies that have submitted the Certification/IGA as of 03/31/25:	**Certification**	**Fleet Map**	**Letter of Intent**	**IGA Received**	**IGA Status**
Agencies that **do** need an updated IGA					
Bartlett PD	X	X			
Burr Ridge PD	X	X			
Carol Stream PD	X	X			
Clarendon Hills PD	X	X			
Darien PD	X	X			
Downers Grove PD	X	X			
Elmhurst PD	X	X			
Glen Ellyn PD	X	X			
Hanover Park PD	X	X			
Hinsdale PD	X	X			
Lisle PD	X	X			
Lombard PD	X	X			
Oak Brook PD	X	X			
Oakbrook Terrace PD	X	X			
Roselle PD	X	X			
Villa Park PD	X	X			
Warrenville PD	X	X			
West Chicago PD	X	X			
Wheaton PD	X	X			
Willowbrook PD	X	X			
Winfield PD	X	X			
Woodridge PD	X	X			
Total	22	22	0	0	
Agencies that have an IGA					
Addison PD	X	X	N/A	X	
Bensenville PD	X	X	N/A	X	
Bloomingdale PD	X	X	N/A	X	
DuPage County Forest Preserve	X	X	N/A	X	
Glendale Heights PD	X	X	N/A	X	
Itasca PD	X	X	N/A	X	
Westmont PD	X	X	N/A	X	
Wood Dale PD	X	X	N/A	X	
DuPage County Sheriff	X	X	N/A	X	
Total	9	9		9	
Grand Total	**31**	**31**	**0**	**9**	

Fire agencies that have submitted the Certification/IGA as of 10/31/25: Complete	**Certification**	**Fleet Map**	**Letter of Intent**	**IGA Received**	**IGA Approved**	**Deployed**
Agencies that **do** need an IGA						
Bartlett FPD	X	X	X		X	August 29
Bloomingdale FPD	X	X			X	October 9
Carol Stream FPD	X	X	X		X	August 21
Clarendon Hills FD	X	X			X	October 9
Darien-Woodridge FPD	X	X			X	October 7
Downers Grove FD	X	X			X	October 7
Elmhurst FD	X	X			X	October 9
Glen Ellyn VFC	X	X			X	October 17
Glenside FPD	X	X			X	October 9
Hanover Park FD	X	X			X	October 6
Hinsdale FD	X	X			X	October 23
Lisle-Woodridge FPD	X	X	X		X	October 16
Lombard FD	X	X			X	October 6
Oak Brook FD	X	X			X	October 21
Oakbrook Terrace FPD	X	X			X	October 21
Roselle FPD	X	X	X		X	September 11
Villa Park FD	X	X			X	October 6
West Chicago FPD	X	X			X	October 6
Wheaton FD	X	X			X	October 10
Winfield FPD	X	X			X	October 10
York Center FPD	X	X			X	October 17
Total	21	21	4	1	Complete	Complete
Agencies that have an IGA						
Addison FPD	X	X	N/A	2022	X	September 12
Bensenville FPD	X	X	N/A	2022	X	August 28
Itasca FPD	X	X	N/A	2022	X	September 2
Pleasantview FPD	X	X	N/A	2022	X	September 3
Tri-State FPD	X	X	N/A	2022	X	September 4
Warrenville FPD	X	X	N/A	2022	X	August 25
Westmont FPD	X	X	N/A	2022	X	August 26
Wood Dale FPD	X	X	N/A	2022	X	August 25
Total	8	8		8		
Grand Total				**Complete**		

Reimbursement:
Reimbursement Fund 5820: Participating agencies will be invoiced for their maintenance on the optional app licensing they requested from Hexagon integration. Below is a summation of the various licenses and amounts per agency.

Security Info Sys (SIS) Alarm

	FY2026 (Current)	FY2027	FY2028	FY2029	FY2030	FY2031
SIS Alarm Interface Implement	**$ 14,111.00**					
Maintenance	**$ 2,889.00**	**$ 3,185.16**	**$ 2,807.52**	**$ 2,891.76**	**$ 2,935.13**	**$ 2,980.00**
Total Remitted	**$**	**$**	**$**	**$**	**$**	**$**
DU-COMM	$ 17,000.00	$ 3,185.16	$ 2,807.52	$ 2,891.76	$ 2,935.13	$ 2,980.00
Remitted	$	$	$	$	$	$

Mobile Responder and I/Netviewer:

	FY2026 (Current)	FY2027	FY2028	FY2029
Mobile Responder, I/Netviewer	**$ 35,069.00**	**$ 35,595.07**	**$ 38,302.80**	**$ 38,877.26**
Total Remitted	**$ 30,318.00**	**$**	**$**	**$**
Bloomingdale PD	$ 604.00	$ 613.06	$ 1,085.86	$ 1,102.15
Remitted	$	$	$	$
Glen Ellyn PD	$ 375.00	$ 380.63	$ 386.33	$ 392.13
Remitted	$	$	$	$
Lisle PD	$ 1,056.00	$ 1,071.84	$ 1,087.92	$ 1,104.24
Remitted	$	$	$	$
Woodridge PD	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Clarendon Hills Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Lombard Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
West Chicago Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$

FSA Maintenance Reimbursement Costs by Agency for Optional Equipment:

	FY2026 (Current)	FY2027	FY2028	FY2029
FSAS Optional Equipment	**$ 15,345.00**	**$ 15,345.00**	**$ 15,810.00**	**$ 16,285.00**
Total Remitted	**$ 10,875.00**	**$**	**$**	**$**
Clarendon Hills Fire	$ 960.00	$ 960.00	$ 990.00	$ 1,020.00
Remitted	$	$	$	$
Lombard Fire	$ 2,200.00	$ 2,200.00	$ 2,265.00	$ 2,335.00
Remitted	$	$	$	$
Tri-State Fire	$ 1,010.00	$ 1,010.00	$ 1,040.00	$ 1,070.00
Remitted	$	$	$	$
York Center Fire	$ 300.00	$ 300.00	$ 310.00	$ 320.00
Remitted	$	$	$	$

Policy 911-013.1: System Interface Access and Fees:

	Axon RMS	CommsCoach
Implementation	**$ 9,898.71**	**$ 3,367.95**
Total Remitted	**$ 6,648.23**	**$ 3,367.95**
Addison PD	$ 835.01	
Maintenance Fee	$ 250.00	
Customer Assistance Retainer	$ 2,500.00	
Total Due for Implementation	**$ 3,585.22**	
Remitted	**$ 3,585.22**	

DEDIR System:

Subject to Agency revisions*	Capital Equipment*	Annual Airtime*	One-time Costs*	Total Amount*
FY2026	**$ 801,350.40**	**$ 59,352.00**	**$ 59,605.90**	**$ 920,308.30**
Total Remitted	**$ 445,720.26**	**$ 42,216.00**	**$ 23,909.98**	**$ 511,846.24**
Bartlett PD	$ 6,983.16	$ 1,440.00	$ 5,842.77	**$ 14,265.93**
Remitted	$	$	$	**$**
Bensenville PD	$ 6,485.28	$ 408.00	$ 0	**$ 6,893.28**
Remitted	$	$	$	**$**
Bloomingdale PD	$ 0	$ 0	$ 0	**$ 0**
Remitted	$	$	$	**$**
Carol Stream PD	$ 55,613.16	$ 2,328.00	$ 220.72	**$ 58,161.88**
Remitted	$ 55,613.16	$ 2,328.00	$ 220.72	**$ 2,548.72**
Clarendon Hills PD	$ 49,348.44	$ 1,944.00	$ 397.00	**$ 51,689.44**
Remitted	$	$	$	**$**
Forest Preserve PD	$ 0	$ 0	$ 3,342.00	**$ 3,342.00**
Remitted	$	$	$	**$**
Glen Ellyn PD	$ 51,200.28	$ 2,304.00	$ 1,588.00	**$ 55,092.28**
Remitted	$	$	$	**$**
Glendale Heights PD	$ 6,152.76	$ 216.00	$ 987.59	**$ 7,356.35**
Remitted	$	$	$	**$**
Hanover Park PD	$ 166,285.08	$ 9,648.00	$ 2,880.00	**$ 178,813.08**
Remitted	$ 41,571.27	$ 9,648.00	$ 720.00	**$ 51,939.27**
Lisle PD	$ 36,199.44	$ 1,296.00	$ 1,106.77	**$ 38,602.21**
Remitted	$	$	$ 230	**$ 230.00**
Oakbrook PD	$ 12,970.56	$ 816.00	$ 8,900.00	**$ 22,686.56**
Remitted	$ 12,970.56	$ 816.00	$ 0	**$ 13,786.56**
Roselle PD	$ 15,616.56	$ 2,880.00	$ 8,333.18	**$ 26,829.74**
Remitted	$	$	$	**$**
Villa Park PD	$ 20,938.92	$ 1,872.00	$ 570.36	**$ 23,381.28**
Remitted	$ 5,234.73	$	$ 115.00	**$ 5,349.73**
Warrenville PD	$ 14,616.56	$ 2,064.00	$ 1,191.00	**$ 17,871.56**
Remitted	$ 3,654.14	$	$ 297.75	**$ 3,951.89**
Winfield PD	$ 6,485.28	$ 408.00	$ 0	**$ 6,893.28**
Remitted	$	$	$	**$**
Woodridge PD	$ 32,263.80	$ 2,304.00	$ 1,920.00	**$ 36,487.80**
Remitted	$	$	$	**$**

Subject to Agency revisions**	Capital Equipment**	Annual Airtime**	One-time Costs**	Total Amount**
FY2026	**$ 35,748.88**	**$ 1,272.00**	**$ 72,023.00**	**$ 109,043.88**
Total Remitted	**$**	**$**	**$ 49,625.00**	**$ 49,625.00**
Addison Fire	$ 0	$ 0	$ 5,955.00	**$ 5,955.00**
Remitted	$	$	$	**$**
Elmhurst Fire	$ 7,215.28	$ 408.00	$ 12,307.00	**$ 19,930.28**
Remitted	$	$	$	**$**
Hanover Park Fire	$ 28,533.60	$ 864.00	$ 1,588.00	**$ 30,985.60**
Remitted	$	$	$	**$**
Roselle Fire	$ 0	$ 0	$ 1,588.00	**$ 1,588.00**
Remitted	$	$	$	**$**
Westmont Fire	$ 0	$ 0	$ 960.00	**$ 960.00**
Remitted	$	$	$	**$**

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TO: Linda Zerwin, ETSB Executive Director
FROM: Jennifer Hurd, Motorola System Manager
DATE: July 29, 2026
SUBJECT: STARCOM21 DEDIRS Monthly Report

Projects:

DEDIR System Radio Replacement:
Phase 1: Police APX Next Radios; Complete
Phase 2: Fire APX Next XN Radios; Complete
Phase 3: Mobile Replacement; in process separate vendor.

Radio Replacement – Hazmat Incident
In May, exposure in a hazmat incident deemed 17 radios condemned/contaminated. On July 1, Motorola provided a letter indicating that given the circumstances they cannot certify these radios as fit for use. The contaminated radios have been replaced from the ETSB cache of radios.

Encryption Project:
Go-Live: July 7, 2026 Complete

Current Status: In-Progress

The final internal go-no go check was completed on Monday, July 6. There were a few adjustments to the timeline report. The updated report was posted on the Monday.com dashboard for this project.

The Police encryption go-live was successfully completed after a six-hour process. The process was delayed by 1.5 hours because of an issue with the AIS (Archive Interface Server). On July 8, the elimination of the double codeplug began with the test police agencies in concert with the update of the fire codeplugs.

Fire:
Encryption Updates: This codeplug has been pushed to all agencies. The Fire Radio updates began on July 8 and were pushed to the final agencies on July 16. There are 31 radios pending installation out of 1206 as of July 29, 2026.

Police:
Double Codeplug: complete. The last radio was completed July 27, 2026.

Post Encryption Cleanup Code Plug: All agency codeplugs have been pushed out. There are 232 radios pending installation out of 1916 of as July 29, 2026. Training slides for this codeplug are available on the Monday.com Encryption dashboard.

APX4000: ETSB will provide an encrypted APX4000 to each agency and collect the agency owned radios for updating.

Timeline: 2 weeks to prepare loaner APX4000 radios, starting date to be determined
Agency Owned Radio Updates: 2 weeks +/- upon receipt of radios

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Codeplug Updates:
APX Next XN Fire Portables Updates:
Phase 1: Complete as of April 2026
Phase 2: NWCD Codeplug Update complete.
Phase 3: Zone 22 FG Power Correction Codeplug: Update Complete.
Phase 4: Encryption Code Plug: All agency codeplugs have been pushed out.

APX8500 Mobile:
Installed APX8500s will be returned when replacement units are ready. Boxed APX8500s have been returned to Motorola Solutions, Inc. as of March 2, 2026.

APX7500 Mobile:
Motorola is working with ETSB to establish a plan to upgrade the mobiles to support TDMA, multikey encryption, and AES. This project is a low priority because of the move to a different mobile manufacturer.

CommandCentral Aware:
There are sixteen (16) remaining police agencies and sixteen (16) remaining fire agencies that will need to submit their CommandCentral Aware applications through Monday.com.

Service Tickets

2025	**Year to Date**	
Category	Opened	Closed
APX7000XE	78	78
APXNext (PD)	153	148
APXNextXN (FD)	142	124
APX8500 (mobile)	15	15
APX4000	36	36
Total	424	401

July 1 to July 28, 2026

2026	**Year to Date**		**Past Month**					
			Totals		**Categories of Tickets**			
Category	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX7000XE	73	59	3	1	1	0	0	2
APXNext (PD)	219	82	27	6	1	13	1	12
APXNextXN (FD)	64	21	6	0	4	1	0	1
APX8500 (mobile)	14	6	2	0	0	1	0	1
APX4000	37	18	4	1	0	1	0	3
Total	407	186	42	8	6	16	1	19

Radio Alignment: There were none last month.

STARCOM21 Scheduled Maintenance:
Unscheduled System Outages:

SmartConnect: On Tuesday, July 21, Users reported subscriber transmission issues that were unrelated to user error for encryption (A switch vs B switch). The problem was identified as SmartConnect being down. Initial reports of the outage started coming in a few minutes prior to 20:00 CST, Motorola reported SmartConnect was restored at 20:30 hrs the same day.

STARCOM21: A tollway fiber outage affecting a portion of Starcom RF sites was reported on July 9. No users reported being affected by this issue / no tickets were opened.

CCGW failure at ACDC: On the evening of Wednesday July 15, the ACDC tower reached 115 degrees which caused the CCGW to fail. FSO was dispatched and replaced the CCGW while ACDC had an HVAC crew fix the AC. CCGW03 alarms at ACDC cleared at 11:21 PM.

The following ACDC CCGW03 resources affected:
vFG BLUE S-AC
vFD 2_AI
vIFERN-DN
vFDACDC1 MLT-AC
vFD250-DN
vWM TAC1-WM
vFG RED S-AC
vFG WHT N-AC

DU-COMM reported outage: Wednesday July 15, at approximately 5pm, a ticket was submitted regarding a suspected outage for PD radios. Upon further investigation, using ATIA logs, Motorola found several users were trying to transmit using the old ADP encrypted channels rather than the new in use AES channels. These incorrect keys caused console beeping whenever a radio user attempted to transmit and users were unable to transmit. The resolution was determined to be switching to the new encrypted side of the double codeplug.

System Maintenance: There were none last month. Starcom maintenance is now being completed quarterly.

CommandCentral Patches: There were none last month.

CommandCentral unplanned outage: There were none last month.

SmartConnect Patches: There were none last month.

RadioCentral Patches: A RadioCentral update to 2026.2 was scheduled for July 27, 2026. No interruptions to service anticipated. This included updates for RCP Bridge as well as RadioCentral Multi-codeplug support (radio upgrades required for use).

Radio Management / CPS Patches: On July 1, 2026, the DMS hosted Radio Management Server was upgraded to 39.00.00.

RadioCentral Migration: One Bensenville PD radio remains outstanding to be transitioned to the new RadioCentral. This radio is pending installation of an update.

Serial Number	Model Number	Codeplug Version	Firmware Version	Group	Radio Alias	Job Status	Last Contact Time
142CXX0922	H45TGT9PW8AN	R29.00.01	R04.61.00	BEP	BEP CARRERA	Running: Waiting For Device	1/30/2023 5:55:20 PM

Releases:
Fire radios were deployed on firmware R09.40 which was released in June 2025. All Police radios have also been sent version R09.40 and have been updated to match.

There are over 35 radios deployed on the newer firmware version numbering system 37.03 or 38.04. These units were updated when sent to the Depot for repair. There are no reported issues on the newer firmware at this time. Updating of the fleet radio baseline firmware version for 2026 will be revisited in a few months after the Police Encryption project is completed.

Meetings:
PAC Meeting: Monday, July 6, 2026
ETSB Podcast: Wednesday, July 8, 2026

Training: None this month

Motorola Project Manager Weekly Synch Report – Project Manager Rich Nita
Motorola Wednesday Morning Status Call – July 1, 2026
Motorola AXS Console and DFSI projects are on pause (priority is on Encryption readiness).

Encryption: Matt got 12 backup consolettes at ACDC upgraded with the proper firmware and flashed to include OTAR. 22 of the 23 backup consolettes at the DU-COMM were also upgraded with proper firmware and flash for OTAR (programming issue encountering with one consolette).

Jen completed pushing the double codeplug to all of the PD agencies with the exception of College of DuPage (COD). Jen met with COD 7/1 and tested the double codeplug over the phone and pushed to them as well. Additionally, the COD APX8500 base station codeplug was updated with the new codeplug.

Fabian is updating the consolette codeplugs to change the 66 talkgroups going to AES to use hardware encryption. The changes for OTAR will be completed in another update after the Go Live as we need to get the radios added to the KMF. We will be loading the new codeplugs and key loading the consolettes on the day of the Go Live.

Jen is currently working on the new codeplugs for the 11 MERIT vehicles and next will be creating a codeplug for the APX4000 radios for Wheaton College. Working on process for encryption for Wave users - timing for this will follow the initial Encryption effort. Go live target for Encryption is 7/7/26.

Motorola Wednesday Morning Status Call – July 8, 2026 – no call, ETS Board meeting.

Motorola Wednesday Morning Status Call – July 15, 2026
AXS Console: Working to schedule DU-COMM console ATP (Rich coordinating target test date with Gregg, Pete and Matt). MSI PdM working on open SDM/MC Edge issue for Keith M at ACDC. Latest update per Dan Tipton, "PdM identified an issue with the Aux I/O Manager portion of the AXS app. We are waiting on new software. Targeting late August." Final Acceptance pending for both ACDC and DU-COMM console deployments.

DFSI- DU-COMM; Deployment effort will resume now that initial Encryption transition was completed. Latest (June '26) status: Updated Leonardo SW received week of 6/1/26. James E. working with Motorola on port configuration/assignment details, Matt D working on the firewall, which was blocking the port config - router swap target is 7/16/26. Final revisions to the crossmute tables (Jim C and Matt D) will resume now that initial Encryption effort is complete.

Encryption: Go-live/transition to AES256 Encryption for PD agencies was completed successfully 07/07/2026. Jen shifting codeplug effort to Fire (17 complete, 12 to go, target complete by 7/17/26), as well as preparation for clean up tasks. Progress made on encryption for Wave users - Joe Janek working with DuPage County/ETSB to collect the necessary user info for initial effort to transition Wave users to Wave PTX.

Motorola Wednesday Morning Status Call – July 22, 2026
AXS Consoles: DU-COMM console ATP complete (pass) on 7/21/26 - Chris Shenks and Gregg T. supported. Team working on final project documentation next. MSI product mgmt (PdM) working on open SDM/MC Edge issue for Keith M at ACDC. Per Dan Tipton, "PdM identified an issue with the Aux I/O Manager portion of the AXS app. We are waiting on new software. Targeting late August." Final Acceptance pending.

DFSI: DU-COMM; Updated Leonardo SW received week of 6/1/26. Matt D working on the firewall, which was blocking the port config - firewall swap complete 7/16/26. MSI DCG9000 is trying to establish comms with Leonardo stations, but the team feels there is something blocking in the firewall (for 6 of 8 of the stations - 2 are working). James Erlain supporting, MSI team gathered additional info onsite 7/21/26. Plan is to review with MSI NW SME's, check FW policies, etc,. Matt D planning to work with Jim C 7/22/26 on the final revisions to the crossmute tables.

Encryption: Jenn codeplug effort shifted to Fire - progress made, but all not yet complete. Fabian helping while Jenn is OOO, Fabian working on sending cleanup codeplugs for Police (sent to ~8 agencies thus far), Jenn planning to finish Fire codeplugs when she returns. APX4000's - high level plan is to update radios (using local inventory/cache), then swap out units from the field. Joe Janek working with DuPage County/ETSB to collect the necessary user info for initial effort to transition Wave users to Wave PTX. Per Andres, of the 13 agencies, 8 provided the info that Joe Janek needs.

Motorola Wednesday Morning Status Call – July 29, 2026
AXS Consoles: MSI team working on final project documentation. MSI product management (PdM) working on open SDM/MC Edge issue for Keith Marc at ACDC, defect to be fixed in new software release, ETA is late August. Final Acceptance pending.

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DFSI: DU-COMM 7/23/26 - Firewall issue resolved, James Erlain and Matt Downer confirmed DFSI working on all 8 channels. Matt D made progress with Jim Connolly 7/22/26 on the final revisions to the crossmute tables - some work remains. Pete B/Matt D working on ATP document - once ready, MSI will coordinate ATP for DUCOMM DFSI.

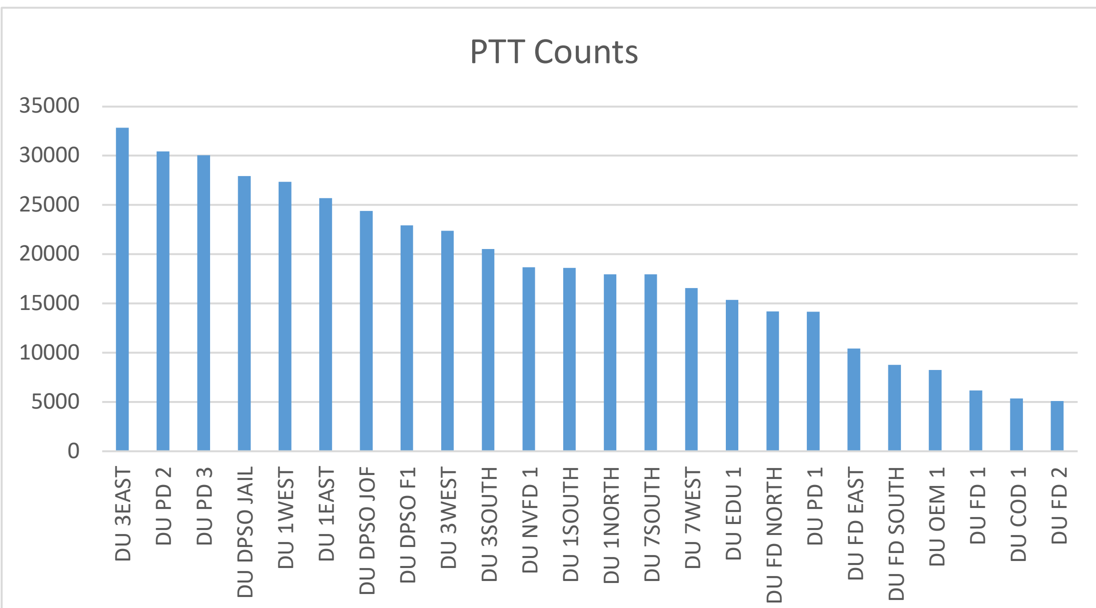
Encryption: All updates have been sent to Fire and clean up codeplugs to PDs. Currently working on creating an APX4000 codeplug for the non-NEXT radios. Still to do at later date the updates for OTAR and KMF. Wave user migration - Joe Janek working with DuPage County/ETSB to collect the necessary user info for initial effort to transition Wave users to Wave PTX. 7/22/26 – Andres Gonzalez submitted seven spreadsheets from Agencies received to date (13 total). Matt D also prepping to execute AIS IP address change, Gregg/Matt to coordinate with Eventide.

Grade of service report:

June 2026 Starcom21 GoS Report												
	GoS Calculations					PTT and Busy Data						
Hour	GoS	Utilization	Erlangs	Excess Erlangs	Days of Data	Total PTTs	Total Talk Time (sec)	Average Talk Time (sec)	Total Busy	Total Busy Time (sec)	Average Busy Time (sec)
0:00:00	0.01	25.63	4.36	6.04	28.00	3111.64	15683.96	5.04	0.21	2.07	9.67
1:00:00	0.00	21.52	3.66	6.74	28.00	2578.46	13168.79	5.11	0.00	0.00	0.00
2:00:00	0.00	17.59	2.99	7.41	28.00	2065.25	10763.14	5.21	0.00	0.00	0.00
3:00:00	0.00	14.60	2.48	7.92	28.00	1664.14	8935.61	5.37	0.00	0.00	0.00
4:00:00	0.00	13.82	2.35	8.05	28.00	1537.68	8457.00	5.50	0.00	0.00	0.00
5:00:00	0.00	15.28	2.60	7.80	28.00	1690.71	9348.46	5.53	0.00	0.00	0.00
6:00:00	0.00	17.64	3.00	7.40	28.00	2004.64	10796.61	5.39	0.00	0.00	0.00
7:00:00	0.00	25.37	4.31	6.09	27.00	2955.19	15527.89	5.25	0.00	0.00	0.00
8:00:00	0.01	30.89	5.25	5.15	28.00	3635.11	18904.86	5.20	0.39	2.14	5.45
9:00:00	0.00	36.31	6.17	4.23	28.00	4280.18	22218.96	5.19	0.14	2.61	18.25
10:00:00	0.00	38.38	6.52	3.88	28.00	4595.54	23489.39	5.11	0.11	5.18	48.33
11:00:00	0.00	36.27	6.17	4.23	28.00	4293.54	22200.21	5.17	0.11	1.61	15.00
12:00:00	0.00	38.52	6.55	3.85	28.00	4562.46	23571.68	5.17	0.00	0.00	0.00
13:00:00	0.01	38.97	6.62	3.78	28.00	4627.32	23848.61	5.15	0.39	3.50	8.91
14:00:00	0.00	38.02	6.46	3.94	28.00	4557.82	23270.93	5.11	0.00	0.00	0.00
15:00:00	0.44	41.23	7.01	3.39	28.00	4931.96	25231.21	5.12	21.79	99.32	4.56
16:00:00	1.03	41.93	7.13	3.27	28.00	5061.29	25660.46	5.07	52.25	260.79	4.99
17:00:00	0.01	39.19	6.66	3.74	28.00	4677.46	23987.32	5.13	0.50	9.61	19.21
18:00:00	0.00	37.09	6.31	4.09	28.00	4426.75	22699.68	5.13	0.14	1.57	11.00
19:00:00	0.00	37.00	6.29	4.11	28.00	4451.54	22645.18	5.09	0.04	0.07	2.00
20:00:00	0.00	35.87	6.10	4.30	28.00	4345.07	21949.50	5.05	0.04	1.43	40.00
21:00:00	0.00	33.37	5.67	4.73	28.00	4108.50	20424.00	4.97	0.00	0.00	0.00
22:00:00	0.00	31.51	5.36	5.04	28.00	3892.68	19284.75	4.95	0.00	0.00	0.00
23:00:00	0.00	28.75	4.89	5.51	28.00	3531.46	17594.89	4.98	0.00	0.00	0.00

7/1/2026 – 7/27/2026

Group Alias	*PTT Count*
DU 3EAST	32834
DU PD 2	30427
DU PD 3	30033
DU DPSO JAIL	27941
DU 1WEST	27327
DU 1EAST	25695
DU DPSO JOF	24394
DU DPSO F1	22918
DU 3WEST	22358
DU 3SOUTH	20527
DU NVFD 1	18671
DU 1SOUTH	18601
DU 1NORTH	17964
DU 7SOUTH	17961
DU 7WEST	16545
DU EDU 1	15348
DU FD NORTH	14166
DU PD 1	14134
DU FD EAST	10397
DU FD SOUTH	8742
DU OEM 1	8226
DU FD 1	6145
DU COD 1	5329
DU FD 2	5090



Memo #	Date Opened	Origin	Title	DESCRIPTION	STATUS of MEMO (Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement tot Product Development, Technically Not Feasible, Closed)
1	04/08/20	CAD	Informer Trigger words	Request to eliminate words that trigger an alert when entered into CAD	Closed
2	02/18/20	CAD	Alphanumeric Verification	enables a setting that will allow alphanumeric addresses to geo-verify without a space.	Closed
3	03/17/20	CAD	Auto Verifiation of address	disable automatically geo-verifying addresses that are unique in the system.	Closed
4	03/17/20	CAD	on-off ramp entries	Enhance the TCs' ability to identify on and off ramps for the highways	Closed
5	03/14/20	CAD	Pro-QA data export	Escalate the priority of a data export to facilitate the development of a single server for Pro-QA software	Closed
6	03/18/20	CAD	Elminate the 2 or 3 digit code from Purvis	Removing the 2 or 3 digit code from the Purvis announcement.	Closed
7	03/17/20	CAD	Half addresses	Presentation of two options for how to handle half-addresses.	Closed
8	04/03/20	CAD	Command Line Font size	The font size larger on the command lines- expanded to the multi-command line	Closed
9	04/03/20	CAD	PI-Delay	Adjust an event code that corresponded to a car accident with injuries that was delayed	Closed
10	04/06/20	CAD	Street Aliases	Discuss options for alias street names in CAD system for streets such as North Ave AKA Route 64	Closed
11	01/27/20	FSA	Cover Memo	Outline of the memo process	Closed
12	01/27/20	FSA	Formula for Agency Costs	Costing formula options for exepenses relating to changes in systems	Closed
13	12/19/19	FSA	Standardization of Recommends	Using Z units in CAD	Closed
14	01/23/20	FSA	Activating New Tone	Adding a rules to Engines to faciliate tones	Closed
15	01/05/20	FSA	Add Units to Calls	Add Unit to calls from mobiles without generating a tone	Closed
16	01/27/20	FSA	Optional Equipment Status	Optional equipment formating options	Closed
17	02/28/20	FSA	Open Radio	Leaving the radio open for two minutes after the Purvis alert in the stations	Closed
18	03/05/20	FSA	Dead End Streets	Remove Dead End from the announcement	Closed
19	02/26/20	FSA	LSI Data Into CAD	Add Hazardous Material data from the State into CAD	Closed
20	02/26/20	FSA	Flow MSP	The font size larger on the command lines- expanded to the multi-command line	Closed
21	03/02/20	FSA	Additional Goals	Expand the goal to consider the time from call to responder arrival instead of from the time of call to dispatch	Closed
22	03/01/20	FSA	Non-standard CAD programming	Creating CAD command that are unique to an agency or a small subset of agencies	Closed
23	01/27/20	TECH	Purvis Proposal	Review of the proposal to address the back-up alerting solution	Closed
24	02/02/20	TECH	ICD from Hexagon for LEADS	Review the Hexagon proposal for the LEADS ICD- Hexagon is re-working the proposal	Closed
25	04/20/20	CAD	Assist other priority change	DU-COMM request to change the priority of Assit other from 4 to 2. This will adjust the watchdog times	Closed
26	04/20/20	CAD	Macro request On-Unit	DU-COMM request a macro to combine to add the vehicle when logging a unit on duty	Closed
27	04/20/20	CAD	New Event code request	DU-COMM request to add two new event codes	Closed
28	04/20/20	Tech	Switch Design	DU-COMM recommendation for a switch design review	Closed
29	04/30/20	FSA	Translations	Request to have the PSAPs manage FSA translations	Closed
30	04/04/20	Tech	Enhanced Monitoring	Review the three proposals from Solar winds	Closed
31	05/04/20	CAD	Fire Priorities	Request to re-visit the Fire events priorities from ACDC	Closed
32	05/22/20	FSA	Priority Column	Request to add priority columns back into MPS	Closed
33	05/26/20	FSA	Self-assgin	Request the ability to self-dispatch calls from pending	Closed
34	05/27/20	TECH	LAG	Install LAG on the Comcast side of the Network	Closed
35	05/27/20	TECH	Security	Review Results of the Nessus system testing	Closed
36	05/27/20	TECH	WMware upgrade	Install upgrade to Vmware from 6.0-6.7	Closed
37	05/27/20	TECH	Software Review	Conduct a software review comparable to the cutover review	Closed
38	05/27/20	CAD	9-1-1 Call Flow	Reivew the 9-1-1 Call flow process	Closed
39	05/28/20	CAD	Updated Macro	Request to reduce the CDCMDKEY	Closed
40	06/01/20	CAD	Update LEADS Trigger words	Reintroduce trigger words from SOS for DL status	Closed
41	06/03/20	TECH	NICE Upgrade	Connect lines and positions to the NICE Recorder/DSO end of life update	Closed
42	06/10/20	FSA	Available on Event	Would like the MPS be programmed to change status to AOE	Closed
43	06/15/20	TECH	Dell Storage	Dell offsite storage	Closed
44	06/19/20	Tech	CAD Workstations At DU-COMM	Install the ETSB image on the Workstations at DU-COMM	Closed
45	06/19/20	FSA	BARB procurement	Pros and Cons of the application	Closed
46	07/06/20	CAD	EDIT unit Roster	Change the Display from Employee number to Sign on ID	Closed
47	07/06/20	CAD	Informer Unit Column	Add a column that displays the unit in infomrer	Closed
48	07/06/20	CAD	Multi-Command line	Force CAPS lock on the multicommand line	Closed
49	07/06/20	CAD	Add select event hot key	Eliminate a step when selecting a unit on an event	Closed
50	07/06/20	CAD	Unit Roster	Add the Badge number to the Unit display	Closed
51	07/06/20	CAD	Informer Hot Key	Add a hot key that opens up into Informer	Closed
52	07/06/20	CAD	Dispatch Assign	Dispatch assing to work automatically	Closed
53	07/06/20	CAD	Dispatch Assign mutiple units	Allow dispatch assign to work with multiple units	Closed
54	07/06/20	CAD	Monitor preference	Allow the monitors to be saved from each login	Closed
55	07/06/20	CAD	Vin Response	Allow title search to be run in Informer	Closed

Memo #	Date Opened	Origin	Title	DESCRIPTION	STATUS of MEMO (Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement tot Product Development, Technically Not Feasible, Closed)
56	07/06/20	CAD	Informer history	Develop a way to search for informer history	Closed
57	06/18/20	Tech	Carrier diversity	Request to explore surplus bandwidth to provide carrier diversity	Closed Jan 12, 2021
58	06/16/20	CAD	UL Functionality	Ability to add apartment number using the UL Function	Closed
59	06/16/20	CAD	Commit and Cover	Add Commit and Cover command to the right click list	Closed
60	07/16/20	CAD	TC name in the Remarks	ADD the PSAP and first initial to the TC name in remarks	Closed
61	07/30/20	CAD	Available on Event	Would like AOE to set the timer to 0	Closed
62	07/30/20	CAD	Remove CUS	Remove CUS from Status codes PD RR IC WP TA AD	Closed
63	07/30/20	CAD	Mutiple Clearing units	Change programming to allow multiple units to be cleared	Closed
64	07/30/20	CAD	F2 enhancement	Want F2 to bring to the command line anywhere in the program	Closed
65	07/30/20	CAD	Mutiple On units	Want the ONU command to work for multiple units	Closed
66	07/30/20	CAD	Unit Transport streamline	Get rid of the dashes in the command line for unit transport	Closed
67	07/30/20	CAD	Adjust name and tx field	Add field for alalrm and to companies that doesn't impact LOI	Closed
68	07/30/20	CAD	Alias EMD codes	Want the EMD numeric code entered as alias for event type	Closed
69	04/20/20	TECH	CISA request	Cybersecurity testing	10/12/2021
70	08/04/20		Monday.com	Online project management tool	Closed
71	08/04/20	TECH	Vmware upgrade	Upgrade to VMware version 6.7	Closed
72	08/03/20	CAD	Duplicate and Cancel	Attach the name of the TC that made the original ticket to remarks	Closed
73	08/27/20	FSA	Default MPS CADVIEW screen	Change the default MPS screen to Event list	Closed
74	08/27/20	CAD	Right Click update	Using the Spreadsheet submitted update the right click list	closed
75	09/10/20	CAD	K9 Event codes	Add event codes for the different types of dogs	Closed
76	09/10/20	CAD	Relocate Unit Monitor	Add a new monitor for relocated unites	Closed
77	09/25/20	TECH	ALI Re-bid Times	Review the options to adjust the time for Automatic ALI re-bids	Closed
78	10/20/20	CAD	Call Source	Default Call Source to Phone	Closed
79	10/28/20	CAD	Edit unit Code	Change the two digit unit code for Elgin from EG to EN	Closed
80	10/30/20	TECH	Power Supply	Procure redundant power supllies for switches etc	Closed
81	11/15/20	CAD	Retail Theft	Change the subtype to Reatil-Delay	Closed
82	11/15/20	CAD	Caller Name LOI Search	Disable Caller Name from the LOI Search	Closed
83	12/10/20	CAD	Bomb Threat	Use a code for bomb threat instead of the words in Purvis	Closed
84	01//26/21	CAD	Timers	Remove the shift timers from the system	Closed
85	01/26/21	CAD	Live Mum additions	Add stations to match or come close to matching LiveMUM from CAD	Closed
87	02/23/21	CAD	Common places for DSO	Add common place names for DSO lots for a DSO response	Closed
88	03/31/21	FSA	Available on Event	Add the ability for MPS to self dispatch from Available on event	Closed
89	04/16/21	CAD	KH and Business names Spec Situation	Remove the KH and businesss files from notification	Closed
90	04/19/21	CAD	Live Mum changes	Change the ETB of arrive danger to 40 minutes	Closed
91	05/18/21	TECH	TRE change	Redesign the TRE to ensure it passes to Starcom	Closed
92	05/26/21	CAD	Add subtypes to Assist	Create two new subtypes for assist to the SA and coroner	Closed
93	06/09/21	CAD	TestCase for Pro QA	Turn on the test case option in ProQA	closed
94	06/28/21	CAD	Standardized RR names	Tracks xx where xx is a two/four digit abbreviation for the Railroad	Closed
95	07/12/21	FSA	Cross Staffed Apparatus	"Jump Crews"in Live Mum different than CAD	Closed
96A	07/12/21	FSA	Border Station Depth	Analsyis of station depth for border agencies	Closed
96B	07/12/21	FSA	Border Station Run orders	Adjust the run orders of stations based on Analysis from 96	Closed
96C	07/12/21	FSA	Drive Time Adjustments	Adjust the drive time for Mutual aid agencies	Closed
97	07/12/21	FSA	Pre-planned relos	Add pre-planned relos into LiveMum	Closed
98	07/12/21	FSA	Unit Depletion	Program LiveMUM to make recommends based on unit depletion percetages	Closed
99	07/13/21	CAD	Wayne township Coverage	Add a note to the Wayne township area about for overnight disptaching	Closed
100	07/13/21	FSA	EBT Request	Request DECCAN run two hears of data for more accurate EBT	Paused
101	07/21/21	FSA	COQ report number request	Request a report number for agencies receiving COQ equipment	Closed
102	08/10/21	CAD	Update Skill list	Add Drone to the Skill list	Closed
103	09/07/21	CAD	CAD/Vesta Standardization	Adjust one of the systems to search for intersections using the same syntax	Closed
104	11/02/21	CAD	Add event code	Add Event code for 3Si	Closed
105	11/16/21	CAD	Add a layer to the map	Create a layer for Divison 10 in the CAD map	Closed
106	11/29/21	CAD	in-custody time stamp	Program CAD to include the time stamp in the list of times	Closed
107	11/29/21	FSA	Add new agency to CAD	Create a new agency in CAD for mabas division 12	Closed
108	01/18/22	CAD	ANI/ALI dump work flow	Change the programming so that the keyboard can be used after ANI/ALI dump	Closed

Memo #	Date Opened	Origin	Title	DESCRIPTION	STATUS of MEMO (Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement tot Product Development, Technically Not Feasible, Closed)
109	02/02/22	CAD	Timer for Delayed call	Want to have a timer for Trbl alarms to delay dispatch 10 minutes	Closed
110	5/2/2022	Tech	Options for Tones	Explore audio setting options for tones on the fire channels	Closed
111	7/30/2022	Tech	Purvis Proposal	Review Purvis Proposal	Closed
112	10/3/2022	CAD	LPR Event	New CAD Event for License plate reader	Closed
113	10/3/2022	CAD	Shot Stab event type	Separate out the shot fired and gunshot into two type codes	Closed
114	1/13/2022	Tech	Open USB ports	Request to open USP ports to the Bridge	Closed
115	1/10/2023	CAD	Train Cleared	Request to add commands to menus and boards	Closed
116	1/10/2023	FSA	Emergency Button Mobile	Request to change the functionality of the emergency button	Closed
117	3/22/2023	FSA	UE Delta Programming	Remove MAF units from CADView	Closed
118	3/22/2023	FSA	Strobe light timing	Up the time out for the strobe units to 2 minutes	Closed
119	3/22/2023	FSA	Recall dispatch	Add a Recall dispatch button to MPS	Closed
120	3/22/2023	FSA	Resync Units and Events	Add a resync button to MPS	Closed
121	8/16/2023	Tech	Shared Drives	Shared drive in the DMZ to reduce Cybersecurity	Closed
122	8/18/2023	TECH	Shared Subnet	Allow traffic point to point for printers for cybersecuirty	Closed
123	8/21/2023	CAD	Task Force Units	Create Monitors for the Task force group	Closed
124	10/3/2023	CAD	New Event code request	New or modified event type for Car vs Building	Closed
125	11/9/2023	CAD	Priority integration	Integrate Priority Aqua program with Eventide	Closed
126	2/20/2024	CAD	New Event code request	New event type for Electric Vehicle fire	Closed
127	5/23/2024	CAD	MFA Command Central Aware	Decision to add MFA to Command Central Aware Website	Pending Research
128	7/11/2024	Tech	MFA Infrstructure/Applications	Decision to implement MFA within the ETSB 911 system	Opened
129	7/30/2024	CAD	Adjust incident types for Alarms	Alarm companies are beginning to use numbers to define alarm types. Request to add those types in CAD	Closed
130	8/9/2024	CAD	Add Macros	Add macros that are currently deployed for 10 and 12 for MABAS Division 16	Closed
131	1/30/2025	CAD	Change town/street code	Change boulavard from "BLVD" to "BL" and Bloomindale from "BL" to "BLD" because of state data	Closed
132	1/29/2025	CAD	New Animal Sub-Type/Nuisance	Add new CAD Sub-Type Nuisance to animal	Closed
133	6/25/2025	CAD	CAD Notes Chronology Cluttered	Remove some of the information that filters into the CAD notes chronology	Closed
134	6/25/2025	CAD	Call Stacking Functionality For Fire Dispatch	Request to allow Call Stacking functionality for Fire dispatching	Closed
135	6/25/2025	CAD/MPS	Cloest Unit Dispatching	During the CAD RFP focus group sessions, it was brought up that the CAD system is not currently set up to perform closet unit dispatching.	Closed
136	6/25/2025	CAD/MPS	Copying Events to Another Town	The ability to copy an event from one town to another is not a seamless process. The user base would like to see if there is a possibility of configuring the system to support copy events with a simplified process	Closed
137	6/25/2025	CAD	Hidden Pop Up Messages	There are pop-up messages that are configured in the CAD system that frequently get hidden behind windows on the user screen that will cause the system to not move forward unless that pop-up message has been acknowledged	Closed
138	6/25/2025	CAD/MPS	Run Handicapped Placard Independently	Communicated that it is not possible to run a Handicapped Placard independent	Closed
139	6/25/2025	CAD/MPS	Run LEADS Number Independently	Communicated that it is not possible to run a LEADS number independent	Closed
140	6/25/2025	MPS	Unit Status Only Displays Vehicle Location	In MPS the Unit Status will display the location of the vehicle and not the officer. They would like that status to show the officer's location, which would be beneficial if the officer is potentially in foot pursuit or away from the vehicle	Technically Not Feasible
141	1/30/2026	CAD/MPS	Mutual Aid Police Units Display on Same Call as Home Agency Units	The ability to see police units from multiple agencies/dispatch groups assigned to an incident all on the same call.	Closed
142	4/13/2026	CAD/MPS	Protocol 41 CAD Event Types	Creation of type and sub-type codes in CAD for Protocol 41 use (Caller in Crisis/CESSA)	In process/Testing
143	5/7/2026	CAD	Standardization of 911 Pick-Up Time Documentation CAD	Validation of Time stamp data for Fire Station Response time reporting	Pending Research
144	7/29/2026	CAD	Protocol 25 CAD Type and Subtype Codes	Creation of type and sub-type codes in CAD for Protocol 25 use to adhere to CESSA	In process/Testing

New
In process/Testing
Implemented
Pending Research
Technically Not Feasible
Enhancement tot product development
Closed

Year to Date 9-1-1 System Call Count

For (Call Origin)

Creation Date: 08/03/2026 08:31:14 AM
Grouping: Site & Call Origin
Date Range: 01/01/2026 12:00:00 AM - 07/31/2026 11:59:59 PM
Filter Criteria: Please, refer to the last page.

Detail Information

Site	Call Origin	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
			Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	Incoming	143,458	44,033	99,425	0	3,059	35,386	5,111	129	348	0	3,749	00:00:04
	Internal	9,616	0	9,616	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	33,901	0	33,901	0	0	0	0	0	0	33,901	0	00:00:00
	Total	186,975	44,033	142,942	0	3,059	35,386	5,111	129	348	33,901	3,749	00:00:04
Total		186,975	44,033	142,942	0	3,059	35,386	5,111	129	348	33,901	3,749	00:00:04

Year to Date 9-1-1 System Call Count

For (Call Origin)

Creation Date: 08/03/2026 08:46:46 AM

Date Range: 01/01/2026 12:00:00 AM - 07/31/2026 11:59:59 PM

Grouping: Site & Call Origin

Filter Criteria: Please, refer to the last page.

Detail Information

Site	Call Origin	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
			Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	Incoming	435,514	175,094	260,420	0	4,548	143,861	24,798	391	1,496	0	18,969	00:00:06
	Internal	74,271	0	74,271	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	108,602	1	108,601	0	0	0	0	0	0	108,602	0	00:00:00
	Total	618,387	175,095	443,292	0	4,548	143,861	24,798	391	1,496	108,602	18,969	00:00:06
Total		618,387	175,095	443,292	0	4,548	143,861	24,798	391	1,496	108,602	18,969	00:00:06

Monthly 9-1-1 System Call Count

For (Call Origin)

Creation Date: 08/03/2026 08:29:13 AM

Date Range: 07/01/2026 12:00:00 AM - 07/31/2026 11:59:59 PM

Grouping: Site & Call Origin

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	31,443	8,344	23,099	0	536	6,925	803	24	56	5,931	1,334	00:00:06
Total	31,443	8,344	23,099	0	536	6,925	803	24	56	5,931	1,334	00:00:06

Monthly 9-1-1 System Call Count

For (Call Origin)

Creation Date: 08/03/2026 08:44:48 AM

Grouping: Site & Call Origin

Date Range: 07/01/2026 12:00:00 AM - 07/31/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	107,041	33,075	73,966	0	656	27,983	4,063	77	296	18,756	5,616	00:00:07
Total	107,041	33,075	73,966	0	656	27,983	4,063	77	296	18,756	5,616	00:00:07

Year to Date 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 08/03/2026 08:38:28 AM

Grouping: Site & Call Origin

Date Range: 01/01/2026 12:00:00 AM - 07/31/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	6,578	6,578	0	0	79	5,625	873	1	0	0	0	00:00:04
Total	6,578	6,578	0	0	79	5,625	873	1	0	0	0	00:00:04

Year to Date 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 08/03/2026 08:47:44 AM

Grouping: Site & Call Origin

Date Range: 01/01/2026 12:00:00 AM - 07/31/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	19,692	19,692	0	0	142	18,277	1,272	1	0	0	0	00:00:06
Total	19,692	19,692	0	0	142	18,277	1,272	1	0	0	0	00:00:06

Monthly 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 08/03/2026 08:26:49 AM

Date Range: 07/01/2026 12:00:00 AM - 07/31/2026 11:59:59 PM

Grouping: Site & Call Origin

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	1,050	1,050	0	0	7	926	117	0	0	0	0	00:00:04
Total	1,050	1,050	0	0	7	926	117	0	0	0	0	00:00:04

Monthly 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 08/03/2026 08:46:06 AM

Grouping: Site & Call Origin

Date Range: 07/01/2026 12:00:00 AM - 07/31/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	3,238	3,238	0	0	18	3,021	198	1	0	0	0	00:00:06
Total	3,238	3,238	0	0	18	3,021	198	1	0	0	0	00:00:06

INFORMATION TECHNOLOGY

630-407-5000
Fax: 630-407-5001
it@dupageco.org

www.dupageco.org/it

DUPAGE COUNTY

TO: PRMS Oversight Committee and ETS Board

FROM: Don Ehrenhaft, PRMS Manager

DATE: July 30, 2026

RE: DuJIS RMS Monthly Update

Status:

- OCR 10.0/MFR project will not proceed.
- OCR 3.7 version upgrade will take place.
- Currently engaged in contract negotiations with Mark43.

Action Items:

- RMS RFP Process
  - Continue contract negotiations with Mark43.
- OCR 3.7 (current production version)
  - Testing redesigned datasheets with pilot agencies.
  - Engage with Hexagon on delivering next NIBRS version to address numerous bugs.
- NetRMS
  - Preparation for NetRMS data migration is underway.
- PRMS Consortium
  - Engage with member agencies regarding new IGA.

Customer Support Collaboration:

- Maintained bi-weekly meeting with support team.
- Initiated preliminary scope development for incoming RMS.

Next Month's Actions Items:

- Move RFP process forward.
- Prepare for OCR 3.7 update.
- Overhaul of system support model to improve speed of incident response and strengthen prevention efforts.

Hexagon Monthly Report

HEXAGON
SAFETY & INFRASTRUCTURE

Customer Name	DuPage County, IL	**Alias**	DUPG2.00.11
Customer PM	Linda Zerwin/Mike Galvin	**Hexagon Sales**	Michael Gordon
Hexagon Support Manager	Tony Capasso	**Project / Delivery Name**	DuPage ETSB
New Change Requests	**None**	**Reporting Period End**	**July 31, 2026**

Support Overview

Open Tickets		SRs		CRDs		CREs	
On target	☑	P2	2	P2	2	P2	0
Below target	☐	P3	14	P3	7	P3	0
Above target	☐	P4	0	P4	0	P4	0

RED	One or more of the following remain unhandled: significant risks and/or issues; behind schedule by >10%
YELLOW	There is a plan in place to rectify one or more of the following: significant risks and/or issues; behind schedule <=10%
GREEN	No significant risks or issues

Support Performance - Period ending July 31, 2026

GREEN	Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Communication remains high, and both sides stay engaged. We have established a recurring RMS SR Review call as well. This takes place on the 2nd and 4th weeks of the month.

Support Activities

Objectives Completed This Period

1. Weekly meetings were held. No Onsite meetings were held this month.
2. 9 support tickets were resolved in the month of July 2026.
3. CAD Side call with Hexagon support is ongoing.
4. RMS Side call with Hexagon support is ongoing.
5. Support Leadership and Account Manager join PRMS Chief call as well.

Objectives NOT Completed This Period - Mitigation tasks to align schedule are provided in the Notes Section with the coresponding #

Objectives for Next Period Remaining Project Items (All Numbers are utilizing the DuPage Schedule DUPG2 Schedule)

1. Focus and continued resolution on existing support SRs.

Change Orders	Date	Status	Description

Notes From Above Activites:

JUNE 2026

ACDC

MONTHLY REPORT

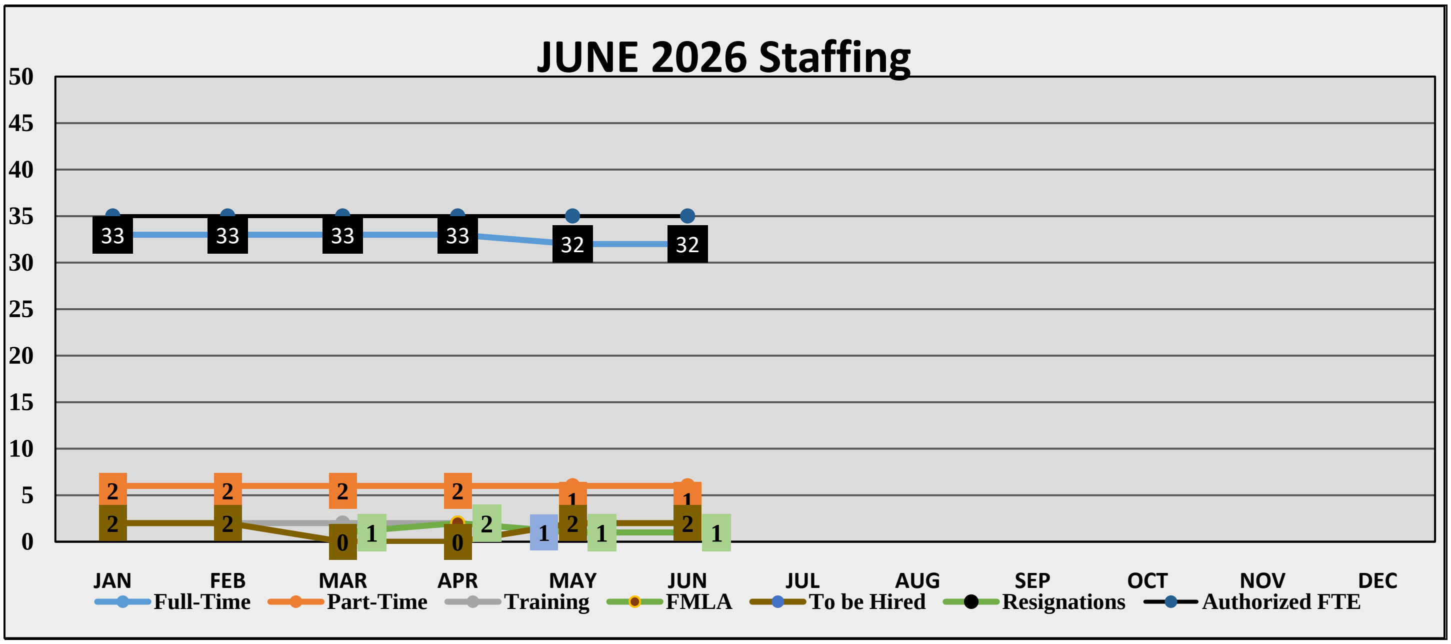
PREPARED BY:
DIRECTOR MARILU HERNANDEZ

STAFFING

ACDC maintains an authorized staff of 35 full-time, six part-time Telecommunicators (TC), and three part-time Alarm Board Operators. Shift supervision is typically managed by an Operator in Charge (OIC), Team Lead (TL), or Operations Manager (OM). The organization's administrative leadership includes a Director and Deputy Director of Communications, a Professional Standards Coordinator (PSC), and a Clerk/Typist. Additionally, a Village IT Public Safety System Administrator is permanently stationed on site.

JUNE:

- One probationary on Day Shift for solo call-taking, and radio training phase
- Two selected candidates from the interview pool have completed fingerprinting and advanced to the background screening phase. Additionally, both candidates have scheduled their upcoming sit-along.



RESIGNATION

N/A

RECOGNITION

Congratulations TC Kyle Ficarrotta! On 05/23/2026 at 0613hrs, you received a 911 call from 62 W Stevenson Dr. A male caller reported his wife was undergoing a home delivery complicated by shoulder dystocia, a high-acuity medical emergency. Quickly confirming the address per policy, you generate a CAD in just 18 seconds and begin EMD. The Glenside Fire Department and Glendale Heights Police were dispatched immediately. While providing EMD, you remained calm and confident even as the caller reported the baby had been delivered.

When you learned the baby was not breathing and a midwife was on scene, you appropriately attempted to coordinate care. Despite being unable to speak with the midwife directly, you diligently directed the father to verify the baby's status. You continued to provide essential instructions until the baby began breathing and crying, and you maintained critical post-delivery care for both the mother and child until paramedics arrived.

Your professionalism and composure during this high-stakes situation were outstanding. Compliments on a job well done!

Congratulations TC Patricia Godlewski! On the evening of May 29th at 2106 hours, you answered a transferred 911 call from 120 Lakewood Circle regarding an unknown EMS medical emergency. Upon answering, you encountered an extremely distressed caller who could not confirm if her husband was breathing. Despite initial communication barriers, you quickly took control of the incident and focused the caller on delivering critical emergency aid.

Simultaneously, you flawlessly managed Channel 3 radio traffic—including a traffic stop and extra patrols—while initiating Emergency Medical Dispatch (EMD) protocols to provide clear, policy-compliant CPR instructions. Throughout this high-stress event, your calm, composed demeanor provided essential reassurance. Your ability to direct the caller through these lifesaving measures was vital to the patient's positive outcome.

Thanks to your rapid response and professional coaching, the patient made a remarkable recovery and was discharged from the hospital six days later with little to no long-term effects. This call perfectly demonstrated your commitment to the ACDC mission and reflected the highest standards of emergency communications. Outstanding job!

TRAINING

ACDC conducts training on a monthly basis. Training includes call-taking scenarios, in-progress dispatching, policy review, and specialty or incident-specific topics. Additionally, we cover patterns in deficiencies and various types of miscellaneous hands-on training.

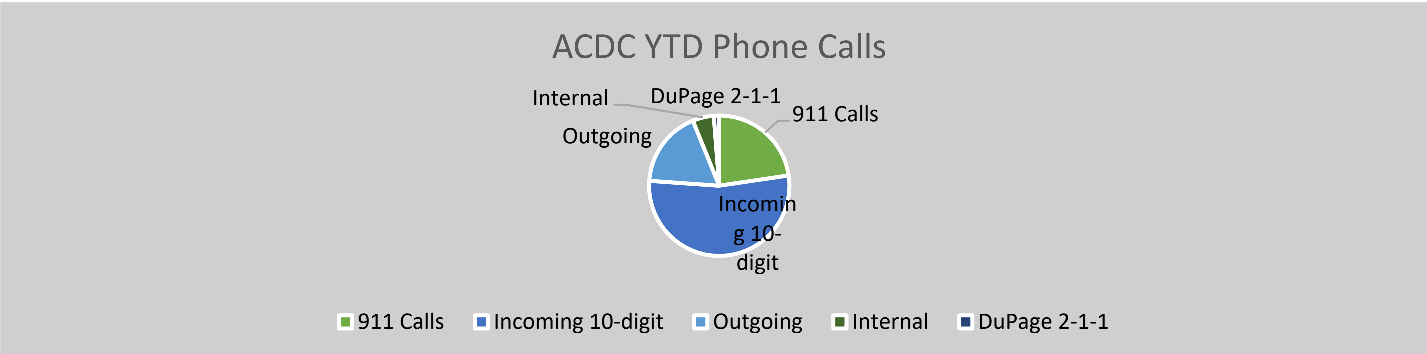
The High-Risk, Low Frequency (HRLF) training scenarios for June: N/A

Additional Training

- One TC attended the Responding to and Investigating Bomb Threats webinar
- One TC attended the FBI Swatting online course
- The Director attended the Octave Conference
- The DD, one OM, PSC, and one TC attended the NENA 2026 Conference
- The PSC and one OM attended the in-person Skydio Dock Training hosted at ACDC
- One TC participated in the WM Active Shooter Training
- The Annual 211 Refresher Training commenced
- One TC initiates EMD-Q training

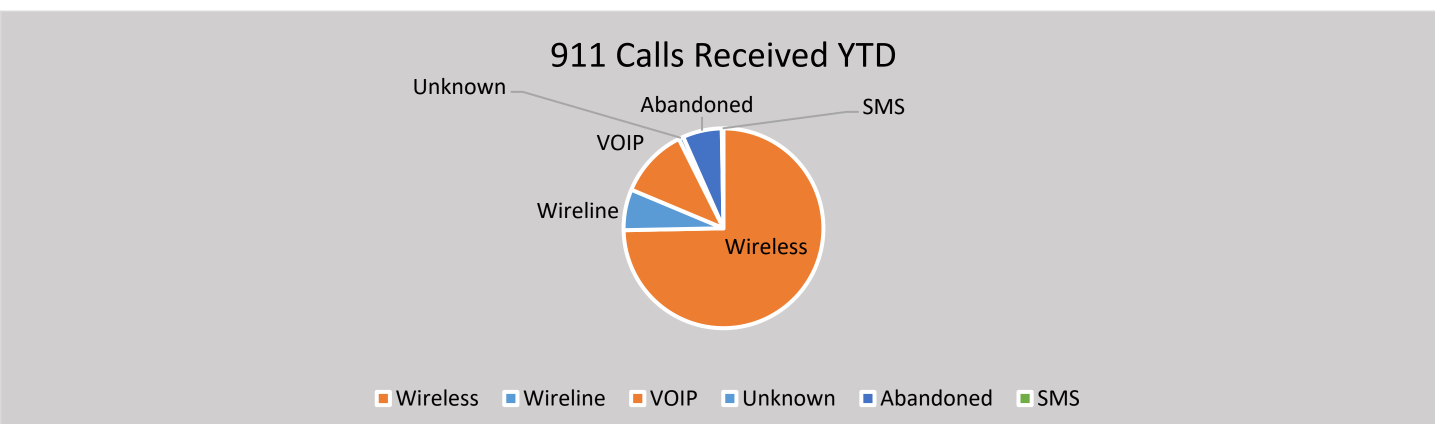
PHONE CALLS ANSWERED

ACDC PHONE CALLS													
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
911 Calls	5,663	4,964	5,855	6,048	6,341	**6,848**							**35,719**
Incoming 10-digit	18,413	11,858	12,947	12,820	13,722	**14,414**							**84,174**
Outgoing	4,686	3,898	4,522	4,675	4,791	**5,398**							**27,970**
Internal	1,007	989	1,094	1,440	1,384	**1,785**							**7,699**
DuPage 2-1-1	460	267	280	306	294	**349**							**1,956**
Total	**30,229**	**21,976**	**24,698**	**25,289**	**26,532**	**28,794**	**0**	**0**	**0**	**0**	**0**	**0**	**157,518**



911 CALLS & TEXT-TO-911

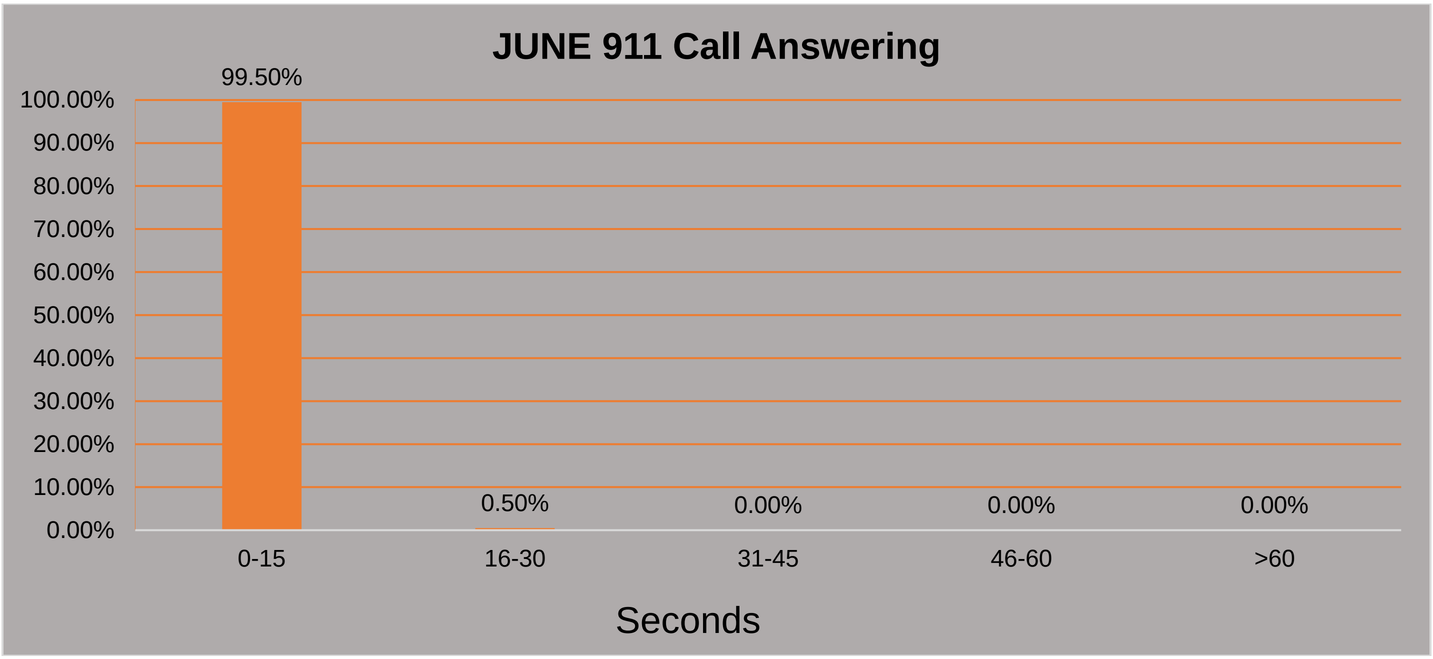
911 CALLS RECEIVED													
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Wireless	4,510	3,737	4,424	4,735	5,364	**5,691**							**28,461**
Wireline	430	533	643	497	160	**260**							**2,523**
VOIP	631	629	722	740	747	**839**							**4,308**
Unknown	51	43	48	51	60	**39**							**292**
Abandoned	406	342	396	425	418	**428**							**2,415**
SMS	11	22	18	25	10	**19**							**105**
Total	**6,039**	**5,306**	**6,251**	**6,473**	**6,759**	**7,276**	**0**	**0**	**0**	**0**	**0**	**0**	**38,104**



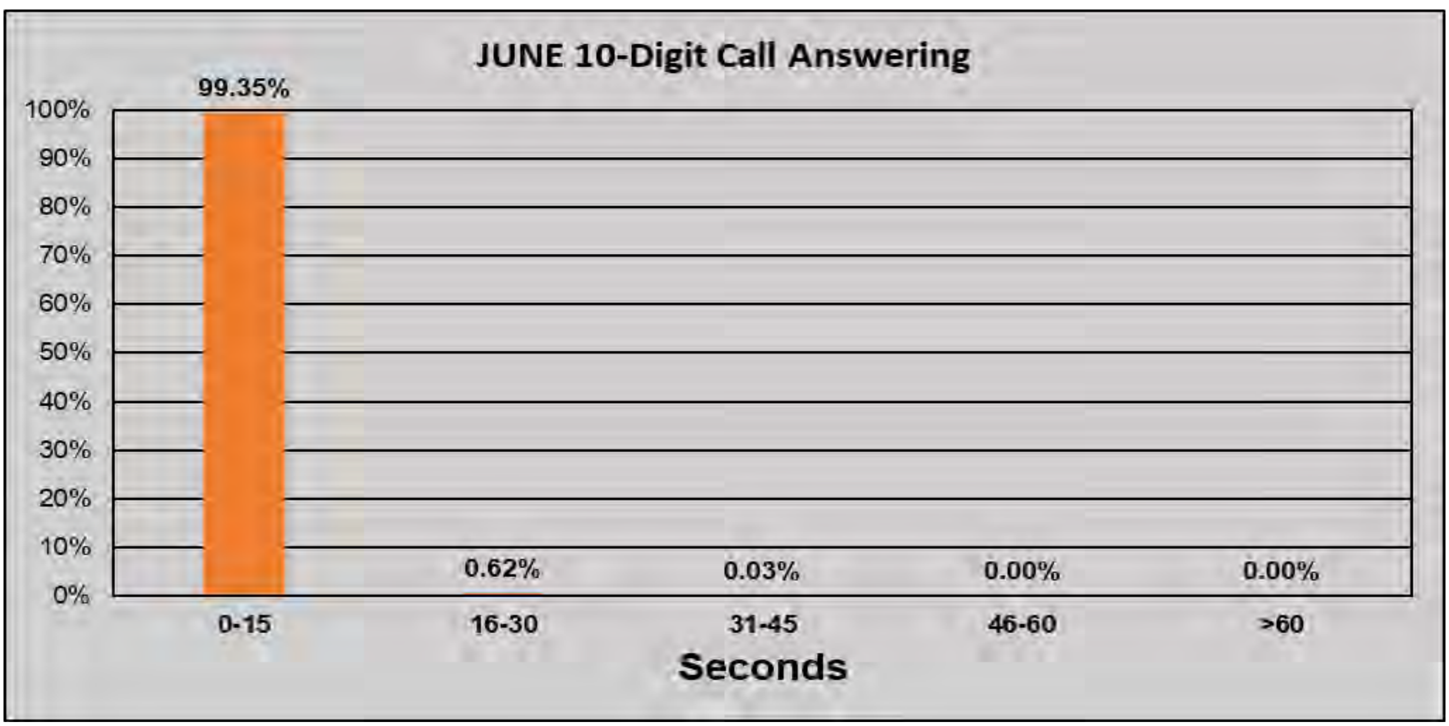
NENA 911 Call Answering Standard

The NENA Standard for 911 Call Processing establishes critical performance benchmarks, mandating 90% of calls be answered within 15 seconds and 95% within 20 seconds. These metrics ensure Public Safety Answering Points (PSAPs) maintain swift and consistent service for both traditional voice calls, text, and multimedia via Next Generation 9-1-1 (NG9-1-1).

911 CALL ANSWERING



10-DIGIT CALL ANSWERING



TOP *Call Takers*

JUNE 2026

911 & Non-Emergency Calls:

DOMINO - 1359
WILLADSEN - 1211
OLIVER - 1206
MOOTREY - 1152
VALLEE - 1128
MEDINA - 903
VAN ALSTINE - 864
FICARROTTA - 856
MARDULA - 853
EATON - 843

911:

DOMINO - 387
VALLEE - 324
OLIVER - 318
MEDINA - 285
EATON - 271
WILLADSEN - 268
MOOTREY - 266
VALLEE - 241
NUDD - 231
KIZOREK - 222

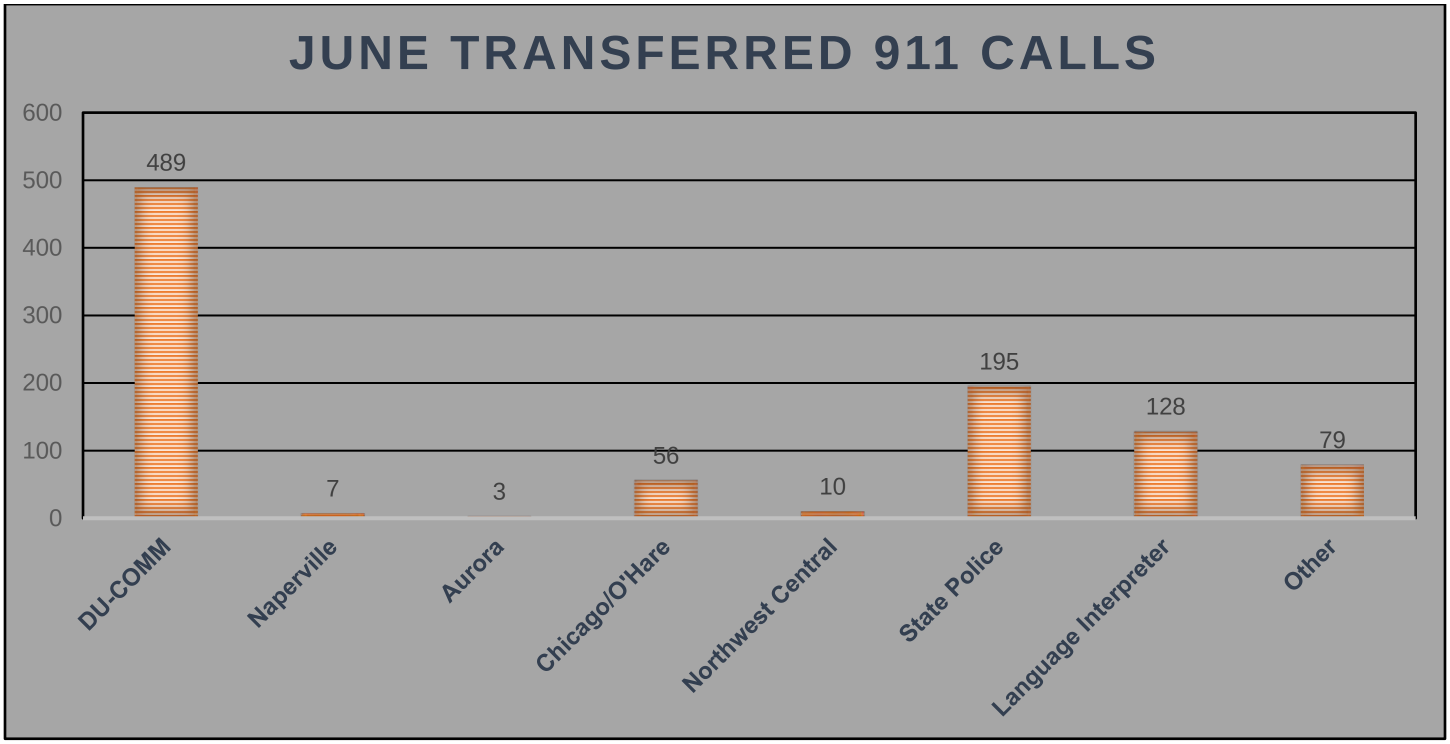
NON-EMERGENCY:

DOMINO - 972
WILLADSEN - 943
OLIVER - 888
MOOTREY - 886
VALLEE - 804
VAN ALSTINE - 705
FICARROTTA - 688
MINOR - 667
MARDULA - 656
WATERMAN - 656
IAZZETTO BAROUNIS - 619

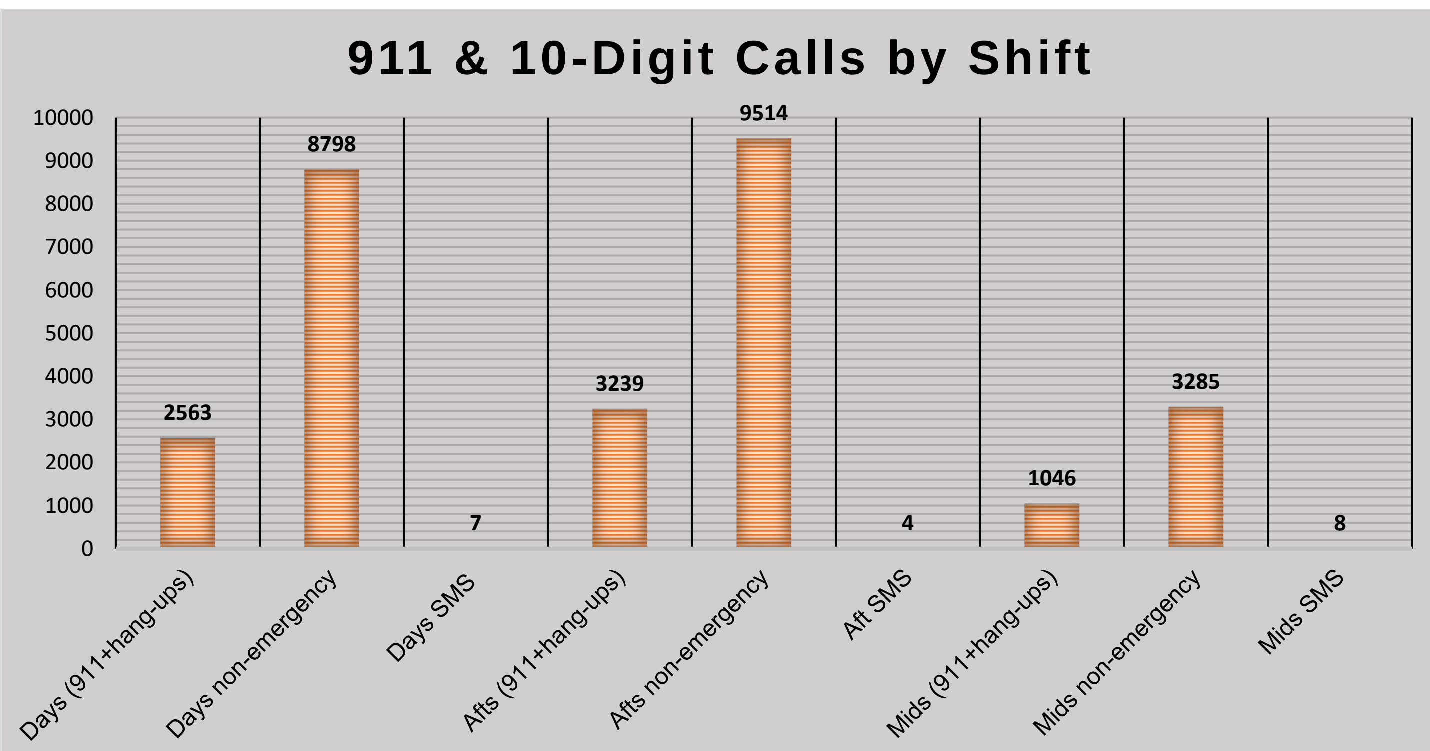
211 CALLS:

OLIVER - 27
WILLADSEN
MARDULA 21
VALDEZ - 19
VALLEE
MINOR 17
VERTUCCI - 15

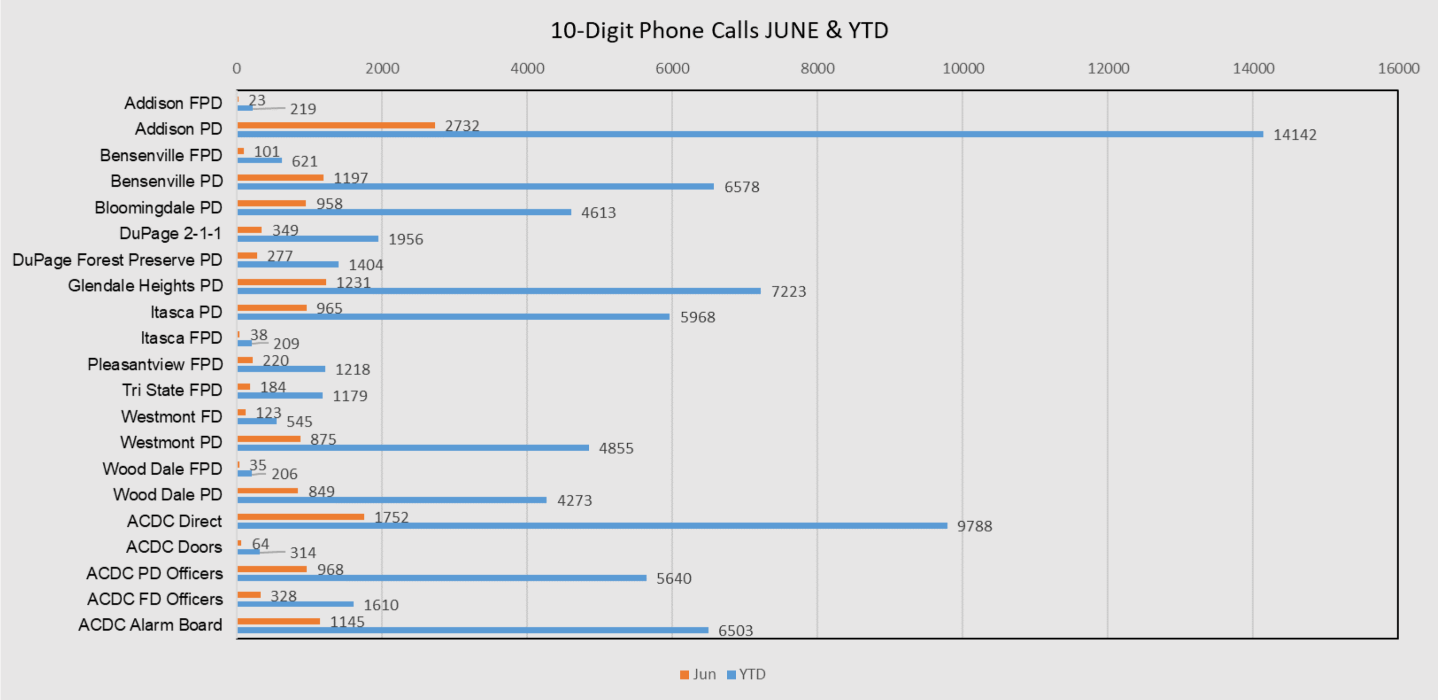
TRANSFERRED 911 CALLS



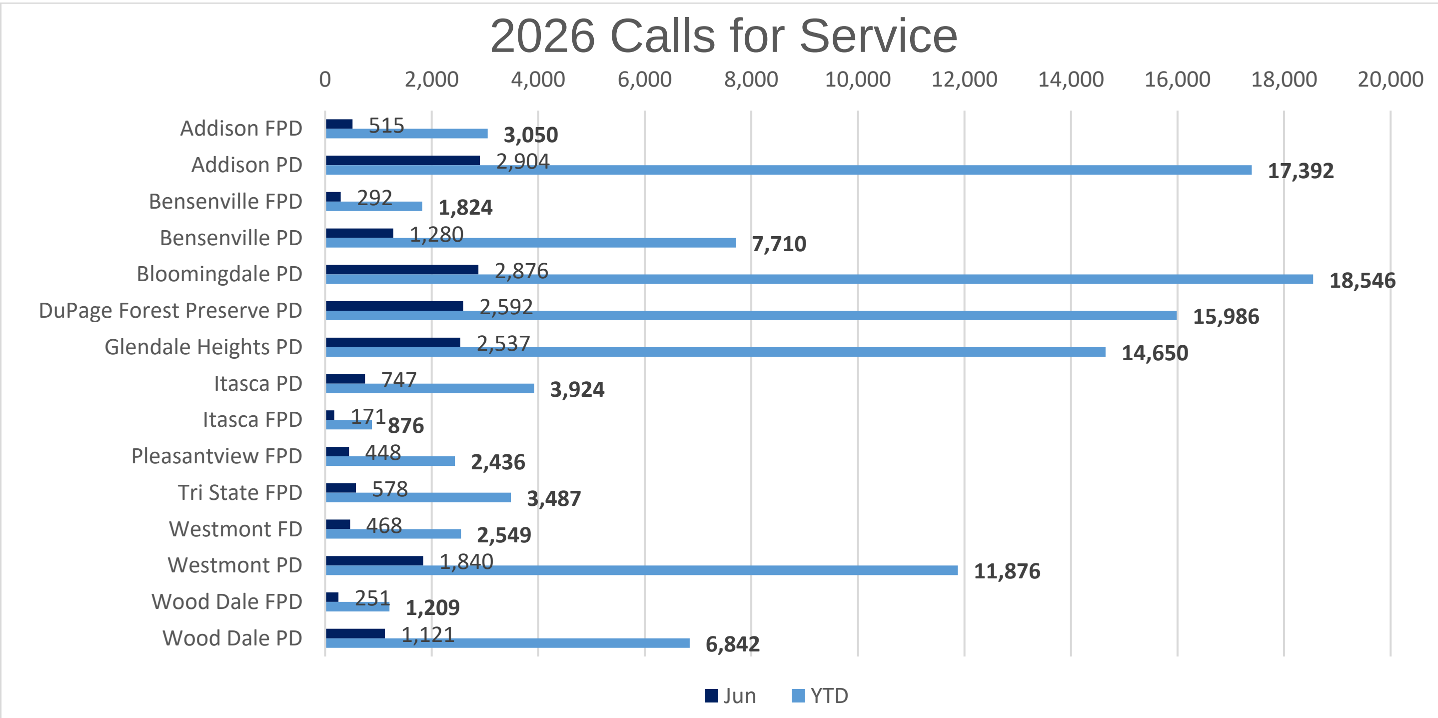
CALLS & SMS BY SHIFT – JUNE



MEMBER AGENCY & Misc. 10-DIGIT PHONE CALLS

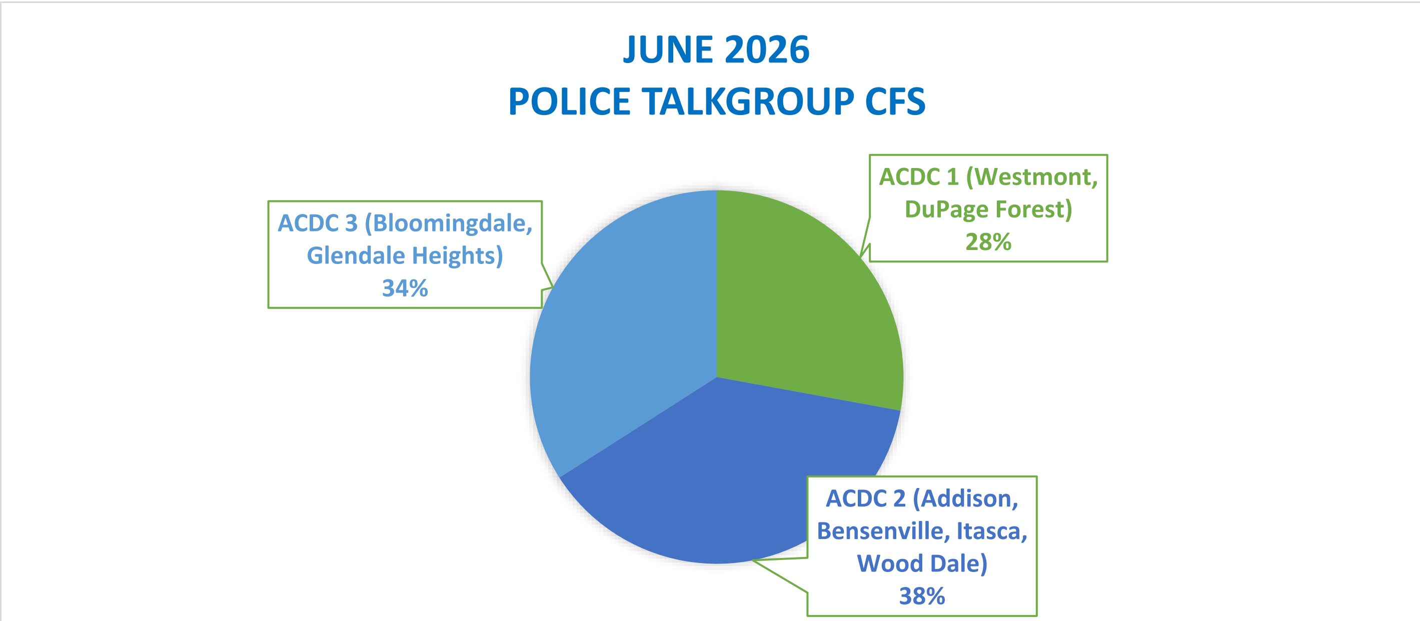


CALLS FOR SERVICE (CFS)



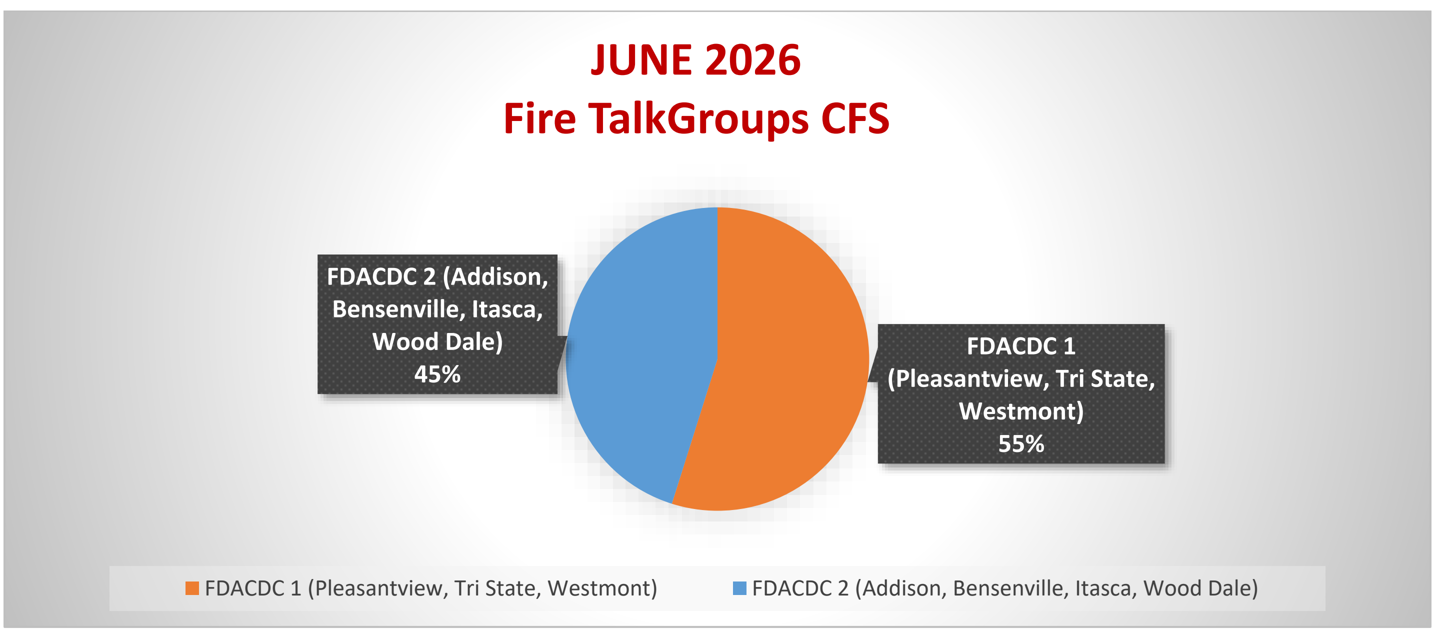
POLICE Calls for Service by Talk Group – JUNE

ACDC 1 (Westmont, DuPage Forest)	4,432
ACDC 2 (Addison, Bensenville, Itasca, Wood Dale)	6,052
ACDC 3 (Bloomingdale, Glendale Heights)	5,413



FIRE Calls for Service by Talk Group – JUNE

FDACDC 1 (Pleasantview, Tri State, Westmont)	1,494
FDACDC 2 (Addison, Bensenville, Itasca, Wood Dale)	1,229



MABAS Alarms Dispatched -YTD

DATE	TOWN	TYPE	LOCATION
1/23/2026	Westmont	Structure	504 N Richmond AVE
2/27/2026	Tri-State	Brush	Waterfall Glen
2/27/2026	Lyons	Investigator	8329 44th ST
4/22/2026	LaGrange Park	Dive	26th Street Woods
5/22/2026	Pleasantview	Investigator	5300 S. Ashland Ave

STRUCTURE FIRE REVIEW – YTD

2026									
Agency	Total Generals	Within 60 from Time of Call (TOC) to tone	Over 60, less than 106 (actual from TOC to Tone)	Over 106 (actual from TOC to Tone)	Percent under 60 seconds (goal 90%)	Percent over 60 sec, less then 106 (column C/B) (goal 95%)	Average Total Dispatch Time (seconds)	Caller Delayed	Entry delayed by Other Agency
Addison	8								
Bensenville	7								
Itasca	2								
Pleasantview	6								
Tri State	10								
Westmont	10								
Wood Dale	10								
Other FD Agency	19								
Total Reported Fires	72	42	26	4	58%	94%	60	3	0
Actual Fires	**32**	**24**	**8**	**0**	**75%**	**100%**		**1**	**0**
Actual fires: % under 61 seconds. Goal is 90% under 60 seconds		**75.0%**							
Actual fires: % over 60 seconds, but less than 106 seconds. Goal is 95% ****includes actual fires under 61 seconds***			**100.0%**						
Actual fires: % over 106 seconds. Goal is 0%				**0.0%**					
Actual fires delayed by caller or Other PSAP	**1**								
Actual Fires: % of actual fires delayed by caller or other PSAP (% out of the control of ACDC)	**3.1%**	**3.1%**							
Actual fires received as fire alarm	**4**								
% actual fires received as fire alarm	**13%**								

PERFORMANCE MEASURES

Each interaction is audited for accuracy, processing efficiency (<61 seconds), policy compliance, and professional conduct. Outcomes of these reviews include performance recognition, targeted training, or progressive discipline as required. Furthermore, any incidents creating potential liability for ACDC—such as equipment failures, personnel oversights, or external agency issues—are documented for risk management

POLICE:

ACDC conducts comprehensive audits of all High-Risk Low Frequency (HRLF) calls, specifically those involving weapons, physical violence, and crimes in progress.

36 Calls Reviewed – JUNE	
Policy Violations	Violation • Failure to broadcast on DU FLASH • Failure to verify address, as per policy
Error in Accuracy	Violation • N/A
Performance Issue	Violation • Failure to use technology for address verification • Failure to self-dispatch • Poor line of questioning
Equipment Malfunctions or CAD Issues	Violation • N/A
Other PSAP or Caller Issue	Violation • N/A

FIRE:

General Alarm Review

12 Calls Reviewed – JUNE	
Policy Violations	Violation • N/A
Error in Accuracy	Violation • N/A
Performance Issue	Violation • N/A
Equipment Malfunctions or CAD Issues	Violation • N/A
Other PSAP or Caller Issue	Violation • N/A

COMPLAINTS/REQUESTS for Understanding:

Agency	Complaint/Inquiry	Explanation	Findings
Wood Dale FD	Failure to dispatch Special Alarm companies		Bonafide
Addison	Failure to contact the on-call for sewer back up		Bonafide
Tri-State	Delay on determining accurate location of patient		Bonafide

COLLABORATION: Committees/Focus Groups/Misc.

ACDC is an active participant in various working groups and committees, fostering essential collaboration between the DuPage Emergency Telephone System Board (ETSB), DU-COMM, and respective member agencies.

This section will highlight topics of interest.

CAD Focus: a collaboration between ETSB, ACDC & DU-COMM for all things CAD:

Informational only.

- June 16, 2026 – Proof of Concept Encryption testing
- June 17, 2026 all PSAP Radio Consoles will be rebooted to incorporate talk group naming updates
- Project go-live date: July 7, 2026

CESSA: New project date: After three-months of data collection

Podcast:

Next Podcast @ 1:30 pm:

- Wednesday, August 12, 2026
- Wednesday, September 9, 2026
- Wednesday, October 14, 2026
- Wednesday, November 11, 2026 Informational for Veteran's Day County Office Closed
- Wednesday, December 9, 2026

Fire Standardization (FSA): a collaboration of Fire Chiefs, ETSB, and the PSAPs for all things fire

Agenda

- Memo# 143 Standardization of 911 Pick-Up Time Documentation CAD
  ETSB will review the system memorandum outlining potential options. ETSB has also contacted its CAD vendor to gather information regarding available interface solutions. An update from Hexagon is pending.
- Memo #135 – Closet Unit Dispatching (Pending LiveMUM Updates)
  - Dependency: Pending LiveMUM Updates/Changes
  - Update: Nothing since last meeting
- PURVIS Upgrade:
  Fire Station Alerting System-wide Upgrade:
  - Status:

Phase 1: IP Data Collection Completed June 2025
Phase 2: Central Server Install Completed August 2025
Phase 3: Server Migration Completed January 2026
Phase 4: Upgrade to Version 4.9 Completed May 2026

Fire Operations Meeting: A monthly meeting with fire member agencies & ETSB to discuss operations

- Staffing Update
- CESSA
- PAC update - Encryption
- Long-term stagging for large-scaled police events

ACDC Monthly Police Operations Meeting: A monthly meeting with police member agencies & ETSB to discuss operations

- Staffing
- CESSA Update
- Assist FD (minors, patient alone, etc.)
- MPS password reset
- Encryption: Traffic while scanning
- Sgt 10-minute reminder

ACDC Visitors

- Medical Director - Dr. Thomas Grudowski, DO, FACEPP, Good Samaritan Hospital
- Senator Suzy Glowiak Office intern tour
- Glendale Heights PD Records personnel sit along (Xs 6)
- NuPAGE Social Worker sit along
- Bloomingdale PD Intern (Xs 2)
- Addison Police Explorer Post

Community Outreach

- AD Rock 'N Wheels (opening night)
- WD Public Works Open House
- COD – SLEA
- Westmont Cruisin' Nights - Village Vehicles Showcase

Task Force / Special Detail Participation

- Saturation Task Force
- Active Shooter
- Drug Transaction

ETSB PAC Other Action Item

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-2022 **Agenda Date:** 8/3/2026 **Agenda #:** 8.B.1.

DU PAGE COUNTY

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB - Policy Advisory Committee

Draft Summary

Monday, July 6, 2026 | **2:00 PM** | **Room 3500A**

Join Zoom Meeting

https://us02web.zoom.us/j/85836344183?pwd=P5dQ4PHyyr4b3lfki7YIeJla1u7fPz.1

Meeting ID: 858 3634 4183

Passcode: 811487

1. CALL TO ORDER

2:00 PM meeting was called to order by Chair Selvik at 2:00 PM.

2. ROLL CALL

Attendees:
Linda Zerwin, DuPage Emergency Telephone System Board
Nate Krause, DuPage Emergency Telephone System Board
Eve Kraus, DuPage Emergency Telephone System Board (Remote)
Andres Gonzalez, DuPage Emergency Telephone System Board
Jennifer Hurd, Motorola (Remote)
Nick Kottmeyer, County Board Office
John Nebl, OHSEM
Marilu Hernandez, ACDC (Remote)
Ben Koechling, ACDC (Remote)
Erik Maplethorpe, DU-COMM (Remote)
Bob Murr, COD (Remote)

On roll call, Members Benjamin, Burmeister, Clark, Fleury, Jansen and Selvik were present, which constituted a quorum.

PRESENT	Selvik, Benjamin, Burmeister, Clark, Fleury, and Jansen

3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SELVIK

Chair Selvik stated that he wanted to recognize the amount of work that ETSB staff and Motorola staff had been putting into the encryption cutover process. He said they had been doing a fantastic job as the cutover dates approached and noted that the project was on schedule.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT ITEMS

6.A. **26-1777**
DEDIR System June Maintainer Report

On voice vote, all Members voted "Aye", motion carried.

Attachments: Motorola System Manager Report June.pdf

RESULT:	ACCEPTED AND PLACED ON FILE
MOVER:	Eric Burmeister
SECONDER:	Craig Jansen

6.B. **26-1757**
ETSB PAC Minutes - Regular Meeting - Monday, June 1, 2026

On voice vote, all Members voted "Aye", motion carried.

Attachments: 6-1-2026 PAC Minutes Summary

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Eric Burmeister
SECONDER:	Colin Fleury

7. COMMITTEE APPROVAL REQUIRED

7.A. **26-1518**
Approval of a Memorandum of Understanding modification between the Emergency Telephone System Board of DuPage County and Wheaton College pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) and Policy 911-005.9: Access to DEDIRS Non Public Safety/Schools.

Chair Selvik asked for a motion to approve the item, 14-day notification deadline completed on May 29 without objections. Vice Chair Clark made a motion, and Member Benjamin seconded the motion. On voice vote, all Members voted "Aye", motion carried.

Attachments: 911-005.2 Access to the DEDIR System Application Wheaton College_Redacted
911-005.2 Outside Agency CKR MOU Wheaton College_Redacted
911-005.9 Attachment A Non-Public Safety Data Sheet Wheaton College_Redacted

RESULT:	APPROVED
MOVER:	Chris Clark
SECONDER:	Tyler Benjamin

7.B. **[26-1865]**

Approval of a Memorandum of Understanding modification between the Emergency Telephone System Board of DuPage County and the Cook County ETSB pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System).

Chair Selvik asked for a motion to approve the item, pending the 14-day notification deadline of July 8. Member Benjamin made a motion, and Member Burmeister seconded the motion. On voice vote, all Members voted "Aye," and the motion carried.

Attachments: 911-005.2 Access to DEDIRS application Cook County_Redacted
911-005.2 Outside Agency CKR MOU Cook County_Redacted

RESULT:	APPROVED
MOVER:	Tyler Benjamin
SECONDER:	Eric Burmeister

7.C. **26-1880**

Approval of a Memorandum of Understanding modification between the Emergency Telephone System Board of DuPage County and Tri-Com Central Dispatch pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System).

Chair Selvik asked for a motion to approve the item, pending the 14-day notification deadline of July 13. Member Jansen made a motion, and Member Fleury seconded the motion. On voice vote, all Members voted "Aye," and the motion carried.

Attachments: 911-005.2 Access to the DEDIR System Application Tri-Com_Redacted
911-005.2 Access to the DEDIR System CKR MOU Tri-Com update 7.6.26_Redacted

RESULT:	APPROVED
MOVER:	Craig Jansen
SECONDER:	Colin Fleury

7.D. **26-1835**

Approval of access to CommandCentral Aware, pursuant to Policy 911-005.13: DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) CommandCentral Aware and ETSB Resolution ETS-R-0041-26, as requested by the Roselle Fire Department and Warrenvillle Fire Protection District.

On voice vote, all Members voted "Aye," and the motion carried.

Attachments: CommandCentral Aware Applications 7.6.26_Redacted

RESULT:	APPROVED
MOVER:	Chris Clark
SECONDER:	Tyler Benjamin

8. PARENT COMMITTEE APPROVAL REQUIRED

8.A. **ETS-R-0012-26**

Resolution to approve the language of Policy 911-005.6: DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Use of Emergency Button.

Chair Selvik asked for a motion to recommend approval to the ETS Board. Vice Chair Clark made a motion, seconded by Member Jansen.

Member Benjamin commented that DU-COMM general counsel and ETSB counsel met with the leadership of both agencies and agreed to remove some of the language that had been concerning to DU-COMM. He stated that DU-COMM general counsel was still not entirely comfortable with the remaining language but believed it was time to move the item forward. Member Benjamin stated that he would abstain from the vote and had no new arguments or additional comments. On roll call vote, five Members voted "Aye," no Members voted "Nay," and one Member abstained. The motion carried.

Attachments: 911-005.6 DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) Emergency Button TB_SAO 1.26.26 edits BY SAO 3.0 draft
911-005.6 DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) Emergency Button redline draft TB_SAO 1.26.26 edits BY SAO 3.0

RESULT:	ETSB RECOMMENDED FOR APPROVAL
MOVER:	Chris Clark
SECONDER:	Craig Jansen
AYES:	Selvik, Burmeister, Clark, Fleury, and Jansen
ABSTAIN:	Benjamin

8.B. **ETS-R-0062-26**

Resolution to approve access to the DuPage Emergency Dispatch Interoperable Radio System talkgroups pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), as requested by DuPage Public Safety Communications (DU-COMM).

Chair Selvik asked for a motion to recommend approval to the ETS Board, pending the 14-day notification deadline of July 6. Vice Chair Clark made a motion, seconded by

Member Jansen. On voice vote, all Members voted "Aye", motion carried.

Attachments: DU-COMM Cover Letter_Redacted
DU-COMM Access Application 06222026_Redacted
DEDIRS System Access MOU_DU-COMM_06222026_Redacted
DU-COMM Support Letters_Redacted

RESULT:	ETSB RECOMMENDED FOR APPROVAL
MOVER:	Chris Clark
SECONDER:	Craig Jansen

9. DEDIR SYSTEM

Executive Director Zerwin thanked Mr. Nebl, OHSEM, volunteers, and participating agencies for their work on testing the double codeplug and encryption process. She noted the process went smoothly overall, with only two of about 1,900 radios still needing updates. She stated that a go/no-go meeting had been held that morning and that minor updates would be made to the handout sheets, including adding a static 205 plan prepared by Mr. Nebl for use by MERIT and PSAPs during active incidents.

Deputy Director Krause reviewed the go-live packet, which included procedures, migration talk group sheet, AES encryption list, telecommunicator announcements, and the 205 plan. He explained that operations would begin around 4:30 a.m., with main work starting at 5:30 a.m. Users would be moved to local channels during the transition and remain there until encryption work was complete. Once finished, dispatchers would direct users to return to their primary talk groups using Zone B (encrypted).

Deputy Director Krause said a cleanup codeplug would later remove unencrypted talkgroups for police users, and fire updates would begin July 8. He confirmed talkgroup name changes were already completed and that migration charts and announcement sheets would be available at all PSAP positions.

Member Fleury asked about remaining radio updates, and Deputy Director Krause said all required updates should already be installed. Executive Director Zerwin added that MERIT 8500 mobile radios were updated until replaced with Tait mobiles. Mr. Nebl confirmed coordination with MERIT and readiness for SWAT communications. Member Fleury noted some of the West Chicago radios still lacked MERIT talkgroups. Executive Director Zerwin explained that Mrs. Hurd was addressing the matter after encryption was completed.

Discussion shifted to MERIT talkgroup access. Executive Director Zerwin said the list had expanded beyond operational members, and Chair Selvik suggested the MERIT Board clarify access needs. Zerwin emphasized that MERIT talk groups are intended for high-risk operations.

Deputy Director Krause stated Motorola and ETSB staff would be on-site at both PSAPs to assist during go-live. Telecommunicators would only need to log out and back in, minimizing downtime.

Executive Director Zerwin asked members to review materials and noted that announcement sheets would be color-coded for easy use. Deputy Director Krause noted all documents were available on Monday.com and explained post-go-live codeplug updates would be staggered based on system capacity.

Executive Director Zerwin added that fire agencies must complete other updates before moving to encryption. Deputy Director Krause highlighted that a conference bridge would be opened at 6:00 a.m. to provide on top of the hour progress updates.

Chair Selvik asked about post-cutover follow-up. Executive Director Zerwin said roll calls and MDC messages would be used, and telecommunicators would remind users for several days. Chair Selvik noted agencies ultimately bear responsibility, though reminders would help.

10. OLD BUSINESS

There was no old business.

11. NEW BUSINESS

There was no new business.

12. ADJOURNMENT

12.A. Next Meeting: Monday, August 3, 2026 at 2:00pm in Room 3-500A

Member Burmeister made a motion to adjourn the meeting at 2:20 pm, seconded by Member Benjamin. On voice vote, motion carried.

Respectfully submitted,

Andres Gonzalez

ETSB Other Action Item

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-2037 **Agenda Date:** 8/12/2026 **Agenda #:** 8.C.1.

DU PAGE COUNTY

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB - Emergency Telephone System Board

Draft Summary

Wednesday, July 8, 2026 | **9:00 AM** | **Room 3500B**

Join Zoom Meeting

https://us02web.zoom.us/j/88667596405?pwd=a472Wz9L6GfK4ISPerAd3O5q6wxJdb.1

Meeting ID: 886 6759 6405

Passcode: 071027

1. CALL TO ORDER

Meeting was called to order by Chair Schwarze at 9:01 AM.

2. ROLL CALL

ETSB STAFF:
Linda Zerwin
Nate Krause
Gregg Taormina
Eve Kraus
Andres Gonzalez
Prithvi Bhatt (Remote)

COUNTY CLERK:
Chad Pierce, Deputy Clerk

STATE'S ATTORNEY:
Mark Winistorfer

ATTENDEES:
Colin Fleury, West Chicago PD
John "Chip" Humes, State Lobbyist
Nick Kottmeyer, County Board Office
Nancy Llaneta, County Finance
Anthony McPhearson, County CIO
Mike Sampey, ACDC
Roy Selvik, Addison PD
Sam Bonilla, Warrenville PD (Remote)
Rich Cassady, Glenside Fire (Remote)
Ted Crawford, Hanover Park PD (Remote)
Aaron Croker, County Supervisor of Assessments (Remote)
Kevin Fleege, Oak Brook Fire (Remote)
Jennifer Hurd, Motorola (Remote)

Jeffery Keefe, West Chicago Fire (Remote)
Erik Maplethorpe, DU-COMM (Remote)
Jim McGreal, Downers Grove PD (Remote)
Bret Mowery, York Center Fire (Remote)
John Nebl, OHSEM (Remote)
Jason Norton, Darien PD (Remote)
Matt Pasquini, DMMC (Remote)
Public Observer, Citizen (Remote)

On roll call, Members Schwarze, Franz, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb and Schar were present. Member Eckhoff and Member Wolber were absent.

PRESENT	Schwarze, Franz, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, and Schar
ABSENT	Eckhoff, and Wolber

3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SCHWARZE

Chair Schwarze introduced State Lobbyist Chip Humes, who provided a legislative update. Mr. Humes reported that the Illinois General Assembly adjourned on June 1 after approving the State budget. He noted that funding for the Mutual Aid Box Alarm System (MABAS) and the Illinois Law Enforcement Alarm System (ILEAS) was not included in the budget but could be considered through a supplemental appropriation during the veto or lame-duck sessions.

Member Honig asked about the possibility of an increase to the 9-1-1 surcharge. Mr. Humes stated that an increase remained possible during the lame-duck session, although several competing legislative and funding priorities would need to be addressed. Executive Director Zerwin added that the 9-1-1 statute would be subject to sunset review in 2027, which could affect the timing of legislative action.

Chair Schwarze recognized Telecommunicator Sean Milnes for his handling of a May 31 joint police and fire incident in Addison. TC Milnes proactively reviewed the location's call history, identified a prior incident involving a weapon, alerted responding firefighters, and coordinated the emergency police response after a weapon was located inside the residence. Chair Schwarze commended TC Milnes for his situational awareness, multitasking, and focus on responder safety.

Chair Schwarze also recognized Telecommunicator Abby Chambers for her actions during a May 6 call involving an unexpected childbirth. TC Chambers remained calm, coordinated the dispatch of emergency personnel, and provided post-delivery instructions for the newborn and mother. Both were later discharged from the hospital in good health. TC Chambers' name will be added to the Wall of Life.

Chair Schwarze then recognized Telecommunicator Jorge Rivera for his actions during a June 2 call involving an imminent childbirth at a local hotel. TC Rivera quickly identified the signs of delivery, ensured responders were dispatched, and guided the caller through the delivery and immediate care of the newborn. The baby was delivered approximately four minutes and twenty seconds after the call was answered. Both the baby and mother were later discharged from the hospital in good health. TC Rivera's name will also be added to the Wall of Life.

5. MEMBERS' REMARKS

Member Schar thanked and congratulated the Policy Advisory Committee (PAC), the ETS Board, ETSB staff, and all project participants for the successful implementation of encryption on the DEDIR System. He stated that the project represented a significant advancement for officer safety and public-safety operations.

Chair Schwarze invited PAC Chair Selvik to provide additional comments regarding the encryption implementation. Chief Selvik stated that the project had been approximately three years in development and required significant coordination among ETSB staff, Motorola, the public safety answering points, the Office of Homeland Security and Emergency Management, and participating agencies. He noted that approximately 1,900 police radios required dual-codeplug updates and that the overall project affected approximately 3,500 radios throughout the County.

Executive Director Zerwin reported that the encryption go-live process began at approximately 4:00 a.m. and continued until approximately 5:30 p.m. She stated that the implementation was an all-hands effort involving ETSB staff, ACDC, DU-COMM, and Motorola technical personnel. Although some technical issues were encountered, they were resolved, and the implementation was successfully completed.

Deputy Director Krause thanked the ACDC, DU-COMM, Motorola, and ETSB teams for their collaborative efforts. He reported that the technical implementation proceeded well overall and confirmed that the DEDIR System was operating with encryption. He noted that follow-up work remained, including codeplug updates, fire-radio updates, and other system cleanup activities.

Member Robb commended Deputy Director Krause, Executive Director Zerwin, ETSB staff, the PSAPs, and the technical teams for their preparation, communication, and collaboration throughout the implementation.

Chair Schwarze concluded by thanking the members of the Policy Advisory Committee, including Chief Selvik, Chief Fleury, and the other PAC members, for their years of work and involvement in the encryption project.

6. CONSENT AGENDA

Chair Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for July 8; B/Minutes Approval Policy Advisory Committee for June 1, 2026; C/Minutes Approval ETS Board for June 10, 2026. Member Johl motioned, seconded by Member Maranowicz. On voice vote, all Members voted “Aye”, motion carried.

Chair Schwarze asked for a motion to approve Consent Agenda A/Monthly Report for July 8; B/Minutes Approval Policy Advisory Committee for June 1, 2026; C/Minutes Approval ETS Board for June 10, 2026. Member Johl motioned, seconded by Member Honig. On voice vote, all

Members voted "Aye", motion carried.

6.A. Monthly Staff Report

6.A.1. **26-1840**

Monthly Report for July 8 Regular Meeting

Attachments: July Meeting Monthly Report.pdf

6.B. Minutes Approval Policy Advisory Committee

6.B.1. **26-1757**

ETSB PAC Minutes - Regular Meeting - Monday, June 1, 2026

Attachments: 6-1-2026 PAC Minutes Summary

6.C. Minutes Approval ETS Board

6.C.1. **26-1841**

ETSB Minutes - Regular Meeting - Wednesday, June 10, 2026

Attachments: 2026-6-10 ETSB Minutes Summary

RESULT:	APPROVED THE CONSENT AGENDA
MOVER:	Pat Johl
SECONDER:	Andrew Honig
AYES:	Schwarze, Franz, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, and Schar
ABSENT:	Eckhoff, and Wolber

7. FINANCE AND REVENUE

Chair Schwarze asked for a motion to combine Finance and Revenue Agenda Items 7.A.1./ ETSB Revenue Report for July 8 Regular Meeting for Fund 5820/Equalization; 7.A.2./ FY26 Equalization Surcharge Revenue Distribution by Formula for July 8 Regular Meeting; 7.A.3./ Treasurer's Report History for July 8 Regular Meeting; 7.A.4/ Payment of Claims History for July 8 Regular Meeting; 7.A.5./ FY26 Expenditure vs Budget; 7.A.6./ Capital Management Plan Report; 7.A.7./ Capital Management Report CIP Calculation Data through May 2026; 7.A.8./ Capital Management Plan 10 Yr Forecast; 7.A.9./ Current Obligations Report; 7.A.10./ Financial Topics Illinois 9-1-1 SAB Meeting June 15 2026. Member Johl motioned, seconded by Member Hernandez. On voice vote, all Members voted "Aye", motion carried.

Executive Director Zerwin deferred to the Board regarding whether to address questions concerning the monthly reports before proceeding to the budget discussion. Chair Schwarze recommended that the Board first receive and place the reports on file and then proceed to the budget, noting that the Board could return to the reports if necessary.

Chair Schwarze said the Board could proceed with approval and refer to the items during the budget discussion under Agenda Item 7B. Hearing no further discussion, Chair Schwarze asked for a motion to receive and place on file Finance and Revenue Agenda Items 7.A.1./ ETSB Revenue Report for July 8 Regular Meeting for Fund 5820/Equalization; 7.A.2./ FY26 Equalization Surcharge Revenue Distribution by Formula for July 8 Regular Meeting; 7.A.3./ Treasurer's Report History for July 8 Regular Meeting; 7.A.4/ Payment of Claims History for July 8 Regular Meeting; 7.A.5./ FY26 Expenditure vs Budget; 7.A.6./ Capital Management Plan Report; 7.A.7./ Capital Management Report CIP Calculation Data through May 2026; 7.A.8./ Capital Management Plan 10 Yr Forecast; 7.A.9./ Current Obligations Report; 7.A.10./ Financial Topics Illinois 9-1-1 SAB Meeting June 15 2026. Member Johl motioned, seconded by Member Maranowicz. On voice vote, all Members voted “Aye”, motion carried.

7.A. Reports

7.A.1. **26-1818**

ETSB Revenue Report for July 8 Regular Meeting for Fund 5820/Equalization

Attachments: 1 Revenue Report for July 8

7.A.2. **26-1819**

FY26 Equalization Surcharge Revenue Distribution by Formula for the July 8 Regular Meeting

Attachments: 2 Revenue Distribution by Formula July Agenda

7.A.3. **26-1820**

Treasurer's History Report for the July 8 Regular Meeting

Attachments: 3 Treasurer's History Report July Agenda

7.A.4. **26-1821**

Payment of Claims History Report for the July 8 Regular Meeting

Attachments: 4 Payment of Claims History Report July Agenda

7.A.5. **26-1823**

FY26 Expenditure vs Budget Report

Attachments: 5 FY26 Expenditure vs Budget Report

7.A.6. **26-1824**

Capital Management Plan Report

Attachments: 6 Capital Management Plan Report July 2026

7.A.7. **26-1825**

Capital Management Report CPI Calculation Data through May 2026

Attachments: 7 Capital Management Report CPI Calculation Data through May 2026

7.A.8. **26-1826**

Capital Management Plan 10 Yr Forecast

Attachments: 8 Capital Management Plan 10 Yr Forecast

7.A.9. **26-1564**

Current Obligations Report

Attachments: 9 Current Obligations Report July 2026.pdf

7.A.10. **26-1911**

Financial Topics Illinois 9-1-1 SAB Meeting June 15 2026

Attachments: 10 Illinois 9-1-1 SAB Meeting June 15 2026.pdf

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz
AYES:	Schwarze, Franz, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, and Schar
ABSENT:	Eckhoff, and Wolber

7.B. Budget

7.B.1. **26-1816**

FY27 Budget discussion

Executive Director Zerwin reviewed the preliminary FY27 budget and corrected the amount on page six from $190,000 to $290,000, noting that the $640,000 total was correct. She stated that the August discussion would include the cash projection, capital requests, capital contingencies, related policies, and Statewide 911 Advisory Board goals. The proposed operating budget totaled approximately $14.2M, new capital requests totaled $624,000, and capital contingencies totaled $27.4M based on original purchase prices. Overall expenditures decreased approximately $6.6M following completion of the initial Motorola radio project payments, while operating expenses increased approximately 3%.

Member Franz asked whether the $27.4M represented the anticipated capital expenditure for the next fiscal year. Executive Director Zerwin clarified that it represented the original purchase price of all assets included in the capital contingency account.

Executive Director Zerwin reviewed increases in personnel, commodities, contractual services, and approximately $90,000 in Digital Fixed Station Interface (DFSI) components for the backup radio system. She stated that most operating expenses were contractually obligated and that significant reductions would generally require discontinuing a system, service, maintenance agreement, or software license.

Executive Director Zerwin reported that FY26 surcharge revenue was budgeted at $13M and was projected to reach approximately $13.8M. She said the Board would need to consider whether revenue above the budgeted amount and any additional NG911 distribution should be retained by ETSB or distributed to the PSAPs. She cautioned that surcharge revenue and one-time distributions remained inconsistent due to statewide costs, declining traditional telephone service, emerging web-based communications, and changes in the telecommunications industry.

Chair Schwarze stated that any additional PSAP distributions must be considered together with future radio replacement needs. Executive Director Zerwin noted that ETSB maintained approximately $40M in cash but could not guarantee that future radio purchases would have the same financing options as the current system. She said reserves were necessary because large capital projects and contractual payments frequently extended across multiple fiscal years.

Member Schar stated that the Board should make a clear public decision regarding whether ETSB would retain funds for future radio replacement or distribute the funds to the PSAPs, which would then be responsible for reserving them. He said the decision was necessary so the PSAP boards could plan accordingly. Executive Director Zerwin suggested the Board could consider establishing a specific ETSB contribution toward future radio replacement rather than treating the decision as all-or-nothing.

Member Robb asked whether the State was considering automatic crash notifications, school alarms, and other emerging emergency communications as potential future revenue sources. Executive Director Zerwin explained that the Emergency Telephone System Act was written around telephone and telephony infrastructure and that expanding the surcharge to other technologies would require significant statutory changes. Member Robb later stated that DU-COMM treated ETSB distributions as non-guaranteed revenue and did not budget projects based on receiving those funds.

Member Franz stated that the PSAPs should be asked whether they preferred ETSB to retain funds for future radio replacement or receive and reserve the funds independently. He said the capital information did not clearly show what projects would occur each year, anticipated annual expenditures, available cash, or whether sufficient funding existed for future capital requirements. Member Franz was directed to the bottom of agenda item 7.A.6. 26-1824 Capital Management Plan Report where there is a breakout of replacement year per item by fiscal year. He requested a clearer 10-year capital forecast identifying projected replacement years and annual costs. He acknowledged that staff had provided valuable information but said the Board still did not have the capital answers needed to determine whether additional funding was available for the PSAPs.

Member Maranowicz stated that ACDC intended to reserve any additional funding for future radio replacement and that uncertain distributions could not be reliably included in its operating budget. Member Schar suggested that retaining the funds centrally would allow them to earn greater investment income, and Member Maranowicz agreed.

Member Honig also supported centralized funding because uncertain allocations created budgeting and audit concerns and requested clearer information distinguishing available cash from obligated funds. Member Franz stated that the Board might not have sufficient funding for future capital needs.

Member Markay asked whether the Statewide 911 Advisory Board was addressing structural changes in surcharge revenue caused by declining traditional telephone service and emerging communication platforms. Executive Director Zerwin confirmed that the statewide strategic planning process included distribution formulas, emerging technologies, equity, and long-term funding needs.

Executive Director Zerwin reviewed the contractual obligation reports and stated that they were intended to provide the Board with additional information before the August cash and capital discussions. Chair Schwarze stated that the PSAP allocation, capital forecast, and future radio replacement funding would return for further discussion the following month.

Attachments: ETSB Board FY27 Budget July 2026.pdf

7.B.2. **26-1910**

County Board Budget Documents

Executive Director Zerwin reviewed the preliminary FY27 County budget documents, noting that the required budget figures had been entered into the County's system and could be revised before final approval. She stated that the documents included updated short- and long-term obligations, performance measures, in alignment with the County's strategic plan.

Chair Schwarze asked why the estimated FY26 Text to 911 outreach activity was significantly lower than FY25. Ms. Kraus explained that FY25 included extensive outreach associated with the program's launch, including community events, National Night Out, public safety facilities, and TC Week. Executive Director Zerwin stated that the documents would return the following month for any revisions and finalization.

Attachments: Department Overview FY27 (OpenGov) draft.pdf
FY2027 Revenue Survey 6.30.26 draft.pdf
FY2027 Performance Measures - Strategic Plan 6.30.26 draft.pdf
Org Chart June 2027 6.30.26 draft.pdf

7.B.3. **26-1817**

Goal Setting Discussion

Executive Director Zerwin reviewed the draft ETSB goals developed from the Board's prior comments and stated that staff sought clarification to ensure the goals were specific and measurable. Member Markay recommended that the legislative goal address structural changes needed to capture surcharge revenue from emerging communication technologies.

Executive Director Zerwin reviewed current communication efforts, including distribution of Board materials in advance, police and fire radio focus groups, the CAD, fire standardization, and technical focus groups, monthly stakeholder updates, outreach to public safety associations, and Monday.com project dashboards. Member Franz stated that current communication with municipalities and the DuPage Mayors and Managers Conference was effective and that staff should remain available, particularly regarding surcharge legislation. Chair Schwarze emphasized the importance of providing accurate and complete information.

Member Johl stated that communication and access to ETSB information is significant and that accurate information is readily available through multiple channels. He commended ETSB staff for providing clear, timely and accessible information and supported maintaining the current approach.

Executive Director Zerwin stated that the Monday.com dashboards had increased project communication, accountability, and agency follow-up. She noted that the encryption project required updates to approximately 1,900 radios and that only one radio associated with an employee on extended leave remained outstanding.

Member Schar asked for a realistic timeline for the strategic planning process to procure the consultant, based on staffing and required participation. Executive Director Zerwin recommended approximately 18 months, and Member Robb agreed that a comprehensive strategic planning process would likely require more than one year.

Executive Director Zerwin asked for direction regarding the proposed goal of a three year spending plan. Member Franz recommended a five-year operating plan and a longer-term capital plan because of the timing of major replacements. Member Maranowicz and Member Honig agreed that a 10-year operating plan was excessive. Executive Director Zerwin stated that staff would revise the goal to include a five-year operating plan and an appropriate longer-term capital plan.

Executive Director Zerwin then asked about the goal to develop a short term and long term financial plan. Member Maranowicz said the existing budget discussions were already accomplishing much of the financial planning goal, Member Franz agreed, and recommended condensing future reports to highlight significant chang. Executive Director Zerwin stated that the intent for future meetings was to post the reports and highlight significant changes, if any. Members could raise questions or request discussion as needed.

Executive Director Zerwin stated that ensuring PSAP personnel had the resources necessary to perform their duties was primarily a PSAP responsibility, with ETSB's role focused on determining what it could fund or facilitate. The Board also discussed system uptime and operational resiliency. Member Johl stated that the goal should emphasize maintaining system availability, improving backup capabilities, learning from outages, and reducing preventable disruptions. Executive Director Zerwin noted that some reported system outages were caused by individual agency networks rather than ETSB systems and stated that preventative maintenance and outage reporting could be expanded.

Member Robb stated that call-answering efficiency and service quality were PSAP responsibilities, except for ETSB's responsibility to provide and maintain the equipment that delivers calls. Member Johl asked whether removing the goal could affect ETSB's ability to fund PSAP quality assurance, training, or technical support. The Board agreed to revise the language from "enhance" to "support" call efficiency and service quality.

Executive Director Zerwin stated that ETSB conducted annual cybersecurity risk assessments and provided cybersecurity training to ETSB personnel, while the PSAPs conducted their own training. Members Maranowicz and Robb confirmed that their PSAPs conducted recurring cybersecurity training and testing. The Board agreed that the goal should address ETSB personnel and require confirmation of PSAP training rather than having ETSB provide that training directly.

The Board discussed the goal of increasing awareness of Text to 911. Member Maranowicz suggested removing the 10% measurement and stating only that awareness would be increased through outreach. Member Robb emphasized that fewer texts were not necessarily negative because the preferred message remained, "Call if you can, text if you can't." Executive Director Zerwin recommended retaining the 10% outreach goal for FY27 and evaluating whether it remained practical after a year.

Executive Director Zerwin recommended separate timelines for deployment and installation of approximately 600 replacement mobile radios. Member Franz supported establishing one deadline for distributing the radios and another for completing installation by the end of 2027. Executive Director Zerwin stated that she would consult with the vendor and return with achievable timelines.

The Board agreed that the encryption goal should apply to public safety agencies with an ETSB access agreement or MOU. Executive Director Zerwin also stated that staff would develop milestone recommendations for future Computer Aided Dispatch and fire station alerting renewals and replacement evaluations. Chair Schwarze stated that Executive Director Zerwin would return the following month with a revised redline and clean version of the goals.

Attachments: ETS Borad of DuPage County FY26 and FY27 Goals Draft.pdf

8. VOTE REQUIRED BY ETS BOARD

8.A. Payment of Claims

8.A.1. **26-1838**

Payment of Claims for July 8, 2026 for FY26 - Total for 4000-5820 (Equalization): $226,993.35. Total for Interdepartmental transfer: $67.94.

On voice vote, all Members voted "Aye"; motion carried.

Attachments: Payment of Claims 7.8.26 FY26

RESULT:	APPROVED
MOVER:	Joseph Maranowicz
SECONDER:	Pat Johl

8.B. Resolutions

8.B.1. **ETS-R-0061-26**

Resolution approving the sale of inventory from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the Deer Park Emergency Management Agency for an amount of $10,000.

On voice vote, all Members voted "Aye"; motion carried.

Attachments: Deer Park EMA Sales Agreement_Redacted
DEDIRS Agreement Deer Park Attachment A

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez

8.B.2. **ETS-R-0062-26**

Resolution to approve access to the DuPage Emergency Dispatch Interoperable Radio System talkgroups pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), as requested by DuPage Public Safety Communications (DU-COMM).

Executive Director Zerwin noted that the 14 day notification was completed on July 6 with no objections. On voice vote, all Members voted "Aye"; motion carried.

Attachments: DU-COMM Cover Letter_Redacted
DU-COMM Access Application 06222026_Redacted
DEDIRS System Access MOU_DU-COMM_06222026_Redacted
DU-COMM Support Letters_Redacted

RESULT:	APPROVED
MOVER:	David Schar
SECONDER:	Joseph Maranowicz

8.B.3. **ETS-R-0063-26**

Resolution approving the execution of a Memorandum of Understanding between the Emergency Telephone System Board of DuPage County and the Hinsdale Police Department for the development of a an interface and connection to the Computer Aided Dispatch (CAD) system for Axon Auto-Tagging per DuPage ETSB Policy 911-013.1: Computer Aided Dispatch Interface Access and Fees.

On voice vote, all Members voted "Aye"; motion carried.

Attachments: 911-013 Appendix G HIP Axon Auto Tagging signed_Redacted
911-013.1 Interface MOU Hinsdale Police Axon Auto Tagging signed_Redacted

RESULT:	APPROVED
MOVER:	Joseph Maranowicz
SECONDER:	Jessica Robb

8.B.4. **ETS-R-0012-26**

Resolution to approve the language of Policy 911-005.6: DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Use of Emergency Button.

Executive Director Zerwin noted that the Policy Advisory Committee (PAC) voted to recommend approval, with five members voting "Aye" and one member abstaining. On voice vote, all Members voted "Aye"; motion carried.

Attachments: 911-005.6 DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) Emergency Button TB_SAO 1.26.26 edits BY SAO 3.0 draft
911-005.6 DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) Emergency Button redline draft TB_SAO 1.26.26 edits BY SAO 3.0

RESULT:	APPROVED
MOVER:	Joseph Maranowicz
SECONDER:	Marilu Hernandez

9. DEDIR SYSTEM UPDATE

10. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

Executive Director Zerwin stated that the system design goals had been addressed through the earlier discussions and legislative update.

11. OLD BUSINESS

There was no old business.

12. NEW BUSINESS

Chair Schwarze stated that the following month's meeting would include an executive session for the semiannual review of executive session minutes. At Executive Director Zerwin's request, the Board agreed to hold the executive session at the beginning of the meeting.

13. EXECUTIVE SESSION

13.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)

13.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C) (1)

13.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS 120/2 (C) (8)

13.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)

14. MATTERS REFERRED FROM EXECUTIVE SESSION

15. ADJOURNMENT

15.A. Next Meeting: Wednesday, August 12, 2026 at 9:00am in 3-500B

Without objection, Chair Schwarze adjourned the meeting of the ETSB at 10:58 am.

Respectfully submitted,

Jean Kaczmarek

ETSB Other Action Item

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-2024 **Agenda Date:** 8/3/2026 **Agenda #:** 9.A.1.

EQUALIZATION SURCHARGE AND REVENUE REPORT - FY26

8/5/2026

FY26 — **REVENUE BY FISCAL YEAR**

Equalization $ Remitted for:	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26	Jun 26	Jul 26	
Month Received:	**Dec 25**	**Jan 26**	**Feb 26**	**Mar 26**	**Apr 26**	**May 26**	**Jun 26**	**Jul 26**	**Aug 26**	**Sep 26**	**Oct 26**	**Nov 26**	**TOTALS**
State Disbursement	$ 1,136,798.86	$ 1,112,804.75	$ 1,127,835.75	$ 1,104,329.54	$ 1,225,766.35	$ 1,123,898.76	$ 1,032,394.35	$ 1,183,848.62	$ -	$ -	$ -	$ -	**$ 9,047,676.98**
State ESINet Pay Back													**$ -**
NG9-1-1 Withholding (1x)								$ 1,892,817.86					**$ 1,892,817.86**
Misc. Payments			$ 5,767.95	$ 3,063.01		$ 5,970.48	$ 2,520.00	$ 4,305.22					**$ 21,626.66**
PRMS Reimbursement													**$ -**
Grant Reimbursement													**$ -**
Sale of Assets	$ 179,000.00	$ 2,400.00		$ 4,671.10		$ 3,000.00	$ 34,500.00						**$ 223,571.10**
CAD Interface Reimbursement		$ 11,892.86	$ 12,584.00	$ 37,276.50	$ 16,039.50	$ 3,843.00	$ 3,018.00	$ 3,016.00					**$ 87,669.86**
FSA Optional Equip Reimbursement		$ 2,000.00		$ 55,510.00		$ 575.00	$ 1,010.00						**$ 59,095.00**
DEDIRS Reimbursement		$ 21,835.00	$ 93,446.83	$ 3,573.00	$ 49,113.21	$ 173,851.28	$ 41,950.71	$ 165,917.24					**$ 549,687.27**
DEDIRS Airtime Reimbursement	$ 25,425.90		$ 11,304.00					$ 7,392.00					**$ 44,121.90**
Investment Earnings	$ 133,461.75	$ 124,345.35	$ 117,245.62	$ 127,144.31	$ 132,609.97	$ 123,492.41	$ 137,866.22						**$ 896,165.63**
Total	**$ 1,474,686.51**	**$ 1,275,277.96**	**$ 1,368,184.15**	**$ 1,335,567.46**	**$ 1,423,529.03**	**$ 1,434,630.93**	**$ 1,253,259.28**	**$ 3,257,296.94**	**$ -**	**$ -**	**$ -**	**$ -**	**$ 12,822,432.26**

FY25 — **HISTORY BY FISCAL YEAR**

Equalization $ Remitted for:	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	
Month Received:	**Dec 24**	**Jan 25**	**Feb 25**	**Mar 25**	**Apr 25**	**May 25**	**Jun 25**	**Jul 25**	**Aug 25**	**Sep 25**	**Oct 25**	**Nov 25**	**TOTALS**
State Disbursement	$ 1,055,850.16	$ 1,048,826.08	$ 1,048,032.56	$ 1,074,150.85	$ 1,121,322.86	$ 1,095,618.08	$ 1,200,230.17	$ 1,144,685.51	$ 1,128,326.80	$ 1,128,664.82	$ 1,128,059.57	$ 1,142,701.44	**$ 13,316,468.90**
State ESINet Pay Back													**$ -**
NG9-1-1 Withholding (1x)								$ 1,614,314.27					**$ 1,614,314.27**
Misc. Payments											$ 28,485.24		**$ 28,485.24**
PRMS Reimbursement								$ 780,310.30					**$ 780,310.30**
Grant Reimbursement								$ 1,521,663.78					**$ 1,521,663.78**
Sale of Assets													**$ -**
CAD Interface Reimbursement													**$ -**
FSA Optional Equip Reimbursement						$ 13,825.00							**$ 13,825.00**
DEDIRS Reimbursement		$ 756,532.95				$ 1,822.81					$ 1,191.00	$ 156,606.72	**$ 916,153.48**
DEDIRS Airtime Reimbursement	$ 32,446.14	$ 1,267.56											**$ 33,713.70**
Investment Earnings	$ 165,614.76	$ 175,314.92	$ 151,320.70	$ 168,108.19	$ 166,315.39	$ 162,627.00	$ 165,386.04	$ 170,245.62	$ 177,839.12	$ 178,083.15	$ 172,110.71	$ 145,769.16	**$ 1,998,734.76**
Total	**$ 1,253,911.06**	**$ 1,981,941.51**	**$ 1,199,353.26**	**$ 1,242,259.04**	**$ 1,287,638.25**	**$ 1,273,892.89**	**$ 1,365,616.21**	**$ 5,231,219.48**	**$ 1,306,165.92**	**$ 1,306,747.97**	**$ 1,329,846.52**	**$ 1,445,077.32**	**$ 20,223,669.43**

FY24

Equalization $ Remitted for:		Sep 23	Oct 23	Nov & Dec 23		Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	
Month Received:	**Dec 23**	**Jan 24**	**Feb 24**	**Mar 24**	**Apr 24**	**May 24**	**Jun 24**	**Jul 24**	**Aug 24**	**Sep 24**	**Oct 24**	**Nov 24**	**TOTALS**
Total	**$ 859.50**	**$ 1,168,971.56**	**$ 1,178,650.54**	**$ 2,195,473.71**	**$ 32,729.44**	**$ 1,307,137.14**	**$ 1,041,953.80**	**$ 3,863,176.75**	**$ 1,382,731.50**	**$ 1,209,215.64**	**$ 1,217,302.86**	**$ 1,159,349.63**	**$ 15,757,552.07**

FY23

Equalization $ Remitted for:	Aug 22	Sep 22	Oct 22	Nov 22	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul & Aug 23	
Month Received:	**Dec 22**	**Jan 23**	**Feb 23**	**Mar 23**	**Apr 23**	**May 23**	**Jun 23**	**Jul 23**	**Aug 23**	**Sept 23**	**Oct 23**	**Nov 23**	**TOTALS**
Total	**$ 1,205,441.29**	**$ 1,174,607.20**	**$ 1,178,184.35**	**$ 1,207,259.89**	**$ 1,239,871.71**	**$ 1,213,587.19**	**$ 1,072,172.19**	**$ 1,313,566.32**	**$ 1,202,129.95**	**$ 1,248,895.63**	**$ 1,263,874.63**	**$ 5,595,938.60**	**$ 18,915,528.95**

FY22

Equalization $ Remitted for:	Aug & Sep 21		Oct & Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22		May 22	Jun & Jul 22		
Month Received:	**Dec 21**	**Jan 22**	**Feb 22**	**Mar 22**	**Apr 22**	**May 22**	**Jun 22**	**Jul 22**	**Aug 22**	**Sept 22**	**Oct 22**	**Nov 22**	**TOTALS**
Total	**$ 2,281,331.33**	**$ 283,343.34**	**$ 2,295,684.39**	**$ 1,236,187.16**	**$ 1,180,527.91**	**$ 1,148,317.36**	**$ 3,628,564.29**	**$ 1,195,731.64**	**$ 1,783.40**	**$ 1,217,048.99**	**$ 2,588,679.15**	**$ -**	**$ 17,057,198.96**

FY21

Equalization $ Remitted for:	Aug 20	Sep 20	Oct & Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21		Jun 21	Jul 21	
Month Received:	**Dec 20**	**Jan 21**	**Feb 21**	**Mar 21**	**Apr 21**	**May 21**	**Jun 21**	**Jul 21**	**Aug 21**	**Sept 21**	**Oct 21**	**Nov 21**	**TOTALS**
Total	**$ 1,151,538.31**	**$ 1,172,211.67**	**$ 2,283,028.54**	**$ 1,189,281.74**	**$ 1,183,771.22**	**$ 1,129,498.24**	**$ 1,340,002.97**	**$ 1,166,522.22**	**$ 1,162,663.88**	**$ 32,062.24**	**$ 1,178,282.73**	**$ 1,337,665.72**	**$ 14,326,529.48**

FY20

Equalization $ Remitted for:	Aug & Sep 2019		Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun & Jul 2020		
Month Received:	**Dec 19**	**Jan 20**	**Feb 20**	**Mar 20**	**Apr 20**	**May 20**	**Jun 20**	**Jul 20**	**Aug 20**	**Sept 20**	**Oct 20**	**Nov 20**	**TOTALS**
Total	**$ 2,372,557.66**	**$ 237,970.24**	**$ 1,303,902.24**	**$ 1,282,440.05**	**$ 1,289,985.71**	**$ 1,416,758.41**	**$ 1,187,415.00**	**$ 1,336,415.71**	**$ 1,335,142.56**	**$ 1,264,789.84**	**$ 2,554,594.67**	**$ 49,641.50**	**$ 15,631,613.59**

FY19

Equalization $ Remitted for:	Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	
Month Received:	**Dec 18**	**Jan 19**	**Feb 19**	**Mar 19**	**Apr 19**	**May 19**	**Jun 19**	**Jul 19**	**Aug 19**	**Sept 19**	**Oct 19**	**Nov 19**	**TOTALS**
Total	**$ 1,163,697.11**	**$ 1,228,103.25**	**$ 1,158,413.81**	**$ 1,237,539.40**	**$ 1,185,868.21**	**$ 1,214,820.52**	**$ 1,265,128.93**	**$ 1,168,117.80**	**$ 1,203,652.90**	**$ 1,170,171.21**	**$ 1,212,817.56**	**$ 1,642,301.51**	**$ 14,850,632.21**

FY18

Equalization $ Remitted for:	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	Jan & Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	
Month Received:	**Dec 17**	**Jan 18**	**Feb 18**	**Mar 18**	**Apr 18**	**May 18**	**Jun 18**	**Jul 18**	**Aug 18**	**Sept 18**	**Oct 18**	**Nov 18**	**TOTALS**
Total	**$ 557,280.60**	**$ 599,817.55**	**$ 566,629.95**	**$ 618,246.90**	**$ 614,108.20**	**$ 2,325,870.09**	**$ 1,337,153.75**	**$ 1,203,123.36**	**$ 1,215,516.34**	**$ 1,202,131.11**	**$ 1,188,947.34**	**$ 1,258,080.66**	**$ 12,686,905.85**

FY17

Equalization $ Remitted for:	Jul & Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Jul 2017	
Month Received:	**Dec 16**	**Jan 17**	**Feb 17**	**Mar 17**	**Apr 17**	**May 17**	**Jun 17**	**Jul 17**	**Aug 7**	**Sept 17**	**Oct 17**	**Nov 17**	**TOTALS**
Total	**$ 1,137,670.96**	**$ 626,455.30**	**$ 599,721.32**	**$ 968,847.10**	**$ 722,908.38**	**$ 680,994.05**	**$ 649,029.93**	**$ 839,236.77**	**$ 695,361.11**	**$ 749,256.32**	**$ 833,344.09**	**$ 557,280.60**	**$ 8,804,511.93**

FY16

Equalization $ Remitted for:							Jan & Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016		
Month Received:	**Dec 15**	**Jan 16**	**Feb 16**	**Mar 16**	**Apr 16**	**May 16**	**Jun 16**	**Jul 16**	**Aug 16**	**Sept 16**	**Oct 16**	**Nov 16**	**TOTALS**
Total	$ -	$ -	$ -	$ -	$ -	$ -	$ 1,123,587.68	$ 743,609.37	$ 674,806.22	$ 726,277.16	$ 713,088.37	$ 518,118.75	$ 4,499,487.55

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EQUALIZATION SURCHARGE HISTORY (CALENDAR YEAR)

Month of	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Total	**11,867,746.94**	**11,211,745.38**	**15,204,042.17**	**10,959,114.16**	**11,381,072.73**	**11,308,343.60**	**14,655,757.84**	**10,507,299.57**	**10,284,519.49**	**10,609,870.20**	**13,036,210.01**	**11,206,166.20**	**142,231,888.29**
2016	$ 580,655.87	$ 542,517.55	$ 743,171.81	$ 674,131.18	$ 725,522.32	$ 712,956.19	$ 517,623.85	$ 620,047.11	$ 626,455.30	$ 599,721.32	$ 594,666.10	$ 722,868.38	$ 7,660,336.98
PrePaid Back pay					$ 118,567.00								$ 118,567.00
Wireless Carrier xfer					$ 255,594.00								$ 255,594.00
2017	$ 680,994.05	$ 649,029.93	$ 810,751.53	$695,361.11	$ 749,256.32	$ 833,344.09	$ 557,280.60	$ 599,817.55	$ 566,629.95	$ 618,246.90	$ 614,108.20	$ 754,806.21	$ 8,129,626.44
2018	$ 1,152,691.96	$ 1,173,178.13	$ 1,337,153.75	$ 1,203,123.36	$ 1,215,516.34	$ 1,202,131.11	$ 1,188,947.34	$ 1,258,080.66	$ 1,162,776.33	$ 1,228,103.25	$ 1,158,413.81	$ 1,237,539.40	$ 14,517,655.44
2019	$ 1,176,781.81	$ 1,124,652.57	$ 1,265,128.93	$ 1,168,117.80	$ 1,203,652.90	$ 1,170,171.21	$ 1,212,817.56	$ 1,191,630.05	$ 1,159,547.61	$ 1,303,891.19	$ 1,282,359.45	$ 1,271,244.04	$ 14,529,995.12
2020	$ 1,237,988.13	$ 1,173,880.52	$ 1,280,265.88	$ 1,213,090.68	$ 1,224,007.79	$ 1,287,371.61	$ 1,266,405.76	$ 1,151,538.31	$ 1,144,938.67	$ 1,139,491.71	$ 1,143,518.88	$ 1,189,281.74	$ 14,451,779.68
2021	$ 1,175,626.22	$ 1,114,241.24	$ 1,333,912.53	$ 1,166,022.22	$ 1,154,554.99	$ 1,178,282.73	$ 1,213,170.06	$ 1,149,140.27	$ 1,131,666.06	$ 1,191,512.63	$ 1,104,147.61	$ 1,236,187.16	$ 14,148,463.72
2022	$ 1,175,917.91	$ 1,087,494.93	$ 1,254,382.66	$ 1,167,246.40	$ 1,214,648.99	$ 1,383,485.38	$ 1,193,122.77	$ 1,205,441.29	$ 1,164,779.92	$ 1,174,384.35	$ 1,179,289.89	$ 1,239,871.71	$ 14,440,066.20
NG9-1-1 Withholding (1x)			$ 2,348,343.23										$ 2,348,343.23
2023	$ 1,160,437.01	$ 1,072,172.19	$ 1,285,081.08	$ 1,178,132.95	$ 1,233,355.83	$ 1,227,343.85	$ 1,228,664.45	$ 1,138,955.31	$ 1,166,094.82	$ 1,178,650.54	$ 1,179,811.84	$ 1,207,278.35	$ 14,255,978.22
NG9-1-1 Withholding (1x)											$ 2,601,413.84		$ 2,601,413.84
2024	$ 1,307,137.14	$ 1,041,953.80	$ 1,217,316.64	$ 1,365,561.66	$ 1,157,731.43	$ 1,185,197.86	$ 1,159,349.63	$ 1,055,850.16	$ 1,048,826.08	$ 1,048,032.56	$ 1,074,150.85	$ 1,121,322.86	$ 13,782,430.67
NG9-1-1 Withholding (1x)							$ 2,361,360.11						$ 2,361,360.11
2025	$ 1,095,618.08	$ 1,200,230.17	$ 1,144,685.51	$ 1,128,326.80	$ 1,128,664.82	$ 1,128,059.57	$ 1,142,701.44	$ 1,136,798.86	$ 1,112,804.75	$ 1,127,835.75	$ 1,104,329.54	$ 1,225,766.35	$ 13,675,821.64
NG9-1-1 Withholding (1x)							$ 1,614,314.27						$ 1,614,314.27
2026	$ 1,123,898.76	$ 1,032,394.35	$ 1,183,848.62	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 3,340,141.73
NG9-1-1 Withholding (1x)													$ -

ETSB Interest Earnings

FY2026	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26	Jun 26	Jul 26	Aug 26	Sep 26	Oct 26	Nov 26	TOTALS
Bond Fund - Great Lakes Advisors	122,926.92	115,506.49	106,034.34	116,556.00	113,209.04	106,627.68	116,214.40						797,074.87
Money Market - Wheaton BT	25,410.67	16,520.44	18,074.80	18,665.66	19,400.93	16,864.73	21,651.82						136,589.05
Operating Acct - Wheaton BT													-
	148,337.59	132,026.93	124,109.14	135,221.66	132,609.97	123,492.41	137,866.22	-	-	-	-	-	933,663.92
less PRMS interest - Wheaton BT	(14,875.84)	(7,681.58)	(6,863.52)	(8,077.35)									(37,498.29)
ETSB Interest restated (1)	133,461.75	124,345.35	117,245.62	127,144.31	132,609.97	123,492.41	137,866.22	-	-	-	-	-	896,165.63

FY2025	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	TOTALS
Bond Fund - Great Lakes Advisors	134,180.33	118,176.91	119,231.28	128,019.73	123,297.70	120,044.47	125,209.65	120,969.21	127,224.15	125,823.45	125,353.29	115,791.25	1,483,321.42
Money Market - Wheaton BT	42,870.51	39,042.39	40,075.40	48,852.74	51,575.79	53,033.60	48,908.79	59,083.58	60,362.24	62,798.17	61,585.46	38,579.98	606,768.65
Operating Acct - Wheaton BT		26,533.45										(484.12)	26,049.33
	177,050.84	183,752.75	159,306.68	176,872.47	174,873.49	173,078.07	174,118.44	180,052.79	187,586.39	188,621.62	186,938.75	153,887.11	2,116,139.40
less PRMS interest - Wheaton BT (2)	(11,436.08)	(8,437.83)	(7,985.98)	(8,764.28)	(8,558.10)	(10,451.07)	(8,732.40)	(9,807.17)	(9,747.27)	(10,538.47)	(14,828.04)	(8,117.95)	(117,404.64)
ETSB Interest restated	165,614.76	175,314.92	151,320.70	168,108.19	166,315.39	162,627.00	165,386.04	170,245.62	177,839.12	178,083.15	172,110.71	145,769.16	1,998,734.76

(1) - Interest is only allocated to PRMS on an annual basis but presented here as monthly in order to not overstate ETSB earnings

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB Other Action Item

File #: 26-2025 **Agenda Date:** 8/3/2026 **Agenda #:** 9.A.2.

8/5/2026

Equalization Surcharge - Revenue Distribution by Formula

Calendar 2026

Date	Month received for	Hold Harmless Funding	Remaining Funding	Other Funds	Total Received
5/4/26	January	$ 207,772.55	$ 916,126.21		$ 1,123,898.76
6/9/26	February	$ 207,772.55	$ 824,621.80		$ 1,032,394.35
7/13/26				$ 1,892,817.86	$ 1,892,817.86
7/28/26	March	$ 207,772.55	$ 976,076.07		$ 1,183,848.62
	April				$ -
	May				$ -
	June				$ -
	July				$ -
	August				$ -
	September				$ -
	October				$ -
	November				$ -
	December				$ -
	Total:	$ 623,317.65	**$ 2,716,824.08**		**$ 5,232,959.59**

Calendar 2025

Date	Month received for	Hold Harmless Funding	Remaining Funding	Other Funds	Total Received
5/12/25	January	$ 207,772.55	$ 887,845.53		$ 1,095,618.08
6/6/25	February	$ 207,772.55	$ 992,457.62		$ 1,200,230.17
7/9/25				$ 1,614,314.27	$ 1,614,314.27
7/15/25	March	$ 207,772.55	$ 936,912.96		$ 1,144,685.51
8/12/25	April	$ 207,772.55	$ 920,554.25		$ 1,128,326.80
9/10/25	May	$ 207,772.55	$ 920,892.27		$ 1,128,664.82
10/8/25	June	$ 207,772.55	$ 920,287.02		$ 1,128,059.57
11/12/25	July	$ 207,772.55	$ 934,928.89		$ 1,142,701.44
12/17/25	August	$ 207,772.55	$ 929,026.31		$ 1,136,798.86
1/8/26	September	$ 207,772.55	$ 905,032.20		$ 1,112,804.75
2/10/26	October	$ 207,772.55	$ 920,063.20		$ 1,127,835.75
3/11/26	November	$ 207,772.55	$ 896,556.99		$ 1,104,329.54
4/7/26	December	$ 207,772.55	$ 1,017,993.80		$ 1,225,766.35
	Total:	$ 2,493,270.60	**$ 11,182,551.04**		**$ 15,290,135.91**

Calendar 2024

Date	Month received for	Hold Harmless Funding	Remaining Funding	Other Funds	Total Received
5/7/24	January	$ 207,772.55	$ 1,099,364.59		$ 1,307,137.14
6/17/24	February	$ 207,772.55	$ 934,774.27	$ (100,593.02)	$ 1,041,953.80
7/12/24				$ 2,361,360.11	$ 2,361,360.11
7/22/24	March	$ 207,772.55	$ 1,009,544.09		$ 1,217,316.64
8/21/24	April	$ 207,772.55	$ 1,157,789.11		$ 1,365,561.66
9/5/24	May	$ 207,772.55	$ 949,958.88		$ 1,157,731.43
10/7/24	June	$ 207,772.55	$ 977,425.31		$ 1,185,197.86
11/7/24	July	$ 207,772.55	$ 951,577.08		$ 1,159,349.63
12/5/24	August	$ 207,772.55	$ 848,077.61		$ 1,055,850.16
1/3/25	September	$ 207,772.55	$ 841,053.53		$ 1,048,826.08
2/4/25	October	$ 207,772.55	$ 840,260.01		$ 1,048,032.56
3/6/25	November	$ 207,772.55	$ 866,378.30		$ 1,074,150.85
4/3/25	December	$ 207,772.55	$ 913,550.31		$ 1,121,322.86
	Total:	$ 2,493,270.60	**$ 11,389,753.09**	**$ 2,260,767.09**	**$ 16,143,790.78**

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ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-2026 **Agenda Date:** 8/3/2026 **Agenda #:** 9.A.3.

ETSB Treasurer Report History as of Wednesday, August 5 2026

Treasurer Reports as of	Wheaton Bank & Trust Class D	Trust Class D MMA	William Blair/Midwest	Treasurer Report Total
June 30, 2026	$ 686,929.61	$ 7,022,643.90	$ 33,486,351.67	$ 41,195,925.18
May 31 2026	$ 2,225,465.58	$ 4,727,643.90	$ 33,370,437.87	$ 40,323,547.35
April 30, 2026	$ 965,312.43	$ 6,542,779.17	$ 33,264,111.97	$ 40,772,203.57
March 31 2026	$ 2,708,504.27	$ 3,524,378.24	$ 33,157,770.91	$ 39,390,653.42
Feb 28 2026	$ 680,917.12	$ 7,080,306.53	$ 33,041,573.43	$ 40,802,797.08
Jan 31 2026	$ 212,120.99	$ 5,739,231.73	$ 32,942,680.08	$ 38,894,032.80
Dec 31 2025	$ 1,055,971.63	$ 4,543,711.29	$ 35,827,173.59	$ 41,426,856.51
Nov 30 2025	$ 834,674.59	$ 12,641,300.62	$ 35,704,496.20	$ 49,180,471.41
Oct 31 2025	$ 946,123.67	$ 11,515,720.64	$ 35,588,455.42	$ 48,050,299.73
Sept 30 2025	$ 651,079.06	$ 16,522,135.18	$ 35,463,102.13	$ 52,636,316.37
Aug 31 2025	$ (793,012.65)	$ 17,170,337.01	$ 35,337,278.68	$ 51,714,603.04
Jul 31 2025	$ 544,037.38	$ 16,703,974.77	$ 35,210,054.53	$ 52,458,066.68
Jun 30 2025	$ 121,340.87	$ 13,288,891.19	$ 35,089,085.32	$ 48,499,317.38
May 31 2025	$ 1,001,274.15	$ 12,039,982.40	$ 34,963,875.67	$ 48,005,132.22
Apr 30 2025	$ 1,000,982.42	$ 14,298,948.80	$ 34,843,831.20	$ 50,143,762.42
Mar 31 2025	$ 806,951.86	$ 13,225,373.01	$ 34,720,533.50	$ 48,752,858.37
Feb 28 2025	$ 656,631.86	$ 11,906,520.27	$ 34,592,513.77	$ 47,155,665.90
Jan 31 2025	$ 174,030.72	$ 10,978,444.87	$ 34,473,282.49	$ 45,625,758.08
Dec 31 2024	$ (1,107,986.67)	$ 11,008,402.48	$ 34,355,105.58	$ 44,255,521.39
Nov 30 2024	$ 601,317.26	$ 17,085,531.97	$ 34,220,925.25	$ 51,907,774.48
Oct 31 2024	$ 954,085.96	$ 17,364,432.37	$ 34,106,690.24	$ 52,425,208.57
Sept 30 2024	$ 610,119.69	$ 16,514,681.61	$ 33,971,878.30	$ 51,096,679.60
Aug 31 2024	$ (692,744.76)	$ 17,000,171.58	$ 33,843,086.10	$ 50,150,512.92
Jul 31 2024	$ 979,593.56	$ 16,048,462.13	$ 33,715,162.72	$ 50,743,218.41
Jun 30 2024	$ 656,385.71	$ 12,509,641.22	$ 33,583,974.33	$ 46,750,001.26
May 31 2024	$ 607,219.45	$ 11,798,915.40	$ 33,461,281.04	$ 45,867,415.89
Apr 30 2024	$ 1,275,220.66	$ 10,173,799.71	$ 33,333,586.87	$ 44,782,607.24
Mar 31 2024	$ 1,483,994.35	$ 9,997,691.56	$ 32,216,966.42	$ 43,698,652.33
Feb 28 2024	$ 882,424.08	$ 8,161,089.91	$ 33,091,669.99	$ 42,135,183.98
Jan 31 2024	$ 885,311.84	$ 7,759,609.67	$ 32,696,334.71	$ 41,341,256.22
Dec 31 2023	$ 190,466.74	$ 7,343,154.85	$ 32,853,781.59	$ 40,387,403.18
Nov 30 2023	$ 1,000,337.00	$ 18,010,165.01	$ 32,732,658.69	$ 51,743,160.70
Oct 31 2023	$ 849,977.92	$ 11,714,825.29	$ 34,104,225.96	$ 46,669,029.17
Sep 30 2023	$ 547,033.22	$ 9,116,564.91	$ 37,530,746.40	$ 47,194,344.53

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Aug 31 2023	$	942,984.34	$	9,509,373.91	$	37,386,215.28	$	47,838,573.53
Jul 31 2023	$	880,178.28	$	8,357,611.73	$	37,248,189.61	$	46,485,979.62
Jun 30 2023	$	792,332.15	$	7,243,562.74	$	37,119,766.03	$	45,155,660.92
May 31 2023	$	960,610.65	$	6,419,206.00	$	36,995,718.90	$	44,375,535.55
Apr 30 2023	$	659,357.16	$	5,522,922.51	$	36,874,009.06	$	43,056,288.73
Mar 31 2023	$	624,236.30	$	4,482,953.90	$	36,749,403.56	$	41,856,593.76
Feb 29, 2023	$	516,561.12	$	3,122,729.43	$	36,623,241.11	$	40,262,531.66
Jan 31 2023	$	1,690,379.18	$	1,273,760.85	$	36,508,242.78	$	39,472,382.81
Dec 31 2022	$	(334,184.19)	$	2,759,938.20	$	36,388,115.35	$	38,813,869.36
Nov 30 2022	$	920,763.19	$	8,587,914.60	$	36,274,232.66	$	45,782,910.45
Oct 31 2022	$	2,193,776.19	$	7,369,392.57	$	36,174,728.93	$	45,737,897.69
Sep 30 2022	$	701,318.24	$	7,956,111.36	$	36,174,728.93	$	44,832,158.53
Aug 31 2022	$	985,487.33	$	7,086,813.46	$	36,119,134.71	$	44,191,435.50
Jun 30 2022	$	1,000,055.48	$	8,044,983.22	$	36,033,082.61	$	45,078,121.31
May 31 2022	$	1,026,397.13	$	28,341,282.97	$	10,998,914.93	$	40,366,595.03
Apr 30 2022	$	202,255.51	$	29,411,650.79	$	10,922,079.77	$	40,535,986.07
Mar 31 2022	$	1,030,490.22	$	27,263,933.98	$	10,990,028.48	$	39,284,452.68
Feb 28 2022	$	267,900.43	$	25,678,657.08	$	11,036,504.58	$	36,983,062.09
Jan 31 2022	$	637,338.87	$	24,591,820.35	$	11,036,504.58	$	36,265,663.80
Dec 31 2021	$	1,000,988.40	$	24,591,820.35	$	11,029,448.64	$	36,622,257.39
Nov 30 2021	$	438,313.32	$	24,092,610.47	$	11,037,277.54	$	35,568,201.33
Oct 31 2021	$	280,932.28	$	23,532,989.93	$	10,998,688.89	$	34,812,611.10
Sept 30 2021	$	188,177.35	$	23,166,593.11	$	10,989,909.32	$	34,344,679.78
Aug 31 2021	$	747,430.56	$	23,165,255.24	$	10,971,444.49	$	34,884,130.29
Jul 31 2021	$	638,384.98	$	22,103,885.33	$	10,959,149.60	$	33,701,419.91
Jun 30 2021	$	1,977,980.10	$	20,049,658.22	$	10,950,567.55	$	32,978,205.87
May 31 2021	$	(823,818.35)	$	21,872,295.59	$	10,952,890.88	$	32,001,368.12
Apr 30 2021	$	1,000,342.61	$	20,800,922.04	$	10,935,915.76	$	32,737,180.41
Mar 31 2021	$	629,943.00	$	20,531,395.00	$	10,935,596.00	$	32,096,934.00
Feb 28 2021	$	(430,597.00)	$	20,800,432.00	$	10,781,306.00	$	31,151,141.00
Jan 31 2021	$	456,109.00	$	18,982,519.00	$	10,762,163.00	$	30,200,791.00
Dec 31 2020	$	6,247,725.39	$	18,065,523.31	$	10,746,018.09	$	35,059,266.79
Nov 30 2020	$	44,162.00	$	17,868,326.00	$	10,741,564.00	$	28,654,052.00

421 N. COUNTY FARM
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ETSB Other Action Item

File #: 26-2027 **Agenda Date:** 8/12/2026 **Agenda #:** 9.A.4.

	A	B	C	D	E	F	G	H
	FY26	Treasurer's Report Cash as of June 30		Revenue:		Fiscal Year End Balance:		Wednesday, August 5, 2026
1		$ 41,195,925.18	Projected	$ 13,571,515.47		$ 33,809,718.37		Cash B2+Projected Revenue D2 (average of actual)-FY26 Operating Appropriation D6-Capital Contingencies E6=Estimated Balance Projected Revenue based on 8 month average.
2		$ 41,195,925.18	Actual	$ 9,047,676.98		$ 39,571,889.41		Cash B3+Actual Revenue D3-Expenditures B6-Internal Transfers C6=Actual Balance
3								

4 **Payment of Claims History**

5	**FY26**	**Expenditures**	**Internal Transfers**	**FY26 Operations Appropriation**	**Capital Contingency Transfers In**	**FY26 Remaining Appropriation (B8+D8+E8+F8)**	**Capital Contingencies (54199)**	**54199 Transfer Description**
6	**TOTAL**	**$ (10,415,996.87)**	**$ (255,715.88)**	**$ 13,811,954.28**	**$ 7,145,768.00**	**$ 10,286,009.53**	**$ 24,876,778.00**	
7							**$ 34,754,072.00**	**54199 FY26 Appropriation**
8	**December 10, 2025**	**$ (6,651,399.47)**			**$ 6,651,400.00**		**$ (6,651,400.00)**	**xfer from 54199 - Final Moto payment (4 of 4)**
9	**January 14, 2026**	**$ (710,418.62)**						
10	**February 11, 2026**	**$ (338,943.19)**						
11	**March 11, 2026**	**$ (308,695.62)**			**$ 36,298.00**		**$ (36,298.00)**	**xfer from 54199 - Hidden Lakes Generator PO926011**
12	**April 08, 2026**	**$ (265,615.84)**	**$ (67.94)**		**$ 359,376.00**		**$ (359,376.00)**	**xfer from 54199 - Motorola Change Order #2 PO921054**
13	**May 13, 2026**	**$ (945,712.98)**	**$ (255,580.00)**					
14	**June 10, 2026**	**$ (551,498.07)**			**$ 98,694.00**		**$ (98,694.00)**	**xfer from 54199 - ExaGrid Enclosure PO926024**
15	**July 08, 2026**	**$ (226,993.35)**	**$ (67.94)**					
16	**August 12, 2026**	**$ (416,719.73)**					**$ (2,731,526.00)**	**xfer from 54199 - Mobiles PO925029 and Moto console upgrade PO922031**
17	**September 9, 2026**							
18	**October 14, 2026**							
19	**November 18, 2026**							
20	**December 9, 2026**							
21	**January 13, 2027**							
22	**February 10, 2027**							

FY25	**Expenditures**	**Internal Transfers**	**FY25 Operations Appropriation**	**Capital Contingency Transfers In**	**FY25 Remaining Appropriation**	**Capital Contingencies (54199)**	**54199 Transfer Description**
TOTAL	**$ (26,112,931.60)**	**$ (233,313.34)**	**$ 14,811,844.13**	**$ 17,526,657.00**	**$ 5,992,256.19**	**$ 15,179,268.00**	
						$ 32,705,925.00	54199 Appropriation
December 11 2024	$ (6,651,399.48)			$ 6,651,400.00		$ (6,651,400.00)	xfer from 54199 - Moto payment
January 8, 2025	$ (511,792.91)			$ 55,583.00		$ (55,583.00)	xfer to 54110 for Moto RSMs
February 12, 2025	$ (499,702.53)			$ 69,280.00		$ (69,280.00)	xfer to 54110 for Purvis reader boards
March 12 2025	$ (344,669.53)						
April 9 2025	$ (193,985.25)	$ (77.78)					
May 14 2025	$ (618,227.41)			$ 4,787,898.00		$ (4,787,898.00)	xfer to 54110 CPE Refresh ($2,309,879), xfer to 54110 Moto CO2 Refresh ($2,478,019)
June 11 2025	$ (2,675,764.98)						
July 9 2025	$ (792,286.81)						
August 13 2025	$ (221,050.33)	$ (77.78)					
September 10 2025	$ (1,747,401.12)			$ 1,167,645.00		$ (1,167,645.00)	xfer to 54110 Moto Console and logger ($1,114,666), xfer to 54107 Moto Console and Logger ($52,979)
October 8 2025	$ (305,206.80)			$ 1,954,851.00		$ (1,954,851.00)	xfer to 54110 for Abeep Tait Mobiles
November 12 2025	$ (5,800,102.94)	$ (233,157.78)		$ 2,840,000.00		$ (2,840,000.00)	xfer to 54110 Moto CO7
December 10 2025	$ (2,554,014.00)						
January 8, 2026	$ (511,792.91)						
January 14, 2026	$ (2,549,621.06)						
February 11, 2026	$ (135,913.54)						

Agenda Item 7.A.4.

421 N. COUNTY FARM
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ETSB Other Action Item

File #: 26-2028 **Agenda Date:** 8/12/2026 **Agenda #:** 9.A.5.

EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
FY26 EXPENDITURE VS. BUDGET

				ANNUAL	ACTUAL	YEAR TO DATE		REMAINING	% YTD
COMP	**AU**	**Account**	**Description**	**APPROPRIATION**	**BUDGET**	**EXPENDED**	**ENCUMBERED**	**AVAILABLE**	**EXPENDED**
4000	5820	50000-0000	REGULAR SALARIES	$ 1,141,253	$ 1,141,253	$ 659,258.06	$ -	$ 481,994.55	58%
4000	5820	50050-0000	TEMPORARY SALARIES/ON CALL	$ 10,404	$ 10,404	$ 7,409.62	$ -	$ 2,994.38	71%
4000	5820	50080-0000	SALARY & WAGE ADJUSTMENT	$ -	$ -	$ -	$ -	$ -	-
4000	5820	51000-0000	BENEFIT PAYMENTS	$ 14,210	$ 14,210	$ 2,356.13	$ -	$ 11,853.45	17%
4000	5820	51010-0000	EMPLOYER SHARE I.M.R.F.	$ 110,017	$ 110,017	$ 63,678.06	$ -	$ 46,338.69	58%
4000	5820	51030-0000	EMPLOYER SHARE SOCIAL SECURITY	$ 87,306	$ 87,306	$ 48,305.08	$ -	$ 39,000.74	55%
4000	5820	51040-0000	EMPLOYEE MED & HOSP INSURANCE	$ 304,565	$ 304,565	$ 101,113.81	$ -	$ 203,451.52	33%
4000	5820	52000-0000	FURN/MACH/EQUIP SMALL VALUE	$ 39,000	$ 31,292	$ 16,736.32	$ -	$ 14,555.68	53%
4000	5820	52100-0000	I.T. EQUIPMENT-SMALL VALUE	$ 77,500	$ 77,500	$ 8,468.33	$ 815.93	$ 68,215.74	11%
4000	5820	52200-0000	OPERATING SUPPLIES & MATERIALS	$ 2,000	$ 2,000	$ 1,363.77	$ 259.70	$ 376.53	68%
4000	5820	52210-0000	FOOD AND BEVERAGE	$ 750	$ 750	$ 365.08	$ -	$ 384.92	49%
4000	5820	52220-0000	WEARING APPAREL	$ -	$ 5,000	$ -	$ 5,000.00	$ -	0%
4000	5820	52250-0000	AUTO/MACHINERY EQUIPMENT/PARTS	$ 475,000	$ 475,000	$ 35,338.00	$ 39,662.00	$ 400,000.00	7%
4000	5820	52260-0000	FUEL & LUBRICANTS	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%
4000	5820	52270-0000	MAINTENANCE SUPPLIES	$ 1,000	$ 8,708	$ -	$ -	$ 8,708.00	0%
4000	5820	52280-0000	CLEANING SUPPLIES	$ 1,500	$ 1,500	$ -	$ 100.00	$ 1,400.00	0%
4000	5820	53000-0000	AUDITING & ACCOUNTING SERVICES	$ 164,600	$ 164,600	$ 164,600.00	$ -	$ -	100%
4000	5820	53020-0000	I.T. SERVICES	$ 349,054	$ 349,054	$ 94,805.15	$ 254,248.85	$ -	27%
4000	5820	53030-0000	LEGAL SERVICES	$ 60,000	$ 60,000	$ 60,000.00	$ -	$ -	100%
4000	5820	53040-0000	INTERPRETER SERVICES	$ 36,000	$ 36,000	$ 14,163.72	$ 15,836.28	$ 6,000.00	39%
4000	5820	53090-0000	TECHNICAL/PROFESSIONAL SERVICES	$ 207,329	$ 408,166	$ 290,642.57	$ 69,478.59	$ 48,044.84	71%
4000	5820	53130-0000	PUBLIC LIABILITY INSURANCE	$ 158,617	$ 158,617	$ 123,052.00	$ -	$ 35,565.38	78%
4000	5820	53200-0000	NATURAL GAS	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%
4000	5820	53210-0000	ELECTRICITY	$ 20,000	$ 20,000	$ 11,548.17	$ 8,451.83	$ -	58%
4000	5820	53220-0000	WATER & SEWER	$ 500	$ 500	$ -	$ -	$ 500.00	0%
4000	5820	53250-0000	WIRED COMMUNICATION SERVICES	$ 1,032,035	$ 1,032,035	$ 461,369.90	$ 534,636.31	$ 36,028.66	45%
4000	5820	53260-0000	WIRELESS COMMUNICATION SVC	$ 1,636,652	$ 1,636,652	$ 1,141,325.43	$ 492,286.52	$ 3,040.05	70%
4000	5820	53300-0000	REPAIR & MTCE FACILITIES	$ 75,000	$ 75,000	$ 5,068.38	$ 3,931.62	$ 66,000.00	7%
4000	5820	53310-0000	REPAIR MAINT INFRASTRUCTURE	$ 50,000	$ 50,000	$ 8,461.20	$ -	$ 41,538.80	17%
4000	5820	53370-0000	REPAIR & MTCE OTHER EQUIPMENT	$ 684,482	$ 684,482	$ 73,064.76	$ 523,614.20	$ 87,802.74	11%
4000	5820	53400-0000	RENTAL OF OFFICE SPACE	$ 20,580	$ 20,580	$ 9,492.36	$ -	$ 11,087.64	46%
4000	5820	53500-0000	MILEAGE EXPENSE	$ 2,000	$ 2,000	$ 623.36	$ -	$ 1,376.64	31%
4000	5820	53510-0000	TRAVEL EXPENSE	$ 30,000	$ 30,000	$ 8,797.62	$ -	$ 21,202.38	29%
4000	5820	53600-0000	DUES & MEMBERSHIPS	$ 1,544	$ 1,544	$ 697.00	$ -	$ 846.55	45%
4000	5820	53610-0000	INSTRUCTION & SCHOOLING	$ 60,000	$ 60,000	$ 21,111.00	$ 8,000.00	$ 30,889.00	35%
4000	5820	53800-0000	PRINTING	$ 10,000	$ 10,000	$ 64.98	$ -	$ 9,935.02	1%
4000	5820	53800-0001	COPIER USAGE	$ 6,000	$ 6,000	$ 2,997.25	$ -	$ 3,002.75	50%
4000	5820	53801-0000	ADVERTISING	$ 3,000	$ 3,000	$ 41.40	$ -	$ 2,958.60	1%
4000	5820	53803-0000	MISCELLANEOUS MEETING EXPENSE	$ 1,500	$ 1,500	$ -	$ -	$ 1,500.00	0%
4000	5820	53804-0000	POSTAGE & POSTAL CHARGES	$ 3,000	$ 3,000	$ 652.12	$ 319.16	$ 2,028.72	22%
4000	5820	53805-0000	OTHER TRANSPORTATION CHARGES	$ 1,000	$ 1,000	$ 188.00	$ -	$ 812.00	19%
4000	5820	53806-0000	SOFTWARE LICENSES	$ 2,788,266	$ 2,789,571	$ 253,259.57	$ 2,264,048.97	$ 272,262.13	9%
4000	5820	53807-0000	SOFTWARE MAINT AGREEMENTS	$ 1,097,583	$ 1,097,583	$ 479,484.25	$ 82,926.22	$ 535,172.94	44%
4000	5820	53810-0000	CUSTODIAL SERVICES	$ 55,000	$ 60,000	$ 20,000.00	$ 22,000.00	$ 18,000.00	33%
4000	5820	53830-0000	OTHER CONTRACTUAL EXPENSES	$ 2,691,709	$ 2,490,872	$ 15,734.30	$ 464,588.70	$ 2,010,548.60	1%
4000	5820	54100-0000	IT EQUIPMENT	$ -	$ 98,964	$ 63,522.92	$ -	$ 35,441.08	64%
4000	5820	54100-0700	IT EQUIPMENT - CAPITAL LEASE	$ 13,000	$ 13,000	$ 7,568.64	$ -	$ 5,431.36	58%
4000	5820	54107-0000	SOFTWARE	$ 197,880	$ 197,880	$ 133,657.00	$ -	$ 64,223.00	68%
4000	5820	54110-0000	EQUIPMENT AND MACHINERY	$ 222,060	$ 7,269,134	$ 7,141,293.32	$ -	$ 127,840.53	98%
			Total	$ 13,944,894	$ 21,102,237		$ 4,790,205	$ 4,760,354	0%
EXPENDITURES FOR PERIOD:			**August 12, 2026**			**$ 416,719.73**	**Internal Transfer:**		

				ANNUAL	ACTUAL	YEAR TO DATE		REMAINING	% YTD
COMP	**AU**	**Account**	**Description**	**APPROPRIATION**	**BUDGET**	**TRANSFERRED**	**ENCUMBERED**	**BALANCE**	**EXPENDED**
4000	5820	53828-0000	CONTINGENCIES (xfers to Personnel/Contracts/Commodities)	$ 300,000.00	$ 288,695.00	$ (11,305.00)		$ 277,390.00	-4%
4000	5820	54199-0000	CAPITAL CONTINGENCY (xfers to Capital)	$ 34,754,072	$ 34,754,072	$ (7,146,037.85)		$ 27,608,034.15	-21%

Agenda Item 7.A.5.

ETSB Other Action Item

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
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File #: 26-2029 **Agenda Date:** 8/12/2026 **Agenda #:** 9.A.6.

A	B	C	D	E	F	G	H	I

FY26 Capital Management Plan Report

8/5/2026

	Systems/Equipment	PO Number	Replacement or Upgrade Year	Years in EQ Fund	Remaining Useful Life	Original Purchase Price	Adjusted for Historical CPI As of June 2026	Adjusted for Historical IT CPI As of June 2026
1	FY22 CPE ACDC	PO 922020	FY27	2	1	$ 1,787,743	$ 2,153,284	$ 2,392,094.75
2	FY22 CPE DU-COMM	PO 922020	FY27	2	1	$ 1,787,136	$ 2,152,553	$ 2,391,282.55
3	FY22 Radio Consoles	PO 922031	FY29	1	5	$ 6,431,250	$ 7,746,254	$ 8,605,352.87
4	FY22 Logger	PO 922031	FY29	3	3	$ 491,152	$ 588,149	$ 683,618.44
5	FY16 CAD (FY22 Renewed to FY27)	PO 950900	FY27	10	5	$ 8,000,000	$ 10,310,271	$ 11,962,042.13
6	FY18 FSA System	PO 918126	FY29	6	0	$ 4,553,320	$ 6,202,918	$ 8,424,860.27
7	CAD Workstations (72)	N/A	FY26	3	0	$ 120,312	$ 136,068	$ 156,381.82
8	ACDC Generator	N/A	FY34	6	8	$ 1,000,000	$ 1,362,285	$ 1,850,267.56
9	ACDC UPS	N/A	FY27	6	2	$ 200,000	$ 272,457	$ 370,053.51
10	DU-COMM Generator	N/A	FY34	6	8	$ 1,000,000	$ 1,362,285	$ 1,850,267.56
11	DU-COMM UPS	N/A	FY27	6	1	$ 400,000	$ 544,914	$ 740,107.02
12	Radio Calibration Units	PO 924026	FY25	11	0	$ 174,000	$ 190,316	$ 211,423.08
13	ExaGrid Enclosure	PO 926024	FY31	0	5	$ 98,694	$ 98,694	$ 98,694.00
14	10 Digit Dial Phone System	PO 950905	FY26	8	0	$ 163,281	$ 231,876	$ 349,825.06
15	All Switches (qty 15)	N/A	FY26	5	0	$ 42,000	$ 54,129	$ 62,800.72
16	All Servers (qty 10)	N/A	FY25,26,29,34,36		3	$ 100,000	$ 120,447	$ 139,186.74
17	Wheaton Radio Tower Generator	N/A	FY25	14	0	$ 50,000	$ 71,005	$ 107,123.63
18	Hidden Lakes Generator	PO 926011	FY36	NEW	10	$ 36,298	$ 36,398	$ 36,298.00
19	EMD Protocols	PO 920110	FY27	12	0	$ 565,408	$ 802,937	$ 1,211,371.11
20	EFD Protocols	PO 920110	FY27	12	0	$ 473,450	$ 672,347	$ 1,014,353.62
21	**Total**					$ 27,474,044	$ 35,109,585	$ 42,657,404

This report details the items funded by 54199: Capital Contingency line item and their purchase price. The above chart does not include existing contractual obligations which will result in transfers from 54199.

		Original Purchase Price (G)	Historical CPI	Historical IT CPI	
Lines G12+G16+G17	FY25	$ 324,000	$ 381,768	$ 457,733	Radio Calibration Units, Wheaton Radio Tower Generator , All Servers (qty 10)
Lines G7+G14+G15+G16	FY26	$ 425,593	$ 542,519	$ 708,194	CAD Workstations (72), 10 Digit Dial Phone System, All Switches (qty 15), All Servers (qty
Lines G1+G2+G5+G9+G11+G16+G19+G20	FY27	$ 13,213,737	$ 16,908,763	$ 20,081,305	FY22 CPE ACDC , FY22 CPE DU-COMM , FY16 CAD (FY22 Renewed to FY27) , ACDC UPS , DU-COMM UPS, EMD Protocols, EFD Protocols
Lines G3+G4+G6+G16	FY29	$ 11,575,722	$ 14,657,767	$ 17,853,018	FY22 Radio Consoles , FY22 Logger , FY18 FSA System , All Servers (qty 10)
Lines G13	FY31	$ 98,694	$ 98,694	$ 98,694	ExaGrid Enclosure
Lines G8+G10+G16	FY34	$ 2,100,000	$ 2,845,016	$ 3,839,722	ACDC Generator , DU-COMM Generator , All Servers (qty 10)
Lines G16+G18	FY36	$ 136,298	$ 156,845	$ 175,485	Hidden Lakes Generator, All Servers (qty 10)
Total		$ 27,874,044	$ 35,591,374	$ 43,214,151	

It should be noted that items contracted in one fiscal year may paid out in subsequent fiscal years or over several fiscal years depending on the contract, milestones, and implemention/acceptance.

ETSB Other Action Item

421 N. COUNTY FARM
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File #: 26-2030 **Agenda Date:** 8/12/2026 **Agenda #:** 9.A.7.

FY26 Capital Management Plan Data Report

8/5/2026

Consumer Price Index Historical Tables for U.S. City Average

As of June

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
				2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026
	Systems/Equipment	**PO Number**	**Original Purchase Price**	2.10%	2.10%	1.90%	2.30%	1.40%	7.00%	6.50%	3.40%	2.90%	2.70%	3.50%
1	FY22 CPE ACDC	PO 922020	$ 1,787,743							$ 1,903,946	$ 1,968,680	$ 2,025,772	$ 2,080,468	$ 2,153,284
2	FY22 CPE DU-COMM	PO 922020	$ 1,787,136							$ 1,903,300	$ 1,968,012	$ 2,025,084	$ 2,079,762	$ 2,152,553
3	FY22 Radio Consoles	PO 922031	$ 6,431,250							$ 6,849,281	$ 7,082,157	$ 7,287,539	$ 7,484,303	$ 7,746,254
4	FY22 Logger	PO 922031	$ 491,152							$ 523,077	$ 540,861	$ 556,546	$ 572,686	$ 588,149
5	FY16 CAD (FY22 Renewed to FY27)	PO 950900	$ 8,000,000						$ 8,560,000	$ 9,116,400	$ 9,426,358	$ 9,699,722	$ 9,961,614	$10,310,271
6	FY18 FSA System	PO 918126	$ 4,553,320			$ 4,639,833	$ 4,746,549	$ 4,813,001	$ 5,149,911	$ 5,484,655	$ 5,671,133	$ 5,835,596	$ 5,993,157	$ 6,202,918
7	CAD Workstations (72)	every 3 years +/-	$ 120,312								$ 124,403	$ 128,010	$ 131,467	$ 136,068
8	ACDC Generator	N/A	$ 1,000,000			$ 1,019,000	$ 1,042,437	$ 1,057,031	$ 1,131,023	$ 1,204,540	$ 1,245,494	$ 1,281,613	$ 1,316,217	$ 1,362,285
9	ACDC UPS	N/A	$ 200,000			$ 203,800	$ 208,487	$ 211,406	$ 226,205	$ 240,908	$ 249,099	$ 256,323	$ 263,243	$ 272,457
10	DU-COMM Generator	N/A	$ 1,000,000			$ 1,019,000	$ 1,042,437	$ 1,057,031	$ 1,131,023	$ 1,204,540	$ 1,245,494	$ 1,281,613	$ 1,316,217	$ 1,362,285
11	DU-COMM UPS	N/A	$ 400,000			$ 407,600	$ 416,975	$ 422,812	$ 452,409	$ 481,816	$ 498,198	$ 512,645	$ 526,487	$ 544,914
12	Radio Calibration Units	PO 924026	$ 174,000									$ 179,046	$ 183,880	$ 190,316
13	ExaGrid Enclosure	PO 926024	$ 98,694											$ 98,694
14	10 Digit Dial Phone System	PO 950905	$ 163,281	$ 166,709.90	$ 170,210.81	$ 173,444.81	$ 177,434.05	$179,918.12	$ 192,512	$ 205,026	$ 211,997	$ 218,144	$ 224,034	$ 231,876
15	All Switches (qty 15)	Annual	$ 42,000						$ 44,940	$ 47,861	$ 49,488	$ 50,924	$ 52,298	$ 54,129
16	All Servers (qty 10)	Annual	$ 100,000						$ 100,000	$ 106,500	$ 110,121	$ 113,315	$ 116,374	$ 120,447
17	Wheaton Radio Tower Generator	N/A	$ 50,000	$ 51,050.00	$ 52,122.05	$ 53,112.37	$ 54,333.95	$ 55,094.63	$ 58,951	$ 62,783	$ 64,918	$ 66,800	$ 68,604	$ 71,005
18	Hidden Lakes Generator	PO 926011	$ 36,298											$ 36,398
19	EMD Protocols	PO 920110	$ 565,408	$ 577,281.57	$ 589,404.48	$ 600,603.17	$ 614,417.04	$623,018.88	$ 666,630	$ 709,961	$ 734,100	$ 755,389	$ 775,784	$ 802,937
20	EFD Protocols	PO 920110	$ 473,450	$ 483,392.45	$ 493,543.69	$ 502,921.02	$ 514,488.21	$521,691.04	$ 558,209	$ 594,493	$ 614,706	$ 632,532	$ 649,611	$ 672,347
21	**Total**		$ 27,474,044	$ 1,278,434	$ 1,305,281	$ 8,619,314	$ 8,817,559	$ 8,941,005	$18,271,815	$ 30,639,087	$31,805,219	$32,906,616	$ 33,796,208	$35,109,585

22 Source: Mid-Atlantic Information Office https://www.bls.gov/regions/mid-atlantic/data/consumerpriceindexhistorical_us_table.htm

23 **Consumer Price Index for ll Urban Consumers: Information Technology, Hardware and Services US City Average**

24				2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026
25	**Systems/Equipment**	**PO Number**	**Original Purchase Price**	7.699%	7.515%	7.442%	7.347%	7.289%	7.428%	7.083%	6.973%	6.721%	6.708%	6.698%
26	FY22 CPE ACDC	PO 922020	$ 1,787,743							$ 1,914,369	$ 2,036,708	$ 2,100,995	$ 2,241,930	$ 2,392,095
27	FY22 CPE DU-COMM	PO 922020	$ 1,787,136							$ 1,913,719	$ 2,036,017	$ 2,100,282	$ 2,241,169	$ 2,391,283
28	FY22 Radio Consoles	PO 922031	$ 6,431,250							$ 6,886,775	$ 7,326,882	$ 7,558,149	$ 8,065,149	$ 8,605,353
29	FY22 Logger	PO 922031	$ 491,152							$ 525,940	$ 562,614	$ 600,427	$ 640,704	$ 683,618
30	FY16 CAD (FY22 Renewed to FY27)	PO 950900	$ 8,000,000						$ 8,594,240	$ 9,202,970	$ 9,844,693	$10,506,355	$ 11,211,121	$11,962,042
31	FY18 FSA System	PO 918126	$ 4,553,320			$ 4,892,178	$ 5,251,606	$ 5,634,396	$ 6,052,919	$ 6,481,647	$ 6,933,612	$ 7,399,621	$ 7,895,987	$ 8,424,860
32	CAD Workstations (72)	every 3 years +/-	$ 120,312								$ 128,701	$ 137,351	$ 146,565	$ 156,382
33	ACDC Generator	N/A	$ 1,000,000			$ 1,074,420	$ 1,153,358	$ 1,237,426	$ 1,329,342	$ 1,423,499	$ 1,522,760	$ 1,625,104	$ 1,734,116	$ 1,850,268
34	ACDC UPS	N/A	$ 200,000			$ 214,884	$ 230,672	$ 247,485	$ 265,868	$ 284,700	$ 304,552	$ 325,021	$ 346,823	$ 370,054
35	DU-COMM Generator	N/A	$ 1,000,000			$ 1,074,420	$ 1,153,358	$ 1,237,426	$ 1,329,342	$ 1,423,499	$ 1,522,760	$ 1,625,104	$ 1,734,116	$ 1,850,268
36	DU-COMM UPS	N/A	$ 400,000			$ 429,768	$ 461,343	$ 494,970	$ 531,737	$ 569,400	$ 609,104	$ 650,042	$ 693,647	$ 740,107
37	Radio Calibration Units	PO 924026	$ 174,000									$ 185,695	$ 198,151	$ 211,423
38	ExaGrid Enclosure	PO 926024	$ 98,694											$ 98,694
39	10 Digit Dial Phone System	PO 950905	$ 163,281	$ 175,852.00	$ 189,067.28	$ 203,137.67	$ 218,062.19	$233,956.75	$ 251,335	$ 269,137	$ 287,904	$ 307,254	$ 327,865	$ 349,825
40	All Switches (qty 15)	Annual	$ 42,000						$ 45,120	$ 48,316	$ 51,685	$ 55,158	$ 58,858	$ 62,801
41	All Servers (qty 10)	Annual	$ 100,000						$ 100,000	$ 107,083	$ 114,550	$ 122,249	$ 130,449	$ 139,187
42	Wheaton Radio Tower Generator	N/A	$ 50,000	$ 53,849.50	$ 57,896.29	$ 62,204.93	$ 66,775.13	$ 71,642.37	$ 76,964	$ 82,415	$ 88,162	$ 94,088	$ 100,399	$ 107,124
43	Hidden Lakes Generator	PO 926011	$ 36,298											$ 36,298
44	EMD Protocols	PO 920110	$ 565,408	$ 608,938.76	$ 654,700.51	$ 703,423.32	$ 755,103.83	$810,143.35	$ 870,321	$ 931,966	$ 996,952	$ 1,063,957	$ 1,135,327	$ 1,211,371
45	EFD Protocols	PO 920110	$ 473,450	$ 509,900.92	$ 548,219.97	$ 589,018.50	$ 632,293.69	$678,381.58	$ 728,772	$ 780,391	$ 834,807	$ 890,915	$ 950,677	$ 1,014,354
46	**Total**		$ 27,474,044	$ 1,348,541	$ 1,449,884	$ 9,243,454	$ 9,922,571	$10,645,827	$20,175,959	$ 32,845,826	$35,202,463	$37,347,767	$ 39,853,055	$42,657,404

47 Source: https://ycharts.com/indicators/us_consumer_price_index_information_technology_hardware_and_services_unadjusted

Mid-Atlantic Information Office Consumer Price Index Historical Tables for U.S. City Average

ALL ITEMS (1982-84=100)	U.S. City Average											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Consumer Price Index												
2016	236.916	237.111	238.132	239.261	240.229	241.018	240.628	240.849	241.428	241.729	241.353	241.432
2017	242.839	243.603	243.801	244.524	244.733	244.955	244.786	245.519	246.819	246.663	246.669	246.524
2018	247.867	248.991	249.554	250.546	251.588	251.989	252.006	252.146	252.439	252.885	252.038	251.233
2019	251.712	252.776	254.202	255.548	256.092	256.143	256.571	256.558	256.759	257.346	257.208	256.974
2020	257.971	258.678	258.115	256.389	256.394	257.797	259.101	259.918	260.28	260.388	260.229	260.474
2021	261.582	263.014	264.877	267.054	269.195	271.696	273.003	273.567	274.31	276.589	277.948	278.802
2022	281.148	283.716	287.504	289.109	292.296	296.311	296.276	296.171	296.808	298.012	297.711	296.797
2023	299.17	300.84	301.836	303.363	304.127	305.109	305.691	307.026	307.789	307.671	307.051	306.746
2024	308.417	310.326	312.332	313.548	314.069	314.175	314.54	314.796	315.301	315.664	315.493	315.605
2025	317.671	319.082	319.799	320.795	321.465	322.561	323.048	323.976	324.8	(1)-	324.122	324.054
2026	325.252	326.785	330.213	333.020	335.123	333.952						
Percent change from 12 months ago												
2016	1.4	1	0.9	1.1	1	1	0.8	1.1	1.5	1.6	1.7	2.1
2017	2.5	2.7	2.4	2.2	1.9	1.6	1.7	1.9	2.2	2	2.2	2.1
2018	2.1	2.2	2.4	2.5	2.8	2.9	2.9	2.7	2.3	2.5	2.2	1.9
2019	1.6	1.5	1.9	2	1.8	1.6	1.8	1.7	1.7	1.8	2.1	2.3
2020	2.5	2.3	1.5	0.3	0.1	0.6	1	1.3	1.4	1.2	1.2	1.4
2021	1.4	1.7	2.6	4.2	5	5.4	5.4	5.3	5.4	6.2	6.8	7
2022	7.5	7.9	8.5	8.3	8.6	9.1	8.5	8.3	8.2	7.7	7.1	6.5
2023	6.4	6	5	4.9	4	3	3.2	3.7	3.7	3.2	3.1	3.4
2024	3.1	3.2	3.5	3.4	3.3	3	2.9	2.5	2.4	2.6	2.7	2.9
2025	3	2.8	2.4	2.3	2.4	2.7	2.7	2.9	3		2.7	2.7
2026	2.4	2.4	3.3	3.8	4.2	3.5						

Footnotes

(1) Data unavailable due to the 2025 lapse in appropriations

Source: https://ycharts.com/indicators/us_consumer_price_index_information_technology_hardware_and_services_unadjusted

US Consumer Price Index: Information Technology, Hardware and Services (I:USCPIIUM)

6.698 for June 2026

30-Jun-26	6.698	31-Oct-25		28-Feb-25	6.804	31-Dec-20	7.289
31-May-26	6.713	30-Sep-25	6.792	31-Jan-25	6.764	31-Dec-19	7.347
30-Apr-26	6.676	31-Aug-25	6.821	31-Dec-24	6.721	31-Dec-18	7.442
31-Mar-26	6.701	31-Jul-25	6.771	31-Dec-23	6.973	31-Dec-17	7.515
28-Feb-26	6.724	30-Jun-25	6.79	31-Dec-22	7.083	31-Dec-16	7.669
31-Jan-26	6.785	31-May-25	6.768	31-Dec-23	6.973		
31-Dec-25	6.708	30-Apr-25	6.777	31-Dec-22	7.083		
30-Nov-25	6.784	31-Mar-25	6.82	31-Dec-21	7.428		

ETSB Other Action Item

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-2031 **Agenda Date:** 8/3/2026 **Agenda #:** 9.A.8.

A B C D E F G H I J K L M N

FY26 Capital Management Plan Forecast Report

8/5/2026

Consumer Price Index Historical Tables for U.S. City Average

	Systems/Equipment	PO Number	Original Purchase Price	As of June 2026	2027	2028	2029	2030	2031	2032	2033	2034	2035
				3.50%	3.50%	3.50%	3.50%	3.50%	3.50%	3.50%	3.50%	3.50%	3.50%
1	FY22 CPE ACDC	PO 922020	$ 1,787,743	$ 2,153,284	$ 2,228,649	$ 2,306,652	$ 2,387,385	$ 2,470,943	$ 2,557,426	$ 2,646,936	$ 2,739,579	$ 2,835,464	$ 2,934,706
2	FY22 CPE DU-COMM	PO 922020	$ 1,787,136	$ 2,152,553	$ 2,227,893	$ 2,305,869	$ 2,386,574	$ 2,470,104	$ 2,556,558	$ 2,646,038	$ 2,738,649	$ 2,834,502	$ 2,933,709
3	FY22 Radio Consoles	PO 922031	$ 6,431,250	$ 7,746,254	$ 8,017,372	$ 8,297,980	$ 8,588,410	$ 8,889,004	$ 9,200,119	$ 9,522,123	$ 9,855,398	$ 10,200,337	$ 10,557,348
4	FY22 Logger	PO 922031	$ 491,152	$ 588,149	$ 608,734	$ 630,040	$ 652,091	$ 674,914	$ 698,536	$ 722,985	$ 748,290	$ 774,480	$ 801,587
5	FY16 CAD (FY22 Renewed to FY27)	PO 950900	$ 8,000,000	$ 10,310,271	$ 10,671,130	$ 11,044,620	$ 11,431,182	$ 11,831,273	$ 12,245,368	$ 12,673,956	$ 13,117,544	$ 13,576,658	$ 14,051,841
6	FY18 FSA System	PO 918126	$ 4,553,320	$ 6,202,918	$ 6,420,020	$ 6,644,721	$ 6,877,286	$ 7,117,991	$ 7,367,121	$ 7,624,970	$ 7,891,844	$ 8,168,058	$ 8,453,940
7	CAD Workstations (72)	every 3 years +/-	$ 120,312	$ 136,068	$ 140,830	$ 145,759	$ 150,861	$ 156,141	$ 161,606	$ 167,262	$ 173,116	$ 179,175	$ 185,447
8	ACDC Generator	N/A	$ 1,000,000	$ 1,362,285	$ 1,409,965	$ 1,459,313	$ 1,510,389	$ 1,563,253	$ 1,617,967	$ 1,674,596	$ 1,733,207	$ 1,793,869	$ 1,856,654
9	ACDC UPS	N/A	$ 200,000	$ 272,457	$ 281,993	$ 291,863	$ 302,078	$ 312,651	$ 323,593	$ 334,919	$ 346,641	$ 358,774	$ 371,331
10	DU-COMM Generator	N/A	$ 1,000,000	$ 1,362,285	$ 1,409,965	$ 1,459,313	$ 1,510,389	$ 1,563,253	$ 1,617,967	$ 1,674,596	$ 1,733,207	$ 1,793,869	$ 1,856,654
11	DU-COMM UPS	N/A	$ 400,000	$ 544,914	$ 563,986	$ 583,725	$ 604,156	$ 625,301	$ 647,187	$ 669,838	$ 693,283	$ 717,547	$ 742,662
12	Radio Calibration Units	PO 924026	$ 174,000	$ 190,316	$ 196,977	$ 203,871	$ 211,007	$ 218,392	$ 226,036	$ 233,947	$ 242,135	$ 250,610	$ 259,381
13	ExaGrid Enclosure	PO 926024	$ 98,694	$ 98,694	$ 102,148	$ 105,723	$ 109,424	$ 113,254	$ 117,218	$ 121,320	$ 125,566	$ 129,961	$ 134,510
14	10 Digit Dial Phone System	PO 950905	$ 163,281	$ 231,876	$ 239,991	$ 248,391	$ 257,085	$ 266,083	$ 275,395	$ 285,034	$ 295,010	$ 305,336	$ 316,023
15	All Switches (qty 15)	Annual	$ 42,000	$ 54,129	$ 56,023	$ 57,984	$ 60,014	$ 62,114	$ 64,288	$ 66,538	$ 68,867	$ 71,277	$ 73,772
16	All Servers (qty 10)	Annual	$ 100,000	$ 120,447	$ 124,663	$ 129,026	$ 133,542	$ 138,216	$ 143,053	$ 148,060	$ 153,242	$ 158,606	$ 164,157
17	Wheaton Radio Tower Generator	N/A	$ 50,000	$ 71,005	$ 73,490	$ 76,062	$ 78,725	$ 81,480	$ 84,332	$ 87,283	$ 90,338	$ 93,500	$ 96,773
18	Hidden Lakes Generator	PO 926011	$ 36,298	$ 37,568	$ 38,883	$ 40,244	$ 41,653	$ 43,111	$ 44,620	$ 46,181	$ 47,798	$ 49,470	$ 51,202
19	EMD Protocols	PO 920110	$ 565,408	$ 802,937	$ 831,039	$ 860,126	$ 890,230	$ 921,388	$ 953,637	$ 987,014	$ 1,021,560	$ 1,057,314	$ 1,094,320
20	EFD Protocols	PO 920110	$ 473,450	$ 672,347	$ 695,879	$ 720,235	$ 745,443	$ 771,534	$ 798,537	$ 826,486	$ 855,413	$ 885,353	$ 916,340
21	**Total**		$ 27,474,044	$ 35,110,756	$ 36,339,632	$ 37,611,519	$ 38,927,923	$ 40,290,400	$ 41,700,564	$ 43,160,084	$ 44,670,687	$ 46,234,161	$ 47,852,356

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23 **US Consumer Price Index: Information Technology, Hardware and Services (I:USCPIIUM)**

	Systems/Equipment	PO Number	Original Purchase Price	As of June 2026	2027	2028	2029	2030	2031	2032	2033	2034	2035
24–26				6.698%	6.698%	6.698%	6.698%	6.698%	6.698%	6.698%	6.698%	6.698%	6.698%
27	FY22 CPE ACDC	PO 922020	$ 1,787,743	$ 2,219,818	$ 2,368,501	$ 2,527,143	$ 2,696,411	$ 2,877,017	$ 3,069,720	$ 3,275,330	$ 3,494,711	$ 3,728,787	$ 3,978,541
28	FY22 CPE DU-COMM	PO 922020	$ 1,787,136	$ 2,219,064	$ 2,367,697	$ 2,526,285	$ 2,695,496	$ 2,876,040	$ 3,068,677	$ 3,274,217	$ 3,493,525	$ 3,727,521	$ 3,977,190
29	FY22 Radio Consoles	PO 922031	$ 6,431,250	$ 7,985,602	$ 8,520,477	$ 9,091,179	$ 9,700,106	$ 10,349,819	$ 11,043,050	$ 11,782,713	$ 12,571,919	$ 13,413,987	$ 14,312,455
30	FY22 Logger	PO 922031	$ 491,152	$ 588,149	$ 627,543	$ 669,576	$ 714,424	$ 762,276	$ 813,333	$ 867,811	$ 925,937	$ 987,956	$ 1,054,129
31	FY16 CAD (FY22 Renewed to FY27)	PO 950900	$ 8,000,000	$ 10,628,843	$ 11,340,763	$ 12,100,368	$ 12,910,850	$ 13,775,619	$ 14,698,310	$ 15,682,803	$ 16,733,237	$ 17,854,029	$ 19,049,892
32	FY18 FSA System	PO 918126	$ 4,553,320	$ 6,394,579	$ 6,822,888	$ 7,279,885	$ 7,767,492	$ 8,287,758	$ 8,842,872	$ 9,435,168	$ 10,067,136	$ 10,741,432	$ 11,460,894
33	CAD Workstations (72)	every 3 years +/-	$ 120,312	$ 140,272	$ 149,668	$ 159,692	$ 170,389	$ 181,801	$ 193,978	$ 206,971	$ 220,834	$ 235,625	$ 251,407
34	ACDC Generator	N/A	$ 1,000,000	$ 1,404,377	$ 1,498,442	$ 1,598,808	$ 1,705,896	$ 1,820,157	$ 1,942,071	$ 2,072,151	$ 2,210,944	$ 2,359,033	$ 2,517,041
35	ACDC UPS	N/A	$ 200,000	$ 280,875	$ 299,688	$ 319,762	$ 341,179	$ 364,031	$ 388,414	$ 414,430	$ 442,189	$ 471,807	$ 503,408
36	DU-COMM Generator	N/A	$ 1,000,000	$ 1,404,377	$ 1,498,442	$ 1,598,808	$ 1,705,896	$ 1,820,157	$ 1,942,071	$ 2,072,151	$ 2,210,944	$ 2,359,033	$ 2,517,041
37	DU-COMM UPS	N/A	$ 400,000	$ 561,751	$ 599,377	$ 639,523	$ 682,359	$ 728,063	$ 776,829	$ 828,861	$ 884,378	$ 943,613	$ 1,006,816
38	Radio Calibration Units	PO 924026	$ 174,000	$ 196,197	$ 209,338	$ 223,359	$ 238,320	$ 254,282	$ 271,314	$ 289,487	$ 308,877	$ 329,565	$ 351,640
39	ExaGrid Enclosure	PO 926024	$ 98,694	$ 98,694	$ 105,305	$ 112,358	$ 119,884	$ 127,913	$ 136,481	$ 145,622	$ 155,376	$ 165,783	$ 176,888
40	10 Digit Dial Phone System	PO 950905	$ 163,281	$ 239,040	$ 255,051	$ 272,134	$ 290,362	$ 309,810	$ 330,562	$ 352,703	$ 376,327	$ 401,533	$ 428,428
41	All Switches (qty 15)	Annual	$ 42,000	$ 55,801	$ 59,539	$ 63,527	$ 67,782	$ 72,322	$ 77,166	$ 82,335	$ 87,849	$ 93,734	$ 100,012
42	All Servers (qty 10)	Annual	$ 100,000	$ 124,169	$ 132,486	$ 141,359	$ 150,828	$ 160,930	$ 171,709	$ 183,210	$ 195,482	$ 208,575	$ 222,545
43	Wheaton Radio Tower Generator	N/A	$ 50,000	$ 73,199	$ 78,102	$ 83,333	$ 88,915	$ 94,870	$ 101,225	$ 108,005	$ 115,239	$ 122,958	$ 131,193
44	Hidden Lakes Generator	PO 926011	$ 36,298	$ 38,729	$ 41,323	$ 44,091	$ 47,044	$ 50,195	$ 53,558	$ 57,145	$ 60,972	$ 65,056	$ 69,414
45	EMD Protocols	PO 920110	$ 565,408	$ 827,746	$ 883,189	$ 942,345	$ 1,005,463	$ 1,072,809	$ 1,144,666	$ 1,221,335	$ 1,303,140	$ 1,390,425	$ 1,483,555
46	EFD Protocols	PO 920110	$ 473,450	$ 693,122	$ 739,547	$ 789,082	$ 841,934	$ 898,327	$ 958,497	$ 1,022,697	$ 1,091,197	$ 1,164,286	$ 1,242,270
47	**Total**		$ 27,474,044	$ 36,174,405	$ 38,597,367	$ 41,182,618	$ 43,941,030	$ 46,884,200	$ 50,024,504	$ 53,375,145	$ 56,950,212	$ 60,764,738	$ 64,834,760

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
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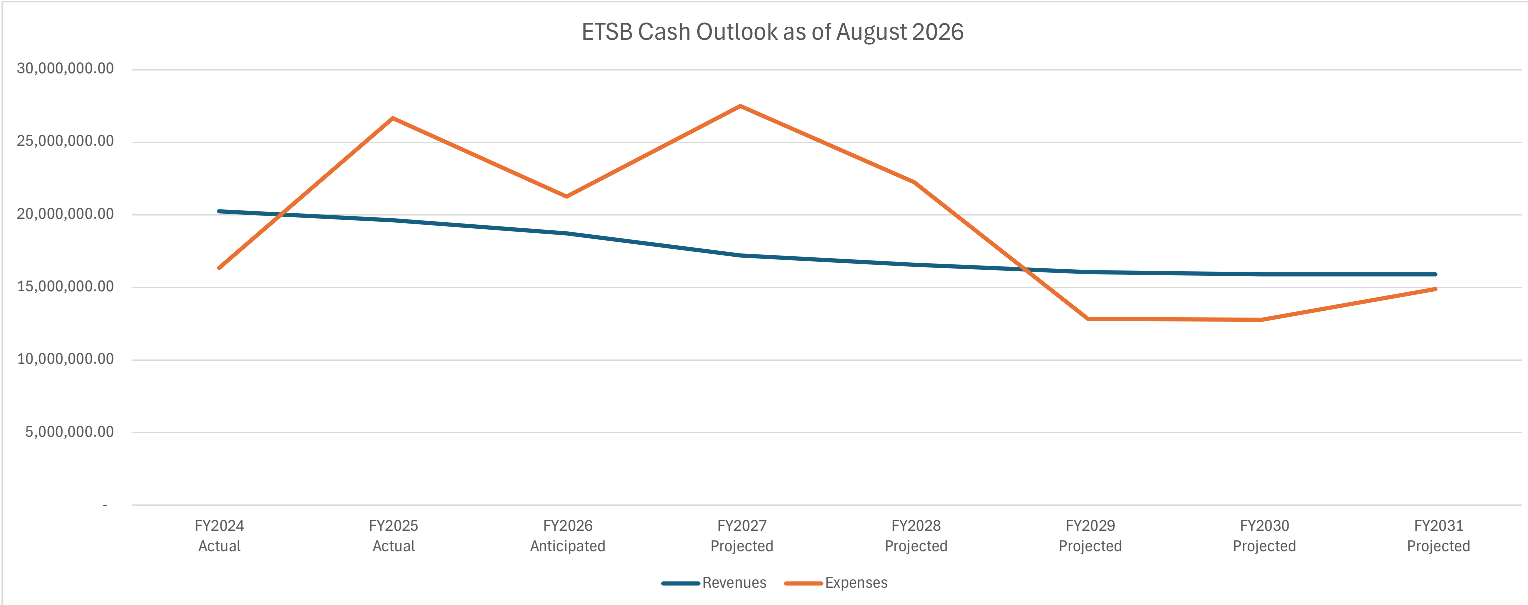
ETSB Other Action Item

File #: 26-2033 **Agenda Date:** 8/12/2026 **Agenda #:** 9.A.9.



	FY2024 Actual	FY2025 Actual	FY2026 Anticipated	FY2027 Projected	FY2028 Projected	FY2029 Projected	FY2030 Projected	FY2031 Projected
Fund Balance, December 1	$ 51,907,774.48	$ 49,180,471.41	$ 49,180,471.41	$ 46,634,111.76	$ 36,310,413.58	$ 30,608,336.15	$ 33,823,600.72	$ 36,962,916.29
Revenues								
Intergovernmental	$ 969,801.60	$ 2,416,815.73	$ 1,772,487.78	$ 1,373,922.92	$ 739,942.67	$ 232,346.67	$ 91,739.67	$ 91,739.67
Charges for Services	16,466,025.24	15,075,710.54	15,373,666.47	14,819,468.90	14,819,468.90	14,819,468.90	14,819,468.90	14,819,468.90
Investment Income	2,397,669.32	2,135,888.99	1,269,614.00	1,000,000.00	1,000,000.00	1,000,000.00	1,000,000.00	1,000,000.00
Miscellaneous	2,498.04	2,400.00	2,400.00	2,400.00	2,400.00	2,400.00	2,400.00	2,400.00
Other Financing Sources	421,948.32	-	307,071.10	-	-	-	-	-
Total Revenue	**$ 20,257,942.52**	**$ 19,630,815.26**	**$ 18,725,239.35**	**$ 17,195,791.82**	**$ 16,561,811.57**	**$ 16,054,215.57**	**$ 15,913,608.57**	**$ 15,913,608.57**
Expenses								
Personnel	$ 1,225,341.99	$ 1,177,577.75	$ 1,606,241.00	$ 1,680,111.00	$ 641,030.00	$ 1,806,806.00	$ 1,874,610.00	$ 1,945,615.00
Commodities	130,762.71	456,253.63	595,950.00	617,950.00	379,250.00	617,950.00	580,950.00	387,950.00
Contractual Services	6,836,566.21	7,606,208.07	11,525,871.00	11,383,020.00	9,654,887.00	10,301,851.00	10,304,400.00	10,457,797.00
Capital Outlay	8,156,761.29	17,448,469.77	7,543,537.00	13,838,409.00	11,588,722.00	112,344.00	14,333.00	2,115,049.00
Total Expense	**$ 16,349,432.20**	**$ 26,688,509.22**	**$ 21,271,599.00**	**$ 27,519,490.00**	**$ 22,263,889.00**	**$ 12,838,951.00**	**$ 12,774,293.00**	**$ 14,906,411.00**
Fund Balance, November 30	$ 55,816,284.80	$ 42,122,777.45	$ 46,634,111.76	$ 36,310,413.58	$ 30,608,336.15	$ 33,823,600.72	$ 36,962,916.29	$ 37,970,113.86
% Fund Balance/Expenditures	341.4%	157.8%	219.2%	131.9%	137.5%	263.4%	289.4%	254.7%
Headcount	7	7	9	9	9	9	9	9

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Discussion

File #: 26-2034 **Agenda Date:** 8/12/2026 **Agenda #:** 9.B.1.

Emergency Telephone System Board
Of DuPage County
Memorandum

TO: Chair Schwarze and ETS Board Members
FROM: Linda Zerwin, Executive Director
DATE: August 12, 2026
SUBJECT: FY27 Budget Summary
CC: Chair Conroy, County Administrator Nick Kottmeyer

Budget Preparation Calendar:
August Meeting
1. **Treasurer's Investment Report**
2. **Cash Projection Discussion**
    a. **New Chart for review**
    b. **Policy Discussion**
3. Capital Budget Requests
4. 54199: Capital Contingencies and Capital Management Plan
5. Discuss 911 State Advisory Board Goals
6. Update the Calendar based on Discussion

September Meeting
1. Setting the Monthly Surcharge Revenue Projection for FY27
2. PSAP Distribution for FY27
3. Discussion of the FY26 Budget as shown on the September Agenda
   Standard Practice has been to provide the final budget in September for discussion and approval at the October meeting
4. Update of 911 State Advisory Board Goals
5. Update the Calendar based on Discussion

October Meeting
1. Approve the FY26 Budget if not approved in September
2. Approve FY26 COLA salary adjustments, if finalized by the County Board, and the ETS Board is in agreement

November Meeting – if needed
1. Approve the FY26 Budget if not approved in September.
2. Approve FY26 COLA salary adjustments, if finalized by the County Board, and the ETS Board is in agreement

Additional Tasks:
1. Review the Expenditure policy for ETSB based on discussions
2. Capital Requests Memorandums – make recommendations for ETS Board approval in final budget, cut off October
3. Update Tasks based on Discussion

The current finance reports include: ETSB Revenue and Reimbursement Report, FY26 Equalization Surcharge Revenue Distribution Report, Treasurer's History Report, Payment of Claims History Monthly Report, the FY26 Expenditure vs Budget Report for March, FY26 Equalization Surcharge Revenue Distribution by Formula, Capital Management Report With CPI, Capital Management Report CPI Data Report, and Capital Management Report 10 Year Forecast .

Emergency Telephone System Board
Of DuPage County
Memorandum

The Cash Projection Discussion for August will include a Cash Analysis and the annual presentation by the Treasurer's Office.

The draft budget is prepared by staff in concert with County Finance and according to County budget policy. The draft FY27 budget to date is:

Budget	FY2026 Appropriation	FY2026 Actual	FY2027 Projections	Difference FY26 / FY27	% of Diff FY26 / FY27	% of Operating Budget
Operating						
Personnel	$1,667,754	$771,518	$1,679,843	$12,089	1%	12%
Commodities	$597,750	$53,766	$617,950	$20,200	3%	4%
Contractual	$11,546,450	$2,968,494	$12,077,967	$531,517	5%	84%
Total	**$13,811,954**	**$3,793,778**	**$14,375,759**	**$563,805**	**4%**	**100%**
New Capital	$432,940	$7,243,970*	$710,344	$277,404	64%	
54199	$34,754,075	$7,145,768	$27,474,044	$(7,280,028)	-21%	
Total Budget	$48,998,966	$10,939,546	$42,560,147	$(6,438,819)	-13%	

*includes transfers from 54199

OPERATIONS BUDGET

FY27 $14,375,759
FY26 $13,811,954
Difference / % Difference $563,805 /4%

The FY27 Operations Budget shows additional adjustments which amend the overall budget to a three (3%) increase. The specifics will be discussed below. The ETS Board has not asked for any adjustments to the Operations Budget. However, aside from any new capital which will be discussed at the August meeting, the Operating Budget has been adjusted for some additional cyber security work that will be discussed in contracts.

Personnel Expense

FY27 $1,679,843
FY26 $1,667,754
Difference / % Difference $12,089 / 1%

The authorized head count remains nine (9) for FY27. As of this report there is still one open position. The Board approved a classification change from Data Analyst to System Administrator. The System Administrator position has been posted. The COLA is still calculated at three percent (3%). The County Board has not yet made approved or discussed COLA.

Commodities

FY27 $617,950
FY26 $597,750
Difference / % Difference $20,200 / 3%

This category shows a slight increase. In FY27, ETSB will purchase one (1) replacement fire radio battery per portable radio. This rotation of moving off replacing batteries at one time provides balance. The increase is the result of the fire radio batteries being more expensive than the police radio batteries. In FY28, the UPS batteries are scheduled to be replaced. This resulted in an anticipated decrease in this line item based on volume and cost. The rotation will then be: police, fire, UPS. The offsetting decrease is the result of a decrease in the furniture line item as ETSB anticipates completing its office realignment project.

Contracts **FY27 $12,077,967**
FY26 $11,546,450
Difference / % Difference $531,517/ 5%

53020: Information Technology Services
In previous years, to perform cybersecurity analyses relevant to the 911 system, additional funds have been needed beyond the originally budgeted amount. For FY27, additional funds have been budgeted to account for services should the retainer fee not be utilized for a specific event. This is an increase in the amount of $20,283.15.

53020 Information Technology Services and 53090 Professional Services
Motorola has provided a Cybersecurity Manager Detection and Response (MDR) proposal which has been written up on the County's New Program/Initiative Form, attached to this memorandum. The MDR has been provided to the County's Senior Cybersecurity Analyst for review. The MDR proposes annual costs for years 1 through 5, which have been added to the FY27-31 budgetary projections, and a one-time professional services cost in the amount of $20,160.00. This cost is under review with the State. Staff have inquired whether this is a 911 System or State expense.

New Capital **FY27 $710,344**
FY26 $432,940
Difference / % Difference $277,404 / 64%

Since the June meeting, a carryover for the DFSI project has been added to this category in the amount of $90,292. This amount will show in line item 54110 that is included in the FY27 and the difference between FY26/27 amounts. There is one new request for Wi-Fi Units for over the air programming utilizing this type of programming will speed the update process for the 600 mobiles that will be in the DEDIR System fleet.

For New Capital the following recommendations are:

Copier Rental (under contract this is a County Finance line item specific)	$ 11,500
Carryover funds approved in FY26 for the RapidSOS Suite of software	$123,552
Carryover funds approved in FY26 for the DFSI Project	$ 90,292
Fire Station Alerting Equipment for new fire stations (Westmont, Tri-State, Clarendon Hills)	$325,000
Subtotal existing projects or contracts	$550,344
New: Additional Wi-Fi units for new mobiles for over the air programming	$160,000
Total	$710,344

REVENUE **Monthly Surcharge Estimated FY27 $ 13,500,000**
Monthly Surcharge Estimated FY26 $ 13,000,000
Difference / % Difference $ 500,000 / 4%

Emergency Telephone System Board
Of DuPage County
Memorandum

Monthly Surcharge YTD Actual FY26	**$9,047,676**
Monthly Surcharge end of Year FY26 Forecast	**$13,571,515**

FY25 was the first time in seventeen (17) years that ETSB did not make its monthly surcharge revenue projection. The projection was $14M. Consequently, the FY26 monthly surcharge revenue projection was reduced to $13M.

The ETSB received 8 monthly payments in FY26 as of July 31. The average amount of these eight payments is $1,130,959 up from last month's average of $1,123,404. Using the amount of $1,130,959 for the remaining four months projects a forecast of $13,571,515 up from last month's projection of $13,480,848. Using the lowest monthly payment of $1,032,394.35 for the last four payments of the fiscal year would be a total of $13,541,293.

Recommendation: Staff would recommend that the monthly surcharge revenue for FY27 be set at $13.5M. This amount would help to offset increases in the budget but still allow for more of the NG911 Withholding Distribution to be granted to the PSAPs if the ETS Board elected to do so.

PSAP ALLOCATION	**FY26**	**$1,000,000**
	FY26 NG911 Withholding paid in FY26	**$830,783**
	FY27	**$1,000,000**
	FY26 NG911 Withholding received FY26	**$1,892,817**

Per Policy 911-010: Expenditure Policy, last fiscal year, the Board approved $830,783 of the $1,614,314.27 NG911 Withholding Distribution to be allocated to the PSAPs in FY26. The remaining amount was used to meet the $14M monthly revenue projection.

For FY27, since the ETSB is on track to meet or possibly exceed the revenue projection of $13M, the Executive Director recommends that the entire NG911 Withholding Distribution be allocation to the PSAPs.

This is exactly the way Policy 911-010: Expenditure Policy was intended to work in order to allocate more to the PSAPs without impacting funding to support operations for the ETSB's 911 infrastructure. The goal is to continue with this policy until the final NG911 costs at the State level are known and whether the surcharge will be distributed differently based on research and discussions being conducted by the State 9-1-1 Board.

If the ETS Board chooses to follow the recommendation, the allocation would be as follows:

ACDC	$350,000 (IGA) + $ 662,485.95 (NG911) =	$1,012,485.95
DU-COMM	$650,000 (IGA) + $1,230,331.05 (NG911) =	$1,880,331.05
Total Allocation 53830: Other Contractual Expenses		$2,898,817.00

Now that the major portion of the Radio Replacement Project is completed, the ETS Board could also consider allocating Investment Interest Earnings (IIE) to the PSAPs.

The current FY26 IIE is: $896,165.63
The Treasurer's Investment Report estimates the full year of IIE for FY26 at: $1,528,450.

Emergency Telephone System Board
Of DuPage County
Memorandum

The ETS Board could also use these amounts or $1,998,734 which is the total IIE in FY25. If the ETS Board uses FY25, then staff would recommend that using the previous fiscal year amount become the model for subsequent years. FY25 Interest + IGA $1M + FY26 NG911 = grant allocated to the PSAPs.

However, If the ETS Board is going to set aside funding whether it be a cost sharing model or in full for radio replacement, then the recommendation would be to limit the funds to the PSAPs to the IGA amount to allow for the facilitation of a radio replacement in 6 to 10 years. This recommendation would be reviewed annually based on the ETSB's Cash Position.

Impact to PSAPs if using IIE:

Revenue	Total	ACDC @ 35%	DU-COMM @ 65%
FY25 IIE	$1,998,734.00	$699,556.90	$1,299,177.10
FY26 Current IIE	$896,165.63	$313,657.97	$582,507.66
FY26 Estimated IIE	$1,528,450.00	$534,957.50	$993,492.50

Projected Totals:

ACDC	IGA + NG911	IIE	Total
FY25 IIE	$1,012,485.95	$699,556.90	$1,712,042.85
FY26 Current IIE	$1,012,485.95	$313,657.97	$1,326,143.92
FY26 Estimated IIE	$1,012,485.95	$534,957.50	$1,547,443.45

DU-COMM	IGA + NG911	IIE	Total
FY25 IIE	$1,880,331.05	$1,299,177.10	$3,179,508.15
FY26 Current IIE	$1,880,331.05	$582,507.66	$2,462,838.71
FY26 Estimated IIE	$1,880,331.05	$993,492.50	$2,873,823.55

CAPITAL MANAGEMENT PLAN **FY27 $13,213,737**
FY26 $749,593
Total Asset (Original Purchase Price) $27,474,004

The ETS Board has been discussing the 54199: Capital Contingencies line item which funds existing capital infrastructure for the 911 System. This discussion resulted in the updating of Policy 911-010: Expenditure Policy and the creation of several reports:

The major discussion here is how much to allocate vs how much cash and whether there should be a reserve separate from the Capital Management Plan. This is why the discussion is currently scheduled for the August meeting.

<u>ETSB Cash Projection 5 Year Outlook</u>: New on the August Agenda is a Cash Analysis Projection. This report was developed by County Finance and adjusted from budgetary numbers to reflect actual cash. ETSB staff worked with Finance, the Treasurer's Office and Member Honig to create the report for the August agenda. The goal of this report (Tab 1 on the excel workbook) is to provide the ETS Board with a snapshot of the actual cash position of the ETSB when considering Capital Replacement, Reserve Funds (not currently part of the

budget), allocation to the PSAPs and radio replacement 6-10 years from now. The excel workbook has three other tabs that support the 5 year outlook: Graph Data, Support Data and Treasurer's History.

For August/September the Board will have the following decisions to make. It is recommended that the Board decide and provide direction in August and September when it will have the most current information.

Discussion/Decisions:

- **Recommendation for Revenue Projection for FY27**: $13.5M

- **Monthly Surcharge Revenue Over Projection**: At the current projection, the ETSB should meet its $13M revenue estimate. The Board can discuss allocating any funds over the monthly surcharge revenue projection of $13M to the PSAPs. This discussion will be dependent on whether radios are included in the Capital Replacement.

  Recommendation: Do not allocate. Because the full year is only projected, while unlikely, the surcharge could drop and it is better to deal with known amounts to avoid a negative impact to ETSB Investments/Cash and the budget.

- **Investment Interest Earned (IIE):** There were three options.

  Recommendation: Allocate FY25 IIE to PSAPs. This is a complete and known amount and easier to accurately calculate into the budget for FY27 and future fiscal years.

- **911 Withholding Distribution:** Discuss and/or Affirm the Executive Director recommendation. This item is on the September Agenda for decision as the allocation is impacted by the radio replacement discussion.

- **Capital Contingencies Line Item Amount:**
    - Baseline amount
    - FY26 did not include complete radio replacement
    - FY27: include complete radio replacement or not
        - If yes, then 100% or a cost sharing? This will impact distributions to the PSAPs.

  Recommendation: Keep the appropriation at the Purchase Amount of the current Capital items in the plan $27,474,044.

  However, if radios replacement is to be included, the amount should be increased appropriately depending on cost sharing or entire amount. At the cost sharing amount and assuming the ability for a financing package, the increase should be $35M incrementally over the next three years. For a complete replacement, the fund should be gradually increased over the next three years to $40M. This will impact allocations to the PSAPs.

FY2027 Budget Preparation New Programs/Program Initiatives

Company: 4000 Accounting Unit: 5820

Department: ETSB

Information Section: All new or expanded program requests should be detailed on this form. Per County Board rules, departments are required to include a five year financial impact statement which outlines how the new or expanded program will be funded, how much the program will cost each of the five years and any other related information. Also include any statutory or ordinance citations that relate to the new or expanded program.

Program Name: Motorola Cyberscurity Services MDR

Start Date: December 2026

Impact on Budget ($)						
Funding Account #	FY2027	FY2028	FY2029	FY2030	FY2031	Total Project Cost
53020	$104,105	$108,269	$112,599	$117,107	$121,792	$563,872
53090	$20,160					$20,160
						$0
						$0
						$0
						$0
						$0
						$0
Grand Total	**$124,265**	**$108,269**	**$112,599**	**$117,107**	**$121,792**	**$584,032**

Description:

Motorola's ASTRO 25 MDR provides radio network security element monitoring by experienced, specialized security technologists with extensive experience working with ASTRO 25 mission-critical networks. For highly complex or unusual security events, Motorola's technologists have direct access to Motorola engineers for rapid resolution.

Program Goal:

To provide 24x7x365 Security Operations Center Support. This is a component of their broader proprietary SOC 2 Type 2 certified Managed Security Platform targeted to Public Safety, Critical Infrastructure, and State/Local municipalities.

Other Information:

Managed Detection and Response is performed by Motorola's Security Operations Center (SOC) using the ActiveEyeSM security platform. ActiveEyeSM is a cloud-native security and video monitoring platform primarily known as a Managed Detection and Response (MDR) and Security Orchestration, Automation, and Response (SOAR) solution by Motorola Solutions, as well as an AI-powered enterprise video surveillance monitoring system. The SOC's cybersecurity analysts monitor for alerts 24x7x365. If a threat is detected, analysts will investigate and initiate an appropriate Customer engagement. Customer engagements may include, but are not limited to; deploying cybersecurity countermeasures for incident containment, requesting additional information from the Customer, continuing to monitor the event for further development, or informing the Customer to enact the Customer's documented Incident Response plan.

Performance Measure:

- Main dashboard displays and aggregates all of the important and relevant risk information from across the organization, helping decision makers to make better-informed decisions to balance cybersecurity efforts and operational efficiencies.
- Main dashboard provides key performance metrics and indicators that can inform an admin at a glance to the activity that is occurring throughout their environment.
- Create ad-hoc reports and notifications based on available data and ActiveEyesM parameters.
- Transparency into the service that Motorola is providing. The dashboard will provide the key indicators to the number of events that are handled on a daily, weekly, monthly basis and how those events are handled by the Motorola Security Operations Center (SOC).

FY2027 Budget Preparation New Programs/Program Initiatives

Company: 4000 Accounting Unit: 5820

Department: ETSB

Information Section: All new or expanded program requests should be detailed on this form. Per County Board rules, departments are required to include a five year financial impact statement which outlines how the new or expanded program will be funded, how much the program will cost each of the five years and any other related information. Also include any statutory or ordinance citations that relate to the new or expanded program.

Program Name: Wireless Connections for Mobile Programming

Start Date: TBD

Impact on Budget ($)						
Funding Account #	FY2027	FY2028	FY2029	FY2030	FY2031	Total Project Cost
54100	$160,000	$160,000	$160,000	$160,000	$160,000	$800,000
						$0
						$0
						$0
						$0
						$0
						$0
						$0
Grand Total	**$160,000**	**$160,000**	**$160,000**	**$160,000**	**$160,000**	**$800,000**

Description:

There was discussion at Fire Focus Group with ETSB and ABeep regarding maintenance of the mobiles and managing aliases and IDs across the DuPage County radio system. There was discussion regarding the complexity of network configurations across 70 agencies and their respective IT environments, making standardization difficult. The option under discussion would include installation of a unit, through ABeep, at each of the agency's, police and fire, fleet services or headquarters allowing vehicles within the vicinity to update their mobile radios by connecting to the unit via Wi-Fi.

Program Goal:

To manage maintenance and network access across roughly 70 different agencies with a standardized approach. This option would allow ABeep to manage the fleet and infrastructure for updates and in the event an issue arises.

Other Information:

This project will require a more technical discussion because of the complexity of network configurations and multiple agency IT environments.

Performance Measure:

Successful quarterly updates.

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Discussion

File #: 26-2160 **Agenda Date:** 8/12/2026 **Agenda #:** 9.B.2.

Emergency Telephone System Board
Of DuPage County

TO: Chair Schwarze and ETS Board
FROM: Linda Zerwin, Executive Director
DATE: August 12, 2026
SUBJECT: Requests for additional DEDIR System Radios
CC: Chair Conroy, Chief Administrator Kottmeyer

Background
A summary of the November 10, 2021, DEDIR System radio replacement contract Purchase Order 921054/5522-1, including all change orders to date, was presented to the Board on December 10, 2025.

On October 8, 2025, the Board approved the purchase of 594 Tait mobile radios through ABeep, Purchase Order 925029/7976-1.

During the February 11, 2026 meeting, under Finance and Revenue, Vice Chair Franz questioned whether all the radios had been paid. Executive Director Zerwin responded, stating radios were largely paid but agencies continue to submit requests, including requests tied to headcount approvals not previously reported. She noted additional radios would come out of new capital rather than capital contingencies because they were not budgeted for that year. Member Johl asked whether additional radios after headcount finalization would require reimbursement from the agency. Vice Chair Franz asked when the cutoff would be. Executive Director Zerwin stated that was a question the Board would need to answer. She explained that, for this project, agencies were asked to report headcount or fleet increases in advance so ETSB could account for replacements, and she described how the radio cache has been used to support replacements for broken radios and special events, with the cache being drawn down over time.

The fourth/final payment for the Motorola portable radios was on the December 10, 2025, FY26.

The ETSB current cache of radios includes
Fire APXNext XN: 60
Police APXNext: 70

With the APX7000 series the ETSB started with the same cache.

ETSB Policy Decision:
Agencies were reminded on several occasions that Change Order #7 would be the last opportunity to purchase radios at the 47% discount.

Several agencies have had an increased headcount which would not have been known at the time of the final equipment purchase. This is also true for new/additional vehicles to an agency fleet. Along with that there have been several incidents including the reported hazmat that impacted 17 fire radios. Keep in mind the 17 radios effected by the hazmat will be reimbursed by insurance or the spiller and can be paid from 54199.

Total Count of radios requested:

Police:	20 APXNext
Fire:	46 including the hazmat radios
Mobiles:	10 including 3 for the ETSB cache

Budget Impact:
See a breakout of costs prepared by Operations Administrator Kraus using state contract pricing.

Police:	$12,412 x 20 =	$248,230
Fire:	$14,795 x 29 =	$429,055 hazmat radios not included
Mobiles:	$5525 x 10 =	$55,250
		$732,535

Recommendation:
The recommendation of the Executive Director is to utilize the funds recouped from outside agencies through the sale of legacy APX7000 portable radios to offset the cost of additional radios and funds received from reimbursement for agency purchased radios.

Once these funds are depleted, ETSB would no longer fund the purchase of additional radios for new hires or additional vehicles.

To date, funds have been received for APX7000 in the amount of $513,400.00. Three (3) agencies have not yet submitted payments in the amount of $56,500.00, for a total amount of $569,900.00 since 2023.

There could be an additional $288,000 for the sale of APX7500 mobiles once the Tait mobile radios have been deployed.

The agency reimbursement for radios purchased has been billed at: $1,029,406 with $561,471 received and $467,935 outstanding.

Total available if all options were approved: $1,887,306

Emergency Telephone System Board
Of DuPage County
Memorandum

TO: Executive Director Zerwin
FROM: Operations Administrator Kraus
DATE: August 12, 2026
SUBJECT: Radio Requests and Current Inventory

Summary
Through Motorola PO 921054/5522-1, including all approved change orders, ETSB has purchased:

Portable Radio Type	Quantity
APXNext	1,748
APXNext XN	1,205
APX4000	471
Consolettes	6

Of these radios, 61 APX4000 portable radios have been replaced with APXNext radios for Community Service Officers (CSOs) who have been certified as first responders by their respective agencies. ETSB will sell the APX4000 radios. In the meantime, these 61 APX4000 radios have been added to the ETSB cache for community events, training, and replacement needs. ETSB also maintains a cache of APXNext and APXNext XN radios for these same purposes.

Payment of Claims.
The fourth and final payment for the Motorola portable radio purchase was approved on the December 10, 2025, FY26 Payment of Claims.

The ABeep PO 925029/7976-1 includes the following mobile radios:

Mobile Radio Type	Quantity
Remote PD	50
Dash Mount FD	133
Dual FD	193
Remote FD	212
Consolettes	6

The ABeep contract is structured in three payments:

Payment	Amount
Initial payment (due with order)	$1,954,850.02
Second payment (upon receipt of unprogrammed radios)	$1,563,880.02
Final payment (upon completion of initial programming)	$390,970.00
Total Contract Amount	**$3,909,700.04**

Since approval of the purchase orders, agencies have submitted Zendesk requests for changes to their radio inventories.

Portable Radio Additions (Motorola)

APXNext Requests
Three (3) agencies have requested additional APXNext portable radios for increased headcount. The total quantity of radios requested is 20.

APXNext Accessories Requests
Additionally, accessories such as vehicle chargers, single unit chargers, and holsters have been requested as an agency's need had changed.

APXNext XN Replacements
On May 17, 2026, a hazardous materials incident exposed 17 portable radios to a combination of corrosive chemicals.

Although the equipment was decontaminated, Motorola determined that the radios could not be certified as safe for operational use and recommended they not be returned to service. ETSB replaced all 17 radios from its cache inventory.

ETSB notified its insurance carrier, Alliant/VFIS, which instructed ETSB to retain the damaged radios while the claim remains under investigation. Motorola provided a replacement quote, including accessories, totaling **$251,527.07** (state contract pricing). That quote was submitted as supporting documentation with the invoice provided to the spiller responsible for the incident. Payment has not yet been received from the spiller.

Mobile Radio Changes (ABeep)
The following changes have been requested:

- One agency has expanded its fleet since the beginning of the year and has requested two (2) additional dash mount mobile radios.
+2 Dash

- Five (5) MABAS Division 10 dual-head mobile radios were originally purchased through Westmont Fire and reimbursed to ETSB in 2022. During identification of Motorola APX8500 radios for replacement with Tait TM9900 mobiles, these five radios were inadvertently omitted. Subsequent review determined that the radios were not included on the Westmont Fire fleetmap submitted to ETSB beginning in 2024. For reasons unknown to both ETSB and Westmont Fire staff, these radios were removed from the fleetmap between 2022 and 2024.
+5 Dual

Mobile Radio Model Change Requests (ABeep)
In April 2026, a Fire Deputy Chief requested that all 13 remote-head mobile radios ordered for the agency be changed to dash-mount models due to the transition from Motorola to ABeep/Tait equipment. That Deputy Chief has since left the agency. As of August 3, 2026, the agency has requested that only one (1) remote-head radio be converted to a dash-mount configuration for a vehicle currently being outfitted. The remaining 12 requested changes have not been confirmed.
-1 Remote, +1 Dash

Emergency Telephone System Board
Of DuPage County
Memorandum

In May 2026, a Fire Deputy Chief requested that instead of a dash mount they would like to utilize a remote style configuration in an engine.
-1 Dash, +1 Remote

Budget Impact
Utilizing the current Motorola STARCOM21 pricing and the ABeep Sourcewell mobile pricing from the original purchase, approval of the above listed items would incur a cost of:

New Capital

Radio Model	Account	Quantity	Amount
APXNext	54110	20	$248,230.60
Dash Mount Mobile	54110	2	$9,728.00
Portable Accessories			$ varies
Total Amount			**$257,958.60**

Capital Contingency Replacement

Radio Model	Account	Quantity	Amount
APXNext XN	54199 xfer	17	$251,527.07
Dual Head Mobile	54199 xfer	5	$27,621.80
Total Amount			**$279,148.87**

Of the above costs, $490,144.88 would be reimbursed to ETSB by the agencies.

Future Impact:
The waitlist of agencies who have requested APX7000 portable radios has been fulfilled. At this time, a wholesale sale could be considered for the remaining portable radios in the system. There are approximately 1,400 portables remaining. This does not include the mobile radios which have not yet been decommissioned by agencies as the Tait radios are being programmed. There are approximately 12 outside agencies interested in mobile radios for a quantity of 576; these numbers are unconfirmed until the mobiles become available.

Discussion

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-2035 **Agenda Date:** 8/12/2026 **Agenda #:** 9.B.3.

Emergency Telephone System Board of DuPage County

FY26 & FY27 Measurable Goals:

1. Legislative
    a. Support State Surcharge Increase
    b. Structural changes to statute and system design
2. Communication
    a. ETS Board – reports no less than 2 business days prior to a meeting
    b. Keep lines of communication open between PSAP & Board
        i. Maintain Focus Groups that are made up of Police, Fire and PSAP reps
        ii. Continue Monthly Podcast for users (current list of distribution 400)
        iii. Expand outreach to municipalities/DMMC to ensure accurate information is being shared
3. Financial and Governance
    a. Facilitate strategic planning process 18-month timeframe
        i. Procure Consultant Start September 2026
        ii. Coordinate workshops with Consultant
        iii. ETS Board complete plan 1 yr from contract award
    b. Identify 5 year Operating plan and complete Capital plan for ETS Board discussion
    c. Develop short- and long-term financial plan
        i. Consider budget workshops for board members who want additional information
        ii. Make sure 911 operators and organizations' needs are met and they have all the necessary resources to do their job effectively
        iii. Discuss/Develop a plan for future/long term radio replacement or support
4. Operational
    a. Ensure DuPage County 911 System maintains high availability and operational resilience
        i. Maintain 99% system uptime annually
        ii. Complete 100% of scheduled preventative maintenance
        iii. Support PSAP call answer efficiency and service quality
        iv. Cybersecurity: Strengthen technology infrastructure and cybersecurity
            1. Conduct cybersecurity risk assessment
            2. Provide cybersecurity training to 100% of ETSB
            3. Receive PSAP personnel annual training logs
    b. Increase public awareness of Text to 911 capabilities by 10% through outreach
    c. Complete Mobile radio replacement project
        i. Complete Mobile deployment to agencies (add date)
        ii. Monitor installation for project completion (1 yr from deployment)
        iii. Reimburse agencies with 8500 for cost of installation (1 yr from agency cost submission)
    d. Complete Encryption Conversion Project including appropriate access Fire and other public safety agencies with DEDIR System MOU
    e. Provide Actionable (by the Board) recommendations for
        i. CAD Replacement (RFP Process) vs refresh update
        ii. Fire Station Alerting Replacement (RFP process) vs update the current system

ETSB Other Action Item

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-2040 **Agenda Date:** 8/12/2026 **Agenda #:** 10.A.1.

Bank Account Payment History

AP255 Date 06/26/26 Pay Group 4000 ETSB PAY GROUP USD Page 3
Time 13:03 Bank Account Payment History

Payment Date Range 06/26/26 thru 06/26/26
Cash Code 1414 Bank 071923909 Payment Currency USD
Payment Code CHK

Vendor	Invoice	Voucher	Auth	PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 1231741 Payment Date 06/26/26		Vendor 10115			MOTOROLA SOLUTIONS INC			Status Issued	
10115	10362320260501		IX	102	07/01/26		135,513.00	0.00	135,513.00
			*** Payment Total				135,513.00	0.00	135,513.00
Payment Number 1231742 Payment Date 06/26/26		Vendor 10115			MOTOROLA SOLUTIONS INC			Status Issued	
10115	10362620260501		IX	102	07/01/26		8,576.00	0.00	8,576.00
			*** Payment Total				8,576.00	0.00	8,576.00
Payment Number 1231743 Payment Date 06/26/26		Vendor 10115			MOTOROLA SOLUTIONS INC			Status Issued	
10115	1187175372		IX	102	07/03/26		8,938.33	0.00	8,938.33
			*** Payment Total				8,938.33	0.00	8,938.33
Payment Number 1231744 Payment Date 06/26/26		Vendor 39549			ODP BUSINESS SOLUTIONS, LLC			Status Issued	
39549	465940559001		IX	102	06/25/26		53.03	0.00	53.03
			*** Payment Total				53.03	0.00	53.03
Payment Number ~~1231745 Payment Date 06/26/26~~		~~Vendor 43159~~			~~TAORMINA, GREGG~~			~~Status Issued~~	VOIDED
43159	EXP20260421		IX	102	06/12/26		107.88	0.00	107.88
43159	EXP20260526		IX	102	06/12/26		2,022.84	0.00	2,022.84
43159	EXP20260617		IX	102	06/18/26		24.19	0.00	24.19
			*** Payment Total				2,154.91	0.00	2,154.91
Payment Number 1231746 Payment Date 06/26/26		Vendor 11201			UNITED STATES POSTAL SERVICE			Status Issued	
11201	34855593 053126 ETSB		IX	102	06/30/26		32.80	0.00	32.80
			*** Payment Total				32.80	0.00	32.80
		*** Payment Code CHK Total					219,403.18	0.00	219,403.18
		Payment Count					18		
		~~*** Cash Code 1414 Total~~					~~226,993.35~~	~~0.00~~	~~226,993.35~~
		Payment Count					24		
		~~*** Pay Group 4000 USD Total~~					~~226,993.35~~	~~0.00~~	~~226,993.35~~
		Payment Count					24		
									-2,154.91

Revised July 8, 2026 Payment of Claims Total: 224,838.44

Payment of Claims

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-2038 **Agenda Date:** 8/12/2026 **Agenda #:** 10.A.2.

EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

Consolidated 9-1-1 Services for DuPage County
421 N. County Farm Road, Wheaton, Illinois 60187
630-550-7743   ETSB911@dupagecounty.gov

TO: DuPage County Treasurer's Office

FROM: Greg Schwarze, Chair
Emergency Telephone System Board of DuPage County

DATE: August 12, 2026

SUBJECT: ETSB Payment of Claims List FY26 – August 12, 2026

The payment of the below listed accounts has been approved by the ETS Board at a meeting held on August 12, 2026. You are hereby authorized to pay the invoices as listed on the attached DuPage County Payment Listing Transaction report dated July 31, 2026.

FY2026 Equalization Fund (4000-5820):	$	416,719.73
Total:	$	416,719.73

APPROVED BY:

____
Greg Schwarze, Chair

ATTEST:

____
Secretary

EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
FY26 EXPENDITURE VS. BUDGET

COMP	AU	Account	Description	ANNUAL APPROPRIATION	ACTUAL BUDGET	YEAR TO DATE EXPENDED	YEAR TO DATE ENCUMBERED	REMAINING AVAILABLE	% YTD EXPENDED
4000	5820	50000-0000	REGULAR SALARIES	$ 1,141,253	$ 1,141,253	$ 659,258.06	$ -	$ 481,994.55	58%
4000	5820	50050-0000	TEMPORARY SALARIES/ON CALL	$ 10,404	$ 10,404	$ 7,409.62	$ -	$ 2,994.38	71%
4000	5820	50080-0000	SALARY & WAGE ADJUSTMENT	$ -	$ -	$ -	$ -	$ -	-
4000	5820	51000-0000	BENEFIT PAYMENTS	$ 14,210	$ 14,210	$ 2,356.13	$ -	$ 11,853.45	17%
4000	5820	51010-0000	EMPLOYER SHARE I.M.R.F.	$ 110,017	$ 110,017	$ 63,678.06	$ -	$ 46,338.69	58%
4000	5820	51030-0000	EMPLOYER SHARE SOCIAL SECURITY	$ 87,306	$ 87,306	$ 48,305.08	$ -	$ 39,000.74	55%
4000	5820	51040-0000	EMPLOYEE MED & HOSP INSURANCE	$ 304,565	$ 304,565	$ 101,113.81	$ -	$ 203,451.52	33%
4000	5820	52000-0000	FURN/MACH/EQUIP SMALL VALUE	$ 39,000	$ 31,292	$ 16,736.32	$ -	$ 14,555.68	53%
4000	5820	52100-0000	I.T. EQUIPMENT-SMALL VALUE	$ 77,500	$ 77,500	$ 8,468.33	$ 815.93	$ 68,215.74	11%
4000	5820	52200-0000	OPERATING SUPPLIES & MATERIALS	$ 2,000	$ 2,000	$ 1,363.77	$ 259.70	$ 376.53	68%
4000	5820	52210-0000	FOOD AND BEVERAGE	$ 750	$ 750	$ 365.08	$ -	$ 384.92	49%
4000	5820	52220-0000	WEARING APPAREL	$ -	$ 5,000	$ -	$ 5,000.00	$ -	0%
4000	5820	52250-0000	AUTO/MACHINERY EQUIPMENT/PARTS	$ 475,000	$ 475,000	$ 35,338.00	$ 39,662.00	$ 400,000.00	7%
4000	5820	52260-0000	FUEL & LUBRICANTS	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%
4000	5820	52270-0000	MAINTENANCE SUPPLIES	$ 1,000	$ 8,708	$ -	$ -	$ 8,708.00	0%
4000	5820	52280-0000	CLEANING SUPPLIES	$ 1,500	$ 1,500	$ -	$ 100.00	$ 1,400.00	0%
4000	5820	53000-0000	AUDITING & ACCOUNTING SERVICES	$ 164,600	$ 164,600	$ 164,600.00	$ -	$ -	100%
4000	5820	53020-0000	I.T. SERVICES	$ 349,054	$ 349,054	$ 94,805.15	$ 254,248.85	$ -	27%
4000	5820	53030-0000	LEGAL SERVICES	$ 60,000	$ 60,000	$ 60,000.00	$ -	$ -	100%
4000	5820	53040-0000	INTERPRETER SERVICES	$ 36,000	$ 36,000	$ 14,163.72	$ 15,836.28	$ 6,000.00	39%
4000	5820	53090-0000	TECHNICAL/PROFESSIONAL SERVICES	$ 207,329	$ 408,166	$ 290,642.57	$ 69,478.59	$ 48,044.84	71%
4000	5820	53130-0000	PUBLIC LIABILITY INSURANCE	$ 158,617	$ 158,617	$ 123,052.00	$ -	$ 35,565.38	78%
4000	5820	53200-0000	NATURAL GAS	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%
4000	5820	53210-0000	ELECTRICITY	$ 20,000	$ 20,000	$ 11,548.17	$ 8,451.83	$ -	58%
4000	5820	53220-0000	WATER & SEWER	$ 500	$ 500	$ -	$ -	$ 500.00	0%
4000	5820	53250-0000	WIRED COMMUNICATION SERVICES	$ 1,032,035	$ 1,032,035	$ 461,369.90	$ 534,636.31	$ 36,028.66	45%
4000	5820	53260-0000	WIRELESS COMMUNICATION SVC	$ 1,636,652	$ 1,636,652	$ 1,141,325.43	$ 492,286.52	$ 3,040.05	70%
4000	5820	53300-0000	REPAIR & MTCE FACILITIES	$ 75,000	$ 75,000	$ 5,068.38	$ 3,931.62	$ 66,000.00	7%
4000	5820	53310-0000	REPAIR MAINT INFRASTRUCTURE	$ 50,000	$ 50,000	$ 8,461.20	$ -	$ 41,538.80	17%
4000	5820	53370-0000	REPAIR & MTCE OTHER EQUIPMENT	$ 684,482	$ 684,482	$ 73,064.76	$ 523,614.20	$ 87,802.74	11%
4000	5820	53400-0000	RENTAL OF OFFICE SPACE	$ 20,580	$ 20,580	$ 9,492.36	$ -	$ 11,087.64	46%
4000	5820	53500-0000	MILEAGE EXPENSE	$ 2,000	$ 2,000	$ 623.36	$ -	$ 1,376.64	31%
4000	5820	53510-0000	TRAVEL EXPENSE	$ 30,000	$ 30,000	$ 8,797.62	$ -	$ 21,202.38	29%
4000	5820	53600-0000	DUES & MEMBERSHIPS	$ 1,544	$ 1,544	$ 697.00	$ -	$ 846.55	45%
4000	5820	53610-0000	INSTRUCTION & SCHOOLING	$ 60,000	$ 60,000	$ 21,111.00	$ 8,000.00	$ 30,889.00	35%
4000	5820	53800-0000	PRINTING	$ 10,000	$ 10,000	$ 64.98	$ -	$ 9,935.02	1%
4000	5820	53800-0001	COPIER USAGE	$ 6,000	$ 6,000	$ 2,997.25	$ -	$ 3,002.75	50%
4000	5820	53801-0000	ADVERTISING	$ 3,000	$ 3,000	$ 41.40	$ -	$ 2,958.60	1%
4000	5820	53803-0000	MISCELLANEOUS MEETING EXPENSE	$ 1,500	$ 1,500	$ -	$ -	$ 1,500.00	0%
4000	5820	53804-0000	POSTAGE & POSTAL CHARGES	$ 3,000	$ 3,000	$ 652.12	$ 319.16	$ 2,028.72	22%
4000	5820	53805-0000	OTHER TRANSPORTATION CHARGES	$ 1,000	$ 1,000	$ 188.00	$ -	$ 812.00	19%
4000	5820	53806-0000	SOFTWARE LICENSES	$ 2,788,266	$ 2,789,571	$ 253,259.57	$ 2,264,048.97	$ 272,262.13	9%
4000	5820	53807-0000	SOFTWARE MAINT AGREEMENTS	$ 1,097,583	$ 1,097,583	$ 479,484.25	$ 82,926.22	$ 535,172.94	44%
4000	5820	53810-0000	CUSTODIAL SERVICES	$ 55,000	$ 60,000	$ 20,000.00	$ 22,000.00	$ 18,000.00	33%
4000	5820	53830-0000	OTHER CONTRACTUAL EXPENSES	$ 2,691,709	$ 2,490,872	$ 15,734.30	$ 464,588.70	$ 2,010,548.60	1%
4000	5820	54100-0000	IT EQUIPMENT	$ -	$ 98,964	$ 63,522.92	$ -	$ 35,441.08	64%
4000	5820	54100-0700	IT EQUIPMENT - CAPITAL LEASE	$ 13,000	$ 13,000	$ 7,568.64	$ -	$ 5,431.36	58%
4000	5820	54107-0000	SOFTWARE	$ 197,880	$ 197,880	$ 133,657.00	$ -	$ 64,223.00	68%
4000	5820	54110-0000	EQUIPMENT AND MACHINERY	$ 222,060	$ 7,269,134	$ 7,141,293.32	$ -	$ 127,840.53	98%
			Total	$ 13,944,894	$ 21,102,237		$ 4,790,205	$ 4,760,354	0%
EXPENDITURES FOR PERIOD:			**August 12, 2026**			**$ 416,719.73**	**Internal Transfer:**		

COMP	AU	Account	Description	ANNUAL APPROPRIATION	ACTUAL BUDGET	YEAR TO DATE TRANSFERRED	YEAR TO DATE ENCUMBERED	REMAINING BALANCE	% YTD EXPENDED
4000	5820	53828-0000	CONTINGENCIES (xfers to Personnel/Contracts/Commodities)	$ 300,000.00	$ 288,695.00	$ (11,305.00)		$ 277,390.00	-4%
4000	5820	54199-0000	CAPITAL CONTINGENCY (xfers to Capital)	$ 34,754,072	$ 34,754,072	$ (7,146,037.85)		$ 27,608,034.15	-21%

OFFICE OF THE COUNTY AUDITOR

Bill White, JD, CIA
DuPage County Auditor

421 N. County Farm Road
Wheaton, Illinois 60187
(630) 407-6075
www.dupagecounty.gov/auditor

To: Hon. Greg Schwarze, Chairman
DuPage County Emergency Telephone System Board (ETSB)

ETSB Members

From: Bill White, J.D., C.I.A. WFW
County Auditor

Subject: Internal Audit of Accounts Payable
#26-35

Date: August 4, 2026

The Office of the County Auditor has completed a limited scope internal audit of the transaction processing of ETSB invoices submitted for payment. The audit identified one exception that required correction by the Finance Department.

All of the invoices submitted have been reviewed and released for payment by the County Auditor. The results of the audit are presented below.

Results

My Office has performed voucher pre-audit procedures for the invoices submitted for approval by the ETSB at the August 12, 2026, Board Meeting. The invoices listed on the Bank Account Payment History Report dated July 31, 2026, have been examined and are recommended for payment. The total amount of the expenditures is $416,719.73:

- FY2026 Equalization Fund (4000-5820) $416,719.73

One exception was identified by the County Auditor.

An Intergraph Corporation invoice for ancillary development services in the amount of $7,867.15 was entered into the MHC accounts payable software with an incorrect year for the invoice date. The County Auditor disapproved the invoice on July 20, 2026. The Finance Department corrected the invoice date and resubmitted the invoice for review by the County Auditor on July 21, 2026. The County Auditor recommended the invoice for payment that same day.

It was also noted that a reimbursement check, payable to ETSB employee Gregg Taormina and dated June 26, 2026, was voided and re-issued on the July 31, 2026, paylist. The voided check was for 3 reimbursement invoices totalling $2,154.91.

Objective

The County Auditor will perform a series of procedures designed to evaluate the internal controls involved in the processing of transactions in the accounts payable system. The actual procedures performed will depend upon the County Auditor's assessment of risks associated with the transactions.

Background/Audit Scope

Invoices and the related supporting documentation are initially prepared and submitted for payment processing by County departments to the centralized accounts payable function administered by the Finance Department.

The County Auditor performs audit procedures on the payment documentation after the information has been entered into the accounts payable system by the Finance Department. These procedures include reviewing the scanned images of the invoice and supporting documentation and comparing it to the information entered into the system. Significant discrepancies noted between the supporting documentation and the information recorded in the system are identified by the County Auditor as exceptions. In these situations, the County Auditor notifies the Finance Department of the problem. When the discrepancies are resolved, the County Auditor recommends the invoice for payment.

A Bank Account Payment History Report is generated by the Finance Department after the invoices have been approved and the County Auditor verifies that each of the recommended payments was properly posted to the County's General Ledger. No exceptions were noted.

Audit Findings and Recommendations

The County Auditor audited 34 invoices submitted for payment, one exception was identified.

The Finance Department should verify the accuracy of invoices entered into the ERP and MHC systems prior to forwarding to the County Auditor for review and payment recommendation.

The ETSB should continue to regularly review available ERP reports and real-time transaction information to monitor the progress of invoices submitted for payment to preclude the potential for incorrect payments.

Thank you for your continued assistance.

cc: Linda Zerwin, Executive Director
Jeff Martynowicz, Chief Financial Officer

```
AP255 Date: 07/31/26          JOB SUBMISSION PARAMETERS
      Time: 11:18


User Name: DP\FNDMD
Job Name: AP255-4000
Step Nbr: 1


                     Pay Group: 4000
                     Cash Code: 1414        Class C Accounts Payable

                  Payment Date: 073126 -   073126
               Payment Numbers:            -
                  Payment Code:
```

Bank Account Payment History

Payment Date Range 07/31/26 thru 07/31/26

Cash Code 1414 Bank 071923909 Payment Currency USD

Payment Code ACH

Vendor	Invoice	Voucher	Auth	PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 540917 Payment Date 07/31/26 Vendor 10667 CDW GOVERNMENT INC Status Issued									
10667	AJ8QE6V		IX	102	07/23/26		98,693.33	0.00	98,693.33
				*** Payment Total			98,693.33	0.00	98,693.33
Payment Number 540918 Payment Date 07/31/26 Vendor 44522 TOSHIBA AMERICA BUSINESS Status Issued									
44522	6881796		IX	102	07/31/26		1,321.91	0.00	1,321.91
				*** Payment Total			1,321.91	0.00	1,321.91
				*** Payment Code ACH Total			100,015.24	0.00	100,015.24
				Payment Count			2		

Bank Account Payment History

Payment Date Range 07/31/26 thru 07/31/26
Cash Code 1414 Bank 071923909 Payment Currency USD
Payment Code CHK

Vendor	Invoice	Voucher	Auth	PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 1233452 Payment Date 07/31/26 Vendor 10008 AT&T Status Issued									
10008	4945506115 2026		IX	102	06/18/26		9,738.96	0.00	9,738.96
			*** Payment Total				9,738.96	0.00	9,738.96
Payment Number 1233453 Payment Date 07/31/26 Vendor 10008 AT&T Status Issued									
10008	6656745115 2026		IX	102	05/19/26		9,737.94	0.00	9,737.94
			*** Payment Total				9,737.94	0.00	9,737.94
Payment Number 1233454 Payment Date 07/31/26 Vendor 10008 AT&T Status Issued									
10008	7635432111 2026		IX	102	03/21/26		9,766.19	0.00	9,766.19
			*** Payment Total				9,766.19	0.00	9,766.19
Payment Number 1233455 Payment Date 07/31/26 Vendor 10008 AT&T Status Issued									
10008	7751727115 2026		IX	102	07/19/26		6,387.78	0.00	6,387.78
			*** Payment Total				6,387.78	0.00	6,387.78
Payment Number 1233456 Payment Date 07/31/26 Vendor 10008 AT&T Status Issued									
10008	7761727113 2026		IX	102	07/19/26		9,739.39	0.00	9,739.39
			*** Payment Total				9,739.39	0.00	9,739.39
Payment Number 1233457 Payment Date 07/31/26 Vendor 10008 AT&T Status Issued									
10008	630495190206 2026		IX	102	07/16/26		315.97	0.00	315.97
			*** Payment Total				315.97	0.00	315.97
Payment Number 1233458 Payment Date 07/31/26 Vendor 10008 AT&T Status Issued									
10008	630495190207 2026		IX	102	08/15/26		292.37	0.00	292.37
			*** Payment Total				292.37	0.00	292.37
Payment Number 1233459 Payment Date 07/31/26 Vendor 10008 AT&T Status Issued									
10008	630665711307 2026		IX	102	08/03/26		1,066.81	0.00	1,066.81
			*** Payment Total				1,066.81	0.00	1,066.81
Payment Number 1233460 Payment Date 07/31/26 Vendor 10008 AT&T Status Issued									
10008	630R06015906 2026		IX	102	07/16/26		1,864.78	0.00	1,864.78
			*** Payment Total				1,864.78	0.00	1,864.78
Payment Number 1233461 Payment Date 07/31/26 Vendor 10008 AT&T Status Issued									
10008	630R06015907 2026		IX	102	08/15/26		1,864.78	0.00	1,864.78
			*** Payment Total				1,864.78	0.00	1,864.78
Payment Number 1233462 Payment Date 07/31/26 Vendor 10008 AT&T Status Issued									
10008	S667122122-26172		IX	102	07/21/26		1,017.37	0.00	1,017.37
			*** Payment Total				1,017.37	0.00	1,017.37
Payment Number 1233463 Payment Date 07/31/26 Vendor 10009 AT&T MOBILITY Status Issued									
10009	287316512139X07082026		IX	102	07/30/26		488.95	0.00	488.95
			*** Payment Total				488.95	0.00	488.95
Payment Number 1233464 Payment Date 07/31/26 Vendor 10023 COM ED Status Issued									

Bank Account Payment History

Payment Date Range 07/31/26 thru 07/31/26
Cash Code 1414 Bank 071923909 Payment Currency USD
Payment Code CHK

Vendor	Invoice	Voucher	Auth	PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 1233464 Payment Date 07/31/26 Vendor 10023 COM ED Status Issued									
10023	6819698000 062426		IX	102	07/24/26		153.04	0.00	153.04
			*** Payment Total				153.04	0.00	153.04
Payment Number 1233465 Payment Date 07/31/26 Vendor 10023 COM ED Status Issued									
10023	8713843000 061826		IX	102	07/18/26		1,568.61	0.00	1,568.61
			*** Payment Total				1,568.61	0.00	1,568.61
Payment Number 1233466 Payment Date 07/31/26 Vendor 10023 COM ED Status Issued									
10023	8713843000 072026		IX	102	08/19/26		1,668.45	0.00	1,668.45
			*** Payment Total				1,668.45	0.00	1,668.45
Payment Number 1233467 Payment Date 07/31/26 Vendor 12382 COMCAST Status Issued									
12382	277703728		IX	102	08/14/26		39,367.78	0.00	39,367.78
			*** Payment Total				39,367.78	0.00	39,367.78
Payment Number 1233468 Payment Date 07/31/26 Vendor 41555 GENSERVE LLC Status Issued									
41555	0621948-IN		IX	102	06/30/26		36,298.00	0.00	36,298.00
			*** Payment Total				36,298.00	0.00	36,298.00
Payment Number 1233469 Payment Date 07/31/26 Vendor 25452 HERNANDEZ, MARILU Status Issued									
25452	TRV20260616		IX	102	07/16/26		1,208.95	0.00	1,208.95
			*** Payment Total				1,208.95	0.00	1,208.95
Payment Number 1233470 Payment Date 07/31/26 Vendor 25029 INTERGRAPH CORPORATION Status Issued									
25029	P260000385		IX	102	07/30/26		7,867.15	0.00	7,867.15
			*** Payment Total				7,867.15	0.00	7,867.15
Payment Number 1233471 Payment Date 07/31/26 Vendor 25029 INTERGRAPH CORPORATION Status Issued									
25029	S26-0000296		IX	102	07/31/26		1,305.00	0.00	1,305.00
			*** Payment Total				1,305.00	0.00	1,305.00
Payment Number 1233472 Payment Date 07/31/26 Vendor 32124 KRAUS, EVE M Status Issued									
32124	TRV20260616		IX	102	07/10/26		1,293.08	0.00	1,293.08
			*** Payment Total				1,293.08	0.00	1,293.08
Payment Number 1233473 Payment Date 07/31/26 Vendor 47850 KRAUSE, NATHAN Status Issued									
47850	TRV20260616		IX	102	07/10/26		1,095.70	0.00	1,095.70
			*** Payment Total				1,095.70	0.00	1,095.70
Payment Number 1233474 Payment Date 07/31/26 Vendor 10115 MOTOROLA SOLUTIONS INC Status Issued									
10115	10439320260601		IX	102	07/31/26		135,703.00	0.00	135,703.00
			*** Payment Total				135,703.00	0.00	135,703.00
Payment Number 1233475 Payment Date 07/31/26 Vendor 10115 MOTOROLA SOLUTIONS INC Status Issued									
10115	10439620260601		IX	102	07/31/26		8,586.00	0.00	8,586.00
			*** Payment Total				8,586.00	0.00	8,586.00
Payment Number 1233476 Payment Date 07/31/26 Vendor 10115 MOTOROLA SOLUTIONS INC Status Issued									

Bank Account Payment History

Payment Date Range 07/31/26 thru 07/31/26
Cash Code 1414 Bank 071923909 Payment Currency USD
Payment Code CHK

Vendor	Invoice	Voucher	Auth PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 1233476 Payment Date 07/31/26 Vendor 10115 MOTOROLA SOLUTIONS INC Status Issued								
10115	8330332790		IX 102	07/30/26		8,437.50	0.00	8,437.50
			*** Payment Total			8,437.50	0.00	8,437.50
Payment Number 1233477 Payment Date 07/31/26 Vendor 10115 MOTOROLA SOLUTIONS INC Status Issued								
10115	1187177718		IX 102	07/31/26		8,938.33	0.00	8,938.33
			*** Payment Total			8,938.33	0.00	8,938.33
Payment Number 1233478 Payment Date 07/31/26 Vendor 10487 NENA Status Issued								
10487	200057497		IX 102	08/05/26		300.00	0.00	300.00
			*** Payment Total			300.00	0.00	300.00
Payment Number 1233479 Payment Date 07/31/26 Vendor 14389 SHI INTERNATIONAL CORP Status Issued								
14389	B20931073		IX 102	04/15/26		4,089.60	0.00	4,089.60
			*** Payment Total			4,089.60	0.00	4,089.60
Payment Number 1233480 Payment Date 07/31/26 Vendor 10643 SOUTH SIDE CONTROL SUPPLY CO Status Issued								
10643	S101112579.001		IX 102	07/04/26		1,311.20	0.00	1,311.20
			*** Payment Total			1,311.20	0.00	1,311.20
Payment Number 1233481 Payment Date 07/31/26 Vendor 43159 TAORMINA, GREGG Status Issued								
43159	EXP20260421		IX 102	06/12/26		107.88	0.00	107.88
43159	EXP20260526		IX 102	06/12/26		2,022.84	0.00	2,022.84
43159	EXP20260617		IX 102	06/18/26		24.19	0.00	24.19
43159	TRV20260616		IX 102	07/10/26		1,281.00	0.00	1,281.00
			*** Payment Total			3,435.91	0.00	3,435.91
Payment Number 1233482 Payment Date 07/31/26 Vendor 11201 UNITED STATES POSTAL SERVICE Status Issued								
11201	34855593 063026 ETSB		IX 102	07/30/26		73.08	0.00	73.08
			*** Payment Total			73.08	0.00	73.08
Payment Number 1233483 Payment Date 07/31/26 Vendor 18942 ZERWIN, LINDA Status Issued								
18942	TRV20260616		IX 102	07/16/26		1,722.82	0.00	1,722.82
			*** Payment Total			1,722.82	0.00	1,722.82
			*** Payment Code CHK Total			316,704.49	0.00	316,704.49
			Payment Count			32		
			*** Cash Code 1414 Total			416,719.73	0.00	416,719.73
			Payment Count			34		
			*** Pay Group 4000 USD Total			416,719.73	0.00	416,719.73
			Payment Count			34		

ETSB Change Order with Resolution

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-2043 **Agenda Date:** 8/12/2026 **Agenda #:** 10.B.1.

RESOLUTION APPROVING CHANGE ORDER #7 TO AT&T INC PO 917107/2277-1 TO EXTEND THE CAMA TRUNKS LENGTH OF SERVICE BY ONE (1) YEAR AND ADJUST THE EXPIRATION DATE IN THE COUNTY FINANCE SOFTWARE (NON-MONETARY CHANGE ORDER)

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval of AT&T Inc. CHANGE ORDER #7 to PO 917107/2277-1, to extend the CAMA trunks length of service by one (1) year and adjust the expiration date from September 14, 2026 to September 14, 2027 in the County Finance software system. This is a non-monetary change order.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB CHANGE ORDER #7 to PO 917107/2277-1, dated July 7, 2026, covering said, an additional year of service on the CAMA trunks, be, and is hereby approved by the DU PAGE ETSB.

Enacted and approved this 12th day of August, 2026 at Wheaton, Illinois.

____

GREG SCHWARZE, CHAIR

Attest: ______________________________

JEAN KACZMAREK, COUNTY CLERK

Request for Change Order

Procurement Services Division

Attach copies of all prior Change Orders

Date: Jul 7, 2026

MinuteTraq (IQM2) ID #:

Purchase Order #: 917107/2277-1	**Original Purchase Order Date:** Dec 14, 2016	**Change Order #:** 7	**Department:** ETSB
Vendor Name: AT&T Inc.		**Vendor #:** 10008	**Dept Contact:** Eve Kraus

Background and/or Reason for Change Order Request: Request for Change Order #7 to PO 917107/2277-1 to extend the CAMA trunks length of service by one (1) year and adjust the expiration date from September 14, 2026 to September 14, 2027 in the County Finance software system as the State transitions to NG911. There is no monetary change being made to this contract.

IN ACCORDANCE WITH 720 ILCS 5/33E-9

- ☐ (A) Were not reasonably foreseeable at the time the contract was signed.
- ☐ (B) The change is germane to the original contract as signed.
- ☒ (C) Is in the best interest for the County of DuPage and authorized by law.

	INCREASE/DECREASE	
A	Starting contract value	$30,703.23
B	Net $ change for previous Change Orders	$50,353.92
C	Current contract amount (A + B)	$81,057.15
D	Amount of this Change Order ☐ Increase ☐ Decrease	$0.00
E	New contract amount (C + D)	$81,057.15
F	Percent of current contract value this Change Order represents (D / C)	0.00%
G	Cumulative percent of all Change Orders (B+D/A); (60% maximum on construction contracts)	164.00%

DECISION MEMO NOT REQUIRED

- ☐ Cancel entire order ☐ Close Contract ☐ Contract Extension (29 days) ☐ Consent Only
- ☐ Change budget code from: ______ to: ______
- ☐ Increase/Decrease quantity from: ______ to: ______
- ☐ Price shows: ______ should be: ______
- ☐ Decrease remaining encumbrance and close contract ☐ Increase encumbrance and close contract ☐ Decrease encumbrance ☐ Increase encumbrance

DECISION MEMO REQUIRED

- ☒ Increase (greater than 29 days) contract expiration from: Sep 14, 2026 to: Sep 14, 2027
- ☐ Increase ≥ $2,500.00, or ≥ 10%, of current contract amount ☐ Funding Source ______
- ☐ OTHER - explain below:

ek	630-550-7743	Jul 7, 2026	LMZ	630-878-2509	Jul 7, 2026
Prepared By (Initials)	Phone Ext	Date	Recommended for Approval (Initials)	Phone Ext	Date

REVIEWED BY (Initials Only)

			7/27/2026
Buyer	Date	Procurement Officer	Date
Chief Financial Officer (Decision Memos Over $25,000)	Date	Chairman's Office (Decision Memos Over $25,000)	Date

Decision Memo

Procurement Services Division

This form is required for all Professional Service Contracts over $25,000 and as otherwise required by the Procurement Review Checklist.

Date: Jul 7, 2026

MinuteTraq (IQM2) ID #:

Department Requisition #: 917107/2277-1

Requesting Department: ETSB	Department Contact: Eve Kraus
Contact Email: etsb911@dupagecounty.gov	Contact Phone: 630-550-7743
Vendor Name: AT&T	Vendor #: 10008

Action Requested - Identify the action to be taken and the total cost; for instance, approval of new contract, renew contract, increase contract, etc.

Request for Change Order #7 to PO 917107/2277-1 to extend the CAMA trunks length of service by one (1) year and adjust the expiration date from September 14, 2026 to September 14, 2027 in the County Finance software system as the State transitions to NG911. There is no monetary change being made to this contract.

Summary Explanation/Background - Provide an executive summary of the action. Explain why it is necessary and what is to be accomplished.

The State officially transitioned all 169 PSAPs to NG911 in March 2026. This transition replaced the legacy circuits with IP based technologies. These costs will be eliminated, however, per the State 911 Administrator, these trunks are still needed.

Strategic Impact

Financial Planning

Select one of the six strategic imperatives in the County's Strategic Plan this action will most impact and provide a brief explanation.

Extending the service for an additional year will allow ETSB to encumber the funds for charges until the legacy trunks are no longer needed.

Source Selection/Vetting Information - Describe method used to select source.

This is a change order to an existing system provided by AT&T according to Illinois tariff statutory regulation it is not suitable for bidding as AT&T is the 9-1-1 system service provided for the geographic footprint that contains DuPage County.

Recommendations/Alternatives - Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request.

1. Approve Change Order #7 to extend the term of the service.
2. Do not approve Change Order #7 and the CAMA trunk contract will expire.

Fiscal Impact/Cost Summary - Include projected cost for each fiscal year, approved budget amount and account number, source of funds, and any future funding requirements along with any narrative.

These costs are budgeted for FY26 in 4000-5820-53250: Telecommunications.

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB Resolution

File #: ETS-R-0067-26 **Agenda Date:** 8/12/2026 **Agenda #:** 10.C.1.

AWARDING RESOLUTION TO PURVIS SYSTEMS, INC. PO 926029 FOR A THREE (3) YEAR RENEWAL OF MAINTENANCE ON THE FIRE STATION ALERTING (FSA) EQUIPMENT FOR THE PERIOD OF OCTOBER 10, 2026 THROUGH OCTOBER 9, 2029
(ETSB AMOUNT: $660,560.00; TOTAL AMOUNT: $723,180.00)

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval of Purchase Order 926029 to PURVIS Systems, Inc. for a three (3) year renewal of maintenance on the Fire Station Alerting (FSA) equipment utilized in the 9-1-1 system. The maintenance will run from October 10, 2026 through October 9, 2029. The participating agencies with optional equipment will reimburse ETSB in the amount of $62,620.00, the ETSB amount for core equipment is $660,560.00, for a total amount of $723,180.00.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Requisition 926029, dated July 28, 2026, covering said, a renewal of maintenance on the Fire Station Alerting equipment, be, and it is hereby approved by the DU PAGE ETSB to PURVIS Systems, Inc., 88 Silva Lane, Middletown, RI 02842, for an amount of $723,180.00.

Enacted and approved this 12th day of August, 2026 at Wheaton, Illinois.

____

GREG SCHWARZE, CHAIR

Attest: ________________________________

JEAN KACZMAREK, COUNTY CLERK

Procurement Review Comprehensive Checklist
Procurement Services Division
This form must accompany all Purchase Order Requisitions

SECTION 1: DESCRIPTION

General Tracking		*Contract Terms*	
FILE ID #:	RFP, BID, QUOTE OR RENEWAL #: PC2026-355r2	INITIAL TERM WITH RENEWALS: OTHER	INITIAL TERM TOTAL COST: $229,795.00
COMMITTEE: ETSB	TARGET COMMITTEE DATE: 08/12/2026	PROMPT FOR RENEWAL: 6 MONTHS	CONTRACT TOTAL COST WITH ALL RENEWALS: $723,180.00
	CURRENT TERM TOTAL COST: $229,795.00	MAX LENGTH WITH ALL RENEWALS: THREE YEARS	CURRENT TERM PERIOD: INITIAL TERM
Vendor Information		*Department Information*	
VENDOR: PURVIS Systems Incorporated	VENDOR #: 28678	DEPT: ETSB	DEPT CONTACT NAME: Eve Kraus
VENDOR CONTACT: Jeff Mascola	VENDOR CONTACT PHONE: 401-619-2466	DEPT CONTACT PHONE #: 630-550-7743	DEPT CONTACT EMAIL: etsb911@dupagecounty.gov
VENDOR CONTACT EMAIL: jmascola@purvis.com	VENDOR WEBSITE: purvis.com	DEPT REQ #: 926029	

Overview

DESCRIPTION Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.).
Recommendation for approval of Purchase Order 926029 to PURVIS Systems Incorporated for a renewal of maintenance on the Fire Station Alerting (FSA) equipment utilized in the 9-1-1 System. The maintenance period will run from October 10, 2026 through October 9, 2029. Participating agencies with optional equipment installed in their stations will reimburse ETSB in the amount of $62,620.00. The ETSB amount for core equipment is $660,560.00, for a total contract amount of $723,180.00.

JUSTIFICATION Summarize why this procurement is necessary and what objectives will be accomplished
The Fire Standardization Focus Group has recommended renewing the maintenance of this system for a three (3) year term as they consider future options.

SECTION 2: DECISION MEMO REQUIREMENTS

DECISION MEMO NOT REQUIRED Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required.
SOLE SOURCE PER DUPAGE ORDINANCE, SECTION 2-350 (MUST FILL OUT SECTION 4)

DECISION MEMO REQUIRED Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.

SECTION 3: DECISION MEMO

SOURCE SELECTION	Describe method used to select source. N/A
RECOMMENDATION AND TWO ALTERNATIVES	Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action). N/A

SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION

JUSTIFICATION	Select an item from the following dropdown menu to justify why this is a sole source procurement. SOFTWARE MANUFACTURER AND SOLE MAINTENANCE/UPDATE PROVIDER
NECESSITY AND UNIQUE FEATURES	Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific. PURVIS is the manufacturer of the product and is uniquely qualified to provide maintenance to the system because of their expertise in the design, and installation of the components. PURVIS is the only supplier and there are no resellers of the system. The design and software are proprietary to Purvis.
MARKET TESTING	List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not. This contract was brought to the Fire Standardization Focus Group for discussion. The Fire Focus Group is considering going out to RFP for a new system, however, to source, procure and install a new fire station alerting system will take at least a year. This renewal of maintenance will bridge that time period until a new contract can be established.
AVAILABILITY	Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted. This is a continuation of maintenance on equipment originally procured in 2018 under PO 918126.

SECTION 5: Purchase Requisition Information

Send Purchase Order To:		*Send Invoices To:*	
Vendor: PURVIS Systems Incorporated	Vendor#: 28678	Dept: DuPage ETSB	Division:
Attn:	Email:	Attn: 9-1-1 System Manager	Email: etsb911@dupagecounty.gov
Address: 88 Silva Lane	City: Middletown	Address: 421 N. County Farm Road	City: Wheaton
State: RI	Zip: 02842	State: IL	Zip: 60187
Phone: 401-845-8401	Fax:	Phone: 630-550-7743	Fax:
Send Payments To:		***Ship to:***	
Vendor: PURVIS Systems Incorporated	Vendor#: 28678	Dept: DuPage ETSB	Division:
Attn:	Email:	Attn:	Email:
Address: 88 Silva Lane	City: Middletown	Address:	City:
State: RI	Zip: 02842	State:	Zip:
Phone:	Fax:	Phone:	Fax:
Shipping		Contract Dates	
Payment Terms: PER 50 ILCS 505/1	FOB: Destination	Contract Start Date (PO25): Oct 10, 2026	Contract End Date (PO25): Oct 9, 2029

Purchase Requisition Line Details

LN	Qty	UOM	Item Detail (Product #)	Description	FY	Company	AU	Acct Code	Sub-Accts/ Activity Code	Unit Price	Extension
1	1	EA		DuPage County Annual Maintenance (Core System) FY26-27	FY26	4000	5820	53806		201,340.00	201,340.00
2	1	EA		DuPage County ETSB Phase 2 Annual Maintenance FY26-27	FY26	4000	5820	53806		5,850.00	5,850.00
3	1	EA		Add-On Maintenance for Message Boards per PC2025-200 Warranty FY26-27	FY26	4000	5820	53806		0.00	0.00
4	1	EA		Annual Maintenance for Participating Agencies with Optional Equipment FY26-27	FY27	4000	5820	53806		19,855.00	19,855.00
5	1	EA		FSAS Mobile Alerting App 200 licenses, 1 Admin license FY26-27	FY26	4000	5820	53807		2,750.00	2,750.00
6	1	EA		DuPage County Annual Maintenance (Core System) FY27-28	FY27	4000	5820	53806		209,400.00	209,400.00
7	1	EA		DuPage County ETSB Phase 2 Annual Maintenance FY27-28	FY27	4000	5820	53806		6,090.00	6,090.00
8	1	EA		Add-On Maintenance for Message Boards per PC2025-200 FY27-28	FY27	4000	5820	53806		2,700.00	2,700.00
9	1	EA		Annual Maintenance for Participating Agencies with Optional Equipment FY27-28	FY27	4000	5820	53806		20,940.00	20,940.00
10	1	EA		FSAS Mobile Alerting App 200 licenses, 1 Admin license FY27-28	FY27	4000	5820	53807		2,750.00	2,750.00
11	1	EA		DuPage County Annual Maintenance (Core System) FY28-29	FY28	4000	5820	53806		217,780.00	217,780.00
12	1	EA		DuPage County ETSB Phase 2 Annual Maintenance FY28-29	FY28	4000	5820	53806		6,340.00	6,340.00
13	1	EA		Add-On Maintenance for Message Boards per PC2025-200 FY28-29	FY28	4000	5820	53806		2,810.00	2,810.00
14	1	EA		Annual Maintenance for Participating Agencies with Optional Equipment FY28-29	FY28	4000	5820	53806		21,825.00	21,825.00
15	1	EA		FSAS Mobile Alerting App 200 licenses, 1 Admin license FY28-29	FY28	4000	5820	53807		2,750.00	2,750.00

FY is required, ensure the correct FY is selected. Requisition Total $ 723,180.00

Comments	
HEADER COMMENTS	Provide comments for P020 and P025.
SPECIAL INSTRUCTIONS	Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO.
INTERNAL NOTES	Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO. This is for maintenance, nothing will be shipped. Please return the PO to ETSB to send to the vendor.
APPROVALS	Department Head signature approval for procurements under $15,000. Procurement Officer Approval for ETSB. LMZ 7/28/26

PURVIS PRICE QUOTATION - Dupage County ETSB

PURVIS SYSTEMS

Tax ID #: 11-2299301

Date:	July 30, 2026
Quote #:	PC2026-355r2
Agency:	Dupage County ETSB
Address:	421 N. County Farm Road
	Wheaton, IL 60187
Agency POC:	Linda Zerwin, Executive Director
E-mail	etsb911@dupagecounty.gov

88 Silva Ln
Middletown, RI 02842
Sales: J. Mascola 401-619-2466
jmascola@purvis.com
Contracts: D Flynn 401-845-8432
DFlynn@purvis.com

This quote will be subject to the terms and conditions of the PURVIS Maintenance and License Agreement with the Dupage County ETSB

Dupage County is responsible for managing the mobile app user accounts.

FIXED PRICE SERVICES:

FY27 Maintenance 10/10/2026 - 10/09/2027

Description	**Total**
Dupage County Annual Maintenance for Dupage County's current PURVIS Fire Station Alerting System. *Core System*	$201,340.00
Dupage County ETSB Phase 2 Annual Maintenance**.** *PC2019-98R11 Dupage County*	$5,850.00
Dupage County Add-On Annual Maintenance**.** *PC2025-200 Message Boards*	*Warranty*
Addison Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Addison Fire Protection District*	$3,870.00
Bartlett Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Bartlett*	$2,210.00
Bloomingdale Fire Protection District Add-On Annual Maintenance. *PC2025-184*	$470.00
Clarendon Hills Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Clarendon*	$1,070.00
Elmhurst Fire Department Phase 2 Annual Maintenance. *PC2019-98R11 Elmhurst*	$560.00
Elmhurst Fire Department Add-On Annual Maintenance. *PC2021-090*	$90.00
Glenside Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Glenside*	$220.00
Hanover Park Fire Department Add-On Annual Maintenance. *PC2024-017r1 Optional*	$1,050.00
Itasca Fire Protection District Add-On Annual Maintenance. *PC2026-045 Optional* - (Pro-rated)	$600.00
Lombard Fire Department Phase 2 Annual Maintenance**.** *PC2019-98R11 Lombard*	$2,430.00
Pleasantview Fire Protection District Phase 2 Annual Maintenance**.** *PC2019-98R11 Pleasantview*	$560.00
Roselle Fire Department Phase 2 Annual Maintenance. *PC2019-98R11 Roselle*	$560.00
Tri-State Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Tri-State*	$890.00
Tri-State Fire Protection District Add-On Annual Maintenance. *PC2021-074*	$230.00
Warrenville Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Warrenville*	$670.00
Westmont Fire Department Phase 2 Annual Maintenance. *PC2019-98R11 Westmont*	$3,090.00
Westmont Fire Department Add-On Annual Maintenance. *No quote provided for second cameras.*	$220.00
Winfield Fire Department Add-On Annual Maintenance. *PC2025-183 Optional*	$725.00
York Center Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 York*	$340.00
FSAS Mobile Alerting Application (Annual - 200 Users) - *Includes 1 Admin License*	$2,750.00
FY27 Total	**$229,795.00**

FY28 Maintenance 10/10/2027 - 10/09/2028

Description	**Total**
Dupage County Annual Maintenance for Dupage County's current PURVIS Fire Station Alerting System. *Core System*	$209,400.00
Dupage County ETSB Phase 2 Annual Maintenance**.** *PC2019-98R11 Dupage County*	$6,090.00
Dupage County Add-On Annual Maintenance**.** *PC2025-200 Message Boards*	*$2,700.00*
Addison Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Addison Fire Protection District*	$4,030.00
Bartlett Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Bartlett*	$2,300.00
Bloomingdale Fire Protection District Add-On Annual Maintenance. *PC2025-184*	$490.00
Clarendon Hills Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Clarendon*	$1,120.00
Elmhurst Fire Department Phase 2 Annual Maintenance. *PC2019-98R11 Elmhurst*	$590.00
Elmhurst Fire Department Add-On Annual Maintenance. *PC2021-090*	$100.00
Glenside Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Glenside*	$230.00
Hanover Park Fire Department Add-On Annual Maintenance. *PC2024-017r1 Optional*	$1,090.00

Itasca Fire Protection District Add-On Annual Maintenance. *PC2026-045 Optional*	$845.00
Lombard Fire Department Phase 2 Annual Maintenance**.** *PC2019-98R11 Lombard*	$2,530.00
Pleasantview Fire Protection District Phase 2 Annual Maintenance**.** *PC2019-98R11 Pleasantview*	$590.00
Roselle Fire Department Phase 2 Annual Maintenance. *PC2019-98R11 Roselle*	$590.00
Tri-State Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Tri-State*	$930.00
Tri-State Fire Protection District Add-On Annual Maintenance. *PC2021-074*	$240.00
Warrenville Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Warrenville*	$700.00
Westmont Fire Department Phase 2 Annual Maintenance. *PC2019-98R11 Westmont*	$3,220.00
Westmont Fire Department Add-On Annual Maintenance. *No quote provided for second cameras.*	$230.00
Winfield Fire Department Add-On Annual Maintenance. *PC2025-183 Optional*	$755.00
York Center Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 York*	$360.00
FSAS Mobile Alerting Application (Annual - 200 Users) - *Includes 1 Admin License*	$2,750.00
FY28 Total	**$241,880.00**

FY29 Maintenance 10/10/2028 - 10/09/2029

Description	**Total**
Dupage County Annual Maintenance for Dupage County's current PURVIS Fire Station Alerting System. *Core System*	$217,780.00
Dupage County ETSB Phase 2 Annual Maintenance**.** *PC2019-98R11 Dupage County*	$6,340.00
Dupage County Add-On Annual Maintenance**.** *PC2025-200 Message Boards*	$2,810.00
Addison Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Addison Fire Protection District*	$4,200.00
Bartlett Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Bartlett*	$2,400.00
Bloomingdale Fire Protection District Add-On Annual Maintenance. *PC2025-184*	$510.00
Clarendon Hills Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Clarendon*	$1,170.00
Elmhurst Fire Department Phase 2 Annual Maintenance. *PC2019-98R11 Elmhurst*	$615.00
Elmhurst Fire Department Add-On Annual Maintenance. *PC2021-090*	$105.00
Glenside Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Glenside*	$240.00
Hanover Park Fire Department Add-On Annual Maintenance. *PC2024-017r1 Optional*	$1,135.00
Itasca Fire Protection District Add-On Annual Maintenance. *PC2026-045 Optional*	$880.00
Lombard Fire Department Phase 2 Annual Maintenance**.** *PC2019-98R11 Lombard*	$2,640.00
Pleasantview Fire Protection District Phase 2 Annual Maintenance**.** *PC2019-98R11 Pleasantview*	$615.00
Roselle Fire Department Phase 2 Annual Maintenance. *PC2019-98R11 Roselle*	$615.00
Tri-State Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Tri-State*	$970.00
Tri-State Fire Protection District Add-On Annual Maintenance. *PC2021-074*	$250.00
Warrenville Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 Warrenville*	$730.00
Westmont Fire Department Phase 2 Annual Maintenance. *PC2019-98R11 Westmont*	$3,350.00
Westmont Fire Department Add-On Annual Maintenance. *No quote provided for second cameras.*	$240.00
Winfield Fire Department Add-On Annual Maintenance. *PC2025-183 Optional*	$785.00
York Center Fire Protection District Phase 2 Annual Maintenance. *PC2019-98R11 York*	$375.00
FSAS Mobile Alerting Application (Annual - 200 Users) - *Includes 1 Admin License*	$2,750.00
FY29 Total	**$251,505.00**
GRAND TOTAL FY27-FY29	**$723,180.00**

PURVIS AGREEMENTS: The provided PURVIS FSAS Standard License Agreement and the PURVIS FSAS Maintenance Agreement (Version 2-2026) will be incorporated as part of any orders, or change orders, placed for the PURVIS Fire Station Alerting System. Any negotiation of Agreement terms must be in writing , and mutually agreed upon by both parties, prior to order placement. In the absence of a negotiation the Customers issuance of an order shall constitute acceptance of all Agreements as written. The current version of this Agreement shall supersede and replace all prior agreements, between PURVIS and the Customer.

EXPORT CONTROL: Products purchased or received under any resulting Sale may be subject to export control laws, restrictions, regulations, and orders of the United States. Customer agrees to comply with all applicable export laws, restrictions and regulations of the United States or foreign agencies or authorities, and shall not export, or transfer for the purpose of re-export any product to any prohibited or embargoed country or to any denied, blocked or designated person or entity as mentioned in any United States or foreign law or regulation.

PURVIS FIRE STATION ALERTING SYSTEM (FSAS)
SERVICE AGREEMENT

CUSTOMER: Dupage County ETSB

I. INTRODUCTION

This Service Agreement ("Agreement") is effective upon Customer's written acceptance of the PURVIS FSAS system (FSAS), or as otherwise specified in the Customer's Contract/Purchase Order(s) ("Contract") and will continue for the time period specified in the Contract. This Agreement will remain in effect for any subsequent service periods purchased by the Customer via mutual written agreement of the parties at the prices set forth in the Contract, quote, or as otherwise mutually agreed.

The terms and conditions in the End-User License Agreement for the PURVIS Fire Station Alerting System, executed by PURVIS and Customer, are incorporated herein by reference.

Unless renewal pricing has been pre-negotiated with the Customer, Warranty and Maintenance services will automatically renew annually with a 4% price escalation unless the Customer requests a stoppage. Customer shall notify PURVIS 60 days prior to the current maintenance period end date of non-renewal. In the absence of notification, PURVIS will invoice the Customer 30 days prior to the start of the next maintenance period for continuation of services.

The warranty, maintenance and support services provided under this Agreement cover all PURVIS-provided hardware and software identified in the PURVIS FSAS Contract(s) with Customer. Failures must be caused by PURVIS-provided FSAS hardware and/or software in order to be covered by this Agreement, except that Customer-provided hardware and/or software is covered only to the extent that it is explicitly identified in the Contract as being covered.

Services shall be performed by trained, experienced and qualified personnel and with due care, skill, and diligence in accordance with applicable industry standards and the terms of this Agreement.

This Agreement includes the following services:

Standard Services - Remote Support	Included

Optional Services	Select if Applicable
On-Site Support Option 1 - 24/7/365	**Included**
On-Site Support Option 2 - Normal Business Hours	**N/A**

II. DESCRIPTION OF SERVICES

STANDARD SERVICES – REMOTE SUPPORT

Standard Services include Help Desk, Emergency/Non-Emergency Hardware and Software Repairs, Software Version Updates, and Remote Access Support. Remote technical support is provided by phone or remote access. On-site support is not provided under standard services and is available as an Option.

TYPES OF SERVICE REQUESTS AND RESPONSE TIMES

Emergency Service Request is defined as a major failure of PURVIS-provided FSAS software or hardware that results in no service at one or more locations. Response to an Emergency Service Request is provided within four hours following request. PURVIS will troubleshoot, diagnose, and repair emergency system failures 24/7/365, including holidays, until resolved.

Non-Emergency Service Request is defined as a failure or incident in which the service continues to operate, but a non-critical PURVIS-provided feature, such as a speaker or LED light, is not available or does not function as it should. Service for non-emergency failures is provided during normal business hours, Monday through Friday, between the hours of 8 AM and 5 PM Customer Local Time, excluding federal holidays. Response to a Non-Emergency Service Request is provided within the next business day and will typically be resolved within two business days.

A. HELP DESK

CUSTOMER MUST INITIATE A SERVICE REQUEST BY CONTACTING THE PURVIS 24x7x365 HELP DESK: FOR EMERGENCY SUPPORT: PHONE: 866-841-2824 FOR NON-EMERGENCY SUPPORT: ONLINE: HTTPS://SUPPORT.PURVIS.COM or E-MAIL: support@purvis.com

The PURVIS Help Desk receives and logs all customer support calls and creates trouble tickets for all calls received.

All Emergency Requests will be confirmed by return phone call: a PURVIS Support Engineer will acknowledge Customer's request within two (2) hours of receipt and will solicit specific details regarding the service request if needed. Following this initial response, PURVIS will confirm that it is an Emergency Service Request or will reclassify it as a Non-Emergency Service Request if applicable.

For Online or Email requests: a PURVIS Support Engineer shall acknowledge Customer's request within two (2) hours of receipt during normal business hours, Monday through Friday, between the hours of 8 AM and 5 PM Customer Local Time, excluding federal holidays. PURVIS will solicit specific details regarding the service request if needed.

B. HARDWARE AND SOFTWARE WARRANTY

Hardware Repair/Replacement

PURVIS warrants that the Hardware provided by PURVIS for the PURVIS FSAS will be free of defects in materials and workmanship and conform to specifications set forth in the Contract and any FSAS user manuals/documentation provided to Customer. PURVIS' sole liability and responsibility under this Agreement is to repair or replace, at PURVIS' option, any Hardware provided by PURVIS, which PURVIS determines does not conform to the warranty.

For hardware failures that result in a critical system operation failure, PURVIS will ship a replacement Hardware device or component to the Customer within one (1) business day of determination by PURVIS that the Hardware provided by PURVIS has failed and does not conform to the warranty. All shipments for critical system operation failure items will be scheduled for overnight delivery.

For hardware failures that result in a non-critical operation failure, PURVIS will ship a replacement Hardware device or component to the Customer within seven (7) business days of determination by PURVIS that the Hardware provided by PURVIS has failed and does not conform to the warranty.

For Customers that maintain an on-site FSAS Spares inventory, PURVIS will deliver the repaired or replacement Hardware device or component to the Customer within thirty (30) calendar days to replenish the Customer's Spares inventory.

The Customer is responsible for shipping the failed hardware device or component to PURVIS' RI office within 5 business days of reporting failure. The Customer is responsible for shipping costs.

NOTE: If Customer purchases Option 1, On-Site Services, shipping of hardware between Customer and PURVIS is not applicable, since PURVIS will provide delivery and/or pick-up of hardware while performing on-site services.

Software Repair/Replacement

"Software" means all software, firmware, and databases created by PURVIS for the PURVIS FSAS. Refer to PURVIS' proposal and/or the Contract for the specific Software items licensed by Licensee under this Agreement.

PURVIS warrants that Software manufactured by PURVIS, under normal use and service as originally delivered to Customer, will function substantially in accordance with the functional description in the PURVIS documentation. PURVIS' sole liability and Customer's sole remedy for breach of this Software warranty shall be, at PURVIS' election, PURVIS' good faith effort to rectify the nonconformity or replace the Software with Software that conforms.

Customer is expected to perform any configuration updates/changes to the system.

C. SOFTWARE VERSION UPGRADES

General availability software version upgrades for critical issue patches and scheduled major version upgrades are included as part of this Agreement. Any critical software issues that may arise will be addressed and patches will be released in General Availability as soon as they are completed and successfully pass a rigorous regression test cycle.

PURVIS will load new updates into the customer's system using the Software Update feature on the PURVIS FSAS DM Console. Newly installed updates can be automatically pushed to PURVIS FSAS

Station Control Units and the Central Servers at any time. All software updates will be coordinated with the Customer.

D. REMOTE SOFTWARE SUPPORT

Remote access is used to diagnose issues, update system software, and provide remote technical support. PURVIS requires remote access to the Customer's FSAS at each location. The Customer shall provide PURVIS personnel with VPN or other remote service tools.

PURVIS acknowledges the importance of Customer security and will support reasonable access controls, shared-screen sessions, access notifications, and other supervised methods. The use of restricted, or Customer-mediated access methods may increase the time and effort required to diagnose and resolve support issues.

Where direct VPN access or equivalent persistent remote connectivity is not provided by the Customer, PURVIS will use commercially reasonable efforts to support the system; however, support response times, resolution timelines, and applicable service level commitments will not apply for issues requiring such restricted access.

OPTIONAL SERVICES

ON-SITE SUPPORT may be purchased as an Option, and includes all of the above standard services in addition to the following:

On-Site Technical Assistance is provided to support service requests that are not resolved remotely. When on-site services are provided, shipping of hardware between Customer and PURVIS is not applicable, since PURVIS will provide delivery and/or pick-up of hardware while performing on-site services.

OPTION 1 – 24/7/365: On-site technical assistance is available 24 hours per day, 7 days per week, 365 days per year and will be provided in accordance with the response times for the type of service request, as identified for standard services above.

OPTION 2 – Normal Business Hours: On-site technical assistance is available during normal business hours, Monday through Friday, between the hours of 8 AM and 5 PM Customer Local Time, excluding federal holidays.

Preventive Maintenance is included with both on-site support options. One (1) preventive maintenance visit per station per year is scheduled during normal business hours, Monday through Friday between the hours of 8 AM and 5 PM Customer Local Time, excluding federal holidays. Preventive maintenance is performed with the objectives of prolonging the life of equipment and preventing the need for corrective and emergency repairs. All major components of the system are cleaned and tested, and any unreported equipment failure is identified and repaired. Preventive Maintenance is not applicable during the first year of warranty following FSAS system acceptance.

III. LIMITATIONS/CUSTOMER RESPONSIBILITIES

1. This Agreement does not cover hardware and software that Customer purchased from a vendor other than PURVIS, including existing Customer-owned hardware that is connected to PURVIS FSAS, unless such items are explicitly identified in the Contract as being covered.
2. This Agreement does not cover Software failure resulting from accident, misuse, abuse, misapplication or unauthorized modification by Customer.

3. This Agreement does not cover Hardware that requires replacement/repair due to normal wear and tear (such as UPS battery), is damaged as a result of vandalism, misuse, force majeure or other act of God (such as fire, flood, lightning, etc.), is disassembled, modified or tampered with, or is otherwise negligently or improperly installed or maintained by Customer.

4. This Agreement does not cover replacement of hardware in the event that hardware becomes obsolete (technical refresh).

5. Customer is responsible for applying Windows and Antivirus updates. PURVIS shall provide Customer with document entitled “Microsoft Windows Patching” for reference when applying such updates.

6. Customer must provide PURVIS with remote access to the FSAS to enable PURVIS to connect to the FSAS system at each location.

7. Customer must designate a single point of contact that will initiate service requests via the PURVIS help desk, and that PURVIS can contact to request Customer personnel support for troubleshooting or on-site repair services.

8. If the Optional on-site support is not applicable to this Agreement, Customer is responsible for on-site preventive maintenance and on-site technical support of the FSAS.

9. If Optional on-site support is applicable, Customer must provide PURVIS maintenance personnel with timely access to locations as needed to perform on-site services.

IV. OUT OF SCOPE SERVICES

In the event that PURVIS provides support under this Agreement in response to a Help Desk request, and PURVIS determines it to be an issue not covered under the applicable Software Warranty and/or Hardware Warranty or as a result of customer's non-compliance with the terms of this Agreement ("out-of-scope service"), PURVIS reserves the right to be reimbursed for such services. PURVIS shall invoice on a Time and Materials basis for such out of scope services at the then current hourly rate, identified in the following table, and payment terms shall be NET 30.

Calendar Year	Rate/Hr
2026	$208.00
2027	$216.00
2028	$225.00
2029	$234.00

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB Resolution

File #: ETS-R-0068-26 **Agenda Date:** 8/12/2026 **Agenda #:** 10.C.2.

AWARDING RESOLUTION TO WWT INC. DBA VOIP NETWORKS PO 926037 FOR ADMINISTRATIVE TELEPHONE SYSTEM EQUIPMENT AND IMPLEMENTATION FOR THE ETSB OFFICES
(TOTAL AMOUNT: $5,759.66)

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval of Purchase Order 926037 to WWT Inc. dba VOIP Networks for phone equipment, implementation, and maintenance of the administrative telephone systems for the ETSB offices , for a total amount of $5,759.66.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Requisition 926037, dated August 6, 2026, covering said, administrative telephone hardware and implementation, be, and it is hereby approved by the DU PAGE ETSB to WWT Inc. dba VOIP Networks, 1951 Old Cuthbert Road Suite 206, Cherry Hill, NJ 08034, for an amount of $5,759.66.

Enacted and approved this 12th day of August, 2026 at Wheaton, Illinois.

____

GREG SCHWARZE, CHAIR

Attest: ________________________________

JEAN KACZMAREK, COUNTY CLERK

Emergency Telephone System Board
Of DuPage County
Memorandum

TO: Chair Schwarze and ETS Board Members
FROM: Linda Zerwin, Executive Director
DATE: August 12, 2026
SUBJECT: Avaya Administrative Phone System

Background:
The current Avaya Phone System, originally procured in 2009, has supported the organization for more than 15 years. Although no official end of life date has been announced, Avaya has communicated a shift away from small to medium with 200 seats or lower that has led to concern about future support of the system. The existing maintenance agreement is set to expire in November 2026. In addition to aging hardware, the Avaya platform currently in place (IP500V2) and the shift away from small to medium system this may result in limited availability of technical support, software updates, and replacement components.

Given the critical role of telecommunications in emergency response and coordination, it is essential for ETSB to transition to a modern, reliable, and scalable communication solution. A system upgrade will align ETSB with current industry standards, strengthen interoperability with partner agencies, and reduce the risk of service interruptions caused by unsupported hardware or software.

ETSB has met with both PSAPs to evaluate solutions capable of meeting current administrative phone system requirements. ETSB also engaged County telecommunications staff to review the County's system architecture and capabilities. These discussions took place during March, April, and May of 2025. Each PSAP Director participated in the PSAP Directors Meetings where the topic was reviewed, as well as in a dedicated meeting with the County that included PSAP technical phone support personnel.

Based on these discussions, ETSB has identified four viable replacement options that meet the operational and technical needs of all stakeholders. Each option is outlined below, including associated costs, benefits, and implementation considerations.

The information below represents options that were investigated within the scope of the project. All costs would be the ETSB's from Capital Contingency and maintenance would be budgeted annually.

Option #1: Status quo: Utilize the existing Avaya Hardware
Budget Impact:
Renew annual maintenance contact
$16,131.24 annually

Summary:
ETSB may elect to continue with the existing system by renewing the annual maintenance contract. This option would result in no operational changes for either PSAP and would avoid disruptions. However, reliance on the dated equipment poses increasing risks due to limited

support and potential hardware failures. Given the number of 10-digit dial (over 1M) that come into the centers, a phone system failure with end-of-life equipment is not a true option.

Option #2: Procure new phone equipment

Budget Impact:

ACDC/DU-COMM/ETSB:	$163,281.00 (Original purchase price)
Total Cost Implementation:	$200,000 to $300,000
Annual Maintenance Cost:	$20,000.00 Time and Materials see contract

Summary:

Under this option, ETSB would procure a modern administrative phone system for both PSAPs and the ETSB office in the same configuration that currently exists.

Option #3: Utilize Existing Phone Systems

Budget Impact:

ACDC:	$25,000.00
DU-COMM:	$27,308.32
ETSB:	$5,759.66

Total Cost Implementation:	$58,067.98
Annual Maintenance Cost:	$20,000.00

Summary:

One option that was explored was the use of existing systems: The County phone system for ETSB and DU-COMM and the Village of Addison phone system for ACDC. While the PSAPs currently enjoy a shared system which allows 4 digit vs 10 digit dialing between both locations, this function is not critical to the operation of either location.

This approach significantly reduces costs for ETSB, DU-COMM, and ACDC while providing a modern, fully supported system with consistent maintenance and support resources. However, during the due diligence of this model, two things were challenging regarding completely integrating DU-COMM into the County System. First, since this system would feed into the 911 system, upon review of the infrastructure, ETSB and County have some concerns with the support of the DU-COMM administrative phone lines that revolves around the complexity related to the number of lines that are forwarded to the 911 center and the programming involved as it relates to the 911 system. Additionally, DU-COMM has a desire to be able to administer their administrative phone lines.

Option #4: Utilize Existing County Phone System with an additional system.

Budget Impact:

ACDC:	$25,000.00, Maintenance $13,533.46 per year
DU-COMM:	$197,170.05 VOIP Networks system purchase, Maintenance $19,432.17 per year
ETSB:	$5,759.66 for hardware (County to provide licensing and Maintenance)

Total Cost Implementation:	$227,929.71
Annual Maintenance Cost:	$32,965.63

Summary:
While not the most cost effective overall, Option 4 meets several system requirements.

ETSB would migrate to the County System. Other than the cost of the hardware there would not be an annual maintenance cost.

ACDC would move to the Village of Addison phone system with ETSB providing reimbursement for hardware and annual maintenance costs.

For DU-COMM, the building belongs to the County and the infrastructure is ETSB's. The volume and nature of calls for DU-COMM makes utilizing the County system a challenge. The recommendation is to put a administrative phone system in DU-COMM that remains part of the 911 System infrastructure as it is today but is first tier managed by DU-COMM.

Cost adjustments for this replacement have been added to the FY26 projection shown here. The original cost was $163,241.00. The new cost quotes total $228,469.60 or an increase of $65,188.60. If approved, the Capital Management Plan Report will be adjusted to reflect these costs for the September meeting.

Under this option, each PSAP would operate independent phone systems, while ETSB would migrate to the County's Mitel system for administrative lines. The increase in expense for ACDC would be minimal because of the existing Village of Addison deployment. The most significant cost would be the new system for DU-COMM.

Recommendation:
The Executive Director recommends Option 4.

The most critical consideration in any purchase regarding the 911 System as a whole is operational with respect to interoperability for life safety. This is why the ETS Board moved towards a shared system after consolidation.

In discussion among the Directors, while this is a shared 911 system, in certain instances separation of systems makes the most sense operationally. Eliminating system-wide points of failure when possible, without impact to the 911 operations makes sense.

Additionally, the DuPage 911 System is consistently labeled one of the most complex systems by its vendors. Where infrastructure can be simplified, without impact to delivery of service and 911 operations, reducing complexity is always welcomed.

Further, while part of the infrastructure, these are the administrative phone lines and therefore, Option 4 meets the criteria for the current needs of the 911 System.

Finally, while it is important to always investigate all available options, the most cost effective is not always the best solution for a citizen population that exceeds 1M and 3,500+ public safety users including 120 telecommunicators.

Procurement Review Comprehensive Checklist
Procurement Services Division
This form must accompany all Purchase Order Requisitions

SECTION 1: DESCRIPTION

General Tracking		*Contract Terms*	
FILE ID #:	RFP, BID, QUOTE OR RENEWAL #: 101801	INITIAL TERM WITH RENEWALS: OTHER	INITIAL TERM TOTAL COST: $5,759.66
COMMITTEE: ETSB	TARGET COMMITTEE DATE: 08/12/2026	PROMPT FOR RENEWAL: 6 MONTHS	CONTRACT TOTAL COST WITH ALL RENEWALS: $5,759.66
	CURRENT TERM TOTAL COST: $5,759.66	MAX LENGTH WITH ALL RENEWALS: ONE YEAR	CURRENT TERM PERIOD: INITIAL TERM
Vendor Information		*Department Information*	
VENDOR: WWT Inc. dba VOIP Networks	VENDOR #: 48555	DEPT: ETSB	DEPT CONTACT NAME: Eve Kraus
VENDOR CONTACT: Matt Schwartz	VENDOR CONTACT PHONE: 856-795-4500	DEPT CONTACT PHONE #: 630-550-7743	DEPT CONTACT EMAIL: etsb911@dupagecounty.gov
VENDOR CONTACT EMAIL: matt.schwartz@voipnetworks.com	VENDOR WEBSITE:	DEPT REQ #: 926037	

Overview

DESCRIPTION Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.).
Request for approval of PO 926037 to WWT Inc. dba VOIP Networks for phone equipment, implementation, and maintenance for the administrative phone lines in the ETSB offices. Total amount: $5,759.66.

JUSTIFICATION Summarize why this procurement is necessary and what objectives will be accomplished
This would transition from a system that has been in place for over 15 years to a modern, reliable, and scalable communication solution utilized by County departments. A system upgrade will align current industry standards, strengthen interoperability with partner agencies, and reduce the risk of service interruptions. This purchase is being made utilizing the Mitel Sourcewell contract #120122-MBS.

SECTION 2: DECISION MEMO REQUIREMENTS

DECISION MEMO NOT REQUIRED Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required.

DECISION MEMO REQUIRED Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.
COOPERATIVE (DPC2-352), GOVERNMENT JOINT PURCHASING ACT (30ILCS525) OR GSA SCHEDULE PRICING

SECTION 3: DECISION MEMO

SOURCE SELECTION	Describe method used to select source. ETSB will be migrating to the County's Mitel system for administrative phone lines. Telcom Innovations Group was selected by the DuPage County Information Technology department under bid #18-220-IT. Effective June 1, 2026, Telcom entered into an agreement with VOIP Networks to provide service and support to their customer base.
RECOMMENDATION AND TWO ALTERNATIVES	Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action). 1. Approve Purchase Order 926037 and allow for an upgrade of the administrative phone system. 2. Deny Purchase Order 926037 and renew maintenance with the current aging system.

SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION

JUSTIFICATION	Select an item from the following dropdown menu to justify why this is a sole source procurement.
NECESSITY AND UNIQUE FEATURES	Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific. N/A
MARKET TESTING	List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not. N/A
AVAILABILITY	Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted. N/A

SECTION 5: Purchase Requisition Information

Send Purchase Order To:		*Send Invoices To:*	
Vendor: WWT Inc. dba VOIP Networks	Vendor#: 48555	Dept: ETSB	Division:
Attn: Matt Schwartz	Email: matt.schwartz@voipnetworks.com	Attn: 9-1-1 System Manager	Email: etsb911@dupagecounty.gov
Address: 1951 Old Cuthbert Road, Ste. 206	City: Cherry Hill	Address: 421 N. County Farm Road	City: Wheaton
State: NJ	Zip: 08034	State: IL	Zip: 60187
Phone:	Fax:	Phone: 630-550-7743	Fax:
Send Payments To:		*Ship to:*	
Vendor: WWT Inc. dba VOIP Networks	Vendor#: 48555	Dept: ETSB	Division:
Attn:	Email:	Attn: 9-1-1 System Manager	Email: etsb911@dupagecounty.gov
Address: 1951 Old Cuthbert Road, Ste. 206	City: Cherry Hill	Address:	City:
State: NJ	Zip: 08034	State:	Zip:
Phone:	Fax:	Phone:	Fax:
Shipping		Contract Dates	
Payment Terms: PER 50 ILCS 505/1	FOB: Destination	Contract Start Date (PO25):	Contract End Date (PO25): Based on System Acceptance

Purchase Requisition Line Details											
LN	Qty	UOM	Item Detail (Product #)	Description	FY	Company	AU	Acct Code	Sub-Accts/ Activity Code	Unit Price	Extension
1	1	EA		Mitel Hardware FY26-27		4000	5820	54110		5,348.20	5,348.20
2	1	EA		SWA MiVBus UC Advantage		4000	5820	54110		166.46	166.46
3	1	EA		Non-Recurring Charges Labor Hours FY26		4000	5820	54110		185.00	185.00
4	1	EA		Shipping and Handling FY26		4000	5820	54110		60.00	60.00
FY is required, ensure the correct FY is selected.										Requisition Total	$ 5,759.66

Comments	
HEADER COMMENTS	Provide comments for P020 and P025. Actual labor hours incurred on the project are billed. 50% deposit due on approval of Quote #101801. 50% remainder due upon completion.
SPECIAL INSTRUCTIONS	Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO. Please provide the PO to ETSB to send to the vendor.
INTERNAL NOTES	Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO. SWA is charged for the initial services, thereafter, ETSB will fall under County's contracted service/maintenance.
APPROVALS	Department Head signature approval for procurements under $15,000. Procurement Officer Approval for ETSB. LMZ 8/6/26

1951 Old Cuthbert Road
Suite 206
Cherry Hill, NJ 08034
Phone: (856)795-4500
Fax: (856)795-9133

QUOTE 101801

BILL TO

Company: DuPage County Admin.
Address: 421 N COUNTY FARM RD
Wheaton, IL 60187-3978

Contact: send invoice here
Phone: (630) 407 6500

SHIP TO

Company: DuPage County Admin.
Address: 421 N COUNTY FARM RD
Wheaton, IL 60187-3978

Contact: Joe Bulaga
Phone: (630) 407 6500

Date: 7/31/2026
Sales Rep: Matt Schwartz
Phone: (630) 763 2163
Email: matt.schwartz@voipnetworks.com

Exp Date: 8/30/2026

TITLE

SOURCEWELL: Ship (9) Mitel 6920w's, (2) Mitel 6930w's, (2) Mitel S720's, (1) Mitel Wall Mount for IP Phone, & (11) UCCv4 Entry Users Licenses w/ Co-Term SWA + 1 year SWA

SOLUTION OVERVIEW

CUSTOMER is currently enrolled with Sourcewell ID# 3182 . This quote is based on the Mitel Sourcewell contract #120122-MBS. Sourcewell contract number 120122-MBS must be referenced on any PO resulting from this quote.

Membership and contract information is available at https://www.sourcewell-mn.gov/cooperative-purchasing/120122-MBS

VOIP Networks will provide:

- Sourcewell Order
  - (9) Mitel 6920w's
  - (2) Mitel 6930w's
  - (2) Mitel S720's
  - (1) Mitel Wall Mount for IP Phone
  - (11) UCCv4 Entry Users Licenses w/ Co-Term SWA + 1 year SWA
- Shipping & customer will self-install
- **Ship to DuPage County, ETSB, 421 County farm Rd, Wheaton, IL 60187, Attn. Greg**

Installation, Programming and Configuration note:

Please note that this quotation does not include Professional Services for On-Site Installation or programming. Customer will provide all necessary On-Site installation and programming. VOIP Networks can provide a quotation for programming assistance or complete Professional Services, upon request.

VOIP NETWORKS

1951 Old Cuthbert Road
Suite 206
Cherry Hill, NJ 08034
Phone: (856)795-4500
Fax: (856)795-9133

QUOTE
101801

CLOUD9 BY VOIP NETWORKS

PART DESCRIPTION	QTY	PRICE	EXT. PRICE
NRC - Sourcewell Rate			
UCCv4.0 Entry User for MiVoice Bus x1	11.00	$145.80	$1,603.80

UCC Entry User License includes:
MiVoice Business Multi-device license, which extends Single Number Service reach so one user can access up to 8 devices with one license.
Single Number Reach - which enables a user to answer an incoming call at their desktop phone or on a mobile phone.
The call will ring on both devices.
The desktop phone may be a standard IP phone, or a softphone.
Call handoff between mobile phone and deskphone, or between mobile phone and MiCollab Client.
Single identify calling.
Calls placed from a Mobile (or other associated device) are routed through the PBX; the user's business identity is presented to the called party.
This feature requires either PBX-specific configuration to enable routing of calls from the user's mobile number to be rerouted through the PBX, or use of MiCollab (Advanced) desktop client.
Voice mail box with Standard Unified Messaging or Advanced Unified Messaging.
Basic MiCollab Desktop and Web client, with IM (Instant Messaging) and IM/Telephony Presence Only.

SWA MiVBus UC Advantage	41.00	$4.06	$166.46
6800/6900 Wall Mount	1.00	$33.15	$33.15
6920w IP Phone (without ethernet cable)	9.00	$263.25	$2,369.25

The 6920w is designed for power users who demand not only a modern design but also a phone that is flexible and delivers a high-quality communications experience. The 6920w provides flexible network connectivity options including wired Ethernet and built-in Wi-Fi to facilitate installation in work-at-home and corporate environments. The 6920w's first-of-its-kind PCLink feature turns your phone into a high quality audio device for PC based video collaboration. PCLink enables seamless handling of both phone calls and PC audio through a single easy-to-use device. By connecting the phone to your favorite video collaboration solution you now have one centralized, high quality audio device for all communications. The 6920 is designed from the ground up to provide an exceptional HD audio experience with high quality fullduplex speakerphone and support for Mitel's H-Series USB and EHS/DHSG headsets.
Key Features:
3.5" QVGA (320x240 pixel) color display, 6 programmable keys with paging that enables up to 18 Lines, Speed Dials and Telephony functionsWi-Fi dual band 802.11 a/b/g/n, Bluetooth 5.2, Mitel PCLink, MobileLink mobile device integration, Mobile phone charging point, High quality full-duplex speakerphone, Native EHS/DHSG analog headset support, USB port for headsets and accessories

6930w IP Phone (without ethernet cable)	2.00	$338.00	$676.00

The Mitel 6930w is designed for power users who need a phone that can be tailored to their specific communication needs. The 6930w provides flexible network connectivity options including wired Ethernet and built-in Wi-Fi to facilitate installation in work-at-home and corporate environments. The 6930w's first-of-its-kind PCLink feature turns your phone into a high quality audio device for PC based video collaboration. PCLink enables seamless handling of both phone calls and PC audio through a single easy-to-use device. By connecting the phone to your favorite video collaboration solution you now have one centralized, high quality audio device for all communication. The enhanced full-duplex speakerphone and optional accessories like the Mitel integrated DECT cordless or H-Series headset and Bluetooth cordless handset give you the flexibility you need fit with the way you work.
Key Features: 4.3" (480x272 pixel) color display, 12 programmable keys with paging that enables up to 72 Lines, Speed Dials and Telephony functions, Wi-Fi dual band 802.11 a/b/g/n, Bluetooth 5.2, Mitel PCLink, MobileLink mobile device integration, Mobile phone charging point, Support for optional Cordless handset, Enhanced full-duplex speakerphone, Highly customizable via broad array of optional add-on accessories

S720 BT Speakerphone	2.00	$333.00	$666.00

VOIP NETWORKS
1951 Old Cuthbert Road
Suite 206
Cherry Hill, NJ 08034
Phone: (856)795-4500
Fax: (856)795-9133

PART DESCRIPTION	QTY	PRICE	EXT. PRICE

NRC - Sourcewell Rate

For use with 6930 and 6940 IP Phone
Enjoy crystal clear HD audio, while maximizing productivity during conference calls through this premium portable and easy-to-use Bluetooth speakerphone.

Plug-and-Play Connectivity - Bluetooth connectivity enables you to connect in seconds to your MiVoice 6900 IP series phones.
Talk all day - Never run out of battery and talk all day with up to 15 hours of talk time.

Features:
HD Voice wideband audio
Omni directional microphone
Portable design
Battery powered with USB charging
Functionally integrated with desk phone - volume / mute sync, pulling call to / from conference phone
Connect two S720 speakerphones together wirelessly to extend speakerphone range
Play music from mobile with auto stop when incoming call to desk phone

NRC - Sourcewell Rate Subtotal: $5,514.66

NRC

PART DESCRIPTION	QTY	PRICE	EXT. PRICE
CAT5 7FT Ethernet Cable	0.00	$1.95	$0.00
Estimated Regular Time Labor Hours	1.00	$185.00	$185.00

Work Performed M-F 8:30am-5:00PM

Please Note: Estimated hours only; actual hours incurred on the project will be billed.

PART DESCRIPTION	QTY	PRICE	EXT. PRICE
Shipping & Handling Charge	1.00	$60.00	$60.00

Estimated Shipping & Handling Charge

NRC Subtotal: $245.00

1951 Old Cuthbert Road
Suite 206
Cherry Hill, NJ 08034
Phone: (856)795-4500
Fax: (856)795-9133

QUOTE
101801

CLOUD9 BY VOIP NETWORKS

Summary

NRC - Sourcewell Rate	**Sub-Total:**	**$5,514.66**
NRC	**Sub-Total:**	**$245.00**

NRC Sub-Total:	**$5,759.66**
NRC Total:	**$5,759.66**

PURCHASE TERMS

**Monthly Recurring Charge (MRC) does not include standard regulatory fees and/or taxes*

Note: MRC will be added to next billing cycle and prorated accordingly. (If applicable)

50% Non Recurring Charge (NRC) deposit due upon receipt of invoice (Execution of order will not commence until deposit is received).

50% remainder of NRC due upon completion.

We Appreciate your Business!

IF YOU WISH TO ACCEPT THIS PROPOSAL AND RELATED STATEMENT OF WORK, PLEASE SIGN AND RETURN

BUYER: Greg Schwarze
(Print Name)

SIGNATURE:______________________________

TITLE: DuPage ETSB Chair

DATE:____________________ PO No.:____________________

Save paper and cost. Think before you print.

ETSB Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0064-26 **Agenda Date:** 8/12/2026 **Agenda #:** 10.D.1.

BUDGET TRANSFER FOR THE EMERGENCY TELEPHONE
SYSTEM BOARD OF DU PAGE COUNTY
FOR FISCAL YEAR 2026

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval for the following Fiscal Year 2026 budget transfers:

Amount : $1,563,881.00

From Fund/Object Code: 4000-5820-54199: Capital Contingencies

To Fund/Object Code: 4000-5820-54100: Capital IT Equipment

Purpose: Budget transfer for FY26 to move funds from 4000-5820-54199: Capital Contingencies to 4000-5820-54100: Capital IT Equipment for 40% due upon receipt of unprogrammed radios, for the ABeep Tait mobile radio replacement project.

NOW, THEREFORE BE IT RESOLVED, by the DU PAGE ETS Board that the transfer amount of $1,563,881.00 from 4000-5820-54199: Capital Contingencies to 4000-5820-54100: Capital IT Equipment, be, and is hereby approved to be made within the indicated object codes.

Enacted and approved this 12th day of August, 2026 at Wheaton, Illinois.

____

GREG SCHWARZE, CHAIR

Attest: ______________________________

JEAN KACZMAREK, COUNTY CLERK

DuPage County, Illinois
BUDGET ADJUSTMENT
Effective April 1, 2026

From: 4000
Company #

ETSB-EQUALIZATION
From: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance Prior to Transfer	After Transfer	Date of Balance
5820	54199		**CAPITAL CONTINGENCY**	$ 1,563,881.00			
			Total	$ 1,563,881.00			

To: 4000
Company #

ETSB-EQUALIZATION
To: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance Prior to Transfer	After Transfer	Date of Balance
5820	54110		**EQUIPMENT AND MACHINERY**	$ 1,563,881.00			
			Total	$ 1,563,881.00			

Reason for Request:

Budget transfer for FY26 to move funds from 4000-5820-54199 (Capital Contingency) to 4000-5820-54110 (Capital Equipment and Machinery) for 40% due upon receipt of unprogrammed radios for the ABeep Tait mobile radio replacement project. [Total Transfer Amount: $1,563,881.00]

Department Head ____________ Date ________

Activity ____________ (optional)

Chief Financial Officer ____________ Date ________

****Please sign in blue ink on the original form****

Finance Department Use Only

Fiscal Year ________ **Budget Journal #** ________ **Acctg Period** ________

Entered By/Date________________ **Released & Posted By/Date**________________

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB Resolution

File #: ETS-R-0065-26 **Agenda Date:** 8/12/2026 **Agenda #:** 10.D.2.

BUDGET TRANSFER FOR THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY FOR FISCAL YEAR 2026

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval for the following Fiscal Year 2026 budget transfers:

Amount : $1,167,645.00

From Fund/Object Code: 4000-5820-54199: Capital Contingencies

To Fund/Object Code: 4000-5820-54110: Capital Equipment & Machinery ($1,114,666.00) and 4000-5820-54107: Capital Software ($52,979.00)

Purpose: Budget transfer for FY26 to move funds from 4000-5820-54199: Capital Contingencies to 4000-5820-54110 (Equipment & Machinery) and 4000-5820-54107 (Capital Software) for the fourth of six annual financing payments on the Motorola PO 6149-1 for the console upgrade, new logger, and microwave equipment replacement projects.

NOW, THEREFORE BE IT RESOLVED, by the DU PAGE ETS Board that the transfer amount of $1,167,645.00 from 4000-5820-54199: Capital Contingencies to 4000-5820-54110 (Equipment & Machinery) and 4000-5820-54107 (Capital Software), be, and is hereby approved to be made within the indicated object codes.

Enacted and approved this 12th day of August, 2026 at Wheaton, Illinois.

____
GREG SCHWARZE, CHAIR

Attest: ______________________________
JEAN KACZMAREK, COUNTY CLERK

DuPage County, Illinois
BUDGET ADJUSTMENT
Effective April 1, 2026

From: 4000
Company #

ETSB-EQUALIZATION
From: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance Prior to Transfer	After Transfer	Date of Balance
5820	54199		**CAPITAL CONTINGENCY**	$ 1,167,645.00			
			Total	$ 1,167,645.00			

To: 4000
Company #

ETSB-EQUALIZATION
To: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance Prior to Transfer	After Transfer	Date of Balance
5820	54110		**EQUIPMENT AND MACHINERY**	$ 1,114,666.00			
5820	54107		**SOFTWARE**	$ 52,979.00			
			Total	$ 1,167,645.00			

Reason for Request:

Budget transfer for FY26 to move funds from 4000-5820-54199 (Capital Contingency) to 4000-5820-54110 (Equipment & Machinery) and 4000-5820-54107 (Capital Software) for the fourth of six (4/6) annual financing payments on the Motorola PO 6149-1 for the console upgrade, new logger, and microwave equipment replacement projects. [Total Transfer Amount: $1,167,645.00]

Department Head ____________________ Date ________

Activity ____________________ (optional)

Chief Financial Officer ____________________ Date ________

******Please sign in blue ink on the original form******

Finance Department Use Only

Fiscal Year ________ **Budget Journal #** ________ **Acctg Period** ________

Entered By/Date____________________ **Released & Posted By/Date**____________________

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB Resolution

File #: ETS-R-0066-26 **Agenda Date:** 8/12/2026 **Agenda #:** 10.E.1.

RESOLUTION APPROVING THE EXECUTION OF A MEMORANDUM OF UNDERSTANDING BETWEEN THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY AND THE VILLAGE OF ADDISON ON BEHALF OF THE ADDISON CONSOLIDATED DISPATCH CENTER (ACDC) FOR AN INTERFACE AND CONNECTION TO THE 9-1-1 SYSTEM FOR AN AI AUTOMATED QUALITY ASSURANCE SOFTWARE PER DU PAGE ETSB POLICY 911-013.1: COMPUTER AIDED DISPATCH INTERFACE ACCESS AND FEES

WHEREAS, the DuPage County Emergency Telephone System Board ("DuPage ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage ETSB Policy 911-013.1: Computer Aided Dispatch Interface Access and Fees was developed to provide a secure network that protects the integrity and confidentiality of information of the 9-1-1 System while providing accessibility for its users for non-911 interfaces along with a fee structure for reimbursement to DuPage ETSB for work to accomplish such purposes; and

WHEREAS, this Memorandum of Understanding is to formalize a usage agreement for an AI Automated Quality Assurance software interface connection to the ETSB 9-1-1 System and used by the ACDC PSAP; and

WHEREAS, the Memorandum of Understanding will also ensure that all parties understand their duties and responsibilities including deployment, maintenance, and payment for an interface that is not suitable for support with 9-1-1 surcharge funds.

NOW THEREFORE, BE IT RESOLVED, that the ETS Board hereby approves of the Memorandum of Understanding attached as Exhibit 1 to this Resolution; and

BE IT FURTHER RESOLVED, that the ETS Board requests that the DuPage ETSB Chair execute and enter into said Memorandum of Understanding with the Village of Addison on behalf of the Addison Consolidated Dispatch Center (ACDC) PSAP.

Enacted and approved this 12th day of August, 2026 at Wheaton, Illinois.

____
GREG SCHWARZE, CHAIR

Attest: ______________________________
JEAN KACZMAREK, COUNTY CLERK

Appendix G: Network Systems Access Request Form

TO: Emergency Telephone System Board 9-1-1 System Manager
FROM: Marilu Hernandez
SUBJECT: Interface Request Form

Type of Interface (select one)

☐	**Real Time Interface**
The current CAD system utilizes *Edge Frontier (Xalt Interface),* which is designed to handle these types of interfaces. *Edge Frontier (Xalt Interface)* allows the applications to receive information without impacting the security and performance of the 9-1-1 System. An *Edge Frontier (Xalt Interface)* interface would be developed and maintained by Hexagon for all non-9-1-1 interfaces at the cost of the requesting agency.	
☐	**Other 9-1-1 System Component**
This will require development and maintenance by a vendor for all non-ETSB 9-1-1 interfaces at the cost of the requesting agency. Requestor should list the type of interface needed (real time, API etc).	
☑	**Asynchronous Interface**
For this type of interface, a secondary archive server will be utilized to provide the data requested. This data provided is not real time.	

With the submission of this form, I confirm that I reviewed and understand the DuPage ETSB Information Technology and Network Security Policy, Policy No: 911-013, [the "Policy"]. I understand that an MOU will be required and there may be fees and costs involved for any interface that is not 9-1-1 related.

Signature   Date: 6/4/26

Chief Roy Selvik

Print Name of Agency Head

Please include a short description or attach a copy to this request for the following:

- **Technical Requirements:** (will also be reviewed by Tech Focus Group)

Chief Roy Selvik

- **Desired Project Implementation Schedule:** (include/attach a go-live goal or schedule)

- **Vendor Service Level Agreement (SLA)** (It is important that ETSB know the hours of work)

Agency:	Addison Consolidated Dispatch Center
Agency Contact:	Marilu Hernandez
Email:	
Cellphone:	
IT Administrator:	Keith Marc
Cellphone:	
Email:	
Vendor Name:	GovWorx
Contact:	Kelly Kyle
Cellphone:	
Email:	
Interface:	COMMSCOACH - MediaWorks (Eventide)

Internal Review

Recommendation:
Yes = Support of Request
No = Oppose Supporting the Request. (a No Recommendation will provide a brief summary of the opposition to the ETS Board submitted via the 9-1-1 System Coordinator)

Yes No
[✔] [ ] **Tech Focus Group Recommendation**
[ ] Technical Requirements received
[ ] Project Improject Implementation Schedule received
[ ] Vendor SLA received
[✔] [ ] **9-1-1 System Manager**
[ ] MOU executed

[✔] [ ] **ETS Board Approved:** ____________ Chair's Initials:______
Date

Memorandum of Understanding
9-1-1 System Interface Request
Between the Emergency Telephone System Board of DuPage County (ETSB)
and
the Village of Addison on behalf of the Addison Consolidated Dispatch Center

This is a Memorandum of Understanding (MOU) between the Emergency Telephone System Board of DuPage County (ETSB) and Village of Addison on behalf of Addison Consolidated Dispatch Center (Agency) the participating Agency governing the development of an interface and connection to the logger system and an application the agency(s) seeks to have the ability to retrieve data. It shall cover the specific interface as defined in the Interface request form, completed by the agency and recommended by the Tech Focus Group attached to this MOU:

Interface: ETSB Logger

Vendor name: GovWorx

Type of Interface: AI Automated Quality Assurance software

[ ] Real Time Interfaces
The current CAD system utilizes *Edge Frontier (Xalt Interface),* which is designed to handle these types of interfaces. *Edge Frontier (Xalt Interface)* allows the applications to receive information without impacting the security and performance of the 9-1-1 System. An *Edge Frontier (Xalt Interface)* interface would be developed and maintained by Hexagon for all non-ETSB 9-1-1 interfaces at the cost of the requesting agency.

[ ] Other 9-1-1 System Component
This will require development and maintenance by a vendor for all non-ETSB 9-1-1 interfaces (e.g. 9-1-1 interfaces not procured by ETSB for which the ETS Board has not previously authorized the expenditure of 9-1-1 surcharge funds) at the cost of the requesting agency.

[X] Asynchronous Interfaces
For this type of interface, a secondary archive server will be utilized to provide the data requested. This data provided is not real time.

Purpose and Scope
The purpose of this Memorandum of Understanding (Agreement) between the parties is to formalize a usage agreement for the above listed interface connection to the ETSB 9-1-1 system and used by public safety service members within the ETSB 9-1-1 System service area.

Further, this Agreement between the parties is to formalize payment for an interface whose cost is the responsibility of the requesting agency(s) and either not suitable for support with 9-1-1 surcharge funds or not procured by the ETSB and the ETS Board has not previously authorized the expenditure of 9-1-1 surcharge funds for the interface or the application that is the subject of this MOU.

II. Background
Phase 2 of the DuPage Justice Information System (DuJIS), additional applications and interfaces, has been evolving since "go live" in 2019. This MOU will be for Agencies that have requested interface connections to the 9-1-1 System for applications that cannot be supported with 9-1-1

surcharge funds or where the ETSB has not procured the application and the requesting agency has not requested ETSB to purchase the software, does not want ETSB to purchase the software, or the ETS Board has not previously authorized the use of 9-1-1 surcharge funds for the interface or software.

Access for GovWorx AI Automated Quality Assurance software.

The ETSB has had a policy in place since 2012 to address connections to the 9-1-1 system. This policy outlines the system requirements for connections and that each interface request will be reviewed by the Tech Focus Group to make a recommendation on the security and reliability of the submission. The Tech Focus Group has recommended that there should not be any direct connections to the production 9-1-1 system.

III. Responsibilities of the ETSB

The ETSB agrees to make available the CAD system or any other component of the 9-1-1 System where an Asynchronous Interface is possible (9-1-1 system) via an Asynchronous Interfaces or *Edge Frontier* (Xalt Interface) or interface for its users, including the Agency, until or unless by mutual agreement of the users and ETSB, all parties opt to discontinue the interface.

Interfaces to other 9-1-1 System Components: The ETSB will provide the option of a time and material contract (Contract) for users for the development of the requested interface including annual maintenance from the appropriate vendor.

ETSB agrees to inform the Agency of any changes or modifications made to software that will affect the functionality of the interface prior to said change being implemented. The Agency is responsible for any costs associated with any upgrades, configuration changes or modifications to the interface performed by the CAD Administrator or CAD vendor or other ETSB technician. This type of work is not considered normal maintenance. ETSB staff time will be billed at an hourly rate under a project plan to be developed or a scope of work depending upon the complexity of the project.

The ETSB will provide the Agency with an annual invoice for the cost of the Agency's portion of maintenance for the Interface. The annual invoice will be based on the Agency's portion of the total amount of maintenance as determined by the vendor.

The ETSB will provide the Agency with an annual invoice for the cost of the Agency's portion of maintenance for the Interface by ETSB staff. The annual invoice will be based on the Agency's portion of the total amount of maintenance as determined by Attachment B of 911-013.1: 9-1-1 System Interface Funds.

The ETSB will provide the Agency with cost projections for time for ETSB staff as noted on the Interface Cost Estimate.

IV. Responsibilities of the Agency

The Agency agrees to reimburse the cost of the interface as detailed in the Contract's scope of work for the interface detailed above through the execution of this MOU.

The Agency agrees to continue maintenance and reimburse ETSB annually for the cost of maintenance for the interface. Maintenance of the interface entitles the Agency initial service request review and support from ETSB and vendor support if ETSB staff cannot resolve a service issue at the first-tier level.

The Agency agrees to inform the ETSB of any changes or modifications made to software that will affect the functionality of the interface prior to said change being implemented. The Agency is responsible for any costs associated with any upgrades, configuration changes or modifications to the interface performed by the CAD Administrator or vendor or other ETSB staff member. This type of work is not considered normal maintenance. ETSB staff time will be billed at an hourly rate under a project plan to be developed or a scope of work depending upon the complexity of the project.

The Agency agrees to indemnify and hold harmless the County of DuPage and the DuPage County ETSB, and all of its present, former and future officers, including board members, commissioners, employees, attorneys, agents and assigns from and against any and all losses, liabilities, damages, claims, demands, fines, penalties, causes of action, costs and expenses whatsoever, including, but not limited to, attorneys' fees and court costs, present or future, known or unknown, sounding in law or equity that arise out of or from or otherwise relate, directly or indirectly, to this Memorandum or its use of Asynchronous Interfaces to the extent authorized by law. Nothing in this MOU shall affect the DuPage County State's Attorney's status as the exclusive legal representative of DuPage County, including the ETSB. ETSB and the County of DuPage also do not waive any defenses, privileges, or immunities, including, but not limited to, the Illinois Local Governmental and Governmental Employees Tort Immunity Act 745 ILCS 10/2-101 *et seq.* due to indemnification.

The Agency agrees that it shall not sue, institute, cause to be instituted or permit to be instituted on its behalf, or by or on behalf of its past, present or future officials, officers, employees, attorneys, agents or assigns, any proceeding or other action with or before any local, state and/or federal agency, court or other tribunal, against the County of DuPage or the DuPage County ETSB, their board members, officers, commissioners, employees, attorneys, agents or assigns, arising out of, or from, or otherwise relating, directly or indirectly, to this Memorandum or its use of the Asynchronous Interfaces System to the extent authorized by law.

V. Interface Time and Material Funding – Choose one

[ ] (Authorized Agency Initials) The Agency wishes to take advantage of a three-year, equal annual payment plan the first invoice to occur one year from the implementation and payment of the time and material cost to development as defined in the Scope of Work attached to this MOU.

Or

[ ] (Authorized Agency Initials) The Agency wishes to make one payment, invoiced no later than one year from the implementation and payment of the time and material cost to development as defined in the Scope of Work attached to this MOU.

Or

[ ] (Authorized Agency Initials) The Agency wishes to make one payment, invoiced no later than one year from the implementation and payment of the time expended by ETSB staff to develop, implement and deploy this interface in the amount of $ as defined attached to this MOU.

VI. **Fees**

ETSB employees are wholly funded by surcharge. Therefore, all staff time must be related to the 9-1-1 System. Ancillary interfaces covered this policy will require ETSB staff to complete a calculation of their estimated time for the initial project for reimbursement of surcharge funds.

The hourly rate used will be Fiscal Year in which the project was initiated. However, the Parties understand and agree that for maintenance unrelated to the initial implementation or upgrade of this system in the future, the hourly rate of the Fiscal Year of the maintenance event shall be used. Each staff member's task and time per task will be calculated with their hourly rate. ETSB employees do not receive overtime.

Additional costs are shown in the attachment: Interface Cost Estimate 1. If the scope of work changes after it has been agreed upon, a reassessment of the hours' work will be completed and will go back to the agency for sign off prior to submission of any changes to the scope of work to the vendor.

Annual System Maintenance: ETSB will ask for a minimal fee to reboot/restart the agencies application during normal patching and system maintenance of the 9-1-1 system. Any other task beyond this type of work will be preapproved and charged against the retainer.

Retainer: The ETSB will require a minimum retainer of $2,500. This retainer will be used and billed against for any interface cost associated with a ticket that is not based on a CAD or ETSB network issue. If the agency submits a Zendesk ticket and ETSB staff determines that the agency's network is down or the vendor's system is down, the agency will be notified. A quarter hour (.25) will be billed against the retainer for each such ticket. It the ticket requires action by the ETSB tech the time spent will be documented and billed against the retainer. If it is a systemic issue, all parties on the interface will be charged against the total time spent by the tech(s) divided by the number of users per event to their retainer. (ie: 1 hour at $41.05 (hourly rate)/5 users = $8.21). All users will be notified that the event occurred. If multiple tickets are submitted, they will not be considered multiple events.

Each agency will be required to provide authorized agents who can grant permission for additional hours of work against the retainer, if needed. This person should be available to grant permission in off hours as needed. Only persons of record will be recognized by the ETSB tech. Note: If the agency has a business hours only contract with the vendor, ETSB staff cannot assist with any after hours issues that occur with their system. Agencies will be billed one (1) of the on-call tech's hourly rate for after hours calls for systems that have business hours only contracts.

If the agency retainer is eroded to $500, they may add additional funds. ETSB cannot perform additional work without available funding. If there is a zero balance in an agency's retainer, the ETSB staff will not be able to perform any work.

An agency may have one retainer for multiple interfaces. However, when an additional interface is added, the retainer must be rounded to $2,500 with each new interface.

Further Agreements of the Parties
The parties agree that ETSB shall be the contracting party and authorized agent for maintenance and services on behalf of the users. As discussed above, all maintenance unrelated to the initial implementation or upgrade of this system in the future will be billed at the hourly rate of the Fiscal Year of the maintenance event.

The parties agree that ETSB shall have the right to disconnect the interface, with notification, if the interface is determined to adversely impact the 9-1-1 system's ability to function for its primary mission. Such notification shall be via email for documentation and made within a reasonable timeframe prior to disconnection. If exigent circumstances exist, notification shall be made as soon as practicable after disconnection.

VII. 911-013.1: 9-1-1 System Interface Access and Fee Policy
The Agency, specifically the Authorized Agent, has reviewed Policy 911-013.1: 9-1-1 System Interface Access and Fees and understands the process and fees associated with an interface to the 9-1-1 system of DuPage ETSB and agree to follow the policy as part of this MOU.

VIII. Term, Termination, Modification of Agreement, Venue, and Controlling Law
This MOU shall become effective upon its execution by both parties and shall remain in effect until terminated, as provided herein.

The Agency may terminate its participation in this Memorandum of Understanding upon sixty (60) days written notice to the ETSB upon payment of any outstanding costs and fees. All property of the core system shall remain the property of ETSB and DuPage County upon termination. Termination of this MOU constitutes disconnection of the interface unless mutually agreed upon in writing by both parties.

Any remaining funds in the retainer will be refunded when all outstanding fees and costs are satisfied, and the Agency has requested so in writing with their written notice.

The venue for all disputes arising out of this MOU shall be the Circuit Court for the Eighteenth Judicial Circuit Court, Wheaton, DuPage County, Illinois. This MOU shall be governed by the laws of the State of Illinois, including all matters of construction, validity, performance, and enforcement.

Emergency Telephone System Board of DuPage County	Village of Addison on behalf Addison Consolidated Dispatch Center (ACDC)
By______________________________ Greg Schwarze, Chair	By______________________________ Authorized Agent
Date:____________________________	Date:____________________________

911-013.1 Computer Aided Dispatch Interface Funds Policy Attachment B
The following is the fee summary for CAD Interfaces for non-surcharge related expenses:

1. **The hourly rate for employees of the ETSB as of FY26**:

Employee	Rate	½ Rate
Executive Director	$107.32	$53.66
Deputy Director Ops	$81.04	$40.52
Deputy Director IT	$62.83	$31.42
Operations Administrator	$80.89	$40.44
CAD Administrator	$52.40	$26.20
Senior Network Analyst	$71.31	$35.65
System Administrator (Vacant)	$0.00	$0.00
System Administrator	$49.54	$24.77
Administrative Assistant	$37.69	$18.85

2. **ETSB Implementation Costs for Non-Surcharge Interface**

Task	Employee	Time	Rate	Cost
Scope of Work Development	CAD Administrator	1	$71.31	$71.31
	Deputy Director Ops	1	$81.04	$81.04
	Deputy Director IT	1	$80.89	$80.89
Tech Focus Review (1 meeting)	CAD Administrator	0.5	$71.31	$35.65
	Senior Network Analyst	0.5	$52.40	$26.20
Vacant	System Administrator	0.5	$0.00	$0.00
	System Administrator	0.5	$49.54	$24.77
	Deputy Director IT	0.5	$80.89	$40.44
Prepare paperwork for Board	Administrative Assistant	1	$37.69	$37.69
Procurement Paperwork	Operations Administrator	1	$62.83	$62.83
Review, Approval, ASA Review, Bd Prep	Executive Director	1.5	$107.32	$160.97
Installation and Testing and Acceptance	CAD Administrator	3	$71.31	$213.92
	Deputy Director IT	2	$80.89	$161.77
Acceptance, Reporting and Invoicing	Administrative Assistant	1	$37.69	$37.69
	Subtotal	**14**		**$1,035.17**
Annual Maintenance			Flat Fee	**$250**
Customer Assistance Retainer	Tickets after install			**$2,500.00**
	Total			**$3,785.17**

The above are the minimum hours for a project. Some interface projects are seamless and require a minimum amount of effort for staff because the CAD vendor already has an interface developed and available and the requesting agency is ready to move forward. Other projects can lag and require more hands on work including work on the agreement. These are reported in the monthly report for the ETS Board which is also administrative work for the Administrative Assistant, Operations Administrator, CAD Administrator, Deputy Director and Executive Director. The retainer will begin with tickets submitted and drill down.

3. **Additional Costs:**

Employee	Task	Time	Cost
If performed by Admin Assistant	Rebill of past due invoices / each occurrence	.25 hr	$9.43
If performed by Ops Admin	Rebill of past due invoices / each occurrence	.25 hr	$20.22
Operations Administrator	Monthly report accounts receivable	.25 hr	$20.22
None	Postage on rebill, email + 2nd time		Current rate
None	Postage on rebill, email + 3rd time certified		Current rate
CAD Administrator	Annual maintenance	Flat fee	$175.00
CAD Administrator	Interface modification assistance	TBD	By Plan

Interface Cost Estimate: **ACDC CommsCoach**

Scope of Work Development	CAD Administrator	1	$71.31	$71.31
	Deputy Director Ops	0	$76.92	$0.00
	Deputy Director IT	1	$80.89	$80.89
Tech Focus Review (1 meeting)	CAD Administrator	0.5	$71.31	$35.66
	Network Architect	0.5	$62.88	$31.44
Vacant	System Administrator	0	$0.00	$0.00
	System Administrator	0.5	$49.54	$24.77
	Deputy Director IT	0.5	$80.89	$40.45
Prepare paperwork for Board	Administrative Assistant	0.5	$37.69	$18.85
Procurement Paperwork	Operations Administrator	0	$62.83	$0.00
Review, Approval, ASA Review, Bd Prep	Executive Director	0.5	$107.32	$53.66
Installation and Testing and Acceptance	CAD Administrator	1	$71.31	$71.31
	Deputy Director IT	0	$80.89	$0.00
Acceptance, Reporting and Invoicing	Operations Administrator	0.05	$62.83	$3.14
	Subtotal	**6.05**		**$431.48**
Annual Maintenance/ETSB			Flat Fee	**$250**
Retainer on File	Tickets after install			**$0.00**
Annual Maintenance/Vendor	Split by users		TDB	
	Estimated Total			**$681.48**

The above information is representative of estimates for costs to the best of the ability of the ETSB staff. If additional Tech Focus meetings or meetings with your agency and/or the vendor are required, they will be documented and added to this cost estimate along with any other ancillary costs listed in Attachment B of 911-013.1: 9-1-1 System Interface Access and Fees Policy incorporated as part of this MOU.

Hours will be tracked on a Monday.com dashboard that, upon execution of the MOU, your agency staff can view.

A final invoice for implementation will be provided.

Any costs against the retainer will be billed monthly.

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB Resolution

File #: ETS-R-0069-26 **Agenda Date:** 8/12/2026 **Agenda #:** 10.E.2.

RESOLUTION DECLARING EQUIPMENT, INVENTORY, AND/OR PROPERTY ON EXHIBIT A, PURCHASED BY THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY AS SURPLUS EQUIPMENT

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage County is the ultimate owner of property purchased with 9-1-1 surcharge funds; and

WHEREAS, the forty-six (46) items on Attachment A were purchased in 2011 for a combined cost of $270,158.00, using 9-1-1 surcharge funds, for use by the ETSB in the 9-1-1 DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) are fully depreciated as of November 30, 2021; and

WHEREAS, the individual items on Attachment A are still serviceable but have been replaced as part of the end of life/end of support equipment replacement schedule; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board declare the items on Attachment A as Surplus Items to allow for disposal, reassignment, or sale of such personal property by the County of DuPage. Said transfer to be accomplished by separate resolution.

NOW, THEREFORE BE IT RESOLVED, that the ETS Board hereby declares the items on Attachment A as Surplus Items.

Enacted and approved this 12th day of August, 2026 at Wheaton, Illinois.

____

GREG SCHWARZE, CHAIR

Attest: ________________________________

JEAN KACZMAREK, COUNTY CLERK

Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale
12-Aug-26

Item	Type	Serial Number	Asset Tag #
1	APX7000 UHF	655CMX3268	002840
2	APX7000 VHF	655CLZ7916	000429
3	APX7000 VHF	655CLZ8110	001279
4	APX7000 UHF	655CMB0193	000970
5	APX7000 VHF	655CMB0685	000023
6	APX7000 VHF	655CMB0769	000039
7	APX7000 VHF	655CMB0779	000046
8	APX7000 VHF	655CMB0813	001185
9	APX7000 VHF	655CMB0829	001044
10	APX7000 VHF	655CMB0897	000055
11	APX7000 VHF	655CMB0898	000054
12	APX7000 VHF	655CMB0900	000051
13	APX7000 VHF	655CMB0985	000014
14	APX7000 VHF	655CMB1043	001066
15	APX7000 VHF	655CMB1044	001059
16	APX7000 VHF	655CMB1045	001064
17	APX7000 VHF	655CMB1046	001060
18	APX7000 VHF	655CMB1047	001063
19	APX7000 VHF	655CMB1048	001065
20	APX7000 VHF	655CMB1049	001061
21	APX7000 VHF	655CMB1050	001062
22	APX7000 VHF	655CMB1093	002117
23	APX7000 VHF	655CNM1087	002113
24	APX7000 VHF	655CLZ8233	001654
25	APX7000 UHF	655CNM2869	004102
26	APX7000 UHF	655CNM2870	004105
27	APX7000 UHF	655CNM2888	004111
28	APX7000 UHF	655CNM2889	004256
29	APX7000 UHF	655CNM2891	004253
30	APX7000 UHF	655CNM2925	004227
31	APX7000 VHF	655CNM2966	004136
32	APX7000 UHF	655CNM2969	004149
33	APX7000 VHF	655CNM2977	004155
34	APX7000 UHF	655CNM2988	004130
35	APX7000 UHF	655CNM2991	004132
36	APX7000 UHF	655CNM2975	004137
37	APX7500 Mobile	656CLZ0785	001888
38	APX7500 Mobile	656CLZ0842	000081

Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale
12-Aug-26

Item	Type	Serial Number	Asset Tag #
39	APX7500 Mobile	656CMD0007	000073
40	APX7500 Mobile	656CMT2843	002826
41	APX7500 Mobile	656CNK1364	004009
42	APX7500 Mobile	656CLZ0771	001887
43	APX7500 Mobile	656CLZ0921	000082
44	APX7500 Mobile	656CMT2844	002831
45	APX7500 Mobile	656CMT2836	002833
46	APX7500 Mobile	656CMT2849	002825