



# DU PAGE COUNTY

## ETSB - Emergency Telephone System Board

### Final Summary

421 N. COUNTY FARM ROAD  
WHEATON, IL 60187  
www.dupagecounty.gov

Wednesday, November 12, 2025

9:00 AM

Room 3500B

#### Join Zoom Meeting

<https://us02web.zoom.us/j/84877062982?pwd=fScIUaV5q7fabK2t3F4IUjGCtLpCSy.1>

Meeting ID: 848 7706 2982

Passcode: 858115

#### 1. CALL TO ORDER

9:00 AM meeting was called to order by Chair Schwarze at 9:00 AM.

#### 2. ROLL CALL

##### ETSB STAFF:

Linda Zerwin

Gregg Taormina

Eve Kraus

Andres Gonzalez

##### COUNTY CLERK:

Chad Pierce, Deputy Clerk

##### STATE'S ATTORNEY:

Mark Winistorfer

##### ATTENDEES:

Gwen Henry, County Treasurer, Member Ex-Officio

Tyler Benjamin, DU-COMM

Eric Burmeister, ACDC

Chris Clark, Glen Ellyn Fire

Colin Fleury, West Chicago PD

Nick Kottmeyer, County Board Office

Mike Sampey, Village of Addison

Rachel Bata, Roselle PD (Remote)

Kimberly Blair, DMMC (Remote)

Joe Grage, Lombard PD (Remote)

Brad Malloy, Glendale Heights PD (Remote)

Jim McGreal, Downers Grove PD (Remote)

Anthony McPhearson, County CIO (Remote)

Bret Mowery, York Center Fire (Remote)

Wendy Teller, Alliant Insurance (Remote)

Matt Theusch, Citizen (Remote)

On roll call, Members Schwarze, Franz, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, Schar, and Wolber were present. Member Eckhoff (9:01am) was absent.

<b>PRESENT</b>	Schwarze, Franz, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, Schar, and Wolber
<b>LATE</b>	Eckhoff

### 3. PUBLIC COMMENT

There was no public comment.

### 4. CHAIR'S REMARKS - CHAIR SCHWARZE

Chair Schwarze said that because of the length of last month's meeting, he did not recognize the October monthly report accolades and said he would begin with October. He said he appreciated everyone listening because this is why we are really here.

Chair Schwarze began by recognizing ACDC Telecommunicator Erin Vallee, Telecommunicator Robert Nudd, Telecommunicators Joseph Okichich and Telecommunicator Tina Cavaligos who received a *Special Thanks* from Wood Dale Fire Protection District Fire Chief Johl for their assistance during the Dive Box Alarm response that proved to be an extended operation over difficult terrain, requiring coordination with multiple agencies. The prompt and professional response while maintaining focus during the evening was noted. Chief Johl recognized everyone's efforts during this incident, which ultimately resulted in the successful recovery of a victim.

Chair Schwarze congratulated ACDC Director Marilu Hernandez and Deputy Director Eric Burmeister for completing the 5-day NENA Center Management Certification (CMCP). The certification is designed to equip supervisors with tools needed to manage the agency effectively through a rigorous 40-hour course of lecture and lab-based education. CMCP also serves to fill in gaps and strengthen core competencies required in communications center management. Further, ACDC Deputy Director Eric Burmeister was appointed as a member of the APCO Cybersecurity Committee; there are only 35 members on the committee.

Chair Schwarze congratulated ACDC Telecommunicator Benjamin Koechling on becoming the ACDC Professional Standards Coordinator.

Chair Schwarze then welcomed Jennifer Jager, the new Motorola Radio System Manager who has been with Motorola for 6 years.

For the month of November, Chair Schwarze recognized DU-COMM Telecommunicator Samantha Doron who answered a 911 call from a male subject who reported finding an individual lying unconscious on a sidewalk and immediately recognized the situation as a life-threatening emergency. Within 39 seconds, she had the call fully initiated and began assessing the patient's breathing and determining the need for CPR. Guiding a caller through CPR is always challenging, and even more so when the patient and caller are complete strangers.

TC Doron's calm, confident instructions gave the caller the courage to act. She guided him step by step, ensuring continuous care until police arrived and assumed responsibility. Throughout the call, TC Doron remained calm and professional. She assured the caller that help was on the way and provided those reassurances multiple times when appropriate. That level of care, for both the patient and caller, demonstrates exemplary customer service and compassion. TC Doron was an essential link in the "Chain of Survival." She delivered life-saving instructions until emergency medical professionals could take over. This patient ultimately survived because of the continuous care provided by you, bystanders, emergency responders, and the hospital staff.

The family reached out to Villa Park PD and that email is included below:

Thank you so very much for your phone calls today and for ALL that you and your team did to save my dad's life. There is no way that we can put into words the gratitude that we have - it is only because of your heroic efforts that we have my dad still here today with us. Here is a picture of him last night at Marianjoy Rehabilitation Hospital, where he is ready to watch Da Bears. Please pass on with our permission to all that was involved in my dad's care on that day. With immense gratitude to infinity and beyond. (daughter)

Chair Schwarze congratulated Addison IT Manager Mike Sampey on completing his ENP certification.

Chair Schwarze then recognized DU-COMM Telecommunicator Cara Payne who took a call from an upset female reporting that a 4-year-old boy had been found in a pool. TC Payne quickly confirmed that the child had been removed from the water and the caller advised that CPR was in progress. She initiated the call within 45 seconds and promptly began verifying the effectiveness of the CPR being performed. Throughout the call, TC Payne remained calm and professional. She assured the caller that help was on the way and provided those reassurances multiple times when appropriate. She ensured that the father was still providing care until responders were right with the patient. TC Payne completed the call by letting the caller know that they had played an important role by calling and listening to instructions. That level of care, for both the patient and caller, demonstrates exemplary customer service and compassion. TC Payne was an essential link in the "Chain of Survival." She delivered life-saving instructions until emergency medical professionals could take over. This patient ultimately survived because of the continuous care provided by you, bystanders, emergency responders, and the hospital staff.

## 5. MEMBERS' REMARKS

Member Maranowicz extended a thank you to the ETS Board for the radios that enabled first responders and other resources to communicate efficiently and effectively during a horrific call in which an Addison officer was shot. He said there were well over 100 responders involved, and while there were a lot of headaches that came with the radio project, it was definitely worth it.

## 6. CONSENT AGENDA

Chair Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for November 12; B/Revenue Report for November 12; C/Minutes Approval Policy Advisory Committee for October 6; D/Minutes Approval ETSB Ad Hoc Finance Committee for October 8; E/Minutes Approval ETS Board for October 8; F.1./2026 Meeting Calendar for PAC;

F.2./2026 Meeting Calendar for ETSB. Member Johl motioned, seconded by Member Wolber. On voice vote, all Members voted "Aye", motion carried.

Chair Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for November 12; B/Revenue Report for November 12; C/Minutes Approval Policy Advisory Committee for October 6; D/Minutes Approval ETSB Ad Hoc Finance Committee for October 8; E/Minutes Approval ETS Board for October 8; F.1./2026 Meeting Calendar for PAC; F.2./2026 Meeting Calendar for ETSB. Member Johl motioned, seconded by Vice Chair Franz. On voice vote, all Members voted "Aye", motion carried.

**6.A. Monthly Staff Report**

6.A.1. [25-2645](#)

Monthly Report for November 12 Regular Meeting

**Attachments:** [November Meeting Monthly Report.pdf](#)

**6.B. Revenue Report 911 Surcharge Funds**

6.B.1. [25-2647](#)

ETSB Revenue Report for November 12 Regular Meeting for Fund 5820/Equalization

**Attachments:** [Revenue Report Regular Meeting 11.12.25 Fiscal Year](#)  
[Revenue Report Regular Meeting 11.12.25 History](#)

**6.C. Minutes Approval Policy Advisory Committee**

6.C.1. [25-2640](#)

ETSB PAC Minutes - Regular Meeting - Monday, October 6, 2025

**Attachments:** [10-6-2025 PAC Minutes Summary](#)

**6.D. Minutes Approval Ad Hoc Finance Committee**

6.D.1. [25-2656](#)

ETSB Ad Hoc Finance Minutes - Regular Meeting - Wednesday, October 8, 2025

**Attachments:** [2025-10-08 ETSB Ad Hoc Finance Minutes Summary.pdf](#)

**6.E. Minutes Approval ETS Board**

6.E.1. [25-2646](#)

ETSB Minutes - Regular Meeting - Monday, October 8, 2025

**Attachments:** [2025-10-08 ETSB Minutes Summary.pdf](#)

**6.F. 2026 Meeting Calendars**

6.F.1. [25-2642](#)

2026 Meeting Calendar - Policy Advisory Committee

Executive Director Zerwin noted that the Policy Advisory Committee meeting day would remain the same but that the time is changing to 2pm.

**Attachments:** [PAC Meeting Schedule 2026](#)

6.F.2. [25-2655](#)

2026 Meeting Calendar - Emergency Telephone System Board

**Attachments:** [ETSB Meeting Schedule 2026](#)

<b>RESULT:</b>	APPROVED THE CONSENT AGENDA
<b>MOVER:</b>	Pat Johl
<b>SECONDER:</b>	Mark Franz
<b>AYES:</b>	Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, Schar, and Wolber

## 7. VOTE REQUIRED BY ETS BOARD

### 7.A. Dissolution of the Ad Hoc Finance Committee

7.A.1. [25-2650](#)

Pursuant to Section 4(b)(1) of the ETSB Ordinance CB-O-0002-24, an Ad Hoc Finance Committee was created, and as of November 12, 2025, shall be released and discharged from all further authority, duties, responsibilities, and obligations related to and arising from and in connection with the ETSB FY2026 Budget.

Member Markay asked if the committee is being dissolved because it is not ongoing. Chair Schwarze confirmed and said also because the membership changes each year.

Vice Chair Franz motioned to table this item, he said he would like an opportunity to discuss with Chair Schwarze before this approval is considered. Member Robb seconded. Chair Schwarze said this has been an item of discussion with Vice Chair Franz for many years. He said he knows Vice Chair Franz would like to see this as a permanent committee, however, the Ad Hoc Finance Committee is reconstituted each year regardless. Chair Schwarze said there are new members who want to serve each year and he believed an ad hoc is the best way to form this committee.

On roll call, eleven Members voted, "Aye" to table this item, one Member voted, "Nay", motion to table until the December 10 meeting carried.

<b>RESULT:</b>	TABLED
<b>MOVER:</b>	Mark Franz
<b>SECONDER:</b>	Jessica Robb

## 7.B. Payment of Claims

### 7.B.1. 25-2648

Payment of Claims for November 12, 2025 for FY25 - Total for 4000-5820 (Equalization): \$5,800,102.94.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Payment of Claims 11.12.25 FY25.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Kyle Wolber
<b>SECONDER:</b>	Pat Johl

## 7.C. Change Orders

### 7.C.1. 25-2654

ETS-R-0046-22F - Amendment to Resolution ETS-R-0046-22 issued to AT&T Inc., PO 922020/5866-1, to extend the Customer Premise Equipment (CPE) Avaya maintenance for the ACDC and DU-COMM PSAPs for twelve (12) months, to increase the funding in the amount of \$16,131.24, resulting in an amended contract total of \$5,469,971.10, an increase of 0.30%.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [ATT 922020 Change Order 6.pdf](#)  
[ATT 922020 CO6 Requisition.pdf](#)  
[ATT 922020 CO6 Decision Memo.pdf](#)  
[DuPage Cty 2025 1103 Addison \(B\) Amendment 5.pdf](#)  
[DuPage Cty 2025 1103 DuComm \(A\) Amendment 5.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Pat Johl
<b>SECONDER:</b>	Joseph Maranowicz

## 7.D. Purchase Resolutions

### 7.D.1. ETS-R-0062-25

Recommendation for the approval of a contract purchase order to Environmental Systems Research Institute, Inc. (ESRI), PO 925039, for a one (1) year renewal of ArcGIS software, for the period of January 1, 2026 through December 31, 2026, for a total contract amount of \$17,155; Per 55 ILCS 5/5-1022(c) not suitable for competitive bids. (Sole Source - Proprietary Software).

Member Robb recused herself from this item.

On roll call, all Members voted "Aye", one Member abstained, motion carried.

**Attachments:** [ESRI 925039 PRCC.pdf](#)  
[Esri\\_Quotation\\_26310560.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVED:</b>	David Schar
<b>SECONDER:</b>	Pat Johl
<b>AYES:</b>	Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Schar, and Wolber
<b>ABSTAIN:</b>	Robb

#### 7.D.2. [ETS-R-0063-25](#)

Recommendation for the approval of a contract purchase order to Motorola Solutions, PO 925042, for an open purchase order for replacement parts, for the period of December 1, 2025 through December 31, 2026, for a contract total not to exceed \$75,000; contract pursuant to the Governmental Joint Purchasing Act, 30 ILCS 525/2 (IL STARCOM master contract CMT2028589).

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Motorola 925042 PRCC.pdf](#)  
[Motorola Dupage 2026 Parts\\_Redacted.pdf](#)  
[Motorola 921054 Vendor Ethics\\_Redacted.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVED:</b>	Pat Johl
<b>SECONDER:</b>	Joseph Maranowicz

#### 7.D.3. [ETS-R-0064-25](#)

Recommendation for the approval of a contract purchase order to RapidSOS, Inc., PO 925041, for the purchase of a Communicator module for the PSAPs, for the period of November 12, 2025 through November 11, 2030, for a contract total not to exceed \$664,876.60; Per 55 ILCS 5/5-1022(c) not suitable for competitive bids (Sole Source - Provider of a licensed or patented good or service).

Executive Director Zerwin said this is a five-year contract with options to renew in years three through five. She said that provides the PSAP Directors an opportunity to make any changes or adjustments they may want as new AI services are introduced. Executive Director Zerwin said as this contract is brought online, other components that were approved in the FY26 budget may be brought forward through the focus groups and to

the Board for consideration.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [RapidSOS 925000 PRCC.pdf](#)  
[RapidSOS UNITE PSG Direct Order Form with DuPage](#)  
[ETSB 11\\_06\\_2025.pdf](#)  
[RapidSOS Sole Source - DuPage County ETSB -](#)  
[10\\_31\\_2025.pdf](#)  
[RapidSOS 925041 Vendor Ethics Redacted.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	David Schar
<b>SECONDER:</b>	Jessica Robb

#### 7.D.4. [ETS-R-0065-25](#)

Recommendation for the approval of a contract purchase order to Alliant Insurance Services, Inc., PO 925026, for a one (1) year renewal of liability and cyber security insurance, for the period of December 19, 2025 to December 19, 2026, for a total contract amount of \$123,052. Other Professional Services not suitable to competitive bid per 55 ILCS 5/5-1022(c). Vendor selected pursuant to DuPage County Procurement Ordinance 2-353(1)(b).

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Alliant 925026 PRCC.pdf](#)  
[25-26 Dupage County ETSB Package Proposal.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Kyle Wolber
<b>SECONDER:</b>	Jessica Robb

### 7.E. Budget Transfers

#### 7.E.1. [ETS-R-0072-25](#)

Transfer of funds for FY25 from 4000-5820-54199 (Capital Contingencies) to 4000-5820-54110 (Capital Equipment and Machinery) in the amount of \$2,840,000, for Motorola PO 921054/5522-1 Change Order #7.

Vice Chair Franz asked for a summary of how much has been paid out and what is left on this contract and where we are with the project.

Executive Director Zerwin said change order #2 was approved in 2023 and payment is being made for that equipment. The second change order for equipment (CO#7) was approved in October and that equipment is being received. She said this allows us to

change out the APX4000s that has been discussed and that this is the budget transfer for that change order. Executive Director Zerwin recognized Ms. Kraus who added that the final payment on the capital costs from the original contract will be on the December agenda Payment of Claims in the amount of \$6.5M. She said change order #2 for additional equipment was on today's Payment of Claims, as previously noted by Executive Director Zerwin, and that the equipment being received now would also be on the December agenda for approval of payment of the capital costs. Vice Chair Franz asked to confirm that the final financing payment would be on next month's agenda. Ms. Kraus replied, yes.

Executive Director Zerwin said the original contract value is around \$40M and includes other services. She said there is another change order being finalized with Motorola that would hopefully come forward in December to return the mobiles and reconcile the contract accordingly. Vice Chair Franz asked if a summary could be included in the monthly report of the funds paid out in relation to this project. Executive Director Zerwin said we would have a better idea once the change order is finalized and the term length of the services could be reconciled. Vice Chair Franz said thank you for managing all that.

Chair Schwarze asked if there was any further discussion, to which there was none. On roll call, all Members voted "Aye", motion carried.

Chair Schwarze noted that Member Eckhoff entered the meeting at 9:01am.

**Attachments:** [BT 54199 to 54110 Moto CO7.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Joseph Maranowicz
<b>SECONDER:</b>	Marilu Hernandez
<b>AYES:</b>	Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, Schar, and Wolber

## 7.F. Resolutions

### 7.F.1. [ETS-R-0068-25](#)

Resolution declaring equipment, inventory, and/or property on Attachment A, purchased by the Emergency Telephone System Board of DuPage County, as surplus equipment.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Surplus Attachment A.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Pat Johl
<b>SECONDER:</b>	Marilu Hernandez

7.F.2. [ETS-R-0069-25](#)

Resolution approving the sale of inventory from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the Adams County for an amount of \$56,000.

Chair Schwarze said if this item is approved, it would follow on the Finance/County Board that evening.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [DEDIRS Sales Contract Adams County.pdf](#)  
[DEDIRS Sales Attachment A.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Pat Johl
<b>SECONDER:</b>	Joseph Maranowicz

7.F.3. [ETS-R-0061-25](#)

Resolution to approve access to the DuPage Emergency Dispatch Interoperable Radio System talk groups pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) and Policy 911-005.10: Metropolitan Emergency Response and Investigation Team Designated Talk Groups as requested by the Wayne Police Department. PAC Recommended for Approval: 4 Aye, 0 Nay, 2 Absent.

Executive Director Zerwin said this approval requires a sponsor and that Chief McLean, who is the current President of MERIT, signed off on the sponsorship and that the 14-day notice per the policy had ended with no objections.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Wayne PD DEDIR System Access New Application Redacted](#)  
[911-005.2 Attachment Outside Agency CKR MOU Wayne PD Redacted](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Pat Johl
<b>SECONDER:</b>	Kyle Wolber

7.F.4. [ETS-R-0070-25](#)

Modification of access to the DuPage ETSB CAD System network pursuant to Policy 911-013: Information Technology and Network Security as requested by the Bartlett Fire Protection District for use of Tablet Command Location Specific Information (LSI) Data.

On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [Network Access Request Form LSI Redacted.pdf](#)  
[Tablet Command Interface Enhancement Redacted.pdf](#)  
[\(2025-81287\) Tablet Command Interface Enhancement \(Add LSI Data\) SOW.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Jessica Robb
<b>SECONDER:</b>	Joseph Maranowicz

7.F.5. [ETS-R-0071-25](#)

Resolution to approve Policy 911-010: Expenditure Policy.

Vice Chair Franz asked if this was perfunctory, that we do this every year? Executive Director Zerwin said during the budget discussions at the Ad Hoc Finance Committee meeting, language changes were reviewed that went to the Board for discussion. Based on the consensus of the Board, the recommended changes to the policy were added to allow use of the one-time payment to be distributed according to the policy and to tune up a few other items of interest within the policy. Vice Chair Franz asked if the policy was in the packet somewhere. Executive Director Zerwin replied, it was posted under Agenda Item 7.F.5. along with the redline version, and was part of Ad Hoc discussions. Vice Chair Franz apologized.

Chair Schwarze asked for any further discussion, to which there was none. On voice vote, all Members voted "Aye", motion carried.

**Attachments:** [911-010 Expenditure Policy draft 11.12.25.pdf](#)  
[Policy 911-010 Expenditure Policy redline draft 11.12.25.pdf](#)

<b>RESULT:</b>	APPROVED
<b>MOVER:</b>	Joseph Maranowicz
<b>SECONDER:</b>	Pat Johl

## 8. DEDIR SYSTEM UPDATE

PAC Vice Chair Clark said that the Fire Focus Group did not meet last month. He said the PAC recommended the sharing of talk groups as approved earlier in the agenda. He said they are looking forward to the Police encryption project and the implementation of the mobile radios, which are expected in early 2026, and that there has been really good progress on these projects.

Executive Director Zerwin added that the monthly ETSB Podcast notes had already been sent to keep projects moving as the Podcast was going to be informational only this month because of the holiday and attendance may be tough. She said the Chiefs were notified that any alias or template changes should be submitted by next Monday, a calendar invite was also sent as a reminder, because a freeze would be placed on the system, other than emergency changes, in preparation of encryption. Executive Director Zerwin said that Motorola technician?? Mr. Otalvaro was still here assisting Ms. Jager with the changes, and that they are preparing the APXNexs to replace the APX4000s. She said a few agencies would be scheduled for the encryption touch before the Christmas holiday, with the remaining to follow in January. At that time, one old Police battery per radio would be exchanged for a new one, and any APX7000 equipment still housed in the agencies would be collected for surplus. Executive Director Zerwin continued saying that agencies are asked to have all the radios available the day they are scheduled and that there are firmware updates and the Northwest Central changes and would catch the Police radios up to the version Fire is on. Vice Chair Franz asked if this would be done by the end of the year. Executive Director Zerwin said it would depend on the person with the radio. She indicated that out of 3,500 users there are usually a few hundred stragglers but that we do not yet know. She said reports could be run to see who has not completed the firmware upgrades.

Vice Chair Franz said that he has heard the distribution of the Fire radios was smooth and congratulated staff for doing a good job getting them out. PAC Vice Chair Clark said it was important to point out that distribution did go well and that some issues were discovered with programming but were swiftly addressed by ETSB and Motorola and updates pushed out quickly; that the process is working. Chair Schwarze thanked Chief Clark and asked Chief Fleury if there was anything further to report on the Police side. Chief Fleury said it had all been covered.

## 9. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

### 9.A.1. 25-2757

#### CommCoach Interface Request

Executive Director Zerwin said it had come to her attention that ACDC was now interested in the CommsCoach software and asked if it would make more sense for it to be an ETSB expense rather than a general fund expense from each of the PSAPs. She said that DU-COMM had also originally asked for this to be an asynchronous connection and then changed to an API. There are some challenges between the vendors involved with an API interface that have nothing to do with ETSB or the PSAPs, that is all capitalistic in nature. She said DU-COMM has indicated they would like to go back to asynchronous and that a discussion needs to be had to see if that is the best way to implement this.

Vice Chair Franz asked if the question was reimbursement or payment, or use of the system, what are they being asked to provide direction on? Executive Director Zerwin said the policy does not allow for reimbursement so it would be an ETSB purchase and a shared item. The question would be how they feel about that and whether it is set up in that manner. She said the API originally had a cost associated with it, but because of the

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issue with the vendors, right now there is no cost. The issue is with support.

Member Robb said she thought it was great that Addison was interested in the product as it has been phenomenal from how DU-COMM has been able to utilize it without being connected into the system. She said in terms of sharing it between the PSAPs, she did not believe that to be the best approach because they have different ways of dispatching, that there are several very basic differences, such as Emergency Fire Dispatch (EFD). Member Robb said that with this being AI, it has to be trained specifically to the agency and how the agency trains and dispatches. She said that while there is a lot of overarching standardization with the product being so intelligent, you really need to have an Addison and a DU-COMM product. Member Hernandez agreed saying it does function that way and that it would be ideal to be separate because they process calls in different ways.

Chair Schwarze asked if that would affect whether ETSB purchases it. Executive Director Zerwin replied, it would not matter.

Member Maranowicz said, in the most respectful way, this is all DU-COMM's fault because he was at a conference and had been talking about this and then he asked to be educated a bit more. He said it was hands on and really cool and he thought it could save staff time for reviewing and that it just made sense. He thanked DU-COMM for bringing it forward. Member Robb said DU-COMM would be happy to show Addison how they have programmed and are utilizing it.

Vice Chair Franz said this is the software that DU-COMM purchased directly, right? Member Robb replied, yes. Vice Chair Franz asked if ACDC would then go through the same process. Member Maranowicz confirmed, yes. Member Markay added, and ETSB funded it for you, or no? Member Robb confirmed DU-COMM purchased it. Member Maranowicz started to ask about the interface to which Member Robb replied they never got to the interface point, that the vendors had made it difficult. Chair Schwarze asked Executive Director Zerwin if ETSB is purchasing it, where is the money coming from? Executive Director Zerwin replied, we are not purchasing it unless it is going to be a shared software because we have a shared system. Vice Chair Franz asked if there are interface needs, can the decision be made that ETSB can support both systems without charge? Executive Director Zerwin replied with the vendor conflict, the charge was removed and while we could have the API, maintenance was in question. She said the API is more real time whereas the asynchronous has a delay. Her concern is the volume of the centers and whether that would pose an issue, but that they would look at it and see. She said staff would get the paperwork to ACDC and the PSAPs would run off the same interface with several instances, like with Axon cameras. Vice Chair Franz said the policy was recently changed where the Finance Committee is supposed to be reviewing those requests, maybe in budget time, but this might be an example of why the Finance Committee needs to be year-round.

Chair Schwarze asked what direction Executive Director Zerwin needed from the Board. She replied she thought she had it, that if they are saying the software is better off

separate, then that is the act.

9.A.2. **25-2741**

PSAP Grant FY25

Executive Director Zerwin said we usually try to set this item up for December and that with the new policy changes that allow for the one-time payment, the NG9-1-1 Withholding, those funds could be used to make the \$14.1M revenue projection. The balance could then be distributed in different ways, such as giving it to the PSAPs, or using it for new capital costs, in which case it would go to the budget. It could be put into capital contingency but is not necessary this year because ETSB is in good shape right now. Executive Director Zerwin said there will be a lot of payments coming and that balance will go low, but that the component equipment has leveled off and there is some time to keep the account funded because replacement of equipment has been pushed off for a few years, or in the case of radios, ten years, but radios are not being funded. She said she could not provide an exact amount right now, but that it will be roughly \$700,000, and that she will not know until the final monthly payment comes in from the State. She also reminded the Board that in FY26, the revenue was reduced to \$13M. Executive Director Zerwin said she would be looking for direction on where they would like the money to go and that resolutions for the PSAPs' distribution could be prepped for next month.

Vice Chair Franz said he thinks this is a much longer, larger discussion, that they have not had a thorough discussion on what is available. He asked how they are using the money that heretofore was dedicated to replacing radios over 20 years, and said this Board decided a few years ago that the members are going to be responsible, and maybe the PSAPs have to work that out. So then if there is supposed to be money dedicated to that in the ETSB capital budget, how much is that? How much of that should be going to the PSAPs instead? He said we have not mapped that out over a long period of time. There is so much capital discussion that we should be having, which is why we need to have more robust discussions on this topic. Vice Chair Franz continued saying the \$500,000 grant is great, but is that expected every year? He does not think the long-term approach is understood and he is getting questions from DU-COMM members that if they have to pay for radios in ten years, how are they going to do it? He said this should be discussed as a group and provide some direction on that soon. Chair Schwarze said those discussions have been held at the Ad Hoc Finance Committee over the last three or four years in regard to future radio purchases and that this particular question is what to do with the money coming from the State. Vice Chair Franz said he thought that was already decided as part of the budget, but what happens next year and after? He said they have had discussions, but no answers. He asked, does anybody know what our situation is going to be once the radios are paid for and where we have our capital budget for the next five years? Does this group fully understand that we don't? Chair Schwarze said they have had that discussion that right now ETSB is not planning on purchasing radios in ten years, and that the discussion three-four years ago was that this is on the PSAPs to have those discussions with their groups, that this is just one other method to provide more money to the PSAPs. Chair Schwarze said there is \$1M in the budget per the IGA and that now the extra funds from the State are an option to go to the PSAPs, as well. He

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said if we are going to do this every year for the next ten years, that he hopes the PSAPs are having these discussions with their agencies on how to handle future radio replacement.

Member Maranowicz said the ACDC PSAP talked to their members and said they are on the hook for radios, there will be monies coming in, and asked how do they want that to go? Their membership decided they can earmark funds and put them to the side so there will be a fund for ACDC members that will be redistributed for radios. He said the same will be done with any monies ETSB gives them. Chair Schwarze said what he is hearing from Member Maranowicz is that these conversations have been had and that this is not new information. Member Maranowicz confirmed, yes. Vice Chair Franz said he is not saying it is new information, that DU-COMM has had those conversations, too. He said they should not be saying whatever ETSB wants to give is great but instead making those decisions. Vice Chair Franz said, the PSAPs did not get money for a couple years. Then that was supposed to be radio money that ETSB was dedicating to radios. So then where did the money go? Why do we not have, if we spent \$20M on this radio project, then there should be \$2M available every year to send to the PSAPs so we can do the same thing. He said, we do not have a chain of authority of where those monies went and that is the conversation we need to have. That is why the Finance Committee should be diving into this and giving some direction because it is not a one time conversation, it has to be every year. This ETS Board decides how much IGA money is distributed. Vice Chair Franz said it is not a staff decision; it is our decision. Chair Schwarze said he respectfully disagrees, that when the budget is presented every year, they see exactly where the money is, that it is budgeted along with future expenditures and that he was not sure why Vice Chair Franz says they do not see it. Vice Chair Franz replied, they do not see it, that it is a convoluted and not a transparent process. He said they have a guess and that they do not know what is going to happen in years two and three. Chair Schwarze said he disagrees and asked for any other comments.

Member Honig said he respectfully disagrees (with Vice Chair Franz) because you say that about any sort of committee, that the whole point of having staff who are experts in setting up the budgets, every line item, that when you click in OpenGov there is very detailed explanations of all the categories and that it is up to them to read what is laid out. He thought that having that discussion amongst those who are not necessarily the full experts, whether at an Ad Hoc or permanent committee meeting, on what the experts have put into writing for them would run them in circles. He expressed his trust in Executive Director Zerwin and her staff to have done their best at forecasting where the budget could go in an unpredictable market, especially in regard to revenue and the interest gained through the efforts of the Treasurer's Office, which is fluctuating. Member Honig said that as someone who looks at numbers every day, it is confusing to forecast but felt that what is given to them at the moment is good enough for him to see where the money is going.

Chair Schwarze said that they have seen the budget spelled out and that if ETSB continues putting money towards radios over the next ten years, that the capital contingency will go negative. He said just because, and used an example of \$6M paid for

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radios that all of a sudden there will be an extra \$6M. He said it is spelled out in the budget and that everyone on Ad Hoc Finance has seen it.

Executive Director Zerwin said the fact that surcharge went from \$0.87 to \$1.50 is what allowed this Board to fund radios one more time. From that point forward, it was always stated that there would not be additional funding. She said that today, without radios, they are going to be spending roughly \$40M, another \$12M for the AXS consoles, and because the Customer Premise Equipment was split, it is about \$1.9M each, plus or minus, depending on the replacement schedule. Executive Director Zerwin said the challenge with Capital Contingency is when projects are finished because staff try to structure contracts that are not paid out until we are satisfied. She said there was 50% up front with Tait, which is usually the cost of the capital, whereas services are rolled into the costs. The Motorola radio contract had a nice financing package with \$12M in discounts and incentives and Motorola allowed ETSB to take advantage of the 47% discount on its 2022 pricing one more time, which was executed last month. Executive Director Zerwin said that what is seen in Capital Contingencies is based on what ETSB is going to fund and what is supported today as part of the 911 infrastructure. She said the radios were taken out of the account approximately six years ago. Ms. Kraus shared the Capital Contingency page from the budget onscreen.

Member Markay said the only scenario that would change is movement in Springfield to increase the surcharge, which could happen. Executive Director Zerwin said there is conversation at the State level of an increase to \$2.50 from the current rate of \$1.50, which would be roughly \$22M as opposed to \$13M. She said the other reason that the current policy for expenditure utilizes that one-time payment in the way that it does is it is not configured into their annual revenue and allows for any discrepancy. She reminded the Board that the one-time payment a few years ago was \$2.4M and is now down to \$1.7M so those funds will fluctuate. This makes the biggest challenge with aligning a grant to the PSAPs subligation because once they are given that money it is spent on something else, if they are not saving it, and how does that become sustainable until the State finishes the deployment of NG911 and Text to 9-1-1 and dismantles the legacy system; those costs are not stable. Executive Director Zerwin said there are roughly 16 911 locations in the State that are not finished with the transition before dismantling the system and making the final payments. She thought that by 2027 they could have a better idea of what the actual costs are going to be.

Vice Chair Franz said he assumes that given that it is our responsibility to decide what the IGA contribution is, there will be some resolution that comes before this Board, maybe after the budget or after the fiscal year begins, that would be beneficial for them to see such as Option A would be \$1M, Option B would be \$2M, Option C would be \$2.5M and see what that impact is on the capital. He said what he does not understand is we executed the IGA before we decided on the radios and gave \$1M to the PSAPs. Vice Chair Franz said now we are not funding the radios, there should be some dollars that we were planning to put in the capital that should be on top of the \$1M to help the PSAPs pay for these radios 10, 12, 15 years down the road. He said they have not had that discussion and that analysis and it has been confusing because we have been paying for

this radio project at the same time and it is hard to keep that separate. He said, but now that we are making the final payment next month, we should ensure we are doing everything we can for the PSAPs so that they can start putting money away, so we are better off when we have to replace these radios again. Member Maranowicz said, for clarification, when those IGAs were signed, we did know at the same time that the radios were not going to be funded. Vice Chair Franz said he thought it was a little before. Member Maranowicz replied, because then we had the same dollar amounts and ACDC was talking to their members concurrently saying if they get this money, which is not guaranteed, what is their intent. Vice Chair Franz said they also have to look at the IGA because things have changed and asked what the percentage would be.

Chair Schwarze asked Executive Director Zerwin if she needs some direction on this. She replied, to Vice Chair Franz's point, she was hoping this discussion would be to get direction, based on the current policy they approved, how to proceed with the funding as they know it today. Vice Chair Franz said he thinks the grant is straightforward, it is a one-time capital, but he thinks the \$1M IGA contribution should be a further discussion, that the PSAPs need funding. Chair Schwarze said this conversation started last month with a ten to one vote to approve the budget which included the NG911 Withholding to be distributed to the PSAPs. Vice Chair Franz said he supports putting the grant dollars towards this, but they need another discussion and formal action on the IGA amount of how it will be distributed. Member Wolber asked how long ago the IGA was approved. Chair Schwarze replied three years. Vice Chair Franz said things have changed and the County (Sheriff's Office) has moved over to DU-COMM.

Chair Schwarze asked if Executive Director Zerwin needed direction. Vice Chair Franz said it was just a discussion, not an approval. Executive Director Zerwin said if there is a direction then staff can put together the resolution for next month and prepare it with the additional one-time overage included. Member Wolber said his understanding is that the direction would be to provide it to the PSAPs. Chair Schwarze asked if there was any objection, to which there was none.

## **10. OLD BUSINESS**

There was no old business.

## **11. NEW BUSINESS**

There was no new business.

## **12. EXECUTIVE SESSION**

There was no Executive Session.

### **12.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)**

### **12.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C ) (1)**

### **12.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS**

### **12.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)**

**13. MATTERS REFERRED FROM EXECUTIVE SESSION**

**14. ADJOURNMENT**

**14.A. Next Meeting: Wednesday, December 10 at 9:00am in 3-500B**

Without objection, the meeting of the ETSB was adjourned at 9:57am.

Respectfully submitted,

Jean Kaczmarek