DU PAGE COUNTY

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB - Emergency Telephone System Board

Regular Meeting Agenda

Wednesday, May 14, 2025 **9:00 AM** **Room 3500B**

Join Zoom Meeting

https://us02web.zoom.us/j/88435220535?pwd=XVd8IMJepaOOwk98xregqCbaLEG1IQ.1

Meeting ID: 884 3522 0535

Passcode: 189741

1. CALL TO ORDER

2. ROLL CALL

3. PUBLIC COMMENT

4. CHAIR'S REMARKS - CHAIR SCHWARZE

5. MEMBERS' REMARKS

6. CONSENT AGENDA

6.A. Monthly Staff Report

6.A.1. **25-1196**
Monthly Report for May 14 Regular Meeting

6.B. Revenue Report 911 Surcharge Funds

6.B.1. **25-1198**
ETSB Revenue Report for May 14 Regular Meeting for Fund 5820/Equalization

6.C. Minutes Approval Policy Advisory Committee

6.C.1. **25-1179**
ETSB PAC Minutes - Regular Meeting - Monday, April 7, 2025

6.D. Minutes Approval ETS Board

6.D.1. **25-1195**
ETSB Minutes - Regular Meeting - Monday, April 9, 2025

7. VOTE REQUIRED BY ETS BOARD

7.A. Budget Transfers

7.A.1. **ETS-R-0026-25**

Transfer of funds for FY25 from 4000-5820-54199 (Capital Contingencies) to 4000-5820-54110 (Capital Equipment and Machinery) for the second order of radio equipment on Motorola PO 921054/5522-1 Change Order #2, in the amount of $2,478,019.

7.A.2. **ETS-R-0027-25**

Transfer of funds for FY25 from 4000-5820-54199 (Capital Contingencies) to 4000-5820-54110 (Capital Equipment and Machinery) for the upgrade of the Customer Premise Equipment to NG911 per AT&T PO 922020/5866-1, in the amount of $2,309,879.00.

7.B. Payment of Claims

7.B.1. **25-1197**

Payment of Claims for May 14, 2025 for FY25 - Total for 4000-5820 (Equalization): $618,227.41.

7.C. Change Orders

7.C.1. **25-1237**

ETS-R-0066D-24 - Amendment to Resolution ETS-R-0066-24, issued to PURVIS Systems Incorporated PO 924025/7298-1, to allow for the purchase of optional Fire Station Alerting (FSA) equipment for a configuration change in the Bloomingdale Fire Protection District Fire Stations 21 and 23 , to increase the funding in the amount of $13,825, resulting in an amended contract total of $600,145, and increase of 2.36%.

7.D. Resolutions

7.D.1. **ETS-R-0020-25**

Resolution to amend and approve Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System). (PAC Recommendation to approve as amended: 4 Ayes, 1 Nays, 1 Absent)

7.D.2. **ETS-R-0021-25**

Resolution to repeal Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups. (PAC Recommendation to repeal: 5 Ayes, 0 Nays, 1 Absent)

7.D.3. **ETS-R-0022-25**

Resolution to amend and approve Policy 911-005.9: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Non-Public Safety Schools. (PAC Recommendation to approve as amended: 5 Ayes, 0 Nays, 1 Absent)

7.D.4. **ETS-R-0023-25**

Resolution to amend and approve Policy 911-005.10: Metropolitan Emergency Response and Investigation Team (MERIT) Designated Talk Groups. (PAC Recommendation to approve as amended: 5 Ayes, 0 Nays, 1 Absent)

7.D.5. **ETS-R-0024-25**

Resolution to amend and approve Policy 911-005.12: Flash Message Talk Group. (PAC Recommendation to approve as amended: 5 Ayes, 0 Nays, 1 Absent)

7.D.6. **ETS-R-0025-25**

Resolution to approve access to the DuPage Emergency Dispatch Interoperable Radio System talk groups pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), and 911-005.9: Access to DEDIR System Non-Public Safety / School Security, as requested by Lake Park High School District 108. (PAC Recommendation to approve: 5 Ayes, 0 Nays, 1 Absent)

7.D.7. **ETS-R-0028-25**

A Resolution approving the execution of a Memorandum of Understanding between the Emergency Telephone System Board of DuPage County and the Village of Downers Grove Police Department for the development of an interface and connection to the Computer Aided Dispatch (CAD) system for an Axon Records Management System (RMS) per DuPage ETSB Policy 911-013.1: Computer Aided Dispatch Interface Access and Fees.

7.E. Ad Hoc Finance Committee

7.E.1. **25-1238**

Chair Appointments to Ad Hoc Finance Committee

8. DEDIR SYSTEM

8.A. Police

8.B. Fire

9. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

10. OLD BUSINESS

11. NEW BUSINESS

12. EXECUTIVE SESSION

12.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)

12.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C) (1)

12.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS

12.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)

13. MATTERS REFERRED FROM EXECUTIVE SESSION

14. ADJOURNMENT

14.A. Next Meeting: Wednesday, June 11 at 9:00am in 3-500B

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File #: 25-1196 **Agenda Date:** 5/14/2025 **Agenda #:** 6.A.1.

Emergency Telephone System Board of DuPage County Monthly Report

May Board Meeting

Submitted for your consideration is the DuPage ETSB monthly report for activity April 1 through April 30. This report highlights the activities of the DuPage ETSB by ETSB and PSAP staff, work groups, committees, and consultants.

Congratulations on a Job Well Done!

Congratulations to DU-COMM for announcing their **new tornado siren program** and to **Deputy Director Tyler Benjamin** who did a great job explaining and talking about it with NBC news!

Helping Others is a Team Effort – During TC Week, **ACDC** collected over 500 toiletry items including diapers and baby wipes for **Lazarus House,** an organization that helps people in need find shelter, food and other support. In the picture, **Manager David Dobey,** is helping with deliveries.

ADMINISTRATION

911 Services Advisory Board (SAB) and 911 Legislation:

May 19 (Monday)
June 16 (Monday)
July 14 (Monday)
August 18 (Monday)
September 15 (Monday)
October 22 (Wednesday)
November 17 (Monday)
December 15 (Monday)

Legislation: The Board has been receiving weekly updates on the bills we have been following. The Associations had a 911 Goes to Springfield event on Tuesday, April 29 to talk to legislators about the concept of raising the surcharge $1.00 from $1.50 to $2.50. Surcharge increase language has not been added to HB1866 or any other bill. The Executive Director did not attend. The Associations indicated at the May 5 emergency meeting that they met with majority and minority leadership to talk about a surcharge increase. There was no firm commitment.

As noted in the May 5 meeting notes, the regular meeting was cancelled and then the LRB (Legislative Research Bureau) sent draft documents over. The Chair called an emergency meeting for Monday in

the same time slot so that the Board could have a discussion. As of the end of that meeting, language for a surcharge increase was not in HB1866.

State Disbursement: The ISP continues to investigate the three-month dip in surcharge. This change is not specific to DuPage. No additional data has been provided. However, the December revenue is consistent with the expected monthly revenue.

Ad Hoc Finance Committee
The winners for this year's Ad Hoc Finance Committee will be:
Chair Schwarze, Vice Chair Franz, Treasurer Henry, Member Hernandez, Member Honig, Member Maranowicz, Member Robb, and Member Wolber.

Congratulations and thank you for volunteering for this committee!

Travel and Training:
Hexagon LIVE Global 2025: The Public Safety Customer Advisory Board, HxGN Live Global and the HPSUG conference have been combined into one event from June 16-19, 2025 in Las Vegas, NV. Three (3) attendees from DuPage ETSB are requesting to attend the summit for an estimated cost of $3,100.00 per attendee. The $799 registration fee for Director Zerwin has been waived as a member of the Leadership Advisory Board.

Policies
The PAC has been working on several policies based on the changes that will be happen with encryption. The ETS Board received a memorandum outlining those changes along with redline copies of the policies to show the changes with the exception of 911-005.12 which was inadvertently left off the memo.

911-005.2 Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) PAC Motion to recommend approval to ETS Board as amended. Vote: Yes: 4 No: 1 Absent:

911-005.3 Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups Because DEDIR System is moving to encryption the language in this policy has been incorporated into or is redundant to 911-005.2. PAC Motion to recommend repeal of this policy to ETS Board. Vote: Yes: 5 No: 0 Absent: 1

911-005.9 Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Non-Public Safety / School Security There are updates to this form to simplify the process and to collect data on the employees. There was one amendment at the meeting to adjust the Definitions Retired Police Officer: to reduce the definition of retired officer from 15 to 10 years of honorable continuous service. PAC motion to recommend approval to ETS Board as amended Yes: 5 No: 0 Absent: 1

911-005.10 Metropolitan Emergency Response and Investigations Team Designated Talk Groups This policy was mostly clean up to include new talk group names. PAC motion to recommend approval to ETS Board. Yes: 5 No: 0 Absent: 1

911-005.12 Flash Message Talk Group This policy was mostly clean up to include new talk group names. It also limits the use of this talk group to adjacent agencies. PAC motion to recommend approval to ETS Board. Yes: 5 No: 0 Absent: 1.

FINANCIAL

Contracts under $15,000 (Within the Executive Director's Signing Authority)

Dell Marketing LP: Purchase Order 925013/7568-1

Three (3) laptops and accessories were purchased as part of the ETSB equipment replacement cycle. This purchase replaces equipment for ETSB staff and PSAP technicians. This purchase was made utilizing the Dell Midwestern Higher Education Compact (MHEC) Master Agreement C000000979569. Total amount of $5,512.77.

Motorola Solutions Inc: Purchase Order 925015/7600-1

Recommendation for approval of Purchase Order 925015 to Motorola Solutions, Inc. for a second Key Variable Loader (KVL), a device used to securely load encryption keys into the radios ensuring encrypted communication on the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System). A second keyloader will provide allow for faster programming of radios, provide redundancy and security in the event something happens to the first device.
Total amount of $6,824.31.

Change Orders:

PURVIS PO 924025/7298-1: Change Order #4

Bloomingdale Fire Protection District. Per the Contract Agreement #918126/2187-1, Section 3.7.1 allows for optional equipment for individual agencies, facilitated by ETSB. This is a configuration change to replace existing equipment with LED speaker lights. Bloomingdale Fire Protection District has signed an MOU with ETSB financially obligating their individual agency to the costs of this change order per the attached quote for Stations 21 and 23. This change order will also document the revised milestone schedule for payment and accounting of contractual obligations. These equipment costs will be prepaid by the agency to ETSB to work within the agency's fiscal year. This prepayment was reviewed by the States Attorney's Office.
Total amount of $13,825.00, for a new contract amount of $600,145.00.

Budget Transfers

There are two budget transfers on the May agenda.

Motorola Radio Equipment: Requested transfer of funds for FY25 from 4000-5820-54199 (Capital Contingencies) to 4000-5820-54110 (Capital Equipment) for the second order of radio equipment on Motorola PO 921054/5522-1 Change Order #2.
Total amount of requested transfer: $2,478,019.00 for a new account total of $9,905,554.00.

AT&T NG911: Requested transfer of funds 4000-5820-54199 (Capital Contingency) to 4000-5820-54110 (Capital Equipment and Machinery) for the upgrade of the Customer Premise Equipment to NG911 per AT&T PO 922020/5866-1.
Total amount of requested transfer: $2,265,735.00 for a new account total of $12,171,289.00.

Open Purchase Orders for FY2025
In FY24, a review of the open purchase order format was recommended by the Auditor's Office in 2010 and was conducted against the changes in the County procurement policy. As a result, there is one open purchase order for FY2025.

Open Purchase Order Utilization

Purchase Order	Total	Year to Date	Remaining Balance
FY25 Motorola	$ 75,000.00	$ 25,076.10	$ 49,923.90

Payment of Claims:
On the agenda this month is the Payment of Claims as listed below. The Payment of Claims includes Chair's authorization letter, Detail listing of obligations vs. budget, and *Bank Account Payment History Report* for Internal and External Payments for FY25.

Bills List FY25
External Payments FY25
Total for Fund 5820 for May 14 meeting: $618,227.41.

Revenue and Expenditures
Equalization Revenue Reports are on the consent agenda. Total revenue: $1,121,322.86.
The December surcharge was received on April 3 in the amount of $1,121,322.86.

9-1-1 CORE SYSTEM MANAGEMENT

Customer Premise Equipment (CPE):
Hardware/software and NG911 Migration: There are two remaining punchlist issues: One issue involves the Voiance language line services and the other the genovation keypad. There is a fix for the keypad that is being researched. ETSB, Motorola, and AT&T continue to work on these two remaining issues following the migration to the NG911 system.

ACDC: ETSB, in collaboration with AT&T and Motorola, rolled out the ANI/ALI parsing file update to ACDC. This has been in the production environment for one month with no reported issues from ACDC.

DU-COMM: ETSB has communicated with DU-COMM and we plan to roll out the configuration update after the AXS console upgrade project has completed. Target completion is May 16, 2025.

DuPage Justice Information System (DuJIS)

CAD/MPS RFP DeltaWRX:
The DeltaWRX status report is included at the end of this report. An in person Steering Committee meeting is scheduled for May 14 at 1:00 pm.

Steering Committee Members:

ETSB:	Bhatt, Cieplinski, Taormina, Zerwin
ACDC:	Bukovic, Iazzetto, Koechling, Medina, Norton, Willadsen
DU-COMM:	Benjamin
Police:	DC Bata/ROP, Taylor/LIP
Fire:	DC Gray/LWF

Computer Aided Dispatch (CAD) and Mobile for Public Safety (MPS):

2024	Year to Date	
Category	Opened	Closed
CAD	516	502
MPS	624	624
Total	1140	1126

2025	Year to Date		Past Month					
			Totals		Categories of Open Tickets			
Category	Opened	Closed	Total	Closed	System Error Tickets	Configuration Tickets	Referred to Hexagon	Open/Waiting on Customer
CAD	120	107	21	4	17	4	0	0
MPS	118	93	4	2	0	4	0	0
Total	238	200	25	6	17	8	0	0

CAD Manager:

Database Management:

ETSB continues to monitor the purge jobs that have been configured to alleviate the CAD slowdowns during the backups. These have been running successfully, and staff will continue to monitor and make adjustments as identified.

CAD Configuration:

ETSB addressed user requests that included:

- Added units to the CAD system to enhance operational capabilities.
- Managed user accounts within CAD, including adding and removing users as needed.
- Modified user skills in CAD to align with updated role requirements.

CAD Issue Resolution:

- Worked with Hexagon to troubleshoot an issue with the CAD Smart911 interface on EdgeFrontier. The issue has been resolved.
- Rolled out new ANI/ALI parsing format with the Motorola generated XSLT file that is in production at ACDC. This has solved the parsing issues and ETSB will be working with DU-COMM to roll out the same configuration after the AXS console installation has been completed.
- Worked with Hexagon on resolving the multi-agency dispatcher-initiated events to expand the number of events generated if required.

System Development and Deployment:

- No new development or deployment.

Collaboration and Meetings:

- Met with Hexagon to discuss first steps in upgrading Mobile Responder.
- Met with Flock and Hexagon to discuss drone interface requirements.
- Met with Addison and Axon to finalize the data tags needed for Addison RMS interface.
- Met with ImageTrend to discuss EMS reporting for the Lombard Fire Station.

CAD Interface Projects:

Axon Addison Project:
Current Status: In Process
The ETS Board approved the MOU for this project in April. Transition to the new solution is in process with the Vehicle and Person views created and the Units view is in process. ETSB has also added the AG_ID to the records view and all CFS data in the records view.
Estimated cost: $3,877.47

Axon Downers Grove Police Department: This project started on February 24, 2025. Ticket #16136
Current Status: MOU on May agenda for approval.
Monday.com board is active. ETSB Tech Focus group reviewed the request and provided a consensus to move the project forward. The MOU has been executed by Downers Grove.
Estimated Cost: $3,947.32

Axon Oak Brook Police Department**:** This project started on February 21, 2025. Ticket #16108
Current Status: MOU sent to Oak Brook Police
Monday.com board is active. ETSB Tech Focus group reviewed the request and provided a consensus to move the project forward. The MOU is in review with the Village attorney and States Attorney.
Estimated Cost:

Flock Drone Oak Brook Police Department**:** This project started on February 21, 2025 Ticket #16109
Current Status: MOU needs quote from Hexagon for real time Xalt interface
Oak Brook Police Department has purchased Drone software and is requesting a real time interface to the 9-1-1 CAD system. This request has been referred to Hexagon. Hexagon does not have an existing interface for Flock so this interface will have to be created. The request has also been referred to the State's Attorney for review for video retention requirements.
Estimated Cost: TBD

DU-COMM CommsCoach: This project was started on April 4, 2025 Ticket #16730
Current Status: In review
DU-COMM is requesting an asynchronous interface for CommsCoach, a quality assurance (QA) software that uses artificial intelligence (AI). This interface would be with the logger. ETSB is investigating with interface the logger vendor, Eventide. DU-COMM will be paying for the software.
Estimated Cost: TBD

Network – Absolute Secure:

2024	Year to Date	
Category	Opened	Closed
Absolute Secure	155	155

2025	Year to Date		Past Month					
			Totals		Categories of Open Tickets			
Category	Opened	Closed	Total	Closed	System Error Tickets	Configuration Tickets	Referred to Hexagon	Open/Waiting on Customer
Absolute Secure	96	88	24	24	0	24	0	0

Absolute Secure Access:
ETSB reports no issues for the month of April 2025. Currently, the system has approximately 950 devices registered. Two additional temporary licenses were used for the States Attorney's Office and Probation to provide temporary access to the system while the Sheriff's Department was offline.

Comcast Maintenance/Trouble Tickets:
There were no trouble tickets opened for the month of April 2025. There was one maintenance activity that was performed at Woodridge.

Network Tickets:
No network issues have been reported for the month of April 2025.

VMware Maintenance:
No maintenance updates for April 2025.

Windows Patching:
Microsoft quarterly patching started at the end of April and will complete the first week of May 2025.

Fire Station Alerting System (FSAS):

2024	Year to Date	
Category	Opened	Closed
FSA	221	221

2025	Year to Date		Past Month				
			Categories of Open Tickets				
Category	Opened	Closed	Total	Closed	System Error Tickets	Configuration Tickets	Open/Referred to Purvis
FSA	70	67	15	13	0	0	2

Fire Station Alerting:
The Focus Group reviewed two takeaways from the 2024 survey and recommended the following next steps:

- Completed: Agency Satisfaction. ETSB staff work with the two agencies that are reporting not being satisfied to determine how best to improve their experience.
- Completed: Purvis Demonstration. Request Purvis provides a demonstration on the capabilities of the system and any new features that are available today that were not available during the initial configuration.

- Delayed: System Upgrade and reconfiguration. Several comments requested the ability to configure the system to meet the needs of the individual departments. This project has a dependency on a DU-COMM radio toning project.

Projects:

Fire Station Alerting System-wide Upgrade: There is one dependency on this project, DU-COMM has a TRE project to complete for radio pager tones. Once the DU-COMM project is completed, the upgrade can continue. DU-COMM plans to complete the testing by May 9, 2025.

The servers have been in-house. The upgrade of the software on the servers to v4.9 will take place as part of regularly scheduled maintenance and to add a display module and transmitter to each of the 67 fire stations. The modules required for the new configuration are currently on order and pending confirmation from Purvis that all hardware has been received.

Itasca Fire Protection District New Station #67: Itasca FPD and Purvis are working on site plans and will submit a proposal for any optional equipment with their core equipment proposal when ready.

Winfield Fire Protection District New Station #31: The hardware installation has been completed at the station with the exception of three exterior strobe lights. Purvis is moving forward with system startup and testing. Currently waiting for confirmation that the station network is up and if DU-COMM has configured its connection to the station.

Bloomingdale Fire Protection District Stations #21 and 23: On the May agenda is a request for optional equipment for these two fire stations.

Purvis Vendor Ticket Status:

Ticket ID	Ticket created - Date	Ticket solved - Date	Location Common Name	Component	Resolution
36573	2025-04-01	2025-04-01	Bloomingdale Fire 21	Station:Hardware RTS,VGA Extender	Cycled Component
36576	2025-04-01	2025-04-02	Hanover Park 15	Station:Hardware Reader Board	Repaired Component
36577	2025-04-01	2025-04-07	Clarendon Hills 86	Station:Hardware Reader Board	Replaced Component
36588	2025-04-02	2025-04-28	DU-COMM PSAP	PSAP:Error Message	Plugged in Component
36592	2025-04-02	2025-04-08	Villa Park Station 82	Station:Hardware Reader Board	Replaced Component
36624	2025-04-07	2025-04-08	Villa Park Station 82	Station:Hardware Turn-out Timer,Grid Connect Power Supply	Replaced Component
36634	2025-04-07	2025-04-09	Wheaton Fire 38	Station:Hardware RTS	Replaced Component
36637	2025-04-07	2025-04-23	Addison Station 72	Station:Hardware RTS	Replaced Component
36642	2025-04-08	2025-04-08	DU-COMM PSAP	PSAP:Question	Question Answered
36690	2025-04-14	2025-04-25	Villa Park Station 82	Station:Hardware Turn-out Timer,Grid Connect Power Supply	Replaced Component
36700	2025-04-15	2025-04-15	York Center Fire 77	Station:Hardware Turn-out Timer,Grid Connect	Cycled Component
36748	2025-04-21	2025-04-24	Hinsdale Fire 16	FSCU	Power Cycle System
36776	2025-04-23	2025-04-23	Wheaton Fire 38	Station:Hardware RTS	Replaced Component

Geographic Information Systems (GIS):

2024	Year to Date	
Category	Opened	Closed
GIS	612	612

2025	Year to Date		Past Month							
			Totals			Categories of Open Tickets				
Category	Opened	Closed	Total	Closed	Open Tickets	System Error Tickets	Configuration Tickets	Pending Refresh	Pending Closed/ Verification by PSAPS	Open/ Referred to Hexagon
GIS	222	83	51	7	44	12	10	22	0	0

The ETSB received the resignation of Tech Kopas. Tech Bhatt immediately stepped in to handle these tasks. County GIS and ETSB are working together for the next GIS Map Roll. The Executive Director and Deputy Director met with County GIS Manager Ricker to review his staff's tasks to ensure there was no change in service to the users.

State of Illinois Text to 911: Work continues on educational materials for agencies. ETSB and 211 are working on educational coloring sheets for agencies to use. Cellphone Sally materials will be made available shortly along with 211 activities for younger residents for events such as National Night Out.

GIS Map Roll:
For the monthly of April, the GIS team successfully tested and verified updated maps and rolled them into the training/production side of CAD.

GIS Redistricting Annual Status:
Redistricting projects will be on hold until staffing for this position is finalized. Annexations and other work will continue as needed.

GIS Projects:
No new projects were opened in April.
Completed Projects:

Agency	Project	Started	Completed	Hours
Winfield FPD	Seven New Districts	12/13/24	2/19/25	ETSB – 9, County GIS -- 20
Wood Dale FPD	New Fire District	1/30/25	2/19/25	ETSB – 6, County GIS -- 2
Tri-State FPD	New Fire District	1/03/25	2/19/25	ETSB – 6, County GIS -- 2

NG9-1-1 GIS Mapping:
Database Version and Updates: The State has made version 5.0.2 available. County GIS have downloaded the new tools for editing and submitting the data. This 5.0.2 version was downloaded at the beginning of March, and data was submitted with 96% accuracy. GIS is completing final clean up that should raise the accuracy to 98% or greater.

Boundaries: County GIS continues to work with our neighbors on aligning the edges of our mapping boundaries to ensure accuracy. This will be an ongoing project. GIS staff continues to work with Will County

to review any gaps and overlaps between our respective provisioning boundaries to ensure data accuracy and consistency.

School Critical Incident Mapping**:**
DuPage School Critical Incident Mapping Task Force (DuSCIM): DuSCIM is made up of approximately twenty stakeholders within the County representing education and public safety including the PSAPs, ETSB, the Regional Office of Education and County GIS.

DuSCIM is finalizing the database schema that they would like to use for school mapping and will be scheduling demonstrations from the following school mapping vendors to showcase their applications and services to the task force.

Two of the three vendors responded, confirming compatibility:

- Critical Response Group-CRG – Yes
- 911 INFORM – Yes
- Centegix – No response received

9-1-1 System Memos:
Closed Memos:
Memo 108: Change ANI/ALI dump workflow in CAD
Memo 129: Event Subtype adjustment

Pending Research:
Memo 113: Shot/Stab Event Type. Memo was discussed at the April Director's meeting. Directors are still in discussion on this memo and meeting with their respective operational staff members to determine if they plan to move this forward or have it closed out.

Memo 127: MFA in CommandCentral Aware. The Tech Focus Group had some additional discussion on this during the last meeting. All members at this point do not have a solid solution to implement 2FA within this environment. The solution can be fully implemented internally without issue as the individuals utilizing the product are internal staff of the County and PSAP centers. The concerns come when we start discussing the external individuals that would like to have access to the tool that is a web-based application and the ability to support 2FA at those locations such as the RTCC. These individuals are outside members of the organization and the potential for turnover is high, as well as the security concern of individuals utilizing the tool at a non-authorized location, such as a home. The status will be reviewed with the Directors.

Memo 128: MFA Infrastructure implementation. The Tech Focus Group discussed this during the last meeting, and it has been determined that we are able to implement MFA for all administrative level users within the environment that have access to critical server infrastructure. The team concluded that the CAD workstations do not require the implementation of MFA on those workstations as they are currently on a closed network with no internet access and housed in a secure key card access area of the facility. The team is in the process of putting together an overall plan to implement MFA for the administrative level staff members.

ETSB On-Call Summary:

Agency	Date	Time	Description of Issue	Resolution
DU-COMM	4/16/2025	1:06 AM	Informer was not working	Network issue from state side. Informer was back at 3 AM.
DU-COMM	4/27/2025	5:00 PM	Old messages delivered	Messages Delayed in queue
DU-COMM	4/28/2025	5:14 AM	Cyber Security Issue at Sheriff Office	ETSB was contacted related to the Sheriff Cyber Issue

DuJIS PRMS:
The RMS Manager's monthly memorandum for April has been attached to this report.

DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR System)

APXNext Firmware Updates – Multi- Chargers
Now that the multi-chargers have been updated, ETSB will be seeking performance feedback on the May 20 Podcast.

APXNext Firmware Updates: Police Only
Firmware Update APXNext/Police: Of the 274 radios from the March report, there are 4 police radios that have not completed the firmware updates. A list will be provided at the end of this update. The radios have been divided into two types:

A. RADIO STATUS: Running: Package Downloaded has downloaded the firmware to the radio, but it has not been applied by the user. These radios are the ones that seem to be susceptible to the radio restart error that is happening. If they seem to hang up and cycle, the fix for this restart issue is a factory reset, reprogram, and key loading of the radio at the ETSB office

B. RADIO STATUS: Running: Waiting For Device has not been powered on to accept the download.

Agency Owned/Legacy Radios in the System For Encryption
For the encryption plan to work, all radios on the system need to be accounted for. This includes any agency purchased radios. ETSB pays for airtime for radios that are allowable under surcharge. However, if an agency is paying for radios that are active in the DEDIR System that the agency plans to keep on the DEDIR System, please submit the radio type and serial number to ETSB via Zendesk ticket by **April 30**. We want to ensure that we don't leave any radios behind. Examples: EOC radios, Command Bus Vehicles, MERIT Vehicles.

POLICE AGENCIES REQUIRING FIRMWARE UPDATES – as of May 5, 2025

RADIO STATUS: Running: Package Downloaded has downloaded the firmware to the radio, but it has not been applied by the user.			
LOMBARD PD	**LOMBARD FD**		
LOP OLIVER	LOF BECKLEY		
RADIO STATUS: Running: Waiting For Device has not been powered on to accept the download.			
BARTLETT PD	**BENSENVILLE PD**		
BAP JENKINS	BEP CARRERA		

PAC DEDIR System Monthly Summary

Motorola Wednesday Morning Status Call April 2, 2025 – in person report to ETS Board.
Motorola Wednesday Morning Status Call April 9, 2025 - no call ETSB Board meeting.

Motorola Wednesday Morning Status Call April 16, 2025
Encryption:
At this time Motorola believes that it has all of the information it needs in order to finish the Implementation Plan. Motorola has an internal meeting scheduled for early next week where we will be looking to finalize our information in order to create the plan. Once that plan is complete we can present it to DuPage County.

AXS Consoles:
All AXS Dispatch Consoles were installed and tested at ACDC. The installation is now complete for that site. Installation for Du-Comm is scheduled to begin on 4/21 and will take several weeks to complete as ChiComm will be able to install 2-3 consoles per day depending on position availability and schedule. We are also working with ACDC and Du-Comm to remove the legacy NICE Logging equipment per request.

DFSI:
Motorola is configuring and testing DFSI equipment at the lab beginning on 4/21. This is expected to take 2-3 days. Once testing is complete we anticipate having a better understanding of how the DFSI will work with the base stations and can work towards implementing the solution at the sites.

Motorola Wednesday Morning Status Call – April 23, 2025
AXS consoles at DU-COMM:
ChiComm started installation this week of the new AXS consoles. We are working closely with Erik Maplethorpe to ensure position installation and turn up are meeting his needs. We will progress at the rate that Du-Comm allows, planning for 2-3 positions per day.

DFSI:
We were in the lab at Motorola testing facilities this week and below is a summary of our results.
DFSI testing took place between Motorola and Tait 4/21 & 4/22 in the Motorola testing lab.
Equipment included:

- *Tait*
  - *TM9400 Base Station*
  - *TB9100 CGW*
- *Motorola*
  - *DCG 9000*
  - *MCC7500E Dispatch Consoles.*

Testing was successful for analog and digital configuration for a single Tait base station configuration.
Testing was successful for analog only for a simulcast Tait configuration and a CCGW
Testing was not successful for digital configuration for a simulcast Tait configuration and a CCGW.

Next Steps:

- *Dave Gossage is working with Tait regarding next steps to troubleshoot the simulcast digital configuration*

- *Future testing will be scheduled for digital simulcast configuration.*

Encryption:
Motorola met in person on 4/22 to work through the specifics of the information gathered and started to compile the encryption plan. At this time we hope to have the plan complete in the next few weeks and will need to schedule additional meetings with DuPage ETSB and partners to address several items that require both parties to collaborate. Motorola will be meeting internally over the next few weeks to finalize this plan and will schedule as soon as prepared.

Motorola Wednesday Morning Status Call – April 30, 2025
AXS Console Project
Installation continues at Du-Comm. As of last night (4/29) there were 12 AXS consoles that have been installed. Installation is continuing to the pace of 2-3 positions per day as work allows. I am also ordering several new AXS speakers to replace those that were malfunctioning from the ACDC install as well as being available for any future issues or replacements as needed.

DFSI
Testing took place last week (4/21-4/23) at the Motorola lab with the Tait base stations. Motorola lab was able to get the DFSI to work properly with the Motorola base stations, but ran into issues when working with Tait equipment. There was some progress made, but we were unable to successfully get the connection to work. Motorola is continuing to work with Dave Gossage from ABeep to troubleshoot the equipment as we believe that there may be a licensing issue causing the problem. We are working on this solution currently and are working to schedule another testing session at the lab. Date to come.

Encryption
Internally discussion and documentation has been taking place and Motorola is in the process of writing up the proposed solution. This is anticipated to take a few more weeks for conclusion and at that time Motorola will look to schedule an in person meeting with ETSB to review documentation. Date to come.

Miscellaneous
Motorola is working with Du-Comm to have the NICE Equipment removed at a time when schedule allows. Motorola is also working with ETSB, ACDC and Du-Comm to move two consolettes from ACDC to Du-Comm and install two consolettes in their place at ACDC. Current scheduled date is to be determined, but will most likely be late in the week of May 5th.

Fire Focus Report: Friday, April 24, 0900 to 12:30
1. Status of obtaining encryption keys. Who is responsible and is help needed?
   a. Andres will reference to the contact information from each of the MOU's (about 15) and provide a spreadsheet that Andy can reference to make contact and get the keys. If Andy needs assistance, he will reach out to the Focus Group.
   b. Prior to programming radios, the CKR's must be established and entered into the radio. The key may be able to be loaded over the air but not the CKR. Therefore getting the CKR's is on the critical path.
2. IGA status.
   a. MOU's will need to be updated listing the CKR's. ETSB has created an updated form similar to the Grundy County Form.

   b. Five agencies/PSAPs left to collect
3. Requests for all hazard zone mode for fire ground channels/talkgroups.
   a. Oak Brook and Clarendon Hills have requested that their radios be set up so fireground tactical channels are only available in Hazard Zone mode.
      i. Agency selectable zones can be set up with all tactical channels using Hazard Zone operation only.
      ii. The same channels and talkgroups exist in several other Zones in the radio and are available in non-Hazard Zone mode. This is part of the standardized radio template.
      iii. It is not possible to prevent a user from selecting the non-Hazard Zone version of the channel from another Zone.
4. Radio ID/ RSI numbering- pros/cons of 10 million series vs 270000. Same or new IDs.
   a. Discussed the benefits and detriments of using the existing 270000 radio ID series or the 10 million series.
      i. Using the existing radio ID's (270000 series) would allow aliases on existing mobile radios to continue to work. This would also benefit non-Starcom VHF radios that are currently set up to decode aliases.
      ii. Using the existing radio ID's (270000 series) would allow the Radio ID and the Encryption ID to be the same. The KVL only supports 6 digits.
      iii. Using the existing radio ID's (270000 series) could complicate radio testing as effort would be needed to avoid two radios with the same ID.
   b. Linda will inquire about using the current 270000 series radio ID's.
      i. Need to confirm that ID's in the range not currently assigned to DuPage are available.
5. Confirm FD Template Channel naming:
   a. Zones 1-3 Existing template with existing names
   b. Zones 4 & 5- User Selects using new naming conventions
   c. Zone 6 - 15 new FD OPS channels and names
   d. Zones 8 & 9 in all radios (new zones with HZ)
   e. User Select Zones 66 & 67 use all new names
   Confirmed that Zones 1-3 will be deleted once talkgroup names are changed.
6. Fleetmap/Template Reviews:
   a. Review Assignments/Status
      i. Andres updated the Monday spreadsheet with separate status for Template and Fleetmap reviews.
   b. Number of characters/spaces
      i. Radio Alias and System Alias shall be the same
      ii. Total characters limit is 14
      iii. All aliases will begin with "DUxxx" including DU for DuPage and three letter agency code with no space in between.
      iv. This leaves 9 remaining characters available.
      v. If 8 or fewer characters are needed, a space will be added following the agency code.
   c. Where should docs be located (fleetmap, template, signoff page)?
      i. Monday spreadsheet updated.
7. Focus Group Testing of final template
   a. Testing required

   i. Andy will program a codeplug with the Addison FD template and push it to Focus Group members for evaluation.
   ii. All controls, display, volume levels, etc. need to be evaluated.
   iii. Regional mutual aid resources need to be tested.
  b. Responsible parties
   i. Will and Grundy Counties: John Sullivan
   ii. North Cook and Kane County: Chris Clark
   iii. South Cook County: Craig Jensen
   iv. State and Tollway: Jim Connolly
8. Training program development and delivery methods
  a. Who's developing materials?
   i. In process of obtaining base materials from Motorola
  b. How will training be delivered?
   i. Resources (Documents, slides, videos) will be provided to agencies two weeks prior to radio delivery.
9. Status of Motorola updates to XN portables
  a. No updates.
10. Roll Out Strategy by agency
  a. Agency test radios, test period
   i. Agency will receive two radios to test for one week.
   ii. Chris Clark will determine a radio ID for use, preferably a new one.
  b. Radio exchange
   i. Radios will be exchanged one for one. One agency per day.
11. Mobile radio solution status update.
  a. Motorola working on it. Presenting soon.
12. Command Central
  a. Will Command Central Aware be made available agencies?
  b. Need information on license fees.

Fire Radio Alias List and Templates Updates March 2025

The March 2025 update outlines the progress in gathering essential documents from agencies, including Alias Lists, template selections, and sign-off memos. This overview captures the ongoing collaboration and systematic efforts to ensure all submissions align with the required standards. The following data provides a detailed breakdown of the current stages and distribution within the collection process.

Documents Submission Status as of April 30	
Awaiting Template Review	6
Pending Sign Off Memo	1
Ready for configuration	15
Configuration Completed	5
Waiting on Agency Response	4
Total Agencies	**29**

Template Selection	
Pending Selection	1
Option 1 Current Template No HZ	1
Option 2 with HZ in Selectable Channels	6
Option 2 NO HZ in Selectable Channels	21
Total	**29**

MOTOROLA SOLUTIONS

STARCOM21

Solving for safer. Communities, schools, hospitals, businesses everywhere.

TO: Linda Zerwin, ETSB Executive Director
FROM: Andy Saucedo, Motorola System Manager
DATE: April 29, 2025
SUBJECT: STARCOM21 DEDIRS Monthly Report

Projects:

DEDIR System Radio Replacement

APXNext Police: ADP to AES encryption plan pending. Motorola Solutions has been collecting codeplug information for all DuPage radios to construct the encryption fleetmap. All encryption documents and discussion notes have also been supplied. Outside agency IGAs are being updated and encryption keys are being collected.

APX 4000: Emergency activation configuration update was created to address a programming issue and a schedule was developed in Monday.com to update radios. Emergency activation configuration change has been applied to 19 agencies/376 radios have been programmed. There are 5 agencies/22 radios that remain to be programmed. (Oak Brook/1, Itasca/1, Elmhurst/12, Lombard/7, Wheaton/1). APX4000 channel limitation evaluation has been submitted to the Motorola encryption team.

APX8500: Alternate options to the APX8500 are being considered. APX6500 mobiles were staged for demo to Fire agencies. Additional APX6500 mobiles were configured and provided to Addison Fire for install and testing. Motorola Product Group and Account Manager met with ETSB to discuss further configuration and filter options for the APX8500.

APXNext XN Fire: Fire radio configuration templates need IGA/MOU finalization with outside agencies. ADP and AES encryption that was obtained has been added to the master configuration. All 1206 XN portables have been firmware upgraded, SmartConnect and Personnel Accountability flashed, and tuned. Also, quantity 51 Radio Central Link Issue fixes have been applied and fully completed.

Programming – Projects

Code plug updates: XNs: Modification made to Fire Master configuration and all changes have been incorporated. Fire templates on Monday.com are being reviewed by Fire Focus for accuracy.

Codeplug Creation: There were none last month.

Consolidations: There were none last month.

Radio Alignment: There were none last month.

MOTOROLA SOLUTIONS

STARCOM21

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Service Tickets

2024	Year to Date	
Category	Opened	Closed
APX 7000XE	81	78
APX Next (PD)	144	140
APX NextXN (FD)	1	1
APX 8500 (mobile)	42	42
APX4000	11	11
Total	279	272

2025	Year to Date		Past Month					
			Totals		Categories of Tickets			
Category	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX 7000XE	48	45	12	12	5	1	6	0
APX Next (PD)	34	32	17	16	3	7	6	1
APX NextXN (FD)	12	10	6	5	1	2	0	3
APX 8500 (mobile)	8	4	4	2	0	0	1	3
APX4000	8	8	4	4	2	1	1	0
Total	110	99	43	39	11	11	14	7

STARCOM21 Scheduled Maintenance:

System Maintenance:
There was none last month.

System Patches:

- The Starcom21 team and Motorola RSUS team applied security update patches to the Starcom21 system core in all Zones. The Patching efforts were done by the RSUS team on 4/16 and 4/17. These patches caused an impact to the system in all Zones.
  It would have caused RF Site to enter to site trunking and Dispatch Sites to get Red X's on resources.

  Thursday, 4/17/25
  8:45 am- Site Trunking Event (~5 Minute Event)
  Red X's on Consoles for 5 Minutes as well
  2:45 pm - Site Trunking Event (~5 Minute Event)
  Red X's on Consoles for 5 Minutes as well

- IL STARCOM Monthly Application of Windows Motopatch 2025.03 – Patching 4/21/25. Monthly MOTOPATCH for Windows process was performed on applicable clients in your ASTRO System.

Command Central Patches:
There was none last month.

SmartConnect Patches:
[Scheduled Maintenance] SmartConnect (United States)
The scheduled maintenance has been completed.
Start: 15/Apr/2025 @ 4:00 PM CDT (UTC -5)
End: 15/Apr/2025 @ 8:50 PM CDT (UTC -5)

[Scheduled Maintenance] SmartConnect (United States)
The scheduled maintenance has been completed.
Start: 17/Apr/2025 @ 4:30 AM CDT (UTC -5)
End: 17/Apr/2025 @ 5:30 AM CDT (UTC -5)

Radio Central Patches:
[Scheduled Maintenance] Radio Central (United States)
The scheduled maintenance has been completed.
Start: 12/Apr/2025 @ 3:00 AM CDT (UTC -5)
End: 12/Apr/2025 @ 3:30 AM CDT (UTC -5)

Radio Management CPS Patches:
[Scheduled Maintenance] Radio Management DMS Hosted (United States)
The scheduled maintenance has been completed.
Start: 12/Apr/2025 @ 8:00 AM CDT (UTC -5)
End: 12/Apr/2025 @ 12:00 PM CDT (UTC -5)

Radio Central Migration:
RadioCentral Migration. Your agency will soon be migrated to the new, cloud-based RadioCentral platform, and enjoy benefits such as web-based login, role-based access control, agency partitioning, and improved organization within the platform. With authorization and certifications in CCCS, US Gov, and Motorola Solutions Authorized Cloud (StateRAMP and FedRAMP), agencies across the globe will receive the programming enhancements from the new RadioCentral platform.

Action items:

- Review the RadioCentral LXP Training Course.
- Respond to the survey (one person per agency).
- Select your migration window in the link after completing the survey.
- Ensure your fleet is up to date with minimum FW version R04.60.00 (APX NEXT).
- Ensure you have an up-to-date version of CPS (R35.00.00 or later).
- Ensure there are no pending changes or active jobs in the current RadioCentral platform.
- Familiarize your agency with the Migration Guide.

Releases:

- APX Portables and Mobiles Firmware R36.01.00 2025.1 is a maintenance release and was available 4/14/25 (CPS R36.00.01). It included new products and features updates. No defect repairs included and minor updates. Application is optional.

- APX NEXT Firmware R09.03.00 FW 2025.1 was released and was available 4/14/25 (CPS R36.00.01). It included new products and features updates. Defect updates and repairs included also. Application is optional.

- IMPRES 2 Charger Software Release: Enhancements have been made to the software used in the IMPRES 2 multiunit chargers. Software V2.11 Sep 2024 may improve charging efficiency and capacity reporting. Update is optional.

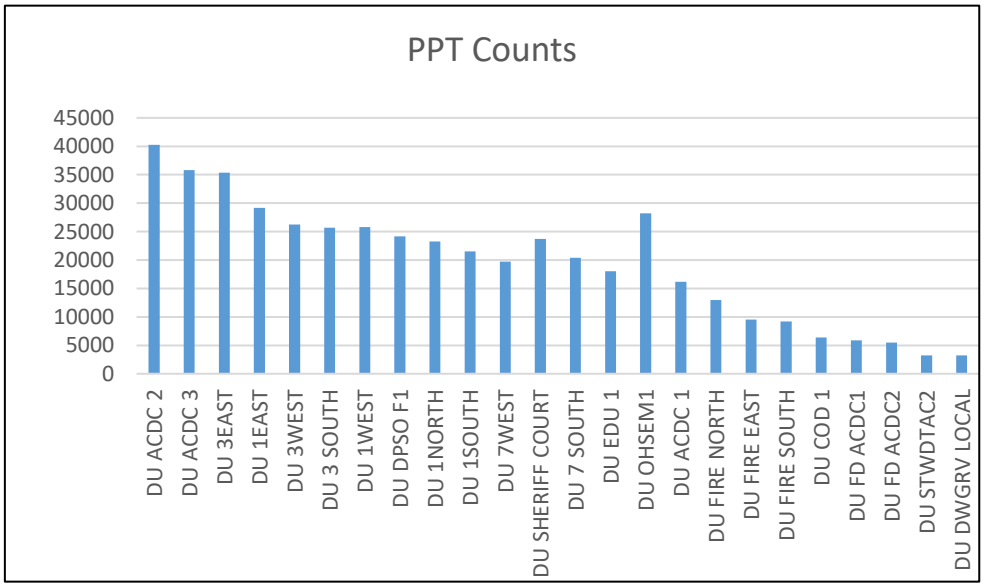
STARCOM21 Unscheduled System Outages: There were none last month.

Meetings: Fire Focus Meeting 4/21/25.

Training: There was none last month.

Grade of service report: This report was not available at the time of posting.

Group Alias	PTT Count
DU ACDC 2	40266
DU ACDC 3	35795
DU 3EAST	35354
DU 1EAST	29173
DU 3WEST	26230
DU 3 SOUTH	25663
DU 1WEST	25805
DU DPSO F1	24139
DU 1NORTH	23285
DU 1SOUTH	21545
DU 7WEST	19725
DU SHERIFF COURT	23725
DU 7 SOUTH	20407
DU EDU 1	18027
DU OHSEM1	28212
DU ACDC 1	16178
DU FIRE NORTH	12946
DU FIRE EAST	9535
DU FIRE SOUTH	9172
DU COD 1	6396
DU FD ACDC1	5887
DU FD ACDC2	5497
DU STWDTAC2	3204
DU DWGRV LOCAL	3201



Year to Date 9-1-1 System Call Count

For (Call Origin)

Creation Date: 05/02/2025 11:36:07 AM **Grouping: Site & Call Origin**

Date Range: 01/01/2025 12:00:00 AM - 04/30/2025 11:59:59 PM **Filter Criteria: Please, refer to the last page.**

Detail Information

Site	Call Origin	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
			Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	Incoming	70,473	22,082	48,391	0	955	18,644	2,114	129	240	0	1,547	00:00:04
	Internal	3,911	0	3,911	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	17,287	0	17,287	0	0	0	0	0	0	17,287	0	00:00:00
	Total	91,671	22,082	69,589	0	955	18,644	2,114	129	240	17,287	1,547	00:00:04
Total		91,671	22,082	69,589	0	955	18,644	2,114	129	240	17,287	1,547	00:00:04

Year to Date 9-1-1 System Call Count

For (Call Origin)

Creation Date: 05/02/2025 11:47:49 AM **Grouping: Site & Call Origin**

Date Range: 01/01/2025 12:00:00 AM - 04/30/2025 11:59:59 PM **Filter Criteria: Please, refer to the last page.**

Detail Information

Site	Call Origin	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
			Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	Incoming	223,181	86,429	136,752	0	3,522	67,931	13,844	184	948	0	7,344	00:00:05
	Internal	43,302	0	43,302	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	55,174	0	55,174	0	0	0	0	0	0	55,174	0	00:00:00
	Total	321,657	86,429	235,228	0	3,522	67,931	13,844	184	948	55,174	7,344	00:00:05
Total		321,657	86,429	235,228	0	3,522	67,931	13,844	184	948	55,174	7,344	00:00:05

Monthly 9-1-1 System Call Count

For (Call Origin)

Creation Date: 05/02/2025 11:34:55 AM

Grouping: Site & Call Origin

Date Range: 04/01/2025 12:00:00 AM - 04/30/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	23,283	5,455	17,828	0	206	5,013	151	24	61	4,401	411	00:00:04
Total	23,283	5,455	17,828	0	206	5,013	151	24	61	4,401	411	00:00:04

Monthly 9-1-1 System Call Count

For (Call Origin)

Creation Date: 05/02/2025 11:46:11 AM **Grouping: Site & Call Origin**

Date Range: 04/01/2025 12:00:00 AM - 04/30/2025 11:59:59 PM **Filter Criteria: Please, refer to the last page.**

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	81,125	22,692	58,433	0	863	18,015	3,387	145	282	13,746	2,027	00:00:05
Total	81,125	22,692	58,433	0	863	18,015	3,387	145	282	13,746	2,027	00:00:05

Year to Date 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 05/02/2025 11:37:10 AM

Grouping: Site & Call Origin

Date Range: 01/01/2024 12:00:00 AM - 04/30/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	8,128	8,128	0	0	497	6,706	917	8	0	0	0	00:00:04
Total	8,128	8,128	0	0	497	6,706	917	8	0	0	0	00:00:04

Year to Date 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 05/02/2025 11:48:31 AM

Grouping: Site & Call Origin

Date Range: 01/01/2024 12:00:00 AM - 04/30/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	519,271	140,193	379,078	0	6,504	109,858	22,174	288	1,369	90,010	11,546	00:00:05
Total	519,271	140,193	379,078	0	6,504	109,858	22,174	288	1,369	90,010	11,546	00:00:05

Monthly 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 05/02/2025 11:38:36 AM

Grouping: Site & Call Origin

Date Range: 04/01/2025 12:00:00 AM - 04/30/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	834	834	0	0	24	780	30	0	0	0	0	00:00:04
Total	834	834	0	0	24	780	30	0	0	0	0	00:00:04

Monthly 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 05/02/2025 11:47:09 AM

Grouping: Site & Call Origin

Date Range: 04/01/2024 12:00:00 AM - 04/30/2025 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	519,271	140,193	379,078	0	6,504	109,858	22,174	288	1,369	90,010	11,546	00:00:05
Total	519,271	140,193	379,078	0	6,504	109,858	22,174	288	1,369	90,010	11,546	00:00:05

911 System Memos

Memo #	Date Opened	Origin	Title	DESCRIPTION	STATUS of MEMO (Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement tot Product Development, Technically Not Feasible, Closed)
1	04/08/20	CAD	Informer Trigger words	Request to eliminate words that trigger an alert when entered into CAD	Closed
2	02/18/20	CAD	Alphanumeric Verification	enables a setting that will allow alphanumeric addresses to geo-verify without a space.	Closed
3	03/17/20	CAD	Auto Verifiation of address	disable automatically geo-verifying addresses that are unique in the system.	Technically Not Feasible
4	03/17/20	CAD	on-off ramp entries	Enhance the TCs' ability to identify on and off ramps for the highways	Closed
5	03/14/20	CAD	Pro-QA data export	Escalate the priority of a data export to facilitate the development of a single server for Pro-QA software	Closed
6	03/18/20	CAD	Elminate the 2 or 3 digit code from Pur	Removing the 2 or 3 digit code from the Purvis announcement.	Closed
7	03/17/20	CAD	Half addresses	Presentation of two options for how to handle half-addresses.	Closed
8	04/03/20	CAD	Command Line Font size	The font size larger on the command lines- expanded to the multi-command line	Closed
9	04/03/20	CAD	PI-Delay	Adjust an event code that corresponded to a car accident with injuries that was delayed	Closed
10	04/06/20	CAD	Street Aliases	Discuss options for alias street names in CAD system for streets such as North Ave AKA Route 64	Closed
11	01/27/20	FSA	Cover Memo	Outline of the memo process	Closed
12	01/27/20	FSA	Formula for Agency Costs	Costing formula options for exepenses relating to changes in systems	Closed
13	12/19/19	FSA	Standardization of Recommends	Using Z units in CAD	Closed
14	01/23/20	FSA	Activating New Tone	Adding a rules to Engines to faciliate tones	Closed
15	01/05/20	FSA	Add Units to Calls	Add Unit to calls from mobiles without generating a tone	Closed
16	01/27/20	FSA	Optional Equipment Status	Optional equipment formating options	Closed
17	02/28/20	FSA	Open Radio	Leaving the radio open for two minutes after the Purvis alert in the stations	Closed
18	03/05/20	FSA	Dead End Streets	Remove Dead End from the announcement	Closed
19	02/26/20	FSA	LSI Data Into CAD	Add Hazardous Material data from the State into CAD	Closed
20	02/26/20	FSA	Flow MSP	The font size larger on the command lines- expanded to the multi-command line	Closed
21	03/02/20	FSA	Additional Goals	Expand the goal to consider the time from call to responder arrival instead of from the time of call to dispatch	Closed
22	03/01/20	FSA	Non-standard CAD programming	Creating CAD command that are unique to an agency or a small subset of agencies	Closed
23	01/27/20	TECH	Purvis Proposal	Review of the proposal to address the back-up alerting solution	Closed
24	02/02/20	TECH	ICD from Hexagon for LEADS	Review the Hexagon proposal for the LEADS ICD- Hexagon is re-working the proposal	Closed
25	04/20/20	CAD	Assist other priority change	DU-COMM request to change the priority of Assit other from 4 to 2. This will adjust the watchdog times	Closed
26	04/20/20	CAD	Macro request On-Unit	DU-COMM request a macro to combine to add the vehicle when logging a unit on duty	Closed
27	04/20/20	CAD	New Event code request	DU-COMM request to add two new event codes	Closed
28	04/20/20	Tech	Switch Design	DU-COMM recommendation for a switch design review	Closed
29	04/30/20	FSA	Translations	Request to have the PSAPs manage FSA translations	Closed
30	04/04/20	Tech	Enhanced Monitoring	Review the three proposals from Solar winds	Closed
31	05/04/20	CAD	Fire Priorities	Request to re-visit the Fire events priorities from ACDC	Closed
32	05/22/20	FSA	Priority Column	Request to add priority columns back into MPS	Closed
33	05/26/20	FSA	Self-assgin	Request the ability to self-dispatch calls from pending	Closed
34	05/27/20	TECH	LAG	Install LAG on the Comcast side of the Network	Closed
35	05/27/20	TECH	Security	Review Results of the Nessus system testing	Closed
36	05/27/20	TECH	WMware upgrade	Install upgrade to Vmware from 6.0-6.7	Closed
37	05/27/20	TECH	Software Review	Conduct a software review comparable to the cutover review	Closed
38	05/27/20	CAD	9-1-1 Call Flow	Reivew the 9-1-1 Call flow process	Closed
39	05/28/20	CAD	Updated Macro	Request to reduce the CDCMDKEY	Closed
40	06/01/20	CAD	Update LEADS Trigger words	Reintroduce trigger words from SOS for DL status	Closed
41	06/03/20	TECH	NICE Upgrade	Connect lines and positions to the NICE Recorder/DSO end of life update	Closed
42	06/10/20	FSA	Available on Event	Would like the MPS be programmed to change status to AOE	Closed
43	06/15/20	TECH	Dell Storage	Dell offsite storage	Closed
44	06/19/20	Tech	CAD Workstations At DU-COMM	Install the ETSB image on the Workstations at DU-COMM	Closed
45	06/19/20	FSA	BARB procurement	Pros and Cons of the application	Closed
46	07/06/20	CAD	EDIT unit Roster	Change the Display from Employee number to Sign on ID	Closed
47	07/06/20	CAD	Informer Unit Column	Add a column that displays the unit in infomrer	Closed

48	07/06/20	CAD	Multi-Command line	Force CAPS lock on the multicommand line	Closed
49	07/06/20	CAD	Add select event hot key	Eliminate a step when selecting a unit on an event	Closed
50	07/06/20	CAD	Unit Roster	Add the Badge number to the Unit display	Closed
51	07/06/20	CAD	Informer Hot Key	Add a hot key that opens up into Informer	Closed
52	07/06/20	CAD	Dispatch Assign	Dispatch assing to work automatically	Closed
53	07/06/20	CAD	Dispatch Assign mutiple units	Allow dispatch assign to work with multiple units	Closed
54	07/06/20	CAD	Monitor preference	Allow the monitors to be saved from each login	Technically Not Feasible
55	07/06/20	CAD	Vin Response	Allow title search to be run in Informer	Closed
56	07/06/20	CAD	Informer history	Develop a way to search for informer history	Technically Not Feasible
57	06/18/20	Tech	Carrier diversity	Request to explore surplus bandwidth to provide carrier diversity	Closed Jan 12, 2021
58	06/16/20	CAD	UL Functionality	Ability to add apartment number using the UL Function	Closed
59	06/16/20	CAD	Commit and Cover	Add Commit and Cover command to the right click list	Closed
60	07/16/20	CAD	TC name in the Remarks	ADD the PSAP and first initial to the TC name in remarks	Closed
61	07/30/20	CAD	Available on Event	Would like AOE to set the timer to 0	Closed
62	07/30/20	CAD	Remove CUS	Remove CUS from Status codes PD RR IC WP TA AD	Closed
63	07/30/20	CAD	Mutiple Clearing units	Change programming to allow multiple units to be cleared	Closed
64	07/30/20	CAD	F2 enhancement	Want F2 to bring to the command line anywhere in the program	Closed
65	07/30/20	CAD	Mutiple On units	Want the ONU command to work for multiple units	Closed
66	07/30/20	CAD	Unit Transport streamline	Get rid of the dashes in the command line for unit transport	In-Process Research
67	07/30/20	CAD	Adjust name and tx field	Add field for alalrm and to companies that doesn't impact LOI	Closed
68	07/30/20	CAD	Alias EMD codes	Want the EMD numeric code entered as alias for event type	Closed
69	04/20/20	TECH	CISA request	Cybersecurity testing	10/12/2021
70	08/04/20		Monday.com	Online project management tool	Closed
71	08/04/20	TECH	Vmware upgrade	Upgrade to VMware version 6.7	Closed
72	08/03/20	CAD	Duplicate and Cancel	Attach the name of the TC that made the original ticket to remarks	Technically Not Feasible
73	08/27/20	FSA	Default MPS CADVIEW screen	Change the default MPS screen to Event list	Closed
74	08/27/20	CAD	Right Click update	Using the Spreadsheet submitted update the right click list	closed
75	09/10/20	CAD	K9 Event codes	Add event codes for the different types of dogs	Closed
76	09/10/20	CAD	Relocate Unit Monitor	Add a new monitor for relocated unites	Closed
77	09/25/20	TECH	ALI Re-bid Times	Review the options to adjust the time for Automatic ALI re-bids	Closed
78	10/20/20	CAD	Call Source	Default Call Source to Phone	Closed
79	10/28/20	CAD	Edit unit Code	Change the two digit unit code for Elgin from EG to EN	Closed
80	10/30/20	TECH	Power Supply	Procure redundant power supllies for switches etc	Closed
81	11/15/20	CAD	Retail Theft	Change the subtype to Reatil-Delay	Closed
82	11/15/20	CAD	Caller Name LOI Search	Disable Caller Name from the LOI Search	Closed
83	12/10/20	CAD	Bomb Threat	Use a code for bomb threat instead of the words in Purvis	Closed
84	01//26/21	CAD	Timers	Remove the shift timers from the system	Closed
85	01/26/21	CAD	Live Mum additions	Add stations to match or come close to matching LiveMUM from CAD	Closed
87	02/23/21	CAD	Common places for DSO	Add common place names for DSO lots for a DSO response	Closed
88	03/31/21	FSA	Available on Event	Add the ability for MPS to self dispatch from Available on event	Closed
89	04/16/21	CAD	KH and Business names Spec Situatic	Remove the KH and businesss files from notification	Closed
90	04/19/21	CAD	Live Mum changes	Change the ETB of arrive danger to 40 minutes	Closed
91	05/18/21	TECH	TRE change	Redesign the TRE to ensure it passes to Starcom	Closed
92	05/26/21	CAD	Add subtypes to Assist	Create two new subtypes for assist to the SA and coroner	Closed
93	06/09/21	CAD	TestCase for Pro QA	Turn on the test case option in ProQA	closed
94	06/28/21	CAD	Standardized RR names	Tracks xx where xx is a two/four digit abbreviation for the Railroad	Closed
95	07/12/21	FSA	Cross Staffed Apparatus	"Jump Crews"in Live Mum different than CAD	Closed
96A	07/12/21	FSA	Border Station Depth	Analsyis of station depth for border agencies	Closed
96B	07/12/21	FSA	Border Station Run orders	Adjust the run orders of stations based on Analysis from 96	Closed
96C	07/12/21	FSA	Drive Time Adjustments	Adjust the drive time for Mutual aid agencies	Closed
97	07/12/21	FSA	Pre-planned relos	Add pre-planned relos into LiveMum	Closed
98	07/12/21	FSA	Unit Depletion	Program LiveMUM to make recommends based on unit depletion percetages	Closed
99	07/13/21	CAD	Wayne township Coverage	Add a note to the Wayne township area about for overnight disptaching	Closed
100	07/13/21	FSA	EBT Request	Request DECCAN run two hears of data for more accurate EBT	Paused
101	07/21/21	FSA	COQ report number request	Request a report number for agencies receiving COQ equipment	Closed

102	08/10/21	CAD	Update Skill list	Add Drone to the Skill list	Closed
103	09/07/21	CAD	CAD/Vesta Standardization	Adjust one of the systems to search for intersections using the same syntax	Closed
104	11/02/21	CAD	Add event code	Add Event code for 3Si	Closed
105	11/16/21	CAD	Add a layer to the map	Create a layer for Divison 10 in the CAD map	Closed
106	11/29/21	CAD	in-custody time stamp	Program CAD to include the time stamp in the list of times	Closed
107	11/29/21	FSA	Add new agency to CAD	Create a new agency in CAD for mabas division 12	Closed
108	01/18/22	CAD	ANI/ALI dump work flow	Change the programming so that the keyboard can be used after ANI/ALI dump	Closed
109	02/02/22	CAD	Timer for Delayed call	Want to have a timer for Trbl alarms to delay dispatch 10 minutes	Closed
110	5/2/2022	Tech	Options for Tones	Explore audio setting options for tones on the fire channels	In Process/Testing
111	7/30/2022	Tech	Purvis Proposal	Review Purvis Proposal	Closed
112	10/3/2022	CAD	LPR Event	New CAD Event for License plate reader	Closed
113	10/3/2022	CAD	Shot Stab event type	Separate out the shot fired and gunshot into two type codes	Pending Research
114	1/13/2022	Tech	Open USB ports	Request to open USP ports to the Bridge	Closed
115	1/10/2023	CAD	Train Cleared	Request to add commands to menus and boards	Closed
116	1/10/2023	FSA	Emergency Button Mobile	Request to change the functionality of the emergency button	Closed
117	3/22/2023	FSA	UE Delta Programming	Remove MAF units from CADView	Closed
118	3/22/2023	FSA	Strobe light timing	Up the time out for the strobe units to 2 minutes	Closed
119	3/22/2023	FSA	Recall dispatch	Add a Recall dispatch button to MPS	Closed
120	3/22/2023	FSA	Resync Units and Events	Add a resync button to MPS	Closed
121	8/16/2023	Tech	Shared Drives	Shared drive in the DMZ to reduce Cybersecurity	Closed
122	8/18/2023	TECH	Shared Subnet	Allow traffic point to point for printers for cybersecuirty	Closed
123	8/21/2023	CAD	Task Force Units	Create Monitors for the Task force group	Closed
124	10/3/2023	CAD	New Event code request	New or modified event type for Car vs Building	Closed
125	11/9/2023	CAD	Priority integration	Integrate Priority Aqua program with Eventide	Closed
126	2/20/2024	CAD	New Event code request	New event type for Electric Vehicle fire	Closed
127	5/23/2024	CAD	MFA Command Central Aware	Decision to add MFA to Command Central Aware Website	Pending Research
128	7/11/2024	Tech	MFA Infrstructure/Applications	Decision to implement MFA within the ETSB 911 system	Pending Research
129	7/30/2024	CAD	Adjust incident types for Alarms	Alarm companies are beginning to use numbers to define alarm types. Request to add those types in CAD	Closed
130	8/9/2024	CAD	Add Macros	Add macros that are currently deployed for 10 and 12 for MABAS Division 16	Closed
131	1/30/2025	CAD	Change town/street code	Change boulavard from "BLVD" to "BL" and Bloomindale from "BL" to "BLD" because of state data	Opened
132	1/29/2025	CAD	New Animal Sub-Type/Nuisance	Add new CAD Sub-Type Nuisance to animal	Closed

In process/Testing
Implemented
Pending Research
Technically Not Feasible
Enhancement tot product development
Closed

Rave 9-1-1 Suite

2025										
Month	**Total Number of Smart911 Accounts**	**Total Number of Individuals within those Accounts** (Average 2.35 per profile)	**Profile Increase**	**% of Population**	**Number of Profile Pops**	**Number of Chat Sessions**	**Number of Notes**	**New Facility Profiles Created**	**Number of Facility Profile Pops**	**RapidSOS Location Hits**
January	27,064	63,600	223	8.31%	165	1,322	2	1	63	24,739
February	27,185	63,885	121	8.35%	147	1,201	2	0	45	22,005
March	27,403	64,397	218	8.42%	121	1,499	0	1	70	24,893
April	27,548	64,738	145	8.46%	153	1,402	2	0	25	17,559
May		0		0.00%						
June		0		0.00%						
July		0		0.00%						
August		0		0.00%						
September		0		0.00%						
October		0		0.00%						
November		0		0.00%						
December		0		0.00%						
2025 Totals	**27,548**	**64,738**	**707**	**8.46%**	**586**	**5,424**	**6**	**2**	**203**	**89,196**

INFORMATION TECHNOLOGY

630-407-5000
Fax: 630-407-5001
it@dupageco.org

www.dupageco.org/it

TO: PRMS Oversight Committee and ETS Board

FROM: Don Ehrenhaft, PRMS Manager

DATE: April 30, 2025

RE: DuJIS RMS Monthly Update

Accomplishments:

- OCR 10.0/MFR project planning is ongoing.
  - OCR Configuration Workshop completed.
  - MFR Administrator Training completed.
  - MFR Configuration Workshop completed.
- RMS RFP Steering committee formed.

Action Items:

- RMS RFP Process
  - Develop requirements.
  - Assemble Evaluation Group
- OCR 10.0/MFR
  - Hold several configuration Workgroup meetings
  - Complete configuration tasks
- NetRMS/CJIS
  - Move legacy system off of aging hardware to dedicated server.
  - Phase 1: Transition all agencies to new application and disable mainframe application. (Target date in April 2025)
  - Preparation for phase 2 (NetRMS) is underway.

RSA – Customer Support Collaboration:

- Maintained bi-weekly OCR10.0/MFR project management meeting with Hexagon project manager.
- Established bi-weekly meeting with support team.

Next Month's Actions Items:

- Continue Staging Phase of MFR/OCR 10.0 project.
- Continue to work with Data Sheet Refresh subcommittee.
- Overhaul of system support model to improve speed of incident response and strengthen prevention efforts.

DELTAWRX
management consultants

To: Gregg Taormina and Don Ehrenhaft

From: Michael Galvin and Brian Hudson

Date: May 1, 2025

Re: CAD/RMS Project: Status Report April 2025

CAD/RMS Project

In April, DELTAWRX presented a project update at the ETS Board Meeting. This meeting, which took place on April 9th, was similar to the PRMS Oversight Committee update that took place in March, but with a focus on the CAD and Mobile applications. In addition, DELTAWRX held an introductory call with DuPage County's Finance and Procurement to review the RFP process. This was a productive call and ensures that DELTAWRX is in alignment with County requirements and best practices.

In May, we intend to deliver our "CAD and RMS Procurement Strategy" presentation to both the CAD Project Steering Committee and the RMS Steering Committee. These steering committees should be finalized at the start of May. Once these committees are finalized, DELTAWRX will work with the project leads to schedule our presentations.

As mentioned in last month's status report, once the DELTAWRX team meets with the two steering committees and delivers our report, we hope to form a consensus amongst the teams regarding the direction of the project and move to our next phase.

April Monthly Report

Customer Name	DuPage County, IL	**Alias**	DUPG2.00.11
Customer PM	Linda Zerwin/Mike Galvin	**Hexagon Sales**	TJ MCGEE
Hexagon Support Manager	Tony Capasso	**Project / Delivery Name**	DuPage ETSB
New Change Requests	**None**	**Reporting Period End**	**April 30, 2025**

Support Overview

Open Tickets		SRs		CRDs		CREs	
On target	☑	P2	1	P2	2	P2	0
Below target	☐	P3	22	P3	5	P3	3
Above target	☐	P4	0	P4	0	P4	0

RED	One or more of the following remain unhandled: significant risks and/or issues; behind schedule by >10%
YELLOW	There is a plan in place to rectify one or more of the following: significant risks and/or issues; behind schedule <=10%
GREEN	No significant risks or issues

Support Performance - Period ending April 30, 2025

GREEN	Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Communication remains high and both sides stay engaged. We have establishe a reoccurring RMS SR Review call as well. This takes place every 2nd and 4th week of the month.

Support Activities

Objectives Completed This Period

1. Weekly meetings were held. No Onsite meetings were held this month.
2. **16** support tickets were resolved in the month of April 2025.
3. CAD Side call with Hexagon support has been reestablished.
4. RMS Side call with Hexagon support has been established as well.

Objectives NOT Completed This Period - Mitigation tasks to align schedule are provided in the Notes Section with the coresponding #

Objectives for Next Period Remaining Project Items (All Numbers are utilizing the DuPage Schedule DUPG2 Schedule)

1. Focus and continued resolution on existing support SRs.

Change Orders	Date	Status	Description

Notes From Above Activites:

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-1198 **Agenda Date:** 5/14/2025 **Agenda #:** 6.B.1.

EQUALIZATION SURCHARGE AND REVENUE REPORT FOR FY25

FY25

REVENUE BY FISCAL YEAR

Equalization $ Remitted for:	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24								
Month Received:	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	TOTALS
State Disbursement	$ 1,055,850.16	$ 1,048,826.08	$ 1,048,032.56	$ 1,074,150.85	$ 1,121,322.86								**$ 5,348,182.51**
NG9-1-1 Withholding (1x)													**$ -**
Misc. Payments													**$ -**
PRMS Reimbursement													**$ -**
Grant Reimbursement													**$ -**
Sale of Assets													**$ -**
CAD Interface Reimbursement													**$ -**
FSA Optional Equip Reimbursement													**$ -**
DEDIRS Reimbursement		$ 756,532.95											**$ 756,532.95**
DEDIRS Airtime Reimbursement	$ 32,446.14	$ 1,267.56											**$ 33,713.70**
Investment Earnings													**$ -**
Total	**$ 1,088,296.30**	**$ 1,806,626.59**	**$ 1,048,032.56**	**$ 1,074,150.85**	**$ 1,121,322.86**	**$ -**	**$ -**	**$ -**	**$ -**	**$ -**	**$ -**	**$ -**	**$ 6,138,429.16**

FY24

REVENUE BY FISCAL YEAR

Equalization $ Remitted for:		Sep 23	Oct 23	Nov & Dec 23		Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	
Month Received:	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	TOTALS
State Disbursement		$ 1,166,094.82	$ 1,178,650.54	$ 2,387,090.19		$ 1,307,137.14	$ 1,041,953.80	$ 1,217,316.64	$ 1,365,561.66	$ 1,157,731.43	$ 1,185,197.86	$ 1,159,349.63	**$ 13,166,083.71**
NG9-1-1 Withholding (1x)								$ 2,361,360.11					**$ 2,361,360.11**
Misc. Payments	$ 709.50	$ 47.74			$ 73.04					$ 30,645.24	$ 3,120.00		**$ 34,595.52**
PRMS Reimbursement													**$ -**
Grant Reimbursement													**$ -**
Sale of Assets		$ 2,000.00						$ 284,500.00	$ 2,500.00				**$ 289,000.00**
CAD Interface Reimbursement	$ 150.00	$ 829.00							$ 14,669.84	$ 8,084.92			**$ 23,733.76**
FSA Optional Equip Reimbursement										$ 3,640.00	$ 28,985.00		**$ 32,625.00**
DEDIRS Reimbursement					$ 32,656.40					$ 9,114.05			**$ 41,770.45**
Investment Earnings						$ 921,077.00							**$ 921,077.00**
Total	**$ 859.50**	**$ 1,168,971.56**	**$ 1,178,650.54**	**$ 2,387,090.19**	**$ 32,729.44**	**$ 2,228,214.14**	**$ 1,041,953.80**	**$ 3,863,176.75**	**$ 1,382,731.50**	**$ 1,209,215.64**	**$ 1,217,302.86**	**$ 1,159,349.63**	**$ 16,870,245.55**

EQUALIZATION SURCHARGE HISTORY

Month of	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
2016	$ 580,655.87	$ 542,517.55	$ 743,171.81	$ 674,131.18	$ 725,522.32	$ 712,956.19	$ 517,623.85	$ 620,047.11	$ 626,455.30	$ 599,721.32	$ 594,666.10	$ 722,868.38	$ 7,660,336.98
PrePaid Back pay					$ 118,567.00								$ 118,567.00
Wireless Carrier xfer					$ 255,594.00								$ 255,594.00
2017	$ 680,994.05	$ 649,029.93	$ 810,751.53	$ 695,361.11	$749,256.32	$ 833,344.09	$ 557,280.60	$ 599,817.91	$ 566,629.95	$ 618,246.90	$ 614,106.20	$ 754,806.21	$ 8,129,624.80
2018	$ 1,522,691.96	$ 1,173,178.13	$ 1,337,153.75	$ 1,203,123.36	$ 1,215,516.34	$ 1,202,131.11	$ 1,188,947.34	$ 1,258,080.66	$ 1,162,776.33	$ 1,228,103.25	$ 1,158,413.81	$ 1,237,539.40	$ 14,887,655.44
2019	$ 1,176,781.81	$ 1,124,652.57	$ 1,265,128.93	$ 1,168,117.80	$ 1,203,652.90	$ 1,170,171.21	$ 1,212,817.56	$ 1,191,630.05	$ 1,159,547.61	$ 1,303,891.19	$ 1,282,359.45	$ 1,271,244.04	$ 14,529,995.12
2020	$ 1,237,988.13	$ 1,173,880.52	$ 1,280,265.88	$ 1,213,090.68	$ 1,224,007.79	$ 1,287,371.61	$ 1,266,405.76	$ 1,151,538.31	$ 1,144,938.67	$ 1,139,491.71	$ 1,143,518.88	$ 1,189,281.74	$ 14,451,779.68
2021	$ 1,175,626.22	$ 1,114,241.24	$ 1,333,912.53	$ 1,166,022.22	$ 1,154,554.99	$ 1,178,282.73	$ 1,213,170.06	$ 1,149,140.27	$ 1,131,666.06	$ 1,191,512.63	$ 1,104,147.61	$ 1,236,187.16	$ 14,148,463.72
2022	$ 1,175,917.91	$ 1,087,494.93	$ 1,254,382.66	$ 1,167,246.40	$ 1,214,648.99	$ 1,383,485.38	$ 1,193,122.77	$ 1,205,441.29	$ 1,164,779.92				$ 10,846,520.25
NG9-1-1 Withholding (1x)			$ 2,348,343.23										$ 2,348,343.23
2023	$ 1,174,384.35		$ 1,179,289.89	$ 1,239,871.71	$ 1,160,437.01	$ 1,072,172.19	$ 1,285,081.08	$ 1,178,132.95	$ 1,233,355.83	$ 1,227,343.85	$ 2,367,619.76		$ 13,117,688.62
NG9-1-1 Withholding (1x)											$ 2,601,413.84		$ 2,601,413.84
2024	$ 1,166,094.82	$ 1,178,650.54	$ 2,387,090.19		$ 1,307,137.14	$ 1,041,953.80	$ 1,217,316.64	$ 1,365,561.66	$ 1,157,731.43	$ 1,185,197.86	$ 1,159,349.63	$ 1,055,850.16	$ 14,221,933.87
NG9-1-1 Withholding (1x)							$ 2,361,360.11						$ 2,361,360.11
2025	$ 1,048,826.08	$ 1,048,032.56	$ 1,074,150.85	$ 1,121,322.86									$ 4,292,332.35

FY23

HISTORY BY FISCAL YEAR

Equalization $ Remitted for:	Aug 22	Sep 22	Oct 22	Nov 22	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul & Aug 23	
Month Received:	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sept 23	Oct 23	Nov 23	TOTALS
Total	$ 1,205,441.29	$ 1,174,607.20	$ 1,178,184.35	$ 1,207,259.89	$ 1,239,871.71	$ 1,213,587.19	$ 1,072,172.19	$ 1,313,566.32	$ 1,202,129.95	$ 1,248,895.63	$ 1,263,874.63	$ 5,595,938.60	$ 18,915,528.95

FY22

Equalization $ Remitted for:	Aug & Sep 21		Oct & Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22		May 22	Jun & Jul 22		
Month Received:	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sept 22	Oct 22	Nov 22	TOTALS
Total	$ 2,281,331.33	$ 283,343.34	$ 2,295,684.39	$ 1,236,187.16	$ 1,180,527.91	$ 1,148,317.36	$ 3,628,564.29	$ 1,195,731.64	$ 1,783.40	$ 1,217,048.99	$ 2,588,679.15	$ -	$ 17,057,198.96

FY21

Equalization $ Remitted for:	Aug 20	Sep 20	Oct & Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21		Jun 21	Jul 21	
Month Received:	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21	Sept 21	Oct 21	Nov 21	TOTALS
Total	$ 1,151,538.31	$ 1,172,211.67	$ 2,283,028.54	$ 1,189,281.74	$ 1,183,771.22	$ 1,129,498.24	$ 1,340,002.97	$ 1,166,522.22	$ 1,162,663.88	$ 32,062.24	$ 1,178,282.73	$ 1,337,665.72	$ 14,326,529.48

FY20

Equalization $ Remitted for:	Aug & Sep 2019		Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun & Jul 2020		
Month Received:	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sept 20	Oct 20	Nov 20	TOTALS
Total	$ 2,372,557.66	$ 237,970.24	$ 1,303,902.24	$ 1,282,440.05	$ 1,289,985.71	$ 1,416,758.41	$ 1,187,415.00	$ 1,336,415.71	$ 1,335,142.56	$ 1,264,789.84	$ 2,554,594.67	$ 49,641.50	$ 15,631,613.59

FY19

Equalization $ Remitted for:	Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	
Month Received:	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sept 19	Oct 19	Nov 19	TOTALS
Total	$ 1,163,697.11	$ 1,228,103.25	$ 1,158,413.81	$ 1,237,539.40	$ 1,185,868.21	$ 1,214,820.52	$ 1,265,128.93	$ 1,168,117.80	$ 1,203,652.90	$ 1,170,171.21	$ 1,212,817.56	$ 1,642,301.51	$ 14,850,632.21

FY18

Equalization $ Remitted for:	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	Jan & Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	
Month Received:	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sept 18	Oct 18	Nov 18	TOTALS
Total	$ 599,817.91	$ 566,629.95	$ 618,246.90	$ 614,106.20	$ 754,806.21	$ 2,695,870.09	$ 1,337,153.75	$ 1,203,123.36	$ 1,215,516.34	$ 1,202,131.11	$ 1,188,947.34	$ 1,258,080.66	$ 13,254,429.82

FY17

Equalization $ Remitted for:	Jul & Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Jul 2017	
Month Received:	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	Jul 17	Aug 7	Sept 17	Oct 17	Nov 17	TOTALS
Total	$ 1,246,502.41	$ 599,721.32	$ 594,666.10	$ 1,097,049.38	$ 681,034.05	$ 649,029.93	$ 810,751.53	$ 723,846.35	$ 695,361.11	$ 833,344.09	$ 557,280.60	$ 599,817.91	$ 8,832,810.78

FY16

Equalization $ Remitted for:							Jan & Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016		
Month Received:	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sept 16	Oct 16	Nov 16	TOTALS
Total	$ -	$ -	$ -	$ -	$ -	$ -	$ 1,123,587.68	$ 743,609.37	$ 674,806.22	$ 726,277.16	$ 713,088.37	$ 518,118.75	$ 4,499,487.55

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-1179 **Agenda Date:** 5/5/2025 **Agenda #:** 6.C.1.

DU PAGE COUNTY

ETSB - Policy Advisory Committee

Draft Summary

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

Monday, April 7, 2025 **8:15 AM** **Room 3500A**

Join Zoom Meeting

https://us02web.zoom.us/j/82983521925?pwd=XEn6rPnDEVFJ8QiQFw5zjOxiGJP9Ab.1

Meeting ID: 829 8352 1925

Passcode: 285161

1. CALL TO ORDER

8:15 AM meeting was called to order by Chair Selvik at 8:15 AM.

2. ROLL CALL

Attendees:
Linda Zerwin, DuPage Emergency Telephone System Board, non-voting Member
Gregg Taormina, DuPage Emergency Telephone System Board
Eve Kraus, DuPage Emergency Telephone System Board
Andres Gonzalez, DuPage Emergency Telephone System Board
Erik Maplethorpe, DU-COMM (Remote)
Jim Connolly, Village of Addison (Remote)
John Nebl, OHSEM (Remote)
Marilu Hernandez, ACDC (Remote)
Abigail Medina, ACDC (Remote)
Scott Bukovic, Westmont PD (Remote)
Jim McGreal, Downers Grove PD (Remote)
Bob Murr, COD (Remote)

On roll call, Members Benjamin, Burmeister, Clark, Fleury, Jansen and Selvik were present, which constituted a quorum.

PRESENT	Selvik, Benjamin, Burmeister, Clark, Fleury, and Jansen

3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SELVIK

There were no remarks from Chair Selvik.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT ITEMS

6.A. **25-0980**

DEDIR System March Maintainer Report

On voice vote, all Members voted "Aye", motion carried.

Attachments: Motorola System Manager Report March 2025.pdf

RESULT:	ACCEPTED AND PLACED ON FILE
MOVER:	Eric Burmeister
SECONDER:	Tyler Benjamin

6.B. **25-0933**

ETSB PAC Minutes - Regular Meeting - Monday, March 3, 2025

On voice vote, all Members voted "Aye", motion carried.

Attachments: 2025-03-03 PAC Minutes Summary.pdf

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Tyler Benjamin
SECONDER:	Eric Burmeister

7. DEDIR SYSTEM

7.A. **25-0969**

Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System)

Member Burmeister made a motion to discuss this item, seconded by Member Fleury. Chair Selvik opened the item for discussion.

Ms. Zerwin said the team was still working on collecting the remaining encryption keys and conducting an internal audit. She said preparations were underway for issuing access letters related to current access agreements, and suggested Police Focus Group level should be included in this process of deciding whether access to these encryption keys will be included. Ms. Zerwin said both policies were listed on the agenda in case changes or actions were needed. She said policy language had changed over time to reflect updates and special use cases, and that these changes also affected how talk groups were distributed and used. Ms. Zerwin said there needed to be a clear direction before sending letters to agencies with access agreements.

Ms. Zerwin said consistent guidance was needed from the PAC to help with planning and coordination. She said there were operational considerations, such as changes in talk

group structures because of practices like saturation patrols and interop channel deployments. She said there are "Static 205s" for agencies that should be reviewed for the name change recommendations and how talk groups would be assignments during events. She said clear guidelines to avoid operational challenges were especially important when AES encryption is involved. Ms. Zerwin said before letters to agencies with current access to the system went out from ETSB she wanted guidance in the policy to ensure that deployment was consistent in the future no matter who was on the PAC. She talked about the other policies for a special use cases, including MERIT, and access by schools within the DEDIR System, NShe said a second round of letters did not need to go out right away but recommended establishing criteria for evaluating future applications consistently. She said changes to the talk group structure would need a clear process to avoid conflicting with PSAP operational processes and the guidance should reflect this to ensure consistency.

Ms. Zerwin reviewed a memorandum with recommendations, including creating written guidelines to support long-term consistency and revised Memorandum of Understanding (MOU). She said Grundy County used fillable forms to collect encryption-related information and said something similar could work for DuPage.

She said ETSB has some agencies waiting to finalize access requests based on these policy adjustments and that it was possible final changes would not be ready by May.

Chair Selvik asked about the timeline for resolving these issues. Ms. Zerwin said the next step was reviewing which agencies currently had encryption keys and identifying if any were missed earlier. She said agreements were already in place with those agencies, but cleanup might be needed. She said PAC should make policy changes before letters were sent out and said the letters would explain the process for agencies as encryption was introduced.

Chair Selvik asked if PAC approval was needed to collect final encryption keys from agencies not already included. He also asked if the memorandums and recommendations from Mr. Connolly should go to the Police and Fire Focus Groups or stay with the committee. He asked whether Static 205 instructions should be unified or separate for police and fire and whether to send the issue back to the focus groups.

Ms. Zerwin deferred to Members Burmeister and Benjamin and said she would rely on them for input, since practices could vary by agency and PSAP. Member Burmeister said that police and fire operations would likely be quite different due to mutual aid differences. He said this would not cause major problems for training. Member Benjamin said the topic was better suited for focus groups. He asked if the DUCALL talk group was in use and whether agencies had access to it. Member Burmeister said his consoles did not. Member Benjamin said he had not had enough time to review the issue in full. He said only manager consoles could patch channels and that telecommunicators could not. He said the issue was not ready for a decision and should go to the focus groups. Chair Selvik asked if the direction everyone was thinking was to bring the matter back to the focus groups. Member Burmeister responded, yes.

Chair Selvik recognized Mr. Connolly. Mr. Connolly said the topic had been discussed for five years and that opinions had changed. He said police wanted encryption for officer safety, while fire departments had different needs. He said a split approach could work, with more restrictions for police and more flexibility for fire. Mr. Connolly said he had shared a document that categorized 160 outside talk groups into three groups: those never to be shared, those that could be shared in special cases, and those that could be shared more freely. He said some talk groups, like the bridge or town channels, might be intended for internal use. Mr. Connolly said that while fire and police often requested access to outside agencies' talk groups, they sometimes hesitated to reciprocate, which sent a mixed message to partners. He concluded by stating that finding this balance was key and encouraged PAC members to consider these philosophies.

Chair Selvik asked Ms. Zerwin whether reciprocal agreements were part of ETSB's suggestions. Ms. Zerwin said some agreements were reciprocal, but not all were. She said consistent guidelines would help with rolling out the policy and explaining it to agencies.

Chair Selvik asked for any questions. Vice Chair Clark said special use cases might happen more often than expected and said a structure was needed to manage them effectively.

Ms. Zerwin agreed and said a clear process was needed. She said an outside agency might transmit on a talk group and confuse telecommunicators, especially if there was not active incident requiring outside agencies using that group. She referred to Member Benjamin's earlier comment about patching and said that the issue needed to be addressed. She said guidance was needed for using Interop talk groups and DUCALL to keep things consistent.

Ms. Zerwin also asked whether assigning specific talk groups to specific agencies would help and whether outside agencies had access to the same channels, such as perimeter ops talk groups. She noted that if a consistent perimeter talk group was used across the county but outside agencies lacked access to it, issues could arise during an event. She suggested reviewing Static 205s to ensure alignment with updated talk group names and asked whether any such reviews had been conducted. Member Burmeister said a review had been done two years ago. Member Benjamin said his Static 205s existed but was not sure when they were last reviewed.

Chair Selvik said there seemed to be an agreement to table both policies and send them back to the focus groups, with the goal of bringing them back to the committee in May for final decisions, provided focus group meetings could be held in the next few weeks. She said she needed to confirm this to assign tasks. Chair Selvik then asked if there was anything that could be approved during the current meeting without involving the focus groups, such as ETSB collecting final keys.

Ms. Zerwin asked if a list existed of encryption keys from agencies not previously included. She said the audit found some encrypted outside talk groups and that those were the ones being requested. Mr. Gonzalez said agreements were in place with those agencies. Ms. Zerwin clarified that these were the ones currently being kept and further

explained her earlier statement about the list. She said that during the audit, ETSB staff had additional questions with some agreements as to whether encryption keys were needed, but it was unclear if a full list of those agencies existed. She said reviewing the keys and making sure radios had enough space was important for major incidents.

Chief Fleury asked if nearby agencies not included in current agreements needed to be considered, especially for larger events. He said statewide interop channels could be used instead. Member Burmeister said those channels were designed for that. Vice Chair Clark said day-to-day incidents might be more of a challenge than large-scale ones and said it was important to manage those.

Chair Selvik said fire agencies might have more regular communication with outside agencies than police. He said sending the issue to the focus groups would help make sure nothing was missed, and that large one-time events could still use the statewide channels. Member Benjamin gave examples of previous incidents where regional channels were used effectively. He said the policies last updated in 2013 should be reviewed. Member Fleury said it was important to identify which agencies were not part of current agreements so the group could move forward clearly.

A motion was made by Member Burmeister to table this item until the next meeting on Monday, May 5, seconded by Member Benjamin. On voice vote, all Members voted "Aye", motion carried.

Attachments: 911-005.2 Access to the DuPage Emergency Dispatch Interoperable Radios System (DEDIR System)_Redacted.pdf
911-005.2 DEDIRS Access Agreement final.pdf
911-005.2 DEDIRS Application and Confidentiality Agreement 12.13.23.pdf

RESULT:	TABLED
MOVER:	Eric Burmeister
SECONDER:	Colin Fleury

7.B. **25-0970**

Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups.

A motion was made by Member Benjamin to table this item until the next meeting on Monday, May 5, seconded by Member Burmeister. On voice vote, all Members voted "Aye", motion carried.

Attachments: 911-005.3 Access to the DEDIRS Encrypted Talk Groups ETS-R-0014-18 executed_Redacted.pdf

RESULT:	TABLED
MOVER:	Tyler Benjamin

SECONDER:	Eric Burmeister

7.C. **25-0935**

April DEDIR System Update

Ms. Zerwin said the report summarized activities from the past month from the posted update, including information from the Fire Focus Group and encryption discussions. She said the only new information that she had that was not in the report was to clarify that Northwest Central Dispatch planned to implement fire encryption in August or September.

Ms. Zerwin said Motorola held an internal meeting on encryption, but no updates had been received yet. She said firmware updates for multi-chargers had been completed and that single chargers were still under review. Ms. Zerwin said work on the fire templates was ongoing, with 29 document submissions under review. She said the main focus was on encryption keys and that 82 radios still needed firmware updates. Ms. Zerwin said completing these updates was important so Motorola could move forward with system migration. She also said efforts were being made to track radios more accurately and asked agencies to report any unaccounted for purchases. Ms. Zerwin said this reminder would also be included in an upcoming podcast.

Chair Selvik asked if agencies without assigned radios should submit a Zendesk ticket. Ms. Zerwin said yes and said some agencies had already used Zendesk to report inventory changes, such as returning chargers or radios because of lower headcount. Ms. Zerwin explained returned radios were maintained and redeployed as needed when headcount increased.

Ms. Zerwin said there were challenges with maintaining the radio cache because of increased hiring and repairs. She said a final change order was still pending to address the issue.

Attachments: DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM UPDATE.pdf

7.D. Police

7.E. Fire

8. OLD BUSINESS

There was no old business.

9. NEW BUSINESS

Ms. Zerwin said Chiefs Selvik, Clark and Mr. Eric Burmeister would be appointed to the PAC on the ETS Board meeting on Wednesday. She also mentioned announcements related to TC Week. She said there would be Text-to-911 official launch announcements for the County Board and ETSB on Tuesday and Wednesday.

Mr. Burmeister asked about the activation of Text-to-911 since April 1. Ms. Zerwin explained it

had been active for a couple of months but had not been publicized yet. Mr. Benjamin said carriers were still conducting testing to make the service official, even though it was already active. Vice Chair Clark said the system had been working for some time. Mr. Benjamin said carriers that had finished testing were functioning properly.

Chair Selvik said the County planned to release the announcement the next day and would coordinate with PSAPs for a unified Text-To-911 release. Ms. Zerwin said a media kit was sent to agencies and included a press release template, website text, and links to the ETSB website. She said the public-facing information would go live the next day and encouraged agencies to test connectivity to the website before releasing their press statements. Vice Chair Clark asked if there was any reason agencies could not publicize the information the next day. Ms. Zerwin said everyone should be able to move forward.

Ms. Zerwin shared a list of agencies with encryption keys. Chair Selvik asked if the list contained items that needed review. Ms. Zerwin said it included both completed and pending items that needed guidance for talk group distribution. She said some one-off cases were event-related and said guidance would be developed for interoperability requests.

10. ADJOURNMENT

10.A. Next Meeting: Monday, May 5 at 8:15am in Room 3-500A

Vice Chair Clark made a motion to adjourn the meeting at 8:52am, seconded by Member Benjamin. On voice vote, motion carried.

Respectfully submitted,

Andres Gonzalez

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-1195 **Agenda Date:** 5/14/2025 **Agenda #:** 6.D.1.

DU PAGE COUNTY

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB - Emergency Telephone System Board

Draft Summary

Wednesday, April 9, 2025 **9:00 AM** **Room 3500B**

Join Zoom Meeting

https://us02web.zoom.us/j/82483129431?pwd=FvZwAqqq7nPGlav1jg0wINt3D8ph8X.1

Meeting ID: 824 8312 9431

Passcode: 428926

1. CALL TO ORDER

9:00 AM meeting was called to order by Chair Schwarze at 9:00 AM.

2. ROLL CALL

ETSB STAFF:
Linda Zerwin
Gregg Taormina
Eve Kraus
Andres Gonzalez
Kris Cieplinski (Remote)
Prithvi Bhatt (Remote)
Brian Kopas (Remote)

COUNTY CLERK:
Adam Johnson, Chief Deputy Clerk

STATE'S ATTORNEY:
Mark Winistorfer

ATTENDEES:
Gwen Henry, County Treasurer, Member Ex-Officio
Michelle Beebe, ACDC
Tyler Benjamin, DU-COMM
Chris Clark, Glen Ellyn Fire
Valerie Cortez, ACDC
David Dobey, ACDC
Grecia Flores, ACDC
Nick Kottmeyer, County Board Office
Nancy Llaneta, County Finance
Anthony McPhearson, County CIO
Mike Sampey, ACDC
Roy Selvik, Addison PD
Jan Barbeau, State's Attorney's Office (Remote)

Todd Carlson, Hanover Park PD (Remote)
Rich Cassady, Glenside Fire (Remote)
Ric Ciszewski, West Chicago Fire (Remote)
Matt Daly, Hinsdale Fire (Remote)
Colin Fleury, West Chicago PD (Remote)
Mike Galvin, DeltaWRX (Remote)
Brian Hudson, DeltaWRX (Remote)
Craig Gomorczak, Lisle PD (Remote)
Jeffery Keefe, West Chicago Fire (Remote)
Ed Leinweber, Clarendon Hills PD (Remote)
Jim McGreal, Downers Grove PD (Remote)
Dan Mejdrech, Westmont Fire (Remote)
Bret Mowery, York Center Fire (Remote)
Alison Murphy, DMMC (Remote)
Jason Norton, Darien PD (Remote)
Thomas Packard, County Finance (Remote)
Matt Theusch, RapidSOS (Remote)

On roll call, Members Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schar, and Wolber were present. Member Maranowicz was absent.

PRESENT	Schwarze, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schar, and Wolber
ABSENT	Maranowicz
LATE	Franz

3. PUBLIC COMMENT

There was no public comment.

4. CHAIRMAN'S REMARKS - CHAIR SCHWARZE

Chair Schwarze welcomed Member Wolber as the Emergency Services Representative. Member Wolber then introduced himself.

Chair Schwarze recognized the new ETSB Administrative Assistant Andres Gonzalez Di Maso who started February 24th and asked him to introduce himself.

Vice Chair Franz entered the meeting at 9:03am.

Chair Schwarze also recognized Emergency Management Coordinator John Nebl and the volunteers from the Office of Homeland Security and Emergency Management (OHSEM) for assistance with the battery charger firmware updates in the field. He expressed a thank you to Paul Zucker, Rod Simon, Woj Mardula, Randy Broadwell, Jim Janiak, and OHSEM Coordinator Conan Foley for their time.

Text-to-911

Chair Schwarze said there are several exciting 911 accomplishments to acknowledge for National Public Safety Telecommunications Week. He began with Text-to-911 saying, as many of you know, I am also chair of the Human Services Committee so the ability to text to 911 and extend 911 services to people with special needs and everyone in situations where a voice call isn't an option is a great day for DuPage County. Yesterday was the official launch at the County Board. The slogan is call if you can and text if you can't.

National Public Safety Telecommunications Week

Chair Schwarze asked PSAP Directors Hernandez and Robb to introduce the personnel in attendance. He then presented a proclamation Acknowledging April 13-19, 2025 as National Telecommunications Week. Chair Schwarze asked for a motion to accept and place the Proclamation on file. Member Markay motioned, seconded by Member Honig. On voice vote, all Members voted "Aye", motion carried.

Chair Schwarze and Member Honig expressed their appreciation to the Telecommunicators focusing on the sentiments presented at the County Board meeting the day prior and personal relevance.

DU-COMM 50th Anniversary

To round out the celebration, Chair Schwarze presented a proclamation for the 50th anniversary of DU-COMM. Member Robb thanked the board for the recognition. She said she could not be more proud of our team at DU-COMM. They are truly top notch at what they do. From our technicians to our management staff, to of course, the very heart of our center, our telecommunicators. And we look forward to another 50 years and beyond year of service to DuPage County. Vice Chair Franz spoke from the perspective of the representatives of the DMMC in support of both ACDC and DU-COMM that serve the County as efficiently as possible and said that 50 years for DU-COMM is a great testament to that. Member Schar said, speaking as someone who has been the beneficiary of the professionalism at DU-COMM, and at times ACDC, he cannot tell you the number of times that lifeline on my shoulder made me feel a lot more secure that it was going to be okay at the end of the incident. He said those people on the other side become like family even though he could not pick them out of a crowd. Member Schar thanked the TCs for keeping them safe.

Chair Schwarze asked for a motion to accept and place the Proclamation on file. Member Schar motioned, seconded by Member Honig. On voice vote, all Members voted "Aye", motion carried.

Member Robb said DU-COMM will be hosting an open house in September. She said there will be invites sent to the ETS Board, as well, to come and participate.

DeltaWRX Phase I Update

Chair Schwarze then moved onto a presentation from Mr. Michael Galvin of DeltaWRX to provide an update on the Computer Aided Dispatch (CAD) project and outline next steps, as well as address any questions or concerns with the project. The presentation is incorporated into these minutes. There were questions from Vice Chair Franz regarding cost and the ability to negotiate

the best price and whether the timeline was still on track which were addressed by Mr. Galvin. Chair Schwarze thanked Mr. Mike Galvin and Mr. Brian Hudson.

25-1240
CAD RFP Development Project Phase I Presentation

Attachments: DeltaWRX CAD RFP Development Project Phase I.pdf

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT AGENDA

Chairman Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for April 9; B/Revenue Report for April 9; C/Minutes Approval Policy Advisory Committee for March 3; D/Minutes Approval ETS Board for March 12; E/Statewide 9-1-1 Annual Report to the General Assembly. Member Johl motioned, seconded by Member Honig. On voice vote, all Members voted "Aye", motion carried.

Chairman Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for April 9; B/Revenue Report for April 9; C/Minutes Approval Policy Advisory Committee for March 3; D/Minutes Approval ETS Board for March 12; E/Statewide 9-1-1 Annual Report to the General Assembly. Member Johl motioned, seconded by Member Robb. On voice vote, all Members voted "Aye", motion carried.

6.A. Monthly Staff Report

6.A.1. **25-0930**
Monthly Report for April 9 Regular Meeting

Attachments: April Meeting Monthly Report.pdf

6.B. Revenue Report 911 Surcharge Funds

6.B.1. **25-0932**
ETSB Revenue Report for April 9 Regular Meeting for Fund 5820/Equalization

Attachments: Revenue Report Regular Meeting 4.9.25 Fiscal Year.pdf
Revenue Report Regular Meeting 4.9.25 History.pdf

6.C. Minutes Approval Policy Advisory Committee

6.C.1. **25-0933**
ETSB PAC Minutes - Regular Meeting - Monday, March 3, 2025

Attachments: 2025-03-03 PAC Minutes Summary.pdf

6.D. Minutes Approval ETS Board

6.D.1. **25-0934**
ETSB Minutes - Regular Meeting - Monday, March 12, 2025

Attachments: 2024-03-12 ETSB Minutes Summary.pdf

6.E. Statewide 9-1-1 Annual Report to the General Assembly

6.E.1. **25-0940**
Statewide 9-1-1 Annual Report to the General Assembly

Attachments: SAB 2025 Annual Report_Redacted.pdf

RESULT:	APPROVED THE CONSENT AGENDA
MOVER:	Pat Johl
SECONDER:	Jessica Robb
AYES:	Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schar, and Wolber
ABSENT:	Maranowicz

7. VOTE REQUIRED BY ETS BOARD

7.A. Payment of Claims

7.A.1. **25-0931**
Payment of Claims for April 9, 2025 for FY25 - Total for 4000-5820 (Equalization): $193,985.25. Total for Interdepartmental transfer: $77.78.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Payment of Claims 4.9.25 FY25.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez

7.B. Purchase Resolutions

7.B.1. **ETS-R-0019-25**
Recommendation for the approval of a contract purchase order to CDW Government LLC PO 925011 for a CrowdStrike Retainer service, for the period of April 13, 2025 through April 12, 2026, for a contract total not to exceed $54,480; contract pursuant to the Governmental Joint Purchasing Act, 30ILCS 525/2 (OMNIA Mesa 2024056-01-GOV

(2024056).

On voice vote, all Members voted "Aye", motion carried.

Attachments: CDWG 925011 PRCC.pdf
PJRR243.pdf
DuPage Co - Year CS Signed Retainer Order Form_Redacted.pdf
OMNIA Mesa 2024056-01_CDWG_MAD_01_Redacted.pdf

RESULT:	APPROVED
MOVER:	David Schar
SECONDER:	Pat Johl

7.C. Change Orders

7.C.1. **25-0990**

ETS-R-0019B-24 - Amendment to Resolution ETS-R-0019-24, to CDW Government to extend the expiration date of the CrowdStrike Retainer contract in the County ERP system to July 8, 2025 to allow for use of Retainer hours not utilized to be scheduled for alternate services, for no change in contract total amount of $46,800.

On voice vote, all Members voted "Aye", motion carried.

Attachments: CDWG 924008 Change Order 2.pdf
CDWG 924008 Decision Memo.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez

7.C.2. **25-0939**

ETS-R-0003F-17 - Amendment to Resolution ETS-R-0003-17, to AT&T, Inc. to extend the CAMA trunks length of service by one (1) year and adjust the expiration date in the County Finance software, for no change in contract total amount of $81,057.15.

On voice vote, all Members voted "Aye", motion carried.

Attachments: ATT 917107 Change Order 6.pdf
ATT 917107 Decision Memo.pdf

RESULT:	APPROVED
MOVER:	Pat Johl

SECONDER:	Mark Franz

7.C.3. **25-0942**

ETS-R-0030B-23 - Amendment to Resolution ETS-R-0030-23, issued to Intergraph Corporation, dba Hexagon Safety & Infrastructure, a Delaware Corporation, PO 923011/6442-1, to extend the term of the contract for a one (1) year time period through May 9, 2026, and encumber additional funds in the amount of $51,305.09 to bring the contract value in the County ERP system to $150,000 for FY25.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Hexagon 923011 Change Order 2.pdf
Hexagon 923011 Decision Memo.pdf
CO2 - Ancillary Services Contract for 2025 Change Order - DuPage, IL.pdf

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Pat Johl

7.D. Resolutions

7.D.1. **ETS-R-0015-25**

Reappointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Chief Roy Selvik (ACDC Police Representative and Chair).

On voice vote, all Members voted "Aye", motion carried.

Attachments: Notice of Nomination - Selvik.pdf
Selvik and Burmeister Reappointment Letter_Redacted.pdf

RESULT:	APPROVED
MOVER:	David Schar
SECONDER:	Pat Johl

7.D.2. **ETS-R-0016-25**

Reappointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Chief Chris Clark (DU-COMM Fire Representative and Vice Chair).

On voice vote, all Members voted "Aye", motion carried.

Attachments: Notice of Nomination - Clark.pdf
ETSB Fire PAC Rep 2025_Redacted.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Jessica Robb

7.D.3. **ETS-R-0017-25**

Reappointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Mr. Eric Burmeister (ACDC PSAP Representative).

On voice vote, all Members voted "Aye", motion carried.

Attachments: Notice of Nomination - Burmeister.pdf
Selvik and Burmeister Reappointment Letter_Redacted.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Sheryl Markay

7.D.4. **ETS-R-0014-25**

Resolution for a lease agreement between the County of DuPage, the Emergency Telephone System Board of DuPage County and the Village of Addison for new antennas and space in the communications building adjoining the tower.

Attachments: Intergovernmental Antenna and Equipment Space Agreement_Redacted.pdf

RESULT:	APPROVED
MOVER:	Sheryl Markay
SECONDER:	Marilu Hernandez

7.D.5. **ETS-R-0018-25**

A Resolution approving the execution of a Memorandum of Understanding between the Emergency Telephone System Board of DuPage County and the Village of Addison Police Department for the development of an interface and connection to the Computer Aided Dispatch (CAD) system for an Axon Records Management System (RMS) per DuPage ETSB Policy 911-013.1: Computer Aided Dispatch Interface Access and Fees.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Signed Axon MOU_Redacted.pdf
AXON RMS 911-13 Appendix G_Request Formv2_Redacted.pdf

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Pat Johl

8. DEDIR SYSTEM

PAC Chair Selvik referenced an encryption update provided to the Members and reviewed the highlights, which included, the collection of Memorandums of Understanding (MOUs) and Common Key References (CKRs) for encryption programming, the finalization of Fire templates, and firmware updates on radios. Chair Selvik said that the requests from outside agencies for access to the DEDIR System was discussed at the last PAC meeting in terms of standardization of approval and that he believed some recommendations would be forthcoming.

8.A. Police

8.B. Fire

9. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

Ms. Zerwin said she had nothing beyond what was in the monthly report unless there were questions, but that she could review legislation.

Vice Chair Franz inquired into the go live date of Text-to-911. Ms. Zerwin said there was a soft opening and asked Member Robb if she wanted to share the DU-COMM success story. Member Robb provided the story of a 7 year old who texted during a domestic violence situation in his home. Because able to articulate this without having to make a call and have his parents overhear this, they were able to deploy police and paramedics and arrest the offender. Member Robb said that ETSB sent out a release packet and that DU-COMM went live sending out their materials to agencies that morning.

Ms. Zerwin noted that there has been a lot of Facebook activity, and that agency and community websites have also posted the information and linked their websites to the ETSB informational page. She said the next layer would be public education in terms of working with the Regional Office of Education and such.

Ms. Zerwin said there was a question that came up from one of our agencies of if they are a community that has residents of Cook County or Kane County, is Text-to-911 included in those counties as well? And the answer is yes. She said that would be added to the ETSB's frequently asked questions as far as information. She confirmed that with the State 911 Administrator, as well. Cook County is also live with text to 911, so any unincorporated Cook County areas in those communities would be covered as well.

Chair Schwarze said that DuPage County put out a press release yesterday so this had gone to the news outlets.

Ms. Zerwin provided a legislative update from bills included on the State 9-1-1 Advisory Board

agenda through April 8, 2025. Those updates are attached to the minutes of this meeting.

There was a question from Vice Chair Franz on the Senate Privacy Act on what is trying to be avoided, whether the sharing of medical records was a FOIA concern. Ms. Zerwin responded with information regarding geofencing of the calls and the technicalities involved in the impact of coverage and how it could prohibit accurate routing of 9-1-1 calls so the goal is to exempt 9-1-1.

Member Markay inquired into a one pager regarding the surcharge increase. Ms. Zerwin stated that currently the one pager from the Associations for a 9-1-1 Goes to Springfield does not have a bill attached to it. Ms. Zerwin noted that she had sent the slides from the Advisory Board meeting on Monday where it was discussed that there was a $4M federal grant that had finished in September, and it had also been identified that we are paying for both the legacy system and the NG911 system at the same time while we are transitioning through the network. Ms. Zerwin said the State transition is not complete and the providers have a year to terminate the connections. She also said Text-to-911 is getting onboarded and that the State is paying about $1,200 a month per PSAP just for DuPage, for ACDC and DU-COMM. Ms. Zerwin said they thought it was kind of ironic that once we started looking at it, this month's check went back to the normal $1.1M that we normally get. Also, prepaid cell phone was lower, and some of it has to do with when the funds are collected and when it's distributed. Ms. Zerwin said it somewhat explains the distribution and why it fluctuates.

Member Markay asked what the difference would roughly be in revenue if the cost went from $1.75 to $2.50. Ms. Zerwin corrected that amount to $1.50 and said it would probably bring in about $20M per year, with certain assumptions.

Vice Chair Franz referred to the DEDIR System update provided and asked if there are agencies that are slowing the process, are there ways the managers can assist? PAC Vice Chair Clark responded saying there are a couple agencies that he had reached out to in order to assist them in turning in the paperwork for their agency.

Chair Schwarze thanked Ms. Zerwin for her legislative work with the State.

25-1239
State Advisory Board Legislation pertaining to 911

Attachments: SAB 911 Legislation Pertaining to 911 April 8 2025.pdf

10. OLD BUSINESS

ETSB Ad Hoc Finance Committee FY26

Chair Schwarze said an email would be sent for those who would like to participate in the committee, if Members would please reply. Ms. Zerwin said that last year they found it most convenient to meet usually prior to or after the ETS Board meeting but that there was no set timeframe. She said that ETSB does follow the County schedule for preparation of the budget and that there has been some discussion between the directors of items they may want to bring forward.

11. NEW BUSINESS

There was no new business.

12. EXECUTIVE SESSION

There was no Executive Session.

12.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)

12.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C) (1)

12.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS

12.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)

13. MATTERS REFERRED FROM EXECUTIVE SESSION

14. ADJOURNMENT

14.A. Next Meeting: Wednesday, May 14 at 9:00am in 3-500B

Chair Schwarze asked for a motion to adjourn. Member Honig motioned, seconded by Member Johl. The meeting of the ETSB was adjourned at 10:06am.

Respectfully submitted,

Jean Kaczmarek

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0026-25 **Agenda Date:** 5/14/2025 **Agenda #:** 7.A.1.

BUDGET TRANSFER FOR THE EMERGENCY TELEPHONE
SYSTEM BOARD OF DUPAGE COUNTY
FOR FISCAL YEAR 2025

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DUPAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, the 9-1-1 System Coordinator recommends DUPAGE ETS Board approval for the following Fiscal Year 2025 budget transfers:

Amount: $2,478,019

From Fund/Object Code: 4000-5820-54199: Capital Contingencies

To Fund/Object Code: 4000-5820-54110: Capital Equipment & Machinery

Purpose: Budget transfer for FY25 to move funds from 4000-5820-54199 (Capital Contingencies) to 4000-5820-54110 (Equipment & Machinery) for the second order of radio equipment on Motorola PO 921054/5522-1 Change Order #2.

NOW, THEREFORE BE IT RESOLVED, by the DUPAGE ETS Board that the transfer amount of $2,478,019.00 from object code 4000-5820-54199: Capital Contingencies to object code 4000-5820-54110: Capital Equipment and Machinery, be, and is hereby approved to be made within the indicated object codes.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

DuPage County, Illinois
BUDGET ADJUSTMENT
Effective January 22, 2024

From: 4000 (Company #)

ETSB-EQUALIZATION
From: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance: Prior to Transfer	Finance Dept Use Only Available Balance: After Transfer	Date of Balance
5820	54199		**CAPITAL CONTINGENCY**	$ 2,478,019.00			
			Total	$ 2,478,019.00			

To: 4000 (Company #)

ETSB-EQUALIZATION
To: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance: Prior to Transfer	Finance Dept Use Only Available Balance: After Transfer	Date of Balance
5820	54110		**EQUIPMENT AND MACHINERY**	$ 2,478,019.00			
			Total	$ 2,478,019.00			

Reason for Request:

Budget transfer for FY25 to move funds from 4000-5820-54199 (Capital Contingency) to 4000-5820-54110 (Capital Equipment and Machinery) for the second order of radio equipment on Motorola PO 921054/5522-1 Change Order #2. [Total Transfer Amount: $2,478,019.00]

Department Head _____ Date _____

Activity _____ (optional)

Chief Financial Officer _____ Date _____

******Please sign in blue ink on the original form******

Finance Department Use Only

Fiscal Year _____ **Budget Journal #** _____ **Acctg Period** _____

Entered By/Date_____ **Released & Posted By/Date**_____

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0027-25 **Agenda Date:** 5/14/2025 **Agenda #:** 7.A.2.

BUDGET TRANSFER FOR THE EMERGENCY TELEPHONE
SYSTEM BOARD OF DUPAGE COUNTY
FOR FISCAL YEAR 2025

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DUPAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, the 9-1-1 System Coordinator recommends DUPAGE ETS Board approval for the following Fiscal Year 2025 budget transfers:

Amount: $2,309,879.00

From Fund/Object Code: 4000-5820-54199: Capital Contingencies

To Fund/Object Code: 4000-5820-54110: Capital Equipment & Machinery

Purpose: Budget transfer for FY25 to move funds from 4000-5820-54199 (Capital Contingencies) to 4000-5820-54110 (Equipment & Machinery) for the upgrade of the Customer Premise Equipment to NG911 per AT&T PO 922020/5866-1.

NOW, THEREFORE BE IT RESOLVED, by the DUPAGE ETS Board that the transfer amount of $2,309,879.00 from object code 4000-5820-54199: Capital Contingencies to object code 4000-5820-54110: Capital Equipment and Machinery, be, and is hereby approved to be made within the indicated object codes.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

DuPage County, Illinois
BUDGET ADJUSTMENT
Effective January 22, 2024

From: 4000 (Company #)

ETSB-EQUALIZATION
From: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance: Prior to Transfer	Finance Dept Use Only Available Balance: After Transfer	Date of Balance
5820	54199		**CAPITAL CONTINGENCY**	$ 2,309,879.00			
			Total	$ 2,309,879.00			

To: 4000 (Company #)

ETSB-EQUALIZATION
To: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance: Prior to Transfer	Finance Dept Use Only Available Balance: After Transfer	Date of Balance
5820	54110		**EQUIPMENT AND MACHINERY**	$ 2,309,879.00			
			Total	$ 2,309,879.00			

Reason for Request:

Budget transfer for FY25 to move funds from 4000-5820-54199 (Capital Contingency) to 4000-5820-54110 (Capital Equipment and Machinery) for the upgrade of the Customer Premise Equipment to NG911 per AT&T PO 922020/5866-1. [Total Transfer Amount: $2,309,879.00]

Department Head _____ Date _____

Chief Financial Officer _____ Date _____

Activity _____ (optional)

******Please sign in blue ink on the original form******

Finance Department Use Only

Fiscal Year _____ **Budget Journal #** _____ **Acctg Period** _____

Entered By/Date_____ **Released & Posted By/Date**_____

Payment of Claims

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-1197 **Agenda Date:** 5/14/2025 **Agenda #:** 7.B.1.

EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
Consolidated 9-1-1 Services for DuPage County
421 N. County Farm Road, Wheaton, Illinois 60187
630-550-7743 ETSB911@dupagecounty.gov

BOARD MEMBERS:

Mr. Greg Schwarze
Chairman
DuPage County Board
Representative

Mr. Mark Franz
Vice Chairman
Village of Glen Ellyn
DuPage Mayors & Managers
Conference Representative

Mrs. Gwen Henry, Ex-Officio
DuPage County Treasurer

Ms. Jean Kaczmarek, Ex-Officio
Secretary - DuPage County Clerk

Mr. Grant Eckhoff
DuPage County Board
Representative

Ms. Marilu Hernandez
Addison Consolidated Dispatch
Center
(ACDC) Representative

Mr. Andrew Honig
DuPage County Board
Representative

Chief Patrick Johl
Wood Dale Fire Protection District
DuPage County Fire Chiefs
Association Representative

Mr. Joseph Maranowicz
Village of Addison
DuPage Mayors & Managers
Conference Representative

Ms. Sheryl Markay
Public Representative

Deputy Chief Dan McCarthy
DuPage Sheriff's Office
Representative

Ms. Jessica Robb
DuPage Public Safety
Communication
(DU-COMM) Representative

Chief David Schar
Village of Winfield
DuPage County Police Chief

Mr. Kyle A. Wolber
Superior Air-Ground
Ambulance Services, Inc.
Emergency Services Representative

Ms. Linda Zerwin
Executive Director
9-1-1 System Coordinator

TO: DuPage County Treasurer's Office

FROM: Greg Schwarze, Chair
Emergency Telephone System Board of DuPage County

DATE: May 14, 2025

SUBJECT: ETSB Payment of Claims List FY25 – May 14, 2025

The payment of the below listed accounts has been approved by the ETS Board at a meeting held on May 14, 2025. You are hereby authorized to pay the invoices as listed on the attached DuPage County Payment Listing Transaction report dated May 02, 2025.

FY2025 Equalization Fund (4000-5820):	$	618,227.41
Total:	$	618,227.41

APPROVED BY:

_____
Greg Schwarze, Chair

ATTEST:

_____
Secretary

EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
FY25 EXPENDITURE VS. BUDGET

COMP	AU	Account	Description	ANNUAL APPROPRIATION	ACTUAL BUDGET	YEAR TO DATE EXPENDED	YEAR TO DATE ENCUMBERED	REMAINING AVAILABLE	% YTD EXPENDED	% YTD REMAINING
4000	5820	50000-0000	REGULAR SALARIES	$ 1,037,446	$ 1,037,446	$ 364,693	$ -	$ 672,753.14	35%	65%
4000	5820	50050-0000	TEMPORARY SALARIES/ON CALL (new)	$ 10,200	$ 10,200	$ 3,896	$ -	$ 6,303.59	38%	62%
4000	5820	50080-0000	SALARY & WAGE ADJUSTMENT	$ 33,053	$ 33,053	$ -	$ -	$ 33,052.67	0%	100%
4000	5820	51000-0000	BENEFIT PAYMENTS	$ 13,796	$ 13,796	$ 2,287.50	$ -	$ 11,508.20	17%	83%
4000	5820	51010-0000	EMPLOYER SHARE I.M.R.F.	$ 85,278	$ 85,278	$ 32,670.93	$ -	$ 52,607.11	38%	62%
4000	5820	51030-0000	EMPLOYER SHARE SOCIAL SECURITY	$ 79,365	$ 79,365	$ 26,292.41	$ -	$ 53,072.19	33%	67%
4000	5820	51040-0000	EMPLOYEE MED & HOSP INSURANCE	$ 257,168	$ 257,168	$ 60,917.33	$ -	$ 196,250.97	24%	76%
4000	5820	51050-0000	FLEXIBLE BENEFIT EARNINGS	$ -	$ -	$ -	$ -	$ -	-	-
4000	5820	52000-0000	FURN/MACH/EQUIP SMALL VALUE	$ 39,000	$ 39,000	$ -	$ -	$ 39,000.00	0%	100%
4000	5820	52100-0000	I.T. EQUIPMENT-SMALL VALUE	$ 100,500	$ 100,500	$ 12,939.16	$ -	$ 87,560.84	13%	87%
4000	5820	52200-0000	OPERATING SUPPLIES & MATERIALS	$ 2,000	$ 32,579	$ 581.02	$ -	$ 31,997.98	2%	98%
4000	5820	52210-0000	FOOD AND BEVERAGE	$ 750	$ 750	$ 219.77	$ -	$ 530.23	29%	71%
4000	5820	52250-0000	AUTO/MACHINERY EQUIPMENT/PARTS	$ 275,000	$ 275,000	$ 25,076.10	$ 56,748.21	$ 193,175.69	9%	70%
4000	5820	52260-0000	FUEL & LUBRICANTS	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%	100%
4000	5820	52270-0000	MAINTENANCE SUPPLIES	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%	100%
4000	5820	52280-0000	CLEANING SUPPLIES	$ 1,500	$ 1,500	$ 9.60	$ -	$ 1,490.40	1%	99%
4000	5820	53000-0000	AUDITING & ACCOUNTING SERVICES	$ 151,100	$ 151,100	$ 6,846.00	$ 25,754.00	$ 118,500.00	5%	78%
4000	5820	53020-0000	I.T. SERVICES	$ 525,383	$ 344,139	$ 51,480.00	$ 292,659.16	$ -	15%	0%
4000	5820	53030-0000	LEGAL SERVICES	$ 60,000	$ 60,000	$ -	$ -	$ 60,000.00	0%	100%
4000	5820	53040-0000	INTERPRETER SERVICES	$ 30,000	$ 30,000	$ -	$ 19,300.00	$ 10,700.00	0%	36%
4000	5820	53090-0000	TECHNICAL/PROFESSIONAL SERVICES	$ 54,000	$ 436,081	$ 32,700.25	$ 207,324.39	$ 196,056.36	7%	45%
4000	5820	53130-0000	PUBLIC LIABILITY INSURANCE	$ 137,928	$ 137,928	$ 58,405.00	$ 37,881.00	$ 41,642.15	42%	30%
4000	5820	53200-0000	NATURAL GAS	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%	100%
4000	5820	53210-0000	ELECTRICITY	$ 20,000	$ 20,000	$ 5,207.04	$ -	$ 14,792.96	26%	74%
4000	5820	53220-0000	WATER & SEWER	$ 500	$ 500	$ -	$ -	$ 500.00	0%	100%
4000	5820	53250-0000	WIRED COMMUNICATION SERVICES	$ 1,176,887	$ 1,176,887	$ 213,849.14	$ 680,993.23	$ 282,044.23	18%	24%
4000	5820	53260-0000	WIRELESS COMMUNICATION SVC	$ 1,815,152	$ 1,815,152	$ 651,505.13	$ 980,256.52	$ 183,390.35	36%	10%
4000	5820	53300-0000	REPAIR & MTCE FACILITIES	$ 45,000	$ 45,000	$ 2,540.00	$ -	$ 42,460.00	6%	94%
4000	5820	53310-0000	REPAIR MAINT INFRASTRUCTURE	$ 50,000	$ 50,000	$ 287.46	$ -	$ 49,712.54	1%	99%
4000	5820	53370-0000	REPAIR & MTCE OTHER EQUIPMENT	$ 659,626	$ 659,626	$ 54,367.46	$ 535,595.52	$ 69,663.43	8%	11%
4000	5820	53400-0000	RENTAL OF OFFICE SPACE	$ 20,580	$ 20,580	$ -	$ -	$ 20,580.00	0%	100%
4000	5800	53410-0000	RENTAL OF MACHINERY & EQUIPMENT	$ -	$ -	$ -	$ -	$ -	-	-
4000	5820	53500-0000	MILEAGE EXPENSE	$ 2,000	$ 2,000	$ -	$ -	$ 2,000.00	0%	100%
4000	5820	53510-0000	TRAVEL EXPENSE	$ 50,000	$ 50,000	$ -	$ -	$ 50,000.00	0%	100%
4000	5820	53600-0000	DUES & MEMBERSHIPS	$ 1,508	$ 1,508	$ 543.00	$ -	$ 965.00	36%	64%
4000	5820	53610-0000	INSTRUCTION & SCHOOLING	$ 110,000	$ 145,000	$ 9,598.00	$ -	$ 135,402.00	7%	93%
4000	5820	53800-0000	PRINTING	$ 10,000	$ 10,000	$ -	$ -	$ 10,000.00	0%	100%
4000	5820	53800-0001	PRINTING	$ 6,000	$ 6,000	$ 1,715.67	$ -	$ 4,284.33	29%	71%
4000	5820	53801-0000	ADVERTISING	$ 3,000	$ 3,000	$ 50.60	$ -	$ 2,949.40	2%	98%
4000	5820	53803-0000	MISCELLANEOUS MEETING EXPENSE	$ 1,500	$ 1,500	$ -	$ -	$ 1,500.00	0%	100%
4000	5820	53804-0000	POSTAGE & POSTAL CHARGES	$ 3,000	$ 3,000	$ 520.70	$ -	$ 2,479.30	17%	83%
4000	5820	53805-0000	OTHER TRANSPORTATION CHARGES	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%	100%
4000	5820	53806-0000	SOFTWARE LICENSES	$ 2,884,318	$ 2,884,318	$ 440,623.54	$ 2,242,846.04	$ 200,848.21	15%	7%
4000	5820	53807-0000	SOFTWARE MAINT AGREEMENTS	$ 1,071,660	$ 1,202,408	$ 460,396.67	$ 287,188.10	$ 454,823.09	38%	38%
4000	5820	53810-0000	CUSTODIAL SERVICES	$ 53,000	$ 53,000	$ 20,000.00	$ 20,000.00	$ 13,000.00	38%	25%
4000	5820	53830-0000	OTHER CONTRACTUAL EXPENSES	$ 1,848,770	$ 1,486,606	$ -	$ 672,360.91	$ 814,245.09	0%	55%
4000	5820	54100-0000	IT EQUIPMENT	$ 97,845	$ 62,845	$ -	$ 62,845.00	$ -	0%	0%
4000	5820	54100-0700	IT EQUIPMENT - CAPITAL LEASE	$ 13,000	$ 13,000	$ 4,730.40	$ -	$ 8,269.60	36%	64%
4000	5820	54107-0000	SOFTWARE	$ 1,019,760	$ 1,019,760	$ 14,681.50	$ -	$ 1,005,078.50	1%	99%
4000	5820	54110-0000	EQUIPMENT AND MACHINERY	$ 651,272	$ 7,427,535	$ 6,750,981.68	$ -	$ 676,553.32	91%	9%
			Total	$ 14,511,844	$ 21,288,107		$ 6,121,752	$ 5,855,743	0%	28%

EXPENDITURES FOR PERIOD: May 14, 2025 — **$ 618,227.41** **Internal Transfer:**

COMP	AU	Account	Description	ANNUAL APPROPRIATION	ACTUAL BUDGET	YEAR TO DATE TRANSFERRED	YEAR TO DATE ENCUMBERED	REMAINING BALANCE	% YTD EXPENDED	% YTD REMAINING
4000	5820	53828-0000	CONTINGENCIES (xfers to Personnel/Contracts/Commodities)	$ 300,000.00	$ 300,000.00	$ -		$ 300,000.00	0%	100%
4000	5820	54199-0000	CAPITAL CONTINGENCY (xfers to Capital)	$ 32,705,925	$ 32,705,925	$ (6,776,263.00)		$ 25,929,662.00	-21%	79%

OFFICE OF THE COUNTY AUDITOR

Bill White, JD, CIA
DuPage County Auditor

421 N. County Farm Road
Wheaton, Illinois 60187
(630) 407-6075
www.dupagecounty.gov/auditor

To: Hon. Greg Schwarze, Chairman
DuPage County Emergency Telephone System Board (ETSB)

ETSB Members

From: Bill White, J.D., C.I.A. *WFW*
County Auditor

Subject: Internal Audit of Accounts Payable
#25-11

Date: March 31, 2025

The Office of the County Auditor has completed a limited scope internal audit of the transaction processing of ETSB invoices submitted for payment. The audit identified no exceptions that required correction by the ETSB or Finance Department.

All of the invoices submitted have been reviewed and released for payment by the County Auditor. The results of the audit are presented below.

Results

My Office has performed voucher pre-audit procedures for the invoices submitted for approval by the ETSB at the April 9, 2025, Board Meeting. The invoices listed on the Bank Account Payment History Report dated March 28, 2025, have been examined and are recommended for payment. The total amount of the expenditures is $193,985.25:

- FY2025 Equalization Fund (4000-5820) $193,985.25

No exceptions were identified by the County Auditor.

Objective

The County Auditor will perform a series of procedures designed to evaluate the internal controls involved in the processing of transactions in the accounts payable system. The actual procedures performed will depend upon the County Auditor's assessment of risks associated with the transactions.

Background/Audit Scope

Invoices and the related supporting documentation are initially prepared and submitted for payment processing by County departments to the centralized accounts payable function administered by the Finance Department.

The County Auditor performs audit procedures on the payment documentation after the information has been entered into the accounts payable system by the Finance Department. These procedures include reviewing the scanned images of the invoice and supporting documentation and comparing it to the information entered into the system. Significant discrepancies noted between the supporting documentation and the information recorded in the system are identified by the County Auditor as exceptions. In these situations, the County Auditor notifies the Finance Department of the problem. When the discrepancies are resolved, the County Auditor approves the invoice.

A Bank Account Payment History Report is generated by the Finance Department after the invoices have been approved and the County Auditor verifies that each of the recommended payments was properly posted to the County's General Ledger.

Audit Findings and Recommendations

The County Auditor audited 21 invoices submitted for payment, no exceptions were identified.

The ETSB should continue to regularly review available ERP reports and real-time transaction information to monitor the progress of invoices submitted for payment to preclude the potential for incorrect payments.

Thank you for your continued assistance.

cc: Linda Zerwin, Executive Director
Jeff Martynowicz, Chief Financial Officer

AP255 Date: 05/02/25 JOB SUBMISSION PARAMETERS
Time: 11:22

User Name: DP\FNDMD
Job Name: AP255-4000
Step Nbr: 1

Pay Group: 4000
Cash Code: 1414 Class C Accounts Payable

Payment Date: 050225 - 050225
Payment Numbers: -
Payment Code:

Bank Account Payment History

Payment Date Range 05/02/25 thru 05/02/25
Cash Code 1414 Bank 071923909 Payment Currency USD
Payment Code ACH

Vendor	Invoice	Voucher	Auth PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 535108 Payment Date 05/02/25			Vendor 26513			ASSET PANDA	Status Issued	
26513	INV00007513		IX 102	05/11/25		10,477.12	0.00	10,477.12
			*** Payment Total			10,477.12	0.00	10,477.12
Payment Number 535109 Payment Date 05/02/25			Vendor 10667			CDW GOVERNMENT INC	Status Issued	
10667	AD7V98F		IX 102	05/21/25		51,480.00	0.00	51,480.00
			*** Payment Total			51,480.00	0.00	51,480.00
Payment Number 535110 Payment Date 05/02/25			Vendor 28678			PURVIS SYSTEMS INCORPORATED	Status Issued	
28678	46452		IX 102	04/24/25		13,000.00	0.00	13,000.00
			*** Payment Total			13,000.00	0.00	13,000.00
Payment Number 535111 Payment Date 05/02/25			Vendor 28678			PURVIS SYSTEMS INCORPORATED	Status Issued	
28678	46448		IX 102	04/23/25		31,000.00	0.00	31,000.00
28678	46448 -999		IX 102	04/23/25		31,000.00-	0.00	31,000.00-
28678	46448A		IX 102	04/23/25		31,000.00	0.00	31,000.00
			*** Payment Total			31,000.00	0.00	31,000.00
Payment Number 535112 Payment Date 05/02/25			Vendor 44522			TOSHIBA AMERICA BUSINESS	Status Issued	
44522	6533563		IX 102	05/02/25		1,324.99	0.00	1,324.99
			*** Payment Total			1,324.99	0.00	1,324.99
		*** Payment Code ACH Total				107,282.11	0.00	107,282.11
		Payment Count				5		

Payment Date Range 05/02/25 thru 05/02/25
Cash Code 1414 Bank 071923909 Payment Currency USD
Payment Code CHK

Vendor	Invoice	Voucher	Auth	PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 1210741 Payment Date 05/02/25		Vendor 10008	AT&T					Status Issued	
10008	630495190203 2025		IX	102	04/15/25		312.34	0.00	312.34
			*** Payment Total				312.34	0.00	312.34
Payment Number 1210742 Payment Date 05/02/25		Vendor 10008	AT&T					Status Issued	
10008	630495190204 2025		IX	102	05/16/25		314.26	0.00	314.26
			*** Payment Total				314.26	0.00	314.26
Payment Number 1210743 Payment Date 05/02/25		Vendor 10008	AT&T					Status Issued	
10008	630665711304 2025		IX	102	05/04/25		1,109.59	0.00	1,109.59
			*** Payment Total				1,109.59	0.00	1,109.59
Payment Number 1210744 Payment Date 05/02/25		Vendor 10008	AT&T					Status Issued	
10008	630R06015903 2025		IX	102	04/15/25		1,826.18	0.00	1,826.18
			*** Payment Total				1,826.18	0.00	1,826.18
Payment Number 1210745 Payment Date 05/02/25		Vendor 10008	AT&T					Status Issued	
10008	630R06015904 2025		IX	102	05/16/25		1,826.18	0.00	1,826.18
			*** Payment Total				1,826.18	0.00	1,826.18
Payment Number 1210746 Payment Date 05/02/25		Vendor 10008	AT&T					Status Issued	
10008	S667122122-25080		IX	102	04/20/25		1,014.37	0.00	1,014.37
			*** Payment Total				1,014.37	0.00	1,014.37
Payment Number 1210747 Payment Date 05/02/25		Vendor 10009	AT&T MOBILITY					Status Issued	
10009	287316512139X04082025		IX	102	04/30/25		428.53	0.00	428.53
			*** Payment Total				428.53	0.00	428.53
Payment Number 1210748 Payment Date 05/02/25		Vendor 13111	BAKER TILLY US, LLP					Status Issued	
13111	BT3123622		IX	102	04/30/25		6,846.00	0.00	6,846.00
			*** Payment Total				6,846.00	0.00	6,846.00
Payment Number 1210749 Payment Date 05/02/25		Vendor 44449	BHATT, PRITHVI					Status Issued	
44449	EXP20250418		IX	102	04/25/25		799.00	0.00	799.00
			*** Payment Total				799.00	0.00	799.00
Payment Number 1210750 Payment Date 05/02/25		Vendor 26974	CIEPLINSKI, KRZYSZTOF					Status Issued	
26974	EXP20250417		IX	102	04/25/25		799.00	0.00	799.00
			*** Payment Total				799.00	0.00	799.00
Payment Number 1210751 Payment Date 05/02/25		Vendor 10023	COM ED					Status Issued	
10023	6819698000 032525		IX	102	04/24/25		131.42	0.00	131.42
10023	8713843000 031925		IX	102	04/18/25		1,185.76	0.00	1,185.76
10023	8713843000 041825		IX	102	05/18/25		1,114.57	0.00	1,114.57
			*** Payment Total				2,431.75	0.00	2,431.75
Payment Number 1210752 Payment Date 05/02/25		Vendor 12382	COMCAST					Status Issued	
12382	238728084		IX	102	05/15/25		38,754.17	0.00	38,754.17

Payment Date Range 05/02/25 thru 05/02/25
Cash Code 1414 Bank 071923909 Payment Currency USD
Payment Code CHK

Vendor	Invoice	Voucher	Auth	PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 1210752 Payment Date 05/02/25		Vendor 12382	COMCAST					Status Issued	
					*** Payment Total		38,754.17	0.00	38,754.17
Payment Number 1210753 Payment Date 05/02/25		Vendor 10850	DELL MARKETING LP					Status Issued	
10850	10805163005		IX	102	04/17/25		5,512.77	0.00	5,512.77
					*** Payment Total		5,512.77	0.00	5,512.77
Payment Number 1210754 Payment Date 05/02/25		Vendor 10512	DELTAWRX LLC					Status Issued	
10512	1343		IX	102	03/29/25		32,700.25	0.00	32,700.25
					*** Payment Total		32,700.25	0.00	32,700.25
Payment Number 1210755 Payment Date 05/02/25		Vendor 11196	FEDEX					Status Issued	
11196	8-817-57949		IX	102	05/02/25		321.20	0.00	321.20
					*** Payment Total		321.20	0.00	321.20
Payment Number 1210756 Payment Date 05/02/25		Vendor 41555	GENSERVE LLC					Status Issued	
41555	0501495-IN		IX	102	03/27/25		1,288.00	0.00	1,288.00
41555	0501767-IN		IX	102	03/28/25		1,252.00	0.00	1,252.00
					*** Payment Total		2,540.00	0.00	2,540.00
Payment Number 1210757 Payment Date 05/02/25		Vendor 10809	INSIGHT PUBLIC SECTOR INC					Status Issued	
10809	1101240366		IX	102	02/28/25		6,988.47	0.00	6,988.47
					*** Payment Total		6,988.47	0.00	6,988.47
Payment Number 1210758 Payment Date 05/02/25		Vendor 26797	INTERSTATE BATTERIES OF					Status Issued	
26797	1915201042989		IX	102	05/02/25		319.90	0.00	319.90
					*** Payment Total		319.90	0.00	319.90
Payment Number 1210759 Payment Date 05/02/25		Vendor 10115	MOTOROLA SOLUTIONS INC					Status Issued	
10115	1187144060		IX	102	04/26/25		55,582.20	0.00	55,582.20
					*** Payment Total		55,582.20	0.00	55,582.20
Payment Number 1210760 Payment Date 05/02/25		Vendor 10115	MOTOROLA SOLUTIONS INC					Status Issued	
10115	8330301897		IX	102	05/12/25		9,280.00	0.00	9,280.00
					*** Payment Total		9,280.00	0.00	9,280.00
Payment Number 1210761 Payment Date 05/02/25		Vendor 10115	MOTOROLA SOLUTIONS INC					Status Issued	
10115	8330301902		IX	102	05/12/25		78.85	0.00	78.85
					*** Payment Total		78.85	0.00	78.85
Payment Number 1210762 Payment Date 05/02/25		Vendor 10115	MOTOROLA SOLUTIONS INC					Status Issued	
10115	9222220250303		IX	102	05/01/25		122,013.00	0.00	122,013.00
					*** Payment Total		122,013.00	0.00	122,013.00
Payment Number 1210763 Payment Date 05/02/25		Vendor 10115	MOTOROLA SOLUTIONS INC					Status Issued	
10115	9222520250303		IX	102	05/01/25		7,786.00	0.00	7,786.00
					*** Payment Total		7,786.00	0.00	7,786.00
Payment Number 1210764 Payment Date 05/02/25		Vendor 10115	MOTOROLA SOLUTIONS INC					Status Issued	

Payment Date Range 05/02/25 thru 05/02/25
Cash Code 1414 Bank 071923909 Payment Currency USD
Payment Code CHK

Vendor	Invoice	Voucher	Auth	PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 1210764 Payment Date 05/02/25			Vendor 10115				MOTOROLA SOLUTIONS INC	Status Issued	
10115	1187143958		IX	102	04/25/25		36,651.94	0.00	36,651.94
			*** Payment Total				36,651.94	0.00	36,651.94
Payment Number 1210765 Payment Date 05/02/25			Vendor 10115				MOTOROLA SOLUTIONS INC	Status Issued	
10115	1187143959		IX	102	04/25/25		8,760.74	0.00	8,760.74
			*** Payment Total				8,760.74	0.00	8,760.74
Payment Number 1210766 Payment Date 05/02/25			Vendor 10115				MOTOROLA SOLUTIONS INC	Status Issued	
10115	1187144601		IX	102	05/04/25		36,651.94	0.00	36,651.94
			*** Payment Total				36,651.94	0.00	36,651.94
Payment Number 1210767 Payment Date 05/02/25			Vendor 10115				MOTOROLA SOLUTIONS INC	Status Issued	
10115	1187144616		IX	102	05/04/25		8,760.74	0.00	8,760.74
			*** Payment Total				8,760.74	0.00	8,760.74
Payment Number 1210768 Payment Date 05/02/25			Vendor 39549				ODP BUSINESS SOLUTIONS, LLC	Status Issued	
39549	417266442001		IX	102	05/04/25		65.17	0.00	65.17
			*** Payment Total				65.17	0.00	65.17
Payment Number 1210769 Payment Date 05/02/25			Vendor 10485				RAVE WIRELESS, INC.	Status Issued	
10485	INV-67065		IX	102	05/01/25		119,300.00	0.00	119,300.00
			*** Payment Total				119,300.00	0.00	119,300.00
Payment Number 1210770 Payment Date 05/02/25			Vendor 43159				TAORMINA, GREGG	Status Issued	
43159	EXP20250421		IX	102	04/24/25		671.16	0.00	671.16
			*** Payment Total				671.16	0.00	671.16
Payment Number 1210771 Payment Date 05/02/25			Vendor 11201				UNITED STATES POSTAL SERVICE	Status Issued	
11201	34855593 022825 ETSB		IX	102	03/30/25		28.92	0.00	28.92
11201	34855593 033125 ETSB		IX	102	04/30/25		38.56	0.00	38.56
			*** Payment Total				67.48	0.00	67.48
Payment Number 1210772 Payment Date 05/02/25			Vendor 10597				VERIZON	Status Issued	
10597	6109029874		IX	102	04/19/25		432.12	0.00	432.12
			*** Payment Total				432.12	0.00	432.12
		*** Payment Code CHK Total					510,945.30	0.00	510,945.30
			Payment Count				32		
		*** Cash Code 1414 Total					618,227.41	0.00	618,227.41
			Payment Count				37		
		*** Pay Group 4000 USD Total					618,227.41	0.00	618,227.41
			Payment Count				37		

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-1237 **Agenda Date:** 5/14/2025 **Agenda #:** 7.C.1.

RESOLUTION APPROVING CHANGE ORDER #4 TO PURVIS SYSTEMS INCORPORATED PO 924025/7298-1 FOR THE PURCHASE OF OPTIONAL FIRE STATION ALERTING (FSA) EQUIPMENT FOR A WINFIELD FIRE PROTECTION DISTRICT FIRE STATION (CHANGE ORDER AMOUNT $13,825.00; NEW CONTRACT AMOUNT: $600,145.00)

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Coordinator recommends DU PAGE ETS Board approval of PURVIS Systems Incorporated Change Order #4 to Purchase Order 924025/7298-1, to allow for the purchase of optional Fire Station Alerting (FSA) equipment for a change to the configuration in the Bloomingdale Fire Protection District fire stations and to update the Milestone payment schedule accordingly in the County Finance software. Total amount of the optional equipment is $13,825.00, for a new contract amount of $600,145.00.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Change Order #4 to Purchase Order 924025/7298-1 dated April 23, 2025, covering said, optional FSA equipment for Bloomingdale FPD, be, and is hereby approved by the DU PAGE ETSB to PURVIS Systems Incorporated, 88 Silva Lane, Middletown, RI 02842, in the amount of $13,825.00, and a new contract amount of $600,145.00.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Request for Change Order

Procurement Services Division

Attach copies of all prior Change Orders

Date: Apr 23, 2025

MinuteTraq (IQM2) ID #:

Purchase Order #: 924025/7298-1	**Original Purchase Order Date:** Oct 9, 2024	**Change Order #:** 4	**Department:** ETSB
Vendor Name: PURVIS Systems Incorporated		**Vendor #:** 28678	**Dept Contact:** Eve Kraus

Background and/or Reason for Change Order Request: Request for approval of Change Order #4 to PURVIS Systems Incorporated PO 924025/7298-1 to add Quote PC2025-184 for additional optional equipment for Bloomingdale Fire and to document the revised milestone schedule for payment and accounting of contractual obligations. These equipment costs will be prepaid by the agency to ETSB. Total amount of $13,825.00, for a new contract amount of $600,145.00.

IN ACCORDANCE WITH 720 ILCS 5/33E-9

☐ (A) Were not reasonably foreseeable at the time the contract was signed.

☒ (B) The change is germane to the original contract as signed.

☒ (C) Is in the best interest for the County of DuPage and authorized by law.

INCREASE/DECREASE

A	Starting contract value	$424,730.00
B	Net $ change for previous Change Orders	$161,590.00
C	Current contract amount (A + B)	$586,320.00
D	Amount of this Change Order ☒ Increase ☐ Decrease	$13,825.00
E	New contract amount (C + D)	$600,145.00
F	Percent of current contract value this Change Order represents (D / C)	2.36%
G	Cumulative percent of all Change Orders (B+D/A); (60% maximum on construction contracts)	41.30%

DECISION MEMO NOT REQUIRED

☐ Cancel entire order ☐ Close Contract ☐ Contract Extension (29 days) ☐ Consent Only

☐ Change budget code from: _____ to: _____

☐ Increase/Decrease quantity from: _____ to: _____

☐ Price shows: _____ should be: _____

☐ Decrease remaining encumbrance and close contract ☐ Increase encumbrance and close contract ☐ Decrease encumbrance ☐ Increase encumbrance

DECISION MEMO REQUIRED

☐ Increase (greater than 29 days) contract expiration from: _____ to: _____

☒ Increase ≥ $2,500.00, or ≥ 10%, of current contract amount ☐ Funding Source 4000-5820-54110

☐ OTHER - explain below:

ek	630-550-7743	Apr 29, 2025	LMZ	630-878-2509	Apr 29, 2025
Prepared By (Initials)	Phone Ext	Date	Recommended for Approval (Initials)	Phone Ext	Date

REVIEWED BY (Initials Only)

Buyer	Date	Procurement Officer	Date
Chief Financial Officer (Decision Memos Over $25,000)	Date	Chairman's Office (Decision Memos Over $25,000)	Date

Decision Memo

Procurement Services Division

This form is required for all Professional Service Contracts over $25,000 and as otherwise required by the Procurement Review Checklist.

Date: Apr 29, 2025

MinuteTraq (IQM2) ID #:

Department Requisition #: 924025/7298-1

Requesting Department: ETSB	Department Contact: Eve Kraus
Contact Email: etsb911@dupagecounty.gov	Contact Phone: 630-550-7743
Vendor Name: PURVIS Systems Incorporated	Vendor #: 28678

Action Requested - Identify the action to be taken and the total cost; for instance, approval of new contract, renew contract, increase contract, etc.

Request for approval of Change Order #4 to PURVIS Systems Incorporated PO 924025/7298-1 to add Quote PC2025-184 for additional optional equipment for Bloomingdale Fire and to document the revised milestone schedule for payment and accounting of contractual obligations. These equipment costs will be prepaid by the agency to ETSB to work within the agency's fiscal year. This prepayment was reviewed by the States Attorney's office. Total amount of $13,825.00, for a new contract amount of $600,145.00.

Summary Explanation/Background - Provide an executive summary of the action. Explain why it is necessary and what is to be accomplished.

Per the Contract Agreement #918126, Section 3.7.1 allows for optional equipment for individual agencies, facilitated by ETSB. Bloomingdale Fire has signed an MOU with ETSB financially obligating their individual agency to the costs of this change order per the attached quote.

Strategic Impact

Customer Service

Select one of the five strategic imperatives in the County's Strategic Plan this action will most impact and provide a brief explanation.

This is a configuration change to replace existing equipment with LED speaker lights.

Source Selection/Vetting Information - Describe method used to select source.

The system was vetted and chosen per RFP #16-167-RC, this is an addition to the current system.

Recommendations/Alternatives - Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request.

1. Approval of Change Order #4 will allow for additional equipment for Bloomingdale Fire.
2. Deny Change Order #4 and the agency will have to purchase individual equipment which will complicate the overall system maintenance and be more expensive.

Fiscal Impact/Cost Summary - Include projected cost for each fiscal year, approved budget amount and account number, source of funds, and any future funding requirements along with any narrative.

This was not a budgeted expense in FY25. This is new optional equipment, sufficient funds exist in 4000-5820-54110: Capital Equipment to cover the expense in the amount of $13,825.00. While there will be a capital outlay for this change order, the charges will be covered by Bloomingdale Fire. This is a budget neutral cost.

Memorandum of Understanding
Fire Station Alerting System

Between the Emergency Telephone System Board of DuPage County (ETSB)

and

Bloomingdale Fire Protection District No. 1

This is a Memorandum of Understanding between the Emergency Telephone System Board of DuPage County (ETSB) and Bloomingdale Fire Protection District No. 1 the participating Agency governing the use of a Fire Station Alerting System (FSA System). It shall cover all fire station buildings that are the responsibility of the Agency as attached to this MOU.

I. Purpose and Scope

The purpose of this Memorandum of Understanding (Agreement) between the parties is to formalize a usage agreement for participating in the FSA System licensed to the ETSB and used by fire service members within the ETSB 9-1-1 System service area. This Agreement shall cover the core system as defined in the attached Core Equipment Station Design Acceptance Form (Attachment A).

Further, this Agreement between the parties is to formalize a usage agreement for participating in the FSA System licensed to the ETSB and used by fire service members within the ETSB 9-1-1 System service area, including any optional equipment as defined in the Optional Equipment Station Design Acceptance Form, yet to be developed, but similar in format as Attachment A.

II. Background

With consolidation, the ETSB has identified a need to create one standardized, interoperable FSA System for the three remaining Public Safety Answering Points (PSAPs) within its 9-1-1 System. The ETSB purchased a FSA System through the county procurement process that includes a core system of delivery of the 9-1-1 call to participating fire agencies.

III. Responsibilities of the ETSB

The ETSB agrees to purchase, support, maintain, and make available access to the Core FSA System for its users, including the Agency, until or unless by mutual agreement of the users and ETSB, all parties opt to discontinue the system.

The ETSB will provide the Agency with an annual invoice for the cost of the Agency's portion of maintenance for any optional equipment purchased by the Agency through a change order to the ETSB contract through the operation of the system. The annual invoice will be based on the Agency's portion of the total amount of maintenance as determined by the vendor.

The ETSB will provide the Agency with one invoice for the cost of optional equipment upon the installation and reasonable use of said equipment on the core FSA system. Said invoice will not be issued before May 1, 2019, unless requested in writing prior to this date by a participating agency with an executed Memorandum of Understanding.

IV. Responsibly of the Agency

The Agency agrees to provide the appropriate space and power within its fire station for the core equipment and any optional equipment it elects to purchase. The Agency agrees to the following installation assumptions provided by the vendor and incorporated herein on the Station Design Acceptance Form Core Equipment Document (Attachment A).

The Agency agrees to the placement of the Core Equipment as detailed in the Core floor plan document (Attachment B) provided with Attachment A.

If purchasing optional equipment, the Agency agrees to the following installation assumptions provided by the vendor and incorporated herein on the Optional Equipment Station Design Acceptance Form, yet to be developed, but similar in format as Attachment A, which will become Attachment C.

The Agency agrees to the placement of the Optional Equipment as detailed in the Optional floor plan document (Attachment D) provided with Attachment C. The Agency agrees to promptly remit payment to the ETSB upon invoice according to the Illinois Prompt Payment Act (50 ILCS 505/1 et.seq).

The Agency agrees to either purchase the recommended UPS for Core equipment or to provide adequate UPS coverage to the equipment through its building UPS source. The Agency understands that if it fails to provide an adequate UPS for Core equipment, it will be responsible to pay for any core equipment damaged due to such a failure.

The Agency agrees to indemnify and hold harmless the County of DuPage and the DuPage County ETSB, and all of its present, former and future officers, including board members, commissioners, employees, attorneys, agents and assigns from and against any and all losses, liabilities, damages, claims, demands, fines, penalties, causes of action, costs and expenses whatsoever, including, but not limited to, attorneys' fees and court costs, present or future, known or unknown, sounding in law or equity that arise out of or from or otherwise relate, directly or indirectly, to this Memorandum or its use of FSA System to the extent authorized by law.

The Agency agrees that it shall not sue, institute, cause to be instituted or permit to be instituted on its behalf, or by or on behalf of its past, present or future officials, officers, employees, attorneys, agents or assigns, any proceeding or other action with or before any local, state and/or federal agency, court or other tribunal, against the County of DuPage or the DuPage County ETSB, their board members, officers, commissioners, employees, attorneys, agents or assigns, arising out of, or from, or otherwise relating, directly or indirectly, to this Memorandum or its use of FSA System to the extent authorized by law.

V. Further Agreements of the Parties

The parties agree that ETSB shall be the contracting party and authorized agent for maintenance and services on behalf of the users.

VI. Term, Termination, and Modification of Agreement

This Memorandum shall become effective upon its execution by both parties and shall remain in effect until terminated, as provided herein. The Agency may terminate its participation in the agreement within thirty (30) days of its execution if the invoiced costs exceed initial projections.

The Agency may terminate its participation in this Memorandum of Understanding upon sixty (60) days notice to the ETSB upon payment of any outstanding costs and fees. All property of the core system shall remain the property of ETSB and DuPage County upon termination.

Emergency Telephone System Board of DuPage County

By_____
Chairman

Date: 10/17/18

On behalf of its Fire Department or Fire Protection District

By_____
Authorized Agent

Date: 09 27 18

Attachment C

Station Design Acceptance Form - Optional Equipment Only
Bloomingdale Fire Protection District

ReferenceQuote #: (attached) **PC2025-184** Bloomingdale

I, the undersigned, on behalf of the above listed agency, agree to the *Task, Project Assumptions* and *Hardware, Fixed Price Services* as detailed in the Reference Quote from Purvis Systems, Incorporated.

I agree that DuPage ETSB will do a contract change order for all participating Fire Station Alerting Optional Equipment member agencies and that with the execution of this document, I am agreeing to obligate my agency to the portion of this change order as listed in the above referenced quote that is attached hereto.

I agree to remit reimbursement to DuPage ETSB in accordance with the Prompt Payment Act of Illinois upon receipt of the invoice for such costs.

I understand that I am being invoiced for work that is not already performed and that I am submitting payment for work in advance based on the attached quote from Purvis. I further understand that any assumptions listed on the quote and costs associated with said quote ($13,825.00) are the responsibility of my agency. I further understand that the final cost of the installation of the optional equipment listed on the attached invoice is the responsibility of my agency, even if it exceeds the total cost listed on the attached invoice.

With the execution of this Attachment C, I affirm that I have the authority to financially obligate the agency listed herein and to make decisions for said agency. I understand that I may not make any changes, addition, deletions to the Quote without notification and approval from DuPage ETSB.

Upon execution by both parties, this Attachment C shall become part of the Memorandum of Understanding between this Agency and DuPage ETSB for Fire Station Alerting.

Accepted by:

Signature

4/30/25
Date

Matthew Beyer - Fire Chief
Print Name and Title

Received by DuPage ETSB:

Linda M. Zerwin

4/30/25
Date

PURVIS PRICE QUOTATION

PURVIS SYSTEMS

Tax ID #: 11-2299301

Date: April 4, 2025
Quote #: PC2025-184
Customer: Bloomingdale Fire Protection
Address: 179 S. Bloomingdale Rd
Bloomingdale, IL 60108
Customer POC: Alan Emody
E-mail alane@bloomingdalefire.com
Phone #: 630-740-8445

88 Silva Ln
Middletown, RI 02842
Sales: J. Mascola 401-862-1184
jmascola@purvis.com
Contracts: D Flynn 401-845-8432
DFlynn@purvis.com

TASK:
The Bloomingdale Fire Protection District would like PURVIS to procure and install FSAS Speaker/LEDs in Stations 21 & 23.

ASSUMPTIONS:
Station 21 Speaker/LEDs will be installed in the bunkroom (3), Lt. Office (1), & BC office (1).
Station 23 Speaker/LEDs will be installed in the bunkroom (4), Lt. Office (1), & Study (1).
All Speaker/LEDs will activate based on common alerts.

HARDWARE:

Item	PURVIS Part #	Qty	Unit Price	Adjusted Unit Price	Extended Price
Recessed Speaker, 8" with Red/White LED Ring (25/70v)	315-141001-131-LED	11	$410.00	$410.00	$4,510.00
Recessed Speaker Mount	315-130360-131	11	$25.00	$25.00	$275.00
TOTAL					$4,785.00
Sales and Use Tax					$0.00
TOTAL HARDWARE					**$4,785.00**

Hardware Prices do not include installation or any system configuration, if applicable. Any applicable manufacturer warranties will be extended to the customer.
Hardware lead time is at least 2 weeks after receipt of order (ARO)

FIXED PRICE SERVICES:

Description	Unit Price	Adjusted Unit Price	Price
Installation Services - Station 21	$4,495.00	$4,495.00	$4,495.00
Installation Services - Station 23	$4,495.00	$4,495.00	$4,495.00
Freight/Shipping & Handling		$50.00	$50.00
1 Year Warranty & Maintenance		Included	$0.00
TOTAL SERVICES			**$9,040.00**

GRAND TOTAL	**$13,825.00**

PAYMENT MILESTONES:		
Key Milestone	**Deliverable**	**Payment Amount**
Milestone # 1	Delivery and installation of FSAS Hardware	$13,000.00
Milestone # 2	Final Testing and Cutover	$825.00
GRAND TOTAL		**$13,825.00**

SALES AND USE TAX: Any required sales and use tax not identified in this quote is responsibility of the quote recipient or Fire Station Alerting System end-user. PURVIS is not responsible for the collection of any required taxes and payments to any tax collection agencies.

BONDS: Quote does not include any bid, payment, or performance bonds.

PERMITS: Quote does not include any permits that may be required

PREVAILING WAGE RATES: Pricing is not based on prevailing wage rates.

PAYMENT TERMS: Net 30

CREDIT CARD PAYMENT: A 4% processing fee will be applied to all credit card transactions

VALIDITY: This FFP Quote is valid for 90 days

PURVIS AGREEMENTS: The PURVIS FSAS Standard License Agreement and the PURVIS FSAS Maintenance Agreement must be signed and returned to PURVIS Systems with any initial orders placed for the PURVIS Fire Station Alerting System.

END-USER LICENSE/MAINTENANCE AGREEMENTS: All purchased hardware and software resulting from this quote will be licensed, warrantied and maintained under the existing PURVIS FSAS End-User License Agreement and PURVIS FSAS Warranty, Maintenance and Service Agreement - with the customer.

EXPORT CONTROL: Products purchased or received under any resulting Sale may be subject to export control laws, restrictions, regulations, and orders of the United States. Customer agrees to comply with all applicable export laws, restrictions and regulations of the United States or foreign agencies or authorities, and shall not export, or transfer for the purpose of re-export any product to any prohibited or embargoed country or to any denied, blocked or designated person or entity as mentioned in any United States or foreign law or regulation.

PURVIS SYSTEMS

Hardware:

	Fire Stations		
Item	**21**	**23**	**Total**
Recessed Speaker, 8" with Red/White LED Ring (25/70v)	5	6	11
Recessed Speaker Mount	5	6	11

MS (#)	Milestone Deliverable	MS ($)
1A	HPF Installation of FSAS Cabling (Milestone #1 per quote PC2025-182 Core)	$ 31,000.00
2A	HPF Delivery and Installation of FSAS Hardware (Milestone #2 per quote PC2025-182 Core)	$ 31,000.00
3A	HPF Final Testing and Cutover (Milestone #3 per quote PC2025-182 Core)	$ 2,975.00
4A	WFF Installation of FSAS Cabling (Milestone #1 per quote PC2025-183 Optional)	$ 13,000.00
5A	WFF Delivery and Installation of FSAS Hardware (Milestone #2 per quote PC2025-183 Optional)	$ 13,000.00
6A	WFF Final Testing and Cutover (Milestone #3 per quote PC2025-183 Optional)	$ 1,335.00
7A	BLF Delivery and installation of FSAF Hardware (Milestone #1 per quote PC2025-184)	$ 13,000.00
8A	BLF Final Testing and Cutover (Milestone #2 per quote PC2025-184)	$ 825.00
	Total Amount Excluding Maintenance	**$ 106,135.00**

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0020-25 **Agenda Date:** 5/14/2025 **Agenda #:** 7.D.1.

RESOLUTION TO AMEND AND APPROVE POLICY 911-005.2: ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM)

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB shall develop policies in order to plan, implement, upgrade, and maintain the DuPage ETSB 9-1-1 System; and

WHEREAS, the purpose of this resolution is to amend and approve the language of Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), initially adopted by the DU PAGE ETSB on April 9, 2018, and amended on December 13, 2023; and

WHEREAS, Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) has been reviewed by the DU PAGE ETSB Policy Advisory Committee ("PAC") as Section 5.3.B.; and

WHEREAS, the Board members of DU PAGE ETSB have reviewed Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) which allows for access to DEDIRS talk groups as detailed in Attachment A of this resolution.

NOW, THEREFORE BE IT RESOLVED, that the DU PAGE ETSB Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), be, and it is hereby amended and adopted.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Policy #: 911-005.2
Previous Policy(s): 8.0.2, 8.0.3, 8.0.4, 8.0.5
Effective Date: May 7, 2013
Revised: December 13, 2023, May 14, 2025

Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System)

Purpose:
The purpose of this policy is to ensure compliance with State of Illinois STARCOM21 and DEDIR System requirements for use and access of DEDIR System talk groups for the purpose of interoperability for emergency communications.

Goal:
It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) or for non-member agencies for the delivery of the 9-1-1 dispatch.

Scope:
This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, DEDIR System users and agencies receiving approval to access DEDIR System talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunicators and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

The Policy Advisory Committee has determined which talk groups within the DEDIR System will be available for access by DEDIR System members based on assignment and for non-DEDIR System members based on policy and desired interoperability in various emergency communication scenarios. A guidance chart incorporated as 911-005.2 DEDIR System Talk Group Chart shows the current talk group name and the planned talk group name. The chart also shows which talk groups are available for access.

The PAC will review the use of the talk groups annually and determine if there should be any changes made to the chart. The PAC has the authority to make changes to the chart for operational purposes without bringing the chart to the ETS Board so long as there is a majority vote for the changes. If there is not a majority vote carried, the changes will be brought to the ETS Board. Changes can include eliminating and combining talk groups for lack of use or consolidation. An increase in talk groups must be approved by STARCOM.

InterOp Talk Groups
DEDIR System will maintain nine (9) multi-use talk groups for the purpose of interoperability with outside agencies who meet the access requirements, herein referred to as “InterOp Talk Groups” which will be referred to as *DUINOP* talk groups at a time to be determined by the PAC in 2025 . The first eight InterOp talk groups will be labeled InterOp 1 through 8 for operational use. The ninth talk group will be labeled DUCALL. This talk group will be monitored by the PSAPs for radio traffic from adjacent agencies requesting access to DEDIR System. Outside agencies will also be provided 10-digit dial telephone numbers for the PSAPs as a secondary form of communication. DUCALL will also be used as a point-to-point channel between DEDIR System and non-DEDIR System PSAPs.

The InterOp Talk Groups will be patched by PSAP Telecommunicators during an event in which interoperability is required. Once the event is completed, the patch will be disabled by the PSAP Telecommunicator.

II. Application Procedure

Any agency that determines it has a need to communicate with an existing DEDIR System member for public safety purposes may apply to DuPage ETSB for use of InterOp or *DUINOP* Talk Groups 1-8. DUCALL will be a “hailing talk group” that can be monitored by ACDC and DU-COMM for requests for interoperability. Generally, ACDC will utilize Interop or *DUINOP* 1-4 and DU-COMM will utilize InterOp or *DUINOP* 5-8.

InterOp or *DUINOP* talk groups 2, 4, 6, and 8 will be AES encrypted and InterOp or *DUINOP* talk Groups 1, 3, 5, and 7 will be clear for the purposes of interoperability with requesting agencies that do not have AES encryption.

911-005.12: Flash Message Talk Group (DPSOTAC5 or DUP FLASH)
Agencies making an application for DEDIR System talk groups may also have access to the Flash message talk group, if they are an adjacent/border agency. This Applicants will be subject to the conditions of 911-005.2 and 911-005.12.

Special Use:
911-005.10 MERIT Talk Groups. Applicants who become members of MERIT qualify for access to MERIT under this policy and will complete the access paperwork for grade of service (GoS) and record keeping. This Applicants will be subject to the conditions of 911-005.2 and 911-005.10.

911-005.9 Access to DEDIR System School Safety. Applicants who qualify for access under this policy will complete the access paperwork for GoS and appropriate approval. These Applicants will be subject to the conditions of of 911-005.2 and 911-005.9.

The PAC and DuPage ETSB will consider applications for specific operational talk groups on a case-by-case basis for adjacent agencies that are non-DEDIR System Members that have daily operational assignments with DEDIRS users (mutual aid, auto aid, task force assignments etc.).

The PAC and DuPage ETSB will consider applications for specific operational talk groups on a case-by-case basis for adjacent agencies that are non-DEDIR System Members based on an

DEDIR System member's Static 205 plan and the use of talk groups in that plan to promote successful communicate in an active incident. Sponsors of an Applicant should provide or make available the 205 plan for the PAC during the review process.

Applicant Responsibilities

Application: The applicant must make application to the ETSB and supply the following documents with the application:

1. A completed DuPage ETSB DEDIR System Access Application, including the confidentiality agreement;
2. Obtain a sponsoring member signature from a DEDIR System agency;
3. A completed and executed DuPage Emergency Dispatch Interoperable Radio System Access Talk Group Agreement;
4. Proof of STARCOM21 Membership;
5. The ETSB and DEDIR System sponsoring agency will ensure that the applicant has access to DEDIR System rules and policies and completes relevant DEDIRS training.

The Applicant understands and accepts that any fees or cost incurred will be the responsibility of the Applicant.

The Applicant will agree to provide access to STARCOM21 talk groups to DEDIR System members which they currently have direct access for the purpose of interoperability for mutual aid and emergency communications and according to their own policies. Such access will be reviewed by the PAC for use and distribution.

The rights of the Applicant and the ability to utilize the DEDIR System will rest with the Applicant and DuPage ETSB and is neither transferable nor can it be expanded upon without a written modification request to the Policy Advisory Committee (PAC).

The Applicant will have authority to program only the approved talk groups on its own subscriber units. The Applicant may not program any other DEDIR System member subscriber units owned by DuPage ETSB. The Applicant may not program any other STARCOM21 user subscriber unit with DEDIR System talk groups unless a contractual arrangement is in place between the Applicant and the third party and the third party has DuPage ETSB permission to use certain talk groups.

The Applicant will train their agency members on any ETSB policies and training pertinent to access of use of DEDIR System.

Application Modification: If an Applicant acquires additional subscriber units and desires interoperability for the new units, the Applicant must request authorization to expand the number of subscriber units utilizing the InterOp or or *DUINOP* Talk Groups beyond its initial application. An approved application is not blanket permission for any Applicant which may expand its own fleet in the future. If additional subscriber units are added without prior approval, DuPage ETSB has the right to disable the unit.

An application modification must be submitted to PAC. The PAC shall have the authority to allow additional units without bringing the modification to the ETS Board so long as the additions do not impact DEDIR System functionality. The Applicant should submit a Form A and check modification.

Each Applicant will be responsible for those fees incurred on its behalf. All subscriber fees charged by Motorola for an Applicant's radio maintenance or operations are the responsibility of the Applicant. The PAC, DuPage ETSB or any of its member agencies are not responsible for any equipment or losses directly or indirectly associated with this system or agreement.

DuPage ETSB Responsibilities

Before an Applicant is approved for use of any DEDIR System talk groups, all member police and fire agencies shall be notified with a fourteen (14) day notification window. The process of notification will be outlined below.

Only subscriber units and accessories which the ETSB has previously authorized for such use on the DEDIR System may be utilized on the system. Those subscriber units or accessories or information may be obtained from the ETSB or from an ETSB authorized radio vendor.

The ETSB or its authorized vendor shall provide the hexadecimal ID and program all subscriber units which operate on the DEDIR System. The public safety agency shall supply the serial number, radio identification number, and STARCOM21 identifier to the ETSB prior to the radio becoming operational on DEDIR System.

DuPage ETSB and/or Motorola may disable a subscriber unit or units at any time with or without notice to the requesting agency. DuPage ETSB may disable any subscriber unit or units which adversely impact the performance of the DEDIRS or suspend or revoke the agreement with the Applicant if, in DuPage ETSB's opinion, the Applicant's continued usage on DEDIRS adversely impacts the system or safety of the public safety personnel.

Application Process: The application shall be processed as follows:

- The application, sponsor signature, proof of STARCOM21 membership shall be submitted to DuPage ETSB ETSB911@dupagecounty.gov.
- DuPage ETSB staff shall review the application with the ETSB-approved radio vendor to assess the type of equipment the Applicant proposes to use with DEDIR System, its load potential on the system and other technical items associated with the application, including the code plug development. The approved vendor will provide a recommendation whether to approve or deny the application based solely on operational issues. If the vendor believes that the application should be denied, the vendor shall provide a brief written explanation for PAC and ETS Board consideration.
- DuPage ETSB staff will provide copies of the application to the PSAP Directors. PSAPs are encouraged to bring this information through internal committees to promote discussion and consensus.
- DuPage ETSB staff will post the application on Monday.com which will start the fourteen (14) day notification window for member review.
- If there are no objections or if there are any objections to the application or recommendations

within fourteen (14) days of receipt of the application, the objection, comment or recommendation must be uploaded to Monday.com within the allotted fourteen (14) calendar days. A nonresponse shall be deemed an affirmation of the application.

- DuPage ETSB staff shall prepare the application paperwork for the next PAC and ETS Board agendas.

The PAC shall review any application for access. During that review process the PAC shall:

- Ensure that all associated paperwork is complete;
- Shall hear a report from DuPage ETSB staff and maintainer on the status of the fourteen (14) day notification, approvals/objections/recommendations from members and vendor recommendations for the application;
- Shall discuss the application and vote to make a recommendation to the ETS Board to either approve or deny the application and forward the application and recommendation to the ETS Board for its next regular meeting. PAC may recommend approval the application pending the completion of the 14 day notification period without objection.

In the event the PAC denies the application, the application and brief written explanation by the PAC Chair, or their designee, shall be forwarded to the ETS Board for their information and discussion. In the event the PAC cannot reach a consensus vote, that fact shall be reported to the ETS Board in writing for their information and discussion.

The ETS Board may approve the application pending completion of the 14 notification period without objection. If there is an objection within the 14 day period, the application be sent back to PAC for review of the objection and further recommendation to the ETS Board.

III. Implementation

The Applicant will be notified of the DuPage ETSB decision. If approved, the Applicant may then proceed to program its subscriber units with Access Talk Groups and access to other talk groups, as specified by the ETSB.

The Executive Director is authorized to make amendments to the Access Application and Confidentiality Agreement so long as the amendments do not alter the substance of the attached Agreement.

The Executive Director is authorized to sign MOUs for access agreements on behalf of the Chair so long as the request is within the policy of the ETSB and furthers the interoperability of the DEDIR System. New agreements and changes will be reported in the monthly report and affirmed by ETS Board resolution.

Policy adopted: _____

_____
Greg Schwarze, Chair

DuPage ETSB DEDIR System Access Application

AGENCY INFORMATION	
Type of Application:	[ ] New [ ] Modification
NAME OF AGENCY:	
POINT OF CONTACT:	
BUSINESS ADDRESS	
EMAIL ADDRESS:	
BUSINESS TELEPHONE:	
MOBILE TELEPHONE:	

APPLICATION INFORMATION	
Please complete the following information	
The Applicant is a unit of local government	
If no, explain: (use a separate sheet if necessary)	
The Applicant is requesting access to DEDIR System for certified sworn police personnel or certified fire service personnel or community service officers.	
The Applicant is requesting monitoring capabilities only	
The Applicant is a member of STARCOM21	
The Applicant understands and accepts that any fees or cost incurred for programming will be the responsibility of the Applicant.	
Applicant Equipment Information	
The total number of portable radios (portable and mobile) covered under this request is:	
The total number of radios which will be affiliated during any daily operational shift is:	
Do the radios have TDMA?	
Do the radios have encryption: [ ] No [ ] AES encryption	
Type of radios to be programmed with a DEDIRS talk group:	
The Applicant is requesting use of: [ ] InterOp Groups 1-8, plus DUCALL (Hailing Channel) [ ] Any additional talk groups. List on a separate sheet include an explanation as to the need (ie: daily mutual aid etc.)	

Committee/ETS Board Review Process Checklist:

Applicant has submitted proper paperwork	[ ] Yes [ ] No
Vendor Technical Review of Application Complete	
14 Day Notice to Members is complete	[ ] Yes [ ] No
Posted on Committee Agenda Date: _____	[ ] Yes [ ] No
Vote of Committee: Ayes_____ Opposed_____ Abstain_____ Absent_____ Action or Direction Based on Vote: [ie TOT ETSB, request additional information, denied]	Approved [ ] Yes [ ] No
Posted on ETSB Agenda Date:_____	[ ] Yes [ ] No
Vote of ETSB Board: Ayes_____ Opposed_____ Abstain_____ Absent_____ Resolution No:	Approved [ ] Yes [ ] No

DRAFT

DuPage ETSB DEDIR System Access Application

DUPAGE ETSB
CONFIDENTIALITY AGREEMENT FOR USE ON
DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM)
ON STARCOM 21

As the authorized agent of this agency, I certify that any members of the applicant agency have been:

1. Understand the confidentiality of information that they may learn or have access to over encrypted talk groups of the DEDIR System which is of personal, safety-sensitive or otherwise confidential in nature. Such information includes, but is not limited to incident report information, NCIC/LEADS information, Computer Aided Dispatch/RMS information, and other law enforcement or police related information.
2. Trained that the restrictions of the Confidentiality Agreement regarding disclosure and use of information gained using the DEDIR System shall continue to apply after termination of this relationship with the DEDIR System.
3. Understand that they are prohibited from using any of this information for personal use or benefit or for any other non-Police/public safety business related purposes.
4. Understand that the failure to comply with the confidentiality requirement set forth in this Confidentiality Agreement is actionable, up to and including termination of access to encrypted talk groups.

I have read and understand the access agreement and attest that the members of this agency have been trained and understand they must comply with it in every respect. A list of employees who are party to this agreement is attached to this application.

DRAFT

Dated this _____ day of _____, 20_____

_____
Signature

_____
Printed Full Name

_____
Agency

Public Safety Agency | Agency Head	Date	Signature

Emergency Telephone System Board of DuPage County

This Memorandum of Understanding (MOU) is an agreement between the Emergency Telephone System Board of DuPage County (DuPage ETSB) and the **AGENCY** allowing for the sharing of talkgroups on the STARCOM21 Radio Network (SC21). The purpose is to allow each party's respective agencies access to talkgroups for interoperating on the SC21 network. Agency agrees to keep this list confidential and only share it with personnel that have a neeed to know the below-listed information. Agency understands that this document is not public information and should not be disclosed pursuant 5 ILCS 140/7(d)(6) and (v) as well as 20 ILCS 2615/1 and 12.

DuPage ETSB Talk Group	TG Decimal ID	TG Hex ID	CKR		Agency Talk Group	Number of Channels	Number of Keys	TG Decimal ID	TG Hex ID	CKR	Questions

Point of Contact: _____

Method of Contact: _____

Available date for KVL programming: _____

This consent is granted on _____, and shall remain in effect until withdrawn by either party.
[Date]

DuPage ETSB Representative

Name:

Signature: _____

Date: _____

Agency Representative

Name: _____

Signature: _____

Date: _____

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES (SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)		CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY		DO NOT ALLOW			
INTEROPS (Recommended for all agencies)							
DUP CALL	Police/Fire	DuPage Call			Fire	Fire Operations: Countywide available to all FD's	DU COWD FD 2
DUINOP 1	ACDC	Interop External: ACDC Patch TG 1		INTEROP1	ACDC	Interop External: ACDC Patch TG 1	DU INTEROP 1
DUINOP 2	ACDC	Interop External: ACDC Patch TG 2		INTEROP2	ACDC	Interop External: ACDC Patch TG 2	DU INTEROP 2
DUINOP 3	ACDC	Interop External: ACDC Patch TG 3		INTEROP3	ACDC	Interop External: ACDC Patch TG 3	DU INTEROP 3
DUINOP 4	ACDC	Interop External: ACDC Patch TG 4		INTEROP4	ACDC	Interop External: DPSO Patch TG 4	DU INTEROP 4
DUINOP 5	DU-COMM	Interop External: DUCOMM Patch TG 1		INTEROP5	DU-COMM	Interop External: DPSO Patch TG 1	DU INTEROP 5
DUINOP 6	DU-COMM	Interop External: DUCOMM Patch TG 2		INTEROP6	DU-COMM	Interop External: DU-COMM Patch TG 2	DU INTEROP 6
DUINOP 7	DU-COMM	Interop External: DU-COMM Patch TG 3		INTEROP7	DU-COMM	Interop External: DU-COMM Patch TG 3	DU INTEROP 7
DUINOP 8	DU-COMM	Interop External: DU-COMM Patch TG 4		INTEROP8	DU-COMM	Interop External: DU-COMM Patch TG 4	DU INTEROP 8
UNIFIEDS							
UNIFD 1	Police & Fire	Interop Internal: POLICE & FIRE Major Incident		UNIFD 1	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 1
UNIFD 2	Police & Fire	Interop Internal: POLICE & FIRE Major Incident		UNIFD2	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 2
UNIFD 3	Police & Fire	Interop Internal: POLICE & FIRE Major Incident		UNIFD 3	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 3
UNIFD 4	Police & Fire	Interop Internal: POLICE & FIRE Major Incident		UNIFD4	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 4
UNIFD 5	Police & Fire	Interop Internal: POLICE & FIRE Major Incident		UNIFD5	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 5
COMMUNITY LOCALS							
ADDSN LCL	Addison	Community TG Shared PD FD PW Addison		ADSNLCL	Addison	Community TG Shared PD FD PW Addison	DU ADDSN LOCAL
BARTL LCL	Bartlett	Community TG Shared PD FD PW Bartlett		BARTLCL	Bartlett	Community TG Shared PD FD PW Bartlett	DU BARTL LOCAL
BENSV LCL	Bensenville	Community TG Shared PD FD PW Bensenville		BENVLCL	Bensenville	Community TG Shared PD FD PW Bensenville	DU BENSV LOCAL
BLMDL LCL	Bloomingdale	Community TG Shared PD FD PW Bloomingdale		BLMDLCL	Bloomingdale	Community TG Shared PD FD PW Bloomingdale	DU BLMDL LOCAL
BRDGE LCL	Burr Ridge	Community TG Shared PD FD PW Burr Ridge		BRRGLCL	Burr Ridge	Community TG Shared PD FD PW Burr Ridge	DU BRDGE LOCAL
CLRHN LCL	Clarendon Hills	Community TG Shared PD FD PW Clarendon Hills		CLHLLCL	Clarendon Hills	Community TG Shared PD FD PW Clarendon Hills	DU CLRHN LOCAL
CRSTM LCL	Carol Stream	Community TG Shared PD FD PW Carol Stream		CRSTLCL	Carol Stream	Community TG Shared PD FD PW Carol Stream	DU CSTRM LOCAL
DARIN LCL	Darien	Community TG Shared PD FD PW Darien		DARNLCL	Darien	Community TG Shared PD FD PW Darien	DU DARIN LOCAL
DUFPP LCL	DFPP	Community TG Shared PD DuPage Forest Perserve Police		DFPPLCL	DFPP	Community TG Shared PD DuPage Forest Perserve Police	DU DFPP LOCAL
DWGRV LCL	Downers Grove	Community TG Shared PD FD PW Downers Grove		DGRVLCL	Downers Grove	Community TG Shared PD FD PW Downers Grove	DU DWGRV LOCAL
ELMST LCL	Elmhurst	Community TG Shared PD FD PW Elmhurst		ELMHLCL	Elmhurst	Community TG Shared PD FD PW Elmhurst	DU ELMST LOCAL
GLEND LCL	Glendale Heights	Community TG Shared PD FD PW Glendale Heights		GDLELCL	Glendale Heights	Community TG Shared PD FD PW Glendale Heights	DU GLEND LOCAL
GLENE LCL	Glen Ellyn	Community TG Shared PD FD PW Glen Ellyn		GLYNLCL	Glen Ellyn	Community TG Shared PD FD PW Glen Ellyn	DU GLENE LOCAL
HINDS LCL	Hinsdale	Community TG Shared PD FD PW Hinsdale		HINSLCL	Hinsdale	Community TG Shared PD FD PW Hinsdale	DU HINSD LOCAL
HPARK LCL	Hanover Park	Community TG Shared PD FD PW Hanover Park		HAPKLCL	Hanover Park	Community TG Shared PD FD PW Hanover Park	DU HPARK LOCAL
ITASC LCL	Itasca	Community TG Shared PD FD PW Itasca		ITASLCL	Itasca	Community TG Shared PD FD PW Itasca	DU ITASC LOCAL
LISLE LCL	Lisle	Community TG Shared PD FD PW Lisle		LISL LCL	Lisle	Community TG Shared PD FD PW Lisle	DU LISLE LOCAL
LMBRD LCL	Lombard	Community TG Shared PD FD PW Lombard		LOMB LCL	Lombard	Community TG Shared PD FD PW Lombard	DU LMBRD LOCAL

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES (SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)		CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY		DO NOT ALLOW			
OAKBR LCL	Oak Brook	Community TG Shared PD FD PW OakBrook		OKBKLCL	Oak Brook	Community TG Shared PD FD PW OakBrook	DU OAKBR LOCAL
OAKBT LCL	OakBrook Terrace	Community TG Shared PD FD PW OakBrook Terrace		OBTR LCL	OakBrook Terrace	Community TG Shared PD FD PW OakBrook Terrace	DU OAKBT LOCAL
PLSVW LCL	Pleasantview FPD	Community TG Shared PD FD PW Pleasant View FPD		PLVW LCL	Pleasantview FPD	Community TG Shared PD FD PW Pleasant View FPD	DU PLVW LCL
ROSEL LCL	Roselle	Community TG Shared PD FD PW Roselle		ROSELCL	Roselle	Community TG Shared PD FD PW Roselle	DU ROSEL LOCAL
VPARK LCL	Villa Park	Community TG Shared PD FD PW Villa Park		VLPKLCL	Villa Park	Community TG Shared PD FD PW Villa Park	DU VPARK LOCAL
WARVL LCL	Warrenville	Community TG Shared PD FD PW Warrenville		WARNLCL	Warrenville	Community TG Shared PD FD PW Warrenville	DU WARVL LOCAL
WCHGO LCL	West Chicago	Community TG Shared PD FD PW West Chicago		WEGOLCL	West Chicago	Community TG Shared PD FD PW West Chicago	DU WHCGO LOCAL
WESTM LCL	Westmont	Community TG Shared PD FD PW Westmont		WSTMLCL	Westmont	Community TG Shared PD FD PW Westmont	DU WESTM LOCAL
WHETN LCL	Wheaton	Community TG Shared PD FD PW Wheaton		WEATLCL	Wheaton	Community TG Shared PD FD PW Wheaton	DU WHETN LOCAL
WILBK LCL	Willowbrook	Community TG Shared PD FD PW WillowBrook		WLBKLCL	Willowbrook	Community TG Shared PD FD PW WillowBrook	DU WILBK LOCAL
WNFLD LCL	Winfield	Community TG Shared PD FD PW Winfield		WFLDLCL	Winfield	Community TG Shared PD FD PW Winfield	DU WNFLD LOCAL
WOODL LCL	Wood Dale	Community TG Shared PD FD PW Wood Dale		WDDLLCL	Wood Dale	Community TG Shared PD FD PW Wood Dale	DU WOODL LOCAL
WOODR LCL	Woodridge	Community TG Shared PD FD PW WoodRidge		WDRGLCL	Woodridge	Community TG Shared PD FD PW WoodRidge	DU WOODR LOCAL
YORKC LCL	York Center	Community TG Shared PD FD PW York Center Fire		YRKC LCL	York Center	Community TG Shared PD FD PW York Center Fire	DU YRKC LCL
FIRE DISPATCH							
FD 1	ACDC	Primary Dispatch FD: Pleasantview, Tristate, Westmont FD		FDACDC1	ACDC	Primary Dispatch FD: Pleasantview, Tristate, Westmont FD	DU FD ACDC1
FD 2	ACDC	Primary Dispatch: Addison, Itasca, Wood Dale, Bensenville FD		FDACDC2	ACDC	Primary Dispatch FD: Addison, Itasca, Wood Dale, Bensenville	DU FD ACDC2
FD 3	ACDC	ACDC Backup Fire Channel,		FDACDC3	ACDC	Backup Fire Channel,Major Incident	DU FD ACDC3
FD EAST	DU COMM	Primary Dispatch Clarendon Hills, Elmhurst, Glen Ellyn, Hinsdale, Lombard, Villa Park, York Center, Oakbrook Terrace, Oak Brook FD		FDEAST	DU COMM	Primary Dispatch Clarendon Hills, Elmhurst, Hinsdale, Lombard, Villa Park, York Center, Oakbrook Terrace, Oak Brook FD	DU FIRE EAST
FD NORTH	DU COMM	Primary Dispatch Bloomingdale, Carol Stream, Glenside, Roselle, West Chicago, Wheaton, Winfield, Bartlett, Hanover Park FD		FD NORTH	DU COMM	Primary Dispatch BLMGDL, Carol Stream, Glenside, Glen Ellyn, Roselle, W. Chicago, Wheaton, Winfield FD	DU FIRE NORTH
FD WEST	DU COMM	Not active		FDWEST	DU COMM	Primary Dispatch Bartlett, Hanover Park FD	DU FIRE WEST
FD SOUTH	DU COMM	Primary Dispatch Darien, Downers Grove, Woodridge, Lisle Woodridge, Warrenville FD		FD SOUTH	DU COMM	Primary Dispatch Darien, Downers Grove, Woodridge, Lisle Woodridge, Warrenville FD	DU FIRE SOUTH
NVFD 1	Fire	Fire Patch to Naperville Primary Fire dispatch channel		NVFD1	Fire	Fire Patch to Naperville Primary Fire dispatch channel	DU NV_FD1
FIRE OPS							
FD OPS 11	ACDC	Fire Operations assigned to FD 1 (FDACDC 1) FD's		FD OPS 6	ACDC	Fire Operations 6 assigned to FDACDC 1 FD's	DU FIRE OPS 6
FD OPS 12	ACDC	Fire Operations assigned to FD 1 (FDACDC 1) FD's			ACDC		DU FDOPS6-2
FD OPS 21	ACDC	Fire Operations assigned to FD 2 (FDACDC 2) FD's		FD OPS 7	ACDC	Fire Operations 7 assigned to FDACDC 2 FD's	DU FIRE OPS 7
FD OPS 22	ACDC	Fire Operations assigned to FD 2 (FDACDC 2) FD's			DU COMM		DU FDOPS7-1
FD OPS 31	ACDC	Fire Operations assigned to FD 3 (FDACDC3) FD's			ACDC		DU FDOPS8-1
FD OPS 32	ACDC	Fire Operations assigned to FD 3 (FDACDC3) FD's			DU COMM		DU FDOPS1-2
FD OPS E1	DU COMM	Fire Operations assigned to Fire East FD's		FD OPS 2	DU COMM	Fire Operations 2 assigned to Fire East FD's	DU FIRE OPS 2
FD OPS E2	DU COMM	Fire Operations assigned to Fire East FD's			ACDC		DU FDOPS2-2
FD OPS E3	DU COMM	Fire Operations assigned to Fire East FD's			DU COMM		DU FDOPS5-2
FD OPS N1	DU COMM	Fire Operations assigned to Fire North FD's		FD OPS 3	DU COMM	Fire Operations 3 assigned to Fire North FD's	DU FIRE OPS 3
FD OPS N2	DU COMM	Fire Operations assigned to Fire North FD's					TEMP TG
FD OPS N3	DU COMM	Fire Operations assigned to Fire North FD's		FD OPS 5	DU COMM	Fire Operations 5 assigned to Fire West FD's	DU FIRE OPS 5
FD OPS S1	DU COMM	Fire Operations assigned to Fire South FD's		FD OPS 4	DU COMM	Fire Operations 4 assigned to Fire South FD's	DU FIRE OPS 4
FD OPS S2	DU COMM	Fire Operations assigned to Fire South FD's			DU COMM		DU FDOPS4-2
FD OPS S3	DU COMM	Fire Operations assigned to Fire South FD's			DU COMM	Patch To DU-COMM UHF CH 5	DU DC CH 5

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES (SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)		CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	**ALLOW**	**NEED TO DISCUSS WITH THE AGENCY**		**DO NOT ALLOW**			
JN OPS1 SEC	Police & Fire	INTERAGENCY INTEROP PD-FD ENCRYPTED		JNT TASK	Police & Fire	Police and Fire Joint Task Force	DU JNT TASK
JN OPS2 SEC	Police & Fire	INTERAGENCY INTEROP PD-FD ENCRYPTED					DU JNOP2SEC
NVFD FG1	Fire	Fire Patch to Primary Naperville Fire Ground channel		NVFDFG1	Fire	Fire Patch to Primary Naperville Fire Ground channel	DU NVFDFG1
FIRE WIDE							
COWD FD	Fire	County wide FD use for testing and county wide fire coordination		COWD FD1	Fire	County wide FD use for testing and county wide fire coordination	DU COWD FD 1
FD STWD 1	DU COMM	Statewide: DU-COMM Fire		STWDFD1	DU COMM	Statewide: DU-COMM Fire	DU FD STWD 1
FD STWD 2	ACDC	Statewide: ACDC Fire		STWDFD2	ACDC	Statewide: ACDC Fire	DU FD STWD 2
POLICE DISPATCH							
DPSO F1	DU COMM	Primary Dispatch DuPage Sheriff		DPSO F1	ACDC	Primary Dispatch DuPage Sheriff and DuPage Forest Perserve PD	DU DPSO F1
DPSO F2	DU COMM	Tactical PD: DuPage Sheriff Backup Police Disptach Talkgroup		DPSO F2	DPSO	Community TG Shared DuPage Sheriff	DU DPSO F2
PD 1	ACDC	Primary Dispatch Westmont PD, DuPage Forest Preserve PD, and Canadian National RR		ACDC 1	ACDC	Primary Dispatch Westmont PD, DuPage Forest Preserve PD, and Canadian National RR	DU ACDC 1
PD 2	ACDC	Primary Addison, Bensenville, Wood Dale, Itasca		ACDC 2	ACDC	Primary Dispatch Addison, Bensenville, Wood Dale, Itasca PD	DU ACDC 2
PD 3	ACDC	Primary Dispatch Bloomigdale and Glendale Heights PD		ACDC 3	ACDC	Primary Dispatch Bloomigdale, Glendale Heights PD	DU ACDC 3
PD 4	ACDC	ACDC Backup Police Dispatch Talkgroup		ACDC 4	ACDC	Requested as Backup Police Dispatch Talkgroup: Move Non Involved Agencies off channel.	DU ACDC 4
1EAST	DU COMM	Primary Dispatch Villa Park, Lombard PD		1EAST	DU COMM	Primary Dispatch Villa Park, Lombard PD	DU 1EAST
1NORTH	DU COMM	Primary Dispatch Hanover Park, Roselle PD		1NORTH	DU COMM	Primary Dispatch Hanover Park, Roselle PD	DU 1NORTH
1SOUTH	DU COMM	Primary Dispatch Darien, Lisle, Woodridge PD		1SOUTH	DU COMM	Primary Dispatch Darien, Lisle, Woodridge PD	DU 1SOUTH
1WEST	DU COMM	Primary Dispatch Carol Stream, Bartlett PD		1WEST	DU COMM	Primary Dispatch Carol Stream, Bartlett PD	DU 1WEST
3EAST	DU COMM	Primary Dispatch Elmhurst, Oakbrook Terr. PD		3EAST	DU COMM	Primary Dispatch Elmhurst, Oakbrook Terr. PD	DU 3EAST
3SOUTH	DU COMM	Primary Dispatch Burr Ridge, Clarendon Hills, Hinsdale, Oak Brook, Willowbrook PD		3SOUTH	DU COMM	Primary Dispatch Burr Ridge, Clarendon Hills, Hinsdale, Oak Brook, Willowbrook PD	DU 3SOUTH
3WEST	DU COMM	Primary Dispatch Wheaton, Glen Ellyn PD		3 WEST	DU COMM	Primary Dispatch Wheaton, Glen Ellyn PD	DU 3WEST
7SOUTH	DU COMM	Primary Dispatch, Downers Grove PD		7SOUH	DU COMM	Primary Dispatch, Downers Grove PD	DU 7 SOUTH
7WEST	DU COMM	Primary Dispatch West Chicago, Warrenville, Winfield PD		7 WEST	DU COMM	Primary Dispatch West Chicago, Warrenville, Winfield PD	DU 7WEST
COD 1	COD	Primary Dispatch COD PD		COD1	COD	Primary Dispatch COD PD	DU COD 1
COD 2	COD	Secondary Dispatch COD PD		COD2	COD	Secondary Dispatch COD PD	DU COD 2
POLICE WIDE							
COWD PD 1	Police	PD OPS assigned as needed		COWD PD1	Police	Tactical PD: Countywide available to all PD's	DU COWD PD1
COWD PD 2	Police	PD OPS assigned as needed		COWD PD2	Police	Tactical PD: Countywide available to all PD's	DU COWD PD2
ACDC STWD	ACDC	Statewide: ACDC PD		ACDCSTWD	ACDC	Statewide: ACDC PD	DU ACDC STWD
DC STWD	DU COMM	Statewide: DU-COMM PD		DCSTWD	DU COMM	Statewide: DU-COMM	DU DUCOMM STWD
DPSO STWD	Police	Tactical PD Statewide: DPSO		DPSOSTWD	ACDC	DPSO Statwide	DU DPSO STWD
POLICE TACTICAL							
DC TAC 1	DU COMM	Tactical PD: DU-COMM 1-NORTH & 1-WEST		DCTAC1	DU COMM	Tactical PD: DU-COMM 1-NORTH & 1-WEST	DU DCTAC1
DC TAC 2	DU COMM	Tactical PD: DU-COMM 1-EAST & 3-EAST		DCTAC2	DU COMM	Tactical PD: DU-COMM 1-EAST & 3-EAST	DU DCTAC2
DC TAC 3	DU COMM	Tactical PD: DU-COMM 1-SOUTH & 3-SOUTH, DU-COMM 7 SOUTH		DCTAC3	DU COMM	Tactical PD: DU-COMM 1-SOUTH & 3-SOUTH, DU-COMM 7 SOUTH	DU DCTAC3
DC TAC 4	DU COMM	Tactical PD: DU-COMM 3-WEST & 7-WEST		DCTAC4	DU COMM	Tactical PD: DU-COMM 3-WEST & 7-WEST	DU DCTAC4
DC TAC 5	DU COMM	Tactical PD: DU-COMM PDs		DCTAC5	DU COMM	Tactical PD: DU-COMM PDs	DU DCTAC5
DC TAC 6	DU COMM	Tactical PD: DU-COMM PDs		DCTAC6	DU COMM	Tactical PD: DU-COMM PDs	DU DC TAC6
DPSO TAC 1	DU COMM	Tactical PD: DPSO		DPSOTAC1	DU COMM	Tactical PD: DPSO	DU DPSO TAC1
DPSO TAC 2	DU COMM	Tactical PD: DPSO		DPSOTAC2	DU COMM	Tactical PD: DPSO	DU DPSO TAC2
DPSO TAC 3	DU COMM	Tactical PD: DPSO		DPSOTAC3	DU COMM	Tactical PD: DPSO	DU DPSO

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES (SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)		CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY		DO NOT ALLOW			
DPSO TAC 4	DU COMM	Tactical PD: DPSO		DPSOTAC4	DU COMM	Tactical PD: DPSO	DU DPSO TAC4
PD TAC 1	ACDC	Tactical PD Westmont PD, DuPage Forest Preserve PD, and Canadian National RR		ACDCTAC1	ACDC	Tactical PD: ACDC 1	DU ACDC TAC1
PD TAC 2	ACDC	Tactical PD: Addison, Bensenville, Wood Dale, Itasca		ACDCTAC2	ACDC	Tactical PD: ACDC 2	DU ACDC TAC 2
PD TAC 3	ACDC	Tactical PD: Bloomingdale & Glendale Heights PD		ACDCTAC3	ACDC	Tactical PD: ACDC 3	DU ACDC TAC 3
PD TAC 4	ACDC	Tactical PD: ACDC PDs		ADCTECH2	ACDC	Tech Operations: ACDC	DU ADCTECH2
DUP FLASH	Police	Dupage PD Flash Messaging		DPSOTAC5	DU COMM	Tactical PD: DPSO	DU DPSO TAC5
MERIT							
MERIT 1	Police	Tactical PD: MERIT 1 - SWAT		DCTF1	Police	Tactical PD: Task Force Talkgroups	DU DCTF 1
MERIT 2	Police	Tactical PD: MERIT 2 - SWAT		DCTF2	Police	Tactical PD: Task Force Talkgroups	DU DCTF 2
MERIT 3	Police	Tactical PD: MERIT 3 - Major Crimes		DCTF3	Police	Tactical PD: Task Force Talkgroups	DU DCTF 3
MERIT 4	Police	Tactical PD: MERIT 3 - Major Crimes		DCTF4	Police	Tactical PD: Task Force Talkgroups	DU DCTF 4
MERIT 5	Police	Tactical PD: MERIT 5 - Command:		DCTF5	Police	Tactical PD: Task Force Talkgroups	DU DCTF 5
POLICE WIDE							
STWD TAC 1	DU COMM	Tactical PD Statewide: DU-COMM		STWDTAC1	DU COMM	Tactical PD Statewide: DU-COMM	DU STWDTAC1
STWD TAC 2	ACDC	Tactical PD Statewide: ACDC		STWDTAC2	ACDC	Tactical PD Statewide: ACDC	DU STWDTAC2
STWD TAC 3	Police	New Tactical PD Statewide		NIPAS1	Police	ILEAS PD Box Alarm System	DU NIPAS1
STWD TAC 4	Police	New Tactical PD Statewide		PW6	Public Works	Public Works: TBD	DU PW 6
POLICE INVESTIGATION							
PD INV 1	Police	PD Investigation TG NW: DPSO, Bartlett, Bloomingdale, Glendale Heights, Carol Stream, Roselle, Hanover Park, Glen Ellyn, Wheaton, College of DuPage,DuPage Forest Preserve		PDREG 1	Police	Region 1 PD Tactical TG NW: DPSO, Bartlett, Bloomingdale, Glendale Heights, Carol Stream, Roselle, Hanover Park, Glen Ellyn, Wheaton, College of DuPage,DuPage Forest Preserve	DU PD REG 1
PD INV 2	Police	PD Investigation TalkGroup NE: DPSO, Addison, Bensenville, Itasca, Wood Dale, Elmhurst, Oakbrook Terrace, Villa Park, Lombard, DuPage Forest Preserve		PDREG 2	Police	Region 2 PD Tactical TalkGroup NE: DPSO, Addison, Bensenville, Itasca, Wood Dale, Elmhurst, Oakbrook Terrace, Villa Park, Lombard, DuPage Forest Preserve	DU PD REG 2
PD INV 3	Police	PD Investigation TalkGroup SW: DPSO, Darien, Lisle, Naperville, Warrenville, West Chicago, Winfield, Woodridge, DuPage Forest Preserve		PDREG 3	Police	Region 3 PD Tactical TalkGroup SW: DPSO, Darien, Lisle, Naperville, Warrenville, West Chicago, Winfield, Woodridge, DuPage Forest Preserve	DU PD REG 3
PD INV 4	Police	PD Investigation TalkGroup SE: DPSO, Burr Ridge, Clarendon Hills, Downers Grove, Hinsdale, Oak Brook, Westmont, Willowbrook, DuPage Forest Preserve		PDREG 4	Police	Region 4 PD Tactical TalkGroup SE: DPSO, Burr Ridge, Clarendon Hills, Downers Grove, Hinsdale, Oak Brook, Westmont, Willowbrook, DuPage Forest Preserve	DU PD REG 4
EDUCATION							
EDU 1	Colleges	Colleges Zone 1: Wheaton College,		EDU1	Colleges	Colleges Zone 1: Wheaton,	DU EDU 1
EDU 2	Colleges	Colleges Zone 2: TBD		EDU2	Colleges	Colleges Zone 2: TBD	DU EDU 2
EDU 3	Colleges	Colleges Zone 3: TBD		EDU3	Colleges	Colleges Zone 3: TBD	DU EDU 3
EDU 4	Colleges	Colleges Zone 4: TBD		EDU4	Colleges	Colleges Zone 4: TBD	DU EDU 4
PUBLIC WORKS							
PW 1	Public Works	Public Works: TBD		PW1	Public Works	Public Works: TBD	DU PW 1
PW 2	Public Works	Public Works: TBD		PW2	Public Works	Public Works: TBD	DU PW 2
PW 3	Public Works	Public Works: TBD		PW3	Public Works	Public Works: TBD	DU PW 3
PW 4	Public Works	Public Works: TBD		PW4	Public Works	Public Works: TBD	DU PW 4
PW 5	Public Works	Public Works: TBD		PW5	Public Works	Public Works: TBD	DU PW 5
EMERGENCY MANAGEMENT							
DUP OEM 1	OHSEM	OHSEM Internal agency use		OHSEM1	OHSEM	OHSEM Internal agency use	DU OHSEM1
DUP OEM 2	OHSEM	OHSEM Alternate		OHSEM2	OHSEM	OHSEM Alternate	DU OHSEM2

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES (SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)		CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY		DO NOT ALLOW			
NOT APPROPRIATE							
ACDC FD ATG	ACDC	Announcement TG for ACDC: FDACDC1, FD ACDC2, & FD ACDC3			ACDC	Announcement TG for ACDC: FDACDC1, FD ACDC2, & FD ACDC3	DU ACDC FD ATG
ACDC OPS	ACDC	PSAP Operations: ACDC			ACDC	PSAP Operations: ACDC	DU ACDC OPS
ACDC PD ATG	ACDC	Announcement TG for ACDC: ACDC1, ACDC2, ACDC3, & ACDC4			ACDC	Announcement TG for ACDC: ACDC1, ACDC2, ACDC3, ACDC4, & DPSO F1 (or ACDC5)	DU ACDC PD ATG
ACDC TECH	ACDC	Tech Operations: ACDC		ADCTECH1	ACDC	Tech Operations: ACDC	DU ADCTECH1
AUFD	Fire	Aurora Fire Dispatch			Fire	Aurora Fire Dispatch	DU AUFD
AUFD FG	Fire	Aurora Fire Ground			Fire	Aurora Fire Ground	DU AUFDFG
BRIDGE	DU COMM	PSAP Operations: DU-COMM			DU COMM	PSAP Operations: DU-COMM	DU DC BRIDGE
DC FD ATG	DU COMM	Announcement TG for DU-COMM: Fire NORTH, Fire EAST, Fire SOUTH, & Fire WEST			DU COMM	Announcement TG for DU-COMM: Fire NORTH, Fire EAST, Fire SOUTH, & Fire WEST	DU DC FD ATG
DC PD ATG	DU COMM	Announcement TG for DU-COMM: 1NORTH, 1EAST, 3 EAST, 1SOUTH, 3SOUTH, 7SOUTH, 1WEST, 3WEST, 7WEST & DPSO			DU COMM	Announcement TG for DU-COMM: 1NORTH, 1EAST, 3 EAST, 1SOUTH, 3SOUTH, 7SOUTH, 1WEST, 3WEST, & 7WEST	DU DC PD ATG
DC TECH	DU COMM	Radio Technicians (DU COMM)		TECH	DU COMM	Radio Technicians (DU COMM, Sheriff)	DU TECH
DPSO JAIL	DPSO	DuPage Sheriff Jail Operations DPSO only		DPSOJAIL	DPSO	DuPage Sheriff Jail Operations DPSO only	DU DPSO JAIL
DPSO JOF	DPSO	Court Operations - DPSO only		DPSO CRT	DPSO	Court Operations - DPSO only	DU DPSO COURT
DSAO	SAO	DuPage State's Attorney		DSAO	SAO	DuPage State's Attorney	DU DSAO
POINT	PSAPs	PSAP Operations: DuPage PSAP to PSAP			PSAPs	PSAP Operations: PSAP to PSAP	DU PSAP POINT
OUT OF SERVICE							
zOOS					DU COMM	DU COMM Fire Operations	DU DC FIRE 1
zOOS					DU COMM	DU COMM Fire Operations	DU DC FIRE 2
zOOS					DPSO	New SPARE	DU DPSO ADMIN
zOOS					Spare		DU DPSO ATG
zOOS					DU COMM	New SPARE	DU DPSO OPS
zOOS					ETSB	ETSB Talkgroup	DU ETSB
zOOS					Fire	Fire Operations 1 available to all FD's	DU FIRE OPS 1
zOOS					Spare	Spare	DU SPARE 1
zOOS					Spare	Spare	DU SPARE 2
zOOS					Spare	Spare	DU SPARE 4
zOOS					Spare		SPARE

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0021-25 **Agenda Date:** 5/14/2025 **Agenda #:** 7.B.

RESOLUTION TO REPEAL POLICY 911-005.3: ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM) ENCRYPTED TALK GROUPS

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB shall develop policies in order to plan, implement, upgrade, and maintain the DuPage ETSB 9-1-1 System; and

WHEREAS, the purpose of this resolution is to repeal Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups, initially adopted by the DU PAGE ETSB on April 9, 2018; and

WHEREAS, DU PAGE ETSB Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups has been reviewed by the DU PAGE ETSB Policy Advisory Committee ("PAC") as Section 5.3.B.; and

WHEREAS, the subject matter covered within Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups is covered within Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) which was previously amended and approved by the DU PAGE ETSB and is no longer necessary.

NOW, THEREFORE BE IT RESOLVED, that the DU PAGE ETSB Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups, be, and it is hereby repealed.

Enacted and approved this 14th of May, 2025 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Policy #: 911-005.3
Previous Policy(s): ETS-13-001P, Sections 8.0.2, 8.0.3, 8.0.4
Effective Date: April 10, 2018
Revised:

Access to the DuPage Emergency Dispatch Interoperable Subscriber Unit System (DEDIRS) Encrypted Talk Groups

Purpose:
The purpose of this policy is to ensure compliance with State of Illinois STARCOM21 and DEDIRS requirements for use and access of DEDIRS talk groups for the purpose of interoperability for emergency communications.

Additional Authority:
Public Act 100-002
OEX-003B-89 Amending Section 40-20 of the DuPage County Code Pertaining to the Emergency Telephone System Board

Goal:
It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DEDIRS for non-member agencies.

Scope:
This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, DEDIRS users and agencies receiving approval to access DEDIRS talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunicators and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

DuPage ETSB acknowledges that there may be legitimate reasons that non-sworn personnel may need access to encrypted talk groups on the DEDIRS subscriber unit system. Some of these reasons may include membership on a task force by non-sworn personnel, or membership on a task force by members of an agency that are not a participating member of DEDIRS.

This application for access to DEDIRS encrypted talk groups should be completed and submitted to the PAC for consideration and approval. DuPage ETSB is not responsible for any fees for programming of the subscriber unit, and monthly airtime fees will be the responsibility of the requestor or the sponsoring agency or task force that is requesting access or the non-member agency.

II. Application Procedure

Any agency that determines it has a need to provide a non-sworn member with access to an encrypted talk group may apply to DuPage ETSB for access.

Applicant Responsibilities

Application: The applicant must make application to the ETSB and supply the following documents with the application:

1. A brief cover letter/email explaining the need for access, type of anticipated use (daily, mutual aid, auto aid, task force etc.) and any other pertinent information including which DEDIRS members the requestor will mostly likely communicate;
2. A completed DuPage ETSB DEDIRS Access Application, unless this is a subscriber unit already active on DEDIRS;
3. A completed DuPage ETSB Application for Access to DEDIRS Encrypted Talk Groups for Non-Sworn Personnel form;
4. A completed DuPage ETSB Confidentiality Agreement for Use of STARCOM21 Subscriber Unit System form.

The rights of the Applicant and the ability to utilize the DEDIRS system will rest with the Applicant and DuPage ETSB and is neither transferable nor can it be expanded upon without permission.

Each Applicant will be responsible for those fees incurred on its behalf. All subscriber fees charged by Motorola for an Applicant's subscriber unit maintenance or operations are the responsibility of the Applicant. The PAC, DuPage ETSB or any of its member agencies are not responsible for any equipment or losses directly or indirectly associated with this system or agreement.

DuPage ETSB Responsibilities

Before an Applicant is approved for use of encrypted talk groups, all member police and fire agencies shall be notified with a fourteen (14) notification window. The process of notification will be outlined below.

DuPage ETSB and/or Motorola may disable a subscriber unit or units at any time with or without notice to the requesting agency. DuPage ETSB may disable any subscriber unit or units which adversely impact the performance of the DEDIRS or suspend or revoke the agreement with the Applicant if, in DuPage ETSB's opinion, the Applicant's continued usage on DEDIRS adversely impacts the system or safety of the public safety personnel.

Application Process: The application shall be processed as follows:

- The application, including the four items listed previously, shall be submitted to DuPage ETSB.
- If this application includes a new subscriber unit to the DEDIRS, DuPage ETSB shall review the application with the ETSB-approved subscriber unit vendor to assess the type of equipment the Applicant proposes to use with DEDIRS, its load potential on the system and other technical items associated with the application, including the code plug development. The approved vendor will provide a recommendation whether to approve or deny the application based solely on operational

issues. If the vendor believes that the application should be denied, the vendor shall provide a brief written explanation for PAC and ETS Board consideration.

- DuPage ETSB staff will provide copies of the application to the PSAP Directors. The date that the application is distributed to the PSAPs will start the fourteen (14) day notification window for member review.
- The PSAP Directors will advise their member agencies of the application request. This can be accomplished through their own internal operational process for disseminating information to their agencies (email, committee meetings etc.). PSAPs are encouraged to bring this information through internal committees to promote discussion and consensus.
- The PSAP Directors will advise DuPage ETSB staff via email if there are no objections or of any objections to the application or recommendations within fourteen (14) days of receipt of the application. The objection must be filed in writing by return receipt email to ETSB911@dupageco.org within the allotted fourteen (14) calendar days.
- DuPage ETSB staff shall prepare the application paperwork for the next PAC and ETS Board agendas.

The PAC shall review any application for access. During that review process the PAC shall:

- Assure that all associated paperwork is complete;
- Shall hear a report from DuPage ETSB staff on the status of the fourteen (14) day notification, approvals/objections/recommendations from members and vendor recommendations for the application;
- Shall discuss the application and vote to make a recommendation to the ETS Board to either approve or deny the application and forward the application and recommendation to the ETS Board for its next regular meeting.

In the event the PAC denies the application, the application and brief written explanation by the PAC Chairman, or his designee, shall be forwarded to the ETS Board for their information and discussion. In the event the PAC cannot reach a consensus vote that fact shall be reported to the ETS Board in writing for their information and discussion.

III. Implementation

The Applicant will be notified of the DuPage ETSB decision. If approved, the Applicant may then proceed to program its subscriber unit with the designated encrypted talk groups.

Policy adopted: April 10, 2018

Gary Grasso, Chairman

DUPAGE ETSB
APPLICATION FOR ACCESS TO DEDIRS ENCRYPTED TALK GROUPS
FOR NON-SWORN PERSONNEL

DuPage ETSB acknowledges that there may be legitimate reasons that non-sworn personnel may need access to encrypted talk groups on the DEDIRS subscriber unit system. Some of these reasons may include membership on a task force by non-sworn personnel, or membership on a task force by members of an agency that are not a participating member of DEDIRS.

This application for access to DEDIRS encrypted talk groups should be completed and submitted to the PAC for consideration and approval. DuPage ETSB is not responsible for any fees for programming of the subscriber unit, and monthly airtime fees will be the responsibility of the requestor or the sponsoring agency or task force that is requesting access or the non-member agency.

Name of operator that will be given access: _____

Agency of operator: _____

Reason for access: _____

_____

Sponsoring Agency or Task Force: _____

Was a background check completed on the operator: (circle one) Yes No

Did the operator sign a confidentiality agreement: (circle one) Yes No

The sponsoring agency or task force acknowledges that they have conducted the appropriate screening of the operator requesting access and will make that background check available to the PAC or ETSB upon request from one of those agencies.

Name of sponsoring agency supervisor: _____

Signature of sponsoring agency supervisor: _____

Date: _____

DUPAGE ETSB
CONFIDENTIALITY AGREEMENT
USE OF STARCOM 21 SUBSCRIBER UNIT SYSTEM

As a member of the _____ (name of task force or sponsoring agency), I understand that I may learn of or have access to information over encrypted talk groups of the DEDIRS subscriber unit system which is of personal, safety-sensitive, or otherwise confidential in nature. Such information includes, but is not limited to incident report information, NCIC/LEADS information, Computer Aided Dispatch/RMS information, and other law enforcement or police related information.

I agree to maintain the confidentiality of such information and will not divulge it to anyone for any purpose without the express consent or approval of the task force or sponsoring agency.

I further understand and agree that I am prohibited from using any of this information for my personal use or benefit or for any other non-Police business related purposes.

I understand and agree that my failure to comply with the confidentiality requirement set forth in this Confidentiality Agreement is grounds for discipline, up to and including termination of access to encrypted talk groups.

The restrictions of the Confidentiality Agreement regarding disclosure and use of information shall continue to apply after termination of my relationship with the task force or sponsoring agency.

I have read and understand this agreement and agree to comply with it in every respect.

Dated this _____ day of _____, 20_____

_____
Signature

_____
Printed Full Name

_____
Agency

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0022-25 **Agenda Date:** 5/14/2025 **Agenda #:** 7.C.

RESOLUTION TO AMEND AND APPROVE POLICY 911-005.9: ACCESS TO THE DUPAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM) NON-PUBLIC SAFETY SCHOOLS

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB shall develop policies in order to plan, implement, upgrade, and maintain the DuPage ETSB 9-1-1 System; and

WHEREAS, the purpose of this resolution is to amend and approve the language of Policy 911-005.9: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Non-Public Safety Schools, initially adopted by the DU PAGE ETSB on January 14, 2020; and

WHEREAS, Policy 911-005.9: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Non-Public Safety Schools has been reviewed by the DU PAGE ETSB Policy Advisory Committee ("PAC") as Section 5.3.B.; and

WHEREAS, the Board members of DU PAGE ETSB have reviewed Policy 911-005.9: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Non-Public Safety Schools to provide a standardized system of interoperable emergency communication on DEDIRS.

NOW, THEREFORE BE IT RESOLVED, that the DU PAGE ETSB Policy 911-005.9: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Non-Public Safety Schools, be, and it is hereby amended and adopted.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Policy #: 911-005.9
Previous Policy #: New
Effective Date: January 14, 2020
Revised: May 14, 2025

Access to DEDIR System Non-Public Safety / School Security

Additional Authority:
911-005.2: Access to DEDIR System
50 ILCS 750 Emergency Telephone System Act
OEX-003B-89 Amending Section 40-20 of the DuPage County Code Pertaining to the Emergency Telephone System Board

Goal:
It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DEDIR System for non-member agencies.

Scope:
This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, DEDIR System users and agencies receiving approval to access DEDIR System talk groups.

Definitions:
Bi-Directional Antenna (BDA): An antenna which radiates or receives greater power in a specific direction allowing increased performance and reduced interference from unwanted sources.

DuPage Emergency Dispatch Interoperable Radio System (DEDIR System): the portion of the STARCOM21 Site 1 radio system that encompasses the users of the talk groups specifically for the user members under DuPage ETSB by intergovernmental agreement for the purposes of public safety and emergency radio communication.

Non-public Safety School Security Personnel (Security Personnel): employees of a private school or public school district hired to perform security for the campus for its educational institution employer.

Retired Police Officer: for purposes of this policy only, a retired police officer is defined as a sworn law enforcement officer, who has had the power of arrest and who has retired from a certified law enforcement agency after at least 10 years of honorable continuous service.

POLICY

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunications and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

Public and private school districts within DuPage County are hiring security personnel to aid in the safety of school attendees. Those private schools and public school districts may have a need and desire to equip their security personnel or "emergency operations center" with a DuPage DEDIR System STARCOM21 radio and specific talk groups. These public or Private school districts may apply to the ETSB to access specific talk group(s) if they meet the following criteria.

DEDIR System may only be used for emergency communications to the member agency/agencies. Should a non-public agency – school security desire more general daily communications they should contact ETSB, Motorola or a private radio vendor to fulfill its communications needs.

The rights of the non-public safety – school security and the ability to utilize the DuPage DEDIR System will rest with the requesting agency/entity and the ETSB and is not transferable. If ownership, management, or organization of a non-public safety agency – school security that entered into the agreement changes it must re-apply to the DuPage ETSB for continued use of DEDIR System.

II. Application Procedure

The Applicant shall review ETSB Policy 911-005.2: Access to DEDIR System and complete the standard Access Application form under ETSB Policy 911-005.2: Access to DEDIR System and provide an executed copy of the *DuPage Emergency Dispatch Interoperable Radio System Access Talk Group Agreement* (Agreement). The Agreement must be signed by an agent authorized according to their internal policy to enter into such contracts by its governing authority. (i.e.: Principal, Superintendent of Schools).

The school Applicant shall submit a School Data sheet (Attachment A) with their 911-005.2 Access Application providing information on:

Personnel: Qualifications of staff who will utilize radios and have access to the system and the vetting process for hiring.

Training: Provide an overview of training received for the use of radios including radio etiquette.

Security: Provide an overview of the physical security of radios during school hours and when not in use.

Sponsorship: A sponsorship from police and fire agencies which provide direct service to their school(s). The sponsoring agencies must be DEDIRS user members.

The Applicant shall update the form with any new personnel or terminated personnel within 60 days of a change in the employee's status.

III. Applicant Responsibilities

Each non-public safety agency – School Security will be responsible for those fees incurred on its behalf by the ETSB and its approved vendor in addition to any biennial costs deemed appropriate by the PAC and/or ETSB.

All subscriber fees charged by Motorola for a non-public safety agency's – school security radio maintenance or operations are the responsibility of the non-public safety agency – school security.

The DuPage PAC, ETSB or any of its member agencies are not responsible for any equipment or losses directly or indirectly associated with this system or agreement.

It is strongly encouraged that the applicant consider using are retired police officers as security officers. Those school security officers that are assigned a DEDIR System accessible radio and carry that radio with them while on duty.

If the school security officer is not a retired police officer and is authorized to carry these radios, those employees shall undergo training authorized and outlined by the requesting agency/agencies.

It shall be the responsibility of the requesting agency or agencies to annually conduct training with the school security personnel to assure proper radio etiquette is maintained. It shall be the responsibility of the applicant to ensure that it has the most recent DuPage ETSB DEDIRS training module and any modules provided by the PSAP and/or DEDIRS sponsoring agency.

Any infractions can be documented by member agency users of the talk group and forwarded to the PSAP under their process for such reviews. The PSAP will forward the report to ETSB with the recommended resolution to the ETSB when completed. Infractions will be reported monthly to the PAC. If there are continued infractions, the PAC may recommend termination of the access agreement to the ETS Board. The ETSB reserves the right to terminate connectivity immediately for improper use without complaint by users of the talk group.

A non-public safety agency – school security radios must have TDMA use on DEDIR System. A non-public safety agency – school security may obtain such authorized radios and accessories from an ETSB authorized vendor which can supply the ETSB approved equipment. When DEDIR System transitions to AES encryption non-public safety agency – school security radios must have AES encryption in order to use main police talk groups on DEDIR System. Transitions is anticipated by the end of 2025.

IV. ETSB Responsibilities

The ETSB and/or Motorola may deny access to DEDIR System for any radio(s) at any time with or without notice to the non-public safety agency – school security. The ETSB may revoke access of any radio(s) which adversely impact the performance of DEDIR System or suspend or revoke the agreement with the non-public safety agency – school security if in the ETSB's opinion, the non-public safety agency's – school security continued usage on DEDIR System adversely impacts the system or safety of the public safety personnel.

ETSB shall provide a basic training module for schools. Such training shall be reviewed by the PAC. The PSAPs and DEDIR System sponsoring agencies may require additional training that relate to the use of the radio, protocols for critical events etc. Any additional training modules provided by the PSAP or DEDIR System shall be submitted to the PAC to ensure there is no conflict in information. The 9-1-1 System Manager shall be responsible to ensure that the training module is reviewed and updated as needed.

V. Sponsoring Agency Responsibilities

The member agency that sponsors the access by a school to DEDIR System shall be responsible to ensure that the school members have been trained. DuPage ETSB will provide a basic radio training power point. The sponsoring agency may also require additional training of the school to ensure that

it works well with the sponsor in the time of an emergency. Any additional training shall include the sponsor's PSAP and may not supersede the training provided by DuPage ETSB. The sponsoring agency shall ensure that the school members participate in and are aware of Static 205 talk groups and have those talk groups if the plan requires the school to move to a talk group for communication during an active incident.

VI. **PSAP Responsibilities**

Whenever a member agency is added to an existing talk group that has non-public safety agency user access, the PSAP must notify the member agency of this special use. Notification is the PSAP's responsibility as are the user agency talk group assignments. So long as the change is within the PSAP, and notification is made, the formal 14 day notice is not required.

For recording keeping purposes, within 10 days of notification, PSAPs should send an email to: ETSB911@dupagecounty.gov. The email should contain: The date and time of notification, the added agency or an explanation of the talk group change, the name of the added agency, point of contact that received the notification. A forwarded email is also sufficient, if notification to the added agency is made by email.

VII. **In Building Coverage**

The Applicant understands that adequate radio coverage on and within its campus is the Applicant's responsibility. It is recommended that the Applicant work with a certified vendor to test the radio coverage on their campus. It is recommended that the Applicant install a BDA if the Applicant or its vendor determines that coverage within parts of the building are insufficient and impact the safety of the school attendees. If the Applicant is using a radio with LTE, a First Net BDA can also be utilized.

DEDIR System strives for 12dB or greater coverage throughout its geographic service area. DEDIR System and DuPage ETSB are not responsible for in-building coverage issues.

VIII. **Training**

The non-public safety agency-school shall be responsible to train security personnel in proper radio etiquette. It shall provide ETSB with a copy of personnel list and training at the beginning of each school year or as soon as training has been completed, whichever comes first.

Security personnel within the school may utilize the radio without training if they are a retired police officer. However, all security personnel should receive the minimum training at least one time within their hiring tenure.

The Application may request an extension on the training requirement if it can demonstrate a training schedule and completion of the training within 60 days of the start of the school year. The ETSB Executive Director may approve the extension. The Applicant shall also ensure that any training requested by the ETSB is completed. It shall provide ETSB with a copy of the personnel list and the training completed within 10 days of completion.

DRAFT

IX. **Compliance**

Failure to comply with this policy or the parent policy, 911-005.2, shall result in the revocation of access to DEDIR System talk groups.

ETSB will notify STARCOM21 and the Motorola NOC to remove Applicant subscriber radios from DEDIR System talk groups and withdraw its support of the Applicant's STARCOM21 application.

Policy adopted _____

_____
Greg Schwarze, Chair

DRAFT

This data sheet shall accompany the application for DuPage ETSB Application for access required in policy 911-005.2 and according to policy 911-005.2.

School: _____ Date: _____

Completed by:_____

Training: Provide an overview of training received for the use of radios including radio etiquette.

Have the employees completed the ETSB Basic Radio Etiquette training?	
List any other training you have provided to your staff.	

Security:

Are the radios kept in a secured cabinet or room when not in use?	
Are the employees allowed to take the radios home?	
If yes, what are the circumstances. Please include the security measures required at home.	

Sponsorship: The below information will constitute the sponsorship of your school. The school will need the support of the chief of the community or fire district for each building for the main talk groups if you have multiple campuses or your staff serves multiple schools within the district. The sponsoring agencies must be DEDIR System user members.

Public Safety Agency | Agency Head	**Date**	**Signature**

DRAFT

Personnel: Qualifications of staff who will utilize radios and have access to the system and the vetting process for hiring.

Do you require a background check for employment?	
If yes, does the background check include fingerprinting?	

Name	Employment Status	Experience

DRAFT

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0023-25 **Agenda Date:** 5/14/2025 **Agenda #:** 7.D.

RESOLUTION TO AMEND AND APPROVE POLICY 911-005.10: METROPOLITAN EMERGENCY RESPONSE AND INVESTIGATION TEAM (MERIT) DESIGNATED TALK GROUPS

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB shall develop policies in order to plan, implement, upgrade, and maintain the DuPage ETSB 9-1-1 System; and

WHEREAS, the purpose of this resolution is to amend and approve the language of Policy 911-005.10: Metropolitan Emergency Response and Investigation Team (MERIT) Designated Talk Groups, initially adopted by the DU PAGE ETSB on March 10, 2020 and amended on September, 2023; and

WHEREAS, Policy 911-005.10: Metropolitan Emergency Response and Investigation Team (MERIT) Designated Talk Groups has been reviewed by the DU PAGE ETSB Policy Advisory Committee ("PAC") as Section 5.3.B.; and

WHEREAS, the Board members of DU PAGE ETSB have reviewed Policy 911-005.10: Metropolitan Emergency Response and Investigation Team (MERIT) Designated Talk Groups to provide a standardized system of interoperable emergency communication on the DEDIR System.

NOW, THEREFORE BE IT RESOLVED, that the DU PAGE ETSB Policy 911-005.10: Metropolitan Emergency Response and Investigation Team (MERIT) Designated Talk Groups, be, and it is hereby amended and adopted.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Policy #: 911-005.10
Previous Policy(s): New
Effective Date: March 10, 2020
Revised: September 13, 2023, May 14, 2025

METROPOLITAN EMERGENCY RESPONSE AND INVESTIGATION TEAM DESIGNATED TALK GROUPS

Purpose:

The purpose of this policy is to ensure compliance with State of Illinois STARCOM21 and DEDIR System requirements for use and access of DEDIR System talk groups for the purpose of interoperability for emergency communications.

Additional Authority:

50 ILCS 750 Emergency Telephone System Act
OEX-003B-89 Amending Section 40-20 of the DuPage County Code Pertaining to the Emergency Telephone System Board

Goal:

It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DEDIR System for non-member agencies.

Scope:

This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, and DEDIR System users and agencies receiving approval to access DEDIR System talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunications and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

DuPage County law enforcement agencies, through their respective governments, have created the Metropolitan Emergency Response and Investigation Team ("MERIT"). MERIT was formed as a cooperative law enforcement group through intergovernmental agreement. MERIT has three sections: Tactical OPS, Special OPS, and Investigative Ops.

II. MERIT Talk Groups

To facilitate the specific workflow of the three sections of MERIT, effective immediately, DuPage County Task Force talk Groups 1-5 (DCTF 1-5) will be used for MERIT and SAO OPs only. Any MERIT member assigned to one of its teams may utilize a DCTF talk group as assigned according to MERIT policy.

Current and proposed talk group names are shown in the policy. Proposed talk groups are in *italics*.

DCTF 1-2 or *MERIT 1-2*	used for SWAT/CNT
DCTF 3-4 or *MERIT 3-4*	used for Surveillance and Investigations (MERIT/SAO)
DCTF 5 or *MERIT 5*	used for Emergency Operations

Agency Local Talk Group(s): MERIT Major Crash Reconstruction Team (MCRT) members to use requesting agency's local talk group on call out. This is a low priority channel and suitable for reconstruction radio traffic that is localized to a specific area.

Interop 1-8 or *DUINOP 1-8*	for non-DEDIR System agencies will allow participants to be patched to other talks groups (such as local) as needed. Generally, ACDC will utilize Interop 1-4 and DU-COMM will utilize 5-8. Interop 2, 4, 6 and 8 or *DUINOP 2, 4, 6 and 8* will be encrypted Interop 1, 3, 5 and 7 or *DUINOP 1, 3, 5 and 7* will be clear
Tac Talk Groups	Access for non-DEDIR System agencies in the event ongoing operations are already in progress.

MERIT designated talk groups should not be monitored by non-MERIT DEDIR System members or MERIT team members when not assigned to a MERIT task.

III. Assignment of Talk Groups and Permission

a. Access:
   i. MERIT Members who are DEDIR System Members:
      1. MERIT DEDIR System member police agency personnel shall have access to MERIT encrypted talk groups.
      2. MERIT DEDIR System member fire agencies personnel assigned to MERIT shall have access to MERIT encrypted talk groups.
   ii. MERIT Members who are Non-DEDIR System Members
      1. Only the police and fire personnel assigned to MERIT shall have access to MERIT talk groups.

b. MERIT shall have the sole authority to approve non-DEDIRS members for access to its talk groups, so long as the grade of service (GoS) is not impacted by the addition of a new member. Upon approval of this policy, any new members approved by MERIT according to their policy shall be provided access to the DCTF talk groups upon written notification to DuPage ETSB. DuPage ETSB agrees to inform MERIT if the grade of service level approaches capacity as soon as it is known.

c. MERIT shall have the sole authority to remove non-DEDIR System members from access to its talk groups. Upon approval of this policy, any new members approved by MERIT according to their policy shall be provided access to the DCTF talk groups upon written notification to DuPage ETSB.

i. ETSB shall deny access to any non-MERIT talk groups provided to a removed MERIT user/portable radio unless that user or portable has permission for the use of DEDIR System talk groups separate and apart from their MERIT affiliation pursuant to ETSB Policy 911-005.2: Access to DEDIR System.

IV. Illinois Terrorism Task Force Talk Groups (ITTF)

Assigned ITTF talk groups, specifically RGN4A and RGN4B, shall not be utilized by MERIT for any radio activity as defined by their charter. These talk groups have a specific purpose in the Illinois Tactical plan. These talk groups are not encrypted and could pose a risk to sensitive MERIT operations.

Policy adopted: _____

_____
Greg Schwarze, Chair

DRAFT

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0024-25 **Agenda Date:** 5/14/2025 **Agenda #:** 7.E.

RESOLUTION TO AMEND AND APPROVE POLICY 911-005.12: FLASH MESSAGE TALK GROUP

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB shall develop policies in order to plan, implement, upgrade, and maintain the DuPage ETSB 9-1-1 System; and

WHEREAS, the purpose of this resolution is to amend and approve the language of Policy 911-005.12: Flash Message Talk Group, initially adopted by the DU PAGE ETSB on April 12, 2023; and

WHEREAS, Policy 911-005.12: Flash Message Talk Group has been reviewed by the DU PAGE ETSB Policy Advisory Committee ("PAC") as Section 5.B.3.; and

WHEREAS, the Board members of DU PAGE ETSB have reviewed Policy 911-005.12: Flash Message Talk Group to provide one seamless method of interoperable communication for use by agencies on the DEDIR System.

NOW, THEREFORE BE IT RESOLVED, that the DU PAGE ETSB Policy 911-005.12: Flash Message Talk Group, be, and it is hereby amended and adopted.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Policy #: 911-005.12
Previous Policy #: new
Effective Date: April 12, 2023
Revised: May 14, 2025

Flash Message Talk Group

Purpose:
The purpose of this policy is to ensure compliance with State of Illinois STARCOM21 and DEDIR System requirements for use and access of DEDIR System talk groups for the purpose of interoperability for emergency communications.

Goal:
It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DEDIR System.

Scope:
This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, DEDIR System users and agencies receiving approval to access DEDIR System talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunicators and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

A Flash message talk group is a talk group for announcing information that is deemed critical or urgent in nature. An announcement only talk group means that the Telecommunicators will impart information but officers should not communicate back to the Telecommunicators on this talk group.

II. Flash Message Talk Group

a. DPSOTAC5 (Dee Pee ESS OH TAC 5) will be the Flash Message Talk Group
   i. In the final phase of the DEDIR System Radio Replacement this talk group will be renamed: DUP FLASH
b. This will be an announcement only Talk Group to broadcast events pursuant to the internal policies of the PSAPs.
c. DPSOTAC5 or DUP FLASH will have the same priority as local channels, a priority 4, so it will not override primary police and fire dispatch talk groups when it is part of the user's radio scan list.
d. Use of this talk group is authorized when events specifically outlined in the PSAP policy(s) should be communicated to multiple agencies.

e. Adjacent agencies outside of the DEDIR System may have access to the Flash Message Talk Group.

III. **Testing of the Flash Message Talk Group**

Upon approval of this policy, ETSB staff will transmit this policy to all DEDIR System members via their DEDIR System point of contact person.

Once the PSAPs have provided their internal policy and training to their employees and members, they will communicate this to ETSB. ETSB will send an MPS message to users advising that the Flash Message talk group is in service.

Policy adopted: _____

_____
Greg Schwarze, Chair

DRAFT

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0025-25 **Agenda Date:** 5/14/2025 **Agenda #:** 7.D.6.

RESOLUTION TO APPROVE ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM TALK GROUPS PURSUANT TO POLICY 911-005.2: ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM), AND 911-005.9: ACCESS TO DEDIR SYSTEM NON-PUBLIC SAFETY / SCHOOL SECURITY, AS REQUESTED BY LAKE PARK HIGH SCHOOL DISTRICT 108

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB DuPage Emergency Dispatch Interoperable Radio System ("DEDIR System") was implemented to provide Emergency 9-1-1 radio communication services through STARCOM21 Site 1 for secure and accessible communications for its member users; and

WHEREAS, Lake Park High School District 108 has requested access to certain talk groups of DEDIR System pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), and 911-005.9: Access to DEDIR System Non-Public Safety / School Security, and in the spirit of public safety and first responder interoperability; and

WHEREAS, Lake Park High School District 108's application has been recommended for approval by the DU PAGE ETSB Policy Advisory Committee ("PAC") in accordance with policy; and

WHEREAS, the DU PAGE ETS Board has received and reviewed the application of Lake Park High School District 108 detailed in Attachment A of this resolution.

NOW, THEREFORE BE IT RESOLVED, that DuPage ETSB hereby grants access to DEDIR System by Lake Park High School District 108 according to ETS-R-0013-18, Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), and 911-005.9: Access to DEDIR System Non-Public Safety / School Security, by this resolution.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

LAKE PARK HIGH SCHOOL DISTRICT 108
590 S. MEDINAH ROAD, ROSELLE, IL 60172-1978
PHONE: 630-529-4500 | FAX: 630-295-5414
WWW.LPHS.ORG

March 31, 2025

Dear DuPage ETSB,

On behalf of Lake Park High School District 108, I am pleased to submit our application for access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS). Our goal is to improve communication capabilities during emergencies and strengthen coordination with law enforcement and first responders.

We are requesting authorization to equip our trained security personnel, including retired law enforcement officers, with Motorola APX6000 radios programmed to utilize the STARCOM21 system. Our intent is to ensure seamless communication between our personnel and responding units in critical situations, including active shooter incidents, threats, and major disturbances.

Attached to this application are the following documents:

1. Completed DEDIRS Access Application and Confidentiality Agreement
2. Signed DEDIRS Talk Group Access Agreement
3. Sponsorship letters from the Roselle Police Department, Bloomingdale Fire Department, and pending agencies.
4. Lake Park High School District 108 radio operational procedures and a statement of purpose outlining how access to DEDIRS will enhance campus safety.
5. Sunny Communications LLC Qoute Order#149342 (2) Motorola Portable APX6000 Radios

We appreciate the consideration of the DuPage ETSB and look forward to your review and approval. If there are any questions or additional information needed, please feel free to contact me.

Sincerely,

Pablo Castro
Director of Safety and Security
Lake Park High School District 108

EAST CAMPUS
600 S. MEDINAH ROAD. ROSELLE. IL 60172-2598
PHONE: 630-529-4500 | FAX: 630-295-5212

WEST CAMPUS
500 W. BRYN MAWR AVE. ROSELLE. IL 60172-2197
PHONE: 630-529-4500 | FAX: 630-529-3410

Lake Park High School District 108 Radio Communication Procedure

East and West Campuses

Purpose

The purpose of this procedure is to enhance the overall safety and security of students, staff, parents, and visitors during school hours and after-school functions. This procedure establishes guidelines for the authorization, use, and security of radios at Lake Park High School District 108 (LPHS) to ensure effective and immediate communication during emergencies.

Authorized Personnel

Only the following personnel are authorized to carry and utilize radios on campus:

Retired Law Enforcement Officers

Defined as sworn law enforcement officers who have retired from a certified law enforcement agency after at least 15 years of honorable continuous service.

Current and/or Retired Firefighters

Defined as any person who is or has been appointed to a fire department or fire protection district, or employed by a state university, and sworn or commissioned to perform firefighter and/or paramedic duties.

Lake Park High School Safety Monitors

Employees assigned to safety and security functions who have been trained in radio use and etiquette and have been safety monitors for at least one calendar school year.

The following current and retired first responders serving as security staff at Lake Park High School are approved to carry radios:

- **Pablo Castro** – Director of Safety and Security, Retired Carol Stream Police Officer (25 years of service)
- **Shawn Bond** – Current Melrose Park Firefighter (24 years of service)
- **James Jenca** – Retired Carol Stream Firefighter / Auxiliary Police Officer, Glendale Heights PD (29 years of service)

- **Doug Leschewski** – Retired Schaumburg Police Sergeant (25 years of service)
- **Steve Vaness** – Retired Palatine Police Officer (23 years of service)
- **Herb Rodrigues** – Retired Palatine Police Officer (27 years of service)
- **Mary Leonard** – Retired Illinois State Trooper (26 years of service)
- **Jack Glowinski** – Retired River Grove Police Sergeant (27 years of service)
- **Pat Patla** – Retired Hoffman Estates Police Officer (32 years of service)
- **Ed Borgstrom** – Retired Palatine Police Officer (27 years of service)
- **Tim Cook** – Retired Roselle Police Sergeant / Current Auxiliary Officer, Roselle PD (21 years of service)
- **Michele Giannese** – Currently an Auxiliary Officer with the Schaumburg Police Department (9 years of service)

Enhancing Emergency Response Time

Immediate Communication

Our first responders at Lake Park High School possess extensive experience and situational awareness. Direct access to police communications is critical for rapid responses during emergencies, including:

- Active shooter situations
- Potential active threats
- Incapacitation of the SRO
- Fights involving large groups (more than five individuals)

By equipping authorized personnel with direct access to law enforcement radio communications, emergency response time is significantly reduced, ensuring timely intervention and enhanced campus safety.

Training and Compliance

- The Director of Safety and Security and the School Resource Officer (SRO) will train all authorized personnel on proper radio etiquette and emergency communication procedures.
- The following guidelines will be used when requesting assistance via radio communications to DU-COMM:

East Campus:

- Dispatch: "DU-COMM from Lake Park High School East Security"
- Roselle Police Department: "Robert 30 from Lake Park High School East Security"
- Roselle Fire Department: "Roselle Fire from Lake Park High School East Security"

West Campus:

- Dispatch: "DU-COMM from Lake Park High School West Security"
- Roselle Police Department: "Robert 30 from Lake Park High School West Security"
- Roselle Fire Department: "Roselle Fire from Lake Park High School West Security"

Radio Use

- All persons authorized to carry a radio must complete training prior to use and will receive refresher training each year.
- The requesting agency (LPHS) must ensure training compliance and provide a personnel list with completed training records to DuPage ETSB at the start of each school year or within 10 days of training completion.

Radios may only be used for emergency communications and security-related incidents requiring immediate coordination with law enforcement. Authorized uses include:

- Active shooter situations
- Potential active threats

- Incapacitation of the SRO
- Fights involving large groups (more than five individuals)

Radios may also be available for use anytime authorized personnel are working an extracurricular activity. Examples include, but are not limited to:

- Basketball and football games
- Other athletic events
- Events in the auditorium
- Plays and performances
- School-sponsored activities requiring security presence

Radio Storage

- Radios will be assigned daily to authorized personnel by the Director of Safety and Security and must be returned at the end of each shift.
- **Shift hours are as follows:**

East Campus:

- 6:45 AM – 3:15 PM
- 9:30 AM – 6:00 PM
- 1:30 PM – 10:00 PM

West Campus:

- 6:00 AM – 2:30 PM
- 9:30 AM – 6:00 PM
- 1:30 PM – 10:00 PM

- Authorized personnel are required to sign radios in and out using a computer log.
- When not in use, radios will be stored in a locked cabinet within the locked office of the Director of Safety and Security. The cabinet will remain locked at all times, except for authorized radio check-out and check-in procedures. Only the Director of Safety and Security and authorized radio users will be granted a key for radio access.

Lost or Misplaced Radios or Keys

- If a radio is lost or misplaced, or if the office or cabinet keys are lost, the Director of Safety and Security, the Assistant Superintendent, and the School Resource Officer must be notified immediately.
- DU-COMM Dispatch must be notified to ensure security and prevent unauthorized access.
- A police report will be completed documenting the incident.
- An investigation into the incident will be supported by Lake Park High School Administration to determine the cause and ensure corrective action is taken.

Emergency Communications via STARCOM21

- Radios authorized for use at LPHS will be integrated with the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) STARCOM21 for emergency communications.
- Radios may only be used for emergency communications with member agencies in the following situations:
    - Active shooter situations
    - Potential active threats
    - Incapacitation of the SRO
    - Fights involving large groups (more than five individuals)
- For general daily communications, LPHS will utilize alternate radio systems in accordance with ETSB procedure.

- Misuse of the radio system, including improper use of talk groups, may result in disciplinary action and the immediate termination of system access.

Intergovernmental Agreement (IGA) Compliance

To ensure seamless coordination, an Intergovernmental Agreement (IGA) will be maintained between:

- Lake Park High School District 108
- Local Law Enforcement and Fire Department Agencies (Roselle Police and Fire Department)
- DuPage Emergency Telephone System Board (ETSB)
- DU-COMM Dispatch

Accountability and Enforcement

- The Director of Safety and Security will oversee compliance with this procedure and monitor proper radio use.
- Any violations, including unauthorized use or failure to follow established protocols, will be documented and reviewed in accordance with LPHS and ETSB regulations.
- Repeated infractions may result in revocation of radio privileges and/or termination of the agreement with ETSB.

Review and Updates

This procedure will be reviewed annually by the Director of Safety and Security, in coordination with the School Resource Officer and DuPage ETSB, to ensure alignment with evolving security needs and best practices.

Revised: March 2025

DuPage ETSB DEDIRS Access Application

AGENCY INFORMATION	
Type of Application:	[X] New [ ] Modification
NAME OF AGENCY:	Lake Park High School District 108
POINT OF CONTACT:	Pablo Castro
BUSINESS ADDRESS	590 S. Medinah Rd. , Roselle, IL 60172
EMAIL ADDRESS:	pcastro@lphs.org
BUSINESS TELEPHONE:	630-529-1988
MOBILE TELEPHONE:	630-220-8255

APPLICATION INFORMATION		
Please complete the following information	**YES**	**NO**
The Applicant is a unit of local government	X	
If no, explain: (use a separate sheet if necessary)		
The Applicant is requesting access to DEDIRS for certified sworn police personnel or certified fire service personnel or community service officers.		X
The Applicant is requesting monitoring capabilities only		X
The Applicant is a member of STARCOM21		X
The Applicant understands and accepts that any fees or cost incurred for programming will be the responsibility of the Applicant.	X	

Applicant Equipment Information	
The total number of portable radios (portable and mobile) covered under this request is:	2
The total number of radios which will be affiliated during any daily operational shift is:	2
Do the portable radios have encryption: [ ] No [x] AES encryption	
Type of radios to be programmed with a DEDIRS talk group: APX6000	
The Applicant is requesting use of: [X] InterOp Groups 1-8, [X] Any additional talk groups. List on a separate sheet include an explanation as to the need (ie: daily mutual aid etc.) Channel 1 (Roselle Police Main), Channel 2 (Roselle Talk Group), Channel 3 (Roselle Fire)	

Committee/ETS Board Review Process Checklist:

Applicant has submitted proper paperwork	[ ] Yes [ ] No
Vendor Technical Review of Application Complete	
14 Day Notice to Members via PSAPs is complete	[ ] Yes [ ] No
Posted on Committee Agenda Date: _____	[ ] Yes [ ] No
Vote of Committee: Ayes_____ Opposed_____ Abstain_____ Absent_____ Action or Direction Based on Vote: [ie TOT ETSB, request additional information, denied]	Approved [ ] Yes [ ] No
Posted on ETSB Agenda Date:_____	[ ] Yes [ ] No
Vote of ETSB Board: Ayes_____ Opposed_____ Abstain_____ Absent_____ Resolution No:	Approved [ ] Yes [ ] No

DuPage ETSB DEDIRS Access Application

DUPAGE ETSB
CONFIDENTIALITY AGREEMENT FOR USE ON
DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM)
ON STARCOM 21

As the authorized agent of this agency, I certify that any members of the applicant agency have been:

1. Understand the confidentiality of information that they may learn or have access to over encrypted talk groups of the DEDIR System which is of personal, safety-sensitive or otherwise confidential in nature. Such information includes, but is not limited to incident report information, NCIC/LEADS information, Computer Aided Dispatch/RMS information, and other law enforcement or police related information.
2. Trained that the restrictions of the Confidentiality Agreement regarding disclosure and use of information gained using the DEDIR System shall continue to apply after termination of this relationship with the DEDIR System.
3. Understand that they are prohibited from using any of this information for personal use or benefit or for any other non-Police/public safety business related purposes.
4. Understand that the failure to comply with the confidentiality requirement set forth in this Confidentiality Agreement is actionable, up to and including termination of access to encrypted talk groups.

I have read and understand the access agreement and attest that the members of this agency have been trained and understand they must comply with it in every respect. A list of employees who are party to this agreement is attached to this application.

Dated this 31st day of March, 2025

Signature

Pablo Castro

Printed Full Name

Lake Park High School District 108

Agency

ROBERTO BARRETO
CHIEF OF POLICE

Village of Roselle

DAVID PILESKI
MAYOR

DEPARTMENT OF POLICE

March 31, 2025

Executive Director Linda Zerwin
Emergency Telephone System Board of
DuPage 421 N. County Farm Rd.
Wheaton, IL 60187

Dear Director Zerwin,

Please let this letter serve as a formal letter of sponsorship for DuPage High School District 108 to be allowed access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS). The Roselle Police Department is one of the primary law enforcement jurisdictions for District 108, and the Roselle Fire Department provides fire protection and emergency medical services for District 108 which consists of both Lake Park East and Lake Park West high schools.

Each of these public safety agencies work closely with District 108 and have educated their staff in active shooter and emergency response protocols. If an incident were to develop, the assistance that could be provided by trained personnel at the scene is invaluable. Their ability to access the system would allow them to provide timely, informed information for the safety of the students, faculty, and first responders alike.

Fire Chief Timothy Smeltzer and I are strongly in favor of allowing District 108 onto the radio system. I welcome any questions or clarifications and look forward to the approval of their application.

Sincerely,

Roberto Barreto
Chief of Police

Sincerely.

Timothy Smeltzer
Fire Chief

BLOOMINGDALE POLICE DEPARTMENT
201 S. BLOOMINGDALE ROAD
BLOOMINGDALE, ILLINOIS 60108-1499
(630) 529-9868 ADMINISTRATIVE
(630) 529-7274 ADMINISTRATIVE FAX

FRANK A. GIAMMARESE
DIRECTOR OF PUBLIC SAFETY

March 25, 2025

Pablo Castro
Director of Safety and Security
Lake Park High School
600 S. Medinah Rd.
Roselle, IL 60172

Dear Director Castro,

Please let this letter serve as a formal letter of sponsorship for Lake Park High School District 108 to access the Police channels through the DuPage Public Safety Communications radio system (DU-COMM). The Bloomingdale Police Department is one of the law enforcement jurisdictions for DuPage High School District 108.

As a neighboring community, we may be called upon to assist in high-level events or active shooter situations. In the event of an incident, the assistance provided by trained personnel at the scene is invaluable. Their ability to access the system would enable them to provide timely, informed information, ensuring the safety of both students and first responders.

The Bloomingdale Police Department expresses its strong support for the inclusion of District 108 in the radio communication system. Should you have any inquiries or require clarification, please feel free to reach out to me. I look forward to the favorable consideration of their application.

Sincerely,

Frank Giammarese
Director of Public Safety

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0028-25 **Agenda Date:** 5/14/2025 **Agenda #:** 7.D.7.

A RESOLUTION APPROVING THE EXECUTION OF A MEMORANDUM OF UNDERSTANDING BETWEEN THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY AND THE VILLAGE OF DOWNERS GROVE POLICE DEPARTMENT FOR THE DEVELOPMENT OF AN INTERFACE AND CONNECTION TO THE COMPUTER AIDED DISPATCH (CAD) SYSTEM FOR AN AXON RECORDS MANAGEMENT SYSTEM (RMS) PER DU PAGE ETSB POLICY 911-013.1: COMPUTER AIDED DISPATCH INTERFACE ACCESS AND FEES

WHEREAS, the DuPage County Emergency Telephone System Board ("DuPage ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage ETSB Policy 911-013.1: Computer Aided Dispatch Interface Access and Fees was developed to provide a secure network that protects the integrity and confidentiality of information of the 9-1-1 System while providing accessibility for its users for non-911 interfaces along with a fee structure for reimbursement to DuPage ETSB for work to accomplish such purposes; and

WHEREAS, this Memorandum of Understanding is to formalize a usage agreement for an Axon Records Management System interface connection to the ETSB CAD System and used by the Downers Grove Police Department, a public safety member within the ETSB 9-1-1 System service area; and

WHEREAS, the Memorandum of Understanding will also ensure that all parties understand their duties and responsibilities including deployment, maintenance, and payment for an interface that is not suitable for support with 9-1-1 surcharge funds.

NOW THEREFORE, BE IT RESOLVED, that the ETS Board hereby approves of the Memorandum of Understanding attached as Exhibit 1 to this Resolution; and

BE IT RESOLVED, that the ETS Board requests that the DuPage ETSB Chair execute and enter into said Memorandum of Understanding with the Village of Downers Grove Police Department.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

_____
GREG SCHWARZE, CHAIR

Attest: _____
JEAN KACZMAREK, COUNTY CLERK

Memorandum of Understanding
CAD Interface Request
Between the Emergency Telephone System Board of DuPage County (ETSB)
and
Village of Downers Grove

This is a Memorandum of Understanding (MOU) between the Emergency Telephone System Board of DuPage County (ETSB) and Village of Downers Grove/Police Department (Agency), the participating agency, governing the development of an interface and connection to the Computer Aided Dispatch (CAD) system and an application the agency(s) seeks to have the ability to retrieve CAD data. It shall cover the specific interface as defined in the Interface request form, completed by the Agency and recommended by the Tech Focus Group attached to this MOU:

Interface: Microsoft – Self—Hosted Integration Runtime

Vendor name: Axon

Type of Interface: Police Records Management (RMS)

[ ] Real Time Interfaces
The current CAD system utilizes *Edge Frontier (Xalt Interface),* which is designed to handle these types of interfaces. *Edge Frontier (Xalt Interface)* allows the applications to receive information without impacting the security and performance of the 9-1-1 System. An *Edge Frontier (Xalt Interface)* interface would be developed and maintained by Hexagon for all non-9-1-1 interfaces at the cost of the requesting agency.

[X] Asynchronous Interfaces
For this type of interface, a secondary archive server will be utilized to provide the data requested. This data provided is not real time.

Purpose and Scope
The purpose of this Memorandum of Understanding (Agreement) between the parties is to formalize a usage agreement for the above listed interface connection to the ETSB CAD system and used by public safety service members within the ETSB 9-1-1 System service area. The parties recognize that ETSB will enter into substantially similar agreements with other agencies (agency or agencies).

Further, this Agreement between the parties is to formalize payment for an interface whose cost is the responsibility of the requesting agency(s) and not suitable for support with 9-1-1 surcharge funds.

II. Background
Phase 2 of the DuPage Justice Information System (DuJIS), additional applications and interfaces, has been evolving since "go live" in 2019. This MOU will be for the agencies that have requested interface connections to the Hexagon CAD system for applications that cannot be supported with 9-1-1 surcharge funds (agency or agencies).

Access for Axon police records management software.

The ETSB has had a policy in place since 2012 to address connections to the 9-1-1 system. This policy outlines the system requirements for connections and that each interface request will be reviewed by the Tech Focus Group to make a recommendation on the security and reliability of the submission. The

Tech Focus Group has recommended that there should not be any direct connections to the production CAD system.

III. Responsibilities of the ETSB

The ETSB agrees to make available the CAD system via an Asynchronous Interfaces for its users, including the Agency, until or unless by mutual agreement of the users and ETSB, all parties opt to discontinue the interface.

ETSB agrees to inform the Agency of any changes or modifications made to software that will affect the functionality of the interface prior to said change being implemented. The Agency is responsible for any costs associated with any upgrades, configuration changes or modifications to the interface performed by the CAD Administrator or CAD vendor. This type of work is not considered normal maintenance. ETSB CAD Administrator time will be billed at an hourly rate under a project plan to be developed or a scope of work depending upon the complexity of the project.

The ETSB will provide the Agency with an annual invoice for the cost of the Agency's portion of maintenance for the Interface. The annual invoice will be based on the Agency's portion of the total amount of maintenance as determined by the vendor.

The ETSB will provide the Agency with an annual invoice for the cost of the Agency's portion of maintenance for the Interface by CAD Administrator. The annual invoice will be based on the Agency's portion of the total amount of maintenance as determined by Attachment B of 911-013.1 Computer Aided Dispatch Interface Funds.

The ETSB will provide the Agency with cost projections for time for ETSB staff as noted on the fee summary attached hereto as Attachment B.

IV. Responsibilities of the Agency

The Agency agrees to reimburse the cost of the interface as detailed in the Contract's scope of work for the interface detailed above through the execution of this MOU.

The Agency agrees to continue maintenance and reimburse ETSB annually for the cost of maintenance for the interface. Maintenance of the interface entitles the Agency initial service request review and support from ETSB and vendor support if ETSB staff cannot resolve a service issue at the first-tier level.

The Agency agrees to inform the ETSB of any changes or modifications made to software that will affect the functionality of the interface prior to said change being implemented. The Agency is responsible for any costs associated with any upgrades, configuration changes or modifications to the interface performed by the CAD Administrator or CAD vendor. This type of work is not considered normal maintenance. ETSB CAD Administrator time will be billed at an hourly rate under a project plan to be developed or a scope of work depending upon the complexity of the project.

V. Interface Time and Material Funding – Choose one

[ ] (Authorized Agency Initials) The Agency wishes to take advantage of a three-year, equal annual payment plan the first invoice to occur one year from the implementation and payment of the time and material cost to development as defined in the Scope of Work attached to this MOU.

Or

[ ] (Authorized Agency Initials) The Agency wishes to make one payment, invoiced no later than one year from the implementation and payment of the time and material cost to development as defined in the Scope of Work attached to this MOU.

Or

[ ] (Authorized Agency Initials) The Agency wishes to make one payment, invoiced no later than one year from the implementation and payment of the time expended by ETSB staff to develop, implement and deploy this interface in the amount of $ as defined attached to this MOU.

VI. Fees

ETSB employees are wholly funded by surcharge. Therefore, all staff time must be related to the 9-1-1 System. Ancillary interfaces covered this policy will require ETSB staff to complete a calculation of their estimated time for the initial project for reimbursement of surcharge funds.

The hourly rate used will be Fiscal Year in which the project was initiated. However, the parties understand and agree that for maintenance unrelated to the initial implementation or upgrade of this system in the future, the hourly rate of the Fiscal Year of the maintenance event shall be used. Each staff member's task and time per task will be calculated with their hourly rate. ETSB employees do not receive overtime.

Additional costs are shown in the attachment: Interface Cost Estimate 1. If the scope of work changes after it has been agreed upon, a reassessment of the hours work will be completed and will go back to the agency for sign off prior to submission of any changes to the scope of work to the vendor.

Annual System Maintenance: ETSB will ask for a minimal fee to reboot/restart the agencies application during normal patching and system maintenance of the 9-1-1 system. Any other task beyond this type of work will be preapproved and charged against the retainer.

Retainer: The ETSB will require a minimum retainer of $2,500. This retainer will be used and billed against for any interface cost associated with a ticket that is not based on a CAD or ETSB network issue. If the Agency submits a Zendesk ticket and ETSB staff determines that the Agency's network is down or the vendor's system is down, the Agency will be notified. A quarter hour (.25) will be billed against the retainer for each such ticket. It the ticket requires action by the ETSB tech, the time spent will be documented and billed against the retainer. If it is a systemic issue, all parties on the interface will be charged against the total time spent by the tech(s) divided by the number of users per event to their retainer. (ie: 1 hour at $41.05 (hourly rate)/5 users = $8.21). All users will be notified that the event occurred. If multiple tickets are submitted, they will not be considered multiple events.

Each agency will be required to provide authorized agents who can grant permission for additional hours of work against the retainer, if needed. This person should be available to grant permission in off hours as needed. Only persons of record will be recognized by the ETSB tech. Note: If the Agency has a business hours only contract with the vendor, ETSB staff cannot assist with any after hours issues that occur with their system. Agency will be billed one (1) of the on-call tech's hourly rate for after hours calls for systems that have business hours only contracts.

If the Agency retainer is eroded to $500, they may add additional funds. ETSB cannot perform additional work without available funding. If there is a zero balance in an agency's retainer, the ETSB staff will not be able to perform any work.

An agency may have one retainer for multiple interfaces. However, when an additional interface is added, the retained must be rounded to $2,500 with each new interface.

Further Agreements of the Parties
The parties agree that ETSB shall be the contracting party and authorized agent for maintenance and services on behalf of the users. As discussed above, all maintenance unrelated to the initial implementation or upgrade of this system in the future will be billed at the hourly rate of the Fiscal Year of the maintenance event.

The parties agree that ETSB shall have the right to disconnect the interface, with notification, if the interface is determined to adversely impact the CAD system's ability to function for its primary mission. Such notification shall be via email for documentation and made within a reasonable timeframe prior to disconnection. If exigent circumstances exist, notification shall be made as soon as practicable after disconnection.

VII. 911-013.1 Computer Aided Dispatch Interface Access and Fee Policy
The Agency, specifically the Authorized Agent, have reviewed policy 911-013.1: Computer Aided Dispatch Interface Funds and understand the process and fees associated with an interface to the 9-1-1 CAD system of DuPage ETSB and agree to follow the policy as part of this MOU.

VIII. Term, Termination, Modification of Agreement, Venue, and Controlling Law
This MOU shall become effective upon its execution by both parties and shall remain in effect until terminated, as provided herein.

The Agency may terminate its participation in this Memorandum of Understanding upon sixty (60) days written notice to the ETSB upon payment of any outstanding costs and fees. All property of the core system shall remain the property of ETSB and DuPage County upon termination. Termination of this MOU constitutes disconnection of the interface unless mutually agreed upon in writing by both parties.

Any remaining funds in the retainer will be refunded when all outstanding fees and costs are satisfied, and the Agency has requested so in writing with their written notice.

The venue for all disputes arising out of this MOU shall be the Circuit Court for the Eighteenth Judicial Circuit Court, Wheaton, DuPage County, Illinois. This MOU shall be governed by the laws of the State of Illinois, including all matters of construction, validity, performance, and enforcement.

Emergency Telephone System Board of DuPage County	(Name of Agency) VILLAGE OF DOWNERS GROVE
By_____	By _____
Greg Schwarze, Chair	Authorized Agent
Date:_____	Date: 5/7/25

911-013.1 Computer Aided Dispatch Interface Funds Policy Attachment B
The following is the fee summary for CAD Interfaces for non-surcharge related expenses:

1. **The hourly rate for employees of the ETSB as of FY25**:

Employee	Rate	½ Rate
Executive Director	$104.19	$52.10
Deputy Director IT	$78.53	$39.27
Operations Administrator	$61.00	$30.50
CAD Administrator	$65.00	$32.50
Senior Network Analyst	$50.87	$25.44
CAD Analyst	$43.94	$21.97
Data Analyst	$41.05	$20.53
Administrative Assistant	$30.76	$15.38

2. ETSB Implementation Costs for Non-Surcharge Interface

Task	Employee	Time	Rate	Cost
Scope of Work Development	CAD Administrator	1	$ 65.00	$65.00
	Deputy Director	1	$ 78.53	$78.53
Tech Focus Review (1 meeting)	CAD Administrator	0.5	$ 65.00	$32.50
	Senior Network Analyst	0.5	$ 50.87	$25.44
	CAD Analyst	0.5	$ 43.94	$21.97
	Data Analyst	0.5	$ 41.05	$20.53
	Deputy Director	0.5	$ 78.53	$39.27
Prepare paperwork for Board	Administrative Assistant	1	$ 30.76	$30.76
Procurement Paperwork	Operations Administrator	1	$ 61.00	$61.00
Review, Approval, ASA Review, Bd Prep	Executive Director	1.5	$104.19	$156.29
Installation and Testing and Acceptance	CAD Administrator	3	$ 65.00	$195.00
	Deputy Director	2	$ 78.53	$157.06
Acceptance, Reporting and Invoicing	Administrative Assistant	1	$ 30.76	$30.76
	Subtotal	**14**		**$914.09**
Annual Maintenance			Flat Fee	**$250**
Customer Assistance Retainer	Tickets after install			**$2,500.00**
	Total			**$3,664.09**

The above are the minimum hours for a project. Some interface projects are seamless and require a minimum amount of effort for staff because the CAD vendor already has an interface developed and available and the requesting agency is ready to move forward. Other projects can lag and require more hands on work including work on the agreement. These are reported in the monthly report for the ETS Board which is also administrative work for the Administrative Assistant, Operations Administrator, CAD Administrator, Deputy Director and Executive Director. The retainer will begin with tickets submitted and drill down.

3. Additional Costs:

Employee	Task	Time	Cost
If performed by Admin Assistant	Rebill of past due invoices / each occurrence	.25 hr	$7.69
If performed by Ops Admin	Rebill of past due invoices / each occurrence	.25 hr	$15.25
Operations Administrator	Monthly report accounts receivable	.25 hr	$15.25
None	Postage on rebill, email + 2nd time		Current Rate
None	Postage on rebill, email + 3rd time certified		Current Rate
CAD Administrator	Annual maintenance	Flat fee	$175.00
CAD Administrator	Interface modification assistance	TBD	By Plan

Interface Cost Estimate 1: Village of Downers Grove

Task	Employee	Time	Rate	Cost
Scope of Work Development	CAD Administrator	2	$ 65.00	$ 130.00
	Deputy Director	2	$ 78.53	$ 157.06
Tech Focus Review (Meeting #1 TBD)	CAD Administrator	0.5	$ 65.00	$ 32.50
Interface Request Review	Senior Network Analyst	0.5	$ 50.87	$ 25.44
Scope Work Develop Review	CAD Analyst	0.5	$ 43.94	$ 21.97
	Data Analyst	0.5	$ 41.05	$ 20.53
	Deputy Director	0.5	$ 78.53	$ 39.27
Tech Focus Review (Meeting #2 TBD)	CAD Administrator	0.5	$ 65.00	$ 32.50
if needed	Senior Network Analyst	0.5	$ 50.87	$ 25.44
	CAD Analyst	0.5	$ 43.94	$ 21.97
	Data Analyst	0.5	$ 41.05	$ 20.53
	Deputy Director	0.5	$ 78.53	$ 39.27
Prepare paperwork for Board	Administrative Assistant	1	$ 30.76	$ 30.76
Procurement Paperwork	Operations Administrator	1	$ 61.00	$ 61.00
Review, Approval, ASA Review, Bd Prep	Executive Director	1.5	$ 104.19	$ 156.29
Installation and Testing and Acceptance	CAD Administrator	3	$ 65.00	$ 195.00
	Deputy Director	2	$ 78.53	$ 157.06
Acceptance, Reporting and Invoicing	Administrative Assistant	1	$ 30.76	$ 30.76
	Subtotal	**18.5**		**$ 1,197.32**
Annual Maintenance			Flat Fee	**$ 250.00**
Customer Assistance Retainer	Tickets after install			**$ 2,500.00**
	Estimated Total			**$ 3,947.32**

The above information represents estimates for costs to the best of the ability of the ETSB staff. If additional Tech Focus meetings or meetings with Village of Downers Grove and Axon are required, they will be documented and added to this cost estimate along with any other ancillary costs listed in Attachment B of 911-013.1 Computer Aided Dispatch Interface Funds Policy incorporated as part of this MOU.

Hours will be tracked on a Monday.com dashboard that, upon execution of the MOU, Downers Grove staff can view.

A final invoice for implementation will be provided.

Any costs against the retainer will be billed monthly.

Emergency Telephone System Board Of DuPage County
Policy 911-13 Appendix G

TO: Emergency Telephone System Board 9-1-1 System Manager
FROM: LT Jeremy Thayer (Downers Grove Police Dept)
SUBJECT: Interface Request Form

Type of Interface (select one)

☐	**Real Time Interface**
	The current CAD system utilizes *Edge Frontier (Xalt Interface),* which is designed to handle these types of interfaces. *Edge Frontier (Xalt Interface)* allows the applications to receive information without impacting the security and performance of the 9-1-1 System. An *Edge Frontier (Xalt Interface)* interface would be developed and maintained by Hexagon for all non-9-1-1 interfaces at the cost of the requesting agency.
☑	**Asynchronous Interface**
	For this type of interface, a secondary archive server will be utilized to provide the data requested. This data provided is not real time.

With the submission of this form, I confirm that I reviewed and understand the DuPage ETSB Information Technology and Network Security Policy, Policy No: 911-013, [the "Policy"]. I understand that an MOU will be required and there may be fees and costs involved for any interface that is not 9-1-1 related.

Signature _____ Date: 04/01/2025

Jeremy Thayer
Print Name of Agency Head

Please include a short description or attach a copy to this request for the following:

- **Technical Requirements:** (will also be reviewed by Tech Focus Group)

CAD interface with new Axon Records application

- **Desired Project Implementation Schedule:** (include/attach a go-live goal or schedule)

go live projected on or after June 1, 2025

- **Vendor Service Level Agreement (SLA)** (It is important that ETSB know the hours of work)

Emergency Telephone System Board
Of DuPage County
Policy 911-13 Appendix G

Agency:	Downers Grove Police Department
Agency Contact:	LT Jeremy Thayer
Email:	jthayer@downers.us
Cellphone:	630-878-2759
IT Administrator:	Bill Herman
Cellphone:	630-417-2376
Email:	bherman@downers.us
Vendor Name:	Axon
Contact:	Ryan Romberg
Cellphone:	720-298-2000
Email:	rromberg@axon.com
Interface:	Microsoft SHIR - self-hosted integration runtime server

Internal Review

Recommendation:
Yes = Support of Request
No = Oppose Supporting the Request. (a No Recommendation will provide a brief summary of the opposition to the ETS Board submitted via the 9-1-1 System Coordinator)

Yes	No		
[☑]	[☐]	**Tech Focus Group Recommendation**	Date: 03/24/2025
		[☑] Technical Requirements received	
		[☑] Project Implementation Schedule received	
		[☑] Vendor SLA received	
[☑]	[☐]	**9-1-1 System Manager**	
		[☑] MOU executed	
[☑]	[☐]	**ETS Board Approved**: 05/14/2025 (Date)	Chair's Initials:_____

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-1238 **Agenda Date:** 5/14/2025 **Agenda #:** 7.E.1.