

**AMENDMENT 1 TO CONTRACT 23-064-SHF
MASTER SERVICES AGREEMENT**

This Amendment #01 (“**Amendment**”) entered into as of the date signed by all parties listed in this preamble and effective as of April 1, 2026 (“**Amendment Effective Date**”), and amends and revises that certain **Contract 23-064-SHF Master Services Agreement** dated December 13, 2023, as amended from time to time (the “**Agreement**”), by and between Global Tel*Link Corporation d/b/a ViaPath Technologies with an address of 3120 Fairview Park Drive, Suite 300, Falls Church, Virginia 22042 (the “**Bidder**” or “**Company**”), and the County of DuPage, Illinois with an address of 421 North County Farm Road, Wheaton, Illinois 60187-3978 (the “**County**” or “**Premises Provider**”) (Company and Premises Provider collectively, the “**Parties**” and each a “**Party**”). All capitalized terms not defined herein shall have the definitions set forth in the Agreement.

WHEREAS, the Parties have agreed to amend the Agreement, among other reasons, in order to address changes mandated or permitted by the Federal Communications Commission’s (“**FCC**”) Final Report and Order, Order on Reconsideration, and Further Notice of Proposed Rulemaking FCC25-75 released November 6, 2025 (the “**2025 FCC Order**”) to implement the provisions of the Martha Wright-Reed Just and Reasonable Communications Act of 2022 (“**MWR Act**”) governing incarcerated people’s communications services (“**IPCS**”), as further described below; and

WHEREAS, pursuant to the 2025 FCC Order, no compensation shall be payable to the Premises Provider for IPCS audio or video communications services under this Agreement. However, the 2025 FCC Order authorizes the addition of a Facility Cost Rate Additive to the per-minute cost of IPCS communications to recover costs reasonably incurred by the Premises Provider in making IPCS available.

NOW, THEREFORE, in consideration of the promises and covenants set forth in this Amendment, and for good and valuable consideration, the sufficiency of which is acknowledged by the Parties’ signatures, the Parties agree as follows:

1. General Provisions

1.1. *Section 2 Duration of This Contract and Exhibit A Master Services Agreement, Section 3 Term* of the Agreement is hereby amended as follows:

The Parties agree that the term of the Agreement shall be extended for two (2) years from October 19, 2027, through October 18, 2029.

1.2. *Exhibit A Master Services Agreement, Section 4 Compensation* of the Agreement is hereby deleted in its entirety.

2. Incarcerated Person Telephone Service Provisions. The *Incarcerated Person Telephone Service – Service Schedule* is hereby amended as follows:

ITS Compensation to Premises Provider	
Services	New Terms
ITS Compensation	Removed, Not Allowed
ITS Facility Cost Rate Additive	
Services	New Terms
ITS Facility Cost Rate Additive	\$0.02 per minute
Effective ITS Rates (inclusive of the Facility Cost Rate Additive) **See Note 1	
Services	New Terms
Interstate ITS rate per minute	\$0.12



Intrastate ITS rate per minute	\$0.12
International ITS rate per minute	\$0.12 plus applicable call termination rate
Notes: 1. Company will provide one free five (5) minute call per Incarcerated Person per week.	
ITS Transaction Fees	
Services	New Terms
ITS Ancillary Fees	Removed, Not Allowed

3. **Tablet Provisions.** The *Tablet Service Schedule Enhanced Services - IP-Enabled Tablets* is hereby amended as follows:

Tablet Commissions to Premises Provider	
Services	New Terms
Paid Incarcerated Person Content Access	37%
Video Visitation Commission	Removed, Not Allowed
One Time Signing Bonus ** See Note 2	\$275,000
Notes: 2. Company shall pay the Premises Provider a one-time signing bonus of Two Hundred Seventy-Five Thousand Dollars (\$275,000.00) no later than April 6, 2026. In the event Premises Provider terminates the Agreement for convenience, Premises Provider shall reimburse Company the full amount of the Signing Bonus, unless otherwise agreed in writing by the Parties.	
Tablet Video Visitation Facility Cost Rate Additive	
Services	New Terms
Video Visitation Facility Cost Rate Additive	\$0.02 per minute
Tablet Rates – Enhanced Communications (inclusive of the Facility Cost Rate Additive)	
Services	New Terms
Video Visitation Rate per minute - On-Premise	\$0.19
Video Visitation Rate per minute – Remote	\$0.19
Tablet Rates – Enhanced Services	
Services	New Terms
Administration and Infrastructure Recovery Charge – per month upon first use of paid profile	\$1.99
Paid Incarcerated Person Content Access Standard Profile Rate per minute	\$0.07
Paid Incarcerated Person Content Access Promotional Profile Rate per minute	Removed
Messaging to Incarcerated Person from Family and Friends for: written message, photo attachment Rate per message	\$0.50
Tablet Transaction Fees Excluding Voice Communications and Video Visitation Services	
Services	New Terms
Transaction Fees: Automated payment for credit card, debit card, and bill processing fees	Up to \$4.95 per transaction
Transaction Fees Live Agent Fee	\$5.95 per transaction



Transaction Fees: Third Party Financial Transaction Fee	Up to \$5.95 per transaction when transaction is paid via a live agent Up to \$3.00 per transaction when transaction is paid via automated payment system
Transaction Fees: New Tablet Account Setup Fee	Up to \$1.95

4. In the event of any inconsistencies between the terms and conditions contained in the Agreement and the terms and conditions contained herein, the terms and conditions contained herein shall control. Except as set forth in this Amendment, the Agreement remains in full force and effect, without modification or amendment, and is hereby ratified and confirmed. This Amendment may be executed in multiple counterparts, each of which shall be an original, and all of which shall be one and the same contract. Original signatures transmitted by facsimile or electronic mail shall be effective to create such counterparts. Each person whose signature appears below warrants and represents that they have the requisite authority to execute this Amendment on behalf of the entity for which they are signing.

IN WITNESS WHEREOF, the foregoing Amendment has been executed by the Parties as of the latest date listed below.

Company
Global Tel Link Corporation
d/b/a ViaPath Technologies

Premises Provider
The County of DuPage

By: _____
 Name: _____
 Title: _____
 Date: _____

By: _____
 Name: _____
 Title: _____
 Date: _____

