



Federal tax ID: 22-3009648
290 Davidson Ave.
Somerset, NJ 08873
Phone: 888-235-3871
Fax: 732-805-9669

Please remit payment to:
SHI International Corp
P.O. Box 952121
Dallas, TX 75395-2121
[REDACTED]
[REDACTED]
[REDACTED]
SWIFT Code: WFBIUS6S
For W-9 Form, www.shi.com/W9
Send remittances to - remittance@shi.com

Invoice No. B20659612
Invoice date 12/31/2025
Customer Acc. No. 1048933
Sales order S61816700
Finance charge of 1.5% per month will be charged on
past due accounts - 18%/yr.
All returns require an RMA# supplied by your SHI
Sales team.

Bill To
DuPage County
421 N. County Farm Road
Wheaton, IL 60187
USA

Ship To
DuPage County
421 N. County Farm Road
Wheaton, IL 60187
USA
26561454/Shanita Thompson

Ship Date	Salesperson	Purchase Order	Ship Via	FOB	Terms
12/31/2025	TERM-IL - SLG - Local Gov (S. Bergdoll)	26561454	ESD	FOB DEST	NET 30

Item No. Mfg Part No.	Description	Qty Ordered	Qty Shipped	Unit Price	Extended Price
49859130 NPN-ZENDE-AUTOM Optl upd via downld Zendesk	Automated Resolutions - 5000 + (Resolutions) Multiple platforms English Optl upd via downld Software Contract number: 121923-SHI Maintenance From date: 12/31/2025 Maintenance To date: 12/30/2026 Proof of Previous Purchase: Zendesk ID: 12963876,	10000	10000	0.89	8,900.00
49997796 NPN-ZENDE-AIAGE-A Optl upd via downld Zendesk	AI agents - Advanced Platform Multiple platforms English Optl upd via downld Software Contract number: 121923-SHI Maintenance From date: 12/31/2025 Maintenance To date: 12/30/2026 Proof of Previous Purchase: Zendesk ID: 12963876,	1	1	0.00	0.00
50653448 NPN-ZENDE-AIEXP-C Optl upd via downld Zendesk	AI Expert Pro Multiple platforms English Optl upd via downld Software Contract number: 121923-SHI Maintenance From date: 12/31/2025 Maintenance To date: 12/30/2026 Proof of Previous Purchase: Zendesk ID: 12963876,	1	1	25,688.80	25,688.80

Quote: 26561454



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Sales Balance	34,588.80
Freight	0.00
Recycling Fee	0.00
Sales Tax	0.00
Total	34,588.80
Currency	USD