



Federal tax ID: 22-3009648  
 290 Davidson Ave.  
 Somerset, NJ 08873  
 Phone: 888-235-3871  
 Fax: 732-805-9669

Please remit payment to:  
 SHI International Corp  
 P.O. Box 952121  
 Dallas, TX 75395-2121

SWIFT Code: WFBUS6S  
 For W-9 Form, [www.shi.com/W9](http://www.shi.com/W9)  
 Send remittances to - remittance@shi.com

**Invoice No.**

**B20659612**

Invoice date 12/31/2025  
 Customer Acc. No. 1048933  
 Sales order S61816700

Finance charge of 1.5% per month will be charged on  
 past due accounts - 18%/yr.  
 All returns require an RMA# supplied by your SHI  
 Sales team.

**Bill To**

DuPage County  
 421 N. County Farm Road  
 Wheaton, IL 60187  
 USA

**Ship To**

DuPage County  
 421 N. County Farm Road  
 Wheaton, IL 60187  
 USA  
 26561454/Shanita Thompson

Ship Date	Salesperson	Purchase Order	Ship Via	FOB	Terms
12/31/2025	TERM-IL - SLG - Local Gov (S. Bergdoll)	26561454	ESD	FOB DEST	NET 30

Item No. Mfg Part No.	Description	Qty Ordered	Qty Shipped	Unit Price	Extended Price
49859130 NPN-ZENDE-AUTOM Optl upd via downld Zendesk	Automated Resolutions - 5000 + (Resolutions) Multiple platforms English Optl upd via downd Software Contract number: 121923-SHI Maintenance From date: 12/31/2025 Maintenance To date: 12/30/2026 Proof of Previous Purchase: Zendesk ID: 12963876,	10000	10000	0.89	8,900.00
49997796 NPN-ZENDE-AIAGE-A Optl upd via downld Zendesk	AI agents - Advanced Platform Multiple platforms English Optl upd via downd Software Contract number: 121923-SHI Maintenance From date: 12/31/2025 Maintenance To date: 12/30/2026 Proof of Previous Purchase: Zendesk ID: 12963876,	1	1	0.00	0.00
50653448 NPN-ZENDE-AIEXP-C Optl upd via downld Zendesk	AI Expert Pro Multiple platforms English Optl upd via downd Software Contract number: 121923-SHI Maintenance From date: 12/31/2025 Maintenance To date: 12/30/2026 Proof of Previous Purchase: Zendesk ID: 12963876,	1	1	25,688.80	25,688.80

Quote: 26561454



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USA

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USA  
26561454/Shanita Thompson

Sales Balance	34,588.80
Freight	0.00
Recycling Fee	0.00
Sales Tax	0.00
<b>Total</b>	<b>34,588.80</b>
<b>Currency</b>	<b>USD</b>