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September 6, 2023

DuPage County Animal Services
Attn: Laura Flamion, Operations Manager
120 N. County Farm Road
Wheaton, IL 60187

RE: Sole Source Procurement for 24PetWatch® Microchips and PetPoint Software

To Whom it May Concern,

Further to your request on August 29, 2023, requesting a sole source procurement, please accept this letter as a "Sole Source Procurement" for 24PetWatch® Microchips and PetPoint Software. We believe our microchips qualify it as the only product that meets the following specifications and services:

- 15 gauge needle.
- 24PetWatch MiniChip - 1/3 the size of a standard microchip.
- Ready to inject-syringe comes preloaded.
- Audible click lets you know when chip is implanted.
- Removable security ring prevents accidental chip loss.
- Coated in Parylene C to help prevent rejection and speed up the tissue bonding process.
- ISO Compatible Microchip (FDX-B) -24PetWatch microchips are compliant with ISO11784/11785/11607/11135.
- 24PetWatch microchips are offered at a discounted rate to all cities, municipal shelters and non-profits using PetPoint.
- Microchips manufactured by the World Leader in animal identification with exceptional quality and meeting all ISO standards.

The 24PetWatch Microchip is bundled with the following products and services from Pethealth Services (USA) Inc. to provide a seamless solution to animal shelters. Pethealth Services (USA) Inc. is the sole source for 24PetWatch Microchips, and PetPoint Software.

- Adoptable animals and lost/found records are uploaded in real time to our adoptable pet search platform and to the city website.
- Sole provider of 24PetWatch microchips.
- Automated Microchip Registration: PetPoint automatically registers 24PetWatch microchips with no additional data entry or fees. There is no requirement for the adopter or owner to register the chip after adoption or public chipping service, ensuring that all microchipped animals are registered to the owner at the time of adoption or implantation.
- PetPoint is a web-based, full-featured animal management software at can be no cost to your organization.
- Use of the PetPoint application, hosting and maintenance provided at no cost to your organization.
- Exclusive ability to search any microchip registered to 24PetWatch registry for lost/found animals throughout the US and Canada without leaving the software.
- On-going user support and continued training can be done both on-site and on-line provided.



- The only animal management software that offers automated owner registration of all 24PetWatch microchips provided at no cost.
- Your dedicated Client Services representative is available for staff training regarding 24PetWatch microchips and serves as your direct support for Pethealth products and services at no cost to your organization.

We believe this unique offer of products and services meets the conditions necessary to have this project awarded a sole source contract to the undersigned. We appreciate your consideration and look forward to your response.

Sincerely,

PETHEALTH SERVICES (USA) INC.

DocuSigned by:

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Todd Whittington
Vice President of Sales and Service