

# Steven T. Musser

## EXPERIENCE

GFT/Transystems/Omega & Associates, Oak Brook, IL August 2018 to December 2025  
*Traffic Operations Manager*

I-294 Reconstruction project 95<sup>th</sup> Street to Balmoral Avenue

- Implemented a community public outreach action plan that coordinated construction activities with IDOT, municipalities, emergency responders, law enforcement, Forest Preserve, and other agencies
- Prepared and maintained the Incident Management Plan along with the Emergency Communication Plan
- Provided constructability reviews
- Approved all lane closures and all Maintenance of Traffic stage changes

HR Green, Yorkville, IL Jan 2018 to August 2018  
*Construction Specialist*

I-88 Reconstruction York Road to I-290

- Implemented a community public outreach action plan that coordinated construction activities with IDOT, municipalities, emergency responders, law enforcement, Forest Preserve, and other agencies
- Prepared and maintained the Incident Management Plan along with the Emergency Communication Plan
- Provided constructability reviews
- Approved all lane closures and all Maintenance of Traffic stage changes

Omega & Associates, Lisle, IL Sept 2013 to Jan 2018  
*Construction Specialist*

I-90 from Elgin Toll Plaza to IL 53 Corridor Construction Management

- Project Communication Liaison (PCL) for the Corridor Construction Manager (CCM)
- Implemented a community public outreach action plan that coordinated construction activities with IDOT, municipalities, emergency responders, law enforcement, Forest Preserve, and other agencies
- Prepared and maintained the corridor wide Incident Management Plan along with the Emergency Communication Plan
- Provided constructability reviews
- Approved all lane closures and all Maintenance of Traffic stage changes
- Facilitated the acquisition of 66 property parcels
- Reviewed and monitored compliance with 19 intergovernmental agreements

Illinois Tollway, Downers Grove, IL  
Engineering Dept., Division of Maintenance and Traffic  
*Incident Manager*

March 2006 to Aug 2013

- Manages and Directs system wide incident management program – 110,000 incidents annually
- Manages and Directs all motorist service activities, HELP, Towing, Fire/EMS, State Police, and Roadway Maintenance for incident response

- Acting Traffic Operation Center Manager (2011) monitoring and coordination of real-time traffic conditions, mitigation of traffic congestion, communication with Tollway Dispatch Operations, State Police and media.
- Manages and Directs snow operations center – 33 annual events, 185 snow plow operators, and 11 maintenance sections managers
- Manages and Directs field operations of Tollway Sign Shop -18 employee's - \$1,900,000 operating budget
- Approves all maintenance of traffic plans/stage changes
- Approves contractor's and roadway maintenance daily shoulder/ lane closures – 13,000 annually
- Coordinates emergency services for 56 Fire Department emergency service agreements
- Contract programs management relating to signing, stripping, and other traffic operations related contracts
- Reviews accident/crash history and recommends enhancement for system wide safety and efficiency of operations

Illinois Tollway, Downers Grove, IL  
 Engineering Dept., Division of Maintenance and Traffic  
*Roadway Maintenance District Manager*

*June 1990 to Feb 2006*

- Managed and directed day-to-day operations for 6-roadway maintenance sections – 175 employees
- Communicated and reviewed work accomplished for 6-maintenance sections
- Assisted in development of over 100 maintenance management work activities
- Trained subordinate staff in methods and techniques to improve operational efficiencies, effectiveness, and safety of operations
- Discipline subordinate staff in accordance with progressive disciplinary principles
- Participated in grievance procedure between management & union employees
- Prepared and conducted annual performance evaluations between management and union employees
- Recommended purchase of materials & equipment as part of annual budget \$8.5 million

Illinois Tollway, Downers Grove, IL  
 Engineering Dept., Division of Maintenance and Traffic  
*Roadway Maintenance Drainage Crew Manager*

*1988 to June 1990*

Illinois Tollway, Downers Grove, IL  
 Engineering Dept., Division of Maintenance and Traffic  
*Roadway Maintenance Section Manager*

*1986 to 1988*

Illinois Tollway, Downers Grove, IL  
 Engineering Dept., Division of Maintenance and Traffic  
*Roadway Maintenance*

*1979 to 1986*

## **EDUCATION**

College of DuPage, Glen Ellyn, IL  
 Business and Management

1986 to 1989

## **CONTINUED EDUCATION RESOURCES**

National Unified Goal  
 Traffic Incident Management Training  
 FEMA – Center for Domestic Preparedness  
 Emergency Management Institute, ICS trained and certified

2010

In ICS100, ICS200, ICS300, ICS400, ICS700, & ICS800	2007-2010
Illinois Dept. of Transportation	
Technology Transfer Program, Road Safety Assessment	2007
National Highway Institute	1999
Certificate of Training in “Incident Management”	
Illinois Department of Transportation	1999
Technology Transfer Program	
Highway Engineering Principles Certificate	
The American Traffic Safety Services Association	1995
Worksite Traffic Supervisors Certificate	
Work Zone Traffic Control For Construction Engineers and Inspectors Certificate	1992