

MSA ID#: IL-8162902-mazad

SO ID#: IL-8162902-mazad-25804464

Account Name: DuPage County - Emergency Telephone System

CUSTOMER INFORMATION (for notices)

Primary Contact: Matt Theusch
 Title: Deputy Director
 Address 1: 421 North County Farm Rd.
 Address 2: _____
 City: Wheaton
 State: IL
 Zip: 60187
 Phone: 630-550-7743
 Cell: _____
 Fax: _____
 Email: matthew.theusch@dupageco.org

Billing Account Name: DuPage County Emergency Telephone System Board
 Billing Name: _____
 (3rd Party Accounts) _____
 Billing Contact: 9-1-1 Coordinator
 Title: 9-1-1 Coordinator
 Phone: 630-550-7743
 Cell: _____
 Fax: _____
 Email: etsb911@dupageco.org

INVOICE ADDRESS
 Address 1: 421 N. Couty Farm Rd.
 Address 2: _____
 City: Wheaton
 State: IL
 Zip Code: 60187
 Tax Exempt: Yes
* If Yes, please provide and attach all applicable tax exemption certificates

SUMMARY OF CHARGES (Details on following pages)

Service Term (Months):

SUMMARY OF SERVICE CHARGES*

Current Monthly Recurring Charges: \$19,982.00
 Current Trunk Services Monthly Recurring Charges: \$0.00
Total Current Monthly Recurring Charges (all Services): \$19,982.00

Change Monthly Recurring Charges: \$0.00
 Change Trunk Services Monthly Recurring Charges: \$0.00
Change Monthly Recurring Charges (all Services): \$0.00

Total Monthly Recurring Charges: \$19,982.00
 Total Trunk Services Monthly Recurring Charges: \$0.00
Total Monthly Recurring Charges (all Services): \$19,982.00

SUMMARY OF STANDARD INSTALLATION FEES*

Total Standard Installation Fees: \$0.00
 Total Trunk Services Standard Installation Fees: \$0.00
Total Standard Installation Fees (all Services): \$0.00

SUMMARY OF CUSTOM INSTALLATION FEES*

Total Custom Installation Fee: \$0.00

SUMMARY OF MONTHLY EQUIPMENT FEES*

Current Services Equipment Fee Monthly Recurring Charges: \$0.00
 Current Trunk Services Equipment Fee Monthly Recurring Charges: \$0.00
Current Equipment Fee Monthly Recurring Charges (All Services): \$0.00

Change Services Equipment Fee Monthly Recurring Charges: \$0.00
 Change Trunk Services Equipment Fee Monthly Recurring Charges: \$0.00
Change Equipment Fee Monthly Recurring Charges (All Services): \$0.00

Total Service Equipment Fee Monthly Recurring Charges: \$0.00
 Total Trunk Service Equipment Fee Monthly Recurring Charges: \$0.00
Total Equipment Fee Monthly Recurring Charges (All Services): \$0.00

*Note: Charges identified in the Sales Order are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated). Please refer to your Comcast Enterprise Services Master Services Agreement (MSA) for specific detail regarding such charges. Customer shall pay Comcast one hundred percent (100%) of the non-amortized Custom Installation Fees prior to the installation of Service. The existence of Hazardous Materials at the Service Location or a change in installation due to an Engineering Review may result in changes to the Custom and/or Standard Installation Fees payable by Customer.

GENERAL COMMENTS

AGREEMENT

This Comcast Enterprise Services Sales Order Form ("Sales Order") shall be effective upon acceptance by Comcast. This Sales Order is made a part of the Comcast Enterprise Services Master Services Agreement, entered between Comcast and the undersigned and is subject to the Product Specific Attachment for the Service(s) ordered herein, located at <http://business.comcast.com/terms-conditions-ent>, (the "Agreement"). Unless otherwise indicated herein, capitalized words shall have the same meaning as in the Agreement.

By purchasing Comcast voice services, you are giving Comcast Business permission to request a copy of the Customer Service Record(s) from your existing carrier(s). Customer Service Records include the telephone numbers listed on the account(s) and may also include information related to services provided by such carrier(s).

COMPANY ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THIS 911 NOTICE:

Your Comcast Business Voice Services set forth in this Sales Order (the "Voice Services") have the following 911 limitations:

- In order for 911 calls to be properly directed to emergency services using the Voice Services, Customer must provide and maintain the correct service address information ("Registered Service Location") for each telephone number and extension used by Customer. The Registered Service Location should also include information such as floor and office number as appropriate.
- If the Voice Services are moved to, or used in, a different location without Customer providing an updated Registered Service Location, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or the Voice Services (including 911) may fail altogether. Customer's use of a telephone number not associated with its geographic location, or a failure to allot sufficient time for a Registered Service Location change to be processed, may increase these risks.
- Customer is solely responsible for programming its telephone system to map each telephone number and extension to the correct location, and for updating the telephone system as necessary to reflect moves or additions of stations.
- Customer 911 calls may be sent to an emergency call center where an agent will ask for the caller's name, telephone number, and location, and then will contact the local emergency authority.
- The Voice Services use electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if back-up power is not installed, fails, or is exhausted. Voice Services that rely on a broadband connection may also be interrupted if the broadband service fails.
- Calls using the Voice Services, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network equipment and/or power failure, a broadband connection failure, or another technical problem.
- Failure by Customer to make updates to the Registered Service Location, including updates to restore service address to the original Registered Service Location, or failure to allot sufficient time for the Service Location update provisioning to complete may result in emergency services being dispatched to the incorrect Service Location.
- Customers should call Comcast at 800-741-4141 if they have any questions or need to update the Registered Service Location in the E911 system.

BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES THAT IT HAS READ AND UNDERSTANDS THE FOREGOING 911 NOTICE AND THE 911 LIMITATIONS OF THE VOICE SERVICES. By signing below, Customer acknowledges, agrees to and accepts the terms and conditions of this Sales Order.

CUSTOMER USE ONLY (by authorized representative)		COMCAST USE ONLY (by authorized representative)	
Signature:	Signature:	Sales Rep:	Erica Zaspal
Name:	Name:	Sales Rep E-Mail:	erica_zaspal@comcast.com
Title:	Title:	Region:	Chicago
Date:	Date:	Division:	

COMCAST ENTERPRISE SERVICES SALES ORDER FORM
SERVICES AND PRICING

Account Name: **DuPage County - Emergency Telephone System Board**

Date: **2/15/2024**

MSA ID#: **IL-8162902-mazad**

SO ID#: **IL-8162902-mazad-25804464**

Short Description of Service:

Service Term: **33 MONTHS**

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Solution Charges

Line	Request	Action	Service(s)	Description	Service Location A*	Service Location Z*	Tax Jurisdiction	Qty	Monthly	One-Time
001	In Flight	Remove	EDI - Network Interface - Gig E	Port	DuPage County ETSB - Path A / 42	-	Interstate	1	\$0.00	\$0.00
002	In Flight	Remove	EDI - Bandwidth	1000 Mbps	DuPage County ETSB - Path A / 42	-	Interstate	1	(\$1,800.00)	\$0.00
003	In Flight	Remove	EDI - Network Interface - Gig E	Port	DuPage County - ACDC - Path A /	-	Interstate	1	\$0.00	\$0.00
004	In Flight	Remove	EDI - Bandwidth	1000 Mbps	DuPage County - ACDC - Path A /	-	Interstate	1	(\$1,800.00)	\$0.00
005	In Flight	Remove	Ethernet Network Interface - 10 Gig	Port	DuPage County ETSB - Path A / 42	-	Intrastate	1	(\$281.84)	\$0.00
006	In Flight	Remove	ENS - Premium Network Bandwidth	10000 Mbps	DuPage County ETSB - Path A / 42	-	Intrastate	1	(\$2,590.16)	\$0.00
007	In Flight	Remove	Ethernet Network Interface - 10 Gig	Port	DuPage County ETSB - Path B / 42	-	Intrastate	1	(\$281.84)	\$0.00
008	In Flight	Remove	ENS - Premium Network Bandwidth	10000 Mbps	DuPage County ETSB - Path B / 42	-	Intrastate	1	(\$2,590.16)	\$0.00
009	In Flight	Remove	Ethernet Network Interface - 10 Gig	Port	DuPage County - ACDC - Path A /	-	Intrastate	1	(\$281.84)	\$0.00
010	In Flight	Remove	ENS - Premium Network Bandwidth	10000 Mbps	DuPage County - ACDC - Path A /	-	Intrastate	1	(\$2,590.16)	\$0.00
011	In Flight	Remove	Ethernet Network Interface - 10 Gig	Port	DuPage County - ACDC - Path B /	-	Intrastate	1	(\$281.84)	\$0.00
012	In Flight	Remove	ENS - Premium Network Bandwidth	10000 Mbps	DuPage County - ACDC - Path B /	-	Intrastate	1	(\$2,590.16)	\$0.00
013	In Flight	Remove	Ethernet Network Interface - 10 Gig	Port	DuPage County - Sheriff's Office P	-	Intrastate	1	(\$281.84)	\$0.00
014	In Flight	Remove	ENS - Premium Network Bandwidth	10000 Mbps	DuPage County - Sheriff's Office P	-	Intrastate	1	(\$2,590.16)	\$0.00
015	In Flight	Remove	Ethernet Network Interface - 10 Gig	Port	DuPage County - Sheriff's Office P	-	Intrastate	1	(\$791.39)	\$0.00
016	In Flight	Remove	ENS - Premium Network Bandwidth	1000 Mbps	DuPage County - Sheriff's Office P	-	Intrastate	1	(\$1,230.61)	\$0.00
017	-	-	-	-	-	-	-	-	\$0.00	\$0.00
018	In Flight	Add	EDI - Network Interface - Gig E	Port	DuPage County ETSB - Path A / 42	-	Interstate	1	\$0.00	\$0.00
019	In Flight	Add	EDI - Bandwidth	1000 Mbps	DuPage County ETSB - Path A / 42	-	Interstate	1	\$1,800.00	\$0.00
020	In Flight	Add	EDI - Network Interface - Gig E	Port	DuPage County - ACDC - Path A /	-	Interstate	1	\$0.00	\$0.00
021	In Flight	Add	EDI - Bandwidth	1000 Mbps	DuPage County - ACDC - Path A /	-	Interstate	1	\$1,800.00	\$0.00
022	In Flight	Add	Ethernet Network Interface - 10 Gig	Port	DuPage County ETSB - Path A / 42	-	Intrastate	1	\$281.84	\$0.00
023	In Flight	Add	ENS - Premium Network Bandwidth	10000 Mbps	DuPage County ETSB - Path A / 42	-	Intrastate	1	\$2,590.16	\$0.00
024	In Flight	Add	Ethernet Network Interface - 10 Gig	Port	DuPage County ETSB - Path B / 42	-	Intrastate	1	\$281.84	\$0.00
025	In Flight	Add	ENS - Premium Network Bandwidth	10000 Mbps	DuPage County ETSB - Path B / 42	-	Intrastate	1	\$2,590.16	\$0.00
026	In Flight	Add	Ethernet Network Interface - 10 Gig	Port	DuPage County - ACDC - Path A /	-	Intrastate	1	\$281.84	\$0.00
027	In Flight	Add	ENS - Premium Network Bandwidth	10000 Mbps	DuPage County - ACDC - Path A /	-	Intrastate	1	\$2,590.16	\$0.00
028	In Flight	Add	Ethernet Network Interface - 10 Gig	Port	DuPage County - ACDC - Path B /	-	Intrastate	1	\$281.84	\$0.00
029	In Flight	Add	ENS - Premium Network Bandwidth	10000 Mbps	DuPage County - ACDC - Path B /	-	Intrastate	1	\$2,590.16	\$0.00
030	In Flight	Add	Ethernet Network Interface - 10 Gig	Port	DuPage County - Sheriff's Office P	-	Intrastate	1	\$281.84	\$0.00
031	In Flight	Add	ENS - Premium Network Bandwidth	10000 Mbps	DuPage County - Sheriff's Office P	-	Intrastate	1	\$2,590.16	\$0.00
032	In Flight	Add	Ethernet Network Interface - 10 Gig	Port	DuPage County - Sheriff's Office P	-	Intrastate	1	\$791.39	\$0.00
033	In Flight	Add	ENS - Premium Network Bandwidth	1000 Mbps	DuPage County - Sheriff's Office P	-	Intrastate	1	\$1,230.61	\$0.00
034	-	-	-	-	-	-	-	-	\$0.00	\$0.00
035	-	-	-	-	-	-	-	-	\$0.00	\$0.00
036	-	-	-	-	-	-	-	-	\$0.00	\$0.00
037	-	-	-	-	-	-	-	-	\$0.00	\$0.00
038	-	-	-	-	-	-	-	-	\$0.00	\$0.00
039	-	-	-	-	-	-	-	-	\$0.00	\$0.00
040	-	-	-	-	-	-	-	-	\$0.00	\$0.00
041	-	-	-	-	-	-	-	-	\$0.00	\$0.00
042	-	-	-	-	-	-	-	-	\$0.00	\$0.00
043	-	-	-	-	-	-	-	-	\$0.00	\$0.00
044	-	-	-	-	-	-	-	-	\$0.00	\$0.00
045	-	-	-	-	-	-	-	-	\$0.00	\$0.00
046	-	-	-	-	-	-	-	-	\$0.00	\$0.00
047	-	-	-	-	-	-	-	-	\$0.00	\$0.00
048	-	-	-	-	-	-	-	-	\$0.00	\$0.00
049	-	-	-	-	-	-	-	-	\$0.00	\$0.00
050	-	-	-	-	-	-	-	-	\$0.00	\$0.00

* Services Location Details attached

Charges are Exclusive of Equipment Fees

PAGE 2 SUBTOTAL: \$0.00 \$0.00



COMCAST ENTERPRISE SERVICES SALES ORDER FORM

SERVICES AND PRICING

Account Name:

Date:

MSA ID#:

SO ID#:

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Solution Charges

Line	Request	Action	Service(s)	Description	Service Location A*	Service Location Z*	Tax Jurisdiction	Qty	Monthly	One-Time
051	-	-			-	-			\$0.00	\$0.00
052	-	-			-	-			\$0.00	\$0.00
053	-	-			-	-			\$0.00	\$0.00
054	-	-			-	-			\$0.00	\$0.00
055	-	-			-	-			\$0.00	\$0.00
056	-	-			-	-			\$0.00	\$0.00
057	-	-			-	-			\$0.00	\$0.00
058	-	-			-	-			\$0.00	\$0.00
059	-	-			-	-			\$0.00	\$0.00
060	-	-			-	-			\$0.00	\$0.00
061	-	-			-	-			\$0.00	\$0.00
062	-	-			-	-			\$0.00	\$0.00
063	-	-			-	-			\$0.00	\$0.00
064	-	-			-	-			\$0.00	\$0.00
065	-	-			-	-			\$0.00	\$0.00
066	-	-			-	-			\$0.00	\$0.00
067	-	-			-	-			\$0.00	\$0.00
068	-	-			-	-			\$0.00	\$0.00
069	-	-			-	-			\$0.00	\$0.00
070	-	-			-	-			\$0.00	\$0.00
071	-	-			-	-			\$0.00	\$0.00
072	-	-			-	-			\$0.00	\$0.00
073	-	-			-	-			\$0.00	\$0.00
074	-	-			-	-			\$0.00	\$0.00
075	-	-			-	-			\$0.00	\$0.00
076	-	-			-	-			\$0.00	\$0.00
077	-	-			-	-			\$0.00	\$0.00
078	-	-			-	-			\$0.00	\$0.00
079	-	-			-	-			\$0.00	\$0.00
080	-	-			-	-			\$0.00	\$0.00
081	-	-			-	-			\$0.00	\$0.00
082	-	-			-	-			\$0.00	\$0.00
083	-	-			-	-			\$0.00	\$0.00
084	-	-			-	-			\$0.00	\$0.00
085	-	-			-	-			\$0.00	\$0.00
086	-	-			-	-			\$0.00	\$0.00
087	-	-			-	-			\$0.00	\$0.00
088	-	-			-	-			\$0.00	\$0.00
089	-	-			-	-			\$0.00	\$0.00
090	-	-			-	-			\$0.00	\$0.00
091	-	-			-	-			\$0.00	\$0.00
092	-	-			-	-			\$0.00	\$0.00
093	-	-			-	-			\$0.00	\$0.00
094	-	-			-	-			\$0.00	\$0.00
095	-	-			-	-			\$0.00	\$0.00
096	-	-			-	-			\$0.00	\$0.00
097	-	-			-	-			\$0.00	\$0.00
098	-	-			-	-			\$0.00	\$0.00
099	-	-			-	-			\$0.00	\$0.00
100	-	-			-	-			\$0.00	\$0.00
101	-	-			-	-			\$0.00	\$0.00
102	-	-			-	-			\$0.00	\$0.00

* Services Location Details attached

Charges are Exclusive of Equipment Fees

PAGE 3 SUBTOTAL:

\$0.00

\$0.00



COMCAST ENTERPRISE SERVICES SALES ORDER FORM

SERVICES AND PRICING

Account Name:

Date:

MSA ID#:

SO ID#:

PAGE 4 of 7

Line	Request	Action	Service(s)	Description	Service Location A*	Service Location Z*	Tax Jurisdiction	Qty	Solution Charges	
									Monthly	One-Time
103	-	-			-	-			\$0.00	\$0.00
104	-	-			-	-			\$0.00	\$0.00
105	-	-			-	-			\$0.00	\$0.00
106	-	-			-	-			\$0.00	\$0.00
107	-	-			-	-			\$0.00	\$0.00
108	-	-			-	-			\$0.00	\$0.00
109	-	-			-	-			\$0.00	\$0.00
110	-	-			-	-			\$0.00	\$0.00
111	-	-			-	-			\$0.00	\$0.00
112	-	-			-	-			\$0.00	\$0.00
113	-	-			-	-			\$0.00	\$0.00
114	-	-			-	-			\$0.00	\$0.00
115	-	-			-	-			\$0.00	\$0.00
116	-	-			-	-			\$0.00	\$0.00
117	-	-			-	-			\$0.00	\$0.00
118	-	-			-	-			\$0.00	\$0.00
119	-	-			-	-			\$0.00	\$0.00
120	-	-			-	-			\$0.00	\$0.00
121	-	-			-	-			\$0.00	\$0.00
122	-	-			-	-			\$0.00	\$0.00
123	-	-			-	-			\$0.00	\$0.00
124	-	-			-	-			\$0.00	\$0.00
125	-	-			-	-			\$0.00	\$0.00
126	-	-			-	-			\$0.00	\$0.00
127	-	-			-	-			\$0.00	\$0.00
128	-	-			-	-			\$0.00	\$0.00
129	-	-			-	-			\$0.00	\$0.00
130	-	-			-	-			\$0.00	\$0.00
131	-	-			-	-			\$0.00	\$0.00
132	-	-			-	-			\$0.00	\$0.00
133	-	-			-	-			\$0.00	\$0.00
134	-	-			-	-			\$0.00	\$0.00
135	-	-			-	-			\$0.00	\$0.00
136	-	-			-	-			\$0.00	\$0.00
137	-	-			-	-			\$0.00	\$0.00
138	-	-			-	-			\$0.00	\$0.00
139	-	-			-	-			\$0.00	\$0.00
140	-	-			-	-			\$0.00	\$0.00
141	-	-			-	-			\$0.00	\$0.00
142	-	-			-	-			\$0.00	\$0.00
143	-	-			-	-			\$0.00	\$0.00
144	-	-			-	-			\$0.00	\$0.00
145	-	-			-	-			\$0.00	\$0.00
146	-	-			-	-			\$0.00	\$0.00
147	-	-			-	-			\$0.00	\$0.00
148	-	-			-	-			\$0.00	\$0.00
149	-	-			-	-			\$0.00	\$0.00
150	-	-			-	-			\$0.00	\$0.00
151	-	-			-	-			\$0.00	\$0.00
152	-	-			-	-			\$0.00	\$0.00
153	-	-			-	-			\$0.00	\$0.00
PAGE 4 SUBTOTAL:									\$0.00	\$0.00

* Services Location Details attached

Charges are Exclusive of Equipment Fees

PAGE 4 SUBTOTAL:

\$0.00

\$0.00

