Effective April 1, 2025

Municipal Service Rates

We offer 24 hour service on pumps and associated control panels, to all our customers. Our charges are calculated from the time the service technician leaves our shop until he returns. The following rates are per man/per hour.

Service Technician Rate

7:00 a.m. – 3:00 p.m. Monday - Friday	\$205.00 / Hour	Regular Rate
3:00 p.m. – 7:00 a.m. Monday – Friday	\$292.50 / Hour	Rate and Half
Saturday – All Day	\$292.50 / Hour	Rate and Half
Sunday and Holidays – All day	\$380.00 / Hour	Double Rate

- 15% discount on replacement pumps and parts

There is a 4 hour minimum billing on regular hourly rate.

There is a 4 hour minimum billing on overtime hourly rate.

Freight charges are not included in material shipment orders.

We will be happy to provide you with a written quotation on any repairs you might need.

If you have any questions or would like references, please call me: Brad Overton, Service Manager at 815-886-9200 ext. 230.