

December 20, 2023

Ms. Wendi Wagner
DuPage County Information Technology
421 N. County Farm Road
Wheaton, IL 60178

RE: Quotation dated December 19, 2023

Dear Ms. Wagner,

BMC does not release the product source code to the public or authorize other contractors to sell, lease or maintain its software source products. Upgrades, modifications and enhancements are performed on the source code only by BMC. BMC owns the source code for the software required for this acquisition. To have BMC provide software support and maintenance provides the added assurance that any upgrades and enhancements to the software will be performed by the owner of the proprietary source code.

Regards,

Judy Schafer
Senior Manager of Order Services