

DU PAGE COUNTY

421 N. COUNTY FARM ROAD WHEATON, IL 60187 www.dupagecounty.gov

Technology Committee Final Summary

Tuesday, August 19, 2025 11:00 AM Room 3500B

1. CALL TO ORDER

11:00 AM meeting was called to order by Chair Covert at 11:06 AM.

MOTION TO ALLOW FOR REMOTE PARTICIPATION

Member Lukas moved, seconded by Member Childress, to allow remote participation. All ayes. Motion carried.

2. ROLL CALL

PRESENT	Berlin, Chaplin, Childress, Covert, Eckhoff, Henry, Kaczmarek,
	Lukas, Rutledge, White, and Yoo
REMOTE	Galassi

3. CHAIRWOMAN'S REMARKS - CHAIR COVERT

No remarks were offered.

4. PUBLIC COMMENT

No public comments were offered.

5. APPROVAL OF MINUTES

5.A. **25-1884**

Approval of Minutes for the Technology Committee - Regular Meeting - Tuesday, August 5, 2025

Attachments: 08-05-2025 Technology Minutes

RESULT: APPROVED

MOVER: Michael Childress
SECONDER: Sheila Rutledge

6. INFORMATIONAL ITEMS

6.A. **25-1919**

Amendment to County Contract 6086-0001 SERV, issued to Brightly Software, Inc., for annual maintenance edge (help desk) and connect authenticate software licensing, for Facilities Management, for a change order to extend the contract to November 30, 2025, and to increase the contract in the amount of \$3,935.58, taking the original contract amount of \$74,340.34 and resulting in an amended contract total amount not to exceed \$78,275.92.

Attachments: Brightly Software, Inc. - Change Order

Brightly Software, Inc. - Decision Memo

Brightly Software, Inc. - Pricing Brightly Software, Inc. - VE

RESULT: ACCEPTED AND PLACED ON FILE

MOVER: Sheila Rutledge SECONDER: Michael Childress

6.B. **HS-P-0043-25**

Recommendation for the approval of a contract purchase order to Kronos Inc., A UKG Company, for software support services for the Kronos automated time and attendance system, for the DuPage Care Center, for the period of September 28, 2025 through September 27, 2026, for a contract total not to exceed \$90,980; per 55 ILCS 5/5-1022 (c) not suitable for competitive bids. (Sole Source - renewal to sole maintenance/upgrade provider.)

Attachments: Kronos Inc., A UKG Company PRCC.pdf

Kronos Inc., A UKG Company pricing pages.pdf
Kronos Inc., A UKG Company Sole Source Letter.pdf
Kronos Inc., A UKG Company Vendor Ethic Disclosure

Statement.pdf

RESULT: APPROVED AND SENT TO FINANCE

MOVER: Michael Childress

SECONDER: Judith Lukas

7. PRESENTATION

7.A. <u>25-1759</u>

FY2026 Information Technology Budget Presentation (continued)

CIO Anthony McPhearson presented the proposed FY2026 IT, GIS, and DuJIS budgets, as attached hereto. Discussion followed.

Attachments: IT Dept FY2026 Budget Presentation - REDUCED -

2025.08.11.pdf

RESULT: PRESENTED

8. OLD BUSINESS

No old business was discussed.

9. **NEW BUSINESS**

No new business was discussed.

10. ADJOURNMENT

With no further business, the meeting was adjourned.

Minutes







DU PAGE COUNTY

421 N. COUNTY FARM ROAD WHEATON, IL 60187 www.dupagecounty.gov

Technology Committee Summary

Tuesday, August 5, 2025 11:00 AM Room 3500B

1. CALL TO ORDER

11:00 AM meeting was called to order by Chair Covert at 11:06 AM.

MOTION TO ALLOW FOR REMOTE PARTICIPATION

Member Childress moved, seconded by Member Lukas, to allow remote participation. All ayes. Motion carried.

2. ROLL CALL

PRESENT Berlin, Chaplin, Childress, Covert, Eckhoff, Henry, Kaczmarek,

Lukas, and Yoo

ABSENT Rutledge, and White

REMOTE Galassi

3. CHAIRWOMAN'S REMARKS - CHAIR COVERT

No remarks were offered.

4. PUBLIC COMMENT

No public comments were offered.

5. APPROVAL OF MINUTES

5.A. **25-1441**

Approval of Minutes for the Technology Committee - Regular Meeting - Tuesday, June 3, 2025

RESULT: APPROVED

MOVER: Michael Childress

SECONDER: Judith Lukas

6. PROCUREMENT REQUISITIONS

6.A. **TE-P-0010-25**

Recommendation for the approval of a contract purchase order to SHI International Corp, for the procurement of Absorb Software Inc. annual licensing and hosting with premium support, for Information Technology, for the period of September 14, 2025 through September 13, 2026, for a contract total amount of \$38,761.23; contract pursuant to the Intergovernmental Cooperation Act (Sourcewell Technology Products & Solutions Contract # 121923-SHI).

RESULT: APPROVED AND SENT TO FINANCE

MOVER: Michael Childress

SECONDER: Yeena Yoo

6.B. **25-1771**

Recommendation for the approval of a contract purchase order to Monday.com LTD, for Work Management enterprise seats for 35 users, for Information Technology, for the period of July 21, 2025 through July 20, 2026, for a total contract amount of \$17,640.17. Per 55 ILCS 5/5-1022(d) exempt from bidding - IT/Telecom purchases which do not exceed \$35,000.

RESULT: APPROVED MOVER: Yeena Yoo

SECONDER: Michael Childress

7. TRAVEL REQUESTS

7.A. **25-1758**

Authorization for an IT staff member to attend the VMware Explore Conference in Clark County, NV from August 25, 2025 through August 28, 2025. Travel to include hotel, mileage, per diem, etc. for an estimated total of \$3,165.

RESULT: APPROVED

MOVER: Yeena Yoo

SECONDER: Judith Lukas

8. INFORMATIONAL ITEMS

8.A. **25-1776**

Recommendation for the approval of a contract purchase order to Rhythm Engineering for (1) Game|Changer - a portable traffic data collection system, with a yearly membership, for the Division of Transportation, for a contract not to exceed \$18,500; per 55 ILCS 5/5-1022(c) not suitable for competitive bids. (Sole Source)

RESULT: APPROVED

MOVER: Elizabeth Chaplin

SECONDER: Yeena Yoo

9. PRESENTATION

9.A. **25-1759**

FY2026 Information Technology Budget Presentation

Anthony McPhearson, Chief Information Officer, began the presentation with an overview of the IT Department and its organizational structure. The IT Department is funded through the General Fund, the Geographic Information System (GIS) Fund, and the Police Records Management System (PRMS) fund. For FY2026, the IT Department is requesting \$12,333,739 from the General Fund (\$3.4M/38% increase from FY2025), \$2,019,594 from the GIS Fund (\$145,200/6% decrease from FY2025), and \$1,931,417 from the PRMS Fund (\$9,586/0.5% increase from FY2025). The IT Department will also be requesting two additional headcounts to support cybersecurity enhancements. For equipment and other contractual services, the FY2026 request is higher than previous years due to the end of ARPA funding.

Due to time constraints, the budget presentation ended at this point and will continue at the next Technology Committee meeting on Tuesday, August 19, 2025.

10. OLD BUSINESS

No old business was discussed.

11. NEW BUSINESS

No new business was discussed.

12. ADJOURNMENT

With no further business, the meeting was adjourned.

Consent Item









Request for Change Order

W	8	19
B	8	26

Procurement Services Division Jul 1, 2025 Attach copies of all prior Change Orders MinuteTraq (IQM2) ID #: Original Purchase Oct 1, 2022 Purchase Order #: 6086-0001 SERV Change Order #: 3 **Department:** Facilities Management Order Date: Vendor Name: Brightly Software, Inc. Vendor #: 22932 **Dept Contact:** Mary Ventrella **Background** Increase contract from \$74,340.34 to \$78,275.92; Line #4 1000-1100-53807 \$3,935.58, and/or Reason for Change and extend contract expiration date from 09/30/25 to 11/30/25. **Order Request:** IN ACCORDANCE WITH 720 ILCS 5/33E-9 \bigcirc (A) Were not reasonably foreseeable at the time the contract was signed. (B) The change is germane to the original contract as signed. (C) Is in the best interest for the County of DuPage and authorized by law. **INCREASE/DECREASE** Starting contract value Α \$74,340.34 В Net \$ change for previous Change Orders \$0.00 C Current contract amount (A + B) \$74,340.34 D Amount of this Change Order Decrease \$3,935.58 Ε New contract amount (C + D) \$78,275.92 F Percent of current contract value this Change Order represents (D / C) 5.29% Cumulative percent of all Change Orders (B+D/A); (60% maximum on construction contracts) 5.29% **DECISION MEMO NOT REQUIRED** Cancel entire order Close Contract Contract Extension (29 days) Consent Only Change budget code from: Increase/Decrease quantity from: to: Price shows: should be: Decrease remaining encumbrance Increase encumbrance Decrease encumbrance ☐ Increase encumbrance and close contract and close contract **DECISION MEMO REQUIRED** Increase (greater than 29 days) contract expiration from: Sep 30, 2025 to: Nov 30, 2025 Morease ≥ \$2,500.00, or ≥ 10%, of current contract amount More Funding Source 1000-1100-53807 OTHER - explain below: Signature on File 5705 Jul 1, 2025 Prepared By (Initials) Phone Ext Recommended for Approval (Initials) Phone Ext Date **REVIEWED BY (Initials Only)** Buver Date Procurement Officer Chief Financial Officer Chairman's Office

(Decision Memos Over \$25,000)

Date

Date

(Decision Memos Over \$25,000)



Decision Memo

Procurement Services Division

This form is required for all Professional Service Contracts over \$25,000 and as otherwise required by the Procurement Review Checklist.

	Date:	Jul 1, 2025
MinuteTraq (I	QM2) ID #:	
Department Requisiti	on #:	

Requesting Department: Facilities Management	Department Contact: Mary Ventrella	
Contact Email: mary.ventrella@dupagecounty.gov	Contact Phone: 630-407-5705	
Vendor Name: Brightly Software, Inc.	Vendor #: 22932	

ction Requested - Identify the action to be taken and the total cost; for instance, approval of new contract, renew contract, increase contract, etc.
ncrease contract from \$74,340.34 to \$78,275.92 and xtend contract from 09/30/25 to 11/30/25 to line up with our fiscal year.
ummary Explanation/Background - Provide an executive summary of the action. Explain why it is necessary and what is to be accomplished.
ontract 6086-0001 SERV is to Provide Maintenance Edge & Connect Authenticate Software Licensing for Facilities Management for ounty Campus. Current contact expires 09/30/25. This provides service for our Help Desk platform.

Strategic Impact	
Financial Planning	Select one of the six strategic imperatives in the County's Strategic Plan this action will most impact and provide a brief explanation.
A contract for softw	vare licensing for Maintenance Edge (Help Desk) for Facilities Management.

Source Selection/Vetting Information - Describe method used to select source.

OMNIA Partners Contract R210702.

Recommendations/Alternatives - Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request.

- 1. Do not increase contact value and pay for services not protected by a contract.
- 2. Do nothing and Facilities Management will not have a Help Desk for maintenance needs on County Campus.

Fiscal Impact/Cost Summary - Include projected cost for each fiscal year, approved budget amount and account number, source of funds, and any future funding requirements along with any narrative.

Increase funds for Facilities Management in the amount of \$3,935.58; 1000-1100-53807, FY25, and extend the contact through 11/30/25.

PREPARED FOR

DuPage County ("Customer")

PREPARED BY

Brightly Software Inc 4242 Six Forks Road, Suite 1400 Raleigh, NC 27609

PUBLISHED ON

June 02, 2025



June 02, 2025 DuPage County

Thank you for your continued support of our market leading solutions for improving efficiency in operations. We are excited about providing you with online tools that will help you save money, increase efficiency and improve services. Brightly is dedicated to providing best in class solutions, including the following for DuPage County.

Service Term: 2 months (10/01/2025 - 11/30/2025)

Cloud Services			
Item	Start Date	End Date	Investment
MaintenanceEdge	10/1/2025	11/30/2025	\$3,935.58
Planned Maintenance	10/1/2025	11/30/2025	\$0.00
ConnectAuthenticate	10/1/2025	11/30/2025	\$0.00
		Annual Renewal:	\$3,935.58 USD

^{*}Your Omnia Partners (formerly National IPA, formerly TCPN) discount has been applied.



Order terms

BY SIGNING THIS ORDER FORM, WHETHER BY ELECTRONIC OR WRITTEN SIGNATURE, YOU ARE PLACING A BINDING ORDER FOR THE OFFERINGS SHOWN, IF THE INDIVIDUAL ENTERING INTO THIS AGREEMENT IS ACCEPTING ON BEHALF OF A COMPANY OR OTHER LEGAL ENTITY. THE INDIVIDUAL REPRESENTS THAT THEY HAVE THE AUTHORITY TO BIND SUCH ENTITY AND ITS AFFILIATES TO THE TERMS AND CONDITIONS OF THIS AGREEMENT. IN WHICH CASE THE TERM "CUSTOMER" SHALL REFER TO SUCH ENTITY AND ITS AFFILIATES, IF THE INDIVIDUAL ACCEPTING THIS AGREEMENT DOES NOT HAVE SUCH AUTHORITY OR DOES NOT AGREE WITH THE TERMS AND CONDITIONS SET FORTH HEREIN, THE INDIVIDUAL MUST NOT ACCEPT THIS AGREEMENT AND MAY NOT USE THE OFFERINGS.

- A. The "Effective Date" of the Agreement between Customer and Brightly Software, a Siemens Company ("Siemens") is the date Customer accepts this Order
- B. Proposal expires in sixty (60) days.
- C. The Siemens entity entering into this Agreement is Brightly Software, Inc., a Delaware corporation, and the notice address shall be Corporate Trust Center, 1209 Orange Street, Wilmington, DE 19801 USA, Attn: Brightly Software.
- D. By accepting this Order, and notwithstanding anything to the contrary in any other purchasing agreement, Customer agrees to pay all relevant Subscription Fees for the full Subscription Term defined above.
- E. Payment terms: Net 30
- F. This Order and its Offerings will be subject to the terms and conditions of the Terms of Service (the Base Terms together with any applicable Supplemental Terms) found at http://brightlysoftware.com/terms (http://brightlysoftware.com/terms) ("Agreement"), unless Customer has a separate written agreement executed by Brightly Software, Inc. for the Offerings, in which case the separate written agreement will govern its defined Term. Acceptance is expressly limited to the terms of the Agreement. No other terms and conditions will apply. The terms of any purchase order or other document from Customer are excluded and such terms will not apply to the Order and will not supplement or modify the Agreement irrespective of any language to the contrary in such document.
- G. Where the Customer is a state, local, or public education entity created by the laws of the applicable state, Siemens and Customer agree that the provisions of the State, Local Government, and Higher Education Addendum ("SLED Addendum") found at http://brightlysoftware.com/terms) take precedence over any conflicting terms in the Agreement to the extent the deviations set forth therein are required by applicable law.
- H. Siemens shall invoice Customer and Customer agrees to pay Siemens the amount specified on this Order. Quantities purchased may not be decreased during the relevant Subscription Term. Customer is responsible for providing complete and accurate billing and contact information to Siemens and notifying Siemens promptly of any changes to such information.
- If Customer is paying by credit card or Automated Clearing House ("ACH"), Customer shall establish and maintain
 valid and updated credit card information or a valid ACH auto debit account (in each case, the "Automatic
 Payment Method"). Upon establishment of such Automatic Payment Method, Siemens is hereby authorized to
 charge any applicable fees, including any processing fees, using such Automatic Payment Method.
- J. Customer is responsible for paying all taxes associated with its purchases hereunder. Siemens shall invoice Customer and Customer shall pay that amount unless Customer provides Siemens with a valid tax exemption



certificate, direct pay permit, or other government approved documentation. Notwithstanding the foregoing. Customer is responsible for, and, to the extent permitted by law, will indemnify Siemens for: 1) any encumbrance, fine, penalty or other expense which Siemens may incur as a result of Customer's failure to pay any taxes required hereunder, and 2) any taxes, including withholding taxes, resulting from making an Offering available to Users in geographic locations outside the country in which Customer is located as per the Order. For clarity, Siemens is solely responsible for taxes assessable against Siemens based on its income, property and employees.

- K. Siemens maintains the right to increase fees within the Subscription Term for Recurring Fee Offerings by an amount not to exceed the greater of prices shown in the investment table or the applicable CPI and other applicable fees and charges every 12 months. Any additional or renewal Subscription Terms will be charged at the then-current rate.
- L. In the event Customer purchases the Cloud Services (including any renewals thereof) through an authorized reseller of Siemens, the terms and conditions of this Agreement shall apply and supersede any other agreement except for any terms and conditions related to fees, payment or taxes. Such terms and conditions shall be negotiated solely by and between Customer and such authorized reseller. In the event Customer ceases to pay the reseller, or terminates its agreement with the reseller, Siemens shall have the right to terminate Customer's access to the Cloud Services at any time upon thirty (30) days' notice to Customer unless Customer and Siemens have agreed otherwise in writing.

Cloud Services

- A. Billing frequency: Annual
- B. Cloud Services Offerings will be subject to the terms and conditions of the General Software and Cloud Supplemental Terms found at http://brightlysoftware.com/terms (http://brightlysoftware.com/terms).
- C. Any Offerings identified as Cloud Services on this Order shall automatically renew for additional periods equal to the expiring Subscription Term or one year, whichever is longer, unless either party has provided written notice of its intent to terminate the Cloud Service subscription not less than forty-five (45) days prior to the expiration of the then-current Subscription Term.
- D. During the Term, Siemens shall, as part of Customer's Subscription Fees, provide telephone and email support ("Support Services") during the hours of 8:00 AM and 6:00 PM EST, Monday through Friday ("Business Hours"), excluding holidays.
- E. Siemens shall use commercially reasonable efforts to make its Software or Cloud Service available 99.9% of the time for each full calendar month during the Subscription Term, determined on twenty-four (24) hours a day, seven (7) days a week basis (the "Service Standard"). The Service Standard availability for access and use by Customer(s) excludes unavailability when due to: (a) any access to or use of the Cloud Service by Customer or any Account User that does not strictly comply with the terms of the Agreement or the Documentation; (b) any failure of performance caused in whole or in part by Customer's delay in performing, or failure to perform, any of its obligations under the Agreement; (c) Customer's or its Account User's Internet connectivity; (d) any Force Majeure Event; (e) any failure, interruption, outage, or other problem with internet service or non-Cloud Service; (f) Scheduled Downtime; or (g) any disabling, suspension, or termination of the Cloud Service by Siemens pursuant to the terms of the Agreement. "Scheduled Downtime" means, with respect to any applicable Cloud Service, the total amount of time (measured in minutes) during an applicable calendar month when such Cloud Service is unavailable for the majority of Customer's Account Users due to planned Cloud Service maintenance. To the extent reasonably practicable, Siemens shall use reasonable efforts to provide eight (8) hours prior notice of Cloud Service maintenance events outside the applicable



- business hours.
- F. Siemens reserves the right to block IP addresses originating from a Denial of Service (DoS) attack. Siemens shall notify Customer should this condition exist and inform Customer of its action. Once blocked, an IP address shall not be able to access the Cloud Service and the block may be removed once Customer is satisfied corrective action has taken place to resolve the issue. Siemens also reserves the right to suspend or terminate service if Customer: 1) performs load tests, network scans, penetration tests, ethical hacks or any other security auditing procedure on the Cloud Service, 2) interferes with or disrupts the integrity or performance of the Cloud Service or data contained therein, or 3) otherwise violates the use restrictions under this Agreement.
- G. Customer is entitled to access and use the Offerings only as explicitly described in the Documentation. These Offerings are intended for Customer's internal business operations only. There are no additional Entitlements or rights to use the Offerings or their related APIs beyond what is specified. Any other access or use is strictly prohibited under the Terms.
- H. At the time of this Order, the implementation of the requirements of the Cyber Resilience Act EU 2024/2847 ("CRA") is not yet mandatory in the European Union (EU) due to its transitional periods. Not all clarifications on measures that the Customer and contractor will take to implement the new requirements within the project implementation can currently be completed. Therefore, the parties agree that the project scope and contract price agreed upon at the time of Agreement conclusion do not yet include any necessary measures to implement the CRA requirements. Siemens will present the implementation of these measures together with an adjustment of the contract price and schedules considering any additional expenses of the contractor in the appropriate project phases through the Change Request procedure.

Additional information

- A. Prices shown above do not include any taxes that may apply. Any such taxes are the responsibility of Customer. This is not an invoice. For customers based in the United States, any applicable taxes will be determined based on the laws and regulations of the taxing authority(les) governing the "Ship To" location provided by Customer. Tax exemption certifications can be sent to accountsreceivable@brightlysoftware.com (mailto:accountsreceivable@brightlysoftware.com).
- B. Billing frequency other than annual is subject to additional processing fees.
- C. Provide Siemens with the purchase order number, if applicable. Acceptance of this Order without a purchase order number indicates that a purchase order is not necessary. Please reference Q-443833 on any applicable purchase order and email to Purchaseorders@Brightlysoftware.com
 (mailto:Purchaseorders@Brightlysoftware.com)
- D. Brightly Software, Inc. can provide evidence of insurance upon request.

Signature

Presented to:

DuPage County - Q-443833 June 02, 2025, 5:34:56 PM

Accepted by:

Date

Catherine Figlewski Printed Name	
Signature on File	
Financial Service Manager Title	
7-1-25	



DuPage County Finance Department Procurement Division 421 North County Farm Road Room 3-400 Wheaton, Illinois 60187-3978

REQUIRED VENDOR ETHICS DISCLOSURE STATEMENT

Section I: Contact Information

Please complete the contact information below.

BID NUMBER:	Omnia Partners #R210702	
COMPANY NAME:	Brightly Software, Inc.	
CONTACT PERSON:	contracts	
CONTACT EMAIL:	contracts@brightlysoftware.com	

Section II: Procurement Ordinance Requirements

Every contractor, union, or vendor that is seeking or has previously obtained a contract, change orders to one (1) or more contracts, or two (2) or more individual contracts with the County, shall provide to the Procurement Division a written disclosure of all political campaign contributions made by such contractor, union, or vendor to any incumbent County Board member, County Board chairman, or Countywide elected official whose office the contract to be awarded will benefit within the current and previous calendar year. The contractor, union, or vendor shall update such disclosure annually during the term of a multi-year contract and prior to any change order or renewal requiring approval by the county board. For purposes of this disclosure requirement, "contractor or vendor" includes owners, officers, managers, lobbyists, agents, consultants, bond counsel and underwriters counsel, subcontractors, and corporate entities under the control of the contracting person, and political action committees to which the contracting person has made contributions.

Has the Bidder made contributions as described above?
☐ Yes
☑ No
If "Yes", complete the required information in the table below.

RECIPIENT	DONOR	DESCRIPTION (e.g., cash, type of item, in-kind services, etc.)	AMOUNT/VALUE	DATE MADE

All contractors and vendors who have obtained or are seeking contracts with the County shall disclose the names and contact information of their lobbyists, agents and representatives and all individuals who are or will be having contact with county officers or employees in relation to the contractor bid and shall update such disclosure with any changes that may occur.

Has the Bidder had or will the Bidder have contact with lobbyists, agents, representatives or individuals who are or will be having contact with county officers or employees as described above.

☐ Yes

☑ No

If "Yes", list the name, phone number, and email of lobbyists, agents, representatives, and all individuals who are or will be having contact with county officers or employees in the table below.

NAME	PHONE	EMAIL

Section III: Violations

A contractor or vendor that knowingly violates these disclosure requirements is subject to penalties which may include, but are not limited to, the immediate cancellation of the contract and possible disbarment from future County contracts. Continuing and supplemental disclosure is required. The Bidder agrees to update this disclosure form as follows:

- If information changes, within five (5) days of change, or prior to county action, whichever is sooner;
- 30 days prior to the optional renewal of any contract;
- Annual disclosure for multi-year contracts on the anniversary of said contract
- · With any request for change order except those issued by the county for administrative adjustments

The full text of the County's Ethics Ordinance is available at:

http://www.dupagecounty.gov/government/county board/ethics at the county/

The full text of the County's Procurement Ordinance is available at:

https://www.dupagecounty.gov/government/departments/finance/procurement/procurement_ordinance_and_guiding_principles.php

Section IV: Certification

By signing below, the Bidder hereby acknowledges that it has received, read, and understands these requirements, and certifies that the information submitted on this form is true and correct to the best of its knowledge.

Printed Name: Kelly Caputo	Signature:	Signature on File C3C10791979F48A
Title: General Counsel	Date:	01 August 2025

Care Center Requisition \$30,000 and Over



421 N. COUNTY FARM ROAD WHEATON, IL 60187 www.dupagecounty.gov

File #: HS-P-0043-25 Agenda Date: 8/19/2025 Agenda #: 15.A.

AWARDING RESOLUTION ISSUED TO KRONOS INCORPORATED, A UKG COMPANY FOR SOFTWARE SUPPORT SERVICES FOR THE KRONOS AUTOMATED TIME AND ATTENDANCE SYSTEM FOR THE DUPAGE CARE CENTER (CONTRACT TOTAL NOT TO EXCEED \$90,980.00)

WHEREAS, a sole source quotation has been obtained in accordance with 55 ILCS 5/5-1022 and County Board policy; and

WHEREAS, the County is authorized to enter into a Sole Source Agreement pursuant to Section 2-350 of the DuPage County Procurement Ordinance; and

WHEREAS, based upon supporting documentation provided by the using Department, the Chief Procurement Officer has determined that it is not feasible to secure bids or that there is only one source for the required goods or services, and/or has determined that it is in the best interests of the County to consider only one supplier who has previous expertise relative to the subject procurement; and

WHEREAS, in accordance with the Chief Procurement Officer's determination, the Human Services Committee recommends County Board approval for the issuance of a contract to Kronos Inc., A UKG Company, for software support services for the Kronos automated time and attendance system, for the period of September 28, 2025 through September 27, 2026, for the DuPage Care Center.

NOW, THEREFORE BE IT RESOLVED, that County Contract, covering said, for software support services for the Kronos automated time and attendance system, for the period of September 28, 2025 through September 27, 2026 for the DuPage Care Center, be, and it is hereby approved for issuance of a contract by the Procurement Division to, Kronos, Inc., A UKG Company, 2250 North Commerce Parkway, Weston, Floridia 33326, for a contract total amount not to exceed \$ 90,980.00. Pursuant to 55 ILCS 5/5-1022 (c) not suitable for competitive bids. (Sole provider renewal to sole maintenance/upgrade provider.)

Enacted and approved 26th day of August, 2025 at Wheaton, Illinois.

	DEBORAH A. CONROY, CHAIR DU PAGE COUNTY BOARD
Attest:	JEAN KACZMAREK, COUNTY CLERK



Procurement Review Comprehensive Checklist Procurement Services Division

This form must accompany all Purchase Order Requisitions

SECTION 1: DESCRIPTION					
General Tracking		Contract Terms			
FILE ID#: 25-1915	RFP, BID, QUOTE OR RENEWAL #:	INITIAL TERM WITH RENEWALS: OTHER	INITIAL TERM TOTAL COST: \$90,980.00		
COMMITTEE: HUMAN SERVICES	TARGET COMMITTEE DATE: 08/19/2025	PROMPT FOR RENEWAL:	CONTRACT TOTAL COST WITH ALL RENEWALS: \$90,980.00		
	CURRENT TERM TOTAL COST: \$90,980.00	MAX LENGTH WITH ALL RENEWALS: ONE YEAR	CURRENT TERM PERIOD: INITIAL TERM		
Vendor Information		Department Information			
VENDOR: Kronos Inc., A UKG Company	VENDOR #: 11850	DEPT: Administration	DEPT CONTACT NAME: Shauna Berman		
VENDOR CONTACT: Endisima Tep	VENDOR CONTACT PHONE: 978-947-7311	DEPT CONTACT PHONE #: 630-784-4261	DEPT CONTACT EMAIL: shauna.berman@dupagecounty.go v		
VENDOR CONTACT EMAIL: endisima.tep@UKG.com	VENDOR WEBSITE:	DEPT REQ #: 7526	1		

Overview

DESCRIPTION Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.). Software support services for the Kronos automated time and attendance system, for the DuPage Care Center, for the period September 28, 2025 through September 27, 2026, for a contract total not to exceed \$90,980.00, per 55 ILCS 5/5-1022 (c) not suitable for competitive bids. (Sole Source renewal to sole maintenance/upgrade provider)

JUSTIFICATION Summarize why this procurement is necessary and what objectives will be accomplished

Software support services for Kronos automated time and attendance Workforce system. This contract will also include an upgrade to Kronos Pro Workforce, effective 01/01/26 with no interruptions in service, as well as continued Payroll Based Journal (PBJ) reporting.

NOTE: Payroll-based Journal (PBJ) is a system used to track and report staffing and payroll data in nursing and long-term care facilities. PBJ reporting is mandated by the Centers for Medicare & Medicaid Services (CMS) under Section 6106 of the Affordable Care Act (ACA). the primary purpose of PBJ reporting is to ensure nursing facilities maintain adequate staffing levels for quality of care and are held accountable for positive resident outcomes. NOTE: Failure to submit accurate employee data may result in citations and civil money penalties, as well as reduced staffing star rating, significant reduction in revenue as well as severe consequences of terminating the facility's contract, transfer residents and potentially leading to a closure.

SECTION 2: DECISION MEMO REQUIREMENTS

DECISION MEMO NOT REQUIRED Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required. SOLE SOURCE PER DUPAGE ORDINANCE, SECTION 2-350 (MUST FILL OUT SECTION 4)

DECISION MEMO REQUIRED Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.

	SECTION 3: DECISION MEMO
SOURCE SELECTION	Describe method used to select source.
	Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action).

Form under revision control 05/17/2024 20

	SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION
JUSTIFICATION	Select an item from the following dropdown menu to justify why this is a sole source procurement. SOFTWARE MANUFACTURER AND SOLE MAINTENANCE/UPDATE PROVIDER
NECESSITY AND UNIQUE FEATURES	Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific. Kronos/UKG are experts that are well versed in the reporting structure and format for Payroll-based Journal (PBJ) to track and report staffing and payroll data in nursing and long-term care facilities. The Kronos/UKG team collaborates directly with Centers for Medicare & Medicaid Services (CMS) and understands the changes that are mandated under Section 6106 of the Affordable Care Act (ACA).
MARKET TESTING	List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not. yes, is currently being tested
AVAILABILITY	Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted. Other companies do not have the in depth reporting of Payroll Based Journaling (PBJ) that is needed for reporting to CMS. Failure to submit accurate employee data may result in citations and civil money penalties, as well as reduced staffing star rating as well as severe consequences of terminating the facility's contract, transfer residents and potentially leading to a closure.

	SECTION 5: Purcha	se Requisition Informat	ion	
Send Pur	chase Order To:	Seno	l Invoices To:	
Vendor: Kronos Inc., A UKG Company	Vendor#: 11850	Dept: DuPage Care Center	Division: Administration	
Attn: Endisima Tep	Email: endisima.tep@ukg.com	Attn: Shauna Berman	Email: shauna.berman@dupagecounty.go v	
Address: 900 Chelmsford Street	City: Lowell	Address: 400 N. County Farm Road	City: Wheaton	
State: MA	Zip: 01851	State:	Zip: 60187	
Phone: 978-947-7311	Fax:	Phone: Fax: 630-784-4261		
Send F	Payments To:		Ship to:	
Vendor: Kronos Inc., A UKG Company	Vendor#: 11850	Dept: DuPage Care Center	Division: Administration	
Attn:	Email:	Attn: Email: shauna.berman@dupagecour		
Address: 900 Chelmsford Street	City: Lowell	Address: City: 400 N. County Farm Road Wheaton		
State: MA	Zip: 11850	State: Zip: IL 60187		
Phone: 978-947-7311	Fax:	Phone: Fax: 630-784-4261		
SI	hipping	Con	tract Dates	
Payment Terms: PER 50 ILCS 505/1	FOB: Destination	Contract Start Date (PO25): September 28, 2025 Contract End Date (PO25): September 27, 2026		

Form under revision control 05/17/2024

					Purchas	se Requisi	ition Lin	e Details			
LN	Qty	UOM	Item Detail (Product #)	Description	FY	Company	AU	Acct Code	Sub-Accts/ Activity Code	Unit Price	Extension
1	1	EA		software support services and upgrade for Kronos time and attendance for the DuPage Care Center	FY25	1200	2000	53807		90,980.00	90,980.00
FY is required, ensure the correct FY is selected. Requisition Total \$				\$ 90,980.00							

	Comments
HEADER COMMENTS	Provide comments for P020 and P025. Software support services for the Kronos automated time and attendance system a, for the DuPage Care Center, for the period September 28, 2025 through September 27, 2026, for a contract total not to exceed \$90,980.00, per 55 ILCS 5/5-1022 (c) not suitable for competitive bids. (Sole Source - renewal to sole maintenance/upgrade provider)
SPECIAL INSTRUCTIONS	Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO. 08/19/25 HS Committee 08/26/25 County Board Meeting
INTERNAL NOTES	Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO.
APPROVALS	Department Head signature approval for procurements under \$15,000. Procurement Officer Approval for ETSB.

Form under revision control 05/17/2024 22



Quote#: Q-353995 Expires: 27 Aug, 2025

Sales Executive: Brandon Bazzill

Effective Date: Effective as of the date of last signature of this Order

Division: Post Acute

ORDER FORM

Order Type: Quote Date: 05 Aug, 2025

Customer Legal Name: **DUPAGE CARE CENTER**

Customer Legal Address: 400 N COUNTY FARM RD, WHEATON, IL 60187 USA

BIII To: DUPAGE CARE CENTER 400 N COUNTY FARM RD WHEATON, IL 60187 USA

Bill To Contact:

400 N COUNTY FARM RD WHEATON, IL 60187 USA

Ship To: DUPAGE CARE CENTER

Contact: Anita Rajagopal

Email: anita.rajagopal@dupagecounty.gov

Currency: USD **Customer PO Number:** Solution ID: 6011264 Initial Term: 36 months

Uplift Percent: 8 %

Billing Start Date: 90 Days from the Effective Date; unless otherwise stated below. Excludes Monthly Billing of Usage

Above Minimum.

Renewal Term: 12 months Payment Terms: Net 30 Days

Subscription Services

Subscription Services	Monthly Minimum Quantity	Employee Type	Subscription Fee Per Employee Per Month	Billing Start Date / Billing Frequency
UKG PRO ADVANCED SCHEDULING UKG PRO WORKFORCE MANAGEMENT (HOURLY) UKG PRO ACCRUALS UKG PRO TIMEKEEPING HOURLY UKG PRO PEOPLE ANALYTICS WITH PRO WFM DATA	425	Fixed	USD 7.00	90 Days from the Effective Date / Quarterly in Advance
otal Annual SaaS Fees				USD 35,7

Professional Services

Billing Frequency: Billed 100% upon signature of the order form

Professional Services	Total Price
UKG LAUNCH FIXED FEE	USD 55,280.00
Total Price	USD 55,280.00

Order Notes:

The parties agree that Customer is migrating from their existing Workforce Central perpetual software licenses (the "Existing Applications") with UKG Kronos Systems LLC to the UKG Pro Workforce Management software as a service offering ("Pro WFM"). Customer's Software Support for the Existing Applications shall continue, for up to two payroll cycles within 60 days after migration to Pro WFM, but in no event beyond December 31, 2025 in accordance with standard UKG Support policies or March 31, 2027 in accordance with UKG Workforce Central End-of-Engineering Support policy, and shall terminate thereafter.

UKG Workforce Central End-of-Engineering (EoE) Support policy:

The End of Engineering date signifies the end of all engineering activity for the product. Starting on January 1, 2026, UKG Global Support will continue to respond to support calls for customers with current maintenance up to the End of Life date of March 31, 2027. You may call UKG Global Support to receive answers to questions or problems you have encountered with your use of the product such as with configuration, setup tasks, and other questions of product usage. The support you receive from UKG Global Support does not change after the EoE date for questions relating to product usage, deployment, and other related activity in which you may need support.

For the period between January 1, 2026 and March 31, 2027 (End of Engineering period) full engineering activity will have ceased and UKG will no longer be providing service release updates containing feature enhancements nor releasing patches for customer reported defects and version updates to embedded components. This means that functional issues with the software reported to UKG Global Support will not be resolved by the engineering team and a patch for defect resolution will not be provided. Examples of problems that may occur that will not be addressed are:

- Customer updated its browser and is now receiving unexpected UI behavior
- Customer created a new pay rule and does not get expected results
- Customer configured a new feature for the first time and determined it doesn't work as expected

Furthermore, version updates to embedded components will not be provided during this End of Engineering period. However, for customers with on premise implementations of Workforce Central with current maintenance, UKG will make available certain patches for security related items related to embedded components in the rare case a patch is necessary to resolve a security vulnerability. These patches will be available for Critical Security vulnerabilities classified by UKG using the CVSS v3.1 scale at 9.0+, when the product is used in accordance with the published documentation. UKG reserves the right to consider providing patches for other lower CVSS scores and will assess the criticality specific to Workforce Central as needed. Any patches available for download will be available for the most recent service release of WFC v8.1 only. Exclusions to this policy include Workforce HR, Workforce Payroll, Workforce Analytics (all specialized versions), and Workforce Enterprise Archive. No security patches will be made available for

Quote#: Q-353995 Page 3/5

products on the exclusions list. Firmware updates for Intouch clocks follow a separate maintenance program and support for firmware is

Quote#: Q-353995 Page 4/5

documented separately. This definition replaces all prior representations and warranties on the in scope Workforce Central modules during the End of Engineering period.

Pro WFM Monthly Service Fees shall be invoiced at the Billing Frequency indicated on this Order Form, commencing on the Billing Start Date. As of the Billing Start Date, UKG will credit Customer for any pre-paid but unused fees for Software Support for the Existing Applications. Customer may apply credits against any amounts owed to UKG by Customer until such credit is expended. Customer shall continue to pay the Software Support services fees on the Existing Applications until the Billing Start Date.

UKG Launch is based on the Launch Quantity of 425 Fixed Employees.

The Subscription Fees for the applicable monthly Minimum Quantities are due on the Billing Frequency stated on the Order Form and invoiced thirty (30) days in advance of the quarter.

The UKG Migration Launch Statement of Work for DUPAGE CARE CENTER attached to this order form is incorporated herein by reference.

After the Initial Term, the Subscription Fee shall increase per annum by the Uplift amount set forth above.

GENERAL TERMS:

This Order is subject to and governed by the terms and conditions of UKG's Master Services Agreement ("Agreement") located at: www.ukg.com/msa

UKG will provide the Services in accordance with the Services Descriptions and Statements of Work ("SOW") located at the following link, except if an SOW is attached to this Order, then the attached SOW shall control over the link SOW: www.ukg.com/services-descriptions

All Customer Data (as defined in the Agreement) will be secured and protected as set forth in the Technical and Organizational Measures of UKG's Data Processing Agreement as set forth in the Agreement. Any personal data provided to UKG through the Subscription Services will be processed in accordance with UKG's Data Processing Agreement located at: www.ukg.com/ukg-unified-dpa



IN WITNESS WHEREOF, the parties have caused this Order to be executed by their authorized representatives and shall be effective as of the date of the last signature below.

DUPAGE CARE CENTER	UKG Inc.
Signature:	Signature:
Name:	Name:
Title:	Title:
Date:	Date:
Order. Nonetheless, the actual price on your invoice is term. If you are tax exempt, please email a copy of you	wo decimal places for display purposes. As many as eight decimal places may ulations, the actual price may not display as expected when displayed on your the true and binding total for this Order for purposes of amounts owed for the ur "Tax Exempt Certificate" to TaxExemption@ukg.com along with the quote es. The actual tax amount to be paid by Customer will be shown on Customer's

UKG Inc. 900 Chelmsford Street Lowell, MA 01851 T: 978-250-9800 ukg.com



Dupage Care Center 400 N County Farm Road Wheaton, IL 60187

August 6, 2025

Dear Dupage Care Center:

This letter is to confirm that the UKG® Pro Workforce Management is owned by UKG (and its affiliates) and are comprised of intellectual property rights owned exclusively by UKG and its affiliates.

UKG only authorizes its affiliates and certain authorized resellers to offer these UKG products and services. UKG authorized affiliates to such products are UKG Inc. and UKG Kronos Systems, LLC.

UKG's goal is to handle questions regarding the sole sourcing of UKG products in a consistent manner, which is why we utilize this letter format. If you have any questions relating to anything in this letter, please feel free to contact me at anytime.

Sincerely,

Signature on File

Linda Misegadis
Director – Public Sector
900 Chelmsford Street
Lowell, MA 01851
303-956-4189
Linda.misegadis@ukg.com



DuPage County Finance Department Procurement Division 421 North County Farm Road Room 3-400 Wheaton, Illinois 60187-3978

REQUIRED VENDOR ETHICS DISCLOSURE STATEMENT

Section I: Contact Information

Please complete the contact information below.

BID NUMBER:	
COMPANY NAME:	UKG, Inc.
CONTACT PERSON:	Brandon Bazzill
CONTACT EMAIL:	brandon.bazzill@ukg.com

Section II: Procurement Ordinance Requirements

Every contractor, union, or vendor that is seeking or has previously obtained a contract, change orders to one (1) or more contracts, or two (2) or more individual contracts with the County, shall provide to the Procurement Division a written disclosure of all political campaign contributions made by such contractor, union, or vendor to any incumbent County Board member, County Board chairman, or Countywide elected official whose office the contract to be awarded will benefit within the current and previous calendar year. The contractor, union, or vendor shall update such disclosure annually during the term of a multi-year contract and prior to any change order or renewal requiring approval by the county board. For purposes of this disclosure requirement, "contractor or vendor" includes owners, officers, managers, lobbyists, agents, consultants, bond counsel and underwriters counsel, subcontractors, and corporate entities under the control of the contracting person, and political action committees to which the contracting person has made contributions.

Has the Bidder made	contributions as	described above?
---------------------	------------------	------------------

\Box	VAC
_	163

⊠ No

If "Yes", complete the required information in the table below.

RECIPIENT	DONOR	DESCRIPTION (e.g., cash, type of item, in-kind services, etc.)	AMOUNT/VALUE	DATE MADE

All contractors and vendors who have obtained or are seeking contracts with the County shall disclose the names and contact information of their lobbyists, agents and representatives and all individuals who are or will be having contact with county officers or employees in relation to the contractor bid and shall update such disclosure with any changes that may occur.

Has the Bidder had or will the Bidder have contact with lobbyists, agents, representatives or individuals who are or will be having contact with county officers or employees as described above.

☐ Yes

⊠ No

If "Yes", list the name, phone number, and email of lobbyists, agents, representatives, and all individuals who are or will be having contact with county officers or employees in the table below.

NAME	PHONE	EMAIL						
E								

Section III: Violations

A contractor or vendor that knowingly violates these disclosure requirements is subject to penalties which may include, but are not limited to, the immediate cancellation of the contract and possible disbarment from future County contracts. Continuing and supplemental disclosure is required. The Bidder agrees to update this disclosure form as follows:

- If information changes, within five (5) days of change, or prior to county action, whichever is sooner;
- 30 days prior to the optional renewal of any contract;
- Annual disclosure for multi-year contracts on the anniversary of said contract
- · With any request for change order except those issued by the county for administrative adjustments

The full text of the County's Ethics Ordinance is available at:

http://www.dupagecounty.gov/government/county board/ethics at the county/

The full text of the County's Procurement Ordinance is available at:

https://www.dupagecounty.gov/government/departments/finance/procurement/procurement ordinance and guiding principles.php

Section IV: Certification

By signing below, the Bidder hereby acknowledges that it has received, read, and understands these requirements, and certifies that the information submitted on this form is true and correct to the best of its knowledge.

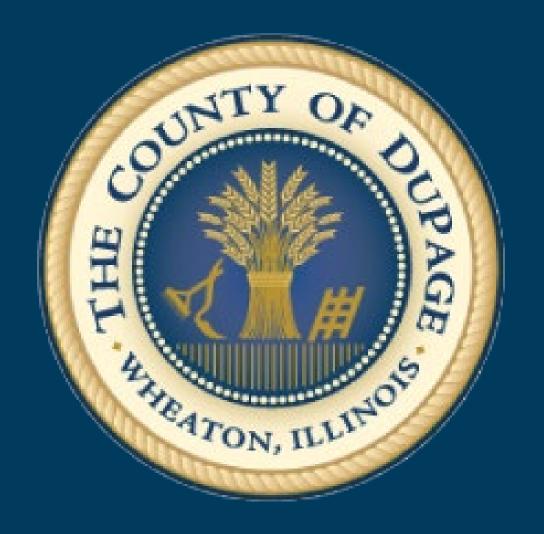
Printed Name: Linda Misegadis	Signature:	Signature on File	<i>U</i>			
Title: Director - Public Sector	Date:	8/6/25	-			

Presentation





File #: 25-1759 Agenda Date: 8/19/2025 Agenda #: 7.A.



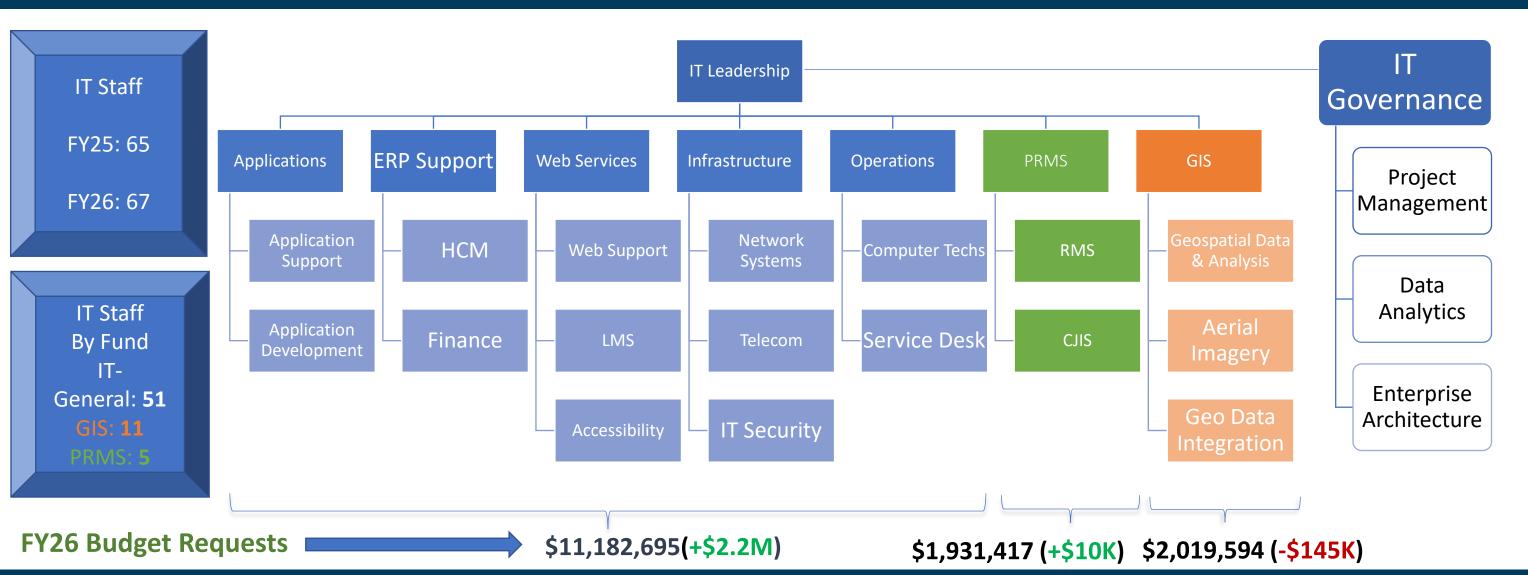
DUPAGECOUNTY

INFORMATION TECHNOLOGY

FY2026 BUDGET PRESENTATION



IT Department Overview







IT/GIS/PRMS FY26 Budget Summary

IT Department Complete Budget Summary

	Funding Source	FY2025 Approved	FY2026 Requested	Difference	Varian		
IT General	General Fund	\$8,947,215	\$11,182,695	\$2,241,874	25%	1	
GIS	GIS Fees	\$2,164,794	\$2,019,594	\$145,200	-6%	1	
PRMS (DuJIS)	Public Safety Agencies	\$1,921,831	\$1,931,417	\$9,586	0.5%	1	





FY26 IT General Budget Summary

Information Technology Department





FY26 IT Request - Revenues

Revenues	FY2022 al Budget	FY2022 Actual	Fi	FY2023 inal Budget	FY2023 Actual	F	FY2024 inal Budget	FY2024 Actual	Cu	FY2025 irrent Budget	FY2025 Projected	FY2026 Department Request	
OTHER GOVERNMENT REIMBURS	\$ 20,000	\$ 28,204	\$	29,150	\$ 29,451	\$	37,301	\$ 37,301	\$	45,000	\$ 43,550	\$	41,969
CHARGES FOR SERVICES	\$ 63,150	\$ 83,659	\$	55,000	\$ 93,487	\$	55,000	\$ 89,000	\$	55,000	\$ 	\$	
Grand Total	\$ 106,150	\$ 111,863	\$	84,150	\$ 122,938	\$	92,301	\$ 133,476	\$	100,000	\$ 43,550	\$	41,969





FY26 IT Request - Expenses

Expenses	Fi	FY2022 nal Budget	FY2022 Actual	Fi	FY2023 nal Budget	FY2023 Actual	F	FY2024 inal Budget	FY2024 Actual	Cur	FY2025 rent Budget	FY2025 Projected	FY2026 epartment Request
SALARIES	\$	3,655,604	\$ 3,654,410	\$	4,228,218	\$ 4,017,307	\$	4,365,726	\$ 4,219,370	\$	4,514,160	\$ 4,514,160	\$ 4,940,461
EQUIPMENT	\$	91,880	\$ 91,671	\$	804,021	\$ 714,228	\$	351,632	\$ 124,130	\$	73,950	\$ 114,815	\$ 250,700
OTHER COMMODITIES	\$	9,335	\$ 9,325	\$	6,026	\$ 4,542	\$	10,553	\$ 8,944	\$	8,100	\$ 7,277	\$ 6,100
PROFESSIONAL SERVICES	\$	483,700	\$ 462,617	\$	455,476	\$ 355,004	\$	357,584	\$ 327,773	\$	231,541	\$ 421,418	\$ 588,331
UTILITIES	\$	334,000	\$ 263,092	\$	337,200	\$ 286,076	\$	317,672	\$ 286,386	\$	135,775	\$ 167,568	\$ 220,634
REPAIR AND MAINTENANCE	\$	89,000	\$ 62,704	\$	74,800	\$ 45,250	\$	91,062	\$ 6,644	\$	17,391	\$ 27,324	\$ 18,100
RENTALS	\$	127,431	\$ 111,172	\$	123,000	\$ 111,172	\$	111,200	\$ 111,172	\$	8	\$ 8	\$ -
TRAVEL EXPENDITURE	\$	2,306	\$ 2,040	\$	3,100	\$ 1,338	\$	11,000	\$ 4,535	\$	28,512	\$ 27,492	\$ 31,000
TRAINING AND EDUCATION	\$	28,229	\$ 25,963	\$	40,400	\$ 39,525	\$	40,805	\$ 30,733	\$	34,414	\$ 55,348	\$ 63,904
OTHER CONTRACTUAL SERVICES	\$	2,056,208	\$ 1,595,267	\$	2,731,520	\$ 1,408,777	\$	2,981,280	\$ 2,701,389	\$	3,725,974	\$ 3,676,215	\$ 5,070,465
CAPITAL OUTLAY	\$	-	\$ 	\$	135,200	\$ -	\$	30,000	\$ 3,786	\$	13,000	\$ 10,000	\$ 13,000
Grand Totals	\$	6,877,693	\$ 6,278,261	\$	8,938,961	\$ 6,983,219	\$	8,668,514	\$ 7,824,862	\$	8,782,825	\$ 9,021,625	\$ 11,202,695



FY26 Variance Breakdown

Increased Services

	FY2025 Approved Budget	FY2026 Department Request	\$ Variance	% Variance	Rationale							
Personnel	\$4,672,156	\$4,940,461	\$268,305		Pay increase for three (3) staff members that are below market rate for their position. One new position for a new Security Operations Center included in the proposed Cybersecurity & Disaster Recovery Initiative. Reduced from \$325,305 (Δ\$57,000)							
Commodities	\$181,950	\$256,800	\$74,850		Re-introduced the laptop replacement costs. These costs were avoided in FY25 by leveraging FY24 funds. If not approved, we will not be able to continue to ensure end user systems are updated and secure. Reduced from \$359,150 (Δ\$284,300)							
					Significant increases are due to: Reduced from \$2,628,463 (Δ\$709,744) - Shift of costs from ARPA to GF (\$714,000) - Key software cost increases (e.g. Microsoft, Adobe and Tyler) (\$242,000) - New costs for GenAl solutions and training (\$370,000 \$165,000) - Proposed Cybersecurity & Disaster Recovery Initiative (\$1,100,000 \$780,666) - Datacenter UPS has reached end of life and needs to be replaced per FM (\$80,0000 \$0)							
Contractual Services	\$4,073,715	\$5,992,434	\$1,918,719	47%	- FY25 Budget reductions from Chair (\$600,000)							



Total Annual Increase: \$2,261,874

\$3,392,918



FY26 Variance Justification

IT FY2026 budget request has increased by 25% year over year.

- Protecting Current Operations (14%)
 - Shift from ARPA funds to GF for critical cybersecurity systems (\$713,502)
 - Annual laptop replacement costs were avoided in FY25 and return for FY26. (Reduced to \$64,750)
 - Normal increase in costs of major software, such as Microsoft, Adobe and Tyler (\$241,926)
- Strengthening Security & Resilience (9%)
 - New request for Cybersecurity and Disaster Recovery Solutions (Reduced to \$780,666)
- Investing in Future Efficiency (2%)
 - Costs for Generative Al licensing (Reduced to \$165,000)





FY26 New Initiative

This initiative addresses critical cybersecurity gaps and establishes a robust disaster recovery capability for the DuPage County IT infrastructure. The program encompasses:

1. Cybersecurity Enhancements:

- Privileged Access Management (PAM) implementation to secure administrative access
- Dark Web Identity Monitoring for all county staff
- A comprehensive automated security operations platform built with Al

2. Security Operations Center (SOC):

- Establishment of dedicated SOC with 1 new security analysts
- Leverages existing Sr. Cybersecurity Analyst for leadership and Tier 2/3 escalation
- 24/7 coverage through staff and managed after-hours SOC services

3. Disaster Recovery Solution:

- Cloud-based disaster recovery infrastructure
- Automated backup and replication for critical systems from existing on-prem datacenter and Azure tenant.





FY26 Cost of Inaction

The Real Price of Deferring IT Investments

- Cybersecurity Breach Costs
 - Average data breach cost for government entities: \$2.07 million per incident
 - Average ransomware payment for government: \$214,000 (not including recovery costs)
 - Average downtime from ransomware attack: 22 days
- System Failure Without Disaster Recovery
 - Emergency Recovery Costs
 - Data recovery services: \$500-\$2,000/hour
 - Temporary system rentals and expedited shipping costs
 - Service Disruptions
 - No payroll for county employees
 - Infor, MHC, Intranet, Microsoft M365 inaccessible
 - Fee and tax collection impacts
 - Department electronic records will be inaccessible
 - County phones would be offline





FY26 Cost of Inaction

ARPA Funding Transition Risk

- Loss of key cybersecurity systems and increased risk of a cybersecurity breach
- Non-compliance with insurance requirements resulting in premium increases of 50-200%, or result in coverage denial
- Need to replace existing server infrastructure in the datacenter, which would increase costs

Disadvantage Without AI/Modern Tools

- Early adopters report significant efficiency gains
- Al and Automation reduces manual, repetitive tasks

The \$2.2M investment requested prevents potential losses exceeding \$10M while ensuring the County can continue serving residents without disruption. This investment in technology will ensure DuPage County is more secure and resilient to a major disaster.





FY2026 GIS Budget Summary

Geographic Information System (GIS)





FY2026 GIS Budget Summary

Provides fast and easy access to accurate digital and hard-copy mapping data, as well as computerized spatial analytical services, which improves decision-making.

FY 2026 Requested Operational Budget: \$2,019,591

FY 2025 Approved Operational Budget: \$2,164,794

Difference from FY25 to FY26: \$145,203 (decrease)

Percentage Decrease: 6.7% •

Budget Notes:

- Revenue Neutral The GIS budget is funded by fees collected by the Recorder of Deeds.
- Revenues are up 53% (June& July) due to the increase in the GIS recording fee from \$21 to \$31 in document recording.





FY26 GIS Revenues

Revenues	Fi	FY2022 nal Budget	FY2022 Actual	Fi	FY2023 inal Budget	FY2023 Actual	F	FY2024 inal Budget	FY2024 Actual	Cur	FY2025 rent Budget	FY2025 Projected	FY2026 epartment Request
CHARGES FOR SERVICES	\$	3,656,000	\$ 2,259,728	\$	2,524,000	\$ 1,623,674	\$	2,500,000	\$ 1,563,393	\$	1,615,843	\$ 1,616,074	\$ 2,608,120
INVESTMENT INCOME	\$	-	\$ 6,987	\$	41,533	\$ 91,596	\$	72,247	\$ 87,459	\$	53,921	\$ -	\$ 85,737
OTHER FINANCING SOURCES	\$	-	\$ -	\$	-	\$ -	\$	-	\$ 	\$	-	\$ -	\$ -
Grand Total	\$	3,656,000	\$ 2,266,715	\$	2,565,533	\$ 1,715,270	\$	2,572,247	\$ 1,650,852	\$	1,669,764	\$ 1,616,074	\$ 2,693,857





FY26 GIS Expenses

Expenses	Fi	FY2022 nal Budget	FY2022 Actual	Fi	FY2023 nal Budget	FY2023 Actual	F	FY2024 inal Budget	FY2024 Actual	Cı	FY2025 urrent Budget	FY2025 Projected	FY2026 epartment Request
SALARIES	\$	965,832	\$ 957,823	\$	1,097,282	\$ 998,331	\$	1,225,047	\$ 952,722	\$	1,063,251	\$ 1,063,251	\$ 965,456
BENEFITS	\$	280,765	\$ 277,220	\$	359,351	\$ 286,460	\$	372,706	\$ 320,856	\$	312,983	\$ 312,983	\$ 204,717
EQUIPMENT	\$	12,000	\$ 9,538	\$	12,000	\$ 86	\$	6,000	\$ 305	\$	2,000	\$ 2,000	\$ 5,000
OTHER COMMODITIES	\$	6,000	\$ 3,389	\$	6,000	\$ 4,571	\$	5,500	\$ 2,451	\$	5,650	\$ 5,650	\$ 5,300
PROFESSIONAL SERVICES	\$	318,395	\$ 298,395	\$	290,095	\$ 260,120	\$	243,698	\$ 243,697	\$	253,265	\$ 253,265	\$ 266,925
INSURANCE	\$	4,905	\$ -	\$	4,905	\$ -	\$	-	\$ -	\$	-	\$ -	\$ -
UTILITIES	\$	12,000	\$ 4,031	\$	12,000	\$ 3,996	\$	12,000	\$ 4,187	\$	9,000	\$ 9,000	\$ 12,000
REPAIR AND MAINTENANCE	\$	-	\$ -	\$	475	\$ 475	\$	3,000	\$ 799	\$	500	\$ 500	\$ 3,000
RENTALS	\$	3,000	\$ 965	\$	3,000	\$ 893	\$	-	\$ -	\$	123	\$ 123	\$ 1,100
TRAVEL EXPENDITURE	\$	10,200	\$ -	\$	10,200	\$ -	\$	10,200	\$ 8,654	\$	7,500	\$ 7,500	\$ 8,600
TRAINING AND EDUCATION	\$	7,600	\$ 1,210	\$	7,680	\$ 3,254	\$	7,680	\$ 1,430	\$	2,600	\$ 2,600	\$ 2,700
OTHER CONTRACTUAL SERVICES	\$	436,042	\$ 395,928	\$	530,595	\$ 291,215	\$	483,325	\$ 341,012	\$	506,322	\$ 506,322	\$ 531,793
CAPITAL OUTLAY	\$	7,000	\$ -	\$	-	\$ -	\$	1,600	\$ 783	\$	1,600	\$ 1,600	\$ 13,000
Grand Totals	\$	2,063,739	\$ 1,948,499	\$	2,333,583	\$ 1,849,401	\$	2,370,756	\$ 1,876,896	\$	2,164,794	\$ 2,164,794	\$ 2,019,591





FY26 GIS Variance Breakdown

Increased Services

	FY2025 Base Budget	FY2026 Department Request	\$ Variance	% Variance	Rationale
Personnel	\$ 1,376,234	\$ 1,170,173	\$ (206,061)	-14.9%	Changes in salary splits between IT and GIS
Commodities	\$7,650	\$10,300	\$ 2,650	34.6%	New GIS workstation hardware
Contractual Services	\$ 779,310	\$ 826,118	\$ 46,808	6.0%	Increase in ESRI Software Maintenance and Services



Total Annual Decrease: \$145,203



FY26 RMS Budget Summary

DuPage Integrated Justice Information System (DuJIS)

Records Management System (RMS)





FY26 RMS Budget Summary

DuJIS is a modern, standardized, and integrated justice information system that includes a unified police report management system (PRMS) that integrates with the ETSB's computer aided dispatch (CAD) system.

FY2026 Requested Operational Budget: \$1,931,417

FY2025 Approved Operational Budget: \$1,921,831

Difference from FY25 to FY26: \$9,585 (Increase)

Percentage change: 0.50%

Budget Notes:

• Revenue Neutral – The DuJIS budget is funded by 31 Public Safety Agencies.





FY26 RMS Variance Breakdown

	FY2025 Base Budget	FY2026 Department Request	\$ Variance	% Variance	Rationale
Personnel	\$ 691,329.74	\$ 699,727.70	\$ 7,985.59	1.19%	
Commodities	\$ 2,000	\$ 2,060	\$ 60	3 %	Increases in hardware costs
Contractual Services	\$ 828,547.75	\$ 819,581.43	\$ 8,966.31	-1.08%	Contract adjustment with vendor/ETSB
Equipment Replacement Fund	\$ 420,250.00	\$ 430,756.25	\$ 10,506.25	2.50%	Scheduled annual increase

Total Annual Increase: \$ 9,586

0.5%





DUPAGECOUNTY

Thank you!