



Illinois State Police - Division of Statewide 9-1-1

Annual Financial Report (AFR)

Office of the Statewide 9-1-1 Administrator

Final

AFR Report 2025 For DuPage County 9-1-1

9-1-1 Authority Information

■ Name of 9-1-1 Authority	DuPage County 9-1-1
■ Emergency Telephone System Board (ETSB)	Emergency Telephone System Board of DuPage County
■ County Located	DuPage County
■ Start Date of Reporting Period	01/01/2025
■ End Date of Reporting Period	12/31/2025

ETSB Chairman

■ ETSB Chairman Name	Greg Schwarze
■ ETSB Chairman Email	etsb911@dupagecounty.gov
■ ETSB Chairman Contact	630-550-7743

Report Contact

■ Report Prepared By	Thomas H. Packard
■ Email	thomas.packard@dupagecounty.gov
■ Title	Principal Accountant
■ Phone	630-407-6165

* 9-1-1 System Manager

■ 9-1-1 System Manager	Linda M. Zerwin
■ Email	linda.zerwin@dupagecounty.gov
■ Title	Executive Director/9-1-1 System Manager
■ Phone	630-878-2509
■ Local Data Steward Name	Tom Ricker
■ Email	tom.ricker@dupagecounty.gov

Address

Street	421 N. County Farm Road
City	Wheaton

 Revenue and Expenditure**Revenue**

Total Amount of 9-1-1 Surcharge Received from the State of Illinois **\$ 15,075,711.00**

Total Amount of County, Municipal or Intergovernmental Cooperative General Funds received in Calendar Year **\$ 28,485.00**

Total Amount of State Consolidation/NG911 Expenses Grant Funds Received in Calendar Year **\$ 1,521,664.00**

Total Amount of Other Grant funds Received in Calendar Year **\$ 0.00**

Total Amount of interest income Received in Calendar Year **\$ 1,915,341.00**

Total Amount from 9-1-1 Contractual Services **\$ 27,853.00**

Reimbursement of radio expenses such as airtime - \$27.2K and CAD expenses \$.6K

Total Amount of Other Funds Received in Calendar Year **\$ 181,400.00**

Sale of full depreciated assets.

Total Yearly Revenue **\$ 18,750,454.00**

Expenditures**Personnel Costs**

9-1-1 System Manager Salary **\$ 204,374.00**

Telecommunicator Salaries **\$ 0.00**

Mapping/Addressing/GIS Salaries **\$ 27,748.00**

Technical/IT Salaries **\$ 483,802.00**

Fringe Benefits (Retirement, Insurance, FICA, etc.) **\$ 290,942.00**

Other Salaries **\$ 175,108.00**

Salaries for operational staff of \$119.6K and administrative staff of \$55.5K.

**Other Personnel Costs
(Uniforms, Headsets, etc.)** **\$ 0.00**

Total Personnel Cost **\$ 1,181,974.00**

Facility Costs

Capital Improvements **\$ 6,651,400.00**

Lease/Loan or Rental Payments **\$ 9,442.00**

Utilities **\$ 18,646.00**

**Emergency Backup Power & Maintenance
(UPS/Generator) (Maintenance, Repairs)** **\$ 162,542.00**

**Insurance
(Property, Liability etc.)** **\$ 111,569.00**

Furniture and Fixtures for Dispatch and Admin **\$ 0.00**

**Office Supplies
(Postage, Copier, etc.)** **\$ 21,349.00**

**Other Facility Costs
(Housekeeping, Maintenance, Repairs)** **\$ 40,205.00**

Specialized equipment cleaning of \$40K and \$.2K in office
cleaning supplies

Total Facility Costs **\$ 7,015,153.00**

Network Costs

**Telephone Service
(Admin Lines, Cell Phones)/9-1-1 Trunks (Not
Paid by the State)** **\$ 398,784.00**

**Radio Circuits
(T1, EVPL etc.)** **\$ 0.00**

NG 9-1-1/ESInet **\$ 0.00**

**Microwave/Broadband and Other Network
Connections** **\$ 467,277.00**

Broadband network charges of \$467K

Total Network Costs **\$ 866,061.00**

Training and Memberships

**Training
(Mileage, Related Travel Expenses,** **\$ 39,703.00**

Subscriptions, etc.)	
Conferences	\$ 8,421.00
(Mileage, Related Travel Expenses)	
Certifications	\$ 0.00
Public Education	\$ 0.00
Membership Dues	\$ 543.00
Total Training and Memberships Costs	\$ 48,667.00

Equipment, Software and Related Maintenance Service Agreements	
9-1-1 System Infrastructure	\$ 59,348.00
(Maintenance, Repairs, Loan or Lease Payments)	
9-1-1 Call Taking Equipment/Workstations	\$ 2,833,802.00
(Maintenance, Repairs, Loan or Lease Payments)	
Radio Systems	\$ 9,537,337.00
(Maintenance, Repairs, Loan or Lease Payments)	
CAD System	\$ 884,271.00
(Maintenance, Repairs, Loan or Lease Payments)	
GIS/Mapping System	\$ 31,555.00
(Maintenance, Repairs, Loan or Lease Payments)	
Mobile Data Terminals	\$ 5,618.00
(Air Cards, Maintenance, Repairs, Loan or Lease Payments)	
Software Licenses	\$ 186,468.00
Voice/Data Logging Recorder	\$ 105,484.00
(Maintenance, Repairs, Loan or Lease Payments)	
EMD Hardware/Software	\$ 302,900.00
Other Equipment and Software	\$ 352,253.00
Fire Station Alerting core equipment and maintenance of \$278.4, \$43K for Livemum license and \$30.9K in ancillary computer equipment.	
Total Equipment, Software and Related Maintenance Service Agreements Costs	\$ 14,299,036.00

Professional Services	
Legal	\$ 60,000.00

Audit/Accountant/Payroll Services	\$ 151,100.00
Mapping/Addressing/GIS Professional Services	\$ 36,000.00
Translation Services	\$ 30,888.00
Other Distributions of 9-1-1 Funds to PSAPs, Public Safety Agencies, Contracting for Dispatch	\$ 1,100,000.00

Consultant	\$ 0.00
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Other Professional Services (IT Contracts)	\$ 108,640.00
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Cybersecurity of \$49.7K, CAD Procurement assistance of \$48.9K and \$10K DuPage County for IT support.

Total Professional Services Costs	\$ 1,486,628.00
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Other Expenses

Vehicle (Mileage Reimbursement, Fuel, Repairs, Insurance)	\$ 0.00
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Other Expenses Not Classified Above	\$ 0.00
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Total Other Expenses Costs	\$ 0.00
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Operating Cash

Cash Balance End of prior Year	\$ 3,677,629.00
	Auto populated from prior year AFR

Cash Balance Beginning of Year (Excluding Reserves)	\$ 3,677,629.00
	This amount should match what is entered at left

Total Yearly Revenue	\$ 18,750,454.00
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Expenditures (Operating Only - not from Cash Reserve)	\$ 24,897,519.00
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Ending Cash before Reserve Transfers	\$ -2,469,436.00
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Transfers To Reserve	\$ 0.00
Transfers From Reserve	\$ 0.00
Ending Operating Cash Balance	\$ -2,469,436.00

Reserve Cash

Reserve Cash End of Prior Year	\$ 40,325,697.00
	Auto populated from prior year AFR
Reserve Cash Beginning of the Year	\$ 40,325,697.00
	This amount should match what is entered at left

Transfers In	\$ 0.00
Transfers Out	\$ 0.00
Ending Cash Reserve Balance	\$ 40,325,697.00
Total Cash Fund Balance (Operating and Reserve Cash)	\$ 37,856,261.00

Total Expenditures

Total Expenditures	\$ 24,897,519.00
Balance of All Funds at the End of the Calendar Year	\$ -6,147,065.00

This is part of the capital contingency plan to ensure ongoing replacement and upgrades to critical infrastructure, systems and equipment including Vesta, radios, consoles and the computer-aided dispatch system. Restricted fund balance of \$28.1 million is dedicated to planned capital expenditures.

Reserve Balance End of Year	\$ 40,325,697.00
Operating Cash Balance End of Year (Excluding Reserves)	\$ -2,469,436.00

9-1-1 Surcharge Funds

I Certify That 9-1-1 Surcharge Funds Were Not Diverted by the 9-1-1 Authority, PSAP or Public Safety Agencies	Yes
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Other Distributions

Other Distributions

9-1-1 Funds Distributed To

Dupage Public Safety
Communication(DUC
OMM)

Agency Type

PSAP

Amount Distributed

\$ 715,000.00

Funding Approved For

Funding of
Expenditures

Date ETSB Approved Funding

12/10/2025

Other Distribution Notes

Includes \$65K for TC
training certifications
and licensing costs

9-1-1 Funds Distributed To

Addison Consolidated
Dispatch
Center(ACDC)

Agency Type

PSAP

Amount Distributed

\$ 385,000.00

Funding Approved For

Funding of
Expenditures

Date ETSB Approved Funding

12/10/2025

Other Distribution Notes

Includes \$35K for TC
training certifications
and licensing costs



9-1-1 System Statistics

Calls

Annual # of 9-1-1 Wireline Calls Taken 15347

Annual # of 9-1-1 Wireless Calls Taken 297453

Annual # of 9-1-1 VoIP Calls Taken 45780

**Annual # of All 9-1-1 VoIP Calls Taken
(Wireless + Wireline + VoIP)** 358580

Annual # of Administrative Calls Taken 977065

Annual # of Text to 9-1-1 Calls Taken 937

Primary PSAP

Number of Primary PSAPs	2
Primary PSAP Name	DuPage Public Safety Communications (DU-COMM)
Primary PSAP Address	420 N. County Farm Road, Wheaton, IL 60187
PSAP Manager Name	Jessica Robb
Primary PSAP 24/7 Phone Number	630-260-9110
PSAP Manager Email	jrobb@ducomm.org
Total Number of Positions	36
Adjacent 911 Authorities	Cook County ETSB, Will County ETSB, Naperville ETSB, Kendall County ETSB
Associated Participating Agencies	Police: Bartlett, Burr Ridge, Carol Stream, Clarendon Hills, Darien, Downers Grove, DuPage Sheriff's Office, Elmhurst, Glen Ellyn, Hanover Park, Hinsdale, Lisle, Lombard, Oak Brook, Oakbrook Terrace, Roselle, Villa Park, Warrenville, West Chicago, Wheaton, Willowbrook, Winfield, Woodridge; EMS: Central DuPage Hospital Stroke Unit, Hanover Township Emergency Services; Fire: Bartlett FPD, Bloomingdale FPD, Carol Stream FPD, Clarendon Hills FD, Darien-Woodridge FPD, Downers Grove FD, Elmhurst FD, Glen Ellyn VFC, Glenside FPD, Hanover Park FD, Hinsdale FD, Lisle-Woodridge FPD,

**Lombard FD, Oak
Brook FD, Oakbrook
Terrace FPD, Roselle
FD, Villa Park FD,
Warrenville FPD,
West Chicago FPD,
Wheaton FD,
Winfield FPD, York
Center FPD**

Associated College or University

Primary PSAP Name **Addison Consolidate Dispatch Center**

Primary PSAP Address **1471 W. Jeffrey Drive, Addison, IL 60101**

PSAP Manager Name **Marilu Hernandez**

Primary PSAP 24/7 Phone Number **630-458-4088**

PSAP Manager Email **mhernandez@addison-il.org**

Total Number of Positions **36**

Adjacent 911 Authorities **Cook County ETSB, Will County ETSB, Naperville ETSB, Kendall County ETSB**

Associated Participating Agencies **Police: Addison, Bensenville, Bloomingdale, DuPage County Forest Preserve, Glendale Heights, Itasca, Westmont, Wood Dale; Fire: Addison FPD, Bensenville FPD, Itasca FPD, Pleasantview FPD, Tri-State FPD, Westmont FD, Wood Dale FPD**

Associated College or University

Secondary Answering Point (SAP)

Number of Secondary Answering Points (SAP) **0**

Backup PSAP

Number of Backup PSAPs	PSAPs back each other up
Pre-Determined Alternate Route	
Alternate Route Name	Naperville (ACDC) and Northwest Central Dispatch (DU-COMM)
Alternate Route Location (Address)	1350 Aurora Avenue, Naperville, IL 60540 and 1975 E. Davis Street, Arlington Heights, IL 60005
Unmanned Backup Answering Point	
Number of Unmanned Backup Answering Points	0
Number of Positions	0
Unmanned Backup Name	
Unmanned Backup Address	
Virtual Answering Point (VAP)	
Number of VAPs	0
ETSB Board Member Appointments	
Number of Board Member	12
Name of Board Member	Greg Schwarze
Type of Appointment	County Board Member
Name of Board Member	Mark Franz
Type of Appointment	Elected Official - Municipal
Name of Board Member	Grant Eckhoff
Type of Appointment	County Board Member
Name of Board Member	Marilu Hernandez
Type of Appointment	PSAP Representative
Name of Board Member	Andrew Honig

Type of Appointment	County Board Member
Name of Board Member	Patrick Johl
Type of Appointment	Public Safety Agency Representative
Name of Board Member	Joseph Maranowicz
Type of Appointment	Elected Official - Municipal
Name of Board Member	Sheryl Markay
Type of Appointment	Resident of 9-1-1 System/Public Member
Name of Board Member	Dan McCarthy
Type of Appointment	Public Safety Agency Representative
Name of Board Member	Jessica Robb
Type of Appointment	Public Safety Agency Representative
Name of Board Member	David Schar
Type of Appointment	Public Safety Agency Representative
Name of Board Member	Kyle Wolber
Type of Appointment	Public Safety Agency Representative

Telecommunicators

Total Number of Full-Time Telecommunicators	106
Total Number of Part-Time Telecommunicators	10

Protocols

Are you using Emergency Medical Dispatching (EMD) Protocols?	Yes
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EMD Provider	Priority Dispatch
EMD Version	14.0.222

Are you using Emergency Fire Dispatching (EFD) Protocols?	Yes
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Are you using Emergency Police Dispatching (EPD) Protocols?

No

Providers

Call Handling Equipment (CHE) Provider	AT&T
Computer Aided Dispatch (CAD) Provider	Hexagon

Anticipated Capital Expenses

Anticipated Capital Project Description	Hidden Lakes Tower Generator Replacement
Anticipated Capital Project Projected Cost	\$ 40,000.00
Anticipated Capital Project Description	Administrative Phone Lines
Anticipated Capital Project Projected Cost	\$ 163,281.00
Anticipated Capital Project Description	ACDC PSAP Generator Replacement
Anticipated Capital Project Projected Cost	\$ 1,000,000.00
Anticipated Capital Project Description	Mobile Radio Replacement
Anticipated Capital Project Projected Cost	\$ 4,000,000.00
Anticipated Capital Project Description	Radio Calibration Units
Anticipated Capital Project Projected Cost	\$ 116,000.00
Anticipated Capital Project Description	ExaGrid Enclosure Replacement
Anticipated Capital Project Projected Cost	\$ 90,000.00
Anticipated Capital Project Description	Wheaton Tower Generator Replacement
Anticipated Capital Project Projected Cost	\$ 50,000.00



Financial Verification

Name of 9-1-1 Authority

DuPage County 9-1-1

Emergency Telephone System Board

Emergency Telephone System

	Board of DuPage County
 Illinois County	DuPage County
 Report Prepared By	Thomas H. Packard
 Title	Principal Accountant

That he/she is duly authorized to execute this verification; that he/she has examined the foregoing Annual Financial Report - Form AFR (hereinafter referred to as "Report"); that to the best of his/her knowledge, information, and belief, all statements of fact contained in said Report are true; that said Report is a correct statement of the business and affairs of the above named 9-1-1 Authority in respect to each and every matter set forth therein;

Check one of the following:

That he/she has personal knowledge that said Report is based upon currently available financial information, and the numbers used to compile this report will be independently audited at a future date. The most recently completed and audited fiscal year is for the year which ends on **12/31/2025**; that the independent auditor's reports and work papers are or will be available to Department Staff upon request; and that the data within said Report can be reconciled to the audited financial statements.

or

That he/she has personal knowledge that said Report was audited by an independent auditor; and that the independent auditor's report and work papers are available to Department Staff upon request.

Your typed name serves as your authorized signature *

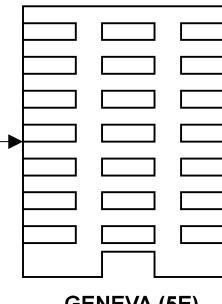
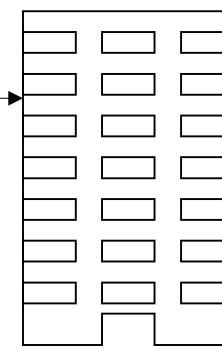
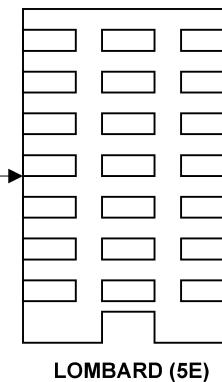
Thomas H. Packard

Date: 1/29/2026 4:01:53 PM

AT&T	
BARTLETT	(6)
LOMBARD	(8)
BENSENVILLE	(8)
YORKTOWN	
ITASCA	
NAPERVILLE	(13)
DOWNERS GROVE	(10)
WARRENVILLE	
ELGIN	(7)
ROSELLE	(18)
ELMHURST	(10)
WEST CHICAGO	(4)
GLEN ELLYN	(5)
WHEATON	(9)
HINSDALE	(6)
LEMONT	(10)
BOLINGBROOK	
ALTERNATIVE PROVIDERS	
ALLEGIANCE	
AT&T IP	
CEBYOND	
COMCAST	
FOCAL	
FRONTIER	
GLOBAL COM	
LEVEL 3	
MCLEOD	
MPOWER	
PAETEC	
WORLD COM	
XO COMM	

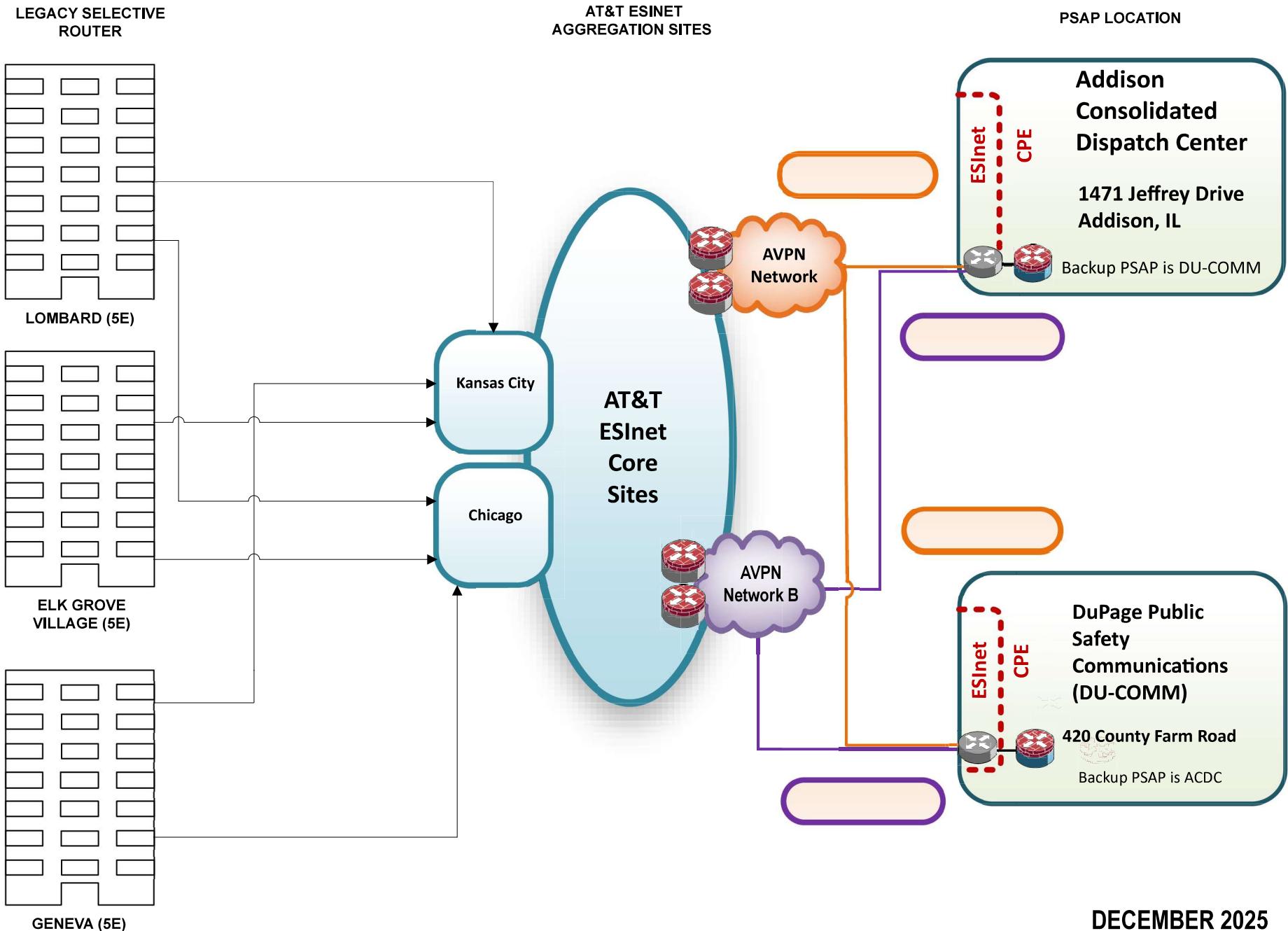
AT&T	
LAGRANGE	(6)
BROOKFIELD	
WESTERN SPRINGS	
SUMMIT	(6)
ALTERNATIVE PROVIDERS	-----
ALLEGIANCE	
AT&T IP	
CEBYOND	
COMCAST	
FOCAL	
FRONTIER	
GLOBAL COM	
LEVEL 3	
MCLEOD	
MPOWER	
PAETEC	
WORLD COM	
XO COMM	

AT&T	
AURORA	(10)
GENEVA	(7)
ALTERNATIVE PROVIDERS	-----
AT&T IP	
CEBYOND	
CIMCO	
FOCAL	
GLOBAL COM	
LEVEL 3	
MCI	
MCLEOD	
MFS	
MGC	
PAETEC	
SPRINT	
TDS METROCOM	
XO COMM	



SERVES COMMUNITIES:

ADDISON, BARTLETT, BENSENVILLE, BLOOMINGDALE, BURR RIDGE, CAROL STREAM, CLARENDR HILLS, DARIEN, DOWNERS GROVE, DUPAGE COUNTY(UNINCORPORATED), DUPAGE COUNTY FOREST PERSERVE, ELMHURST, GLEN ELLYN, GLENDALE HEIGHTS, HANOVER PARK, HINSDALE, ITASCA, LISLE, LOMBARD, OAK BROOK, OAKBROOK TERRACE, PLEASANTVIEW FIRE PROTECTION, ROSELLE, TRI-STATE FIRE, VILLA PARK, WARRENVILLE, WEST CHICAGO, WESTMONT, WHEATON, WILLOWBROOK, WINFIELD, WOOD DALE, WOODBRIDGE





EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

Consolidated 9-1-1 Services for DuPage County
421 N. County Farm Road, Wheaton, Illinois 60187
630-550-7743 ETSB911@dupagecounty.gov

BOARD MEMBERS:

Mr. Greg Schwarze

Chairman
DuPage County Board
Representative

Mr. Mark Franz

Vice Chairman
Village of Glen Ellyn
DuPage Mayors & Managers
Conference Representative

Mrs. Gwen Henry, Ex-Officio

DuPage County Treasurer

Ms. Jean Kaczmarek, Ex-Officio

Secretary - DuPage County Clerk

Mr. Grant Eckhoff

DuPage County Board
Representative

Ms. Marilu Hernandez

Addison Consolidated Dispatch
Center
(ACDC) Representative

Mr. Andrew Honig

DuPage County Board
Representative

Chief Patrick Johl

Wood Dale Fire Protection District
DuPage County Fire Chiefs
Association Representative

Mr. Joseph Maranowicz

Village of Addison
DuPage Mayors & Managers
Conference Representative

Ms. Sheryl Markay

Public Representative

Deputy Chief Dan McCarthy

DuPage Sheriff's Office
Representative

Ms. Jessica Robb

DuPage Public Safety
Communication
(DU-COMM) Representative

Chief David Schar

Village of Winfield
DuPage County Police Chief

Mr. Kyle A. Wolber

Superior Air-Ground
Ambulance Services, Inc.
Emergency Services Representative

Ms. Linda Zerwin

Executive Director
9-1-1 System Coordinator

Certified mail/return receipt requested

December 19, 2025

«AddressBlock»

Re: Call Handling Agreement for 2026

«GreetingLine»

In 1991, The Emergency Telephone System Board of DuPage County (DuPage ETSB) was granted the authority to operate an Enhanced 9-1-1 System in its service area by the Illinois Commerce Commission. DuPage ETSB is operating an Enhanced 9-1-1 System with Phase 2 wireless on the statewide NG911 network with integrated Text to 911.

This notification reflects the current Statute reference: Pursuant to 50 ILCS 750/14: Annual Certified Notification, and on behalf of Chairman Schwarze and the DuPage ETSB, this letter will serve as notification that DuPage ETSB will continue to operate the Enhanced 9-1-1 System and to keep in full force and effect the call handling agreement executed with your agency.

Unless we receive written notification within 10 days of receipt of this letter, DuPage ETSB will accept your nonresponse as an affirmation that your agency has no objection to and will continue the current Call Handling agreement through December 31, 2026.

If you have any additional questions, please feel free to contact me at 630-550-7743. Thank you, and we look forward to a continued, positive working relationship.

Sincerely,

Linda M. Zerwin
911 System Manager

LMZ/ag

CALL HANDLING AGREEMENTS - DISTRIBUTED/MAILED: DECEMBER 12, 2025

DUPAGE AGENCIES

ADDISON FIRE PROTECTION DISTRICT
ADDISON POLICE DEPARTMENT
BARTLETT FIRE PROTECTION DISTRICT
BARTLETT POLICE DEPARTMENT
BENSENVILLE FIRE PROTECTION DISTRICT
BENSENVILLE POLICE DEPARTMENT
BLOOMINGDALE FIRE PROTECTION DISTRICT
BLOOMINGDALE POLICE DEPARTMENT
BURR RIDGE POLICE DEPARTMENT
CAROL STREAM FIRE PROTECTION DISTRICT
CAROL STREAM POLICE DEPARTMENT
CLARENDRON HILLS FIRE DEPARTMENT
CLARENDRON HILLS POLICE DEPARTMENT
DARIEN POLICE DEPARTMENT
DARIEN-WOODRIDGE FIRE PROTECTION DISTRICT
DOWNERS GROVE FIRE DEPARTMENT
DOWNERS GROVE POLICE DEPARTMENT
DUPAGE COUNTY FOREST PRESERVE POLICE
DUPAGE COUNTY SHERIFF'S DEPARTMENT
ELMHURST FIRE DEPARTMENT
ELMHURST POLICE DEPARTMENT
GLEN ELLYN POLICE DEPARTMENT
GLEN ELLYN VOLUNTEER FIRE COMPANY
GLENDALE HEIGHTS POLICE DEPARTMENT
GLENDALE FIRE PROTECTION DISTRICT
HANOVER PARK FIRE DEPARTMENT
HANOVER PARK POLICE DEPARTMENT
HINSDALE FIRE DEPARTMENT
HINSDALE POLICE DEPARTMENT
ITASCA FIRE PROTECTION DISTRICT
ITASCA POLICE DEPARTMENT
LISLE POLICE DEPARTMENT
LISLE-WOODRIDGE FIRE PROTECTION DISTRICT
LOMBARD FIRE DEPARTMENT
LOMBARD POLICE DEPARTMENT
OAK BROOK FIRE DEPARTMENT
OAK BROOK POLICE DEPARTMENT
OAKBROOK TERRACE FIRE PROTECTION DISTRICT
OAKBROOK TERRACE POLICE DEPARTMENT
PLEASANTVIEW FIRE PROTECTION DISTRICT
ROSELLE FIRE DEPARTMENT
ROSELLE POLICE DEPARTMENT
TRI-STATE FIRE PROTECTION DISTRICT
VILLA PARK FIRE DEPARTMENT
VILLA PARK POLICE DEPARTMENT
WARRENVILLE FIRE PROTECTION DISTRICT
WARRENVILLE POLICE DEPARTMENT
WEST CHICAGO FIRE PROTECTION DISTRICT
WEST CHICAGO POLICE DEPARTMENT
WESTMONT FIRE DEPARTMENT
WESTMONT POLICE DEPARTMENT
WHEATON FIRE DEPARTMENT
WHEATON POLICE DEPARTMENT
WILLOWBROOK POLICE DEPARTMENT
WINFIELD FIRE PROTECTION DISTRICT
WINFIELD POLICE DEPARTMENT
WOOD DALE FIRE PROTECTION DISTRICT
WOOD DALE POLICE DEPARTMENT
WOODRIDGE POLICE DEPARTMENT
YORK CENTER FIRE PROTECTION DISTRICT

DUPAGE ETSB PSAPS

ADDISON CONSOLIDATED DISPATCH CENTER (ACDC)
DU-COMM

EXTERNAL AGENCIES

CITY OF CHICAGO OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATION
COOK COUNTY ETSB
ELGIN POLICE DEPARTMENT PSAP
ILLINOIS STATE POLICE
JOINT CENTRAL LAKE COUNTY ETSB
JUSTICE E911
KANE COUNTY ETSB
LYONS TOWNSHIP AREA COMMUNICATIONS CENTER
NAPERVILLE ETSB
NORTHWEST CENTRAL DISPATCH
ORLAND CENTRAL DISPATCH (OCD)
PROVISO-LEYDEN JOINT 9-1-1 AUTHORITY
SOUTH WEST COOK COUNTY JETSB
SOUTHWEST CENTRAL DISPATCH
REGIONAL EMERGENCY DISPATCH (RED) CENTER
WEST CENTRAL CONSOLIDATED DISPATCH
WILL COUNTY EMERGENCY TELEPHONE SYSTEM BOARD
WILLOW SPRINGS POLICE DEPT PSAP

**Note: None of the agencies provided written notice of
objection to the continuation of this agreement.**