

DU PAGE COUNTY

ETSB - Emergency Telephone System Board

Final Summary

Wednesday, May 8, 2024	9:00 AM	Room 3500B

Join Zoom Meeting

https://us02web.zoom.us/j/81745777196?pwd=QjFsVUFMMC9RaU4yV0dQOGQ1djNFUT09

Meeting ID: 817 4577 7196

Passcode: 306355

1. CALL TO ORDER

9:00 AM meeting was called to order by Chair Schwarze at 9:03 AM.

Chairman Schwarze said there was a request that was made to allow remote participation for Member Tillman. Under Section 7a of the Open Meetings Act, If a quorum of the members of the public body is physically present as required by Section 2.01, a majority of the public body may allow a member of that body to attend the meeting by other means if the member is prevented from physically attending because of: (I) personal illness or disability; (ii) employment purposes or the business of the public body; or (iii) a family or other emergency. A motion was made by Member Guttman, seconded by Member Toerpe to allow Member Tillman to remotely participate via Zoom. On voice vote, motion carried.

2. ROLL CALL

ETSB STAFF: Linda Zerwin Matt Theusch Gregg Taormina Eve Kraus Prithvi Bhatt (Remote) Brian Kopas (Remote)

COUNTY CLERK: Adam Johnson, Chief Deputy Clerk

STATE'S ATTORNEY: Mark Winistorfer

ATTENDEES: Jan Barbeau, State's Attorney's Office Richard Burnson, County IT Jim Connolly, Village of Addison Andy Dina, Warrenville Fire Don Ehrenhaft, County IT Sherianne Hermes, ACDC Nick Kottmeyer, County Board Office Anthony McPhearson, County CIO Thomas Packard, County Finance Jessica Robb, DU-COMM Mike Sampey, Village of Addison Roy Selvik, Addison PD John Sullivan, Addison Fire Theresa Sullivan, Citizen Pat Tanner, West Chicago Fire Rachel Bata, Roselle PD (Remote) Rob Brill, Wheaton Fire (Remote) Eric Burmeister, ACDC (Remote) Todd Carlson, Hanover Park PD (Remote) Tim Leidig, West Chicago Fire (Remote) Jim McGreal, Downers Grove PD (Remote) Bret Mowery, York Center Fire (Remote) Alison Murphy, DMMC (Remote) Bob Murr, College of DuPage (Remote) Kevin H. (Remote)

On roll call, Members Schwarze, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, Swanson (9:21am), Tillman (Remote), Toerpe, and Yoo were present. Vice Chair Franz was absent.

PRESENT	Schwarze, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, Toerpe, and Yoo
ABSENT	Franz
REMOTE	Tillman
LATE	Swanson

3. PUBLIC COMMENT

There was no public comment.

4. CHAIRMAN'S REMARKS - CHAIR SCHWARZE

Chair Schwarze recognized Wall of Life recipient TC Jorge Rivera of DU-COMM for providing post-delivery instructions for a newborn baby until medical responders arrived.

Chair Schwarze congratulated Jim Connolly and John Sullivan on their official appointments to the NFPA Committee.

Chair Schwarze presented Resolution ETS-R-911-0224 acknowledging the contributions of Professional Standards Coordinator Sherianne Hermes of the Addison Consolidated Dispatch Center on the Policy Advisory Committee (PAC). A motion was made by Member Guttman, seconded by Member Toerpe to receive and place on file.

Chair Schwarze then presented ETSB Executive Director Linda Zerwin with a 15-years of service as of January 2024 to DuPage County anniversary award.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT AGENDA

Chairman Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for May 8; B/Revenue Report; C/Minutes Approval Policy Advisory Committee for April 1; D/Minutes Approval ETS Board for April 10. Member Srejma motioned, seconded by Member Maranowicz. On voice vote, all Members voted "Aye", motion carried.

Chairman Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for May 8; B/Revenue Report; C/Minutes Approval Policy Advisory Committee for April 1; D/Minutes Approval ETS Board for April 10. Member Schar motioned, seconded by Member Guttman. On voice vote, all Members voted "Aye", motion carried.

Member Swanson entered the meeting at 9:21am.

6.A. Monthly Staff Report

6.A.1. <u>24-1411</u>

Monthly Report for May 8 Regular Meeting

Attachments: May 8 Meeting Monthly Report.pdf

6.B. Revenue Report 911 Surcharge Funds

6.B.1. <u>24-1412</u>

ETSB Revenue Report for May 8 Regular Meeting for Fund 5820/Equalization

Attachments: Revenue Report Regular Meeting 5.8.24.pdf

6.C. Minutes Approval Policy Advisory Committee

6.C.1. 24-1397

ETSB PAC Minutes - Regular Meeting - Monday, April 1, 2024

Attachments: 2024-04-01 PAC Minutes Summary.pdf

6.D. Minutes Approval ETS Board

6.D.1. <u>24-1413</u>

ETSB Minutes - Regular Meeting - Wednesday, April 10, 2024

Attachments: 2023-04-10 ETSB Minutes Summary.pdf

RESULT: APPROVED THE CONSENT AGENDA

MOVER:	David Schar
SECONDER:	Michael Guttman
AYES:	Schwarze, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, Tillman, Toerpe, and Yoo
ABSENT:	Franz
LATE:	Swanson

7. **VOTE REQUIRED BY ETS BOARD**

Budget Transfers 7.A.

7.A.1. ETS-R-0040-24

Transfer of funds from 4000-5820-53090 (Other Professional Services) to 4000-5820-53020 (Information Technology Services) in the amount of \$46,800, for payment and accounting of contractual obligations related to the CDW-G Crowdstrike PO 6951-1.

Attachments:	BT 53090 to 53020	Crowdstrike.pdf

RESULT:	APPROVED
MOVER:	Yeena Yoo
SECONDER:	Michael Guttman
AYES:	Schwarze, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, Swanson, Tillman, Toerpe, and Yoo
ABSENT:	Franz

Payment of Claims 7.**B**.

7.B.1. <u>24-1414</u>

Payment of Claims for May 8, 2024 for FY24 - Total for 4000-5820 (Equalization): \$442,051.48.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Payment of Claims FY24 5.8.24.pdf

RESULT:	APPROVED
MOVER:	Michael Guttman
SECONDER:	Joseph Maranowicz

7.C. Change Orders

7.C.1. <u>24-1440</u>

ETS-R-0030A-23 - Amendment to Resolution ETS-R-0030-23, issued to Intergraph Corporation, dba Hexagon Safety & Infrastructure, a Delaware Corporation, PO 923011/6442-1, to extend the term of the contract for a one (1) year time period to May 9, 2025, for no change in the contract total amount of \$150,000.

On voice vote, all Members voted "Aye", motion carried.

<u>Attachments</u> :	<u>Hexagon 923011 Change Order 1.pdf</u> <u>Hexagon 923011 Decision Memo.pdf</u> <u>CO1 - Ancillary Services Contract for 2024 Change Order -</u> <u>DuPage, IL.pdf</u>
RESULT:	APPROVED
MOVER:	Yeena Yoo
SECONDER:	Joseph Maranowicz

7.D. Resolutions

7.D.1. ETS-R-0037-24

Resolution to adopt the talk group access agreement between the Emergency Telephone System Board of DuPage County and Tri-Com Central Dispatch.

On voice vote, all Members voted "Aye", motion carried.

Attachments:	Tri-Com Talkgroup Access Agreement 5.8.	24.pdf

RESULT:	ADOPTED
MOVER:	William Srejma
SECONDER:	Michael Guttman

7.D.2. ETS-R-0038-24

Resolution to adopt the talk group access agreement between the Emergency Telephone System Board of DuPage County and Grundy County Emergency Telephone System Board.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Grundy Talkgroup Access Agreement 5.8.24_Redacted.pdf

RESULT:	ADOPTED
MOVER:	Erik Kramer

SECONDER: William Srejma

7.D.3. ETS-R-0039-24

Resolution to adopt the talk group access agreement between the Emergency Telephone System Board of DuPage County and the City of Elgin.

On voice vote, all Members voted "Aye", motion carried.

Attachments: City of Elgin Talkgroup Access Agreement 5.8.24.pdf

RESULT:	ADOPTED
MOVER:	David Schar
SECONDER:	Yeena Yoo

7.D.4. ETS-R-0024-24

Resolution to approve access to the DuPage ETSB CAD System network pursuant to Policy 911-018: 9-1-1 System Administration as requested by the Bartlett Fire Protection District for use of Tablet Command.

On voice vote, all Members voted "Aye", motion carried.

<u>Attachments</u> :	<u>Attachment A BAF Request Form Tablet</u> <u>Command_Redacted.pdf</u> <u>Attachment B BAF Letter of Intent and SOW_Redacted.pdf</u>
RESULT:	APPROVED
MOVER:	William Srejma
SECONDER:	Yeena Yoo

7.D.5. **ETS-R-0041-24**

Resolution approving the sale of surplus items from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the McLean County Emergency Management Agency.

On voice vote, all Members voted "Aye", motion carried.

Attachments: DEDIRS McLean County Sales Contract_Redacted.pdf

RESULT:	APPROVED AND SENT TO FINANCE
MOVER:	David Schar
SECONDER:	William Srejma

7.E. Ad Hoc Finance Committee

7.E.1. <u>24-1415</u>

Chair Appointments to Ad Hoc Finance Committee

Chair Schwarze said the Members of the ETSB Ad Hoc Finance Committee would be Treasurer Henry, Member Guttman, Member Maranowicz, DU-COMM Director Robb, Member Srejma, Member Yoo, and himself.

On voice vote, all Members voted "Aye", motion carried.

RESULT:	APPROVED
MOVER:	Michael Guttman
SECONDER:	David Schar

8. DEDIR SYSTEM PORTABLES AND MOBILES

8.A. Police

PAC Chair Dina thanked the Board for their recognition of the Fire Focus Group members earlier in the meeting. He reported the Police Focus Group is moving forward with encryption. PAC Chair Dina said at PAC it was reported that House Bill 4339 has moved out of Executive Committee and is not currently a threat but that it could re-emerge.

8.B. Fire

PAC Chair Dina provided details for the APXNext XN and APXNext XE fire radio demonstration meeting with Motorola and all the DuPage fire agencies scheduled on May 20. He then provided a review of the report Motorola provided regarding the issue of the audio cutting out on the mobile radios saying it was less than desirable. Member Guttman questioned the list of issues that had been brought forward and which concerns Motorola was addressing at this time. PAC Chair Dina confirmed the biggest issue was with the hazard zone and confirmed that not all of the issues were addressed with this update. He said the rest would probably be addressed with the 2025 changes; a clarification was made that the rest should be updated.

Member Guttman said he had heard that if an agency chose the radio that is not NFPA certified that they would have to sign a liability waiver and asked for clarification. Ms. Zerwin explained how the meeting on May 20 will work and said there is a form that she had worked on with ASA Winistorfer that states the agency knows there was a demonstration, that they attended the demonstration, and the radio model they are selecting. The form is to be signed by the Village Manager or President, if a district, as well as the Chief as this is a large investment. Agencies will sign regardless of which radio they are selecting acknowledging they had an opportunity to test both models. Ms. Zerwin said if an agency was going to make the change from the APXNext XN to the APXNext XE, it was the opinion of ASA Winistorfer that the sign off be made part of the Intergovermental Agreement (IGA) to reflect the change as part of an amendment. Member Guttman asked whether indemnification or hold harmless depending on the choice of model was part of the form, to which ASA Winistorfer replied, no. ASA Winistorfer said this is ultimately the choice of the agency, the form acknowledges the agencies

had the opportunity to review the alternative and that nothing has been hidden. Member Guttman clarified that this is nothing more than an acknowledgement form and an adjustment to the IGA to reflect such, that there is no transfer of risk. ASA Winistorfer replied, no. Member Guttman said thank you, he was done.

Chair Schwarze asked if there were any further questions, to which there were none. He then asked ASA Winistorfer if he wanted to discuss attendance at the May 20 meeting. ASA Winistorfer said if the majority of a quorum of the Board was planning to attend the demonstration, that would make the meeting an ETS Board Special Call. It was ASA Winistorfer's advice that the Members relay their plans to attend in advance of the meeting, at least 48 hours, so it could be posted as a special call, if necessary, per the Open Meetings Act. Ms. Zerwin said that Ms. Kraus would send an email as a reminder and that the Members could reply to so an accurate count could be taken. ASA Winistorfer asked that Members please not attend if they do not convey this ahead of time so a meeting is not created at the time of the demonstration.

Member Guttman questioned, and was unsure this was the correct forum to do so, that there are concerns that are not being addressed in terms of (radio model selection) liability whether it be to the ETSB or the agencies, that he has not received a comfortable answer to, yet. Mr. Connolly was invited to speak to the question. Mr. Connolly said that if Motorola produces what they, the Fire Focus Group, believes they are going to produce, he believed the APXNext XN radio would be acceptable and similar to the way the current radios, the APX7000XE, and the APXNext XE work. He said that if Motorola did nothing else, the radios should be usable as the APXNext XEs. Mr. Connolly said he did not believe there was anything else the Fire Focus Group had identified as a true safety issue. He said this was speculative as they had not seen the changes from Motorola vet. Member Guttman said it was uncomfortable that there are documents "out there" that express concerns, and he appreciated that the largest safety issues are being addressed, and should something go wrong, that creates liability exposure that gives him pause. Mr. Connolly said it was a fair concern that he thought they would all have the same concern so if Motorola does not produce a radio that addresses the items identified as true safety concerns and the radio cannot be configured in a way that works as well as the radios they use that work today, or the APXNext XE alternative, then there is a serious choice to be made. Mr. Connolly said his gut feeling is that this will be accomplished, but it has not been seen. Member Guttman thanked Mr. Connolly. Member Kramer said that the fire service does not follow NFPA 100% of the time, that liability would be dependent upon the situation.

There were no further questions.

9. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

Ms. Zerwin provided a legislative update, that most of the items were status quo, and provided follow up information regarding an amendment to HB 3538 which adds telecommunicators into the definition for mental health insurance coverage. She said this would make a difference to the PSAPs and that it was moving rather quickly. Member Toerpe asked how this bill relates to ETSB. A short discussion ensued around how this affects the ETS Board in terms of indirect costs with respect to the ETSB Budget and the grant allocation that the ETS Board can make to the PSAPS.

10. OLD BUSINESS

There was no old business.

11. NEW BUSINESS

Ms. Zerwin said that Illinois State University wants to purchase over 500 portable APX7000 radios by June 30. She reviewed the process of the sales contract going through not only ETSB but also Finance Committee and County Board and that it may appear on the Finance and County Board schedules prior to ETSB because of timing as an "pending parent company approval item. The purchase would be recuperative to the ETSB in the amount of approximately \$250,000.00.

12. EXECUTIVE SESSION

There was no Executive Session.

12.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)

12.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C) (1)

- 12.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS
- 12.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)

13. MATTERS REFERRED FROM EXECUTIVE SESSION

14. ADJOURNMENT

14.A. Next Meeting: Wednesday, June 12 at 9:00am in 3-500B

Chair Schwarze asked for a motion to adjourn. Member Srejma motioned, seconded by Member Yoo. The meeting of the ETSB was adjourned at 9:43am.

Respectfully submitted,

Jean Kaczmarek



File #: 24-1411

Agenda Date: 5/8/2024

Agenda #: 6.A.1.



Emergency Telephone System Board May of DuPage County Board Monthly Report Meeting

Submitted for your consideration is the DuPage ETSB monthly report for activity April 1 through April 30. This report highlights the activities of the DuPage ETSB by ETSB and PSAP staff, work groups, committees, and consultants.

Congratulation on a Job Well Done!

Baby Delivery – Congratulations to **TC Jorge Rivera** of DU-COMM who was honored for the delivery of a baby boy January 17, 2024, of this year at the DU-COMM Board of Directors meeting on April 24, 2024. The baby delivered right after TC Rivera asked the male caller if he was the patient. TC Rivera provided post-delivery instructions, remaining calm and calming the new family ensuring they understood instructions and care until the medical responders arrived.

Service Above and Beyond - Congratulations to **Jim Connolly** and **Lt. John Sullivan** on their official appointments to the NFPA Committee. Their attendance at the last NFPA meeting speaking to and working on the items identified by the Fire Focus Group helped more the NFPA Committee toward approval of several critical changes.

Retirement and Thank You - to **Sherianne Hermes** on her retirement from the Village of Addison and ACDC. This also means she leaves her service to the ETSB Policy Advisory Committee (PAC) as of March 31, 2024. She served two years on PAC as the ACDC representative. There will also be a proclamation shared at the May 8 meeting for her service as a committee member.

ADMINISTRATION and FINANCIAL

911 Services Advisory Board (SAB) and 911 Legislation:

All dates are Mondays unless otherwise noted: May 13, 2024 June 17, 2024 July 15, 2024 August 19, 2024 September 16, 2024 October 28, 2024 November 18, 2024 December 16, 2024

Legislation:

Below is a collection of legislation that pertains to ETS Boards, Telecommunicators or PSAPs and the legislation to request live access to encrypted radio. The most significant change developing is the insertion of Telecommunicators into labor language as a result of being termed first responders under the ETSA statute. Status as of April 30, 2024.

HB4339 Local Records – police scanners

Sponsor:La Shawn K. FordFiled:1/3/241/16/24Rules Committee



1/31/24 Executive Committee

4/5/24 Rule 19(a) re-referred to Rules Committee

Synopsis As Introduced

Amends the Local Records Act. Provides that a law enforcement agency that encrypts police scanner transmissions must provide, by license or otherwise, real-time access to those transmissions to broadcast stations, broadcasting stations, radio broadcast stations, and newspapers. Effective January 1, 2025.

HB5128 EM Telephone Board Members

Sponsor: Patrick Windhorst Michael J. Coffey Jr.

Dave Severin

- Filed: 2/8/24 assigned to Rules Committee
- 2/28/24 Police & Fire Committee
- 4/4/24 House Committee Amendment No. 1 Adopted in <u>Police & Fire Committee</u>; by Voice Vote, Do Pass as Amended / Short Debate <u>Police & Fire Committee</u>; 014-000-000, Placed on Calendar 2nd Reading - Short Debate, Rep John M. Cabello added as Chief Co-Sponsor
- 4/11/24 Second Reading, Please on Calendar Order of 3rd Reading, Short Debate
- 4/17/24 Referred to Assignments
- 4/24/24 Assigned to Energy and Public Utilities
- 4/30/24 Rule 2-10 Committee Deadline Established as May 10, 2024

Synopsis As Introduced

Amends the Emergency Telephone System Act. Provides that an Emergency Telephone System Board shall include the county sheriff or the sheriff's designee and at least 2 (rather than 3) representatives of the 9-1-1 public safety agencies other than the sheriff's office.

<u>Current language Amendment #1</u>: In counties with a population of more than 100,000 but less than 2,000,000, a member of the County Board may service on the Emergency Telephone System Board. Elected officials, including <u>county sheriffs and</u> members of a county board, are also eligible to serve on the board.

HB5377 Community Emergency Services

Sponsor: Kelly M. Cassidy

- Filed: 2/9/24 assigned to Rules
- 2/28/24 Assigned to Police & Fire Committee / Michael Kelly, Chair Chicago
- 3/5/24 Amendment #1 referred to Rules Committee
- 3/22/24 Amendment #1 referred to Police & Fire Committee, Adopted by Voice Vote, Do Pass As amended / Short Debate in Police & Fire Committee; 012-000-000; Placed on Calendar 2nd reading Short Debate.
- 4/11/24 Second Reading Short Department, Placed on Calendar Order of 3rd Reading Short Debate.
- 4/19/24 Rule 19(a) Re-Referred to Rule Committee



Synopsis as introduced

Amends the Community Emergency Services and Support Act. Provides that the EMS Medical Directors Committee or a chair appointed in agreement of the Division of Mental Health of the Department of Human Services and the EMS Medical Directors Committee (rather than the EMS Medical Directors Committee) is responsible for convening the meetings of a Regional Advisory Committee. Includes qualifications for the appointed chair. Provides that each Regional Advisory Committee and subregional committee established by the Regional Advisory Committee (rather than each Regional Advisory Committee) is responsible for designing the local protocols to allow its region's or subregion's 9-1-1 call centers (rather than its region's 9-1-1 call center) and emergency responders to coordinate their activities with 9-8-8 as required by the Act and for monitoring current operation to advise on ongoing adjustments to the local protocols. Designates the membership, meetings, and duties of a subregional committee. Makes conforming changes.

Amendment #1 changes the effective date to July 1, 2025, adds language to the appointed Chair's qualifications, and amends the subregional committee protocols.

SB2812 Trauma Informed Response (Anna's Law)

Sponsor: Anne GillespieFiled:1/17/12 referred to Assignments4/10/24Chief Sponsor Changed to Senator Mary Edly-Allen

Synopsis As Introduced

Creates the First Responder Trauma-Informed Response Training Act, which may be referred to as Anna's Law. Provides that, prior to the onboarding processes of a first responder, the individual must complete mandatory pass or fail trauma-informed response training, as established by the Department of Public Health. Provides that a first responder must also complete the pass or fail trauma-informed response training every 18 months after beginning work as a first responder. Provides that, if more than 18 months has elapsed after beginning work as a first responder and the first responder has not completed the retraining, the first responder may not perform trauma-related duties, such as responding to emergency calls, taking statements from victims, or interviewing victims. Provides that, if a first responder who is certified or licensed by the State or a subdivision of the State has not completed the required trauma-informed response retraining, the first responder may be decertified by the certifying entity or the first responder's license may be revoked by the licensing entity if retraining is not completed. Limits the concurrent exercise of home rule powers. Defines terms. Makes conforming changes in the Illinois Police Training Act and the Emergency Medical Services (EMS) Systems Act, including requiring the Department of Public Health to adopt rules to implement the trauma-informed response training and providing that the rules may allow or require the use of a training program from a university, college, or not-for-profit entity.

Notes: The training for this has been in place since 2016 according to ISP. In the full text, the first responder definition includes public safety telecommunicators and the definition of public safety telecommunicator "has the meaning given to that term in Section 3 of the Emergency Telephone System Act."

SB3294 Security Employee Bargaining

Sponsor:	Linda Holmes
Filed :	2/7/24
2/07/24	Referred to Assignments



2/20/24	Assigned to Labor
3/06/24	Postponed – Labor
3/15/24	Rule 3-9(a) / Re-referred to Assignments

Synopsis As Introduced

Amends the Illinois Public Labor Relations Act. Specifies that, for purposes of a provision in the Act concerning the resolution of disputes involving security employees, that the term "units of security employees of a public employer" includes units of county correction or detention officers, units of probation officers, and units of telecommunicators who are critical to public safety.

HB2161 Unlawful Discrimination – Family

Sponsor:	Will Guzzardi
Filed :	2/6/23
Sponsors Added	: Maura Hirschauer, Sonya Harper, Nabeela Syed, Stephanie Kifowit,
2/20/24	Lindsey LaPointe
2/29/24	Amendments #1 & #2 rules refers to Judiciary – Civil Committee
4/03/24	House Committee Amendment # 1 and Amendment #2 adopted in Judiciary-Civil
	Committee by Voice Vote, Do Pass as an amended / short debate in Judiciary-Civil
	Committee; 010-003-000, Placed on Calendar 2 nd Reading – Short Debate.
4/19/24	Third Reading – Short Debate – Passed 069-029-000
4/24/24	First Reading, referred to Assignments

Synopsis As Introduced

Amends the Illinois Human Rights Act. Provides that it is the public policy of the State to prevent discrimination based on family responsibilities in employment. Defines "family responsibilities" as an employee's actual or perceived provision of care to a family member, whether in the past, present, or future. Provides that it is a civil rights violation for: (1) any employer to refuse to hire, to segregate, to engage in harassment, or to act with respect to recruitment, hiring, promotion, renewal of employment, selection for training or apprenticeship, discharge, discipline, tenure or terms, privileges or conditions of employment on the basis of family responsibilities; (2) any employment agency to fail or refuse to classify properly, accept applications and register for employment referral or apprenticeship referral, refer for employment, or refer for apprenticeship on the basis of family responsibilities; and (3) any labor organization to limit, segregate, or classify its membership, or to limit employment opportunities, selection and training for apprenticeship in any trade or craft, or otherwise to take or fail to take, any action which affects adversely any person's status as an employee or as an applicant for employment or as an apprentice, or as an applicant for apprenticeships, or wages, tenure, hours of employment, or apprenticeship conditions on the basis of family responsibilities. Provides that it is a civil rights violation for a person, or for 2 or more persons, to conspire to retaliate against a person because he or she has opposed that which he or she reasonably and in good faith believes to be discrimination based on family responsibilities. Makes conforming changes.

Amendment #2 inserts the language "care to a family member" in Amendment #1, on page 9, replacing lines 25 and 26.

Note: Impact to potential shift work. Monitor.



SB3648 Community EM Services & Support

2/9/24	Filed
3/7/24	Amendment #1
3/14/24	Do Pass As Amended Energy & Public Utilities
3/14/24	Placed on Calendar Order 2 nd Reading March 20, 2024
4/15/24	First Reading, Referred to Rules Committee
4/24/24	Assigned to Mental Health & Addiction Committee

Synopsis As Introduced

Amends the Community Emergency Services and Support Act. In provisions relating to emergency services dispatched through a 9-1-1 PSAP and coordination of activities with mobile and behavioral health services, provides that the coordination must begin no later than July 1, 2025 (rather than July 1, 2024). Provides that provisions relating to State prohibitions shall take effect once specified conditions are met, but no later than July 1, 2025 (rather than July 1, 2024). Effective immediately.

Amendment #1

Replaces everything after the enacting clause. Reinserts the provisions of the introduced bill and further amends the Community Emergency Services and Support Act. Provides that the EMS Medical Directors Committee or a chair appointed in agreement of the Division of Mental Health of the Department of Human Services and the EMS Medical Directors Committee (rather than the EMS Medical Directors Committee) is responsible for convening the meetings of a Regional Advisory Committee and subregional committee established by the Regional Advisory Committee (rather than each Regional Advisory Committee) is responsible for designing the local protocols to allow its region's or subregion's 9-1-1 call centers (rather than its region's 9-1-1 call center) and emergency responders to coordinate their activities with 9-8-8 as required by the Act and for monitoring current operation to advise on ongoing adjustments to the local protocols. Designates the membership, meetings, and duties of a subregional committee. Makes conforming changes. Effective immediately.

ETSB Plan Modification Sheriff Request to Migrate to DU-COMM

The initial May 1 cutover is still planned as scheduled. To date, there is no change in the transfer of the ESNs on May 9 as this was the first available slot. DuPage has been escalated and wait listed on this national queue.

Travel and Training:

Per the new county policy, there will be four (4) people attending the conference listed below based on the cost, it does not require Board approval. Attendance at this conference is being reported to the Board now in order to take advantage of discounted registration and airfare.

<u>Hexagon Public Safety 2024 North America Summit:</u> This year, the Public Safety Customer Advisory Board, HxGN Live Global and the HPSUG conference have been combined into one event from September 16-19, 2024 in Cape Coral. FL. Four (4) attendees from DuPage ETSB, including a representative on the advisory board, are requesting to attend the summit for an estimated cost of \$2,453.00 per attendee.



Procurement / Major Contracts

Purchase Order	Total	Year to Date	Remaining Balance
FY24 CDW-G	\$ 25,000.00	\$ 2,323.16	\$ 22,676.84
FY24 Dell	\$ 30,000.00	\$ 0.00	\$ 30,000.00
FY24 Motorola	\$ 50,000.00	\$ 8,437.70	\$ 41,562.30

Budget Transfers:

Requested transfer of funds for FY24 from 4000-5820-53090 (Other Professional Services) to 4000-5820-53020 (Information Technology Services) for charges associated with the CDWG Crowdstrike PO 6951-1 per the County Auditor's Office.

Total amount of requested transfer: \$46,800.00

Change Orders

Hexagon Safety & Infrastructure: Purchase Order 923011/6442-1 Change Order #1

On this agenda is a recommendation to extend the term of the contract for one (1) year to May 9, 2025. The option to extend the term was part of the original contract and allows agencies to request an Xalt interface to the CAD, as needed, per Policy 911-018: 9-1-1 System Administration and in conjunction with Policy 911-026: CAD Interface Funds. There is no change to the original contract dollar value of \$150,000.00 and at the time of this change order, \$97,905.66 remains in the contract. This is a non-monetary Change Order.

Payment of Claims:

On the agenda this month is the Payment of Claims as listed below. The Payment of Claims includes Chairman's authorization letter, Detail listing of obligations vs. budget, and *Bank Account Payment History Report* for Internal and External Payments for FY24.

Bills List FY24

External Payments FY24 Total for Fund 5820 for May 8 meeting: \$442,051.48.

Purvis has provided a materials and installation signoff from Hanover Park Fire Department's new fire station. The following milestones are complete:

Milestone 54: Installation of the wiring for the FSAS core hardware

Milestone 57: Installation of the wiring for the FSAS optional hardware

Per Policy 911-007: Approval of Scope of Work for Milestones for ETSB Contracts, the milestones for payment have been signed by the Executive Director, are on the Payment of Claims for this agenda in the amount of \$31,000.00 and \$13,100.00, respectively, and are being reported as complete as part of the new station project.

Revenue and Expenditures

Revenue: Equalization Revenue Reports are on the consent agenda: \$32,729.44.

The January 2024 surcharge has not been received at the time of this report. The Comptroller's site does not yet show a payment has been sent.



Under "DEDIRS Reimbursement" is a payment for the sale of inventory to Wayne PD made on the March 13, 2024 agenda in the amount of \$32,656.40.

Under "Miscellaneous" on the Revenue Report is an unclaimed property payment from Motorola Solutions. On February 21, 2024, ETSB received a notification that there was \$73.04 in unclaimed property that would be transferred to the State if not claimed. Upon investigation, these funds are from a radio purchase made in 2019 through ETSB, the costs of which were reimbursed by the agencies, and one agency returned some equipment directly to Motorola.

Sale of Surplus Assets

On the May agenda resolution for the sale of surplus assets. Fifty (50) of the legacy APX7000 UHF portable radios are requested for purchase by the McLean County Emergency Management Agency at a cost of \$500.00 each. Because the total value of the sale is over \$25,000, approval of the sales contract will go on the DuPage County Finance Committee agenda for recommendation to the County Board on May 14, after approval at the ETS Board on May 8. Per County process, this sale also requires the approval of the County Chief Financial Officer which has been received and is part of the file documentation. Since the surplus radios were purchased with surcharge funds, which is restricted revenue, the remittance will be deposited into ETSB account 54107: Proceeds for sale of assets, per the Finance Department.

9-1-1 CORE SYSTEM MANAGEMENT

Zendesk Integration Project with County

ETSB continues to work with Zendesk and County Procurement to create a streamline contract consolidating with County and calculating the pre-paid costs of the existing ETSB contract. A quote has been received from Zendesk that is being reviewed by ETSB and County finance staff.

State of Illinois ISP/Circuits/NextGen 911 ESInet:

<u>State of Illinois GIS NG 9-1-1</u>: The 9-1-1 Administrator conducted a call on April 18, 2024 with GIS teams across the state to discuss a tool that allows PSAPs to download ALI data to compare it against the data that is within the GIS database. ALI data is the location information added to the 9-1-1 database by the phone providers. This tool will allow the county to compare the two datasets and investigate any discrepancies. The ETSB Data Analyst is working with County GIS to deploy the tool.

The County GIS team has been working with the 4.2.2 version of the state GIS tool and observed in the March 22 submission overlap in their Provisional Boundaries. In working with Western Illinois University and the State 9-1-1 Administrator, it was determined that this tool helped identify several overlaps as well as gaps in the state map with adjacent agencies that allowed County GIS to redo the provisional Law, Medical, Fire and PSAP boundaries. For DuPage, the work was primarily with NWCD and Cook County. County GIS has also met Elgin, Kane, NWCD and Tri-Com and have reached out to Aurora and Naperville. This is a significant amount of GIS work performed by County GIS professionals. It has been very beneficial to have their technical expertise and ability to work with the State on this critical piece of the new NG9-1-1 network on this part of the project.

<u>State of Illinois Text to 911</u>: AT&T and the State of Illinois have begun the implementation of Text to 911 for 9-1-1 Systems that have cut over to NG 9-1-1 network.



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<u>NG9-1-1</u> Grant opportunity CAD to CAD interface: As previously reported, the State 9-1-1 Administrator is reviewing the applications for the NG 9-1-1 grants that have been received. No awards have been announced. To recap, the first priority is NG 9-1-1 hardware, the second priority is EMD integration with CAD, and the third priority is the CAD-to-CAD interfaces. The State 9-1-1 Administrator advised that 16 million dollars in funding has been applied for while only 12 million dollars are available. She does anticipate some funding being available for the CAD-to-CAD interface but has yet to provide the level.

Customer Premise Equipment (CPE):

<u>Hardware/software and NG911 Migration</u>: On April 15, 2024, AT&T staff meet with ETSB and PSAP staff to present a comprehensive solution to provide a diverse solution for 10 digit inbound and outbound calls. AT&T was able to articulate that the internal challenge for a diverse solution was being able to maintain that diversity into the future and provided a plan forward. The ETS Board will receive a more detailed memorandum regarding the specifics of the solution.

Avaya Administrative Phone Outage:

<u>Issue:</u> On April 19, 2024 between 9:18am and 9:40am, the Avaya phone system was offline. DU-COMM forwarded their calls to POTS lines for approximately 20 minutes while ETSB and PSAP staff worked to troubleshoot the issue.

<u>Result:</u> An AT&T tech was dispatched on a system-generated ticket for a problem with the Esinet fiber. The Esinet is not currently in service. When the tech arrived onsite, he mistakenly pulled the fiber from the IPFlex causing an admin call outage to both PSAPs.

<u>Solution:</u> The issue was related to a technician error and the labels on the equipment were updated to more clearly mark the different circuits to reduce the likelihood of this occurring again.

	Voort	Year to Date		Past Month						
	reart	0 Dale	Totals		Categories of Open Tickets					
Category	Opened	Closed	Total	Closed	System Error Tickets	Configuration Tickets	Referred to Hexagon	Open/Waiting on Customer		
CAD	116	109	31	30	0	0	0	1		
MPS	136	122	37	35	0	0	0	1		
Total	252	231	68	65	0	0	0	2		

DuJIS CAD:

Projects:

<u>DSO Migration</u>: The migration is set for Wednesday May 1, 2024. ETSB has been working with DU-COMM to finalize the configuration setup for the Sheriff. This includes adding other units monitor to the build along with filters, adding the DPSO tab for available units monitor and configured the filters for it, and the modification of the build to include Beat columns for Available and Active Monitors. ETSB has confirmed with DU-COMM that everything on the checklist is ready for the cutover date.

<u>Forest Preserve Channel Move Project:</u> ETSB participated with ACDC and the Forest Preserve to successfully complete the move on April 29, 2024. After the move, full validation and testing was done to ensure that communications were going out on the correct channel.

<u>Fusus:</u> (Oak Brook PD) The Fusus EdgeFrontier (Xalt) Interface was deployed into production August 18, 2023 and Oak Brook has confirmed that the Hexagon side of the interface is working as designed. ETSB staff communicated with Oak Brook at the end of March. Oak Brook advised they



would confirm the status of the interface in April. As of the filing of this report, there has been no confirmation.

(Oak Brook Terrace PD and Wheaton PD) The Fusus interface for both Oak Brook Terrace and Wheaton were deployed to Fusus for initial testing on October 17, 2023, and that testing is currently in process.

<u>Axon Interface to the Hexagon Archive Database:</u> Board approval was completed on April 10, 2024. The ETSB IT team and the ACDC/Axon staff members worked together to complete the configuration of the interface on the archive environment. This was fully tested and the project has now been completed. The environment is live and providing the desired data.

<u>ProQA Upgrade Project:</u> ETSB has configured the test server and initial testing is taking place. The new version has fixes in place that will solve the AED issue previously seen. This will be ready to be turned over to the PSAPs for testing by April 5, 2024. There is a dependency on ProQA to provide training on the new protocols to both PSAPs; ProQA has not yet provided a date.

<u>LEADS 3.0 Interface (PSAP)</u>: ETSB has completed testing the update along with Hexagon. ETSB has turned this over to the PSAPs for additional testing. Progress continues to move forward with minimal issues at this time to meet the May 31, 2024, interface extension granted by the Illinois State Police.

CAD/MPS Software Update:

This roll out of this update is scheduled to go-live in June 2024.

<u>CAD:</u> ETSB, in conjunction with Hexagon, has successfully upgraded the server to the H2 2023 version of the CAD software. ETSB has completed the testing of the CAD upgrade and has turned this over to the PSAPs for additional testing and validation. The planned go live date is the week of June 10, 2024.

<u>MPS:</u> ETSB has been working with the Police and Fire test teams over the past weeks to ensure all installation documentation has been provided. Communication has gone out along with the link to the extranet site that contains the procedures to installation and configuration. ETSB is in the process of scheduling two in-person installation meetings that will allow the agencies' IT support personnel to attend and walk through the setup process. These meetings will be held on May 9, and May 10. One will be held at the DuPage location and the other will be held at ACDC.

NetMotion (Absolute Secure):

	Year to Date			Past Month						
			Totals		Categories of Open Tickets					
Category	Opened	Closed	Total	Closed	System Error Tickets	Configuration Tickets	Referred to Hexagon	Open/Waiting on Customer		
Absolute Secure	37	37	5	5	0	0	0	0		

Absolute Secure Access:

No system issues reported this past month. Currently have approximately 900 devices registered.



Comcast Maintenance/Trouble Tickets:

No reported issues for the previous month. There were two planned maintenance work sessions performed on the system April 12 and April 25.

VMware Maintenance:

Hexagon has planned maintenance on May 13, 14 and 15. This will include vCenter update, SAN update and the VM Host updates. There is no expected impact from these updates and both PSAPs have been advised of the schedule.

Windows Patching:

The next patch cycle will be in May 2024.

Fire Station Alerting System (FSAS):

Year to Date			Past Month						
	rearto	Dale	Categories of Open Tickets						
Category	Opened	Closed	Total	Closed	System Error Tickets	Configuration Tickets	Open/Referred to Purvis		
FSA	63	53	17	14	0	0	2		

Purvis will be starting the yearly preventive maintenance. This work includes a visit by a CommZone technician to each fire station. Typically, CommZone can complete 2-3 stations a day, depending on the size of the station. The project is anticipated to take about a month. A Monday.com project board has been updated and a schedule will be distributed to the FSA points of contact as soon as it becomes available.

<u>DU-COMM Fire West / Fire North Project</u>: The trial period was completed successfully and DU-COMM intends to make the change permanent. To do so, DU-COMM needs to make some infrastructure changes to their legacy VHF radio system. Included in the combination of the radio talk groups, DU-COMM would like to make additional changes to the organization of agencies on fire talk groups. DU-COMM and ETSB will collaborate on changes needed to the FSA system to support these adjustments.

<u>Hanover Park new station</u>: CommZone and Purvis have completed the installation of equipment at the new Hanover Park fire station. This station will be replacing the current Hanover Park Station 16. The next step in the process is for Hanover Park to install a network connection. Once the connection is established, Purvis can test the system to ensure that it is ready for cutover.

Geographic Information Systems (GIS):

	Year to Date Opened Closec						Past Mo	onth		
	Opened Closed		Totals			Catego	ries of Op	oen Tickets		
Category	Opened	Closed	Total	Closed	Open Tickets	System Error Tickets	Configuration Tickets	•	Pending Closed/ Verification by PSAPS	Open/ Referred to Hexagon
GIS	178	121	30	13	2	0	0	31	0	0

<u>Argonne Common Places Project :</u> ETSB, County GIS and Argonne have completed the validation of the data, and this has been scheduled for the May map roll.



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<u>Addison Fire Response Districts Project:</u> County GIS completed breaking all ADF's new district polygons down to the district and risk category at the parcel lines. This applies to all ADF's jurisdictions. The next step is to adjust the district polygons to fall to the road centerline, which will take a few weeks to complete.

<u>Oak Brook Police Beat and Sub-Beat Project:</u> This project is nearing the final phase. All ESZs have been created in the Test CAD environment. DU-COMM has advised that they are still working on testing everything with Oak Brook. When this is completed, the map roll can be done in the test environment and verification can begin.

9-1-1 System Memos:

Total Memos	New Memos	Updated Memos	Closed Memos	Open Memos
126	0	0	1	5

New Memos: There were no new memos this reporting period.

Closed Memos This Reporting Period:

Memo 126: New Event type for electric vehicle fires. The CAD Focus Group came to a consensus to add the new event type. ETSB added the new event type to the production environment and the group agreed to close the memo.

Open Memos:

Memo 37: Hexagon software audit. The Tech Focus Group recommended a review of the software to determine if there were accounts that could be removed or reassigned in the software. This work will be completed with the installation of the CAD update.

Memo 103: CAD/Vesta Standardization. The CAD Focus Group requested a standardized way to search for locations on the map for both CAD and CPE. Currently this is not an option. Motorola is investigating whether a change can be applied to the new CPE mapping software.

Memo 108: Change ANI/ALI dump workflow in CAD. The CAD Focus Group requested a change to the workflow for the ANI/ALI dump of data from the CPE to CAD. Currently this is not an option. ETSB staff will investigate options in the new CAD software once it is implemented.

Memo 110: Options for Tones in Fire Station Alerting. DU-COMM requested exploring different options for toning in FSA. DU-COMM has successfully completed testing their solution with one note: Static was noticed on Fire West. DU-COMM requested pausing the testing of this solution until the testing on the combination of Fire West and Fire North concludes on April 10, 2024.

Memo 113: Shot/Stab Event Type. ACDC requested investigating creating two separate event types: One for shot and one for stab. This is currently at the Directors' level for review.

DuJIS PRMS:

The RMS Manager's monthly memorandum for April has been attached to this report, as well as the Hexagon Service Manager's summary and Resident Systems Analyst's (RSA) weekly report(s).



DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIRS)

Motorola System Manager Report

This memorandum is located at the end of the monthly report.

DEDIR System Radio Replacement

At the April 1, 2024 PAC meeting, the Members reviewed the three phases deployment plan that was developed and agreed to in 2022. The current status of the deployment will be updated within the framework of the original document for discussion at the next PAC meeting.

<u>CommandCentral Aware:</u> The software is now fully deployed to both PSAPs. There were no system issues reported.

Encryption: ETSB staff received information from Motorola that the radio console enhancements have been completed. This puts the project timeline for installation at approximately 30 weeks. Schedules are yet to be developed and may change.

APXNext Radios (Police):

<u>Radio Firmware Update</u>: As was previously reported, Motorola has advised that new firmware for the APXNext radios will be available at the end of April. Once the material is finalized, ETSB staff will schedule a virtual meeting with all DEDIRS points of contact to review the update process in early May.

Additionally, Motorola has found a network error and has included a fix in the Firmware update that is scheduled for deployment at the end of April. Once the firmware is deployed, the Motorola System Manager will visit the locations where connectivity issues were reported to test whether the fix addresses the issue identified.

Charger Firmware Update Requirements:

There are no firmware updates currently scheduled for chargers.

APXNext (Fire):

APX8500 and APX7500 mobile:

Update: Motorola has completed their data research and is in the process of reviewing the data and preparing a report on the issue.

Issue summary: Several agencies have identified a potential interference issue with the APX8500 mobiles. It has been reported that VHF audio can block out STARCOM audio when radios are in proximity. This was initially reported and can be replicated on APX8500 mobiles. Anecdotal reports have been received that at least one APX7500 mobile has experienced the same problem. That agency is doing additional testing and will report back to ETSB and Motorola.

Motorola field engineering and the System Manager met with Westmont Fire staff on February 8. They completed several testing scenarios and were able to identify the power setting in the radio where the traffic from VHF would block out the STARCOM audio. This power setting has been provided to the Motorola product group for additional follow up.



<u>NFPA Committee:</u> Fire Focus Group Members Retired Deputy Chief Jim Connolly from Westmont and Lt John Sullivan from Addison were officially made a part of the NFPA committee.

<u>APXNext XN</u>: The April release has been completed but was delayed because it required verification through the Motorola process and will be released in May. Date to be determined.

Policy Advisory Committee (PAC):

The PAC's next regular meeting is on Monday, May 6, 2024.

On the PAC and ETSB May agenda are Agreements received from Tri-Com Central Dispatch, the Grundy Emergency Telephone System Board, and the City of Elgin for use of certain talk groups identified and requested by the PAC DEDIR System focus groups. If recommended for approval by the PAC, and if approved by the ETS Board, these agreements will grant DEDIR System users access to the defined respective agency talk groups as listed on the agreements for the purposes of mutual aid and interoperability. These agreements have been in process for several months throughout the DEDIR System radio replacement project as part of the review of the overall DEDIR System by the PAC of existing access to outside agencies as well as outside agency internal access.

STARCOM Wheaton Tower October 30-31 Outage:

April Update: There is no additional information on this issue.

- Motorola has confirmed that the West Chicago tower is operating as expected. The drone footage did not reveal any damage.
- SmartConnect/LMR failover. Motorola has conducted additional field surveys to gather data for optimizing the failover settings in the APXNext radios. The field survey results have been provided to the Motorola engineers for review.

Summary of Event:

- Wheaton STARCOM radio tower went offline on October 30, 2023 from 10:30am until October 31, 2023 at 3:45am.
- Fiber between the tower and the AT&T central office was cut during construction work taking place on the county campus for the new animal services building.
- In anticipation of the construction work, the fiber between the tower and AT&T central office had been relocated. The new fiber was marked but a section of the fiber bowed 10 feet further than the markings shown.
- Monday.com updates were provided to the PSAPs as new information became available.

Impact:

- APX4000s in the vicinity of the Wheaton Tower would go in and out of range.
- APXNext radios in the vicinity of the Wheaton Tower switched to LTE.
- DU-COMM and ACDC moved agencies in the vicinity of the tower to backup radio channels.





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TO:Linda Zerwin, ETSB Executive DirectorFROM:Andy Saucedo, Motorola System ManagerDATE:May 1, 2024SUBJECT:STARCOM21 DEDIRS Monthly Report for April Services

Projects:

DEDIR System Radio Replacement

- APXNext Police: Original order deployed with ADP encryption. ADP to AES encryption plan pending.
- APXNext New Hire Police: Change order complete and radios received. Open orders to be filled including cache radios and DU-COMM.
- APX8500: Reports of Starcom to VHF radio reception issues. It may be due to vehicle antenna placement or radio receiver sensitivity settings. Field test conducted at Westmont 2/13/24. All findings were provided to Motorola engineering. Last case status update 2/26/24, Engineering has completed the Customer Summary Report. Report to be provided by the Motorola Account Manager.
- APXNext XN Fire: Fire Focus presented XN issues to NFPA for TIA process. Fire radio configuration templates need IGA finalization with outside agency. Motorola Product Group has sent updates to ETSB regarding the repeat notification and firmware release to allow configurable Hazard Zone. Update to be included in the 2024 Q2 Base Line Firmware release.
- APXNext XE Fire: Demo radios have been programmed and provided to Fire Focus members for field testing.

	Voor to	Data			F	ast Month		
	Year to DateOpenedClosed484451271717	Date	То	tals		Categories o	f Tickets	
Category APX 7000 APX Next (police) APX NextXN (fire) APX 8500 (mobiles) APX4000	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
Category C APX 7000 APX Next (police) APX NextXN (fire) APX 8500 (mobiles) APX4000 Other models	48	44	9	7	5	2		2
	51	27	27	11	4	20		3
	17	17	3	3		3		
APX4000	6	6	2	2		2		
Other models								
Total	122	94	41	23	9	27	0	5

Service Tickets

Programming – Projects

Code plug updates: There were none at this time.

<u>Codeplug Creation:</u> There were none at this time.

Radio Alignment: There were none at this time.





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STARCOM21

Scheduled Maintenance: System Patches:

> The Starcom21 team and Motorola RSUS team applied security update patches to the Starcom21 system core in all Zones. The Patching efforts were done by the RSUS team on 4/10 and 4/11. These patches caused an impact to the system in all Zones. would have caused RF Site to enter to site trunking and Dispatch Sites to get Red X's on resources.

Thursday, 4/11/24 8:48 am- Site Trunking Event (~5 Minute Event) Red X's on Consoles for 5 Minutes as well 2:45 pm - Site Trunking Event (~5 Minute Event) Red X's on Consoles for 5 Minutes as well

- IL_STARCOM Monthly Application of Windows Motopatch 2024.03 Patching 4/12/24 Monthly MOTOPATCH for Windows process was performed on applicable clients in your ASTRO System.
- MTN-0024-24 G-series security update implementation 4/25/2024, notification of planned maintenance to be performed affecting the STARCOM21 system on 04-25 07:00:00 AM to 05:00:00 PM.

Work to be performed: MTN-0024-24 Software install of all G-series Site controller and Base repeaters. Impact: There may be brief periods of service interruption while the technicians are remotely working. Sites affected by this maintenance: SZ0140101 DuPage Lisle Prime - DuPage County SZ0140248 Kankakee Prime - Starcom SZ0140301 MADISON CO PRIME-STARCOM ZONE 3 SZ0140502 Cook County S - Prime

Command Central Patches:

[Scheduled Maintenance] Command Central Aware (North America) The scheduled maintenance has been completed. Start: 22/Apr/2024 @ 8:00 AM CDT (UTC-5) End: 22/Apr/2024 @ 9:00 AM CDT (UTC-5)

SmartConnect Patches:

[Scheduled Maintenance] SmartConnect (Australia, Canada, United States) The scheduled maintenance has been completed. Start: 11/Apr/2024 @ 3:30 AM CDT (GMT -5) End: 11/Apr/2024 @ 9:30 AM CDT (GMT -5)



ST*RCOM21

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[Scheduled Maintenance] SmartConnect (United States) The scheduled maintenance has been completed. Start: 16/Apr/2024 @ 3:30 AM CDT (GMT -5) End: 16/Apr/2024 @ 9:30 AM CDT (GMT -5)

[Scheduled Maintenance] SmartConnect (United States) The scheduled maintenance has been completed. Start: 18/Apr/2024 @ 3:30 AM CDT (GMT -5) End: 18/Apr/2024 @ 9:30 AM CDT (GMT -5)

[Scheduled Maintenance] SmartConnect (United States) The scheduled maintenance has been completed. Start: 22/Apr/2024 @ 3:30 AM CDT (GMT -5) End: 22/Apr/2024 @ 9:30 AM CDT (GMT -5)

Radio Central Patches: There were none at this time.

Radio Management CPS Patches: Upgraded DuPage RM server to R32.00.00. 03/Apr/2024 @ 7:00 AM CDT (GMT -5)

<u>Unscheduled System Outages:</u> Wheaton Subsite ID: 8 Prime Site: DuPage IP Prime Start:12/Apr/2024 @ 10:00 PM CDT End: 12/Apr/2024 @ 10:13 PM CDT Critical Failed, SCB Time Reference Failure On Multiple Channels. Potential interference suspected.

Releases:

APX NEXT Firmware APX NEXT R05.05.00 CPS R32.00.00 will be released 5/15/24. It included new products and features. Defect repairs included. Firmware is a maintenance and repair release.

APX Portables and Mobiles (APX 4000 and APX 8500) Firmware R32.03.00 CPS R32.00.00 was released 1/17/24. It included new products and features. Defect repairs included. Firmware is a maintenance and repair release.

Meetings:

April PAC meeting 4/1/24

<u>Training</u>

Command Central Cirrus Central Basics Class 4/22/24

MOTOROLA SOLUTIONS



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		GoS	Calcula	tions			PTT	and Bu	isy Dat	а	
Hour	GoS	Utilization	Erlangs	Excess Erlangs	Days of Data	Total PTTs	Total Talk Time (sec)	Average Talk Time (sec)	Total Busy	Total Busy Time (sec)	Average Busy Time (sec)
0:00:00	0.00	21.69	3.69	6.71	31.00	2590.65	13276.45	5.12	0.00	0.00	0.00
1:00:00	0.00	19.93	3.39	7.01	31.00	2124.42	12196.58	5.74	0.00	0.00	0.00
2:00:00	0.00	16.45	2.80	7.60	30.00	1795.63	10068.27	5.61	0.00	0.00	0.00
3:00:00	0.00	14.11	2.40	8.00	31.00	1459.23	8633.19	5.92	0.00	0.00	0.00
4:00:00	0.00	13.72	2.33	8.07	31.00	1424.42	8396.13	5.89	0.00	0.00	0.00
5:00:00	0.00	14.31	2.43	7.97	31.00	1475.32	8759.19	5.94	0.00	0.00	0.00
6:00:00	0.00	16.37	2.78	7.62	31.00	1766.52	10015.52	5.67	0.00	0.00	0.00
7:00:00	0.00	22.38	3.80	6.60	31.00	2573.32	13696.97	5.32	0.00	0.00	0.00
8:00:00	0.00	28.60	4.86	5.54	31.00	3404.35	17500.74	5.14	0.00	0.00	0.00
9:00:00	0.01	32.17	5.47	4.93	31.00	3865.06	19689.00	5.09	0.39	2.39	6.17
10:00:00	0.00	33.38	5.67	4.73	31.00	4016.81	20427.29	5.09	0.00	0.00	0.00
11:00:00	0.00	31.71	5.39	5.01	31.00	3834.55	19403.74	5.06	0.00	0.00	0.00
12:00:00	0.00	34.13	5.80	4.60	31.00	4096.81	20888.03	5.10	0.03	1.29	40.00
13:00:00	0.01	35.28	6.00	4.40	31.00	4209.94	21594.23	5.13	0.55	17.39	31.71
14:00:00	0.00	33.90	5.76	4.64	31.00	4115.55	20746.29	5.04	0.00	0.00	0.00
15:00:00	0.00	34.50	5.87	4.53	31.00	4184.39	21116.26	5.05	0.03	3.23	100.00
16:00:00	0.00	34.72	5.90	4.50	31.00	4176.65	21247.97	5.09	0.00	0.00	0.00
17:00:00	0.00	31.91	5.42	4.98	31.00	3850.74	19529.71	5.07	0.00	0.00	0.00
18:00:00	0.00	29.92	5.09	5.31	31.00	3552.26	18313.77	5.16	0.00	0.00	0.00
19:00:00	0.00	30.05	5.11	5.29	31.00	3630.65	18392.26	5.07	0.00	0.00	0.00
20:00:00	0.00	30.14	5.12	5.28	31.00	3663.65	18447.35	5.04	0.00	0.00	0.00
21:00:00	0.00	29.23	4.97	5.43	31.00	3503.58	17888.19	5.11	0.00	0.00	0.00
22:00:00	0.00	26.85	4.56	5.84	31.00	3246.84	16430.87	5.06	0.00	0.00	0.00
23:00:00	0.00	23.93	4.07	6.33	31.00	2901.06	14643.35	5.05	0.00	0.00	0.00

Mar 2024 Starcom21 GoS Report

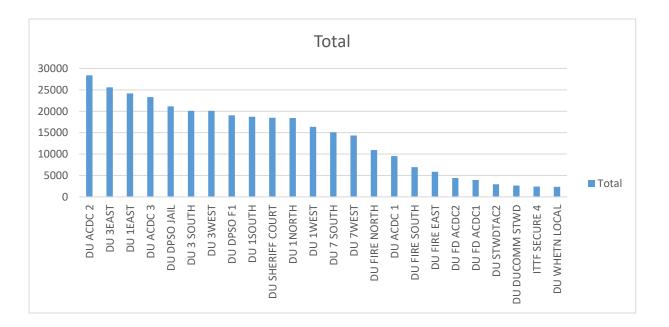
*April was not available at the time of this report.





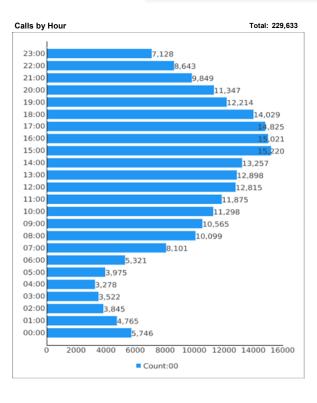
Solving for safer. Communities, schools, hospitals, businesses everywhere. DEDIR System Usage Report:

	Usage Report.
Talk Groups	Push To Talk Counts
DU ACDC 2	28,419
DU 3EAST	25,587
DU 1EAST	24,193
DU ACDC 3	23,310
DU 3 SOUTH	20,120
DU 3WEST	20,113
DU 1SOUTH	18,705
DU DPSO F1	19,062
DU 1NORTH	18,420
DU DPSO JAIL	21,147
DU 1WEST	16,361
DU SHERIFF COURT	18,511
DU 7WEST	14,338
DU 7 SOUTH	15,085
DU EDU 1	13,812
DU FIRE NORTH	10,940
DU ACDC 1	95,26
DU FIRE SOUTH	69,41
DU DUCOMM STWD	2,660
DU FIRE EAST	5,859
DU COD 1	5,583
DU FD ACDC2	4,386
DU FD ACDC1	3,937
DU STWDTAC2	2,927
DU WHETN LOCAL	2,359
Grand Total	415,940



ALI AUDIT SUMMARY SNAPSHOT

Calls occuring between: 01-01-2024 12:00:04 AM and 05-01-2024 04:58:24 AM



Calls	by Response Code		Call	s by Class of Service					
	Response Code	Total		Class of Service	Initial Query	Manual Query	Repeat Query	Test Query	Total
0	No Active Paths	2		N/A	107	103	27	0	237
1	One Path OK	4,048	0	Business OPX	0	0	0	0	0
2	Both Paths OK	225,349	1	Residence	2,103	21	102	0	2,226
7	Manual Query Denied	0	2	Business	2,090	28	77	0	2,195
9	Record Not Found	237	3	Residence PBX	0	0	0	0	0
Total		229,636	4	Business PBX	286	3	8	0	297
			5	Centrex	31	0	0	0	31
			6	Coin 1 Way Ot	0	0	0	0	0
Calls	by Query Type		7	Coin 2 Way Out	0	0	0	0	C
	Query Type	Total	8	Mobile	0	0	0	0	C
I.	Initial	108,652	9	Residence OPX	0	0	0	0	C
М	Manual	181	A	Cust Owned Coin Telephone	0	0	0	0	C
R	Repeat	120,804	В	ESCO Failure	411	0	21	0	432
Т	Test	0	С	VoIP Residence	0	0	0	0	C
Total		229,637	D	VoIP Business	13	0	1	0	14
			E	VoIP Coin/Pay Phone	0	0	0	0	C
Calls	by Call Type		F	VoIP Wireless	9	1	0	0	10
	Call Type	Total	G	Wireless Phase 1	15,037	1	2,759	0	17,797
А	Anonymous Call [911-0000]	423	Н	Wireless	73,030	18	117,021	0	190,069
^		423	J	VoIP Nomadic	0	0	0	0	0
E	ESCO [911-0XXX]	9	К	VoIP Enterprise Solutions	0	0	0	0	0
S	Standard ANI Received [NXX-XXXX]	215,168	Т	VoIP Coin/Pay Phone	12	0	45	0	57
U	Uninitialized Call [911-XXX-XXXX]	14,036	V	VoIP Services	15,507	6	738	0	16,251
Z	Seizure with no ANI [000-0000]	1	х	TEXT TO 911	0	0	0	0	0
Total		229,637	Tota	al	108,636	181	120,799	0	229,616

Calls occuring between: 01-01-2024 12:00:04 AM and 05-01-2024 04:56:07 AM

ALI AUDIT SUMMARY SNAPSHOT

Calls occuring between: 04-01-2024 12:06:34 AM and 04-30-2024 11:54:03 PM

Calls by Hour	Total: 59,340	Calls b	y Response Code		Call	s by Class of Service					
1			Response Code	Total		Class of Service	Initial Query	Manual Query	Repeat Query	Test Query	Total
23:00	1,808	0	No Active Paths	0		N/A	25	18	7	0	50
22:00	2,492	1	One Path OK	767	0	Business OPX	0	0	0	0	0
21:00	2,626	2	Both Paths OK	58,523	1	Residence	534	4	45	0	583
20:00	3,210	7	Manual Query Denied	0	2	Business	525	2	31	0	558
19:00	3,026	9	Record Not Found	50	3	Residence PBX	0	0	0	0	(
18:00	3,709	Total		59,340	4	Business PBX	83	0	2	0	85
17:00	3,827	rotar		35,340	5	Centrex	5	0	0	0	5
16:00	3,968				5	Coin 1 Way Ot	0	0	0	0	0
15:00	4,147	0-11- 1-	- O		0			•	0	Ŭ	(
14:00	3,525	Calls D	y Query Type		1	Coin 2 Way Out	0	0	0	0	
13:00	3,324		Query Type	Total	8	Mobile	0	0	0	0	(
12:00 11:00	3,183	1	Initial	27,906	9	Residence OPX	0	0	0	0	
10:00	2,957 2.845	M	Manual	31	А	Cust Owned Coin Telephone	0	0	0	0	(
09:00	2,612	R	Repeat	31,403	в	ESCO Failure	97	0	5	0	10
08:00	2,612	Т	Test	0	С	VoIP Residence	0	0	0	0	(
07:00	2,012	Total		59,340	D	VoIP Business	0	0	0	0	(
06:00 1,31	.6				Е	VoIP Coin/Pay Phone	0	0	0	0	(
05:00 927		Calls b	y Call Type		F	VoIP Wireless	9	1	0	0	1(
04:00 816			Call Type	Total	G	Wireless Phase 1	3,859	0	994	0	4,853
03:00 781					н	Wireless	18,835	5	30,021	0	48,86
02:00 978		A	Anonymous Call [911-0000]	102	J	VoIP Nomadic	0	0	0	0	(
01:00 1,148		E	ESCO [911-0XXX]	0	к	VoIP Enterprise Solutions	0	0	0	0	(
00:00 1,	485	S	Standard ANI Received [NXX-XXXX]	55,891	т	VoIP Coin/Pay Phone	12	0	45	0	57
0 1000	2000 3000 4000 5000	U	Uninitialized Call [911-XXX-XXXX]	3,346	V	VoIP Services	3,921	1	252	0	4,174
	Count:00	Z	Seizure with no ANI [000-0000]	1	х	TEXT TO 911	0	0	0	0	(
L		Total		59,340	Tota	1	27,905	31	31,402	0	59,338

Calls occuring between: 04-01-2024 12:06:34 AM and 04-30-2024 11:54:03 PM

Monthly 9-1-1 System Call Count

For (Call Origin)

Creation Date: 05/01/2024 01:14:59 PM

Grouping: Site & Call Origin

Date Range: 04/01/2024 12:00:00 AM - 04/30/2024 11:59:59 PM

					Detail In	formatior	1						
014		Total Calls		Call Category			Call Service	(Emergency	ncoming)		Outgoing (Emergency,	Abandoned	Avg Wait
Site	Call Origin	Total Calls	Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown	Non- Emergency, Other)	(Emergency)	(Emergency Incoming)
ACDC	Incoming	25,277	8,614	16,663	0	349	7,365	825	0	75	0	387	00:00:04
	Internal	1,461	0	1,461	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	6,458	0	6,458	0	0	0	0	0	0	6,458	0	00:00:00
	Total	33,196	8,614	24,582	0	349	7,365	825	0	75	6,458	387	00:00:04
DU-COMM	Incoming	53,263	20,786	32,477	0	1,043	16,092	3,478	0	173	0	1,005	00:00:05
	Internal	8,337	0	8,337	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	12,171	0	12,171	0	0	0	0	0	0	12,171	0	00:00:00
	Total	73,771	20,786	52,985	0	1,043	16,092	3,478	0	173	12,171	1,005	00:00:05
Total		106,967	29,400	77,567	0	1,392	23,457	4,303	0	248	18,629	1,392	00:00:05

Monthly 9-1-1 SystemTransfer Count

For (Call Origin)

Creation Date: 05/01/2024 01:12:20 PM

Grouping: Site & Call Origin

Date Range: 04/01/2024 12:00:00 AM - 04/30/2024 11:59:59 PM

	Summary Information													
	Sito	Total Calls	(Call Category		Call Service (Emergency Incoming)				Outgoing (Emergency, Non-		Avg Wait		
	Site		Emergency	Non- Emergency	Other	Wire-Line	Wireless	VolP	SMS	Unknown	Emergency, Other)	(Emergency)	(Emergency Incoming)	
ACDC		2,604	2,604	0	0	57	2,355	192	0	0	0	0	00:00:04	
DU-COMM		2,960	2,960	0	0	29	2,749	182	0	0	0	0	00:00:05	
Total		5,564	5,564	0	0	86	5,104	374	0	0	0	0	00:00:05	

Year to Date 9-1-1 System Call Count

For (Call Origin)

Creation Date: 05/01/2024 01:14:10 PM

Grouping: Site & Call Origin

Date Range: 01/01/2024 12:00:00 AM - 04/30/2024 11:59:59 PM

					Detail In	formation	1						
				Call Category			Call Service	(Emergency	Incoming)		Outgoing (Emergency,	Abandoned	Avg Wait
Site	Call Origin	Total Calls	Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown	Non- Emergency, Other)	(Emergency)	(Emergency Incoming)
ACDC	Incoming	101,132	34,974	66,158	0	2,033	28,719	3,431	0	791	0	1,953	00:00:04
	Internal	6,275	0	6,275	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	25,899	0	25,899	0	0	0	0	0	0	25,899	0	00:00:00
	Total	133,306	34,974	98,332	0	2,033	28,719	3,431	0	791	25,899	1,953	00:00:04
DU-COMM	Incoming	209,809	80,081	129,728	0	4,088	61,802	13,538	0	653	0	3,989	00:00:05
	Internal	35,120	0	35,120	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	48,128	1	48,127	0	0	0	0	0	0	48,128	0	00:00:00
	Total	293,057	80,082	212,975	0	4,088	61,802	13,538	0	653	48,128	3,989	00:00:05
Total		426,363	115,056	311,307	0	6,121	90,521	16,969	0	1,444	74,027	5,942	00:00:05

Year to Date 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 05/01/2024 01:13:00 PM

Grouping: Site & Call Origin

Date Range: 01/01/2024 12:00:00 AM - 04/30/2024 11:59:59 PM

	Summary Information													
	Site	Total Calls	Call Category		Call Service (Emergency Incoming)				Outgoing (Emergency,	Abandoned	Avg Wait			
	Site		Emergency	Non- Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown	Non- Emergency, Other)	(Emergency)	(Emergency Incoming)	
ACDC		10,184	10,184	0	0	246	9,129	809	0	0	0	0	00:00:04	
DU-COMM		11,177	11,177	0	0	133	10,372	672	0	0	0	0	00:00:05	
Total		21,361	21,361	0	0	379	19,501	1,481	0	0	0	0	00:00:05	



911 System Design Standardization Memos

	Closed										
Memo #	Date Opened	Origin Title	DESCRIPTION	STATUS of MEMO (Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement tot Product Development, Closed)	Closed Date	CAD FOCUS	TECH FOCUS	FSA FOCUS	MPS	DIRECTORS I	ETS BOARD
1	04/08/20	CAD Informer Trigger words	Request to eliminate words that trigger an alert when entered into CAD	Closed	04/22/20	Consensus	N/A	N/A	N/A	N/A	
2	02/18/20	CAD Alphanumeric Verification	enables a setting that will allow alphanumeric addresses to geo-verify without a space.	Closed	03/16/20	Consensus	N/A	N/A	N/A	N/A	
3	03/17/20	CAD Auto Verifiation of address	disable automatically geo-verifying addresses that are unique in the system.	Enhancement tot product development		Research	N/A	N/A	N/A	N/A	
4	03/17/20	CAD on-off ramp entries	enhance the TCs' ability to identify on and off ramps for the highways	closed	03/15/22	Consensus	N/A	N/A	N/A	N/A	·
5	03/14/20	CAD Pro-QA data export	request to escalate the priority of a data export to facilitate the development of a single server for Pro-QA software	Closed	03/16/20	Consensus	N/A	N/A	N/A	N/A	
6	03/18/20	CAD Elminate the 2 or 3 digit code from Purvis	removing the 2 or 3 digit code from the Purvis announcement.	Closed	08/20/20	Consensus	N/A	Consensus	N/A	N/A	
7	03/17/20	CAD Half addresses	presentation of two options for how to handle half-addresses.	Closed	03/16/20	Consensus	N/A	N/A	N/A	N/A	
8	04/03/20	CAD Command Line Font size	the font size larger on the command lines- expanded to the multi-command line	Enhancement tot product development		Consensus	N/A	N/A	N/A	N/A	
9	04/03/20	CAD PI-Delay	adjust an event code that corresponded to a car accident with injuries that was delayed	Closed	04/08/20	Consensus	N/A	N/A	N/A	N/A	
10	04/06/20	CAD Street Aliases	discuss options for alias street names in the CAD system. This would apply to streets such as North Ave AKA Route 64	Closed	10/06/20	Consensus	N/A	N/A	N/A	N/A	
11	01/27/20 01/27/20	FSA Cover Memo FSA Formula for Agency Costs	Outline of the memo process	Closed	01/23/20 01/23/20	N/A N/A	N/A N/A	Consensus	N/A N/A	N/A N/A	
12		, , , , , , , , , , , , , , , , , , ,	Costing formula options for exepenses relating to changes in systems					Consensus			
13 14	12/19/19 01/23/20	FSA Standardization of Recommends FSA Activating New Tone	Using Z units in CAD Adding a rules to Engines to faciliate tones	Closed	03/02/20 03/02/20	Consensus Consensus	N/A N/A	Consensus consensus	N/A N/A	N/A N/A	
14	01/05/20	FSA Add Units to Calls	Addung a rules to Engines to racinate tones Add Unit to calls from mobiles without generating a tone	Closed	05/14/20	N/A	N/A N/A	Consensus	N/A	N/A N/A	
16	01/27/20	FSA Optional Equipment Status	Optional equipment formating options	Closed	05/14/20	N/A	N/A	Consensus	N/A	N/A	
17	02/28/20	FSA Open Radio	Leaving the radio open for two minutes after the Purvis alert in the stations	Closed	03/02/20	N/A	N/A	Consensus	N/A	N/A	
18	03/05/20	FSA Dead End Streets	Remove Dead End from the announcement	Closed	06/22/20	Consensus	N/A	Consensus	N/A	N/A	
19	02/26/20	FSA LSI Data Into CAD	Add Hazardous Material data from the State into CAD	Closed	03/02/20	N/A	N/A	Consensus	N/A	N/A	
20	02/26/20	FSA Flow MSP	The font size larger on the command lines- expanded to the multi-command line	Closed	03/02/20	N/A	N/A	Consensus	N/A	N/A	
21	03/02/20	FSA Additional Goals	expand the goal to consider the time from call to responder arrival instead of from the time of call to dispatch	Closed	03/14/20	Consensus	N/A	Consensus	N/A	N/A	
22	03/01/20	FSA Non-standard CAD programming	Creating CAD command that are unique to an agency or a small subset of agencies	Closed	06/22/20	Consensus	N/A	Consensus	N/A	N/A	
23	01/27/20	TECH Purvis Proposal	Review of the proposal to address the back-up alerting solution	Closed	02/06/20	Consensus	Consensus	Consensus	N/A	N/A	
24	02/02/20	TECH ICD from Hexagon for LEADS	review the Hexagon proposal for the LEADS ICD- Hexagon is re-working the proposal	Enhancement tot product development		Pending	Pending	N/A	N/A	N/A	
25	04/20/20	CAD Assist other priority change	DU-COMM request to change the priority of Assit other from 4 to 2. This will adjust the watchdog times	Closed	04/22/20	Consensus	N/A	N/A	N/A	N/A	
26	04/20/20	CAD Macro request On-Unit	DU-COMM request a macro to combine to add the vehicle when logging a unit on duty	Closed	04/22/20	Consensus	N/A	N/A	N/A	N/A	
27	04/20/20	CAD New Event code request	DU-COMM request to add two new event codes	Closed	03/09/21	Consensus		Consensus			
28 29	04/20/20 04/30/20	Tech Switch Design FSA Translations	DU-COMM recommendation for a switch design review Request to have the PSAPs manage FSA translations	Closed	05/26/20 05/19/20	Consensus	Consensus	Consensus			
30	04/04/20	Tech Enhanced Monitoring	Review the three proposals from Solar winds	Closed	07/31/20	Consensus	Consensus	Consensus			
31	05/04/20	CAD Fire Priorities	Requet to re-visit the Fire events priorities from ACDC	Closed	01/15/21	Consensus	Controlinout	Consensus		Consensus	
32	05/22/20	FSA Priority Column	Request to add priority columns back into MPS	Closed	06/07/20	Consensus		Consensus			
33	05/26/20	FSA Self-assgin	Request the ability to self-dispatch calls from pending	Closed	06/07/20	Consensus		Consensus			
34	05/27/20	TECH LAG	Install LAG on the Comcast side of the Network	Closed	03/15/24		Consensus				
35	05/27/20	TECH Security	Review Results of the Nessus system testing	Closed	06/22/20		Consensus consensus				
36 37	05/27/20 05/27/20	TECH WMware upgrade TECH Software Review	Install upgrade to Vmware from 6.0-6.7 Conduct a software review comparable to the cutover review	In Process	06/22/20		Consensus				
38	05/27/20	CAD 9-1-1 Call Flow	Reivew the 9-1-1 Call flow process	Closed	01/18/22		Conscisus	-		Consensus	
39	05/28/20	CAD Updated Macro	request to reduce the CDCMDKEY	Closed	07/21/20	Consensus					
40	06/01/20	CAD Update LEADS Trigger words	reintroduce trigger words from SOS for DL status	Closed	07/21/20	Consensus					
41	06/03/20	TECH NICE Upgrade	Connect lines and positins to the NICE Recorder/DSO end of life update	Closed	06/22/20		Consensus				
42	06/10/20	FSA Available on Event	Would like the MPS be programmed to change status to AOE	Closed	06/25/20	Consensus		Consensus			
43	06/15/20	TECH Dell Storage	Dell offsite storage	Closed	03/01/20		Consensus				
44 45	06/19/20 06/19/20	Tech CAD Workstations At DU-COMM FSA BARB procurement	Install the ETSB image on the Workstations at DU-COMM Pros and Cons of the application	Closed	08/02/21 09/03/20		Pending	Conconsiin		Consensus	
45	07/06/20	CAD EDIT unit Roster	Change the Display from Employee number to Sign on ID	Closed	09/03/20	Consensus		Consensus		-	
40	07/06/20	CAD Informer Unit Colum	Add a column that displays the unit in infomrer	Closed	09/15/20	Consensus					
48	07/06/20	CAD Multi-Command line	Force CAPS lock on the multicommand line	Enhancement tot product development		Consensus					
49	07/06/20	CAD Add select event hot key	Eliminate a step when selecting a unit on an event	Enhancement tot product development		Consensus					
50	07/06/20	CAD Unit Roster	Add the Badge number to the Unit display	Enhancement tot product development		Consensus					
51	07/06/20	CAD Infomrer Hot Key	Add a hot key that opens up into Informer	Enhancement tot product development		Consensus					
52	07/06/20	CAD Dispatch Assign	Dispatch assing to work automatically	Closed	12/29/20	Consensus					
53	07/06/20	CAD Dispatch Assign mutiple units	Allow dispatch assign to work with multiple units	Enhancement tot product development		Consensus		-			
54 55	07/06/20 07/06/20	CAD Monitor preferenc CAD Vin Response	Allow the monitors to be saved from each login Allow title search to be run in Informer	Enhancement tot product development Enhancement tot product development		Consensus Consensus					
56	07/06/20	CAD Informer history	Develop a way to search for informer history	Enhancement tot product development		Consensus		-			_
57	06/18/20	Tech Carrier diversity	Request to explore surplus bandwidth to provide carrier diversity	Closed Jan 12, 2021	11/23/20	Consensus	Consensus				_
			<u> </u>								
58	06/16/20	CAD UL Functionality	Ability to add apartment number using the UL Function 23	Enhancement tot product development		Consensus					

	07110100								1			
60	07/16/20 07/30/20		TC name in the Remarks Available on Event	ADD the PSAP and first initial to the TC name in remarks Would like AOE to set the timer to 0	Enhancement tot product development	01/21/21	Referred				Pending	
61 62	07/30/20		Remove CUS	Remove CUS from Status codes PD RR IC WP TA AD	Closed	01/21/21	Consensus Consensus					
63	07/30/20		Mutiple Clearing units	Change programming to allow multiple units to be cleared	Enhancement tot product development	02/23/20	Consensus					
64	07/30/20		F2 enhancement	Want F2 to bring to the command line anywhere in the program	Enhancement tot product development		Consensus					
65	07/30/20		Mutiple On units	Want the ONU command to work for multiple units	Closed	04/20/21	Consensus					
66	07/30/20		Unit Transport streamline	Get rid of the dashes in the command line for unit transport	In-Process Research	04/20/21	Consensus					
67	07/30/20		Adjust name and tx field	add field for alalrm and to companies that doesn't impact LOI	Closed	08/18/20	Consensus					
68	07/30/20		Alias EMD codes	want the EMD numeric code entered as alias for event type	Closed	08/06/20	Consensus					
69	04/20/20		CISA request	Cybersecurity testing	10/12/2021	00/00/20	Consensus	Consensus				
70	08/04/20	TEON	Monday.com	Online project management tool	Closed			Conscisus				
71	08/04/20	TECH		upgrade to VMware version 6.7	Closed	02/22/22		Consensus				
72	08/03/20		Duplicate and Cancel	Attach the name of the TC that made the original ticket to remarks	Enhancement tot product development	02/22/22	Consensus	Conscisus				
73	08/27/20		Default MPS CADVIEW screen	Change the default MPS screen to Event list	Closed	04/20/21	Consensus		Consensus			
74	08/27/20		Right Click update	Using the Spreadsheet submitted update the right click list	closed	04/20/21	Consensus		Conscrisus			
75	09/10/20		K9 Event codes	add event codes for the different types of dogs	Closed	09/12/20	retracted					
76	09/10/20		Relocate Unit Monitor	Add a new monitor for relocated unites	Closed	11/17/20	Consensus					
77	09/25/20		ALI Re-bid Times	Review the options to adjust the time for Automatic ALI re-bids	Closed	12/15/20	Conscisus	Consensus				
78	10/20/20		Call Source	Default Call Source to Phone	Closed	03/23/21	Referred to Directors	Conscisus			Directors	
79	10/28/20		Edit unit Code	Change the two digit unit code for Elgin from EG to EN	Closed	04/20/21	Consensus				Pending	
80	10/30/20		Power Supply	Procure redundant power supllies for switches etc	Closed	03/23/21	Consensus				Pending	
81	11/15/20		Retail Theft	Change the subtype to Reatil-Delay	Closed	12/15/20	Consensus				rending	
82	11/15/20		Caller Name LOI Search	Disable Caller Name from the LOI Search	Closed	12/13/20	Consensus					
83	12/10/20		Bomb Threat	Use a code for bomb threat instead of the words in Purvis	Closed	01/14/21	Consensus		Consensus	├		
83	01//26/21		Timers	Remove the shift timers from the system	Closed	01/14/21 03/09/21	Consensus		Consensus			
85	01/26/21		Live Mum additions		Closed	03/09/21						
				Add stations to match or come close to matching LiveMUM from CAD	-		Consensus		-			
87	02/23/21		Common places for DSO	Add common place names for DSO lots for a DSO response	Closed	09/01/01	Consensus		-	+		
88	03/31/21		Available on Event	Add the ability for MPS to self dispatch from Available on event	Closed	05/00/01	-		l	⊢ −		
89	04/16/21		KH and Business names Spec Situation	Remove the KH and businesss files from notification	Closed	05/09/21	Consensus					
90	04/19/21		Live Mum changes	Change the ETB of arrive danger to 40 minutes	Closed	05/04/21	Consensus					
91	05/18/21		TRE change	redesign the TRE to ensure it passes to Starcom	Closed							
92	05/26/21		Add subtypes to Assist	Create two new subtypes for assist to the SA and coroner	Closed	09/28/21	Consensus					
93	06/09/21		TestCase for Pro QA	Turn on the test case option in ProQA	closed	06/18/21	Consensus					
94	06/28/21		Standardized RR names	tracks xx where xx is a two/four digit abbreviation for the Railroad	Closed	02/05/21	Consensus					
95	07/12/21	FSA	Cross Staffed Apparatus	"Jump Crews"in Live Mum different than CAD	Closed	08/11/22			Consensus			
96A	07/12/21	FSA		Analsyis of station depth for border agencies	Closed	08/11/22			Consensus			
96B	07/12/21		Border Station Run orders	Adjust the run orders of stations based on Analysis from 96	Closed	08/11/22			Consensus			
96C	07/12/21	FSA		Adjust the drive time for Mutual aid agencies	Closed	08/11/22			Consensus			
97	07/12/21	FSA	Pre-planned relos	Add pre-planned relos into LiveMum	Closed	07/28/22			Consensus			
98	07/12/21	FSA	Unit Depletion	Program LiveMUM to make recommends based on unit depletion percetages	Closed	08/11/22			Consensus			
99	07/13/21	CAD	Wayne township Coverage	Add a note to the Wayne township area about for overnight disptaching	Closed	07/16/21	Consensus					
100	07/13/21		EBT Request	Request DECCAN run two hears of data for more accurate EBT	Paused	05/18/23					Consensus	
101	07/21/21	FSA	COQ report number request	Request a report number for agencies receiving COQ equipment	Closed	09/28/21			Consesus			
102	08/10/21		Update Skill list	Add Drone to the Skill list	Closed	09/28/21	Consensus					
103	09/07/21		CAD/Vesta Standardization	Adjust one of the systems to search for intersections using the same syntax	Pending -Research		Consensus					
104	11/02/21	CAD	Add event code	Add Event code for 3Si	Closed	11/19/21	Consensus					
104	11/16/21		Add a layer to the map	Create a layer for Divison 10 in the CAD map	Closed	09/13/22	Consensus				+	
105	11/29/21	CAD	in-custody time stamp	Program CAD to include the time stamp in the list of times	Closed	03/15/22	Consensus		<u> </u>			
106	11/29/21		Add new agency to CAD	Create a new agency in CAD for mabas division 12	Closed	03/13/22	CONSCISUS		Consensus	├		
107	11123121	POA			Ciuseu				Consensus			_
108	01/18/22	CAD	ANI/ALI dump work flow	Change the programming so that the keyboard can be used after ANI/ALI dump	Pending Research							
109	02/02/22	CAD	Timer for Delaved call	Want to have a timer for Trbl alarms to delay dispatch 10 minutes	Closed	03/15/22	Consensus					
110	5/2/2022		Options for Tones	Explore audio setting options for tones on the fire channels	In Process/Testing	00/10/22	Gongenada	Consensus				
111	7/30/2022	Tech		Review Purvis Proposal	Closed			Impasse			Impasse	_
112	10/3/2022		LPR Event	New CAD Event for License plate reader	Closed	15-Nov-22		inpasse	1		mpasse	
112	10/3/2022		Shot Stab event type	separate out the shot fired and gunshot into two type codes	Pending Research	10-1404-22	Impasse		Impasse			
114	1/13/2022		Open USB ports	Request to open USP ports to the Bridge	Closed	9-Jan-23	inipasse	Consensus	iiiipasse			_
114	1/10/2023		Train Cleared	Request to add commands to menus and boards	Closed	9-Jan-23 28-Mar-23	Consensus	Consensus	+	<u> </u>		
115	1/10/2023		Emergency Button Mobile	Request to dod commands to menus and boards Request to change the functionality of the emergency button	Closed	12-Jan-23	CUISEIISUS		Consensus	+		
110	3/22/2023		UE Delta Programming	Request to change the functionality of the emergency button Remove MAF units from CADView	Closed	4-May-23			Consensus			
117	3/22/2023		Strobe light timing	Up the time out for the strobe units to 2 minutes	Closed	4-May-23 4-May-23			Consensus			
118	3/22/2023		Recall dispatch	Add a Recall dispatch button to MPS	Closed	4-May-23 18-May-23			Consensus			
					Closed				-			
120	3/22/2023		Resync Units and Events	Add a resync button to MPS	÷	18-May-23		0	Consensus	$ \vdash $		
121	8/16/2023		Shared Drives	Shared drive in the DMZ to reduce Cybersecurity	Closed	5-Sep-23		Consensus		$ \downarrow \downarrow$		
122	8/18/2023		Shared Subnet	Allow traffic point to point for printers for cybersecuirty	Closed	5-Sep-23	-		-	$ \downarrow \downarrow$		
123	8/21/2023		Task Force Units	Create Monitors for the Task force group	Closed	7-Nov-23	Consensus					
124	10/3/2023		New Event code request	new or modified event type for Car vs Building	Closed	26-Mar-24	Consensus		-	\vdash		
	11/9/2023		Priority integration	Integrate Priority Aqua program with Eventide	Closed	26-Mar-24	Consensus					
125												
125	2/20/2024	CAD	New Event code request	New event type for Electric Vehicle fire	In Process/Testing		Consensus					_

COMCAST STRATEGIC ACCOUNT

CUSTOMER REPORT FOR DuPage County ETSB

MAINTENANCE

3 maintenances completed between 3/01/24 thru 4/30/24

TICKET ID	QUEUE NAME	SUMMARY	INPUT	DATE
16507361	Customer	ACL Update	Customer Inquiry	4/23/2024
16403827	Customer	ACL Update	Customer Inquiry	4/16/2024
16326463	Customer	ACL Update	Customer Inquiry	4/8/2024

SERVICE ASSURANCE

0 Tickets opened between 4/01/24 thru 4/30/24



INFORMATION TECHNOLOGY

www.dupageco.org/it

TO:	PRMS Oversight Committee and ETS Board
FROM:	Don Ehrenhaft, PRMS Manager
DATE:	April 24, 2024
RE:	DuJIS RMS Monthly Update

Accomplishments:

- Data Sheet Refresh project is ongoing.
 - Initial review of all datasheets is complete.
 - o Development continues.
- OCR 10.0/MFR project planning is ongoing.
 - o County IT has completed necessary preliminary tasks.
 - Functional development environment will be stood-up after executing a zero dollar change order.

Victories:

- Virtual demonstration of MFR and OCR 10.0 was conducted on 04/22/24.
- One additional virtual and one on-site demonstration of MFR and OCR 10.0 have been scheduled.
- Lombard is now using NIBRS Reporting Tool

Action Items:

- IGA
 - Continue working to develop new IGA.
 - Finalize exit agreement with Addison.
- Addison Axon project updates
 - Addison anticipates Go-live in summer 2024.
- NetRMS
 - Move legacy system off of aging hardware to dedicated server.
- 00102630 Addresses Validates in FBR without a Zip Code IN PROGRESS

RSA – Customer Support Collaboration:

- Maintained weekly I/CAD case review call, standing call at 9:00 am on Thursdays.
- Maintained RMS weekly status review call, standing call at 1:00 pm on Thursday.
- Maintained bi-weekly OCR10.0/MFR project management meeting with Hexagon project manager.
- Continued to improve communication and messaging tools and usage.

Next Month's Actions Items:

- Continue planning phase of MFR/OCR 10.0 project.
- Begin Staging Phase of MFR/OCR 10.0 project.
- Continue to work with Data Sheet Refresh subcommittee.
- Overhaul of system support model to improve speed of incident response and strengthen prevention efforts.
- Work with Hexagon to implement updates to both FBR and OnCall Analytics to address ongoing user complaints.



HEXAGON SAFETY & INFRASTRUCTURE

April Monthly Report

Customer Name DuPage County, IL Alias DUPC.20.11 Customer PM Linkia Zerwin/Nikk Gahin Project / Delivery Name DuPage ETSB New Change Requests None Reporting Period End April 30, 2024 Support Overview P2 1 P2 0 P2 2 On target P2 1 P2 0 P2 2 Below target P2 14 P2 0 P4 0 Below target P4 0 P4 0 P4 0 RED One or more of the following remain unbanded: significant risks and/or issues, behind schedule by >10% V
Hexagon Support Manager Tony Capasso Project / Delivery Name DuPage ETSB New Change Requests None Reporting Period End April 30, 2024 Support Overview P2 1
None Reporting Period End April 30, 2024 Support Overview
Support Overview CRDs CREs On target P2 1 P2 0 P2 2 Below target P3 14 P3 10 P3 6 Above target P4 0 P4 0 P4 0 RED One or more of the following remain unhandled: significant risks and/or issues; behind schedule by >10%. There is a plan in place to rectify one or more of the following: significant risks and/or issues; behind schedule <=10%. No No Support Performance - Period ending April 30, 2024 Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Continue to have weekly CAD SR Review call with Customer Support Catter the Catter the catter thave catter thave catter thave catter thave catter thave
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1. Focus and continued resolution on existing support SRs.
Change Orders Date Status Description
Notes From Above Activites:





Date / Report / Author:	04/26/2024 - RSA Weekly Status Report - Steve Burrell, RSA
Stakeholders for	DuPage: Don Ehrenhaft, Dave Jordan, Anthony McPhearson, Matthew. Theusch,
Distribution:	Gregg Taormina, Linda Zerwin
	Hexagon: Stephen Starnowsky, Patrick Mellin, Ben VanHorne, Tammy Heaton,
	Anthony Capasso, Wendy Mann

Торіс	Status Summary	Assignment / Escalation	Status
	Closed Cases (06)		
00207514	iTouch Interface Error Reading NIST File	RSA / Support	CLOSED
00229294	Agency is concerned about numerous "Unknown	RSA	CLOSED
	Offenders" with unknown Identifiers is causing the State to send Warning messages.		
00233624	MAP Administration Utility crashes when opening files	RSA / Support	CLOSED
00148234	Recommend Unit issue	RSA / Support	CLOSED
00237110	Addison PD - no reports are in Supervisor review FBR	RSA / Support	CLOSED
	inbox for approval - User entry errors		
00241707	Can't assign to calls to units B21,M21 Bloomingade FPD	After-Hours Support	CLOSED
	High Priority Items		
LEADS 3.0	LEADS 3.0 Interface	RSA / Hexagon	Waiting on
Interface	In Testing	/ DuPage	Customer
00237110	Addison PD - no reports are in Supervisor review FBR inbox for approval - User entry errors	RSA / Support	CLOSED
00241707	Can't assign to calls to units B21,M21 Bloomingade FPD	After-Hours Support	CLOSED
	Summary of Additional Work Performed This Week		
	Worked on open tickets and sent out follow up emails.	RSA	
00220460	Some NIBRS validation errors do not display description	RSA / NIBRS	Development
00223623	IUCR Interface and Local Ordinance updates	RSA / DuPage	In-Progress

Environment Versions & Discrepancies:

This section highlights program versions and any differences between the environments

Production	Test
FBR: 03.07.2012.6 (build date: 05/18/2021)	FBR: 03.07.2012.6 (build date: 05/18/2021)
SSRS: n/a	SSRS 2017 (using 2103 rdl)
OCA: 2212 (newest available ver. is 2309)	OCA: n/a
OCR: Version: 03.07.2104 (newest available ver. is	OCR Version: 03.07.2104 (newest available ver. is 2310)
2310)	
NIBRS: 02.03.2401.08955	NIBRS: 02.03.2401.08955
Address Server: 2004.02	Address Server: 2004.02
IFCADRMSLINK: Version 09.04.0.50104	IFCADRMSLINK: Version 09.04.0.40121
	(Most recent refresh completed on .)





Action Items

The following section is to cover all items that are ongoing outside of SR work to track to completion. This includes tasks for the RSA as well as the agency.

Project	Summary	Owner	Status	Next Steps
New	DuPage to learn and modify the	DuPage	In-Process	DuPage eta – Early 2023
Approval	new approval workflow process			Information provided to DuPage.
Process	prior to the 10.0 conversion.			Start date TBD by DuPage.
00203010	Incident Numbers not showing in OCA 'Location key' was not being copied correctly from the OCR DB to the OCA DB. AZDO case assigned with high priority. Earliest ETA is estimated May 2024. "mastlocation auto-combine job is causing data warehouse records to reference deleted locations"	RSA / Support/ GTC	Waiting on Customer	2309.1 is released and ready for install. Install date to be discussed with and determined by DuPage RMS Team. DUPage has decided to wait for the next OCA update due MAY / June
00006926	IFCADRMSLINK Configuration	Escalated	Solved	3/22 – CR has filed. CR# 319396
(I/FRMS	Event Sync the search bug	(Dev)	Waiting on	AZDO Bug 319396
CADLINK)			Customer	01/12/2022 – Resolved with 2019
	RC-A: Software bug. Fixed in patch			Q4 patch (see case 00007516)
	Q4 2109			Need to deploy to TES env.
00007516	IFCADRMSLink No Primary	RSA	Solved	RC-A: Software bug. Fixed in
	Officer coming over – API Failures		Waiting on	patch Q4 2109
			<mark>Customer</mark>	Patch available (Q4 2019) Will
				need to install and test on TEST
				system; then schedule
				deployment on PROD.
00048958	Submitted Evidence from FBR is		Solved	07/12 – AZDO bug filed 486781
AZDO	Not Coming into OnCall Records		Install /	07/19 – Received 2 files for FBR.
<mark>486781</mark>	since 9/28/21 Update		Deployment	Implemented in TEST env and
(FBR)	Submitted evidence from FBR is not		Scheduled	working correctly.
	automatically coming into OnCall			08/12 – Scheduled for the week
	Records since 9/28/21 update. Any			of Aug 15
	that are in OnCall Records since			10/07 – Scheduled install TBD
	the update have been manually			by DuPage
	pushed in using the process id.			Install/deployment scheduled
				<mark>for TUE APR 30</mark>





Open P2 Items – *This section provides an update on P2 items.*

SR Number	Summary	Product	Status	Substatus	Target Resolution Date	Work Around?

Current Open SR list for discussion:

This section is just a copy/paste from a SR list with the following fields as shown for items actively being worked by the onsite RSA (Assigned, In Process, Customer Update, GPC-Escalated). Note: This is not all SR's, just the ones currently being worked by the onsite RSA (Assigned, In Process, Customer Update, GPC-Escalated).

(Sorted by SR Number)

SR	Priority	Summary	Product	Status	Substatus/Next Steps
Number					
00005926	P-3	WebRMS returns no	MPS	Assigned	09/28/2023 - On hold until LEADS 3.0 interface is in place.
(OnCall	MED	longer have linkable			
Records)		fields			
00006232	P-3	Cancelled BOLOS show	Informer	Assigned	12/01 - – Miguel/Mo to set up a session with DuPage.
(OnCall	MED	up in Informer returns			
Records)					
00006235	P-3	There is a violation field	Informer	Assigned	09/28/2023 - On hold until LEADS 3.0 interface is in place.
(OnCall	MED	in MPS informer			
Records)		WebRMS return that			
		does not list the			
		violation.			
00006934	P-3	Cross Agency	FBR	Escalated	3/29 – CR has been filed. <mark>CR# 321488</mark>
	MED	Approving Supervisor			10/21 – Gathering additional information for support.





(OnCall		Missing from all Merit			12/01 – Gathering data.
Records)	D 0	Agency FBR Reports			
00006935 (OnCall	P-3 MED	Reporting Officer not importing into	FBR	RSA / Support	10/21 – A new AZDO ticket (AZDO 509323) has been opened. Since this is still occurring in the newest version, it looks like it is
Records)		Supplement Record.			currently waiting to be reviewed by development.
AZDO					12/06/2023 - UPDATED CASE PROBLEM.
509323		RC-A: Software bug. FBR			I met with Don, who brought this to my attention
		not pulling data from			The actual issue is different than originally reported. When viewing
		needed customer field.			an Incident supplement, the Reporting Officer name field value is
		Pending Development			not displayed. However, if you go back to the search results, the
		resolution.			Reporting Officer name is displayed.
					The Reporting Officer name value is not able to be used as a search
					value. The incident supplement blank value is not included in
					search results.
					The Officer name is being conveyed from FBR to OCR. OCR is not
					displaying it correctly.
00089873	P3-MED	Informer Does Not run	I/Dispatcher	GPC	07/14/2023 – On hold until LEADS 3.0 interface is available.
(Informer)		VIN Correctly			09/28/2023 - On hold until LEADS 3.0 interface is in place.
00097922	P3-MED	When running (LEADS) a	Informer	RSA / Support	07/14/2023 – On hold until LEADS 3.0 interface is available
(Informer)		subject by NAME / DOB			
		AND RACE, the DOB is			
		not transmitted to the			
00143796	P-3	state LEADS system	1/Dian	RSA	00/01/0002 reviewed lage linghle to find a cause
00143796	P-3	Getting Error sending a message to a few	I/Disp	ROA	06/01/2023 – <mark>reviewed logs. Unable to find a cause.</mark>
		Dynamic message			
		groups in dispatcher.			
00143821	P-3	'EX-DATING	FBR	RSA / Support	06/14/2023 - error occurs in FBR. Invalid NIBRS code yet the NIBRS
00140021	1.0	RELATIONSHIP' causes			code is correct.
		error in FBR validation			07/07/2023 – This is one of the instances when the NIBRS
					validations between FBR and OCR do not match exactly.
					Researching if there is a way to turn it off in FBR.





00181622	P-3	Can a Drivers license	I/Netviewer	RSA	11/06/2023 - Customer would like the field added so dispatchers
		field be added to the			can see the information. I will speak with DuPage to clarify exactly
		supplemental			what they are looking for in terms on functionality.
		information page?			02/09/2024 - Escalated to GTC.
00220460	P-3	NIBRS Validation error	NIBRS	RSA/Support	03/11/2024 - AZDO Triage# 695507
		code without message -			
		E600U and IL 1.04			
00223623	P-#	IUCR Interface and	OCR / XALT	RSA/Support	04/25/2024 – Currently in-process with DuPage RMS Team and
		Local Ordinance			DuPage County Clerk's office.
		updates			

Wellness items for discussion:

This section is just a copy/paste from a SR list with the following fields as shown for just OnCall Records products for items in the wellness worksheet

Title	Priority	SR Number	Summary	Product	State	Status/Next Steps

No Items at this time.

Client Requests for System Modifications for discussion:

This section is to capture client requests for system changes that are not part of a standard upgrade.

Worksheet#	SR Number	Priority	Summary	Product	Status	SubStatus	CR #
Planning	1-	3-Med	Ability to Link a BOLO to a Field	HxGN ONCALL	CR -	CR – Filed	
Review	6091909121		Interview (OCR)	RECORDS	Enhancement		
Pending							

Thank you

for your agency's generous support of DU-COMM's staff during National Public Safety Telecommunications Week. Your contributions to the NPSTW celebration were greatly appreciated by all of our Telecommunicators and staff. Thank you on behalf of all our employees, Jessica Robb, Executive Director





File #: 24-1412

Agenda Date: 5/8/2024

Agenda #: 6.B.1.

EQUALIZATION SURCHARGE AND REVENUE REPORT FOR FY24

FY24						REVE	NUE BY FISCA	L YEAR					
Equalization \$ Remitted for:		Sep 23	Oct 23	Nov & Dec 23									
Month Received:	Dec 23	Jan 24	Feb 24 \$ 1,178,650.54	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	TOTALS
State Disbursement NG9-1-1 Withholding (1x)	م	1,100,094.02	\$ 1,176,050.54	\$ 2,367,090.19			·						\$ 4,731,835.55
Misc. Payments	\$ 709.50 \$	6 47.74			\$ 73.04								\$ 830.28
PRMS Reimbursement													\$ -
Grant Reimbursement													\$ -
Sale of Assets	\$												\$ 2,000.00
CAD Interface Reimbursement	\$ 150.00 \$	829.00											\$ 979.00
FSA Optional Equip Reimbursement	l				\$ 32,656.40		I						\$ - \$ 32,656.40
DEDIRS Reimbursement Total	\$ 859.50 \$	1 168 971 56	\$ 1 178 650 54	\$ 2,387,090.19		¢ .	s -	s -	s -	s -	s -	s -	\$ 32,656.40 \$ 4,768,301.23
Total	φ 000.00 φ	1,100,071.00	φ 1,170,000.04	¢ 2,007,000.10	ψ 01,123.44	. -	<u> </u>	• -	Ψ -	• -	Ψ -	•	φ 4,700,001.20
FY23						REVE	NUE BY FISCA	L YEAR					
Equalization \$ Remitted for:	Aug 22	Sep 22	Oct 22	Nov 22	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul & Aug 23	
Month Received:	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sept 23	Oct 23	Nov 23	TOTALS
State Disbursement	\$ 1,205,441.29 \$	1,164,779.92	\$ 1,174,384.35	\$ 1,179,289.89	\$ 1,239,871.71	\$ 1,160,437.01	\$ 1,072,172.19	\$ 1,285,081.08	\$ 1,178,132.95	\$ 1,233,355.83	\$ 1,227,343.85	\$ 2,367,619.76	
NG9-1-1 Withholding (1x)					I		·	\$ 28,485.24		\$ 2,400.00		\$ 2,601,413.84	\$ 2,601,413.84 \$ 30,885.24
Misc. Payments PRMS Reimbursement	i				I			φ 20,40J.24		φ 2,400.00		\$ 623,289,00	\$ 623,289.00
Sale of Assets		-			I	\$ 12,500.00			\$ 2,500.00	\$ 4,000.00		• •=•,=•••••	\$ 19,000.00
CAD Interface Reimbursement					I		(\$ 21,497.00	\$ 9,139.80	\$ 3,145.20	\$ 3,616.00	\$ 37,398.00
FSA Optional Equip Reimbursement	i		\$ 3,800.00			\$ 21,500.00					\$ 575.00		\$ 36,845.00
DEDIRS Reimbursement	\$			\$ 17,000.00		\$ 19,150.18							\$ 45,977.46
Total	\$ 1,205,441.29 \$	1,174,607.20	\$ 1,178,184.35	\$ 1,207,259.89	\$ 1,239,871.71	\$ 1,213,587.19	\$ 1,072,172.19	\$ 1,313,566.32	\$ 1,202,129.95	\$ 1,248,895.63	\$ 1,231,064.05	\$ 5,595,938.60	\$ 18,882,718.37
FY22													
Equalization \$ Remitted for:	Aug & Sep 21		Oct & Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22		May 22	Jun & Jul 22		
Month Received:	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sept 22	Oct 22	Nov 22	TOTALS
Total	\$ 2,281,331.33 \$	283,343.34	\$ 2,295,684.39	\$ 1,236,187.16	\$ 1,180,527.91	\$ 1,148,317.36	\$ 3,628,564.29	\$ 1,195,731.64	\$ 1,783.40	\$ 1,217,048.99	\$ 2,588,679.15	\$ -	\$ 17,057,198.96
FY21													
Equalization \$ Remitted for:	Aug 20	Sep 20	Oct & Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21		Jun 21	Jul 21	
Month Received:	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21	Sept 21	Oct 21	Nov 21	TOTALS
Total	\$ 1,151,538.31 \$	1,172,211.67	\$ 2,283,028.54	\$ 1,189,281.74	\$ 1,183,771.22	\$ 1,129,498.24	\$ 1,340,002.97	\$ 1,166,522.22	\$ 1,162,663.88	\$ 32,062.24	\$ 1,178,282.73	\$ 1,337,665.72	\$ 14,326,529.48
FY20													
Equalization \$ Remitted for:	Aug & Sep 2019		Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun & Jul 2020		
Month Received:	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sept 20	Oct 20	Nov 20	TOTALS
Total	\$ 2,372,557.66 \$	5 237,970.24	\$ 1,303,902.24	\$ 1,282,440.05	\$ 1,289,985.71	\$ 1,416,758.41	\$ 1,187,415.00	\$ 1,336,415.71	\$ 1,335,142.56	\$ 1,264,789.84	\$ 2,554,594.67	\$ 49,641.50	\$ 15,631,613.59
FY19													
Equalization \$ Remitted for:		Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	
Month Received:	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sept 19	Oct 19	Nov 19	TOTALS
Total	\$ 1,163,697.11 \$	1,228,103.25	\$ 1,158,413.81	\$ 1,237,539.40	\$ 1,185,868.21	\$ 1,214,820.52	\$ 1,265,128.93	\$ 1,168,117.80	\$ 1,203,652.90	\$ 1,170,171.21	\$ 1,212,817.56	\$ 1,642,301.51	\$ 14,850,632.21
FY18													
Equalization \$ Remitted for:		Sep 2017	Oct 2017	Nov 2017		Jan & Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	
Month Received:	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sept 18	Oct 18	Nov 18	TOTALS
Total	\$ 599,817.91 \$	566,629.95	\$ 618,246.90	\$ 614,106.20	\$ 754,806.21	\$ 2,695,870.09	\$ 1,337,153.75	\$ 1,203,123.36	\$ 1,215,516.34	\$ 1,202,131.11	\$ 1,188,947.34	\$ 1,258,080.66	\$ 13,254,429.82
FY17													
Equalization \$ Remitted for:	Jul & Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017				
Month Received:	Dec 16 \$ 1,246,502.41 \$	Jan 17								May 2017	Jun 2017	Jul 2017	
Total			Feb 17	Mar 17	Apr 17	May 17	Jun 17	Jul 17	Aug 7	Sept 17	Oct 17	Nov 17	TOTALS
FY16	• 1,210,002111 •						Jun 17	Jul 17	Aug 7	Sept 17	Oct 17	Nov 17	TOTALS \$ 8,832,810.78
Equalization & Domitted for	• 1,210,002.111 •						Jun 17 \$ 810,751.53	Jul 17 \$ 723,846.35	Aug 7 \$ 695,361.11	Sept 17 \$ 833,344.09	Oct 17 \$ 557,280.60	Nov 17	
Equalization \$ Remitted for: Month Received:	Dec 15	599,721.32	\$ 594,666.10	\$ 1,097,049.38	\$ 681,034.05	\$ 649,029.93	Jun 17 \$ 810,751.53 Jan & Feb 2016	Jul 17	Aug 7 \$ 695,361.11 Apr 2016	Sept 17 \$ 833,344.09 May 2016	Oct 17 \$ 557,280.60 Jun 2016	Nov 17 \$ 599,817.91	\$ 8,832,810.78
Equalization \$ Remitted for: Month Received: Total		599,721.32 Jan 16	\$ 594,666.10 Feb 16		\$ 681,034.05 Apr 16	\$ 649,029.93 May 16	Jun 17 \$ 810,751.53	Jul 17 \$ 723,846.35 Mar 2016 Jul 16	Aug 7 \$ 695,361.11 Apr 2016 Aug 16	Sept 17 \$ 833,344.09 May 2016 Sept 16	Oct 17 \$ 557,280.60 Jun 2016 Oct 16	Nov 17 \$ 599,817.91 Nov 16	
Month Received:	Dec 15	599,721.32 Jan 16	\$ 594,666.10 Feb 16	\$ 1,097,049.38 Mar 16	\$ 681,034.05 Apr 16 \$ -	\$ 649,029.93 May 16 \$ -	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68	Jul 17 \$ 723,846.35 Mar 2016 Jul 16	Aug 7 \$ 695,361.11 Apr 2016 Aug 16	Sept 17 \$ 833,344.09 May 2016 Sept 16	Oct 17 \$ 557,280.60 Jun 2016 Oct 16	Nov 17 \$ 599,817.91 Nov 16	\$ 8,832,810.78 TOTALS
Month Received:	Dec 15	599,721.32 Jan 16	\$ 594,666.10 Feb 16	\$ 1,097,049.38 Mar 16	\$ 681,034.05 Apr 16 \$ -	\$ 649,029.93 May 16	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68	Jul 17 \$ 723,846.35 Mar 2016 Jul 16	Aug 7 \$ 695,361.11 Apr 2016 Aug 16	Sept 17 \$ 833,344.09 May 2016 Sept 16	Oct 17 \$ 557,280.60 Jun 2016 Oct 16	Nov 17 \$ 599,817.91 Nov 16	\$ 8,832,810.78 TOTALS
Month Received: Total	Dec 15 \$ - \$	5 599,721.32 Jan 16 5 -	\$ 594,666.10 Feb 16 \$ -	\$ 1,097,049.38 Mar 16 \$ -	\$ 681,034.05 Apr 16 \$ - EQUALIZATI MAY	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 \$ 674,806.22 SEP	Sept 17 \$ 833,344.09 May 2016 Sept 16 \$ 726,277.16 OCT	Oct 17 \$ 557,280.60 Jun 2016 Oct 16 \$ 713,088.37 NOV	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75	\$ 8,832,810.78 TOTALS \$ 4,499,487.55 TOTAL
Month Received: Total Month of 2016	Dec 15 \$	5 599,721.32 Jan 16 5 -	\$ 594,666.10 Feb 16 \$ -	\$ 1,097,049.38 Mar 16 \$ -	\$ 681,034.05 Apr 16 \$ - EQUALIZATI MAY	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 \$ 674,806.22 SEP	Sept 17 \$ 833,344.09 May 2016 Sept 16 \$ 726,277.16 OCT	Oct 17 \$ 557,280.60 Jun 2016 Oct 16 \$ 713,088.37 NOV	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75	\$ 8,832,810.78 TOTALS \$ 4,499,487.55 TOTAL
Month Received: Total Month of 2016 PrePaid Back pay	Dec 15 \$	5 599,721.32 Jan 16 5 -	\$ 594,666.10 Feb 16 \$ -	\$ 1,097,049.38 Mar 16 \$ -	\$ 681,034.05 Apr 16 \$ - EQUALIZATI MAY \$ 725,522.32 \$ 118,567.00	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 \$ 674,806.22 SEP	Sept 17 \$ 833,344.09 May 2016 Sept 16 \$ 726,277.16 OCT	Oct 17 \$ 557,280.60 Jun 2016 Oct 16 \$ 713,088.37 NOV	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75	 \$ 8,832,810.78 TOTALS \$ 4,499,487.55 \$ 4,499,487.55 \$ 7,660,336.98 \$ 118,567.00
Month Received: Total Month of 2016 PrePaid Back pay Wireless Carrier xfer	Dec 15 \$ - \$ JAN \$ 580,655.87 \$	599,721.32 Jan 16 FEB 542,517.55	\$ 594,666.10 Feb 16 \$ - MAR \$ 743,171.81	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18	\$ 681,034.05 Apr 16 \$ - EQUALIZATI MAY \$ 725,522.32 \$ 118,567.00 \$ 255,594.00	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN \$ 712,956.19	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 \$ 674,806.22 SEP \$ 626,455.30	Sept 17 \$ 833,344.09 May 2016 Sept 16 \$ 726,277.16 OCT \$ 599,721.32	Oct 17 \$ 557,280.60 Jun 2016 Oct 16 \$ 713,088.37 NOV \$ 594,666.10	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38	\$ 8,832,810.78 TOTALS \$ \$ 4,499,487.55 TOTAL \$ 7,660,336.98 \$ \$ 118,567.00 \$ 255,594.00
Month Received: Total Month of 2016 PrePaid Back pay	Dec 15 \$ - \$ JAN \$ 580,655.87 \$	599,721.32 Jan 16 5 - FEB 5 542,517.55	\$ 594,666.10 Feb 16 \$ - MAR \$ 743,171.81	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18	\$ 681,034.05 Apr 16 \$ - EQUALIZATI MAY \$ 725,522.32 \$ 118,567.00	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN \$ 712,956.19	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 \$ 674,806.22 SEP \$ 626,455.30	Sept 17 \$ 833,344.09 May 2016 Sept 16 \$ 726,277.16 OCT \$ 599,721.32	Oct 17 \$ 557,280.60 Jun 2016 Oct 16 \$ 713,088.37 NOV	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38	 \$ 8,832,810.78 TOTALS \$ 4,499,487.55 \$ 4,499,487.55 \$ 7,660,336.98 \$ 118,567.00
Month Received: Total Month of 2016 PrePaid Back pay Wireless Carrier xfer 2017	Dec 15 S JAN \$ \$ 580,655.87 \$ \$ 680,994.05 \$	599,721.32 Jan 16 5 - FEB 5 542,517.55 5 649,029.93	\$ 594,666.10 Feb 16 \$ - MAR \$ 743,171.81 \$ 810,751.53	\$ 1,097,049.38 Mar 16 \$ - \$ 674,131.18 \$ 695,361.11	\$ 681,034.05 Apr 16 \$ - EQUALIZATI MAY \$ 725,522.32 \$ 118,567.00 \$ 255,594.00 \$ 749,256.32	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN \$ 712,956.19 \$ 833,344.09	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60	Jul 17 \$ 723,646.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11 \$ 599,817.91	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 \$ 674,806.22 \$ 8626,455.30 \$ 566,629.95	Sept 17 Sept 17 \$ 833,344.09 833,344.09 May 2016 Sept 16 \$ 726,277.16 726,277.16 OCT \$ 599,721.32 \$ 618,246.90 \$ 618,246.90	Oct 17 \$ 557,280.60 Jun 2016 Oct 16 \$ 713,088.37 NOV \$ 594,666.10 \$ 614,106.20	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38 \$ 754,806.21 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	\$ 8,832,810.78 TOTALS \$ 4,499,487.55 TOTAL \$ 7,660,336.98 \$ 118,567.00 \$ 255,594.00 \$ 8,129,624.80
Month Received: Total Month of 2016 PrePaid Back pay Wireless Carrier xfer	Dec 15 \$ - \$ JAN \$ 580,655.87 \$	599,721.32 Jan 16 5 - FEB 5 542,517.55 5 649,029.93	\$ 594,666.10 Feb 16 \$ - MAR \$ 743,171.81 \$ 810,751.53	\$ 1,097,049.38 Mar 16 \$ - \$ 674,131.18 \$ 695,361.11	\$ 681,034.05 Apr 16 \$ - EQUALIZATI MAY \$ 725,522.32 \$ 118,567.00 \$ 255,594.00 \$ 749,256.32	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN \$ 712,956.19 \$ 833,344.09	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60	Jul 17 \$ 723,646.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11 \$ 599,817.91	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 \$ 674,806.22 \$ 8626,455.30 \$ 566,629.95	Sept 17 Sept 17 \$ 833,344.09 833,344.09 May 2016 Sept 16 \$ 726,277.16 726,277.16 OCT \$ 599,721.32 \$ 618,246.90 \$ 618,246.90	Oct 17 \$ 557,280.60 Jun 2016 Oct 16 \$ 713,088.37 NOV \$ 594,666.10 \$ 614,106.20	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38 \$ 754,806.21 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	\$ 8,832,810.78 TOTALS \$ 4,499,487.55 TOTAL \$ 7,660,336.98 \$ 118,567.00 \$ 255,594.00 \$ 8,129,624.80
Month Received: Total Month of 2016 PrePaid Back pay Wireless Carrier xfer 2017 2018	JAN \$ 580,655.87 \$ \$ 680,994.05 \$ \$ 1,522,691.96 \$	FEB 542,517.55 \$ 649,029.93 1,173,178.13	\$ 594,666.10 Feb 16 \$ - MAR \$ 743,171.81 \$ 810,751.53 \$ 1,337,153.75	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18 \$ 695,361.11 \$ 1,203,123.36	S 681,034.05 Apr 16 - S - EQUALIZATI - MAY 725,522.32 \$ 118,567.00 \$ 255,594.00 \$ 749,256.32 \$ 1,215,516.34	\$ 649,029.93 May 16 \$	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60 \$ 1,188,947.34	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11 \$ 599,817.91 \$ 1,258,080.66	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 \$ 674,806.22 SEP \$ 626,455.30 \$ 566,629.95 \$ 1,162,776.33	Sept 17 Sept 17 \$ 83,344.09 83,344.09 May 2016 Sept 16 \$ 599,721.32 726,277.16 OCT \$ 599,721.32 \$ 618,246.90 \$ 1,228,103.25	Oct 17 S 557,280.60 Jun 2016 Oct 16 Oct 16 \$ 713,088.37 NOV \$ 594,666.10 \$ 614,106.20 \$ 1,158,413.81	Nov 17 S S99,817.91 Nov 16 \$ \$518,118.75 DEC \$ 722,868.38 \$ 754,806.21 \$ \$ 1,237,539.40 \$	\$ 8,832,810.78 TOTALS \$ 4,499,487.55 \$ 7,660,336.98 \$ 118,567.00 \$ 255,594.00 \$ 8,129,624.80 \$ 14,887,655.44
Month Received: Total Month of 2016 PrePaid Back pay Wireless Carrier xfer 2017	Dec 15 S JAN \$ \$ 580,655.87 \$ \$ 680,994.05 \$	FEB 542,517.55 \$ 649,029.93 1,173,178.13	\$ 594,666.10 Feb 16 \$ - MAR \$ 743,171.81 \$ 810,751.53 \$ 1,337,153.75	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18 \$ 695,361.11 \$ 1,203,123.36	S 681,034.05 Apr 16 - S - EQUALIZATI - MAY 725,522.32 \$ 118,567.00 \$ 255,594.00 \$ 749,256.32 \$ 1,215,516.34	\$ 649,029.93 May 16 \$	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60 \$ 1,188,947.34	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11 \$ 599,817.91 \$ 1,258,080.66	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 \$ 674,806.22 SEP \$ 626,455.30 \$ 566,629.95 \$ 1,162,776.33	Sept 17 Sept 17 \$ 83,344.09 83,344.09 May 2016 Sept 16 \$ 599,721.32 726,277.16 OCT \$ 599,721.32 \$ 618,246.90 \$ 1,228,103.25	Oct 17 S 557,280.60 Jun 2016 Oct 16 Oct 16 \$ 713,088.37 NOV \$ 594,666.10 \$ 614,106.20 \$ 1,158,413.81	Nov 17 S S99,817.91 Nov 16 \$ \$518,118.75 DEC \$ 722,868.38 \$ 754,806.21 \$ \$ 1,237,539.40 \$	\$ 8,832,810.78 TOTALS \$ 4,499,487.55 \$ 7,660,336.98 \$ 118,567.00 \$ 255,594.00 \$ 8,129,624.80 \$ 14,887,655.44
Month Received: Total Month of 2016 PrePald Back pay Wireless Carrier xfer 2017 2018 2019	Dec 15 \$ - \$ JAN \$ 580,655.87 \$ \$ 680,994.05 \$ \$ 1,522,691.96 \$ \$ 1,176,781.81 \$	Jan 16 - Jan 16 - FEB 5 \$ 542,517.55 - \$ 649,029.93 - \$ 1,173,178.13 - \$ 1,124,652.57 -	\$ 594,666.10 Feb 16 S - MAR \$ 743,171.81 \$ 810,751.53 \$ 1,337,153.75 \$ 1,265,128.93	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18 \$ 695,361.11 \$ 1,203,123.36 \$ 1,168,117.80	\$ 681,034.05 Apr 16 - EQUALIZATI MAY \$ 725,522.32 \$ \$ 725,554.00 \$ \$ 225,554.00 \$ 749,256.32 \$ 1,215,516.34 \$ 1,203,652.90	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN \$ 712,956.19 \$ 833,344.09 \$ 1,202,131.11 \$ 1,170,171.21	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60 \$ 1,188,947.34 \$ 1,212,817.56	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11 \$ 599,817.91 \$ 1,258,080.66 \$ 1,191,630.05	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 Aug 16 S 674,806.22 SEP \$ 626,455.30 \$ 566,629.95 \$ 1,159,547.61	Sept 17 Sept 17 \$ 833,344.09 May 2016 Sept 16 Sept 16 \$ 726,277.16 OCT \$ 599,721.32 S \$ 618,246.90 \$ 1,228,103.25 \$ 1,303,891.19 \$ 1,303,891.19	Oct 17 S 557,280.60 Jun 2016 Oct 16 S 713,088.37 S 594,666.10 S 614,106.20 S 1,158,413.81 \$ 1,282,359.45 S 1,282,359.45	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38 \$ 754,806.21 \$ 1,237,539.40 \$ 1,271,244.04	\$ 8,832,810.78 TOTALS \$ 4,499,487.55 TOTAL \$ 7,660,336.98 \$ 119,567.00 \$ 225,594.00 \$ 8,129,624.80 \$ 14,887,655.44 \$ 14,529,995.12
Month Received: Total Month of 2016 PrePaid Back pay Wireless Carrier xfer 2017 2018	JAN \$ 580,655.87 \$ \$ 680,994.05 \$ \$ 1,522,691.96 \$	Jan 16 - Jan 16 - FEB 5 \$ 542,517.55 - \$ 649,029.93 - \$ 1,173,178.13 - \$ 1,124,652.57 -	\$ 594,666.10 Feb 16 S - MAR \$ 743,171.81 \$ 810,751.53 \$ 1,337,153.75 \$ 1,265,128.93	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18 \$ 695,361.11 \$ 1,203,123.36 \$ 1,168,117.80	\$ 681,034.05 Apr 16 - EQUALIZATI MAY \$ 725,522.32 \$ \$ 725,554.00 \$ \$ 225,554.00 \$ 749,256.32 \$ 1,215,516.34 \$ 1,203,652.90	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN \$ 712,956.19 \$ 833,344.09 \$ 1,202,131.11 \$ 1,170,171.21	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60 \$ 1,188,947.34 \$ 1,212,817.56	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11 \$ 599,817.91 \$ 1,258,080.66 \$ 1,191,630.05	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 \$ 674,806.22 SEP \$ 626,455.30 \$ 566,629.95 \$ 1,162,776.33	Sept 17 Sept 17 \$ 833,344.09 May 2016 Sept 16 Sept 16 \$ 726,277.16 OCT \$ 599,721.32 S \$ 618,246.90 \$ 1,228,103.25 \$ 1,303,891.19 \$ 1,303,891.19	Oct 17 S 557,280.60 Jun 2016 Oct 16 Oct 16 \$ 713,088.37 NOV \$ 594,666.10 \$ 614,106.20 \$ 1,158,413.81	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38 \$ 754,806.21 \$ 1,237,539.40 \$ 1,271,244.04	\$ 8,832,810.78 TOTALS * TOTALS * * 14,99,487.55 TOTAL * * 7,660,336.98 \$ 119,567.00 \$ 225,554.00 \$ 14,887,655.44 \$ 14,529,995.12
Month Received: Total Month of 2016 PrePaid Back pay Wireless Carrier xfer 2017 2018 2019 2020	Dec 15 \$ - \$ JAN \$ \$ \$ 580.655.87 \$ \$ 680.994.05 \$ \$ 1,522,691.96 \$ \$ 1,767.781.81 \$ \$ 1,237,988.13 \$	FEB 542,517.55 \$ 649,029.93 1,173,178.13 \$ 1,124,652.57 1,123,880.52	\$ 594,666.10 Feb 16 \$ - MAR \$ 743,171.81 \$ 810,751.53 \$ 1,337,153.75 \$ 1,265,128.93 \$ 1,280,265.88	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18 \$ 695,361.11 \$ 1,203,123.36 \$ 1,168,117.80 \$ 1,213,090.68	S 681,034.05 Apr 16 - S - EQUALIZATI - MAY 5 725,523.2 118,567.00 \$ 725,5594.00 \$ 749,256.32 \$ 1,215,516.34 \$ 1,203,652.90 \$ 1,224,007.79	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN \$ 712,956.19 \$ 833,344.09 \$ 1,202,131.11 \$ 1,270,171.21 \$ 1,287,371.61	Jun 17 \$ 810,751.53 Jan 8 Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60 \$ 1,188,947.34 \$ 1,212,817.56 \$ 1,266,405.76	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11 \$ 599,817.91 \$ 1,258,080.66 \$ 1,191,630.05 \$ 1,151,538.31	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 \$ 674,806.22 S 5 626,455.30 \$ 566,629.95 \$ 1,162,776.33 \$ 1,59,547.61 \$ 1,144,938.67	Sept 17 Sept 17 \$ 833,344.09 May 2016 May 2016 Sept 16 \$ 726,277.16 CCT \$ 599,721.32 S \$ 618,246.90 \$ 1,228,103.25 \$ 1,303,891.19 \$ 1,303,891.19 \$ 1,303,491.71 \$ 1,304,491.71	Oct 17 S 557,280.60 Jun 2016 Oct 16 Oct 16 S 713.008.37 S 594,666.10 S S 614,106.20 S 1,158,413.81 \$ 1,282,359.45 \$ 1,243,518.88	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38 \$ 1,237,539.40 \$ 1,271,244.04 \$ 1,189,281.74	\$ 8,832,810.78 TOTALS \$ 4,499,487.55 \$ TOTAL \$ 7,660,336.98 \$ 118,567.00 \$ 255,594.00 \$ 8,129,624.80 \$ 14,887,655.44 \$ 14,529,995.12 \$ 14,451,779.68 \$
Month Received: Total Month of 2016 PrePald Back pay Wireless Carrier xfer 2017 2018 2019	Dec 15 \$ - \$ JAN \$ 580,655.87 \$ \$ 680,994.05 \$ \$ 1,522,691.96 \$ \$ 1,176,781.81 \$	FEB 542,517.55 \$ 649,029.93 1,173,178.13 \$ 1,124,652.57 1,123,880.52	\$ 594,666.10 Feb 16 \$ - MAR \$ 743,171.81 \$ 810,751.53 \$ 1,337,153.75 \$ 1,265,128.93 \$ 1,280,265.88	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18 \$ 695,361.11 \$ 1,203,123.36 \$ 1,168,117.80 \$ 1,213,090.68	S 681,034.05 Apr 16 - S - EQUALIZATI - MAY 5 725,523.2 118,567.00 \$ 725,5594.00 \$ 749,256.32 \$ 1,215,516.34 \$ 1,203,652.90 \$ 1,224,007.79	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN \$ 712,956.19 \$ 833,344.09 \$ 1,202,131.11 \$ 1,270,171.21 \$ 1,287,371.61	Jun 17 \$ 810,751.53 Jan 8 Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60 \$ 1,188,947.34 \$ 1,212,817.56 \$ 1,266,405.76	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11 \$ 599,817.91 \$ 1,258,080.66 \$ 1,191,630.05 \$ 1,151,538.31	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 \$ 674,806.22 S 5 626,455.30 \$ 566,629.95 \$ 1,162,776.33 \$ 1,59,547.61 \$ 1,144,938.67	Sept 17 Sept 17 \$ 833,344.09 May 2016 May 2016 Sept 16 \$ 726,277.16 CCT \$ 599,721.32 S \$ 618,246.90 \$ 1,228,103.25 \$ 1,303,891.19 \$ 1,303,891.19 \$ 1,303,491.71 \$ 1,304,491.71	Oct 17 S 557,280.60 Jun 2016 Oct 16 Oct 16 S 713.008.37 S 594,666.10 S S 614,106.20 S 1,158,413.81 \$ 1,282,359.45 \$ 1,243,518.88	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38 \$ 1,237,539.40 \$ 1,271,244.04 \$ 1,189,281.74	\$ 8,832,810.78 TOTALS \$ 4,499,487.55 \$ TOTAL \$ 7,660,336.98 \$ 118,567.00 \$ 255,594.00 \$ 8 118,567.00 \$ 12,9624.80 \$ 14,827,655.44 \$ 14,529,995.12 \$ 14,451,779.68
Month Received: Total Month of 2016 PrePaid Back pay Wireless Carrier xfer 2017 2018 2019 2020 2021	Dec 15 \$ - \$ JAN \$ \$ \$ 580,655.87 \$ \$ 580,655.87 \$ \$ 580,655.87 \$ \$ 580,655.87 \$ \$ 580,655.87 \$ \$ 1,522,691.96 \$ \$ 1,176,781.81 \$ \$ 1,237,988.13 \$ \$ 1,175,626.22 \$	FEB 542,517.55 542,517.5	\$ 594,666.10 Feb 16 - \$ - MAR - \$ 743,171.81 \$ 810,751.53 \$ 1,337,153.75 \$ 1,265,128.93 \$ 1,280,265.88 \$ 1,333,912.53	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18 \$ 695,361.11 \$ 1,203,123.36 \$ 1,168,117.80 \$ 1,213,090.68 \$ 1,166,022.22	S 681,034.05 Apr 16 - S - EQUALIZATT - MAY 725,522.32 S 118,567.00 S 255,594.00 S 1,215,516.34 S 1,203,652.90 S 1,224,007.79 S 1,154,554.99	\$ 649,029.93 May 16 \$	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60 \$ 1,188,947.34 \$ 1,212,817.56 \$ 1,226,405.76 \$ 1,213,170.06	Jul 17 § 723,846.35 Mar 2016 Jul 16 § 743,609.37 AUG \$ 620,047.11 \$ 599,817.91 \$ 1,258,080.66 \$ 1,191,630.05 \$ 1,151,538.31 \$ 1,149,140.27	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 S 674,806.22 SEP \$ 626,455.30 \$ 566,629.95 \$ 1,162,776.33 \$ 1,159,547.61 \$ 1,131,666.06	Sept 17 Sept 17 \$ 833,344.09 May 2016 May 2016 Sept 16 \$ 726,277.16 CT \$ 599,721.32 S \$ 618,246.90 1,228,103.25 \$ 1,303,891.19 \$ 1,303,891.171	Oct 17 S 557,280.60 Jun 2016 Oct 16 Oct 16 S 713.008.37 S 594,666.10 S S 614,106.20 S 1,158,413.81 \$ 1,282,359.45 \$ 1,243,518.88	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38 \$ 1,237,539.40 \$ 1,271,244.04 \$ 1,189,281.74	\$ 8,832,810.78 TOTALS \$ 4,499,487.55 TOTAL \$ 7,660,336.98 \$ 118,567.00 \$ 255,594.00 \$ 8,129,624.80 \$ 14,887,655.44 \$ 14,529,995.12 \$ 14,451,779.68 \$ 14,148,463.72
Month Received: Total Month of 2016 PrePaid Back pay Wireless Carrier xfer 2017 2018 2019 2020 2021 2022	Dec 15 \$ - \$ JAN \$ \$ \$ 580,655.87 \$ \$ 580,655.87 \$ \$ 580,655.87 \$ \$ 580,655.87 \$ \$ 580,655.87 \$ \$ 1,522,691.96 \$ \$ 1,176,781.81 \$ \$ 1,237,988.13 \$ \$ 1,175,626.22 \$	FEB 542,517.55 542,517.5	\$ 594,666.10 Feb 16 \$ - MAR - \$ 743,171.81 \$ 810,751.53 \$ 1,265,128.93 \$ 1,280,265.88 \$ 1,333,912.53 \$ 1,254,382.66	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18 \$ 695,361.11 \$ 1,203,123.36 \$ 1,168,117.80 \$ 1,213,090.68	S 681,034.05 Apr 16 - S - EQUALIZATT - MAY 725,522.32 S 118,567.00 S 255,594.00 S 1,215,516.34 S 1,203,652.90 S 1,224,007.79 S 1,154,554.99	\$ 649,029.93 May 16 \$	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60 \$ 1,188,947.34 \$ 1,212,817.56 \$ 1,226,405.76 \$ 1,213,170.06	Jul 17 § 723,846.35 Mar 2016 Jul 16 § 743,609.37 AUG \$ 620,047.11 \$ 599,817.91 \$ 1,258,080.66 \$ 1,191,630.05 \$ 1,151,538.31 \$ 1,149,140.27	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 S 674,806.22 S EP \$ 626,455.30 \$ 566,629.95 \$ 1,162,776.33 \$ 1,159,547.61 \$ 1,131,666.06	Sept 17 Sept 17 \$ 833,344.09 May 2016 May 2016 Sept 16 \$ 726,277.16 CT \$ 599,721.32 S \$ 618,246.90 1,228,103.25 \$ 1,303,891.19 \$ 1,303,891.171	Oct 17 S 557,280.60 Jun 2016 Oct 16 Oct 16 S 713.008.37 S 594,666.10 S S 614,106.20 S 1,158,413.81 \$ 1,282,359.45 \$ 1,243,518.88	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38 \$ 1,237,539.40 \$ 1,271,244.04 \$ 1,189,281.74	\$ 8,832,810.78 TOTALS \$ \$ 4,499,487.55 TOTAL \$ \$ 7,660,336.98 \$ 113,677.00 \$ 225,594.00 \$ 14,827,655.44 \$ 14,827,655.44 \$ 14,451,779.68 \$ 14,148,463.72 \$ 10,846,520.25
Month Received: Total Month of 2016 PrePaid Back pay Wireless Carrier xfer 2017 2018 2019 2020 2021 2022 NG9-1-1 Withholding (1x)	Dec 15 \$ - \$ \$ 580,655.87 \$ \$ 680,994.05 \$ \$ 1,522,691.96 \$ \$ 1,176,781.81 \$ \$ 1,175,626.22 \$ \$ 1,175,917.91 \$	FEB 542,517.55 542,517.5	\$ 594,666.10 Feb 16 \$ - MAR \$ 743,171.81 \$ 810,751.53 \$ 1,237,153.75 \$ 1,265,128.93 \$ 1,280,265.88 \$ 1,333,912.53 \$ 1,254,382.66 \$ 2,348,434.23	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18 \$ 695,361.11 \$ 1,203,123.36 \$ 1,168,117.80 \$ 1,213,090.68 \$ 1,166,022.22 \$ 1,167,246.40	S 681,034.05 Apr 16 - FQUALIZATI - MAY 725,522.32 S 725,522.32 S 125,563.0 S 1,215,516.34 S 1,203,652.90 S 1,224,007.79 S 1,154,554.99 S 1,214,648.99	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN \$ 712,956.19 \$ 833,344.09 \$ 1,202,131.11 \$ 1,202,131.11 \$ 1,202,131.11 \$ 1,202,131.61 \$ 1,178,282.73 \$ 1,383,485.38	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60 \$ 1,188,947.34 \$ 1,212,817.56 \$ 1,266,405.76 \$ 1,266,405.76 \$ 1,213,170.06 \$ 1,193,122.77	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11 \$ 599,817.91 \$ 1,258,080.66 \$ 1,191,630.05 \$ 1,151,538.31 \$ 1,149,140.27 \$ 1,205,441.29	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 S 674,806.22 SEP \$ 626,455.30 \$ 566,629.95 \$ 1,159,547.61 \$ 1,159,547.61 \$ 1,131,666.06 \$ 1,164,779.92	Sept 17 Sept 17 \$ 833,344.09 833,344.09 May 2016 Sept 16 Sept 16 726,277.16 OCT 599,721.32 \$ 618,246.90 1,228,103.25 \$ 1,228,103.25 1,303,891.19 \$ 1,139,491.71 1,191,512.63 \$ - -	Oct 17 \$ 557,280.60 Jun 2016 Oct 16 \$ 713,088.37 NOV \$ 594,666.10 \$ 614,106.20 \$ 1,282,359.45 \$ 1,282,359.45 \$ 1,143,518.88 \$ 1,104,147.61 \$ -	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38 \$ 1,237,539.40 \$ 1,271,244.04 \$ 1,189,281.74	\$ 8,832,810.78 TOTALS \$ \$ 4,499,487.55 TOTAL \$ \$ 7,660,336.96 \$ 118,567.00 \$ 225,594.00 \$ 8,129,675.544 \$ 14,887,655.44 \$ 14,529,995.12 \$ 14,451,779.68 \$ 10,846,520.25 \$ 2,349,343.23
Month Received: Total Month of 2016 PrePaid Back pay Wireless Carrier xfer 2017 2018 2019 2020 2021 2022 NG9-1-1 Withholding (1x) 2023	Dec 15 \$ - \$ JAN \$ \$ \$ 580,655.87 \$ \$ 580,655.87 \$ \$ 580,655.87 \$ \$ 580,655.87 \$ \$ 580,655.87 \$ \$ 1,522,691.96 \$ \$ 1,176,781.81 \$ \$ 1,237,988.13 \$ \$ 1,175,626.22 \$	FEB 542,517.55 542,517.5	\$ 594,666.10 Feb 16 \$ - MAR - \$ 743,171.81 \$ 810,751.53 \$ 1,265,128.93 \$ 1,280,265.88 \$ 1,333,912.53 \$ 1,254,382.66	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18 \$ 695,361.11 \$ 1,203,123.36 \$ 1,168,117.80 \$ 1,213,090.68 \$ 1,166,022.22 \$ 1,167,246.40	S 681,034.05 Apr 16 - S - EQUALIZATT - MAY 725,522.32 S 118,567.00 S 255,594.00 S 1,215,516.34 S 1,203,652.90 S 1,224,007.79 S 1,154,554.99	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN \$ 712,956.19 \$ 833,344.09 \$ 1,202,131.11 \$ 1,202,131.11 \$ 1,202,131.11 \$ 1,202,131.61 \$ 1,178,282.73 \$ 1,383,485.38	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60 \$ 1,188,947.34 \$ 1,212,817.56 \$ 1,266,405.76 \$ 1,266,405.76 \$ 1,213,170.06 \$ 1,193,122.77	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11 \$ 599,817.91 \$ 1,258,080.66 \$ 1,191,630.05 \$ 1,151,538.31 \$ 1,149,140.27 \$ 1,205,441.29	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 S 674,806.22 SEP \$ 626,455.30 \$ 566,629.95 \$ 1,159,547.61 \$ 1,159,547.61 \$ 1,131,666.06 \$ 1,164,779.92	Sept 17 Sept 17 \$ 833,344.09 833,344.09 May 2016 Sept 16 Sept 16 726,277.16 OCT 599,721.32 \$ 618,246.90 1,228,103.25 \$ 1,228,103.25 1,303,891.19 \$ 1,139,491.71 1,191,512.63 \$ - -	Oct 17 \$ 557,280.60 Jun 2016 Oct 16 \$ 713,008.37 NOV \$ 594,666.10 \$ 614,106.20 \$ 1,158,413.81 \$ 1,282,359.45 \$ 1,143,518.88 \$ 1,104,147.61 \$ 2,367,619.76	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38 \$ 1,237,539.40 \$ 1,271,244.04 \$ 1,189,281.74	\$ 8,832,810.78 TOTALS \$ 4,499,467.55 TOTAL \$ 7,660,336.98 \$ 118,667.00 \$ 255,594.00 \$ 8,129,624.80 \$ 14,887,655.44 \$ 14,551,779.68 \$ 14,463,72 \$ 10,465,2025 \$ 2,346,332,32 \$ 13,117,688,62
Month Received: Total Month of 2016 PrePaid Back pay Wireless Carrier xfer 2017 2018 2019 2020 2021 2022 NG9-1-1 Withholding (1x)	Dec 15 \$ - \$ \$ 580,655.87 \$ \$ 680,994.05 \$ \$ 1,522,691.96 \$ \$ 1,176,781.81 \$ \$ 1,175,626.22 \$ \$ 1,175,917.91 \$	Jan 16 - Jan 16 - FEB 5 \$ 542,517.55 - \$ 649,029.93 - \$ 1,173,178.13 - \$ 1,124,652.57 - \$ 1,173,178.13 - \$ 1,124,652.57 - \$ 1,173,1880.52 - \$ 1,114,241.24 - \$ 1,087,494.93 -	\$ 594,666.10 Feb 16 S - MAR - \$ 743,171.81 S 810,751.53 \$ 1,285,128.93 \$ 1,280,265.88 \$ 1,280,265.88 \$ 1,244,382.66 \$ 2,348,343.23 \$ 1,179,289.89	\$ 1,097,049.38 Mar 16 \$ - APR \$ 674,131.18 \$ 695,361.11 \$ 1,203,123.36 \$ 1,168,117.80 \$ 1,213,090.68 \$ 1,166,022.22 \$ 1,167,246.40	S 681,034.05 Apr 16 - FQUALIZATI - MAY 725,522.32 S 725,522.32 S 125,563.0 S 1,215,516.34 S 1,203,652.90 S 1,224,007.79 S 1,154,554.99 S 1,214,648.99	\$ 649,029.93 May 16 \$ - ION SURCHARGE JUN \$ 712,956.19 \$ 833,344.09 \$ 1,202,131.11 \$ 1,202,131.11 \$ 1,202,131.11 \$ 1,202,131.61 \$ 1,178,282.73 \$ 1,383,485.38	Jun 17 \$ 810,751.53 Jan & Feb 2016 Jun 16 \$ 1,123,587.68 E HISTORY JUL \$ 517,623.85 \$ 557,280.60 \$ 1,188,947.34 \$ 1,212,817.56 \$ 1,266,405.76 \$ 1,266,405.76 \$ 1,213,170.06 \$ 1,193,122.77	Jul 17 \$ 723,846.35 Mar 2016 Jul 16 \$ 743,609.37 AUG \$ 620,047.11 \$ 599,817.91 \$ 1,258,080.66 \$ 1,191,630.05 \$ 1,151,538.31 \$ 1,149,140.27 \$ 1,205,441.29	Aug 7 \$ 695,361.11 Apr 2016 Aug 16 S 674,806.22 SEP \$ 626,455.30 \$ 566,629.95 \$ 1,159,547.61 \$ 1,159,547.61 \$ 1,131,666.06 \$ 1,164,779.92	Sept 17 Sept 17 \$ 833,344.09 833,344.09 May 2016 Sept 16 Sept 16 726,277.16 OCT 599,721.32 \$ 618,246.90 1,228,103.25 \$ 1,228,103.25 1,303,891.19 \$ 1,139,491.71 1,191,512.63 \$ - -	Oct 17 \$ 557,280.60 Jun 2016 Oct 16 \$ 713,088.37 NOV \$ 594,666.10 \$ 614,106.20 \$ 1,282,359.45 \$ 1,282,359.45 \$ 1,143,518.88 \$ 1,104,147.61 \$ -	Nov 17 \$ 599,817.91 Nov 16 \$ 518,118.75 DEC \$ 722,868.38 \$ 1,237,539.40 \$ 1,271,244.04 \$ 1,189,281.74	\$ 8,832,810.78 TOTALS \$ \$ 4,499,487.55 TOTAL \$ \$ 7,660,336.96 \$ 118,567.00 \$ 225,594.00 \$ 8,129,675.544 \$ 14,887,655.44 \$ 14,529,995.12 \$ 14,451,779.68 \$ 10,846,520.25 \$ 2,349,343.23



File #: 24-1397

Agenda Date: 5/6/2024

Agenda #: 6.C.1.



DU PAGE COUNTY

ETSB - Policy Advisory Committee

Draft Summary

Monday, April 1, 2024	8:15 AM	Room 3500A

Join Zoom Meeting

https://us02web.zoom.us/j/83471065079?pwd=dHNFNXM5dzlhZTVaZldMY2NLaDdidz09

Meeting ID: 834 7106 5079

Passcode: 264942

1. CALL TO ORDER

8:15 AM meeting was called to order by Vice Chair Johl at 8:15 AM.

2. ROLL CALL

Attendees: Matt Theusch, DuPage Emergency Telephone System Board Eve Kraus, DuPage Emergency Telephone System Board Scott Bukovic, Westmont PD Eric Burmeister, ACDC Nick Kottmeyer, County Board Erik Maplethorpe, DU-COMM John Nebl, OHSEM John Sullivan, Addison Fire Jim Connolly, Village of Addison (Remote) Jim McGreal, Downers Grove PD (Remote) Bob Murr, College of DuPage (Remote) Bill Srejma, ACDC (Remote)

On roll call, Members Johl, Benjamin, Hermes, Rivas, and Selvik were present, which constituted a quorum.

PRESENT	Johl, Benjamin, Hermes, Rivas, and Selvik
ABSENT	Dina

3. CHAIRMAN'S REMARKS - VICE CHAIR JOHL

There were no remarks from Vice Chair Johl.

4. MEMBERS' REMARKS

There were no Members' remarks.

5. PUBLIC COMMENT

There was no public comment.

6. CONSENT ITEMS

6.A. <u>24-1168</u>

ETSB PAC Minutes - Regular Meeting - Monday, March 4, 2024

On voice vote, all Members voted "Aye", motion carried.

Attachments: 2024-03-04 ETSB Minutes Summary.pdf

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Michael Rivas
SECONDER:	Roy Selvik

6.B. <u>24-1062</u>

DEDIR System March Maintainer Report

On voice vote, all Members voted "Aye", motion carried.

Attachments: April 2024 Motorola System Manager Report.pdf

RESULT:	ACCEPTED AND PLACED ON FILE
MOVER:	Sherianne Hermes
SECONDER:	Tyler Benjamin

7. DEDIR SYSTEM PORTABLES AND MOBILES

7.A. DEDIR System Talk Group Access

Deputy Director Theusch referenced the memorandum that was distributed to the Members. He said the previous PAC membership had talked about providing access to the adjacent agencies. Mr. Theusch said that as the plan for encryption is being finalized, the memorandum is coming before the PAC for additional discussion. He reviewed the recommendations from the memorandum:

1. Following the policy, agencies granted access on DEDIR System prior to 2023 should be granted access to InterOp1-8 (9). They may reapply for additional talk groups with justification. ETSB has been working with several agencies for access renewal and can provide their applications based on the policy.

2. If the PAC wants to expand access, DU STWD and DU COWD talk groups could also be considered as additional talk groups to the standard InterOps 1-8 (9). Mr. Theusch said the talk groups being utilized for saturation patrols on a day to day basis should also be considered.

3. Outside agencies that participate in MERIT and other specialized activities will not have to reapply so long as they have continued participation.

4. ETSB Staff will update the application form to reflect AES encryption, MERIT participation, and any other recommendations from PAC.

Mr. Theusch asked if there were any specific questions in regard to the memorandum, to which

there were none.

Mr. Benjamin said he thought the DuPage Statewide and DuPage Countywide should be included in the standard package as DU-COMM is frequently switching agencies to those talk groups for large incidents and he believed they would be beneficial. The other Members concurred.

7.B. Police

7.B.1. Encryption Update

Member Rivas said there was a joint meeting scheduled with ACDC and DU-COMM on April 4 to discuss what encryption looks like at the consolette level. He said equipment may be on the way for both PSAPs. Mr. Theusch added that ETSB had a preliminary meeting with Motorola to set timelines for the equipment for the new consoles.

7.B.2. HB4339 Update

Member Rivas said that as of last night it still showed in Executive Committee and is status quo, there has been no update online.

7.C. Fire

Vice Chair Johl said he has no update from the Fire Focus Group regarding the radios.

7.C.1. NFPA Update

Mr. Theusch asked Mr. Sullivan if he had anything to report. Mr. Sullivan said the official members of the committee would be voted in April, but that progress has been made with the committee. Mr. Theusch added that ETSB met with Motorola while Mr. Sullivan and Mr. Connolly were present at the NFPA meeting in Florida. Mr. Theusch said that Motorola is working through the recommendations from the committee meeting to provide a timeline.

8. PARENT COMMITTEE APPROVAL REQUIRED

8.A. **ETS-R-0026-24**

Resolution to approve access to the DuPage Emergency Dispatch Interoperable Radio System talk groups pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), as requested by the Northlake Police Department.

A motion was made by Member Benjamin, seconded by Member Rivas. Vice Chair Johl said that if the request is approved today, it would be pending the 14-day notification to the agencies which will end on April 9. Mr. Theusch referred back to the adjacent agency access discussion earlier in the meeting regarding access to InterOps 1-8 (9). Mr. Benjamin said Northlake PD had requested specific talk groups, as well, Bensenville and Elmhurst. Vice Chair Johl said that would be part of the approval, whether Northlake would be approved for the additional talk groups. Mr. Theusch said access would be the designated InterOps 1-8 (9) as there is no specific justification for the additional talk groups. Mr. Benjamin said the PAC was provided a letter of sponsorship from Elmhurst and is it easier to approve them now or wait for a letter from Bensenville. Mr. Theusch said that would be at the discretion of the PAC. A short discussion ensued. A motion was made by Member Rivas, seconded by Member Benjamin to amend and approve the request pending a letter of sponsorship from Elmhurst pending the target pending a letter of sponsorship from Bensenville PD. On voice vote, all

RESULT:	ETSB RECOMMENDED FOR APPROVAL
MOVER:	Michael Rivas
SECONDER:	Tyler Benjamin

9. OLD BUSINESS

Mr. Theusch referenced a DEDIR System Memorandum distributed at the meeting dated October 3, 2022 in which the PAC provided recommendations for radio replacement and deployment plan to the ETS Board. Mr. Theusch said there had been a request from a couple village managers to provide an update of deployment of encryption in the radios. Mr. Theusch said there needed to be updates in terms of where we are within the phases provided. Phase I is complete; the radios are out with the third touch template. He said Phase II included the new Ops and Tactical talk groups. Mr. Theusch said some of the plan was dependent upon deployment of the new Fire radios and that there would be updates made based on where we are now. He said the update would be provided to the PAC for review. He asked for any insight or comments from the Members who are involved in the processes.

Member Rivas said, for discussion, in the Police Focus Group they have been deciding on encryption would be the main band, the backup (local) channel, and four (4) of the InterOp channels, and that once they are out there, he believed it would take care of 80% of any issues with encryption. He said ancillary channels need to be figured out as it is a complicated puzzle.

Mr. Benjamin said that DU-COMM is opposed to the renaming of the fire channels and he understood that had been approved as part of the recommendation but if the PAC is revisiting the memorandum, then it would be a topic of discussion on DU-COMM's side. Member Rivas asked if moving forward Member Benjamin would be opposed to any naming changes on the police side, as well. Member Benjamin recalled that he believed the police naming conventions were remaining similar to what they currently are. Member Rivas answered that he believed it was still up for discussion. Member Benjamin said DU-COMM does not see the value in renaming the channels, generally, and if police are still on the table, DU-COMM does not see the purpose of that. He said he is open to hearing the purpose, but that DU-COMM does not see it. Member Rivas said it came down to standardization between the ACDC naming of 1 through 4 and the geographical naming on the DU-COMM side. Member Rivas said with equipment coming for both PSAPs, he thought it the ideal time to get the changes seriously addressed and/or approved if recommended by the PAC. Member Benjamin said maybe they could talk more and he could get more background. Mr. Theusch said it was also to line up the Ops with the principle talk groups and provided an example. Vice Chair Johl added that upon expansion or breaking off of channels, the movement of agencies would not be geographically located within the name, it would be by number, that it is very simple. Member Rivas said an S or Z like pattern through the County kind of following the geographical locations is one of the thoughts

that surround it. Member Benjamin said he would want to look at it more and talk more directly with people, that the idea of expanding or contracting, he understands the point but the value of a naming convention in that case would depend on where that expanding or contracting was taking place, that it may make sense or not. He said the PAC does not need to take a lot of time on this and that he could talk to the Chiefs more separately in compliance with the Open Meetings Act to obtain more information. Mr. Theusch said this is under Old Business but that the naming conventions have already been decided and part of the plan going forward so the recommendation would be updated based on where we are within the phases, not adjudicating whether the changes are warranted. He said it is at the discretion of the PAC to make changes but that this had already been decided. Member Benjamin said it was decided as a portion of this policy that the PAC is now revisiting. Mr. Theusch said it was being updated to provide the current status of where we are within the phases and provided an example of Phase I, that it has been completed. Mr. Theusch said the plan would be looked at to see if there is anything we know today that was not known then and needs to be adjusted but that the bigger picture path is not changing; it has already been voted on. Member Rivas said part of the discussion was that when the new equipment arrives that it would be the best time to begin renaming those talk groups as part of the integration with the hardware and software, and that training for both PSAPs would need to fall prior to that time. Member Rivas asked Mr. Theusch if the village managers' questions were regarding encryption, Mr. Theusch answered yes, Member Rivas continued saying they are trying to move that along as quickly as possible. Member Hermes said the PAC had also decided that historically, for this document, it was in the format of a phased plan and that in Phase II the PD Ops and FD Ops are established and the change would fall within the final phase. She said it is a tiered process so not a slam to all of them; that ACDC is in the same position of having to do training, as well. Member Rivas added that his (Member Benjamin's) predecessor had asked that naming convention changes be one of the last items to be addressed. Member Rivas said encryption needs to be moved along, but that former Member Baarman had asked that the name changes be one of the last items, Member Hermes added the word "gradual", within the plan.

Vice Chair Johl asked if there was any further discussion, to which there was none.

10. NEW BUSINESS

There was no new business.

11. ADJOURNMENT

11.A. Next Meeting: Monday, May 6 at 8:15am in Room 3-500A

Member Rivas made a motion to adjourn the meeting at 8:37am, seconded by Member Selvik. On voice vote, motion carried.

Respectfully submitted,

Eve Kraus



File #: 24-1413

Agenda Date: 5/8/2024

Agenda #: 6.D.1.



DU PAGE COUNTY

ETSB - Emergency Telephone System Board

Draft Summary

Wednesday, April 10, 2024	9:00 AM	Room 3500B
	Join Zoom Meeting	
https://us02web.zoom.us/j/84	524376572?pwd=K0pVd29xRem15T	TFYdmtoNEs5bTZadz09
	Meeting ID: 845 2437 6572	
	Passcode: 256468	
1. CALL TO ORDER		
9:00 AM meeting was called	d to order by Chair Schwarze at 9:00 A	AM.

2. ROLL CALL

ETSB STAFF: Linda Zerwin Matt Theusch Gregg Taormina Eve Kraus Prithvi Bhatt (Remote)

COUNTY CLERK: Adam Johnson, Chief Deputy Clerk

STATE'S ATTORNEY: Mark Winistorfer

ATTENDEES: Gwen Henry, County Treasurer Jan Barbeau, State's Attorney's Office Tyler Benjamin, DU-COMM Andy Dina, Warrenville Fire Don Ehrenhaft, County IT Marilu Hernandez, ACDC Nick Kottmeyer, County Board Office Jessica Robb, DU-COMM Mike Sampey, Village of Addison Roy Selvik, Addison PD Rachel Bata, Roselle PD (Remote) Kevin Dempsey, Addison PD (Remote) Dylan Goldman, Axon (Remote) Michael Hylton, Oakbrook Terrace PD (Remote) Jeanine Krull, DU-COMM (Remote) Ed Leinweber, Clarendon Hills PD (Remote) Anthony McPhearson, County CIO (Remote) Bob Murr, College of DuPage (Remote) Jason Norton, Darien PD (Remote) Mike Rivas, Villa Park PD (Remote) Ryan Romberg, Axon (Remote)

On roll call, Members Schwarze, Franz, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, and Toerpe were present. Members Swanson, Tillman and Yoo were absent.

PRESENT	Schwarze, Franz, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, and Toerpe
ABSENT	Swanson, Tillman, and Yoo

3. PUBLIC COMMENT

There was no public comment.

4. CHAIRMAN'S REMARKS - CHAIR SCHWARZE

National Public Safety Telecommunications Week

Chair Schwarze presented a Proclamation Acknowledging April 14-20, 2024 as National Telecommunications Week. Chair Schwarze asked for a motion to accept and place the Proclamation on file. Member Srejma motioned, seconded by Member Kramer. On voice vote, all Members voted "Aye", motion carried.

Chair Schwarze expressed his appreciation to the Telecommunicators, from his perspective of a former firefighter and as a citizen, for the job they do. He then opened the item for comments. Member Srejma thanked the Board for their recognition of the TCs and focused his comments on the mental stress of the calls TCs take and his gratitude for everything the Board does to support them. Member Schar said that the proclamation highlighted some of the bigger things that had happened over the last year and that as someone who interacts with TCs on an almost daily basis, the job they do is outstanding every time and they receive very little recognition for their efforts. Member Kramer echoed the previous statements and said thank you, that the first responders on the street could not do what they do without the TCs.

Chair Schwarze then requested a picture be taken of the PSAP personnel in attendance with the members of the ETS Board.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT AGENDA

Chairman Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for April 10; B/Revenue Report; C/Minutes Approval Policy Advisory Committee for March 4; D/Minutes Approval ETS Board for March 13. Member Schar motioned, seconded by Member Toerpe. On voice vote, all Members voted "Aye", motion carried.

Chairman Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for April 10; B/Revenue Report; C/Minutes Approval Policy Advisory Committee for March 4; D/Minutes Approval ETS Board for March 13. Member Srejma motioned, seconded by Member Guttman. On voice vote, all Members voted "Aye", motion carried.

6.A. Monthly Staff Report

6.A.1. <u>24-1166</u>

Monthly Report for April 10 Regular Meeting

Attachments: April 10 Meeting Monthly Report.pdf

6.B. Revenue Report 911 Surcharge Funds

6.B.1. **<u>24-1167</u>**

ETSB Revenue Report for April 10 Regular Meeting for Fund 5820/Equalization

Attachments: Revenue Report Regular Meeting 4.10.24.pdf

6.C. Minutes Approval Policy Advisory Committee

6.C.1. 24-1168

ETSB PAC Minutes - Regular Meeting - Monday, March 4, 2024

Attachments: 2024-03-04 ETSB Minutes Summary.pdf

6.D. Minutes Approval ETS Board

6.D.1. <u>24-1169</u>

ETSB Minutes - Regular Meeting - Wednesday, March 13, 2024

Attachments: 2023-03-13 ETSB Minutes Summary.pdf

RESULT:	APPROVED THE CONSENT AGENDA
MOVER:	William Srejma
SECONDER:	Michael Guttman
AYES:	Schwarze, Franz, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, and Toerpe
ABSENT:	Swanson, Tillman, and Yoo

7. VOTE REQUIRED BY ETS BOARD

7.A. Budget Transfers

7.A.1. ETS-R-0027-24

Transfer of funds from 4000-5820-53828 (Contingencies) to 4000-5820-54100-0700 (IT Equipment-Capital Lease) in the amount of \$12,000, for payment and accounting of contractual obligations related to the monthly lease costs associated with the copier/printer contracts pursuant to GASB 87 for FY24.

Attachments:	Budget Transfer 53828 to 54100-0700 Canon	copiers.pdf

RESULT:	APPROVED
MOVER:	Joseph Maranowicz
SECONDER:	Michael Guttman
AYES:	Schwarze, Franz, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, and Toerpe
ABSENT:	Swanson, Tillman, and Yoo

7.A.2. ETS-R-0028-24

Transfer of funds from 4000-5820-53828 (Contingencies) to 4000-5820-53800-0001 (Copier Usage) in the amount of \$5,000, for payment and accounting of contractual obligations related to the monthly print costs associated with the copier/printer contracts for FY24.

Attachments: Budget Transfer 53828 to 53800-0001 Copier usage.pdf

RESULT:	APPROVED
MOVER:	Joseph Maranowicz
SECONDER:	William Srejma
AYES:	Schwarze, Franz, Eckhoff, Guttman, Kramer, Maranowicz, Schar, Srejma, and Toerpe
ABSENT:	Swanson, Tillman, and Yoo

7.B. Payment of Claims

7.B.1. <u>24-1170</u>

Payment of Claims for April 10, 2024 for FY24 - Total for 4000-5820 (Equalization): \$232,600.58.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Payment of Claims FY24 4.10.24.pdf

RESULT:	APPROVED
MOVER:	Mark Franz
SECONDER:	Michael Guttman

7.C. Purchase Resolutions

7.C.1. ETS-R-0029-24

Recommendation for the approval of a contract to AT&T Inc., for a three-year pricing agreement for Session Initiated Protocol (SIP) utility services in the PSAPs, for the period of April 28, 2024 through April 27, 2027, for a contract total not to exceed \$345,000; Per 55 ILCS 5/5-1022(c) not suitable for competitive bids. (Public Utility)

On voice vote, all Members voted "Aye", motion carried.

<u>Attachments</u> :	ATT 924015 Checklist_Redacted.pdf ATT 924015 Requisition.pdf ATT 924015 Decision Memo.pdf AT&T_MANAGED_INTERNET_SERVICE_PRICING_S CHEDULE_CONTRACT_ID_6920445FINAL.pdf AT&T_IP_FLEXIBLE_REACH_PRICING_SCHEDULE_ CONTRACT_ID_6910492.pdf
RESULT:	APPROVED
MOVER:	Grant Eckhoff
SECONDER:	Erik Kramer

7.C.2. ETS-R-0030-24

Recommendation to ratify the approval of a contract purchase order to Toshiba Business Solutions, for multi-functional device equipment, supplies, software and service solutions, for the period of May 25, 2024 through March 31, 2029, for a contract total amount for ETSB of \$94,500; per County contract TE-P-0006-24.

On voice vote, all Members voted "Aye", motion carried.

Attachments:	Toshiba 924012 Checklist.pdf
	Toshiba 924012 Requisition.pdf
	Toshiba 924012 Decision Memo.pdf
	Pages from Technology Committee agenda and packet 2.5.24.pdf
RESULT:	APPROVED
MOVER:	William Srejma
SECONDER:	David Schar

7.D. Resolutions

7.D.1. ETS-R-0031-24

Resolution declaring equipment, inventory, and/or property on Attachment A, purchased by the Emergency Telephone System Board of DuPage County, as surplus equipment.

On voice vote, all Members voted "Aye", motion carried.

Attachments: CAD Workstation Surplus FY24.pdf

RESULT:	APPROVED
MOVER:	Michael Guttman
SECONDER:	Erik Kramer

7.D.2. ETS-R-0032-24

Resolution approving the transfer of inventory from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the DuPage County Information Technology (IT) Department and Office of Homeland Security and Emergency Management (OHSEM).

On voice vote, all Members voted "Aye", motion carried.

Attachments: CAD Workstation Transfer to IT FY24.pdf

RESULT:	APPROVED
MOVER:	David Schar
SECONDER:	Joseph Maranowicz

7.D.3. ETS-R-0033-24

Reappointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Chief Michael Rivas (DU-COMM Police Representative).

On voice vote, all Members voted "Aye", motion carried.

Attachments:	PAC Notice of Appointment Rivas.pdf
	PAC DU-COMM Representative Letter_Redacted.pdf

RESULT:	APPROVED
MOVER:	Michael Guttman
SECONDER:	William Srejma

7.D.4. ETS-R-0034-24

Reappointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Mr. Tyler Benjamin (DU-COMM PSAP Representative).

On voice vote, all Members voted "Aye", motion carried.

Attachments:	PAC Notice of Appointment Benjamin.pdf
	PAC DU-COMM Representative Letter_Redacted.pdf

RESULT:	APPROVED
MOVER:	William Srejma
SECONDER:	Michael Guttman

7.D.5. ETS-R-0036-24

Appointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Mr. Eric Burmeister (ACDC PSAP Representative).

On voice vote, all Members voted "Aye", motion carried.

<u>Attachments</u> :	PAC Notice of Appointment Burmeister.pdf PAC ACDC Representative Letter_Redacted.pdf
RESULT:	APPROVED
MOVER:	William Srejma
SECONDER:	Erik Kramer

7.D.6. ETS-R-0026-24

Resolution to approve access to the DuPage Emergency Dispatch Interoperable Radio System talk groups pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), as requested by the Northlake Police Department.

Ms. Zerwin said that the Policy Advisory Committee (PAC) approved the request pending a letter from Bensenville PD in support of the application. The letter was received this last Monday and was forwarded to the ETS Board.

Vice Chair Franz asked for a summary of how the applications have been handled in the past. Ms. Zerwin said the PAC had been reviewing how outside agencies had been added to the DEDIR System over time and how the policy had evolved to include the interoperable talk groups. She said the PAC was reviewing the policy because of encryption and that there would be changes as some outside agencies do not have encryption. Ms. Zerwin said there is an application and once received there is a 14-day notice sent to the agencies and that no objections have been brought forward. The PAC then reviews the application and makes a recommendation to the ETS Board. Ms.

Zerwin said sometimes the PAC will amend the talk groups based on the policy or if there are special circumstances for additional talk groups beyond the Interops 1-8 (9). She said in this instance, Northlake has a lot of interaction with Bensenville and Elmhurst Police and had requested the main talk groups of those agencies.

On voice vote, all Members voted "Aye", motion carried.

Attachments:	DEDIR System Access Request - Northlake PD_Redacted.pdf							
	Sponsor Letter - Elmhurst PD_Redacted							
RESULT:	APPROVED							
MOVER:	Erik Kramer							
SECONDER:	Robert Toerpe							

7.D.7. ETS-R-0035-24

Resolution to approve access to the DuPage ETSB CAD System network pursuant to Policy 911-018: 9-1-1 System Administration as requested by Addison Police Department for use of an Axon Interface to the Hexagon Archive Database.

Vice Chair Franz requested a summary on the evolution of this item. Ms. Zerwin said, as most people are aware, Addison is going to be moving to Axon for their records management system. Addison PD provided their intent to the Police Records Management System (PRMS) Committee in 2021 and are preparing to cut over in summer. She said a records management system requires access to the Computer Aided Dispatch (CAD) information which would be accomplished through the archive database, meaning it would not be a real-time connection, for Axon to access through the archive server via script. Ms. Zerwin said approval of the connection would allow them to start testing and if they find a real-time interface is desired, it would have to be developed by Hexagon.

Attachments:	Attachment A Axon Archive Request ADP_Redacted.pdf
	Addison IGA Executed_Redacted.pdf
	Termination of Hexagon RMS 10.29.21 Addison_Redacted.pdf
RESULT:	APPROVED
MOVER:	Joseph Maranowicz

SECONDER: William Srejma

8. DEDIR SYSTEM PORTABLES AND MOBILES

8.A. Police

PAC Chair Dina began by discussing encryption. He said there had been a question from a board member as to the encryption timeline and why does it seem the process taking so long. Chair Dina said one reason is equipment and asked Ms. Zerwin to speak to the consoles. Ms. Zerwin

said the AXS consoles purchased for the PSAPs require updates as they lack some enhancements that the PSAPs have in the current MCC7500s. The enhancements have been added to the AXS consoles. There is a 30-week lead time to order the equipment and configure and install. Ms. Zerwin said some preliminary work has been completed in the PSAPs to prepare for the installation. The intent was to not pay for encryption on the MCC7500s and then again on the AXS consoles, and this allows for encryption to move forward at the PSAP level.

Chair Dina said there was a change in the encryption plan after the law enforcement radios were distributed. He said that because of that change, those radios would need to be touched. PAC Chair Dina said that until the new radios are deployed to Fire, they would not have AES encryption capabilities. Additionally, Chair Dina said HB4339 is still being monitored but that it does not look like it is going anywhere. He said all of these factors are a part of the delay in encryption and that the timeline is around 30+ weeks. The testing on the OHSEM channels is still moving forward.

8.B. Fire

PAC Chair Dina felt he relays the same information month after month and wanted to start from scratch. He said that when the Fire Focus Group and PAC first started to talk about the new radios, the radios with the brand new NFPA standards had been presented to the Fire Chiefs and the ETS Board. Chair Dina said no one objected to the NFPA radios and the decision was made sight unseen. The new radios were provided for review however, they were still in development and viewers were required to sign a non-disclosure agreement. After the radio model was released, users were able to identify configuration issues. Chair Dina said the way the vendors interpreted the NFPA standards was unclear and the programming became problematic for the Fire Focus Group as they were not comfortable placing those radios in the hands of the firefighters, that they were less safe. He said that from the Fire Focus Group, Mr. Connolly and Lt. Sullivan became part of the NFPA Committee. The Fire Focus Group recommended changes to the NFPA Committee which were accepted.

PAC Chair Dina said he knows he reported that to the ETS Board last month, but that he is still hearing comments made such as he is the only one who wants the NFPA radios or that he is drinking the NFPA kool-aid, but he said he honestly likes the NFPA model radio. PAC Chair Dina said non-NFPA radio, the APXNext XE, is also a good radio. Regarding the timeline, April is the month the first phase changes are anticipated to be made to the NFPA compliant APXNext XN radios. PAC Chair Dina said that if the requested changes are made, the Fire Focus Group will have a radio that they are comfortable deploying into the field. He thanked the ETSB for giving agencies the choice between the two radio models. He continued saying that when the changes are made, he was confident that most fire agencies would choose the NFPA compliant radio. Chair Dina then provided a brief background into the NFPA Committee and said their commitment to safety is why the Fire Focus Group feels so strongly about the NFPA radios. He stated that the standards created by NFPA are based on research performed from line of duty death and injury in order to make the things safer. He concluded by saying the experience with the NFPA Committee was very positive and would affect firefighters across the county, that any agency who purchases the radios going forward would have members from the Fire Focus Group to thank for those changes.

Chair Dina said that come April 15 the changes would be made and each agency would be given an APXNext XE and an APXNext XN for testing to decide which radio model they want for their agency. Vice Chair Franz questioned to confirm that each agency would be given that choice. PAC Chair Dina answered, correct. Vice Chair Franz asked if the APXNext XE radios had been tested. PAC Chair Dina confirmed, yes, that the Fire Focus Group has those radios, as well, and that his APXNext XE was being tested on an engine in Warrenville. He said he had been using his APXNext XN exclusively for fires and assigned to safety and he has had zero problems with it but that he knows the ins and outs of the radio model. PAC Chair Dina confirmed that he had answered Vice Chair Franz's questions.

PAC Chair Dina moved on to the APXNext XN radio microphone recall. He said that different spins could be put on the recall. One could say that it is an NFPA microphone (said in a negative tone) or that the microphone has been put through thirty (30) different tests to ensure its safety for firefighter use. PAC Chair Dina said it failed one of those tests where water is put on the screen of the mic so they know it works when it gets wet. The microphones are tested each year to the NFPA standard so Motorola will replace every microphone at no charge because of the standard. PAC Chair Dina reinforced that the microphone alone goes through thirty tests which provides an idea of just how safe the radios are. His point of view of the recall is positive in that because of the NFPA standard requirements, the microphones are tested each year and pass and if they do not, they are replaced.

PAC Chair Dina moved onto the mobile radio issue in which some mobiles experiences interference between STARCOM radio traffic and VHF. He said Motorola is releasing a memo regarding this issue and that he had not seen it yet but it hopefully contained fixes to allow the mobile radios to be deployed.

Chair Schwarze asked if the Members had any further questions, to which there were none. Chair Schwarze thanked PAC Chair Dina and the PAC Members for their work with all the agencies. Vice Chair Franz echoed his appreciation for the work the PAC does, especially those who volunteer for the assignments. He then asked a follow up clarifying question, when the agencies are given the choice of the radio model, will they be given a deadline for their decision and then schedule the rollout. PAC Chair Dina said yes, there would be a decision for that testing timeline and turned the question over to Ms. Zerwin. Ms. Zerwin said the plan would be to have Motorola come out when the demo radio is ready to go through the feature set of both radio models so there is complete communication from the vendor. Ms. Zerwin said it would be a group meeting and that six (6) demos of each model would be circulated through the agencies. After an agency has completed their operational testing, the length of the timeframe of which would be determined by the PAC or Fire Focus Group, ETSB staff will meet with the agency to see what they want to do and sign off on paperwork before completing a change order. Ms. Zerwin said, as a brief aside, the numbers within the ETSB cache have been running down so she may recommend that some of the APXNext XN that an agency may not want, be kept for the cache. She said this may come down to how many agencies want to change to the APXNext XEs. Vice Chair Franz asked what the price differential is. Ms. Zerwin said she did not know, and that a memo would be forthcoming.

9. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

Ms. Zerwin had nothing beyond what was reported in the monthly report.

Member Guttman asked if Ms. Zerwin was satisfied with the responses from AT&T, that when he reads the reports each month, he feels a sense of frustration. Ms. Zerwin said, in regard to the Customer Premise Equipment (CPE) project, there are several things at play. She said the NG9-1-1 project is a rollout, there is the replacement of ETSB CPE equipment, and the Session-Initiated Protocol (SIP), which all are separate siloed divisions of AT&T. Ms. Zerwin said there has been escalation to a high level which seems to have worked so far. She said a lot has been learned about the engineering, that one of the delays of the SIP connection is diversity in the path, that it is important that the PSAPs have two separate ways into the building. Ms. Zerwin said that translated from the fiber running into the buildings, the switching stations they are routed to, and as AT&T downsizes and eliminated switching stations, it becomes more complex. She said there is also a difference in how engineering designs the solutions versus what optically we think it should be and it has taken a while, but she believed the right people are in place in regard to the SIP. Ms. Zerwin said she feels somewhat more satisfied but is frustrated by the overall project and the inability of AT&T to work amongst their own divisions to solve a problem. She said there has been some discussion at the state level regarding the project management for NG9-1-1, as well. From where things are today, given the issues experienced in 2019 with this equipment, she would rather things go slowly and get where they need to go, than make quick decisions to get it deployed and have a problem because several issues have been diagnosed along the way. Ms. Zerwin said part of the delay was the change of personnel, some of which has been very productive. She said having DU-COMM Technician Erik Maplethorpe has been very advantageous to the review of some of the equipment as well as a more direct member of the team. She concluded saying the challenge with AT&T is that they have the NG9-1-1 network, they are our competitive local exchange carrier, our 9-1-1 carrier, they are a channel partner with some of the major equipment so as much as we try to diversify, we get landlocked into those divisions. She said it is a challenge to keep the relationship positive but get where we need to go. Member Guttman said that was very helpful and said when he was first appointed he had made some noise about compelling AT&T and Comcast, the utilities, to perform and while he is glad Ms. Zerwin is satisfied, he senses frustration and thinks the next time a large contract comes around, to work with the State's Attorney's Office to see what kind of changes can be made to compel or influence to minimize this from happening in the future. He said that West Chicago has been successful on a much smaller scale and he did not know if those solutions would work on these larger contracts but it is something to pay attention to as we move into the next working relationship with these companies.

Chair Schwarze asked the Members if there were any further questions or comments, to which there were none.

10. OLD BUSINESS

There was no old business.

11. NEW BUSINESS

Chair Schwarze said it was time of year again for the Ad Hoc Finance Committee to begin discussions. He said Ms. Kraus would send out an inquiry email and that any Board Member

interested in becoming part of the Ad Hoc Finance Committee please respond. The Committee will be seated at the next ETS Board meeting. Member Franz indicated that he would not be participating this year. There was no other new business.

12. EXECUTIVE SESSION

12.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)

- 12.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C) (1)
- 12.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS
- 12.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)

13. MATTERS REFERRED FROM EXECUTIVE SESSION

14. ADJOURNMENT

14.A. Next Meeting: Wednesday, May 8 at 9:00am in 3-500B

Chair Schwarze asked for a motion to adjourn. Vice Chair motioned, seconded by Member Guttman. The meeting of the ETSB was adjourned at 9:36am.

Respectfully submitted,

Jean Kaczmarek



ETSB Resolution

File #: ETS-R-0040-24

Agenda Date: 5/8/2024

Agenda #: 7.A.1.

BUDGET TRANSFER FOR THE EMERGENCY TELEPHONE SYSTEM BOARD OF DUPAGE COUNTY FOR FISCAL YEAR 2024

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DUPAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, the 9-1-1 System Coordinator recommends DUPAGE ETS Board approval for the following Fiscal Year 2024 budget transfers:

<u>Amount :</u> \$46,800.00

From Fund/Object Code : 4000-5820-53090: Other Professional Services

To Fund/Object Code: 4000-5820-53020: Information Technology Services

<u>Purpose:</u> Budget transfer for FY24 to move funds from 4000-5820-53090 (Other Professional Services) to 4000-5820-53020 (Information Technology Services) for payment and accounting of contractual obligations related to the monthly print costs associated with the CDW-G Crowdstrike PO 6951-1.

NOW, THEREFORE BE IT RESOLVED, by the DUPAGE ETS Board that the transfer amount of \$46,800.00 from object code 4000-5820-53090 (Other Professional Services) to 4000-5820-53020 (Information Technology Services) be, and is hereby approved to be made within the indicated object codes.

Enacted and approved this 8th day of May, 2024 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest:

JEAN KACZMAREK, COUNTY CLERK

DuPage County, Illinois BUDGET ADJUSTMENT Effective January 22, 2024

					TSB-EQUALIZATION		_
From:				From: Company/Acco	unting Unit Name		
	Company #						
Accounting					Finance De	e Balance	Date of
Unit	Account	Sub-Account	Title	Amount	Prior to Transfer	After Transfer	Balance
5820	53090			\$ 46,800.00			
5820	53090		OTHER PROFESSIONAL SERVICES	\$ 46,800.00			
	•		Total	\$ 46,800.00			
					TSB-EQUALIZATION		_
To:	4000			To: Company/Account	ting Unit Name		
	Company #						
Accounting					Finance De	e Balance	Date of
Unit	Account	Sub-Account	Title	Amount	Prior to Transfer	After Transfer	Balance
5820	53020		INFORMATION TECHNOLOGY SVC	\$ 46,800.00			
5620	55620			÷ 10,000.000			
			Total	\$ 46,800.00			
	Reason for Req	uest:					
			Budget transfer for FY24 to move funds from 4000-582				
			(Information Technology Services) for charges associate Auditor's Office [Total Transfer Amount: \$46,800.00]	d with the CDWG Cro	wdstrike PO 6951-1	per the County	
		l					
				Department Head			Date
	Activity			Chief Financial Officer			Date
	,		(optional)				
			****Please sign in blue ink on t	the original form****			
			Finance Department Use Onl	у			
		Decidence 1	europi # Aeste D-rit-t				
	riscal Year	Buaget J	ournal # Acctg Period				
	Entered By/Da	te	Released & Posted	By/Date			



File #: 24-1414

Agenda Date: 5/8/2024

Agenda #: 7.B.1.



BOARD MEMBERS:

Mr. Greg Schwarze Chairman DuPage County Board Representative

Mr. Mark Franz Vice Chairman Village of Glen Ellyn DuPage Mayors & Managers Conference Representative

Mrs. Gwen Henry, Ex-Officio DuPage County Treasurer

Ms. Jean Kaczmarek, Ex-Officio Secretary - DuPage County Clerk

Mr. Grant Eckhoff DuPage County Board Representative

Mr. Michael Guttman DuPage Public Safety Communication (DU-COMM) Representative

Chief Erik Kramer Addison Fire Protection District DuPage County Fire Chiefs Association Representative

Mr. Joseph Maranowicz Village of Addison DuPage Mayors & Managers Conference Representative

Chief David Schar Village of Winfield DuPage County Police Chief Association Representative

Mr. William Srejma Addison Consolidated Dispatch Center (ACDC) Representative

Deputy Chief Eric Swanson DuPage Sheriff's Office Representative

Mr. Michael G. Tillman, RPL Superior Air-Ground Ambulance Services Inc. Emergency Services Representative

Mr. Robert Toerpe Public Representative

Ms. Yeena Yoo DuPage County Board Representative

Ms. Linda Zerwin Executive Director 9-1-1 System Coordinator EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

Consolidated 9-1-1 Services for DuPage County 421 N. County Farm Road, Wheaton, Illinois 60187 630-550-7743 ETSB911@dupageco.org

TO:	DuPage County Treasurer's Office
FROM:	Greg Schwarze, Chairman Emergency Telephone System Board of DuPage County
DATE:	May 8, 2024
SUBJECT:	ETSB Payment of Claims List FY24 – May 8, 2024

The payment of the below listed accounts has been approved by the ETS Board at a meeting held on May 8, 2024. You are hereby authorized to pay the invoices as listed on the attached DuPage County Payment Listing Transaction report dated April 26, 2024.

FY2024 Equalization Fund (4000-5820):	\$ 442,051.48
Total:	\$ 442,051.48

APPROVED BY:

Greg Schwarze, Chairman

ATTEST:

Secretary

EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY FY24 EXPENDITURE VS. BUDGET

					ANNUAL		ACTUAL		YEAR TO DATE		REMAINING		% YTD	% YTD	
сомр	AU	Account	Description	APP	ROPRIATION		BUDGET		EXPENDED	E	NCUMBERED		AVAILABLE	EXPENDED	REMAINING
4000	5820	50000-0000	REGULAR SALARIES	\$	1,004,362	\$	1,004,362	\$	348,053	\$	-	\$	656,309.01	35%	65%
4000	5820	50050-0000	TEMPORARY SALARIES/ON CALL (new)	\$	10,000	\$	10,000	\$	3,551	\$	-	\$	6,448.66	36%	64%
4000	5820	51000-0000	BENEFIT PAYMENTS	\$	13,525	\$	13,525	\$	-	\$	-	\$	13,525.20	0%	100%
4000	5820	51010-0000	EMPLOYER SHARE I.M.R.F.	\$	82,559	\$	82,559	\$	28,642.53	\$	-	\$	53,916.03	35%	65%
4000	5820	51030-0000	EMPLOYER SHARE SOCIAL SECURITY	\$	76,834	\$	76,834	\$	25,212.82	\$	-	\$	51,620.88	33%	67%
4000	5820	51040-0000	EMPLOYEE MED & HOSP INSURANCE	\$	220,480	\$	220,480	\$	44,305.30	\$	-	\$	176,175.07	20%	80%
4000	5820	51050-0000	FLEXIBLE BENEFIT EARNINGS	\$	4,000	\$	4,000	\$	50.00	\$	-	\$	3,950.00	1%	99%
4000	5820	52000-0000	FURN/MACH/EQUIP SMALL VALUE	\$	39,000	\$	39,000	\$	-	\$	-	\$	39,000.00	0%	100%
4000	5820	52100-0000	I.T. EQUIPMENT-SMALL VALUE	\$	77,500	\$	77,500	\$	4,142.83	\$	60,176.84	\$	13,180.33	5%	17%
4000	5820	52200-0000	OPERATING SUPPLIES & MATERIALS	\$	2,000	\$	2,000	\$	507.77	\$	-	\$	1,492.23	25%	75%
4000	5820	52210-0000	FOOD AND BEVERAGE	\$	750	\$	750	\$	240.18	\$	-	\$	509.82	32%	68%
4000	5820	52250-0000	AUTO/MACHINERY EQUIPMENT/PARTS	\$	153,819	\$	153,819	\$	17,653.39	\$	103,008.30	\$	33,157.19	11%	22%
4000	5820	52260-0000	FUEL & LUBRICANTS	\$	2,500	\$	2,500	\$	365.71	\$	-	\$	2,134.29	15%	85%
4000	5820	52270-0000	MAINTENANCE SUPPLIES	\$	2,000	\$	2,000	\$	-	\$	-	\$	2,000.00	0%	100%
4000	5820	52280-0000	CLEANING SUPPLIES	\$	500	\$	500	\$	51.79	\$	-	\$	448.21	10%	90%
4000	5820	53000-0000	AUDITING & ACCOUNTING SERVICES	\$	108,800	\$	108,800	\$	-	\$	31,800.00	\$	77,000.00	0%	71%
4000	5820	53020-0000	I.T. SERVICES	\$	-	\$	-	\$	-	\$	-	\$	-	0%	0%
4000	5820	53030-0000	LEGAL SERVICES	\$	60,000	\$	60,000	\$	-	\$	-	\$	60,000.00	0%	100%
4000	5820	53040-0000	INTERPRETER SERVICES	\$	24,000	\$	24,000	\$	6,735.08	\$	14,070.12	\$	3,194.80	28%	13%
4000	5820	53090-0000	TECHNICAL/PROFESSIONAL SERVICES	\$	102,000	\$	102,000	\$	-	\$	-	\$	102,000.00	0%	100%
4000	5820	53130-0000	PUBLIC LIABILITY INSURANCE	\$	122,813	\$	122,813	\$	65,385.00	\$	-	\$	57,427.53	53%	47%
4000	5820	53200-0000	NATURAL GAS	\$	3,700	\$	3,700	\$	-	\$	-	\$	3,700.00	0%	100%
4000	5820	53210-0000	ELECTRICITY	\$	25,000	\$	25,000	\$	5,791.13	\$	-	\$	19,208.87	23%	77%
4000	5820	53220-0000	WATER & SEWER	\$	500	\$	500	\$	-	\$	-	\$	500.00	0%	100%
4000	5820	53250-0000	WIRED COMMUNICATION SERVICES	\$	1,247,387	\$	1,247,387	\$	203,172.47	\$	968,277.25	\$	75,936.88	16%	6%
4000	5820	53260-0000	WIRELESS COMMUNICATION SVC	\$	1,815,152	\$	1,815,152	\$	513,211.52	\$	1,119,155.52	\$	182,784.96	28%	10%
4000	5820	53300-0000	REPAIR & MTCE FACILITIES	\$	45,000	\$	45,000	\$	4,969.00	\$	-	\$	40,031.00	11%	89%
4000	5820	53310-0000	REPAIR MAINT INFRASTRUCTURE	\$	50,000	\$	50,000	\$	-	\$	-	\$	50,000.00	0%	100%
4000	5820	53370-0000	REPAIR & MTCE OTHER EQUIPMENT	\$	647,861	\$	647,861	\$	-	\$	20,159.88	\$	627,701.10	0%	97%
4000	5820	53400-0000	RENTAL OF OFFICE SPACE	\$	20,580	\$	20,580	\$	-	\$	-	\$	20,580.00	0%	100%
4000	5800	53410-0000	RENTAL OF MACHINERY & EQUIPMENT	\$	19,605	\$	19,605	\$	2,507.94	\$	7,770.31	\$	9,326.75	13%	48%
4000	5820	53500-0000	MILEAGE EXPENSE	\$	2,000	\$	2,000	\$	29.21	\$	-	\$	1,970.79	1%	99%
4000	5820	53510-0000	TRAVEL EXPENSE	\$	100,000	\$	100,000	\$	2,702.21	\$	-	\$	97,297.79	3%	97%
4000	5820	53600-0000	DUES & MEMBERSHIPS	\$	1,508	\$	1,508	\$	669.00	\$	-	\$	839.00	44%	56%
4000	5820	53610-0000	INSTRUCTION & SCHOOLING	\$	110,000	\$	110,000	\$	-	\$	24,000.00	\$	86,000.00	0%	78%
4000	5820	53800-0000	PRINTING	\$	5,000	\$	5,000	\$	158.00	\$	-	\$	4,842.00	3%	97%
4000	5820	53800-0001	PRINTING (new)	\$	-	\$	5,000	\$	-	\$	-	\$	5,000.00		
4000	5820	53801-0000	ADVERTISING	\$	3,000	\$	3,000	\$	41.40	\$	-	\$	2,958.60	1%	99%
4000	5820	53803-0000	MISCELLANEOUS MEETING EXPENSE	\$	1,500	\$	1,500	\$	-	\$	-	\$	1,500.00	0%	100%
4000	5820	53804-0000	POSTAGE & POSTAL CHARGES	\$	3,000	\$	3,000	\$	405.83	\$	-	\$	2,594.17	14%	86%
4000	5820	53805-0000	OTHER TRANSPORTATION CHARGES	\$	1,000	\$	1,000	\$	-	\$	-	\$	1,000.00	0%	100%
4000	5820	53806-0000	SOFTWARE LICENSES (revised)	\$	2,814,445	\$	2,814,445	\$	403,056.86	\$	2,114,879.79	\$	296,508.03	14%	11%
4000	5820	53807-0000	SOFTWARE MAINT AGREEMENTS (revised)	\$	989,709	\$	989,709	\$	347,771.02	\$	129,964.22	\$	511,974.01	35%	52%
4000	5820	53808-0000	STATUTORY & FISCAL CHARGES	\$	-	\$	-	\$	-	\$	-	\$	-		
4000	5820	53810-0000	CUSTODIAL SERVICES	\$	53,000	\$	53,000	\$	20,000.00	\$	20,000.00	\$	13,000.00	38%	25%
4000	5820	53830-0000	OTHER CONTRACTUAL EXPENSES	\$	3,705,085	\$	3,705,085	\$	534,650.17	\$	370,778.83	\$	2,799,656.00	14%	76%
4000	5820	54100-0000	IT EQUIPMENT	\$	43,160	\$	43,160		43,160.00	\$	-	\$	-	100%	0%
4000	5820	54100-0700	IT EQUIPMENT - CAPITAL LEASE (new)	\$	-	\$	12,000	· ·	-	\$	-	\$	12,000.00		
4000	5820		SOFTWARE (new)	\$	29,000		30,000		14,681.50		14,681.50	\$	637.00		
4000	5820	54110-0000	EQUIPMENT AND MACHINERY	\$	730,572	\$		\$	6,695,499.48	\$	-	\$	685,472.29	91%	9%
			Total	\$	14,574,205	\$	21,242,605			\$	4,998,723	\$	6,906,508	0%	33%
EXPEN	DITURE	S FOR PERIOD:	May 8, 2024	_				\$	442,051.48	Int	ernal Transfer:	1			
							ACTUAL		VEAD		ATE			0/ VTD	9/ VTD
СОМР	AU	Account	Description		ANNUAL ROPRIATION		BUDGET	т	YEAR T RANSFERRED				REMAINING BALANCE	% YTD EXPENDED	% YTD REMAINING
4000	5820	53828-0000	CONTINGENCIES (xfers to Personnel/Contracts/Commodities)	АРР \$	300,000.00	\$	300,000.00	-			INCOMBERED	\$		-6%	94%
4000	5820 5820	53828-0000	CAPITAL CONTINGENCIES (xfers to Personnel/Contracts/Commodities)	\$ \$	30,295,369	ې \$	30,295,369			¢	(1,900,000.00)			-0%	94% 72%
4000	5020	J-1JJ-0000	charing continuority (Aleis to Capital)	ب ا	50,255,509	ڊ	30,233,309	د ا	(0,001,400.00)	ڔ	(1,500,000.00)	ڊ ا	21,773,303.00	22/0	12/0



OFFICE OF THE COUNTY AUDITOR

Bill White, J.D., C.I.A.

DuPage County Auditor

421 N. County Farm Road Wheaton, Illinois 60187 (630) 407-6075 FAX: (630) 407-6076 www.dupageco.org/auditor

To:	Hon. Greg Schwarze, Chairman DuPage County Emergency Telephone System Board (ETSB)
	ETSB Members
From:	Bill White, J.D., C.I.A. <i>WFW</i> County Auditor
Subject:	Internal Audit of Accounts Payable #24-25
Date:	May 2, 2024

The Office of the County Auditor has completed a limited scope internal audit of the transaction processing of ETSB invoices submitted for payment. The audit identified four exceptions that required correction by the ETSB or Finance Department.

All but three of the invoices submitted have been reviewed and released for payment by the County Auditor. The results of the audit are presented below.

Results

My Office has performed voucher pre-audit procedures for the invoices submitted for approval by the ETSB at the May 8, 2024, Board Meeting. The invoices listed on the Bank Account Payment History Report dated April 26, 2024, have been examined and are recommended for payment. The total amount of the expenditures is \$442,051.48:

• FY2024 Equalization Fund (4000-5820) \$442,051.48

Four exceptions were identified by the County Auditor.

A Baker Tilly US, LLP invoice for \$5,890.95 for ETSB audit services was entered by the Finance Department into the MHC system prior to obtaining ETSB authorized signatures. County Auditor staff notified the Finance Department that there was no ETSB authorization for the invoice. The Finance Department deleted the invoice from MHC on April 25, 2024. The invoice was forwarded to ETSB for review and authorization, and it will be resubmitted for payment at the June 12, 2024, ETSB meeting. A CDW Government invoice for \$46,800 for a retainer for Crowdstrike cybersecurity was coded as Professional Services (53090) instead of IT Services (53020) in MHC and in Service Agreement 6951-0001 SERV. County Auditor staff notified the Finance Department, and the invoice was deleted on April 26, 2024. ETSB staff will obtain a budget transfer and change order and the invoice will be resubmitted for payment at the June 12, 2024, ETSB meeting.

A CDW Government invoice for \$52.60 for Snagit software maintenance renewal was coded as IT Equipment (52100) instead of Software and Maintenance (53806) in MHC. County Auditor staff notified the Finance Department, and the invoice was deleted on April 26, 2024. ETSB staff will change the account coding and the invoice will be resubmitted for payment at the June 12, 2024, ETSB meeting.

An AT&T invoice for \$990.73 for long-distance service was entered into MHC with an incorrect invoice number by the Finance Department. County Auditor staff notified the Finance Department, and the invoice was deleted on April 24, 2024. The invoice was reentered with the correct invoice number and the County Auditor recommended the invoice for payment that same day.

Objective

The County Auditor will perform a series of procedures designed to evaluate the internal controls involved in the processing of transactions in the accounts payable system. The actual procedures performed will depend upon the County Auditor's assessment of risks associated with the transactions.

Background/Audit Scope

Invoices and the related supporting documentation are initially prepared and submitted for payment processing by County departments to the centralized accounts payable function administered by the Finance Department.

The County Auditor performs audit procedures on the payment documentation after the information has been entered into the accounts payable system by the Finance Department. These procedures include reviewing the scanned images of the invoice and supporting documentation and comparing it to the information entered into the system. Significant discrepancies noted between the supporting documentation and the information recorded in the system are identified by the County Auditor as exceptions. In these situations, the County Auditor notifies the Finance Department of the problem. When the discrepancies are resolved, the County Auditor approves the invoice.

A Bank Account Payment History Report is generated by the Finance Department after the invoices have been approved and the County Auditor verifies that each of the recommended payments was properly posted to the County's General Ledger.

Audit Findings and Recommendations

The County Auditor audited 28 invoices submitted for payment, four exceptions were identified. Twenty-five invoices were recommended for payment and 3 invoices will be submitted for payment at the June 12, 2024, meeting.

The ETSB should verify the accuracy of invoices prior to forwarding to the Finance Department for entry into the ERP and MHC systems.

The Finance Department should verify the completeness and accuracy of invoices entered into the ERP and MHC systems prior to forwarding to the County Auditor for review and payment recommendation.

The Finance Department should forward invoices to the ETSB for review and authorization prior to entry into the MHC system.

The ETSB should continue to regularly review available ERP reports and real-time transaction information to monitor the progress of invoices submitted for payment to preclude the potential for incorrect payments.

Thank you for your continued assistance.

cc: Linda Zerwin, Executive Director Jeff Martynowicz, Chief Financial Officer

Bank Account Payment History

AP255 Date: 04/26/24 Time: 13:09 JOB SUBMISSION PARAMETERS

User Name: DP\FNDMD Job Name: AP255-4000 Step Nbr: 1

> Pay Group: 4000 Cash Code: 1414 Class C Accounts Payable

Payment Date: 042624 - 042624 Payment Numbers: -Payment Code:

Bank Account Payment History

AP255 Date 04/26/24 Time 13:09	Pay Group Bank Accoun	4000 ETSB t Payment		USD			Page 1
Cash Code 1414 Bank 071923909 Payment Code ACH		ate Range	04/26/24	thru 04/26/24 Payment Currency US	SD		
Vendor Invoice	Voucher	Auth PL	Due Date Dsc	c Date Scheduled Amount	Discount Amount	Net Paym	ment Amount
Payment Number 531502 Payment 26513 INV00003202	Date 04/26/24	IX 102	26513 05/11/24 Nyment Total	ASSET PANDA 10,477.02 10,477.02	Status 0.00 0.00		10,477.02 10,477.02
Payment Number 531503 Payment 28678 41389	Date 04/26/24	IX 102	28678 05/08/24 Lyment Total	PURVIS SYSTEMS INCORPO 31,000.00 31,000.00	ORATED Status 0.00 0.00	Issued	31,000.00 31,000.00
Payment Number 531504 Payment 28678 41390	Date 04/26/24	IX 102	28678 05/08/24 Lyment Total	PURVIS SYSTEMS INCORPO 13,100.00 13,100.00	ORATED Status 0.00 0.00	Issued	13,100.00 13,100.00
	*** P		le ACH Total Nyment Count	54,577.02 3	0.00		54,577.02

Bank Account Payment Hist	ory				
AP255 Date 04/26/24 Time 13:09	Pay Group 4000 ET Bank Account Payme	SB PAY GROUP ent History	USD		Page 2
Cash Code 1414 Bank 071923909 Payment Code CHK	Payment Date Rar	nge 04/26/24	thru 04/26/24 Payment Currency US	SD	
Vendor Invoice	Voucher Auth B	PL Due Date Ds	c Date Scheduled Amount	Discount Amount Net B	ayment Amount
Payment Number 1190833 Payment D 10008 630495190203 2024	Date 04/26/24 Venc IX 10 ***	dor 10008 02 04/15/24 7 Payment Total	AT&T 393.54 393.54	Status Issue 0.00 0.00	ed 393.54 393.54
Payment Number 1190834 Payment D 10008 630665711304 2024	Date 04/26/24 Venc IX 10 ***	lor 10008 02 05/04/24 7 Payment Total	AT&T 990.73 990.73	Status Issue 0.00 0.00	d 990.73 990.73
Payment Number 1190835 Payment D 10008 630R06015903 2024					d 1,824.69 1,824.69
Payment Number 1190836 Payment D 10008 S667122122-24081	IX 10 ***)2 04/20/24 F Payment Total	1,007.07 1,007.07		1,007.07 1,007.07
Payment Number 1190837 Payment D 10009 287316512139X04082024	Date 04/26/24 Venc IX 10 ***	lor 10009 02 04/30/24 7 Payment Total	AT&T MOBILITY 736.82 736.82	Status Issue 0.00 0.00	d 736.82 736.82
Payment Number 1190838 Payment D 10023 6819698000 032624 10023 8713843000 032024	Date 04/26/24 Vend IX 10 IX 10 IX 10 ***	dor 10023 02 04/25/24 02 04/19/24 5 Payment Total	COM ED 159.12 1,354.72 1,513.84	Status Issue 0.00 0.00 0.00	d 159.12 1,354.72 1,513.84
Payment Number 1190839 Payment D 12382 199709678	Date 04/26/24 Venc IX 10 ***	dor 12382 02 05/15/24 7 Payment Total	COMCAST 38,404.91 38,404.91	Status Issue 0.00 0.00	d 38,404.91 38,404.91
Payment Number 1190840 Payment D 43829 TRV20240303	Date 04/26/24 Venc IX 10 ***	dor 43829 02 04/02/24 7 Payment Total	CONNOLLY, JAMES M. 1,704.04 1,704.04	Status Issue 0.00 0.00	d 1,704.04 1,704.04
Payment Number 1190841 Payment D 41555 0414688-IN 41555 0415139-IN 41555 0419143-IN	IX 10	dor 41555 02 03/30/24 02 03/30/24 02 04/17/24 6 Payment Total	GENSERVE LLC 1,288.00 1,252.00 2,429.00 4,969.00	Status Issue 0.00 0.00 0.00 0.00 0.00	d 1,288.00 1,252.00 2,429.00 4,969.00
Payment Number 1190842 Payment D 10809 1101148095	IX 10	dor 10809 02 04/20/24 7 Payment Total	INSIGHT PUBLIC SECTOR 34,265.61 34,265.61	INC Status Issue 0.00 0.00	d 34,265.61 34,265.61
Payment Number 1190843 Payment D 25029 P240000218	IX 10	dor 25029 02 04/28/24 7 Payment Total	INTERGRAPH CORPORATION 14,275.17 14,275.17	N Status Issue 0.00 0.00	ed 14,275.17 14,275.17
Payment Number 1190844 Payment D 10115 8281867327	Date 04/26/24 Venc IX 10		MOTOROLA SOLUTIONS INC 1,773.02	C Status Issue 0.00	d 1,773.02

Bank Account Payment His	tory		
AP255 Date 04/26/24 Time 13:09	Pay Group 4000 ETSB PAY GROUP Bank Account Payment History	USD	Page 3
Cash Code 1414 Bank 071923909 Payment Code CHK	Payment Date Range 04/26/	24 thru 04/26/24 Payment Currency USD	
Vendor Invoice	Voucher Auth PL Due Date	Dsc Date Scheduled Amount Discount	Amount Net Payment Amount
Payment Number 1190844 Payment	Date 04/26/24 Vendor 10115 *** Payment Tot	MOTOROLA SOLUTIONS INC al 1,773.02	Status Issued 0.00 1,773.02
Payment Number 1190845 Payment 10115 8285420240301 10115 8285720240301	Date 04/26/24 Vendor 10115 IX 102 05/01/24 IX 102 05/01/24 *** Payment Tot	MOTOROLA SOLUTIONS - STARCOM21 120,541.00 7,702.00 al 128,243.00	Status Issued0.00120,541.000.007,702.000.00128,243.00
Payment Number 1190846 Payment 10115 1187118024	Date 04/26/24 Vendor 10115 IX 102 03/29/24 *** Payment Tot	MOTOROLA SOLUTIONS INC 37,486.77 al 37,486.77	Status Issued0.0037,486.770.0037,486.77
Payment Number 1190847 Payment 39549 361049338001 39549 361099458001	Date 04/26/24 Vendor 39549 IX 102 04/24/24 IX 102 05/01/24 *** Payment Tot	ODP BUSINESS SOLUTIONS, LLC 203.68 50.45 al 254.13	Status Issued0.00203.680.0050.450.00254.13
Payment Number 1190848 Payment 10485 INV-60298	Date 04/26/24 Vendor 10485 IX 102 03/23/24 *** Payment Tot	RAVE WIRELESS, INC. 119,200.00 al 119,200.00	Status Issued0.00119,200.000.00119,200.00
Payment Number 1190849 Payment 10597 9959674866	Date 04/26/24 Vendor 10597 IX 102 04/19/24 *** Payment Tot	VERIZON 432.12 al 432.12	Status Issued0.00432.120.00432.12
	*** Payment Code CHK Tot Payment Cou	al 387,474.46 nt 17	0.00 387,474.46
	*** Cash Code 1414 Tot Payment Cou	al 442,051.48 nt 20	0.00 442,051.48
	*** Pay Group 4000 USD Tot Payment Cou	al 442,051.48 nt 20	0.00 442,051.48



File #: 24-1440

Agenda Date: 5/8/2024

Agenda #: 7.C.1.

RESOLUTION APPROVING CHANGE ORDER #1, TO INTERGRAPH CORPORATION, D.B.A. HEXAGON SAFETY & INFRASTRUCTURE, A DELAWARE CORPORATION, PO 923011/6442-1 TO EXTEND THE TERM OF THE CONTRACT FOR A ONE (1) YEAR TIME PERIOD TO MAY 9, 2025 (NON-MONETARY)

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Coordinator recommends DU PAGE ETS Board approval of Change Order #1 to Purchase Order 923011/6442-1, to Hexagon Safety & Infrastructure, to extend the term of the contract for a one (1) year time period to May 9, 2025 per the option to extend within the contract. This is no change to the contract dollar value of \$150,000.00.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Change Order #23 to Purchase Order 923011/6442-1, dated April 29, 2024, covering said, a one (1) year term extension, be, and it is hereby approved by the DU PAGE ETSB to Intergraph Corporation, d.b.a. Hexagon Safety & Infrastructure, a Delaware Corporation, 305 Intergraph Way, Madison, Alabama 35758.

Enacted and approved this 8th day of May, 2024 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Procurement	r Change Ord Services Division I prior Change Order	n 's	Min	uteTraq (IQM2	Date: 2) ID #:	Apr 29, 2024
Purchase Order #: 923011/6442-	Original Purch Order Date:	ase May 10, 2023	Change Order #: 1	Department	t: ETSB	
Vendor Name: Hexagon Safety &	& Infrastructure		Vendor #: 25029	Dept Contac	ct: Eve Kraus	
and/or Reason for Change		2007	#1 to Hexagon Safety & In to May 9, 2025 per the opt			
	IN	ACCORDANCE W	/ITH 720 ILCS 5/33E-9			
(A) Were not reasonably fore:	(A) Were not reasonably foreseeable at the time the contract was signed.					
(B) The change is germane to	the original contrac	t as signed.				
(C) Is in the best interest for t			y law.			
		INCREASE	E/DECREASE			
A Starting contract value						\$150,000.00
B Net \$ change for previous	Change Orders					\$0.00
C Current contract amount (/						\$150,000.00
D Amount of this Change Ord	der	Increase	Decrease			\$0.00
					\$150,000.00	
F Percent of current contract value this Change Order represents (D / C) 0.00%					0.00%	
			O NOT REQUIRED			
Cancel entire order	Close C	Contract	Contract Extension (29 days)	Conse	nt Only
Change budget code from:			to:	, ,		,
Increase/Decrease quantity f	rom:	to:				
		should be:				
Price shows:			a a construction and a construction of the con			
Decrease remaining encumb and close contract		e encumbrance se contract	Decrease encur	nbrance	Increase en	cumbrance
		DECISION M	EMO REQUIRED			
Increase (greater than 29 day	rs) contract expiratio	n from: May 9, 2	to: May 9, 2025			
Increase ≥ \$2,500.00, or ≥ 100	%, of current contrac	t amount 🗍 Fun	ding Source			
OTHER - explain below:			3250			
ek	630-550-7743	Apr 29, 2024	LMZ		30-878-2509	Apr 29, 2024
Prepared By (Initials)	Phone Ext	Date	Recommended for Approv	ai (Initials) P	none Ext	Date
		REVIEWED B	Y (Initials Only)			
			T		5	-1-2021
Buyer	D	ate	Procurement Officer		Da	te
evenue entitătă	_					
			Chairman's Office			

(Decision Memos Over \$25,000)

Date

(Decision Memos Over \$25,000)

Date



Decision Memo

Procurement Services Division

This form is required for all Professional Service Contracts over \$25,000 and as otherwise required by the Procurement Review Checklist.

MinuteTraq (IQM2) ID #:

Date:

Department Requisition #: 923

923011/6442-1

Apr 29, 2024

Requesting Department: ETSB	Department Contact: Eve Kraus	
Contact Email: etsb911@dupagecounty.gov	Contact Phone: 630-550-7743	
Vendor Name: Hexagon Safety & Infrastructure	Vendor #: 25029	

Action Requested - Identify the action to be taken and the total cost; for instance, approval of new contract, renew contract, increase contract, etc.

Recommendation for approval of Change Order #1 to Hexagon Safety & Infrastructure PO 923011/6442-1 to extend the term of contract for a one (1) year time period to May 9, 2025 per the option to extend within the contract. There is no change in the original contract dollar value of \$150,000. There is \$97,905.66 remaining in the contract.

Summary Explanation/Background - Provide an executive summary of the action. Explain why it is necessary and what is to be accomplished.

A time and material purchase order was approved in 2023 and has been utilized for agencies requesting an Xalt (EdgeFrontier) interface to the Hexagon Computer Aided Dispatch (CAD) System.

Strategic Impact

Customer Service

Select one of the six strategic imperatives in the County's Strategic Plan this action will most impact and provide a brief explanation.

An extension to the contract will allow agencies to continue the process for requests requiring an Xalt interface to the CAD 9-1-1 System.

Source Selection/Vetting Information - Describe method used to select source.

This is a change to the original contract, as such, there is no vetting since it not possible to use another source.

Recommendations/Alternatives - Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request.

1. Approve Change Order #1 to allow for the contract extension.

2. Deny Change Order #1 and the contract will expire and may slow the interface request process.

Fiscal Impact/Cost Summary - Include projected cost for each fiscal year, approved budget amount and account number, source of funds, and any future funding requirements along with any narrative.

Funds were budgeted in FY24 in 4000-5820-53830: Professional Services to cover the remaining funds in the purchase order in the amount of \$97,905.66 as a carry over for the original contract term. Payment of invoices would be made by ETSB, as the contract holder, and reimbursed by the requesting Agency(ies) for interfaces deemed not acceptable under surcharge. Because of the reimbursement, this cost is budget neutral.



CUSTOMER NAME: CUSTOMER ADDRESS:	DuPage County, IL 421 N. County Farm Road Wheaton, IL 60187-3978			
HEXAGON ENTITY:	Hexagon Safety & Infrastructure			
DATE:	April 23, 2024			
CHANGE ORDER NUMBER: CHANGE ORDER TITLE:	CR001 Ancillary Services Contract Term Extension			
ORIGINAL PO / AGREEMENT NUMBER:	6442-0001			
CURRENT CONTRACT VALUE:	\$150,000.00			
REVISED CONTRACT VALUE:	\$150,000.00 Excludes applicable taxes			
CHANGE ORDER PRICE: CURRENCY:	\$0.00 U.S. Dollars			
OTHER HEXAGON INFORMATION:	- 2024 64280			
QUOTE NUMBER: 2024-61280 QUOTE & CHANGE ORDER EXPIRATION DATE May 31, 2024 PROJECT MANAGER: SALES CONTACT: TJ McGee PROJECT NUMBER: N/A				

WHEREAS, the customer named above (hereafter "Customer") and the Intergraph Corporation d/b/a Hexagon Safety & Infrastructure (hereafter "Hexagon") have entered into the agreement named above for products and/or services (hereafter "Agreement);

WHEREAS, the Customer and Hexagon desire to amend the Agreement, as set forth below in this Change Order/Change Request (hereafter "Change Order" or "Change Request"), in consideration for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged;

NOW THEREFORE, the parties intending to be legally bound, hereby agree as follows:

I. DESCRIPTION OF CHANGE:

This Change Order makes the following revisions to this Agreement:

1. Extends term end date from May 10, 2024 to May 9, 2025

The detailed technical or functional revisions to the Agreement are described below or in the separately attached statement of work ("SOW"):

No change

Change Order delivery details Delivery date No Change Handling priority No Change Acceptance criteria No Change Required deliverables by Customer No Change Documentation and Training No Change Changes to Agreement schedule Extend term through May 9, 2025 Guarantee and Warranty changes No Change Liability and reliability changes if any No Change

Milestone payments as a result of this Change Order are revised as follows: No Change

- This Change Order does affect the contract value. Unless expressly stated otherwise in this Change Order, all other Terms and Conditions remain unchanged and all Intellectual Property Rights covered by this Change Order remain with Hexagon.
- ✓ This Change Order does not affect the contract value. Unless expressly stated otherwise in this Change Order, all other terms and conditions remain unchanged and all intellectual property rights covered by this Change Order remain with Hexagon.

II. CHANGE ORDER DETAILS

Items Added to Agreement:

Agreement Line Item#	ITEM DESCRIPTION	Part #	QTY	UNIT COST	TOTAL COST
			-	-	-
			-	-	-
			-	-	-
· · · · ·			Total of It	ems Added:	-

Maintenance of Items Added Above: (if applicable)

Agreement Line Item#	ITEM DESCRIPTION	Part #	QTY	UNIT COST	TOTAL COST	
			-	-		-
			-	-		-
			-	-		-
Total Software Maintenance Added:						-

Items Removed from Agreement:

Agreement Line Item#	ITEM DESCRIPTION	Part #	QTY	UNIT COST	TOTAL COST	
			1	-		-
			-	-		-
			-	-		-
Total of Items Removed:						-

Maintenance of Items Removed Above: (if applicable)

Agreement Line Item#	ITEM DESCRIPTION	Part #	QTY	UNIT COST	TOTAL COST	
			-	-		-
			-	-		-
			-	-		-
Total Software Maintenance Removed:						-

III. SUMMARIES:

CHANGE ORDER SUMMARY		
Additions:	-	
Removals:	-	
Customer Credit Applied: -		
Fotal Change Order Price:		

CONTRACT CREDIT BALANCE		
Credit before this Change Order: -		
Change Order Adjustments: -		
Credit after this Change Order:	-	

IV. CHANGE ORDER APPROVAL:

IN WITNESS WHEREOF, Hexagon and Customer have signed this Change Order/Change Request as of the date written above.

APPROVED BY:		Date:	
	Authorized Signature Hexagon Safety & Infrastructure		
APPROVED BY:		Date:	
	Customer Authorized Signature		

This Agreement may be executed in one or more counterparts, each of which shall be deemed to be original, and all of which together shall constitute one and the same Agreement. A signature delivered by facsimile shall be deemed to be an original signature and shall be effective upon receipt thereof by the other party.



File #: ETS-R-0037-24

Agenda Date: 5/6/2024

Agenda #: 7.D.1.

RESOLUTION TO ADOPT THE TALKGROUP ACCESS AGREEMENT BETWEEN THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY AND TRI-COM CENTRAL DISPATCH

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, a Talk group Access Agreement ("Agreement") has been negotiated between DU PAGE ETSB and Tri-Com Central Dispatch in accordance with the DU PAGE ETSB ordinance; and

WHEREAS, the talk groups and their uses have been agreed upon by the parties for use by DU PAGE ETSB DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) member agencies; and

WHEREAS, the 9-1-1 System Coordinator recommends the DU PAGE ETS Board approve the Agreement as being in the best interest of DU PAGE ETSB and its DEDIRS member agencies to have access to the talk groups to effectively communicate with Tri-Com Agencies.

NOW, THEREFORE BE IT RESOLVED, by the DU PAGE ETS Board that the attached Agreement between the DU PAGE ETSB and Tri-Com Central Dispatch is hereby accepted and approved this 8th day of May, 2024 at Wheaton, Illinois.

Enacted and approved this 8th day of May, 2024 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest:

JEAN KACZMAREK, COUNTY CLERK

TALKGROUP ACCESS AGREEMENT

This agreement is hereby made and entered into this <u>8</u> day of <u>May</u>, 20<u>24</u> by and between Tri Com Central Dispatch, an Illinois Intergovernmental Cooperation Agency of the Cities of St. Charles, Batavia and Geneva, Illinois (hereinafter referred to as "Agency" or "Tri-Com") and the DuPage County Emergency Telephone System Board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4, (hereinafter referred to as "DuPage ETSB") and.

NOW, THEREFORE, for and in consideration of the mutual promises and covenants contained herein, the sufficiency of which is hereby mutually acknowledged, the parties hereto hereby agree as follows:

Grant of Access. Agency hereby authorizes the DuPage ETSB and only those personnel members whose names the DuPage ETSB provides to the Agency to access the following (hereinafter referred to collectively as "Talkgroups")through the use of portable/mobile radio as well as the Motorola WAVE application:

PD2, TC TAC 1, PD 1, TC TAC 2, FD Main, FD South, Batavia OPS North Aurora OPS, Elburn OPS, Geneva OPS, St. Charles OPS, Sugar Grove OPS, Main OPS, Trico OPS N, Tricom OPS W and Tricom OPS S and any talk groups mutually agreed upon at a later date.

Scope of Use. Recognizing the need to control the use of these Talkgroups and in accordance with the State of Illinois Starcom21 policies and procedures, the DuPage ETSB agrees to limit the use of the Talkgroups to Emergency Notifications including but not limited to serious incidents, serious traffic crashes, and active fires, Coordination of Joint Operations and Mutual Aide Responses Natural and Man-Made Disasters, Mass Casualty Incidents, Police, Fire, EMS, HAZMAT, Rescue Operations, and Training.

The DuPage ETSB shall, at all times, ensure that its personnel utilize its access to Talkgroups in strict conformance with the provisions of this agreement, its application to the Agency, and such rules and policies as the Agency or its subordinate entities may from time to time establish. The DuPage ETSB shall not permit its personnel to utilize the DuPage ETSB's access to Talkgroups in any manner that exceeds this scope of use or in violation of law.

Termination. The DuPage ETSB may terminate its access to the Agency's Talkgroups at any time by providing written notice to the Agency. The Agency may terminate the DuPage ETSB's access to Talkgroups at any time for any reason with or without written notice.

Indemnification.

(a) The DuPage ETSB shall, at all times, fully indemnify, hold harmless, and defend the Agency and their officers, agents, and employees from and against any and all claims and demands, actions, causes of action, and cost and fees of any character whatsoever made by anyone whomsoever on account of or in any way growing out of use of Talkgroup by the DuPage ETSB and its employees, or because of any act or omission, neglect or misconduct of the DuPage ETSB, its employees and agents or its subcontractors including, but not limited to, any claims that may

be made by the employees themselves for injuries to their person or property or otherwise, and any claims that may be made by the employees themselves or by the Illinois Department of Labor for the DuPage ETSB's violation of the Illinois Prevailing Wage Act (820 ILCS 130/1 et seq.). The foregoing obligation of the DuPage ETSB to indemnify shall not be limited by reason of insurance or immunity.

(b) Nothing contained herein shall be construed as prohibiting the Agency and their officers, agents, or its employees, from defending through the selection and use of their own agents, attorneys and experts, any claims, actions or suits brought against them. The DuPage ETSB shall likewise be liable for the costs, fees and expenses incurred in defense of any such claims, actions, or suits.

(c)The DuPage ETSB shall be liable for any damages incurred by Agency or its principals as a result of its errors, omissions or negligent acts.

Duty to Contract for Access, Costs. The DuPage ETSB shall contract with the applicable entity for access to the system on which the Talkgroup operates. The DuPage ETSB shall be solely responsible for all costs associated with its access to the Talkgroup. The DuPage ETSB shall be solely responsible for the acquisition of any equipment it requires to access Talkgroup.

Notices. All notices required to be given pursuant to this agreement shall be in writing and addressed to the parties at their respective addresses set forth below:

If to the DuPage ETSB: Linda Zerwin Executive Director 421 N. County Farm Road Wheaton, IL 60187 If to the Agency (Tri-Com): Joe Schelstreet Executive Director 3823 Karl Madsen St. Charles, IL 60175

Covenant Not to Sue. In consideration of the Agency's grant of access to Talkgroups, the DuPage ETSB covenants and agrees that it shall not sue, institute, cause to be instituted or permit to be instituted on its behalf, or by or on behalf of its past, present or future officials, officers, employees, attorneys, agents or assigns, any proceeding or other action with or before any local, state and/or federal agency, court or other tribunal, against the Agency, its Board of Directors, officers, commissioners, employees, attorneys, agents or assigns, arising out of, or from, or otherwise relating, directly or indirectly, to this agreement to the extent authorized by law and to the extent the action does not arise from grossly negligent or intentional acts of the Agency or of any vendor, contractor, or other entity providing services or products to State of Illinois Starcom21 in connection with the access to Talkgroups. In no event shall the Agency be liable to the DuPage ETSB for monetary damages for any reason whatsoever.

Representations. The DuPage ETSB represents that it has the authority to enter into this agreement and undertake the duties and obligations contemplated by this agreement and that it has taken or caused to be taken all necessary action to authorize the execution. Further, the DuPage

ETSB represents that the signatory of this agreement has the authority to bind the DuPage ETSB to all obligations herein contained.

Survival. The DuPage ETSB's obligations pursuant to the sections herein under the headings entitled "Covenant Not to Sue" or "Indemnification" shall survive the termination of this agreement.

Assignment. Neither the DuPage ETSB nor any of its personnel may assign or transfer any rights afforded to it under this agreement to any third party for any purpose without the express written permission of the Agency.

Venue. This agreement shall be subject to the laws of the State of Illinois. Venue for the resolution of any disputes or the enforcement of any rights arising out of or in connection with this agreement shall be in the Circuit Court of Kane County, Illinois.

Severability. The terms of this agreement shall be severable. In the event any of the terms or provisions of this agreement are deemed to be void or otherwise enforceable for any reason, the remainder of this agreement shall remain in full force and effect.

Tri-Com Central Dispatch:

The DuPage ETSB:

By:

Board Chairman

By: _____

Name/Print: Greg Schwarze

Attest:

Title: ETSB Chair

Vice-Chair of the Board

File #: ETS-R-0038-24

Agenda Date: 5/6/2024

Agenda #: 7.D.2.

RESOLUTION TO ADOPT THE TALKGROUP ACCESS AGREEMENT BETWEEN THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY AND THE GRUNDY COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, a Talk group Access Agreement ("Agreement") has been negotiated between DU PAGE ETSB and the Grundy County Emergency Telephone System Board (Grundy Consolidated 911 Center) in accordance with the DU PAGE ETSB ordinance; and

WHEREAS, the talk groups and their uses have been agreed upon by the parties for use by DU PAGE ETSB DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) member agencies; and

WHEREAS, the 9-1-1 System Coordinator recommends the DU PAGE ETS Board approve the Agreement as being in the best interest of DU PAGE ETSB and its DEDIRS member agencies to have access to the talk groups to effectively communicate with the Grundy County Emergency Telephone System Board.

NOW, THEREFORE BE IT RESOLVED, by the DU PAGE ETS Board that the attached Agreement between the DU PAGE ETSB and the Grundy County Emergency Telephone System Board is hereby accepted and approved this 8th day of May, 2024 at Wheaton, Illinois.

Enacted and approved this 8th day of May, 2024 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest:

JEAN KACZMAREK, COUNTY CLERK



Grundy County



Emergency Telephone System Board

78 West Lowery Road, Morris, IL 60450 | Phone: (815) 942-0336 | Fax: (815) 942-0767

This Memorandum of Understanding (MOU) is an agreement between the Grundy County ETSB (Grundy Consolidated 911 Center) and the DuPage County ETSB allowing for the sharing of talkgroups on the Starcom 21 Radio Network (SC21). The purpose is to allow each party's respective agencies access to talkgroups for interoperating on the SC21 network.

Grundy Talk Group	TG Decimal ID	TG HEX ID	CKR	DuPage Talk Group	TG Decimal ID	TG HEX ID	CKR
GC_Fire 1				InterOp 1			
GC_Fire 2				InterOp 2			
GC POLICE 1				InterOp 3			
GC POLICE 2				InterOp 4			
GC LE 1				InterOp 5			
GC LE 2				InterOp 6			
GC_All Talk				InterOp 7			
GC_OPS 1				InterOp 8			
GC_OPS 2				InterOp 9 (Hailing)			
GC_OPS 3							
GC_OPS 4							
GC_OPS 5							
GC_OPS 6							
GC PAGING *							
*GC PAGING to	be programm	ed as RX (oniy.				

This consent is granted on April 25, 2024, and shall remain in effect until withdrawn by either ETSB.

DuPage County ETSB Representative	Grundy County ETSB Representative
Name: Greg Schwarze, Chair	Name:
Signature:	Signature:
Date:May 8, 2024	Date:

File #: ETS-R-0039-24

Agenda Date: 5/6/2024

Agenda #: 7.D.3.

RESOLUTION TO ADOPT THE TALKGROUP ACCESS AGREEMENT BETWEEN THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY AND THE CITY OF ELGIN

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, a Talk group Access Agreement ("Agreement") has been negotiated between DU PAGE ETSB and the City of Elgin in accordance with the DU PAGE ETSB ordinance; and

WHEREAS, the talk groups and their uses have been agreed upon by the parties for use by DU PAGE ETSB DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) member agencies; and

WHEREAS, the 9-1-1 System Coordinator recommends the DU PAGE ETS Board approve the Agreement as being in the best interest of DU PAGE ETSB and its DEDIRS member agencies to have access to the talk groups to effectively communicate with the City of Elgin.

NOW, THEREFORE BE IT RESOLVED, by the DU PAGE ETS Board that the attached Agreement between the DU PAGE ETSB and the City of Elgin is hereby accepted and approved this 8th day of May, 2024 at Wheaton, Illinois.

Enacted and approved this 8th day of May, 2024 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest:

JEAN KACZMAREK, COUNTY CLERK

TALKGROUP ACCESS AGREEMENT

This agreement is hereby made and entered into this _____ day of _____, 20____ by and between the City of Elgin, Illinois, a municipal corporation (hereinafter referred to as "City") and, Emergency Telephone System Board of DuPage County (hereinafter referred to as "Agency").

NOW, THEREFORE, for and in consideration of the mutual promises and covenants contained herein, the sufficiency of which is hereby mutually acknowledged, the parties hereto hereby agree as follows:

Grant of Access. City hereby authorizes the Agency and only those personnel members whose names the Agency provides to the City to access the following (hereinafter referred to collectively as "Talkgroups"): ELG CW OPS 1 ELG FD Main, ELG FD OPS 2,ELG FD OPS 3, ELG FD OPS 4

Scope of Use. Recognizing the need to control the use of these Talkgroups and in accordance with the State of Illinois Starcom21 policies and procedures, the Agency agrees to limit the use of the Talkgroups to Emergency Notifications (serious incidents, serious traffic crashes, and active fires), Coordination of Joint Operations and Mutual Aide Responses (Natural and Man-Made Disasters, Mass Casualty Incidents, Police, Fire, EMS, HAZMAT, Rescue Operations, and Training).

The Agency shall, at all times, ensure that its personnel utilize its access to Talkgroups in strict conformance with the provisions of this agreement, its application to the City, and such rules and policies as the City or its subordinate entities may from time to time establish. The Agency shall not permit its personnel to utilize the Agency's access to Talkgroups in any manner that exceeds this scope of use or in violation of law.

Termination. The Agency may terminate its access to Talkgroups at any time by providing written notice to the City. The City may terminate the Agency's access to Talkgroups at any time for any reason with or without written notice.

Indemnification.

(a) The Agency shall, at all times, fully indemnify, hold harmless, and defend the City and their officers, agents, and employees from and against any and all claims and demands, actions, causes of action, and cost and fees of any character whatsoever made by anyone whomsoever on account of or in any way growing out of use of Talkgroup by the Agency and its employees, or because of any act or omission, neglect or misconduct of the Agency, its employees and agents or its subcontractors including, but not limited to, any claims that may be made by the employees themselves for injuries to their person or property or otherwise, and any claims that may be made by the employees themselves or by the Illinois Department of Labor for the Agency's violation of the Illinois Prevailing Wage Act (820 ILCS 130/1 et seq.). The foregoing obligation of the Agency to indemnify shall not be limited by reason of insurance or immunity.

(b) Nothing contained herein shall be construed as prohibiting the City and their officers, agents, or its employees, from defending through the selection and use of their own agents, attorneys and experts, any claims, actions or suits brought against them. The Agency shall likewise be liable for the costs, fees and expenses incurred in defense of any such claims, actions, or suits.

(c) The Agency shall be liable for any damages incurred as a result of its errors, omissions or negligent acts.

Duty to Contract for Access, Costs. The Agency shall contract with the applicable entity for access to the system on which the Talkgroup operates. The Agency shall be solely responsible for all costs associated with its access to the Talkgroup. The Agency shall be solely responsible for the acquisition of any equipment it requires to access Talkgroup.

Notices. All notices required to be given pursuant to this agreement shall be in writing and addressed to the parties at their respective addresses set forth below:

If to the City:	If to the Agency:
Michael Bayard	Linda Zerwin, Executive Director
Elgin Police Department	DuPage County ETSB
151 Douglas Avenue	421 N County Farm Road
Elgin, Illinois 60120	Wheaton, IL 60187

Covenant Not to Sue. In consideration of the City's grant of access to Talkgroups, the Agency covenants and agrees that it shall not sue, institute, cause to be instituted or permit to be instituted on its behalf, or by or on behalf of its past, present or future officials, officers, employees, attorneys, agents or assigns, any proceeding or other action with or before any local, state and/or federal agency, court or other tribunal, against the City, its council members, officers, commissioners, employees, attorneys, agents or assigns, arising out of, or from, or otherwise relating, directly or indirectly, to this agreement to the extent authorized by law. In no event shall the City be liable to the Agency for monetary damages for any reason whatsoever.

Representations. The Agency represents that it has the authority to enter into this agreement and undertake the duties and obligations contemplated by this agreement and that it has taken or caused to be taken all necessary action to authorize the execution. Further, the Agency represents that the signatory of this agreement has the authority to bind the Agency to all obligations herein contained.

Survival. The Agency's obligations pursuant to the sections herein under the headings entitled "Indemnification" and "Covenant Not to Sue" shall survive the termination of this agreement.

Assignment. Neither the Agency nor any of its personnel may assign or transfer any rights afforded to it under this agreement to any third party for any purpose without the express written permission of the City.

Venue. This agreement shall be subject to the laws of the State of Illinois. Venue for the resolution of any disputes or the enforcement of any rights arising out of or in connection with this agreement shall be in the Circuit Court of Kane County, Illinois.

Severability. The terms of this agreement shall be severable. In the event any of the terms or provisions of this agreement are deemed to be void or otherwise enforceable for any reason, the remainder of this agreement shall remain in full force and effect.

CITY OF ELGIN:

AGENCY:

By: _____ City Manager

By:_____

Name/Print: Greg Schwarze

Attest:

Title: ETSB Chair

City Clerk

F:\Legal Dept\Agreement\Talkgroup Access Agreement-1-5-15.docx



ETSB Resolution

File #: ETS-R-0024-24

Agenda Date: 5/8/2024

Agenda #: 7.D.4.

RESOLUTION TO APPROVE ACCESS TO THE DUPAGE ETSB CAD SYSTEM NETWORK PURSUANT TO POLICY 911-018: 9-1-1 SYSTEM ADMINISTRATION AS REQUESTED BY THE BARTLETT FIRE PROTECTION DISTRICT FOR USE OF TABLET COMMAND

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB approved Policy 911-018: 9-1-1 System Administration to provide a secure and accessible communications network that restricts network connectivity and permits access to approved systems; and

WHEREAS, pursuant to 911-018: 9-1-1 System Administration, by application, Bartlett Fire Protection District is requesting a Tablet Command interface be allowed network access; and

WHEREAS, the Bartlett Fire Protection District's application has been reviewed and recommended as appropriate for connection pursuant to Policy 911-018: 9-1-1 System Administration by the Tech Focus Group; and

WHEREAS, the 9-1-1 System Administrator recommends the approval of Tablet Command interface network access by the DU PAGE ETS Board; and

WHEREAS, the DU PAGE ETS Board has received and reviewed the application of the Bartlett Fire Protection District detailed in Attachment A, and Letter of Intent detailed in Attachment B, of this resolution.

NOW, THEREFORE BE IT RESOLVED, that DuPage ETSB hereby grants network access to the Bartlett Fire Protection District for use of a Tablet Command interface, by this resolution.

Enacted and approved this 8th day of May, 2024 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest:

JEAN KACZMAREK, COUNTY CLERK



Emergency Telephone System Board Of DuPage County Evaluation Request Form

TO:Emergency Telephone System Board 9-1-1 System CoordinatorFROM:Date:DATE:December 12, 2022SUBJECT:9-1-1 System Change Request

Request:

The Bartlett Fire District is requesting a review of interfacing CAD with Tablet Command API to include incidents, comments, units assigned, and unit status.

Background: (Please include any supporting documentation for consideration and systems affected) Tablet Command (tabletcommand.com) is an incident response and management solution for the Bartlett Fire District. This product increases situational awareness, incident response, firefighter accountability, and incident management. This program will allow our Battalion Chiefs to manage an active incident, assign crews, and account for all their actions. For this program to work efficiently and effectively, it must interface with CAD. I have attached the architecture diagram in the ETSB request for IT to review. Tablet Command's support staff will work closely with ETSB to set up the interface.

Budget Impact:

There is no budget impact on ETSB (as far as I know). I believe it is just allowing access.

Technical Requirements: (will also be reviewed by Tech Focus Group)

See attached architecture diagram. Tablet Command tells me that Hexagon has worked with Tablet Command in the past and has an Edge server designed explicitly for Tablet Command.

Project Implementation Schedule:

The District's Board approved the project, and a service agreement was signed. The project is ready to move forward with ETSB's CAD interface approval.

Future Impact Consideration: None

I have read ETSB 911-018: 9-1-1 System Administration and 911-013: Information Technology and Network Security Policy and believe this request complies with these policies.

WILLIAM Gabrenya

Signature

Print Name

Recommendation:

- Yes = Support of Request
- No = Oppose Supporting the Request (A representative group providing a No Recommendation may provide a brief summary of the opposition to the ETS Board submitted via the 9-1-1 System Coordinator)



Emergency Telephone System Board Of DuPage County Evaluation Request Form

Yes	No	
[x]][]	Tech Focus Group 1/10/24
[]	[N/A]	PSAPs Directors: ACDC, DuPage Sheriff's PSAP, DU-COMM
[]	N/A	DuPage Fire Chiefs Association – Standardization Committee
[]	[N/A]	DuPage Chiefs of Police Association – Standardization Committee
[]	N/A	Policy Advisory Committee (PAC)
[]	[N/A]	9-1-1 System Coordinator
[]][]	ETS Board Approved: Chairman's Initials:
		Date



APPROVAL SIGNATURES

Signature by all parties listed below constitutes acceptance of and notice to proceed with this SOW, in accordance with this SOW.

This SOW may be executed in one or more counterparts, each of which shall be deemed to be original, and all of which together shall constitute one and the same agreement. A signature delivered by facsimile shall be deemed to be an original signature and shall be effective upon receipt thereof by the other party.

This document is approved by:

	iffany Taylor, Americas Finance Director		
	lexagon Safety & Infrastructure		
Signature:		Dato:	
	Authorized Customer Signa	ature	
Name:	Linda Zerwin	1	2.
Signature:		Date:	10/10/23
	0		

Agency

Authorized Agent

Date

RESOLUTION 2023-05

, a

A RESOLUTION OF THE BARTLETT FIRE PROTECTION DISTRICT AUTHORIZING THE EXECUTION OF A LETTER OF INTENT TO PARTICIPATE IN THE TABLET <u>COMMAND INTERFACE TO HEXAGON CAD (Edge Frontier (Xalt Interface))</u>

WHEREAS, the County of DuPage, Illinois in collaboration with its Emergency Telephone System Board (ETSB), has implemented an integrated justice system known as DuPage Justice Information System (DuJIS) which will allow participating police and fire departments to exchange information with and between County's court and correctional entities; and

WHEREAS, the County's Hexagon CAD system has replaced the ETSB's former Computer Aided Dispatch (DuJIS) system; and

WHEREAS, the County's Hexagon CAD system has replaced the former incident Report Management system (LE RMS) and is used throughout the County; and

WHEREAS, the Bartlett Fire Protection District has identified the need for access to the Hexagon CAD system for various applications, including, but not limited to, "real-time" applications for cameras, incident command, etc.; and

WHEREAS, the ETSB requires that access to the Hexagon CAD system be facilitated through a proprietary interface (Edge Frontier (Xalt Interface)) ("hereinafter Edge Frontier") developed by Hexagon to access the Hexagon CAD system without impacting security and performance of the 9-1-1 system; and

WHEREAS, the Bartlett Fire Protection District has reviewed materials prepared by the ETSB which detail Edge Frontier's estimated costs, organization, and functionality, and such documents are incorporated in this resolution as if fully set forth herein; and

WHEREAS, the Bartlett Fire Protection District desires to utilize the Edge Frontier Interface to access Hexagon CAD;

NOW THEREFORE BE IT RESOLVED THAT the President of the Board of Trustees shall be and hereby is directed to execute the attached Letter of Intent directed to the State's Attorney and the Chairman of the ETSB; and further

BE IT RESOLVED, that the Secretary of the Board of Trustees shall transmit copies of this Resolution to the State's Attorney and the Chairman of the ETSB forthwith; and further

BE IT RESOLVED, that the President of the Board of Trustees is authorized to withdraw the Letter of Intent if the ETSB determines that the estimated cost to the Bartlett Fire Protection District to develop the interface will increase by more than ten (10) percent of the total cost beyond the projection supplied by the ETSB.

PASSED and APPROVED by the Board of Trustees of the Bartlett Fire Protection District,

Cook and DuPage Counties, Illinois, this 20th day of September, 2023.

AYES:	5	
NAYS:	Ð	
ABSENT:	Ð	

APPROVED this 20th day of September 2023.

James McCarthy, President, Board of Trustees Bartlett Fire Protection District

ATTEST: __

Michael Bersani, Secretary Board of Trustees Bartlett Fire Protection District



Emergency Telephone System Board of DuPage County 420 County Farm Road Wheaton, IL 60187

Re: Letter of Intent – Tablet Command

Dear Chairman Schwarze:

This letter is to confirm the intention of the Bartlett Fire Protection District to participate in the use of the

Tablet Command Interface to Hexagon CAD – Quote # 2023--98587

at a development cost of \$25,892.22. I understand that as of August 25, 2023, there are no agencies expressing an interest in participating in the development of the interface. I understand that if this agency is the only agency to sign a letter of intent and execute a Memorandum of Understanding (MOU), that it will be liable for the entire cost of the interface development. I further understand that once the cost of the interface has been invoiced, the division of the costs is final regardless of additional agencies joining.

I understand that ETSB does not intend to invoice for the cost of the interface until the interface has been implemented and accepted as operational.

I understand that annual maintenance will be divided by the number of agencies currently using the interface at the time maintenance is invoiced each year. One Year of maintenance has been quoted at \$2,658.12.

This agency understands and acknowledges that the ETSB will rely on this letter of intent as a commitment to proceeding with the development of the interface, the cost of which is not an allowable cost for 9-1-1 surcharge, while this agency works on executing its portion of the MOU.

I attest that I have agency authority to enter into this letter of intent and to obligate the agency's financial resources to this project.

James McCarthy, President Board of Trustees

Date:

234 N. Oak Avenue Bartlett, Illinois 60103 P-630-837-3701 File #: ETS-R-0041-24

Agenda Date: 5/8/2024

Agenda #: 15.A.

RESOLUTION APPROVING THE SALE OF SURPLUS ITEMS FROM THE COUNTY OF DU PAGE ON BEHALF OF THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY TO THE MCLEAN COUNTY EMERGENCY MANAGEMENT AGENCY

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System; and

WHEREAS, DuPage County is the ultimate owner of property purchased with 9-1-1 surcharge funds; and

WHEREAS, the DU PAGE ETS Board previously designated fifty (50) portable radios listed on Attachment A of this resolution as surplus in ETS Resolution ETS-R-0005-24; and

WHEREAS, the 9-1-1 System Coordinator recommends DU PAGE ETS Board approval for the sale of fifty (50) portable radios listed on Attachment A of this resolution to the McLean County Emergency Management Agency; and

WHEREAS, after consultation with the procurement office and Finance Director, DuPage County finds and determines that the Surplus Items are no longer necessary and cannot be utilized by another office or department of County government.

NOW THEREFORE, BE IT RESOLVED, that DU PAGE ETS BOARD approves the sale of fifty (50) portable radios on Attachment A to the McLean County Emergency Management Agency.

Enacted and approved this 14th day of May, 2024 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR EMERGENCY TELEPHONE SYSTEM BOARD

> DEBORAH A. CONROY, CHAIR DU PAGE COUNTY BOARD

Attest:

JEAN KACZMAREK, COUNTY CLERK

SALES AGREEMENT

 Contract No.:
 24DEDIRS007

 Dated:
 May 14, 2024

This is an Agreement by and between The County of DuPage and Emergency Telephone System Board of DuPage County, hereafter called SELLER, and McLean County Emergency Management Agency, Bloomington, Illinois, a public safety entity, hereafter called BUYER.

In consideration of the mutual undertakings herein contained, the parties hereto agree as follows:

- 1. SALE: SELLER agrees to sell to BUYER and BUYER agrees to purchase from SELLER portable radios and accessories listed in Attachment A (referred to as the "Equipment") in accordance with the terms and conditions specified herein.
- 2. SALE PRICE: The Sale Price of the Equipment:

\$500.00 per APX7000 dual band 7/800 UHF portable radio in "as is condition". Radio mics, chargers and batteries will be provided one per portable also in "as is condition."

- **3. PAYMENT:** BUYER agrees to pay SELLER pursuant to the Illinois Prompt Payment Act (30 ILCS 540). Seller will invoice BUYER upon delivery of equipment as shown in Attachment A. The BUYER may remit all costs at any time during the payment period.
- **4. DELIVERY:** BUYER shall be responsible for the pickup at 420 County Farm Road, Winfield, Illinois or shipping costs of all items on Attachment A.
- 5. WARRANTY: SELLER MAKES NO OTHER WARRANTY, EXPRESS OR IMPLIED, AS TO THE DESIGN, OPERATION, OR AS TO THE QUALITY OF THE MATERIAL OR WORKMANSHIP IN, THE EQUIPMENT AND ALL WARRANTIES INCLUDING WARRANTIES OF, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OF THE EQUIPMENT ARE HEREBY EXCLUDED. BUYER AGREES THAT SELLER WILL IN NO EVENT BE LIABLE FOR DAMAGES ARISING IN STRICT LIABILITY OR FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, HOWEVER ARISING. SELLER'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE PURCHASE PRICE OF SUCH ITEM OF EQUIPMENT SET FORTH IN THIS AGREEMENT.
- 6. TITLE: Title to the Equipment free and clear of all liens, claims and encumbrances of any kind shall vest in BUYER upon final payment by BUYER to SELLER of the full Sale Price required to be paid pursuant to Paragraph 3 hereof.
- 7. NOTICES: Any notice hereunder shall be in writing and shall be deemed to be given when delivered, including but not limited to overnight courier or electronic transmission or, if mailed, on the third day after mailing by registered or certified mail, postage prepaid and addressed to BUYER or SELLER at its respective address shown on the preamble to this Agreement, or to either party at such other address it has designated as its address for purposes of notice hereunder.

8. FORUM SELECTION, CHOICE OF LAW, AND INDEMNITY:

- A. The venue for all disputes arising out of this contract will be exclusively in the circuit court for the Eighteenth Judicial Circuit in DuPage County, Illinois;
- B. This contract shall be governed by the lase of the State of Illinois including all matters of construction, validity, performance, and enforcement; and
- C. BUYER shall, at all times, to the extent permitted by law, fully indemnify, hold harmless, and defend the SELLER and its officers, agents, and employees from and against any and all claims and demands, actions or suits brought against them. BUYER shall likewise be liable for the cost, fees and expenses incurred in the SELLER's defense of any such claims, actions, or suits. Notwithstanding this duty to indemnify, the Parties recognize that the DuPage County State's Attorney is the exclusive legal representative of the County of DuPage and the SELLER. Nothing contained herein shall be construed as prohibiting the DuPage County State's Attorney's Office from defending the SELLER, the County, or their officials, directors, officers, agents and employees, from defending through the selection and use of their own agents, attorneys and experts, any claims, suits, demands, proceedings and actions brought against them. Indemnification shall be deemed a waiver of the SELLER or the County of DuPage's defenses under the Illinois Local Government and Governmental Employees Tort Liability Act.

9. MISCELLANEOUS

- A. This Agreement constitutes the entire agreement between SELLER and BUYER with respect to the sale and purchase of the Equipment on Attachment A and supersedes all prior and concurrent offers, promises, representations, negotiations, discussions, and agreements that may have been made in connection with the sale of the Equipment. No representation or statement not contained herein shall be binding upon SELLER or BUYER as a warranty or otherwise unless in writing and executed by the party to be bound thereby. If BUYER does not sign this Agreement and return the signed copy of this Agreement to SELLER within sixty (60) days of the receipt of the Agreement, this Agreement may be voided at SELLER'S election.
- B. BUYER shall not assign its rights under this Agreement unless it has obtained the prior written consent of SELLER. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective successors and permitted assigns.
- C. This Agreement shall be governed by construed in accordance with the internal laws of the State of Illinois including all matters of construction, validity, performance, and enforcement.
- D. This Agreement is subject to acceptance by SELLER at its offices referred to in the preamble and shall only become effective on the date thereof.
- E. No revision or modification of this Agreement shall be effective unless it is in writing and signed by duly authorized officers of BUYER and SELLER.
- F. BUYER is responsible for arranging for the installation of used equipment and for notifying BUYER'S maintenance provider that used equipment has been installed.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed and do each hereby warrant and represent that its signatory whose signature appears below has been and is on the date of this Agreement duly authorized by all necessary and appropriate corporate action to execute this Agreement.

If this Agreement is not executed by both parties and returned to SELLER within sixty (60) days of receipt, SELLER may terminate this Agreement without notice.

Emergency Telephone System Board Of DuPage County		BUY	ER:
By:	Authorized Signatory	By:	Authorized Signatory
Title:	Chair	Title:	Director
Date:	May 8, 2024	Date:	4/30/24
DuPag	ge County Finance Committee	DuPag	ge County Board
By:	Authorized Signatory	By:	Authorized Signatory
Title:	Chair	Title:	Chair
Date:	May 14, 2024	Date:	May 14, 2024

Emergency Telephone System Board of DuPage County Attachment A DEDIRS Equipment List for Resale

Item	Туре	Serial Number	Asset Tag #
1	APX7000 7/800 UHF Dual Band	655CLZ8395	1796
2	APX7000 7/800 UHF Dual Band	655CLB0576	2151
3	APX7000 7/800 UHF Dual Band	655CLB0648	2170
4	APX7000 7/800 UHF Dual Band	655CLB0578	2152
5	APX7000 7/800 UHF Dual Band	655CLB0573	2209
6	APX7000 7/800 UHF Dual Band	655CLZ8400	1789
7	APX7000 7/800 UHF Dual Band	655CMB0580	2148
8	APX7000 7/800 UHF Dual Band	655CMB0589	2213
9	APX7000 7/800 UHF Dual Band	655CMB0558	2156
10	APX7000 7/800 UHF Dual Band	655CMB0634	2198
11	APX7000 7/800 UHF Dual Band	655CMB0584	2153
12	APX7000 7/800 UHF Dual Band	655CMB0631	2200
13	APX7000 7/800 UHF Dual Band	655CMB0570	2208
13	APX7000 7/800 UHF Dual Band	655CMB0650	2165
14	APX7000 7/800 UHF Dual Band	655CMB0588	2204
15	APX7000 7/800 OHF Dual Band	655CMB0630	2204
10	APX7000 7/800 OHF Dual Band APX7000 7/800 UHF Dual Band	655CMB0630	2203
17		655CMB0581 655CMB0628	2145
18	APX7000 7/800 UHF Dual Band APX7000 7/800 UHF Dual Band	655CMB0628 655CMT7539	1270
			1270
20	APX7000 7/800 UHF Dual Band	655CLZ8389	
21	APX7000 7/800 UHF Dual Band	655CMB0629	2197
22	APX7000 7/800 UHF Dual Band	655CMB0561	2162
23	APX7000 7/800 UHF Dual Band	655CMB0524	1025
24	APX7000 7/800 UHF Dual Band	655CMB0571	2212
25	APX7000 7/800 UHF Dual Band	655CMB0458	772
26	APX7000 7/800 UHF Dual Band	655CMB0617	2194
27	APX7000 7/800 UHF Dual Band	655CLZ8402	1790
28	APX7000 7/800 UHF Dual Band	655CLZ8397	1791
29	APX7000 7/800 UHF Dual Band	655CMB0627	2201
30	APX7000 7/800 UHF Dual Band	655CMB0574	2206
31	APX7000 7/800 UHF Dual Band	655CMZ8310	1707
32	APX7000 7/800 UHF Dual Band	655CMB0622	2195
33	APX7000 7/800 UHF Dual Band	655CMZ8393	1787
34	APX7000 7/800 UHF Dual Band	655CMB0645	2166
35	APX7000 7/800 UHF Dual Band	655CMB0563	2161
36	APX7000 7/800 UHF Dual Band	655CLZ8401	1788
37	APX7000 7/800 UHF Dual Band	655CMB0626	2199
38	APX7000 7/800 UHF Dual Band	655CLB0585	2150
39	APX7000 7/800 UHF Dual Band	655CLZ8347	1513
40	APX7000 7/800 UHF Dual Band	655CLB0569	2160
41	APX7000 7/800 UHF Dual Band	655CMB0577	2149
42	APX7000 7/800 UHF Dual Band	655CMZ8406	1795
43	APX7000 7/800 UHF Dual Band	655CMB0582	2146
44	APX7000 7/800 UHF Dual Band	655CLZ8392	1792
45	APX7000 7/800 UHF Dual Band	655CLB0647	2164
46	APX7000 7/800 UHF Dual Band	655CMB0586	2147
47	APX7000 7/800 UHF Dual Band	655CMZ8403	1793
48	APX7000 7/800 UHF Dual Band	655CMB0512	1021
49	APX7000 7/800 UHF Dual Band	655CMB0377	740
50	APX7000 7/800 UHF Dual Band	655CLZ8341	1514



File #: 24-1415

Agenda Date: 5/8/2024

Agenda #: 7.E.1.