DU PAGE COUNTY

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB - Emergency Telephone System Board

Final Summary

Wednesday, March 11, 2026 **9:00 AM** **Room 3500B**

Join Zoom Meeting

https://us02web.zoom.us/j/85260435352?pwd=aSRGjhLnqv9n2JtbHbLETHw00kbNZo.1

Meeting ID: 852 6043 5352

Passcode: 623687

1. CALL TO ORDER

9:00 AM meeting was called to order by Chair Schwarze at 9:01 AM.

2. ROLL CALL

ETSB STAFF:
Linda Zerwin
Nate Krause
Gregg Taormina
Eve Kraus (Remote)
Andres Gonzalez
Prithvi Bhatt (Remote)

COUNTY CLERK:
Chad Pierce, Deputy Clerk

STATE'S ATTORNEY:
Mark Winistorfer

ATTENDEES:
Colin Fleury, West Chicago PD
Nancy Llaneta, County Finance
Anthony McPhearson, County CIO
Mike Sampey, ACDC
Roy Selvik, Addison PD
Evan Shields, County Board Office
Ellen Smith, County Treasurer's Office
Jan Barbeau, State's Attorney's Office (Remote)
Rich Cassady, Glenside Fire (Remote)
James Grabowski, City Of Elmhurst (Remote)
Joe Grage, Lombard PD (Remote)
Jennifer Hurd, Motorola (Remote)
Ed Leinweber, Clarendon Hills PD (Remote)

Suzette Quintell, DMMC (Remote)
Clara Maney, DMMC (Remote)
Erik Maplethorpe, DU-COMM (Remote)
Robert McMahon, Downers Grove PD (Remote)
Bret Mowery, York Center Fire (Remote)
Bob Murr, College of DuPage (Remote)
Matt Pasquini, DMMC (Remote)
Michael Rodriguez, Lisle PD (Remote)
City of Elmhurst, (Remote)

On roll call, Members Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb and Wolber were present. Member Schar was absent.

PRESENT	Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, McCarthy, Robb, Schwarze, Maranowicz, Wolber, McCarthy, and McCarthy
ABSENT	Schar

3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SCHWARZE

Chair Schwarze congratulated ACDC TC Robert Nudd for his actions on January 22, when he dispatched an officer on a reported stolen vehicle and continued investigating the vehicle's whereabouts using available LPR tools. His efforts determined the vehicle had been lawfully relocated by a local tow company, preventing an unnecessary investigation and ensuring responders received timely and correct information.

Chair Schwarze then congratulated Chief Karl Argast on his retirement from the Pleasantview Fire Protection District after 30 years of dedicated service and wished him well.

He then announced that the agenda would be adjusted due to potential early departures by some Members, and that the meeting would begin with Executive Session pursuant to 5 ILCS 120/2, for the purpose of considering the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT AGENDA

Upon return from Executive Session, Chair Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for February 11; B/Minutes Approval Policy Advisory Committee for February 2, 2026; C/Minutes Approval ETS Board for February 11, 2026. Member Johl motioned, seconded by Member Wolber. On voice vote, all Members voted "Aye",

motion carried.

Chair Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for February 11; B/Minutes Approval Policy Advisory Committee for February 2, 2026; C/Minutes Approval ETS Board for February 11, 2026. Member Honig motioned, seconded by Member Johl. On voice vote, all Members voted "Aye", motion carried.

6.A. Monthly Staff Report

6.A.1 **26-0867**
Monthly Report for March 11 Regular Meeting

Attachments: March Meeting Monthly Report

6.B. Minutes Approval Policy Advisory Committee

6.B.1. **26-0807**
ETSB PAC Minutes - Regular Meeting - Monday, February 2, 2026

Attachments: 2-2-2026 PAC Minutes Summary

6.C. Minutes Approval ETS Board

6.C.1 **26-0868**
ETSB Minutes - Regular Meeting - Wednesday, February 11, 2026

Attachments: 2026-2-11 ETSB Minutes Summary
JRobb Email in Support of HB4066 and SB2670

RESULT:	APPROVED THE CONSENT AGENDA
MOVER:	Andrew Honig
SECONDER:	Pat Johl
AYES:	Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schwarze, Maranowicz, Wolber, and McCarthy
ABSENT:	Schar

7. FINANCE AND REVENUE

Chair Schwarze asked for a motion to combine Finance and Revenue Agenda Items 7.A.1./ ETSB Revenue Report for March 11 Regular Meeting for Fund 5820/Equalization; 7.A.2./ Treasurer's Report History for March 11 Regular Meeting; 7.B.1/ Payment of Claims History for March 11 Regular Meeting; 7.B.2./ FY26 Expenditure vs Budget and 7.B.3./ Capital Contingencies Management Plan. Member Johl motioned, seconded by Member Wolber. On voice vote, all Members voted "Aye", motion carried.

Chair Schwarze asked for a motion to receive and place on file Finance and Revenue Agenda

Items 7.A.1./ ETSB Revenue Report for March 11 Regular Meeting for Fund 5820/Equalization; 7.A.2./ Treasurer's Report History for March 11 Regular Meeting; 7.B.1/ Payment of Claims History for March 11 Regular Meeting; 7.B.2./ FY26 Expenditure vs Budget and 7.B.3./ Capital Contingencies Management Plan. Member Hernandez motioned, seconded by Member Maranowicz.

Executive Director Zerwin explained the purpose of adding these reports would be to prepare for budget and both the Treasurer's Report History and Payment of Claims History have been provided to the Board as one of the tabs in the Finance Committee Excel workbook, but staff would now begin presenting it monthly in as part of the Revenue and Finance section. She noted the Treasurer's Monthly Report of Investments and Deposits was also included in the packet and had been posted. She explained the Treasurer's Report History reflected the cash balances the Treasurer's report, noted that staff kept a copy of the Treasurer's Monthly Report of Investments and Deposits on file once it became available through the County Board agenda or the Treasurer's Office, and asked whether the Board wished to continue receiving this report or was the history sufficient. Vice Chair Franz stated that the history was sufficient.

Executive Director Zerwin explained the Payment of Claims History on page 11 of the packet that was also an existing report that had been revised to better show the relationship between cash from the Treasurer's report, projected revenue, operating appropriations, and capital contingency activity, noting that the Treasurer cash balance was approximately $38M as of January 31 and that projected FY26 revenue of approximately $13.5M was based on the average of the first three months of surcharge funds received. She explained the estimated year-end cash balance of approximately $30M reflected current cash plus projected revenue, less the current operating appropriation and capital contingency transfers already made. She further clarified that the approximately $28M capital contingency figure shown was the current earmark and appropriation balance, not cash, after deducting approximately $6.6M already transferred.

Executive Director Zerwin noted the monthly report identified additional FY26 capital purchases that could still be funded from capital contingencies, as well as approximately $13M in projected FY27 renewals, upgrades, and replacements, including the two CPE (Customer Premise Equipment) systems, CAD (Computer Aided Dispatch) renewal, possible UPS replacement, and EMD and EFP protocols. She explained that PSAP Directors might ultimately recommend renewal or upgrades rather than full replacement, which could affect the fund. She stated that the revised report was intended to give the Board another way to review the numbers as it prepared for budget and policy discussions and stated that the capital report would be revised further and brought back the following month for additional review.

Vice Chair Franz stated he was not following the math on the Payment of Claims History and asked how the Board moved from approximately $38M in Treasurer cash and approximately $13M in projected revenue to an estimated year-end cash balance of approximately $30M when it should be 51M. Executive Director Zerwin explained the calculation reflected current cash plus projected revenue, less the operating appropriation and the transfers already made from capital contingencies to pay previously approved expenses, including the Motorola bill and the Hidden Lakes generator replacement approved the prior month.

Vice Chair Franz then asked whether the $15M operating amount included the capital expenditures for the fiscal year. Executive Director Zerwin explained that it included only the new expenditures not yet approved and 54199 calculation on purchases already paid, with the possibility of approximately another half million dollars depending on what the directors decided to do with certain items. Member Maranowicz commented that the report was easy to follow.

Vice Chair Franz stated he appreciated the additional detail and noted that, while the information may have been presented previously, it had not always been easy to follow. He explained that his continued focus on the topic was to ensure the Board understood its finances well enough to provide the two PSAPs the greatest possible financial flexibility. He noted that DuPage ETSB was different from many other ETSBs because it did not directly operate the PSAPs, and he acknowledged the significant work accomplished through consolidation, construction of the two new facilities, and the radio replacement project, which had generated substantial savings for municipalities and the County.

Vice Chair Franz stated that the Board had not provided the PSAPs meaningful operational funding, and for that reason believed the annual IGA discussion should involve a more robust review of year-end cash, appropriate capital reserve levels, and whether amounts above that level could be directed to the PSAPs. He suggested a reserve level of approximately 50 percent of capital need might be an appropriate starting point for discussion, and also noted that radios should be more clearly addressed in the legislative position paper because they would remain a significant future cost. He added that the Board was not yet ready to finalize a capital contingency plan until it first determined the appropriate capital funding level and whether any excess should be reflected in the IGA.

Executive Director Zerwin responded that the top line of the report represented cash, not the amount that should be placed into the capital contingency fund. She stated that ETSB was now projecting approximately half a million dollars less in revenue than the $14M previously collected, and noted that if projected revenue was approximately $13.5M while the operating budget was approximately $15M, then ETSB was no longer budget neutral and was operating at a deficit before considering capital. Vice Chair Franz responded that he believed the operating figure included capital expenses and a $6M transfer back to capital, which made it appear to double count those items. Executive Director Zerwin clarified that the Payment of Claims Expenditure column was not included in the total shown at the top, and that only the operating appropriation and the capital contingency transfer columns were reflected there, with the far-right capital contingency column shown only as historical transfer information. Vice Chair Franz then asked what the ETSB operating budget was exclusive of capital. Executive Director Zerwin stated that it was approximately $15M including personnel, contracts, and commodities, not capital.

Vice Chair Franz then stated that the revenue projection appeared to include only 911 surcharge funds and noted that FY25 revenue had been closer to $20 million. Executive Director Zerwin agreed that the projection was based on monthly 911 surcharge funds because current Board policy provided that anything above the revenue projection based on monthly 911 surcharge funds was available to the PSAPs. Vice Chair Franz asked whether the Board had adopted a policy stating that all non 911 fund revenue would be dedicated to the PSAPs. Executive

Director Zerwin clarified that she was referring specifically to the final State disbursement shown on the revenue report under NG-911 Withholding. She explained that, under the Expenditure Policy, the Board had set a $14M revenue projection the prior year and had used that State payment to offset the difference when monthly surcharge collections came in closer to $13M. She stated that the current year's revenue projection was approximately $13.5M and that, depending on the amount of that State disbursement, it would be available for distribution to the PSAPs under the policy.

Vice Chair Franz stated that he wanted to review that policy because he did not recall passing it and noted that it had not been included with the capital contingency plan. Executive Director Zerwin stated that the two were separate issues. Member Maranowicz noted that there had been a small overage that the Board had agreed to give to the PSAPs. Executive Director Zerwin responded that Vice Chair Franz might be confusing the IGA with the separate policy governing where additional money beyond the $1 million already budgeted would come from.

Vice Chair Franz then asked whether interest income, reimbursements, sale of assets, and similar items were also being treated as available revenue. Executive Director Zerwin explained that reimbursements were essentially budget neutral because ETSB first paid costs for optional or additional contract items, such as Mobile Responder, INET Viewer, and RMS maintenance, and was reimbursed in arrears by participating agencies, groups, or consortiums. She stated that, although those reimbursements appeared as revenue on the report, they were not truly additional income because ETSB had already spent the funds and was simply recovering them. Vice Chair Franz commented that those reimbursements were essentially a wash.

Member Honig stated that, from an accountant's perspective, the treatment described by Executive Director Zerwin was the correct way to present the reimbursements because it would be an auditor's nightmare to handle them differently. He noted that the format appropriately showed how those amounts moved throughout the year and that, while it might look unusual at first glance, it correctly reflected the underlying accounting principle. He added that, if the reimbursement structure changed significantly in future years, the Board could revisit the issue, but he believed the current presentation was the correct approach. Executive Director Zerwin responded that County Finance had two CPAs assigned to ETSB and that much of the reporting format was based on their guidance and designed to make year-end reconciliation and audit preparation easier.

Vice Chair Franz stated that he wanted the Board to spend more time determining what reserve balance should be maintained for capital so that ETSB did not end up in a situation similar to the Water Commission, which had drawn controversy after sitting on too much cash. He noted that, with the radio purchases largely behind the Board, the capital picture was now clearer, and questioned whether the capital plan needed to be fully funded each year or whether the Board should instead establish a reserve target and true it up annually.

Member Eckhoff noted that he had discussed the issue with Executive Director Zerwin the previous day and explained that, based on his experience on a city council and the County Board, reserves were typically viewed as a percentage of expenditures, with 25 to 30 percent being a common benchmark. He stated that the Board should not view the entire $38M as already sitting

in a contingency fund, because that was not how he understood the fund should be analyzed. He explained that he preferred a format showing the actual amount currently in contingency, what the target should be, and how much should be contributed each year over time, similar to funding a sinking fund for a long-term replacement. Member Eckhoff stated that the prior format made it appear that everything was in one account and therefore overfunded. He also noted that ETSB had fewer revenue options than municipalities or the County because it relied heavily on the State surcharge and therefore needed to remain conservative, especially given the uncertainty around possible surcharge changes in Springfield and noted that, for that reason, he had asked Executive Director Zerwin to prepare a simpler, single page report showing expenditures, revenue, contingency trends, and overall financial direction. At 9:52 am, Member Eckhoff excused himself and left the room.

Vice Chair Franz agreed with Member Eckhoff stating that he believed a reserve equal to 50 percent of capital need, trued up annually, might make sense, but that he did not think the Board should continue building reserves to over 100 percent of projected capital replacement costs if that was where it already stood. Member Markay stated that her main concern was the projected loss of approximately $2M per year, noting that revenue had dropped from approximately $14M to $13M and that, without a surcharge increase, the decline could continue. She stated that, while she understood the comparison to the Water Commission, she was concerned about using the $30M cash balance in a way that would sustain the PSAPs in the short term but create structural problems later. She noted that the County had also been cautious about using ARPA funds for operations and stated that, while ETSB had substantial cash on hand, it could not predict what technology the PSAPs might need in the next two or three years.

Vice Chair Franz clarified that he was not proposing direct operational support, but rather additional capital support for the PSAPs, which would in turn free up operating flexibility. Member Markay responded that doing so could still delay larger structural problems and noted that ETSB remained fairly static unless revenue increased.

Chair Schwarze stated that the discussion had been productive and that the Board had made progress over the prior several months. He thanked Vice Chair Franz for continuing to push the conversation and thanked the Members for their input. Vice Chair Franz commented that he agreed with the discussion overall, but that the Board was not yet ready to proceed with the capital contingency plan and that the matter should be brought back for further discussion. Chair Schwarze stated that the conversation would continue next month.

Chair Schwarze stated that there was a motion and a second to receive and place on file the reports. On voice vote, 10 Member voted "Ayes", 1 Member voted “Nay,” and 1 Member was absent, the motion to receive and place on file carried.

7.A. Revenue Report 911 Surcharge Funds

7.A.1 **26-0882**

ETSB Revenue Report for March 11 Regular Meeting for Fund 5820/Equalization

Attachments: Revenue Report Regular Meeting 3.11.26

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Marilu Hernandez
SECONDER:	Joseph Maranowicz

7.A.2. **26-0890**

Treasurer's Report History for March 11 Regular Meeting

Attachments: Jan2026TreasurerReportInvestDemandDeposits_Redacted
Treasurer's Report History March 2026

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Marilu Hernandez
SECONDER:	Joseph Maranowicz

7.B. Budget Detail

7.B.1 **26-0916**

Payment of Claims History for March 11 Regular Meeting

Attachments: Payment of Claims History March 2026

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Marilu Hernandez
SECONDER:	Joseph Maranowicz

7.B.2 **26-0884**

FY26 Expenditure vs Budget

Attachments: FY26 Expenditure vs Budget

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Marilu Hernandez
SECONDER:	Joseph Maranowicz

7.B.3 **26-0883**

Capital Contingencies Management Plan

Attachments: 54199 Capital Management Plan FY26 March 2026

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Marilu Hernandez
SECONDER:	Joseph Maranowicz

8. VOTE REQUIRED BY ETS BOARD

8.A. Payment of Claims

8.A.1 **26-0869**

Payment of Claims for March 11, 2026 for FY26 - Total for 4000-5820 (Equalization): $308,695.62.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Payment of Claims 3.11.26 FY26

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Kyle Wolber

8.B. Purchase Resolutions

8.B.1. **ETS-R-0015-26**

Recommendation for the approval of a contract to GenServe, LLC, PO 926011, to furnish deliver and install an industrial generator at the Hidden Lakes tower, for a contract total not to exceed $36,298; Per lowest responsible bid #26-030-ETSB.

Executive Director Zerwin corrected the monthly report, noting that it inaccurately listed the amount as $34,298, while the approval paperwork and agenda item reflected the correct amount. On voice vote, all Members voted "Aye", motion carried.

Attachments: 926011 GensServe Hidden Lakes Generator Replacement_Redacted
QUOTE Tabulation 26-030-ETSB
GenServe 26-030-ETSB_Redacted

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

8.B.2. **ETS-R-0024-26**

Recommendation for the approval of a contract purchase order to CDW Government LLC PO 926015 for a CrowdStrike Retainer service, for the period of April 13, 2026 through April 12, 2027, for a contract total not to exceed $72,367.65; contract pursuant to the Governmental Joint Purchasing Act, 30ILCS 525/2 (Sourcewell - State of IL R-257160 GOV ONLY (25-448DOIT-TELEC-P-80070).

On voice vote, all Members voted "Aye", motion carried.

Attachments: 926015 CDWG PRCC_Redacted
Crowdstrike retainer quote PTHP821 2026-2027
Updated - DuPage - CS Signed Order Form_Redacted
CDWG Sourcewell Contract 121923_Redacted
Sourcewell 121923-State of IL R-257160 LStamp BPW 04.24.25_Redacted
CDWG Sourcewell 121923-State of IL 25-448DOIT-TELEC-P-80070 Amendment 1 LStamp 7.31.25_Redacted

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez

8.C. Resolutions

8.C.1. **ETS-R-0025-26**

Reappointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Deputy Chief Craig Jansen (ACDC Fire Representative).

On voice vote, all Members voted "Aye", motion carried.

Attachments: Notice of Nomination - Jansen
PAC Reappointment Jansen_Redacted

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Kyle Wolber

8.C.2. **26-0902**

ETS-R-0069A-25 - Amendment to Resolution ETS-R-0069-25 to approve an Addendum A to the sales agreement of surplus radio items from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the Adams County.

On voice vote, all Members voted "Aye", motion carried.

Attachments: DEDIRS Sales Contract Adams County
DEDIRS Sales Attachment A
Adams County Addendum A to Attachment A_Redacted

RESULT:	APPROVED AND SENT TO FINANCE
MOVER:	Mark Franz

SECONDER:	Joseph Maranowicz

8.C.3. **26-0903**

ETS-R-0053A-25 - Amendment to Resolution ETS-R-0053-25 to approve an Addendum A to the sales agreement of surplus radio items from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the Vermillion/Livingston County Consortium.

On voice vote, all Members voted "Aye", motion carried.

Attachments: 1 SALES AGREEMENT (Livingston County Mutual Aid Association Batteries) 25DEDIRS051
3 SALES AGREEMENT (Livingston County Mutual Aid Association Portable Radios) 25DEDIRS053
5 SALES AGREEMENT (Pontiac Fire Department Portable Radios) 25DEDIRS055
7 SALES AGREEMENT (VCOM Portable Radios) 25DEDIRS057
Vermillion Livingston Attachment A
Livingston Consortium Addendum A to Attachment A _Redacted

RESULT:	APPROVED AND SENT TO FINANCE
MOVER:	Joseph Maranowicz
SECONDER:	Jessica Robb

8.C.4. **ETS-R-0028-26**

Resolution declaring equipment, inventory, and/or property on Attachment A, purchased by the Emergency Telephone System Board of DuPage County, as surplus equipment.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Surplus Attachment A

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Joseph Maranowicz

8.C.5. **ETS-R-0022-26**

Resolution to approve Policy 911-010.1: 54199 Capital Contingencies.

On voice vote, all Members voted "Aye", motion carried.

Attachments: 911-010.1 54199 Capital Contingencies draft

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez

8.D. Budget Transfers

8.D.1 **ETS-R-0018-26**

Transfer of funds for FY26 from 4000-5820-54199 (Capital Contingencies) to 4000-5820-54110 (Capital Equipment and Machinery) in the amount of $36,298, for the Hidden Lakes tower generator replacement.

On roll call, 11 Member voted "Ayes", 0 Members voted “Nay,” and 1 Member was absent, motion carried.

Attachments: BT 54199 to 54110 Hidden Lakes Generator FY26

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Joseph Maranowicz
AYES:	Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schwarze, Maranowicz, Wolber, and McCarthy
ABSENT:	Schar

8.D.2 **ETS-R-0023-26**

Transfer of funds for FY26 from 4000-5820-53828 (Contingencies) to 4000-5820-53810 (Custodial Services) in the amount of $5,000, for Semi-annual console cleaning FY26.

On roll call, 11 Member voted "Ayes", 0 Members voted “Nay,” and 1 Member was absent, motion carried.

Attachments: BT 53828 to 53810 Dick Buss FY26

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez
AYES:	Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schwarze, Maranowicz, Wolber, and McCarthy
ABSENT:	Schar

9. DEDIR SYSTEM UPDATE

Chief Selvik reported that only one agency remained to complete encryption and noted that staff had done a great job moving that effort forward. He stated that the first batch of mobile radios was expected to arrive in mid-April, with approximately one-third of the mobiles included in that shipment and estimated that the remaining units would likely arrive over the following couple of months. He also reported that the Police Focus Group had spent significant time discussing CommandCentral Aware and described the meeting as very productive. He stated that Sergeant Jim Dexter of MERIT reviewed the MERIT layers and used CommandCentral Aware historical data to prepare a presentation based on a recent call, which demonstrated the value of the system.

Chief Selvik explained that the matter would be brought back to the DuPage Chiefs, where Sergeant Dexter had offered to provide a demonstration in an effort to gain support from all Chiefs. He noted that the discussion had moved toward not allowing agencies to opt out, as doing so would undermine the purpose of providing GPS radio visibility for mutual aid and MERIT callouts. At 10:01 am, Member Eckhoff retuned to the meeting.

Chair Schwarze thanked Chief Selvik and Chief Flurry for their work on the PAC committee. Executive Director Zerwin added that, depending on the outcome of the Chiefs meeting presentation, staff would review the policy based on the operational recommendations and could amend the related form under the authority already granted, with the policy potentially returning the following month so deployment of CommandCentral Aware could move forward.

10. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

Member Honig made a motion to receive and place on file Agenda Items 26-0917/ ETSB Legislative Position March 2026 and 26-0929/ DU-COMM's Position February 2026, seconded by Member Johl. Chair Schwarze opened the item for discussion.

Executive Director Zerwin explained that the draft position paper had been prepared at the request of Vice Chair Franz and addressed Senate Bill 2670 and House Bill 4066, which contained the same basic language, with the Senate bill showing more movement at that time. She stated that the packet included background on the Board's position, a draft ETSB one-sheet for Board review, and the Illinois APCO and NENA one-sheet used for 911 Goes to Springfield. She noted that the APCO and NENA document reflected the statewide association position and could be included in a future packet to legislators. She stated that it was somewhat premature to send materials out, but appropriate for the Board to begin discussing and refining its position.

Chair Schwarze asked whether the Board's support for a surcharge increase was already understood and, if so, how premature the discussion really was. Executive Director Zerwin responded that it was premature only in the sense of distributing the materials externally prior to lead legislators being ready to move the senate bill, but not premature for drafting and refining the Board's position.

Member Markay asked whether the statewide advisory board on which Executive Director Zerwin represented ETSB took positions on legislation. Executive Director Zerwin stated that it did and noted that the legislation tracked in the monthly report reflected matters on which State 911 leadership had been asked to comment or provide language. Member Markay also asked

whether the State Police had taken a position, and Executive Director Zerwin explained that they typically worked through their own legislative liaison.

Vice Chair Franz commented that the issue had recently come up at a DMMC meeting and that some mayors were looking for a clearer explanation of why ETSB supported the increase. He stated that he did not believe it was too early to begin putting the issue before legislators and suggested revising the language regarding compensation so it emphasized attracting and retaining qualified Telecommunicators. He also stated that radio costs should be included somewhere in the discussion because those costs had increased substantially and would remain a major future issue. Member Maranowicz noted that future radio costs had also come up in the recent discussion with mayors.

Executive Director Zerwin responded that radios presented a more difficult legislative argument because most ETSBs did not fund radios, even though DuPage and some others had done so. She stated that the ETSA statute was fundamentally designed around the 911 call-handling system and related equipment, and cautioned that expanding the legislative ask too overtly into radios could complicate the argument and invite competing claims on surcharge funding. She stated that the better argument was to focus on the cost of operating a 911 system serving one million people, including core equipment and PSAP needs. Vice Chair Franz responded that radios still represented a major future need and that omitting them entirely could mean missing an opportunity. Member Markay observed that the statewide materials did not mention radios and that most ETSBs did not fund them. Executive Director Zerwin confirmed that most did not and noted that DuPage's history with radios was tied to consolidation and unified communications. Member Maranowicz commented that the issue might be better framed more broadly as technology needs. Chair Schwarze noted that the audience mattered and that legislators outside DuPage might not be as focused on local mayoral concerns. Vice Chair Franz responded that mayors statewide also faced radio funding pressures.

Member Honig stated that he generally agreed with the discussion, but cautioned against trying to budget too far ahead for a surcharge increase that had not yet been enacted and could still change before passage. Executive Director Zerwin agreed that a bill of that size would likely involve tradeoffs and noted that one possible giveback being discussed was a true-up of the harmless hold distribution, which could affect what DuPage ultimately received. She explained that, when the State moved to a unified surcharge, certain historical wireline amounts were preserved in the distribution formula to hold systems harmless, but that formula could be changed in the future. Member Markay noted that DuPage was effectively an exporter under the State formula, meaning some local surcharge revenue was redistributed to support systems in other parts of the State. Executive Director Zerwin added that the State was still working through the full cost of NG911, text-to-911, legacy system obligations, and updated distribution calculations, so the true impact of future surcharge changes was not yet fully known.

Executive Director Zerwin then raised a separate issue involving the PRMS Board's upcoming selection of a report-writing system. She explained that ETSB held a seat on the PRMS Board because in the current arrangement ETSB was the contract holder for RMS, but that going forward the selected system would operate through an interface rather than as a jointly used system. She stated that she wanted direction from the Board on how she should approach the

vote, since ETSB would not be a direct user of the selected product even though there would still be connectivity implications. Vice Chair Franz asked whether Board action was actually required. Mr. McPhearson explained that the Hexagon agreement would remain in place for at least another year, so PRMS would still remain connected to ETSB during that time, and that the recommendation concerned the future system selection and interface.

Executive Director Zerwin clarified that ETSB and PRMS would continue to be connected, but through an interface rather than an integrated shared platform. Chair Schwarze asked whether abstaining would be appropriate and whether there would be a cost associated with the interface. Executive Director Zerwin explained that PRMS would follow the same access agreement process used by other entities wishing to connect software to the 9-1-1 system, but that any vendor-side interface costs would be borne on the RMS side and would not be an allowable ETSB expense. Chair Schwarze stated that, while it was valuable for ETSB to have representation on the PRMS Board, the ETSB representative should abstain on this particular vote because the selection no longer directly involved ETSB as a user, and consensus was given.

On voice vote, all Members voted "Aye", motion carried.

10.A. **26-0917**

Draft ETSB Legislative Position March 2026

Attachments: Draft Position March 2026

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Andrew Honig
SECONDER:	Pat Johl

26-0929

DU-COMM Position February 2026

Attachments: DU-COMM Position February 2026

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Andrew Honig
SECONDER:	Pat Johl

11. OLD BUSINESS

Vice Chair Franz requested that an update be provided at the next meeting regarding the DU-COMM administrative radios and the reason a policy sign-off was required given that the users were public safety personnel. He stated that, due to the length of the meeting, he did not want to discuss the matter further at that time but wanted it brought back the following month.

12. NEW BUSINESS

This item was not discussed.

13. EXECUTIVE SESSION

At 9:04am, a motion was made by Member Honig, seconded by Member Maranowicz, for ETSB to enter into Executive Session. On roll call, 11 Member voted "Ayes", 0 Members voted “Nay,” and 1 Member was absent, motion carried. Pursuant to the carried vote, ETSB entered Executive Session.

13.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)

13.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C) (1)

ETSB is going into Executive Session Pursuant to Section 5 ILCS 120/2(c)(1) for the purpose of considering the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body.

13.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS 120/2 (C) (8)

13.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)

14. MATTERS REFERRED FROM EXECUTIVE SESSION

At 9:21am, the regular meeting of the ETSB reconvened. On roll call, Members Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Markay, Maranowicz, Robb, and Wolber were present.

Member Johl made a motion to change Mr. Furmanski’s title to Network Architect with a salary of $122,627.07, seconded by Member Hernandez.

On roll call, 11 Member voted "Ayes", 0 Members voted “Nay,” and 1 Member was absent, motion carried.

15. ADJOURNMENT

15.A. Next Meeting: Wednesday, April 8, 2026 at 9:00am in 3-500B

Without objection the meeting of the ETSB was adjourned at 10:30am.

Respectfully submitted,

Jean Kaczmarek

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0867 **Agenda Date:** 3/11/2026 **Agenda #:** 6.A.1

Emergency Telephone System Board of DuPage County Monthly Report

March Board Meeting

Submitted for your consideration is the DuPage ETSB monthly report for activity February 1 through February 28. This report highlights the activities of the DuPage ETSB by ETSB and PSAP staff, work groups, committees, and consultants.

Congratulations on a Job Well Done!

Congratulations to Telecommunicator Robert Nudd! On January 22, 2026, he appropriately dispatched an officer to take a report of a stolen vehicle that was not logged as relocated or repossessed in the ACDC Portal. While the officer was enroute, he actively investigated the whereabouts of the vehicle using available LPR tools. Through this effort, the vehicle was located on a tow truck flatbed. A plate inquiry via LEADS showed the tow truck registered to a local tow company; upon contact, it was confirmed the vehicle had been lawfully relocated from the caller's apartment building parking lot. Telecommunicator Nudd's actions demonstrate sound judgment, strong situational awareness, and effective use of available technology. Telecommunicator Nudd's decision to continue the research, prevented unnecessary investigation and ensured responders received timely and correct information. Compliments for your professionalism, initiative, and attention to detail.

Retirement - Congratulations to **Chief Karl Argast,** on his retirement from the Pleasantview Fire Protection District after 30 years of dedicated service. Wishing you all the best!

ADMINISTRATIVE

911 Services Advisory Board (SAB) and 911 Legislation:

All meeting dates are scheduled for Mondays, unless otherwise noted.
March 9
March 23
April 6
April 20
May 4
May 18
June 15
July 13
August 17
September 14
October 21 (Wednesday)
November 16
December 14

Legislative

At the February ETS Board meeting, Vice Chair Franz requested that the ETSB Executive Director develop a position paper. As part of that request, he provided what he termed the DU-COMM position which was an email to DU-COMM members seeking support of the SB2670 and HB4066 from Director Robb, and the one sheet created by Illinois APCO and INENA.

Illinois APCO and INENA held a *911 Goes to Springfield* event on February 24 which was before the primary elections. After discussing the positioning of the bill with the County Lobbyist and along with Vice Chair Franz's request to have a specific position presented to the Board, staff did not attend.

A draft position will be on the ETSB March agenda.

At the February 23 SAB meeting, Chair Yokley provided a list of bills that ISP and State 911 Administrator Alicia Atkinson had responded to with their Legislative Liaison. HB2900, HB4066, HB5107, HB5468, SB2670, SB2948, SB379.

General Assembly Members assigned on State 9-1-1 Advisory Board
Sen Bill Cunningham, Sen Neil Anderson
Rep Angelica Guerrero-Cuellar, Rep Michael J. Coffey, Jr.

Bills we are tracking in the current session and their status as of March 3, 2026:

SB2670 9-1-1 Statewide Surcharges

05/27/2025 Filed with Secretary by Sen. David Koehler
05/27/2025 **First Reading**
05/27/2025 Referred to Assignments
07/29/2025 Added as Co-Sponsor Sen. Paul Faraci
09/18/2025 Added as Co-Sponsor Sen. Laura M. Murphy
09/23/2025 Added as Co-Sponsor Sen. Mark L. Walker
10/16/2025 Added as Co-Sponsor Sen. Kimberly A. Lightford
01/27/2026 Assigned to Revenue
02/24/2026 Added as Chief Co-Sponsor Sen. Christopher Belt
02/24/2026 Added as Co-Sponsor Sen. Patrick J. Joyce Sen.
02/26/2026 Added as Co-Sponsor Sen. Mike Porfirio

Synopsis As Introduced:
50 ILCS 750/20 Amends the Emergency Telephone System Act. Provides that, beginning January 1, 2026, the statewide surcharge shall be $2.50 per connection.

HB4066 9-1-1 Statewide Surcharges

05/23/2025 Filed with the Clerk by Rep. Angelica Guerrero-Cuellar
05/23/2025 **First Reading**
05/23/2025 Referred to Rules Committee
12/18/2025 Added Co-Sponsor Rep. Amy Briel
01/30/2026 Added Chief Co-Sponsor Rep. Sharon Chung

Synopsis As Introduced:
50 ILCS 750/20 Amends the Emergency Telephone System Act. Provides that, beginning January 1, 2026, the statewide surcharge shall be $2.50 per connection.

SB2948 School Mobile Panic Alert Systems

01/27/2026 Filed with Secretary by Sen. Michael E. Hastings
01/27/2026 **First Reading**
01/27/2026 Referred to Assignments
02/03/2026 Assigned to Education
02/17/2026 Postponed Education
02/24/2026 To Safety

Synopsis as Introduced
Amends the School Safety Drill Act. Provides that school districts and private schools in the State shall consider the use of mobile panic alert systems in the development of their school emergency and crisis response plans. Provides that the mobile panic alert system, if used, shall be known as "Alyssa's Alert" and shall be capable of connecting to diverse emergency service technologies to ensure real-time coordination between multiple first responder agencies. Provides that the mobile panic alert system, if used, must be capable of integrating with local, public-safety, answering-point infrastructures to transmit 9-1-1 calls and mobile activations. Requires the State Board of Education to conduct market research, in consultation with the Illinois Emergency Management Agency, to identify whether an existing market of supply of mobile panic alert systems that satisfy the requirements under the amendatory provisions is available in the State from multiple vendors for use by school districts. Requires the State Board of Education, in consultation with the Illinois State Police and the Illinois Emergency Management Agency, to develop standards for a mobile panic alert system. Requires the State Board of Education to establish and administer a Mobile Panic Alert System Grant Program. Provides that school districts and private schools may apply to the State Board of Education for a Program grant to obtain a mobile panic alert system in order to better prepare for emergency responses. Provides that Program grants shall be awarded from moneys appropriated for that purpose from the Mobile Panic Alert System Grant Fund. Amends the State Finance Act to make a conforming change.

SB3798 Mental Health 911 Calls

02/06/2026 Filed with Secretary by Sen. Robert Peters
02/06/2026 **First Reading**
02/06/2026 Referred to Assignments
02/24/2026 Senate Assigned to Health and Human Services

Synopsis as Introduced
Amends the Community Emergency Services and Support Act. Replaces all references to the Division of Mental Health of the Department of Human Services with the Department of Human Services throughout the Act. Provides that 9-1-1 public safety answering points shall screen specific types of law enforcement calls and follow approved protocols and processes under the Act to identify callers experiencing behavioral health crises and to refer them for a behavioral health response. Provides that 9-1-1 public safety answering points shall open and follow the emergency medical dispatch protocols established under the Emergency Medical Services (EMS) Systems Act at the start of all emergency calls to ensure the protocols are used and applied consistently and uniformly to ensure that information related to behavioral health emergency calls is available for data collection and can be used to determine which calls should be referred for a behavioral health response. Provides that, among other things, each Regional Advisory Committee or subregional committee must (1) review regional and subregional crisis response

system capacities and resources to inform planning and implementation and to foster collaboration across all sectors of the system and (2) determine the need for and make a plan to support local communities to develop and use other resources to create additional mobile mental health relief provider services to expand the capacity to provide more immediate service coverage. Amends the Emergency Telephone System Act. Provides that, beginning July 1, 2027, all public safety answering points shall use the protocols established under the Community Emergency Services and Support Act to identify behavioral and mental health-related emergencies that do not require a law enforcement response. Amends the Illinois State Police Law. Amends the Illinois Police Training Act. Provides that Crisis Intervention Team (CIT) training programs shall include, among other things, community response options including, the community response options under the Community Emergency Services and Support Act. Makes other changes.

HB2900 School Mobile Panic Alert Systems
02/05/2025 Filed with the Clerk by Rep. Nabeela Syed
02/05/2025 **First Reading**
02/05/2025 Referred to Rules Committee
03/04/2025 Assigned to Appropriations-Elementary & Secondary Education Committee
03/21/2025 Rule 19(a) / Re-referred to Rules Committee

Synopsis as Introduced:
Creates the Mobile Panic Alert System Act. Provides that the Act may be referred to as Alyssa's Law. Requires, beginning with the 2026-2027 school year, each public school to implement a mobile panic alert system capable of connecting diverse emergency services technologies to ensure real-time coordination between multiple first responder agencies. Requires, for the 2026 fiscal year, the State Board of Education to issue a competitive solicitation to contract for a mobile panic alert system that may be used by each school district. Amends the Charter Schools Law of the School Code to make a conforming change. Effective January 1, 2026.

HB5107 School Safety Panic Alert Systems
02/05/2026 Filed with the Clerk by Rep. Nabeela Syed
2/10/2026 **First Reading**
01/27/2026 Referred to Rules Committee

Amends the School Safety Drill Act. Requires school districts and private schools to consider the use of a mobile panic alert system in the development of their school emergency and crisis response plans. Requires the State Board of Education, in consultation with the Illinois State Police and the Illinois Emergency Management Agency and Office of Homeland Security, to develop standards for a mobile panic alert system. Creates the Mobile Panic Alert System Grant Fund. Makes a conforming change in the State Finance Act.

HB5468 Mental Health 911 Calls
02/06/2026 Filed with the Clerk by Rep. Kelly M. Cassidy
02/13/2026 **First Reading**
02/13/2026 Referred to Rules Committee

Amends the Community Emergency Services and Support Act. Replaces all references to the Division of Mental Health of the Department of Human Services with the Department of Human

Services throughout the Act. Provides that 9-1-1 public safety answering points shall screen specific types of law enforcement calls and follow approved protocols and processes under the Act to identify callers experiencing behavioral health crises and to refer them for a behavioral health response. Provides that 9-1-1 public safety answering points shall open and follow the emergency medical dispatch protocols established under the Emergency Medical Services (EMS) Systems Act at the start of all emergency calls to ensure the protocols are used and applied consistently and uniformly to ensure that information related to behavioral health emergency calls is available for data collection and can be used to determine which calls should be referred for a behavioral health response. Provides that, among other things, each Regional Advisory Committee or subregional committee must (1) review regional and subregional crisis response system capacities and resources to inform planning and implementation and to foster collaboration across all sectors of the system and (2) determine the need for and make a plan to support local communities to develop and use other resources to create additional mobile mental health relief provider services to expand the capacity to provide more immediate service coverage. Amends the Emergency Telephone System Act. Provides that, beginning July 1, 2027, all public safety answering points shall use the protocols established under the Community Emergency Services and Support Act to identify behavioral and mental health-related emergencies that do not require a law enforcement response. Amends the Illinois State Police Law. Amends the Illinois Police Training Act. Provides that Crisis Intervention Team (CIT) training programs shall include, among other things, community response options including, the community response options under the Community Emergency Services and Support Act. Makes other changes.

RESOLUTIONS

Policy Advisory Committee Appointment: On the agenda for March is the reappointment of Deputy Chief Craig Jensen as the ACDC Fire Representative. There are three members up for reappointment: Deputy Chief Jensen, DU-COMM PSAP Rep Deputy Director Tyler Benjamin and DU-COMM Police Rep Chief Colin Fleury. Both PSAPs were sent notice for expiring terms on February 23, 2026. The expiration of the term is May 12, 2026. Current members stay seated with voting powers until replaced (or reappointed).

Contract Addendum:

ETS-R-0069-25/Adams County:

There will be an Addendum A to the above resolution, ETS-R-0069A-25, for the sale of 112 legacy APX7000XE portable radios to amend the asset list to reflect three (3) radios that were exchanged. Radios listed were exchanged for radios listed below. This is a non-monetary action but required for asset management.

ETS-R-0053-25/Livingston County Mutual Aid Association, Pontiac Fire Department and Vermillion Valley Regional Emergency Communications:

There will be an Addendum A to the above resolution, ETS-R-0053A-25, for the sale of 248 legacy APX7000XE portable radios to amend the asset list to reflect forty-four (44) radios that were exchanged. Radios listed were exchanged for radios listed below. This is a non-monetary action but required for asset management.

Surplus Assets:

Declaration of Surplus Assets: On the agenda this month is a resolution declaring equipment, inventory, and/or property as surplus. Per CB-O-0002-24 County Ordinance Section 20-40:(4)(c)(iv) all assets purchased with 9-1-1 surcharge are property of DuPage County. The 176 APX7000 legacy radios from 2011, listed on Attachment A, are being declared as surplus to allow for their sale to agencies outside of the DEDIR System. The 9-1-1 System Manager recommends these be declared as surplus to allow for reassignment. This request has been authorized by the County CFO.

Policy:

911-010.1: 54199: Capital Contingencies and Capital Management Plan: This policy was tabled last month after initial discussion. It is on the March agenda to continue the discussion. Prior to the creation of 54199: Capital Contingencies in the ETSB company budget, ETSB had policy 911-003: Capital Reserves and Capital Improvement Program Fund. This policy should have been updated when 54199 was put into place. Language from 911-003 that is consistent to how 54199 currently functions have been included in 911-010.1.

FINANCE AND REVENUE

Included for this month's Finance and Revenue section of the agenda for discussion are the Monthly Revenue Report, the FY26 Expenditure vs Budget Report for March, and Capital Contingencies Plan.

New this month is the *Jan 2026 Treasurer's Report Invest/Demand/Deposits redacted* which is where the *Treasurer's Report History* information comes from, *Payment of Claims History*. The information in the Treasurer's Report History is part of the excel workbook provided during budget session to all ETS Board members during Ad Hoc Finance sessions. The Payment of Claims History is also part of the excel workbook. However, the Payment of Claims History has been updated to Capital Contingency Transfers into the Operating Appropriation. The Fiscal Year Balance of previous years has been renamed FY Remaining Appropriation. This allows ETSB staff to provide the Board with a more complete picture of expenses vs appropriation vs capital contingency expenses. Also added to this chart is the top line that shows the most current Treasurer's Report balances, Projected Revenue, and Estimated FY End Balance. The formula to calculate the Estimated FY End Balance is: Cash + Projected Revenue - FY26 Operating Appropriation - Capital Contingencies = Estimated Balance. The Projected Revenue is calculated based on the average of the first three months of revenue received in FY26 x 12 months.

Capital Items that are on the Capital Management Plan schedule to be replaced or updated in FY26 include:

Line Item	Systems/Equipment	Est Cost Replacement	Replacement or Upgrade Year	Years in Capital Plan
15	CAD Workstations (72)	$ 144,000	FY26	3
22	10 Digit Dial Phone System	$ 163,281	FY26	8
23	All Switches (qty 15)	$ 42,000	FY26	5
24	All Servers (qty 10)	$ 100,000	ANNUAL	
	Total	$ 449,281		

Capital Items that are on the Capital Management Plan schedule to be replaced or updated on FY27 include:

Line Item	Systems/Equipment	Est Cost Replacement	Replacement or Upgrade Year	Years in Capital Plan
1	FY22 CPE ACDC	$ 1,787,743	FY27	2
2	FY22 CPE DU-COMM	$ 1,787,136	FY27	2
6	FY16 CAD (FY22 Renewed to FY27)	$ 8,000,000	FY27	10
17	ACDC UPS	$ 200,000	FY27	6
19	DU-COMM UPS	$ 400,000	FY27	6
24	All Servers (qty 10)	$ 100,000	ANNUAL	
27	EMD Protocols	$ 565,408	FY27	12
28	EFD Protocols	$ 473,450	FY27	12
	Total	$ 13,313,737		

Monthly Revenue
Total Revenue: $1,251,542.53
The October 2025 surcharge was received on January 8 in the amount of $1,127,835.75.

Investment Earnings:
At the time of posting, the Treasurer's Office has not yet received the February data necessary to run the interest earnings report. The January data has been added in the amount of $124,345.35.

Additional revenue received this past month includes: CAD Interface Reimbursement, FSA optional equipment Reimbursement and Radio Capital Reimbursement.

Payment of Claims
External Payments FY26
Total for Fund 5820 for the March 11 meeting: $308,695.62

Contracts under $15,000
There were none for the month of February.

Contracts over $15,000
GenServe LLC: PO926011
This purchase order will procure a replacement generator at the Hidden Lakes Towers. The shelter was replaced, and after review of the current generator that needed a transfer switch repair last year, the recommendation of the County Facilities was to not move the more than 17 year old generator and to install a new one into the new shelter at that location. This is a budgeted expense in the Capital Management Plan and there is sufficient revenue in 54199: Capital Contingencies. It should be noted that ETSB and County Procurement tried unsuccessfully two times last year to procure a generator. The previous bids failed to produce a vendor that met all qualifications with respect to required certifications. Lowest Responsible Bid from RFQ 26-030-ETSB. Invitations Sent: 3, Responses: 1
Total amount of Contract: $34,298.00

CDW Government LLC: PO926015
Last month the ETS Board approved an increase in the existing retainer to perform system security analysis. On this month's agenda is a new CrowdStrike Retainer for the period of April 13, 2026 through April 12, 2027. This contract is procured pursuant to the Government Joint Purchasing Ace, 30ILCS 525/2 (Sourcewell – State of IL R-257260 Gov Only (25-448DOIT-TELEC-P-80070).
Total Contract Amount: $72,367.65

Change Orders
Hexagon 950900/1914-1: Change Order # 31 - Administrative, Non-Monetary
Staff completed one administrative change order this month. This is a non-monetary change order to document a change in a contractual part number for I/Map Editor of ArcGIS CC-EVAL from IPS1184 to IPS1187EVALSU in the master agreement.
Total amount of Change Order: $0 - Administrative

Budget Transfer:
There are two budget transfers on the March agenda:

53828: Contingencies to 53810: Custodial Services:
A budget transfer for costs associated with PO926008: Dick Buss & Associates for PSAP semi-annual console cleaning in the amount of $5,000 from 53828: Contingencies to 53810: Custodial Services. The ETSB was unable to schedule the second cleaning for 2025 before the end of the fiscal year. Consequently, the cost for the service became part of the FY26 budget. This transfer will ensure there are sufficient funds in the County AP system in FY26 to pay the invoice. ETSB staff has made note of the fiscal vs calendar year difference to avoid this type of transfer in the future.
Total amount of transfer: $5,000.00

54199: Capital Contingencies to 54110: Capital Equipment and Machinery:
A budget transfer for costs associated PO926011 to replace the generator at the Hidden Lakes Towers in the amount of $34,298.00 from 54199: Capital Contingencies to 54110: Capital Equipment and Machinery. This shelter was replaced and after review of the current generator that needed a transfer switch repair last year, the recommendation of the County Facilities was to not move the more than 17-year old generator and to install a new one into the new shelter at that location. This transfer will be required if the purchase is approved on the March agenda.
Total amount of transfer: $34,298.00

Open Purchase Orders for FY2026
In FY24, a review of the open purchase order format was recommended by the Auditor's Office in 2010 was conducted against the changes in the County procurement policy. As a result, there is one open purchase order for FY2026.

Purchase Order Utilization:	Total	Year to Date	Remaining Balance
FY26	$75,000.00	$0.00	$75,000.00

Reimbursement:
Reimbursement Fund 5820: Participating agencies will be invoiced for their maintenance on the optional app licensing they requested from Hexagon integration. Below is a summation of the various licenses and amounts per agency.

Tablet Command

Tablet Command is an incident response and management solution for the Bartlett Fire District. This product increases situational awareness, incident response, firefighter accountability, and incident management. This program will allow BAF's Battalion Chiefs to manage an active incident, assign crews, and account for all their actions. The cost of development was $25,892.22 and one year of maintenance was $2,658.12. To reimburse these costs, BAF elected to take advantage of a three-year equal annual payment plan.

	FY2026 (Current)	FY2027
Tablet Command Interface	**$ 8,630.74**	**$ 8,630.74**
Maintenance	**$ 2,658.12**	**$ 2,698.00**
Total Remitted	**$ 11,318.86**	**$**
Bartlett Fire	$ 11,318.86	$ 11,328.74
Remitted	$ 11,318.86	$

Hexagon Ancillary Service I/CADLink (for ID Networks)

From inception, Bartlett Police elected *not* to participate in the RMS/FBR portion of the DuPage Justice Information System (DuJIS) and remain with their RMS vendor ID Networks. To facilitate information sharing from the CAD to Bartlett's Records Management System, Hexagon created the I/CADLink interface. The maintenance of this interface is a reimbursable cost by Bartlett PD.

	FY2026 (Current)	FY2027	FY2028	FY2029
I/CADLink Interface (for ID Networks)	**$ 4,288.00**	**$ 4,417.00**	**$ 4,549.00**	**$ 4,686.00**
Total Remitted	**$**	**$**	**$**	**$**
Bartlett PD	$ 4,288.00	$ 4,417.00	$ 4,549.00	$ 4,686.00
Remitted	$	$	$	

LEADS Interface

The Illinois State Police ended LEADS 2000 and transitioned to LEADS 3.0. To connect to LEADS 3.0, Hexagon needed to implement a new interface which was approved by the ETS Board in December 2023. LEADS 3.0 is provided by the Illinois State Police as a statewide, computerized telecommunications system designed to provide services, information, and capabilities to the law enforcement and criminal justice community. LEADS costs are not an allowable use of 911 surcharge, therefore, both DU-COMM and ACDC signed a Memorandum of Understanding (MOU) acknowledging their obligation to pay for half of the interface. Both agencies elected to receive a one-time invoice. LEADS 3.0 was deployed and accepted in February 2025.

	FY2026 (Current)	FY2027
LEADS Interface Implementation	**$ 29,363.00**	
Maintenance	**$ 0**	**$ 5,959.00**
Total Remitted		
DU-COMM	$ 14,681.50	$ 2,979.50
Remitted		
ACDC	$ 14,681.50	$ 2,979.50
Remitted		

Security Info Sys (SIS) Alarm

Security Info Sys (SIS) Alarm is an interface that integrates data into CAD creating efficiencies and reducing the risk of human error.

	(Current) FY2026	FY2027	FY2028	FY2029	FY2030	FY2031
SIS Alarm Interface Implementation	**$ 14,111**					
Maintenance	**$ 2,889**	**$ 3,185.16**	**$ 2,807.52**	**$ 2,891.76**	**$ 2,935.13**	**$ 2,980**
Total Remitted	**$**	**$**	**$**	**$**	**$**	**$**
DU-COMM	$ 2,889	$ 3,185.16	$ 2,807.52	$ 2,891.76	$ 2,935.13	$ 2,980
Remitted	$	$	$	$	$	$

Axon Fusus Interface:

Axon Fusus unifies existing technologies, live video, alerts, and field date, to create a full-scale collaboration network that works in real-time in the field. The interfaces costs along with the first year of maintenance, were paid in 2024. The interface cost was split between OBP, OTP, and WHP. The maintenance was split between OBP and WHP as OTP decided they were not going to move forward with using the interface. LOP requested interface access to Fusus in August 2025. That access was approved by the ETS Board in December 2025. The go-live is anticipated for Q1 2026. Invoicing for 2025 maintenance will again be split between OBP and WHP. LOP will begin paying for their portion of maintenance in 2027.

	FY2026 (Current)	FY2027	FY2028
Fusus	**$ 3,000.00**	**$ 3,090.72**	**$ 3,137.08**
Total Remitted	**$**	**$**	**$**
Oak Brook Police	$ 1,500.00	$ 1,030.24	$ 1,045.94
Remitted	$	$	$
Wheaton Police	$ 1,500.00	$ 1,030.24	$ 1,045.94
Remitted	$	$	$
Lombard Police		$ 1,030.24	$ 1,045.94
Remitted		$	$

The following two applications have been billed annually since the launch of Hexagon CAD.

Mobile Responder:

Mobile Responder is an app that provides field personnel access to CAD via phones or tablets. Users can view incident details, receive and acknowledge messages, update statuses, and query databases, among other functions.

I/Netviewer:

I/Netviewer provides real-time incident information via the web allowing personnel to retrieve dispatch information without having CAD software installed on their computers. These costs are broken down to the end of the current contract. The Amendment to the Restatement approved by the ETS Board in August 2024 contracted a decrease in maintenance costs to a 1.5% increase, from what would have been a 3% increase, in years 3 through 5. Further, there are a few agencies whose costs increase in FY28. This is because they chose to add additional licenses to their originally contracted quantity. These additions were approved by the ETS Board in July 2025.

	FY2026 (Current)	FY2027	FY2028	FY2029
Mobile Responder, I/Netviewer	**$ 35,069.00**	**$ 35,595.04**	**$ 38,302.74**	**$ 38,874.29**
Total Remitted	**$ 7,546.00**	**$**	**$**	**$**
Addison PD	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Bartlett PD	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Bensenville PD	$ 754.00	$ 765.31	$ 776.79	$ 788.44
Remitted	$	$	$	$
Bloomingdale PD	$ 604.00	$ 613.06	$ 1,085.86	$ 1,102.15
Remitted	$	$	$	$
Burr Ridge PD	$ 1,510.00	$ 1,532.65	$ 1,555.64	$ 1,578.97
Remitted	$	$	$	$
Carol Stream PD	$ 300.00	$ 304.50	$ 309.07	$ 313.70
Remitted	$	$	$	$
Clarendon Hills PD	$ 225.00	$ 228.38	$ 231.80	$ 235.28
Remitted	$	$	$	$
Downers Grove PD	$ 979.00	$ 993.69	$ 1,008.59	$ 1,023.72
Remitted	$	$	$	$
DuPage Sheriff's Office	$ 829.00	$ 841.44	$ 854.06	$ 866.87
Remitted	$	$	$	$
Elmhurst PD	$ 904.00	$ 917.56	$ 931.32	$ 945.29
Remitted	$	$	$	$
Forest Preserve PD	$ 300.00	$ 304.50	$ 309.07	$ 313.70
Remitted	$	$	$	$
Glen Ellyn PD	$ 375.00	$ 380.63	$ 386.33	$ 392.13
Remitted	$	$	$	$
Glendale Heights PD	$ 302.00	$ 306.53	$ 311.13	$ 315.79
Remitted	$	$	$	$
Hanover Park PD	$ 150.00	$ 152.25	$ 154.53	$ 156.85
Remitted	$ 150.00	$	$	$
Itasca PD	$ 527.00	$ 534.91	$ 542.93	$ 551.07
Remitted	$	$	$	$
Lisle PD	$ 1,056.00	$ 1,071.84	$ 1,087.92	$ 1,104.24
Remitted	$	$	$	$
Lombard PD	$ 1,579.00	$ 1,602.69	$ 1,626.73	$ 1,651.13
Remitted	$	$	$	$
Oakbrook Terrace PD	$ 754.00	$ 765.31	$ 776.79	$ 788.44
Remitted	$	$	$	$
Roselle PD	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$ 604.00	$	$	$
Villa Park PD	$ 906.00	$ 919.59	$ 933.38	$ 947.38
Remitted	$	$	$	$
Warrenville PD	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Wheaton PD	$ 1,885.00	$ 1,913.28	$ 1,941.97	$ 1,971.10
Remitted	$	$	$	$
Wood Dale PD	$ 754.00	$ 765.31	$ 776.79	$ 788.44
Remitted	$	$	$	$

Woodridge PD	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Addison Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$ 604.00	$	$	$
Bartlett Fire	$ 754.00	$ 765.31	$ 776.79	$ 788.44
Remitted	$	$	$	$
Bensenville Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$ 604.00	$	$	$
Bloomingdale Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$ 604.00	$	$	$
Carol Stream Fire	$ 754.00	$ 765.31	$ 776.79	$ 788.44
Remitted	$ 754.00	$	$	$
Clarendon Hills Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Darien-Woodridge Fire	$ 1,510.00	$ 1,532.65	$ 1,555.64	$ 1,578.97
Remitted	$ 1,510.00	$	$	$
Elmhurst Fire	$ 2,260.00	$ 2,293.90	$ 2,328.31	$ 2,363.23
Remitted	$	$	$	$
Glenside Fire	$ 906.00	$ 919.59	$ 933.38	$ 947.38
Remitted	$	$	$	$
Hanover Park Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Itasca Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Lisle-Woodridge Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Lombard Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Oak Brook Fire	$ 604.00	$ 613.06	$ 699.53	$ 710.02
Remitted	$ 604.00	$	$	$
Roselle Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Tri-State Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Villa Park Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Warrenville Fire	$ 754.00	$ 765.31	$ 776.79	$ 788.44
Remitted	$ 754.00	$	$	$
West Chicago Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Westmont Fire	$ 754.00	$ 765.31	$ 2,332.40	$ 2,367.42
Remitted	$ 754.00	$	$	$
Wheaton Fire	$ 604.00	$ 613.06	$ 699.53	$ 710.02
Remitted	$	$	$	$
Winfield Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$	$	$	$
Wood Dale Fire	$ 604.00	$ 613.06	$ 622.26	$ 631.59
Remitted	$ 604.00	$	$	$

FSA Maintenance Reimbursement Costs by Agency

The IP-based Fire Station Alerting System (FSAS) maintained by PURVIS through allows for optional equipment for individual agencies, facilitated by ETSB. These costs are for maintenance beyond the initial one (1) year included with the equipment purchase. These costs are broken down through the end of the current contract.

	FY2026 (Current)	FY2027	FY2028	FY2029
FSAS Optional Equipment	**$ 15,345.00**	**$ 15,345.00**	**$ 15,780.00**	**$ 16,285.00**
Total Remitted	**$ 9,600.00**	**$**	**$**	**$**
Addison Fire	$ 3,500.00	$ 3,500.00	$ 3,605.00	$ 3,715.00
Remitted	$ 3,500.00	$	$	$
Bartlett Fire	$ 2,000.00	$ 2,000.00	$ 2,060.00	$ 2,120.00
Remitted	$ 2,000.00	$	$	$
Clarendon Hills Fire	$ 960.00	$ 960.00	$ 990.00	$ 1,020.00
Remitted	$	$	$	$
Elmhurst Fire	$ 575.00	$ 575.00	$ 595.00	$ 615.00
Remitted	$	$	$	$
Glenside Fire	$ 200.00	$ 200.00	$ 205.00	$ 210.00
Remitted	$	$	$	$
Lombard Fire	$ 2,200.00	$ 2,200.00	$ 2,265.00	$ 2,335.00
Remitted	$	$	$	$
Pleasantview Fire	$ 500.00	$ 500.00	$ 515.00	$ 530.00
Remitted	$ 500.00	$	$	$
Roselle Fire	$ 500.00	$ 500.00	$ 515.00	$ 530.00
Remitted	$	$	$	$
Tri-State Fire	$ 1,010.00	$ 1,010.00	$ 1,040.00	$ 1,070.00
Remitted	$	$	$	$
Warrenville Fire	$ 600.00	$ 600.00	$ 620.00	$ 640.00
Remitted	$ 600.00	$	$	$
Westmont Fire	$ 3,000.00	$ 3,000.00	$ 3,090.00	$ 3,180.00
Remitted	$ 3,000.00	$	$	$
York Center Fire	$ 300.00	$ 300.00	$ 310.00	$ 320.00
Remitted	$	$	$	$

Policy 911-013.1: System Interface Access and Fees

ETSB employees are wholly funded by surcharge. Therefore, staff time must be related to the 9-1-1 System or their time must be reimbursed. Ancillary interfaces covered under this policy require ETSB staff to invoice for their time for the project based on their hourly rate at the time of the request through implementation.

	Axon RMS	CommsCoach
Implementation	$ 9,898.71	**$ 3,367.95**
Total Remitted	$	**$ 3,367.95**
Addison PD	$ 835.01	
Maintenance Fee	$ 250.00	
Customer Assistance Retainer	$ 2,500.00	
Total Due for Implementation	**$ 3,585.22**	
Remitted	**$**	

Oak Brook PD	$ 313.01	
Maintenance Fee	$ 250.00	
Customer Assistance Retainer	$ 2,500.00	
Total Due for Implementation	**$ 3,063.01**	
Remitted	**$**	
Downers Grove PD	$ 500.48	
Maintenance Fee	$ 250.00	
Customer Assistance Retainer	$ 2,500.00	
Total Due for Implementation	**$ 3,250.48**	
Remitted	**$**	
DU-COMM		$ 671.95
Maintenance Fee		$ 250.00
Customer Assistance Retainer		$ 2,500.00
Total Due for Implementation		**$ 3,367.95**
Remitted		**$ 3,367.95**

DEDIR System: Invoices for agencies with equipment that does not qualify for 911 Surcharge will begin billing this year.

*Totals do not include Agency costs marked as "in process"	Capital Equipment	Annual Airtime	One-time Costs	Total Amount
FY2026	**$ 635,525.64***	**$ 46,296.00***	**$ 51,437.74***	**$ 733,259.38***
Total Remitted	**$ 85,796.83**	**$ 13,176.00**	**$ 2,308.00**	**$ 101,280.83**
Addison PD	$ 40,207.92	$ 2,064.00	$ 0	**$ 42,271.92**
Remitted	$	$	$	$
Bartlett PD	$ 6,983.16	$ 1,440.00	$ 5,842.77	**$ 14,265.93**
Remitted	$	$	$	$
Bensenville PD	$ 6,485.28	$ 408.00	$ 0	**$ 6,893.28**
Remitted	$	$	$	$
Bloomingdale PD	$ 0	$ 0	$ 0	**$ 0**
Remitted	$	$	$	$
Burr Ridge PD	$ 17,119.08	$ 648.00	$ 1,985.00	**$ 19,752.08**
Remitted	$	$	$	$
Carol Stream PD	$ in process	$ in process	$ in process	**$ in process**
Remitted	$	$	$	$
Clarendon Hills PD	$ 49,348.44	$ 1,944.00	$ 397.00	**$ 51,689.44**
Remitted	$	$	$	$
Downers Grove PD	$ 126,209.32	$ 9,000.00	$ 575.00	**$ 135,784.32**
Remitted	$	$	$	$
Elmhurst PD	$ in process	$ in process	$ in process	**$ in process**
Remitted	$	$	$	$
Forest Preserve PD	$ 0	$ 0	$ 3,342.00	**$ 3,342.00**
Remitted	$	$	$	$
Glen Ellyn PD	$ in process	$ in process	$ in process	**$ in process**
Remitted	$	$	$	$
Glendale Heights PD	$ 6,152.76	$ 216.00	$ 987.59	**$ 7,356.35**
Remitted	$	$	$	$

Hanover Park PD	$ 166,285.08	$ 9,648.00	$ 2,880.00	**$ 178,813.08**
Remitted	$ 41,571.27	$ 9,648.00	$ 720.00	**$ 51,939.27**
Hinsdale PD	$ 21,932.64	$ 864.00	$ 1,702.85	**$ 24,499.49**
Remitted	$	$	$	**$**
Itasca PD	$ 500.00	$ 408.00	$ 0	**$ 908.00**
Remitted	$ 500.00	$	$	**$ 500.00**
Lisle PD	$ 36,199.44	$ 1,296.00	$ 876.77	**$ 38,372.21**
Remitted	$	$	$	**$**
Lombard PD	$ 17,949.48	$ 1,872.00	$ 1,588.00	**$ 21,409.48**
Remitted	$ 17,949.48	$ 1,872.00	$ 1,588.00	**$ 21,409.48**
Oakbrook Terrace PD	$ 12,970.56	$ 816.00	$ 8,900.00	**$ 22,686.56**
Remitted	$ 12,970.56	$ 816.00	$ 0	**$ 13,786.56**
Roselle PD	$ 500.00	$ 408.00	$ 1,474.56	**$ 2,382.56**
Remitted	$	$	$	**$**
Villa Park PD	$ 15,616.56	$ 2,880.00	$ 8,333.18	**$ 26,829.74**
Remitted	$	$	$	**$**
Warrenville PD	$ 20,938.92	$ 1,872.00	$ 570.36	**$ 23,381.28**
Remitted	$	$	$	**$**
West Chicago PD	$ 14,616.56	$ 2,064.00	$ 1,191.00	**$ 17,871.56**
Remitted	$	$	$	**$**
Wheaton PD	$ 1,000.00	$ 816.00	$ 575.00	**$ 2,391.00**
Remitted	$	$	$	**$**
Westmont PD	$ 9,985.28	$ 3,264.00	$ 2,464.00	**$ 15,713.28**
Remitted	$	$	$	**$**
Willowbrook PD	$ 12,805.52	$ 840.00	$ 0	**$ 13,645.52**
Remitted	$ 12,805.52	$ 840.00	$	**$ 13,645.52**
Winfield PD	$ 12,970.56	$ 816.00	$ 5,832.66	**$ 19,619.22**
Remitted	$	$	$	**$**
Wood Dale PD	$ 6,485.28	$ 408.00	$ 0	**$ 6,893.28**
Remitted	$	$	$	**$**
Woodridge PD	$ in process	$ in process	$ in process	**$ in process**
Remitted	$	$	$	**$**

Subject to Agency revisions**	**Capital Equipment****	**Annual Airtime****	**One-time Costs****	**Total Amount****
FY2026	**$ 42,882.28**	**$ 1,488.00**	**$ 68,847.00**	**$ 118,401.28**
Total Remitted	**$**	**$**	**$ 26,996.00**	**$ 26,996.00**
Addison Fire	$ 0	$ 0	$ 5,955.00	**$ 5,955.00**
Remitted	$	$	$	**$**
Bartlett Fire	$ 0	$ 0	$ 1,191.00	**$ 1,191.00**
Remitted	$	$	$ 1,191.00	**$ 1,191.00**
Bensenville Fire	$ 0	$ 0	$ 0	**$ 0**
Remitted	$	$	$	**$**
Bloomingdale Fire	$ 0	$ 0	$ 1,191.00	**$ 1,191.00**
Remitted	$	$	$ 1,191.00	**$ 1,191.00**
Carol Stream Fire	$ 0	$ 0	$ 0	**$ 0**
Remitted	$	$	$	**$**
Clarendon Hills Fire	$ 0	$ 0	$ 3,176.00	**$ 3,176.00**
Remitted	$	$	$ 3,176.00	**$ 3,176.00**

Darien-Woodridge Fire	$ 0	$ 0	$ 0	**$ 0**
Remitted	$	$	$	**$**
Downers Grove Fire	$ 0	$ 0	$ 9,528.00	**$ 9,528.00**
Remitted	$	$	$	**$**
Elmhurst Fire	$ 7,215.28	$ 408.00	$ 12,307.00	**$ 19,930.28**
Remitted	$	$	$	**$**
Glen Ellyn Fire	$ 0	$ 0	$ 15,880.00	**$ 15,880.00**
Remitted	$	$	$15,880.00	**$ 15,880.00**
Glenside Fire	$ 0	$ 0	$ 0	**$ 0**
Remitted	$	$	$	**$**
Hanover Park Fire	$ 28,533.60	$ 864.00	$ 1,588.00	**$ 32,713.60**
Remitted	$	$	$	**$**
Hinsdale Fire	$ 0	$ 0	$ 1,588.00	**$ 1,588.00**
Remitted	$	$	$	**$**
Itasca Fire	$ 0	$ 0	$ 794.00	**$ 794.00**
Remitted	$	$	$	**$**
Lisle-Woodridge Fire	$ 0	$ 0	$ 3,176.00	**$ 3,176.00**
Remitted	$	$	$	**$**
Lombard Fire	$ 7,133.40	$ 216.00	$ 397.00	**$ 11,202.40**
Remitted	$	$	$	**$**
Oakbrook Terrace Fire	$ 0	$ 0	$ 397.00	**$ 397.00**
Remitted	$	$	$	**$**
Oak Brook Fire	$ 0	$ 0	$ 1,588.00	**$ 1,588.00**
Remitted	$	$	$ 1,588.00	**$ 1,588.00**
Roselle Fire	$ 0	$ 0	$ 1,588.00	**$ 1,588.00**
Remitted	$	$	$	**$**
Tri-State Fire	$ 0	$ 0	$ 794.00	**$ 794.00**
Remitted	$	$	$	**$**
Villa Park Fire	$ 0	$ 0	$ 794.00	**$ 794.00**
Remitted	$	$	$	**$**
Warrenville Fire	$ 0	$ 0	$ 0	**$ 0**
Remitted	$	$	$	**$**
West Chicago Fire	$ 0	$ 0	$ 1,588.00	**$ 1,588.00**
Remitted	$	$	$	**$**
Westmont Fire	$ 0	$ 0	$ 960.00	**$ 960.00**
Remitted	$	$	$	**$**
Wheaton Fire	$ 0	$ 0	$ 0	**$ 0**
Remitted	$	$	$	**$**
Winfield Fire	$ 0	$ 0	$ 397.00	**$ 397.00**
Remitted	$	$	$	**$**
Wood Dale Fire	$ 0	$ 0	$ 3,970.00	**$ 3,970.00**
Remitted	$	$	$ 3,970.00	**$ 3,970.00**
York Center Fire	$ 0	$ 0	$ 0	**$ 0**
Remitted	$	$	$	**$**

9-1-1 CORE SYSTEM MANAGEMENT

ETSB On-Call Events:
Events are categorized as Emergency (E) or Non-Emergency (N)

Agency	Date	Event	Description of Issue	Resolution
DU-COMM	02/04/26	E	LiveMUM Down	Service Restarted
DU-COMM	02/05/26	E	LiveMUM Down	Service Restarted
DU-COMM	02/05/26	E	MPS down for EIP,DAP,LIP,LOP,WOP	Service Restarted.
DU-COMM	02/05/26	N	LOP MPS Issue	Agency Network Issue
DU-COMM	02/12/26	E	Unable to log into MPS	Reset Officer Password
DU-COMM	02/12/26	E	Unable to log into MPS	Reset Officer Password
ACDC	02/13/26	E	Error message on DM Console	Reboot DM Console to clear error
DU-COMM	02/22/26	E	CAD was slow, laggy	Backup was running. 10 minutes
Hanover Park Police	02/24/26	N	Unable login with call sign 1Y99	Another officer was logged in with this call sign

Computer Aided Dispatch (CAD) and Mobile for Public Safety (MPS)

History	2024		2025		2026	
Category	Opened	Closed	Open	Closed	Opened	Closed
MPS	624	624	494	484	36	30
CAD	516	516	558	558	42	35
Total	1140	1140	1052	1042	78	65

Same Month Comparison

Category	2025		2026	
	Open	Closed	Open	Closed
MPS	494	484	36	30
CAD	558	558	42	35
Total	1052	1042	78	65

MPS Ticket Reporting:

Past Month										
Totals		Categories of Open Tickets								
Totals	Closed	Config	Unit / Events Not Populating	Connectivity Issue	De-Activate User	GPS Not Working	Installation Help	LEADS Issue	New User Access	Password Reset
36	30	6	5	7	3	2	4	2	7	0

CAD Ticket:

Past Month					
Totals		Categories of Open Tickets			
Total	Closed	System Error Tickets	Configuration Tickets	Referred to Hexagon	Open/Waiting on Customer
29	19	9	12	2	6

CAD Administrator Activity:

Database Management

- Completed court-ordered expungements from the CAD system through targeted SQL modifications.
- Generated a custom “Dispatch by Stations” report using SSMS.
- Produced a custom Axon BWC auto-tagging report to backfill data for an agency that temporarily lost connectivity to our server.

CAD Configuration

- Administered CAD user accounts, including onboarding, access adjustments, and deactivations.
- Managed CAD Units, including LEADS access approvals.
- Deployed updated GIS mapping to the Training CAD environment for validation prior to Production release.

CAD Issue Resolution

- Resolved an issue where IAMRESPONDING was not receiving data from CAD.
- Addressed multiple user account lockout incidents.
- System Development and Deployment
- Deployed Production server-side code updating the MPS Unit Summary report to display Shared Crew status.
- Released the new Crew Summary Report to Production MPS servers.
- Implemented new Informer commands (AQO and AQN) to include officer unit information with LEADS returns.

Collaboration and Meetings

- Coordinated with Axon BWC to migrate all data feeds to an SFTP service.
- Worked with FUSUS to onboard a new agency into the existing FUSUS Core and configured CAD to transmit data accordingly.
- Participated in discussions with DU-COMM regarding ProQA Determinant-to-Type Code translation mapping.

CAD Projects:

ProQA Version v5.1.1.53 Logic Version 14.0.467
Notification October 24, 2025 of release notes
Current Status: Partially completed
ACDC: Completed January 2026 (Correction: February report list this as completed April, 2025)
DU-COMM: In-Progress
Update: ETSB provided DU-COMM feedback on the Determinant spreadsheet and currently we are pending DU-COMM response.

CAD Interface Projects:

Axon Fusus:
Lombard Police Department: Project started on August 28, 2025. Ticket #18790
Current Status: Completed
Update: ETSB completed the CAD portion of the interface requirements.
Estimated Cost: $3,906.27

Flock Drone:
Oak Brook Police Department: Project started: February 21, 2025. Ticket #16109
Current Status: On Hold per Chief Strockis
Estimated Cost: ETSB: $4,508.00; Hexagon Xalt Interface: $28,204.40

Tablet Command LSI Integration
Bartlett Fire Protection District: Project started: October 16, 2025. Ticket #19916
Current Status: In-Progress
Update: Hexagon has scheduled this project to begin on March 9, 2026, and continue through March 30, 2026.
A project kickoff meeting was scheduled for February 20, 2026, and the next steps are listed below:

1. Hexagon will modify the existing Xalt interface adding Location Specific Information data.
2. Validate and test with new LSI data
3. Deploy new interface modification to production

Estimated Cost: ETSB: TBD; Hexagon Interface: $15,734.40

Lombard Tablet Command: Project Started: February 2026 Ticket #21368
Lombard Fire would like to implement Tablet Command and has reached out to the ETSB for information on the interface. ETSB has advised that Bartlett Fire owns this interface and will need to work with Bartlett and ETSB to complete some paperwork prior to the implementation of the Tablet Command interface. ETSB has reached out to Bartlett and advised them of the Lombard Fire request.

CAD Focus Group:
Next Meetings: March 10 and March 24, 2026

The CAD Focus Group met on February 10 and 24. The meeting dates will be listed in the narrative here and reported as Meetings 1 & 2.

Attendees	Meeting 1	Meeting 2	Attendees	Meeting 1	Meeting 2
Agency Users			**ETSB**		
DC Rachel Bata, RPD	A	A	Prithvi Bhatt		
DC James Fitzgerald, WSF	A		Kris Cieplinski		
Sgt. Will Fuentes, APD	A	A	Nate Krause		
DC Jose Gonzalez, APD	A	A	Gregg Taormina		
DC Scott Gray, LWF	A	A			
Ofc. Robyn Lyons, WPD	A	A	**ACDC**		
BC Joe Ostrander, TSF	A	A	Michele Beebe		
Chief Steve Riley, WSF			Lindsay Bukovic	A	A
Ofc. Marcus Rivera, APD	A	A	Eric Burmeister		
Sgt. Dan Taylor, LPD	A	A	David Dobey	A	A
			Marilu Hernandez		
DU-COMM			Kristina Iazzetto	A	A
Tyler Benjamin	A	A	Ben Koechling	A	
Ryan Miller			Abby Medina	A	A
Steve Pirog			Christopher Norton	A	A
Eric Roberts		A	Mike Sampey	A	A
Jessica Robb	A	A	Christopher Willadsen	A	A
Amanda Schretter	A	A	Grecia Flores		
Donna Napier	A				

The following items were discussed:
Production to Test CAD Data Copy
The CAD Administrator is working with the PSAPs on scheduling a time to update the Test side of CAD with up-to-date data from the Production side. This is expected to take approximately half a day and requires Test CAD to be taken offline during the update. Both ACDC and DU-COMM have new hires starting in classroom training in March, so the CAD Administrator is working with both centers to find the ideal time for the update to not interfere.

CESSA / Protocol 41 Training
Both DU-COMM and ACDC were selected by the State 911 Administrator to be part of Cohort 2 for the CESSA implementation. Per the State 911 Administrator, training of all EMDs on IDPH provided online trainings is due by March 31, 2026. Both centers are in the process of having TCs complete the modules. Additionally, Priority Dispatch Corporation (PDC) requires all EMDs complete an online training module in order to use the Protocol 41—Caller in Crisis (1st Party) protocol.

911 System Memos:
New Memos**:** None

Pending Memos**:**
Memo 141: CAD MPS Config/Mutual Aid Police Units Display on Same Call as Home Agency Units
Status: Demo Pending
Update: CAD Focus Group has been discussing solutions to an issue where mutual aid police units occasionally display on different tabs than that of the primary call, causing the dispatcher to have to toggle between multiple tabs to account for all officers assigned to the same event. Potential solution identified and set to demo with PSAPs on Test CAD. Original demo date of 2/20 had to be cancelled due to increased activity in the comm center. Working on rescheduling, date TBD.

Memo 140: Unit Status only Displays Vehicle Location
Status: On Hold Pending Vendor Response
Update: ETSB has engaged Hexagon to obtain updates regarding Motorola's progress in enabling API access to the latest version that supports P25 functionality. The previous API version lacked P25 (digital) support, which is needed to move forward. ETSB is continuing to monitor developments and will provide further updates as Motorola advances toward delivering an updated API.
Estimated Cost: TBD

Memo 137: Hidden Pop-Up Messages
Status: Recommended for Closure
This pop-up alert occurs when an Event Entry Form has remained open for 2 minutes without being submitted for dispatch or closed out. This pop-up can be hidden if additional Event Entry forms are opened and layer on top of the original, and if not acknowledged prevents the TC from being able enter additional details or utilize command line functions, giving the appearance of CAD "freezing."

The request was made for Hexagon to have the pop-up remain in front of all windows until acknowledged. Hexagon responded that this was not possible and could only be done via an enhancement request.

At the last CAD focus group meeting, it was agreed that this is no longer occurring or being reported with any significant frequency, and the recommendation is being made at the PSAP Directors meeting to close the memo and leave the function as status quo.

Enhancement Requests:
None at this time.

ETSB Network

History	2024		2025		2026	
Category	Opened	Closed	Opened	Closed	Opened	Closed
Absolute Secure	155	155	131	131	57	50

Same Month Comparison

	2025		2026	
Category	**Open**	**Closed**	**Open**	**Closed**
Absolute Secure	131	131	57	50

Past Month					
Totals		**Categories of Open Tickets**			
Total	Closed	System Error Tickets	Configuration Tickets	Referred to Comcast	PSAP or Agency .Network Issue
39	33	16	23	0	0

ETSB Network – Absolute Secure:
No issues reported. Currently there are approximately 950 licenses in-use.

Comcast Maintenance / Trouble Tickets:
No issues to report and no upcoming maintenance is planned. ETSB worked with Comcast to make minor ACL changes to facilitate the RapidSOS hardware installations at both PSAPs.

Windows Patching:
Quarterly patching is completed. No issues reported.

VMware Maintenance:

- Working with Hexagon to schedule storage patching, due to emergency security firmware released by HP.
- Veeam software has been upgraded due to potential security vulnerability. No issues reported.

RapidSOS Communicator:
ETSB is working with RapidSOS on the hardware installation and configuration of the DIGI box and the Garland Aggregator. The data collection has been fully tested, and confirmation has been determined that everything is working as expected. ETSB is now working with PSAPs and RapidSOS to schedule training sessions.

Customer Premise Equipment (CPE)

Hardware/software and NG911 Migration:

There is one remaining punch list issue:

1. Voiance Language Line Services Issue: Still researching, does not impact 9-1-1 service.

Tech Focus Group:

Next Meetings: March 9 and March 23

The Tech Focus Group met on February 9 and February 23. Beginning with this report, the meeting dates will be listed in the narrative here and reported as Meetings 1 & 2. This group reviews certain 9-1-1 System Memos, technical portions of interface submissions and technical requirements for 9-1-1 System component upgrades/replacement to include Scope of Work (SOW).

Member	Agency	Meeting 1	Meeting 2
Gregg Toarmina, Facilitator	ETSB		
Prithvi Bhatt	ETSB		
Kris Cieplinski	ETSB		A
Nate Krause	ETSB		
Jim Connolly	ACDC		
Don Ehrenhaft	County IT / PRMS	A	
Jerry Furmanski	ETSB	A	
Ejaz Khan	DU-COMM		
Erik Maplethorpe	DU-COMM		
Keith Marc	ACDC		
Ryan Miller	DU-COMM		
Eric Roberts	DU-COMM	A	
Mike Sampey	ACDC	A	
Jason Snow	Sheriff IT	A	

Projects Discussed:

FSA RIU Network Design

The Tech Group worked together to come up with a proposed network design that would provide additional resilience to the environment. ETSB has scheduled a meeting with Purvis Engineering to go over the proposed configuration and obtain feedback and best practices from the vendor. The meeting is scheduled for February 12, 2026.

Tablet Command LSI Data

The group was provided an update of project.

Purvis Central Server Migration

The group was provided an update of project.

New Project Requests:

No new requests for February 2026

New Interface Requests:
None discussed this month.

Recommendations made:
None during the last group meetings

9-1-1 System Memos Discussed at Tech Focus:
No new system memos were discussed in the past month.

Fire Station Alerting System (FSA):

History	2024		2025		2026	
Category	Opened	Closed	Opened	Closed	Opened	Closed
FSA	221	221	177	177	27	27

Past Month						
Totals		Categories of Open Tickets				
Total	Closed	Hardware Tickets	Software Tickets	Audio Tickets	Station Down	Circuit Issue
8	8	4	2	1	0	1

Ticket solved - Date	Ticket subject	Component	Resolution
02/03/26	Elmhurst Fire Station 41 - Purvis not working	Station Control Unit	Restart/Power Cycle
02/05/26	Itasca Fire Station 67 - Blank monitors	Station Control Unit	Configuration Change
02/06/26	Bensenville Fire Station 108 - No alerting tones	Customer Networking	Network Issue Cleared on Own
02/17/26	PURVIS DM Console Disconnect	DM Console	Restart/Power Cycle
02/19/26	Lombard Fire Station 44 - Purvis System Faults	TOT Grid Power Supply	Replaced Component
02/20/26	Bensenville Fire Station 108 alerting not activating	Audio Amplifier	Replaced Component
02/23/26	Downers Fire Station 105 - Reader board offline	TOT Grid Connect	Replaced Component
02/26/26	Bloomingdale Fire Station 21 - Red Lights on Speaker not working	Ceiling Speaker LED	Replaced Component

FSA Projects:

Fire Station Alerting System-wide Upgrade:
Status: In Process multiple phases
Dependencies: DU-COMM RIU project
The equipment for this project has been on site since 2021.

RIU: DU-COMM project 2021
Status: Completed in June 23, 2025
This Project kicked off in 2021. Installation of the test/training RIU has been completed and DU-COMM testing will begin the week of April 7, 2025. DU-COMM plans to complete the testing by May 9, 2025. DU-COMM has communicated that all testing was completed on June 23, 2025. This now allows the Purvis upgrade to proceed.

Phase 1: Purvis FSA IP Information Request
Status: Completed June 2025

Phase 2: Central Servers
Status: Completed in August 2025
ETSB and CommZone worked together to install the new Central Servers within the datacenter. The project continues to move forward and ETSB is now working with Purvis on a rollout plan and the server upgrade and configuration plan. Purvis has supplied the MOP (Method of Process) and that document outlines the steps required to complete the central server's upgrade. ETSB is meeting with Purvis to discuss some of the details related to the upgrade for clarification, and once that information has been obtained, the configuration of the servers will begin.

Phase 3: Purvis Server Upgrade:
Current Status: In Process
ACDC: Completed migration to new server schedule January 7, 2026.
DU-COMM: Completed migration to new server scheduled January 6, 2026.
System: In process
Update: The next part of Phase 3 is working with Purvis on the version 4.9 software upgrade plan. ETSB met with Purvis on February 27, 2026 to discuss the version 4.9 next steps. Purvis advised that the software has fully passed lab testing with our configuration, and is now ready to be installed within our servers. The following are the next steps:

1. Purvis to prepare MOP (Method of Process)
2. Schedule Meeting on March 5, 2026 to review details of the upgrade
3. Once upgrade has be scheduled and completed, the bake time is approx. 3 weeks
4. Message board modules will ship out after upgrade has been completed
5. Adjust Message board module installation schedule

Phase 4: Message Board Task (part of the Purvis Server Upgrade):
Dependencies: This part of the project is dependent on the system upgrade completion.
Current Status: In Process – Pending successful version 4.9 server upgrade in phase 3.
Update: ETSB created a Monday.com board that contains all the stations and will also include the expected date of installation.

Fire Standardization Focus Group (FSA):
Next Meetings: March 12 and March 26
The Fire Standardization Focus Group meeting on February 12 was informational. This allowed the group to continue work on reviewing the LiveMUM documentation from each agency to update data. The February 26 meeting was Zoom only.

Beginning with this report, the meeting dates will be listed in the narrative here and reported as Meetings 1 & 2. This meeting includes a review/update of current technology issues. The following 9-1-1 System memos, projects, new project or interface requests and/or upcoming purchases were discussed.

Focus Group Voting Members	Talk Group	Meeting 1	Meeting 2
Chief Johl, Wood Dale FD Co-Chair	ACDC 2		A
Chief Spinazola, Downers Grove FD Co-Chair	Fire South		A
Chief Brenn, Tri-State FD	ACDC 1		A
Chief Riley, Westmont FD	ACDC 1		A
Chief Cassady, Glenside Fire	Fire North		
Chief Clark, Glen Ellyn Fire	Fire North		A
Chief Lahanis, Darien-Woodridge FD	Fire South		
Chief Sanborn, York Center Fire	Fire East		A
Chief Dufort, Elmhurst FD	Fire East		A
Chief Fors, Hanover Park FD	Fire West		A
Chief Gabrenya, Bartlett Fire	Fire West		A
Non- Voting Attendees			
Michele Beebe ACDC			A
Tyler Benjamin DU-COMM			A
Rob Beuse DU-COMM			
David Dobey ACDC			
Marilu Hernandez ACDC			A
Erik Maplethorpe DU-COMM			A
Steve Pirog DU-COMM			
Jessica Robb DU-COMM			A
Eric Roberts DU-COMM			A
Gregg Taormina ETSB			
Linda Zerwin ETSB			

LiveMUM Application:
ETSB continues to work with the Fire Standardization Group and Deccan to review and update the current system configurations. Each of the action items listed below have been delivered by Deccan.

Action Item List:
- Review Unit spreadsheet for accuracy and update on Monday.com
- Review Station spreadsheet for accuracy and update on Monday.com

ETSB has set up a Monday.com board and supplied all the member agencies instructions and the goal for each of the action item documents uploaded to the site. The member agencies are in the process of going through the documents to validate the data accuracy. The overall goal for each of the documents is referenced below:

Unit Document

- Confirm Units in LiveMUM are accurate
- Special Rules for current units
- Mutual Aid Units, all different potential units so they can be put in garage (also ADD if needed)
- Rules – For example if a MA unit is covering a station, is it then non-moveable?

Unit Status Document

- Are all the unit status defined in the LiveMUM system (Confirm, Operations/ETSB)

Station Document

- Confirm all stations that are needed are configured in LiveMUM
- Highlight the Mutual Aid Stations in the document

Special Stations PERK

- Do the Perk stations look accurate
- Perk stations are technically in the depth, if there is a unit in it, we would want them to provide bonus coverage

ETB (Estimated Time Back) Document

- Identify accuracy
- Certain Incidents causing a move up, should it be causing a move up

The objective is to have the review of the documents completed by March 18, 2026. Once completed, ETSB will work with Deccan to review the data and determine the next steps.

Geographic Information Systems (GIS):

History	2024		2025		2026	
Category	Opened	Closed	Opened	Closed	Opened	Closed
FSA	221	221	187	181	56	194

Past Month								
Totals		Categories of Open Tickets						
Totals	Closed	Open	Pending Refresh	Pending Production Map Roll/ In Test	Address Point	Common Place	Jurisdiction/ Intersection	Map Layer/ MSAG/ Street Range
26	2	74	33	41	8	4	5	9

GIS Map Roll:
ETSB, in collaboration with County GIS, performed a training map roll the week of February 23, 2026. Production map roll is scheduled for March 18, 2026.

GIS Redistricting Annual Status:
No new projects in February.

GIS Projects:
Darien-Woodridge Fire Protection District Redistricting
Project started: June 3, 2025 Ticket #17456
Current Status: Completed February 4, 2026
Darien-Woodridge Fire Protection District kicked off their redistricting efforts on June 3, 2025. GIS is current to all of the DWF fire chief's requests and follow-up correspondence as of 12/3/2025. GIS created a Training Version of the database for DU-COMM and ETSB to test out reflecting DWF's new fire district polygon layout as part of the test map roll week of November 3, 2025. ETSB rolled the validated updates into production and confirmation by Darien-Woodridge that everything looks good and request can be closed.

NG9-1-1 GIS Mapping:
Database Version and Updates:
County GIS continues to work on the map based on State requirements.

School Critical Incident Mapping:
DuPage School Critical Incident Mapping Task Force (DuSCIM):
As previously reported, DuSCIM is finalizing the database schema that they would like to use for school mapping. Next steps will be discussed after procurement.

DuJIS PRMS:
The RMS Manager's monthly memorandum for this past month has been attached to this report.

DuPage Emergency Dispatch Interoperable Radio System (DEDIR System)

The Motorola System Manager's Report is included at the end of this document.

AXS Consoles:
Status: In-Progress
Total Items: 28 Current Open Items: 5 Closed Items: 3 in February
ETSB continues to work with Motorola and PSAPs to resolve the open issues with AXS consoles. Since last month, two items have been closed, and there are twenty-seven remaining items open. Below is a list of the outstanding items. Motorola has assigned additional Field Engineers (STs) to help with trouble shooting and data collection if additional issues occur. Additionally, Motorola is working to bring members of their technical support teams to the weekly ETSB call to help answer questions as to what fixes are being worked on for the logging out and speaker issues we continue to face. The Directors discussed the use of the portable radios in the PSAPs as backups to the consoles. There is a radio for every primary dispatch talk group.

	Site	Date Opened	Date Closed	Description	Updates
1	DU-COMM	02/25/26		OP 4 Monthly patch update failed.	OP has been rebuilt and monitoring until next patch update
2	ACDC	02/23/26		Intermittent issue with Fire Layouts	Motorola FSO to provide Tier 2 with CCGW Information
3	DU-COMM	02/11/26		OP 22 console logged out and required a reboot	Motorola Engineering Team is investigating
4	DU-COMM	02/04/26		OP 2 is not being recorded on Vesta IRR	Motorola Engineering Team is investigating
5	DU-COMM	1/19/26		Headset audio at OP 18 muted.	Escalated to Motorola Engineering Team
6	DU-COMM	1/08/26	2/05/26	Alert tone overwriting other traffic	Toggle the Emergency Tones to Headset field in the PM and distributed the config change.
7	ACDC	12/18/25	02/23/26	Lost 2 agencies for SDM resources doors and panic alarms	Updated SDM to latest software version
8	DU-COMM	1/14/26	02/04/26	POS 14 logout	Fixed in AXS 3.5.308
9	DU-COMM	8/28/25	1/19/26	OP1 logged off	Fixed in AXS 3.5.308
10	ACDC	09/08/25	1/19/26	AXS Console logout OP19	Fixed in MTN 185-25
11	ACDC	09/12/25	1/19/26	CCGW-DCG9000 - having issues with outbound audios	Configuration issue in Provisioning Manager
12	ACDC	09/17/25	1/19/26	OP29 stopped working, disconnected from the system	Fixed by Motorola performance issue
13	ACDC	10/09/25	1/21/26	Select audio on unselect speaker intermittent problem with Fire layouts.	Database authentication error. Resolved
14	DU-COMM	10/12/25	1/15/26	OP18 that logged itself out	Fixed in AXS 3.5.308
15	ACDC	10/17/25	1/15/26	OP4 logged out of AXS session	Fixed in AXS 3.5.308
16	DU-COMM	10/18/25	1/15/26	OP12 logged off sometime between 1900 on 10/17 and 0700 on 10/18	Fixed in AXS 3.5.308
17	DU-COMM	10/23/25	1/28/26	OP30 Cannot hear radio transmission from the field	Bad USB cables, part replaced
18	ACDC	10/27/25	1/15/26	OP4 rebooting	Fixed in AXS 3.5.308
19	DU-COMM	10/31/25	1/19/26	OP25 popped up a message saying it was trying to connect and the TC was not able to hear any radio traffic	Fixed in AXS 3.5.308
20	DU-COMM	11/05/25	1/22/26	Field units are unable to hear radio traffic when using the scanning feature on the radios.	Not enough information to investigate the issue.
21	ACDC	11/06/25	1/22/26	OP20 - Right jack. No audio can be heard when using. Phone and radio cannot TX or Rx audio	Headset re-mapped in PCT tool. Resolved
22	ACDC	11/14/25	1/22/26	Left headset jack is out for both phone and radio	PCT configuration settings updated and resolved issue
23	DU-COMM	11/20/25	1/21/26	OP25 AXS console position's CCHub IRR audio output is not working	Windows updates resolved the issue.
24	DU-COMM	12/03/25	1/22/26	OP4 randomly logging off on 11/30/25 at 1755.	MTN 185-25 new software update corrected the issue
25	DU-COMM	12/12/25	1/20/26	OP30 no select audio	Configuration issue corrected and issue resolved

26	DU-COMM	8/28/25	1/15/26	OP1 logged off	Fixed in AXS 3.5.308
27	DU-COMM	11/20/25	1/21/26	OP 25 CCHub IRR port not working.	Windows updates on PC resolved the issue
28	DU-COMM	11/25/25	1/21/26	OP 28 Left headset jack is not working, no audio in or out.	Headset jack box replaced issue resolved

Firmware Update:
Firmware - Police: Complete as of February 4.

Code Plug Updates - Fire agencies:
NWCD update: a new code plug was pushed out to finalize the NWCD encryption cutover. There are 20 radios that need to complete this update as of March 5. See the attached list below.

Agency	% Complete	# Pending Update
Bartlett FPD	100%	0
Bensenville FPD	100%	0
Bloomingdale FPD	100%	0
Carol Stream FPD	100%	0
Clarendon Hills FD	100%	0
Darien-Woodridge FPD	100%	0
Downers Grove FD	100%	0
Glenside FPD	100%	0
Glen Ellyn FD	100%	0
Hinsdale FD	100%	0
Hanover Park FD	100%	0
Oak Brook FD	100%	0
Oakbrook Terrace FPD	100%	0
Roselle FD	100%	0
Tri-State FPD	100%	0
Villa Park FD	100%	0
West Chicago FPD	100%	0
Wheaton FD	100%	0
Winfield FPD	100%	0
Wood Dale FPD	100%	0
Westmont FD	100%	0
Warrenville FPD	100%	0
York Center FPD	100%	0
Addison FPD	96%	3
Elmhurst FD	97%	1
Itasca FPD	96%	1
Lisle-Woodridge FPD	96%	3
Lombard FD	88%	9
Pleasantview FPD	92%	3

Encryption:

Encryption - The ADP to AES encryption plan discussion is ongoing. A meeting is scheduled for Monday, March 2.

First touch of the Police radios for the encryption continues. There is one remaining agency that has yet to submit all paperwork to be scheduled for the update.

Agency	# Radios	Estimated Time	Actual Time	Status
Glen Ellyn PD	49	2.0		In Process to Schedule
Addison PD	75	6.3	1.5	Complete
Bartlett PD	68	2.0	2.5	Complete
Bensenville PD	59	2.5	0.7	Complete
Bloomingdale PD	52	2.5	1.2	Complete
Burr Ridge PD	29	1.5	1.0	Complete
Carol Stream PD	75	3.0	2.0	Complete
Clarendon Hills PD	17	1.2	0.5	Complete
Darien PD	48	2.0	1.2	Complete
Downers Grove PD	102	3.0	2.0	Complete
Elmhurst PD	98	3.5	1.5	Complete
Forest Preserve PD	26	2.0	0.75	Complete
Glendale Heights PD	67	2.5	1.5	Complete
Hanover Park PD	86	3.5	1.5	Complete
Hinsdale PD	29	2.0	1.2	Complete
Itasca PD	26	2.0	0.5	Complete
Lisle PD	43	2.0	1.5	Complete
Lombard PD	79	3.1	1.5	Complete
Oak Brook PD	58	3.5	1.5	Complete
Oakbrook Terrace PD	22	2.5	1.0	Complete
OHSEM	14	1.0	0.2	Complete
Roselle PD	46	1.8	0.75	Complete
Sheriff DCHD	5	0.0	0.5	Complete
Sheriff	448	13.9		Complete
SAO	20	0.5		Complete
Villa Park PD	56	2.5	1.0	Complete
Warrenville PD	40	2.0	1.2	Complete
West Chicago PD	52	2.5	1.5	Complete
Westmont PD	43	2.5	1.1	Complete
Wheaton PD	106	3.5	2.5	Complete
Wheaton College	5	0.0		N/A
Willowbrook PD	31	2.0	1.0	Complete
Wood Dale PD	42	2.5	1.0	Complete
Woodridge PD	59	3.0	1.25	Complete
Winfield PD	19	1.6	0.5	Complete

APXNext XN:
Nothing to report.

Mobile Deployment:
As reported last month, ETSB had a status call with ABeep to determine the order of mobile radios to be replaced. ABeep and the Motorola Service Manager are working together on sharing code plug information and STARCOM IDs. ABeep was provided system encryption keys for programming.

CommandCentral Aware:
Discussions are underway regarding CommandCentral layers related to PD agencies sharing location data and access to historical information. A large scale event on February 20, allowed several Police Focus Group members the opportunity to look at how this system can function operationally. The Police Focus Group met on February 27 and discussed several options that would maximize officer safety and provide real time views of events. The recommendation of the Chief at this Focus Group meeting was to have ETSB staff and MERIT Commanders attend the next DuPage Police Chief Association meeting to demonstrate how CommandCentral Aware functioned during the event and to gain consensus for their operational ideas. The next meeting is March 26. If this is a productive session, any changes to policy will come before the ETS Board, if there are only changes to the form, this does not require Board approval, however, the Board will be made aware of the changes and outcome.

APX4000:
An encryption plan for APX4000 retained by agencies is being formulated.

PAC Focus Groups
The Police Focus Group met February 27. Fire Focus Group did not meet in February.

PAC DEDIR System Monthly Summary
Motorola Wednesday Morning Status Call – February 4, 2026
AXS Consoles: Motorola continues to work with engineering to track down potential causes to the muting issues that were seen at DU-COMM. Brianna and engineering are monitoring tickets and tracking down root causes of issue. Working towards completion of ATP.

DFSI: For DU-COMM- Motorola and Leonardo are still working together to configure the system for functionality. Motorola engineers have been sharing packet captures with Leonardo and need to conduct some additional onsite testing with radio traffic and packet capture. Motorola continues to work with DU-COMM and Leonardo. For ACDC- Alias table has been updated, and process for future changes has been established. Motorola will need to set up a meeting with ETSB and Jennifer Jager to review the process for submitting changes to STARCOMM for alias changes as future needs dictate. Chris Severns will reach out to the parties involved to get this meeting scheduled soon. Additionally, Chris Severns is still working with Matt Downer and Jordan to get information from them on the cross-mute tables. A response is expected within the next day or two.

Encryption: Chris Severns spoke with Matt Downer last evening. Updated documentation is expected for review by the end of this week and will be shared upon receipt.

Subscribers: Chris Severns is coordinating with a Motorola PM experienced in inventory. Dates are being evaluated for an on-site visit to identify and separate subscriber units requiring return. A tentative visit is being considered for the week of February 16, 2026.

Motorola Wednesday Morning Status Call – February 11, 2026 – no call, ETS Board meeting

Motorola Wednesday Morning Status Call - February 18, 2026
AXS Consoles: A new logoff issue occurred at one position at DU-COMM. A ticket has been opened, and support is working to resolve it. Erik Maplethorpe also reported that one console is not receiving patch updates and has asked Motorola to investigate; service is addressing this as well. At this time, it would be beneficial to conduct the ATP so the project can fully transition to the service side.

DFSI: For DU-COMM - Motorola and Leonardo are still working to resolve communication issues between the two systems. Emails and engineering designs are being shared between the two parties. Motorola believes that an additional test will need to be conducted to test the "handshake" between the systems. Chris Severns is working with Moto engineering to get more information about this test. For ACDC- All physical installation and testing are complete at this time. Motorola is working with ACDC to resolve some aliasing issues that were assumed to be corrected and finalizing the documentation for their two sites.

Encryption: Most recent documentation was sent to Linda approximately a week and a half ago. We are waiting on feedback from her on this status and once we have received that we can set up another call to discuss any changes that may be required.

Subscriber Return: Motorola came on site this week to assist with the organization of the returns and identification of serial numbers. The ETSB team will finalize the organization and packing of boxes. Once ready, Chris Severns will notify the Motorola logistics team and have the radios picked up.

Motorola Wednesday Morning Status Call – February 25, 2026
AXS Consoles: No new updates this week. Motorola is working through remaining open tickets and resolving outstanding issues. Motorola hopes to move towards ATP and Final Acceptance on this project as the issues have almost been fully resolved.

DFSI: Matt Downer was working with Jim Connolly and Keith Marc last week to resolve the aliasing issues for ACDC. It is believed the issue was resolved; however, no confirmation has been received from Matt or ACDC regarding whether the alias updates are now visible. For DU-COMM. Motorola is waiting to hear back from our networking engineering team on wireshark captures to see why the communication is not passing through the network. Motorola continues to check with the team for updates and hope to have some additional information by next week.

Encryption: Jennifer Hurd set up a call for next Monday to discuss the plans that Linda Zerwin has presented to her in regards to the plan that Matt Downer had created. No updates on this other than that at this time.

Subscriber Return: Chris Severns have reached out to Motorola logistics team and is waiting to hear back from them to schedule the pickup. He will continue to contact them to get these items picked up and then schedule the second pickup for the remaining items that will not fit into the bay.

Police agencies that have submitted the Certification/IGA as of 01/30/25:	Certification	Fleet Map	Letter of Intent	IGA Received	IGA Status
Agencies that **do** need an updated IGA					
Bartlett PD	X	X			
Burr Ridge PD	X	X			
Carol Stream PD	X	X			
Clarendon Hills PD	X	X			
Darien PD	X	X			
Downers Grove PD	X	X			
Elmhurst PD	X	X			
Glen Ellyn PD		X			
Hanover Park PD	X	X			
Hinsdale PD	X	X			
Lisle PD	X	X			
Lombard PD	X	X			
Oak Brook PD	X	X			
Oakbrook Terrace PD	X	X			
Roselle PD	X	X			
Villa Park PD	X	X			
Warrenville PD	X	X			
West Chicago PD	X	X			
Wheaton PD	X	X			
Willowbrook PD	X	X			
Winfield PD	X	X			
Woodridge PD	X	X			
Total	20	22	0	0	
Agencies that have an IGA					
Addison PD	X	X	N/A	X	
Bensenville PD	X	X	N/A	X	
Bloomingdale PD	X	X	N/A	X	
DuPage County Forest Preserve	X	X	N/A	X	
Glendale Heights PD	X	X	N/A	X	
Itasca PD	X	X	N/A	X	
Westmont PD	X	X	N/A	X	
Wood Dale PD	X	X	N/A	X	
DuPage County Sheriff	X	X	N/A	X	
Total	8	8		9	
Grand Total	**28**	**30**	**0**	**9**	

Fire agencies that have submitted the Certification/IGA as of 10/31/25: Complete	Certification	Fleet Map	Letter of Intent	IGA Received	IGA Approved	Deployed
Agencies that **do** need an IGA						
Bartlett FPD	X	X	X		X	August 29
Bloomingdale FPD	X	X			X	October 9
Carol Stream FPD	X	X	X		X	August 21
Clarendon Hills FD	X	X			X	October 9
Darien-Woodridge FPD	X	X			X	October 7
Downers Grove FD	X	X			X	October 7
Elmhurst FD	X	X			X	October 9
Glen Ellyn VFC	X	X			X	October 17
Glenside FPD	X	X			X	October 9
Hanover Park FD	X	X			X	October 6
Hinsdale FD	X	X			X	October 23
Lisle-Woodridge FPD	X	X	X		X	October 16
Lombard FD	X	X			X	October 6
Oak Brook FD	X	X			X	October 21
Oakbrook Terrace FPD	X	X			X	October 21
Roselle FPD	X	X	X		X	September 11
Villa Park FD	X	X			X	October 6
West Chicago FPD	X	X			X	October 6
Wheaton FD	X	X			X	October 10
Winfield FPD	X	X			X	October 10
York Center FPD	X	X			X	October 17
Total	21	21	4	1	Complete	Complete
Agencies that have an IGA						
Addison FPD	X	X	N/A	2022	X	September 12
Bensenville FPD	X	X	N/A	2022	X	August 28
Itasca FPD	X	X	N/A	2022	X	September 2
Pleasantview FPD	X	X	N/A	2022	X	September 3
Tri-State FPD	X	X	N/A	2022	X	September 4
Warrenville FPD	X	X	N/A	2022	X	August 25
Westmont FPD	X	X	N/A	2022	X	August 26
Wood Dale FPD	X	X	N/A	2022	X	August 25
Total	8	8		8		
Grand Total				**Complete**		

MOTOROLA SOLUTIONS STARCOM21

Solving for safer. Communities, schools, hospitals, businesses everywhere.

TO: Linda Zerwin, ETSB Executive Director
FROM: Jennifer Hurd, Motorola System Manager
DATE: February 24, 2026
SUBJECT: STARCOM21 DEDIRS Monthly Report

Projects:

DEDIR System Radio Replacement

APX Next XN Fire Portables: All 29 agencies have now been deployed. Three fleetwide changes have been identified and updates are being progressively sent to users in two phases (1st NWCD update to secure including the vFD 3 and direct update, and 2nd a correction for Zone 33 FG power). Seven agencies remain to complete the first update (ADF, ELF, ITF, LOF, LWF, PLF, YCF).

APX Next Police Portable:
Encryption - The ADP to AES encryption plan discussion is ongoing between ETSB and Motorola. A step by step plan is being produced outlining the necessary steps to make the change to both the system and the radios. More information will be provided once available.

First touch of the Police radios for the encryption plan is nearing completion. This site visit also included one battery swap providing a new dated 2025 battery. As of the last week of February only two agencies remain to have their site visit pending documentation and scheduling, Glen Ellyn and Elmhurst.

APX 4000 Portable:
Encryption -The APX4000 channel limitation evaluation was submitted to the Motorola encryption team. The APX4000s owned by ETSB will be replaced with APX Next radios. The Service Manager will have to work with agencies on the agency owned APX4000s for the transition.

Emergency activation configuration update was created to address a programming issue and a schedule was developed in Monday.com to update radios. Emergency activation configuration change has been applied to 22 agencies/397 radios have been programmed. There is 1 radio that remains to be programmed (Wheaton). If this radio fails to turn up prior to the encryption update, it will be swapped for an APX Next.

Wheaton PD WHP Stienke 426CXZ1209

APX8500 Mobile:
Boxed APX8500s will be returned to Motorola Solutions, Inc. and installed APX8500 will be returned when replacement units are ready. Motorola was on site to assist with the inventory of the boxed mobiles so that they can be shipped back to Motorola.

APX7500 Mobile:
Motorola is working with ETSB to establish a plan to upgrade the mobiles to support TDMA, multikey encryption, and AES. This project is a low priority because of the move to a different mobile manufacturer.

Command Central – Discussions are underway regarding CommandCentral layers related to PD agencies sharing location data and access to historical information. Access has been provided and input has been requested from several key users, ETSB is awaiting feedback from initial testing.

Programming – Projects

Codeplug updates: Fire agencies were all sent an update for two changes: NWC FD channels 1-4 to point to NWCD's new encrypted talkgroups and second, both vFD3 and vFD3 Direct frequencies were updated. A third change was found at a later date for a Zone 33 FG power correction and is being sent to the radios by agency after the first update has been completed on all radios. These changes are pending the user's accept the updates on the radio.

Codeplug Creation: N/A

Radio Alignment: There were none last month.

Service Tickets

2024	Year to Date	
Category	Opened	Closed
APX7000XE	81	80
APXNext (PD)	144	140
APXNextXN (FD)	1	1
APX 8500 mobile)	42	42
APX4000	11	11
Total	279	279

January

2026	Year to Date		Past Month					
			Totals		Categories of Tickets			
Category	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX 7000XE	57	52	0	0	0	0	0	0
APX Next (PD)	89	57	26	2	3	17	1	5
APX NextXN (FD)	20	12	7	1	4	2	1	0
APX 8500 (mobile)	10	6	0	0	0	0	0	0
APX4000	17	11	1	1	1	0	0	0
Total	193	138	34	4	8	19	2	5

February Through 2/24/2026

2026	Year to Date		Past Month					
			Totals		Categories of Tickets			
Category	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX 7000XE	63	54	6	2	0	0	0	6
APX Next (PD)	106	62	17	5	2	9	1	6
APX NextXN(FD)	25	15	5	5	2	1	2	0
APX 8500(mobile)	10	6	0	0	0	0	0	0
APX4000	20	14	3	3	0	3	0	0
Total	224	151	31	15	4	13	3	12

STARCOM21 Scheduled Maintenance:

- System Maintenance: There were none last month.
- System Patches / planned maintenance: IL STARCOM Monthly Application of Windows Motopatch 2025.12 – Patching 2/11 & 2/12/26. Monthly MOTOPATCH for Windows process was performed on applicable clients in your ASTRO System.
    - 02/11/2026 09:00 AM CST - 02/11/2026 04:00 PM CST (7.00 Hours)
    - 02/12/2026 08:30 AM CST - 02/12/2026 04:30 PM CST (8.00 Hours)

Command Central Patches: There were none last month.

SmartConnect Patches: There were none last month.

Radio Central Patches: There were none last month.

Radio Management CPS Patches: There were none last month.

Radio Central Migration:
One radio remains outstanding to be transitioned to the new Radio Central. This radio is pending installation of an update.

Serial Number	Model Number	Codeplug Version	Firmware Version	Group	Radio Alias	Job Status	Last Contact Time
142CXX0922	H45TGT9PW8AN	R29.00.01	R04.61.00	BEP	BEP CARRERA	Running: Waiting For Device	1/30/2023 5:55:20 PM

Releases: Fire radios were deployed on firmware R09.40 which was released June 2025. All Police radios have also been sent version R09.40 and have been updated to match.

STARCOM21 Unscheduled System Outages:
There were none last month.

Meetings:
PAC Meeting: Monday, February 2
ETSB Podcast: Tuesday, February 24

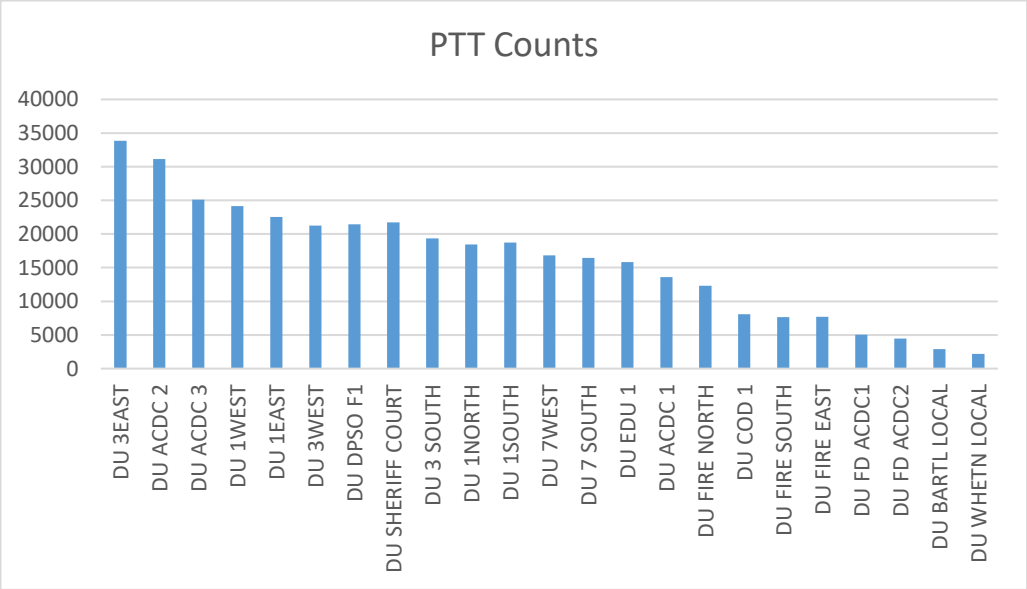
Training: None

Grade of service report:

January 2025 Starcom21 GoS Report												
	GoS Calculations					PTT and Busy Data						
Hour	GoS	Utilization	Erlangs	Excess Erlangs	Days of Data	Total PTTs	Total Talk Time (sec)	Average Talk Time (sec)	Total Busy	Total Busy Time (sec)	Average Busy Time (sec)
0:00:00	0.00	14.34	2.44	7.96	31.00	1667.19	8774.39	5.26	0.00	0.00	0.00
1:00:00	0.00	15.15	2.58	7.82	31.00	1822.35	9274.74	5.09	0.00	0.00	0.00
2:00:00	0.00	23.30	3.96	6.44	31.00	2788.77	14262.55	5.11	0.06	1.35	21.00
3:00:00	0.33	31.50	5.35	5.05	31.00	3707.32	19277.32	5.20	12.26	75.90	6.19
4:00:00	0.20	33.84	5.75	4.65	31.00	4008.45	20711.90	5.17	8.00	43.39	5.42
5:00:00	0.01	32.38	5.50	4.90	31.00	3881.84	19814.45	5.10	0.48	4.19	8.67
6:00:00	0.00	30.43	5.17	5.23	31.00	3658.16	18622.16	5.09	0.00	0.00	0.00
7:00:00	0.00	31.59	5.37	5.03	31.00	3778.48	19334.19	5.12	0.00	0.00	0.00
8:00:00	0.00	32.53	5.53	4.87	31.00	3904.06	19907.16	5.10	0.00	0.00	0.00
9:00:00	0.01	32.04	5.45	4.95	31.00	3864.52	19608.48	5.07	0.23	1.68	7.43
10:00:00	0.00	32.88	5.59	4.81	31.00	4003.55	20121.61	5.03	0.03	2.35	73.00
11:00:00	0.01	33.71	5.73	4.67	31.00	4068.87	20630.35	5.07	0.48	22.32	46.13
12:00:00	0.00	31.40	5.34	5.06	31.00	3834.19	19218.29	5.01	0.00	0.00	0.00
13:00:00	0.00	28.92	4.92	5.48	31.00	3511.68	17697.55	5.04	0.00	0.00	0.00
14:00:00	0.00	28.93	4.92	5.48	31.00	3556.23	17705.68	4.98	0.00	0.00	0.00
15:00:00	0.00	27.99	4.76	5.64	31.00	3466.45	17128.32	4.94	0.00	0.00	0.00
16:00:00	0.00	26.07	4.43	5.97	31.00	3232.74	15957.32	4.94	0.00	0.00	0.00
17:00:00	0.00	24.04	4.09	6.31	31.00	3003.32	14710.42	4.90	0.00	0.00	0.00
18:00:00	0.00	23.52	4.00	6.40	31.00	2894.00	14391.52	4.97	0.00	0.00	0.00
19:00:00	0.00	14.34	2.44	7.96	31.00	1667.19	8774.39	5.26	0.00	0.00	0.00
20:00:00	0.00	15.15	2.58	7.82	31.00	1822.35	9274.74	5.09	0.00	0.00	0.00
21:00:00	0.00	23.30	3.96	6.44	31.00	2788.77	14262.55	5.11	0.06	1.35	21.00
22:00:00	0.33	31.50	5.35	5.05	31.00	3707.32	19277.32	5.20	12.26	75.90	6.19
23:00:00	0.20	33.84	5.75	4.65	31.00	4008.45	20711.90	5.17	8.00	43.39	5.42

1/27/2026 - 2/24/2026

Group Alias	PTT Count
DU 3EAST	33846
DU ACDC 2	31152
DU ACDC 3	25126
DU 1WEST	24130
DU 1EAST	22523
DU 3WEST	21230
DU DPSO F1	21436
DU SHERIFF COURT	21738
DU 3 SOUTH	19360
DU 1NORTH	18456
DU 1SOUTH	18735
DU 7WEST	16831
DU 7 SOUTH	16443
DU EDU 1	15828
DU ACDC 1	13619
DU FIRE NORTH	12292
DU COD 1	8077
DU FIRE SOUTH	7648
DU FIRE EAST	7679
DU FD ACDC1	5052
DU FD ACDC2	4446
DU BARTL LOCAL	2889
DU WHETN LOCAL	2185



911 System Design Standardization Memos

Memo #	Date Opened	Origin	Title	DESCRIPTION	STATUS of MEMO (Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement tot Product Development, Technically Not Feasible, Closed)
1	04/08/20	CAD	Informer Trigger words	Request to eliminate words that trigger an alert when entered into CAD	Closed
2	02/18/20	CAD	Alphanumeric Verification	enables a setting that will allow alphanumeric addresses to geo-verify without a space.	Closed
3	03/17/20	CAD	Auto Verifiation of address	disable automatically geo-verifying addresses that are unique in the system.	Closed
4	03/17/20	CAD	on-off ramp entries	Enhance the TCs' ability to identify on and off ramps for the highways	Closed
5	03/14/20	CAD	Pro-QA data export	Escalate the priority of a data export to facilitate the development of a single server for Pro-QA software	Closed
6	03/18/20	CAD	Elminate the 2 or 3 digit code from Purvis	Removing the 2 or 3 digit code from the Purvis announcement.	Closed
7	03/17/20	CAD	Half addresses	Presentation of two options for how to handle half-addresses.	Closed
8	04/03/20	CAD	Command Line Font size	The font size larger on the command lines- expanded to the multi-command line	Closed
9	04/03/20	CAD	PI-Delay	Adjust an event code that corresponded to a car accident with injuries that was delayed	Closed
10	04/06/20	CAD	Street Aliases	Discuss options for alias street names in CAD system for streets such as North Ave AKA Route 64	Closed
11	01/27/20	FSA	Cover Memo	Outline of the memo process	Closed
12	01/27/20	FSA	Formula for Agency Costs	Costing formula options for exepenses relating to changes in systems	Closed
13	12/19/19	FSA	Standardization of Recommends	Using Z units in CAD	Closed
14	01/23/20	FSA	Activating New Tone	Adding a rules to Engines to faciliate tones	Closed
15	01/05/20	FSA	Add Units to Calls	Add Unit to calls from mobiles without generating a tone	Closed
16	01/27/20	FSA	Optional Equipment Status	Optional equipment formating options	Closed
17	02/28/20	FSA	Open Radio	Leaving the radio open for two minutes after the Purvis alert in the stations	Closed
18	03/05/20	FSA	Dead End Streets	Remove Dead End from the announcement	Closed
19	02/26/20	FSA	LSI Data Into CAD	Add Hazardous Material data from the State into CAD	Closed
20	02/26/20	FSA	Flow MSP	The font size larger on the command lines- expanded to the multi-command line	Closed
21	03/02/20	FSA	Additional Goals	Expand the goal to consider the time from call to responder arrival instead of from the time of call to dispatch	Closed
22	03/01/20	FSA	Non-standard CAD programming	Creating CAD command that are unique to an agency or a small subset of agencies	Closed
23	01/27/20	TECH	Purvis Proposal	Review of the proposal to address the back-up alerting solution	Closed
24	02/02/20	TECH	ICD from Hexagon for LEADS	Review the Hexagon proposal for the LEADS ICD- Hexagon is re-working the proposal	Closed
25	04/20/20	CAD	Assist other priority change	DU-COMM request to change the priority of Assit other from 4 to 2. This will adjust the watchdog times	Closed
26	04/20/20	CAD	Macro request On-Unit	DU-COMM request a macro to combine to add the vehicle when logging a unit on duty	Closed
27	04/20/20	CAD	New Event code request	DU-COMM request to add two new event codes	Closed
28	04/20/20	Tech	Switch Design	DU-COMM recommendation for a switch design review	Closed
29	04/30/20	FSA	Translations	Request to have the PSAPs manage FSA translations	Closed
30	04/04/20	Tech	Enhanced Monitoring	Review the three proposals from Solar winds	Closed
31	05/04/20	CAD	Fire Priorities	Request to re-visit the Fire events priorities from ACDC	Closed
32	05/22/20	FSA	Priority Column	Request to add priority columns back into MPS	Closed
33	05/26/20	FSA	Self-assgin	Request the ability to self-dispatch calls from pending	Closed
34	05/27/20	TECH	LAG	Install LAG on the Comcast side of the Network	Closed
35	05/27/20	TECH	Security	Review Results of the Nessus system testing	Closed
36	05/27/20	TECH	WMware upgrade	Install upgrade to Vmware from 6.0-6.7	Closed
37	05/27/20	TECH	Software Review	Conduct a software review comparable to the cutover review	Closed
38	05/27/20	CAD	9-1-1 Call Flow	Reivew the 9-1-1 Call flow process	Closed
39	05/28/20	CAD	Updated Macro	Request to reduce the CDCMDKEY	Closed
40	06/01/20	CAD	Update LEADS Trigger words	Reintroduce trigger words from SOS for DL status	Closed
41	06/03/20	TECH	NICE Upgrade	Connect lines and positions to the NICE Recorder/DSO end of life update	Closed
42	06/10/20	FSA	Available on Event	Would like the MPS be programmed to change status to AOE	Closed
43	06/15/20	TECH	Dell Storage	Dell offsite storage	Closed
44	06/19/20	Tech	CAD Workstations At DU-COMM	Install the ETSB image on the Workstations at DU-COMM	Closed
45	06/19/20	FSA	BARB procurement	Pros and Cons of the application	Closed
46	07/06/20	CAD	EDIT unit Roster	Change the Display from Employee number to Sign on ID	Closed
47	07/06/20	CAD	Informer Unit Column	Add a column that displays the unit in infomrer	Closed
48	07/06/20	CAD	Multi-Command line	Force CAPS lock on the multicommand line	Closed
49	07/06/20	CAD	Add select event hot key	Eliminate a step when selecting a unit on an event	Closed
50	07/06/20	CAD	Unit Roster	Add the Badge number to the Unit display	Closed
51	07/06/20	CAD	Informer Hot Key	Add a hot key that opens up into Informer	Closed
52	07/06/20	CAD	Dispatch Assign	Dispatch assing to work automatically	Closed
53	07/06/20	CAD	Dispatch Assign mutiple units	Allow dispatch assign to work with multiple units	Closed
54	07/06/20	CAD	Monitor preference	Allow the monitors to be saved from each login	Closed
55	07/06/20	CAD	Vin Response	Allow title search to be run in Informer	Closed

Memo #	Date Opened	Origin	Title	DESCRIPTION	STATUS of MEMO (Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement tot Product Development, Technically Not Feasible, Closed)
56	07/06/20	CAD	Informer history	Develop a way to search for informer history	Closed
57	06/18/20	Tech	Carrier diversity	Request to explore surplus bandwidth to provide carrier diversity	Closed Jan 12, 2021
58	06/16/20	CAD	UL Functionality	Ability to add apartment number using the UL Function	Closed
59	06/16/20	CAD	Commit and Cover	Add Commit and Cover command to the right click list	Closed
60	07/16/20	CAD	TC name in the Remarks	ADD the PSAP and first initial to the TC name in remarks	Closed
61	07/30/20	CAD	Available on Event	Would like AOE to set the timer to 0	Closed
62	07/30/20	CAD	Remove CUS	Remove CUS from Status codes PD RR IC WP TA AD	Closed
63	07/30/20	CAD	Mutiple Clearing units	Change programming to allow multiple units to be cleared	Closed
64	07/30/20	CAD	F2 enhancement	Want F2 to bring to the command line anywhere in the program	Closed
65	07/30/20	CAD	Mutiple On units	Want the ONU command to work for multiple units	Closed
66	07/30/20	CAD	Unit Transport streamline	Get rid of the dashes in the command line for unit transport	Closed
67	07/30/20	CAD	Adjust name and tx field	Add field for alalrm and to companies that doesn't impact LOI	Closed
68	07/30/20	CAD	Alias EMD codes	Want the EMD numeric code entered as alias for event type	Closed
69	04/20/20	TECH	CISA request	Cybersecurity testing	10/12/2021
70	08/04/20		Monday.com	Online project management tool	Closed
71	08/04/20	TECH	Vmware upgrade	Upgrade to VMware version 6.7	Closed
72	08/03/20	CAD	Duplicate and Cancel	Attach the name of the TC that made the original ticket to remarks	Closed
73	08/27/20	FSA	Default MPS CADVIEW screen	Change the default MPS screen to Event list	Closed
74	08/27/20	CAD	Right Click update	Using the Spreadsheet submitted update the right click list	closed
75	09/10/20	CAD	K9 Event codes	Add event codes for the different types of dogs	Closed
76	09/10/20	CAD	Relocate Unit Monitor	Add a new monitor for relocated unites	Closed
77	09/25/20	TECH	ALI Re-bid Times	Review the options to adjust the time for Automatic ALI re-bids	Closed
78	10/20/20	CAD	Call Source	Default Call Source to Phone	Closed
79	10/28/20	CAD	Edit unit Code	Change the two digit unit code for Elgin from EG to EN	Closed
80	10/30/20	TECH	Power Supply	Procure redundant power supllies for switches etc	Closed
81	11/15/20	CAD	Retail Theft	Change the subtype to Reatil-Delay	Closed
82	11/15/20	CAD	Caller Name LOI Search	Disable Caller Name from the LOI Search	Closed
83	12/10/20	CAD	Bomb Threat	Use a code for bomb threat instead of the words in Purvis	Closed
84	01//26/21	CAD	Timers	Remove the shift timers from the system	Closed
85	01/26/21	CAD	Live Mum additions	Add stations to match or come close to matching LiveMUM from CAD	Closed
87	02/23/21	CAD	Common places for DSO	Add common place names for DSO lots for a DSO response	Closed
88	03/31/21	FSA	Available on Event	Add the ability for MPS to self dispatch from Available on event	Closed
89	04/16/21	CAD	KH and Business names Spec Situation	Remove the KH and businesss files from notification	Closed
90	04/19/21	CAD	Live Mum changes	Change the ETB of arrive danger to 40 minutes	Closed
91	05/18/21	TECH	TRE change	Redesign the TRE to ensure it passes to Starcom	Closed
92	05/26/21	CAD	Add subtypes to Assist	Create two new subtypes for assist to the SA and coroner	Closed
93	06/09/21	CAD	TestCase for Pro QA	Turn on the test case option in ProQA	closed
94	06/28/21	CAD	Standardized RR names	Tracks xx where xx is a two/four digit abbreviation for the Railroad	Closed
95	07/12/21	FSA	Cross Staffed Apparatus	"Jump Crews"in Live Mum different than CAD	Closed
96A	07/12/21	FSA	Border Station Depth	Analsyis of station depth for border agencies	Closed
96B	07/12/21	FSA	Border Station Run orders	Adjust the run orders of stations based on Analysis from 96	Closed
96C	07/12/21	FSA	Drive Time Adjustments	Adjust the drive time for Mutual aid agencies	Closed
97	07/12/21	FSA	Pre-planned relos	Add pre-planned relos into LiveMum	Closed
98	07/12/21	FSA	Unit Depletion	Program LiveMUM to make recommends based on unit depletion percetages	Closed
99	07/13/21	CAD	Wayne township Coverage	Add a note to the Wayne township area about for overnight disptaching	Closed
100	07/13/21	FSA	EBT Request	Request DECCAN run two hears of data for more accurate EBT	Paused
101	07/21/21	FSA	COQ report number request	Request a report number for agencies receiving COQ equipment	Closed
102	08/10/21	CAD	Update Skill list	Add Drone to the Skill list	Closed
103	09/07/21	CAD	CAD/Vesta Standardization	Adjust one of the systems to search for intersections using the same syntax	Closed
104	11/02/21	CAD	Add event code	Add Event code for 3Si	Closed
105	11/16/21	CAD	Add a layer to the map	Create a layer for Divison 10 in the CAD map	Closed
106	11/29/21	CAD	in-custody time stamp	Program CAD to include the time stamp in the list of times	Closed
107	11/29/21	FSA	Add new agency to CAD	Create a new agency in CAD for mabas division 12	Closed
108	01/18/22	CAD	ANI/ALI dump work flow	Change the programming so that the keyboard can be used after ANI/ALI dump	Closed

Memo #	Date Opened	Origin	Title	DESCRIPTION	STATUS of MEMO (Pending, In Process/Testing, Pending/Research, Implemented, Closed/Enhancement tot Product Development, Technically Not Feasible, Closed)
109	02/02/22	CAD	Timer for Delayed call	Want to have a timer for Trbl alarms to delay dispatch 10 minutes	Closed
110	5/2/2022	Tech	Options for Tones	Explore audio setting options for tones on the fire channels	Closed
111	7/30/2022	Tech	Purvis Proposal	Review Purvis Proposal	Closed
112	10/3/2022	CAD	LPR Event	New CAD Event for License plate reader	Closed
113	10/3/2022	CAD	Shot Stab event type	Separate out the shot fired and gunshot into two type codes	Closed
114	1/13/2022	Tech	Open USB ports	Request to open USP ports to the Bridge	Closed
115	1/10/2023	CAD	Train Cleared	Request to add commands to menus and boards	Closed
116	1/10/2023	FSA	Emergency Button Mobile	Request to change the functionality of the emergency button	Closed
117	3/22/2023	FSA	UE Delta Programming	Remove MAF units from CADView	Closed
118	3/22/2023	FSA	Strobe light timing	Up the time out for the strobe units to 2 minutes	Closed
119	3/22/2023	FSA	Recall dispatch	Add a Recall dispatch button to MPS	Closed
120	3/22/2023	FSA	Resync Units and Events	Add a resync button to MPS	Closed
121	8/16/2023	Tech	Shared Drives	Shared drive in the DMZ to reduce Cybersecurity	Closed
122	8/18/2023	TECH	Shared Subnet	Allow traffic point to point for printers for cybersecuirty	Closed
123	8/21/2023	CAD	Task Force Units	Create Monitors for the Task force group	Closed
124	10/3/2023	CAD	New Event code request	New or modified event type for Car vs Building	Closed
125	11/9/2023	CAD	Priority integration	Integrate Priority Aqua program with Eventide	Closed
126	2/20/2024	CAD	New Event code request	New event type for Electric Vehicle fire	Closed
127	5/23/2024	CAD	MFA Command Central Aware	Decision to add MFA to Command Central Aware Website	Pending Research
128	7/11/2024	Tech	MFA Infrstructure/Applications	Decision to implement MFA within the ETSB 911 system	Opened
129	7/30/2024	CAD	Adjust incident types for Alarms	Alarm companies are beginning to use numbers to define alarm types. Request to add those types in CAD	Closed
130	8/9/2024	CAD	Add Macros	Add macros that are currently deployed for 10 and 12 for MABAS Division 16	Closed
131	1/30/2025	CAD	Change town/street code	Change boulavard from "BLVD" to "BL" and Bloomindale from "BL" to "BLD" because of state data	Opened
132	1/29/2025	CAD	New Animal Sub-Type/Nuisance	Add new CAD Sub-Type Nuisance to animal	Closed
133	6/25/2025	CAD	CAD Notes Chronology Cluttered	Remove some of the information that filters into the CAD notes chronology	Closed
134	6/25/2025	CAD	Call Stacking Functionality For Fire Dispatch	Request to allow Call Stacking functionality for Fire dispatching	Closed
135	6/25/2025	CAD/MPS	Cloest Unit Dispatching	During the CAD RFP focus group sessions, it was brought up that the CAD system is not currently set up to perform closet unit dispatching.	Opened
136	6/25/2025	CAD/MPS	Copying Events to Another Town	The ability to copy an event from one town to another is not a seamless process. The user base would like to see if there is a possibility of configuring the system to support copy events with a simplified process	Closed
137	6/25/2025	CAD	Hidden Pop Up Messages	There are pop-up messages that are configured in the CAD system that frequently get hidden behind windows on the user screen that will cause the system to not move forward unless that pop-up message has been acknowledged	Recommending Closure
138	6/25/2025	CAD/MPS	Run Handicapped Placard Independently	Communicated that it is not possible to run a Handicapped Placard independent	Closed
139	6/25/2025	CAD/MPS	Run LEADs Number Independently	Communicated that it is not possible to run a LEADS number independent	Opened
140	6/25/2025	MPS	Unit Status Only Displays Vehicle Location	In MPS the Unit Status will display the location of the vehicle and not the officer. They would like that status to show the officer's location, which would be beneficial if the officer is potentially in foot pursuit or away from the vehicle	Opened
141	1/30/2026	CAD/MPS	Mutual Aid Police Units Display on Same Call as Home Agency Units	The ability to see police units from multiple agencies/dispatch groups assigned to an incident all on the same call.	In Process/Testing
			In process/Testing		
			Implemented		
			Pending Research		
			Technically Not Feasible		
			Enhancement tot product development		
			Closed		

Year to Date 9-1-1 System Call Count

For (Call Origin)

Creation Date: 03/03/2026 09:37:22 AM **Grouping: Site & Call Origin**

Date Range: 01/01/2026 12:00:00 AM - 02/28/2026 11:59:59 PM **Filter Criteria: Please, refer to the last page.**

Detail Information

Site	Call Origin	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
			Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	Incoming	40,868	10,597	30,271	0	963	8,247	1,260	33	94	0	748	00:00:04
	Internal	1,996	0	1,996	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	8,584	0	8,584	0	0	0	0	0	0	8,584	0	00:00:00
	Total	51,448	10,597	40,851	0	963	8,247	1,260	33	94	8,584	748	00:00:04
Total		51,448	10,597	40,851	0	963	8,247	1,260	33	94	8,584	748	00:00:04

Year to Date 9-1-1 System Call Count

For (Call Origin)

Creation Date: 03/03/2026 09:46:48 AM **Grouping: Site & Call Origin**

Date Range: 01/01/2026 12:00:00 AM - 02/28/2026 11:59:59 PM **Filter Criteria: Please, refer to the last page.**

Detail Information

Site	Call Origin	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
			Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	Incoming	108,532	42,746	65,786	0	1,383	34,249	6,593	121	400	0	3,997	00:00:06
	Internal	19,919	0	19,919	0	0	0	0	0	0	0	0	00:00:00
	Outgoing	27,359	1	27,358	0	0	0	0	0	0	27,359	0	00:00:00
	Total	155,810	42,747	113,063	0	1,383	34,249	6,593	121	400	27,359	3,997	00:00:06
Total		155,810	42,747	113,063	0	1,383	34,249	6,593	121	400	27,359	3,997	00:00:06

Monthly 9-1-1 System Call Count

For (Call Origin)

Creation Date: 03/03/2026 09:32:42 AM

Grouping: Site & Call Origin

Date Range: 02/01/2026 12:00:00 AM - 02/28/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	21,709	4,964	16,745	0	533	3,737	629	22	43	3,898	342	00:00:03
Total	21,709	4,964	16,745	0	533	3,737	629	22	43	3,898	342	00:00:03

Monthly 9-1-1 System Call Count

For (Call Origin)

Creation Date: 03/03/2026 09:43:55 AM **Grouping: Site & Call Origin**

Date Range: 02/01/2026 12:00:00 AM - 02/28/2026 11:59:59 PM **Filter Criteria: Please, refer to the last page.**

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	73,247	20,028	53,219	0	576	15,969	3,214	83	186	12,457	1,850	00:00:05
Total	73,247	20,028	53,219	0	576	15,969	3,214	83	186	12,457	1,850	00:00:05

Year to Date 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 03/03/2026 09:35:19 AM

Grouping: Site & Call Origin

Date Range: 01/01/2026 12:00:00 AM - 02/28/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	1,709	1,709	0	0	30	1,470	209	0	0	0	0	00:00:04
Total	1,709	1,709	0	0	30	1,470	209	0	0	0	0	00:00:04

Year to Date 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 03/03/2026 09:48:06 AM **Grouping: Site & Call Origin**

Date Range: 01/01/2026 12:00:00 AM - 02/28/2026 11:59:59 PM **Filter Criteria: Please, refer to the last page.**

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	4,874	4,874	0	0	55	4,457	362	0	0	0	0	00:00:06
Total	4,874	4,874	0	0	55	4,457	362	0	0	0	0	00:00:06

Monthly 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 03/03/2026 09:31:17 AM

Grouping: Site & Call Origin

Date Range: 02/01/2026 12:00:00 AM - 02/28/2026 11:59:59 PM

Filter Criteria: Please, refer to the last page.

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
ACDC	793	793	0	0	8	683	102	0	0	0	0	00:00:04
Total	793	793	0	0	8	683	102	0	0	0	0	00:00:04

Monthly 9-1-1 System Transfer Count

For (Call Origin)

Creation Date: 03/03/2026 09:45:50 AM **Grouping: Site & Call Origin**

Date Range: 02/01/2026 12:00:00 AM - 02/28/2026 11:59:59 PM **Filter Criteria: Please, refer to the last page.**

Summary Information

Site	Total Calls	Call Category			Call Service (Emergency Incoming)					Outgoing (Emergency, Non-Emergency, Other)	Abandoned (Emergency)	Avg Wait (Emergency Incoming)
		Emergency	Non-Emergency	Other	Wire-Line	Wireless	VoIP	SMS	Unknown			
DU-COMM	2,328	2,328	0	0	16	2,123	189	0	0	0	0	00:00:05
Total	2,328	2,328	0	0	16	2,123	189	0	0	0	0	00:00:05

Motorola Monthly Incident Report
February 2026

Incident Number	Site	Status Text	Priority Text	Ticket Open Date	Description	Worklog Detailed Description	Ticket Resolution Date	Resolution
INC0003606340	DuComm Dispatch CTR	Closed	P3	1/8/2026 2:16:37 PM	SZ01401D48: DuComm Dispatch CTR- DU PAGE COUNTY ETSB- Alert tone overwriting other traffic Please open an incident at DU-COMM Dispatch, SZ01401D48, for the following issue: DU-COMM telecommunicator reported that an emergency alert tone on another channel recorded over their radio traffic on both Motorola and Vesta IRRs on OP position 7. DU-COMM techs duplicated this issue two additional times on a console position different than originally reported. Tests were on 1/8/2026, at 08:38 and 08:39. Tech was transmitting on Unified 2 at position 12, and other tech initiated an emergency alert on Unified 4 while radio traffic on Unified 2 continued. Upon IRR review, the emergency alert tone came across and was recorded on top of the Unified 2 radio traffic. The original traffic can be heard faintly with the emergency tone on top. Test was tried again, with the same result.	DS created INC0003606340 and dispatched via MOSS. FSO to take assignment. Sending to Field (Ted Romanowsk) to get the screenshots. Will also check to see if Sysinfo was gathered for this op. Toggle the Emergency Tones to Headset field in the PM and distributed the config change.	2/5/2026 3:48:33 PM	Toggle the Emergency Tones to Headset field in the PM and distributed the config change.
INC0003636830	DuComm Dispatch CTR	Closed	P3	1/14/2026 10:51:03 AM	AXIS POS 14 logout. At 11:25 hours on 1/10/26, we were unable to log back in. The computer required a reboot to login again.	DU-COMM Dispatch-Site SZ01401D48 POS 14 Logout EJ 2/17 Customer initiated logout, incorrect username/password used when logging back. Works as designed. Engineering reports this as user error, with repeated incorrect account credentials. Locking out the account.	2/17/2026 3:21:56 PM	Engineering reports this as user error, with repeated incorrect account credentials. Locking out the account. Actions Taken: - Verified with the customer that the AXS application showed an error message and required a reboot to log back in. - Pulled configuration and system check logs from the desktop of the specified user. - Collected Wireshark captures and uploaded them to Google Drive for further analysis. - Escalated the issue to Tier 2 for additional review.
INC0003662520	DuComm Dispatch CTR	Pending	P3	1/19/2026 12:35:03 PM	issue: Headset audio at OP 18 muted.	Please open an incident at DU-COMM Dispatch, SZ01401D48, for the following issue: Headset audio at OP 18 muted. Telecommunicator was unable to hear incoming select radio traffic, however all traffic was present on IRR playback. Troubleshooting determined headset audio was muted in radio computer system tray. This is the second OP position to have the same issue. Request Motorola pull logs and investigate how headset audio is being muted. Per previous note via MOSS DS assigning to Tier 2 for log review PRB0000054979 opened for RCA on this issue. Update will eb with the PRB No acton From TSO on the RCA		

Motorola Monthly Incident Report
February 2026

Incident Number	Site	Status Text	Priority Text	Ticket Open Date	Description	Worklog Detailed Description	Ticket Resolution Date	Resolution
INC0003757843	DuComm Dispatch CTR	Pending	P3	2/4/2026 5:53:46 PM	CSEASTRO-4320 - Radio traffic at OP 2 is not being recorded on the Vesta IRR.	DU-COMM Dispatch-Site SZ01401D48 OP 2 radio not recorded on IRR SC Please open an incident at DU-COMM Dispatch, SZ01401D48, for the following issue: Radio traffic at OP 2 is not being recorded on the Vesta IRR. Troubleshooting included checking cable connections, rebooting the Vesta computer, the AXS radio computer, and the CCHUB. The Vesta IRR will record phone calls, but still no radio traffic. The IRR on the radio computer does record the radio audio. The same issue has happened at OP 8 on 10/20/2025 under Motorola ticket # INC0003231397. In addition, at OP 17 on 10/23/2025, and Ops 11 and 12 on 12/5/2025. Customer reported that on 2/4 the Vesta IRR stopped receiving audio from AXS console op 2 around 6:38 AM. Vesta IRR started receiving audio for radio calls from AXS again on 2/5. Screenshot of Vesta IRR shows last radio call received audio from AXS was at 6:38:25 AM. Second screenshot shows Vesta IRR was again receiving radio calls from AXS console on 2/5 around 6:51 AM. Customer advised Vesta IRR started working again on it's own, but asking for root cause why it stopped working for that time. FSO pulled logs from op2, they're on desktop of ctr054. Escalating to T2 for further review. Request assign to T2 for further assistance. Refer to previous notes for logs and more info.: Reassign to TSO Per discussion with Dan T., he will review this case. Refer to TASK0003258598 for work performed on this issue		
INC0003802779	DuComm Dispatch CTR	Pending	P3	2/11/2026 4:55:34 PM	CSEASTRO-4305 - AXS - Console logged out and required a reboot for TC to get back in. Please open a ticket for DU-COMM Dispatch, SZ01401D48, OP22 auto-logging off at 2:54:22PM on 2/10/2026. Pop-Up box appeared on the screen, but we were unable to get a picture of the pop-up box.	DS created INC, dispatched it via MOSS and did not set the 60 minute reminder since Ted Romanowski/FSO/MSI already took the assignment in MOSS. FSO will update via MOSS. FSO pulled logs from op, on ctr054/desktop. Customer attached screenshot of video showing the error message to the ticket. Lan Captures: Escalating to T2 for further review. 2/27 Unfortunately due to security reasons the customer could only provide a partial image from the video recording which does not reveal any information. CSE will be visiting the dispatch center next week and will be able to review the video while onsite.		

Motorola Monthly Incident Report
February 2026

Incident Number	Site	Status Text	Priority Text	Ticket Open Date	Description	Worklog Detailed Description	Ticket Resolution Date	Resolution
INC0003874768	Addison Consolidated Dispatch Center	Assigned	P3	2/23/2026 3:30:36 PM	Site ID sz01401d47 3- medium intermittent problem with Fire layouts. While a TC is actively on the phone has a talk group SELECTED (DU ACDC 2 or DU ACDC 1) CAD drop call from RIU Samantha Voice and TONES are coming out of UNSEL Speaker not the SEL speaker. This happens randomly and cannot not be duplicated on demand. Created tracking sheet for documentation of instances. Support notes from Dec 22, 2025... Cause: Working as designed Resolution: Could not reproduce or find any issue. Software has been updated for other issue will need new occurrence if issue is still happening. Document any future instance. while on the phone CAD dropped date and time console # which StarComm radio resource selected	DS created incident and dispatched via MOSS. Please assign to T2 for further assistance, refer to notes.: Reassign to TSO DS is assigning the case to Dan Tipton/Tier 2 per his request.		
INC0003886172	DuComm Dispatch CTR	In Progress	P3	2/25/2026 10:30:18 AM	OP4 Monthly Patches failed This position has failed to receive its monthly patches for several months, most recently displaying "Error 0x4C7." While Ted Romanowski has resolved the issue for this month, the customer would like to open a ticket to monitor the next patching cycle on March 9th to confirm that the patches are applied successfully.	Please open an incident for SZ01401D48 OP4. This position has failed to receive its monthly patches for several months, most recently displaying "Error 0x4C7." While Ted Romanowski has resolved the issue for this month, the customer would like to open a ticket to monitor the next patching cycle on March 9th to confirm that the patches are applied successfully. Per email, DS is setting a reminder for 3/9.		

Rave 9-1-1 Suite

2026										
Month	**Total Number of Smart911 Accounts**	**Total Number of Individuals within those**	**Profile Increase**	**% of Population**	**Number of Profile Pops**	**Number of Chat Sessions**	**Number of Notes**	**New Facility Profiles Created**	**Number of Facility Profile Pops**	**RapidSOS Location Hits**
January	28,197	66,263	49	8.66%	100	1,465	0	0	33	21,694
February										
March										
April										
May										
June										
July										
August										
September										
October										
November										
December										
2026 Totals	**28,197**	66,263	**49**	**8.66%**	**100**	**1,465**	**0**	**0**	**33**	**21,694**

INFORMATION TECHNOLOGY

630-407-5000
Fax: 630-407-5001
it@dupageco.org

www.dupageco.org/it

TO: PRMS Oversight Committee and ETS Board

FROM: Don Ehrenhaft, PRMS Manager

DATE: February 25, 2026

RE: DuJIS RMS Monthly Update

Status:

- OCR 10.0/MFR project is on hold, pending the RFP result.
  - MFR product is not fully functional, nor adequately configurable at this time.
  - Upgrade will not proceed unless Hexagon is the approved vendor following the end of the current contract.
- RMS RFP demonstrations have concluded.
- RMS RFP final vendor recommendation will be presented to the PRMS Oversight Committee on March 11th, 2026 .

Action Items:

- RMS RFP Process
  - Collect user feedback.
  - Conclude final scoring.
  - Continue planning for the contract negotiation phase.
- OCR 10.0/MFR
  - On-Hold
- OCR 3.7 (current production version)
  - Testing OCR version 3.7 software update.
  - Engage with Hexagon on delivering next NIBRS version to address numerous bugs.
- NetRMS
  - Preparation for NetRMS data migration is underway.

Customer Support Collaboration:

- Maintained bi-weekly OCR10.0/MFR project management meeting with Hexagon project manager.
- Maintained bi-weekly meeting with support team.

Next Month's Actions Items:

- Move RFP process forward.
- Prepare for OCR 3.7 update.
- Overhaul of system support model to improve speed of incident response and strengthen prevention efforts.

February Monthly Report

Customer Name	DuPage County, IL	**Alias**	DUPG2.00.11
Customer PM	Linda Zerwin/Mike Galvin	**Hexagon Sales**	Michael Gordon
Hexagon Support Manager	Tony Capasso	**Project / Delivery Name**	DuPage ETSB
New Change Requests	**None**	**Reporting Period End**	**February 28, 2026**

Support Overview

Open Tickets		SRs		CRDs		CREs	
On target	☑	P2	4	P2	1	P2	0
Below target	☐	P3	14	P3	6	P3	0
Above target	☐	P4	0	P4	0	P4	0

RED	One or more of the following remain unhandled: significant risks and/or issues; behind schedule by >10%
YELLOW	There is a plan in place to rectify one or more of the following: significant risks and/or issues; behind schedule <=10%
GREEN	No significant risks or issues

Support Performance - Period ending February 28, 2026

GREEN	Continue to have weekly CAD SR Review call with Dupage and Hexagon CAD team. Communication remains high and both sides stay engaged. We have establishe a reoccurring RMS SR Review call as well. This takes place every 2nd and 4th week of the month.

Support Activities

Objectives Completed This Period

1. Weekly meetings were held. No Onsite meetings were held this month.
2. 12 support tickets were resolved in the month of February 2026.
3. CAD Side call with Hexagon support is ongoing.
4. RMS Side call with Hexagon support is ongoing.

Objectives NOT Completed This Period - Mitigation tasks to align schedule are provided in the Notes Section with the coresponding #

Objectives for Next Period Remaining Project Items (All Numbers are utilizing the DuPage Schedule DUPG2 Schedule)

1. Focus and continued resolution on existing support SRs.

Change Orders	Date	Status	Description

Notes From Above Activites:

JANUARY 2026

ACDC MONTHLY REPORT

PREPARED BY:
DIRECTOR MARILU HERNANDEZ

STAFFING

ACDC maintains an authorized staff of 35 full-time and six part-time Telecommunicators (TC), three part-time Alarm Board Operators. Shift supervision is typically managed by an Operator in Charge (OIC), Team Lead (TL), or Operations Manager (OM). The organization's administrative leadership includes a Director and Deputy Director of Communications, a Professional Standards Coordinator (PSC), and a Clerk/Typist. Additionally, a Village IT Public Safety System Administrator is permanently stationed on-site.

JANUARY:

- One Police Probationary Telecommunicator (PT) is assigned to Day Shift with a CTO to finalize call-taking phase and move to the shadow phase at the end of the month.
- One Fire Probationary Telecommunicator (PT) was released from training for solo assignment and assigned to Day Shift, starting January 30.
- Two potential new hires in background check process.



RESIGNATION

N/A

RECOGNITION

Congratulations TC Maddie Domino! Congratulations on being released from the training program for your solo assignment as a Fire TC!

Congratulations TC Robert Nudd! On January 22, 2026, you appropriately dispatched an officer to take a report of a stolen vehicle that was not logged as relocated or repossessed in the ACDC Portal.

While the officer was enroute, you actively investigated the whereabouts of the vehicle using available LPR tools. Through this effort, the vehicle was located on a tow truck flatbed. A plate inquiry via LEADS showed the tow truck registered to a local tow company; upon contact, it was confirmed the vehicle had been lawfully relocated from the caller's apartment building parking lot.

Your actions demonstrate sound judgment, strong situational awareness, and effective use of available technology. Your decision to continue the research, prevented unnecessary investigation and ensured responders received timely and correct information. Compliments for your professionalism, initiative, and attention to detail. Job well done!

Chief Karl Argast, congratulations on your retirement from the Pleasantview Fire Protection District after 30 years of dedicated service. Wishing you all the best in your retirement.

TRAINING

ACDC conducts training on a monthly basis. Training includes call-taking scenarios, in-progress dispatching, policy review, and specialty or incident-specific topics. Additionally, we cover patterns in deficiencies and various types of miscellaneous hands-on training.

The High-Risk, Low Frequency (HRLF) training scenarios for JANUARY:

- 36 TCs participated in the January scenarios including three part-timers.
- This round the TCs were provided with mapping technology to confirm the location and RapidSOS user data indicating the apartment number.
- On the second call, TCs need to properly verify the address when technology is not available.
- A new category was added to gather data on the TCs actions, such as choosing to dispatch the call, when it isn't a specific goal of the scenario.

Additional Training

- Two TCs renewed and two PTs obtained their IDPH licenses
- The PSC enrolled in a two-month online CALEA Public Safety Communications Accreditation Manager training
- One TC attended the ISP Missing Person Clearinghouse - Missing Person Training
- Three TCs and an OM attended the in-person IMAT Peer Support training

- The PSC attended the NENA – Policy Development online training
- One OM attended the LLRMI - Crisis Communication/Negotiation for Emergency Dispatchers online training
- One TC attended the LLRMI - Communication Skills: The Most Important Trait for Effective Leaders

HRLF Scenario 26-01 Scenario #1 Westmont Domestic Battery

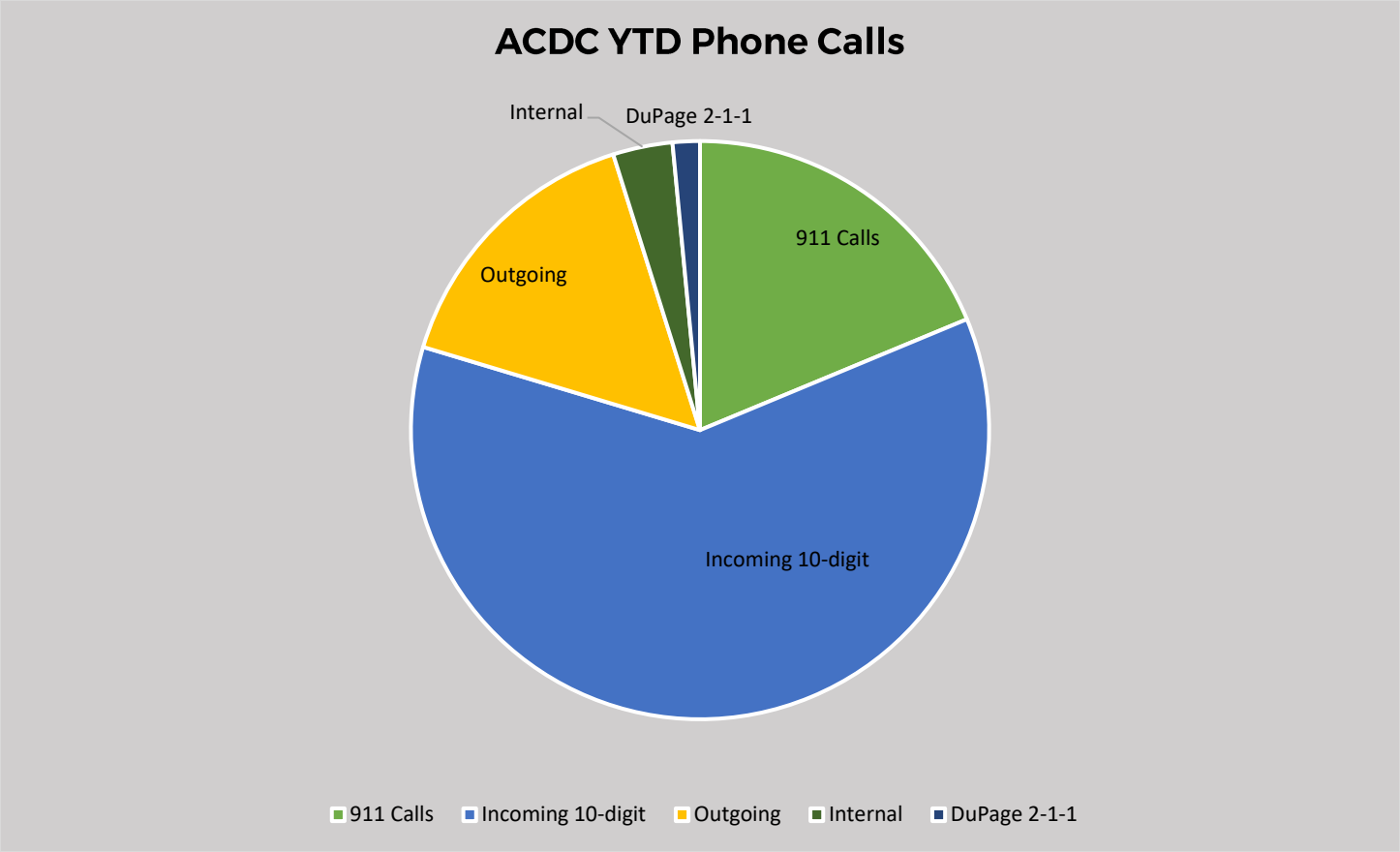
Category	Question	Yes_Percentage
HRLF Scenario Basics	Created CAD properly?	100
HRLF Scenario Basics	CAD created with two letter town code?	66.67
HRLF Scenario Basics	CAD created within the time standard?	94.44
HRLF Scenario Goals	Address verification with technology?	69.44
HRLF Scenario Goals	Say "Tell me exactly what happened"	91.67
HRLF Scenario Goals	Verbal or Physical?	100
HRLF Scenario Goals	Weapons?	100
HRLF Scenario Goals	Injury?	80.56
HRLF Scenario Goals	Intoxication - Alcohol or Drugs?	94.44
HRLF Scenario Goals	Vehicle description?	97.22
HRLF Scenario Goals	Subject leaving description?	86.11
HRLF Scenario Goals	Updates Given Over the Air	41.67
HRLF Scenario Summary	Advised caller help was on the way?	80.56
HRLF Scenario Summary	Completed on first attempt?	97.22
HRLF Scenario Summary	Used calming techniques/empathy?	97.22
HRLF Scenario Summary	Serious attitude towards training?	100
HRLF Scenario Summary	Positive attitude towards training?	100
HRLF Tracking	CT dispatched?	30.56
HRLF Tracking	Toned?	0
HRLF Tracking	Du-flash Broadcast	2.78

HRLF Scenario 26-01 Scenario #2 Non-emergency Parking 5 W's

Category	Question	Yes_Percentage
HRLF Scenario Basics	Nature of the call determined?	100
HRLF Scenario Basics	Created CAD properly?	100
HRLF Scenario Basics	CAD created with two letter town code?	58.33
HRLF Scenario Goals	Address Verification - without Technology	63.89
HRLF Scenario Goals	Say "Tell me exactly what happened"	52.78
HRLF Scenario Goals	Takes control of the call	100
HRLF Scenario Summary	Used calming techniques/empathy?	97.22
HRLF Scenario Summary	Completed on first attempt?	97.22
HRLF Scenario Summary	Serious attitude towards training?	100
HRLF Scenario Summary	Positive attitude towards training?	100

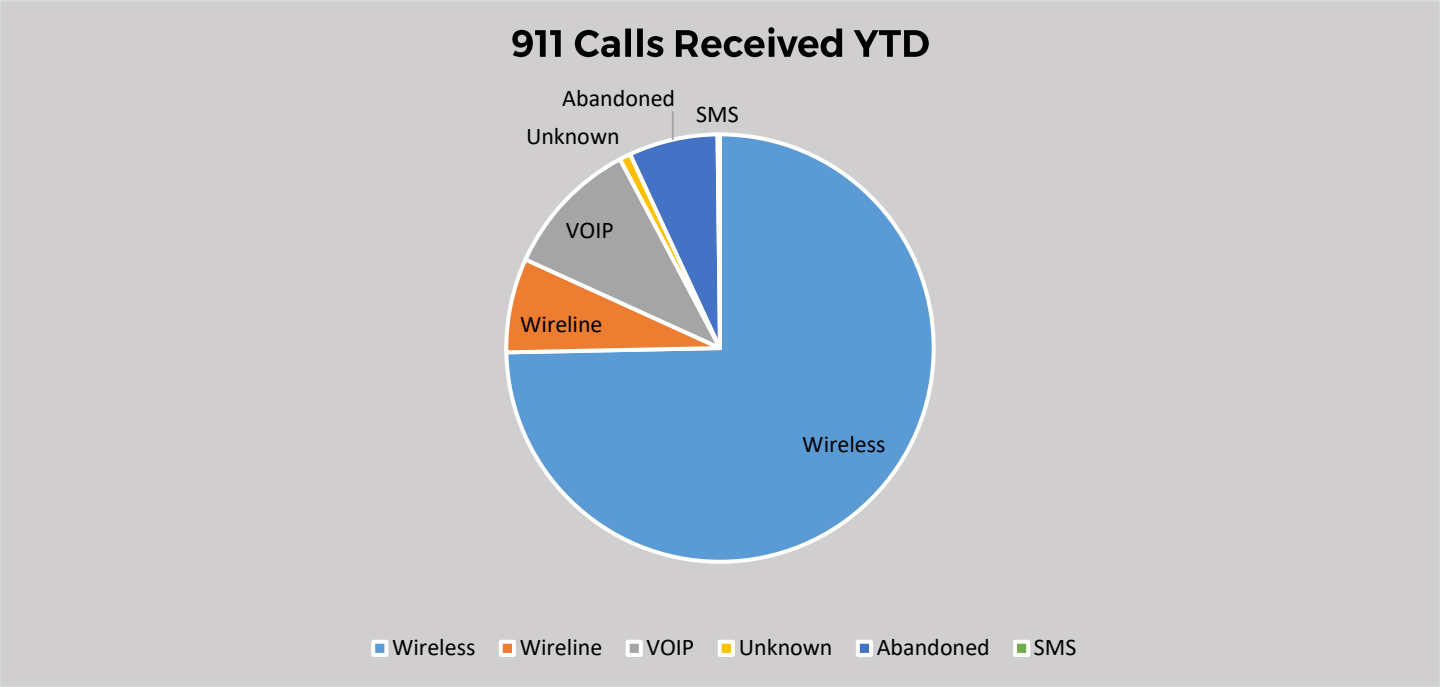
PHONE CALLS ANSWERED

ACDC PHONE CALLS													
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
9-1-1 Calls	5,663												5,663
Incoming 10-digit	18,413												18,413
Outgoing	4,686												4,686
Internal	1,007												1,007
DuPage 2-1-1	460												460
Total	**30,229**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**30,229**



911 CALLS & TEXT-TO-911

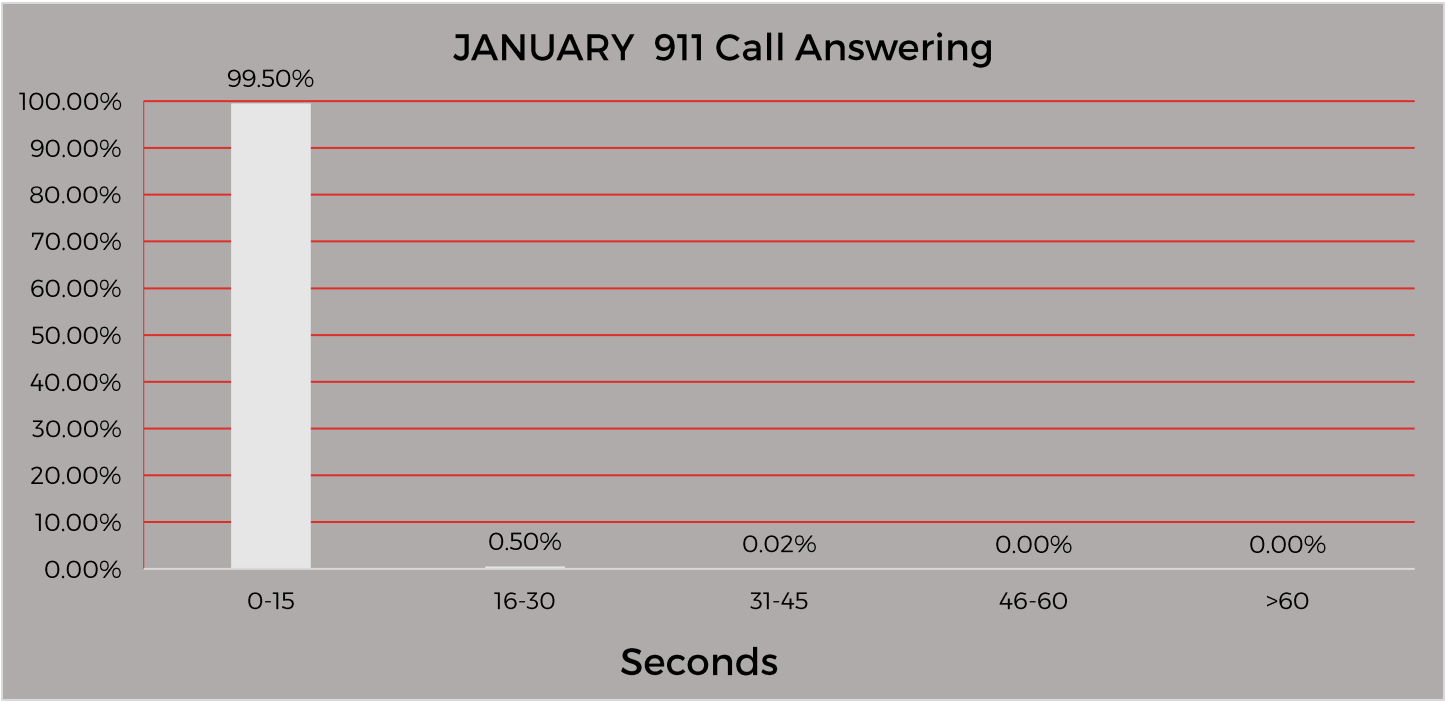
911 CALLS RECEIVED													
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Wireless	4,510												4,510
Wireline	430												430
VOIP	631												631
Unknown	51												51
Abandoned	406												406
SMS	11												11
Total	6,039	0	0	0	0	0	0	0	0	0	0	0	6,039



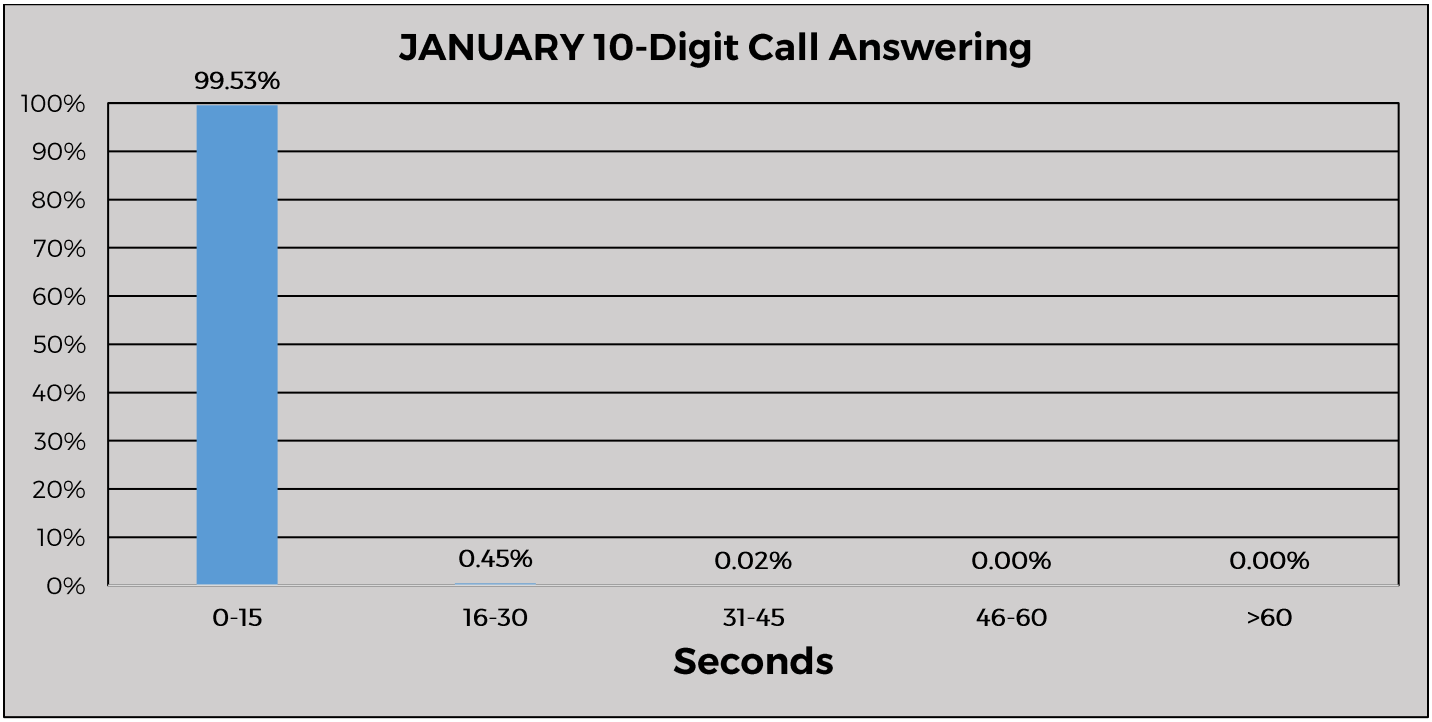
NENA 911 Call Answering Standard

The NENA Standard for 911 Call Processing establishes critical performance benchmarks, mandating 90% of calls be answered within 15 seconds and 95% within 20 seconds. These metrics ensure Public Safety Answering Points (PSAPs) maintain swift and consistent service for both traditional voice calls, text, and multimedia via Next Generation 9-1-1 (NG9-1-1).

911 CALL ANSWERING



10-DIGIT CALL ANSWERING



TOP Call Takers JANUARY 2026

911 & Non-Emergency Calls:

KURASZ - 1336
VALLEE - 1037
MINOR - 980
MOOTREY - 883
MEDINA - 858
SZCZEPANIAK - 845
KOLBERG - 841
MARDULA - 830
VAN ALSTINE - 786
CHECK - 725

911:

KURASZ - 469
MEDINA - 283
NUDD - 242
VALLEE - 235
MARDULA - 223
CHECK - 198
MINOR & KOLBERG - 193
HAWKINS - 192
OLIVER - 190
VALDEZ - 183

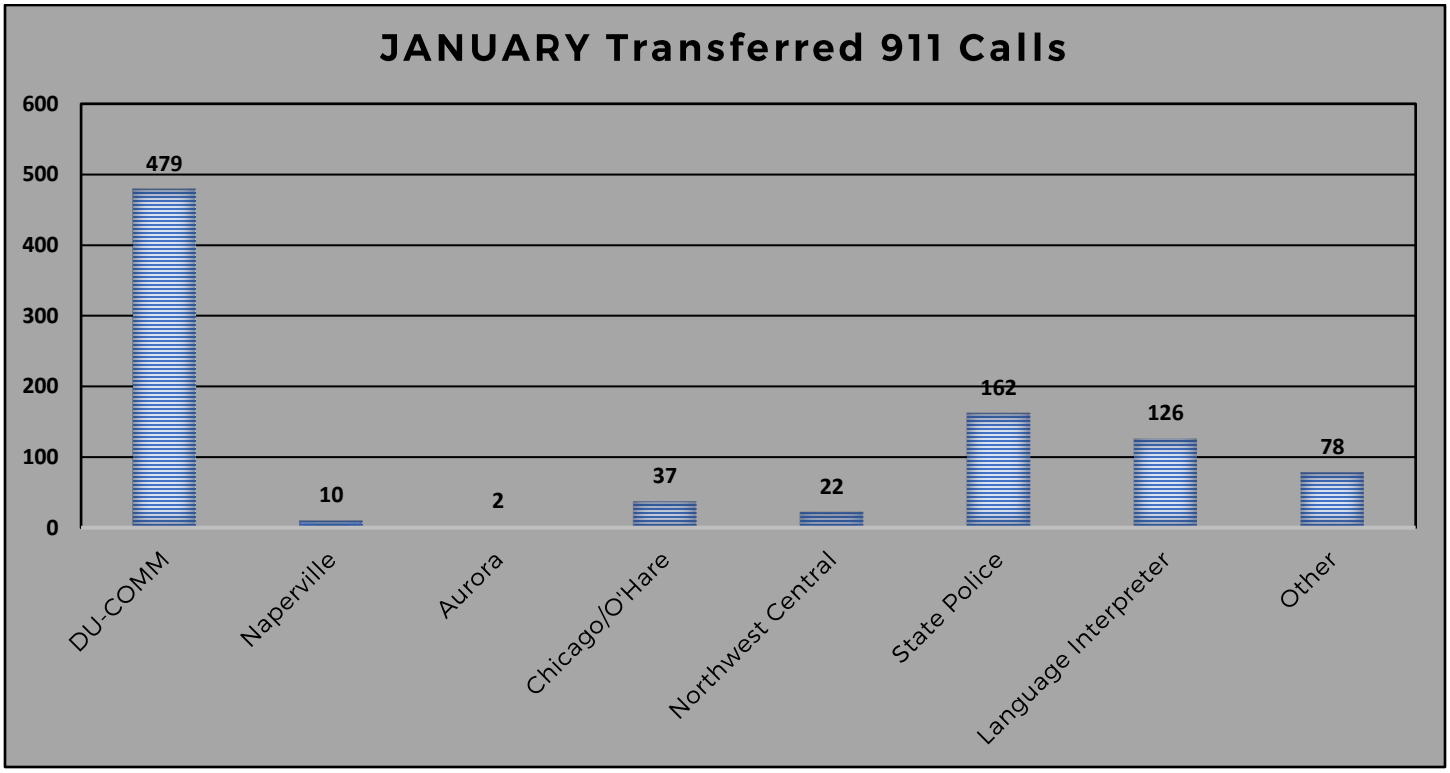
NON-EMERGENCY:

KURASZ - 867
VALLEE - 802
MINOR - 787
SZCZEPANIAK - 776
MOOTREY - 721
KOLBERG - 648
VAN ALSTINE - 643
MARDULA - 607
GONZALEZ - 590
MEDINA & MILNES - 575

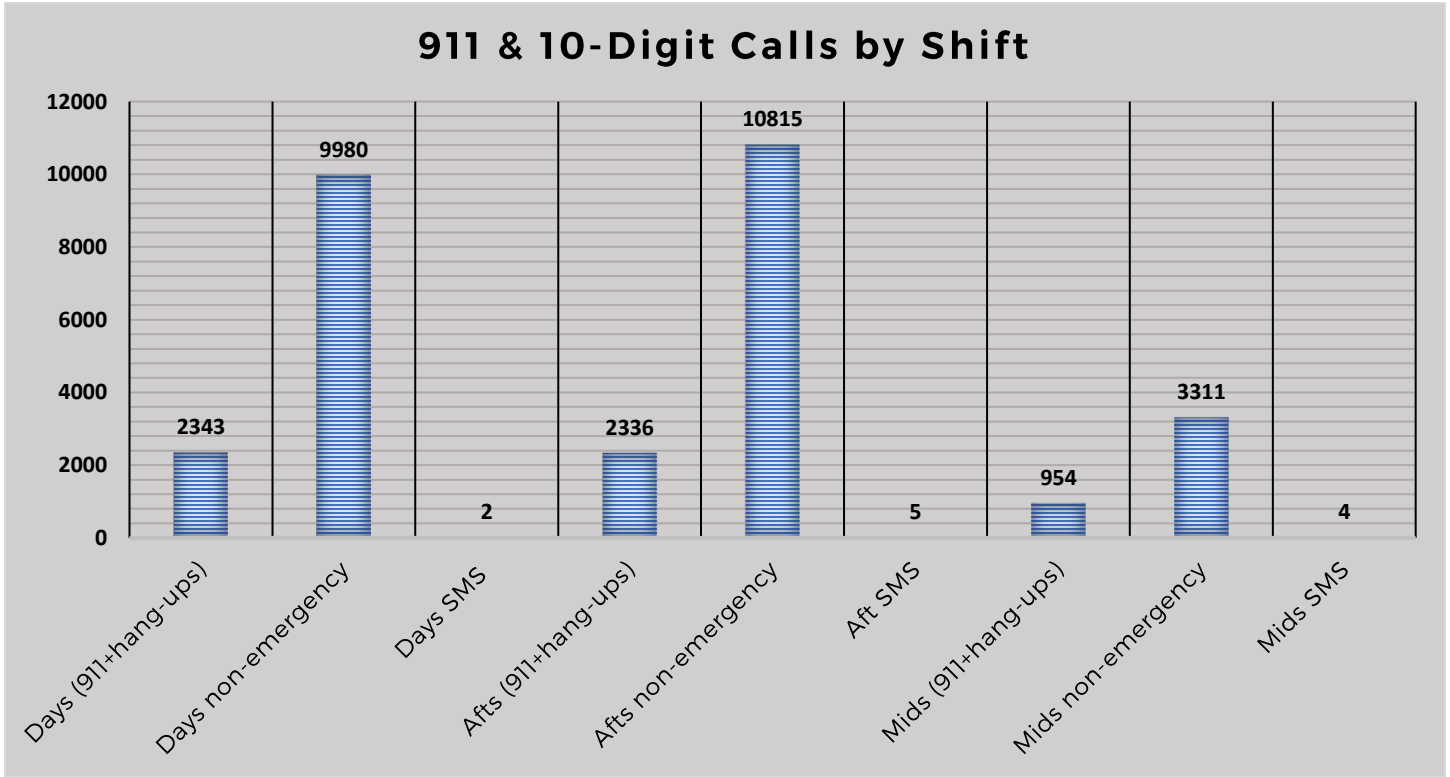
211 CALLS:

MINOR - 34
WILLADSEN - 31
KURASZ - 30
NUDD - 28
VALDEZ & CHECK - 27

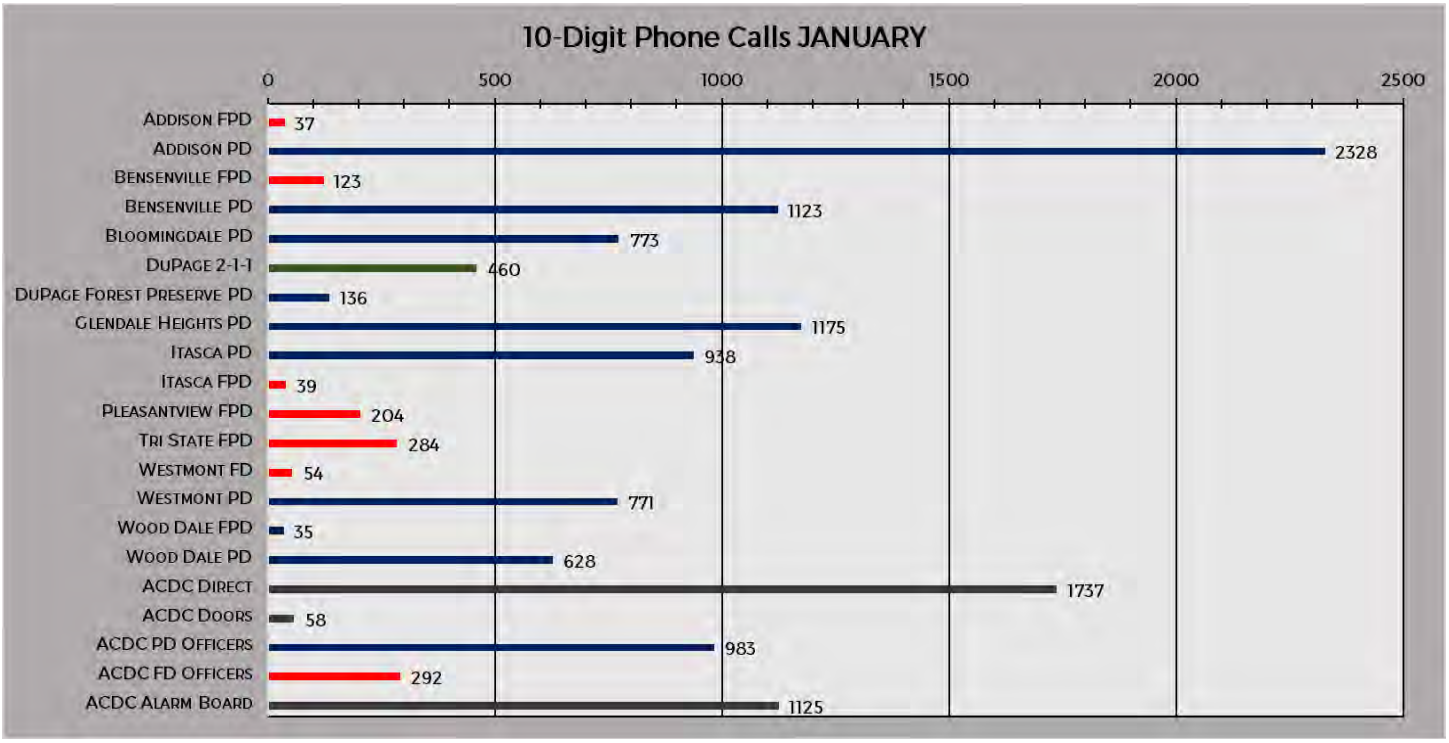
TRANSFERRED 911 CALLS



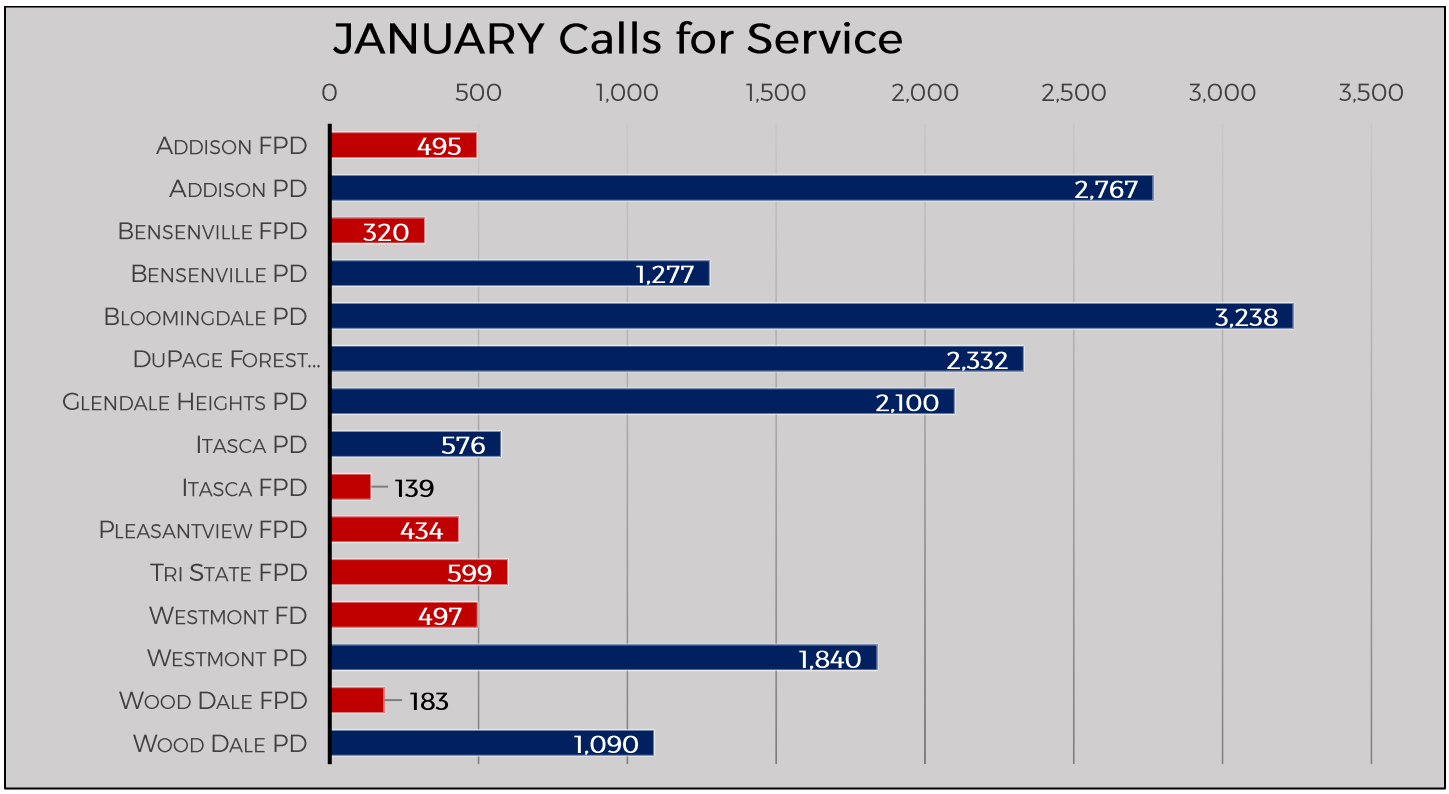
CALLS & SMS BY SHIFT – JANUARY



MEMBER AGENCY & Misc. 10-DIGIT PHONE CALLS

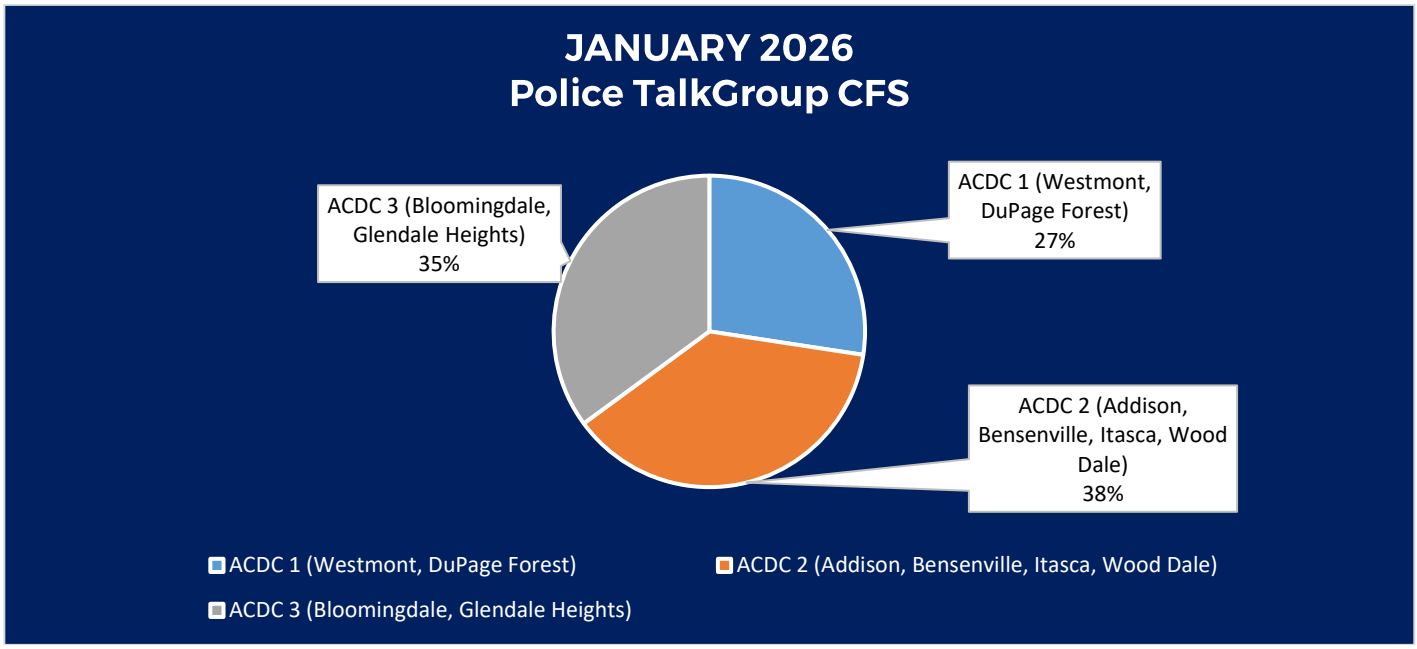


CALLS FOR SERVICE (CFS)



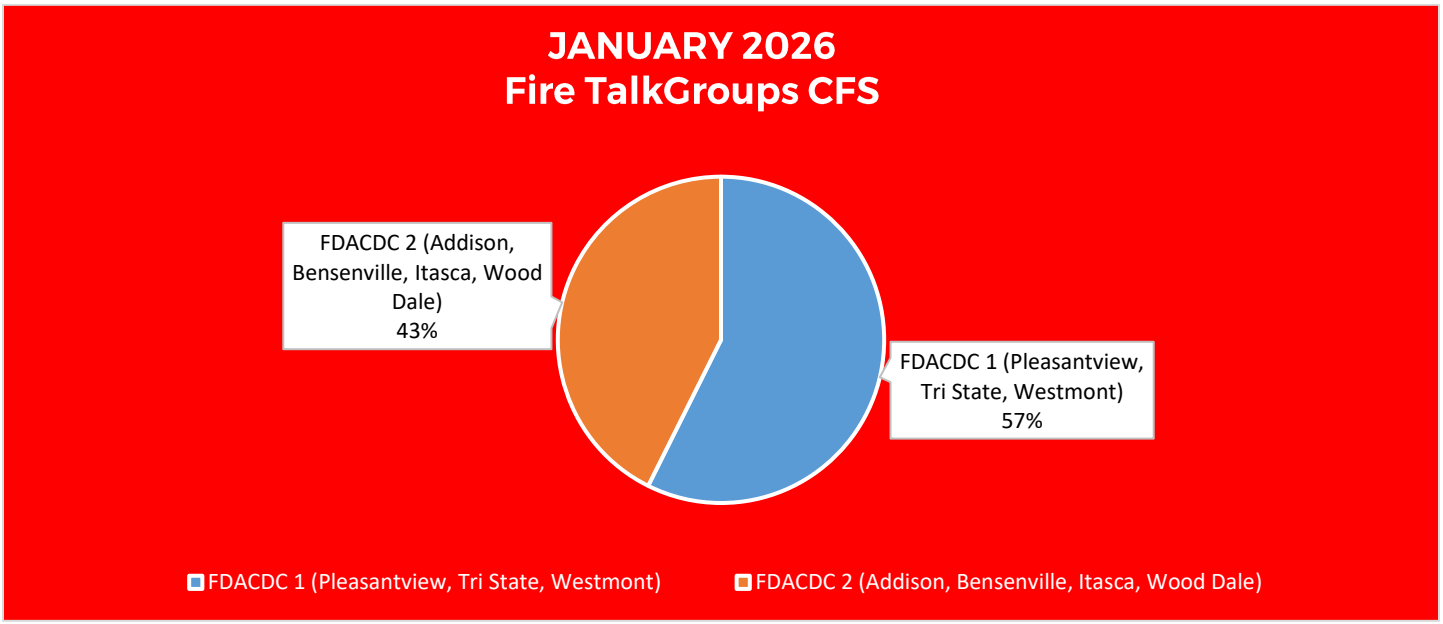
POLICE Calls for Service by Talk Group – JANUARY

ACDC 1 (Westmont, DuPage Forest)	4,172
ACDC 2 (Addison, Bensenville, Itasca, Wood Dale)	5,710
ACDC 3 (Bloomingdale, Glendale Heights)	5,338



FIRE Calls for Service by Talk Group – JANUARY

FDACDC 1 (Pleasantview, Tri State, Westmont)	1,372
FDACDC 2 (Addison, Bensenville, Itasca, Wood Dale)	994



MABAS Alarms Dispatched -YTD

DATE	TOWN	TYPE	LOCATION
1/23/2026	Westmont	Structure Fire	504 N Richmond AVE

STRUCTURE FIRE REVIEW – YTD

2026									
Agency	**Total Generals**	**Within 60 from Time of Call (TOC) to tone**	**Over 60, less than 106 (actual from TOC to Tone)**	**Over 106 (actual from TOC to Tone)**	**Percent under 60 seconds (goal 90%)**	**Percent over 60 sec, less then 106 (column C/B) (goal 95%)**	**Average Total Dispatch Time (seconds)**	**Caller Delayed**	**Entry delayed by Other Agency**
Addison	2								
Bensenville	0								
Itasca	0								
Pleasantview	0								
Tri State	1								
Westmont	5								
Wood Dale	4								
Other FD Agency	1								
Total Reported Fires	13	8	5	0	62%	100%	51	0	0
Actual Fires	**7**	**6**	**1**	**0**	**86%**	**100%**		**0**	**0**
Actual fires: % under 61 seconds. Goal is 90% under 60 seconds		**85.7%**							
Actual fires: % over 60 seconds, but less than 106 seconds. Goal is 95% **includes actual fires under 61 seconds*			**100.0%**						
Actual fires: % over 106 seconds. Goal is 0%				**0.0%**					
Actual fires delayed by caller or Other PSAP	**0**								
Actual Fires: % of actual fires delayed by caller or other PSAP (% out of the control of ACDC)	**0.0%**	**0.0%**							
Actual fires received as fire alarm	**1**								
% actual fires received as fire alarm	**14%**								

PERFORMANCE MEASURES

Each interaction is audited for accuracy, processing efficiency (<61 seconds), policy compliance, and professional conduct. Outcomes of these reviews include performance recognition, targeted training, or progressive discipline as required. Furthermore, any incidents creating potential liability for ACDC—such as equipment failures, personnel oversights, or external agency issues—are documented for risk management

POLICE:

ACDC conducts comprehensive audits of all High-Risk Low Frequency (HRLF) calls, specifically those involving weapons, physical violence, and crimes in progress.

30 Calls Reviewed – JANUARY	
Policy Violations	Violation • Failure to broadcast on DU FLASH • Failure to use alert tone • Failure to self-dispatch
Error in Accuracy	Violation • Address error
Performance Issue	Violation • Missed radio traffic • Inattention to detail
Equipment Malfunctions or CAD Issues	Violation • N/A
Other PSAP or Caller Issue	Violation • N/A

FIRE:

General Alarm Review

13 Calls Reviewed – JANUARY	
Policy Violations	Violation • Delay on dispatch
Error in Accuracy	Violation • Failure to verify address, as per policy
Performance Issue	Violation • N/A
Equipment Malfunctions or CAD Issues	Violation • N/A
Other PSAP or Caller Issue	Violation • Miscoded CAD

COMPLAINTS/REQUESTS for Understanding

Agency	Complaint/Inquiry	Explanation	Findings
Itasca PD	Missed radio traffic		Bonafide
Westmont Fire	IAR message not sent out (X2)		Bonafide

COLLABORATION: Committees/Focus Groups/Misc.

ACDC is an active participant in various working groups and committees, fostering essential collaboration between the DuPage Emergency Telephone System Board (ETSB), DU-COMM, and respective member agencies.

This section will highlight topics of interest.

CAD Focus: a collaboration between ETSB, ACDC & DU-COMM for all things CAD

- Priority Dispatch version updates and related training
- ACDC and DU-COMM have been added to Cohort 2

Next podcast date: February 17, 2026.

Fire Standardization (FSA): a collaboration of Fire Chiefs, ETSB, and the PSAPs for all things fire

- Status of Purvis Message Board Project - Check Monday for tentative rollout dates, beginning week of 1/26
- LiveMUM ETSB has created a Monday.com board
- PURVIS Upgrade: Fire Station Alerting System-wide Upgrade on January 6, 2026

Fire Operations Meeting: A monthly meeting with fire member agencies & ETSB to discuss operations

- Command Central Policy
- Emergency Button Verbiage
- TC participation in 2026 trainings
- Update ACDC fire distribution email lists
- Div. 10 High-Rise Policy
- Fire North EMS Box vs. MCI Box

ACDC Monthly Police Operations Meeting: A monthly meeting with police member agencies & ETSB to discuss operations

- **Staffing:** We currently have two Probationary TCs in training and two potential hires undergoing background checks. If these hires are successful, we will be fully staffed.
- **Gang Validations:** We require a designated PD contact person for gang validations. Most agencies have already provided this information to verify current gang members in LEADS.

- **Radio Encryption:** ETSB staff are currently visiting agencies for the first phase of encryption. The estimated completion date for full project is March.
- **Premise Alert Forms:** We require a designated PD contact person to whom completed Premise Alert Forms should be forwarded. Most agencies have already provided this contact information.
- **Vacation Watches:** The ACDC Portal includes an "indefinite" option. Please advise if you would like this option removed.
- **LEADS Entries:** Under a new procedure, TCs will "reply all" to the original email and provide the LEADS number, along with the name and badge number of the TC who made the entry.
- **2026 Call Out Updates:** Please ensure ACDC is notified of any call-out changes/updates. If your agency requires training to make these updates in the ACDC Portal directly, please let us know.
- **New CAD Subtype Code:** "NOTIFICATION - PHONE CRASH ALERT/NO VOICE CONTACT" (PD response only). With the increase in automatic phone notifications of crashes without voice contact, this will help both dispatchers and responders quickly identify the call type

ACDC Visitors

- AFD Explorers Training
- RapidSOS hardware install
- KenCom 911 Tour

Community Outreach

1/15/2026	TCD Winter Open House
1/29/2026	ATHS Student Tour of ACDC Facility

Task Force / Special Detail Participation

01/06/2026	Saturation Task Force	Multiple
01/07/2026	Search Warrant	Addison
01/19/2026	Child Porn Operation	Glendale Heights
01/28/2026	Gang Surveillance	Glendale Heights & Villa Park
01/29/2026	Gang Surveillance	Glendale Heights & Villa Park







2025 ANNUAL REPORT

ADDISON CONSOLIDATED DISPATCH CENTER

WWW.ACDCDISPATCH.ORG

ABOUT ACDC

The Addison Consolidated Dispatch Center (ACDC) is a public safety answering point (PSAP) responsible for efficiently answering incoming 911 calls from citizens, visitors, and patrons throughout the DuPage County area, and dispatching appropriate police and fire agencies. The DuPage County Emergency Telephone System Board (ETSB) provides ACDC with the equipment necessary for answering phone calls and dispatching responders to calls. ACDC is a division of the Addison Police Department. The most invaluable resource at ACDC consists of our 911 telecommunicators (TC).

The term telecommunicator is the professional title of the personnel answering and dispatching calls. Some may use the term call-taker, dispatcher, or Emergency Medical Dispatcher (EMD) to describe a telecommunicator. ACDC consists of:

- 35 Full-Time Telecommunicators
- 6 Part-Time Telecommunicators
- 1 Part-Time Alarm Board Operator
- 3 Operations Managers
- 1 Professional Standards Coordinator
- 1 Clerk/Typist
- 1 Information Technology (IT) Specialist
- 1 Deputy Director of Communications
- 1 Director of Communications
- 1 Deputy Chief of Support Services





All TCs are certified in EMD and provide medical instructions for callers requiring medical attention. ACDC dispatches for nine police agencies, seven fire agencies, Mutual Aid Box Alarm System (MABAS) Divisions 10 & 12, provides phone answering services for the Northern Illinois Critical Incident Stress Management Team (CISM), and provides after-hours phone answering service for 211 of DuPage County for health and social service resources.

ACDC is guided by public acts, standards, and policies from various agencies and entities including the United States Department of Justice (DOJ), Federal Communications Commission (FCC), State of Illinois, Illinois State Police (ISP), Department of Public Health (IDPH), National Emergency Number Association (NENA), Association of Public Safety Communications Officials (APCO), National Fire Protection Association (NFPA), National Highway Traffic Safety Administration (NHTSA), and Good Samaritan Emergency Medical Services System (GSEMSS).

ACDC IS ACCREDITED BY THE **COMMISSION ON ACCREDITATION OF LAW ENFORCEMENT AGENCIES (CALEA)**, SUPPORTED BY THE UNITED STATES DEPARTMENT OF JUSTICE.

ANNUALLY, CALEA COMPLIANCE SERVICE MEMBER ASSESSORS REVIEW ACDC POLICY, PROCEDURE, AND PROTOCOL TO CONFIRM ADHERENCE TO LEGISLATIVE MANDATES, STANDARDIZED PRACTICES, AND PROOF OF COMPLIANCE.

A Message From the Director



Marilu Hernandez
Director of Communications

I am pleased to present the **2025 Annual Report** for the **Addison Consolidated Dispatch Center (ACDC)**. Looking back on the past year, 2025 was marked by a commitment to continuous improvement. I am incredibly proud of our progress and eager to build upon this momentum. Our center's success is a direct result of our mission-driven staff and their collective dedication. It is their tireless pursuit of excellence that fuels our mission, and for that, I am deeply grateful.

Committed to delivering a high level of service, ACDC is focused on strengthening staff and fostering innovation. Recent successful hiring has normalized staffing levels, overcoming past difficulties. We ensure all ACDC personnel receive comprehensive and ongoing professional development, via a variety of channels; we continue to host on-site classes, provide independent study, monthly training, and attend conferences. ACDC remains committed to personnel development and continues to strive toward expanding our staff's knowledge and resourcefulness to better serve our operational needs.

In March 2025, the department announced the promotion of **TC Grecia Flores** to Operations Manager, followed by the promotion of **TC Benjamin Koechling** to Professional Standards Coordinator and CALEA Accreditation Manager in September. Throughout the year, the management team prioritized professional development by attending various in-person and virtual supervisory courses, workshops, and national conferences. These initiatives are strategically designed to cultivate a robust internal knowledge base, ensuring effective succession planning and sustained long-term organizational growth.

ACDC and the **Metropolitan Association of Police (MAP) Chapter 774**, the representative body for full-time Telecommunicators (TCs), maintain a formal and harmonious professional relationship. Both are committed to continuous collaboration and open communication to ensure seamless operations towards shared objectives. To maintain this alignment, leadership from both parties convene for quarterly meetings to review goals and streamline collective efforts.

As we move into 2026, I anticipate a wealth of new possibilities that will further our collective goals.

"Our center's success is a direct result of our mission-driven staff and their collective dedication."

ACDC MISSION & VALUES

MISSION

We are committed to building public trust and providing superior service by treating everyone with dignity and respect; while providing for the needs and safety of the communities and responders.

VALUES

To fulfill this mission to both the communities and the responders, the Addison Consolidated Dispatch Center adopts these values:

- To express compassion by treating everyone with courtesy, empathy, impartiality, and respect.
- To demonstrate dependability by gathering and providing accurate information in an efficient and confidential manner.
- To foster integrity by always being ethical and honest.
- To exhibit professionalism by being loyal and taking the responsibility for working as a team.

ACDC STAFF
END OF 2025

SERVING SINCE

Mardula	1997
Hernandez	1998
Beebe	2011
Koechling	2014
Medina	2015
Vertucci	2015
Kolberg	2015
Lettenberger	2015
Valdez	2016
Okichich	2017
Ostrander	2017
Mahn	2017
Dobey	2017
Marc	2017
Flores	2017
Leath	2017
Cavaligos	2018
Herrera	2018
Willadsen	2018
VanAlstine	2018
Bukovic	2018
Waterman	2018
Ficarrotta	2019
Norton	2020
Nudd	2020
Schmidt	2020
Stevanovic	2021
Mootrey	2021
Alvarez	2022
Milnes	2022
Calzaretta	2022
Burmeister	2022
Mayfield	2022
Szczepaniak	2022
Iazzetto	2022
Chacon	2022
Vallee	2022
Minor	2022
Hawkins	2022
Oliver	2022
Godlewski	2022
Check	2023
Eaton	2025
Grado	2025
Domino	2025
Gonzalez	2025
Kurasz	2025










ORGANIZATIONAL CHART



Roy Selvik
Chief of Police



Chris Weinbrenner
Deputy Chief of Police



Marilu Hernandez
Director of Communications

VACANT
Office Clerk



Eric Burmeister
Deputy Director of Communciations



Michele Beebe
Operations Manager



David Dobey
Operations Manager



Grecia Flores
Operations Manager



Ben Koechling
Professional Standards Coordinator



Wojciech Mardula
Team Lead
Day Shift



Kyle Ficarrotta
Team Lead
Afternoon Shift



Sean Milnes
Team Lead
Midnight Shift

RECOGNITION

In 2025, ACDC personnel were repeatedly recognized for exceptional performance during high-risk, complex, and prolonged incidents requiring precise coordination and calm decision-making.

Telecommunicators were formally commended for their roles in active shooter and shooting incidents, extended multi-agency operations, and resource-intensive emergency responses where rapid call handling, clear radio control, and accurate information sharing were critical to responder and public safety.

Staff were also recognized for managing large-scale incidents that required continuous operations, including ACDC's first dispatch of a MABAS Division 12 Box Alarm during a multi-day dive and recovery operation. This incident resulted in formal written recognition from the Wood Dale Fire Protection District for ACDC's professionalism, coordination, and interagency support.

Additional commendations were awarded for life-saving emergency medical dispatch, high-risk pursuits, burglaries, arson investigations, armed domestic incidents, and critical intruder calls. Personnel were further acknowledged for technical and leadership contributions that strengthened ACDC's operational readiness and long-term resiliency.

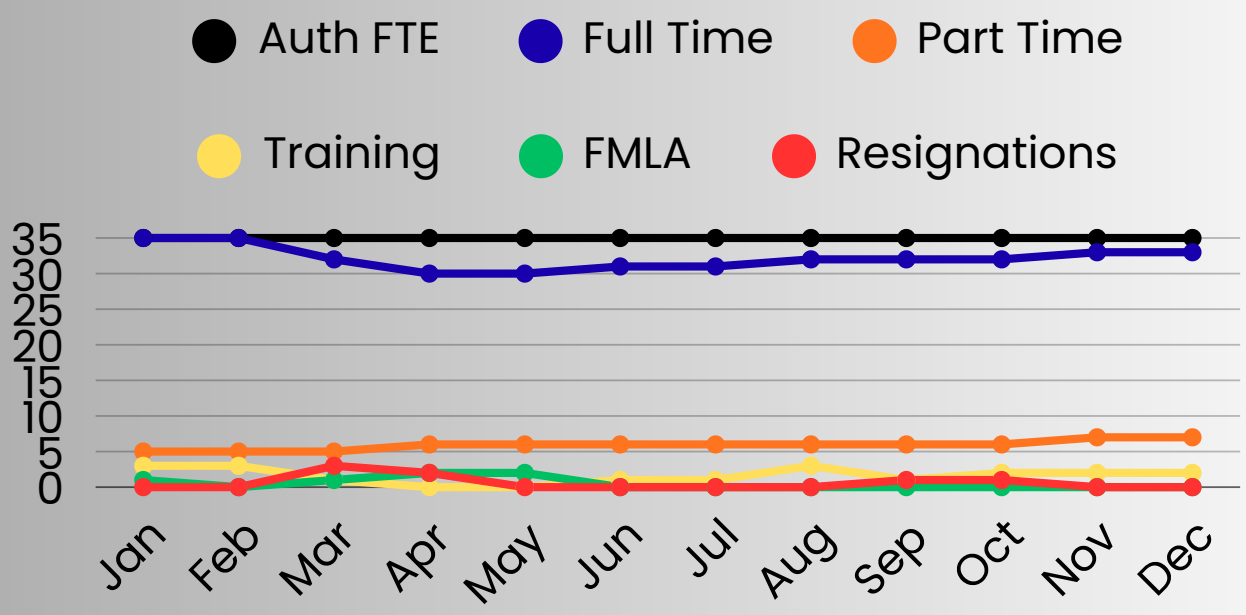
These recognitions reflect the consistent professionalism, teamwork, and dedication of ACDC staff and reinforce the center's role as a trusted partner in public safety and emergency response.

Date	Telecommunictaor	Recognition	Agency
February	Grecia Flores	Promotion to Operations Manager	ACDC
March	TC Erin Vallee, TC Robert Nudd, TC Chris Nudd	Agency Recognition – Commended for performance during a high-rise fire in LaGrange	Lyons Township Area Communications Center (LTACC)
April	TC Lindsay Bukovic, TC Anne Leath	Exemplary Performance – Multi-hour burglary mission support and tactical coordination	Bensenville PD
July	TC Taylor Hawkins, TC Lindsay Bukovic	Exemplary Performance – Dave & Buster's burglary; live BWC monitoring assisted in apprehension	Addison PD
July	OM David Dobey	Exemplary Performance – Leadership and technical coordination of DFSI radio system implementation	ACDC

RECOGNITION

Date	Telecommunictaor	Recognition	Agency
August	TC Ben Koechling, TC John Waterman, TC Kristina Iazzetto Barounis, TC Wojciech Mardula, TC Erin Vallee, TC Anne Leath	Performance of Duty – Glendale Heights shooting incident; rapid multi-caller coordination	Glendale Heights PD
August	TC Na'Jae Oliver, TC Kristina Iazzetto Barounis, TC Joseph Okichich, TC Erin Vallee, TC Robert Nudd, TC Hayden Mootrey, TC Tina Cavaligos	Performance of Duty – Wood Dale dive and ACDC's first MABAS Division 12 Box Alarm	Wood Dale PD / Wood Dale FPD
September	Benjamin Koechling	Promotion to Professional Standards Coordinator	ACDC
October	TC William Kolberg	Life Saving Recognition – CPR instructions resulting in cardiac arrest save	Westmont PD/FD
October	TC Robert Nudd	Life Saving Recognition – Juvenile suicide intervention through IP address investigation	ACDC
October	TC Kristina Iazzetto Barounis, TC Wojciech Mardula, TC Christopher Willadsen, TC Abigail Medina, TC William Kolberg, TC Joseph Ostrander, TC John Waterman, TC Amy Lettenberger, TC Hayden Mootrey, TC Kyle Ficarrotta, TC Robert Nudd, TC Karolina Szczepaniak, TC Erin Vallee, PSC Benjamin Koechling, OM Grecia Flores	Performance of Duty – Addison Active Shooter; 4+ hour critical incident with 438 calls handled	Addison PD
November	TC Renee Calzaretta, TC Lindsay Bukovic	Performance of Duty – High-risk intruder incident; rapid CAD generation and channel control	Bloomingdale PD
December	TC Kyle Ficarrotta	Exemplary Performance – Armed domestic with weapon; clear radio control and updates	Wood Dale PD

STAFFING & EMPLOYEE TURNOVER



In 2025, ACDC saw one full-time Telecommunicator (TC) transfer from Communications to the Records Department, one Probationary Telecommunicator (PT) resign prior to completing the probationary period, and five trainees resign during the training phase. Despite these changes, ACDC maintained an average of 32 TCs for the majority of the year. Furthermore, Stanard & Associates, Inc. administered two exams—one in April and another in December—with a total of 90 applicants. From these test results and lateral applications, ACDC interviewed a total of 30 candidates. The applicant pool included a combination of part-time, full-time, and lateral candidates.

Terminations/Resignations

Date	Tenure	Reason	Role
3/4/2025	1.5 years	Resignation - Performance	Probationary
3/17/2025	1.5 months	Resignation - Stress	Trainee
3/26/2025	1.5 months	Resignation - Performance	Trainee
4/11/2025	2 months	Resignation - Performance	Trainee
4/12/2025	8 years	Transfer to Records Department	Telecommunicator
9/30/2025	1.5 months	Resignation - Performance	Trainee
10/27/2025	2 months	Resignation - Performance	Trainee

TELEPHONE ANSWERING

2025 ACDC PHONE CALLS

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
911 Calls	6,090	4,934	5,603	5,455	6,250	6,502	7,068	6,901	6,083	5,927	5,584	5,896	**72,293**
Incoming 10-digit	12,876	10,573	12,556	12,246	13,386	13,874	14,992	14,923	13,714	13,452	13,065	12,579	**158,236**
Outgoing	4,820	3,682	4,384	4,401	5,094	5,313	5,650	5,341	4,643	4,694	4,462	4,621	**57,105**
Internal	1,096	876	898	1,041	1,157	1,166	1,270	1,105	1,051	1,026	968	977	**12,631**
DuPage 211	197	151	150	140	230	256	247	237	154	166	386	357	**2,671**
Total	**25,079**	**20,216**	**23,591**	**23,283**	**26,117**	**27,111**	**29,227**	**28,507**	**25,645**	**25,265**	**24,465**	**24,430**	**302,936**



A Public Safety Answering Point (PSAP) is a 24/7 facility responsible for receiving 911 calls, assessing emergencies, and dispatching police, fire, or EMS services using location-tracking technology. PSAPs serve as the critical link between the public and emergency responders by managing call prioritization, providing pre-arrival instructions, and maintaining operational continuity.

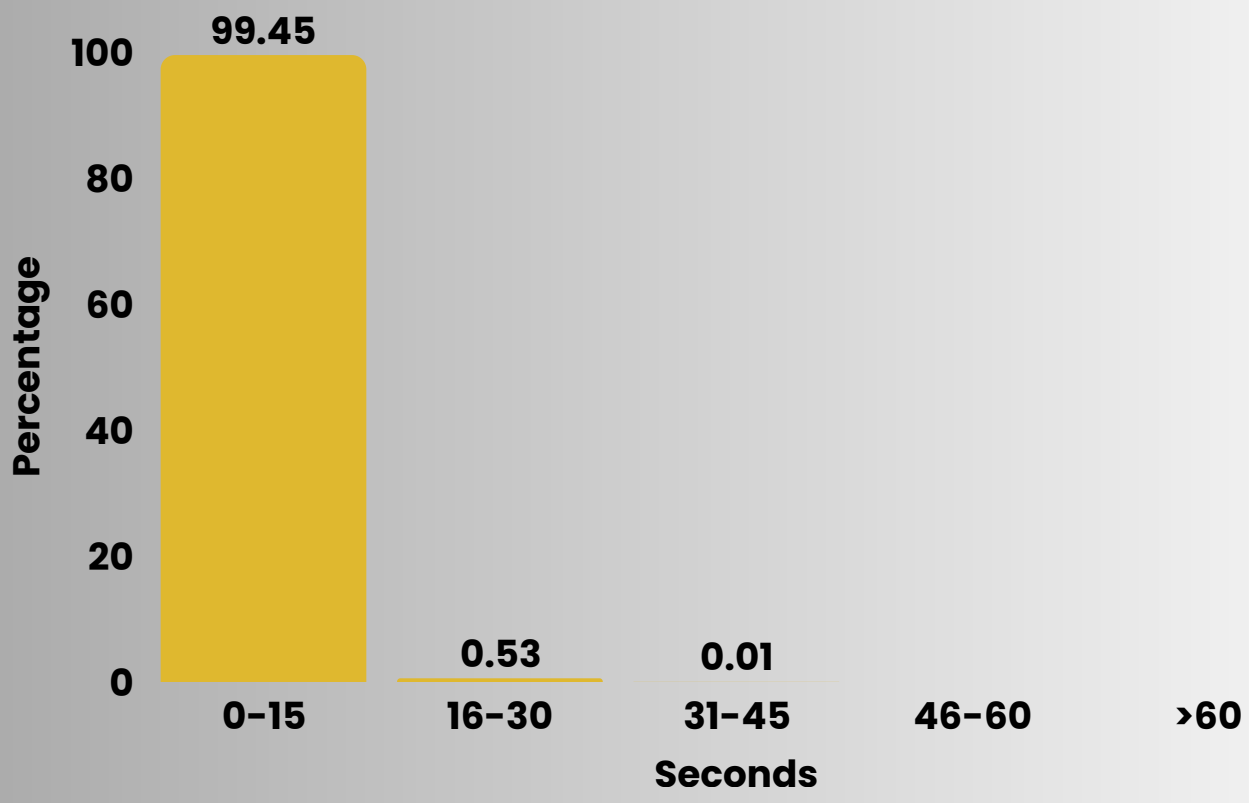
We are committed to providing equal access for TTY/TDD users, ensuring these calls receive the same level of service and enhanced location features as voice calls. **DuPage ETSB enhanced this service in 2025 with the implementation of text-to-911.** In 2025, in addition to emergency 911 lines, ACDC personnel managed administrative and outgoing calls, internal calls, and social service inquiries through DuPage 211.

911 CALLS RECEIVED

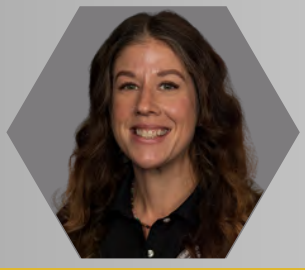
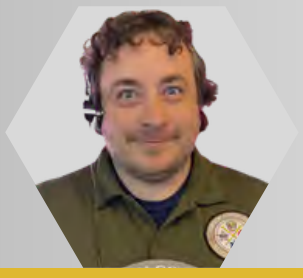
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Wireless	4,970	4,019	4,642	5,013	5,284	5,596	6,060	5,887	4,990	4,820	4,499	4,716	**60,496**
Wireline	297	219	233	206	224	244	260	276	385	421	410	469	**3,644**
VOIP	717	607	639	151	660	601	665	686	635	591	604	637	**7,193**
Unknown	59	47	73	61	65	51	70	40	57	73	58	58	**712**
Abandoned	403	320	413	411	442	407	491	436	400	438	381	387	**4,929**
SMS	47	42	16	24	17	10	13	12	16	22	13	16	**248**
Total	**6,493**	**5,254**	**6,016**	**5,866**	**6,692**	**6,909**	**7,559**	**7,337**	**6,483**	**6,365**	**5,965**	**6,283**	**77,222**

TELEPHONE ANSWERING

2025 911 CALL ANSWERING



National Emergency Number Association (NENA): The 911 Association empowers its members and the greater 911 community to provide the best possible emergency response through standards development, training, thought leadership, outreach, and advocacy. The 911 Call Answering Standard states that 90% of all 911 calls be answered within 15 seconds and 95% of 911 calls be answered within 20 seconds.



ACDC has consistently made call answering a priority and continues to exceed the standard year after year.

2025 TOP TEN Call Takers

1	Oliver #478	9,310
2	Vallee #479	8,687
3	Willadsen #383	8,615
4	Mootrey #431	8,357
5	Godlewski #452	8,318
6	Waterman #423	8,309
7	Iazzetto Barounis #445	7,376
8	Minor #440	7,368
9	Mardula #397	7,316
10	Hawkins #480	6,794









MEMBER AGENCIES

- Addison Police Department
- Bensenville Police Department
- Bloomingdale Police Department
- Canadian Pacific Kansas City Railroad Police
- DuPage County Forest Preserve Police Department
- Glendale Heights Police Department
- Itasca Police Department
- Westmont Police Department
- Wood Dale Police Department
- Addison Fire Protection District
- Bensenville Fire Protection District
- Itasca Fire Protection District
- Pleasantview Fire Protection District
- Tri-State Fire Protection District
- Westmont Fire Department
- Wood Dale Fire Protection District

DuPage County 2-1-1

Northern Illinois Critical Incident Stress Management Team






CONSOLIDATION

ACDC remains committed to expanding through consolidation; however, current Illinois law prevents agencies from merging across county lines. The Illinois State Police have identified this restriction as a hurdle for statewide consolidation efforts and intend to propose new legislation to resolve the issue.

ACDC maintains a competitive edge in pricing and continues to provide industry-leading, value-added services at no extra cost, including: LEADS entries, license plate reader (LPR) monitoring, overnight investigative assistance & vehicle tracking via our Specialized Surveillance Telecommunicator (SST) Team, response configuration entries, and more. Additionally, our Real Time Information Center (RTIC) provides advanced technology and intelligence to law enforcement, fire department, and public works agencies.

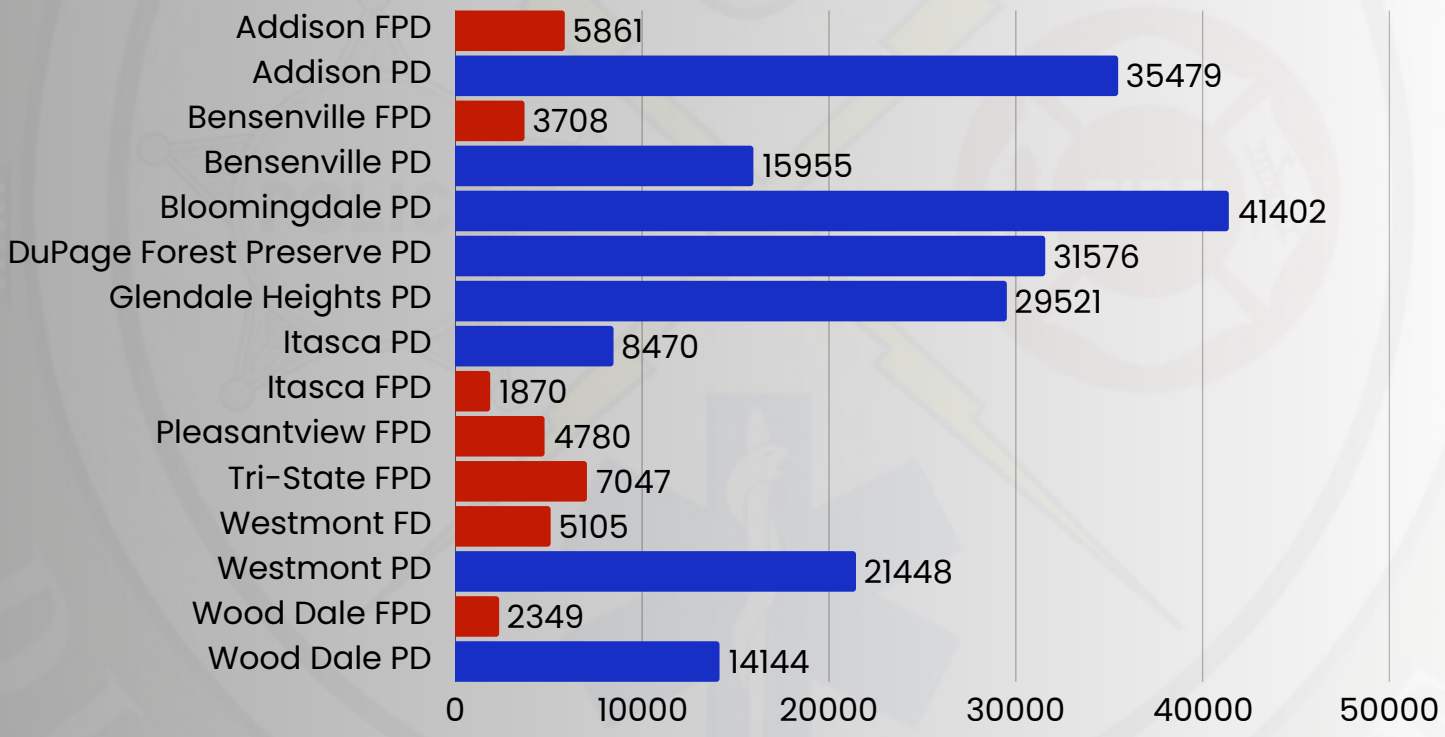
CALLS FOR SERVICE

In **2025**, ACDC personnel processed a total of **228,715** Calls for Service (CFS), compared to 244,362 CFS in 2024.

The 2025 total includes **197,995** police and **30,720** fire and EMS calls for service.

Please note: Canadian Pacific Kansas City Railroad Police do not have recorded calls for service, as they primarily receive Law Enforcement Agencies Data Systems (LEADS) services from ACDC.

2025 CALLS FOR SERVICE





MUTUAL AID BOX ALARM SYSTEM

MABAS

Established in 1968 in the northwestern suburbs of Chicago, the **Mutual Aid Box Alarm System (MABAS)** is a standardized mutual-aid network designed to automate and accelerate emergency response across Illinois and neighboring states. MABAS uses a system modeled after Chicago's "box alarm cards." These cards pre-assign specific resources—including fire engines, trucks, rescue squads, ambulances, chiefs, and specialized equipment—to respond automatically based on the requested level of alarm.

The system ensures uniform radio frequencies, terminology, and incident command protocols, allowing different agencies to work together seamlessly without prior negotiation or delays. MABAS currently consists of 69 divisions in Illinois. The six-county Chicago metropolitan area contains 18 of these divisions. Every MABAS division operates with a primary dispatch center and a designated backup center to manage and transmit alarm levels.

ACDC dispatches **MABAS Division 10** fire departments, including the towns of Brookfield, Forest View, La Grange, La Grange Park, Lyons, McCook, Pleasantview, Riverside, Tri-State, Western Springs, and Westmont

Additionally, on August 1, 2025 ACDC took over dispatching of MABAS Division 12 incidents for Addison, Bensenville, Itasca, and Wood Dale. ACDC's newly acquired MABAS dispatch responsibilities were quickly put to the test during a prolonged dive box alarm incident on August 5, 2025. Throughout the incident, ACDC telecommunicators maintained professionalism, and successfully dispatched the incident without issue.

In 2025, ACDC dispatched 18 MABAS Division 10 alarms:
·4 Structure Fire
·2 EMS
·12 Investigator

In 2025, ACDC dispatched one MABAS Division 12 alarm:
·1 Dive Rescue





RADIO TALK TIME

ACDC operates five primary radio talk groups – three police and two fire.

The talk group assignments are as follows:

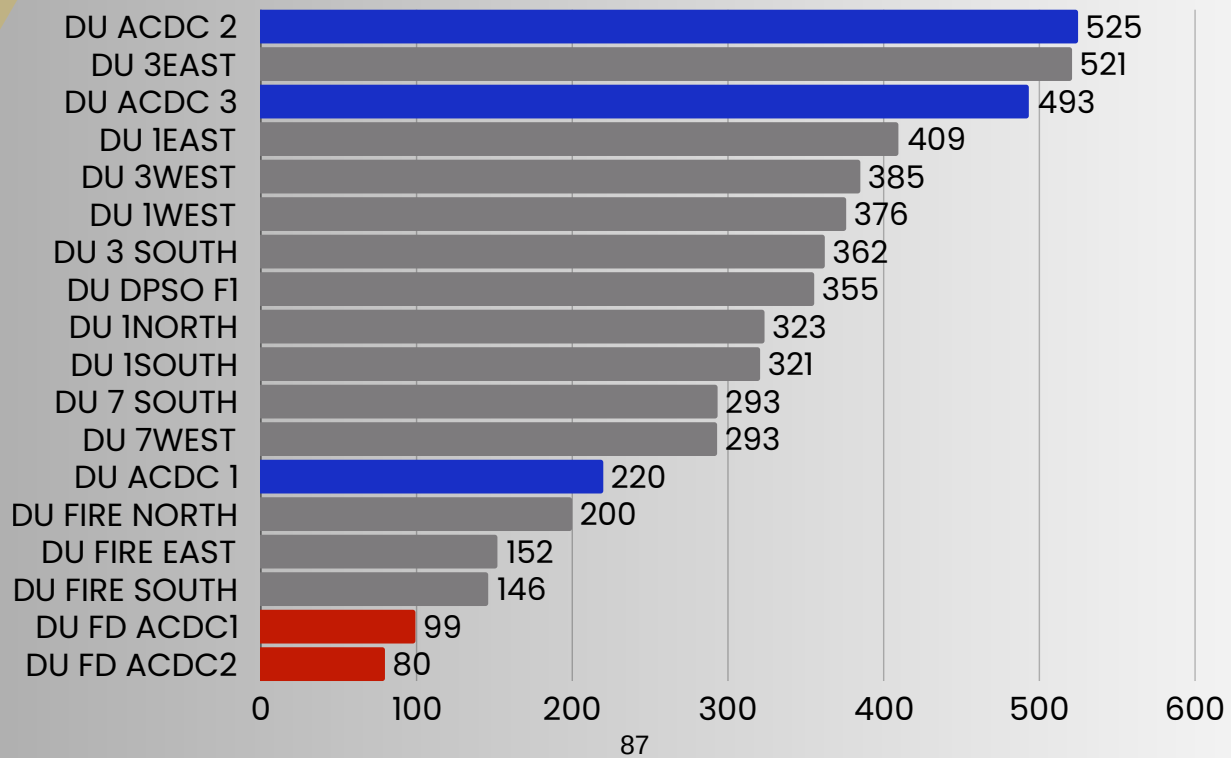
DU ACDC 1: Westmont Police and DuPage County Forest Preserve Police
DU ACDC 2: Addison Police, Bensenville Police, Itasca Police, and Wood Dale Police
DU ACDC 3: Bloomingdale Police and Glendale Heights Police

DU FDACDC 1: Pleasantview Fire Department (Protecting life and property in Countryside, Hodgkins, Indian Head Park, Burr Ridge, Willowbrook, and unincorporated areas of Cook County), Tri-State Fire Protection District (Serving parts of Darien, Willowbrook, Burr Ridge, Willow Springs, and unincorporated DuPage County), and Westmont Fire Department

DU FDACDC 2: Addison Fire Protection District, Bensenville Fire Protection District, Itasca Fire Protection District, and Wood Dale Fire Protection District

2025 RADIO TALK TIME

in hours of total talk time



2025 TRAINING

Total training hours increased in 2025 due to nine new hires during the year. These new hires added nearly 1,000 hours of classroom training. Because of the number of new hire employees, other areas of training declined in 2025 while we collectively worked to train the new group of employees. ACDC provides ongoing in-house training such as independent study modules, cross-training disciplines, high-risk low-frequency training, State of Illinois Trauma Informed Response to Sexual Assault, and quarterly cybersecurity trainings.

Despite the time devoted to training new-hires, ACDC was still able to send both frontline telecommunicators and management to various specialty classes over the past year, including the IL APCO Leadership Symposium, FEMA Communications Unit Leader (COML), National Association of EMS Educators (NAEMSE) Instructor, APCO Communications Center Supervisor, APCO Communication Center Manager, Communications Training Officer (CTO), CTO Instructor, the NENA Center Manager Certification Program, and more.

In addition to training courses, the continuation of sufficient staffing levels provided ACDC the opportunity to send several telecommunicators and management staff to numerous conferences around the country, including The Commission on Accreditation for Law Enforcement Agencies (CALEA), International Academies of Emergency Dispatch (IAED) Navigator, Illinois Police Accreditation Coalition (IPAC), National Emergency Number Association (NENA), Association of Public-Safety Communications Officials (APCO), Mutual Aid Box Alarm System (MABAS), Illinois Public Safety Telecommunications Association (IPSTA), and 100 Club of Illinois Frontline Convention.

TRAINING	2025	2024 Comparison
New Employees Hired	9	0
Released from Probation	1	-88%
Completed Training	2	0
Retained for 3+ Years	40	+39%
TOTAL Training Hours	**5479**	**+10%**
Average hours per Employee	103	-0.6%
Training Hours Breakdown	**2025**	**2024 Comparison**
Outside/Conference (Mgmt)	96	-56%
Outside/Conference (TCs)	216	+53%
Tream Leader Training	21	-82%
EMD/EMD-Q Certification/Recert/Training	212	+49%
Initial Classroom & Radio Classroom Training	934	0
Independent Study Training	287	-7%
All Other Training	3713	-11%

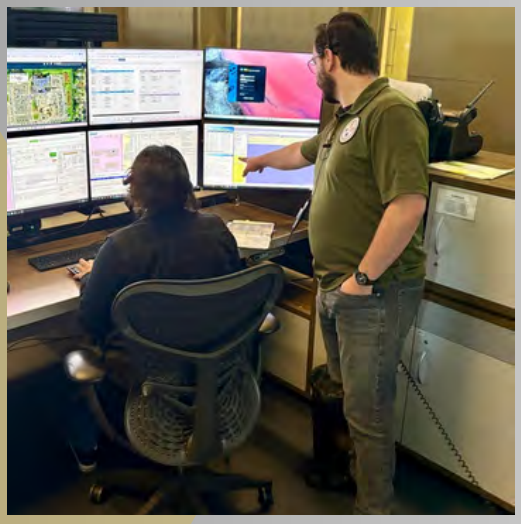
CLASSROOM TRAINING

As part of our new hire training program, new employees with no prior experience must successfully complete the ACDC Academy two-week classroom prior to being assigned to a Certified Training Officer (CTO) for the remainder of their five to six-month training program. The training room boasts five training consoles which mirror a live workstation environment. In the classroom our trainees may learn and practice skills using the same software they will use once released to their assigned CTO.

Training includes lecture and hands-on components to present basic information and function of phone system operations, mapping technology, CAD usage, emergency medical dispatch, LEADS training, fire operations, law enforcement operations, basic call taking, high priority call taking, peer support, and administrative tasks. Instructors use scenario-based training as well as our library of live audio calls for service to teach policy, best-practices, and techniques. Instructors walk a new trainee through a variety of calls for service from the moment the 911 phone line rings, to dispatch, to post-dispatch responsibilities.



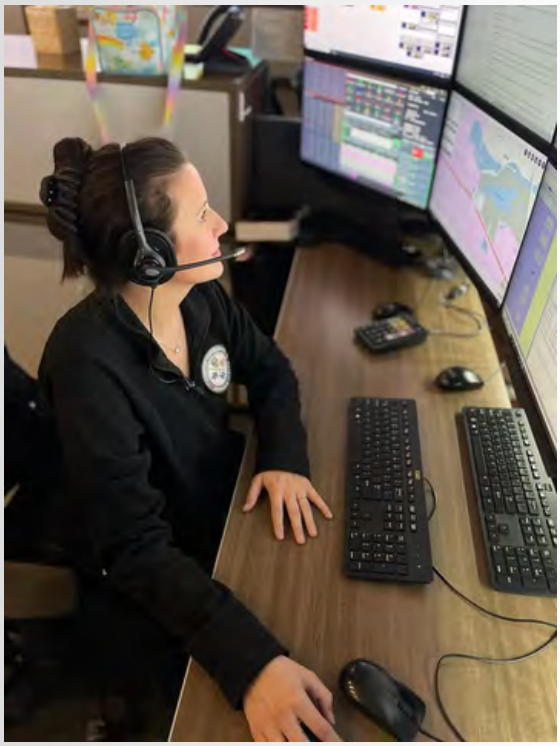
COMMUNICATIONS TRAINING OFFICERS



ACDC training officers are certified via the Association of Public Safety Communications Officials (APCO), an industry leader in initial training, education, instructional techniques, and a variety of certifications. Three of our CTOs hold an additional APCO CTO Instructor certification, and can teach the 40-hour APCO CTO certification course in-house, allowing the benefit of including ACDC policy, protocol, and procedure as well as agency best-practices during CTO training. ACDC currently has 19 CTOs, who are required to create lesson plans, prepare training materials, administer quizzes and benchmark activities, prepare classroom curriculum if appropriate, and present material using a variety of methodologies. They are all trained to record the daily activity of each trainee using CopFTO field training software. ACDC CTOs are trained to help bridge the relationship between didactic concepts and operational application for new hires as well as members of our staff cross-training in police or fire dispatch.

HIGH-RISK, LOW-FREQUENCY TRAINING

On a monthly basis, ACDC telecommunicators underwent practical training exercises on high risk, low frequency (HRLF) events, to ensure they are prepared for any emergency situation. Each hands-on, scenario-based activity is designed to apply knowledge, skills, or techniques in a simulated setting. These exercises focus on developing functional, tangible abilities through role-playing, technical skill-building, and equipment familiarization.



The goal of this training is to ensure our TCs are well equipped to handle any situation that may arise and provide our communities with the highest level of service possible. Scenarios may be developed based on an identified trend in the center, historical data indicating the increased likelihood of specific HRLF event to occur during a certain time of year, and real-world events. Additionally, the TC is provided the opportunity to practice with new tools, updates to programs, or an altered process, with a coach to assist and reinforce best practices.

In 2025, HRLF training was expanded to include radio specific scenarios for the police and fire dispatchers, on top of our standard phone call-initiated training model. TCs participated in comprehensive scenarios including a Text-to-911 message reporting a student with a gun, vehicle pursuit, hazardous materials box alarm, drowning, and an active shooter.

ANNUAL CRITICAL INCIDENT TRAINING

ACDC staff participates in year-round critical incident training, under the direction of the Village of Addison and Addison Police Department. The training topics include blood borne pathogens, ethics, mental illness, all-hazards plan, biased based policing and anti-sexual harassment. This mandatory training may be as simple as reviewing policy and completing a test. Some topics, such as sexual harassment, require staff to attend an in-depth presentation which includes additional instruction for management. Each training is scheduled for a different month throughout the year.

CONFERENCES

In 2025, ACDC placed a strong emphasis on hands-on learning, leadership development, and wellness by supporting staff attendance at a wide range of conferences, certification programs, and specialized training events. Telecommunicators and administrators participated in regional, statewide, and national conferences covering critical areas such as active threat response, school safety, emergency medical dispatch, incident command, cybersecurity, accreditation, and evolving communications technology.

In addition to operational and technical training, ACDC prioritized leadership growth and workforce wellness through supervisor and manager courses, instructor development, and wellness-focused conferences addressing resilience, mental health, and the long-term demands of public safety communications. Attendance at APCO, NENA, IAED, CALEA, IPSTA, MABAS, and other industry events allowed staff to engage with peers, learn from subject-matter experts, and bring practical ideas and best practices back to the center.

This broad investment in training and conference participation reflects ACDC's commitment to maintaining a knowledgeable, prepared, and resilient workforce. By supporting continuous learning at all levels, ACDC strengthens daily operations, improves service delivery, and ensures the center remains aligned with current standards and emerging challenges in public safety communications.











NAVIGATOR 2025

APCO 2025
July 27-30 | Baltimore, MD

QUALITY ASSURANCE & QUALITY IMPROVEMENT PROGRAM

On a monthly basis, ACDC's Operations Managers (OMs) conduct quality checks for the telecommunicators (TCs) assigned to their respective shifts. These quality checks involve reviewing five random phone calls and five radio dispatches per TC to ensure compliance with ACDC policy and service standards. Evaluations focus on critical competencies, including responder safety, technical accuracy, and professional conduct toward both citizens and emergency personnel. Results are logged in a dedicated software system, providing TCs with concise performance reports and tracking their annual compliance trends, throughout the year. This comprehensive process ensures that ACDC TCs provides exceptional service while upholding our core mission of treating everyone with dignity and respect.



EMERGENCY MEDICAL DISPATCH (EMD) CHECKS

The State of Illinois requires all Public Safety Answering Points (PSAPs) to utilize approved medical dispatch protocols and maintain an Emergency Medical Dispatch (EMD) Quality Assurance (QA) Program. ACDC maintains an EMD Quality Assurance Team (EMD-Q) consisting of nine trained and certified peer telecommunicators. This represents an increase of one member from the previous year. Team members are selected based on high compliance and are certified in accordance with the International Academies of Emergency Dispatch (IAED) standards. Operations Managers are a certified addition to the team.

In compliance with IAED requirements, the team reviews a minimum of 2% of all medical calls each month, typically totaling approximately 100 calls. Evaluations are distributed electronically as part of ACDC's paper-reduction efforts, with written feedback and acknowledgment required. High-risk call types, including cardiac arrest, choking, and pregnancy-related incidents, are documented and reviewed in coordination with Team Leads and Officers in Charge (OICs) to identify trends and training needs.

The EMD-Q Team meets quarterly to objectively evaluate call-taker performance using established written standards. The team tracks trends, provides constructive feedback, and collaborates with management to develop training, recommend procedural improvements, and support high-quality service delivery. The team also works with ETSB for testing and rollout of IAED protocol updates prior to implementation.

In addition to routine QA duties, the EMD-Q Team provides one-on-one coaching, classroom training for Probationary Telecommunicators, and group instruction during Monthly Shift Meetings.

HIGH-RISK, LOW-FREQUENCY QUALITY CHECKS

Part of the QA/QI process is to review high-risk, low-frequency (HRLF) incidents. The QA check verifies all policies were followed, the call taker used proper questioning, and created or dispatched the event in less than one minute. Whenever there is a policy violation or performance concern, the issue is addressed via coaching, training or progressive discipline.

In 2025, ACDC evaluated 301 calls involving weapons, serious crimes in progress, or physical altercations. Of those calls, 101 (33%) were delayed. Of those delayed calls, five (5%) were delayed by a caller, other PSAP, or other means external to ACDC. There were 47 (16%) calls that had either a policy violation or performance issue that resulted in either coaching, training, or progressive discipline. This is a substantial decline from the previous year. Promoting the use of the Du-Flash channel to broadcast relevant, in-progress events, continues as an area of focus for the HRLF Team going into 2026.

2025 Yearly Totals	Total	2024 Comparison
Weapons	107	-29%
Shots Fired	50	+11%
Robbery/Burglary/ Invasion/Barricaded	30	-25%
Physical Altercation (Fight/Domestic)	45	+7%
Other Error	69	-5%
Total HRLF Calls in 2025:	**301**	**-14%**

GENERAL ALARM REVIEWS



ACDC's call processing for structure fires is guided by National Fire Protection Association (NFPA) standards. **NFPA 1225** states that a phone call for a structure fire should be answered and dispatched to responders within **60 seconds** or less, **90 percent** of the time. Standard 1225 does allow for delays in dispatching due to mitigating circumstances, such as other Public Safety Answering Points (PSAPs) answering the initial call for service or callers with incomplete location information.

A total of 167 reported structure fires were evaluated in 2025; 72 were confirmed to be actual structure fires. Of the confirmed structure fires, ACDC successfully dispatched 42 (58.3%) of the fires within 60 seconds. Overall, there were 70 (97.2%) confirmed structure fires which were dispatched within 106 seconds.

RECORDS REQUESTS

ACDC processes daily requests for audio, text, and official records. In the past year, OMs fulfilled 3,186 requests, a 23% decrease from the 4,187 processed in 2024. This downward trend was largely driven by a 10% reduction in volume following the DuPage County Sheriff's departure. However, FOIA requests increased by a notable 87%. Despite lower total numbers, fulfilling these requests—particularly complex audio files—continues to demand substantial staff hours.

Records Requests	2025	2024
Phone Audio	1,073	-23%
Radio Audio	233	+26%
CADs	916	-21%
Denials	115	-38%
FOIA	116	+87%
TechShare	660	-36%
Text-to-911	1	***
RAVE-Text	0	***
Agency Request	139	+4%
Subpoena	33	+27%
MPS Messages	1	***

PEER SUPPORT

The Peer Support program at ACDC finished 2025 with eight members. The team experienced two vacancies during the year—one member was promoted, and another transferred within the Police Department. To address these vacancies, ACDC plans to host a Peer Support certification course in 2026.

Throughout the year, the Peer Support team organized several social events to promote well-being, including a chili cook-off, the delivery of Fat Tuesday treats, and an ice cream social. The Peer Support Coordinator continues to track contact statistics, which are vital for the program's integrity, continuity, and overall support structure.

ACDC's Peer Support team significantly expanded its reach in 2025 through key partnerships:

- **DuPage County IMAT Peer Support Team:** Five ACDC members were invited to join this new team, which consists of 30 peer support members from across DuPage County, offering services throughout the Northern Illinois area.
- **Illinois NENA's Peer Support and Wellness Committee:** Two ACDC Peer Support members were selected to join this 10-person committee in February. NENA describes this group as "a team dedicated to supporting the mental health and well-being of public safety professionals across the state."
- **"We Never Walk Alone":** ACDC continues its partnership with this nationwide network for peer support and mental health professionals. As part of this program, the ACDC Peer Support Coordinator provides support to telecommunicators and law enforcement officers nationally.

ACDC's Peer Support team is fully equipped to offer assistance to their fellow dispatchers in-house, as well as to their peers regionally, statewide, and across the nation.

POSITIVE, INSPIRING, NOBLE, KIND: "PINK"

The **PINK** (Positive, Inspiring, Noble, Kind) **TEAM** is a self-funded, volunteer-led support group dedicated to boosting morale for ACDC employees. Its core purpose is to bridge the gap between high-stress daily tasks and staff's long-term emotional well-being. The focus is instrumental in supporting the center's overall health and productivity.

By celebrating milestones, birthdays, sports jersey days, hosting friendly competitions, and decorating for holidays, this peer-driven initiative ensures a vibrant and welcoming workplace.
The PINK Team organized several key events, including **National Telecommunicators Week** and the festive **"12 Days of Christmas"** celebration. Beyond internal recognitions, the team coordinated impactful charity initiatives to support the community:

- The Special Olympics Polar Plunge
- Donation to Lazarus House
- Pantry Donation to Goodwill
- Toiletries to Phil's Friends









COMMUNITY OUTREACH & PUBLIC EDUCATION

Social Media

In 2025, ACDC continued to expand its digital outreach as a key way to connect with the community. Regular updates were shared on Facebook, Instagram, and X to provide timely information, promote public safety awareness, and share educational content related to 911 services. Social media posts also highlighted member and affiliate agencies while guiding residents to resources available on the ACDC website. These efforts helped increase public awareness of programs such as premise alerts, overnight parking permission, FOIA requests, and other services found on the Community Access page. ACDC's online presence continued to grow throughout the year, reaching 2,000 followers on Facebook and strengthening engagement with the communities it serves.

Suburban Law Enforcement Academy (SLEA)

The **Suburban Law Enforcement Academy** stays dedicated to delivering top-tier training for law enforcement and public safety teams. By monitoring global and local trends, SLEA serves as a vital educational hub for agencies throughout Northern Illinois and further afield. SLEA refuses to stay stagnant. They remain at the forefront of innovative instruction and curriculum design for safety professionals. The strong reputation is a point of immense pride—a success built entirely on the commitment of our exceptional staff and instructors.

In coordination with their mission, ACDC is honored to provide expert instruction to police cadets, delivering comprehensive training across all facets of emergency dispatch operations. During presentations, cadets get a thorough look at the dispatch world. Emphasizing how police work and dispatch go hand in hand to ensure top-notch responder safety, highlighting how seamless coordination is vital to collective success.

ACDC in the Classroom

During the 2025 school year, ACDC launched a targeted educational initiative designed to educate on "What to expect when dialing 911." Throughout the year, ACDC conducted training for school communities. These sessions focused on essential emergency communication; training teachers to effectively relay addresses, landmarks, and descriptions to first responders. ACDC shared strategic techniques to help participants maintain composure, practice active listening, and provide concise, direct answers to the call taker's questions.

Community Outreach

ACDC continues to grow our public outreach and education opportunities for all members of the communities we serve. Throughout 2025, staff participated in additional grade-school activities, as well as provided educational presentations and facility tours for citizen police academies, junior police academies, and police and fire explorers. ACDC staff also attended fire department open houses, holiday festivals and National Night Out for several of our agencies.

COMMUNITY OUTREACH & PUBLIC EDUCATION

Public Education / Recruitment	2025	2024
Presentations Provided	16	15
Events/Fests Attended	33	20
Volunteer/Charity Events	6	11
TOTAL Public Education Opportunities	71	64
ACDC Employee Participants	20	24
Number of People Contacted	5000+	5000+
Press Releases Initiated by Agency	0	0
Recruitment Events	5	4

Facebook	2025	2024
Followers	2,005	1,896
Avg 28-Day Post Reach	32,389	56,265

ACDC Website	2025	2024
Mobile Device Access	61.0%	59.8%
Desktop/Tablet Device Access	39.0%	39.7%
Direct Access of Site	6,305	3,245
Access via Social Media	321	179
Access via Referral	347	160
Organic Search for Site	4,052	1,953
Total Page Views	**31,702**	**32,407**
Total Session Views	**16,445**	**16,197**
Total Pages per Session	**4.55**	**5.19**
New Users (Annually)	6,961	6,200
Active Users in a 28-day Period	748	444
Parking Permission Page Views	6,428	5,836
Community Access Page Views	472	973
Careers Page Views	1,966	1,591

Citizen Feedback Opportunities	2025	2024
Presentation Surveys	21	31
Website Online Submittal	0	9
Other (received via member agency, phone, etc.)	2	1
TOTAL Citizen Feedback Opportunities	23	41



COMMUNITY OUTREACH & PUBLIC EDUCATION

Results of Citizen Feedback Opportunities

- 11 of 21 feedback opportunities indicate phone contact with ACDC
- 9 citizens reported calling 911
- 10 citizens reported calling on a non-emergency phone line
- No citizens submitted an electronic contact form via the ACDC website

Respondent's Feedback Regarding Dispatcher Performance

- 11 citizens stated ACDC answered their call in a timely manner
- 13 citizens stated the dispatcher was able to answer their questions
- 13 citizens stated the dispatcher they spoke to was courteous and displayed a positive attitude
- 8 citizens provided comments; 4 provided accolades to ACDC service, with one citizen stating, *"Thank you for all you do for our citizens"*. Another commented, *"I think they are doing awesome"*. Others commented *"Amazing!"* and *"Keep up the good work!"*.

Potential Problems (CALEA 2.6.3.a)

- ACDC PSAP Concerns: One citizen indicated their concern with a dispatcher's demeanor on the phone. A second citizen felt a dispatcher was lacking empathy during a call.
- Public Safety Response / General Concerns: One citizen expressed concern over speeding automobiles racing on Addison Rd.

Recommended Actions & Progress (CALEA 2.6.3bc)

- ACDC is one of two PSAPS in DuPage ETSB jurisdiction. Our business model construct includes 24-hour, 365-days-per-year separation of incoming 911 and non-emergency phone lines; therefore, our community outreach efforts instruct use of 911 for emergencies and use of the municipal non-emergency phone number for non-emergencies. We also instruct that if a citizen is uncertain, or does not know a non-emergency phone number, to dial 911 and the telecommunicator will provide them with assistance. The phone model of the DuComm PSAP requires citizens to dial 911 for both emergencies and non-emergencies after "business" hours and on weekends.
- ACDC recognizes the difference in PSAP models and will continue to maintain separation between emergency and non-emergency lines. This model prevents 911 lines from becoming tied up with non-emergency calls, especially during busy times and critical incidents.

INFORMATION TECHNOLOGY (IT)

In 2025, the IT Department supporting ACDC successfully executed a series of strategic upgrades to the Village's public safety and municipal networks. These projects have transitioned the Addison Police Department (APD) from legacy, vendor-locked hardware to a modern, IP-based, and highly secure digital ecosystem.

Critical Infrastructure & Radio Operations

We have replaced aging communication backbones to ensure zero-fail connectivity for first responders.

- **Migration to Command Central AXS Platform:** Replaced the legacy Motorola MC7500 consoles. This provides dispatchers with a modern, resource-centric interface optimized for the **Starcom21** statewide network, reducing cognitive load and improving response times during high-stress incidents.
- **Radio DFSI Completion:** Finalized the Digital Fixed Station Interface project. This moves our radio resources to a P25-standard IP backbone, eliminating signal degradation found in old analog lines and ensuring multi-vendor interoperability.
- **Microwave & Network Hardening:** Performed essential yearly firmware updates across the Village and Microwave networks, ensuring the "invisible backbone" that carries our radio and data traffic is resilient against interference and cyber threats.
- **Mission-Critical Power:** Completed a full replacement of building **UPS (Uninterruptible Power Supply) batteries**. This guarantees that ACDC and APD remain operational during power grid failures without a second of downtime.

Cybersecurity & CJIS Compliance

In response to evolving threats and stricter federal mandates (CJIS 6.0), we have "hardened" the Village's digital perimeter.

- **MFA Implementation:** Deployed **Multi-Factor Authentication** for all VPN users accessing the VoA NET. This critical layer prevents unauthorized access even if a password is compromised, meeting mandatory CJIS security requirements.
- **Next-Gen Firewall Program:** Upgraded firewalls at all agency locations and established a yearly firmware maintenance cycle. These new units provide deep-packet inspection to block modern malware before it enters our local network.
- **Administrative ORI Separation:** Successfully separated the **Illinois State Police (ISP) LEADS** data from APD and established distinct **ORIs** (Originating Agency Identifiers) for ACDC and APD. This ensures legal data integrity, accurate crime reporting, and cleaner audit trails for state and federal oversight.

INFORMATION TECHNOLOGY (IT)

Operational Continuity & Efficiency

We have improved how we manage assets and support our personnel.

- **Zendesk Platform Optimization:** Overhauled our trouble-reporting system to improve IT department tracking. This allows for faster resolution of officer equipment issues and provides data-driven insights for future budget planning.
- **Hardware Lifecycle Management:** Replaced **25% of the PC fleet at ACDC** as part of our sustainable 5-year replacement program, ensuring that dispatchers are never working on slow or "end-of-life" workstations.
- **ACDC Wireless Reliability:** Replaced Access Points (APs) at the dispatch center with high-density hardware to ensure mission-critical wireless reliability for mobile tablets and MDTs.
- **Comcast X1 Integration:** Migrated to the X1 platform for video, providing dispatch and command staff with faster situational awareness regarding local news and weather events.

Community & County Collaboration

ACDC continues to contribute to regional emergency communications.

- **DuPage County COMU:** Continued active contribution and volunteerism with the DuPage County Communications Unit (COMU), ensuring regional coordination during large-scale incidents.

Impact Summary

Stragegic Goal	Outcome
Responder Safety	Enhanced radio metadata (ID/Emergency Alarms) via AXS & DFSI.
Public Trust	Full compliance with FBI/CJIS data protection standards.
Fiscal Responsibility	Standardized 5-year hardware cycles prevent emergency "fix-it" costs.
System Uptime	Hardened UPS and Microwave links ensure 24/7/365 availability.

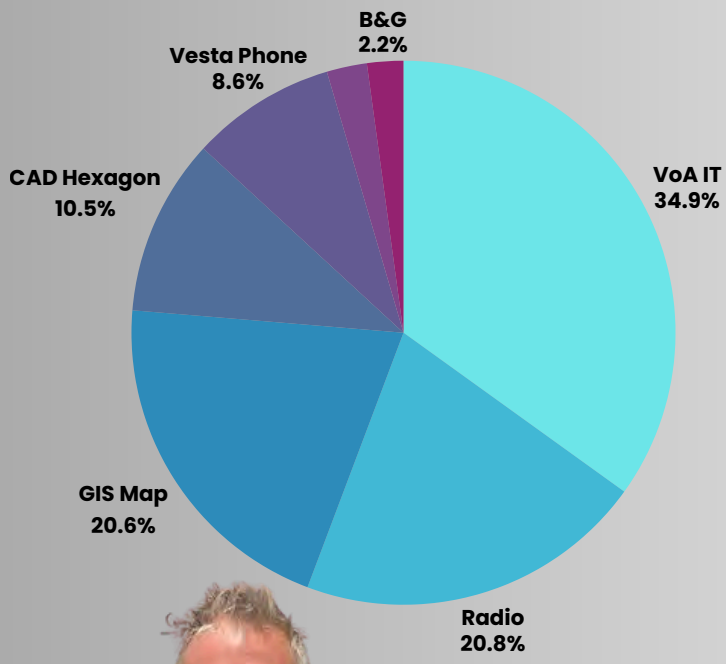
INFORMATION TECHNOLOGY (IT)

Conclusion & Next Steps

The Village of Addison's technical foundation is now significantly more secure and efficient than in previous years. Moving forward, our focus will shift toward maintaining this "Gold Standard" through our established yearly maintenance cycles and continue to work with vendors to better serve the citizens of DuPage County and surrounding communities.

This data provides a clear snapshot of the technical support landscape at ACDC for 2025. With a total of 418 tickets, the distribution highlights which systems are the most stable and which are demanding the most attention from your IT and support teams.

ACDC 2025 IT Ticket Distribution by Technology



Technology	Tickets	% of Total	Status
VoA IT	146	35%	High Activity
Radio	87	21%	Moderate High
GIS Map	86	21%	Moderate High
CAD Hexagon	44	11%	Stable
Vesta Phone	36	8%	Stable
FSA Purvis	10	2%	Low Activity
B&G	9	2%	Low Activity
Total	**418**	**100%**	



REAL TIME INFORMATION CENTER (RTIC)

In 2025, ACDC formally redeveloped its former Specialized Surveillance Telecommunicator program into a Real Time Information Center (RTIC), expanding its mission beyond traditional crime-focused operations. Unlike a standalone crime center, the ACDC RTIC is designed to support a wide range of disciplines, including police, fire, EMS, public works, and community development, by providing shared situational awareness and real-time information during both routine operations and critical incidents.

The RTIC integrates data from multiple sources, including license plate readers, tracking technologies, camera systems, CAD and RMS platforms, social media monitoring, weather tools, and emergency notification systems. By centralizing this information, RTIC personnel are able to deliver timely, actionable intelligence that supports patrol operations, fire and EMS response, infrastructure monitoring, traffic management, and community safety initiatives. This approach allows agencies to make more informed decisions, allocate resources effectively, and maintain a unified operational picture.

In November, the ACDC RTIC team became members of the National Real Time Crime Center Association (NRTCCA). The association's works to foster innovation and share expertise in the realm of crime analysis, data integration, and proactive policing strategies. Throughout the remainder of the year, the RTIC continued to assist member and non-member agencies with real-time monitoring, investigative support, emergency response coordination, and proactive information sharing leading to multiple safe apprehensions of suspects without incident.

By broadening the scope of real-time information beyond law enforcement alone, the ACDC RTIC strengthens collaboration across departments, enhances preparedness for emergencies and large-scale incidents, and reinforces ACDC's role as a central hub for operational support and community-focused public safety services.



FLIGHTHUB 2

NRTCCA

slack

Flock Safety

STARCHASE™
GPS SOLUTIONS FOR PUBLIC SAFETY

MOTOROLA SOLUTIONS

DUPAGE COUNTY SATURATION TASK FORCE



In addition to supporting daily operations, the RTIC played a direct role in regional enforcement initiatives. **In 2025, ACDC participated in 28 DuPage County Saturation Task Force missions,** assigning a dedicated telecommunicator to each deployment. These telecommunicators served as the communication link between field units and the RTIC, providing real-time monitoring of license plate reader activity, tracker alerts, and other investigative tools while maintaining continuous coordination with officers in the field. This partnership enhanced situational awareness during in-progress incidents, including retail thefts, carjackings, armed robberies, and LPR-related investigations, contributing to multiple safe apprehensions.

CALEA ACCREDITATION

ACDC is accredited by the Commission on Accreditation of Law Enforcement Agencies (CALEA), supported by the United States Department of Justice. Annually, CALEA Compliance Service Member assessors review ACDC policy, procedure, and protocol to confirm adherence to legislative mandates, standardized practices, and proof of compliance with all 208 CALEA standards.

In April 2025, ACDC hosted our first on-site assessment by a CALEA site-based assessor since 2021. During the on-site assessment ACDC's facility, operations, equipment, policies & procedures, as well as employees were observed by the assessor. Additionally, the assessor conducted a total of 40 interviews with ACDC staff, member agency representatives, Village of Addison administrators, and elected officials. Final interviews were conducted by CALEA Commissioners during the CALEA conference in Little Rock, AR in August 2025. At the conclusion of the conference, ACDC was proudly awarded re-accreditation, which will remain valid until 2029.



NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK

From April 13–19, 2025, ACDC celebrated National Public Safety Telecommunicators Week (TC Week) to honor the vital contributions of our dispatch team.

National Public Safety Telecommunicators Week
April 13-19, 2025

Throughout the week, we recognized our Telecommunicators (TCs) with a variety of themed activities, including "uniform of the day," BINGO, and stress-reducing games. We also held a raffle featuring prizes donated by our member agencies. To earn tickets, TCs participated in these events and donated essential items to a local food pantry. ***"We appreciate the continued generosity and contributions of our member agencies."*** Our team was deeply moved by the outpouring of generosity and especially enjoyed the visits from our member agencies.



The week's highlights also included:

- **TC Week Awards:** An annual tradition where staff vote for colleagues in various excellence categories.
- **Official Recognition:** The Emergency Telephone System Board (ETSB) presented ACDC with a formal proclamation letter to honor their service during their annual meeting.
- **Food Recognition:** our member agencies provide food for all three shifts. This has become one of the most anticipated and favorite times of the day for our dispatchers. We truly appreciate the effort that goes into providing these meals for our team.





CHARITABLE SUPPORT

The staff at ACDC gives back to the local, national, and international communities on a regular basis. During Telecommunicator Week 2025, ACDC staff donated personal care items to **Lazarus House** homeless shelter. In March, ACDC participated in the 2025 **Polar Plunge** benefitting the **Special Olympics**. ACDC joined the Addison Police Department with participation in the annual **"Cop on a Rooftop"** Special Olympics fundraising event in May. During June, ACDC made a donation to Goodwill of various pantry items. Later in the fall, ACDC TC's donated toiletry items to **Phil's Friends** for care packages for cancer patients. As Thanksgiving approached, ACDC sent monetary donations to the **Addison Township Food Pantry** to support their services. As the year came to a close and the holidays rolled around, ACDC continued our support of the **Shop With a Hero** event at the Addison Walmart which benefits local youth.

DUPAGE COUNTY
EMERGENCY TELEPHONE SYSTEM BOARD

The **DuPage County Emergency Telephone System Board (ETSB)** was established per section 15.4 of the Local Government Emergency Telephone System Act, 50ILCS750/15.4. The DuPage ESTB has oversight of the Enhanced 9-1-1 systems for citizens of the County of DuPage and portions of Cook, Kane and Will counties, excluding Aurora and Naperville. This system consists of two (2) Public Safety Answering Points (PSAPs) – DU-COMM and ACDC - staffed by 134 dispatchers throughout DuPage County.

The ETSB has created working focus groups which allow for collaboration between the two PSAPs, with the goal of improving the efficiencies of both centers. The **CAD Focus Group** is a small group of PSAP representatives who consistently work to improve efficiencies and discuss changes in the CAD system. The aim of this group is to invoke conversation and maintain standardization between the two PSAPs, in order to achieve common goals.

The **FSA Focus Group**, which is comprised of representatives from both PSAPs, as well as members from fire agencies at both PSAPs, was originally created when the Purvis Fire Station Alerting system was purchased. At the time, the group was responsible for implementing the FSA system across 67 fire stations throughout DuPage County. Since then, the group has been successful on many projects, and continues to work through technology issues with the same goal of standardization across DuPage County.

The **Tech Focus Group** is made up of Information Technology (IT) representatives from the ETSB, ACDC, and DU-COMM. This group evaluates, reviews, and provides discussion regarding the various technological systems existing within the ETSB today, as well as systems which may be introduced in the future. The group evaluates system needs and compliance within many information technology categories, such as cybersecurity, network management, and other various components.

The **Policy Advisory Committee (PAC)** is a committee created by the ETS Board. The group is comprised of representatives from both PSAPs, as well as police and fire representatives from member agencies of both PSAPs. The purpose of this committee is to create and review policies affecting police and fire agencies throughout DuPage County.

The **PSAP Supervisor** monthly meetings are held on the first Friday of every month. This group is comprised of the Director and Deputy Director of each PSAP, IT managers, the DuPage County Office of Homeland Security and Emergency Management (OHSEM), and ETSB staff. This goal of these meetings is to share information, collaborate on upcoming training ideas, periodic vendor presentations, and to discuss projects and future needs which affect both PSAPs as well as DuPage County emergency services as a whole.

In April 2025, ACDC's radio console software was upgraded to brand new **Motorola AXS** software. The new radio software represents a multi-million dollar investment in both PSAPs by the DuPage County ETS Board. The new AXS software will carry ACDC's radio communications into the future for the next 20+ years, while providing superior security, performance, and encryption technology. April also saw the implementation of **Text-to-911** in DuPage County, which represents a continuation of the transition to **Next Generation 911 (NG911)**. Additionally in 2025, the ETS Board approved the purchase of new, AI driven language interpretation software from **RapidSOS**, with anticipated installation in the first quarter of 2026. This new software will provide superior language interpretation assistance to telecommunicators at both PSAPs, with the ability to translate over 190 languages, and embodies one of the biggest changes in emergency call-handling since the inception of 9-1-1 in 1968.

2025 GOAL STATUS

- **Continue cross-training staff**
- **Advanced call-processing training for staff**
- **Continue to develop the Specialized Surveillance Team (SST)**
- **Upgrade to new radio consoles**
- **Continue to develop admin/management**
- **Develop High-Risk, Low-Frequency fire training**
- **Host at least four classes at ACDC**
- **Become proficient with Text-to-911**
- **Expand quarterly radio drills to include fire member agencies**
- **Continue to participate in large-scale-drills with member agencies**
- **Begin monitoring body worn cameras in exigent circumstances per policy**
- **Continue exploring additional consolidation opportunities**

In 2025, we successfully achieved many of our goals which included developing our Specialized Surveillance Team (SST), cross training staff, upgrading the radio consoles to new Motorola AXS radio consoles, hosting several classes on-site, participating in large-scale drills with our member agencies, having staff attend advanced call-processing/dispatching training, and becoming proficient with Text-to-911. The majority of our Communications Training Officers (CTO), and all of our Team Leads & Officers-in-Charge (OIC) are now cross-trained in police and fire dispatching.

In the Spring, we successfully upgraded our radio consoles to the new Motorola AXS software, which was followed by implementation of accepting Text-to-911 calls. The Text-to-911 upgrade is a continuation of ACDC's transition towards full Next Generation 911 (NG911) implementation.

We were also successful in hosting several on-site classes provided by various presenters including APCO, NENA, Resilient Minds on the Front Lines, and Vision for Change. Throughout the year, several of our telecommunicators were able to participate in large scale drills, including active shooter drills in Addison and Western Springs, as well as a mass casualty drill at the Technology Center of DuPage (TCD).

One of our biggest goals of 2025 was to achieve reaccreditation by CALEA, which we successfully completed in August. As we move into 2026, we look forward to another year of meeting our goals and the expectations of those we serve.

2026 GOALS

- Continue Cross-Training Staff
- Implementation of Artificial Intelligence Quality Check Software
- Begin utilizing Artificial Intelligence Language Interpretation Software
- Develop and Operate a Drone First Responder (DFR) Program
- Continue Development and Operation of a Real Time Information Center (RTIC)
- Expand High-Risk, Low-Frequency to Include all Employees Each Month
- Obtain APCO Agency Training Program Accreditation
- Certify Staff to Begin Participating in the IL Community Emergency Services and Supports ACT (CESSA)
- Continue Exploring Additional Consolidation Opportunities

Prepared by
ACDC Management/Administration Team:

Director of Communications **Marilu Hernandez**
Deputy Director of Communications **Eric Burmeister**
Operations Managers **Michele Beebe**, **David Dobey**, and **Grecia Flores**
Professional Standards Coordinator **Benjamin Koechling**
Public Safety Systems Administrator **Keith Marc**

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0807 **Agenda Date:** 3/2/2026 **Agenda #:**

DU PAGE COUNTY

ETSB - Policy Advisory Committee

Draft Summary

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

Monday, February 2, 2026 **2:00 PM** **Room 3500A**

Join Zoom Meeting

https://us02web.zoom.us/j/85891826072?pwd=E6CCAYAq9vgTfuUDkbcPHlO4NecrHM.1

Meeting ID: 858 9182 6072

Passcode: 382778

1. CALL TO ORDER

2:00 PM meeting was called to order by Chair Selvik at 2:00 PM.

2. ROLL CALL

Attendees:
Linda Zerwin, DuPage Emergency Telephone System Board, non-voting Member
Nate Krause, DuPage Emergency Telephone System Board
Eve Kraus, DuPage Emergency Telephone System Board (Remote)
Gregg Taormina, DuPage Emergency Telephone System Board (Remote)
Andres Gonzalez, DuPage Emergency Telephone System Board
Nick Kottmeyer, County Board Office
John Nebl, OHSEM
Marilu Hernandez, ACDC (Remote)
Jennifer Jager, Motorola (Remote)
Ben Koechling, ACDC (Remote)
Erik Maplethorpe, DU-COMM (Remote)
James McGreal, Downers Grove PD (Remote)
Bob Murr, College of DuPage (Remote)

On roll call, Members Benjamin, Burmeister, Clark, Fleury, Jansen and Selvik were present, which constituted a quorum.

PRESENT	Selvik, Benjamin, Burmeister, Clark, Fleury, and Jansen

3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SELVIK

There were no remarks from Chair Selvik.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT ITEMS

6.A. **26-0449**

DEDIR System January Maintainer Report

On voice vote, all Members voted "Aye", motion carried.

Attachments: Motorola System Manager Report January

RESULT:	ACCEPTED AND PLACED ON FILE
MOVER:	Chris Clark
SECONDER:	Craig Jansen

6.B. **26-0450**

February DEDIR System Update

On voice vote, all Members voted "Aye", motion carried.

Attachments: DEDIR System Update - 2 2026

RESULT:	ACCEPTED AND PLACED ON FILE
MOVER:	Eric Burmeister
SECONDER:	Chris Clark

6.C. **26-0451**

ETSB PAC Minutes - Regular Meeting - Monday, January 5, 2026

On voice vote, all Members voted "Aye", motion carried.

Attachments: 1-14-2026 PAC Minutes Summary

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Chris Clark
SECONDER:	Eric Burmeister

7. COMMITTEE APPROVAL REQUIRED

7.A. **26-0452**

Approval of a Memorandum of Understanding Modification between the Emergency Telephone System Board of DuPage County and the Naperville Police Department pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System).

Chair Selvik asked if this application had gone through the 14 day notification period. Executive Director Zerwin said it would be finished on February 12th. She said this was a modification because they originally came in as MERIT, and the Naperville Police

Department was preparing to go on STARCOM with encryption. She said they are offering some encrypted talk groups back to DEDIR System Members, and that the reciprocal piece was what was new. On voice vote, all Members voted 'Aye', motion carried.

Attachments: 911-005.2 Access to the DEDIR System Application NVPD_Redacted
911-005.2_CKR MOU NVPD_Redacted

RESULT:	APPROVED
MOVER:	Chris Clark
SECONDER:	Eric Burmeister

8. PARENT COMMITTEE APPROVAL REQUIRED

8.A. **ETS-R-0012-26**

Resolution to approve the language of Policy 911-005.6: DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Use of Emergency Button.

A motion was made to recommend approval to the ETS Board by Vice Chair Clark, seconded by Member Burmeister. Chair Selvik opened the item for discussion. Member Benjamin said he asked that the item be tabled because he had not yet sent the State's Attorney latest draft to DU-COMM General Counsel John Kelly for review. He said he appreciated revisions that addressed some concerns, but still had concern with the phrase on page two stating the Policy would be "null and void as if never enacted," because it could unintentionally void an entire Policy beyond emergency button language.

Member Burmeister asked about the added language that the Policy shall be published. Member Benjamin said that language was originally his suggestion, and he said the State's Attorney added to it and changed some of the meaning, but his intent was that if either party did something differently, they should tell the other. Member Burmeister said he understood that to mean it would be published internally between the parties. Chair Selvik said they needed to amend the motion to table it until the March meeting.

Vice Chair Clark amended his motion to table the item to March 11, 2026. Member Burmeister seconded the motion to table. On voice vote, all Members voted "Aye", the motion to table this item carried.

Attachments: 911-005.6_DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) Emergency Button draft
911-005.6_DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) Emergency Button TB_SAO 1.26.26 edits BY SAO 2.0 redline draft

RESULT:	TABLED
MOVER:	Chris Clark
SECONDER:	Eric Burmeister

9. DISCUSSION ON ACCESS TO NON DEDIR SYSTEM MEMBERS FOR "DU STWD TAC1" and "DU STWD TAC2"

Executive Director Zerwin said she placed the item on the agenda at the request of the PAC members at the last meeting. She said staff heard concerns during encryption visits and said the fix might be to expand the notification to adjacent agencies and share the 205 plan for saturation patrols. She said information is being sent through the PSAPs but is not always reaching the right people or shifts in time, so she said they were looking at sending notices directly to agencies such as Elk Grove Village PD and providing training as needed.

Mr. Nebl said that approach made sense and said interoperability was working through patches to a SWIT talk group, including during current operations with DuPage, Cook, and Lake agencies. He said once the new SWIT template and secure zone updates were deployed around March or April, they should be able to reduce or eliminate some patching because agencies could communicate directly on secure talk groups. He said notices were being shared by PSAP email and law enforcement Slack channels, and he said agencies could be added to the email blast if a contact was provided.

Chair Selvik said Elk Grove Village was not on the blast, and Mr. Nebl said he would add them once a contact was provided. Chair Selvik said Elk Grove Village reported difficulty monitoring through Cook County, and Mr. Nebl said SWIT should work and the issue might be user navigation, based on recent experience walking an agency through the secure zone.

Vice Chair Clark said he questioned whether statewide talk groups were appropriate and asked about encryption. Mr. Nebl said statewide encrypted talk groups were appropriate because agencies often operated outside the DuPage footprint, and he said the new template would expand statewide encrypted options from two to four. He said Cook County talk groups were still on STARCOM but limited to Cook County coverage, which was why statewide was preferred, and Executive Director Zerwin said statewide use also avoided pulling local resources.

The group said they were generally aligned and could revisit the issue later if needed. Chair Selvik said Elk Grove would not be given access to DU STWD TAC1" and "DU STWD TAC2, and Mr. Nebl said Elk Grove would interoperate through a reserved SWIT talk group with patching as needed, with patching expected to decrease after the March updates.

Member Benjamin said more patching could tie up more talk paths and increase bonks. Mr. Nebl said patching multiple talk groups consumed DuPage talk paths, and he said reducing patching would conserve resources, especially during busy periods. Executive Director Zerwin said the March changes to the SWIT could make the issue a moot point by the next meeting.

10. DEDIR SYSTEM

Executive Director Zerwin said firmware updates were going well, although Fire was still behind at a couple of agencies. She said they found that radios that had been sitting unused at agencies, including batteries, needed to be exercised monthly, and a radio that had not been powered on in a while might need to stay on for up to 24 hours to receive multiple firmware updates. Executive Director Zerwin explained that if a radio looked complete but was still on their list, it likely needed more time powered on to finish updating.

Executive Director Zerwin said the freeze meant agencies could still submit tickets, including alias changes and new employee programming, and those would be tracked and some would be handled as time allowed, but most changes would be pushed out all at once at a later point. She said staff would coordinate with Motorola on whether to apply that update before or after encryption, and that they were close to finishing first touch encryption, with only a few agencies and a small number of Sheriff's radios remaining. She said staff had been using site visits and scheduled locations to collect radios and complete updates efficiently, and she said John had also been helpful at some sites.

Executive Director Zerwin reported that most of the APX4000 had been swapped out and remaining APX4000 agency purchases and APX6500 consolettes would be addressed next to prepare for the next encryption phase.

She indicated that mobile replacements would start with installed APX8500s, prioritizing police first because police mobiles are part of the encryption roll out. Executive Director Zerwin noted agencies should not install APX8500s that were sitting in boxes because the new Tait mobiles used different hardware, including a new wiring harness and antenna, and she said the APX8500 faceplate was larger and could require cutting into vehicles unnecessarily.

Executive Director Zerwin said that during agency visits they noticed police mics and cords being held together with electrical tape, and she said that should not be happening because replacements were covered. She said agencies should submit a ticket and ETSB would replace cords or provide new mics, and she said some damage appears to be coming from how mics were clipped and routed through carriers.

Executive Director Zerwin said Commander Dexter from MERIT was brought into the Police Focus Group to assist with logistics for Command Central Aware, and she advised him that the policy could be adjusted based on operational recommendations. She said once he reviewed the policy and system layers, they would bring Police Focus Group together to plan how implementation would work.

Executive Director Zerwin reported Motorola was expected to provide an updated plan that week, and they were nearly done with the physical work. She said the goal was to complete it by the end of March, and there would be a day where police would be moved onto local talkgroups for background work, while fire would remain as-is because Fire channels would not be encrypted. She said they needed more details on roles and tasks from Motorola for that day, and planned to review the plan with PSAP Directors and Supervisors at their Friday meeting for another set of eyes before the final cutover.

11. OLD BUSINESS

Vice Chair Clark said he asked for a status update on the DU-COMM access application. Executive Director Zerwin said there was a secondary form that still needed to be completed and submitted. Member Benjamin said general counsel had reached out again to ASA Winistorfer, and he said that follow up occurred last week.

12. NEW BUSINESS

There was no new business.

13. ADJOURNMENT

13.A. Next Meeting: Monday, March 2 at 2:00pm in Room 3-500A

Member Benjamin made a motion to adjourn the meeting at 2:25 pm, seconded by Member Fleury. On voice vote, motion carried.

Respectfully submitted,

Andres Gonzalez

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0868 **Agenda Date:** 3/11/2026 **Agenda #:** 6.C.1

DU PAGE COUNTY

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB - Emergency Telephone System Board

Draft Summary

Wednesday, February 11, 2026 **9:00 AM** **Room 3500B**

Join Zoom Meeting

https://us02web.zoom.us/j/86132153490?pwd=Xwt5Fmmk2gOWnnCQGKqcD65KDkQBSq.1

Meeting ID: 861 3215 3490

Passcode: 853514

1. CALL TO ORDER

9:00 AM meeting was called to order by Chair Schwarze at 9:00 AM.

2. ROLL CALL

ETSB STAFF:
Linda Zerwin
Nate Krause
Gregg Taormina
Eve Kraus
Andres Gonzalez
Prithvi Bhatt (Remote)

COUNTY CLERK:
Chad Pierce, Deputy Clerk

STATE'S ATTORNEY:
Mark Winistorfer

ATTENDEES:
Eric Burmeister, ACDC
Nick Kottmeyer, County Board Office
Nancy Llaneta, County Finance
Roy Selvik, Addison PD
Jan Barbeau, State's Attorney's Office (Remote)
Rachel Bata, Roselle PD (Remote)
Tyler Benjamin, DU-COMM (Remote)
Sam Bonilla, Warrenville PD (Remote)
Ric Ciszewski, West Chicago Fire (Remote)
James Grabowski, City Of Elmhurst (Remote)
Joe Grage, Lombard PD (Remote)
Jeffery Keefe, West Chicago Fire (Remote)
Suzette Quintell, DMMC (Remote)

Clara Maney, DMMC (Remote)
Erik Maplethorpe, DU-COMM (Remote)
Anthony McPhearson, County CIO (Remote)
Greg Milos, Bartlett PD (Remote)
Bret Mowery, York Center Fire (Remote)Benny Ranallo, Lombard PD (Remote)
Richard Sanborn Jr., York Center Fire (Remote)
Larry Vacala, Downers Grove PD (Remote)
City Of Elmhurst, (Remote)

On roll call, Members Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Maranowicz, McCarthy, Schar, and Wolber were present. Member Markay and Member Robb were absent

PRESENT	Franz, Eckhoff, Hernandez, Honig, Johl, McCarthy, McCarthy, Schar, Schwarze, Maranowicz, Wolber, McCarthy, and McCarthy
ABSENT	Markay, and Robb

3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SCHWARZE

Chair Schwarze stated that he had several congratulations and recognitions to share. He congratulated ACDC Tech Keith Marc, who was recently recognized by the Bloomingdale Police Department for his dedication, professionalism, and continued commitment to public safety.

Chair Schwarze then congratulated ACDC TC Taylor Hawkins on completing the Communications Training Officer certification. He also recognized service anniversaries, congratulating DU-COMM TC George Satala on 25 years of service as a telecommunicator and DU-COMM TC Jackie Osborne on 30 years of service as a telecommunicator and thanked them for their service. Chair Schwarze reminded Members that an Executive Session would follow and asked them to stay. He wished everyone a happy 2-1-1 Day.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT AGENDA

Chair Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for February 11; B/Minutes Approval Policy Advisory Committee for January 5, 2026; C/Minutes Approval ETS Board for January 14, 2026; D/ISP 9-1-1 Annual Financial Report. Member Johl motioned, seconded by Member Maranowicz. On voice vote, all Members voted “Aye”, motion carried.

Chair Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for February 11; B/Minutes Approval Policy Advisory Committee for January 5, 2026; C/Minutes Approval ETS Board for January 14, 2026; D/ISP 9-1-1 Annual Financial Report. Member Johl motioned, seconded by Member Wolber. On voice vote, all Members voted “Aye”, motion carried.

6.A. Monthly Staff Report

6.A.1. **26-0453**
Monthly Report for February 11 Regular Meeting

Attachments: February Meeting Monthly Report

6.B. Minutes Approval Policy Advisory Committee

6.B.1. **26-0451**
ETSB PAC Minutes - Regular Meeting - Monday, January 5, 2026

Attachments: 1-14-2026 PAC Minutes Summary

6.C. Minutes Approval ETS Board

6.C.1. **26-0454**
ETSB Minutes - Regular Meeting - Wednesday, January 14, 2026

Attachments: 2026-1-14 ETSB Minutes Summary

6.D. ISP 9-1-1 Annual Financial Report

6.D.1. **26-0594**
Statewide 9-1-1 Annual Financial Report for DuPage ETSB

Attachments: AFR Report 2025 for DuPage County 9-1-1_Redacted

RESULT:	APPROVED THE CONSENT AGENDA
MOVER:	Marilu Hernandez
SECONDER:	Joseph Maranowicz
AYES:	Franz, Eckhoff, Hernandez, Honig, Johl, McCarthy, Schar, Schwarze, Maranowicz, Wolber, and McCarthy
ABSENT:	Markay, and Robb

7. VOTE REQUIRED BY ETS BOARD

7.A. Payment of Claims

7.A.1. **26-0455**

Payment of Claims for February 11, 2026 for FY25 - Total for 4000-5820 (Equalization): $135,913.54.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Payment of Claims 2.11.26 FY25

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Pat Johl

7.A.2. **26-0456**

Payment of Claims for February 11, 2026 for FY26 - Total for 4000-5820 (Equalization): $338,943.19.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Payment of Claims 2.11.26 FY26

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

7.B. Purchase Resolutions

7.B.1. **ETS-R-0013-26**

Recommendation for the approval of a purchase order to Dick Buss & Associates LLC, PO 926008, for a three (3) year renewal of semi-annual Xtreme console cleaning services at the Addison Consolidated Dispatch Center (ACDC) and DU-COMM PSAPs, for the period of March 10, 2026 through March 9, 2029, Semi-annual cost of $20,000.00, for a total amount not to exceed $120,000.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Dick Buss 926008 PRCC_Redacted
DBA Certified Letter_1.5.26_Redacted
DuPage County ETSB Console Cleaning Quote 5146
Ethics Disclosure Statement 2025_Redacted

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

7.B.2. **ETS-R-0014-26**

Recommendation for the approval of a contract to Facility Gateway Corporation, PO 926010, to provide uninterrupted power supply (UPS) preventive maintenance and on-call emergency repair service as needed, for Facilities Management and the Emergency Telephone System Board (ETSB), for the period of April 1, 2026 through March 31, 2027, for a total contract amount not to exceed $36,317.72; per renewal option under bid #23-031-FM. Second option to renew. ($30,317.72 for Facilities Management and $6,000 for ETSB)

On voice vote, all Members voted "Aye", motion carried.

Attachments:
Facility Gateway CB 26-0396.pdf
Facility Gateway 926010 Bid Tab.pdf
Facility Gateway 926010 Renewal Agreement_Redacted.pdf
Facility Gateway 926010 Pricing_Redacted.pdf
Facility Gateway 926010 Vendor Ethics_Redacted.pdf
Facility Gateway 926010 PRCC FM.pdf

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Joseph Maranowicz

7.B.3. **ETS-R-0016-26**

Recommendation for the approval of a purchase order to Midwest Office Interiors Inc., PO 926002, for office furniture for ETSB offices to support FY26 approved headcount and newly filled positions, for a total amount not to exceed $16,048.16; pursuant to the Governmental Joint Purchasing Act, 30 ILCS 525/2 (OMNIA Contract Code R240102).

On voice vote, all Members voted "Aye", motion carried.

Attachments:
Midwest 926002 PRCC_Redacted
DC - ETSB - FINAL_PROPOSAL - 1-20-26_Redacted
DC - ETSB -All Additional Furniture - PRODUCT SPECS updated -FINAL
OMNIA Contract_Allsteel_Redacted
Vendor Ethics Disclosure - Midwest Office Interiors - Signed - 1-26-26_Redacted

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez

7.B.4. **ETS-R-0017-26**

Recommendation for the approval of a contract purchase order to Rave Mobile Safety PO 926009, to provide one (1) year of Smart911 services, for the period of April 1, 2026 through March 31, 2027, for an amount of $119,300; per renewal option under PO 7591-1, first of four options to renew.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Rave 926009 Smart911 PRCC_Redacted
Rave 7591-1 Smart911 FY25-30 pricing_Redacted

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Joseph Maranowicz

7.C. Change Orders

7.C.1. **26-0491**

ETS-R-0046I-22 - Amendment to Resolution ETS-R-0046-22, issued to AT&T, Inc. PO 922020/5866-1, to extend the the Switched Ethernet (ASE) service for the ACDC and DU-COMM PSAPs for twelve (12) months, to encumber additional funds in the amount of $15,000.00, resulting in an amended contract total of $5,484,971.10, an increase of 0.27%.

A motion was made by Member Johl, seconded by Member Maranowicz, to approve this item. Chair Schwarze opened the item for discussion. Vice Chair Franz asked what overall period of time the contract covered, noting the change order was for 12 months. Executive Director Zerwin responded that the contract had been in place for about five years. On voice vote, all Members voted “Aye”, motion carried.

Attachments: ATT 922020 Change Order 9
ATT 922020 Requisition
ATT 922020 Decision Memo
DUPAGE ETSB UE 20160913-3260_Redacted

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez

7.C.2. **26-0461**

ETS-R-0029D-24 - Amendment to Resolution ETS-R-0029-24, issued to AT&T, Inc. PO 924015/7009-1 to encumber additional funds in the County Finance software in the amount of $185,000, resulting in an amended contract total of $530,000, an increase of 53.62%.

On voice vote, all Members voted "Aye", motion carried.

Attachments: ATT 924015 CO4_Redacted
ATT 924015 Decision Memo

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

7.C.3. **26-0619**

ETS-R-0019A-25 - Amendment to Resolution ETS-R-0019-25, issued to CDW Government LLC, PO 925011/7633-1 to procure an additional 50 service hours, for a total of 160 hours, to complete a Cybersecurity Maturity Assessment in lieu of unused retainer hours, and to extend the contract expiration date, for a total amount of $22,437.50, resulting in an amended contract total of $73,917.50 an increase of 43.58%.

A motion was made by Member Wolber, seconded by Member Johl, to approve this item. On voice vote, all Members voted “Aye”, motion carried.

Following the vote, Vice Chair Franz raised a point of order and requested to return to Item 7.C.2 for clarification regarding the reference to the County finance software. Executive Director Zerwin explained that, as a utility, it is not a contract in the traditional sense; however, the County’s finance system requires funds to be encumbered to pay the bills, and the term and encumbrance amount must be periodically extended or increased in the system. Vice Chair Franz asked what the funds were for and Ms. Kraus responded that the item related to the Session Initiated Protocol (SIP) lines, noting there are multiple components within the AT&T services for the Customer Premise Equipment (CPE) and that two SIP lines are currently running concurrently, with one expected to drop off in the future. Vice Chair Franz stated he had misread the item and thanked staff for the clarification.

Attachments: CDW-G 925011 Change Order 1
CDW-G 925011 CO1 Decision Memo
CDW-G Quote PTDF593
Cybersecurity Maturity Assessment catalog

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Pat Johl

7.C.4. **26-0629**

Resolution to decrease and close the following contracts that have a remaining balance of over $10,000 and have expired: Motorola Solutions, Inc.PO 7460-1 Change Order #1; AT&T, Inc. PO 5164-1 Change Order #4; Rave Mobile Safety PO 4375-1 Change Order #1; Motorola PO 2757-1 Change Order #5.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Decrease and close contracts over 10k

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Pat Johl

7.D. Resolutions

7.D.1. **ETS-R-0019-26**

Resolution declaring equipment, inventory, and/or property on Attachment A, purchased by the Emergency Telephone System Board of DuPage County, as surplus equipment.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Surplus Attachment A

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

7.D.2. **ETS-R-0020-26**

Resolution approving the sale of inventory from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the Toulon Fire Department for an amount of $4,000.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Toulon Fire Sales Agreement_Redacted
DEDIRS Attachment A Toulon Fire.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez

7.D.3. **ETS-R-0021-26**

Resolution approving the sale of inventory from the County of DuPage on behalf of the Emergency Telephone System Board of DuPage County to the Crete Emergency Management Agency for an amount of $500.

On voice vote, all Members voted "Aye", motion carried.

Attachments: DEDIRS Sales Agreement Crete EMA_Redacted
DEDIRS Attachment A Crete EMA

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

7.D.4. **ETS-R-0011-26**

Resolution approving a mutual termination agreement between the County of DuPage, on behalf of the Emergency Telephone System Board of DuPage County, and the Village of Downers Grove.

A motion was made by Member Maranowicz, seconded by Member Johl, to approve this item. Chair Schwarze opened the item for discussion.

Vice Chair Franz commented that representatives from the Village of Downers Grove presented at the last meeting of the Police Records Management System (PRMS) Oversight Committee and said he appreciated how they approached the matter, including taking responsibility for another agreement and sharing their experience. He thanked them for their support and collaboration. Chair Schwarze asked for any additional discussion and called for a roll call vote.

On roll call, 10 Members voted “Aye,” 0 Members voted “Nay,” and 2 Members were absent; the motion carried.

Attachments: Downers Grove Mutual Termination Agreement

RESULT:	APPROVED
MOVER:	Joseph Maranowicz
SECONDER:	Pat Johl

AYES:	Franz, Eckhoff, Hernandez, Honig, Johl, McCarthy, Schar, Schwarze, Maranowicz, Wolber, and McCarthy
ABSENT:	Markay, and Robb

7.D.5. **ETS-R-0022-26**

Resolution to approve Policy 911-010.1: 54199 Capital Contingencies.

A motion was made by Member Johl, seconded by Member Wolber, to approve this item. Chair Schwarze opened the item for discussion.

Executive Director Zerwin stated the item was somewhat out of order because the Board had a standing Finance and Revenue section, but noted it was presented as an action item if it were to move forward. She explained there was an existing policy, 911-003 since 2016 and said that when the Board transitioned from reserve language to capital contingencies, the policy should have been amended at that time. Executive Director Zerwin stated staff recommended renumbering the policy as 911-010.1 to bring the finance policies under one heading, and the policy was updated to be consistent with current practice. She explained that language from the original policy that still applied was retained, and language was added regarding how capital contingencies are managed under 54199. Staff cleaned up the document by striking practices that no longer applied, adding ordinance references consistent with how the Board is governed, and revising definitions to reflect current capital contingency terminology. She noted the 54199 chart had been simplified to more clearly illustrate what capital equipment the ETSB owns and what funds need to be set aside for future replacement, referring to it as the Capital Management Plan.

Executive Director Zerwin explained the policy language was adjusted to reflect that 54199 is a budget line item used to transfer funds when ready to pay a bill tied to a completed contract or milestone, and stated the capital management plan would be reviewed annually as part of Finance and Revenue, with items added and removed as appropriate.

Chair Schwarze stated he was not opposed to tabling the item until the next meeting if the Board wanted more time to focus on it. Member Eckhoff said he understood a major point was the cost divided by projected usable life and asked whether that remained the same. Executive Director Zerwin confirmed it did. Member Eckhoff asked whether the rest was primarily updating the language and Executive Director Zerwin said yes. She explained the intent was to have money available at the end of the time period to replace equipment or extend usable life. She added that, because (911) surcharge revenues are finite, capital contingency appropriations are based on what is needed and formed by initial contract pricing, noting values could be plus or minus depending on the type of system.

Vice Chair Franz stated he had questions and said he was confused because he appeared to have two different documents. He referenced language he read regarding radio

replacement and said he did not see it in the version on the screen, then clarified he was looking at the memorandum from the packet, not the policy itself. Vice Chair Franz asked what the memorandum meant when stating the Board at the time decided it would not set aside money for radio replacement in the future. He asked how that "lessens the burden on the fund" but "does not decrease the earmark of funds toward replacement." Executive Director Zerwin responded that the intent was that the sentence did not change what would be needed for replacement overall, and referenced the totals shown on the chart, explaining that if radios were included, the total need would be significantly higher. Vice Chair Franz said that if the Board decided it was not going to replace radios, he questioned why the memorandum would reference it, and stated he believed the memorandum wording was inconsistent. Executive Director Zerwin stated the intent was that the broader capital management plan needs remained, and clarified that "appropriation" may have been a more appropriate term than "earmark."

Vice Chair Franz stated the item should not be acted on that day, noting it was the first time the Board was seeing it and said it was a significant change. He said he did not understand the need for the change and asked how the Board is supposed to know what the policies are and how many policies exist. Executive Director Zerwin responded there were roughly 40 policies. Vice Chair Franz asked whether legal had reviewed the policy and noted the agenda listed it for action, not discussion only. Executive Director Zerwin responded that the version was sent for discussion and stated the Board typically discusses items and may table them, with a vote occurring at a subsequent meeting. Vice Chair Franz said the background read more like a narrative than a policy and asked whether the policy had been shared with the PSAP Directors in advance. Executive Director Zerwin responded that not everyone attended the PSAP Directors meeting the prior Friday.

Vice Chair Franz stated this demonstrated a process issue and said policies should not be developed without sharing them with PSAPs, including allowing time for PSAP legal review and ensuring alignment with other policies. He stated he had more questions than answers and wanted PSAP input because the Board would be binding PSAPs regarding equipment replacement and said a more collaborative vetting process was needed. Executive Director Zerwin reiterated that the underlying policy had been in place since 2016 as 911-003 and said the revisions were intended to make it consistent with capital contingencies, with redline changes primarily reflecting the shift from reserve language.

Vice Chair Franz stated that policy changes should follow the Board's planned Finance and Revenue discussion later in the meeting and the Board's direction, rather than being brought for action first, and reiterated concerns about lack of advance PSAP and legal review. Chair Schwarze stated the Board was having the discussion and said he was willing to table the item and bring it back at the next meeting to allow more opportunity for review. Vice Chair Franz stated the Board should direct staff on future policy development and suggested providing PSAPs time to review and provide feedback before presenting a final policy revision.

Member Maranowicz stated he agreed to table the item but said he did not believe every policy needed to go to the PSAPs for collaboration, noting that if ACDC and DU-COMM

did not agree, the Board would decide. He emphasized it is the Board that makes decisions for the PSAPs. Chair Schwarze stated the Board is the decision maker and that PSAPs sit on the Board, receive the same information as other Members, and have the same opportunity to review, ask questions, and provide input. He stated he was agreeable to tabling the item and bringing it back the next month to allow additional time for PSAP and Board review and reiterated that the final decision rests with the Board.

Member Schar stated that some policy changes are insignificant and made to keep language relevant, while others, such as this item, have broader potential implications. He stated this was why the Board can table an item to allow for more time and input. Member Schar said he supported tabling the item and felt the process was working as intended.

Vice Chair Franz stated he had been watching the process for 15 years and said the Board needs to shift its paradigm, noting that while the Board makes the final decisions, it "does not run the show." He stated there was no reason the Executive Director could not meet with PSAPs regularly and bring policies forward well in advance to obtain meaningful input. He said PSAPs receive the packet late in the week while operating dispatch centers and are then expected to react to items they may be seeing for the first time, which he said was not an effective way to operate. He stated PSAPs should be given time to review and provide feedback, and said staff should want that feedback because it would result in better policies informed by operational challenges. He said the current approach is backwards and stated PSAPs need flexibility to run their operations and need the support of the ETSB.

A motion was made by Vice Chair Franz, seconded by Member Maranowicz, to table this item to a date certain, which is the March 11, 2026 ETS Board meeting. Chair Schwarze asked for a roll call vote. On roll call, all Members voted "Aye", motion carried.

Attachments: Memorandum re Capital Continegencies February 2026
911-010.1 54199 Capital Contingencies draft

RESULT:	TABLED
MOVER:	Mark Franz
SECONDER:	Joseph Maranowicz

8. DEDIR SYSTEM UPDATE

Chief Selvik said the ETSB was nearing completion of the "first touch encryption" process for police radios, with four agencies remaining, and said the work was moving quickly. He said the Police Focus Group planned to meet at the end of the month and stated the group was continuing to move forward on Command Central Aware. He said ETSB staff were invited to the upcoming meeting and stated Sergeant Jim Dexter from the Lisle Police Department, who heads the MERIT SWAT team, would be brought in to assist with MERIT layers.

Chief Selvik said ETSB staff, Ms. Jager from Motorola, and Mr. Nebl attended the DuPage Chiefs meeting on January 22 and provided information to the Chiefs, he said it was a positive

sign that there were no questions raised publicly. He stated there had also been discussion at the PAC regarding requests for DuPage County statewide TAC channels, noting the channels are encrypted and the PAC was hesitant to release them outside the County. He stated the purpose of the request was for an agency to monitor during saturation nights outside the County and said the agency already has access through current patching but had reported difficulty monitoring. He said Mr. Nebl from OHSEM was working directly with the requesting agency, including ensuring they are included in email distribution and able to monitor over the patch, to avoid releasing County TAC channels. Chief Selvik asked if there were any questions and, hearing none, thanked everyone.

9. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

Executive Director Zerwin provided a legislative update and stated the monthly report included two bills being tracked: Senate Bill 2670 and House Bill 4066. She said the bills were substantially the same, with identical language in different chambers. She noted HB 4066 was in Rules, and said it was unusual that the statewide surcharge language in SB 2670 was in Revenue. She stated she spoke with the County lobbyist, Chip Hume, who was conducting additional research, and noted the Associations had prepared a one-sheet for Springfield. She said staff would continue monitoring whether the bills gained momentum before or after the election and said the Board would be kept informed. She added that flyers and related materials would be provided so Members could assist, and noted the lobbyists were engaged and discussing strategy with senators.

Vice Chair Franz asked whether the ETSB had a position or statement. Executive Director Zerwin responded that this has been discussed by the Board before and she certain they wanted the money. She reiterated staff would monitor how the legislation moved and that the County lobbyists were informed. Vice Chair Franz stated that he and Member Maranowicz attended a DMMC board meeting where the bills were discussed and said there were questions and negative comments from some mayors about the need for additional funding. He said the ETSB should have a position, noted DU-COMM had shared a position at that meeting, and asked that a position statement be drafted and brought back for the next meeting. Executive Director Zerwin stated she would like to review the DU-COMM position statement, and said staff could do so. Vice Chair Franz handed Executive Director Zerwin a copy of the INENA/IAPCO one sheet for legislators referenced in her earlier statement and an email from Director Robb to DU-COMM members asking for support of the two bills.

Member Maranowicz added that, at the DMMC meeting, the board voted to support a unified position of support, with only one dissenting vote. Chair Schwarze stated that if the Board was going to have the discussion, all Members would need to come back with the position of the entities they represent and indicate whether they were on board or not on board.

10. FINANCE AND REVENUE

A motion was made by Member Johl, seconded by Member Maranowicz, to receive and place on file the Finance and Revenue items. Chair Schwarze opened the items for discussion and turned the floor over to Executive Director Zerwin.

Executive Director Zerwin stated the first two items were the regular revenue reports, noting they were previously included in the revenue report and had been part of the Consent Agenda, and

that the budget detail is also reflected in the payment of claims. She stated the significant new addition for discussion was the cleaned-up Capital Contingency Management Plan form, which she said shows purchase order number, the value at the time of purchase, and the annual amortization/savings amount. She stated the form reflects what is held in the capital contingency and is intended to show what is being funded and what has been appropriated, and said she added two lines at the bottom for discussion to show what would be needed if radios were included. She stated the form lists what is currently in capital contingency and explained the policy contemplates Board decisions on whether a purchase is placed into capital contingencies and whether annual saving begins or whether the fund balance is sufficient at the time. She stated the plan also supports discussion about removing items if they are no longer being done, or making funding decisions if revenues decline.

Vice Chair Franz asked whether all radios had been paid. Executive Director Zerwin responded, stating radios were largely paid but agencies continue to submit requests, including requests tied to headcount approvals not previously reported. She noted additional radios would come out of new capital rather than capital contingencies because they were not budgeted for that year. Member Johl asked whether additional radios after headcount finalization would require reimbursement from the agency. Vice Chair Franz asked when the cutoff would be. Executive Director Zerwin stated that was a question the Board would need to answer. She explained that, for this project, agencies were asked to report headcount or fleet increases in advance so ETSB could account for replacements, and she described how the radio cache has been used to support replacements for broken radios and special events, with the cache being drawn down over time.

Vice Chair Franz asked what was done in the past when agencies increased staffing or added a new fire apparatus. Executive Director Zerwin explained those additions were taken out of the cache. Chair Schwarze asked what the cache number was. Executive Director Zerwin stated it was originally 60 of each for APX7000s (police and fire), and said it was currently around 40 to 50 for APXNext. Vice Chair Franz commented that policy would be needed to avoid a “run on the bank” at the end.

Chair Schwarze asked about the replacement cost estimates on the chart and noted costs change over time. Executive Director Zerwin stated the chart reflects what was spent, not future cost, and said assumptions would depend on factors such as future vendor/contracting and discounting, noting the prior purchase received a discount. She stated one benefit of the current approach is that funds are appropriated and generally paid over milestones rather than in a single lump sum, allowing the fund to withstand major replacements, and said the approach helps manage stress on the fund as systems are staggered but not always perfectly aligned. She stated it remains difficult to predict future costs, and noted that for items such as Fire Station Alerting, ETSB funds core components while agencies reimburse ETSB for optional equipment.

Chair Schwarze stated that maintaining approximately $34M in capital contingencies was important given uncertainty and asked whether going significantly below that would be problematic. Executive Director Zerwin stated that going significantly below could be troublesome because ETSB has finite revenue and cannot generate additional revenue like a business or PSAP that can charge members, so the fund must be managed differently. She noted surcharge

revenue fluctuations of the past year of $1M and said maintenance contracts are significant.

Vice Chair Franz stated the Board likely needs to consider an annual capital set-aside and asked how much money is currently in the fund now that radios are mostly paid. Executive Director Zerwin stated the Board is "right there" with what has been appropriated, referencing cash and investments and a long-term investment pool around $35M plus or minus, and said some funds would be drawn down for bill payments. She stated the remaining question mark is monthly surcharge performance, and while the estimate suggests the Board is at the target level, replacement costs remain uncertain.

Vice Chair Franz stated the current approach may be overly conservative and could limit the ability to support PSAP needs. He discussed the need for a longer-term forecast and a yearly "true up," and said the Board should know monthly how much is on hand. Executive Director Zerwin stated staff could begin showing that, noting treasurer reporting availability varies. Vice Chair Franz suggested that if the fund is over a target mid year, funds could be distributed through the IGA. Executive Director Zerwin stated the fund is specific to capital replacement and said she would not characterize it as overfunded, noting that if radios were included it would not be overfunded, and also noted that portions of long-term investments may need to be liquidated for cash flow as coordinated with the Treasurer's Office. Vice Chair Franz stated that $35M relative to a $13M operating cash flow did not present a cash flow problem.

Executive Director Zerwin responded that the Treasurer's Office invests funds for return under statutory authority and cautioned against altering distribution assumptions until the State's NG911 deployment costs are known, noting prior State disbursement amounts have decreased. She also clarified that revenue totals include reimbursements and are budget neutral, and noted ETSB bills in arrears. Vice Chair Franz stated he believed there remains excess funding after operating and capital obligations and said the Board needs to see clearly how that works to inform decisions.

Chair Schwarze asked if there was any other discussion on Item 10. Hearing none, he called for a voice vote. On voice vote, all Members voted "Aye," motion carried. Executive Director Zerwin stated the item was received and placed on file. Vice Chair Franz stated he did not agree the discussion was complete and said he had additional questions but added that if the Board would be discussing the topic regularly, the discussion could continue. Chair Schwarze stated it would.

10.A. Revenue Report 911 Surcharge Funds

10.A.1. **26-0459**

ETSB Revenue Report for February 11 Regular Meeting for Fund 5820/Equalization

Attachments: Revenue Report Regular Meeting 2.11.26

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

10.B. Budget Detail

10.B.1. **26-0460**

FY26 Expenditure vs Budget

Attachments: FY26 Expenditure vs Budget.pdf

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

10.B.2. **26-0636**

Capital Contingencies Management Plan

Attachments: 54199 Capital Management Plan FY26 February 2026

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

11. OLD BUSINESS

There was no old business.

12. NEW BUSINESS

There was no new business.

13. EXECUTIVE SESSION

At 10:00am, a motion was made by Member Johl, seconded by Member Wolber, for ETSB to enter into Executive Session. On roll call, 9 Member voted "Ayes", 0 Members voted “Nay,” and 3 Members were absent, motion carried. Pursuant to the carried vote, ETSB entered Executive Session.

13.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)

13.A.1. March 10, 2021; October 9, 2024; June 14, 2025; July 9, 2025; August 13, 2025; and September 10, 2025.

13.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C) (1)

13.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS 120/2 (C) (8)

13.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)

14. MATTERS REFERRED FROM EXECUTIVE SESSION

14.A. Disposition of Executive Session Minutes

At 10:05am, the regular meeting of the ETSB reconvened. On roll call, Members Schwarze, Eckhoff, Franz, Hernandez, Johl, Maranowicz, McCarthy, Schar and Wolber were present.

Chair Schwarze asked for a motion to release the minutes of September 10, 2025. Member Eckhoff motioned, seconded by Member Johl. On voice vote, all "Ayes", motion carried.

Chair Schwarze asked for a motion to retain the minutes of March 10, 2021, October 9, 2024, June 14, 2025, July 9, 2025 and August 13, 2025 as presented during Executive Session. Member Eckhoff motioned, seconded by Member Wolber. On voice vote, all "Ayes", motion carried.

15. ADJOURNMENT

15.A. Next Meeting: Wednesday, March 11, 2026 at 9:00am in 3-500B

Chair Schwarze asked for a motion to adjourn. A motion was made by Member Johl, seconded by Member Maranowicz. The meeting of the ETSB was adjourned at 10:06am.

Respectfully submitted,

Jean Kaczmarek

Kimberly White

From: Robb, Jessica <jrobb@ducomm.org>
Sent: Wednesday, December 17, 2025 9:47 AM
Subject: In support of HB4066 and SB2670

Good morning,

On behalf of DU-COMM, I am writing to express our support for Illinois House Bill 4066 and Illinois Senate Bill 2670 and respectfully ask DMMC to consider these measures. As a consolidated, multi-jurisdictional 9-1-1 Public Safety Answering Point (PSAP) serving number municipalities in DuPage County, DU-COMM relies on stable, predictable, and appropriately structured 9-1-1 surcharge funding to sustain operations, maintain critical infrastructure, and plan responsibility for future technology and staffing needs. The proposed legislation represents an important step toward ensuring that surcharge revenues are aligned with the modern realities of 9-1-1 service delivery and Next Generation 9-1-1 expectations.

HB 4066 and SB 2670 recognize that PSAPs must manage increasingly costly and complex systems, while remaining accountable stewards of public funds. Clarifying and strengthening the statutory framework surrounding surcharge use and administration will help 9-1-1 centers like DU-COMM continue to deliver high quality, reliable emergency communications services to the public without placing undue financial strain on local governments or taxpayers.

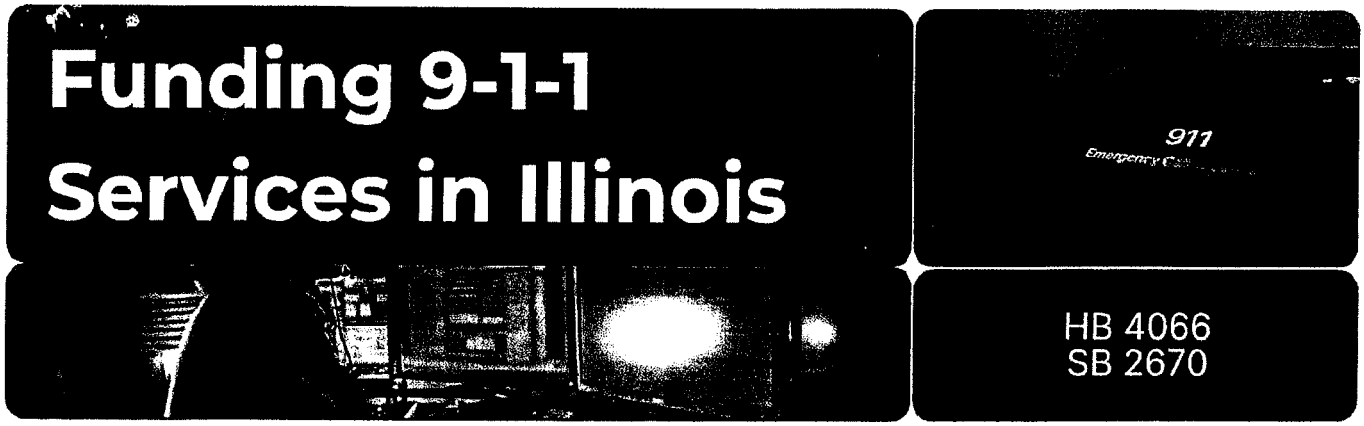
We appreciate your attention to this important issue and your commitment to legislation which supports operational integrity and future readiness of Illinois' 9-1-1 systems. Thank you for your leadership and for reviewing these bills.

Happy Holidays,

Jessica Robb, ENP | Executive Director
630-260-7503 (office) | 847-636-9759 (mobile) | 630-221-1593 (fax)
DU-COMM | 420 N. County Farm Rd | Wheaton, IL 60187
Website | Twitter | Facebook | Register for Smart911

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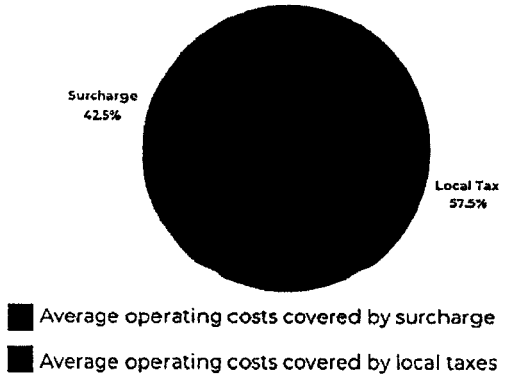
Funding 9-1-1 Services in Illinois



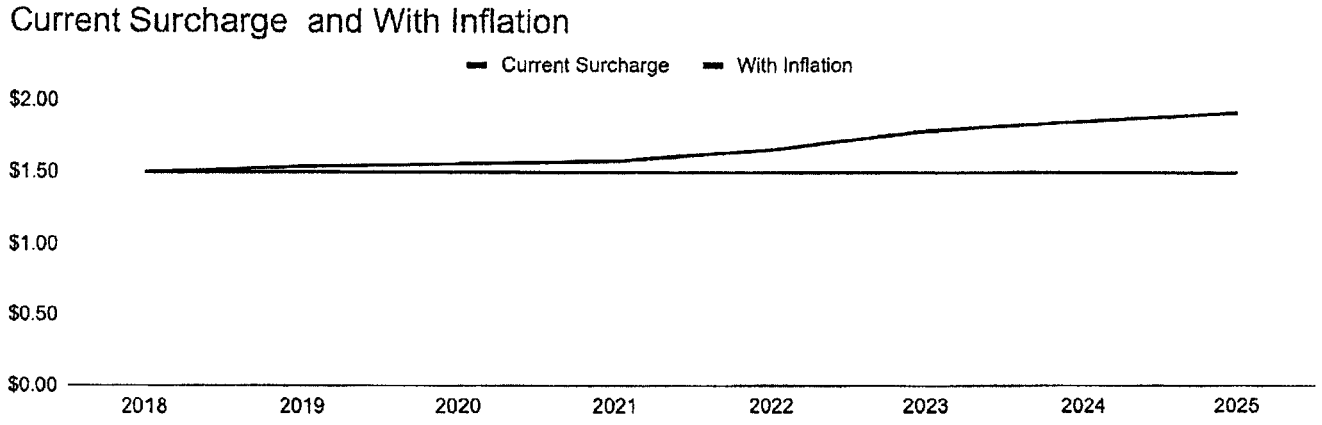
Public Safety Telecommunicators (PSTs) are the crucial first point of contact when someone calls 9-1-1 in a crisis, acting as the initial first responders. Illinois residents need assurance that competent and compassionate PSTs are available 24/7 to answer distress calls and dispatch emergency services.

It's a common misconception that the $1.50 monthly phone surcharge (outside Chicago) fully funds 9-1-1. In reality, it covers only about 42% of the average call center's expenses, with local taxes bearing the majority (58%).

Funding Source of PSAP Operating Costs



Because surcharge taxes are fixed and don't increase with inflation, the portion covered by local taxes will steadily rise, potentially at the expense of essential public safety services like police and fire departments.



Background

In 2017, the 9-1-1 surcharge on wireless and wireline phones increased from $.87 to $1.50. This adjustment addressed inflation, cost-of-living changes, evolving technologies, the need for improved staff compensation, and the goal of ensuring consistent statewide 9-1-1 access. Since then, this $1.50 surcharge has facilitated several critical advancements, including:

Statewide Next Generation 9-1-1 (NG9-1-1) Network: NG9-1-1 will enhance emergency number services by creating a faster, more resilient system that allows digital information (e.g. voice, photos, videos, text messages) to flow seamlessly from the public, through the 9-1-1 network and eventually directly to first responders. Nearly all Public Safety Answering Points (PSAPs) have transitioned to the NG9-1-1 network, operated by AT&T. Currently, 167 PSAPs receive 9-1-1 calls via this network, with the remaining 11 scheduled to transition by 2025. This system ensures a robust, high-quality, and public safety-grade service across Illinois. Each PSAP will have access to the Emergency Services IP Network (ESInet), which is scalable to meet the needs of both small and large 9-1-1 centers.

Statewide Geographic Information System (GIS): A comprehensive GIS system has been deployed, playing a crucial role in the successful implementation of NG9-1-1. In 2017, the Administrator formed a committee to establish a governance structure, implement NENA and state-specific geodatabase standards, and assess the GIS data readiness of 9-1-1 authorities.

Text-to-9-1-1: Implemented text-to-9-1-1, and sixty 9-1-1 sites are text ready.

9-1-1 System Consolidation: Over the past decade, the number of 9-1-1 systems has been reduced from 201 to 129, while the number of PSAPs has decreased from 253 to 178. Although consolidations require time, effort, and financial investment, they result in significant long-term cost savings.

Funding for Consolidation and NG9-1-1: Grants have been made available to assist 9-1-1 systems in offsetting consolidation and NG9-1-1 implementation costs.

Enhanced Training and Certification for 9-1-1 Telecommunicators: Significant progress has been made toward a statewide training and certification program; it is expected to be fully operational by the end of 2025.

Statewide 9-1-1 Coverage: A major milestone was achieved in August 2024 when Stark County, the last unserved county in Illinois, began providing 9-1-1 service. Ensuring that every part of the state has access to emergency services marks a significant step forward in public safety.

However, the sustainability of these achievements and the ability to address future operational and technological demands are at risk due to insufficient surcharge revenue. To secure reliable 9-1-1 service that can adapt to evolving technologies and increasing demands—while minimizing the burden on other public safety services—we request the 9-1-1 surcharge rate increase to $2.50. Please support HB4066 and SB2670.

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0882 **Agenda Date:** 3/11/2026 **Agenda #:** 7.A.1

EQUALIZATION SURCHARGE AND REVENUE REPORT - FY26

FY26 — **REVENUE BY FISCAL YEAR**

Equalization $ Remitted for:	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26	Jun 26	Jul 26	
Month Received:	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26	Jun 26	Jul 26	Aug 26	Sep 26	Oct 26	Nov 26	TOTALS
State Disbursement	$ 1,136,798.86	$ 1,112,804.75	$ 1,127,835.75	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 3,377,439.36
State ESINet Pay Back													$ -
NG9-1-1 Withholding (1x)													$ -
Misc. Payments			$ 5,767.95										$ 5,767.95
PRMS Reimbursement													$ -
Grant Reimbursement													$ -
Sale of Assets	$ 179,000.00	$ 2,400.00											$ 181,400.00
CAD Interface Reimbursement		$ 11,892.86	$ 13,188.00										$ 25,080.86
FSA Optional Equip Reimbursement		$ 2,000.00											$ 2,000.00
DEDIRS Reimbursement		$ 21,835.00	$ 93,446.83										$ 115,281.83
DEDIRS Airtime Reimbursement	$ 25,425.90		$ 11,304.00										$ 36,729.90
Investment Earnings	$ 133,461.75	$ 124,345.35											$ 257,807.10
Total	**$ 1,474,686.51**	**$ 1,275,277.96**	**$ 1,251,542.53**	**$ -**	**$ -**	**$ -**	**$ -**	**$ -**	**$ -**	**$ -**	**$ -**	**$ -**	**$ 4,001,507.00**

FY25 — **HISTORY BY FISCAL YEAR**

Equalization $ Remitted for:	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	
Month Received:	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	TOTALS
State Disbursement	$ 1,055,850.16	$ 1,048,826.08	$ 1,048,032.56	$ 1,074,150.85	$ 1,121,322.86	$ 1,095,618.08	$ 1,200,230.17	$ 1,144,685.51	$ 1,128,326.80	$ 1,128,664.82	$ 1,128,059.57	$ 1,142,701.44	$ 13,316,468.90
State ESINet Pay Back													$ -
NG9-1-1 Withholding (1x)								$ 1,614,314.27					$ 1,614,314.27
Misc. Payments											$ 28,485.24		$ 28,485.24
PRMS Reimbursement								$ 780,310.30					$ 780,310.30
Grant Reimbursement								$ 1,521,663.78					$ 1,521,663.78
Sale of Assets													$ -
CAD Interface Reimbursement													$ -
FSA Optional Equip Reimbursement						$ 13,825.00							$ 13,825.00
DEDIRS Reimbursement		$ 756,532.95				$ 1,822.81					$ 1,191.00	$ 156,606.72	$ 916,153.48
DEDIRS Airtime Reimbursement	$ 32,446.14	$ 1,267.56											$ 33,713.70
Investment Earnings	$ 165,614.76	$ 175,314.92	$ 151,320.70	$ 168,108.19	$ 166,315.39	$ 162,627.00	$ 165,386.04	$ 170,245.62	$ 177,839.12	$ 178,083.15	$ 172,110.71	$ 145,769.16	$ 1,998,734.76
Total	**$ 1,253,911.06**	**$ 1,981,941.51**	**$ 1,199,353.26**	**$ 1,242,259.04**	**$ 1,287,638.25**	**$ 1,273,892.89**	**$ 1,365,616.21**	**$ 5,231,219.48**	**$ 1,306,165.92**	**$ 1,306,747.97**	**$ 1,329,846.52**	**$ 1,445,077.32**	**$ 20,223,669.43**

FY24

Equalization $ Remitted for:		Sep 23	Oct 23	Nov & Dec 23		Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	
Month Received:	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	TOTALS
State Disbursement		$ 1,166,094.82	$ 1,178,650.54	$ 2,195,473.71		$ 1,307,137.14	$ 1,041,953.80	$ 1,217,316.64	$ 1,365,561.66	$ 1,157,731.43	$ 1,185,197.86	$ 1,159,349.63	$ 12,974,467.23
State ESINet Pay Back													$ -
NG9-1-1 Withholding (1x)								$ 2,361,360.11					$ 2,361,360.11
Misc. Payments	$ 709.50	$ 47.74			$ 73.04					$ 30,645.24	$ 3,120.00		$ 34,595.52
PRMS Reimbursement													$ -
Grant Reimbursement													$ -
Sale of Assets		$ 2,000.00						$ 284,500.00	$ 2,500.00				$ 289,000.00
CAD Interface Reimbursement	$ 150.00	$ 829.00							$ 14,669.84	$ 8,084.92			$ 23,733.76
FSA Optional Equip Reimbursement										$ 3,640.00	$ 28,985.00		$ 32,625.00
DEDIRS Reimbursement					$ 32,656.40					$ 9,114.05			$ 41,770.45
Total	**$ 859.50**	**$ 1,168,971.56**	**$ 1,178,650.54**	**$ 2,195,473.71**	**$ 32,729.44**	**$ 1,307,137.14**	**$ 1,041,953.80**	**$ 3,863,176.75**	**$ 1,382,731.50**	**$ 1,209,215.64**	**$ 1,217,302.86**	**$ 1,159,349.63**	**$ 15,757,552.07**

FY23

Equalization $ Remitted for:	Aug 22	Sep 22	Oct 22	Nov 22	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul & Aug 23	
Month Received:	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sept 23	Oct 23	Nov 23	TOTALS
State Disbursement	$ 1,205,441.29	$ 1,164,779.92	$ 1,174,384.35	$ 1,179,289.89	$ 1,239,871.71	$ 1,160,437.01	$ 1,072,172.19	$ 1,285,081.08	$ 1,178,132.95	$ 1,233,355.83	$ 1,227,343.85	$ 2,367,619.76	$ 15,487,909.83
State ESINet Pay Back													$ -
NG9-1-1 Withholding (1x)												$ 2,601,413.84	$ 2,601,413.84
Misc. Payments								$ 28,485.24		$ 2,400.00			$ 30,885.24
PRMS Reimbursement												$ 623,289.00	$ 623,289.00
Grant Reimbursement													$ -
Sale of Assets						$ 12,500.00			$ 2,500.00	$ 4,000.00			$ 19,000.00
CAD Interface Reimbursement									$ 21,497.00	$ 9,139.80	$ 3,145.20	$ 3,616.00	$ 37,398.00
FSA Optional Equip Reimbursement			$ 3,800.00	$ 10,970.00		$ 21,500.00					$ 575.00		$ 36,845.00
DEDIRS Reimbursement		$ 9,827.28		$ 17,000.00		$ 19,150.18					$ 32,810.58		$ 78,788.04
Total	**$ 1,205,441.29**	**$ 1,174,607.20**	**$ 1,178,184.35**	**$ 1,207,259.89**	**$ 1,239,871.71**	**$ 1,213,587.19**	**$ 1,072,172.19**	**$ 1,313,566.32**	**$ 1,202,129.95**	**$ 1,248,895.63**	**$ 1,263,874.63**	**$ 5,595,938.60**	**$ 18,915,528.95**

FY22

Equalization $ Remitted for:	Aug & Sep 21		Oct & Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22		May 22	Jun & Jul 22		
Month Received:	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sept 22	Oct 22	Nov 22	TOTALS
State Disbursement	$ 2,280,806.33		$ 2,295,660.24	$ 1,236,187.16	$ 1,175,917.91	$ 1,087,494.93	$ 1,254,382.66	$ 1,167,246.40		$ 1,214,648.99	$ 2,576,608.15		$ 14,288,952.77
State ESINet Pay Back													$ -
NG9-1-1 Withholding (1x)							$ 2,348,343.23						$ 2,348,343.23
Misc. Payments	$ 525.00	$ 2,120.00	$ 24.15		$ 4,610.00	$ 985.00	$ 25,838.40	$ 28,485.24	$ 1,783.40	$ 2,400.00	$ 9,571.00		$ 76,342.19
PRMS Reimbursement													$ -
Grant Reimbursement		$ 281,223.34				$ 59,837.43							$ 341,060.77
Sale of Assets											$ 2,500.00		$ 2,500.00
CAD Interfaces													
FSA Optional Equip													
DEDIRS Reimbursement													$ -
Total	**$ 2,281,331.33**	**$ 283,343.34**	**$ 2,295,684.39**	**$ 1,236,187.16**	**$ 1,180,527.91**	**$ 1,148,317.36**	**$ 3,628,564.29**	**$ 1,195,731.64**	**$ 1,783.40**	**$ 1,217,048.99**	**$ 2,588,679.15**	**$ -**	**$ 17,057,198.96**

FY21

Equalization $ Remitted for:	Aug 20	Sep 20	Oct & Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21		Jun 21	Jul 21	
Month Received:	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21	Sept 21	Oct 21	Nov 21	TOTALS
State Disbursement	$ 1,151,538.31	$ 1,144,938.67	$ 2,283,010.59	$ 1,189,281.74	$ 1,175,626.22	$ 1,114,241.24	$ 1,333,912.53	$ 1,166,022.22	$ 1,154,554.99		$ 1,178,282.73	$ 1,213,170.06	$ 14,104,579.30
Misc. Payments		$ 27,273.00	$ 17.95		$ 8,145.00	$ 15,257.00	$ 6,090.44	$ 500.00	$ 8,108.89	$ 32,062.24		$ 124,495.66	$ 221,950.18
NetRMS Reimbursement													$ -
PRMS Reimbursement													$ -
Total	**$ 1,151,538.31**	**$ 1,172,211.67**	**$ 2,283,028.54**	**$ 1,189,281.74**	**$ 1,183,771.22**	**$ 1,129,498.24**	**$ 1,340,002.97**	**$ 1,166,522.22**	**$ 1,162,663.88**	**$ 32,062.24**	**$ 1,178,282.73**	**$ 1,337,665.72**	**$ 14,326,529.48**

FY20

Equalization $ Remitted for:	Aug & Sep 2019		Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun & Jul 2020		
Month Received:	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sept 20	Oct 20	Nov 20	TOTALS
State Disbursement	$ 2,351,177.66		$ 1,303,891.19	$ 1,282,359.45	$ 1,271,244.04	$ 1,237,988.13	$ 1,173,880.52	$ 1,280,265.88	$ 1,213,090.68	$ 1,224,007.79	$ 2,553,777.37		$ 14,891,682.71
Misc. Payments	$ 21,380.00	$ 237,970.24	$ 11.05	$ 80.60	$ 14,223.00	$ 89,726.00	$ 5,383.17	$ 53,669.00	$ 119,305.24	$ 20,758.16	$ 817.30	$ 49,641.50	$ 612,965.26
NetRMS Reimbursement					$ 4,518.67	$ 89,044.28	$ 8,151.31	$ 2,480.83	$ 2,746.64	$ 20,023.89			$ 126,965.62
PRMS Reimbursement													$ -
Total	**$ 2,372,557.66**	**$ 237,970.24**	**$ 1,303,902.24**	**$ 1,282,440.05**	**$ 1,289,985.71**	**$ 1,416,758.41**	**$ 1,187,415.00**	**$ 1,336,415.71**	**$ 1,335,142.56**	**$ 1,264,789.84**	**$ 2,554,594.67**	**$ 49,641.50**	**$ 15,631,613.59**

FY19

Equalization $ Remitted for:	Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	
Month Received:	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sept 19	Oct 19	Nov 19	TOTALS
State Disbursement	$ 1,162,776.33	$ 1,228,103.25	$ 1,158,413.81	$ 1,237,539.40	$ 1,176,781.81	$ 1,124,652.57	$ 1,265,128.93	$ 1,168,117.80	$ 1,203,652.90	$ 1,170,171.21	$ 1,212,817.56	$ -	$ 13,108,155.57
Misc. Payments	$ 920.78				$ 129.25	$ 3,512.48							$ 4,562.51
NetRMS Reimbursement					$ 8,957.15	$ 86,655.47							$ 95,612.62
PRMS Reimbursement												$ 1,642,301.51	$ 1,642,301.51
Total	**$ 1,163,697.11**	**$ 1,228,103.25**	**$ 1,158,413.81**	**$ 1,237,539.40**	**$ 1,185,868.21**	**$ 1,214,820.52**	**$ 1,265,128.93**	**$ 1,168,117.80**	**$ 1,203,652.90**	**$ 1,170,171.21**	**$ 1,212,817.56**	**$ 1,642,301.51**	**$ 14,850,632.21**

FY18

Equalization $ Remitted for:	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	Jan & Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	
Month Received:	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sept 18	Oct 18	Nov 18	TOTALS
State Disbursement	$ 557,280.60	$ 599,817.55	$ 566,629.95	$ 618,246.90	$ 614,108.20	$ 2,325,870.09	$ 1,337,153.75	$ 1,203,123.36	$ 1,215,516.34	$ 1,202,131.11	$ 1,188,947.34	$ 1,258,080.66	$ 12,686,905.85
Misc. Payments													$ -
													$ -
Total	**$ 557,280.60**	**$ 599,817.55**	**$ 566,629.95**	**$ 618,246.90**	**$ 614,108.20**	**$ 2,325,870.09**	**$ 1,337,153.75**	**$ 1,203,123.36**	**$ 1,215,516.34**	**$ 1,202,131.11**	**$ 1,188,947.34**	**$ 1,258,080.66**	**$ 12,686,905.85**

FY17

Equalization $ Remitted for:	Jul & Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Jul 2017	
Month Received:	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	Jul 17	Aug 7	Sept 17	Oct 17	Nov 17	TOTALS
State Disbursement	$ 1,137,670.96	$ 626,455.30	$ 599,721.32	$ 594,666.10	$ 722,868.38	$ 680,994.05	$ 649,029.93	$ 810,751.53	$ 695,361.11	$ 749,256.32	$ 833,344.09	$ 557,280.60	$ 8,657,399.69
Pre-Paid Back Pay				$ 118,567.00									$ 118,567.00
Wireless Carrier xfer				$ 255,594.00									
Misc. Payments				$ 20.00	$ 40.00			$ 28,485.24					$ 28,545.24
Total	**$ 1,137,670.96**	**$ 626,455.30**	**$ 599,721.32**	**$ 968,847.10**	**$ 722,908.38**	**$ 680,994.05**	**$ 649,029.93**	**$ 839,236.77**	**$ 695,361.11**	**$ 749,256.32**	**$ 833,344.09**	**$ 557,280.60**	**$ 8,804,511.93**

FY16

Equalization $ Remitted for:							Jan & Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016		
Month Received:	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sept 16	Oct 16	Nov 16	TOTALS
State Disbursement							$ 1,123,173.42	$ 743,171.81	$ 674,131.18	$ 725,522.32	$ 712,956.19	$ 517,623.85	$ 4,496,578.77
Interest Accrued*							$ 414.26	$ 437.56	$ 675.04	$754.84	$132.18	$494.90	$ 2,908.78
													$ -
Total	$ -	$ -	$ -	$ -	$ -	$ -	$ 1,123,587.68	$ 743,609.37	$ 674,806.22	$ 726,277.16	$ 713,088.37	$ 518,118.75	$ 4,499,487.55

EQUALIZATION SURCHARGE HISTORY (CALENDAR YEAR)

Month of	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Total	**10,743,848.18**	**10,179,351.03**	**14,020,193.55**	**10,959,114.16**	**11,381,072.73**	**11,308,343.60**	**14,655,757.84**	**10,507,299.57**	**10,284,519.49**	**10,609,870.20**	**11,931,880.47**	**9,980,399.85**	**136,561,650.67**
2016	$ 580,655.87	$ 542,517.55	$ 743,171.81	$ 674,131.18	$ 725,522.32	$ 712,956.19	$ 517,623.85	$ 620,047.11	$ 626,455.30	$ 599,721.32	$ 594,666.10	$ 722,868.38	$ 7,660,336.98
PrePaid Back pay					$ 118,567.00								$ 118,567.00
Wireless Carrier xfer					$ 255,594.00								$ 255,594.00
2017	$ 680,994.05	$ 649,029.93	$ 810,751.53	$695,361.11	$ 749,256.32	$ 833,344.09	$ 557,280.60	$ 599,817.55	$ 566,629.95	$ 618,246.90	$ 614,108.20	$ 754,806.21	$ 8,129,626.44
2018	$ 1,152,691.96	$ 1,173,178.13	$ 1,337,153.75	$ 1,203,123.36	$ 1,215,516.34	$ 1,202,131.11	$ 1,188,947.34	$ 1,258,080.66	$ 1,162,776.33	$ 1,228,103.25	$ 1,158,413.81	$ 1,237,539.40	$ 14,517,655.44
2019	$ 1,176,781.81	$ 1,124,652.57	$ 1,265,128.93	$ 1,168,117.80	$ 1,203,652.90	$ 1,170,171.21	$ 1,212,817.56	$ 1,191,630.05	$ 1,159,547.61	$ 1,303,891.19	$ 1,282,359.45	$ 1,271,244.04	$ 14,529,995.12
2020	$ 1,237,988.13	$ 1,173,880.52	$ 1,280,265.88	$ 1,213,090.68	$ 1,224,007.79	$ 1,287,371.61	$ 1,266,405.76	$ 1,151,538.31	$ 1,144,938.67	$ 1,139,491.71	$ 1,143,518.88	$ 1,189,281.74	$ 14,451,779.68
2021	$ 1,175,626.22	$ 1,114,241.24	$ 1,333,912.53	$ 1,166,022.22	$ 1,154,554.99	$ 1,178,282.73	$ 1,213,170.06	$ 1,149,140.27	$ 1,131,666.06	$ 1,191,512.63	$ 1,104,147.61	$ 1,236,187.16	$ 14,148,463.72
2022	$ 1,175,917.91	$ 1,087,494.93	$ 1,254,382.66	$ 1,167,246.40	$ 1,214,648.99	$ 1,383,485.38	$ 1,193,122.77	$ 1,205,441.29	$ 1,164,779.92	$ 1,174,384.35	$ 1,179,289.89	$ 1,239,871.71	$ 14,440,066.20
NG9-1-1 Withholding (1x)			$ 2,348,343.23										$ 2,348,343.23
2023	$ 1,160,437.01	$ 1,072,172.19	$ 1,285,081.08	$ 1,178,132.95	$ 1,233,355.83	$ 1,227,343.85	$ 1,228,664.45	$ 1,138,955.31	$ 1,166,094.82	$ 1,178,650.54	$ 1,179,811.84	$ 1,207,278.35	$ 14,255,978.22
NG9-1-1 Withholding (1x)											$ 2,601,413.84		$ 2,601,413.84
2024	$ 1,307,137.14	$ 1,041,953.80	$ 1,217,316.64	$ 1,365,561.66	$ 1,157,731.43	$ 1,185,197.86	$ 1,159,349.63	$ 1,055,850.16	$ 1,048,826.08	$ 1,048,032.56	$ 1,074,150.85	$ 1,121,322.86	$ 13,782,430.67
NG9-1-1 Withholding (1x)							$ 2,361,360.11						$ 2,361,360.11
2025	$ 1,095,618.08	$ 1,200,230.17	$ 1,144,685.51	$ 1,128,326.80	$ 1,128,664.82	$ 1,128,059.57	$ 1,142,701.44	$ 1,136,798.86	$ 1,112,804.75	$ 1,127,835.75	$ -	$ -	$ 11,345,725.75
NG9-1-1 Withholding (1x)							$ 1,614,314.27						$ 1,614,314.27
2026	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
NG9-1-1 Withholding (1x)													$ -

ETSB Interest Earnings

FY2026	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26	Jun 26	Jul 26	Aug 26	Sep 26	Oct 26	Nov 26	TOTALS
Bond Fund - Great Lakes Advisors	122,926.92	115,506.49											238,433.41
Money Market - Wheaton BT	25,410.67	16,520.44											41,931.11
Operating Acct - Wheaton BT													-
	148,337.59	132,026.93	-	-	-	-	-	-	-	-	-	-	280,364.52
less PRMS interest - Wheaton BT	(14,875.84)	(7,681.58)											(22,557.42)
ETSB Interest restated (1)	133,461.75	124,345.35	-	-	-	-	-	-	-	-	-	-	257,807.10

FY2025	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	TOTALS
Bond Fund - Great Lakes Advisors	134,180.33	118,176.91	119,231.28	128,019.73	123,297.70	120,044.47	125,209.65	120,969.21	127,224.15	125,823.45	125,353.29	115,791.25	1,483,321.42
Money Market - Wheaton BT	42,870.51	39,042.39	40,075.40	48,852.74	51,575.79	53,033.60	48,908.79	59,083.58	60,362.24	62,798.17	61,585.46	38,579.98	606,768.65
Operating Acct - Wheaton BT		26,533.45										(484.12)	26,049.33
	177,050.84	183,752.75	159,306.68	176,872.47	174,873.49	173,078.07	174,118.44	180,052.79	187,586.39	188,621.62	186,938.75	153,887.11	2,116,139.40
less PRMS interest - Wheaton BT (2)	(11,436.08)	(8,437.83)	(7,985.98)	(8,764.28)	(8,558.10)	(10,451.07)	(8,732.40)	(9,807.17)	(9,747.27)	(10,538.47)	(14,828.04)	(8,117.95)	(117,404.64)
ETSB Interest restated	165,614.76	175,314.92	151,320.70	168,108.19	166,315.39	162,627.00	165,386.04	170,245.62	177,839.12	178,083.15	172,110.71	145,769.16	1,998,734.76

(1) - Interest is only allocated to PRMS on an annual basis but presented here as monthly in order to not overstate ETSB earnings

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0890 **Agenda Date:** 3/11/2026 **Agenda #:** 7.A.2.

FILED
FEB 13 2026
[redacted]
DuPage County Clerk

MONTHLY REPORT of INVESTMENTS and DEPOSITS

January 2026

Report disclosing the investments and deposits of county moneys as of the first business day of February 2026, published pursuant to the provisions of Illinois Compiled Statutes, Chapter 55, Section 5/3 - 11007. In accordance with the terms of the aforementioned statute, a copy of this report is transmitted to the County Board Chairman.

[redacted]

GWEN HENRY
DUPAGE COUNTY TREASURER

DUPAGE COUNTY TREASURER
INVESTMENT AND DEMAND DEPOSIT REPORT AS OF 1/31/2026

Bank Name	Description	Balance 01/31/2026
Collector Accounts		
First Eagle Bank	Collector	10,000.00
Parkway Bank	Collector	10,000.00
BMO/Harris Bank	Collector	16,983.80
BMO/Harris Bank	Collector Lock Box	593,194.50
Providence Bank	Collector	10,000.00
Associated Bank, NA	Collector	10,000.00
Fifth Third Bank	Collector	10,290.02
First Secure Community Bank	Collector	10,000.00
Avenue Bank	Collector	10,000.00
Community Bank of Elmhurst	Collector	10,000.00
Itasca Bank & Trust Co.	Collector	10,000.00
Republic Bank	Collector	10,000.00
Wheaton Bank & Trust	Collector	459,492.42
First American Bank	Collector	10,000.00
Old Second Natl Bank /West Sub	Collector	10,000.00
Hanmi Bank	Collector	9,986.41
JPMorgan Chase Bank	Collector	10,366,648.64
Lisle Savings Bank	Collector	10,000.00
Busey Bank	Collector	6,183.40
Peoples/Royal Savings Bank	Collector	10,000.00
Old National Bank	Collector	9,731.02
Grand Ridge National Bank	Collector	10,000.00
FNBW	Collector	10,000.00
Total Collector		11,622,510.21
Class C / General Fund Accounts		
Associated Bank	Class C - IMET	9,298,916.12
Fifth Third Bank	Class C Account	31,771,960.64
Fifth Third Bank	Class C Accounts Payable	13,620,831.26
Fifth Third Bank	Class C Account	787,467.38
Fifth Third Bank	Payroll Account	4,055,293.59
Wheaton Bank & Trust	Class C MMA	85,088,639.54
Wheaton Bank & Trust	Veterans Assist Comm MMA	928,978.17
Wheaton Bank & Trust	DuPage County Recorder	1,585,207.42
JPMorgan Chase Bank	Class C Account	19,142,025.91
JPMorgan Chase Bank	UST Emer Rent Assistance	17,429,722.78
Grand Ridge National Bank	Sheriff Extradition	4,326.40
Grand Ridge National Bank	Sheriff Administrative	2,444.68
Grand Ridge National Bank	Jail Commissary Account	738,365.27
Grand Ridge National Bank	State Drug Traffic Prevention	41,805.71
Grand Ridge National Bank	Sheriff Investigative Fund	133,667.19
Grand Ridge National Bank	Sheriff Sex Offender Fund	10,482.96
Grand Ridge National Bank	Violent Offender Against Youth	705.00
Grand Ridge National Bank	RE Personal Property	1,000.00
Total Class C / General Fund		184,641,840.02

DUPAGE COUNTY TREASURER
INVESTMENT AND DEMAND DEPOSIT REPORT AS OF 1/31/2026

Bank Name	Description	Balance 01/31/2026
Employee Benefits		
Itasca Bank & Trust Co.	Employee Benefit Account	3,845,140.76
Total Employee Benefits		3,845,140.76
Class D		
Wheaton Bank & Trust	Class D Escrow	5,031,143.13
Wheaton Bank & Trust	County Clerk	1,694,881.80
JPMorgan Chase Bank, N.A.	Class D Account	2,261,854.50
JPMorgan Chase Bank, N.A.	State's Attorney Forfeiture	784,755.99
JPMorgan Chase Bank, N.A.	Employees IMRF Account	4,128,711.33
JPMorgan Chase Bank, N.A.	Employees Spec Wage Deduction	33,245.57
Grand Ridge National Bank	Federal Law Enforce Treas Acct	537,651.46
Grand Ridge National Bank	Federal Law Enforce Justice Ac	14,179.04
Grand Ridge National Bank	Arson Task Force Fund	3,373.61
Grand Ridge National Bank	Chancery Sales Fund	2,471,081.88
Grand Ridge National Bank	Drug Traffic Seizure Fund	1.00
Grand Ridge National Bank	Inmate Special Fund (Stellar)	122,156.76
Grand Ridge National Bank	Money Laundering/Fraud Cust	20,000.00
Grand Ridge National Bank	Chancery Surplus Fund	2,549,290.17
Grand Ridge National Bank	Inmate Sedentary Fund	25,904.05
JPMorgan Chase Bank	Condemnation Account	637,997.16
Total Class D		20,316,227.45
ETSB		
Wheaton Bank & Trust	Class D ETSB Account	212,120.99
Wheaton Bank & Trust	Class D ETSB MMA	5,739,231.73
Total ETSB		5,951,352.72
Health Department		
Fifth Third Bank	Board Of Health Account	1,569,886.46
Wheaton Bank & Trust	Health Dept MMA	20,679,070.28
US Bank	Board of Health EPAY Account	2,449,255.78
Total Health Department		24,698,212.52
Public Works		
Wheaton Bank & Trust	Public Works MMA	4,809,304.47
JPMorgan Chase Bank	PW Bond Account	8,649,385.46
Total Public Works		13,458,689.93
TOTAL DEMAND BALANCES		264,533,973.61
TOTAL INVESTMENT BALANCES (1)		381,405,789.37
TOTAL DEMAND AND INVESTMENT BALANCES		645,939,762.98

(1) See Page 3 for details.

DUPAGE COUNTY TREASURER
INVESTMENT DETAIL REPORT AS OF 1/31/2026

Bank Name	Security	Rate of Interest / Yield	Maturity Date	01/31/2026
General Fund Investment Pool				
First Nations Bank	CD	4.350	2/13/2026	2,000,000.00
First Nations Bank	CD	4.350	3/5/2026	3,000,000.00
Grand Ridge National Bank	CD	4.280	5/6/2026	3,000,000.00
Wheaton Bank & Trust	CD	4.050	5/6/2026	3,000,000.00
First Nations Bank	CD	4.230	6/2/2026	1,000,000.00
Old National Bank	CD	4.200	6/29/2026	5,000,000.00
First Nations Bank	CD	4.254	7/15/2026	6,500,000.00
Old National Bank	CD	4.200	7/18/2026	6,000,000.00
Old National Bank	CD	4.350	7/18/2026	5,000,000.00
First Nations Bank	CD	4.250	8/4/2026	2,000,000.00
First Nations Bank	CD	4.000	9/14/2026	1,000,000.00
First Nations Bank	CD	4.050	11/9/2026	5,000,000.00
Old National Bank	CD	3.730	11/14/2026	3,000,000.00
First Nations Bank	CD	3.930	12/7/2026	1,000,000.00
Old National Bank	CD	3.640	11/5/2027	3,000,000.00
TrustBank Wheaton	CD	3.730	11/7/2027	2,000,000.00
				51,500,000.00
U.S. Treasury	Coupon Securities	3.988		18,000,000.00
MainStreet /US Bank NA	Managed Asset Account			13,018,957.63
Great Lakes /US Bank NA	Managed Asset Account			42,894,320.55
PFMAM / US Bank	Managed Asset Account			141,902,728.58
				197,816,006.76
Total General Fund Investment Pool				267,316,006.76
CARES Act /ARPA Investment Pool				
PFMAM / US Bank	Managed Asset Account			16,935,738.13
Total CARES Act /ARPA - Investment Pool				16,935,738.13
Employee Benefits Investment Pool				
First Nations Bank	CD	4.220	5/2/2026	4,500,000.00
Providence Bank	CD	3.669	11/8/2026	2,000,000.00
U.S. Treasury	Coupon Securities	4.250		2,500,000.00
Total Employee Benefits Investment Pool				9,000,000.00
Health Department Investment Pool				
Byline Bank	CD	4.280	3/6/2026	2,000,000.00
TrustBank Wheaton	CD	4.100	7/2/2026	2,000,000.00
Providence Bank	CD	4.150	7/18/2026	5,000,000.00
First Nations Bank-Wheaton	CD	4.050	11/8/2026	5,000,000.00
Old National Bank	CD	3.640	11/5/2027	2,000,000.00
U.S. Treasury	Coupon Securities	3.850		2,000,000.00
MainStreet / US Bank	Managed Asset Account			16,878,784.27
Total Health Department Investment Pool				34,878,784.27
ETSB Investment Pool				
Great Lakes /US Bank NA	Managed Asset Account			32,942,680.08
Total ETSB Investment Pool				32,942,680.08
Public Works Investment Pool				
First Nations Bank	CD	4.350	2/13/2026	1,000,000.00
Itasca Bank	CD	4.170	7/18/2026	2,000,000.00
First Nations Bank	CD	4.050	11/14/2026	2,000,000.00
U.S. Treasury	Coupon Securities	4.250	1/31/2026	2,500,000.00 **
**Coupon matured on 1/31/26 & reinvested on 2/2/2026.				
PFMAM / US Bank	Managed Asset Account			12,832,580.13
Total Public Works Investment Pool				20,332,580.13
Total Investment Pools				381,405,789.37

ETSB Treasurer Report History as of Tuesday, March 3, 2026

Treasurer Reports as of	Wheaton Bank & Trust Class D	Trust Class D MMA	William Blair/Midwest	Treasurer Report Total
Feb 28 2026	Not yet available			
Jan 31 2026	$ 212,120.99	$ 5,739,231.73	$ 32,942,680.08	$ 38,894,032.80
Dec 31 2025	$ 1,055,971.63	$ 4,543,711.29	$ 35,827,173.59	$ 41,426,856.51
Nov 30 2025	$ 834,674.59	$ 12,641,300.62	$ 35,704,496.20	$ 49,180,471.41
Oct 31 2025	$ 946,123.67	$ 11,515,720.64	$ 35,588,455.42	$ 48,050,299.73
Sept 30 2025	$ 651,079.06	$ 16,522,135.18	$ 35,463,102.13	$ 52,636,316.37
Aug 31 2025	$ (793,012.65)	$ 17,170,337.01	$ 35,337,278.68	$ 51,714,603.04
Jul 31 2025	$ 544,037.38	$ 16,703,974.77	$ 35,210,054.53	$ 52,458,066.68
Jun 30 2025	$ 121,340.87	$ 13,288,891.19	$ 35,089,085.32	$ 48,499,317.38
May 31 2025	$ 1,001,274.15	$ 12,039,982.40	$ 34,963,875.67	$ 48,005,132.22
Apr 30 2025	$ 1,000,982.42	$ 14,298,948.80	$ 34,843,831.20	$ 50,143,762.42
Mar 31 2025	$ 806,951.86	$ 13,225,373.01	$ 34,720,533.50	$ 48,752,858.37
Feb 28 2025	$ 656,631.86	$ 11,906,520.27	$ 34,592,513.77	$ 47,155,665.90
Jan 31 2025	$ 174,030.72	$ 10,978,444.87	$ 34,473,282.49	$ 45,625,758.08
Dec 31 2024	$ (1,107,986.67)	$ 11,008,402.48	$ 34,355,105.58	$ 44,255,521.39
Nov 30 2024	$ 601,317.26	$ 17,085,531.97	$ 34,220,925.25	$ 51,907,774.48
Oct 31 2024	$ 954,085.96	$ 17,364,432.37	$ 34,106,690.24	$ 52,425,208.57
Sept 30 2024	$ 610,119.69	$ 16,514,681.61	$ 33,971,878.30	$ 51,096,679.60
Aug 31 2024	$ (692,744.76)	$ 17,000,171.58	$ 33,843,086.10	$ 50,150,512.92
Jul 31 2024	$ 979,593.56	$ 16,048,462.13	$ 33,715,162.72	$ 50,743,218.41
Jun 30 2024	$ 656,385.71	$ 12,509,641.22	$ 33,583,974.33	$ 46,750,001.26
May 31 2024	$ 607,219.45	$ 11,798,915.40	$ 33,461,281.04	$ 45,867,415.89
Apr 30 2024	$ 1,275,220.66	$ 10,173,799.71	$ 33,333,586.87	$ 44,782,607.24
Mar 31 2024	$ 1,483,994.35	$ 9,997,691.56	$ 32,216,966.42	$ 43,698,652.33
Feb 28 2024	$ 882,424.08	$ 8,161,089.91	$ 33,091,669.99	$ 42,135,183.98
Jan 31 2024	$ 885,311.84	$ 7,759,609.67	$ 32,696,334.71	$ 41,341,256.22
Dec 31 2023	$ 190,466.74	$ 7,343,154.85	$ 32,853,781.59	$ 40,387,403.18
Nov 30 2023	$ 1,000,337.00	$ 18,010,165.01	$ 32,732,658.69	$ 51,743,160.70
Oct 31 2023	$ 849,977.92	$ 11,714,825.29	$ 34,104,225.96	$ 46,669,029.17
Sep 30 2023	$ 547,033.22	$ 9,116,564.91	$ 37,530,746.40	$ 47,194,344.53
Aug 31 2023	$ 942,984.34	$ 9,509,373.91	$ 37,386,215.28	$ 47,838,573.53
Jul 31 2023	$ 880,178.28	$ 8,357,611.73	$ 37,248,189.61	$ 46,485,979.62
Jun 30 2023	$ 792,332.15	$ 7,243,562.74	$ 37,119,766.03	$ 45,155,660.92
May 31 2023	$ 960,610.65	$ 6,419,206.00	$ 36,995,718.90	$ 44,375,535.55

Apr 30 2023	$ 659,357.16	$ 5,522,922.51	$ 36,874,009.06	$ 43,056,288.73
Mar 31 2023	$ 624,236.30	$ 4,482,953.90	$ 36,749,403.56	$ 41,856,593.76
Feb 29, 2023	$ 516,561.12	$ 3,122,729.43	$ 36,623,241.11	$ 40,262,531.66
Jan 31 2023	$ 1,690,379.18	$ 1,273,760.85	$ 36,508,242.78	$ 39,472,382.81
Dec 31 2022	$ (334,184.19)	$ 2,759,938.20	$ 36,388,115.35	$ 38,813,869.36
Nov 30 2022	$ 920,763.19	$ 8,587,914.60	$ 36,274,232.66	$ 45,782,910.45
Oct 31 2022	$ 2,193,776.19	$ 7,369,392.57	$ 36,174,728.93	$ 45,737,897.69
Sep 30 2022	$ 701,318.24	$ 7,956,111.36	$ 36,174,728.93	$ 44,832,158.53
Aug 31 2022	$ 985,487.33	$ 7,086,813.46	$ 36,119,134.71	$ 44,191,435.50
Jun 30 2022	$ 1,000,055.48	$ 8,044,983.22	$ 36,033,082.61	$ 45,078,121.31
May 31 2022	$ 1,026,397.13	$ 28,341,282.97	$ 10,998,914.93	$ 40,366,595.03
Apr 30 2022	$ 202,255.51	$ 29,411,650.79	$ 10,922,079.77	$ 40,535,986.07
Mar 31 2022	$ 1,030,490.22	$ 27,263,933.98	$ 10,990,028.48	$ 39,284,452.68
Feb 28 2022	$ 267,900.43	$ 25,678,657.08	$ 11,036,504.58	$ 36,983,062.09
Jan 31 2022	$ 637,338.87	$ 24,591,820.35	$ 11,036,504.58	$ 36,265,663.80
Dec 31 2021	$ 1,000,988.40	$ 24,591,820.35	$ 11,029,448.64	$ 36,622,257.39
Nov 30 2021	$ 438,313.32	$ 24,092,610.47	$ 11,037,277.54	$ 35,568,201.33
Oct 31 2021	$ 280,932.28	$ 23,532,989.93	$ 10,998,688.89	$ 34,812,611.10
Sept 30 2021	$ 188,177.35	$ 23,166,593.11	$ 10,989,909.32	$ 34,344,679.78
Aug 31 2021	$ 747,430.56	$ 23,165,255.24	$ 10,971,444.49	$ 34,884,130.29
Jul 31 2021	$ 638,384.98	$ 22,103,885.33	$ 10,959,149.60	$ 33,701,419.91
Jun 30 2021	$ 1,977,980.10	$ 20,049,658.22	$ 10,950,567.55	$ 32,978,205.87
May 31 2021	$ (823,818.35)	$ 21,872,295.59	$ 10,952,890.88	$ 32,001,368.12
Apr 30 2021	$ 1,000,342.61	$ 20,800,922.04	$ 10,935,915.76	$ 32,737,180.41
Mar 31 2021	$ 629,943.00	$ 20,531,395.00	$ 10,935,596.00	$ 32,096,934.00
Feb 28 2021	$ (430,597.00)	$ 20,800,432.00	$ 10,781,306.00	$ 31,151,141.00
Jan 31 2021	$ 456,109.00	$ 18,982,519.00	$ 10,762,163.00	$ 30,200,791.00
Dec 31 2020	$ 6,247,725.39	$ 18,065,523.31	$ 10,746,018.09	$ 35,059,266.79
Nov 30 2020	$ 44,162.00	$ 17,868,326.00	$ 10,741,564.00	$ 28,654,052.00

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0916 **Agenda Date:** 3/11/2026 **Agenda #:** 7.B.1

FY26	Treasurer's Report Cash as of January 31	Projected Revenue:	Estimated FY26 End Balance:	Tuesday, March 3, 2026
	$ 38,894,032.80	$ 13,509,756.00	$ 30,561,197.33	Cash+Projected Revenue-FY26 Operating Appropriation-Capital Contingencies=Estimated Balance

Payment of Claims History

FY26	Expenditures	Internal Transfers	FY26 Operations Appropriation	Capital Contingency Transfers In	FY26 Remaining Appropriation	Capital Contingencies (54199)	54199 Transfer Description
TOTAL	**$ (8,009,456.90)**	**$ -**	**$ 15,154,894.00**	**$ 6,687,697.47**	**$ 13,833,134.57**	**$ 28,066,374.53**	
						$ 34,754,072.00	54199 FY26 Appropriation
December 10, 2025	$ (6,651,399.47)			$ 6,651,399.47		$ (6,651,399.47)	xfer from 54199 - Final Moto payment (4 of 4)
January 14, 2026	$ (710,418.62)						
February 11, 2026	$ (338,943.19)						
March 11, 2026	$ (308,695.62)			$ 36,298.00		$ (36,298.00)	xfer from 54199 - Hidden Lakes Generator PO926011
April 08, 2026							
May 13, 2026							
June 10, 2026							
July 08, 2026							
August 12, 2026							
September 9, 2026							
October 14, 2026							
November 18, 2026							
December 9, 2026							
January 13, 2026							
February 10, 2026							

FY25	Expenditures	Internal Transfers	FY25 Operations Appropriation	Capital Contingency Transfers In	FY25 Remaining Appropriation	Capital Contingencies (54199)	54199 Transfer Description
TOTAL	**$ (26,112,931.60)**	**$ (233,313.34)**	**$ 14,811,844.13**	**$ 17,526,656.48**	**$ 5,992,255.67**	**$ 15,179,268.00**	
						$ 32,705,925.00	54199 Appropriation
December 11 2024	$ (6,651,399.48)			$ 6,651,399.48		$ (6,651,400.00)	xfer from 54199 - Moto payment
January 8, 2025	$ (511,792.91)			$ 55,583.00		$ (55,583.00)	xfer to 54110 for Moto RSMs
February 12, 2025	$ (499,702.53)			$ 69,280.00		$ (69,280.00)	xfer to 54110 for Purvis reader boards
March 12 2025	$ (344,669.53)						
April 9 2025	$ (193,985.25)	$ (77.78)					
May 14 2025	$ (618,227.41)			$ 4,787,898.00		$ (4,787,898.00)	xfer to 54110 CPE Refresh ($2,309,879), xfer to 54110 Moto CO2 Refresh ($2,478,019)
June 11 2025	$ (2,675,764.98)						
July 9 2025	$ (792,286.81)						
August 13 2025	$ (221,050.33)	$ (77.78)					
September 10 2025	$ (1,747,401.12)			$ 1,167,645.00		$ (1,167,645.00)	xfer to 54110 Moto Console and logger ($1,114,666), xfer to 54107 Moto Console and Logger ($52,979)
October 8 2025	$ (305,206.80)			$ 1,954,851.00		$ (1,954,851.00)	xfer to 54110 for Abeep Tait Mobiles
November 12 2025	$ (5,800,102.94)	$ (233,157.78)		$ 2,840,000.00		$ (2,840,000.00)	xfer to 54110 Moto CO7
December 10 2025	$ (2,554,014.00)						
January 8, 2026	$ (511,792.91)						
January 14, 2026	$ (2,549,621.06)						
February 11, 2026	$ (135,913.54)						

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0884 **Agenda Date:** 3/11/2026 **Agenda #:** 7.B.2

EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
FY26 EXPENDITURE VS. BUDGET

COMP	AU	Account	Description	ANNUAL APPROPRIATION	ACTUAL BUDGET	YEAR TO DATE EXPENDED	YEAR TO DATE ENCUMBERED	REMAINING AVAILABLE	% YTD EXPENDED
4000	5820	50000-0000	REGULAR SALARIES	$ 1,141,253	$ 1,141,253	$ 207,362	$ -	$ 933,890.49	18%
4000	5820	50050-0000	TEMPORARY SALARIES/ON CALL	$ 10,404	$ 10,404	$ 2,446	$ -	$ 7,958.48	24%
4000	5820	50080-0000	SALARY & WAGE ADJUSTMENT	$ -	$ -	$ -	$ -	$ -	-
4000	5820	51000-0000	BENEFIT PAYMENTS	$ 14,210	$ 14,210	$ -	$ -	$ 14,209.58	0%
4000	5820	51010-0000	EMPLOYER SHARE I.M.R.F.	$ 110,017	$ 110,017	$ 19,409.73	$ -	$ 90,607.02	18%
4000	5820	51030-0000	EMPLOYER SHARE SOCIAL SECURITY	$ 87,306	$ 87,306	$ 14,571.67	$ -	$ 72,734.15	17%
4000	5820	51040-0000	EMPLOYEE MED & HOSP INSURANCE	$ 304,565	$ 304,565	$ 35,179.77	$ -	$ 269,385.56	12%
4000	5820	52000-0000	FURN/MACH/EQUIP SMALL VALUE	$ 39,000	$ 39,000	$ 28.48	$ 16,048.16	$ 22,923.36	0%
4000	5820	52100-0000	I.T. EQUIPMENT-SMALL VALUE	$ 77,500	$ 77,500	$ 4,100.70	$ 1,461.22	$ 71,938.08	5%
4000	5820	52200-0000	OPERATING SUPPLIES & MATERIALS	$ 2,000	$ 2,000	$ 515.48	$ 396.17	$ 1,088.35	26%
4000	5820	52210-0000	FOOD AND BEVERAGE	$ 750	$ 750	$ 333.10	$ -	$ 416.90	44%
4000	5820	52250-0000	AUTO/MACHINERY EQUIPMENT/PARTS	$ 475,000	$ 475,000	$ -	$ 75,000.00	$ 400,000.00	0%
4000	5820	52260-0000	FUEL & LUBRICANTS	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%
4000	5820	52270-0000	MAINTENANCE SUPPLIES	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%
4000	5820	52280-0000	CLEANING SUPPLIES	$ 1,500	$ 1,500	$ -	$ 100.00	$ 1,400.00	0%
4000	5820	53000-0000	AUDITING & ACCOUNTING SERVICES	$ 164,600	$ 164,600	$ -	$ 33,600.00	$ 131,000.00	0%
4000	5820	53020-0000	I.T. SERVICES	$ 349,054	$ 349,054	$ -	$ 326,616.50	$ 22,437.50	0%
4000	5820	53030-0000	LEGAL SERVICES	$ 60,000	$ 60,000	$ -	$ -	$ 60,000.00	0%
4000	5820	53040-0000	INTERPRETER SERVICES	$ 36,000	$ 36,000	$ -	$ 30,000.00	$ 6,000.00	0%
4000	5820	53090-0000	TECHNICAL/PROFESSIONAL SERVICES	$ 207,329	$ 207,329	$ -	$ 134,328.75	$ 73,000.25	0%
4000	5820	53130-0000	PUBLIC LIABILITY INSURANCE	$ 158,617	$ 158,617	$ 71,688.00	$ 51,364.00	$ 35,565.38	45%
4000	5820	53200-0000	NATURAL GAS	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%
4000	5820	53210-0000	ELECTRICITY	$ 20,000	$ 20,000	$ 1,998.13	$ 18,001.87	$ -	10%
4000	5820	53220-0000	WATER & SEWER	$ 500	$ 500	$ -	$ -	$ 500.00	0%
4000	5820	53250-0000	WIRED COMMUNICATION SERVICES	$ 1,032,035	$ 1,032,035	$ 160,694.61	$ 830,053.32	$ 41,286.94	16%
4000	5820	53260-0000	WIRELESS COMMUNICATION SVC	$ 1,636,652	$ 1,636,652	$ 421,397.70	$ 1,209,752.15	$ 5,502.15	26%
4000	5820	53300-0000	REPAIR & MTCE FACILITIES	$ 75,000	$ 75,000	$ -	$ -	$ 75,000.00	0%
4000	5820	53310-0000	REPAIR MAINT INFRASTRUCTURE	$ 50,000	$ 50,000	$ 3,500.00	$ -	$ 46,500.00	7%
4000	5820	53370-0000	REPAIR & MTCE OTHER EQUIPMENT	$ 684,482	$ 684,482	$ 26,814.99	$ 566,788.97	$ 90,877.74	4%
4000	5820	53400-0000	RENTAL OF OFFICE SPACE	$ 20,580	$ 20,580	$ 456.18	$ -	$ 20,123.82	2%
4000	5820	53500-0000	MILEAGE EXPENSE	$ 2,000	$ 2,000	$ -	$ -	$ 2,000.00	0%
4000	5820	53510-0000	TRAVEL EXPENSE	$ 30,000	$ 30,000	$ -	$ -	$ 30,000.00	0%
4000	5820	53600-0000	DUES & MEMBERSHIPS	$ 1,544	$ 1,544	$ 543.00	$ -	$ 1,000.55	35%
4000	5820	53610-0000	INSTRUCTION & SCHOOLING	$ 60,000	$ 60,000	$ -	$ -	$ 60,000.00	0%
4000	5820	53800-0000	PRINTING	$ 10,000	$ 10,000	$ -	$ -	$ 10,000.00	0%
4000	5820	53800-0001	COPIER USAGE	$ 6,000	$ 6,000	$ 1,024.22	$ -	$ 4,975.78	17%
4000	5820	53801-0000	ADVERTISING	$ 3,000	$ 3,000	$ 41.40	$ -	$ 2,958.60	1%
4000	5820	53803-0000	MISCELLANEOUS MEETING EXPENSE	$ 1,500	$ 1,500	$ -	$ -	$ 1,500.00	0%
4000	5820	53804-0000	POSTAGE & POSTAL CHARGES	$ 3,000	$ 3,000	$ 271.44	$ -	$ 2,728.56	9%
4000	5820	53805-0000	OTHER TRANSPORTATION CHARGES	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%
4000	5820	53806-0000	SOFTWARE LICENSES	$ 2,788,266	$ 2,788,266	$ 218,089.16	$ 2,264,048.97	$ 306,127.54	8%
4000	5820	53807-0000	SOFTWARE MAINT AGREEMENTS	$ 1,097,583	$ 1,097,583	$ 329,502.63	$ 203,318.29	$ 564,762.49	30%
4000	5820	53810-0000	CUSTODIAL SERVICES	$ 55,000	$ 55,000	$ 20,000.00	$ 22,000.00	$ 13,000.00	36%
4000	5820	53830-0000	OTHER CONTRACTUAL EXPENSES	$ 2,691,709	$ 2,691,709	$ -	$ 330,323.00	$ 2,361,385.60	0%
4000	5820	54100-0000	IT EQUIPMENT	$ -	$ -	$ -	$ -	$ -	-
4000	5820	54100-0700	IT EQUIPMENT - CAPITAL LEASE	$ 13,000	$ 13,000	$ 2,838.24	$ -	$ 10,161.76	22%
4000	5820	54107-0000	SOFTWARE	$ 197,880	$ 197,880	$ -	$ 132,352.00	$ 65,528.00	0%
4000	5820	54110-0000	EQUIPMENT AND MACHINERY	$ 222,060	$ 6,873,460	$ 6,745,619.47	$ -	$ 127,840.53	98%
			Total	$ 13,944,894	$ 20,596,294		$ 6,245,553	$ 6,062,315	0%
EXPENDITURES FOR PERIOD:			**March 11, 2026**			**$ 308,695.62**	**Internal Transfer:**		

COMP	AU	Account	Description	ANNUAL APPROPRIATION	ACTUAL BUDGET	YEAR TO DATE TRANSFERRED	YEAR TO DATE ENCUMBERED	REMAINING BALANCE	% YTD EXPENDED
4000	5820	53828-0000	CONTINGENCIES (xfers to Personnel/Contracts/Commodities)	$ 300,000.00	$ 300,000.00	$ -		$ 300,000.00	0%
4000	5820	54199-0000	CAPITAL CONTINGENCY (xfers to Capital)	$ 34,754,072	$ 34,754,072	$ (6,651,400.00)		$ 28,102,672.00	-19%

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0883 **Agenda Date:** 3/11/2026 **Agenda #:** 7.B.3

54199:Capital Contingencies **FY26 Capital Management Plan**

	Systems/Equipment	PO Number	Replacement or Upgrade Year	Years in EQ Fund	Replacement Cost Est.	Annualized Cost Est
1	FY22 CPE ACDC	PO 922020	FY27	2	$ 1,787,743	$ 595,914
2	FY22 CPE DU-COMM	PO 922020	FY27	2	$ 1,787,136	$ 595,712
3	FY22 Radio Consoles	PO 922031	FY29	1	$ 6,431,250	$ 1,071,875
4	FY32 Radio Console Replacement				$ 7,000,000	$ 1,166,667
5	FY22 Logger	PO 922031	FY29	3	$ 491,152	$ 81,859
6	FY16 CAD (FY22 Renewed to FY27)	PO 950900	FY27	10	$ 8,000,000	$ 1,600,000
10	FY18 FSA System	PO 918126	FY29	6	$ 4,553,320	$ 758,887
15	CAD Workstations (72)	N/A	FY26	3	$ 144,000	$ 48,000
16	ACDC Generator	N/A	FY34	6	$ 1,000,000	$ 66,667
17	ACDC UPS	N/A	FY27	6	$ 200,000	$ 25,000
18	DU-COMM Generator	N/A	FY34	6	$ 1,000,000	$ 66,667
19	DU-COMM UPS	N/A	FY27	6	$ 400,000	$ 50,000
20	Radio Calibration Units	PO 924026	FY25	11	$ 174,000	$ 17,400
21	ExaGrid Enclosure	PO 921044	FY25	5	$ 90,641	$ 22,660
22	10 Digit Dial Phone System	PO 950905	FY26	8	$ 163,281	$ 32,656
23	All Switches (qty 15)	N/A	FY26	5	$ 42,000	$ 8,400
24	All Servers (qty 10)	N/A	ANNUAL		$ 100,000	$ 33,333
25	OEM Radio Tower Generator	N/A	FY25	14	$ 50,000	$ 3,333
26	Hidden Lakes Generator	N/A	FY25	14	$ 50,000	$ 3,333
27	EMD Protocols	PO 950804	FY27	12	$ 565,408	$ 113,082
28	EFD Protocols	PO 950804	FY27	12	$ 473,450	$ 94,690
29	**Total**				$ 34,503,381	$ 6,780,387
30	If DEDIR System Replacement included		FY32	3	$ 43,697,110	$ 4,369,711
32	Total with Radios				$ 78,200,491	$ 11,150,097

March 11 2026

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0869 **Agenda Date:** 3/11/2026 **Agenda #:** 8.A.1

EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
Consolidated 9-1-1 Services for DuPage County
421 N. County Farm Road, Wheaton, Illinois 60187
630-550-7743 ETSB911@dupagecounty.gov

BOARD MEMBERS:

Mr. Greg Schwarze
Chair
DuPage County Board
Representative

Mr. Mark Franz
Vice Chair
Village of Glen Ellyn
DuPage Mayors & Managers
Conference Representative

Mrs. Gwen Henry, Ex-Officio
DuPage County Treasurer

Ms. Jean Kaczmarek, Ex-Officio
Secretary - DuPage County Clerk

Mr. Grant Eckhoff
DuPage County Board
Representative

Ms. Marilu Hernandez
Addison Consolidated Dispatch
Center
(ACDC) Representative

Mr. Andrew Honig
DuPage County Board
Representative

Chief Patrick Johl
Wood Dale Fire Protection District
DuPage County Fire Chiefs
Association Representative

Mr. Joseph Maranowicz
Village of Addison
DuPage Mayors & Managers
Conference Representative

Ms. Sheryl Markay
Public Representative

Deputy Chief Dan McCarthy
DuPage Sheriff's Office
Representative

Ms. Jessica Robb
DuPage Public Safety
Communication
(DU-COMM) Representative

Chief David Schar
Village of Winfield
DuPage County Police Chief

Mr. Kyle A. Wolber
Superior Air-Ground
Ambulance Services, Inc.
Emergency Services Representative

Ms. Linda Zerwin
Executive Director
9-1-1 System Manager

TO: DuPage County Treasurer's Office

FROM: Greg Schwarze, Chair
Emergency Telephone System Board of DuPage County

DATE: March 11, 2026

SUBJECT: ETSB Payment of Claims List FY26 – March 11, 2026

The payment of the below listed accounts has been approved by the ETS Board at a meeting held on March 11, 2026. You are hereby authorized to pay the invoices as listed on the attached DuPage County Payment Listing Transaction report dated February 27, 2026.

FY2026 Equalization Fund (4000-5820):	$	308,695.62
Total:	$	308,695.62

APPROVED BY:

_____
Greg Schwarze, Chair

ATTEST:

_____
Secretary

EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
FY26 EXPENDITURE VS. BUDGET

COMP	AU	Account	Description	ANNUAL APPROPRIATION	ACTUAL BUDGET	YEAR TO DATE EXPENDED	YEAR TO DATE ENCUMBERED	REMAINING AVAILABLE	% YTD EXPENDED
4000	5820	50000-0000	REGULAR SALARIES	$ 1,141,253	$ 1,141,253	$ 207,362	$ -	$ 933,890.49	18%
4000	5820	50050-0000	TEMPORARY SALARIES/ON CALL	$ 10,404	$ 10,404	$ 2,446	$ -	$ 7,958.48	24%
4000	5820	50080-0000	SALARY & WAGE ADJUSTMENT	$ -	$ -	$ -	$ -	$ -	-
4000	5820	51000-0000	BENEFIT PAYMENTS	$ 14,210	$ 14,210	$ -	$ -	$ 14,209.58	0%
4000	5820	51010-0000	EMPLOYER SHARE I.M.R.F.	$ 110,017	$ 110,017	$ 19,409.73	$ -	$ 90,607.02	18%
4000	5820	51030-0000	EMPLOYER SHARE SOCIAL SECURITY	$ 87,306	$ 87,306	$ 14,571.67	$ -	$ 72,734.15	17%
4000	5820	51040-0000	EMPLOYEE MED & HOSP INSURANCE	$ 304,565	$ 304,565	$ 35,179.77	$ -	$ 269,385.56	12%
4000	5820	52000-0000	FURN/MACH/EQUIP SMALL VALUE	$ 39,000	$ 39,000	$ 28.48	$ 16,048.16	$ 22,923.36	0%
4000	5820	52100-0000	I.T. EQUIPMENT-SMALL VALUE	$ 77,500	$ 77,500	$ 4,100.70	$ 1,461.22	$ 71,938.08	5%
4000	5820	52200-0000	OPERATING SUPPLIES & MATERIALS	$ 2,000	$ 2,000	$ 515.48	$ 396.17	$ 1,088.35	26%
4000	5820	52210-0000	FOOD AND BEVERAGE	$ 750	$ 750	$ 333.10	$ -	$ 416.90	44%
4000	5820	52250-0000	AUTO/MACHINERY EQUIPMENT/PARTS	$ 475,000	$ 475,000	$ -	$ 75,000.00	$ 400,000.00	0%
4000	5820	52260-0000	FUEL & LUBRICANTS	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%
4000	5820	52270-0000	MAINTENANCE SUPPLIES	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%
4000	5820	52280-0000	CLEANING SUPPLIES	$ 1,500	$ 1,500	$ -	$ 100.00	$ 1,400.00	0%
4000	5820	53000-0000	AUDITING & ACCOUNTING SERVICES	$ 164,600	$ 164,600	$ -	$ 33,600.00	$ 131,000.00	0%
4000	5820	53020-0000	I.T. SERVICES	$ 349,054	$ 349,054	$ -	$ 326,616.50	$ 22,437.50	0%
4000	5820	53030-0000	LEGAL SERVICES	$ 60,000	$ 60,000	$ -	$ -	$ 60,000.00	0%
4000	5820	53040-0000	INTERPRETER SERVICES	$ 36,000	$ 36,000	$ -	$ 30,000.00	$ 6,000.00	0%
4000	5820	53090-0000	TECHNICAL/PROFESSIONAL SERVICES	$ 207,329	$ 207,329	$ -	$ 134,328.75	$ 73,000.25	0%
4000	5820	53130-0000	PUBLIC LIABILITY INSURANCE	$ 158,617	$ 158,617	$ 71,688.00	$ 51,364.00	$ 35,565.38	45%
4000	5820	53200-0000	NATURAL GAS	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%
4000	5820	53210-0000	ELECTRICITY	$ 20,000	$ 20,000	$ 1,998.13	$ 18,001.87	$ -	10%
4000	5820	53220-0000	WATER & SEWER	$ 500	$ 500	$ -	$ -	$ 500.00	0%
4000	5820	53250-0000	WIRED COMMUNICATION SERVICES	$ 1,032,035	$ 1,032,035	$ 160,694.61	$ 830,053.32	$ 41,286.94	16%
4000	5820	53260-0000	WIRELESS COMMUNICATION SVC	$ 1,636,652	$ 1,636,652	$ 421,397.70	$ 1,209,752.15	$ 5,502.15	26%
4000	5820	53300-0000	REPAIR & MTCE FACILITIES	$ 75,000	$ 75,000	$ -	$ -	$ 75,000.00	0%
4000	5820	53310-0000	REPAIR MAINT INFRASTRUCTURE	$ 50,000	$ 50,000	$ 3,500.00	$ -	$ 46,500.00	7%
4000	5820	53370-0000	REPAIR & MTCE OTHER EQUIPMENT	$ 684,482	$ 684,482	$ 26,814.99	$ 566,788.97	$ 90,877.74	4%
4000	5820	53400-0000	RENTAL OF OFFICE SPACE	$ 20,580	$ 20,580	$ 456.18	$ -	$ 20,123.82	2%
4000	5820	53500-0000	MILEAGE EXPENSE	$ 2,000	$ 2,000	$ -	$ -	$ 2,000.00	0%
4000	5820	53510-0000	TRAVEL EXPENSE	$ 30,000	$ 30,000	$ -	$ -	$ 30,000.00	0%
4000	5820	53600-0000	DUES & MEMBERSHIPS	$ 1,544	$ 1,544	$ 543.00	$ -	$ 1,000.55	35%
4000	5820	53610-0000	INSTRUCTION & SCHOOLING	$ 60,000	$ 60,000	$ -	$ -	$ 60,000.00	0%
4000	5820	53800-0000	PRINTING	$ 10,000	$ 10,000	$ -	$ -	$ 10,000.00	0%
4000	5820	53800-0001	COPIER USAGE	$ 6,000	$ 6,000	$ 1,024.22	$ -	$ 4,975.78	17%
4000	5820	53801-0000	ADVERTISING	$ 3,000	$ 3,000	$ 41.40	$ -	$ 2,958.60	1%
4000	5820	53803-0000	MISCELLANEOUS MEETING EXPENSE	$ 1,500	$ 1,500	$ -	$ -	$ 1,500.00	0%
4000	5820	53804-0000	POSTAGE & POSTAL CHARGES	$ 3,000	$ 3,000	$ 271.44	$ -	$ 2,728.56	9%
4000	5820	53805-0000	OTHER TRANSPORTATION CHARGES	$ 1,000	$ 1,000	$ -	$ -	$ 1,000.00	0%
4000	5820	53806-0000	SOFTWARE LICENSES	$ 2,788,266	$ 2,788,266	$ 218,089.16	$ 2,264,048.97	$ 306,127.54	8%
4000	5820	53807-0000	SOFTWARE MAINT AGREEMENTS	$ 1,097,583	$ 1,097,583	$ 329,502.63	$ 203,318.29	$ 564,762.49	30%
4000	5820	53810-0000	CUSTODIAL SERVICES	$ 55,000	$ 55,000	$ 20,000.00	$ 22,000.00	$ 13,000.00	36%
4000	5820	53830-0000	OTHER CONTRACTUAL EXPENSES	$ 2,691,709	$ 2,691,709	$ -	$ 330,323.00	$ 2,361,385.60	0%
4000	5820	54100-0000	IT EQUIPMENT	$ -	$ -	$ -	$ -	$ -	-
4000	5820	54100-0700	IT EQUIPMENT - CAPITAL LEASE	$ 13,000	$ 13,000	$ 2,838.24	$ -	$ 10,161.76	22%
4000	5820	54107-0000	SOFTWARE	$ 197,880	$ 197,880	$ -	$ 132,352.00	$ 65,528.00	0%
4000	5820	54110-0000	EQUIPMENT AND MACHINERY	$ 222,060	$ 6,873,460	$ 6,745,619.47	$ -	$ 127,840.53	98%
			Total	$ 13,944,894	$ 20,596,294		$ 6,245,553	$ 6,062,315	0%
EXPENDITURES FOR PERIOD:			**March 11, 2026**			**$ 308,695.62**	**Internal Transfer:**		

COMP	AU	Account	Description	ANNUAL APPROPRIATION	ACTUAL BUDGET	YEAR TO DATE TRANSFERRED	YEAR TO DATE ENCUMBERED	REMAINING BALANCE	% YTD EXPENDED
4000	5820	53828-0000	CONTINGENCIES (xfers to Personnel/Contracts/Commodities)	$ 300,000.00	$ 300,000.00	$ -		$ 300,000.00	0%
4000	5820	54199-0000	CAPITAL CONTINGENCY (xfers to Capital)	$ 34,754,072	$ 34,754,072	$ (6,651,400.00)		$ 28,102,672.00	-19%

OFFICE OF THE COUNTY AUDITOR

Bill White, JD, CIA
DuPage County Auditor

421 N. County Farm Road
Wheaton, Illinois 60187
(630) 407-6075
www.dupagecounty.gov/auditor

To: Hon. Greg Schwarze, Chairman
DuPage County Emergency Telephone System Board (ETSB)

ETSB Members

From: Bill White, J.D., C.I.A. *WFW*
County Auditor

Subject: Internal Audit of Accounts Payable
#26-04

Date: March 4, 2026

The Office of the County Auditor has completed a limited scope internal audit of the transaction processing of ETSB invoices submitted for payment. The audit identified four exceptions that required correction by the ETSB or Finance Department.

All of the invoices submitted have been reviewed and released for payment by the County Auditor. The results of the audit are presented below.

Results

My Office has performed voucher pre-audit procedures for the invoices submitted for approval by the ETSB at the March 11, 2026, Board Meeting. The invoices listed on the Bank Account Payment History Report dated February 27, 2026, have been examined and are recommended for payment. The total amount of the expenditures is $308,695.62:

- FY2026 Equalization Fund (4000-5820) $308,695.62

Four exceptions were identified by the County Auditor.

A Motorola Solutions invoice for monthly GPS services in the amount of $8,398 was entered by the Finance Department into the MHC system as $898. The County Auditor disapproved the invoice on February 17, 2026. The Finance Department corrected the invoice amount and resubmitted the invoice to the County Auditor for approval that same day. The County Auditor recommended the invoice for payment on February 17, 2026.

Three ComEd invoices for electrical service in the amounts of $1,477.55, $244.16, and $276.42 were submitted for payment on service agreement 8158-0001 SERV. The dates

of service for the 3 invoices were prior to the service agreement effective date and could not be matched in the Lawson ERP system. The Finance Department deleted the 3 invoices on February 18, 2026, and ETSB staff provided corrected invoices. The Finance Department entered the corrected invoices in MHC and resubmitted them to the County Auditor for approval on February 20, 2026. The County Auditor recommended the invoices for payment that same day.

Objective

The County Auditor will perform a series of procedures designed to evaluate the internal controls involved in the processing of transactions in the accounts payable system. The actual procedures performed will depend upon the County Auditor's assessment of risks associated with the transactions.

Background/Audit Scope

Invoices and the related supporting documentation are initially prepared and submitted for payment processing by County departments to the centralized accounts payable function administered by the Finance Department.

The County Auditor performs audit procedures on the payment documentation after the information has been entered into the accounts payable system by the Finance Department. These procedures include reviewing the scanned images of the invoice and supporting documentation and comparing it to the information entered into the system. Significant discrepancies noted between the supporting documentation and the information recorded in the system are identified by the County Auditor as exceptions. In these situations, the County Auditor notifies the Finance Department of the problem. When the discrepancies are resolved, the County Auditor recommends the invoice for payment.

A Bank Account Payment History Report is generated by the Finance Department after the invoices have been approved and the County Auditor verifies that each of the recommended payments was properly posted to the County's General Ledger. No exceptions were noted.

Audit Findings and Recommendations

The County Auditor audited 28 invoices submitted for payment, four exceptions were identified.

The ETSB should verify that vendor invoices fall within the service agreement parameters and contract terms prior to forwarding them to the Finance Department for entry into the ERP and MHC systems.

The Finance Department should verify the accuracy of invoices entered into the ERP and MHC systems prior to forwarding to the County Auditor for review and payment recommendation.

The ETSB should continue to regularly review available ERP reports and real-time transaction information to monitor the progress of invoices submitted for payment to preclude the potential for incorrect payments.

Thank you for your continued assistance.

cc: Linda Zerwin, Executive Director
Jeff Martynowicz, Chief Financial Officer

AP255 Date: 02/27/26 JOB SUBMISSION PARAMETERS
Time: 10:27

User Name: DP\FNDMD
Job Name: AP255-4000
Step Nbr: 1

Pay Group: 4000
Cash Code: 1414 Class C Accounts Payable

Payment Date: 022726 - 022726
Payment Numbers: -
Payment Code:

Bank Account Payment History

Payment Date Range 02/27/26 thru 02/27/26
Cash Code 1414 Bank 071923909 Payment Currency USD
Payment Code ACH

Vendor	Invoice	Voucher	Auth	PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 538943 Payment Date 02/27/26			Vendor 26753				AMAZON CAPITAL SERVICES	Status Issued	
26753	1G9L-JWYN-QGKH		IX	102	02/26/26		28.48	0.00	28.48
26753	1W4N-XW1L-VYWM		IX	102	03/14/26		59.96	0.00	59.96
			*** Payment Total				88.44	0.00	88.44
Payment Number 538944 Payment Date 02/27/26			Vendor 10667				CDW GOVERNMENT INC	Status Issued	
10667	AH9C49L		IX	102	03/07/26		22.86	0.00	22.86
			*** Payment Total				22.86	0.00	22.86
Payment Number 538945 Payment Date 02/27/26			Vendor 28678				PURVIS SYSTEMS INCORPORATED	Status Issued	
28678	48735		IX	102	02/11/26		74,285.00	0.00	74,285.00
			*** Payment Total				74,285.00	0.00	74,285.00
Payment Number 538946 Payment Date 02/27/26			Vendor 28678				PURVIS SYSTEMS INCORPORATED	Status Issued	
28678	48856		IX	102	03/15/26		19,935.00	0.00	19,935.00
			*** Payment Total				19,935.00	0.00	19,935.00
Payment Number 538947 Payment Date 02/27/26			Vendor 44522				TOSHIBA AMERICA BUSINESS	Status Issued	
44522	6759806		IX	102	03/04/26		1,352.55	0.00	1,352.55
			*** Payment Total				1,352.55	0.00	1,352.55
		*** Payment Code ACH Total					95,683.85	0.00	95,683.85
		Payment Count					5		

Payment Date Range 02/27/26 thru 02/27/26
Cash Code 1414 Bank 071923909 Payment Currency USD
Payment Code CHK

Vendor	Invoice	Voucher	Auth	PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 1226177 Payment Date 02/27/26		Vendor 10008	AT&T					Status Issued	
10008	4860080111 2026		IX	102	02/18/26		9,809.50	0.00	9,809.50
		*** Payment Total					9,809.50	0.00	9,809.50
Payment Number 1226178 Payment Date 02/27/26		Vendor 10008	AT&T					Status Issued	
10008	8463290119 2026		IX	102	02/18/26		6,379.78	0.00	6,379.78
		*** Payment Total					6,379.78	0.00	6,379.78
Payment Number 1226179 Payment Date 02/27/26		Vendor 10008	AT&T					Status Issued	
10008	630495190201 2026		IX	102	02/15/26		311.45	0.00	311.45
		*** Payment Total					311.45	0.00	311.45
Payment Number 1226180 Payment Date 02/27/26		Vendor 10008	AT&T					Status Issued	
10008	630665711302 2026		IX	102	03/06/26		1,101.84	0.00	1,101.84
		*** Payment Total					1,101.84	0.00	1,101.84
Payment Number 1226181 Payment Date 02/27/26		Vendor 10008	AT&T					Status Issued	
10008	630R06015901 2026		IX	102	02/15/26		1,858.48	0.00	1,858.48
		*** Payment Total					1,858.48	0.00	1,858.48
Payment Number 1226182 Payment Date 02/27/26		Vendor 10008	AT&T					Status Issued	
10008	S67122122-26021		IX	102	02/20/26		1,019.95	0.00	1,019.95
		*** Payment Total					1,019.95	0.00	1,019.95
Payment Number 1226183 Payment Date 02/27/26		Vendor 10009	AT&T MOBILITY					Status Issued	
10009	287316512139X02082026		IX	102	03/02/26		503.53	0.00	503.53
		*** Payment Total					503.53	0.00	503.53
Payment Number 1226184 Payment Date 02/27/26		Vendor 10023	COM ED					Status Issued	
10023	6819698000 122325		IX	102	01/22/26		276.42	0.00	276.42
		*** Payment Total					276.42	0.00	276.42
Payment Number 1226185 Payment Date 02/27/26		Vendor 10023	COM ED					Status Issued	
10023	8713843000 012026A		IX	102	02/19/26		1,477.55	0.00	1,477.55
		*** Payment Total					1,477.55	0.00	1,477.55
Payment Number 1226186 Payment Date 02/27/26		Vendor 10023	COM ED					Status Issued	
10023	6819698000 012626		IX	102	02/25/26		244.16	0.00	244.16
10023	6819698000 012626 -999		IX	102	02/25/26		244.16-	0.00	244.16-
10023	6819698000 012626A		IX	102	02/25/26		244.16	0.00	244.16
10023	8713843000 012026		IX	102	02/19/26		1,477.55	0.00	1,477.55
10023	8713843000 012026 -999		IX	102	02/19/26		1,477.55-	0.00	1,477.55-
		*** Payment Total					244.16	0.00	244.16
Payment Number 1226187 Payment Date 02/27/26		Vendor 12382	COMCAST					Status Issued	
12382	263766441		IX	102	03/17/26		39,202.10	0.00	39,202.10
		*** Payment Total					39,202.10	0.00	39,202.10
Payment Number 1226188 Payment Date 02/27/26		Vendor 34678	GARVEY'S OFFICE PRODUCTS					Status Issued	

Payment Date Range 02/27/26 thru 02/27/26
Cash Code 1414 Bank 071923909 Payment Currency USD
Payment Code CHK

Vendor	Invoice	Voucher	Auth	PL	Due Date	Dsc Date	Scheduled Amount	Discount Amount	Net Payment Amount
Payment Number 1226188 Payment Date 02/27/26			Vendor 34678				GARVEY'S OFFICE PRODUCTS	Status Issued	
34678	WO-867560-1		IX	102	03/12/26		86.50	0.00	86.50
			*** Payment Total				86.50	0.00	86.50
Payment Number 1226189 Payment Date 02/27/26			Vendor 10115				MOTOROLA SOLUTIONS INC	Status Issued	
10115	10036820260102		IX	102	03/03/26		132,417.00	0.00	132,417.00
			*** Payment Total				132,417.00	0.00	132,417.00
Payment Number 1226190 Payment Date 02/27/26			Vendor 10115				MOTOROLA SOLUTIONS INC	Status Issued	
10115	10037120260102		IX	102	03/03/26		8,398.00	0.00	8,398.00
			*** Payment Total				8,398.00	0.00	8,398.00
Payment Number 1226191 Payment Date 02/27/26			Vendor 10115				MOTOROLA SOLUTIONS INC	Status Issued	
10115	1187166298		IX	102	03/06/26		8,938.33	0.00	8,938.33
			*** Payment Total				8,938.33	0.00	8,938.33
Payment Number 1226192 Payment Date 02/27/26			Vendor 39549				ODP BUSINESS SOLUTIONS, LLC	Status Issued	
39549	455153909001		IX	102	02/12/26		291.92	0.00	291.92
39549	455170812001		IX	102	02/13/26		7.29	0.00	7.29
39549	455170813001		IX	102	02/12/26		80.78	0.00	80.78
39549	455170814001		IX	102	02/12/26		13.49	0.00	13.49
39549	455170823001		IX	102	02/12/26		64.77	0.00	64.77
			*** Payment Total				458.25	0.00	458.25
Payment Number 1226193 Payment Date 02/27/26			Vendor 11201				UNITED STATES POSTAL SERVICE	Status Issued	
11201	34855593 013126 ETSB		IX	102	03/02/26		52.20	0.00	52.20
			*** Payment Total				52.20	0.00	52.20
Payment Number 1226194 Payment Date 02/27/26			Vendor 10597				VERIZON WIRELESS	Status Issued	
10597	6134045079		IX	102	02/19/26		476.73	0.00	476.73
			*** Payment Total				476.73	0.00	476.73
		*** Payment Code CHK Total					213,011.77	0.00	213,011.77
		Payment Count					18		
		*** Cash Code 1414 Total					308,695.62	0.00	308,695.62
		Payment Count					23		
		*** Pay Group 4000 USD Total					308,695.62	0.00	308,695.62
		Payment Count					23		

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0015-26 **Agenda Date:** 3/11/2026 **Agenda #:** 8.B.1.

AWARDING RESOLUTION TO GENSERVE, LLC FOR INDUSTRIAL GENERATOR AND TRANSFER SWITCH AT THE HIDDEN LAKES TOWER
PER LOWEST RESPONSIBLE BID #26-030-ETSB
(TOTAL AMOUNT: $36,298.00)

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval of Purchase Order 926011 to GenServe for an industrial generator at the Hidden Lakes tower per lowest responsible Bid #26-030-ETSB. Total amount of $36,298.00.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Requisition 926011, dated March 1, 2026, covering said, industrial generator, be, and it is hereby approved by the DU PAGE ETSB to GenServe, LLC, 444 Randy Rd., Carol Stream, IL 60188, for a total amount of $36,298.00.

Enacted and approved this 11th day of March, 2026 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Procurement Review Comprehensive Checklist
Procurement Services Division
This form must accompany all Purchase Order Requisitions

SECTION 1: DESCRIPTION

General Tracking		*Contract Terms*	
FILE ID#:	RFP, BID, QUOTE OR RENEWAL #: 26-030-ETSB	INITIAL TERM WITH RENEWALS:	INITIAL TERM TOTAL COST: $36,298.00
COMMITTEE:	TARGET COMMITTEE DATE:	PROMPT FOR RENEWAL:	CONTRACT TOTAL COST WITH ALL RENEWALS: $36,298.00
	CURRENT TERM TOTAL COST:	MAX LENGTH WITH ALL RENEWALS:	CURRENT TERM PERIOD: INITIAL TERM
Vendor Information		*Department Information*	
VENDOR: GenServeLLC	VENDOR #: 41555	DEPT: ETSB	DEPT CONTACT NAME: Eve Kraus
VENDOR CONTACT: Chris Rizzo	VENDOR CONTACT PHONE: 630-462-7770	DEPT CONTACT PHONE #: 630-550-7743	DEPT CONTACT EMAIL: etsb911@dupagecounty.gov
VENDOR CONTACT EMAIL: chrisr@genserveinc.com	VENDOR WEBSITE:	DEPT REQ #: 926011	

Overview

DESCRIPTION Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.). Recommendation for approval of PO 926011 to GenServeLLC to furnish, deliver and install a 25 kW 120/240V industrial generator and transfer switch at the Hidden Lakes tower.

JUSTIFICATION Summarize why this procurement is necessary and what objectives will be accomplished
A new shelter has been constructed as the former shelter and generator were no longer able to withstand a severe weather event. The equipment in the new shelter requires a new generator for backup power. For the Sheriff's Office, this tower is the primary for their F1 dispatch channel and there is no backup transmitter in place. A generator is a critical piece of public safety infrastructure.

SECTION 2: DECISION MEMO REQUIREMENTS

DECISION MEMO NOT REQUIRED LOWEST RESPONSIBLE QUOTE/BID (QUOTE < $25,000, BID ≥ $25,000; ATTACH TABULATION)	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required.
DECISION MEMO REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.

SECTION 3: DECISION MEMO

SOURCE SELECTION	Describe method used to select source. Per Bid award #26-030-ETSB
RECOMMENDATION AND TWO ALTERNATIVES	Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action).

SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION	
JUSTIFICATION	Select an item from the following dropdown menu to justify why this is a sole source procurement.
NECESSITY AND UNIQUE FEATURES	Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific.
MARKET TESTING	List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not.
AVAILABILITY	Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted.

SECTION 5: Purchase Requisition Information			
Send Purchase Order To:		*Send Invoices To:*	
Vendor: GenServeLLC	Vendor#: 41555	Dept: DuPage ETSB	Division:
Attn: Chris Rizzo	Email: chrisr@genservinc.com	Attn: 9-1-1 System Manager	Email: etsb911@dupagecounty.gov
Address: 444 Randy Rd	City: Carol Stream	Address: 421 N. County Farm Road	City: Wheaton
State: IL	Zip: 60188	State: IL	Zip: 60187
Phone: 630-462-7770	Fax:	Phone: 630-550-7743	Fax:
Send Payments To:		*Ship to:*	
Vendor: GenServeLLC	Vendor#: 41555	Dept: DuPage ETSB	Division:
Attn:	Email:	Attn: 9-1-1 System Manager	Email: etsb911@dupagecounty.gov
Address: P.O. Box 23974	City: New York	Address: Various	City:
State: NY	Zip: 10087-3974	State:	Zip:
Phone:	Fax:	Phone:	Fax:
Shipping		Contract Dates	
Payment Terms: PER 50 ILCS 505/1	FOB: Destination	Contract Start Date (PO25): Mar 11, 2026	Contract End Date (PO25):

Purchase Requisition Line Details											
LN	Qty	UOM	Item Detail (Product #)	Description	FY	Company	AU	Acct Code	Sub-Accts/ Activity Code	Unit Price	Extension
1	1	EA		LP Fueled liquid CooledIndustrial Level Generator, Installed	FY26	4000	5820	54110		36,298.00	36,298.00
FY is required, ensure the correct FY is selected.										Requisition Total	$ 36,298.00

Comments	
HEADER COMMENTS	Provide comments for P020 and P025.
SPECIAL INSTRUCTIONS	Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO. Please provide PO to ETSB and Jeff Sandt/FM to send to the vendor.
INTERNAL NOTES	Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO.
APPROVALS	Department Head signature approval for procurements under $15,000. Procurement Officer Approval for ETSB. lmz 3/2/26

THE COUNTY OF DUPAGE
FINANCE - PROCUREMENT
LP FUELED LIQUID COOLED INDUSTRIAL LEVEL GENERATOR 26-030-ETSB
QUOTE TABULATION

✓

				GenServe LLC
NO.	ITEM	UOM	QTY	**PRICE**
1	LP Fueled Liquid Cooled Industrial Level Generator, Installed	LS	1	**$ 36,298.00**
			GRAND TOTAL	**$ 36,298.00**

NOTES

Quote Opening 2/18/26 @ 2:30 PM	SR, VC
Invitations Sent	3
Total Vendors Requesting Documents	0
Total Quote Responses	1

The County of DuPage
Finance Department
Procurement Division, Room 3-400
421 North County Farm Road
Wheaton, Illinois 60187

THE COUNTY OF DUPAGE
REQUEST FOR QUOTE

FURNISH & INSTALL 25Kw LP FUELED GENERATOR 26-030-ETSB

Please submit your written quote, (*completed on this form*), to this office no later than:

February 11, 2026 at 2:30 p.m.

Scan and email quotes to sara.rogers@dupagecounty.gov

GENERAL CONDITIONS

DRUG FREE WORKPLACE: The Contractor (whether an individual or company) agrees to provide a drug-free workplace per Illinois statute.[1]

ENDORSEMENTS: Contractor shall not use the name, seal or images of the County of DuPage in any form of endorsement to any third-party without the County's prior written permission.

FORCE MAJEURE: The County of DuPage shall not hold Contractor liable for extraordinary interruption of events, or damage of County property caused by an unforeseen natural cause that cannot be reasonably avoided or prevented; i.e., droughts, floods, severe weather phenomena, et cetera.

INDEMNITY: The Contractor shall, at all times, to the extent permitted by law, fully indemnify, hold harmless, and defend the County and its officers, agents, and employees from and against any and all claims and demands, actions, causes of action, and cost and fees of any character whatsoever made by anyone whomsoever on account of or in any way growing out of the performance of this Contract by the Contractor and its employees, or because of any act or omission, neglect, recklessness, or misconduct of the Contractor, its employees and agents or its subcontractors and their agents, officers, and employees, including, but not limited to, any claims that may be made by the agents, officers, and employees themselves for injuries to person or property or otherwise, and any claims that may be made by the agents, officers, and employees themselves or by the IDOL for the Contractor's violation of the Illinois Prevailing Wage Act.[2] Such indemnity shall not be limited because of the enumeration of any insurance coverage or bond herein provided. Nothing contained herein shall be construed as prohibiting the County, its officers, agents, or its employees, from defending through the selection and use of their own agents, attorneys and experts, any claims, actions, or suits brought against them. The Contractor shall likewise be liable for the cost, fees and expenses incurred in the County's or the Contractor's defense of any such claims, actions, or suits. The Contractor shall be responsible for any damages incurred because of its errors, omissions, and intentional, reckless, or negligent acts and for any losses or costs to repair or remedy construction

[1] 30 ILCS 580/1 et seq.
2 820 ILCS 130/1 et seq

because of its errors, omissions, and intentional, reckless, or negligent acts. The County does not waive its defenses or immunities under the Local Government and Governmental Employees Tort Immunity Act[3] because of indemnification or insurance herein enumerated.

LAW GOVERNING: The quotation and resulting contract shall be governed by the laws of the State of Illinois. Bidder and Contractor agree to comply with all applicable State and Federal laws.

LOBBYIST REGISTRATION: The Contractor shall comply with the provisions of Chapter 2, Article IX, Section 2-600, Lobbyist Registration of the Code of DuPage County, Illinois.

MISCELLANEOUS REQUIREMENTS: The County will not be responsible for any expenses incurred by the Contractor in preparing and submitting a Quote. All Quotes shall provide a straightforward, concise delineation of your capabilities to satisfy the requirements of this request for Quote. Emphasis should be on completeness and clarity of content.

BID SECURITY/PERFORMANCE BOND: Each Bid shall be accompanied by a Bid Security in the form of a Bid Bond. The Bid Security shall be in an amount of not less than five percent (5%) of the total Bid amount as a guarantee that the Bidder will, within 15 days after the date of the conditional award of a contract, provide a Performance Bond as required by the Bid Documents. Any bid submitted without the required Bid Security will be considered as nonresponsive.

Bid Bonds shall be duly executed by the Bidder as principal and have a surety thereon a surety company, approved by the County, having the minimum equivalent of a Best and Company A-V Rating.

If a Selected Bidder fails to furnish any bond or insurance or document required by the Bid Documents, the Bid Security submitted with its Bid shall be forfeited as liquidated damages.

The Selected Bidder shall, within 15 days of the Notice of Award, furnish a Performance and Payment Bond in an amount equal to one hundred percent (100%) of total bid amount, conditioned upon the faithful performance of all covenants, terms, and stipulations included in these bid documents and holding good until the completion of the Contract, to protect the County against inadequate performance per all terms and requirements of the Bid Documents. The Performance Bond shall remain in effect for one (1) year from the issuance of a Purchase Order or Notice to Proceed, or until completion of the Contract period, whichever is longer.

NON-DISCRIMINATION: The Contractor, its agents, officers, employees and subcontractors, agree not to commit unlawful discrimination and agree to comply with applicable provisions of the Illinois Human Rights Act, the U.S. Civil Rights Act and Section 504 of the Federal Rehabilitation Act, and rules applicable to each.

PAYMENT: Original invoices must be presented for payment in accordance with instructions contained on the Purchase Order, including reference to Purchase Order number, and must be submitted to the correct address for processing. The County shall pay all invoices pursuant to the Illinois "Local Government Prompt Payment Act".[4] Invoices containing charges for work subject to the Illinois Prevailing Wage Act[5] are required to be accompanied by the applicable Certified Transcript of Payroll form(s) for acceptance. Payment will not be made on invoices submitted later than six-months (180 days) after delivery of goods or services, and any statute of limitations to the contrary is hereby waived.

RESERVATION OF RIGHTS: The County reserves the right to reject any or all quotes failing to meet the specifications or requirements and to waive formalities and/or technicalities. If in the County's discretion, the lowest quote is not the most responsible quote, considering value received for monies expended, the right is reserved to make awards as determined solely by the judgment of the County. In determining the lowest responsible Bidder, the County shall take into consideration the qualities of the articles supplied,

[3] 745 ILCS 10/1 et seq
[4] 50 ILCS 505
[5] 820 ILCS 130

their conformity with the specifications, and their suitability to the requirements of the County and the delivery terms. Intangible factors, such as the Bidder's reputation and past performance, will also be weighed.

The Bidder's failure to meet the mandatory requirements of the Request for Quote will result in the disqualification of the quote from further consideration.

The County on further reserves the right to reject all quotes and obtain goods or services through intergovernmental or cooperative agreements, or to issue a new and revised Request For Quote. Notwithstanding the foregoing the County reserves the right to award or reject any quote as deemed to be in the best interest of the County.

Submission of a quote confers no rights on the Contractor to a selection or to a subsequent contract. All decisions on compliance, evaluation, terms and conditions shall be made solely at the County's discretion and shall be made in the best interest of the County.

TAX: The County does not pay Federal Excise Tax or Illinois Sales Tax. The tax exemption number is E9997-4551-07 A copy of the exemption letter is available upon written request.

VENUE: By submitting a response, the Contractor agrees that venue for all disputes arising out of the solicitation process and performance of the Contract, including but not limited to judicial review of any protest decision, will be exclusively in the Circuit Court for the Eighteenth Judicial Circuit in DuPage County, Illinois, and that Illinois law will control.

QUOTE AWARD CRITERIA: This contract shall be awarded to the lowest responsive and responsible bidder.

CONTRACT TERM PERIOD AND RENEWALS: The contract shall be for a one (1) year period.

VENDOR QUESTIONNAIRE: In accordance with 35 ILCS 200/18-50.2, DuPage County is required to collect and electronically publish data from all vendors and subcontractors as to (1) whether they are a minority-owned, women-owned or veteran-owned business as defined by the Business Enterprise for Minorities, Women and Persons with Disabilities Act (30 ILCS 575/.01 et seq.) and (2) whether the vendor or any subcontractors hold any certifications for those categories or if the vendor or subcontractors are self -certifying; if self -certifying, the vendor and subcontractors shall disclose if they qualify as a small business under federal Small Business Administration standards. Following award of a contract by DuPage County, the awarded vendor must complete the requested information for itself, and each subcontractor must separately complete the following information to perform work under this contract within 60 calendar days of the date of award. Complete the questionnaire at mwv.dupagecounty.gov.

SPECIFICATIONS

STATEMENT OF WORK

DuPage County Emergency Telephone System Board ("ETSB") is seeking a bidder to furnish, deliver, install, connect, test, and commission a complete, ready-for-service 25 kW liquefied petroleum (LP) fueled, liquid-cooled, single-phase 120/240V industrial level generator including weather and sound enclosure, battery, battery charger, block heater, and all associated mechanical, fuel, and electrical connections; and a new 100A Automatic Switch Company (ASCO) 30 series single-phase 120/240V automatic transfer switch (ATS). Awarded bidder shall be responsible for furnishing all parts, labor and materials needed to complete the installation in conformance with the specifications.

Location

Radio Tower Standby Generator
Hidden Lakes Forest Preserve
Southside Butterfield Road
Downers Grove, East of Route 53
Building #36
In lieu of a site visit, the County has provided photos of the location on pages 7 to 11.

SPECIFICATIONS

Engine

- Liquid cooled, spark ignited engine designed for continuous standby duty on propane.
- 25 kW standby rating at 60 Hz, 120/240V single phase.
- Mechanical or electronic governor maintaining voltage and frequency within industry standby limits.
- Radiator and fan sized for ambient operation up to 40°C; thermostatic control.
- Engine meets applicable local emissions and safety standards for stationary standby use.
- Electric starting system with heavy duty starter and adequate battery capacity for cold starts.

Alternator

- Brushless synchronous, self-ventilated, single bearing or two-bearing as recommended by manufacturer.
- Class H or F insulation for industrial duty.
- Solid state AVR for ±1.0% steady state regulation under varying load.
- 120/240V, single phase, 60 Hz, rated for 25 kW standby at 1.0 pf.
- Overcurrent and short-circuit protection integrated with controller; anti-condensation heater or space heater if required.

Cooling System

- Heavy duty radiator with shroud and corrosion-resistant finish.
- Factory filled with extended life coolant; fill and test on site.
- Rated continuous operation to 40°C (or specify higher if requested).

Fuel System

- LP gas (propane) ready configuration.
- Provide LP regulator and first stage piping from generator to customer-supplied LP source; include flexible fuel connector and shutoff solenoid. Final tie-in to site tank and LP piping by others unless specified otherwise.
- Excess flow protection, solenoid valve interlocked with controller for emergency shutdown, and compliance with local fuel codes.

Transfer Switch **Substitution Noted Below:**

CUMMINS brand OTEC 125A 120/240V single phase automatic transfer switch to pair with proposed Cummins Generator.

- ~~ASCO 300 Series 100A, 120/240V single phase automatic transfer switch.~~
- Installed inside existing shelter on west side; mounted per manufacturer torque and clearances.
- National Electrical Manufacturers Association (NEMA) enclosure for indoor use, load monitoring contact, manual/auto transfer capability, provisions for generator exercise control and signal wiring to genset controller.

Wiring and Connections

- Provide power cable sized for 100A continuous plus inrush, cored through west wall using a fire-rated core and watertight bulkhead fitting. Terminate to new transfer switch load side lugs.
- Run multiconductor control cable between genset controller and ASCO transfer switch for common start/stop and status interlocks. Provide labeled, color coded wiring in conduit.
- Connect generator frame to site grounding system per National Electrical Code (NEC); provide isolated neutral or bonded neutral per system requirements and coordinate with site electrical engineer.
- All feeders run in rigid or Electrical Metallic Tubing (EMT) conduit as required; support clamps and cable strain relief at penetrations.

Controls and Instrumentation

- Digital controller with auto/manual/remote start, runtime meter, oil pressure, coolant temp, battery voltage, frequency, voltage meters, event and fault logs, programmable inputs/outputs, and remote annunciation contacts.
- High coolant temp, low oil pressure, overspeed, overcurrent, low battery, emergency stop.
- Ethernet/serial remote monitoring port or cellular gateway ready interface for future remote telemetry.
- Local mimic panel and display with pushbuttons for start/stop, lamp test, and fault reset.

Battery, Charger, and Heater

- Maintenance free lead-acid battery sized and installed per manufacturer recommendations for engine starting and system reliability at site minimum temperature.
- Float/charge automatic charger sized for battery bank, with AC input breaker and status indicator. Temperature compensation optional.
- 120 VAC or 240 VAC block heater rated to maintain engine startability in cold weather; thermostatically controlled and wired to a dedicated circuit or shelter power.

Mechanical Installation

- Concrete pad with anchor bolts; generator baseplate bolted to pad using vibration isolators.
- Coordinate penetration location and routing with site; provide flexible exhaust connector and slip joints to isolate vibration.
- Provide drip pans and secondary containment where required by local code.


Picture is looking out towards Butterfield Road.
Stone walls in the back mark the entrance to the Project Site.




3602




BYPASS
NORMAL
DANGER
HIGH VOLTAGE
SUITABLE FOR USE AS SERVICE EQUIPMENT

INSURANCE REQUIREMENTS

1) **CERTIFICATE OF INSURANCE**: Upon notice of acceptance of the Quote, the Awarded Bidder shall, within fifteen (15) calendar days of said notice, furnish to the Buyer the Certificate of Insurance. In addition, the Awarded Bidder shall provide the following endorsements:

   a) Additional Insured for items #3, 4, and 5 below,

   b) Waiver of Subrogation, and

   c) Primary and Non-Contributory.

The Certificate of Insurance provides proof of the specific coverage of the types of insurance. Coverage varies depending upon the Quote, but all Quotes must have (i) Workers' Compensation, (ii) Employers Liability, (iii) Commercial General Liability, and (iv) either Umbrella Liability or Excess Liability.

TYPE OF INSURANCE	MINIMUM LIABILITY LIMITS
1) Workers' Compensation	Statutory
2) Employers Liability[6]	$1,000,000
3) Commercial General Liability	$2,000,000
4) Umbrella Liability	$2,000,000
5) Business Auto Liability*	$1,000,000

Such coverage shall be placed with a responsible company acceptable to the County licensed to do business in the State of Illinois, and with a minimum insurance rating of A: VII as found in the current edition of AM Best's Key Rating Guide. Each policy shall bear an endorsement precluding the cancellation or reduction of said policies without providing the County thirty (30) days prior notice thereof in writing. All required insurance shall be maintained by the Contractor in full force and effect during the life of the Contract, and until all work has been approved and accepted by the County. The Contractor is responsible for all insurance deductibles and Self-Insured Retentions.

At all times during the term of the Contract, the Contractor and its subcontractors shall maintain, at its sole expense, insurance coverage for the Contractor, its employees, Officers, and subcontractors, as follows:

a) It is the responsibility of Bidder and Contractor to provide a copy of this Request for Quote to the insurance provider;

b) It may also be required that the Bidder's insurer and coverage be approved by the County prior to execution of the Contract; and

c) No work shall be started until receipt of the Certificate of Insurance.

[6] Employee Liability is required for each accident and disease.

The County shall be named as additionally insured on all Certificates of Insurance. Certificates of Insurance shall also reference the Request for Quote name and number. Certificates of Insurance with required endorsements should be emailed to sara.rogers@dupagecounty.gov.

2) **MAINTENANCE:** The Awarded Contractor and subcontractors or partners will purchase and maintain insurance for the coverages for a minimum of three (3) years after completion of the Contract. If any policy or coverage is written as "claims made" then coverage must be maintained for four (4) ears after project completion.

3) **CHANGES IN, OR TERMINATION OF, INSURANCE COVERAGE:** The insurance carrier of the insured is required to notify the County of termination of any of these coverages, prior to the completion of any contract, at least 30 days prior to expiration.

4) **INSURANCE RATING:** All the above-specified types of insurance shall be obtained from companies that have at least an A rating in AM Best's Guide or the equivalent.

5) **SURVIVAL OF INDEMNIFICATION:** The indemnification described above shall not be limited due to the enumeration of any insurance coverage herein provided, and indemnification shall survive the termination of the Contract.

6) **NOTICE OF LAWSUIT:** Within 60 days of service of process, the County shall notify the Contractor of any lawsuit involving the indemnification provided for above. Failure to provide such notice shall not relieve the Contractor of its obligation to provide indemnification. However, the County shall be responsible for any additional costs of defense incurred due to its failure to provide such notice within 60 days.

7) **CHOICE OF LEGAL COUNSEL:** The Contractor shall provide coverage as provided in the Contract and retains the right to choose legal counsel subject to the approval of the County, and appointment by the State's Attorney.

8) **RIGHTS RETAINED**: Notwithstanding the foregoing, nothing contained herein shall be deemed to constitute a waiver of any defenses or immunities otherwise available to the County.

FORMS

REQUIRED FORMS TO BE SUBMITTED

Yes	#	Item Description
☑	1	Quote Pricing Form
☑	2	Signature Form
☑	3	Internal Revenue Service W-9 Form
☑	4	Required Vendor Ethics Disclosure Statement Form
☑	5	Limitations on the Authority of the County of DuPage to Contract
☑	6	References Form
☑	7	Joint Purchasing Agreement Form
☑	8	Awarded Contractor Disclosure Form
☑	9	Apprenticeship or Training Program Certificate Form
☑	10	U.S. Department of Labor Certification Form
☑	11	Bid Security

QUOTE PRICING FORM

Section I: Contact Information

Please complete the contact information below.

QUOTE NUMBER:	26-030-ETSB
COMPANY NAME:	GenServe, LLC
CONTACT PERSON:	Chris Rizzo
CONTACT EMAIL:	

Section II: Pricing

All goods shall be shipped F.O.B. Destination, delivered, and installed.

NO.	ITEM	UOM	QTY	PRICE
1	LP Fueled Liquid Cooled Industrial Level Generator Complete Installation and Ready-for-Service	LS	1	$ 36,298.00
GRAND TOTAL (In words)	Thirty six thousand two hundred ninety eight dollars and 00/100 cents			

Section III: Certification

By signing below, the Bidder agrees to provide the required goods and/or services described in the Quote Specifications for the prices quoted on this Quote Pricing Form.

Printed Name: Chris Rizzo Signature: _____

Title: Branch Manager Date: February 10,2026

DuPage County
Finance Department
Procurement Division
421 North County Farm Road
Room 3-400
Wheaton, Illinois 60187-3978

SIGNATURE PAGE

Section I: ontact Information

Please complete the contact information below.

QUOTE NUMBER:	26-030-ETSB
COMPANY NAME:	GenServe, LLC
CONTACT PERSON:	Chris Rizzo
CONTACT EMAIL:	

Section II: Certification

By signing below, the Bidder agrees to provide the service, and/or supplies as described in this quote and subject, without limitation, to all specifications, terms, and conditions herein contained. Further, the Bidder acknowledges receipt of any addendum issued.

Printed Name: Chris Rizzo

Signature: [signature]

Title: Branch Manager

Date: February 10,2026

Form **W-9**
(Rev. March 2024)
Department of the Treasury
Internal Revenue Service

Request for Taxpayer Identification Number and Certification

Go to *www.irs.gov/FormW9* for instructions and the latest information.

Give form to the requester. Do not send to the IRS.

Before you begin. For guidance related to the purpose of Form W-9, see *Purpose of Form*, below.

Print or type. See *Specific Instructions* on page 3.

1 Name of entity/individual. An entry is required. (For a sole proprietor or disregarded entity, enter the owner's name on line 1, and enter the business/disregarded entity's name on line 2.)
GenServe, LLC

2 Business name/disregarded entity name, if different from above.

3a Check the appropriate box for federal tax classification of the entity/individual whose name is entered on line 1. Check only **one** of the following seven boxes.

☐ Individual/sole proprietor ☐ C corporation ☐ S corporation ☐ Partnership ☐ Trust/estate

☒ LLC. Enter the tax classification (C = C corporation, S = S corporation, P = Partnership) C

Note: Check the "LLC" box above and, in the entry space, enter the appropriate code (C, S, or P) for the tax classification of the LLC, unless it is a disregarded entity. A disregarded entity should instead check the appropriate box for the tax classification of its owner.

☐ Other (see instructions)

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):

Exempt payee code (if any)

Exemption from Foreign Account Tax Compliance Act (FATCA) reporting code (if any)

(Applies to accounts maintained outside the United States.)

3b If on line 3a you checked "Partnership" or "Trust/estate," or checked "LLC" and entered "P" as its tax classification, and you are providing this form to a partnership, trust, or estate in which you have an ownership interest, check this box if you have any foreign partners, owners, or beneficiaries. See instructions . . . . . ☐

5 Address (number, street, and apt. or suite no.). See instructions.
100 Newtown Road

Requester's name and address (optional)

6 City, state, and ZIP code
Plainview, NY 11803

7 List account number(s) here (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. See also *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number
[ ][ ][ ] - [ ][ ] - [ ][ ][ ][ ]

or

Employer identification number
[ ][ ] - [ ][ ][ ][ ][ ][ ][ ]

Part II Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
2. I am not subject to backup withholding because (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
3. I am a U.S. citizen or other U.S. person (defined below); and
4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and, generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign Here | **Signature of U.S. person** | **Date** 2/10/2026

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to *www.irs.gov/FormW9*.

What's New

Line 3a has been modified to clarify how a disregarded entity completes this line. An LLC that is a disregarded entity should check the appropriate box for the tax classification of its owner. Otherwise, it should check the "LLC" box and enter its appropriate tax classification.

New line 3b has been added to this form. A flow-through entity is required to complete this line to indicate that it has direct or indirect foreign partners, owners, or beneficiaries when it provides the Form W-9 to another flow-through entity in which it has an ownership interest. This change is intended to provide a flow-through entity with information regarding the status of its indirect foreign partners, owners, or beneficiaries, so that it can satisfy any applicable reporting requirements. For example, a partnership that has any indirect foreign partners may be required to complete Schedules K-2 and K-3. See the Partnership Instructions for Schedules K-2 and K-3 (Form 1065).

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS is giving you this form because they

DuPage County
Finance Department
Procurement Division
421 North County Farm Road
Room 3-400
Wheaton, Illinois 60187-3978

REQUIRED VENDOR ETHICS DISCLOSURE STATEMENT

Section I: Contact Information

Please complete the contact information below.

BID NUMBER:	26-030-ETSB
COMPANY NAME:	GenServe, LLC
CONTACT PERSON:	Chris Rizzo
CONTACT EMAIL:	

Section II: Procurement Ordinance Requirements

Every contractor, union, or vendor that is seeking or has previously obtained a contract, change orders to one (1) or more contracts, or two (2) or more individual contracts with the County, shall provide to the Procurement Division a written disclosure of all political campaign contributions made by such contractor, union, or vendor to any incumbent County Board member, County Board chairman, or Countywide elected official whose office the contract to be awarded will benefit within the current and previous calendar year. The contractor, union, or vendor shall update such disclosure annually during the term of a multi-year contract and prior to any change order or renewal requiring approval by the county board. For purposes of this disclosure requirement, "contractor or vendor" includes owners, officers, managers, lobbyists, agents, consultants, bond counsel and underwriters counsel, subcontractors, and corporate entities under the control of the contracting person, and political action committees to which the contracting person has made contributions.

Has the Bidder made contributions as described above?

- ☐ Yes
- ☒ No

If "Yes", complete the required information in the table below.

RECIPIENT	DONOR	DESCRIPTION (e.g., cash, type of item, in-kind services, etc.)	AMOUNT/VALUE	DATE MADE

All contractors and vendors who have obtained or are seeking contracts with the County shall disclose the names and contact information of their lobbyists, agents and representatives and all individuals who are or will be having contact with county officers or employees in relation to the contractor bid and shall update such disclosure with any changes that may occur.

Has the Bidder had or will the Bidder have contact with lobbyists, agents, representatives or individuals w o are or will be having contact with county officers or employees as described above.

- ☐ Yes
- ☒ No

If "Yes", list the name, phone number, and email of lobbyists, agents, representatives, and all individuals who are or will be having contact with county officers or employees in the table below.

NAME	PHONE	EMAIL

Section III: Violations

A contractor or vendor that knowingly violates these disclosure requirements is subject to penalties which may include, but are not limited to, the immediate cancellation of the contract and possible disbarment from future County contracts. Continuing and supplemental disclosure is required. The Bidder agrees to update this disclosure form as follows:

- If information changes, within five (5) days of change, or prior to county action, whichever is sooner;
- 30 days prior to the optional renewal of any contract;
- Annual disclosure for multi-year contracts on the anniversary of said contract
- With any request for change order except those issued by the county for administrative adjustments

The full text of the County's Ethics Ordinance is available at:

Ethics | DuPage Co, IL

The full text of the County's Procurement Ordinance is available at:

ARTICLE VI. - PROCUREMENT | Code of Ordinances | DuPage County, IL | Municode Library

Section IV: Certification

By signing below, the Bidder hereby acknowledges that it has received, read, and understands these requirements, and certifies that the information submitted on this form is true and correct to the best of its knowledge.

Printed Name: Chris Rizzo Signature: _____

Title: Branch Manager Date: February 10, 2026

DuPage County
Finance Department
Procurement Division
421 North County Farm Road
Room 3-40
Wheaton, Illinois 60187-3978

LIMITATIONS ON THE AUTHORITY OF THE COUNTY OF DUPAGE TO CONTRACT

Section I: Contact Information

Please complete the contact information below.

BID NUMBER:	26-030-ETSB
COMPANY NAME:	GenServe, LLC
CONTACT PERSON:	Chris Rizzo
CONTACT EMAIL:	

Section II: Limitations

The County of DuPage ("County") is a non-home rule unit of local government under the Constitution and laws of the State of Illinois. Pursuant to Section 7 of Article VII of the Illinois Constitution of 1970, counties and municipalities which are not home rule units have only the powers granted to them by law and the powers set forth in the state constitution. Accordingly, and unlike Cook County and many of Illinois's larger municipalities, every action DuPage County takes must be tied to a specific constitutional or statutory grant of authority or be necessarily inferred from that specifically granted authority. Any action the County takes in excess of that authority is *ultra vires* and void *ab initio* as a matter of law.

During the course of the procurement process, vendors frequently provide standard form contracts or propose exceptions that contain terms which, though commercially reasonable in a particular industry, are outside of the County's authority to agree to. The most common areas of conflict involve proposed provisions that require the County to provide a vendor with an indemnity, exclude the state's attorney's participation in the selection and control of outside counsel, or provide for more aggressive payment and interest terms than are permitted by law.

Indemnification

DuPage County has no authority to provide an indemnity to a vendor. As noted above, the County has only those powers conferred by the Illinois Constitution or state law or which can be necessarily inferred from those powers. While state law does require the County to indemnify its officers and employees and authorizes it to indemnify a limited number of other governmental entities, the legislature has not authorized counties to indemnify private vendors. Moreover, the Illinois Constitution requires that all expenditures of public funds be for public purposes. In an indemnity agreement, the indemnifying party agrees to be liable for the costs associated with the defense of the other party. If the indemnified party is not a public entity, then an indemnification agreement would impermissibly require an expenditure of public funds the benefit of that private party and not for the public. Finally, an indemnity contract is an extension of the public credit and an agreement to undertake a liability. Such an extension of credit requires an appropriation for that purpose sufficient to cover the obligation at the time of contract formation.

Choice of Counsel, Waiver of Defenses

Under Illinois law, the state's attorney shall "defend all actions and proceedings brought against his county." Historical and judicial precedents along with various opinions of Illinois's attorneys general, interpret this language to mean that **the state's attorney is the exclusive legal representative of his county**. The state's attorney will generally appoint any attorney recommended to him by an indemnifying party or its insurance carrier who meets his approval as a "special" assistant state's attorney for the purposes of the litigation. While the state's attorney must retain the right to approve outside counsel and control the litigation, he will not interfere unreasonably with the indemnifying party's attorney selection or legal strategy (or those of its insurance carrier). The County has no authority to retain or permit counsel to represent its interests nor can it contract away the duties of the state's attorney. For this reason, the County also cannot contractually waive any defenses, privileges or immunities which may be available to it in litigation.

Payment Terms

The provisions of the Local Government Prompt Payment Act, 50 ILCS 505/1 *et. seq.* apply to all purchases made by DuPage County. The Act provides that the County must approve or disapprove of an invoice for goods or services within 30 days of the presentation of the invoice or delivery of the goods or services – whichever is later. The County then has 30 days after approval to pay any portion of the invoice which it has not disapproved. Interest, when permitted under the Act, accrues on a monthly basis at 1%. While the County may not offer payment or interest terms which are more generous to the vendor than authorized by the Act, the parties may agree to provide an incentive for more rapid payments.

Section III: Acceptance

The above list is not exhaustive, but it does address the most common areas of concern during the contract negotiation phase. **Accordingly, all prospective offerors are on notice that the County is without the authority to accept nor will it respond to any exceptions which purport to impose a duty on the County to indemnify a vendor, abridge the duties of the state's attorney, waive any legal privilege, defense, or immunity available to it, or obligate it to payment and interest terms other than as permitted by the Local Government Prompt Payment Act. Further all prospective offerors are on notice that any such provision in any standard form contract is unenforceable and void as a matter of law whether or not approved by the County.**

Please acknowledge your Acceptance of the Limitations on the Authority of the County of DuPage to Contract as stated above. Your signature below shall establish your consent to a contract subject to such limitation on the County's authority to contract. This page must also be incorporated as an exhibit to any contract the County will be asked to sign.

Receipt of the above ACCEPTANCE is hereby acknowledged by:

Printed Name: Chris Rizzo Signature: _____

Title: Branch Manager Date: February 10, 2026

	GenServe LLC References
1	
Company	BNSF Railway Corp
Contact	Stephen Merion
Title	Facilities Manager
2	
Company	Power Systems West
Contact	Rachelle Tridle
Title	Service Coordinator
3	
Company	Metra Rail Northern, IL Regional
Contact	Antonia McBride
Title	Accounts Payable
4	
Company	Pace Suburban Bus
Contact	Judy Fishman
Title	Senior Contract Administrator

DuPage County
Finance Department
Procurement Division
421 North County Farm Road
Room 3-40
Wheaton, Illinois 60187-3978

JOINT PURCHASING AGREEMENT

Section I: Contact Information

Please complete the contact information below.

BID NUMBER:	26-030-ETSB
COMPANY NAME:	GenServe, LLC
CONTACT PERSON:	Chris Rizzo
CONTACT EMAIL:	

Section II: Participation

If awarded, would your firm be willing to extend its bid to other DuPage County taxing bodies (e.g., school districts, townships, cities, and villages) for the purpose of Joint Purchasing in cases where the approximate quantity and/or usage is unknown?

- ☐ Yes
- ☒ No

Section III: Additional Requirements

If "Yes" in Section II above, please list below any desired additional requirements or specifications that are beyond those listed in the County's Bid.

Section IV: Joint Purchasing Limitations

If the County accepts this bid, the County and the Awarded Contractor will develop Joint Purchasing procedures. The County will distribute these Joint Purchasing procedures to the taxing bodies. Beyond that, the County will not be involved in the purchasing other than to receive a copy of the other taxing body's Purchase Order. The other taxing body's Purchase Order will reference the County's contract number. Invoicing and payments will be entirely between the other taxing bodies and the Awarded Contractor.

Section V: Certification

By signing below, the Bidder certifies that the information submitted on this form is true and correct to the best of its knowledge.

Printed Name: Chris Rizzo Signature: _____

Title: Branch Manager Date: February 13, 2026

DuPage County
Finance Department
Procurement Division
421 North County Farm Road
Room 3-400
Wheaton, Illinois 60187-3978

AWARDED CONTRACTOR DISCLOSURE

Section I: Contact Information

Please complete the contact information below.

BID NUMBER:	26-030-ETSB
COMPANY NAME:	GenServe, LLC
CONTACT PERSON:	Chris Rizzo
CONTACT EMAIL:	

Section II: Contractor Reporting

In accordance with 35 ILCS 200/18-50.2 the County requires the Awarded Contractor to provide (i) whether it is a minority-owned, women-owned or veteran-owned business as defined by the Business Enterprise for Minorities, Women and Persons with Disabilities Act (30 ILCS 575/.01 *et seq.*) and (ii) whether the it or any of its subcontractors hold any certifications for those categories or if it or any of its subcontractors are self-certifying.

If self-certifying, the Awarded Contractor and its subcontractors shall disclose if it qualifies as a small business under federal Small Business Administration standards. Following award of a contract by the County, the Contractor shall complete the requested information for itself, and for each subcontractor within 60 calendar days of the date of award. If awarded, Contractor will enter information in the following website: https://mwv.dupageco.org/ or under the Procurement Division website under "Vendor Questionnaire" at https://www.dupagecounty.gov/purchasing/.

Section III: Certification

By signing below, the Bidder hereby acknowledges that it has received, read, and understands these requirements, and certifies that the information submitted on this form is true and correct to the best of its knowledge.

Printed Name: Chris Rizzo Signature: _____

Title: Branch Manager Date: February 10, 2026

DuPage County
Finance Department
Procurement Division
421 North County Farm Road
Room 3-400
Wheaton, Illinois 60187-3978

APPRENTICESHIP OR TRAINING PROGRAM CERTIFICATION

Section I: Contact Information

Please complete the contact information below.

BID NUMBER:	26-030-ETSB
COMPANY NAME:	GenServe, LLC
CONTACT PERSON:	Chris Rizzo
CONTACT EMAIL:	

Section II: Participation

Does the Bidder participate in an apprenticeship or training program for the type(s) of work or craft involved in the bid/project listed above?

- ☒ Yes
- ☐ No

If "Yes", read and complete Sections III-VI as required.

If "No", please complete by signing under Section VI.

Section III: Registration

Complete the table below providing the United States Department of Labor's ("USDOL") Bureau of Apprenticeship and Training registration number in compliance with subsequent terms and conditions provided in this section. For an example of a completed form, please see Apprenticeship or Training Program Certification Example. In addition, please attach the official USDOL Certificate of Registration to the solicitation submission. For an example of an official USDOL certification please see USDOL Certification Example.

COMPANY NAME	PRIME/SUB	SPONSOR NAME	TYPE OF WORK	USDOL REGISTRATION NO.
Genserve LLC	Prime	IAM Mechanics Union Local 701	Mechanic	

This contract requires all Bidders and all Bidders' Subcontractors disclose participation in apprenticeship or training programs that are (i) approved by and registered with the USDOL B reau of Apprenticeship and Training, and (ii) applicable to the work of the above indicated proposals or groups. Participating Bidders are required to complete the following certification:

- By filling out the Section III table above, the Bidder certifies that it is a participant, either as an individual or as part of a group program, in an approved apprenticeship or training program applicable to each type of work or craft that the Bidder will perform with its own employees. Exceptions for non-employees are listed in Section IV below.
- By filling out the Section III table above, the Bidder further certifies for work to be performed by subcontract that each of its Subcontractors submitted for approval either (i) is, at the time of such bid, participating in an approved, applicable apprenticeship or training program; or (ii) will, prior to commencement of performance of work pursuant to this contract, establish participation in an approved apprenticeship or training program applicable to the work of the subcontract.
- By filling out the Section III table above, the Bidder certifies the official name of each program sponsor holding the Certificate of Registration for all the types of work or crafts in which the Bidder is a participant and that will be performed by or in consultation with the Bidder's employees. Types of work or craft that will be subcontracted shall be included and listed as "subcontract work." The list shall also indicate any type of work or craft job category for which there is no applicable apprenticeship or training program available.

Section IV: Owners / Partners / Members

Please fill out the table below if any Bidder or Subcontractor individual owners, partners, or members (rather than employees) shall perform all or part of the work of the contract where prevailing rates of wages would be required.

COMPANY NAME	NAME OWNERS / PARTNERS / MEMBERS	POSITION TITLE OWNERS / PARTNERS / MEMBERS

Section V: Prime Responsibilities

The Bidder shall require this certification provision be included in all approved subcontracts. The Bidder shall be responsible for making a complete report and shall make certain that each type of work or craft job category that will be utilized on the project is accounted for and listed. At any time before or after award, the County may require the production of a copy of each applicable Certificate of Registration issued by the USDOL evidencing such participation by the Contractor and any or all its Subcontractors. To fulfill the participation requirement, it shall not be necessary that any applicable program sponsor be currently accepting, or that it will accept, applications for apprenticeship, training, or employment during the performance of the work of this contract.

Section VI: Certification

By signing below, the Bidder certifies that the information submitted on this form is true and correct to the best of its knowledge.

Printed Name: Chris Rizzo Signature: _____

Title: Branch Manager Date: February 10, 2026

IAM MECHANICS UNION LOCAL 701

INTERNATIONAL ASSOCIATION OF MACHINISTS AND AEROSPACE WORKERS

AFFILILATED WITH A.F. of L. – C.I.O | CHICAGO FEDERATION OF LABOR

2650 N. FARNSWORTH AVE.
AURORA, ILLINOIS 60502

www.mech701.org

PHONE (708) 482-1720
FAX (708) 482-1750

Meeting First Wednesday – 7:30 p.m.

December 15, 2025

To Whom It May Concern,

I am writing this letter to certify that GENSERVE, LLC is a Union Company under contract with IAM Mechanics Union Local 701 IAMAW. Their current CBA has been in effect since April 13, 2024 and does not expire until April 12, 2027.

The Union employer code for GENSERVE, LLC is (18028A). The Company is in good standing with the Union and is up to date with all payments and benefits outlined in their current bargained agreement.

The Mechanics Local 701 Training Fund is a United States Department of Labor supervised labor/management training program founded in 2010. The Fund is subject to compliance with benefit requirements of the Employee Retirement Income Security Act of 1974 (ERISA); and, the United States Treasury Department Internal Revenue Service recognized 501(c)(3) tax-exempt educational trust. Website: local701training.org

If you have any other questions or concerns, feel free to contact me directly. Thank you.

Respectfully,

Walter A Emerson
Business Rep/Automotive Coordinator
IAM Mechanics Union Local 701 IAMAW
Email: wemerson@mech701.org
Cell: 1-815-219-0438

Document A310™ – 2010

Conforms with The American Institute of Architects AIA Document 310

Bid Bond

CONTRACTOR:
(Name, legal status and address)
GenServe LLC
444 Randy Road, Suite B
Carol Stream, IL 60188

SURETY:
(Name, legal status and principal place of business)
Atlantic Specialty Insurance Company
605 Highway 169 North, Suite 800
Plymouth, MN 55441
Mailing Address for Notices
same as above

This document has important legal consequences. Consultation with an attorney is encouraged with respect to its completion or modification.

Any singular reference to Contractor, Surety, Owner or other party shall be considered plural where applicable.

OWNER:
(Name, legal status and address)
The County of DuPage
Procurement Division, Room 3-400, 421 North County Farm Road
Wheaton, IL 60187

BOND AMOUNT: 5% Five Percent of Amount Bid

PROJECT:
(Name, location or address, and Project number, if any)
Furnish & Install 25Kw Fueled Generator - 26-030-ETSB

The Contractor and Surety are bound to the Owner in the amount set forth above, for the payment of which the Contractor and Surety bind themselves, their heirs, executors, administrators, successors and assigns, jointly and severally, as provided herein. The conditions of this Bond are such that if the Owner accepts the bid of the Contractor within the time specified in the bid documents, or within such time period as may be agreed to by the Owner and Contractor, and the Contractor either (1) enters into a contract with the Owner in accordance with the terms of such bid, and gives such bond or bonds as may be specified in the bidding or Contract Documents, with a surety admitted in the jurisdiction of the Project and otherwise acceptable to the Owner, for the faithful performance of such Contract and for the prompt payment of labor and material furnished in the prosecution thereof; or (2) pays to the Owner the difference, not to exceed the amount of this Bond, between the amount specified in said bid and such larger amount for which the Owner may in good faith contract with another party to perform the work covered by said bid, then this obligation shall be null and void, otherwise to remain in full force and effect. The Surety hereby waives any notice of an agreement between the Owner and Contractor to extend the time in which the Owner may accept the bid. Waiver of notice by the Surety shall not apply to any extension exceeding sixty (60) days in the aggregate beyond the time for acceptance of bids specified in the bid documents, and the Owner and Contractor shall obtain the Surety's consent for an extension beyond sixty (60) days.

If this Bond is issued in connection with a subcontractor's bid to a Contractor, the term Contractor in this Bond shall be deemed to be Subcontractor and the term Owner shall be deemed to be Contractor.

When this Bond has been furnished to comply with a statutory or other legal requirement in the location of the Project, any provision in this Bond conflicting with said statutory or legal requirement shall be deemed deleted herefrom and provisions conforming to such statutory or other legal requirement shall be deemed incorporated herein. When so furnished, the intent is that this Bond shall be construed as a statutory bond and not as a common law bond.

Signed and sealed this 12th day of February, 2026.

GenServe LLC
(Principal) *(Seal)*

(Witness)

By:
(Title)

Atlantic Specialty Insurance Company
(Surety) *(Seal)*

(Witness) Jessica L. Piccirillo

(Title) Victoria L. Ernest Attorney-in-Fact

ATLANTIC SPECIALTY INSURANCE COMPANY CORPORATE SEAL 1986 NEW YORK

intact INSURANCE

Power of Attorney

Surety Bond No: Bid Bond

Principal: GenServe LLC
Obligee: The County of DuPage

KNOW ALL MEN BY THESE PRESENTS, that ATLANTIC SPECIALTY INSURANCE COMPANY, a New York corporation with its principal office in Plymouth, Minnesota, does hereby constitute and appoint: **Victoria L. Ernest**, each individually if there be more than one named, its true and lawful Attorney-in-Fact, to make, execute, seal and deliver, for and on its behalf as surety, any and all bonds, recognizances, contracts of indemnity, and all other writings obligatory in the nature thereof; provided that no bond or undertaking executed under this authority shall exceed in amount the sum of: **unlimited** and the execution of such bonds, recognizances, contracts of indemnity, and all other writings obligatory in the nature thereof in pursuance of these presents, shall be as binding upon said Company as if they had been fully signed by an authorized officer of the Company and sealed with the Company seal. This Power of Attorney is made and executed by authority of the following resolutions adopted by the Board of Directors of ATLANTIC SPECIALTY INSURANCE COMPANY on the twenty-fifth day of September, 2012:

Resolved: That the President, any Senior Vice President or Vice-President (each an "Authorized Officer") may execute for and in behalf of the Company any and all bonds, recognizances, contracts of indemnity, and all other writings obligatory in the nature thereof, and affix the seal of the Company thereto; and that the Authorized Officer may appoint and authorize an Attorney-in-Fact to execute on behalf of the Company any and all such instruments and to affix the Company seal thereto; and that the Authorized Officer may at any time remove any such Attorney-in-Fact and revoke all power and authority given to any such Attorney-in-Fact.

Resolved: That the Attorney-in-Fact may be given full power and authority to execute for and in the name and on behalf of the Company any and all bonds, recognizances, contracts of indemnity, and all other writings obligatory in the nature thereof, and any such instrument executed by any such Attorney-in-Fact shall be as binding upon the Company as if signed and sealed by an Authorized Officer and, further, the Attorney-in-Fact is hereby authorized to verify any affidavit required to be attached to bonds, recognizances, contracts of indemnity, and all other writings obligatory in the nature thereof.

This power of attorney is signed and sealed by facsimile under the authority of the following Resolution adopted by the Board of Directors of ATLANTIC SPECIALTY INSURANCE COMPANY on the twenty-fifth day of September, 2012:

Resolved: That the signature of an Authorized Officer, the signature of the Secretary or the Assistant Secretary, and the Company seal may be affixed by facsimile to any power of attorney or to any certificate relating thereto appointing an Attorney-in-Fact for purposes only of executing and sealing any bond, undertaking, recognizance or other written obligation in the nature thereof, and any such signature and seal where so used, being hereby adopted by the Company as the original signature of such officer and the original seal of the Company, to be valid and binding upon the Company with the same force and effect as though manually affixed.

IN WITNESS WHEREOF, ATLANTIC SPECIALTY INSURANCE COMPANY has caused these presents to be signed by an Authorized Officer and the seal of the Company to be affixed this first day of January, 2023.

ATLANTIC SPECIALTY INSURANCE COMPANY CORPORATE SEAL 1986 NEW YORK

By _____
Sarah A. Kolar, Vice President and General Counsel

STATE OF MINNESOTA
HENNEPIN COUNTY

On this first day of January, 2023, before me personally came Sarah A. Kolar, Vice President and General Counsel of ATLANTIC SPECIALTY INSURANCE COMPANY, to me personally known to be the individual and officer described in and who executed the preceding instrument, and she acknowledged the execution of the same, and being by me duly sworn, that she is the said officer of the Company aforesaid, and that the seal affixed to the preceding instrument is the seal of said Company and that the said seal and the signature as such officer was duly affixed and subscribed to the said instrument by the authority and at the direction of the Company.

ALISON D. NASH-TROUT
NOTARY PUBLIC - MINNESOTA
My Commission Expires
January 31, 2030

_____
Notary Public

I, the undersigned, Secretary of ATLANTIC SPECIALTY INSURANCE COMPANY, a New York Corporation, do hereby certify that the foregoing power of attorney is in full force and has not been revoked, and the resolutions set forth above are now in force.

Signed and sealed. Dated 12th day of February, 2026.

ATLANTIC SPECIALTY INSURANCE COMPANY CORPORATE SEAL 1986 NEW YORK

This Power of Attorney expires
January 31, 2030

_____
Kara L.B. Barrow, Secretary

[intact] INSURANCE specialty solutions

Atlantic Specialty Insurance Company

Period Ended 12/31/2024

Dollars displayed in thousands

Admitted Assets	
Investments:	
Bonds	$ 2,894,094
Preferred Stocks	-
Common Stocks	987,702
Mortgage Loans	-
Real Estate	-
Contract Loans	-
Derivatives	-
Cash, Cash Equivalents & Short Term Investments	383,175
Other Investments	36,178
Total Cash & Investments	4,301,149
Premiums and Considerations Due	350,792
Reinsurance Recoverable	60,063
Receivable from Parent, Subsidiary or Affiliates	11,764
All Other Admitted Assets	94,008
Total Admitted Assets	4,817,776

Liabilities and Surplus	
Liabilities	
Loss Reserves	$ 1,264,802
Loss Adjustment Expense Reserves	423,323
Total Loss & LAE Reserves	1,688,125
Unearned Premium Reserve	811,551
Total Reinsurance Liabilities	64,571
Commissions, Other Expenses, and Taxes due	75,922
Derivatives	-
Payable to Parent, Subs or Affiliates	-
All Other Liabilities	1,121,125
Total Liabilities	3,761,294
Capital and Surplus	
Common Capital Stock	9,001
Preferred Capital Stock	-
Surplus Notes	-
Unassigned Surplus	476,697
Other Including Gross Contributed	570,784
Capital & Surplus	1,056,482
Total Liabilities and C&S	4,817,776

State of Minnesota
County of Hennepin

I, Kara Barrow, Secretary of Atlantic Specialty Insurance Company do hereby certify that the foregoing statement is a correct exhibit of the assets and liabilities of the said Company, on the 31st day of December, 2024, according to the best of my information, knowledge and belief.

Secretary

Subscribed and sworn to, before me, a Notary Public of the State of Minnesota on this 10th day of March, 2025.

Notary Public

KERRI RIECHERS
NOTARY PUBLIC
MINNESOTA
My Commission Expires Jan. 31, 2030

ATLANTIC SPECIALTY INSURANCE COMPANY
CORPORATE SEAL
1986
NEW YORK

AWARDED CONTRACTOR CHECKLIST

The following checklist is provided to help the awarded Contractor ensure that its post-award requirements are completed on schedule. It is a reference document that does not need to be included in the final submission. All forms and websites are available for at:

https://www.dupagecounty.gov/government/departments/finance/procurement/contractor_forms_and_information.php. This information should be submitted to the Buyer assigned to this solicitation.

√	#	Deadline/Detail/Links	
☑	1	Certificate of Insurance	Due within 15 days of Notice of Intent to Award
☑	2	Payment & Performance Bonds	Due 15 days after Notice of Award
☑	3	Awarded Contractor Questionnaire	Due within 60 days of Notice of Award mwv.dupagecounty.gov
☑	4	Illinois Secretary of State Corporate/LLC Certificate of Good Standing for current year	Due within 15 days of Notice of Intent to Award http://www.cyberdriveillinois.com/departments/business_services/howdoi.html
☑	5	Prevailing Wage	Submit monthly certified transcript of payroll records as required by Illinois Department of Labor https://www2.illinois.gov/idol/Laws-Rules/CONMED/Pages/CertifiedTranscriptOfPayroll.aspx

SAMPLE STANDARD CONTRACT

CONTRACT XX-XXX-XXX BETWEEN [CONTRACTOR]
AND THE COUNTY OF DUPAGE

THIS AGREEMENT is entered this XX day of XXXXXXXX, 20XX, between the County of DuPage, Illinois a body corporate and politic, located at 421 North County Farm Road, Illinois, 60187-3978 hereinafter referred to as the COUNTY), and _____ ***licensed to do business in the State of Illinois***, located at _____ (hereinafter referred to as the CONTRACTOR).

RECITALS

WHEREAS, the COUNTY requires the goods and/or services specified in Quote #XX-XX-XX
for its _____ Department, located at the DuPage County Center, XXX N. County Farm Road, Wheaton, Illinois 60187; and

WHEREAS, the CONTRACTOR is the vendor selected pursuant to the quote process and is willing to perform under the terms of the Request for Quote and this Contract.

NOW, THEREFORE, in consideration of the premises and mutual covenants contained herein, the parties agree that:

1.0 CONTRACT DOCUMENTS

1.1 This Contract includes all of the following component parts, all of which are fully incorporated herein and made a part of the obligations undertaken by the parties:

1.1.a General Conditions

1.1.b Quote Form (including Certification/Quote, Signature Affidavit including Quote Pricing)

1.1.c Specifications

1.1.d County Purchase Order

1.2 All documents are or will be on file in the office of the Procurement Services Division, DuPage Center, 421 North County Farm Road, Room 3-400, Wheaton, Illinois 60187.

1.3 In the event of a conflict between any of the above documents, the documents control from top to bottom; i.e.," a" controls over "b".

2.0 DURATION OF THIS CONTRACT

2.1 Unless terminated as provided in the Request for Quote, the term of this Contract shall be a xxx (X) year period beginning on XX/XX/XXXX and continuing through XX/XX/XXXX.

2.2 The Contract term is subject to renewal according to the Request for Quote Specifications.

2.3 In no event, shall the term plus renewals exceed four (4) years.

3.0 TERMINATION

3.1 The County may terminate based on the Contractor's breach or default. Unless the breach or default creates an emergency situation, as determined in the County's sole discretion, the Contractor shall be given notice and a five (5) day opportunity to cure before the termination becomes effective.

3.2 If the County terminates this Contract because of the Contractor's breach or default, the County shall have the right to purchase items or services elsewhere and to charge the Contractor with any additional cost incurred, including but not limited to the cost of cover, incidental and consequential damages and the cost of re-bidding. The County may offset these additional costs against any sums otherwise due to the Contractor under this quote or any unrelated contract

3.3 If the County of DuPage fails to appropriate funds to enable continued payment of multi-year Contracts the County may cancel, without termination charges provided Contractor received at least thirty (30) days prior written notice of termination.

3.4 Except as otherwise set forth in this AGREEMENT, either party shall have the right to terminate this AGREEMENT for any cause or without cause thirty (30) days after having served written notice upon the other party, except in the event of Vendor's insolvency, bankruptcy, or receivership, in which case termination shall be effective immediately upon receipt of notice.

3.4.a Upon such termination, the liabilities of the parties to this AGREEMENT shall cease, but they shall not be relieved of the duty to perform their obligations up to the date of termination, or to pay for deliverables tendered prior to termination. There shall be no termination expense.

3.5 Upon termination of this AGREEMENT, all data, work products, reports and documents produced, because of this AGREEMENT shall become the property of the COUNTY. Further, Vendor shall provide all deliverables within fourteen (14) days of termination in accordance with the other provisions of this AGREEMENT

4.0 QUOTE PRICES AND PAYMENT

4.1 The Contractor shall provide the required goods and/or services described in the Quote Specifications for the prices quoted on the Quote Form.

4.2 Original invoices must be presented for payment in the Request for Quote, including reference to the Quote number and submitted to the correct address for processing. The County shall pay all invoices pursuant to 50 ILCS 505, "Local Government Prompt Payment Act". Invoices containing charges for work subject to the Illinois Prevailing Wage Act (820 ILCS 130/) are required to be accompanied by the applicable Certified Transcript of Payroll form(s) for acceptance. Payment will not be made on invoices submitted later than six-months (180 days) after delivery of goods and any statute of limitations to the contrary is hereby waived.

5.0 LIENS, CLAIMS. AND ENCUMBRANCES

5.1 Contractor warrants and represents that all the goods and materials ordered herein are free and clear of all liens, claims, or encumbrances of any kind.

6.0 AMENDMENTS

6.1 This Contract may be amended by mutual agreement.

6.2 All amendments will conform to State of Illinois Statutes and County procedures for Change Orders.

7.0 CONTRACT ENFORCEMENT - ATTORNEY'S FEES

7.1 If the County is required to take legal action to enforce performance of any of the terms, provisions, covenants and conditions of this Contract, and by reason thereof, the County is required to use the services of an attorney, including the States Attorney, then the County shall be entitled to reasonable attorney's fees and all expenses and costs incurred by the County pertaining thereto and in enforcement of any remedy, including costs and fees relating to any appeal.

8.0 CONFIDENTIAL INFORMATION AND COUNTY PROPERTY

8.1 It is agreed that any and all specifications, drawings, or data furnished by County of DuPage shall (1) remain the County of DuPage's sole and exclusive property; (2) be considered and treated by Contractor as County of DuPage confidential information, and not be copied, reproduced or duplicated in any manner or disclosed to any person or party, except as is necessary in the performance of this contract and (3) be returned upon request.

9.0 NON-DISCRIMINATION

9.1 The Contractor, its employees, and subcontractors, agree not to commit unlawful discrimination and agree to comply with applicable provisions of the Illinois Human Rights Act, the U.S. Civil Rights Act and Section 504 of the Federal Rehabilitation Act, and rules applicable to each.

10.0 PREVAILING WAGE

10.1 Not less than the prevailing rate of wages as determined by the County of DuPage or the Illinois Department of Labor shall be paid to all laborers, workers and mechanics performing work under this contract. State Statutes regarding Prevailing Wage and the current wage rates are available online at www.state.il.us/agency/idol/rates/rates. Contractor must retain payroll records for 5 years and make those records available for inspection by the County or the Illinois Department of Labor. Contractor must submit monthly certification of payroll records. Certified Transcript of Payroll forms may be downloaded from the Contractors Forms and Information page of DuPage County Procurement Services Division website at www.dupagecounty.gov/procurement or may request to use of an alternative format containing the same information with pre-approval by the Purchasing Officer (submit sample with Request for Quote).

10.2 A determination by the Illinois Department of Labor of debarment for violation of the Prevailing Wage Act shall result in the Contractor being automatically deemed non-responsible for the period of debarment without further proceedings by the County.

10.3 This contract calls for the construction of a "public work," within the meaning of the Illinois Prevailing Wage Act, 820 ILCS 130/.01 et seq. ("the Act"). The Act requires contractors and subcontractors to pay laborers, workers and mechanics performing services on public works projects no less than the "prevailing rate of wages" (hourly cash wages plus the amount for fringe benefits) in the county where the work is performed. The Illinois Department of Labor publishes the prevailing wage rates on its website at: http://www.state.il.us/agency/idol/rates/rates.HTM. The Department revises the prevailing wage rates and the contractor/subcontractor has an obligation to check the Department's website for revisions to prevailing wage rates. For information regarding current prevailing wage rates, please refer to the Illinois Department of Labor's website. All contractors and subcontractors rendering services under this contract must comply

11.0 PREVAILING WAGE PRICE ADJUSTMENT

11.1 The contractor is required to pay the current prevailing wage, which may be adjusted during the term of the contract or renewal, with no adjustment in the contract price. In the event the parties agree to renew the contracted services for additional periods, the labor prices stated in the quote may be adjusted to the then-current prevailing wage, and such adjustment shall govern the contract price during the renewal period. No adjustment will be made to the amount of mark-up

12.0 INDEMNITY

12.1 The Contractor shall, at all times, to the extent permitted by law, fully indemnify, hold harmless, and defend the County and its officers, agents, and employees from and against any and all claims and demands, actions, causes of action, and cost and fees of any character whatsoever made by anyone whomsoever on account of or in any way growing out of the performance of this contract by the Contractor and its employees, or because of any act or omission, neglect or misconduct of the Contractor, its employees and agents or its subcontractors including, but not limited to, any claims that may be made by the employees themselves for injuries to their person or property or otherwise, and any claims

that may be made by the employees themselves or by the Illinois Department of Labor for the Contractor's violation of the Illinois Prevailing Wage Act (820 ILCS 130/1 et seq.)

12.2 Nothing contained herein shall be construed as prohibiting the County, its officers, agents, or its employees, from defending through the selection and use of their own agents, attorneys and experts, any claims, actions or suits brought against them. The Contractor shall likewise be liable for the cost, fees and expenses incurred in the County's or the Contractor's defense of any such claims, actions, or suits.

12.3 The Contractor shall be responsible for any damages incurred as a result of its errors, omissions or negligent acts and for any losses or costs to repair or remedy construction as a result of its errors, omissions or negligent acts.

12.4 The indemnification described above shall not be limited by reason of the enumeration of any insurance coverage herein provided, and indemnification shall survive the termination of the Contract.

13.0 NOTICE OF LAWSUIT

13.1 Within 5 days of service of process, the County shall notify the Contractor of any lawsuit involving the indemnification provided for above. Failure to provide such notice shall not relieve the Contractor of its obligation to provide indemnification. However, the County shall be responsible for any additional costs of defense incurred due to their failure to provide such notice within 60 days

14.0 SEVERABILITY CLAUSE

14.1 If any section, paragraph, clause, phrase or portion of this Contract is for any reason determined by a court of competent jurisdiction to be invalid and unenforceable, such portion shall be deemed separate, distinct and an independent provision, and the court's determination shall not affect the validity or enforceability of the remaining portions of this Contract.

15.0 TRANSFER OF OWNERSHIP OR ASSIGNMENT

15.1 The terms and conditions of this contract shall be binding upon and shall endure to the benefit of the parties hereto and their respective successors and assigns. Prior to any sales or assignments, the County of DuPage must be notified and approve same in writing

16.0 FORCE MAJEURE

16.1 Each party to this Contract shall not hold the other liable for an extraordinary interruption of events, or damages caused by a natural event that cannot be reasonably foreseen or prevented, i.e., droughts, floods, severe weather phenomena, et cetera.

17.0 GOVERNING LAW

17.1 This Contract shall be governed by the laws of the State of Illinois both as to interpretation and enforcement. Venue for all disputes will be exclusively in the circuit court for the Eighteenth Judicial Circuit in DuPage County, Illinois and that Illinois law will control.

18.0 ENTIRE AGREEMENT

18.1 This Contract, including the documents listed in 1.0, contains the entire agreement between the parties.

18.2 There are no covenants, promises, conditions, or understandings; either oral or written, other than those contained herein.

18.3 Notwithstanding the foregoing, nothing contained herein shall be deemed to constitute a waiver of any defenses or immunities otherwise available to the County

IN WITNESS, WHEREOF, the parties set their hands and seals as of the date first written above.

THE COUNTY OF DUPAGE, ILLINOIS	CONTRACTOR
	SAMPLE CONTRACT – DO NOT SIGN
By: _____	By: _____
SIGNATURE	SIGNATURE
Valerie Calvente	
PRINTED NAME	PRINTED NAME
Chief Procurement Officer	
PRINTED TITLE	PRINTED TITLE
DATE	DATE

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0024-26 **Agenda Date:** 3/11/2026 **Agenda #:** 8.B.2.

AWARDING RESOLUTION TO CDW GOVERNMENT LLC PO 92015 FOR A CROWDSTRIKE RETAINER SERVICE AGREEMENT PER SOURCEWELL - STATE OF IL R-257160 GOV ONLY (25-448DOIT-TELEC-P-80070)
(TOTAL AMOUNT: $72,367.65)

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, an agreement has been negotiated in accordance with the DU PAGE ETSB by ordinance; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval of Procurement Purchase Order Requisition 926015 to CDW Government LLC for a CrowdStrike Services Retainer agreement per the Sourcewell - State of IL R-257160 GOV ONLY (25-448DOIT-TELEC-P-80070) contract. The contract period will run from April 13, 2026 to April 12, 2027. The total amount of the contract is $72,367.65.

NOW, THEREFORE BE IT RESOLVED, that DU PAGE ETSB Requisition 926015, dated February 27, 2026, covering said, CrowdStrike Retainer services, be, and is hereby approved by the DU PAGE ETSB to CDW Government LLC, 230 N. Milwaukee Avenue, Vernon Hills, IL 60061, for a total amount of $72,367.65.

Enacted and approved this 11th day of March, 2026 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Procurement Review Comprehensive Checklist
Procurement Services Division
This form must accompany all Purchase Order Requisitions

SECTION 1: DESCRIPTION

General Tracking		*Contract Terms*	
FILE ID#:	RFP, BID, QUOTE OR RENEWAL #:	INITIAL TERM WITH RENEWALS: OTHER	INITIAL TERM TOTAL COST: $72,367.65
COMMITTEE: ETSB	TARGET COMMITTEE DATE: 03/11/2026	PROMPT FOR RENEWAL: 3 MONTHS	CONTRACT TOTAL COST WITH ALL RENEWALS: $72,367.65
	CURRENT TERM TOTAL COST: $51,480.00	MAX LENGTH WITH ALL RENEWALS: ONE YEAR	CURRENT TERM PERIOD: INITIAL TERM
Vendor Information		*Department Information*	
VENDOR: CDW Government LLC	VENDOR #: 10667	DEPT: DuPage ETSB	DEPT CONTACT NAME: Eve Kraus
VENDOR CONTACT: Thomas Sanders	VENDOR CONTACT PHONE: 877-673-2173	DEPT CONTACT PHONE #: 630-550-7743	DEPT CONTACT EMAIL: etsb911@dupagecounty.gov
VENDOR CONTACT EMAIL: thomas.sanders@cdwg.com	VENDOR WEBSITE: cdwg.com	DEPT REQ #: 926015	

Overview

DESCRIPTION Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.).
Recommendation for approval Purchase Order 926015 to CDW Government LLC for a Crowdstrike Services Retainer agreement per the Sourcewell - State of IL R-257160 GOV ONLY (25-448DOIT-TELEC-P-80070) contract. The Tier 1 agreement is for 166 hours and will cover the period from April 13, 2026 through April 12, 2027. Total Contract: $72,367.65.

JUSTIFICATION Summarize why this procurement is necessary and what objectives will be accomplished
Having a retainer services agreement allows for rapid engagement of technical professional services for cyber security breach assistance in order to mitigate the situation immediately and restore 9-1-1 services as promptly as possible.

SECTION 2: DECISION MEMO REQUIREMENTS

DECISION MEMO NOT REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required.
DECISION MEMO REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.

COOPERATIVE (DPC2-352), GOVERNMENT JOINT PURCHASING ACT (30ILCS525) OR GSA SCHEDULE PRICING

SECTION 3: DECISION MEMO

SOURCE SELECTION	Describe method used to select source. This procurement is being made through the Sourcewell - State of IL R-257160 GOV ONLY (25-448DOIT-TELEC-P-80070) contract.
RECOMMENDATION AND TWO ALTERNATIVES	Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action). 1. Approve Purchase Order 926015 to allow for the service agreement. 2. Deny Purchase Order 926015 and the system will have to contract professional outside technical assistance in the case of a breach delaying critical services to mitigate a breach and restore services.

SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION	
JUSTIFICATION	Select an item from the following dropdown menu to justify why this is a sole source procurement.
NECESSITY AND UNIQUE FEATURES	Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific. N/A
MARKET TESTING	List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not. N/A
AVAILABILITY	Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted. N/A

SECTION 5: Purchase Requisition Information			
Send Purchase Order To:		*Send Invoices To:*	
Vendor: CDW-Government	Vendor#: 10667	Dept: DuPage ETSB	Division:
Attn: Thomas Sanders	Email: thomas.sanders@cdwg.com	Attn: 9-1-1 System Manager	Email: etsb911@dupagecounty.gov
Address: 75 Remittance Drive, Suite 1515	City: Chicago	Address: 421 N County Farm Rd	City: Wheaton
State: IL	Zip: 60675-1515	State: IL	Zip: 60187
Phone: 877-673-2173	Fax:	Phone: 630-550-7743	Fax:
Send Payments To:		*Ship to:*	
Vendor: CDW-Government	Vendor#: 10667	Dept: DuPage ETSB	Division:
Attn:	Email:	Attn: 9-1-1 System Manager	Email: etsb911@dupagecounty.gov
Address: 75 Remittance Drive, Suite 1515	City: Chicago	Address: 421 N County Farm Rd	City: Wheaton
State: IL	Zip: 60675-1515	State: IL	Zip: 60187
Phone:	Fax:	Phone: 630-550-7743	Fax:
Shipping		Contract Dates	
Payment Terms: PER 50 ILCS 505/1	FOB: Destination	Contract Start Date (PO25): April 13, 2026	Contract End Date (PO25): April 12, 2027

Purchase Requisition Line Details											
LN	Qty	UOM	Item Detail (Product #)	Description	FY	Company	AU	Acct Code	Sub-Accts/ Activity Code	Unit Price	Extension
1	166	EA	7874900	Crowdstrike Custom Retainer	FY26	4000	5820	53020		421.03	69,890.98
2	1	EA	7874909	Crowdstrike Retainer SVC	FY26	4000	5820	53020		2,476.67	2,476.67
FY is required, ensure the correct FY is selected.									Requisition Total	$	72,367.65

Comments	
HEADER COMMENTS	Provide comments for P020 and P025. Per quote #PTHP821.
SPECIAL INSTRUCTIONS	Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO. Please return the PO to ETSB to send to the vendor.
INTERNAL NOTES	Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO.
APPROVALS	Department Head signature approval for procurements under $15,000. Procurement Officer Approval for ETSB.

Thank you for choosing CDW. We have received your quote.

Hardware Software Services IT Solutions Brands Research Hub

QUOTE CONFIRMATION

EVE KRAUS,

Thank you for considering CDW•G for your technology needs. The details of your quote are below. **If you are an eProcurement or single sign on customer, please log into your system to access the CDW site.** You can search for your quote to retrieve and transfer back into your system for processing.

For all other customers, click below to convert your quote to an order.

Convert Quote to Order

QUOTE #	QUOTE DATE	QUOTE REFERENCE	CUSTOMER #	GRAND TOTAL
PTHP821	2/10/2026	PTHP821	9183548	$72,367.65

QUOTE DETAILS

ITEM	QTY	CDW#	UNIT PRICE	EXT. PRICE
CROWDSTRIKE CUSTOM RETAINER Mfg. Part#: NR.PSO.ENT.CROF Electronic distribution - NO MEDIA Contract: Sourcewell-State of IL R-257160 GOV ONLY (25-448DOIT-TELEC-P-80070)	166	7874900	$421.03	$69,890.98
CROWDSRTIKE RETAINER SVC Mfg. Part#: PSO.RTR.FEE Electronic distribution - NO MEDIA Contract: Sourcewell-State of IL R-257160 GOV ONLY (25-448DOIT-TELEC-P-80070)	1	7874909	$2,476.67	$2,476.67

SUBTOTAL	$72,367.65
SHIPPING	$0.00
SALES TAX	$0.00
GRAND TOTAL	**$72,367.65**

PURCHASER BILLING INFO	DELIVER TO
Billing Address: DUPAGE COUNTY ETSB 421 N COUNTY FARM RD WHEATON, IL 60187-3978 **Phone:** (630) 550-7743 **Payment Terms:** Net 30 Days-Govt State/Local	**Shipping Address:** DUPAGE COUNTY ETSB 421 N COUNTY FARM RD WHEATON, IL 60187-3978 **Phone:** (630) 550-7743 **Shipping Method:** ELECTRONIC DISTRIBUTION
	Please remit payments to:
	CDW Government 75 Remittance Drive Suite 1515 Chicago, IL 60675-1515

Sales Contact Info

Thomas Sanders | (877) 673-2173 | thomas.sanders@cdwg.com

Need Help?

My Account | Support | Call 800.800.4239

About Us | Privacy Policy | Terms and Conditions

This order is subject to CDW's Terms and Conditions of Sales and Service Projects at
http://www.cdwg.com/content/terms-conditions/product-sales.aspx
For more information, contact a CDW account manager.

© 2026 CDW•G LLC, 200 N. Milwaukee Avenue, Vernon Hills, IL 60061 | 800.808.4239

Contract Details

Order Date: 03/03/2026

Customer Name: DuPage County

Prepared by: Jared Therriault

Prepared by Email: jared.therriault@crowdstrike.com

Order #: Q-1513784

Currency: USD

Valid Until: 04/08/2026

Customer Contact Information

Bill to Account: DLT Solutions, LLC

Bill to Phone: +1 703-709-7172

Bill to Fax: +1 703-709-8450

Bill to Address: 2411 Dulles Corner Park Suite 800, Herndon, Virginia, 20171 United States

Ship to Account: DuPage County

Ship to Contact: Debbie Hanson

Ship to Contact Email: deborah.hanson@dupageco.org

Ship to Phone: (630) 407-5036

Ship to Fax: +1 (630) 407-6501

Ship to Address: 421 N County Farm Rd, Wheaton, Illinois, 60187-3992, United States

Purchases:

Product/Services	Product SKU	Term/Months	Quantity
Custom Retainer - Order Form	NR.PSO.ENT.CROF	12	166
Retainer Fee	PSO.RTR.FEE	12	1

Terms and Conditions

This Order is subject to and governed by the terms and conditions located here (https://www.crowdstrike.com/terms-conditions/) unless CrowdStrike and Ship to Account have otherwise executed an agreement, in which case, that agreement governs this Order. If for any reason you are unable to view the terms at the website given above, please contact your CrowdStrike sales representative indicated above. The Order and the applicable terms and conditions are collectively referred to as the Agreement. If products and/or product related services are purchased, the start date of the term (specified in the table above) shall be the latter of: (i) the Subscription Start Date identified above, or (ii) the Start Date identified on the Order Fulfillment Letter provided by CrowdStrike to the Ship To Account. If neither date is specified, the start date is the date the product and/or product related services are made available to Ship to Account.

The Ship to Account is purchasing the items on this Order through a third party listed above as the Bill to Account. The Ship to Account is responsible for paying the Bill to Account for the items above at the price mutually agreed upon between the Bill to Account and the Ship to Account. This Order is non-cancellable and amounts paid are non-refundable except as expressly provided for in the Agreement.

If professional services are ordered, the Bill To Account shall pay CrowdStrike for all fees as applicable, including but not limited to, hourly fees (minimums and overages), Retainer Fee, Active Defense Services fee, travel time fees, tools fees, post-engagement data retention fees and expenses, including but not limited to, for travel, all in accordance with the applicable terms between CrowdStrike and the Customer. Travel expenses, travel time fees, and post- engagement data retention fees shall be charged to the Bill To Account without discount.

If retainer hours are purchased, Customer may request that the hours be used to receive the services offered and defined in CrowdStrike's Professional Services Catalog (https://www.crowdstrike.com/ServicesCatalog) and as set forth in an authorization form, privileged engagement letter or other signed writing (as noted in the Catalog). Each request will draw down the retainer by a minimum of 40 hours unless otherwise set forth on the applicable authorization. The Term of the retainer will start at the latter of these two dates: 1) upon full execution of this Order, or 2) as otherwise agreed in the table above. Unused retainer hours will be forfeited one year from the start of the term. CrowdStrike will invoice the Bill to Account for the amount of the retainer upon execution of this Order.

CrowdStrike, Inc. **DuPage County**

Signature:		Signature:	
Name (Print):	Andy Duffett	Name (Print):	Greg Schwarze
Title:	Chief Commercial Officer	Title:	Chair
Effective Date:	3/3/2026	Effective Date:	

DocuSign Envelope ID: 6E5E583C-AE8C-4945-A183-9F3A4F2397EC

Solicitation Number: RFP #121923

CONTRACT

This Contract is between Sourcewell, 202 12th Street Northeast, P.O. Box 219, Staples, MN 56479 (Sourcewell) and CDW Government LLC, 230 N. Milwaukee Avenue, Vernon Hills, IL 60061 (Supplier).

Sourcewell is a State of Minnesota local government unit and service cooperative created under the laws of the State of Minnesota (Minnesota Statutes Section 123A.21) that offers cooperative procurement solutions to government entities. Participation is open to eligible federal, state/province, and municipal governmental entities, higher education, K-12 education, nonprofit, tribal government, and other public entities located in the United States and Canada. Sourcewell issued a public solicitation for Technology Products and Services with Related Solutions from which Supplier was awarded a contract in Category 1.

Supplier desires to contract with Sourcewell to provide equipment, products, or services to Sourcewell and the entities that access Sourcewell's cooperative purchasing contracts (Participating Entities).

1. TERM OF CONTRACT

A. EFFECTIVE DATE. This Contract is effective upon the date of the final signature below.

EXPIRATION DATE AND EXTENSION. This Contract expires February 27, 2028, unless it is cancelled sooner pursuant to Article 22. This Contract allows up to three additional one-year extensions upon the request of Sourcewell and written agreement by Supplier. Sourcewell retains the right to consider additional extensions beyond seven years as required under exceptional circumstances.

B. SURVIVAL OF TERMS. Notwithstanding any expiration or termination of this Contract, all payment obligations incurred prior to expiration or termination will survive, as will the following: Articles 11 through 14 survive the expiration or cancellation of this Contract. All other rights will cease upon expiration or termination of this Contract.

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2. EQUIPMENT, PRODUCTS, OR SERVICES

A. EQUIPMENT, PRODUCTS, OR SERVICES. Supplier will provide the Equipment, Products, or Services as stated in its Proposal submitted under the Solicitation Number listed above. Supplier's Equipment, Products, or Services Proposal (Proposal) is attached and incorporated into this Contract.

All Equipment and Products provided under this Contract must be new and the current model. Supplier may offer close-out or refurbished Equipment or Products if they are clearly indicated in Supplier's product and pricing list. Unless agreed to by the Participating Entities in advance, Equipment or Products must be delivered as operational to the Participating Entity's site.

This Contract offers an indefinite quantity of sales, and while substantial volume is anticipated, sales and sales volume are not guaranteed.

B. WARRANTY.

1. *Product Warranty.* Supplier is not the manufacturer of the Products purchased by Participating Entities hereunder and the only warranties offered are those of the manufacturer, not Supplier or its Affiliates. In purchasing the Products, the Participating Entity relies on the manufacturer's specifications only and not on any statements or images that may be provided by Supplier or its Affiliates. SUPPLIER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED RELATED TO PRODUCTS, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF TITLE ACCURACY, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, WARRANTY OF NONINFRINGEMENT, OR ANY WARRANTY RELATING TO THIRD PARTY SERVICES. THE DISCLAIMER CONTAINED IN THIS PARAGRAPH DOES NOT AFFECT THE TERMS OF ANY MANUFACTURER'S WARRANTY. Supplier, and its dealers and distributors must agree to assist the Participating Entity in reaching a resolution in any dispute over warranty terms with the manufacturer.

2. *Services Warranty.* Supplier warrants that the Services will be performed in a good and workmanlike manner. Participating Entity's sole and exclusive remedy with respect to this warranty will be at the sole option of Supplier to either (a) use its reasonable commercial efforts to reperform any Services not in substantial compliance with this warranty or (b) refund amounts paid by the Participating Entity related to the portion of the Services not in substantial compliance; provided in each case Participating Entity notifies Supplier in writing within thirty (30) business days after performance of the applicable Services. This warranty is voided if the Services are altered by anyone other than Supplier or any of its affiliates or its or their personnel. Participating Entity shall be solely responsible for reconstructing data (including but not limited to data located on disk files and memories) and software that may be lost or damaged or corrupted during the performance of Services.

3. *Third-Party Services.* Certain services, such as extended warranty service by manufacturers, are sold by Supplier as a distributor or sales agent ("Third Party Services"). In the case of Third-Party Services, the third party will be the party responsible for providing the services to the Participating Entity and the Participating Entity will look solely to the third party for any loss,

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claims or damages arising from or related to the provision of such Third-Party Services. Any amounts, including, but not limited to, taxes, associated with Third-Party Services which may be collected by Supplier will be collected solely in the capacity as an independent sales agent.
4. *Cloud Services*. It is acknowledged that Participating Entities are receiving the Cloud Services directly from the Cloud Service Provider pursuant to the Clod Service Provider's standard terms and conditions, or such other terms as agreed upon by Participating Entities and the Cloud Service Provider ("Cloud Services Terms and Conditions"). Accordingly, it shall consider the Cloud Service Provider to be the contracting party and the Cloud Service Provider shall be the party responsible for providing the Cloud Services to Participating Entities and shall look solely to the Cloud Service Provider for any loss, claims, or damages arising from or related to the provision of such Cloud Services.

C. DEALERS, AND DISTRIBUTORS. Upon Contract execution and throughout the Contract term, Supplier must provide to Sourcewell a current means to validate or authenticate Supplier's authorized dealers, or distributors relative to the Equipment, Products, and Services offered under this Contract, which will be incorporated into this Contract by reference. It is the Supplier's responsibility to ensure Sourcewell receives the most current information.

3. PRICING

All Equipment, Products, or Services under this Contract will be priced at or below the price stated in Supplier's Proposal.

When providing pricing quotes to Participating Entities, all pricing quoted must reflect a Participating Entity's total cost of acquisition. This means that the quoted cost is for delivered Equipment, Products, and Services that are operational for their intended purpose, and includes all costs to the Participating Entity's requested delivery location.

Regardless of the payment method chosen by the Participating Entity, the total cost associated with any purchase option of the Equipment, Products, or Services must always be disclosed in the pricing quote to the applicable Participating Entity at the time of purchase.

A. SHIPPING AND SHIPPING COSTS. All delivered Equipment and Products must be properly packaged. Damaged Equipment and Products may be rejected. If the damage is not readily apparent at the time of delivery, Supplier must permit the Equipment and Products to be returned within a reasonable time at no cost to Sourcewell or its Participating Entities in accordance with Supplier's Return Policy, which is available at: https://webobjects2.cdw.com/is/content/CDW/cdw/on-domain-ca/help-centre/cdw-global-returns-policy.pdf. Participating Entities reserve the right to inspect the Equipment and Products at a reasonable time after delivery where circumstances or conditions prevent effective inspection of the Equipment and Products at the time of delivery. In the event of the delivery of nonconforming Equipment and Products, the Participating Entity will notify the Supplier as soon as possible and the Supplier will replace nonconforming Equipment and

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Products with conforming Equipment and Products that are acceptable to the Participating Entity.

Supplier must arrange for and pay for the return shipment on Equipment and Products that arrive in a defective or inoperable condition.

Sourcewell may declare the Supplier in breach of this Contract if the Supplier intentionally delivers substandard or inferior Equipment or Products.

B. SALES TAX. Each Participating Entity is responsible for supplying the Supplier with valid tax-exemption certification(s). When ordering, a Participating Entity must indicate if it is a tax-exempt entity.

C. HOT LIST PRICING. At any time during this Contract, Supplier may offer a specific selection of Equipment, Products, or Services at discounts greater than those listed in the Contract. When Supplier determines it will offer Hot List Pricing, it must be submitted electronically to Sourcewell in a line-item format. Equipment, Products, or Services may be added or removed from the Hot List at any time through a Sourcewell Price and Product Change Form as defined in Article 4 below.

Hot List program and pricing may also be used to discount and liquidate close-out and discontinued Equipment and Products as long as those close-out and discontinued items are clearly identified as such. Current ordering process and administrative fees apply. Hot List Pricing must be published and made available to all Participating Entities.

4. PRODUCT AND PRICING CHANGE REQUESTS

Supplier may request Equipment, Product, or Service changes, additions, or deletions at any time. All requests must be made in writing by submitting a signed Sourcewell Price and Product Change Request Form to the assigned Sourcewell Supplier Development Administrator. This approved form is available from the assigned Sourcewell Supplier Development Administrator. At a minimum, the request must:

- Identify the applicable Sourcewell contract number;
- Clearly specify the requested change;
- Provide sufficient detail to justify the requested change;
- Individually list all Equipment, Products, or Services affected by the requested change, along with the requested change (e.g., addition, deletion, price change); and
- Include a complete restatement of pricing documentation in Microsoft Excel with the effective date of the modified pricing, or product addition or deletion. The new pricing restatement must include all Equipment, Products, and Services offered, even for those items where pricing remains unchanged.

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A fully executed Sourcewell Price and Product Change Request Form will become an amendment to this Contract and will be incorporated by reference.

5. PARTICIPATION, CONTRACT ACCESS, AND PARTICIPATING ENTITY REQUIREMENTS

A. PARTICIPATION. Sourcewell's cooperative contracts are available and open to public and nonprofit entities across the United States and Canada; such as federal, state/province, municipal, K-12 and higher education, tribal government, and other public entities.

The benefits of this Contract should be available to all Participating Entities that can legally access the Equipment, Products, or Services under this Contract. A Participating Entity's authority to access this Contract is determined through its cooperative purchasing, interlocal, or joint powers laws. Any entity accessing benefits of this Contract will be considered a Service Member of Sourcewell during such time of access. Supplier understands that a Participating Entity's use of this Contract is at the Participating Entity's sole convenience and Participating Entities reserve the right to obtain like Equipment, Products, or Services from any other source.

Supplier is responsible for familiarizing its sales and service forces with Sourcewell contract use eligibility requirements and documentation and will encourage potential participating entities to join Sourcewell. Sourcewell reserves the right to add and remove Participating Entities to its roster during the term of this Contract.

B. PUBLIC FACILITIES. Supplier's employees may be required to perform work at government-owned facilities, including schools. Supplier's employees and agents must conduct themselves in a professional manner while on the premises, and in accordance with Participating Entity policies and procedures, and all applicable laws.

6. PARTICIPATING ENTITY USE AND PURCHASING

A. ORDERS AND PAYMENT. To access the contracted Equipment, Products, or Services under this Contract, a Participating Entity must clearly indicate to Supplier that it intends to access this Contract; however, order flow and procedure will be developed jointly between Sourcewell and Supplier. Typically, a Participating Entity will issue an order directly to Supplier or its authorized subsidiary, distributor, dealer, or reseller. If a Participating Entity issues a purchase order, it may use its own forms, but the purchase order should clearly note the applicable Sourcewell contract number. All Participating Entity orders under this Contract must be issued prior to expiration or cancellation of this Contract; however, Supplier performance, Participating Entity payment obligations, and any applicable warranty periods or other Supplier or Participating Entity obligations may extend beyond the term of this Contract.

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Supplier's acceptable forms of payment are included in its attached Proposal. Participating Entities will be solely responsible for payment and Sourcewell will have no liability for any unpaid invoice of any Participating Entity.

B. ADDITIONAL TERMS AND CONDITIONS/PARTICIPATING ADDENDUM. Additional terms and conditions to a purchase order, or other required transaction documentation, may be negotiated between a Participating Entity and Supplier, such as job or industry-specific requirements, legal requirements (e.g., affirmative action or immigration status requirements), or specific local policy requirements. Some Participating Entities may require the use of a Participating Addendum, the terms of which will be negotiated directly between the Participating Entity and the Supplier or its authorized dealers, distributors, or resellers, as applicable. Any negotiated additional commercial terms and conditions must never be less favorable to the Participating Entity than what is contained in this Contract.

C. SPECIALIZED SERVICE REQUIREMENTS. In the event that the Participating Entity requires service or specialized performance requirements not addressed in this Contract (such as e-commerce specifications, specialized delivery requirements, or other specifications and requirements), the Participating Entity and the Supplier may enter into a separate, standalone agreement, apart from this Contract. Sourcewell, including its agents and employees, will not be made a party to a claim for breach of such agreement.

D. TERMINATION OF ORDERS. Participating Entities may terminate an order, in whole or in part, immediately upon notice to Supplier in the event of any of the following events:

1. The Participating Entity fails to receive funding or appropriation from its governing body at levels sufficient to pay for the equipment, products, or services to be purchased; or
2. Federal, state, or provincial laws or regulations prohibit the purchase or change the Participating Entity's requirements.

E. GOVERNING LAW AND VENUE. The governing law and venue for any action related to a Participating Entity's order will be determined by the Participating Entity making the purchase.

7. CUSTOMER SERVICE

A. PRIMARY ACCOUNT REPRESENTATIVE. Supplier will assign an Account Representative to Sourcewell for this Contract and must provide prompt notice to Sourcewell if that person is changed. The Account Representative will be responsible for:

- Maintenance and management of this Contract;

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- Timely response to all Sourcewell and Participating Entity inquiries; and
- Business reviews to Sourcewell and Participating Entities, if applicable.

B. BUSINESS REVIEWS. Supplier must perform a minimum of one business review with Sourcewell per contract year. The business review will cover sales to Participating Entities, pricing and contract terms, administrative fees, sales data reports, performance issues, supply issues, customer issues, and any other necessary information.

8. REPORT ON CONTRACT SALES ACTIVITY AND ADMINISTRATIVE FEE PAYMENT

A. CONTRACT SALES ACTIVITY REPORT. Each calendar quarter, Supplier must provide a contract sales activity report (Report) to the Sourcewell Supplier Development Administrator assigned to this Contract. Reports are due no later than 45 days after the end of each calendar quarter. A Report must be provided regardless of the number or amount of sales during that quarter (i.e., if there are no sales, Supplier must submit a report indicating no sales were made).

The Report must contain the following fields:

- Participating Entity Name (e.g., City of Staples Highway Department);
- Participating Entity Physical Street Address;
- Participating Entity City;
- Participating Entity State/Province;
- Participating Entity Zip/Postal Code;
- Participating Entity Contact Name;
- Participating Entity Contact Email Address;
- Participating Entity Contact Telephone Number;
- Sourcewell Assigned Entity/Participating Entity Number;
- Item Purchased Description;
- Item Purchased Price;
- Sourcewell Administrative Fee Applied; and
- Date Purchase was invoiced/sale was recognized as revenue by Supplier.

B. ADMINISTRATIVE FEE. In consideration for the support and services provided by Sourcewell, the Supplier will pay an administrative fee to Sourcewell on all Equipment, Products, and Services provided to Participating Entities as indicated in Question #70 of its Proposal. The Administrative Fee must be included in, and not added to, the pricing. Supplier may not charge Participating Entities more than the contracted price to offset the Administrative Fee.

The Supplier will submit payment to Sourcewell for the percentage of administrative fee stated in Question #70 of the Proposal multiplied by the total sales of all Equipment, Products, and Services purchased by Participating Entities under this Contract during each calendar quarter.

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Payments should note the Supplier's name and Sourcewell-assigned contract number in the memo; and must be mailed to the address above "Attn: Accounts Receivable" or remitted electronically to Sourcewell's banking institution per Sourcewell's Finance department instructions. Payments must be received no later than 45 calendar days after the end of each calendar quarter.

Supplier agrees to cooperate with Sourcewell in auditing transactions under this Contract to ensure that the administrative fee is paid on all items purchased under this Contract.

In the event the Supplier is delinquent in any undisputed administrative fees, Sourcewell reserves the right to cancel this Contract and reject any proposal submitted by the Supplier in any subsequent solicitation. In the event this Contract is cancelled by either party prior to the Contract's expiration date, the administrative fee payment will be due no more than 30 days from the cancellation date.

9. AUTHORIZED REPRESENTATIVE

Sourcewell's Authorized Representative is its Chief Procurement Officer.

Supplier's Authorized Representative is the person named in the Supplier's Proposal. If Supplier's Authorized Representative changes at any time during this Contract, Supplier must promptly notify Sourcewell in writing.

10. AUDIT, ASSIGNMENT, AMENDMENTS, WAIVER, AND CONTRACT COMPLETE

A. AUDIT. Pursuant to Minnesota Statutes Section 16C.05, subdivision 5, the books, records, documents, and accounting procedures and practices relevant to this Contract are subject to examination by Sourcewell or the Minnesota State Auditor for a minimum of six years from the end of this Contract. Sourcewell may not conduct such an audit more than one time per twelve month period during the term, and will provide thirty day advance written notice of the audit to Supplier. This clause extends to Participating Entities as it relates to business conducted by that Participating Entity under this Contract.

B. ASSIGNMENT. Neither party may assign or otherwise transfer its rights or obligations under this Contract without the prior written consent of the other party and a fully executed assignment agreement. Such consent will not be unreasonably withheld. Any prohibited assignment will be invalid.

C. AMENDMENTS. Any amendment to this Contract must be in writing and will not be effective until it has been duly executed by the parties.

D. WAIVER. Failure by either party to take action or assert any right under this Contract will not be deemed a waiver of such right in the event of the continuation or repetition of the

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circumstances giving rise to such right. Any such waiver must be in writing and signed by the parties.

E. CONTRACT COMPLETE. This Contract represents the complete agreement between the parties. No other understanding regarding this Contract, whether written or oral, may be used to bind either party. For any conflict between the attached Proposal and the terms set out in Articles 1-22 of this Contract, the terms of Articles 1-22 will govern.

F. RELATIONSHIP OF THE PARTIES. The relationship of the parties is one of independent contractors, each free to exercise judgment and discretion with regard to the conduct of their respective businesses. This Contract does not create a partnership, joint venture, or any other relationship such as master-servant, or principal-agent.

11. INDEMNITY AND HOLD HARMLESS; LIMITATION OF LIABILITY

Supplier must indemnify, defend, save, and hold Sourcewell and its Participating Entities, including their agents and employees, harmless from any third-party claims or causes of action, including attorneys' fees incurred by Sourcewell or its Participating Entities, arising out of any act or omission in the performance of this Contract by the Supplier or its agents or employees which results in (i) injury or death to person(s) or tangible personal property alleged to have been caused by some defect in the Equipment, Products, or Services under this Contract to the extent the Service has been used according to its specifications. Sourcewell's responsibility will be governed by the State of Minnesota's Tort Liability Act (Minnesota Statutes Chapter 466) and other applicable law.

Supplier shall pass through to the Participating Entity all end user indemnity protections provided by the Equipment and/or Product manufacturer.

EXCEPT FOR INSTANCES OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, UNDER NO CIRCUMSTANCES, AND NOTHWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY SET FORTH HEREIN, WILL SUPPLIER, ITS AFFILIATES OR ITS SUPPLIERS, SUBCONTRACTORS OR AGENDT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, BUSINESS REVENUES OR SAVINGS AND LOSS, DAMAGE OR CORRUPTION OF DATA OR SOFTWARE, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITIES OF SUCH DAMAGES OR IF SUCH DAMAGES ARE OTHERWISE FORESEEABLE. EXCEPT IN THE EVENT OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, SUPPLIER'S AGGREGATE LIALITY HEREUNDER WILL NOT EXCEED THE TOTAL DOLLAR AMOUNT PAID BY SUPPLIER TO SOURCEWELL IN ADMINISTRATIVE FEES UNDER THIS CONTRACT DURING THE PRECEDING TWENTY-FOUR (24) MONTH PERIOD.

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12. GOVERNMENT DATA PRACTICES

Supplier and Sourcewell must comply with the Minnesota Government Data Practices Act, Minnesota Statutes Chapter 13, as it applies to all data provided by or provided to Sourcewell under this Contract and as it applies to all data created, collected, received, maintained, or disseminated by the Supplier under this Contract.

13. INTELLECTUAL PROPERTY, PUBLICITY, MARKETING, AND ENDORSEMENT

A. INTELLECTUAL PROPERTY

1. *Grant of License.* During the term of this Contract:

   a. Sourcewell grants to Supplier a royalty-free, worldwide, non-exclusive right and license to use the trademark(s) provided to Supplier by Sourcewell in advertising and promotional materials for the purpose of marketing Sourcewell's relationship with Supplier.

   b. Supplier grants to Sourcewell a royalty-free, worldwide, non-exclusive right and license to use Supplier's trademarks in advertising and promotional materials for the purpose of marketing Supplier's relationship with Sourcewell.

2. *Limited Right of Sublicense*. The right and license granted herein includes a limited right of each party to grant sublicenses to their respective subsidiaries, distributors, dealers, resellers, marketing representatives, and agents (collectively "Permitted Sublicensees") in advertising and promotional materials for the purpose of marketing the Parties' relationship to Participating Entities. Any sublicense granted will be subject to the terms and conditions of this Article. Each party will be responsible for any breach of this Article by any of their respective sublicensees.

3. *Use; Quality Control.*

   a. Neither party may alter the other party's trademarks from the form provided and must comply with removal requests as to specific uses of its trademarks or logos.

   b. Each party agrees to use, and to cause its Permitted Sublicensees to use, the other party's trademarks only in good faith and in a dignified manner consistent with such party's use of the trademarks. Upon written notice to the breaching party, the breaching party has 30 days of the date of the written notice to cure the breach or the license will be terminated.

4. *Termination*. Upon the termination of this Contract for any reason, each party, including Permitted Sublicensees, will have 30 days to remove all Trademarks from signage, websites, and the like bearing the other party's name or logo (excepting Sourcewell's pre-printed catalog of suppliers which may be used until the next printing). Supplier must return all marketing and promotional materials, including signage, provided by Sourcewell, or dispose of it according to Sourcewell's written directions.

5. *License to Software*. All rights in software resold pursuant to this Contract will remain with the applicable licensor. Participating Entity's rights to use such

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software are contained in the applicable license agreement between the Participating Entity and the licensor.

6. *License to Work Product*. Participating Entity's rights to Work Product (meaning materials and other deliverables to be provided or created individually or jointly in connection with the Services, including but not limited to all inventions, discoveries, methods, processes, formulae, ideas, concepts, techniques, know-how, data, designs, models, prototypes, works of authorship, computer programs, proprietary tools, methods of analysis, and other information whether or not capable of protection by patent, copyright, trade secret, confidentiality, or other proprietary rights, or discovered in the course of performance of this Contract, that are embodied in such work or materials) will be upon payment in full a non-transferable, non-exclusive, royalty-free license to use such Work Product solely for Participating Entity's internal use. Participating Entity obtains no ownership or other property rights thereto. Participating Entity agrees that Supplier may incorporate intellectual property created by third parties into the Work Product and that Participating Entity's right to use such Work Product may be subject to the rights of and limited by agreements with such third parties.

B. PUBLICITY. Any publicity regarding the subject matter of this Contract must not be released without prior written approval from the Authorized Representatives. Publicity includes notices, informational pamphlets, press releases, research, reports, signs, and similar public notices prepared by or for the Supplier individually or jointly with others, or any subcontractors, with respect to the program, publications, or services provided resulting from this Contract.

C. MARKETING. Any direct advertising, marketing, or offers with Participating Entities must be approved by Sourcewell. Send all approval requests to the Sourcewell Supplier Development Administrator assigned to this Contract.

D. ENDORSEMENT. The Supplier must not claim that Sourcewell endorses its Equipment, Products, or Services.

14. GOVERNING LAW, JURISDICTION, AND VENUE

The substantive and procedural laws of the State of Minnesota will govern this Contract. Venue for all legal proceedings arising out of this Contract, or its breach, must be in the appropriate state court in Todd County, Minnesota or federal court in Fergus Falls, Minnesota.

15. FORCE MAJEURE

Neither party to this Contract will be held responsible for delay or default caused by acts of God or other conditions that are beyond that party's reasonable control. A party defaulting under this provision must provide the other party prompt written notice of the default.

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16. SEVERABILITY

If any provision of this Contract is found by a court of competent jurisdiction to be illegal, unenforceable, or void then both parties will be relieved from all obligations arising from that provision. If the remainder of this Contract is capable of being performed, it will not be affected by such determination or finding and must be fully performed.

17. PERFORMANCE, DEFAULT, AND REMEDIES

A. PERFORMANCE. During the term of this Contract, the parties will monitor performance and address unresolved contract issues as follows:

1. *Notification.* The parties must promptly notify each other of any known dispute and work in good faith to resolve such dispute within a reasonable period of time. If necessary, Sourcewell and the Supplier will jointly develop a short briefing document that describes the issue(s), relevant impact, and positions of both parties.
2. *Escalation.* If parties are unable to resolve the issue in a timely manner, as specified above, either Sourcewell or Supplier may escalate the resolution of the issue to a higher level of management. The Supplier will have 30 calendar days to cure an outstanding issue.
3. *Performance while Dispute is Pending*. Notwithstanding the existence of a dispute, the Supplier must continue without delay to carry out all of its responsibilities under the Contract that are not affected by the dispute. If the Supplier fails to continue without delay to perform its responsibilities under the Contract, in the accomplishment of all undisputed work, the Supplier will bear any additional costs incurred by Sourcewell and/or its Participating Entities as a result of such failure to proceed.

B. DEFAULT AND REMEDIES. Either of the following constitutes cause to declare this Contract, or any Participating Entity order under this Contract, in default:

1. Nonperformance of contractual requirements, or
2. A material breach of any term or condition of this Contract.

The party claiming default must provide written notice of the default, with 30 calendar days to cure the default. Time allowed for cure will not diminish or eliminate any liability for liquidated or other damages. If the default remains after the opportunity for cure, the non-defaulting party may:

- Exercise any remedy provided by law or equity, or
- Terminate the Contract or any portion thereof, including any orders issued against the Contract.

18. INSURANCE

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A. REQUIREMENTS. At its own expense, Supplier must maintain insurance policy(ies) in effect at all times during the performance of this Contract with insurance company(ies) licensed or authorized to do business in the State of Minnesota having an "AM BEST" rating of A- or better, with coverage and limits of insurance not less than the following:

1. *Workers' Compensation and Employer's Liability.*
Workers' Compensation: As required by any applicable law or regulation.
Employer's Liability Insurance: must be provided in amounts not less than listed below:

Minimum limits:
$500,000 each accident for bodily injury by accident
$500,000 policy limit for bodily injury by disease
$500,000 each employee for bodily injury by disease

2. *Commercial General Liability Insurance.* Supplier will maintain insurance covering its operations, with coverage on an occurrence basis, and must be subject to terms no less broad than the Insurance Services Office ("ISO") Commercial General Liability Form CG0001 (2001 or newer edition), or equivalent. At a minimum, coverage must include liability arising from premises, operations, bodily injury and property damage, independent contractors, products-completed operations including construction defect, contractual liability, blanket contractual liability, and personal injury and advertising injury. All required limits, terms and conditions of coverage must be maintained during the term of this Contract.

Minimum Limits:
$1,000,000 each occurrence Bodily Injury and Property Damage
$1,000,000 Personal and Advertising Injury
$2,000,000 aggregate for products liability-completed operations
$2,000,000 general aggregate

3. *Commercial Automobile Liability Insurance.* During the term of this Contract, Supplier will maintain insurance covering all owned, hired, and non-owned automobiles in limits of liability not less than indicated below. The coverage must be subject to terms no less broad than ISO Business Auto Coverage Form CA 0001 (2010 edition or newer), or equivalent.

Minimum Limits:
$1,000,000 each accident, combined single limit

4. *Umbrella Insurance*. During the term of this Contract, Supplier will maintain umbrella coverage over Employer's Liability, Commercial General Liability, and Commercial Automobile.

Minimum Limits:
$2,000,000

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5. *Professional/Technical, Errors and Omissions, and/or Miscellaneous Professional Liability*. During the term of this Contract, Supplier will maintain coverage for all claims the Supplier may become legally obligated to pay resulting from any actual or alleged negligent act, error, or omission related to Supplier's professional services required under this Contract.

Minimum Limits:
$2,000,000 per claim or event
$2,000,000 – annual aggregate

6. *Network Security and Privacy Liability Insurance*. During the term of this Contract, Supplier will maintain coverage for network security and privacy liability. The coverage may be endorsed on, or included in, another form of liability coverage or written on a standalone policy. The insurance must cover claims which may arise from failure of Supplier's security resulting in, but not limited to, computer attacks, unauthorized access, disclosure of not public data – including but not limited to, confidential or private information, transmission of a computer virus, or denial of service.

Minimum limits:
$2,000,000 per occurrence
$2,000,000 annual aggregate

Failure of Supplier to maintain the required insurance will constitute a material breach entitling Sourcewell to immediately terminate this Contract for default.

B. CERTIFICATES OF INSURANCE. Prior to commencing under this Contract, Supplier must furnish to Sourcewell a certificate of insurance, as evidence of the insurance required under this Contract. Prior to expiration of the policy(ies), renewal certificates must be mailed to Sourcewell, 202 12th Street Northeast, P.O. Box 219, Staples, MN 56479 or sent to the Sourcewell Supplier Development Administrator assigned to this Contract. The certificates must be signed by a person authorized by the insurer(s) to bind coverage on their behalf.

Failure to request certificates of insurance by Sourcewell, or failure of Supplier to provide certificates of insurance, in no way limits or relieves Supplier of its duties and responsibilities in this Contract.

C. ADDITIONAL INSURED ENDORSEMENT AND PRIMARY AND NON-CONTRIBUTORY INSURANCE CLAUSE. Supplier agrees to include Sourcewell and its Participating Entities, including their officers, agents, and employees, as an additional insured under the Supplier's commercial general liability insurance policy with respect to liability arising out of activities, "operations," or "work" performed by or on behalf of Supplier, and products and completed operations of Supplier. The policy provision(s) or endorsement(s) must further provide that coverage is primary and not excess over or contributory with any other valid, applicable, and collectible insurance or self-insurance in force for the additional insureds.

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D. WAIVER OF SUBROGATION. Supplier waives and must require (by endorsement or otherwise) all its insurers to waive subrogation rights against Sourcewell and other additional insureds for losses paid under the insurance policies required by this Contract or other insurance applicable to the Supplier or its subcontractors. The waiver must apply to all deductibles and/or self-insured retentions applicable to the required or any other insurance maintained by the Supplier or its subcontractors. Where permitted by law, Supplier must require similar written express waivers of subrogation and insurance clauses from each of its subcontractors.

E. UMBRELLA/EXCESS LIABILITY/SELF-INSURED RETENTION. The limits required by this Contract can be met by either providing a primary policy or in combination with umbrella/excess liability policy(ies), or self-insured retention.

19. COMPLIANCE

A. LAWS AND REGULATIONS. All Equipment, Products, or Services provided under this Contract must comply fully with applicable federal laws and regulations, and with the laws in the states and provinces in which the Equipment, Products, or Services are sold.

B. LICENSES. Supplier must maintain a valid and current status on all required federal, state/provincial, and local licenses, bonds, and permits required for the operation of the business that the Supplier conducts with Sourcewell and Participating Entities.

20. BANKRUPTCY, DEBARMENT, OR SUSPENSION CERTIFICATION

Supplier certifies and warrants that it is not in bankruptcy or that it has previously disclosed in writing certain information to Sourcewell related to bankruptcy actions. If at any time during this Contract Supplier declares bankruptcy, Supplier must immediately notify Sourcewell in writing.

Supplier certifies and warrants that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from programs operated by the State of Minnesota; the United States federal government or the Canadian government, as applicable; or any Participating Entity. Supplier certifies and warrants that neither it nor its principals have been convicted of a criminal offense related to the subject matter of this Contract. Supplier further warrants that it will provide immediate written notice to Sourcewell if this certification changes at any time.

21. PROVISIONS FOR NON-UNITED STATES FEDERAL ENTITY PROCUREMENTS UNDER UNITED STATES FEDERAL AWARDS OR OTHER AWARDS

Participating Entities that use United States federal grant or FEMA funds to purchase goods or services from this Contract may be subject to additional requirements including the

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procurement standards of the Uniform Administrative Requirements, Cost Principles and Audit Requirements for Federal Awards, 2 C.F.R. § 200. Participating Entities may have additional requirements based on specific funding source terms or conditions. Within this Article, all references to "federal" should be interpreted to mean the United States federal government. The following list only applies when a Participating Entity accesses Supplier's Equipment, Products, or Services with United States federal funds.

A. EQUAL EMPLOYMENT OPPORTUNITY. Except as otherwise provided under 41 C.F.R. § 60, all contracts that meet the definition of "federally assisted construction contract" in 41 C.F.R. § 60-1.3 must include the equal opportunity clause provided under 41 C.F.R. §60-1.4(b), in accordance with Executive Order 11246, "Equal Employment Opportunity" (30 FR 12319, 12935, 3 C.F.R. §, 1964-1965 Comp., p. 339), as amended by Executive Order 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," and implementing regulations at 41 C.F.R. § 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor." The equal opportunity clause is incorporated herein by reference.

B. DAVIS-BACON ACT, AS AMENDED (40 U.S.C. § 3141-3148). When required by federal program legislation, all prime construction contracts in excess of $2,000 awarded by non-federal entities must include a provision for compliance with the Davis-Bacon Act (40 U.S.C. § 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations (29 C.F.R. § 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction"). In accordance with the statute, contractors must be required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, contractors must be required to pay wages not less than once a week. The non-federal entity must place a copy of the current prevailing wage determination issued by the Department of Labor in each solicitation. The decision to award a contract or subcontract must be conditioned upon the acceptance of the wage determination. The non-federal entity must report all suspected or reported violations to the federal awarding agency. The contracts must also include a provision for compliance with the Copeland "Anti-Kickback" Act (40 U.S.C. § 3145), as supplemented by Department of Labor regulations (29 C.F.R. § 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States"). The Act provides that each contractor or subrecipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-federal entity must report all suspected or reported violations to the federal awarding agency. Supplier must be in compliance with all applicable Davis-Bacon Act provisions.

C. CONTRACT WORK HOURS AND SAFETY STANDARDS ACT (40 U.S.C. § 3701-3708). Where applicable, all contracts awarded by the non-federal entity in excess of $100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C. §§ 3702 and 3704, as supplemented by Department of Labor regulations (29 C.F.R. § 5).

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Under 40 U.S.C. § 3702 of the Act, each contractor must be required to compute the wages of every mechanic and laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. § 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence. This provision is hereby incorporated by reference into this Contract. Supplier certifies that during the term of an award for all contracts by Sourcewell resulting from this procurement process, Supplier must comply with applicable requirements as referenced above.

D. RIGHTS TO INVENTIONS MADE UNDER A CONTRACT OR AGREEMENT. If the federal award meets the definition of "funding agreement" under 37 C.F.R. § 401.2(a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 C.F.R. § 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency. Supplier certifies that during the term of an award for all contracts by Sourcewell resulting from this procurement process, Supplier must comply with applicable requirements as referenced above.

E. CLEAN AIR ACT (42 U.S.C. § 7401-7671Q.) AND THE FEDERAL WATER POLLUTION CONTROL ACT (33 U.S.C. § 1251-1387). Contracts and subgrants of amounts in excess of $150,000 require the non-federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. § 7401- 7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. § 1251- 1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA). Supplier certifies that during the term of this Contract will comply with applicable requirements as referenced above.

F. DEBARMENT AND SUSPENSION (EXECUTIVE ORDERS 12549 AND 12689). A contract award (see 2 C.F.R. § 180.220) must not be made to parties listed on the government wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 C.F.R. §180 that implement Executive Orders 12549 (3 C.F.R. § 1986 Comp., p. 189) and 12689 (3 C.F.R. § 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549. Supplier certifies that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation by any federal department or agency.

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G. BYRD ANTI-LOBBYING AMENDMENT, AS AMENDED (31 U.S.C. § 1352). Suppliers must file any required certifications. Suppliers must not have used federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any federal contract, grant, or any other award covered by 31 U.S.C. § 1352. Suppliers must disclose any lobbying with non-federal funds that takes place in connection with obtaining any federal award. Such disclosures are forwarded from tier to tier up to the non-federal award. Suppliers must file all certifications and disclosures required by, and otherwise comply with, the Byrd Anti-Lobbying Amendment (31 U.S.C. § 1352).

H. RECORD RETENTION REQUIREMENTS. To the extent applicable, Supplier must comply with the record retention requirements detailed in 2 C.F.R. § 200.333. The Supplier further certifies that it will retain all records as required by 2 C.F.R. § 200.333 for a period of 3 years after grantees or subgrantees submit final expenditure reports or quarterly or annual financial reports, as applicable, and all other pending matters are closed.

I. ENERGY POLICY AND CONSERVATION ACT COMPLIANCE. To the extent applicable, Supplier must comply with the mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act.

J. BUY AMERICAN PROVISIONS COMPLIANCE. To the extent applicable, Supplier must comply with all applicable provisions of the Buy American Act. Purchases made in accordance with the Buy American Act must follow the applicable procurement rules calling for free and open competition.

K. ACCESS TO RECORDS (2 C.F.R. § 200.336). Supplier agrees that duly authorized representatives of a federal agency must have access to any books, documents, papers and records of Supplier that are directly pertinent to Supplier's discharge of its obligations under this Contract for the purpose of making audits, examinations, excerpts, and transcriptions. The right also includes timely and reasonable access to Supplier's personnel for the purpose of interview and discussion relating to such documents.

L. PROCUREMENT OF RECOVERED MATERIALS (2 C.F.R. § 200.322). A non-federal entity that is a state agency or agency of a political subdivision of a state and its contractors must comply with Section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 C.F.R. § 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds $10,000 or the value of the quantity acquired during the preceding fiscal year exceeded $10,000; procuring

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solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

M. FEDERAL SEAL(S), LOGOS, AND FLAGS. The Supplier cannot use the seal(s), logos, crests, or reproductions of flags or likenesses of Federal agency officials without specific pre-approval.

N. NO OBLIGATION BY FEDERAL GOVERNMENT. The U.S. federal government is not a party to this Contract or any purchase by a Participating Entity and is not subject to any obligations or liabilities to the Participating Entity, Supplier, or any other party pertaining to any matter resulting from the Contract or any purchase by an authorized user.

O. PROGRAM FRAUD AND FALSE OR FRAUDULENT STATEMENTS OR RELATED ACTS. The Contractor acknowledges that 31 U.S.C. 38 (Administrative Remedies for False Claims and Statements) applies to the Supplier's actions pertaining to this Contract or any purchase by a Participating Entity.

P. FEDERAL DEBT. The Supplier certifies that it is non-delinquent in its repayment of any federal debt. Examples of relevant debt include delinquent payroll and other taxes, audit disallowance, and benefit overpayments.

Q. CONFLICTS OF INTEREST. The Supplier must notify the U.S. Office of General Services, Sourcewell, and Participating Entity as soon as possible if this Contract or any aspect related to the anticipated work under this Contract raises an actual or potential conflict of interest (as described in 2 C.F.R. Part 200). The Supplier must explain the actual or potential conflict in writing in sufficient detail so that the U.S. Office of General Services, Sourcewell, and Participating Entity are able to assess the actual or potential conflict; and provide any additional information as necessary or requested.

R. U.S. EXECUTIVE ORDER 13224. The Supplier, and its subcontractors, must comply with U.S. Executive Order 13224 and U.S. Laws that prohibit transactions with and provision of resources and support to individuals and organizations associated with terrorism.

S. PROHIBITION ON CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE SERVICES OR EQUIPMENT. To the extent applicable, Supplier certifies that during the term of this Contract it will comply with applicable requirements of 2 C.F.R. § 200.216.

T. DOMESTIC PREFERENCES FOR PROCUREMENTS. To the extent applicable, Supplier certifies that during the term of this Contract will comply with applicable requirements of 2 C.F.R. § 200.322.

22. CANCELLATION

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Sourcewell or Supplier may cancel this Contract at any time, with or without cause, upon 60 days' written notice to the other party. However, Sourcewell may cancel this Contract immediately upon discovery of a material defect in any certification made in Supplier's Proposal. Cancellation of this Contract does not relieve either party of financial, product, or service obligations incurred or accrued prior to cancellation.

Sourcewell	CDW Government LLC
DocuSigned by:	DocuSigned by:
By: _____	By: _____
Jeremy Schwartz	Dario Bertocchi
Title: Chief Procurement Officer	Title: Vice President Contract Operations
Date: 3/13/2024 | 9:46 PM CDT	Date: 3/13/2024 | 2:12 PM PDT

RFP 121923 - Technology Products and Services with Related Solutions

Vendor Details

Company Name:	CDW Government LLC
Address:	230 N. Milwaukee Ave Vernon Hills, IL 60061
Contact:	Debb Atnip
Email:	debb.atnip@cdw.com
Phone:	
HST#:	

Submission Details

Created On:	Tuesday October 31, 2023 11:16:38
Submitted On:	Monday December 18, 2023 12:20:13
Submitted By:	Debb Atnip
Email:	debb.atnip@cdw.com
Transaction #:	
Submitter's IP Address:	

Specifications

Table 1: Proposer Identity & Authorized Representatives

General Instructions (applies to all Tables) Sourcewell prefers a brief but thorough response to each question. Do not merely attach additional documents to your response without also providing a substantive response. Do not leave answers blank; respond "N/A" if the question does not apply to you (preferably with an explanation).

Line Item	Question	Response *	
1	Proposer Legal Name (one legal entity only): (In the event of award, will execute the resulting contract as "Supplier")	CDW Government LLC	*
2	Identify all subsidiary entities of the Proposer whose equipment, products, or services are included in the Proposal.	CDW Government LLC (CDW•G) is a leading multi-brand provider of technology solutions to public sector customers. CDW Canada is a leading provider of technology solutions for business, government, education, and healthcare in Canada. Both CDW•G and CDW Canada are wholly owned subsidiaries of CDW LLC (CDW).	*
3	Identify all applicable assumed names or DBA names of the Proposer or Proposer's subsidiaries in Line 1 or Line 2 above.	CDW Government	*
4	Provide your CAGE code or Unique Entity Identifier (SAM):	Unique Entity Identifier: PHZDZ8SJ5CM1	*
5	Proposer Physical Address:	230 N. Milwaukee Avenue, Vernon Hills, IL 60061	*
6	Proposer website address (or addresses):	www.cdwg.com	*
7	Proposer's Authorized Representative (name, title, address, email address & phone) (The representative must have authority to sign the "Proposer's Assurance of Compliance" on behalf of the Proposer and, in the event of award, will be expected to execute the resulting contract):	Dario Bertocchi Vice President, Contract Operations 230 N. Milwaukee Ave Vernon Hills, IL 60061 Dario.Bertocchi@cdw.com 203.851.7049	*
8	Proposer's primary contact for this proposal (name, title, address, email address & phone):	Debb Atnip Manager, Education Capture and Growth 11555 Westlawn Ln Frisco, TX 75033 Debb.Atnip@cdw.com 214.729.9078	*
9	Proposer's other contacts for this proposal, if any (name, title, address, email address & phone):	Freda Hill Senior Manager, Proposals 230 N. Milwaukee Ave Vernon Hills, IL 60061 Fredira@cdw.com 312.705.5582	

Table 2: Company Information and Financial Strength

Line Item	Question	Response *	
10	Provide a brief history of your company, including your company's core values, business philosophy, and industry longevity related to the requested equipment, products or services.	CDW LLC (CDW) was founded in 1984 and is currently ranked 166 on the Fortune 500 with multi-national capabilities. CDW is a leading multi-brand complete technology solution and services provider to business, government, education, and healthcare organizations in the United States, Canada, and the United Kingdom, with approximately 15,000 coworkers, more than 250,000 active customer accounts, and $24 billion in net sales in 2022. CDW is ranked No. 4 on CRN's 2023 Solution Provider 500 list, a ranking of the largest IT solution providers in North America by revenue. A technology-neutral company with more than three decades of experience building extensive relationships throughout the industry, CDW offers a product portfolio with more than 100s of thousands of technology offerings covering all original equipment manufacturers, software publishers, cloud & service providers (OEMs). CDW provides products and solutions through its sales and service delivery teams, with	

almost 6,000 customer-facing coworkers, including more than 2,000 field sellers, highly skilled technology specialists, and advanced service delivery engineers.

In 1998, CDW recognized the need to build specialized sales and technical teams to support the unique needs of the federal, state and local government, education, and healthcare markets. CDW created a wholly owned subsidiary, CDW Government LLC (CDW•G) which today has more than 1,500 inside and field account managers supporting public customers across the nation. Broken out by customer end-markets, our account teams cover state and local government, K-12, higher education, or healthcare to ensure they understand customer priorities, specialized solutions, and desired outcomes. In 2003, CDW expanded its footprint to offer the same capabilities for business, government, education, and healthcare customers throughout Canada. In 2023, CDW Canada was recognized as the #1 Canadian Solution Provider of the Year on Channel Daily News' Top 100 Solution Providers list for the 9th year in a row.

CDW•G and CDW Canada have experienced a highly successful partnership with Sourcewell through its current Technology Solutions contract. Our growth under the incumbent Sourcewell contract was consistently outpaced by real sales, outpaced our forecasts, fueled by increased Sourcewell Member adoption and increased sales engagement.

CDW's combined strength through its e-procurement integration systems, world-renowned logistics practices, and consistent ease of purchase experience allow us to reduce procurement complexity, helping customers get what they need when they need it, with the least number of steps possible.

Core Values: CDW's code of business conduct and ethics, the CDW Way Code, sets forth the standards of behavior necessary to ensure we live up to our values. These are the values we use to guide our behavior toward each other, our customers, our partners, and our communities. The CDW Way Code directs that:

We run our business with passion and integrity.
We empower others to do their jobs.
We keep our commitments.
We treat others with respect.
We resolve conflict directly.
We listen.
We include stakeholders in the decision process.
We live our "philosophies of success" every day.
We make things happen.

Business Philosophy: CDW's strong customer focus is reflected in our core philosophy, the CDW Circle of Service, which means that everything we do – including sales, product and partner management, operations, marketing, technology services, coworker services, information technology, and finance and legal – revolves around the customer. Our Philosophies of Success include:

It's only good if it's win/win.
Good luck many times comes disguised as hard work.
People do business with people they like.
Perfection is unattainable. If you strive for perfection, you'll achieve excellence.
Pay attention to your weaknesses. If you dwell on your successes, you will suffocate on your weaknesses.
Success means never being satisfied.

Our objective is to have companies view us as a valued extension of their IT staffs. We seek to achieve this goal by providing superior customer service through our large and experienced sales and service delivery teams. Our market research teams work with a third-party research firm to measure and track customer loyalty and satisfaction through periodic customer surveys. Survey feedback is used by senior leadership to create action and development plans for continuous improvement.

Commitment to Diversity: CDW takes a comprehensive approach to diversity, equity, and inclusion (DEI). We are deliberate and focused on creating a culture where our dedication to our values of trust, connection and commitment are evident and where belonging is an everyday experience for all our coworkers, customers, business partners and communities. CDW is committed to embracing and fostering diverse thinking, inclusive behaviors, and equal opportunity across our global operations.

For our coworkers, we strive to attract diverse talent, create opportunities for advancement and professional growth, and provide a sense of inclusion and belonging where everyone can be their authentic self. Our Business Resource Groups bring coworkers together around topics that matter and empower them to make an impact on our culture. Through workshops, informal discussions, and other forums, CDW leaders learn best practices for cultivating DEI. Townhalls and similar events bring coworkers together for conversations about DEI and belonging. And our organization-wide education and awareness platform cultivates awareness to help

coworkers understand their role in our culture.

In our supply chain, we are committed to maintaining an industry-leading business diversity program – our spend with small and diverse businesses totaled $3.5 billion in 2022 and more than $24 billion since the program's inception in 2007. We have achieved membership in the Billion Dollar Roundtable, an exclusive group of U.S.-based companies that have procured more than $1 billion annually from minority- and women-owned business on a first-tier basis.

In our communities, we have focused our social impact commitments around digital equity to help close the digital divide. Our social impact approach empowers coworkers, partners, and stakeholders to create sustainable and equitable change in the world.

Environmental Responsibility: CDW has long been conscious of our impact on the environment especially regarding our energy consumption, and we have taken significant steps to effectively manage our consumption of resources and lessen our environmental impact.

Given CDW's role in the technology sector as a leading multi-brand technology solutions provider, our greatest opportunities to impact the environment lie in collaborating with our supply chain and working with our partners and customers to help them achieve their environmental goals. This includes continuing to expand our offering of sustainable and socially responsible technology products and solutions. We also regularly evaluate the efficiency of our use of natural resources. We seek to identify and address opportunities to improve by reducing waste to landfill through enterprise-wide recycling initiatives, implementing innovative packaging solutions, and integrating principles of environmental responsibility throughout our business. In 2022, CDW was recognized by EcoVadis with a silver sustainability rating for having a top-tier sustainability management system, finishing among the top 25 percent of companies scored.

CDW is committed to supporting the circular economy and responsible consumption through materials efficiency and a reduction in waste to landfill. While we have a wide variety of recycling and reuse programs across our office and warehouse facilities, our largest impact is in two areas: reducing distribution center waste from packaging and other materials and managing electronic waste. In addition to addressing packaging waste and electronic waste, our other efforts include:

Use of digital documentation when possible and recycling shredded paper documents when used
Recycling and composting of cafeteria waste
Elimination of plastic bottles from vending machines in our offices and warehouses
Elimination of single-use plastic cups
Company-wide internal toner cartridge recycling program
Recycling centers on each floor of our office locations
Recycling chutes for certain materials at our distribution centers
Collaboration across procurement functions to reduce the need for consumable supplies and increase recycling possibilities across our offices

Global Social Impact: CDW makes technology work so people can do great things. When it comes to the impact we have on our communities, we know greatness happens when everyone has equitable opportunities. We work to build coworker pride through community involvement, reducing barriers to participate and offering equitable social impact benefits. This includes:

8 hours paid time off per year to volunteer in the community. Coworkers have used this time to support more than 1,400 diverse nonprofit organizations worldwide.
Matching gifts programs up to $2,000 per coworker per year. CDW has contributed more than $1 million in matching contributions through our donor-advised fund. Coworkers are encouraged to give to the nonprofit or charity of their choosing to participate in the Matching Gift Program.
CDW's Legacy Excellence Program is a coworker-led program created in partnership with the Thurgood Marshall College Fund. CDW's Legacy Excellence Program supports Historically Black Colleges and Universities (HBCUs) and HBCU student scholars through investing in technology and providing leadership fellowships, scholarships, experiences, education, and career opportunities.
Business Resource Groups provide professional development, informal mentoring, and networking opportunities to more than 3,700 coworker members in the U.S. and Canada and a forum for coworkers to build awareness, celebrate their affinity area, collaborate, and provide business perspective on diversity and inclusion initiatives at CDW. Our eight North American Business Resource Groups, each with a unique focus, are open to all U.S. and Canadian coworkers and are briefly described below:
Alliance for Business Leading Equality (ABLE) advocates and educates for an accessible environment for all.
Black Excellence Unlimited (BeU) provides resources and development

		opportunities to help achieve excellence with a positive impact on our coworkers, customers, and communities. Business Resource Alliance Valuing Equality (BRAVE) members work to assemble the building blocks for LGBTQ+ inclusion, connection, and potential for impact within CDW. Business Resource Inclusion and Diversity Group for Everyone (BRIDGE) seeks to foster connections and mentorships across CDW for coworkers from all roles and walks of life. Hispanic Organization for Leadership & Achievement (HOLA) helps foster professional development and community involvement in support of the professional growth and multiracial nature of Latin Americans. Military & Allies Resource Council (MARC) seeks to develop and support coworkers who are serving or have served our country and those who support them to strengthen connections through community. Pan Asian Council (PAC) members work to build a diverse community that enables personal and professional development opportunities for Pan Asian coworkers. Women's Opportunity Network (WON) aims to promote an environment where women succeed at all levels personally and professionally. Unite BRG - UNITE is a CDW Canada Business Resource Group (BRG) designed to foster meaningful human connections, with a priority on professional development, community engagement and diversity, equity & inclusion.	

11	What are your company's expectations in the event of an award?	CDW•G's Sourcewell Technology Solutions contract has a history of success and growth, and we expect nothing less with the award of Sourcewell's next generation contract for Technology Products and Services with Related Solutions. We expect to see continued growth and adoption of this Sourcewell contract as technology solutions and services become more important than ever to help public entities achieve their missions. We forecast the contract revenue to grow at a faster pace than our 5-year compounded annual growth under the incumbent contract. Working together with our strategic partners, across business units and practice areas within CDW, and in collaboration with Sourcewell, we envision unparalleled success through the delivery of technology solutions and services to meet and exceed the needs of Sourcewell Members today, tomorrow, and well into the future through growth, collaboration, and partnership. Growth Actively engage with CDW•G's Contract Growth and Success team to help increase understanding and use by Sourcewell Members and CDW•G sales teams through the implementation of customizable flyers, topical webinars, and recurring training. Sourcewell Member adoption via customer-specific, stretch agreements is a key part of our growth strategy. Align with CDW•G business development managers from across state and local government, K-12, and Higher Education, in areas of historically low engagement or adoption, to drive improved outcomes for these Sourcewell Members. Drive continued collaboration between Canoe Procurement Group of Canada and CDW Canada to identify and engage new customers, while expanding contract use with current customers. Identify opportunities to highlight the Sourcewell contract as a viable alternative to Sourcewell Members generating their own solicitations for complex solutions Collaboration Working together, Sourcewell Members and CDW•G will continue to increase revenue and adoption of the contract amongst Sourcewell Members. In addition, we will partner with Sourcewell to determine strong Sourcewell Member adopters, outside of CDW•G's existing customer set for an introduction. Creation of co-branded marketing and Sourcewell Member engagement through collaborative presentations, online articles, and podcasts for the U.S. and Canada. Partnership As one of the longest-tenured Sourcewell vendors and one of the largest in terms of revenue volume, CDW•G provides access to extensive resources. We actively participate in support of Sourcewell with regular leadership and operational meetings, attendance and engagement at H2O, Sourcewell's annual vendor conference, and participation on the Vendor Advisory Board. Mandi Maricque, Senior Program Manager within CDW•G's Program Management team, continues as Sourcewell's primary point of contact. Her knowledge and understanding of Sourcewell combined with her expertise and background in contracts administration, contributes to a win-win for Sourcewell and CDW•G. Working with Sourcewell, Mandi executes Sourcewell Member initiatives such as collecting data for BuySourcewell, co-developing messages and training materials, and leveraging Sourcewell resources and programs to further educate and support Sourcewell Members. Anup Sreedharan, Senior Manager, Program Sales, will continue his engagement as a member of Sourcewell's Vendor Advisory Board as well as primary liaison with CDW•G senior leadership.	*

12	Demonstrate your financial strength and stability with meaningful data. This could include such items as financial statements, SEC filings, credit and bond ratings, letters of credit, and detailed reference letters. Upload supporting documents (as applicable) in the document upload section of your response.	Sourcewell can be confident that CDW•G – a subsidiary of CDW LLC, a publicly-owned Fortune 500 company which trades under the ticker symbol "CDW" on the NASDAQ Stock Exchange – has the financial strength and stability to support Sourcewell Members today and throughout the life of this contract. CDW posted record net sales of $24 billion in 2022, a 14 percent increase from then-record 2021 sales of $21 billion, with excellent profitability. Each profit category – gross profit, Non-GAAP net income, and Non-GAAP net income per share, increased 20 percent or more. As seen below, net sales for CDW have increased steadily over the past six years. 2022: $24.0 billion 2021: $21.0 billion 2020: $18.5 billion 2019: $18.0 billion 2018: $16.2 billion 2017: $14.8 billion Overall, CDW has realized a 10 percent Net Sales Compound Annual Growth Rate (CAGR) over the past five years, and a 13 percent Non-GAAP operating income (NGOI) Compound Annual Growth rate over the same period. We believe the primary factor ensuring our financial stability and separating us from our competitors is our balanced approach to business. We do not rely solely on any one segment, customer, partner, technology, or solution. In our U.S. business, which represents approximately 90 percent of our revenues, we currently have five dedicated business units – corporate, small business, government, education, and healthcare – each of which generated $1.9 billion or greater in Net Sales in 2022. Net Sales to customers in the U.K. and Canada combined generated $2.9 billion in 2022. In addition, 2022 saw Net Sales of more than $1.5 billion from each of our five largest vendor partners. Our sales span multiple categories including Notebooks/Mobile Devices (26 percent), Miscellaneous Hardware (19.9 percent), Software (15.5 percent), Network and Communications Products (11.5 percent), Services (7.8 percent), Audio/Video (7.5 percent), Enterprise and Data Storage (5.8 percent), and Desktops (5.4 percent). In November 2022, our Board of Directors approved an 18 percent increase in our annual dividend – the ninth consecutive annual increase since our June 2013 Initial Public Offering (IPO). And in February 2023, our Board authorized $750 million for share repurchases. Since our IPO our dividend has increased ten-fold and we have returned more than $5.5 billion to stockholders through share repurchases and dividends. We have uploaded copies of our last four (2019-2022) annual 10-K reports to provide a thorough accounting of our financial health. CDW files a 10-K as required by law, which, along with our complete financial portfolio, is posted on our website.	*
13	What is your US market share for the solutions that you are proposing?	CDW had total net sales in 2022 of approximately $24 billion, which represents a 5 percent share of its approximately $460 billion addressable overall market in the U.S., U.K., and Canada. We do not explicitly detail U.S. market share; however, it is similar to the share of the overall market. CDW's net sales in the U.S. in 2022 were $20.8 billion.	*
14	What is your Canadian market share for the solutions that you are proposing?	CDW Canada's net sales in 2022 was $1.4 billion, which represents a 2 percent share of its approximately $77 billion addressable market in Canada. CDW had total net sales in 2022 of approximately $24 billion, which represents a 5 percent share of its approximately $460 billion addressable market in the U.S., U.K., and Canada.	*
15	Has your business ever petitioned for bankruptcy protection? If so, explain in detail.	As of the date of submission, neither CDW nor CDW•G has never filed a petition for bankruptcy protection.	*

16	How is your organization best described: is it a manufacturer, a distributor/dealer/reseller, or a service provider? Answer whichever question (either a) or b) just below) best applies to your organization. a) If your company is best described as a distributor/dealer/reseller (or similar entity), provide your written authorization to act as a distributor/dealer/reseller for the manufacturer of the products proposed in this RFP. If applicable, is your dealer network independent or company owned? b) If your company is best described as a manufacturer or service provider, describe your relationship with your sales and service force and with your dealer network in delivering the products and services proposed in this RFP. Are these individuals your employees, or the employees of a third party?	CDW•G answers a).If your company is best described as a distributor/dealer/reseller (or similar entity), provide your written authorization to act as a distributor/dealer/reseller for the manufacturer of the products proposed in this RFP. If applicable, is your dealer network independent or company owned? CDW•G and CDW Canada – both wholly owned subsidiaries of CDW LLC – are leading multi-brand provider of information technology solutions to business, government, education, and healthcare customers. Our broad array of products and services range from hardware and software to integrated IT solutions such as security, cloud, hybrid infrastructure and digital experience. CDW•G and CDW Canada are authorized resellers for more than 1,000 original equipment manufacturers, publishers, and service providers. A full listing of our brands can be found at https://www.cdwg.com/content/cdwg/en/brand.html. While we are best described as a reseller, we are also a service provider with extensive offerings detailed in this response.	*

17	If applicable, provide a detailed explanation outlining the licenses and certifications that are both required to be held, and actually held, by your organization (including third parties and subcontractors that you use) in pursuit of the business contemplated by this RFP.	CDW•G holds all applicable unique state business license and tax certificates and follows all applicable laws to successfully transact business contemplated by the RFP across the U.S. and Canada. CDW•G has been International Organization for Standardization (ISO) certified since 2001 with a mature, well-defined Quality Management Systems (QMS) that includes continued compliance to the following ISO Standards: ISO 9001:2015, ISO 14001:2015, ISO/IEC 20243, ISO 27001:2013, and ISO 28000:2007. The following is a summary of the scope of CDW's ISO certifications and areas of compliance across our organization to benefit all our customers: ISO 9001:2015 – Quality Management System: Sales, configuration, and support of computer and related technology within both of CDW's Configuration Centers. ISO 14001:2015 – Environmental Management System: The environmental activities related to product/service management, inventory control, shipping, returns management, and receiving for computers and related technologies, excluding the office, cafeterias, and the lessee area. ISO/IEC 20243 – Information Technology: Complies with the requirements in the Open Trusted Technology Provider Standard (O-TTPS). ISO 27001:2013 – Information Security Management System: Provision of product sales to CDW customers, including all backbone functions and support of computer and related technology. ISO 28000:2007 – Supply Chain Security Management System: The planning, delivery and oversight of secure supply chain management and supporting activities in the U.S. CDW•G undergoes annual third-party audits to demonstrate compliance with multiple regulatory and compliance frameworks including: AICPA Service Organization Control Reports, formerly SAS 70 Reports (AIPCA SOC) Control Objectives for Information and Related Technology (COBIT 5) European Union, General Data Protection Regulation (EU GDPR) Health Insurance Portability and Accountability (HIPAA) IT Infrastructure Library (ITIL) National Institute of Standards and Technology (NIST) Payment Card Industry (PCI) Level 1 And finally, CDW•G complies with periodic audits to maintain Managed Service Provider designation including: Amazon Web Services (AWS) Google Cloud Platform (GCP) Microsoft Azure With the most recent internal survey, CDW•G coworkers hold more than 15,000 technology and process certifications, including: IT Infrastructure Library (ITIL) Level 4: Foundation, Managing Professional, Strategic Leader, and Master Level Lean Six Sigma: White Belt, Yellow Belt, Green Belt, and Black Belt Project Management Institute (PMI): Project Management Professional (PMP), Risk Management Professional (RMP), Program Management Professional (PgMP), and Certified Associate in Project Management (CAPM) SCRUM: Certified Scrum Master, and Certified Scrum Product Owner CDW•G employs a dedicated Vendor Accreditations Coordinator (VAC) responsible for monitoring coworker technical and vendor sales certifications in line with our manufacturer partner accreditations. The VAC is part of our Vendor Alliances Department, with named Vendor Managers for all major OEMs. The VAC uses vendor reports and internal tracking tools to execute gap analysis, create qualification road mappings, and monitor certifications and status.	*

18	Provide all "Suspension or Debarment" information that has applied to your organization during the past ten years.	CDW•G holds all applicable unique state business license and tax certificates and follows all applicable laws to successfully transact business contemplated by the RFP across the U.S. and Canada. CDW•G has been International Organization for Standardization (ISO) certified since 2001 with a mature, well-defined Quality Management Systems (QMS) that includes continued compliance to the following ISO Standards: ISO 9001:2015, ISO 14001:2015, ISO/IEC 20243, ISO 27001:2013, and ISO 28000:2007. The following is a summary of the scope of CDW's ISO certifications and areas of compliance across our organization to benefit all our customers: ISO 9001:2015 – Quality Management System: Sales, configuration, and support of computer and related technology within both of CDW's Configuration Centers. ISO 14001:2015 – Environmental Management System: The environmental activities related to product/service management, inventory control, shipping, returns management, and receiving for computers and related technologies, excluding the office, cafeterias, and the lessee area. ISO/IEC 20243 – Information Technology: Complies with the requirements in the Open Trusted Technology Provider Standard (O-TTPS). ISO 27001:2013 – Information Security Management System: Provision of product sales to CDW customers, including all backbone functions and support of computer and related technology. ISO 28000:2007 – Supply Chain Security Management System: The planning, delivery and oversight of secure supply chain management and supporting activities in the U.S. CDW•G undergoes annual third-party audits to demonstrate compliance with multiple regulatory and compliance frameworks including: AICPA Service Organization Control Reports, formerly SAS 70 Reports (AIPCA SOC) Control Objectives for Information and Related Technology (COBIT 5) European Union, General Data Protection Regulation (EU GDPR) Health Insurance Portability and Accountability (HIPAA) IT Infrastructure Library (ITIL) National Institute of Standards and Technology (NIST) Payment Card Industry (PCI) Level 1 And finally, CDW•G complies with periodic audits to maintain Managed Service Provider designation including: Amazon Web Services (AWS) Google Cloud Platform (GCP) Microsoft Azure With the most recent internal survey, CDW•G coworkers hold more than 15,000 technology and process certifications, including: IT Infrastructure Library (ITIL) Level 4: Foundation, Managing Professional, Strategic Leader, and Master Level Lean Six Sigma: White Belt, Yellow Belt, Green Belt, and Black Belt Project Management Institute (PMI): Project Management Professional (PMP), Risk Management Professional (RMP), Program Management Professional (PgMP), and Certified Associate in Project Management (CAPM) SCRUM: Certified Scrum Master, and Certified Scrum Product Owner CDW•G employs a dedicated Vendor Accreditations Coordinator (VAC) responsible for monitoring coworker technical and vendor sales certifications in line with our manufacturer partner accreditations. The VAC is part of our Vendor Alliances Department, with named Vendor Managers for all major OEMs. The VAC uses vendor reports and internal tracking tools to execute gap analysis, create qualification road mappings, and monitor certifications and status.	*

Table 3: Industry Recognition & Marketplace Success

Line Item	Question	Response *	
19	Describe any relevant industry awards or recognition that your company has received in the past five years	Over more three decades in business, CDW has been consistently recognized for our excellence within the industry as well as creating a positive and successful workplace culture. Below is a selection of recognition received by CDW since 2019: 2023 (as of November): Named to inaugural World's Best Companies list – TIME Recognized as part of World's Best Employers list – Forbes Recognized as a 2024 Best Places to Work in IT – Foundry's Computerworld Named among 2023 Best Places to Work, Best Large Places to Work, Chicago – Built In Recognized as one of America's most JUST Companies – JUST Capital Recognized among America's Top Corporations for Women's Business Enterprises – Women's Business Enterprise National Council (WBENC)	

Named among Best Employers for Diversity and Best Employers for New Graduates – Forbes
Ranked #4 on CRN's 2023 Solution Provider 500 list for 2023 – CRN, a brand of The Channel Company
Ranked #10 ranking out of 501 premier managed service providers (MSPs) for 2023 – Channel Futures
Earned a top score of 100 for 2023 – Disability Equality Index (DEI)
Ranked #37 in the Global Top 100 IT Vendors list for 2022 – Gartner
CDW and CEO Chris Leahy awarded the CEO Excellence in Gender Equity and Diversity Award – Women Business Collaborative
Honored with Corporate Champion Award – 1871
Recognized as part of World's Best Employers list – Forbes
CDW Canada named Top Solution Provider of the Year – Channel Daily News
CDW received Channel Innovation Award – Channel Daily News

2022
Named in list of the Best Places to Work in 2022 for large U.S. companies – Glassdoor Employees' Choice Awards
Named one of the Best Places to Work for Disability Inclusion – 2022 Disability Equality Index®
Ranked on 2022 MSP 501– Channel Futures
Selected for 2022 list of World's Best Employers – Forbes
Named to World's Top Female-Friendly Companies list – Forbes
Highlighted as part of annual Best Companies for Women list – Fairygodboss
Named to the 2022 Best for Vets: Employers list – Military Times
Named to 2022 Best of the Best Top Veteran-Friendly Companies list – U.S. Veterans Magazine
Ranked #11 of 100 companies for ESG reputation as part of the 2022 RepTrak 100 ESG rankings – Nasdaq
Ranked 9th among large organizations on the Best Places to Work in IT list – Foundry's Computerworld
Received Global Customer Value Leadership Award – Frost & Sullivan *
CDW Canada named Top Solution Provider of the Year on the Top 100 Solution Providers list – Channel Daily News

2021
Named in list of the Best Places to Work in 2021 for large U.S. companies – Glassdoor Employees' Choice Awards
Named to list of America's Best Employers for 2021 – Forbes
Named as a 2022 Best Places to Work in IT – IDG's Insider Pro and Computerworld
CDW Canada named Top Solution Provider of the Year on the Top 100 Solution Providers list – Channel Daily News

2020
Named as a 2021 Best Places to Work in IT – IDG's Insider Pro and Computerworld
Named a Culture Champion – MIT Sloan Management Review and Glassdoor Culture 500.
CDW Canada named Top Solution Provider of the Year on the Top 100 Solution Providers list – Channel Daily News.

2019
CDW achieved membership in the Billion Dollar Roundtable (BDR), joining an exclusive group of U.S.-based companies that have procured more than $1 billion annually from minority- and women-owned businesses on a first-tier basis.
Named to Future 50 – Fortune
Named as a 2020 Best Places to Work in IT – IDG's Insider Pro and Computerworld
Earned a perfect score of 100 on the Corporate Equality Index – Human Rights Campaign Foundation
Named a Best for Vets Employer – Military Times
Recognized as one of the Best Companies for Women in 2019 – Fairygodboss
Ranked No. 5 on the 2019 edition of the Solution Provider 500 – CRN
CDW Canada named the No. 2 Solution Provider of the Year, and Scalar, a CDW Company, the Top Storage Provider of the Year – Canada's Channel Daily News
Received an Employees' Choice Award – Glassdoor
Named one of America's Most JUST Companies for 2020 – Forbes and JUST Capital
Recognized in Military Friendly Employers list – VIQTORY
Recognized as one of the Top 60 Veteran and Military-Friendly Employers in 2020– Recruitics
Named in list of the Best Places to Work in 2020 for large U.S.

		companies – Glassdoor Employees' Choice Awards CDW Canada named Top Solution Provider of the Year on the Top 100 Solution Providers list – Channel Daily News.	
20	What percentage of your sales are to the governmental sector in the past three years	Below we have provided the percentage of sales for CDW along with its subsidiaries, CDW•G, and CDW Canada, related to the government sector over the past three years. 2022 CDW: 10.8% CDW•G: 37% CDW Canada: 10.6% 2021 CDW: 10.4% CDW•G: 26% CDW Canada: 9% 2020 CDW: 16.1% CDW•G: 30% CDW Canada: 9.4%	*
21	What percentage of your sales are to the education sector in the past three years	Below we have provided the percentage of sales for CDW along with its subsidiaries, CDW•G, and CDW Canada, related to the education sector over the past three years. 2022 CDW: 15.2% CDW•G: 42% CDW Canada: 5.2% 2021 CDW: 19.7% CDW•G: 50% CDW Canada: 6% 2020 CDW: 18.7% CDW•G: 42% CDW Canada: 6.6%	*

22	List any state, provincial, or cooperative purchasing contracts that you hold. What is the annual sales volume for each of these contracts over the past three years?	CDW•G and CDW Canada actively participate in state, provincial, and cooperative purchasing organizations across Public Sector. Neither CDW•G nor CDW Canada, as a practice, share individual cooperative contracts sales information. A representative listing of organizations and contracts is below. CDW•G: Alabama Joint Purchasing (ALJP) BuyQ National Charter School Contract California Department of General Services (DGS) Laptops/Desktops California IT in Education Association (CITE) Google Workspace CalSAVE Central Indiana Education Services Center (CIESC) County of Riverside – Microsoft E&I Cooperative Services Educational Service Commission of NJ (ESCNJ) Fairfax County Hardware and Software Florida Technology Refresh Program – Seminole State College Illinois Public Higher Education (IPHEC) Internet 2 Consortium Iowa Board of Regents Massachusetts Statewide Contracts – ITS75, ITC73, ITT72, ITS78 Michigan Computing Program (MMCP) Mid-South Independent School Business Officers (MISBO) Midwestern Higher Education Compact (MHEC) Midwestern Higher Education Compact (MHEC) Massachusetts NASPO ValuePoint Audio Video Equipment and Supplies Cloud Solutions Software Value Added Reseller (SVAR) New York City Department of Education (NYC DOE) New York Office of General Services (NY OGS) Omnia Partners Pennsylvania Education Purchasing Program for Microcomputers (PEPPM) Regional Education Media Centers (REMC) Association of Michigan School Project for Utility Rate Reduction (SPURR) Texas Department of Information Resources (DIR) The Association of Educational Purchasing Agencies (AEPA) The Interlocal Purchasing System (TIPS) The Quilt US Educational Technology Purchasing Alliance (USETPA) Wisconsin Counties Association (WCA) CDW Canada: Ontario Education Collaborative Marketplace (OECM) End-User Computing Devices and Services Software License Products and Related Services Networking Products and Related Services Vulnerability Assessment and Penetration Testing Services HealthPRO Contract for the Supply of Clinical Procedure Carts Healthcare Materials Management Services (HMMS) End User Computing Devices and Related Technologies Kinetic GPO RFSO Contract Information Technology Solutions Focused Education Resources End User Computing Devices (EUCD) Agreement IT Professional Services Agreement Ontario Ministry of Public and Business Service Delivery IT Security Products & Services University of Toronto Supply of Apple Products Agreement BCNET IT Professional Services Roster for Cybersecurity Core & Edge Switches - Juniper IT Professional Services Roster for Network Services IT Professional Services Roster for Infrastructure Services Government of British Columbia IT Services Vendor of Record Contracts held by OEM partners under which CDW Canada is enabled: Centre d'Aquisitions Gouvernementales (CAG) Lenovo Infrastructure Agreement Cybera Networking Agreement	*
23	List any GSA contracts or Standing Offers and Supply Arrangements (SOSA) that you hold. What is the annual sales volume for each of these contracts over the past three years?	CDW•G holds GSA Schedule 70, Contract 47QTCA18D004K, open to all federal and civilian agencies, state and local agencies, and public schools in the U.S. Annual sales volume for the past three full years are as follows: 2022: $16,157,839.15 2021: $19,423,532.00 2020: $16,483,017.34	*

Table 4: References/Testimonials

Line Item 24. Supply reference information from three customers who are eligible to be Sourcewell participating entities.

Entity Name *	Contact Name *	Phone Number *	
Hamilton County Schools	David McNish, E-Rate/Tech Purchasing Admin	423.498.6593	*
Ohio State University	Jen March-Wackers, Executive Director, IUC Purchasing Group	614.688.2289	*
San Diego Sheriff's Department	Ashish Kakkad, Chief Technology Officer	858.692.9089	*

Table 5: Top Five Government or Education Customers

Line Item 25. Provide a list of your top five government, education, or non-profit customers (entity name is optional), including entity type, the state or province the entity is located in, scope of the project(s), size of transaction(s), and dollar volumes from the past three years.

Entity Name	Entity Type *	State / Province *	Scope of Work *	Size of Transactions *	Dollar Volume Past Three Years *	
Government	Government	New York - NY	Complete CDW Technology Catalog Offering Covers Category 1, 2 and 3 offerings	Ranging from single, hundred-dollar transactions to enterprise-wide multi-million dollar solutions	$250MN- $500MN	*
Education	Education	New York - NY	Chromebooks and Accessories; Device Refresh; AV Solutions and Installation; Print; Server/Storage; Professional Development; Classroom Furniture; Charging Carts; and Software Solutions	Ranging from single, hundred-dollar transactions to enterprise-wide multi-million dollar solutions	$100MN to $250MN	*
Government	Government	Pennsylvania - PA	Complete CDW Technology Catalog Offering Covers Category 1, 2 and 3 offerings	Ranging from single, hundred-dollar transactions to enterprise-wide multi-million dollar solutions	$193,086,528	*
Education	Education	Illinois - IL	Building Automation Solutions; Software Solutions; AV Solutions and Installation; Server/Storage; Print; Endpoint Security; Chromebooks and Accessories; Device Refresh; Windows Devices; Charging Carts; and Professional Development	Ranging from single, hundred-dollar transactions to enterprise-wide multi-million dollar solutions	$146,619,213	*
Government	Government	South Carolina - SC	Complete CDW Technology Catalog Offering Covers Category 1, 2 and 3 offerings	Ranging from single, hundred-dollar transactions to enterprise-wide multi-million dollar solutions	$142,166,726	*

Table 6: Ability to Sell and Deliver Service

Describe your company's capability to meet the needs of Sourcewell participating entities across the US and Canada, as applicable. Your response should address in detail at least the following areas: locations of your network of sales and service providers, the number of workers (full-time equivalents) involved in each sector, whether these workers are your direct employees (or employees of a third party), and any overlap between the sales and service functions.

Line Item	Question	Response *	

26	Sales force.	CDW•G provides a sales force that is segmented to specifically support the unique needs and challenges of Sourcewell Members in business segments including nonprofit, federal government, state and local government, K-12 education, and higher education. A breakdown of our U.S. sales force is as follows: Nonprofit: We are a technology solutions partner to more than 5,000 nonprofit organizations. 50+ dedicated nonprofit strategists and advisors 20+ nonprofit technology specialists Federal Government: We are the largest reseller serving federal agencies. We are a technology partner to defense, intelligence, and civilian agencies with more than two decades of experience. CDWG is also a trusted integrator of National Security Agency (NSA) Commercial Solutions for Classified (CSfC) program. 299 federal-focused account professionals State and Local Government: We are a technology solutions and services provider to state and local governments, public libraries, and first responders. 202 dedicated account professionals K-12: We are a partner and advisor to more than 15,000 schools including public, private, charter, and parochial. 400 dedicated K-12 account professionals 12 strategists and learning environment advisors made up of former educators, administrators, chief technology officers, and instructional technologists 3 education ambassadors covering state departments of education, K-12, and higher education 8 professional development experts 10 Esports specialists Higher Education: We serve more than 2,800 institutes of higher education including large public university systems, small private schools, technical and trade schools, and community colleges. 198 dedicated account specialists Headquartered in Vernon Hills, Illinois, CDW has 53 offices throughout the U.S. and Canada where CDW•G and CDW Canada sales force support Sourcewell Members. Beyond our executive office and Eastern distribution center in Vernon Hills, Illinois, and our Western distribution center in North Las Vegas, Nevada, our U.S. offices are located in: Tempe, Arizona; Glendale, Irvine, and San Diego, California; Centennial, Colorado; Shelton, Connecticut; Washington D.C.; Boca Raton and Tampa, Florida; Chicago, Elk Grove, and Rosemont, Illinois; Carmel, Indiana; West Des Moines, Iowa; Overland Park, Kansas; Columbia and Crofton, Maryland; Detroit and Grand Rapids, Michigan; Bloomington, Minnesota; St. Louis, Missouri; Omaha, Nebraska; Holmdel and Cherry Hill, New Jersey; Liverpool and Pittsford, New York; Charlotte, Greensboro, and Raleigh, North Carolina; Cincinnati, Cleveland, and Columbus, Ohio; Portland, Oregon; Greenville, South Carolina; Sioux Falls, South Dakota; Nashville, Tennessee; Austin, Houston, Plano, and San Antonio, Texas; Midvale, Utah; McLean, Virginia; Bellevue and Seattle, Washington; and Appleton, Madison, and Milwaukee, Wisconsin. CDW Canada has 9 regional offices, located in Calgary, Edmonton, Montreal, Ottawa, Etobicoke (HQ), Toronto, Vancouver, Victoria, and Winnipeg, with 900+ Sales and Service Professionals. Market coverage is segmented by solutions including, cloud platforms, networking and digital workspace, modern data center, partner management, and managed services. CDW Canada currently works with more than 4,500 actively-buying public sector customers. Presently, there are more than 50 account managers and more than 20 field account executives comprised of advanced technology account executives and enterprise account executives catering to the public sector.

27	Dealer network or other distribution methods.	As a leading multi-brand provider of technology solutions and services, CDW•G partners with more than 1,000 original equipment manufacturers (OEMs) and publishers to help ensure customers receive the right technology solution at the right time for the right outcome. Our two distribution centers – Central Distribution Center in Illinois and Western Distribution Center in Nevada – have a combined space of nearly one million square feet with a combined workforce of 570 coworkers. Working 24 hours a day, five days a week, our distribution centers operate more than 5 miles of conveyors feeding a tip-tray sortation system. Our logistics capabilities result in exceptional delivery outcomes for our customers: 94 percent of orders placed by sales shipping within 24 hours; 98 percent bin accuracy rate with product/quantity correct; and 99.3 percent shipment accuracy rate – all contributing to more than 24 complete inventory turns annually. We receive, on average, more than 100,000 units daily via more than 40 tractor trailers with an average value of $20M and proudly boast of our receipt-to-stock time of less than 2 hours. Outbound numbers are equally notable with almost 100,000 units loaded onto more than 30 outbound trailers daily. Nearly all the 3,500 inbound customer returns are processed at Central Distribution Center, with 95 percent of those processed in 24 hours. CDW also maintains facilities in Canada with more than 900 coworkers and can deliver anywhere in the country. We attribute this to our strategic relationships with the industry's top distributors, with locations in Toronto, Mississauga, Calgary, and Vancouver. CDW Canada enjoys proprietary logistics programs with these distributors — which are made available only to CDW Canada customers. CDW Canada has access to more than $500 million in inventory through our distribution partner.
28	Service force.	CDW•G offers full-stack engineering services teams to help accelerate innovation, enhance customer experience, and optimize collaboration while also delivering agility and cost efficiencies. More than 3,000 coworkers worldwide are focused on our integrated technology solutions, including: 1,000 solution architects 2,000 expert engineers 300 software engineers Our service professionals are deployed into all segments. Our focus on technology is demonstrated by more than 15,000 technology and process certifications attained by our coworkers. Sourcewell Members can access support for our services at our 53 offices throughout the U.S. and Canada. Our U.S. offices include Tempe, Arizona; Glendale, Irvine, and San Diego, California; Centennial, Colorado; Shelton, Connecticut; Washington D.C.; Boca Raton and Tampa, Florida; Chicago, Elk Grove, and Rosemont, Illinois; Carmel, Indiana; West Des Moines, Iowa; Overland Park, Kansas; Columbia and Crofton, Maryland; Detroit and Grand Rapids, Michigan; Bloomington, Minnesota; St. Louis, Missouri; Omaha, Nebraska; Holmdel and Cherry Hill, New Jersey; Liverpool and Pittsford, New York; Charlotte, Greensboro, and Raleigh, North Carolina; Cincinnati, Cleveland, and Columbus, Ohio; Portland, Oregon; Greenville, South Carolina; Sioux Falls, South Dakota; Nashville, Tennessee; Austin, Houston, Plano, and San Antonio, Texas; Midvale, Utah; McLean, Virginia; Bellevue and Seattle, Washington; and Appleton, Madison, and Milwaukee, Wisconsin. CDW Canada has 9 regional offices, located in Calgary, Edmonton, Montreal, Ottawa, Etobicoke (HQ), Toronto, Vancouver, Victoria, and Winnipeg. Along with our local branches, we have a network of more than 1,200 services professionals and a fast-growing network of trusted service and solutions partners — all trained to follow the same consistent approach, processes, methodologies, and professional manner of CDW-badged engineers — to ensure Sourcewell Members receive the full attention and resources they deserve. With an eye to future demands and increasing complexities of technology, we have expanded our available services through strategic acquisitions that have magnified our presence as a leading solutions provider. Over the past five years, the following acquisitions have further enabled us to solve increasingly interconnected and complex technology challenges: On February 1, 2019, CDW Canada completed the acquisition of Scalar Decisions Inc., a leading IT solutions provider in Canada. This strategic acquisition expanded our CDW Canada solutions and services portfolio, extended our in-market presence across Canada, and enhanced the value that we deliver to our customers. In October of 2019, CDW acquired Aptris, Inc. (Aptris), a distinguished IT

service management solutions provider and ServiceNow Elite Partner. ServiceNow is a leader in IT service management and digital workflow platform space and is increasingly being used by our customers to drive digital transformation across their organizations. Aptris' talent and expertise further expanded CDW's services capabilities in this fast-growing segment of the IT market and enhanced the value that we can deliver to our customers.

In July of 2020, CDW acquired IGNW, a leading provider of cloud-native services, software development and data orchestration capabilities. The acquisition expanded CDW's cloud-native professional services and deepened its technical skillset.

In December 2020, CDW acquired assets of Aeritae, a ServiceNow Elite Partner and Southern Dakota Solutions, a specialist in IT Asset Management design and implementation. The acquisition further strengthened CDW's services capabilities and deepened its consulting expertise.

In March of 2021, CDW acquired Amplified IT, a leading education-focused consultancy that brings a blend of technical skills and knowledge to the K12 and Higher Education markets. The acquisition enhanced CDW's services and solutions capabilities in education.

In August of 2021, CDW acquired Focal Point Data Risk, a leading provider of cybersecurity services with customers across a diverse set of industries. The acquisition accelerated CDW's platform for world-leading identity and access management, cybersecurity consulting, and talent development business.

In December of 2021, CDW acquired Sirius Computer Solutions, Inc. (Sirius), a leading provider of secure, mission-critical technology-based solutions. Sirius' services and solutions capabilities in key growth areas, including hybrid infrastructure, security, digital and data innovation, and cloud and managed services enhance the breadth and depth of CDW's services and solutions offerings.

As of February 21, 2023, CDW acquired Locus Recruiting LLC (Locus), an experienced consulting team specializing in information security, cloud computing, networking, and infrastructure. The acquisition has accelerated CDW's services capabilities and deepened its consulting expertise.

As of June 6, 2023, CDW acquired Enquizit, an experienced provider of AWS cloud services that solve customer challenges and deliver meaningful outcomes through innovative technical solutions. The acquisition has provided additional capabilities to the CDW Public Sector Cloud Services Practice and enables CDW to accelerate its public sector customers' cloud strategies.

29	Describe the ordering process. If orders will be handled by distributors, dealers or others, explain the respective roles of the Proposer and others.	Sourcewell Members place their orders with CDW•G directly through Rubi, our online customer portal. We also accept orders via e-procurement , Purchase Order (email, fax, U.S. mail), leasing, financing, and credit cards. Authorized users use their Rubi account on www.cdw.com to purchase products quickly and easily. Rubi's cart and checkout features enable users to: Quickly add items to their cart for purchase Save time on re-orders Share shopping carts with colleagues Estimate shipping costs with the Shipping Calculator option before checking out Standard Checkout: Users select shipping, billing, and payment options as they go through the checkout process. From the shopping cart page a user can: Add more items to the cart Adjust quantities Save the cart for future purchase Save the cart as a bundle that can be re-purchased Email the cart to a colleague Create a standard quote Check out using the standard checkout feature Custom Catalogs: Sourcewell Members can view and purchase from CDW's entire online catalog of products on www.cdw.com, or a designated Administrator can create customized catalogs with specific product offerings from which users may purchase. The Administrator can assign rights to specific catalogs to specific groups of users, making it easy for users to select approved products. The Custom Catalogs feature lets the Administrator efficiently create catalogs using one or more established rules. These rules determine what products to include in a catalog based on a variety of criteria including part numbers, past purchases, company favorites, approved products, contracts, or search criteria. Order Status: The Order Status feature of the Rubi portal provides complete order status information with time saving links. This feature enables users to: View all recent orders (from the past month to as far back as three years) Search for a specific order by P.O. number, order number, purchaser, or purchase date View order and invoice details Filter orders according to any of the following criteria: Cancelled All Items Shipped Some Items Shipped Not Yet Shipped Backordered Item(s) Processing Orders View individual shipment details and tracking information Add mobile number to get delivery SMS text message notifications Print a copy of a packing list or original invoice Repurchase a past order Download a report to Microsoft Excel with all open orders Initiate a product return
30	Describe in detail the process and procedure of your customer service program, if applicable. Include your response-time capabilities and commitments, as well as any incentives that help your providers meet your stated service goals or promises.	The foundation of CDW•G's customer service program is the account team, including dedicated account managers who are the first point of reference for any questions or issues a customer faces. Sourcewell Members have easy access to their account manager through email, phone, text, or online chat. As a backup to their account team, Sourcewell Members have access to CDW•G customer relations, technical support, and site support via online chat, email, and phone from Monday through Friday during the following hours: Orders, Quotes & Availability Online Chat: 8 a.m. to 7 p.m. CT Email (cdwsales@web.cdw.com): Reply within 24 hours Phone (800.800.4239): 7 a.m. to 7 p.m. CT Status, Returns & Billing Online Chat: 7 a.m. to 6 p.m. CT Email (CustomerRelations@web.cdw.com): Reply within 24 hours Phone (866.782.4239): 7 a.m. to 9 p.m. CT Sign In, Password & Settings Online Chat: 7 a.m. to 6 p.m. CT Email (e-account@web.cdw.com): Reply within 24 hours Phone (888.239.7270): 7 a.m. to 6 p.m. CT Technical Support

		Online Chat: 7 a.m. to 7 p.m. CT Email (support@cdw.com): Reply within 24 hours Phone (800.383.4239): 7 a.m. to 6 p.m. CT Managed Services Support Email (CDW-ECC@cdw.com): Reply within 24 hours Phone (866.239.7270): 7 a.m. to 6 p.m. CT Customer relations representatives complete a 6to 8-week training program upon hire, ensuring quality and consistency across the department. We source candidates with customer service experience and a dedicated trainer provides individual and group training. We offer career paths within this department, helping us retain talent and experience. Escalation Plan CDW•G's unyielding focus on customer satisfaction empowers all coworkers with a detailed communication plan, clear escalation path, and issue resolution guidelines and practices to address customer issues and concerns. Should an account manager be unable to resolve any issue, they can escalate promptly, first to their sales manager, then to their sales director, on their vice president, and above. At each step, additional resources are engaged, and data is collected as needed. Sourcewell Members can rest assured that each situation is carefully reviewed and identified promptly to ensure rapid and complete resolution. Following resolution of escalated issues, root cause analysis exercises help determine cause and, when necessary, identify preventative measures such as training or system edits that can be put into place promptly. Post-sales escalations, such as tracking lost packages, submitting claims to carriers, and closing the loop on any Return Merchandise Authorizations (RMAs) and dispatching replacements for damaged or defective products, etc., are resolved through CDW•G's customer relations representatives. Customer relations supervisors execute reviews on all customer relations representatives' activity at the end of the day to ensure customer issues are handled promptly and thoroughly. Customer relations Quality Analysts review 20 cases per customer relations representative per month to monitor quality metrics, identify and share best practices, and suggest updates to processes or training. Customer Service Metrics Excellence in customer service is a top priority for CDW. We have quality controls and metrics in place to ensure high quality standards across the organization. We track and monitor a variety of service metrics and ratios daily to ensure we provide continuous, high-quality customer service. We adjust and evaluate process changes, as needed, when we see increased volume of a particular issue. Loyal customers are the backbone of our business. CDW understands that loyalty hinges upon the quality of the end-to-end experience with us. Since 2000, with our Customer Feedback Program, we issue a semi-annual survey which gathers experiential information on customer-facing departments including shipping, customer relations, and the customer's Sales team. Customers assess key touch points and high-level company characteristics. Customers are selected on a random basis to participate in the surveys. If a customer provides a response that is ranked poor or fair, a specialist from CDW's Quality Assurance team will contact the customer to determine the reason for their unsatisfactory response and offer additional action to rectify the problem. We also issue weekly surveys to provide real-time feedback that assist new customers and those with fewer employees. As a testament to our dedication to customer service, CDW is a past winner of the Forrester Groundswell Award for B2B Listening. Recent results based on a percentage of Excellent/Very Good ratings show: • Overall Performance Account Manager: 85 percent • Customer Service Staff: 82 percent • Delivery Process: 81 percent *Scale: Excellent, Very Good, Good, Fair, Poor	*
31	Describe your ability and willingness to provide your products and services to Sourcewell participating entities in the United States.	CDW•G is willing and able to provide our products and services to Sourcewell participating entities in the U.S. In addition, we have the capabilities to support those entities should they have international needs, such as colleges and universities with global campuses. We operate from four international hubs, and each year export to more than 150 countries.	*
32	Describe your ability and willingness to provide your products and services to Sourcewell participating entities in Canada.	CDW•G is willing and able to provide our products and services to Sourcewell participating entities in Canada. As with our U.S. offerings, we offer support to those that may have international locations and needs.	*

33	Identify any geographic areas of the United States or Canada that you will NOT be fully serving through the proposed contract.	There are no geographic areas of the United States or Canada that CDW•G is unable to support.	*
34	Identify any Sourcewell participating entity sectors (i.e., government, education, not-for-profit) that you will NOT be fully serving through the proposed contract. Explain in detail. For example, does your company have only a regional presence, or do other cooperative purchasing contracts limit your ability to promote another contract?	CDW•G is proud to serve all participating entity sectors served through the current and proposed contract, including customers in the government, education, and not-for-profit sectors.	*
35	Define any specific contract requirements or restrictions that would apply to our participating entities in Hawaii and Alaska and in US Territories.	Participating entities in Hawaii, Alaska, and in U.S. Territories have full access to CDW•G technology solutions and services with no specific contract requirements or restrictions.	*

Table 7: Marketing Plan

Line Item	Question	Response *	

36	Describe your marketing strategy for promoting this contract opportunity. Upload representative samples of your marketing materials (if applicable) in the document upload section of your response.	CDW•G understands and appreciates Sourcewell's vision to 'provide leading solutions that empower community success.' CDW•G has dedicated marketing teams that align with our public sector business units that develop and execute demand-generation marketing strategies and programs. The marketing team leverages marketing technologies to create virtual events, emails, and digital campaigns designed to build awareness, develop customer engagement, and generate demand for products and services by nurturing leads to conversation. With contract-specific targeted strategies, combined with industry-standard best practices, actions, and activities, CDW•G delivers a comprehensive contract marketing and support plan positioning us to serve Sourcewell Members across the U.S. and Canada. Actions already in place for our current Sourcewell Technology Catalog Contract will continue uninterrupted, for compounding benefit. Our contract marketing strategy includes advertising and cobranding efforts, event attendance and support, publications and social media, purposeful contract launch, and focused contract growth and success efforts, each of which are detailed below. Advertising and Cobranding. A holistic marketing strategy focuses on the solution capabilities of CDW•G's Sourcewell portfolio of products and services. We work with internal and external marketing teams to profile CDW•G and partner-delivered technology products, services, and solutions. Custom contract and portfolio flyers are created for all business units and include detailed contract benefits and CDW•G contact information. Event Attendance and Support. CDW•G sponsors, attends, and presents at national, statewide, and local events focused across the Public Sector – Federal Government, State and Local Government, K-12 and Higher Education, and Public Safety, with audience-specific messaging, training, and education opportunities. We proudly display our Sourcewell materials and engage with customers to help them see the value of our contract solutions. A representative sample of large events where we market Sourcewell includes: Future of Education Technology Conference (FETC); EDUCAUSE; National Association of Education Procurement (NAEP) – National and Regional, State-based Digital Government Summits; National Sheriff's Association (NSA); National Police Association (NPA); and the International Society for Technology in Education (ISTE) Publications and Social Media. CDW•G partners with industry experts to publish sector-specific online and hardcopy magazines for State Government (StateTech), K-12 (EdTech Focus on K-12), and Higher Education (EdTech Focus on Higher Education). These publications deliver relevant content via print, blog, video case studies, and e-newsletters on topics including classroom, cloud, data center, hardware, software, security, and services. Working with our marketing teams, we will identify opportunities to profile Sourcewell Members' path to success with current challenges and solutions. Focused Contract Growth and Success Efforts. Dedicated resources from CDW•G Strategic Programs oversee outcome-based actions and activities to support continued growth and success for our Sourcewell portfolio. Actions and impact are tracked across sales and customer engagement. CDW•G Strategic Programs is actively engaged with developing and delivering customer-facing webinars on myriad topics, including by not limited to cyber and physical security, esports, professional services, wireless solutions, and more. The team also develops topical marketing campaigns across business units, analyzes customer spend (high, midrange, and low) to tailor customer outreach messages, and works with internal teams to ensure the CDW•G Sourcewell Member webpages are maximized.	*

37	Describe your use of technology and digital data (e.g., social media, metadata usage) to enhance marketing effectiveness.	To help enhance marketing effectiveness, the Marketing team has developed digital programs that include digital events and campaigns that resonate with target audiences to drive higher engagement and optimize coordinated marketing and sales efforts. CDW•G uses Twitter, Facebook, and LinkedIn as additional avenues for marketing, education, updates, and general communication with Sourcewell Members. Active social media helps users stay informed with links, posts, and articles of interest in the way that they choose to receive information. CDW•G employees are educated on and encouraged to be active in social media; our Social Squad pushes customized content of interest to and through social media outlets including relevant articles, emerging technology news, information on available contracts and upcoming events in customer-specific markets. The Marketing team actively track and reports digital engagement. We also provide Sourcewell Members with access to CDW's curated information repository with more than 2,000 entries and counting across topics including cloud, data analytics, data center, digital workspace, hardware, networking, security, services, and software. Sourcewell Members may be directed to CDW's Research Hub (www.cdw.com/content/cdw/en/research-hub.html) stocked with meaningful and timely information delivered in the form of articles, interviews, step-by-step instructions, product information and comparison sheets, and presentations to help more clearly define a solution available through Sourcewell. Authored by our subject matter experts, articles help customers navigate and digest the overwhelming amount of data that comes at them every day as they work to define and understand technology solutions and services. Using tools like Kronologic – enabling AI-powered meeting scheduling – allows CDW•G to tailor messages to Sourcewell Members by customer set, topic, solution, and even time of the year. Messages include access to the dedicated account manager's calendar, which allows Sourcewell Members to schedule meetings at their convenience. Kronologic takes the guess work out of scheduling and even sends reminders and updates. A recent CDW Kronologic campaign enabled 800 meetings for 200 account managers in one week.	*
38	In your view, what is Sourcewell's role in promoting contracts arising out of this RFP? How will you integrate a Sourcewell-awarded contract into your sales process?	A key role for Sourcewell in promoting contracts arising from this RFP is maintaining an up-to-date website including detailed contract and contract information. This provides an easy way for Sourcewell Members to understand the contract offerings as well as connect with contract holders such as CDW•G. We also believe that participation in a variety of opportunities for connection – from conferences, such as H20 and Room to Grow, to webinars and podcasts – provides key chances for cobranding and introductions. Sourcewell also offers a state-of-the art recording and broadcasting studio, which can offer unique capabilities in promoting the contract to a wider audience. As a current partner, CDW•G is already experienced in promoting the Sourcewell contract. We intend to quickly integrate any updates or changes related to the new contract, utilizing tools like contract launch activities, with our CDW•G and CDW Canada operations.	*
39	Are your products or services available through an e-procurement ordering process? If so, describe your e-procurement system and how governmental and educational customers have used it.	CDW provides its technology solutions through e-procurement in the form of Rubi, which represents the evolution of our customer portal, online account center, and the digital enablement of our customers. Rubi supports governmental and educational customers and serves as a trusted digital advisor to Sourcewell Members, helping them plan, procure, and manage assets across their technology lifecycle with greater confidence and less complexity. From one central portal, configurable for relevance, Sourcewell Members can simplify the ordering process, access industry knowledge, and collaborate with technology experts to take more informed action on investments. Key features and functions of Rubi include: Action Items: Receive reminders and notifications on new quotes, order approval requests, expiring payment methods, and more. Orders: View order status and keep tabs on what has shipped, is pending, awaits approval or is on backorder. Shipment Tracking: Drill down into process orders and access tracking numbers and ship status. Research Hub: Tap into industry insights to learn about the latest technology trends and solutions. Rubi Mobile App: Act on quotes and purchases, view and track orders, and approve orders from anywhere with this additional option. Through the Security Settings feature, Rubi provides Sourcewell Members an efficient method for granting users control of and access to specific website features and information. This feature enables Sourcewell Members to: Assign roles, restrictions, and permissions to individual users and groups of users. Grant users access to all products CDW•G offers or only to specific catalogs. Allow users to view only their quotes, orders, and purchase history. Grant users' rights to view multiple accounts. Assign responsibility for following established workflows as a purchaser or approver. Grant administrative rights to set up and maintain advanced website features including the Purchase Authorization System, Custom Catalogs, Asset Management, and	

		Security Settings. Using Rubi, Sourcewell Members have complete visibility into their technology history and the ability to access multiple features and complete tasks including: Contacting their CDW•G team Placing orders Searching order history Managing assets Administering order approval workflows Defining and governing technology standards Viewing contract pricing The Rubi homepage can be configured to a Sourcewell Member's needs, saving time and putting the most important decision-making information at their fingertips, including: Managing subscriptions Managing quotes Streamlining repeat purchases (bundles and favorites) Approving orders Rubi also provides key insights to Sourcewell Members to help reduce guesswork and uncover opportunities for Sourcewell Members to accurately plan their technology implementations. These include: Estimated time of arrival/inventory/supply chain insights to support implementation Order tracking Order status Current CDW Research Hub information The Rubi portal also allows Sourcewell Members to access consolidated information for two or more related accounts online (for example, headquarters and departments). Upon request, account managers will assist in enabling administrators to view, place, and track orders across the organization without having to log on to multiple accounts and create quotes for multiple accounts. This helps centralize the purchasing process while letting administrators place and track orders by address and location. This capability allows access to the following types of information for accounts linked together: Order status Quote activity Purchase history Financial reporting Purchase approval system After purchase, Rubi allows Sourcewell Members to manage their hardware, software, and subscriptions purchased from CDW·G in the Asset Hub section of their Rubi portal on cdwg.com. The Asset Hub experience includes: An asset overview page that shows a view of hardware and software assets purchased from CDW·G, including the total counts of products, asset age, and spend across asset type, category, and brand. A hardware overview page, where Sourcewell Members can view and filter across their hardware assets based on type, brand, asset age, and more. Additionally, Sourcewell Members can click on each line item to see more details. A hardware detail page, where Sourcewell Members will see information such as the quantity owned of a specific asset, technical specifications, availability, prior orders, and can also re-purchase quickly by using the "Buy Again" button. A software overview page, where Sourcewell Members will see software assets broken out across brands, can view total counts of software products and associated licenses and seats, and can quickly view upcoming renewals. Sourcewell Members can also access and filter a list of software assets and click to view more details. A software detail page, where Sourcewell Members can view license counts, product attributes, associated licenses for that asset based on order history, and renewal dates for renewable software assets. Additionally, from this page, Sourcewell Members can request a quote for a software renewal. A subscriptions page where Sourcewell Members can manage their software subscription assets, including renewal and adding/removing seats.	*

Table 8: Value-Added Attributes

Line Item	Question	Response *	

40	Describe any product, equipment, maintenance, or operator training programs that you offer to Sourcewell participating entities. Include details, such as whether training is standard or optional, who provides training, and any costs that apply.	Through our highest-level partnerships with leading OEMs, publishers, and service providers, CDW•G works to facilitate product, equipment, maintenance, and operator training programs that are customized to the needs of Sourcewell Members. These training programs are designed to deliver the exact skills customer teams needed to lead, support, and maximize the value of technology solutions in today's environment. As an example, and specific to CDW Education, our Learning Environment Advisors and Education Strategists help educators maximize the power of technology in the classroom with Blueprint to Design, a no charge consultation that provides a formal deliverable outlining the ideal learning environment combining technology and classroom infrastructure. In addition, we connect schools with leading-edge technology training available through our partners including the Palo Alto Cybersecurity Academy, available at no charge with complete curriculum and student exercises, and similar programs focused on professional development and academic enrichment. Any training program delivered is optional and based on the needs and/or requests by a Sourcewell Member, and costs are based on a variety of factors such as size and scope.	*
41	Describe any technological advances that your proposed products or services offer.	Aligned with leading technology solution providers from around the globe, CDW•G helps Sourcewell Members stay on track by co-developing emerging technology strategies. These strategies help give better insights into solution delivery, process optimization, and more. The CDW Emerging Tech practice helps Sourcewell Members enhance their technology experience, improve workplace safety, and reduce overhead costs. When technologies like the Internet of Things (IoT) are used with existing infrastructure, organizations can use Emerging Tech to help achieve business goals, drive innovation, and open doors to new solution strategies enabled with technology. Through Transformation Workshops, Sourcewell Members work with CDW•G subject matter experts to better understand data needs, determine return on investment, and evaluate foundational infrastructure to determine if any technical components should be retired, evolved, or added. Two public sector examples of CDW•G's commitment to maximizing advances in technology products and solutions are detailed below – Public Safety and Esports. Public Safety. Technology has come a long way from being merely a convenience to being a must-have for public safety. Today's offerings can raise operational efficiency, ease the constraints of distance, speed critical communication, and heighten safety for everyone. But transformation can be difficult. Between technology's rapid-fire changes and public safety's inherent rules, needs and challenges, Sourcewell Members need a special kind of knowledge to make IT perform — without having to be an expert. CDW•G's Public Safety Technology Strategists help guide customers to the most impactful choices – addressing requirements, policies, and strategies, with outcome-based design and implementation. Our public safety capabilities include: Video. Cut travel time. Create force multipliers. Raise situational awareness and speed response. Do remotely what was once possible only in person with solutions that include in-vehicle video, capture, and management; body-worn cameras; interview room monitoring; fixed security; surveillance; analytics; collaboration and telepresence; and case management. Mobility. Accelerate collaboration and communication from anywhere with mobile data; laptops and tablets; data collection and scanners; mobile printing; GPS and automatic vehicle location; mobile access routers; Wi-Fi solutions; advanced authentication; VPN and mobile software; and cloud solutions. Data Center. Support growing data loads. Ensure enough bandwidth for increasingly complex communication. Keep it all secure with solutions that include servers and storage area networks; hyperconverged infrastructure; backup and recovery; virtualization; cybersecurity; unified communications; enterprise wireless; alert and mass notification systems; and power and cooling. Esports. With years of experience and deep partnerships with leading gaming manufacturers, CDW•G partners with Sourcewell Members to help develop a comprehensive Esports solution. Handling the data center, networking, Esports arena design, and game streaming, CDW•G can help with every step of the Sourcewell Member's Esports program. Regardless of if the institution is just getting started with Esports or if they are looking to take their game to the next level, we offer solutions for all Esports IT needs. CDW•G Esports Consultation Services. Our Learning Education Specialists, all with hands-on experience in educational settings, offer solution consultation sessions with Sourcewell Members across K-12 and Higher Education to help design and implement purposeful, outcome-driven Esports solutions – from competition-ready hardware, to Esports spaces, infrastructure, professional and managed services, and more. CDW•G's Esports in Education team is here to assist with all Esports needs. As a value add for working with CDW•G, the team can assist with: Presentations to build stakeholder support School-level consultation Clinics and curriculum design through our partnership with North America Scholastic Esports Federation (NASEF)	*

		NASEF Partnership. CDW•G's partnership with the North America Scholastic Esports Federation provides deep benefits to Sourcewell Members. NASEF's mission is to "provide opportunities for ALL students to use Esports as a platform to acquire critical communication, collaboration, and problem-solving skills needed to thrive in work and in life." In addition to the knowledgebase, they provide for Esports programs, their approach to the Esports ecosystem is clearly aligned with Sourcewell's vision and mission to provide leading solutions that empower community success. Cloud and SaaS Management: Inscape is a CDW built cloud and SaaS management platform that is designed to increase productivity, reduce costs, and improve your security posture regarding your Microsoft, AWS, and GCP investments. Inscape helps customers discover, manage, govern, report, optimize, and adopt these investments by consolidating many tools into one—the art of cloud management. These services include: Inscape Cloud Management: Gives you visibility into your cloud spend with CDW. You can monitor costs, spot trends, create and manage budgets with custom alerts based on your Microsoft 365, Azure, and AWS cloud spend and get cost saving recommendations. Inscape Anomaly: Get quick, cost anomaly alerting and prediction for your Azure, AWS, and GCP environment. Inscape Microsoft 365 Management: View reports and get insight and control over licensing, permissions, security risks, and threats. Inscape Team Captain: This service will help you with governance around your Microsoft Teams environment. Inscape Productivity Insights: Easy to pull reports of your team's productivity in Microsoft Teams and Outlook. Inscape Adoption: Self-help portal to aid you in the dual challenges of Adoption and Change Management. Inscape Training: Includes 2500+ Office 365 training videos, quizzes, gamification, and the ability to add assignments.	
42	Describe any "green" initiatives that relate to your company or to your products or services, and include a list of the certifying agency for each.	CDW, and CDW•G by extension, is committed to being a good steward of the environment and of our earth's natural resources. Our environmental policy and Environmental Management System underpin the structure, practices, and procedures for our environmental program. As part of our commitment to continuous improvement, we regularly evaluate the efficiency of our use of natural resources. In 2022, we made significant progress on our environmental priorities, including climate action, energy efficiency and waste reduction. Notable highlights included: Created our cross-functional, geographically diverse Climate Task Force to drive greater climate awareness. This group worked with outside experts to develop our long-term, enterprise-wide climate strategy and action plans. At our two U.S. distribution centers, we outperformed our waste diversion goal of more than 90 percent for the fourth year in a row and recycled thousands of tons of packaging material, cardboard, and paper. Enabled online searchable access for customers to an expanded portfolio of environmentally certified products (Energy Star, EPEAT and TCO Certified) and a broad range of cloud-based solutions that improve energy efficiency. Expanded our IT Asset Disposition (ITAD) program, which facilitates the recovery and recycling of devices that are no longer being used, to benefit the environment and protect the security of users' data. Maintained environmental management system and energy certifications in the U.S., Canada, and U.K. Attained ISO 14001:2004 Certification in Canada We have environmental programs at all CDW facilities. All CDW distribution centers (two in the U.S. and one in the U.K.) and two of our U.K. offices hold ISO 14001 certifications, the international standard for Environmental Management Systems. Additionally, our largest office locations globally, as well as our U.K. distribution center, have energy certifications – LEED in the U.S. and Canada, BOMA in Canada, and BREEAM/REGO in the U.K. These certifications provide frameworks for monitoring and enhancing our programs. Additionally, our remote deployment services promote efficiency and productivity while reducing our environmental impact. We track our energy usage and continue to seek ways to drive further efficiency. As part of our ISO 14001 environmental management certification, we identify, assess, and plan for implementation of additional energy efficiency improvements. We take sustainability factors and energy certifications into consideration when we evaluate new real estate options. Our energy efficiency measures include indoor and outdoor LED lighting, motion sensor lighting, and conveyor systems in our distribution centers that turn off in response to inactivity, and "smart" HVAC systems that adjust according to business hours and seasonal temperatures. We are also working with our third-party shipping and logistics partners to develop transportation management systems and delivery schedules that help them increase their own energy efficiency, which helps to reduce our transportation-related emissions. Currently, approximately 98 percent of our U.S. shipments are delivered by carriers enrolled in the U.S. EPA SmartWay Transport Partnership, which helps companies advance supply chain sustainability by measuring, benchmarking, and improving freight transportation	*

efficiency, and more than 72 percent of our U.S. shipments are handled by carriers with climate goals. CDW UK has multiple transportation efficiency efforts in place, including using net zero couriers, bulk purchasing and delivery, and reducing air travel through in-country services.

Given the non-manufacturing nature of our operations, our facilities do not represent a significant carbon footprint. In fact, our Scope 3 (value chain) greenhouse gas emissions represent the vast majority of our total greenhouse gas emissions. We regularly report our Scope 1, 2, and 3 greenhouse gas emissions. The development of our SASB and TCFD disclosures have enhanced internal awareness of our climate impact, a fundamental step in the decarbonization journey. By completing our greenhouse gas inventory across our value chain, we are learning more about our best opportunities for further carbon reduction.

CDW is committed to supporting sustainability and responsible consumption through materials efficiency and a reduction in waste to landfills. With a wide variety of recycling and reuse programs across our office and warehouse facilities, our largest impact is in two areas: 1) reducing distribution center waste from packaging and other materials, and 2) managing electronic waste. In addition to addressing packaging waste and electronic waste, our other efforts include:

- Use of digital documentation when possible and recycling shredded paper documents when used
- Recycling and composting of cafeteria waste
- Elimination of plastic bottles from vending machines in our offices and warehouses
- Elimination of single-use plastic cups
- Company-wide internal toner cartridge recycling program
- Recycling centers on each floor of our office locations
- Recycling chutes for certain materials at our distribution centers
- Collaboration across procurement functions to reduce the need for consumable supplies and increase recycling possibilities across our offices

CDW Canada became one of Cisco's first Canadian partners to receive the Cisco Environmental Sustainability Specialization. CDW Canada was recognized for its commitment to reduce material consumption and waste. To be eligible for this distinction, the CDW Canada team completed required Cisco-delivered courses, passed all corresponding requirements, and signed Cisco's sustainability pledge. With this recognition, Cisco and CDW work together to support each other's sustainability progress, meet government mandates, and provide additional customer opportunities through mutually sustainable business practices.

43	Identify any third-party issued eco-labels, ratings or certifications that your company has received for the equipment or products included in your Proposal related to energy efficiency or conservation, life-cycle design (cradle-to-cradle), or other green/sustainability factors.	Given our role in the technology sector as a leading multi-brand solutions provider, CDW•G's greatest opportunities to impact the environment lie in collaborating with our supply chain and working with our technology partners to promote their environmentally certified products and solving for our customers' outcomes around their Environmental, Social, and Governance (ESG) goals and priorities. In 2022, CDW was recognized by EcoVadis with a silver sustainability rating for having a top-tier sustainability management system, finishing among the top 25 percent of companies scored. We have made it easier for our sales teams and customers to identify and select from a broad range of environmentally certified products (Energy Star, EPEAT, and TCO Certified) and cloud-based solutions that deliver added energy efficiency. CDW e-commerce sites enable customers to filter their online catalog search to identify and buy third party-certified products, and our sales teams are trained to assist clients with finding and selecting these products. CDW•G has our own internal policy for recycling universal waste. We do not take back old equipment from customers; however, we direct customers to industry-leading service providers for trade-in and ITAD programs. ITAD services include but are not limited to data wiping, asset removal, evaluation, recycling, onsite shredding, potential value back credit to maximize recovery, and depot services. CDW ITAD offers many benefits to Sourcewell Members, including: Logistics services for quick and efficient removal of equipment from client facilities Device pickup including palletizing equipment, shrink wrapping, and transport Document of Liability Transfer provided to indemnify client from any environmental liability Ensure removal of all client information and software from electronic media and assets U.S. Department of Defense (DoD)-compliant erasure services in full support of government standards EPA-approved disposal Zero-landfill policy Complete serialized reporting available via a website CDW•G also offers customers, through our Printer Supplies Program, complimentary enrollment in PrintReleaf, a third-party certification program that empowers organizations to sustain and grow global forest systems through: Ongoing measurement of paper consumption Custom paper footprint and forest impact insights Opportunities to automatically "releaf" forests through reforestation projects of the customer's choosing Since CDW joined the program in June 2018, CDW customers have collectively offset the equivalent of more than 1.2 billion standard pages of paper consumption by supporting the reforestation of more than 140,000 trees. Additionally, our IT teams in the U.K. have implemented a "Pin to Print" program across all offices and warehouses, enabling enhanced print queue management to reduce wasted print jobs. CDW is also working with partners on programs to help customers better manage their print needs and costs and stay within their corporate policies for sustainability.	*
44	Describe any Women or Minority Business Entity (WMBE), Small Business Entity (SBE), or veteran owned business certifications that your company or hub partners have obtained. Upload documentation of certification (as applicable) in the document upload section of your response.	CDW•G understands and appreciates that Sourcewell and Sourcewell Members promote and support diversity and local business initiatives through this procurement process. As a large business, CDW actively works to create a meaningful sourcing plan with minority, small, local, veteran-owned, and other diverse suppliers. Based on our experiences serving customers across the public sector in the U.S. and Canada, diversity initiatives vary widely and may not always be met by a single certification. CDW•G supports Sourcewell Members in meeting their unique diversity goals with access to our robust diverse supplier network, with partners holding varied certifications, including: Minority-Owned Business Enterprise (MBE) Women-Owned Business Enterprise (WBE) Lesbian, Gay, Bisexual, Transgender-Owned Business (LGBT) Minority-Owned Small Business (MOSB) Women-Owned Small Business (WOSB) Small Disadvantaged Business (SDB) 8(a) Small Business Veteran-Owned Business Enterprise (VBE) Veteran-Owned Small Business (VOSB) Service-Disabled Veteran Owned Small Business (SDVOSB) Historically Underutilized Business Zone (HUBZone) Business and Supplier Diversity Launched in 2007, CDW's Business Diversity program goals are to increase procurement	

opportunities for direct and indirect spending with small, minority-owned, women-owned, veteran-owned, service-disabled veteran-owned, and other small, disadvantaged businesses. Since that time, CDW diverse spend has risen to $25 billion since the program's inception, which has been accomplished by building relationships with qualified small, diverse businesses to assist us and our customers in meeting diverse procurement goals.

Currently, CDW has more than 1,300 partnerships with minority, women-owned, veteran-owned, and other small, disadvantaged businesses including, but not limited to product manufacturers, distributors, and service providers that can be leveraged to help meet the needs of Sourcewell Members.

Highlights from our Business Diversity program over the past four full calendar years (2019-2022) include:

In 2022:
CDW's overall diversity spend peaked at $3.6 billion with small, diverse suppliers.
CDW was included in the 2022 America's Top Corporations for Women Owned Business Enterprises
CDW is a 2022 Best of the Decade honoree. These corporations are the best-of-the-best in supply-chain diversity, excelling in their staunch commitment to minority business development and inclusion. This prestigious list celebrates outstanding supplier diversity programs that consistently drive progress and incomparable innovation in the supply chain.

In 2021:
CDW's overall diversity spend exceeded $3.4 billion with small, diverse suppliers.
CDW more than doubled the size of its business diversity team to establish greater engagement with local suppliers in our customers' communities.
CDW was included in the Top Veteran-Friendly Companies by US Veteran's Magazine.
CDW was recognized by Black EO Journal – Best of the Best as a Top Supplier Diversity Program.

In 2020:
CDW's overall diversity spend exceeded $2.6 billion with small, diverse suppliers.
Minority Business News (MBN) Diversity presented CDW with its award for 2020 Supplier Diversity Program of the Decade.
The National Veteran-Owned Business Association bestowed CDW with its Best Corporation for Veteran's Business Enterprises Program award.
CDW was honored by both Forbes and the Human Rights Council (HRC) foundation for our diverse and inclusive culture. In Forbes' Best Employers for Diversity, CDW came in at #84 out of 500 companies overall, and in the top five of the 27 Illinois-based organizations on the list. The HRC Foundation named CDW one of the Best Places to Work for LGBTQ Equality as it earned a 100% on the Corporate Equality Index.

In 2019:
CDW's overall diversity spend exceeded $2 billion with small, diverse suppliers.
CDW became a member of the Billion Dollar Roundtable (BDR), joining an exclusive group of U.S.-based companies procuring more than $1 billion annually from minority- and women-owned businesses on a first-tier basis.
CDW was recognized as a Best of the Best in Supplier Diversity Program by US Veterans Magazine.

Another aspect of the CDW Business Diversity program is our support and participation in various organizations and events focused on developing relationships and business opportunities within diverse communities. CDW is a National Corporate Member of the National Minority Supplier Development Council, Inc., and The Women's Business Enterprise National Council. CDW supports additional organizations across the U.S. and Canada including the National Veteran Owned Business Association and the National Gay and Lesbian Chamber of Commerce. In addition to financial contributions and support, CDW also engages on advisory councils, attends and hosts events, and provides resources and subject matter experts to support the organizations' focus on continued growth and success.

45	What unique attributes does your company, your products, or your services offer to Sourcewell participating entities? What makes your proposed solutions unique in your industry as it applies to Sourcewell participating entities?	CDW•G has taken a proactive and specialized approach in the last several years in expanding and improving our offerings to Sourcewell Members by industry. This has involved looking at specific technology trends, understanding customer priorities, and offering turn-key solutions in the following segments and solution areas: K-12 Education Device Ecosystem Classroom Transformation Cybersecurity Networking Infrastructure School Safety Higher Education Student and Institutional Devices A/V Transformation Connected Community Hybrid Infrastructure Cyber and Physical Security State and Local Government Cybersecurity Program-Based Accounts Public Safety Device Transformational Government We have focused efforts on developing technology solutions for each of the above segments that ensure the right outcomes for our customers. An example is CDW·G's mature practice for providing devices to K-12 districts nationally. CDW·G has built a comprehensive solution for K-12, based on the lifecycle of the purchase, that includes the following capabilities and services: Device roadmaps to help each district understand the industry landscape, technology advancements, and features that should be considered when selecting a device for student or institutional use. Consulting sessions with a CDW Education Strategist to provide guidance on technology adoption for increased learning. Robust portfolio of professional development partners. Best practices for defining technology standardization with each district. Project management aligned to supply chain and to ensure large device rollouts are successful and on time. Pre-shipment device configuration to provide low/no touch devices for district IT staff. Local warehousing and local deployment services, including last-mile delivery. Maintenance and break-fix solutions to ensure high availability of devices. Asset disposition and buy-back options to enable a district to compliantly dispose of student devices at end of life, along with the potential of securing funds that can be leveraged for replacement technology. As a result of CDW-G's practice built for K-12 devices, CDW·G provides 1 in every 3 Chromebooks to students across the U.S. annually. It is also our #1 solution under CDW·G's existing Sourcewell agreement.	*

Table 9A: Warranty

Describe in detail your manufacturer warranty program, including conditions and requirements to qualify, claims procedure, and overall structure. You may upload representative samples of your warranty materials (if applicable) in the document upload section of your response in addition to responding to the questions below.

Line Item	Question	Response *	

46	Do your warranties cover all products, parts, and labor?	As a solutions provider, CDW•G does not manufacture products, however, all purchases made by Sourcewell Members, where applicable, include the manufacturer's standard warranty. Terms of warranty coverage can and do vary with each OEM purchase, and details for each product warranty are available through an account manager or online at www.cdwg.com. CDW•G does offer additional warranty coverage options for products whose standard warranty alone does not meet Sourcewell Members' needs. This includes extended IT warranties, data center maintenance, maintenance contracts, and custom support plans. We recommend Sourcewell Members work with their account manager to determine the best option to determine the best additional warranty solution for their purchases. In instances where a Sourcewell member may have multiple warranties – which may have different lengths of time and different end dates – from multiple OEMs, CDW•G can offer Maintenance Contracts to simplify warranty coverage. Maintenance Contracts are easily manageable service contracts that cover all IT equipment, regardless of manufacturer, with just one expiration date and a single point of contact for repairs. This contract can also be prorated as you add or delete equipment. Benefits of a Maintenance Contract include: Easy to manage equipment coverage A single point of contact for repair service Multiple response times available on the same contract Flexibility to add or remove equipment as needed Parts and labor included Multiple contracts consolidated Annual or multi-year contact options	*
47	Do your warranties impose usage restrictions or other limitations that adversely affect coverage?	Not only does CDW•G not impose usage restrictions or other limitations on our warranty services, we enhance coverage options for Sourcewell Members through our available warranty extensions and uplifts. While customers often choose the standard OEM warranty for their purchase, in instances where it is not sufficient, we offer competitive solutions to augment the warranty, minimizing risk and ensuring ongoing performance. Solutions included in our portfolio to support Sourcewell Members include: Warranty extensions and upgrades Post warranty support Accidental damage protection Maintenance Contracts Post-sale technical support Product and certification training Onsite repair Help desk services As part of our commitment to supporting Sourcewell Members throughout their technology lifecycles, we continue to communicate post sale to ensure warranties continue to meet Sourcewell Member needs.	*
48	Do your warranties cover the expense of technicians' travel time and mileage to perform warranty repairs?	Both standard manufacturer warranties and extensions of OEM warranties are typically inclusive of all warranty repair services being purchased. In some instances, services may fall outside of the OEM warranty options stated above. In these specific cases, services performed need to be outlined within a statement of work (SOW) and mutually agreed upon by all parties. If so, there will be very specific language around such warranties, travel time, and mileage for any on-site work. Any incremental warranty costs for technicians' travel time and mileage to perform warranty repairs are disclosed at time of quote.	*

49	Are there any geographic regions of the United States or Canada (as applicable) for which you cannot provide a certified technician to perform warranty repairs? How will Sourcewell participating entities in these regions be provided service for warranty repair?	Our ability to provide certified technicians across geographic areas is driven by the warranty coverage selected by the Sourcewell Member. In most cases, warranty support is fulfilled directly by the manufacturer and will vary on a case-by-case basis. Should a Sourcewell Member opt to enhance the standard manufacturer warranty, CDW•G has access to certified resources through in-house technical and strategic local partnerships across the U.S. and Canada. We are committed to coordinating OEM warranties, CDW•G resources, and our services partner ecosystem to address the needs of Sourcewell Members. We will continue working with Sourcewell Members to identify the best-value solution regarding warranty coverage; response times and service-level agreements (SLAs) may vary by location. Sourcewell Members can be confident they will know what they are buying and will be provided with clear instructions on the coverage and how to activate warranty claims.	*
50	Will you cover warranty service for items made by other manufacturers that are part of your proposal, or are these warranties issues typically passed on to the original equipment manufacturer?	In instances where Sourcewell Members choose the standard manufacturer warranty, the responsibility for warranty services on those items is with the manufacturer. To ensure manufacturer warranty expectations are met, CDW•G has a defined escalation process with our partners to ensure technical support is provided by the manufacturer according to the agreed upon SLAs. In those instances where CDW•G provides enhancement to the standard manufacturer warranty, we take responsibility for meeting agreed upon SLAs and delivering the full customer experience.	*
51	What are your proposed exchange and return programs and policies?	Should Sourcewell Members require an exchange or return, CDW•G requires an RMA number for all returned merchandise. All products must be returned 100 percent complete, including all original boxes, packing materials, manuals, blank warranty cards, and other accessories provided by the manufacturer. All returns should be initiated within 30 days of the date of invoice. For returns initiated after 30 days, fees may apply. Sourcewell Members should engage their account manager for any questions, issues, and concerns around support. By contacting their account manager to initiate the return process, Sourcewell Members will receive individualized support that ensures the best outcome. CDW•G account managers, and our customer support teams, facilitate and track all returns and deal with RMAs daily. CDW•G also offers Customer Relations service at 866-SVC-4CDW or at customerrelationsreturns@cdw.com for customers to obtain an RMA before shipping product back to CDW•G. When returns cannot be made directly to CDW·G, a Sourcewell Member's account manager can advocate on their behalf with the OEM regarding exchanges, returns, or any aspect of their IT investment. However, in all instances when CDW•G makes an error, we will cover return costs. Credit is issued the following day after the product is received into our warehouse. Credit form is based on the initial method of payment. Credit card refunds will be issued back to the credit card. Net terms refunds will be placed on the account for the customer to use towards invoices or a Sourcewell Member can request a check be sent to them.	*

52	Describe any service contract options for the items included in your proposal.	In addition to services included with purchase, Sourcewell Members may choose from a range of service options available through CDW•G (fees may apply), including the following offerings: A collaborative warranty support service backed by select valued OEMs for faster resolution and a more personal experience. For Sourcewell Members' software, licensing, and hardware devices, CDW•G takes the first call to resolve the issue and, if needed, provides an onsite break/fix replacement. If escalation to the manufacturer is needed, CDW•G does that on the Sourcewell Members' behalf. An extended service/help desk, where a phone number is provided to engage and provide support. This option is useful for Sourcewell Members who may not have a robust IT support program and seek a third-party solution. Technical support (U.S.-based help) for five years from purchase through either phone or chat (Monday through Friday from 7a.m. to 6 p.m. CT) or email (reply within 24 hours). CDW Product Protection through Safeware, a fully licensed insurance agency as well as a Third-Party Administrator. Services feature extended warranty and service plan solutions, covering many types of hardware products, including laptops, tablets, and printers/scanners. Cisco SMARTnet Service, an award-winning technical support service that gives Sourcewell Members' IT staff direct, anytime access to Cisco experts and online self-help resources required to resolve issues with most Cisco products. Our dedicated Cisco SMARTnet team has 56 specialists – the largest such team in the industry – with more than 570 combined years of experience working with SMARTnet contracts. We have in-depth knowledge of Cisco's internal SMARTnet tools and can also provide support with contract consolidation, co-terming all assets and net new, site consolidation, decommission gear, and customized pain point resolution. CDW•G's exclusive web portal, SMARTtracker, will streamline the management of your SMARTnet Total Care contracts 24x7x365, not just at renewal time. SMARTtracker is a key strength of our offering that provides value-added benefits when combined with the expertise and support of our SMARTnet Total Care Specialist team.	*

Table 9B: Performance Standards or Guarantees

Describe in detail your performance standards or guarantees, including conditions and requirements to qualify, claims procedure, and overall structure. You may upload representative samples of your performance materials (if applicable) in the document upload section of your response in addition to responding to the questions below.

Line Item	Question	Response *	

53	Describe any performance standards or guarantees that apply to your services	To best meet services performance requirements for Sourcewell Members, we follow a service-level management approach using industry best practice standards, processes, and metrics. Based on our 20+ years of working with a diverse set of customers, we have applied lessons learned to develop a specific service-level management approach to measure results, provide reliability, and ensure that communications and IT services are meeting the agreed upon Service Level Agreements (SLAs). With each performance-based solution, Sourcewell Members work with their dedicated account team to create agreed upon, measurable performance standards and guarantees, outlined within a Statement of Work. The key to performance management is the application of the right governance to the program to ensure the necessary resultant behavior and delivery outcomes. The CDW service manager is how and where governance happens across the enterprise. The service manager ensures service levels are receiving the appropriate attention and that all owners of service levels are held accountable for performance. Methodology components include the following: Ensuring a set of standard processes is used, such as IT Infrastructure Library (ITIL) Ensuring a set of standard tools is used, such as ServiceNow Ensuring all accountable parties are educated and understand their level of accountability on SLAs, including individual contributors, team leaders, managers, and executive leadership Ensuring metrics are met and maintained and providing additional reporting on real-time or relatively real-time performance information Conducting meetings, including a daily operations meeting to review high-impact incidents, weekly aging incident ticket review meetings, and weekly aging request ticket review meetings to ensure the appropriate visibility is brought to the current performance and any corrective measures for underperforming are begun as quickly as possible Driving the core ITIL processes and bringing visibility to non-compliance with processes and/or SLAs Communicating monthly performance and developing improvement plans for any metrics that were not successfully remediated before month-end reporting	*

54	Describe any service standards or guarantees that apply to your services (policies, metrics, KPIs, etc.)	Analyses of Service Levels. CDW provides service-level management and reporting, as well as monitors the efficiency and effectiveness of the operations. We also monitor program performance against program performance levels, including Key Performance Indicators (KPIs), as mutually agreed, prior to project start, by systematically and regularly: Monitoring all performance levels for those that are not maintaining the pace required to meet the performance threshold — we will examine root causes, perform risk mitigation/preventive action, and develop a corrective action plan Generating daily operational reports monitoring against service levels at a given time Reviewing aging reports for all issues that are close to or have exceeded the resolution target Monitoring KPIs that contribute to meeting a service level; for example, we measure how long it takes us to acknowledge a service desk incident, and if it takes us three hours to acknowledge the issue and we only have four hours to resolve it, we can surmise the SLA may not be met Monitoring alerts, such as incident resolution times, automatically generated by the ticketing system Corrective Action. CDW executes a formal corrective-action planning-process for deficiencies discovered during reviews. We assign each corrective action to an owner for resolution and provide oversight to the process by our service manager. Preventive Action Uses standard tools and processes to detect, analyze, and eliminate potential causes of performance standard or service-level non-compliance Ensures that system performance and availability continuously anticipate capacity needs, including adjustments for seasonal demand Analyzes historical data regarding usage volumes and peak processing periods and communicate with the program offices regarding new initiatives and other factors that may have an impact on system usage Develops plans and takes action to address these changing infrastructure needs Root Cause Analysis Proactively produces trends that could lead to less-than-optimum performance by taking preventive action measures to improve the area in question Analyzes the performance in support of each performance standard and/or service level, identifying positive or negative trends, and works with project staff to perform a root cause analysis of negative trends to develop a corrective action plan to correct deficiencies and identify best practices that can be leveraged across the project Provides follow-up verification to ensure that the action was effective in addressing the root cause Monitors performance statistics to ensure the corrective action plans are effectively implemented Provides a defined escalation path for corporate-level oversight of performance issues and corporate support of corrective action plans; once an issue is resolved, CDW·G will communicate improvements to other activities and groups, as applicable Continuous Improvement Provides a metrics-driven continuous improvement approach, focused on improvements to ITIL service delivery and service support to achieve increasing levels of performance against SLAs Uses automated tools combined with trend data for monitoring and root cause analysis to identify the high-priority areas for improvement and take immediate action	*

Table 10: Payment Terms and Financing Options

Line Item	Question	Response *	

55	Describe your payment terms and accepted payment methods.	CDW•G's standard payment terms are net 30 days from the date the invoice is issued. CDW•G accepts payment through: Credit Cards* (American Express, Discover, MasterCard, Visa) Checks Electronic Data Interchange (EDI) Electronic Funds Transfer (EFT) Procurement Cards (P-Card) *With a credit card order, CDW•G requires the credit card information at the time of order. Please note that we do not accept credit cards for term accounts. The mailing address for payments is: CDW Government LLC 75 Remittance Drive Suite 1515 Chicago, IL 60675-1515	*

56	Describe any leasing or financing options available for use by educational or governmental entities.	CDW•G can facilitate an agreement between Sourcewell Members and a variety of leading financing companies to help ensure leasing terms to fit the unique needs and budget requirements of those Sourcewell Members. Depending on technology needs, Sourcewell Members can secure a leasing program with maximized options and terms. Premier leasing partners include: Arrow Capital Solutions Cisco Capital Dell Financial Services HPE Financial Services Lenovo Financial Services LEAF Commercial Capital, Inc. Preferred leasing partners include: Acer Finance Apple Finance De Lage Landen (DLL) Microsoft Finance PNC Bank US Bank Our account managers and certified technology specialists are prepared to assist with every phase of choosing and leveraging the right financing or leasing solution for the IT environment of Sourcewell Members. This collaborative process between CDW•G and Sourcewell Members includes the following steps: 1. An initial discovery session to understand goals, requirements, and budget 2. An assessment review of the existing environment and definition of project requirements 3. Detailed vendor evaluations, recommendations, future designs, and proofs of concept 4. Procurement, configuration, and deployment of the final solution 5. Ongoing product lifecycle support including proactive notice of lease expiration and asset disposition Financing/leasing is available on a per-deal basis, or in many cases, as a primary billing option, depending on the needs of the Sourcewell Member. If a Sourcewell Member has a preferred leasing company that is not currently a CDW partner, they can be set as vendor if the Sourcewell Member and the leasing company sign the required supplemental agreements from credit. The typical process for leasing equipment is as follows: Account managers work with a Sourcewell Member to submit a credit review to the chosen leasing company and obtain a financing proposal or the account manager has the chosen leasing company call the Sourcewell Member to discuss leasing/finance options and obtain information necessary to complete credit approval. The chosen leasing company reviews credit and makes decision whether to provide a lease. If approved, the leasing company sends the Sourcewelll Member leasing documents to complete and return. Upon receipt of required documents and any upfront payments from the Sourcewell Member, the leasing company provides CDW•G with a purchase order for the full amount of the leased equipment. CDW•G fulfills the order and products ship from CDW•G directly to the Sourcewell Member. The leasing company sends an invoice and the Sourcewell Member makes regularly scheduled payments directly to the leasing company.	*
57	Describe any standard transaction documents that you propose to use in connection with an awarded contract (order forms, terms and conditions, service level agreements, etc.). Upload a sample of each (as applicable) in the document upload section of your response.	Upon award, CDW•G will leverage the Sourcewell contract terms and conditions to simplify and streamline the procurement process for Sourcewell Members. Other documents that may be needed include, but are not limited to: Statement of Work (SOW) for professional/managed services Customer-specific terms and conditions (if required by the Sourcewell Member)	*

58	Do you accept the P-card procurement and payment process? If so, is there any additional cost to Sourcewell participating entities for using this process?	Yes, CDW•G accepts P-cards for payment, and Sourcewell Members can use P-cards for both e-procurement and non-digital orders at no additional cost. Please note, however, that Sourcewell Members who opt for payment terms (for example, Net 30) cannot settle terms by invoice with a P-card. As an added capability and at no additional cost, CDW•G can provide Level 3 information on P-cards for Visa, MasterCard, or American Express. This service provides line-item detail remittance of the transaction on Sourcewell Member cardholders' statements. Level 3 allows the Sourcewell Member agency to track expenses and to ensure the products purchased on its card were in fact legitimate purchases.	*

Table 11: Pricing and Delivery

Provide detailed pricing information in the questions that follow below. Keep in mind that reasonable price and product adjustments can be made during the term of an awarded Contract as described in the RFP, the template Contract, and the Sourcewell Price and Product Change Request Form.

Line Item	Question	Response *	
59	Describe your pricing model (e.g., line-item discounts or product-category discounts). Provide detailed pricing data (including standard or list pricing and the Sourcewell discounted price) on all of the items that you want Sourcewell to consider as part of your RFP response. If applicable, provide a SKU for each item in your proposal. Upload your pricing materials (if applicable) in the document upload section of your response.	CDW•G's pricing response encompasses RFP Category 1, 2 and 3 for all Technology Products, Services and Related Solutions (Technology Offerings). CDW•G's pricing can be found in the pricing attachment titled "CDW US and Canada Pricing Category 1." Please Note: Due to the depth and breadth of our product and services offerings, items aligning with categories 1, 2 and 3 can be found throughout our product and/or services offerings, and individual items can be included in more than one category depending on the context. For all RFP Categories, CDW•G is pleased to offer a discount percentage off catalog, with minimum percentage discounts off CDW•G's Nationally Advertised Price (CDW•G Advertised Price). These published and maintained prices for technology products and services categories can be found at www.cdwg.com, available 24/7. To ensure continuity and ease of procurement for Sourcewell Members, CDW•G has provided competitive and full catalog pricing encompassing all available OEMs, similar to the current Technology Catalog Solutions #081419-CDW contract (Incumbent Contract). Underpinned by industry-recognized taxonomy, the CDW•G Advertised Price model enables CDW•G to leverage economies of scale, our superior OEM-partner-relationships, and real-time competitive market adjustments. The discounts in our pricing structure are not-to-exceed, and for large rollouts or planned projects, CDW•G will endeavor to provide even deeper discounts, leveraging our close OEM partnerships. CDW•G has a dedicated online purchasing portal which can be found at www.cdwg.com/sourcewell. When logged in, Sourcewell Members can access Sourcewell's contract pricing and other information about the program. For professional services, our pricing structure includes not-to-exceed hourly rates covering all three RFP categories. These rates are subject to 5 percent annual escalation, on the anniversary date of contract effective date. The services can be iterated in either time-and-material or fixed-fee models, in areas including, but not limited to, cloud migration, ServiceNow, cyber and physical security. Certain services for education customers in pricing Attachment titled "CDW US and Canada Pricing Category 1", Tab titled "Amplified Solutions" are based on 3 percent discount off MSRP which can be found at this link: https://www.amplifiedit.com/MSRP. CDW•G delivered managed services pricing varies from monthly unit prices, percentage of Sourcewell Member's actual consumption of the service, and/or custom pricing.	*

		As cloud offerings are constantly evolving, and becoming increasingly bespoke and complex, with numerous subscription and consumption-based offerings (SaaS, IaaS and PaaS), pricing for Sourcewell Members will be discount 0 percent off MSRP, when MSRP is available to CDW•G; otherwise, pricing will be based on CDW•G invoiced price. This structure provides the necessary flexibility to enable Sourcewell Members to make purchases as cloud offerings evolve, through the life of our contract. Consumption based offerings include, but shall not be limited to, Amazon Web Services, Google Cloud Products, and Microsoft Azure. CDW•G is not the provider of the Cloud Services and in purchasing the Cloud Services, Sourcewell and its Members rely only on the Cloud Service Provider's service descriptions and the Cloud Provider's Services terms and conditions. Accordingly, Sourcewell shall consider the Cloud Service Provider to be the party responsible for providing the Cloud Services and Sourcewell and/or its Members, may be required to execute additional agreements, prior to provisioning/purchase of certain cloud offerings. Technology Offerings which have specialized requirements not contemplated under this RFP, will be identified in a Statement of Work as mutually agreed and executed document(s) between CDW•G and the Sourcewell Member. The pricing will be based, unless otherwise specified, on CDW•G invoice price. Sales for Canadian Sourcewell Members are provided through CDW Canada with Discounts Off CDW Canada's advertised price and are quoted in local currency (CAD). Categories for CDW Canada catalog are similar, though not identical to CDW•G categories. Please refer to our CDW Canada pricing offer in the required pricing attachment "CDW US and Canada Pricing Category 1" for more information. CDW•G differentiates itself from the competition with the addition of dedicated program management. The team consists of seasoned contracting professionals, dedicated to Sourcewell Members and responsible for compliance, administration and management of the contract, training of sellers and other duties. Led by Jeff Hagen, Manager of Program Management, and Mandi Maricque, Senior Program Manager, the team helps ensure Sourcewell Members receive all program benefits. Sourcewell Members may engage Program Management and request price verifications by emailing their CDW•G order or quote number to Sourcewellcontracts@cdwg.com.	
60	Quantify the pricing discount represented by the pricing proposal in this response. For example, if the pricing in your response represents a percentage discount from MSRP or list, state the percentage or percentage range.	As stated in response to Question 59 above, CDW•G's catalog discounts are percentage off CDW•G Advertised Price, ranging from 0 percent to 15 percent, providing a more competitive structure than CDW•G's Incumbent Contract. CDW Canada: 0 percent to 7.75 percent Minimum Discount off CDW Canada's Advertised Price, quoted and invoiced in Canadian dollars.	*
61	Describe any quantity or volume discounts or rebate programs that you offer.	Sourcewell Members benefit from discount off CDW•G Advertised price, irrespective of volume. The program provides a competitive ceiling price and we can often leverage our relationships with OEMs to offer deeper discounts for large projects/rollouts and bulk buys, on a case by case basis, in consultation with the Sourcewell Member. Additionally, we have found success with Sourcewell Members where CDW•G has Sourcewell Member specific agreements with large purchase footprint, and/or minimum purchase commitments, under which CDW•G can offer committed deeper discounts and/or additive incentives. In addition, we can hold large inventory in our distribution centers, take advantage of bulk buys and promotions, which maximizes our ability to offer better pricing to Sourcewell Members.	*

62	Propose a method of facilitating “sourced” products or related services, which may be referred to as “open market” items or “nonstandard options”. For example, you may supply such items “at cost” or “at cost plus a percentage,” or you may supply a quote for each such request.	As mentioned in Question 59, Technology Offerings that have specialized requirements not contemplated under this RFP will be identified in a Statement of Work and/or similar document(s) which are mutually agreed upon and executed between CDW•G and the Sourcewell Member. The pricing will be based on CDW•G invoice price.	*
63	Identify any element of the total cost of acquisition that is NOT included in the pricing submitted with your response. This includes all additional charges associated with a purchase that are not directly identified as freight or shipping charges. For example, list costs for items like pre-delivery inspection, installation, set up, mandatory training, or initial inspection. Identify any parties that impose such costs and their relationship to the Proposer.	Services which require travel, lodging, work to be performed outside of normal business hours/holidays, or subject to overtime regulations, may be subject to additional fees, and will be outlined in a Statement of Work or similar document. Any additional fees required due to regulatory mandates, Sourcewell Member-specific background checks, and Sourcewell Member-specific mandated training, will also be mutually agreed upon between CDW•G and Sourcewell Member and incorporated within a Statement of Work or similar document.	*
64	If freight, delivery, or shipping is an additional cost to the Sourcewell participating entity, describe in detail the complete freight, shipping, and delivery program.	Ground freight shipping is the least expensive option for Sourcewell Members and is offered at no charge. This includes no additional charge at the time of order, within the contiguous 48 United States. It also includes insurance coverage at no charge. We also offer Sourcewell Members expedited shipping options; in these cases, the Sourcewell Members pay the price difference between the expedited rate and the lowest-rate shipping option – retaining the benefit of the no-charge offering. If a Sourcewell Member chooses to utilize their own assigned carrier, CDW•G can work with the Sourcewell Member once the carrier number and other details are provided by Sourcewell Member	*
65	Specifically describe freight, shipping, and delivery terms or programs available for Alaska, Hawaii, Canada, or any offshore delivery.	For Sourcewell Members placing orders for delivery to Alaska and Hawai’i, freight options currently include Ground, Express, and Priority, though these options may vary depending on specific shipping address. Once an order is entered, all available options are displayed and priced. Carrier options for Alaska and Hawai’i currently include UPS, UPS Freight, CEVA Logistics, and USPS with estimated transit times of Ground three to five days; Express two to three days; and Priority one to two days. Transit times may be impacted by day of shipping, holiday schedules, weather events, and other acts of nature. For Sourcewell Members placing orders for delivery in Canada, standard terms for shipping include F.O.B. Destination, Freight Prepaid, and Freight Added. All products are shipped from one of CDW Canada’s partners’ distribution centers in Toronto, Mississauga, Calgary, or Vancouver. CDW Canada partners with numerous distributors including Ingram Micro and TD Synnex within Canada to complement our purchasing model. In most instances, Sourcewell Members can expect purchases to be delivered the next day or within an average of three days by standard ground transportation. CDW Canada through distribution partners currently uses UPS, Purolator, FedEx, and other freight carriers for larger shipments.	*

66	Describe any unique distribution and/or delivery methods or options offered in your proposal.	CDW•G operates a redundant fail-safe hybrid logistics model, with two distribution centers strategically located, which allows us to ship based on availability with a historical accuracy of over 99 percent. We can further leverage staging as well as buy-and-hold options within our facilities or through our vetted partners nationwide, for Sourcewell Members with large rollouts and/or high SLA requirements. CDW•G was selected to be the sole mobile device provider for the 2020 Decennial Census, deploying nearly 500,000 devices over the life of the contract to US Census Bureau Headquarters, more than 250 regional Census Offices, and Decennial Census employee homes, nationwide. When delivering professional services, we once again leverage a hybrid approach inclusive of in-house technical resources and/or vetted, trusted subcontractors, to provide cost-effective solutions based on Sourcewell Member's needs. We can also leverage remotely delivered service engagements, which can help contains costs and offers high availability for time sensitive projects. These remote engagements can be deployed safely, with the assistance of the customer's IT and security teams. Finally, we believe in helping the communities we serve. CDW•G's inclusive philosophy extends to our providing opportunities to collaborate with minority-owned businesses, small businesses, and otherwise disadvantaged businesses. Doing so enables Sourcewell Members access to a talented, diverse resource pool and helps Sourcewell Members achieve their diversity initiatives.	*

Table 12: Pricing Offered

Line Item	The Pricing Offered in this Proposal is: *	Comments
67	c. better than the Proposer typically offers to GPOs, cooperative procurement organizations, or state purchasing departments.	CDW•G has historically worked closely with Sourcewell Members on planned IT projects, developing technology standards, and forecasting volume purchase opportunities across schools, departments, or agencies. In those circumstances, CDW•G is able to extend additional discounting beyond the standard pricing offer, resulting in material savings to the Sourcewell Member. As a result of the IT project alignment that CDW•G has historically held with Sourcewell Members, CDW•G 's net pricing offer is better than other offers with similar volume and terms to other contracting agencies. Upon request, CDW•G shares savings data and incremental discounts with Sourcewell Members, along with the data shared monthly with Sourcewell.

Table 13: Audit and Administrative Fee

Line Item	Question	Response *	

68	Specifically describe any self-audit process or program that you plan to employ to verify compliance with your proposed Contract with Sourcewell. This process includes ensuring that Sourcewell participating entities obtain the proper pricing, that the Vendor reports all sales under the Contract each quarter, and that the Vendor remits the proper administrative fee to Sourcewell. Provide sufficient detail to support your ability to report quarterly sales to Sourcewell as described in the Contract template.	Any vendor hoping to be successful in executing this contract should clearly demonstrate the ability to manage an agreement of this size and scope with all the necessary detail and follows all contract's pricing rules, timely reporting, and remittance of fees. With respect to CDW•G's compliance strategy, we have bespoke, proprietary systems, which ensure the pricing and freight is compliant per the contract or specific Sourcewell Member pricing agreement. Our compliance approach is a full lifecycle from solicitation to post contract closeout. It starts during the launch process with training all the personnel utilizing the contract, followed by annual training and certifications. In addition, we have internal automated quality checks in place, which track our reporting deadlines and accuracy commitments. We also have previously partnered with Sourcewell in providing training to CDW•G sellers and intend to do so when awarded the new contract. For service engagements, our contract lifecycle management system automatically routes Statements of Work to the Contracts team to ensure the pricing is compliant with hourly rates and commitments, as stated. CDW•G and Sourcewell also have regular cadences where, among other items, any issues are addressed, discussed, and tracked. CDW•G has a dedicated and highly experienced Program Management team, which manages our Sourcewell contracts. Mandi Maricque is the contract manager and is responsible for the Sourcewell portfolio. Mandi is supported by three dedicated contract administrators. In addition, due to the importance of the Sourcewell contract within CDW•G, there is a high level of engagement from senior leaders within the organization. Collectively, the team managing Sourcewell's contracts have 80 years of experience. The team is also responsible for working with Sourcewell Members to ensure proper understanding of the contract's terms and benefits, pricing, and range of offerings. CDW•G has held a Sourcewell contract for the last 20 years as an organization; CDW•G coworkers are well trained on compliance matters related to the Sourcewell contracts. The Program Management team is solely responsible for ensuring Sourcewell Members have access to the agreement. Monthly reviews are done to ensure all participating entities have access to the contract. Sales teams are trained to send any Sourcewell Member add-requests to the SourcewellContracts@cdwg.com inbox. These actions help to drive growth under a robust governance framework. CDW•G has successfully met all reporting requirements and deadlines under the Technology Catalog Solutions #081419-CDW (Incumbent Contract). CDW•G is confident we can continue to meet and/or exceed requirements under this RFP.	*

69	If you are awarded a contract, provide a few examples of internal metrics that will be tracked to measure whether you are having success with the contract.	CDW•G currently tracks different metrics for contract performance internally. Given Sourcewell's diverse membership and dynamic spend within technology category, we continuously monitor standard metrics such as Sourcewell Member performance and utilization by geography (state) and segments (State & Local Government, K- 12, Higher Education, Healthcare, Federal Government, Not for Profit, Public Safety). Additional metrics include: Category penetration Sourcewell Member agreements and state contract adoptions New Sourcewell Member growth OEMs and category penetration Customer satisfaction survey responses Professional services and evolving technologies including cloud offerings' growth Market share under the Sourcewell contract and total available wallet share Target CDW•G customers who can be aligned with the Sourcewell contract Industry trends by public sector segment and the performance of the CDW•G solutions aligned to those trends. A list of trends by public sector segment is outlined in Table 8, Question 45. We also track regulations and procurement policies of different entities where Sourcewell's contract can be leveraged as a state contract, contract of choice, etc.	*
70	Identify a proposed administrative fee that you will pay to Sourcewell for facilitating, managing, and promoting the Sourcewell Contract in the event that you are awarded a Contract. This fee is typically calculated as a percentage of Vendor's sales under the Contract or as a per-unit fee; it is not a line-item addition to the Member's cost of goods. (See the RFP and template Contract for additional details.)	As an incumbent with a proven track record of success, we further believe retaining existing fee structures for Sourcewell Members under the Incumbent Contract will help maintain continuity and stability for those Sourcewell Member's needs. CDW•G is proposing a general administrative fee of 1 percent which will continue to support increased adoption and sales over the term of the contract. To best meet Sourcewell Members' needs for select catalog offerings with historically competitive profiles, we propose the following fee adjustments: Software & Cloud Offerings: 0.25 percent Chromebooks: 0.00 percent We are confident the proposed fee structure combined with our proven track record of success under the current contract will incentivize Sourcewell Members and provides the right balance for growth under this contract.	*

Table 14A: Depth and Breadth of Offered Equipment Products and Services

Proposers must designate if they are seeking an award in Category 1 only or Categories 2 and/or 3. As stated in Section II. B.1. of "REQUESTED EQUIPMENT, PRODUCTS, OR SERVICES," Proposers responding to Category 1 must offer a complete electronic catalog system permitting Sourcewell and Sourcewell Participating Entities to make web-based purchases."

Proposers submitting a proposal in Category 1 must include at least one solution in each of Categories 1, 2, and 3 within its singular proposal. For example, if a Proposer offers solutions within the scope of Category 1, 2 and 3 the Proposer should designate it is seeking an award in Category 1. Proposers seeking award in Category 2 and/or 3 must include at least one solution offered within the scope of the desired Category.

Line Item	Category 1	Category 2	Category 3
71	◉ Yes ○ No	○ Yes ◉ No	○ Yes ◉ No

Table 14B: Depth and Breadth of Offered Equipment Products and Services

Line Item	Question	Response *	

72	Provide a detailed description of the equipment, products, and services that you are offering in your proposal.	CDW•G offers a full range of products and services that enable Sourcewell Members to develop the best total solution to meet specific needs while attaining the most value for their organization. CDW•G provides expert consulting, design, configuration, installation, and lifecycle management services. CDW•G's Category 1 bid provides pricing for our Technology Products and Services Catalog, as well as Professional and Managed services. Our offerings are extremely comprehensive and include: Products & Partnerships: More than 100,000 products from more than 1,000 vendors including Acer, Adobe, Cisco, Dell, EMC, HP, IBM, Lenovo, Microsoft, NetApp, and VMware Technology Services e-Procurement integration Leasing services Managed services: Gold Level Support for customer devices Pre-shipment configuration Professional services: Amplified Solutions, Cyber and Physical Security, Configuration, Data Center Transformation, Digital Velocity Solutions, ServiceNow Total Solutions Cloud Collaboration Data Center and Networking Managed Print Services Point of Sale Security Software Management Total Mobility Management
73	Within this RFP category there may be subcategories of solutions. List subcategory titles that best describe your products and services.	Below is a list of product and service categories, along with their corresponding subcategories, provided by CDW•G as part of this response: Accessories Security Locks Headphones and Speakers Phone Accessories Tablet Accessories Keyboards/Keypads Notebook Accessories Cases and Backpacks Mice and Trackballs Office Products and Supplies Small and Consumer Electronics Robotics Power, Cooling & Racks Power Supplies/Adapters UPS/Battery Backup Batteries Surge Suppressors Remote Power Management Desktop Computers Computer Cases Apple Desktops PC Compatible Desktop Computer Windows Based Terminals Desktop Memory Upgrades Thin Clients PC Compatible Workstations Data Storage/Drives Storage Enclosures/Mounting Hardware CD/DVD/Blue Ray Drives Disk Duplicators Media Hard Drives Desktop NW Attached Storage Floppy Disk Drives Flash Memory Consumer SSD Enterprise Storage BU/DR Infrastructure Drive Arrays

Enterprise Hard Drives
Enterprise SSD
Interfaces Controllers
Optical Drives
Storage Networking
Rackmount NW Attached Storage
Tape Backup Drives
Tape Automation (Lib/Changers)

Point of Sale/Data Capture
Wireless Communication Devices
POS Systems
Connected Devices
Peripheral and Barcode Scanners
Thermal Printers

Servers & Server Management
Server Accessories
Linux/Unix Based Servers
KVM Consoles and Switches
CPUs/Fans
Network Print Servers
Application Servers
Apple Mac OS Servers
RISC Servers
Server Memory Upgrades
x86 Based Servers

Services (CDW Delivered)
Installations
Configurations
HCA/Hlth Purch Grp (HPG) CDW
OnSite Services
Central Services – Repairs
Managed Services
Mobility Services
Field Services
Remote Services
Software Asset Mgmt Services
Classroom Training
Workspace Management Tools

Notebook/Mobile Devices
Notebook Memory Upgrades
Mobile Workstation
Notebook Computers
Apple Notebooks
Tablets

NetComm Products
Network Bridges
Modular Switches
Communications Boards
Network Management Hardware
Modems
Network Switches Managed
Network Test Equip/Analyzer
Network Optics
Network Hubs
NIC Network Interface Adapters
Network Routers
Network Device Memory
Network Switches Unmanaged
Network Security
Wireless LAN Networking
Physical Security

Carts and Furniture
Furniture
Medical Carts

Printing & Document Scanning
3-D Prototype Printers
Copy Machines
Document Scanners
Dot Matrix Printers

FAX Machines
Single Function
Printer Accessories
Multifunction
Plotters
Printer Memory Upgrades
Printer Supplies

Services (Partnered Delivered)
Partner-Delivered Managed Services
Cloud Partner Services
OnSite Services-3rd Party
Installations 3rd Party
Managed Print Services
IT Pro Training – 3rd Party
Systems Management – 3rd Party
Warranties – Product Protection

Client Configure-to-Order
Client Configure-to-Order

Software
Aggregation Services Software
Security Software
Application Suites
Desktop Applications
BU/DR Software
Cloning Software
CAD/CAM Software
Cisco One Software
Database Software
Digital Signage Software
Design and Graphics
Audio/Video Production
Flow/Org Chart Software
Cloud Collaboration Software
Mobile Device Enablement SW
Integrated Product Suites
Infrastructure as a Service
AI Software
Voice Recognition
Legal Software
Mainframe Software
Unified Communication
Network Management Software
Network Connectivity/Emulation
Data Capture Software
Operating Systems
Programming Software
CRM Software
Portal Software
Reference Software
Business Analytics
Document Management Software
Entertainment/Education Soft
Financial Software
Communication/Internet Soft
Storage/SAN Management Software
Utility Software
Software Documentation & Media
Telephony Software
Technical Support
Virtualization Software
Web Software
Physical Software

Collaboration Hardware
Voice Hardware – Phones
Collaboration Hardware – Video Hardware
Collaboration Hardware – Voice Hardware – Headsets
Collaboration Hardware – Voice Hardware Infrastructure

Video & Audio
Automation & Control Systems
Cameras
Medical Displays

		Drones and Virtual Reality Interactive Whiteboards Consumer Television Mounts & Stands Professional Audio Media Player Projectors & Document Cameras Commercial Television Digital Signage Displays Graphics Cards Video Production Screen Protection/Filters Computer Displays Interactive Flat Panel Display Cables Miscellaneous Cables Audio/Video Cables Network Cables SCSI/IDE/floppy cables Telephone/Modem Cables Network Cable Accessories Parallel and Serial Cables USB/FanWire Connectivity Books/DVD Movies Books	

Table 15A: Category 1 - Depth and Breadth of Offered Equipment Products and Services

Indicate below if the listed types or classes of equipment, products, and services are offered within your proposal. Provide additional comments in the text box provided, as necessary.

Line Item	Category or Type	Offered *	Comments
74	Computer hardware, including desktops, laptops, tablets, and related devices;	(•) Yes ( ) No	CDW•G's response includes computer hardware, including desktops, laptops, tablets, and related devices.
75	Networking, server, and data storage equipment, including servers, server appliances, racks and cabinets, data storage or data protection devices, and switching technology;	(•) Yes ( ) No	CDW•G's response includes networking, server, and data storage equipment, including servers, server appliances, racks and cabinets, data storage or data protection devices, and switching technology.
76	Peripherals, accessories, components, and options, including printers, scanners, monitors, audio visual, digital signage, virtual reality, Esports equipment, unified communication hardware, mobility hardware, cabling, modems, routers, switches, power management, and supplies;	(•) Yes ( ) No	CDW•G's response includes peripherals, accessories, components, and options, including printers, scanners, monitors, audio visual, digital signage, virtual reality, Esports equipment, unified communication hardware, mobility hardware, cabling, modems, routers, switches, power management, and supplies.
77	Software related to the purchase of the equipment described in Lines 74-76 above;	(•) Yes ( ) No	CDW•G's response includes software related to the purchase of the equipment described in Lines 74-76.
78	Configuration, software implementation, hardware installation, support, assessment, training, and asset lifecycle services related to the purchase of the equipment or software described in Lines 74-77 above; and	(•) Yes ( ) No	CDW•G's response includes configuration, software implementation, hardware installation, support, assessment, training, and asset lifecycle services related to the purchase of the equipment or software described in Lines 74-77.
79	Security, cloud, network, data, IT asset lifecycle services, and solutions described in Categories 2 and 3.	(•) Yes ( ) No	CDW•G's response includes security, cloud, network, data, IT asset lifecycle services, and solutions described in Categories 2 and 3.

Table 15B: Category 1 - Industry Specific Questions

Table 15B: Industry Specific Questions relate to products and services offered in Category 1 (see Table 15A).

Line Item	Question	Response

80	Describe your capability to report Sourcewell member purchases of products with environmentally preferred attributes (e.g., eco-labeled, rated, or certified).	CDW•G is dedicated to working with our technology partners to promote their environmentally certified products and assist Sourcewell Members in purchasing them to solve outcomes around their ESG goals and priorities. We also provide the ability to track industry-recognized data to allow Sourcewell Members to better understand their environmental footprint. Sourcewell Members can receive from CDW•G, upon request and by mutual agreement, both EPEAT reporting, which is the leading global ecolabel for the IT sector, and Energy Star, a government-backed energy efficiency measure. For these reports we can provide quarterly, calendar year, or fiscal year reporting, depending on Sourcewell Members' needs. We can typically offer a number of customized reporting options as well, including summary by category, to meet specific Sourcewell Member needs.
81	Identify any reseller certification(s) (or similar third-party validation of technical expertise) that your organization has attained, if any.	Included below is an overview of some of our key partner distinctions: Apple (Diamond Elite partner): Apple's Largest Corporate Channel Partner in the U.S. Apple's only reseller with the designation "Premium Corporate Reseller" CDW-dedicated Apple System Engineers 19 Apple-badged employees supporting CDW 13 CDW-badged Apple resources onsite Apple-certified Mobility Solution Architects We are an Authorized Apple Corporate Reseller for Mac, iPad, Unlocked iPhone, Apple Watch, AppleCare, VPP credit, and Apple accessories (including Beats for specific use case). We provide overnight delivery of stocked products, extensive third-party hardware, and software licensing options, as well as the Apple Professional Services portfolio. Please note, Apple policy states that they are to be the sole reseller for their products with K-12 customers, including both private and public schools. If this policy is repealed, CDW•G is equipped and ready to serve Sourcewell Members. Cisco (Gold Certified Partner): We are Cisco's largest U.S. Direct Reseller and largest National Direct Integrator Partner, having attained the broadest range of expertise across multiple technologies. CDW has achieved the newest of Cisco's Master Specializations in networking, making CDW the first Cisco channel partner in the Americas to hold all five Master Specializations that Cisco offers. The other Cisco Master Specializations are security, collaboration, data center and hybrid cloud, and cloud and managed services. Master Specializations are Cisco's highest and most exclusive level of partner certification. CDW was recognized as the 2022 Americas Partner of the Year by Cisco and as 2022 Cisco Software Partner of the Year. CDW has more than 1,300 Cisco-certified presales engineers, technical specialists, solution architects, and professional services engineers who are available to provide expert guidance and support. Certifications include: 717 Cisco Certified Sales Experts 63 Cisco Certified Internetwork Experts 215 Cisco Certified Network/Design/Voice Professionals 322 Cisco Certified Network/Design Associates In addition, CDW is one of the only resellers in the world actively participating in and working with Cisco in the Cisco Early Field Trial (EFT) program. This program allows our top engineers to receive and test the latest code prior to the general release of the product. It also lets CDW shape the products prior to shipping the first release level. Generally, Cisco only invites two partners to each EFT opportunity, and typical EFT participation is three or four EFTs. CDW historically participates in more than 20 EFTs a year across Data Center, Engineering, Collaboration, and Security. In Canada, CDW recently received Cisco Full Stack Observability and Hybrid Cloud Computing Solution Specializations. These partner-led designations recognize CDW Canada's ability to provide sophisticated, value-added Cisco solutions through in-depth sales capabilities, technology skills, and service offerings. Dell (EMC Titanium Black Partner): CDW is Dell's #1 Partner Worldwide, and provides the following resources: Dell-certified technology architects Dell-certified cloud architects and Dell EMC-certified data scientists Dell-certified implementation engineers HP Enterprise (Platinum Business Partner): CDW is an HP Enterprise (HPE) Platinum Partner and was named the North American Solution Provider of the Year 2023 (CDW Canada and CDW U.S.).

HP Inc. (Platinum Business Partner): CDW is an HP Inc. (HPI) Platinum Business Partner and HPI's #1 partner worldwide. Recent awards include:

Lenovo (Largest Global Partner): CDW is Lenovo's largest Global Direct Response Channel Partner.

Microsoft (Gold Certified Partner): CDW is a Microsoft Gold Certified Partner and a highly ranked Licensing Solution Provider (LSP) and Enterprise Software Advisor (ESA). CDW is also a Microsoft Software Asset Management (SAM) Partner and an Authorized Direct Reseller (ADR) for Open Value licensing programs in all 50 states and Canada. We are the worldwide leader in Microsoft Enterprise Agreements as well as Server and Cloud Enrollments.

CDW is also an Azure Expert MSP for Microsoft Azure.

CDW Cloud Products: CDW currently partners with more than 150 cloud provider partners working in tandem to provide our customers with best-of-breed SaaS, IaaS, and PaaS solutions. A small sampling of our offerings is provided below.

AWS: CDW has achieved multiple certifications for AWS and is one of a handful of Advanced Consulting Partners. CDW has earned the AWS Migration Competency, an elite-level designation held by fewer than 50 companies in North America. CDW coworkers have earned more than 200 AWS certifications including the new AWS Database and Data Analytics Specialty Certifications. CDW has also earned the AWS Storage Competency, confirming our deep storage acumen and our extensive AWS storage partner portfolio (for example, NetApp, Veeam, Druva, and many others).

Google: CDW's comprehensive next-generation Managed Services for Google Cloud Platform (GCP) includes three of the world's 20 Google Cloud Fellows on staff. CDW has also successfully completed the requirements to participate in the Google Cloud MSP Initiative.

Microsoft Azure: As a Microsoft Azure Expert Managed Service Provider, CDW has a record of delivering results to customers in finance, healthcare, manufacturing, small business, government, and education. We also provide full-stack solutions expertise, integrating hardware, software, cloud and services considerations into every Azure discussion. Customers benefit from holistic technology guidance while eliminating the need to coordinate with multiple IT vendors and service providers to design, procure, implement and manage complete Azure solutions.

CDW employs a dedicated vendor accreditations coordinator who takes responsibility for monitoring coworkers' technical and vendor sales certifications in line with our manufacturer partner accreditations. The vendor accreditations coordinator is part of our Vendor Alliances department, which comprises vendor managers for all major hardware manufacturers. We have the highest-level reseller partnerships (Platinum or Gold) with these vendors, which are usually contingent on CDW maintaining minimum numbers of accredited resources at all levels from sales, pre-sales, field and systems engineer, to architect.

Each of the partner vendors has designated an account manager and systems engineer to CDW, who communicates product developments to our vendor managers, as well as the associated technical training courses available. Some vendors also have partner education managers specializing in training and certification guidance for CDW. The vendor managers then work with the vendor accreditations coordinator to identify the staff impacted by the development and make bookings for training and exams.

The vendor accreditations coordinator uses a range of vendor and internal tools to manage technical certifications on an ongoing basis. Vendors' learning management tools give the vendor accreditations coordinator visibility of the following:

Summaries and detailed breakdowns of CDW's compliance status against its overall vendor certification (Platinum, Gold, etc.) and any technology specialist certifications

Gap analysis charts for training requirements to be quickly identified

Information to assist creation of vendor learning plans, which feed into CDW's standard Personal Development Plans

Records of individuals' certifications, training, exams, and expiry dates of these for tracking by the vendor accreditations coordinator

The vendor accreditations coordinator also uses vendor reports and internal tracking sheets to monitor certifications. These provide gap analysis and qualification road mapping showing individual certification status in various vendor technologies.

82	Describe your maintenance solutions for software products, such as maintenance agreements, software upgrades, continuous updates, patches, and fixes.	CDW•G takes a pre and post sales consultative approach toward software assets that can assist Sourcewell Members through every stage of their lifecycle. It begins with our capabilities of assessing current software environments and assisting in the design and deployment of a software solution within environments. We can integrate and share licensing data with most industry recognized software asset management platforms to support Sourcewell Members' needs. Once deployed, CDW•G can also support maintenance through effective software licensing management and assist with: Performing health checks Maintaining the right license position so you are neither over- or under-licensed Establishing consolidated billing Providing ongoing software recommendations Ensuring accurate IT planning and budgeting Maximizing value derived from licensing agreements Applying compliance checkpoints Staying on top of licensing expiration and renewal As part of our contract management roadmap process, our CDW•G software team conducts regular business reviews and contract deep dives to help manage licenses over the course of the contract. Our contract management roadmap also helps keep customers aware of important renewal dates.
83	Describe your website and the ease-of-use for customers, including order placement, payment, order tracking, etc.	CDW•G has a dedicated purchasing page for Sourcewell, currently providing Sourcewell Members direct access to account information, product offerings, and contract pricing on technology products and services: www.cdwg.com/sourcewell In recent years, CDW has continued to evolve our operations with an eye to improving the customer experience, extending to our online customer portal. Sourcewell Members benefit from the evolution of this portal, Rubi, which provides greater tools and options to plan, buy, and manage the technology solutions they need. From one central portal, now accessible from the Rubi Mobile App for additional flexibility, Sourcewell Members can purchase products quickly and easily, selecting shipping, billing, and payment options as they go through the checkout process. From the shopping cart page a user can: Add more items to the cart Adjust quantities Save the cart for future purchase Save the cart as a bundle that can be repurchased Email the cart to a colleague Create a standard quote Estimate shipping costs with the Shipping Calculator before checking out Check out using the standard checkout feature Rubi also gives Sourcewell Members flexibility in terms of how they view technology for purchase. Sourcewell Members can choose to view and purchase from CDW's entire online catalog of products, or efficiently create customized catalogs containing specific products. Sourcewell Members can also configure their homepage within the portal based on their needs to make tasks more easily accessible including managing subscriptions and quotes, streamlining repeat purchases, and approving orders. Sourcewell Members, through the Security Settings feature in Rubi, can grant user access to features including access to products, views of their orders or multiple accounts, and roles as a purchaser or approver. Sourcewell Members can also grant administrative rights to set up and maintain advanced website features including the Purchase Authorization System, Custom Catalogs, Asset Management, and Security Settings. Rubi provides key insights, which help reduce guesswork and uncover opportunities for Sourcewell Members to accurately plan their technology implementations. This includes factors such as estimated time of arrival/inventory/supply chain insights to support implementation, order tracking and status, and current CDW Research Hub information around a variety of IT topics including cloud, data analytics, data center, digital workspace, hardware, networking, security, services, and software. Once an order is placed, an Order Status feature in Rubi provides Sourcewell Members complete order status information with time saving links, including the ability to: View all recent orders (from the past month to as far back as three years) Search for a specific order by purchase order (PO) number, order number, purchaser, or purchase date View order and invoice details Filter orders according to any of the following statuses:

		Cancelled All Items Shipped Some Items shipped Not Yet Shipped Backordered Item(s) Processing orders View individual shipment details and tracking information Add mobile number to get delivery SMS text message notifications Print a copy of a packing list or original invoice Repurchase a past order Download a report to excel with all open orders Initiate a product return After purchase, Sourcewell Members can use the Asset Hub of the Rubi portal to manage purchases. Features of the Asset Hub include: An asset overview page that shows a view of hardware and software assets purchased through CDW·G, including the total counts of products, asset age, and spend across asset type, category, and brand. A hardware overview page, where Sourcewell Members can view and filter across your hardware assets based on type, brand, asset age, and more, and can click on each line item to see more details. A hardware detail page, where Sourcewell Members will see information such as the quantity owned of a specific asset, technical specifications, availability, and prior orders and can also re-purchase quickly by using the “Buy Again” button. A software overview page, where Sourcewell Members will see software assets broken out across brands, can view total counts of software products and associated licenses and seats, and can quickly view upcoming renewals. Sourcewell Members can also see a list of software assets and can filter on those assets or click to view more details. A software detail page, where Sourcewell Members can view license counts, product attributes, associated licenses for that asset based on order history, and renewal dates for renewable software assets. Additionally from this page, Sourcewell Members can request a quote for a software renewal. A subscriptions page where Sourcewell Members can manage their software subscription assets, including renewal and adding/removing seats. The Rubi portal also allows Sourcewell Members to access consolidated information for two or more related accounts online (for example, headquarters and departments). Upon request, account managers assist in enabling your administrators to view, place, and track orders across the organization without having to log on to multiple accounts and create quotes for multiple accounts. This helps centralize the purchasing process while letting administrators place and track orders by address and location. This capability allows access to the following types of information for accounts linked together: Order status Quote activity Purchase history Financial reporting Purchase approval system CDW·G offers e-procurement integrations to the major providers in the industry, and the capabilities that are available via Rubi are also available via a punch-out catalog.

Table 16A: Category 2 - Depth and Breadth of Offered Equipment Products and Services

Indicate below if the listed types or classes of equipment, products, and services are offered within your proposal. Provide additional comments in the text box provided, as necessary.

Line Item	Category or Type	Offered *	Comments

84	Cybersecurity services, such as cyber risk assessments, program strategy and operations, zero trust, skills and training, penetration testing, threat and vulnerability management, content security, network visibility and endpoint detection, log aggregation and correlation, disaster response and recovery, and managed cybersecurity;	(●) Yes ( ) No	With nearly 20 years of experience delivering leading information security solutions, we help organizations reduce the complexities involved in making technology decisions in a fast-paced industry. CDW takes a comprehensive approach to security and risk management. We offer world-class technology solutions, expert implementation and advisory services, comprehensive managed services, and proven methodologies backed by customized testing. We help to advance customer security programs and optimize overall IT risk management strategy so customers can protect data, intellectual property, and reputation. CDW cybersecurity solutions and services fall into six buckets: infrastructure, intelligence and analytics, identity and access management, data and application, threat and vulnerability management, and program strategy and operations. Infrastructure. Strengthen the first line of defense against sophisticated threats. Our solutions and services help customers gain extensive visibility into network traffic based on applications, users, and content; remove malicious traffic while maintaining the delivery of legitimate business flows; and securely manage IoT devices. Intelligence and Analytics. Arm staff with the tactical, operational, and strategic insights needed to understand how an organization is being targeted and invest wisely in the right set of countermeasures. Our comprehensive professional and managed services and continuous monitoring solutions help customers streamline security operations with automation. We help customers respond to, remediate, anticipate, and prevent threats to business. Identity and Access Management (IAM). Securely connect users to distributed services and deliver accountability and transparency of access to the business. Our IAM solutions and services promote capabilities spanning internal and cloud-based services, enhancing user experience while ensuring only the right people have access to the right assets, at the right time, and for the right reasons. Data and Application. Protect information assets against mistakes that lead to data leaks and intentional misuse by insiders, as well as external attacks on information infrastructure. We help you protect data no matter where it is stored, used, or transmitted through the development of a data-centric security program. Threat and Vulnerability Management. Evaluate the overall state of security with an objective view of an organization's policies, controls, and processes. We facilitate the development of an effective threat and vulnerability management program, building upon existing security practices to help you continuously find, prioritize, and remediate vulnerabilities. Our expert professional services and world-class solutions help to determine whether data has been compromised and help create new approaches to limiting dwell time and remediating intrusions. Program Strategy and Outcome. Manage an organization's digital risk and compliance profile. We offer a full range of solutions and services to help evaluate programs against established cybersecurity frameworks, keep up with evolving data protection and privacy regulations, augment staff, set policy, and develop and execute a cohesive strategy for extending security throughout the supply chain.
85	Physical security services, such as site assessment, upgrade planning and execution design, installation, integration, access control,	(●) Yes ( ) No	CDW Physical Security Services solutions fall under four categories: video surveillance, access control, environmental sensors, and professional services.

	video management, and managed physical security services;		Video Surveillance. Video surveillance has long been a key component of physical security. The advent of inexpensive, network-enabled cameras has made it easier for organizations to increase their video surveillance footprint. Whether limited to critical areas or deployed throughout an enterprise, cameras historically collected video footage that was only used for forensic purposes — something went wrong, and video footage enabled security teams to later determine what happened. Now, IP-enabled video cameras enhanced with analytics and artificial intelligence (AI) can automatically detect and alert on incidents in real-time and be used for operational use cases in addition to security. CDW helps design and implement solutions to modernize video surveillance to get more value from video with services that include: Envisioning Workshops, Site Survey and Systems Design, Camera Deployment, Video Management System (VMS) Implementation, Software and Analytics Integration, Managed Services, and Day 2 Support Services Access Control. Modern access control systems – characterized as increasingly digital and IP-connected – allow customers to secure the points of entry to their facilities with IP-enabled controllers and modern credentials including keycards, mobile apps, and biometrics. With new options to manage physical security either on premises or from the cloud, these systems can be closely integrated with video surveillance for improved situational awareness and forensics search. CDW helps customers take advantage of new access control technologies, whether outfitting a new facility or modernizing and retrofitting an existing building, making it easier than ever to protect people, property, and premises with services including: Envisioning Workshops, Site Survey and Design, Door Controller Installation, Access Control System Implantation, and Day 2 Support Services Environmental Sensors. The proliferation of Internet of Things (IoT) devices in recent years has resulted in making it possible to easily deploy and utilize sensor-based solutions that monitor atmospheric conditions, detect audio signatures, and use advanced imaging devices (thermal, LIDAR, 3D, etc.). Whether customers need to monitor facilities for airborne chemicals or detect water leaks, rising temperatures, or audio signatures – it is easy to integrate relatively inexpensive IP-enabled sensors into a building's existing physical security system. This greatly improves situational awareness and streamlines incident monitoring and notification processes. CDW helps extend physical security systems to include environmental sensors, enhancing the safety and security of your operations with services that include: Envisioning Workshops, Site Survey and Design, Door Controller Installation, Access Control System Implantation, and Day 2 Support Services Professional Services. As organizations face limited time, budgets, and talent to tackle the ever-growing list of challenges running their day-to-day operations, IT leaders need a way to handle priority projects without overtaxing internal staff. CDW Ad Hoc Support Services help meet the demands of organizations in unique ways. We provide skilled staff to augment IT teams with expertise in a wide range of technologies, offering an objective view of IT that helps ensure the right solution to the problems — not just the one that is convenient – through ad hoc support services that include: Small Installation Projects, Scheduled Maintenance, and Unscheduled and/or Break/Fix

			Engineering and Consulting Services
86	Cloud, such as Infrastructure as a Service (IaaS), Platform as a Service (PaaS), Software as a Service (SaaS), and strategy, design, migration, deployment, and managed cloud solutions;	◉ Yes ○ No	Looking at CDW cloud by the numbers, Sourcewell Members working with us benefit from: 2 of 50 global Google Cloud Fellows 250+ cloud engineers 5,000+ industry certifications 100+ industry awards 1,200+ cloud partners The cloud offers convenience, flexibility, and agility. The complexities of cloud can lead to increased cost, decreased visibility, and vendor lock-in. With industry-leading hybrid and multicloud architects, CDW's cloud team empowers Sourcewell Members to adopt cloud-native best practices that help cut costs and innovate faster. CDW helps customers achieve cloud goals following a four-step process of assess, design, orchestrate, and manage. 1. Assess. Dedicated Sourcewell Member account teams engage cloud engineers assess current IT environments, identify and prioritize goals, and explore possible vendor solutions to fit business needs. 2. Design. We customize a strategy that ensures cloud solutions continually evolve with the business. We also provide risk management methods to secure data, ensure business continuity, and put disaster recovery plans in place. 3. Orchestrate. We follow detailed implementation procedures for proper cloud migrations, including physical server migration, virtual server migration, database migration, physical-to-virtual server migration, server consolidation and enterprise applications. 4. Manage. We help reduce IT burdens on in-house teams and ensure business continuity by managing cloud solutions on high-performing data center ecosystems. We also enable accessible and on-demand provisioning and de-provisioning, reporting, and billing for cloud usage.
87	Network, such as maintenance and monitoring, edge computing, SD-WAN and LAN, and data center networking;	◉ Yes ○ No	Organizations have long turned to CDW to implement the best networking solutions, and the value of partnering with our team extends well beyond simplified procurement and savings. The CDW Networking Practice assists customers at every stage of the journey through assessments and roadmap guidance, as well as vendor-focused workshops and jump-start services for the following areas: Enterprise and data center networking Software-defined WAN (SD-WAN) Wireless networking and Wi-Fi 6 Network access control (NAC), segmentation and secure campus solutions With more than 120,000 customer networking solutions completed in a 12-month period, CDW networking solution architects combine with almost 500 solution architects to support our sellers and their customers to: Design. Our team of technology experts works with customers to plan an end-to-end solution that fits often unique needs and optimizes business impact. Orchestrate. Comprehensive services help our customers build and deploy customized infrastructure that follows networking best practices. Manage. Through a tiered support structure, our team can monitor and manage network complexities to ensure operational efficiency and security.

88	Data, such as data modernization, data backup, data and document processing and storage, and assessment, validation, production, and management of AI and machine learning solutions; and	(●) Yes ( ) No	We provide Sourcewell Members the strategy, architecture, and migration paths required for everything from complex database/data warehouse designs, data exploration and visualization, and data governance, to advanced analytics and machine learning — whether starting with introductory concepts or building and deploying production models. CDW•G works with Sourcewell Members to define and implement an effective data strategy, modernizing data platforms, and implementing DataOps best practices for scalability and agility. We help customers create new data pipelines that can be leveraged for organizational insights, analytics, and visualization. Our experts prove Artificial Intelligence/Machine Learning (AI/ML) business value through minimum viable model (MVM) creation and implement online-ML pipelines for production deployments. Our data architects and ML experts provide rapid, innovative outcomes across data operations; data warehouse modernization; data pipelines; visualization and insights; AI/ML; big data; and contact center AI.
89	Related solutions, such as endpoint security products, network security technologies, identity and access management technologies, security analytics, data security products, IP video monitoring systems, intelligent controllers, mission control systems, electronic locks, network infrastructure, and server room technology.	(●) Yes ( ) No	CDW's Security Practice has the depth and breadth to support Sourcewell Members on their entire cybersecurity journey. Security focus areas include: Program Strategy and Operations, which offers strategy workshops and program initiation; technology bakeoffs and proofs of concept; zero trust assessments; and internal audit and IT audit services. Cyber Resilience and Compliance, which includes privacy compliance (GDPR, CCPA); privacy maturity assessments; framework maturity assessments; full-scope PCI DSS services; HIPAA security, privacy, and risk; third-party risk management; and Cybersecurity Maturity Model Certification (CMMC) assessments. Identity and Access Management (IAM), which includes rapid assessments and strategy; IAM implementation; user rights and access reviews; solution selection and bakeoff; SIEM deployment and configuration; managed IAM support; and white-glove managed identity. Cloud and Application Security, which includes secure access service edge; cloud native controls; cloud security posture management; cloud workload protection; cloud native application protection platforms; cloud identity and entitlement management; and cloud security architecture. Secure Infrastructure offerings, which include security architecture and design; physical security; next-generation firewall; endpoint protection; email and web security; intrusion detection and prevention; IoT device assessment and strategy; and managed firewall. Skills and Training, which includes cyber workforce development; offensive and defensive security courses; cloud security courses; programming and development security operations courses; data science and analytics; and solution training. Threat and Vulnerability offerings, which include penetration testing; blue/red team exercise; web app testing; threat/vulnerability platforms; endpoint detection and response; incident response; and managed scanning.

Table 16B: Category 2 - Industry Specific Questions

Table 16B: Industry Specific Questions relate to products and services offered in Category 2 (see Table 16A).

Line Item	Question	Response

90	Describe how you help organizations with their zero-trust programs, if applicable.	CDW Security Services provide independent evaluations of your security posture and help you fortify your weaknesses. CDW's certified experts design comprehensive strategies and solutions for protection and response to all types of threats, both internal, external, virtual, and physical. CDW•G, through Sourcewell's IT Managed Services and Staff Augmentation Solutions 071321•CDW contract, provides Sourcewell Members access to CDW•G's breadth and depth of security services and solutions. Cybersecurity: Driven in part by guidance from both the Cybersecurity and Infrastructure Security Agency (CISA) and the National Institute for Standards and Technology (NIST), nearly 75 percent of security leaders are piloting, actively researching, or implementing zero-trust technology (IDG 2021 Security Priorities Study). CDW helps customers design and execute on multi-year zero-trust buildouts, leveraging existing technology while creating roadmaps to the next generation of solutions. From strategy to deployment and management, CDW offers customers a single-vendor solution to achieving zero-trust goals. CDW helps customers mature their cybersecurity program across five key domains – identity, device, application workload, and data – with full stack product and service capabilities. We serve as a strategic partner with technical, strategic, and executive advisors available to customers to help develop and fulfill roadmaps to align with leading security industry frameworks like those from CISA and NIST. CDW's Security Practice has the depth and breadth to support the entire cybersecurity journey, making security an enabler, not an obstacle. With a full range of assessment, design, orchestration, and managed services, CDW helps customers mature and scale a security program that drives to objectives without slowing innovation. Physical Security: As a comprehensive physical security integrator, CDW•G's Physical Security Solutions practice provides products, designing customized solutions and orchestrating the setup and integration of these solutions tailored to your organization's specific needs. Crafted with public sector customers in mind, this business-to-business offering ensures organizations receive the highest quality security solutions and services while benefiting from CDW•G's extensive expertise in the field. CDW•G helps you mature and scale a physical security program that protects your people, property, and premises. Whether you need the latest VMS or analytics tool, expert advice on system integration, or a strategic partner, CDW•G has the best solution for your business. Increasingly, the responsibility for upgrading, deploying, and managing physical security and video surveillance is being handed over to IT. CDW helps deploy, integrate, and manage physical security systems that improve safety and security – and find opportunities to enhance business operations through advanced analytics. Whether limited to critical areas or deployed throughout an enterprise, cameras historically collected video footage that was only used for forensic purposes. Now, IP-enabled video cameras enhanced with analytics and AI automatically detect and alert on incidents in real time and are used for operational use cases in addition to security. CDW helps design and implement solutions to modernize video surveillance to get more value from video. Modern access control systems – characterized as increasingly digital and IP-connected – allow customers to secure points of entry to facilities with IP-enabled controllers and modern credentials including keycards, mobile apps, and biometrics. CDW helps customers take advantage of new access control technologies, whether outfitting a new facility or modernizing and retrofitting an existing building, making it easier than ever to protect people, property, and premises. The proliferation of IoT devices in recent years has resulted in making it possible to easily deploy and utilize sensor-based solutions that monitor atmospheric conditions, detect audio signatures, and use advanced imaging devices (thermal, LIDAR, 3D). CDW helps extend physical security systems to include environmental sensors, enhancing the safety and security of operations.

91	Describe how you deliver cybersecurity solutions in accordance with the National Institute of Standards and Technology (NIST) framework, if applicable.	Cybersecurity solutions are delivered following CDW's proven methodology of Listen, Advise, Design, Orchestrate, and Manage and include Health Checks, Workshops, Deployments, and As-Is Migrations. These solutions support our customers' needs to assess, build, migrate and/or consolidate next-gen firewalls, network access controls, cloud security, and all content security solutions. Our strategies and solutions follow the same goals of the NIST Cybersecurity Framework, which provides guidance for reducing cybersecurity risks by helping organizations to understand, assess, prioritize, and communicate about those risks and the actions that will reduce them. With thoughtful acquisitions of Focal Point and Sirius, CDW is now the largest security integrator in North America and has been recognized with more than 150 vendor partnerships and more than 15 Partner of the Year Awards. A quick overview of our security practice reveals: Program Strategy and Operations 85+ risk, governance, and strategy experts Cyber Resilience and Compliance 35+ cyber security and advisory consultants Identity and Access Management 110+ advisors, engineers, and architects Cloud and Application Security 10+ cloud security specialists Secure Infrastructure 60+ physical, network, and IR engineers and architects Skills and Training 20+ workforce specialists Threat and Innovation 65+ cyber defense experts
92	Please list any certifications or testing results you or your partner(s) hold which show security posture in your proposed solutions, if applicable.	CDW's security teams blend training and certifications from industry organizations, vendors, and CDW proprietary methodologies. Sample certifications include: Industry CISSP – Certified Information Systems Security Professional CISA – Certified Information Systems Auditor CIPP – Certified Information Privacy Professional PCI QSA – PCI Qualified Security Assessor CEH – Certified Ethical Hacker PMP – Project Management Professional CSM – Certified Scrum Master Vendor Cisco CCNPs and CCIEs Splunk Certified Consultants and Enterprise Architects AWS Cloud Security Architects Microsoft Certified Systems Engineers Palo Alto Certified Network Security Professionals SailPoint Certified Engineers and Architects Okta Certified Professionals, Administrators, and Architects CyberArk Certified Delivery Engineers CDW sponsors, supports, or aligns methodologies with the training and resources of the following standard-setting bodies: CSA – Cloud Security Alliance CISA – Cybersecurity and Infrastructure Security Agency iapp – International Association of Privacy Professionals IDSA – Identity Defined Security Alliance IIA – The Institute of Internal Auditors ISACA – Information Systems Audit and Control Association (ISC)2 – International System Security Certification Consortium NACD – National Association of Corporate Directors NIST – National Institute of Security Standards PCISSC – PCI Security Standards Council

93	Describe how you deliver cloud solutions in accordance with the NIST definition of cloud computing, if applicable.	At CDW, we understand the complexities of cloud can lead to increased cost, decreased visibility and vendor lock-in. With industry-leading hybrid and multicloud architects, CDW's Hybrid Cloud and Multicloud team empowers organizations to adopt cloud-native best practices. Whether hybrid or multi, private or public, we help Sourcewell Members define and reach their cloud vision and goals. Our flexible approach and extensive cloud solution options falls in line with the NIST definition of cloud computing, which calls for "a model for enabling ubiquitous, convenient, on-demand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction." CDW's Hybrid Cloud and Multicloud practice provides multiple engagement models and delivery mechanisms, allowing Sourcewell Members to select the solution(s) that best suit their needs and digital priorities including: Discovery: Identifies and documents your existing cloud and cloud-native infrastructure and software delivery lifecycle processes. Assessment: Provides evaluations and remediation recommendations based on environment discovery, to meet and exceed cloud-native industry best practices for agile and secure workloads. Design: Provides environment designs specific to your business requirements, and a prescriptive path for getting there. Adoption: Provides education and implementation of the hands-on tools, platforms and processes needed for successfully adopting cloud-native patterns on public cloud or private infrastructure. Strategy: Analyze your application business requirements and provide concrete recommendations for the improvements needed in process, culture, tools and/or people. Proof of Concept: Assist in testing new cloud-native platforms, products and processes, and vet their compatibility in your cloud environments. Implementation: Once vetted, our engineers will implement the designed solution. Custom Development: Additional, non-standard requirements or requests can be proposed, tested, and implemented. Support and Consistency: Ongoing review, support, and managed consistency services to proactively deliver guidance and management recommendations specific to your cloud environment.
94	Describe which deployment methods you provide cloud-based services (e.g., private cloud, community cloud, public cloud, or hybrid cloud), if applicable.	CDW's Hybrid Cloud and Multicloud team empowers Sourcewell Members to adopt cloud-native best practices. Whether hybrid or multi-, public or private, CDW helps customers define and reach their cloud vision.

Table 17A: Category 3 - Depth and Breadth of Offered Equipment Products and Services

Indicate below if the listed types or classes of equipment, products, and services are offered within your proposal. Provide additional comments in the text box provided, as necessary.

Line Item	Category or Type	Offered *	Comments

95	IT Asset Management Services, including hardware and software asset management, software as a service management, audit management, maturity assessments, sustainability solutions, and repair and maintenance;	(●) Yes ( ) No	Sourcewell Members working with CDW•G have access to all of their IT asset purchases through Rubi and the Rubi by CDW mobile app – CDW's trusted digital advisor for customers. Rubi's Asset Hub displays technology assets in an easy-to-understand manner and helps reduce the time and effort to uncover emerging and urgent technology needs such as: Visibility to all hardware and software purchased at CDW reducing the time and effort of manually tracking or waiting for a report from CDW. Software expiration dates are based on the invoice date and the duration of the license or subscription. Other factors such as activation date may also play into the expiration. Quick-glance summaries to identify technology that need immediate attention including software renewals, hardware age, and a consolidated snapshot of the entire product portfolio. Proactive renewal notifications before technology, licenses, or subscriptions expire. Filters to easily pinpoint asset groups or products by category, brand, age, and even estimated renewal dates. Quick search for individual assets by serial number and CDW-applied asset tags. CDW•G also offers a variety of IT Asset Management (ITAM) solutions including: Project-Based Engagement: These engagements provide visibility into your license position for a specific publisher or set of publishers. Assessing real data, rather than relying on estimates, shows your decision-makers where the organization stands and builds a business case for implementing ITAM. Maturity Assessment: Maturity assessments are designed to review your IT Asset Management policies, procedures, and tools, and provide you with a detailed outline of potential areas of risk for your business. Ongoing ITAM Solutions: If you want to ensure consistent visibility into your IT assets, CDW can work with you to provide long-term guidance and customized ITAM support services to drive improvement throughout your ITAM journey. Technology Solutions: Our partnerships with industry-leading vendors – Including Certero, Flexera, ServiceNow, Snow, and Zylo – enable us to match Sourcewell Members with the technology solution that best fits their ITAM goals and environment. These solutions in turn deliver accurate inventory data using standardized platforms to empower better decision-making.
96	IT datacenter decommissioning, including planning and valuation, data shredding, de-racking, de-cabling, de-powering, and packing; and,	(●) Yes ( ) No	Datacenter migrations and shutdowns are not a one-size-fits-all solution, as each customer and data center project have unique business requirements and processes. These business objectives drive the assessment, planning, and execution phases of CDW's Data Center Migration Services, helping to ensure effectiveness and minimize impact to business operations. Our Data Center team leverages experience and expertise to provide an overall solution designed to move or decommission workloads efficiently. Offered as part of CDW Lifecycle Refresh Services, specific datacenter decommissioning services address planning and valuation, data shredding and wiping, de-racking, de-cabling, and de-powering and include: Removal and safe disposal of retired assets Field technicians for proper de-install Packing and palletization assistance Secure transport and chain of custody Audit of assets with detailed reporting Certified Data Erasure/Destruction services (NIST 800-88 Standard) Electronics recycling

97	IT Asset Disposal and Retirement Services, including secure data destruction, serialization, asset value recovery, recycling, remarketing, refurbishing, onsite collection, and ESG reporting.	(•) Yes ( ) No	How We Work with our ITAD Partners CDW ITAD Services help customers manage end-of-product-lifecycles and safely, securely, and cost-effectively dispose of old equipment. ITAD includes device wiping, removal, evaluation, and recycling. Proper ITAD involves completely wiping devices of sensitive data and environmentally responsible recycling and disposal of e-waste. ITAD helps shield customers from the inherent financial, legal, and environmental risks associated with IT equipment retirement and disposal. Working with their segment-specific, dedicated account teams, customers simply submit a request, and we initiate and oversee equipment removal, audit, test, and wipe for all devices. On completion, customers receive a complete, detailed report that includes a buyback rebate on your CDW•G account for any devices of value. CDW ITAD Services accepts servers, networking equipment, storage devices, laptops, desktops, displays, printers, Chromebooks, smartphones, and tablets. A Full Lifecycle Refresh Solution CDW Lifecycle Refresh Services eliminate the risk in disposing of old IT equipment. Our ITAD Services include: Removal and safe disposal of retired assets Field technicians for proper de-install Packing and palletization assistance Secure transport and chain of custody Audit of assets with detailed reporting Certified Data Erasure/Destruction services (NIST 800-88 Standard) Electronics recycling

Table 17B: Category 3 - Industry Specific Questions

Table 17B: Industry Specific Questions relate to products and services offered in Category 3 (see Table 17A).

Line Item	Question	Response
98	Please list any certifications your company or your delivery partner(s) hold which are relevant to IT Asset Lifecycle Services, such as R2v3, e-Stewards, NAID AAA, ISO 9001, ISO 14001, ISO 45001, and ITAM Forum.	International Organization for Standardization (ISO) certified since 2001, CDW has a mature, well-defined Quality Management Systems that include continued compliance to the following relevant ISO Standards: ISO 9001 – Quality Management System: Sales, configuration, and support of computer and related technology within both of CDW's Configuration Centers. ISO 14001 – Environmental Management System: The environmental activities related to product/service management, inventory control, shipping, returns management, and receiving for computers and related technologies, excluding the office, cafeterias, and the lessee area. In addition, our delivery partners also hold NAID AAA, e-Stewards, and i-SIGMA certifications.
99	Please indicate the standards to which hard drives are wiped, such as the Department of Defense or NIST standard 800-88.	As part of compliance with government and industry requirements, CDW•G adheres to various standards which includes NIST Special Publication 800-88 (NIST SP 800-88), Guidelines for Media Sanitization.

Exceptions to Terms, Conditions, or Specifications Form

Only those Proposer Exceptions to Terms, Conditions, or Specifications that have been accepted by Sourcewell have been incorporated into the contract text.

Documents

Ensure your submission document(s) conforms to the following:

1. Documents in PDF format are preferred. Documents in Word, Excel, or compatible formats may also be provided.

2. Documents should NOT have a security password, as Sourcewell may not be able to open the file. It is your sole responsibility to ensure that the uploaded document(s) are not either defective, corrupted or blank and that the documents can be opened and viewed by Sourcewell.

3. Sourcewell may reject any response where any document(s) cannot be opened and viewed by Sourcewell.

4. If you need to upload more than one (1) document for a single item, you should combine the documents into one zipped file. If the zipped file contains more than one (1) document, ensure each document is named, in relation to the submission format item responding to. For example, if responding to the Marketing Plan category save the document as "Marketing Plan."

- Financial Strength and Stability - CDW_Financial Strength and Stability.pdf - Sunday December 17, 2023 10:38:44
- Marketing Plan/Samples - CDW_Marketing Plan Samples.pdf - Sunday December 17, 2023 10:40:58
- WMBE/MBE/SBE or Related Certificates (optional)
- Warranty Information (optional)
- Standard Transaction Document Samples (optional)
- Requested Exceptions - CDW_Requested Exceptions.pdf - Monday December 18, 2023 11:19:14
- Upload Additional Document - CDW_Upload Additional Documents.pdf - Monday December 18, 2023 10:41:10
- Pricing - Category 1 - CDW US and Canada Pricing Category 1.xlsx - Sunday December 17, 2023 10:43:49
- Pricing - Category 2 (optional)
- Pricing - Category 3 (optional)

Addenda, Terms and Conditions

PROPOSER AFFIDAVIT AND ASSURANCE OF COMPLIANCE

I certify that I am the authorized representative of the Proposer submitting the foregoing Proposal with the legal authority to bind the Proposer to this Affidavit and Assurance of Compliance:

1. The Proposer is submitting this Proposal under its full and complete legal name, and the Proposer legally exists in good standing in the jurisdiction of its residence.

2. The Proposer warrants that the information provided in this Proposal is true, correct, and reliable for purposes of evaluation for contract award.

3. The Proposer, including any person assisting with the creation of this Proposal, has arrived at this Proposal independently and the Proposal has been created without colluding with any other person, company, or parties that have or will submit a proposal under this solicitation; and the Proposal has in all respects been created fairly without any fraud or dishonesty. The Proposer has not directly or indirectly entered into any agreement or arrangement with any person or business in an effort to influence any part of this solicitation or operations of a resulting contract; and the Proposer has not taken any action in restraint of free trade or competitiveness in connection with this solicitation. Additionally, if Proposer has worked with a consultant on the Proposal, the consultant (an individual or a company) has not assisted any other entity that has submitted or will submit a proposal for this solicitation.

4. To the best of its knowledge and belief, and except as otherwise disclosed in the Proposal, there are no relevant facts or circumstances which could give rise to an organizational conflict of interest. An organizational conflict of interest exists when a vendor has an unfair competitive advantage or the vendor's objectivity in performing the contract is, or might be, impaired.

5. The contents of the Proposal have not been communicated by the Proposer or its employees or agents to any person not an employee or legally authorized agent of the Proposer and will not be communicated to any such persons prior to Due Date of this solicitation.

6. If awarded a contract, the Proposer will provide to Sourcewell Participating Entities the equipment, products, and services in accordance with the terms, conditions, and scope of a resulting contract.

7. The Proposer possesses, or will possess before delivering any equipment, products, or services, all applicable licenses or certifications necessary to deliver such equipment, products, or services under any resulting contract.

8. The Proposer agrees to deliver equipment, products, and services through valid contracts, purchase orders, or means that are acceptable to Sourcewell Members. Unless otherwise agreed to, the Proposer must provide only new and first-quality products and related services to Sourcewell Members under an awarded Contract.

9. The Proposer will comply with all applicable provisions of federal, state, and local laws, regulations, rules, and orders.

10. The Proposer understands that Sourcewell will reject RFP proposals that are marked "confidential" (or "nonpublic," etc.), either substantially or in their entirety. Under Minnesota Statutes Section 13.591, subdivision 4, all proposals are considered nonpublic data until the evaluation is complete and a Contract is awarded. At that point, proposals become public data. Minnesota Statutes Section 13.37 permits only certain narrowly defined data to be considered a "trade secret," and thus nonpublic data under Minnesota's Data Practices Act.

11. Proposer its employees, agents, and subcontractors are not:
    1. Included on the "Specially Designated Nationals and Blocked Persons" list maintained by the Office of Foreign Assets Control of the United States Department of the Treasury found at: https://www.treasury.gov/ofac/downloads/sdnlist.pdf;

    2. Included on the government-wide exclusions lists in the United States System for Award Management found at: https://sam.gov/SAM/; or

    3. Presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from programs operated

by the State of Minnesota; the United States federal government or the Canadian government, as applicable; or any Participating Entity. Vendor certifies and warrants that neither it nor its principals have been convicted of a criminal offense related to the subject matter of this solicitation.

☑ By checking this box I acknowledge that I am bound by the terms of the Proposer's Affidavit, have the legal authority to submit this Proposal on behalf of the Proposer, and that this electronic acknowledgment has the same legal effect, validity, and enforceability as if I had hand signed the Proposal. This signature will not be denied such legal effect, validity, or enforceability solely because an electronic signature or electronic record was used in its formation. - David Hutchins, VP, Strategic Programs, CDW Government LLC

The Proposer declares that there is an actual or potential Conflict of Interest relating to the preparation of its submission, and/or the Proposer foresees an actual or potential Conflict of Interest in performing the contractual obligations contemplated in the bid.

○ **Yes** ◉ **No**

The Bidder acknowledges and agrees that the addendum/addenda below form part of the Bid Document.

Check the box in the column "**I have reviewed this addendum**" below to acknowledge each of the addenda.

File Name	I have reviewed the below addendum and attachments (if applicable)	Pages
Addendum_17_Technology_Products_and_Services Tue December 12 2023 03:16 PM	☑	6
Addendum_16_Technology_Products_and_Services Thu December 7 2023 03:22 PM	☑	1
Addendum_15_Technology_Products_and_Services Wed December 6 2023 04:12 PM	☑	4
Addendum_14_Technology_Products_and_Services Tue December 5 2023 07:50 AM	☑	2
Addendum_13_Technology_Products_and_Services Fri December 1 2023 01:49 PM	☑	3
Addendum_12_Technology_Products_and_Services Thu November 30 2023 02:56 PM	☑	2
Addendum_11_Technology_Products_and_Services Tue November 28 2023 02:59 PM	☑	1
Addendum_10_Technology_Products_and_Services Mon November 27 2023 02:37 PM	☑	3
Addendum_9_Technology_Products_and_Services Wed November 22 2023 09:01 AM	☑	1
Addendum_8_Technology_Products_and_Services Mon November 20 2023 04:30 PM	☑	2
Addendum_7_Technology_Products_and_Services Wed November 15 2023 03:37 PM	☑	4
Addendum_6_Technology_Products_and_Services Thu November 9 2023 03:02 PM	☑	2
Addendum_5_Technology_Products_and_Services Wed November 8 2023 03:28 PM	☑	2
Addendum_4_Technology_Products_and_Services Tue November 7 2023 02:33 PM	☑	3
Addendum_3_Technology_Products_and_Services Fri November 3 2023 02:06 PM	☑	2
Addendum_2_Technology_Products_and_Services Thu November 2 2023 03:08 PM	☑	1
Addendum_1_Technology_Products_and_Services Tue October 31 2023 03:29 PM	☑	1

STATE OF ILLINOIS SOURCEWELL PARTICIPATING AGREEMENT

CDW Government LLC (hereinafter "Contractor") And
The State of Illinois (hereinafter "State" or "Participating State/ Entity")

25-448DOIT-TELEC-P-80070

1. **Scope:** This Participating Agreement ("PA") covers the Sourcewell 121923-CDWG contract ("Master Agreement") for use by state agencies and other entities located in the State of Illinois authorized by that state's statutes to utilize State contracts.

Contracts with the prior approval of the Illinois Chief Procurement Officer for General Services ("Illinois CPO"). Purchase Orders placed from this Participating Agreement are limited exclusively to the following products and services:

- Please see Attachment A.
- Services allowed on this contract will only be for items purchased from this contract. This ensures that products and trainings align with purchases. Applicable services will require a Statement of Work.
- Quotes are required for all orders from this Participating Addendum.

2. **Participation:** This Master Agreement may be used by all governmental units qualified to use statewide contracts in the State of Illinois.

3. **Participating State Modifications or Additions to Master Agreement:** The following changes are modifying or supplementing the Master Agreement terms and conditions. These modifications and additions apply only to actions and relationships within the State of Illinois. Any conflict between the terms of the Master Agreement and the terms of this PA shall be governed by the terms of this PA. Those terms that are not otherwise in conflict shall continue in full force and effect.

3.1. Joint and Cooperative Purchasing:

3.1.1 The Chief Procurement Officer for General Services makes this Master Agreement along with this PA available to all governmental unit or qualified not-for-profit agencies.

"Chief Procurement Officer" means the chief procurement officer appointed pursuant to 30 ILCS 500/10- 20(a)(4).

3.1.2 The products purchased subject to the PA shall be rendered directly to each governmental unit. "Governmental unit" means State of Illinois, any State agency as defined in Section 1- 15.100 of the Illinois Procurement Code, officers of the State of Illinois, any public authority in Illinois which has the power to tax, or any other public entity created by Illinois statute.

3.1.3 Contractor agrees to extend all terms and conditions, specifications, and pricing or discounts specified in the Master Agreement for the items in the PA to the State and all authorized governmental units.

3.1.4 Contractor shall bill each governmental unit or qualified not-for-profit agency separately for

its actual share of the costs of the products purchased pursuant to a Purchase Order or other similar State purchasing document such as its Basic Ordering Agreement (cumulatively referred to herein as "PO"). All terms and conditions in this PA apply with full force and effect to all purchase orders. The credit or liability of each governmental unit. shall remain separate and distinct. Disputes between Contractor and governmental units or qualified not for-profit agencies shall be resolved between the affected parties.

3.2 Subcontractors

3.2.1 Will Subcontractors be utilized? Yes _____ No _X_

A subcontractor is a person or entity that enters into a contractual agreement with a total value of
$100,000 or more with a person or entity who has a contract subject to the Illinois Procurement Code pursuant to which the person or entity provides some or all of the goods, services, real property, remuneration, or other monetary forms of consideration that are the subject of the primary State contract, including subleases from a lessee of a State contract.

All contracts with subcontractors where the annual value of the subcontract is greater than $50,000 must include Standard Illinois Certifications completed by the subcontractor.

3.2.2 Please identify below subcontracts with an annual value of $100,000 or more that will be utilized in the performance of this Contract, the names and addresses of the subcontractors, and a description of the work to be performed by each.

3.2.3 All contracts with the subcontractors identified above must include the Standard Illinois Certifications completed

3.2.4 If the annual value of any the subcontracts is more than $100,000, then Vendor must provide to the State the Financial Disclosures and Conflicts of Interest for that subcontractor.

3.2.5 If at any time during the term of the PA, Contractor adds or changes any subcontractors, Contractor will be required to promptly notify the State, in writing, of the names, addresses, and the expected amount of money that each new or replaced subcontractor will receive pursuant to the PA or any PO, together with a description of the work to be performed by the subcontractor. Any subcontracts entered into prior to award of the PA and a subsequent PO are done at the Contractor's and subcontractor's risk.

3.2.6 Any subcontractors must include the same certifications that Contractor must make as a condition of this PA Contractor shall include in each subcontract the subcontractor certifications as shown on the Standard Subcontractor Certification form available from the State.

3.3 Where Services are to be Performed. All Services shall be performed in the United States. If the Contractor performs the services purchased here under in another country in violation of this provision, such action may be deemed by the State as a breach of the contract by the Contractor.

3.4 Schedule of Work. Any work performed on State premises shall be done during the hours designated by the State, or the State of Illinois entity that is a party to the PO and performed in a manner that does not interfere with the State and its personnel.

3.5 Type of Pricing. The Illinois Office of the Comptroller requires the State to indicate whether the Participating Agreement value is firm or estimated at the time it is submitted for obligation. The total value of this Participating Agreement is estimated. Contractor agrees to extend all terms and conditions, specifications, and pricing or discounts specified in the Master Agreement for the items in the PA to the State and all Participating entities. Pricing for Products sold to State shall be as set forth in the Master Agreement.

3.6 Term. This contracts term date begins on the last day of its execution and ends no later than 10/14/2027. No renewal options.

3.6.1 Contractor shall not commence billable work in furtherance of the PA or any PO prior to final execution of each, except when permitted pursuant to 30 ILCS 500/20-80.

3.7 Termination for Cause. The State may terminate or suspend this PA or any PO, in whole or in part, immediately upon notice to the Contractor if: (a) the State determines that the actions or inactions of the Contractor, its agents, employees, or subcontractors have caused, or reasonably could cause, jeopardy to health, safety, or property, or (b) the Contractor has notified the State that it is unable or unwilling to perform the PA or any PO. Contractor shall immediately notify the State of any event that may have a material impact on Contractor's ability to perform the PA or any PO.

3.7.1 If Contractor fails to perform to the State's satisfaction any material requirement of this PA or any PO, is in violation of a material provision of this PA or any PO, or the State determines that the Contractor lacks the financial resources to perform the PA or any PO, the State shall provide written notice to the Contractor to cure the problem identified within the period of time specified in the State's written notice. If not cured by that date, the State may either: (a) immediately terminate or suspend the PA or relevant PO(s) without additional written notice, (b) withhold payment until the default is remedied, (c) enforce the terms and conditions of the Master Agreement, PA, or PO.

3.7.2 For termination or suspension due to any of the causes contained in this Section, the State retains its rights to seek any available legal or equitable remedies and damages.

3.8 Termination for Convenience. The State may, for its convenience and with thirty (30) days' prior written notice to Contractor, terminate this PA or any PO in whole or in part and without payment of any penalty or incurring any further obligation to the Contractor. The Contractor shall be entitled to compensation upon submission of invoices and proof of claim for products provided in compliance with this PA and the applicable PO(s), up to and including the date of termination.

3.9 Availability of Appropriation. The PA and all POs are contingent upon and subject to the availability of funds. The State, at its sole option, may terminate or suspend this PA or any PO, in whole or in part, without penalty or further payment being required, if (1) the Illinois General Assembly or the federal funding source fails to make an appropriation sufficient to pay such obligation, or if funds needed are insufficient for any reason (30 ILCS 500/20-60), (2) the Governor or the State reserves funds, or (3) the Agency determines, in its sole discretion or as directed by the Office of the Governor, that a reduction is necessary or advisable based upon actual or projected budgetary considerations or available funds for payment. Contractor will be notified in writing of the failure of appropriation or of a reduction or decrease and the State's election to terminate or suspend, in whole or in part, as soon as practicable. Any suspension or termination pursuant to this section will be effective upon the date of the written notice unless otherwise indicated.

3.10 Payment Terms and Conditions.

3.10.1 Late Payment: Payments, including late payment charges, will be paid in accordance with the State Prompt Payment Act and rules when applicable. 30 ILCS 540; 74 Ill. Adm. Code 900. This shall be Contractor's sole remedy for late payments by the State. Payment terms contained on Contractor's invoices shall have no force and effect. Section 23 of the Master Agreement shall have no force or effect with respect to the State.

3.10.2 Minority Contractor Initiative: Any Vendor awarded a contract of $1,000 or more under Section 20-10, 20-15, 20- 25 or 20-30 of the Illinois Procurement Code (30 ILCS 500) is required to pay a fee of $15. The Comptroller shall deduct the fee from the first check issued to Vendor under the Contract and deposit the fee in the Comptroller's Administrative Fund. 15 ILCS 405/23.9

3.10.3 Expenses: The State will not pay for supplies provided or services rendered, including related expenses, incurred prior to the execution of this contract by the Parties even if the effective date or the contract is prior to execution.

3.10.4 Prevailing Wage: As a condition of receiving payment Contractor must (i) be in compliance with the contract, (ii) pay its employees prevailing wages when required by law, (iii) pay its suppliers and subcontractors according to the terms of their respective contracts, and (iv) provide lien waivers to the State upon request. Examples of prevailing wage categories include public works, printing, janitorial, window washing, building and grounds services, site technician services, natural resource services, security guard and food services. The prevailing wages are revised by the Department of Labor and are available on the Department's official website, which shall be deemed proper notification of any rate changes under this subsection. Contractor is responsible for contacting the Illinois Department of Labor to ensure understanding of prevailing wage requirements at 217 -782-6206 or (http://www.state.il.us/agency/idol/index.httm).

3.10.5 Federal Funding: POs may be partially or totally funded with Federal funds. If federal funds are expected to be used, then the percentage of the good/service paid using Federal funds and the total Federal funds expected to be used will be provided in the award notice.

3.10.6 Invoicing: By submitting an invoice, Contractor certifies that the products provided meet all requirements of the PA and applicable PO, and the amount billed and expenses incurred are as allowed in the PA and PO. Invoices for products purchased, and expenses incurred through June 30 of any year must be submitted to the State no later than July 31 of that year; otherwise Contractor may have to seek payment through the Illinois Court of Claims. 30 ILCS 105/25. All invoices are subject to statutory offset. 30 ILCS 210.

3.10.7 Contractor shall not bill for any taxes unless accompanied by proof that the State is subject to the tax. If necessary, Contractor may request the applicable Agency/University state tax exemption number and federal tax exemption information.

3.10.8 Contractor shall invoice on a per order basis.

3.11 Assignment. Neither Party may assign this PA nor any PO hereunder without the prior written consent of the other Party.

3.12 Audit and Retention of Records. Contractor and its subcontractors shall maintain books and records relating to the performance of the contract or subcontract and necessary to support amounts charged to the State pursuant the contract or subcontract. Books and records, including information stored in databases or other computer systems. shall be maintained by the Contractor for a period of three (3) years from the later of the date of final payment under the PA or PO, or completion of the PA or any PO, and by the subcontractor for a period of three (3) years from the later of final payment under the term or completion of the subcontract. If Federal funds are used to pay contract costs, the Contractor and its subcontractors must retain their respective records for five (5) years. Books and records required to be maintained under this section shall be available for review or audit by representatives of: the State, the Auditor General, the Executive Inspector General, the Chief Procurement Officer, State of Illinois internal auditors or other governmental entities with monitoring authority, upon reasonable notice and during normal business hours. Contractor and its subcontractors shall cooperate fully with any such audit and with any investigation conducted by any of these entities. Failure to maintain books and records required by this section shall establish a presumption in favor of the State for the recovery of any funds paid by the State under this PA, PO, or any subcontract for which adequate books and records are not available to support the purported disbursement. The Contractor or subcontractors shall not impose a charge for audit or examination of the Contractor's or subcontractor's books and records. 30 ILCS 600/20-65.

3.13 Confidential Information. Each Party, including its agents and subcontractors, to this contract may have or gain access to confidential data or information owned or maintained by the other Party in the course of carrying out its responsibilities under this PA and any POs. Contractor shall presume all information received from the State or to which it gains access pursuant to this contract is confidential. Contractor information, unless clearly marked as confidential and exempt from disclosure under the Illinois Freedom of Information Act, shall be considered public. No confidential data collected, maintained, or used in the course of performance of the contract shall be disseminated except as authorized by law and with the written consent of the disclosing Party, either during the period of the contract or thereafter. The receiving Party must return any and all data collected, maintained, created or used in the course of the performance of the contract, in whatever form it is maintained, promptly at the end of the contract, or earlier at the request of the disclosing Party, or notify the disclosing Party in writing of its destruction. The foregoing obligations shall not apply to confidential data or information lawfully in the receiving Party's possession prior to its acquisition from the disclosing Party; received in good faith from a third Party not subject to any confidentiality obligation to the disclosing Party; now is or later becomes publicly known through no breach of confidentiality obligation by the receiving Party; or is independently developed by the receiving Party without the use or benefit of the disclosing Party's confidential information.

3.14 Indemnification and Liability. The Contractor shall indemnify and hold harmless the State of Illinois, its agencies, officers, employees, agents and volunteers from any and all costs, demands, expenses, losses, claims, damages, liabilities, settlements and judgments, including in-house and contracted attorneys' fees and expenses, arising out of: (a) any breach or violation by Contractor of any of its certifications, representations, warranties, covenants or agreements; (b) any actual or alleged death or injury to any person, damage to any real or personal property, or any other damage or loss claimed to result in whole or in part from Contractor's negligent performance; (c) any act, activity or omission of Contractor or any of its employees, representatives, subcontractors or agents; or (d) any actual or alleged claim that the services or goods provided under this PA or any PO infringe, misappropriate or otherwise violate any intellectual property (patent, copyright, trade secret, or trademark) rights of a third party. In accordance with Article VIII, Section l (a), (b) of the Constitution of the State of Illinois and 1973 Illinois Attorney General Opinion 78, the State may not indemnify private

parties absent express statutory authority permitting the indemnification. Neither Party shall be liable for incidental, special, consequential, or punitive damages. Except for its IP indemnity obligations stated herein, property damage or personal injury, or fraud, Contractor shall not be liable for any amount of damages in excess of the amounts paid and payable for the products giving rise to the claim.

3.15 **Insurance**. Contractor shall, at all times during the term or the PA, POs, and any renewals maintain and provide a Certificate of Insurance listing the State as additionally insured for all required bonds and insurance. Certificates may not be modified or canceled until at least thirty (30) days' notice has been provided to the State. Contractor shall provide; (a) General Commercial Liability occurrence form in amount of $1,000,000 per occurrence (Combined Single Limit Bodily Injury and Property Damage) and $2,000,000 Annual Aggregate; (b) Auto Liability, including Hired Auto and Non-owned Auto, (Combined Single Limit Bodily Injury and Property Damage) in amount of $1,000,000 per occurrence; and (c) Worker's Compensation Insurance in amount required by law. Insurance shall not limit Contractor's obligation to indemnify, defend, or settle any claims.

3.16 **Continual Performance Obligations.** Vendor shall continue to perform its obligations while any dispute concerning this Contract is being resolved unless otherwise directed by the State.

3.17 **No Waiver of Rights.** Except as specifically waived in writing, failure by a Party to exercise or enforce a right does not waive that Party's right to exercise or enforce that or other rights in the future.

3.18 **Force Majeure.** Failure by either Party to perform its duties and obligations will be excused by unforeseeable circumstances beyond its reasonable control and not due to its negligence, including acts of nature, acts of terrorism. riots, labor disputes, fire, flood, explosion, and governmental prohibition. The non-declaring Party may cancel the PA or any effected PO without penalty if performance does not resume within thirty (30) days of the declaration.

3.19 **Independent Contractor**. Contractor shall act as an independent contractor and not an agent or employee of, or joint venture with the State. All payments shall be made on that basis.

3.20 **Solicitation and Employment**. Contractor shall not employ any person employed by the State during the term or this PA or any PO to perform any work under any PO. Contractor shall give notice immediately to the State if Contractor solicits or intends to solicit State employees to perform any work under this PA or any PO.

3.21 **Compliance with the Law**. 'The Contractor, its employees, agents, and subcontractors shall comply with all applicable federal, state, and local laws, rules, ordinances, regulations, orders, federal circulars and all license and permit requirements in the performance of this PA and any POs. Contractor shall be in compliance with applicable tax requirements and shall be current in payment of such taxes. Contractor shall obtain at its own expense, all licenses and permissions necessary for the performance of this contract.

- **Background Check**. Whenever the State deems it reasonably necessary for security reasons, the State may conduct, at its expense, criminal history background checks of Contractors and subcontractors, officers, employees, or agents performing services on State owned, leased or controlled property. Contractor or subcontractor shall reassign immediately any such individual who, in the reasonable opinion of the State, does not pan the background checks. The background checks shall be in compliance will all federal laws. The State further agrees as follows:

- Use of the information collected will be for the specific purpose of facilitating a background check;
- All information collected will be treated as confidential;
- The State will limit access to the information received and will properly store it in a reasonably secure manner;
- The State will promptly dispose in an appropriate manner all collected information when the purpose for which it was originally collected is no longer valid; and
- State must provide notice and consent forms. Contractors and subcontractors' officers, employees or agents performing services on state owned, leased or controlled property not consenting shall be reassigned.

However, in no event can Contractor agree to waive the rights of its employees, nor can Contractor provide the State with any information protected by law, including but not limited to Contractor's background check data.

3.22 Applicable Law.

3.22.1 Prevailing Law. This PA and any POs shall be construed in accordance with and are subject to the laws and rules of the State of Illinois.

3.22.2 Equal Opportunity. The Department of Human Rights' Equal Opportunity requirements are incorporated by reference. 44 Ill. Adm. Code 750.

3.22.3 Court of Claims; Arbitration; Sovereign Immunity. Any claim against the State arising out of the Master Agreement, this PA, or any PO must be filed exclusively with the Illinois Court of Claims. 705 ILCS 505/1. The State shall not enter into binding arbitration to resolve any dispute arising out of the Master Agreement, this PA. or any POs. The State of Illinois does not waive sovereign immunity by entering into this PA or any POs.

3.22.4 Official Text: The official text of the statutes cited herein in incorporated by reference. An unofficial version can be viewed **at** (www.1iqa.gov/leqislation/ilcs/ilcs.asp).

3.23 Antitrust Assignment. If Contractor does not pursue any claim or cause of action it has arising under federal or state antitrust laws relating to the subject matter of the PA or any PO, then upon request of the Illinois Attorney General, Contractor shall assign to the State rights, title, and interest in and to the claim or cause of action.

3.24 Contractual- Authority. The Agency that signs any PO for the State of Illinois shall be the only State of Illinois entity responsible for performance and payment under such PO. When the Chief Procurement Officer or authorized designee signs in addition to an agency, they do so as approving officer and shall have no liability to Contractor. When the Chief Procurement Officer or authorized designee, or State Purchasing Officer signs a master contract on behalf of State agencies, only the Agency that places an order with the Contractor shall have any liability to Contractor for that order.

3.25 Expatriated Entities. Except in limited circumstances, no business or member of a unitary business group, as defined in the Illinois Income Tax Act, shall submit a bid for or enter into a contract with a State agency if that business or any member of the unitary business group is an expatriated entity.

3.26 Notices. Notices and other communications provided for herein shall be given in writing via electronic mail whenever possible. If transmission via electronic mail is not possible, then notices and

other communications shall be given in writing via registered or certified mail with return receipt requested, via receipted hand delivery, via courier (UPS, Federal Express or other similar and reliable carrier), or via facsimile showing the date and time of successful receipt. Notices shall be sent to the individuals who signed this contract using the contact information following the signatures. Each such notice shall be deemed to have been provided at the time it is actually received. By giving notice, either Party may change its contact information.

3.27 Modifications and Survival. Amendments, modifications and waivers must be in writing and signed by authorized representatives of the Parties. Any provision of this contract officially declared void, unenforceable, or against public policy, shall be ignored and the remaining provisions shall be interpreted, as far as possible, to give effect to the Parties' intent. All provisions that by their nature would be expected to survive, shall survive termination. In the event of a conflict between the State's and the Contractor's terms, conditions and attachments, the State's terms, conditions and attachments shall prevail.

3.28 Performance Record/Suspension. Upon request of the State, Contractor shall meet to discuss performance or provide contract performance updates to help ensure proper performance of the PA and any PO. The State may consider Contractor's performance under the POs and compliance with law and rule to determine whether to continue the PA and POs, suspend Contractor from doing future business with the State for a specified period of time, or whether Contractor can be considered responsible on specific future contract opportunities.

3.29 Freedom of Information Act. This PA any POs, and all related public records maintained by, provided to or required to be provided to the State are subject to the Illinois Freedom of Information Act (5 LCS 140) notwithstanding any provision to the contrary that may be found in this contract.

3.30 Warranties for Supplies and Services.

3.30.1 Contractor will pass through all manufacturer warranties associated with any goods or supplies furnished under this PA which are intended for the end user. The State acknowledges that Contractor is not the manufacturer of the goods or supplies and that the only warranties offered are those of the manufacturer, not Contractor or its Affiliates. In purchasing the goods, the State rely on the manufacturer's specifications only and not on any statements or images that may be provided by Vendor or its Affiliates. Contractor warrants that the supplies furnished under this PA and any PO will:

(a) conform to the standards, specifications, drawing, samples or descriptions furnished by the Contractor, including but not limited to all specifications attached as exhibits hereto, to any PO, or to the Master Agreement:

(b) comply with all federal and state laws, regulations and ordinances pertaining to the manufacturing, packing, labeling, sale and delivery of the supplies; AND

(c) be of good title and be free and clear of all liens and encumbrances.

3.30.2 Contractor shall insure that all manufacturers' warranties transferred to the State.

3.31 EXCEPT AS SET FORTH HEREIN, AND SUBJECT TO APPLICABLE LAW, CONTRACTOR MAKES NO OTHER, AND EXPRESSLY DISCLAIMS ALL OTHER, REPRESENTATIONS, WARRANTIES, CONDITIONS AND COVENANTS, EITHER EXPRESS OR IMPLIED (INCLUDING WITHOUT LIMITATION, ANY EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY, DURABILITY, ACCURACY OR NON-INFRINGEMENT) ARISING OUT OF, OR RELATED TO, THE PURCHASED ITEMS OR THEIR PERFORMANCE OR NON-PERFORMANCE.

3.32 Primary Contacts The primary contact individuals for this Participating Agreement are as follows (or their named successors):

Contractor
Name:
Telephone:

Participating Entity
Name:
Address:
Telephone:

3.33 **Orders.** Any Purchase Order placed by governmental units and qualified not-for-profit agencies authorized to use statewide contracts in the State of Illinois for a product and/or service available from the Master Agreement shall be deemed to be a sale under (and governed by the prices and other terms and conditions) of the Master Agreement, as modified by this PA, as well as this PA, unless the parties to the PO agree in writing that another contract or agreement applies to such order.

3.34 **Supplemental Terms.** Notwithstanding any provision to the contrary in Vendor's supplemental terms and conditions, or in any licensing agreement attached hereto:

3.34.2 The procuring Agency and the State do not waive sovereign immunity (including all rights provided in the State Lawsuit Immunity Act, 745 ILCS 5);

3.34.3 The procuring Agency and the State do not consent to be governed by the laws of any state other than Illinois;

3.34.4 The procuring Agency and the State do not consent to be represented in any legal proceeding by any person or entity other than the Illinois Attorney General or his or her designee;

3.34.5 The procuring Agency and the State do not agree to be bound by the terms and conditions contained in any click- wrap agreement, click-wrap license, click-through agreement, click-through license, end user license agreement, or any other agreement or license contained or referenced in the software or any quote provided by Vendor, except as attached to this Contract.

3.34.6 The procuring Agency and the State shall not indemnify Vendor or its subcontractors (including any equipment manufacturers or software companies);

3.34.7 Vendor shall indemnify the procuring Agency and State pursuant to the terms and conditions of the Indemnification and Liability clause of this Contract;

3.34.8 Vendor's liability shall be governed by the terms and conditions contained in the Indemnification and Liability clause of this Contract; and

3.34.9 Vendor must ensure that all information technology, including electronic information, software, systems and equipment, developed or provided under this contract complies with the applicable requirements of the Illinois Information Technology Accessibility Act Standards as published at (www.dhs.state.il.us/iitaa). 30 ILCS 587.

3.34.10 Vendors who hire qualified veterans and certain ex-offenders may be eligible for tax credits. 35 ILCS 5/216, 5/217. Please contact the Illinois Department of Revenue (telephone #: 217-524-4772) for information about tax credits.

3.36 **Reporting:** Pursuant to the Master Agreement (Sourcewell 121923-CDWG), Contractor shall provide quarterly usage reports in the below format. Contractor shall provide Illinois specific quarterly reports until the expiration of the term of the PA. The reporting period and submission due date shall be on the following schedule:

Fiscal Year Quarter 1 July-September due October 31
Fiscal Year Quarter 2 October-December due January 31
Fiscal Year Quarter 3 January-March due April 30
Fiscal Year Quarter 4 April-June due July 31

BidBuy Purchase Order (PO) number, time period being reported, and must include the following:

PO Line Number, Description, Quantity, Ordering Entity

The report will be sent to the following email address: DoIT.ITPO.Communications@illinois.gov

A Sample of the report is as follows:

Line Item #	Description	Quantity	Ordering Entity
1	XXXXXXXXX	XXX	XXXXXXX
2	XXXXXXXXX	XXX	XXXXXXX

3.37 **Employment Tax Credit:** Vendors who hire qualified veterans and certain ex-offenders may be eligible for tax credits. 35 ILCS 5/216, 5/217. Please contact the Illinois Department of Revenue (telephone #: 217-524-4772) for information about tax credits.

3.38 **Standard Certifications and Disclosures.** Contractor agrees to the Standard Certifications and Disclosures in FORMS B, provided in Exhibit A hereto. Contractor agrees that its Disclosures and Conflicts of Interest forms, Illinois Procurement Gateway Sections F, G and I (attached hereto as Exhibit B) are accurate and complete.

3.39 **Individual Customer.** Each State agency and governmental unit authorized to use statewide contracts in the State of Illinois, as a Participating Entity, that purchases products/services will be treated as if they were Individual Customers. Except to the extent modified by this PA, each agency and political subdivision will be responsible to follow the terms and conditions of the Sourcewell Master Agreement: and they will have the same rights and responsibilities for their purchases as the Lead State has in the Sourcewell Master Agreement, as amended by this PA. Each agency and political subdivision will be responsible for their own charges, fees, and liabilities. Each agency and political subdivision will have the same rights to any indemnity or to recover any costs allowed for their purchases. The Contractor will apply the charges to each Participating Entity individually.

The Parties to this Participating Agreement are the State of Illinois, acting through the undersigned Agency, and the Contractor. This Participating Agreement ("PA'"), consisting of the signature page and numbered sections listed above and below and any attachments referenced in this Participating Agreement, constitute the entire agreement between the Parties concerning the subject matter of the Participating Agreement, and in signing the Participating Agreement, the Contractor affirms that the Certifications and if applicable the Financial Disclosures and Conflicts of Interest attached hereto are true and accurate as of the date of the Contractor's execution of the Participating Agreement. This PA supersedes all prior proposals, contracts and understandings between the Parties concerning the subject matter of the agreement. This PA, Standard Certifications, and Financial Disclosures and

Conflicts of Interest will prevail in the event of a conflict between this PA and Master Agreement. This PA can he signed in multiple counterparts upon agreement of the Parties.

4. Piggyback and Participation Contract Terms and Conditions

4.1. Agency Specific Terms and Conditions

In the event of any inconsistency or conflict between the articles, attachments, or provisions which constitute this agreement, the following descending order of precedence shall apply:

1. This State of Illinois Participating Addendum.
2. Master Agreement Number 121923-CDWG
3. Sourcewell Solicitation for Technology products and services

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date of execution by both parties below.

State of Illinois, acting through the Department of Innovation & Technology	**CDW Government, LLC**
Name:	Name:
Signature:	Signature:
Title:	Title:
Date: 4/25/2025	Date: 04/23/2025

Reviewed as to legal clause sufficiency 04/24/2025

AM

AM

STATE OF ILLINOIS
CONTRACT AMENDMENT

The undersigned Agency and Vendor, CDW-G, (the Parties) agree that the following shall amend the Contract referenced herein. All terms and conditions set forth in the original Contract, not amended herein, shall remain in full force and effect as written. In the event of conflict, the terms of this Amendment shall prevail.

IN WITNESS WHEREOF, the Agency and the Vendor cause this Amendment to be executed on the dates shown below by representatives authorized to bind the respective PARTIES.

VENDOR

Vendor Name: CDW-G	Address: 200 N Milwaukee Ave, Vernon Hills, IL 60061
Signature:	Phone: +1 (203) 851-7049
Printed Name: Dario Bertocchi	Fax:
Title: VP Contracting Operations	Email: dariber@cdw.com
Date: 7/30/2025	

STATE OF ILLINOIS

Procuring Agency: Department of Innovation and Technology	Phone: 217-524-7057
Street Address: 120 W Jefferson	Fax: Click here to enter text.
City, State ZIP: Springfield, IL 62702	
Official Signature:	Date: 7/31/2025
Printed Name: Brandon Ragle	
Official's Title: Acting Secretary	
Legal Signature:	Date: 07/31/2025
Legal Printed Name: Radhika Lakhani by Julie Langrehr	
Legal's Title: General Counsel by Deputy General Counsel	
Fiscal Signature:	Date: 07/31/2025
Fiscal's Printed Name: Mary Feagans	
Fiscal's Title: Chief Financial Officer	

AM

Reviewed as to legal clause sufficiency – BPW 7/31/2025

STATE USE ONLY **NOT PART OF CONTRACTUAL PROVISIONS**

PBC# 25-448DOIT-TELEC-P-80070 Project Title: JPMC PA PC, Accessories and Software

Contract # 9100001957 Procurement Method (IFB, RFP, Small, etc):M- Other

IPB Ref. # B-47532 IPB Publication Date: 4/23/2025 Award Code: M

Subcontractor Utilization? ☐ Yes ☐ No Subcontractor Disclosure? ☐ Yes ☐ No

Funding Source Obligation # 9100001957

CPO 33 – General Counsel Approval:

Signature Printed Name Date

1. **CONTRACT DESCRIPTION** (including Original Purchase Order or Contract Number): This Participating Agreement ("PA") covers the Sourcewell 121923-CDWG contract ("Master Agreement") for use by state agencies and other entities located in the State of Illinois authorized bythat state's statutes to utilize State contracts.

2. **CHANGE ORDER**: Is this amendment a change order as defined in 30 ILCS 500/1-15.12 and 720 ILCS 5/33E? This Is **NOT** considered a change order.

3. **AMENDMENT** (Check all that apply, complete blanks and explain as necessary): The following sections will be inserted into the Participating Addendum.

4. **Insert Section 3.5.1:** As provided in Section 3.10.7 of this PA, Vendor shall not invoice the State for any taxes unless accompanied by documentation demonstrating that the State is subject to the tax. To the extent the State, in its sole discretion, determines taxes or regulatory fees, including but not limited to tariffs, are required by law to be applied to specific products ordered, Vendor must separately itemize all such charges to the State in writing at the time of order fulfillment and provide a comprehensive cost breakdown citing the specific legal authority necessitating the application of each charge. Payments for such charges shall only be made if the charge has a direct impact on applicable products. If any such charges are later determined to be unlawful or improperly assessed, the invoiced amounts will be reduced accordingly, and Vendor shall promptly refund costs already paid by the State.

Insert Section 3.14.1 : DATA BREACH PREVENTION, NOTICE, AND REMEDIATION: Vendor shall ensure the security, storage, and integrity of the State's content, data, computers, networks, and systems (which may include the use of encryption technology to protect the State's content and data from unauthorized access). Notwithstanding anything to the contrary in this Contract, to the extent that Vendor experiences or causes an information breach or security incident that impacts the State's data, content, computers, systems, or networks, Vendor shall promptly notify the State and will use best efforts to immediately remedy any such breach or incident, and to prevent any further breach or incident, at Vendor's expense, in accordance with applicable privacy rights, laws, regulations, policies, and standards, including but not limited to the Illinois Personal Information Protection Act (815 ILCS 530). Vendor shall reimburse the State for any and all costs incurred by the State in responding to, and mitigating damages caused by, any such breach or security incident, including all costs of notice and/or remediation.

3.2.1 **Insert Section 3.14.2: DATA LOSS AND DAMAGE TO STATE COMPUTER SYSTEMS:** Vendor shall adhere to all indemnification and liability obligations stated in this Contract and will remain liable where any damage or impairment to the State's computers, systems, and networks, or any loss or corruption of the State's data or content, is due to Vendor's negligent or intentional acts and omissions. Further, Vendor shall reimburse the State for any and all costs incurred by the State in restoring such data, content, computers, systems, or networks.

Insert Section 3.35: SECURITY REQUIREMENTS: The State of Illinois has specific security requirements for information and systems. Vendor must ensure these requirements are fully understood and allocate sufficient project time and resources to address the security requirements. An information security risk assessment, data classification and system categorization process and the submission of a system security plan must be completed and submitted to the Department of Innovation & Technology, Division of Information Security prior to the commencement of system development or solution delivery activities. Vendor must participate with the risk assessment and data classification and system categorization process. The formal risk assessment, data classification and system categorization process will be administered by the Illinois Department of Innovation & Technology, Division of Information Security. Vender program and project management personnel must ensure the coordination of these activities with State of Illinois program and project management personnel. If not specifically addressed in other Vendor Information Technology Requirements, Vendor must adhere to State of Illinois and Illinois Department of Innovation & Technology technology and security Policies, Procedures, and Standards. https://www2.illinois.gov/sites/doit/support/policies/Pages/default.aspx Vendor must also adhere to a minimum-security baseline as identified in the National Institute of Standards and Technology (NIST) Special Publication 800-53, Revision 5, Security and Privacy Controls for Federal Systems and Organizations.

https://doi.org/10.6028/NIST.SP.800-53r. If not specifically addressed in other Vendor Information Technology Requirements, Vendors must assure the adoption of, at minimum, the low security control baselines. Exceptions to this requirement must be approved by the Illinois Department of Innovation & Technology, Division of Information Security. Cloud solutions must be in material alignment to the NIST 800-53, Revision 5 with the Cloud Security Alliance controls at CSA (Cloudsecurityalliance.org). State and Federal laws, rules and regulations as well as industry-specific guidelines require specific and often enhanced security controls on information and systems. The State of Illinois is required to comply with the below laws, standards and regulations. Vendors must ensure compliance with the below as applicable.

• Illinois Identity Protection Act (5 ILCS 179)

• Illinois Personal Information Protection Act (815 ILCS 530)

• The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 CFR Part 99)

• Federal Bureau of Investigations Criminal Justice Information Services (CJIS) Security Policy, version 5.5, issued June 26, 2016

• Federal Centers for Medicare & Medicaid Services (CMS) MARS-E Document Suite, Version 2.0 Catalog of Minimum Acceptable Risk Security and Privacy Controls for Exchanges November 10, 2015.

• Federal Centers for Medicare & Medicaid Services Information Security Acceptable Risk Safeguards (ARS) CMS Minimum Security Requirements Version 2.0 September 20, 2013.

4.1. The completion date will remain the same.

4.2. The method of determining compensation (e.g., hourly rate, fixed fee, etc.) will stay the same.

4.3. The cost will remain the same.

4.4. he supplies or services to be provided will stay the same.

4.5. Subcontractors will remain the same.

4.5.1. All contracts with the subcontractors identified above must include the Standard Illinois Certifications.

4.5.2. If the annual value of any of the subcontracts is more than $100,000, then the Vendor must provide to the State the Financial Disclosures and Conflicts of Interest for that subcontractor.

4.5.3. If the subcontractor is registered in the Illinois Procurement Gateway (IPG) and the Vendor is using the subcontractor's Standard Illinois Certifications or Financial Disclosures and Conflicts of Interest from the IPG, then the Vendor must also provide a completed IPG Active Registered Vendor Disclosure (formerly named Forms B) for the subcontractor.

4.5.4. If at any time during the term of the Contract, Vendor adds or changes any subcontractors, Vendor will be required to promptly notify, in writing, the State Purchasing Officer or the Chief Procurement Officer of the names and addresses and the expected amount of money that each new or replaced subcontractor will receive pursuant to the Contract. Any subcontracts entered into prior to award of the Contract are done at the Vendor's and subcontractor's risk.

5. EFFECTIVE DATE OF AMENDMENT: Last Date of Execution.

STATE OF ILLINOIS
TAXPAYER IDENTIFICATION NUMBER

I certify that:

The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and

I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and

I am a U.S. person (including a U.S. resident alien).

- If you are an individual, enter your name and SSN as it appears on your Social Security Card.
- If you are a sole proprietor, enter the owner's name on the name line followed by the name of the business and the owner's SSN or EIN.
- If you are a single-member LLC that is disregarded as an entity separate from its owner, enter the owner's name on the name line and the D/B/A on the business name line and enter the owner's SSN or EIN.
- If the LLC is a corporation or partnership, enter the entity's business name and EIN and for corporations, attach IRS acceptance letter (CP261 or CP277).
- For all other entities, enter the name of the entity as used to apply for the entity's EIN and the EIN.

Name: CDW Government

Business Name: CDW Governmt LLC

Taxpayer Identification Number:

Social Security Number: Click here to enter text.

or

Employer Identification Number : 36–3310735

Legal Status (check one):

☐ Individual	☐ Governmental
☐ Sole Proprietor	☐ Nonresident alien
☐ Partnership	☐ Estate or trust
☐ Legal Services Corporation	☐ Pharmacy (Non-Corp.)
☐ Tax-exempt	☐ Pharmacy/Funeral Home/Cemetery (Corp.)
☐ Corporation providing or billing medical and/or health care services	☒ Limited Liability Company (select applicable tax classification)
☐ Corporation NOT providing or billing medical and/or health care services	☐ D = disregarded entity ☒ C = corporation ☐ P = partnership

Signature of Authorized Representative: _____

Date: Wednesday, July 30, 2025

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0025-26 **Agenda Date:** 3/11/2026 **Agenda #:** 8.C.1.

REAPPOINTMENT TO THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY POLICY ADVISORY COMMITTEE DEPUTY CHIEF CRAIG JANSEN (ACDC FIRE REPRESENTATIVE)

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, these Enhanced 9-1-1 systems are a critical and valued state-of-the-art tool for the expeditious response of public safety to citizen requests for emergency service; and

WHEREAS, the ETS Board recognizing the importance of the DuPage Emergency Dispatch Interoperable Radio System created the Policy Advisory Committee; and

WHEREAS, the purpose of the Policy Advisory Committee (PAC) is to promote interagency cooperation and provide policy level recommendations to support efficient and effective use of resources for matters related to public safety as assigned by the ETS Board; and

WHEREAS, the DuPage ETS Board recognizes the nomination of Deputy Chief Craig Jansen (ACDC Fire Representative) to the ETSB Policy Advisory Committee; and

NOW, THEREFORE BE IT RESOLVED that the DuPage ETS Board does hereby consent to the reappointment of the above-name individual as a member of the DuPage ETSB Policy Advisory Committee, for a term commencing May 12, 2026 and expiring May 12, 2028; and

BE IT FURTHER RESOLVED that the attached "Notice of Appointment" be attached hereto and made a part hereof; and

BE IT FURTHER RESOLVED that the County Clerk transmits a certified copy of this Resolution to the above-named individual to their business address; and the Executive Director of the ETSB.

Enacted and approved this 11th day of March, 2026 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

NOTICE OF NOMINATION

By virtue of the power vested in the Emergency Telephone System Board of DuPage County pursuant to 50 ILCS 750/15.4 and Section 20-40 of the Code of DuPage County, as amended, the DuPage ETSB Chair does hereby nominate Deputy Chief Craig Jansen (ACDC Fire Representative) to serve as a member of the Emergency Telephone System Board of DuPage County Policy Advisory Committee (PAC) for a term expiring May 12, 2028.

_____

Greg Schwarze, Chair

Emergency Telephone System Board of DuPage County

Addison Police Department

March 2, 2026

Mr. Greg Schwarze
Chair
Emergency Telephone System Board
421 N County Farm Road
Wheaton, IL 60187

RE: Reappointment of DEDIR System Policy Advisory Committee (PAC) Member

Chairman Schwarze,

Please accept this correspondence as a formal request to the Emergency Telephone System Board of DuPage County (ETSB) to reappoint Deputy Chief Craig Jansen from the Tri-State Fire Protection District to the ETSB Policy Advisory Committee. Deputy Chief Jansen would continue serving as the Addison Consolidated Dispatch Center (ACDC) Fire Representative. The recommended candidate will serve a two-year term from May 12, 2026 to May 12, 2028. Thank you for your consideration.

Respectfully Submitted,

Roy Selvik
Chief of Police
Addison Police Department

3 Friendship Plaza
Addison, Illinois 60101-2774

www.addisonpoliceillinois.org

Tel. (630) 543-3080
Fax (630) 543-1069

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0902 **Agenda Date:** 3/11/2026 **Agenda #:** 15.A.

RESOLUTION AMENDING THE SALE OF SURPLUS ITEMS TO INCORPORATE AN ADDENDUM A FROM THE COUNTY OF DU PAGE ON BEHALF OF THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY TO THE ADAMS COUNTY

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage County is the ultimate owner of property purchased with 9-1-1 surcharge funds; and

WHEREAS, the DU PAGE ETS Board approved the sale of one hundred twelve (112) portable radios listed on Attachment A on November 12, 2025, and the DuPage County Board approved the sale of said radios on November 12, 2025, under Resolution ETS-R-0069-25, to the Adams County; and

WHEREAS, per the agreement, Adams County reviewed the units and requested that three (3) radios be substituted, and are hereby stricken as shown on Addendum A; and

WHEREAS, the three (3) alternate radios have been selected by Adams County and Attachment A of the original agreement has been adjusted to add these radios to this agreement as Addendum A.

NOW THEREFORE, BE IT RESOLVED, that DU PAGE ETS BOARD approves Addendum A of the Sales Agreement of one hundred twelve (112) portable radios to the Adams County.

Enacted and approved this 24th day of March, 2026 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

EMERGENCY TELEPHONE SYSTEM BOARD

_____

DEBORAH A. CONROY, CHAIR

DU PAGE COUNTY BOARD

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

SALES AGREEMENT

Contract No.: **25DEDIRS058**
Dated: **November 12, 2025**

This is an Agreement by and between The County of DuPage and Emergency Telephone System Board of DuPage County, hereafter called SELLER, and Adams County, a public safety entity, hereafter called BUYER.

In consideration of the mutual undertakings herein contained, the parties hereto agree as follows:

1. **SALE:** SELLER agrees to sell to BUYER and BUYER agrees to purchase from SELLER portable radios and accessories listed in Attachment A (referred to as the "Equipment") in accordance with the terms and conditions specified herein.

2. **SALE PRICE:** The Sale Price of the Equipment: **$56,000.00.**

   $500.00 per APX7000XE portable ruggedized radio and APX7000 dual band 7/800 VHF radio in "as is condition". Radio mics, chargers and batteries will be provided one per portable also in "as is condition."

   112 portable radios @ $500.00 = $56,000.00
   APX7000XE quantity 90
   APX7000 7/800 VHF quantity 22

   Associated accessories includes:
   1 remote speaker microphone, 1 belt clip, 1 battery, 1 single charger. Radios include TDMA and AES encryption flash kits in purchase price.

3. **PAYMENT:** BUYER agrees to pay SELLER pursuant to the Illinois Prompt Payment Act (30 ILCS 540). The SELLER will invoice BUYER upon delivery of equipment as shown in Attachment A. The BUYER may remit all costs at any time during the payment period.

4. **DELIVERY:** BUYER shall be responsible for the pickup at 420 County Farm Road, Winfield, Illinois or shipping costs of all items on Attachment A.

5. **WARRANTY: SELLER MAKES NO WARRANTY, EXPRESS OR IMPLIED, AS TO THE DESIGN, OPERATION, OR AS TO THE QUALITY OF THE MATERIAL OR WORKMANSHIP IN, THE EQUIPMENT AND ALL WARRANTIES INCLUDING WARRANTIES OF, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OF THE EQUIPMENT ARE HEREBY EXCLUDED. BUYER AGREES THAT SELLER WILL IN NO EVENT BE LIABLE FOR DAMAGES ARISING IN STRICT LIABILITY OR FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, HOWEVER ARISING. SELLER'S LIABILITY SHALL**

UNDER NO CIRCUMSTANCES EXCEED THE PURCHASE PRICE OF SUCH ITEM OF EQUIPMENT SET FORTH IN THIS AGREEMENT.

6. **TITLE:** Title to the Equipment free and clear of all liens, claims and encumbrances of any kind shall vest in BUYER upon final payment by BUYER to SELLER of the full Sale Price required to be paid pursuant to Paragraph 3 hereof.

7. **NOTICES:** Any notice hereunder shall be in writing and shall be deemed to be given when delivered, including but not limited to overnight courier or electronic transmission or, if mailed, on the third day after mailing by registered or certified mail, postage prepaid and addressed to BUYER or SELLER at its respective address shown on the preamble to this Agreement, or to either party at such other address it has designated as its address for purposes of notice hereunder.

8. **FORUM SELECTION, CHOICE OF LAW, AND INDEMNITY:**
   A. The venue for all disputes arising out of this contract will be exclusively in the circuit court for the Eighteenth Judicial Circuit in DuPage County, Illinois;
   B. This contract shall be governed by the laws of the State of Illinois including all matters of construction, validity, performance and enforcement; and
   C. BUYER shall, at all times, to the extent permitted by law, fully indemnify, hold harmless, and defend the SELLER and its officers, agents, and employees from and against any and all claims and demands, actions or suits brought against them. BUYER shall likewise be liable for the cost, fees and expenses incurred in the SELLER's defense of any such claims, actions or suits. Notwithstanding this duty to indemnify, the Parties recognize that the DuPage County State's Attorney is the exclusive legal representative of the County of DuPage and the SELLER. Nothing contained herein shall be construed as prohibiting the DuPage County State's Attorney's Office from defending the SELLER, the County, or their officials, directors, officers, agents and employees, from defending through the selection and use of their own agents, attorneys and experts, any claims, suits, demands, proceedings and actions brought against them. Indemnification shall be deemed a waiver of the SELLER or the County of DuPage's defenses under the Illinois Local Government and Governmental Employees Tort Liability Act.

9. **MISCELLANEOUS**
   A. This Agreement constitutes the entire agreement between SELLER and BUYER with respect to the sale and purchase of the Equipment on Attachment A and supersedes all prior and concurrent offers, promises, representations, negotiations, discussions and agreements that may have been made in connection with the sale of the Equipment. No representation or statement not contained herein shall be binding upon SELLER or BUYER as a warranty or otherwise unless in writing and executed by the party to be bound thereby. If BUYER does not sign this Agreement and return the signed copy of this

Agreement to SELLER within sixty (60) days of the receipt of the Agreement, this Agreement may be voided at SELLER'S election.

B. BUYER shall not assign its rights under this Agreement unless it has obtained the prior written consent of SELLER. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective successors and permitted assigns.
C. This Agreement shall be governed by construed in accordance with the internal laws of the State of Illinois including all matters of construction, validity, performance and enforcement.
D. This Agreement is subject to acceptance by SELLER at its offices referred to in the preamble and shall only become effective on the date thereof.
E. No revision or modification of this Agreement shall be effective unless it is in writing and signed by duly authorized officers of BUYER and SELLER.
F. The BUYER further agrees that any options which are integrated as part of the subscriber units including but not limited to Airtime are the responsibility of the BUYER.
G. The BUYER understands that purchase of equipment does not entitle BUYER to access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System). Access to the DEDIR System may be granted through a different application request.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed and do each hereby warrant and represent that its signatory whose signature appears below has been and is on the date of this Agreement duly authorized by all necessary and appropriate corporate action to execute this Agreement.

If this Agreement is not executed by both parties and returned to SELLER within sixty (60) days of receipt**,** SELLER may terminate this Agreement without notice.

Emergency Telephone System Board Of DuPage County

By: _____
Authorized Signatory

Title: _____

Date: _____

BUYER:

By: _____
Authorized Signatory

Title: _____

Date: _____

DuPage County Board

By: _____
Deborah A. Conroy, Chair

Date: _____

Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
1	APX7000 VHF	655CMB0992	000017
2	APX7000 VHF	655CMB0780	000041
3	APX7000 VHF	655CMB0894	000048
4	APX7000 VHF	655CMB0892	000053
5	APX7000 VHF	655CMB1031	000062
6	APX7000 VHF	655CMB1034	000064
7	APX7000 VHF	655CLZ7434	000532
8	APX7000 VHF	655CLZ8143	001292
9	APX7000 VHF	655CLZ7863	001421
10	APX7000 VHF	655CLZ7948	001473
11	APX7000 VHF	655CLZ8128	001477
12	APX7000 VHF	655CLZ8120	001478
13	APX7000 VHF	655CLZ8125	001480
14	APX7000 VHF	655CLZ8124	001484
15	APX7000 VHF	655CLZ8127	001485
16	APX7000 VHF	655CLZ8129	001486
17	APX7000 VHF	655CLZ8079	001519
18	APX7000 VHF	655CLZ8183	001591
19	APX7000 VHF	655CLZ8317	001661
20	APX7000 VHF	655CLZ8323	001662
21	APX7000 VHF	655CLZ8215	001696
22	APX7000 VHF	655CMB1077	002096
23	APX7000XE	562CMZ0594	003120
24	APX7000XE	562CMZ0602	003124
25	APX7000XE	562CMZ0632	003125
26	APX7000XE	562CMZ0631	003126
27	APX7000XE	562CMZ1106	003135
28	APX7000XE	562CMZ0460	003177
29	APX7000XE	562CMZ0467	003178
30	APX7000XE	562CMZ0469	003179
31	APX7000XE	562CMZ0466	003181
32	APX7000XE	562CMZ0472	003182
33	APX7000XE	562CMZ0473	003184
34	APX7000XE	562CMZ0436	003209
35	APX7000XE	562CMZ0468	003213
36	APX7000XE	562CMZ0434	003214
37	APX7000XE	562CMZ1070	003233
38	APX7000XE	562CMZ1068	003234

Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
39	APX7000XE	562CMZ0423	003265
40	APX7000XE	562CMZ0418	003266
41	APX7000XE	562CMZ0420	003268
42	APX7000XE	562CMZ0399	003270
43	APX7000XE	562CMZ0421	003271
44	APX7000XE	562CMZ0663	003273
45	APX7000XE	562CMZ0537	003293
46	APX7000XE	562CMZ0772	003337
47	APX7000XE	562CMZ0771	003338
48	APX7000XE	562CMZ0764	003339
49	APX7000XE	562CMZ0768	003340
50	APX7000XE	562CMZ0767	003341
51	APX7000XE	562CMZ0765	003342
52	APX7000XE	562CMZ0766	003343
53	APX7000XE	562CMZ0769	003344
54	APX7000XE	562CMZ0758	003363
55	APX7000XE	562CMZ0441	003409
56	APX7000XE	562CMZ0438	003410
57	APX7000XE	562CMZ0440	003411
58	APX7000XE	562CMZ0437	003413
59	APX7000XE	562CMZ0439	003415
60	APX7000XE	562CMZ0433	003416
61	APX7000XE	562CMZ0681	003495
62	APX7000XE	562CMZ1110	003515
63	APX7000XE	562CMZ1036	003521
64	APX7000XE	562CMZ0638	003537
65	APX7000XE	562CMZ0643	003538
66	APX7000XE	562CMZ0637	003539
67	APX7000XE	562CMZ0665	003540
68	APX7000XE	562CMZ0642	003541
69	APX7000XE	562CMZ0640	003542
70	APX7000XE	562CMZ0641	003543
71	APX7000XE	562CMZ0639	003544
72	APX7000XE	562CMZ0983	003574
73	APX7000XE	562CMZ0939	003577
74	APX7000XE	562CMZ0651	003596
75	APX7000XE	562CMZ0945	003631
76	APX7000XE	562CMZ0379	003648

Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
77	APX7000XE	562CMZ0374	003649
78	APX7000XE	562CMZ0722	003696
79	APX7000XE	562CMZ0707	003697
80	APX7000XE	562CMZ0715	003698
81	APX7000XE	562CMZ0710	003699
82	APX7000XE	562CMZ0709	003700
83	APX7000XE	562CMZ0711	003701
84	APX7000XE	562CMZ0718	003702
85	APX7000XE	562CMZ0720	003703
86	APX7000XE	562CMZ0687	003704
87	APX7000XE	562CMZ0685	003705
88	APX7000XE	562CMZ0682	003706
89	APX7000XE	562CMZ0694	003708
90	APX7000XE	562CMZ0695	003709
91	APX7000XE	562CMZ0684	003711
92	APX7000XE	562CNF0703	003786
93	APX7000XE	562CNF0701	003787
94	APX7000XE	562CNF0694	003788
95	APX7000XE	562CNF0699	003789
96	APX7000XE	562CNF0705	003790
97	APX7000XE	562CNF0691	003791
98	APX7000XE	562CNF0692	003792
99	APX7000XE	562CNF0704	003793
100	APX7000XE	562CND0088	003811
101	APX7000XE	562CND0087	003812
102	APX7000XE	562CND0056	003813
103	APX7000XE	562CND0084	003815
104	APX7000XE	562CND0054	003816
105	APX7000XE	562CND0098	003817
106	APX7000XE	562CND0070	003858
107	APX7000XE	562CND0072	003859
108	APX7000XE	562CND0082	003860
109	APX7000XE	562CND0066	003862
110	APX7000XE	562CND0065	003863
111	APX7000XE	562CND0071	003864
112	APX7000XE	562CND0062	003865

Addendum A Adams County
Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
1	APX7000 VHF	655CMB0992	000017
2	APX7000 VHF	655CMB0780	000041
3	APX7000 VHF	655CMB0894	000048
4	APX7000 VHF	655CMB0892	000053
5	APX7000 VHF	655CMB1031	000062
6	APX7000 VHF	655CMB1034	000064
~~7~~	~~APX7000 VHF~~	~~655CLZ7434~~	~~000532~~
8	APX7000 VHF	655CLZ8143	001292
9	APX7000 VHF	655CLZ7863	001421
10	APX7000 VHF	655CLZ7948	001473
11	APX7000 VHF	655CLZ8128	001477
12	APX7000 VHF	655CLZ8120	001478
13	APX7000 VHF	655CLZ8125	001480
14	APX7000 VHF	655CLZ8124	001484
15	APX7000 VHF	655CLZ8127	001485
16	APX7000 VHF	655CLZ8129	001486
17	APX7000 VHF	655CLZ8079	001519
18	APX7000 VHF	655CLZ8183	001591
19	APX7000 VHF	655CLZ8317	001661
20	APX7000 VHF	655CLZ8323	001662
21	APX7000 VHF	655CLZ8215	001696
22	APX7000 VHF	655CMB1077	002096
~~23~~	~~APX7000XE~~	~~562CMZ0594~~	~~003120~~
24	APX7000XE	562CMZ0602	003124
25	APX7000XE	562CMZ0632	003125
26	APX7000XE	562CMZ0631	003126
27	APX7000XE	562CMZ1106	003135
28	APX7000XE	562CMZ0460	003177
29	APX7000XE	562CMZ0467	003178
30	APX7000XE	562CMZ0469	003179
31	APX7000XE	562CMZ0466	003181
32	APX7000XE	562CMZ0472	003182
33	APX7000XE	562CMZ0473	003184
34	APX7000XE	562CMZ0436	003209
35	APX7000XE	562CMZ0468	003213
36	APX7000XE	562CMZ0434	003214
37	APX7000XE	562CMZ1070	003233
38	APX7000XE	562CMZ1068	003234
39	APX7000XE	562CMZ0423	003265

Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
40	APX7000XE	562CMZ0418	003266
~~41~~	~~APX7000XE~~	~~562CMZ0420~~	~~003268~~
42	APX7000XE	562CMZ0399	003270
43	APX7000XE	562CMZ0421	003271
44	APX7000XE	562CMZ0663	003273
45	APX7000XE	562CMZ0537	003293
46	APX7000XE	562CMZ0772	003337
47	APX7000XE	562CMZ0771	003338
48	APX7000XE	562CMZ0764	003339
49	APX7000XE	562CMZ0768	003340
50	APX7000XE	562CMZ0767	003341
51	APX7000XE	562CMZ0765	003342
52	APX7000XE	562CMZ0766	003343
53	APX7000XE	562CMZ0769	003344
54	APX7000XE	562CMZ0758	003363
55	APX7000XE	562CMZ0441	003409
56	APX7000XE	562CMZ0438	003410
57	APX7000XE	562CMZ0440	003411
58	APX7000XE	562CMZ0437	003413
59	APX7000XE	562CMZ0439	003415
60	APX7000XE	562CMZ0433	003416
61	APX7000XE	562CMZ0681	003495
62	APX7000XE	562CMZ1110	003515
63	APX7000XE	562CMZ1036	003521
64	APX7000XE	562CMZ0638	003537
65	APX7000XE	562CMZ0643	003538
66	APX7000XE	562CMZ0637	003539
67	APX7000XE	562CMZ0665	003540
68	APX7000XE	562CMZ0642	003541
69	APX7000XE	562CMZ0640	003542
70	APX7000XE	562CMZ0641	003543
71	APX7000XE	562CMZ0639	003544
72	APX7000XE	562CMZ0983	003574
73	APX7000XE	562CMZ0939	003577
74	APX7000XE	562CMZ0651	003596
75	APX7000XE	562CMZ0945	003631
76	APX7000XE	562CMZ0379	003648
77	APX7000XE	562CMZ0374	003649
78	APX7000XE	562CMZ0722	003696

Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
79	APX7000XE	562CMZ0707	003697
80	APX7000XE	562CMZ0715	003698
81	APX7000XE	562CMZ0710	003699
82	APX7000XE	562CMZ0709	003700
83	APX7000XE	562CMZ0711	003701
84	APX7000XE	562CMZ0718	003702
85	APX7000XE	562CMZ0720	003703
86	APX7000XE	562CMZ0687	003704
87	APX7000XE	562CMZ0685	003705
88	APX7000XE	562CMZ0682	003706
89	APX7000XE	562CMZ0694	003708
90	APX7000XE	562CMZ0695	003709
91	APX7000XE	562CMZ0684	003711
92	APX7000XE	562CNF0703	003786
93	APX7000XE	562CNF0701	003787
94	APX7000XE	562CNF0694	003788
95	APX7000XE	562CNF0699	003789
96	APX7000XE	562CNF0705	003790
97	APX7000XE	562CNF0691	003791
98	APX7000XE	562CNF0692	003792
99	APX7000XE	562CNF0704	003793
100	APX7000XE	562CND0088	003811
101	APX7000XE	562CND0087	003812
102	APX7000XE	562CND0056	003813
103	APX7000XE	562CND0084	003815
104	APX7000XE	562CND0054	003816
105	APX7000XE	562CND0098	003817
106	APX7000XE	562CND0070	003858
107	APX7000XE	562CND0072	003859
108	APX7000XE	562CND0082	003860
109	APX7000XE	562CND0066	003862
110	APX7000XE	562CND0065	003863
111	APX7000XE	562CND0071	003864
112	APX7000XE	562CND0062	003865

Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
Addendum A DEDIRS Equipment List for Resale			
Radios provided per the Addendum to replace the ones stricken, above			
1	APX7000 VHF	655CLZ8211	001558
2	APX7000XE	562CMZ0387	012897
3	APX7000XE	562CND0083	003814

Adams County signature: _____

Date: January 13, 2026

ETSB signature: _____

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0903 **Agenda Date:** 3/11/2026 **Agenda #:** 15.B.

RESOLUTION AMENDING THE SALE OF SURPLUS ITEMS TO INCORPORATE AN ADDENDUM A FROM THE COUNTY OF DU PAGE ON BEHALF OF THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY TO THE VERMILLION/LIVINGSTON COUNTY CONSORTIUM

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage County is the ultimate owner of property purchased with 9-1-1 surcharge funds; and

WHEREAS, the DU PAGE ETS Board approved the sale of two hundred forty eight (248) portable radios listed on Attachment A on October 8, 2025, and the DuPage County Board approved the sale of said radios on October 14, 2025, under Resolution ETS-R-0053-25, to the Vermillion/Livingston County Consortium; and

WHEREAS, per the agreement, Vermillion/Livingston County Consortium reviewed the units and requested that forty four (44) radios be substituted, and are hereby stricken as shown on Addendum A; and

WHEREAS, the forty four (44) alternate radios have been selected by the Vermillion/Livingston County Consortium and Attachment A of the original agreement has been adjusted to add these radios to this agreement as Addendum A.

NOW THEREFORE, BE IT RESOLVED, that DU PAGE ETS BOARD approves Addendum A of the Sales Agreement of two hundred forty eight (248) portable radios to the Vermillion/Livingston County Consortium.

Enacted and approved this 24th day of March, 2026 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

EMERGENCY TELEPHONE SYSTEM BOARD

_____

DEBORAH A. CONROY, CHAIR

DU PAGE COUNTY BOARD

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

SALES AGREEMENT

Contract No.**:** **25DEDIRS051**
Dated**:** **October 8, 2025**

This is an Agreement by and between The County of DuPage and Emergency Telephone System Board of DuPage County, hereafter called SELLER, and Livingston County Mutual Aid Association, a public safety entity, hereafter called BUYER.

In consideration of the mutual undertakings herein contained, the parties hereto agree as follows:

1. **SALE:** SELLER agrees to sell to BUYER and BUYER agrees to purchase from SELLER portable radios and accessories listed in Attachment A (referred to as the "Equipment") in accordance with the terms and conditions specified herein.

2. **SALE PRICE:** The Sale Price of the Equipment: **$26,200.00.**

   $400.00 per APX7000XE portable ruggedized radio in "as is condition". Radio mics, chargers and batteries will be provided one per portable also in "as is condition."

   0 portable radios @ $400.00 = $0.00

   Associated accessories includes:
   1 remote speaker microphone, 1 plastic holster, 1 battery, 1 single charger.

   $400 per APX7500 dual band VHF mobile radio. APX7500 mobile radios will be available no earlier than January 1, 2026. Radios include TDMA and AES encryption flash kits in purchase price.

   0 mobile radios @ $400.00 = $0.00.

   Batteries
   New IMPRES2 GTS H7038-Li-IM2 batteries may be purchased at an additional cost of $131.00 each.

   200 New IMPRES2 GTS H7038-Li-IM2 batteries @ $131.00 = $26,200.00.

3. **PAYMENT:** BUYER agrees to pay SELLER pursuant to the Illinois Prompt Payment Act (30 ILCS 540). The SELLER will invoice BUYER upon delivery of equipment as shown in Attachment A. The BUYER may remit all costs at any time during the payment period.

4. **DELIVERY:** BUYER shall be responsible for the pickup at 420 County Farm Road, Winfield, Illinois or shipping costs of all items on Attachment A.

5. **WARRANTY: SELLER MAKES NO WARRANTY, EXPRESS OR IMPLIED, AS TO THE DESIGN, OPERATION, OR AS TO THE QUALITY OF THE MATERIAL OR WORKMANSHIP IN, THE EQUIPMENT AND ALL WARRANTIES INCLUDING WARRANTIES OF, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OF THE EQUIPMENT ARE HEREBY EXCLUDED. BUYER AGREES THAT SELLER WILL IN NO EVENT BE LIABLE FOR DAMAGES ARISING IN STRICT LIABILITY OR FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, HOWEVER ARISING. SELLER'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE PURCHASE PRICE OF SUCH ITEM OF EQUIPMENT SET FORTH IN THIS AGREEMENT**.

6. **TITLE:** Title to the Equipment free and clear of all liens, claims and encumbrances of any kind shall vest in BUYER upon final payment by BUYER to SELLER of the full Sale Price required to be paid pursuant to Paragraph 3 hereof.

7. **NOTICES:** Any notice hereunder shall be in writing and shall be deemed to be given when delivered, including but not limited to overnight courier or electronic transmission or, if mailed, on the third day after mailing by registered or certified mail, postage prepaid and addressed to BUYER or SELLER at its respective address shown on the preamble to this Agreement, or to either party at such other address it has designated as its address for purposes of notice hereunder.

8. **FORUM SELECTION, CHOICE OF LAW, AND INDEMNITY:**
   A. The venue for all disputes arising out of this contract will be exclusively in the circuit court for the Eighteenth Judicial Circuit in DuPage County, Illinois;
   B. This contract shall be governed by the laws of the State of Illinois including all matters of construction, validity, performance and enforcement; and
   C. BUYER shall, at all times, to the extent permitted by law, fully indemnify, hold harmless, and defend the SELLER and its officers, agents, and employees from and against any and all claims and demands, actions or suits brought against them. BUYER shall likewise be liable for the cost, fees and expenses incurred in the SELLER's defense of any such claims, actions or suits. Notwithstanding this duty to indemnify, the Parties recognize that the DuPage County State's Attorney is the exclusive legal representative of the County of DuPage and the SELLER. Nothing contained herein shall be construed as prohibiting the DuPage County State's Attorney's Office from defending the SELLER, the County, or their officials, directors, officers, agents and employees, from defending through the selection and use of their own agents, attorneys and experts, any claims, suits, demands, proceedings and actions brought against them. Indemnification shall be deemed a waiver

of the SELLER or the County of DuPage's defenses under the Illinois Local Government and Governmental Employees Tort Liability Act.

9. MISCELLANEOUS

A. This Agreement constitutes the entire agreement between SELLER and BUYER with respect to the sale and purchase of the Equipment on Attachment A and supersedes all prior and concurrent offers, promises, representations, negotiations, discussions and agreements that may have been made in connection with the sale of the Equipment. No representation or statement not contained herein shall be binding upon SELLER or BUYER as a warranty or otherwise unless in writing and executed by the party to be bound thereby. If BUYER does not sign this Agreement and return the signed copy of this Agreement to SELLER within sixty (60) days of the receipt of the Agreement, this Agreement may be voided at SELLER'S election.

B. BUYER shall not assign its rights under this Agreement unless it has obtained the prior written consent of SELLER. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective successors and permitted assigns.

C. This Agreement shall be governed by construed in accordance with the internal laws of the State of Illinois including all matters of construction, validity, performance and enforcement.

D. This Agreement is subject to acceptance by SELLER at its offices referred to in the preamble and shall only become effective on the date thereof.

E. No revision or modification of this Agreement shall be effective unless it is in writing and signed by duly authorized officers of BUYER and SELLER.

F. BUYER'S maintenance included under purchasing contract PO 921054 with Motorola includes maintenance under the Motorola System Manager for the length of the contract and service agreements currently in place at the execution of this contract. Upon expiration of the SELLER's contract with Motorola for services, the BUYER may contract for their own services or execute a new service contract with SELLER. SELLER reserves the right to decline the extension of services to a new contract.

G. BUYER is responsible for arranging maintenance requests through the SELLER's ticketing system.

H. The BUYER further agrees that any options which are integrated as part of the subscriber units including but not limited to SmartLocate, SmartConnect, SmartMessaging or Airtime are the responsibility of the BUYER.

I. The BUYER understands that purchase of equipment does not entitle BUYER to access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System). Access to the DEDIR System may be granted through a different application request.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed and do each hereby warrant and represent that its signatory whose signature appears below has been and is

on the date of this Agreement duly authorized by all necessary and appropriate corporate action to execute this Agreement.

If this Agreement is not executed by both parties and returned to SELLER within sixty (60) days of receipt, SELLER may terminate this Agreement without notice.

Emergency Telephone System Board
Of DuPage County

By: _____
Greg Schwarze

Title: Chair

Date: _____

BUYER:

By: _____
Authorized Signatory

Title: _____

Date: _____

DuPage County Board

By: _____
Deborah A. Conroy, Chair

Date: _____

SALES AGREEMENT

Contract No.: **25DEDIRS053**
Dated: **October 8, 2025**

This is an Agreement by and between The County of DuPage and Emergency Telephone System Board of DuPage County, hereafter called SELLER, and Livingston County Mutual Aid Association, a public safety entity, hereafter called BUYER.

In consideration of the mutual undertakings herein contained, the parties hereto agree as follows:

1. **SALE:** SELLER agrees to sell to BUYER and BUYER agrees to purchase from SELLER portable radios and accessories listed in Attachment A (referred to as the "Equipment") in accordance with the terms and conditions specified herein.

2. **SALE PRICE:** The Sale Price of the Equipment: **$95,200.00.**

   $400.00 per APX7000XE portable ruggedized radio in "as is condition". Radio mics, chargers and batteries will be provided one per portable also in "as is condition."

   238 portable radios @ $400.00 = $95,200.00

   Associated accessories includes:
   1 remote speaker microphone, 1 plastic holster, 1 battery, 1 single charger.

   $400 per APX7500 dual band VHF mobile radio. APX7500 mobile radios will be available no earlier than January 1, 2026. Radios include TDMA and AES encryption flash kits in purchase price.

   0 mobile radios @ $400.00 = $0.00.

   Batteries
   New IMPRES2 GTS H7038-Li-IM2 batteries may be purchased at an additional cost of $131.00 each.

3. **PAYMENT:** BUYER agrees to pay SELLER pursuant to the Illinois Prompt Payment Act (30 ILCS 540). The SELLER will invoice BUYER upon delivery of equipment as shown in Attachment A. The BUYER may remit all costs at any time during the payment period.

4. **DELIVERY:** BUYER shall be responsible for the pickup at 420 County Farm Road, Winfield, Illinois or shipping costs of all items on Attachment A.

5. **WARRANTY: SELLER MAKES NO WARRANTY, EXPRESS OR IMPLIED, AS TO THE DESIGN, OPERATION, OR AS TO THE QUALITY OF THE MATERIAL OR WORKMANSHIP IN, THE EQUIPMENT AND ALL WARRANTIES INCLUDING WARRANTIES OF, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OF THE EQUIPMENT ARE HEREBY EXCLUDED. BUYER AGREES THAT SELLER WILL IN NO EVENT BE LIABLE FOR DAMAGES ARISING IN STRICT LIABILITY OR FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, HOWEVER ARISING. SELLER'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE PURCHASE PRICE OF SUCH ITEM OF EQUIPMENT SET FORTH IN THIS AGREEMENT**.

6. **TITLE:** Title to the Equipment free and clear of all liens, claims and encumbrances of any kind shall vest in BUYER upon final payment by BUYER to SELLER of the full Sale Price required to be paid pursuant to Paragraph 3 hereof.

7. **NOTICES:** Any notice hereunder shall be in writing and shall be deemed to be given when delivered, including but not limited to overnight courier or electronic transmission or, if mailed, on the third day after mailing by registered or certified mail, postage prepaid and addressed to BUYER or SELLER at its respective address shown on the preamble to this Agreement, or to either party at such other address it has designated as its address for purposes of notice hereunder.

8. **FORUM SELECTION, CHOICE OF LAW, AND INDEMNITY:**
   A. The venue for all disputes arising out of this contract will be exclusively in the circuit court for the Eighteenth Judicial Circuit in DuPage County, Illinois;
   B. This contract shall be governed by the laws of the State of Illinois including all matters of construction, validity, performance and enforcement; and
   C. BUYER shall, at all times, to the extent permitted by law, fully indemnify, hold harmless, and defend the SELLER and its officers, agents, and employees from and against any and all claims and demands, actions or suits brought against them. BUYER shall likewise be liable for the cost, fees and expenses incurred in the SELLER's defense of any such claims, actions or suits. Notwithstanding this duty to indemnify, the Parties recognize that the DuPage County State's Attorney is the exclusive legal representative of the County of DuPage and the SELLER. Nothing contained herein shall be construed as prohibiting the DuPage County State's Attorney's Office from defending the SELLER, the County, or their officials, directors, officers, agents and employees, from defending through the selection and use of their own agents, attorneys and experts, any claims, suits, demands, proceedings and actions brought against them. Indemnification shall be deemed a waiver of the SELLER or the County of DuPage's defenses under the Illinois Local Government and Governmental Employees Tort Liability Act.

9. MISCELLANEOUS

A. This Agreement constitutes the entire agreement between SELLER and BUYER with respect to the sale and purchase of the Equipment on Attachment A and supersedes all prior and concurrent offers, promises, representations, negotiations, discussions and agreements that may have been made in connection with the sale of the Equipment. No representation or statement not contained herein shall be binding upon SELLER or BUYER as a warranty or otherwise unless in writing and executed by the party to be bound thereby. If BUYER does not sign this Agreement and return the signed copy of this Agreement to SELLER within sixty (60) days of the receipt of the Agreement, this Agreement may be voided at SELLER'S election.

B. BUYER shall not assign its rights under this Agreement unless it has obtained the prior written consent of SELLER. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective successors and permitted assigns.

C. This Agreement shall be governed by construed in accordance with the internal laws of the State of Illinois including all matters of construction, validity, performance and enforcement.

D. This Agreement is subject to acceptance by SELLER at its offices referred to in the preamble and shall only become effective on the date thereof.

E. No revision or modification of this Agreement shall be effective unless it is in writing and signed by duly authorized officers of BUYER and SELLER.

F. BUYER'S maintenance included under purchasing contract PO 921054 with Motorola includes maintenance under the Motorola System Manager for the length of the contract and service agreements currently in place at the execution of this contract. Upon expiration of the SELLER's contract with Motorola for services, the BUYER may contract for their own services or execute a new service contract with SELLER. SELLER reserves the right to decline the extension of services to a new contract.

G. BUYER is responsible for arranging maintenance requests through the SELLER's ticketing system.

H. The BUYER further agrees that any options which are integrated as part of the subscriber units including but not limited to SmartLocate, SmartConnect, SmartMessaging or Airtime are the responsibility of the BUYER.

I. The BUYER understands that purchase of equipment does not entitle BUYER to access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System). Access to the DEDIR System may be granted through a different application request.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed and do each hereby warrant and represent that its signatory whose signature appears below has been and is on the date of this Agreement duly authorized by all necessary and appropriate corporate action to execute this Agreement.

If this Agreement is not executed by both parties and returned to SELLER within sixty (60) days of receipt, SELLER may terminate this Agreement without notice.

Emergency Telephone System Board Of DuPage County	BUYER:
By: _____	By: _____
Greg Schwarze	Authorized Signatory
Title: Chair	Title: _____
Date: _____	Date: _____

DuPage County Board

By: _____
Deborah A. Conroy, Chair

Date: _____

SALES AGREEMENT

Contract No.**:** **25DEDIRS055**
Dated**:** **October 8, 2025**

This is an Agreement by and between The County of DuPage and Emergency Telephone System Board of DuPage County, hereafter called SELLER, and Pontiac Fire Department, a public safety entity, hereafter called BUYER.

In consideration of the mutual undertakings herein contained, the parties hereto agree as follows:

1. **SALE:** SELLER agrees to sell to BUYER and BUYER agrees to purchase from SELLER portable radios and accessories listed in Attachment A (referred to as the "Equipment") in accordance with the terms and conditions specified herein.

2. **SALE PRICE:** The Sale Price of the Equipment: **$2,400.00.**

   $400.00 per APX7000XE portable ruggedized radio in "as is condition". Radio mics, chargers and batteries will be provided one per portable also in "as is condition."

   6 portable radios @ $400.00 = $2,400.00

   Associated accessories includes:
   1 remote speaker microphone, 1 plastic holster, 1 battery, 1 single charger.

   $400 per APX7500 dual band VHF mobile radio. APX7500 mobile radios will be available no earlier than January 1, 2026. Radios include TDMA and AES encryption flash kits in purchase price.

   0 mobile radios @ $400.00 = $0.00

   Batteries
   New IMPRES2 GTS H7038-Li-IM2 batteries may be purchased at an additional cost of $131.00 each.

3. **PAYMENT:** BUYER agrees to pay SELLER pursuant to the Illinois Prompt Payment Act (30 ILCS 540). The SELLER will invoice BUYER upon delivery of equipment as shown in Attachment A. The BUYER may remit all costs at any time during the payment period.

4. **DELIVERY:** BUYER shall be responsible for the pickup at 420 County Farm Road, Winfield, Illinois or shipping costs of all items on Attachment A.

5. **WARRANTY: SELLER MAKES NO WARRANTY, EXPRESS OR IMPLIED, AS TO THE DESIGN, OPERATION, OR AS TO THE QUALITY OF THE MATERIAL OR WORKMANSHIP IN, THE EQUIPMENT AND ALL WARRANTIES INCLUDING WARRANTIES OF, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OF THE EQUIPMENT ARE HEREBY EXCLUDED. BUYER AGREES THAT SELLER WILL IN NO EVENT BE LIABLE FOR DAMAGES ARISING IN STRICT LIABILITY OR FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, HOWEVER ARISING. SELLER'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE PURCHASE PRICE OF SUCH ITEM OF EQUIPMENT SET FORTH IN THIS AGREEMENT**.

6. **TITLE:** Title to the Equipment free and clear of all liens, claims and encumbrances of any kind shall vest in BUYER upon final payment by BUYER to SELLER of the full Sale Price required to be paid pursuant to Paragraph 3 hereof.

7. **NOTICES:** Any notice hereunder shall be in writing and shall be deemed to be given when delivered, including but not limited to overnight courier or electronic transmission or, if mailed, on the third day after mailing by registered or certified mail, postage prepaid and addressed to BUYER or SELLER at its respective address shown on the preamble to this Agreement, or to either party at such other address it has designated as its address for purposes of notice hereunder.

8. **FORUM SELECTION, CHOICE OF LAW, AND INDEMNITY:**
   A. The venue for all disputes arising out of this contract will be exclusively in the circuit court for the Eighteenth Judicial Circuit in DuPage County, Illinois;
   B. This contract shall be governed by the laws of the State of Illinois including all matters of construction, validity, performance and enforcement; and
   C. BUYER shall, at all times, to the extent permitted by law, fully indemnify, hold harmless, and defend the SELLER and its officers, agents, and employees from and against any and all claims and demands, actions or suits brought against them. BUYER shall likewise be liable for the cost, fees and expenses incurred in the SELLER's defense of any such claims, actions or suits. Notwithstanding this duty to indemnify, the Parties recognize that the DuPage County State's Attorney is the exclusive legal representative of the County of DuPage and the SELLER. Nothing contained herein shall be construed as prohibiting the DuPage County State's Attorney's Office from defending the SELLER, the County, or their officials, directors, officers, agents and employees, from defending through the selection and use of their own agents, attorneys and experts, any claims, suits, demands, proceedings and actions brought against them. Indemnification shall be deemed a waiver of the SELLER or the County of DuPage's defenses under the Illinois Local Government and Governmental Employees Tort Liability Act.

9. MISCELLANEOUS

A. This Agreement constitutes the entire agreement between SELLER and BUYER with respect to the sale and purchase of the Equipment on Attachment A and supersedes all prior and concurrent offers, promises, representations, negotiations, discussions and agreements that may have been made in connection with the sale of the Equipment. No representation or statement not contained herein shall be binding upon SELLER or BUYER as a warranty or otherwise unless in writing and executed by the party to be bound thereby. If BUYER does not sign this Agreement and return the signed copy of this Agreement to SELLER within sixty (60) days of the receipt of the Agreement, this Agreement may be voided at SELLER'S election.

B. BUYER shall not assign its rights under this Agreement unless it has obtained the prior written consent of SELLER. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective successors and permitted assigns.

C. This Agreement shall be governed by construed in accordance with the internal laws of the State of Illinois including all matters of construction, validity, performance and enforcement.

D. This Agreement is subject to acceptance by SELLER at its offices referred to in the preamble and shall only become effective on the date thereof.

E. No revision or modification of this Agreement shall be effective unless it is in writing and signed by duly authorized officers of BUYER and SELLER.

F. BUYER'S maintenance included under purchasing contract PO 921054 with Motorola includes maintenance under the Motorola System Manager for the length of the contract and service agreements currently in place at the execution of this contract. Upon expiration of the SELLER's contract with Motorola for services, the BUYER may contract for their own services or execute a new service contract with SELLER. SELLER reserves the right to decline the extension of services to a new contract.

G. BUYER is responsible for arranging maintenance requests through the SELLER's ticketing system.

H. The BUYER further agrees that any options which are integrated as part of the subscriber units including but not limited to SmartLocate, SmartConnect, SmartMessaging or Airtime are the responsibility of the BUYER.

I. The BUYER understands that purchase of equipment does not entitle BUYER to access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System). Access to the DEDIR System may be granted through a different application request.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed and do each hereby warrant and represent that its signatory whose signature appears below has been and is on the date of this Agreement duly authorized by all necessary and appropriate corporate action to execute this Agreement.

If this Agreement is not executed by both parties and returned to SELLER within sixty (60) days of receipt**,** SELLER may terminate this Agreement without notice.

By: _____ By: _____
Greg Schwarze Authorized Signatory

Title: Chair Title: _____

Date: _____ Date: _____

DuPage County Board

By: _____
Deborah A. Conroy, Chair

Date: _____

SALES AGREEMENT

Contract No.**:** **25DEDIRS057**
Dated**:** **October 8, 2025**

This is an Agreement by and between The County of DuPage and Emergency Telephone System Board of DuPage County, hereafter called SELLER, and Vermilion Valley Regional Emergency Communications Joint Authority, a public safety entity, hereafter called BUYER.

In consideration of the mutual undertakings herein contained, the parties hereto agree as follows:

1. **SALE:** SELLER agrees to sell to BUYER and BUYER agrees to purchase from SELLER portable radios and accessories listed in Attachment A (referred to as the "Equipment") in accordance with the terms and conditions specified herein.

2. **SALE PRICE:** The Sale Price of the Equipment: **$1,600.00.**

   $400.00 per APX7000XE portable ruggedized radio in "as is condition". Radio mics, chargers and batteries will be provided one per portable also in "as is condition."

   4 portable radios @ $400.00 = $1,600.00

   Associated accessories includes:
   1 remote speaker microphone, 1 plastic holster, 1 battery, 1 single charger.

   $400 per APX7500 dual band VHF mobile radio. APX7500 mobile radios will be available no earlier than January 1, 2026. Radios include TDMA and AES encryption flash kits in purchase price.

   0 mobile radios @ $400.00 = $0.00

   Batteries
   New IMPRES2 GTS H7038-Li-IM2 batteries may be purchased at an additional cost of $131.00 each.

3. **PAYMENT:** BUYER agrees to pay SELLER pursuant to the Illinois Prompt Payment Act (30 ILCS 540). The SELLER will invoice BUYER upon delivery of equipment as shown in Attachment A. The BUYER may remit all costs at any time during the payment period.

4. **DELIVERY:** BUYER shall be responsible for the pickup at 420 County Farm Road, Winfield, Illinois or shipping costs of all items on Attachment A.

5. **WARRANTY: SELLER MAKES NO WARRANTY, EXPRESS OR IMPLIED, AS TO THE DESIGN, OPERATION, OR AS TO THE QUALITY OF THE MATERIAL OR WORKMANSHIP IN, THE EQUIPMENT AND ALL WARRANTIES INCLUDING WARRANTIES OF, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OF THE EQUIPMENT ARE HEREBY EXCLUDED. BUYER AGREES THAT SELLER WILL IN NO EVENT BE LIABLE FOR DAMAGES ARISING IN STRICT LIABILITY OR FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, HOWEVER ARISING. SELLER'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE PURCHASE PRICE OF SUCH ITEM OF EQUIPMENT SET FORTH IN THIS AGREEMENT**.

6. **TITLE:** Title to the Equipment free and clear of all liens, claims and encumbrances of any kind shall vest in BUYER upon final payment by BUYER to SELLER of the full Sale Price required to be paid pursuant to Paragraph 3 hereof.

7. **NOTICES:** Any notice hereunder shall be in writing and shall be deemed to be given when delivered, including but not limited to overnight courier or electronic transmission or, if mailed, on the third day after mailing by registered or certified mail, postage prepaid and addressed to BUYER or SELLER at its respective address shown on the preamble to this Agreement, or to either party at such other address it has designated as its address for purposes of notice hereunder.

8. **FORUM SELECTION, CHOICE OF LAW, AND INDEMNITY:**
   A. The venue for all disputes arising out of this contract will be exclusively in the circuit court for the Eighteenth Judicial Circuit in DuPage County, Illinois;
   B. This contract shall be governed by the laws of the State of Illinois including all matters of construction, validity, performance and enforcement; and
   C. BUYER shall, at all times, to the extent permitted by law, fully indemnify, hold harmless, and defend the SELLER and its officers, agents, and employees from and against any and all claims and demands, actions or suits brought against them. BUYER shall likewise be liable for the cost, fees and expenses incurred in the SELLER's defense of any such claims, actions or suits. Notwithstanding this duty to indemnify, the Parties recognize that the DuPage County State's Attorney is the exclusive legal representative of the County of DuPage and the SELLER. Nothing contained herein shall be construed as prohibiting the DuPage County State's Attorney's Office from defending the SELLER, the County, or their officials, directors, officers, agents and employees, from defending through the selection and use of their own agents, attorneys and experts, any claims, suits, demands, proceedings and actions brought against them. Indemnification shall be deemed a waiver of the SELLER or the County of DuPage's defenses under the Illinois Local Government and Governmental Employees Tort Liability Act.

9. MISCELLANEOUS

A. This Agreement constitutes the entire agreement between SELLER and BUYER with respect to the sale and purchase of the Equipment on Attachment A and supersedes all prior and concurrent offers, promises, representations, negotiations, discussions and agreements that may have been made in connection with the sale of the Equipment. No representation or statement not contained herein shall be binding upon SELLER or BUYER as a warranty or otherwise unless in writing and executed by the party to be bound thereby. If BUYER does not sign this Agreement and return the signed copy of this Agreement to SELLER within sixty (60) days of the receipt of the Agreement, this Agreement may be voided at SELLER'S election.

B. BUYER shall not assign its rights under this Agreement unless it has obtained the prior written consent of SELLER. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective successors and permitted assigns.

C. This Agreement shall be governed by construed in accordance with the internal laws of the State of Illinois including all matters of construction, validity, performance and enforcement.

D. This Agreement is subject to acceptance by SELLER at its offices referred to in the preamble and shall only become effective on the date thereof.

E. No revision or modification of this Agreement shall be effective unless it is in writing and signed by duly authorized officers of BUYER and SELLER.

F. BUYER'S maintenance included under purchasing contract PO 921054 with Motorola includes maintenance under the Motorola System Manager for the length of the contract and service agreements currently in place at the execution of this contract. Upon expiration of the SELLER's contract with Motorola for services, the BUYER may contract for their own services or execute a new service contract with SELLER. SELLER reserves the right to decline the extension of services to a new contract.

G. BUYER is responsible for arranging maintenance requests through the SELLER's ticketing system.

H. The BUYER further agrees that any options which are integrated as part of the subscriber units including but not limited to SmartLocate, SmartConnect, SmartMessaging or Airtime are the responsibility of the BUYER.

I. The BUYER understands that purchase of equipment does not entitle BUYER to access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System). Access to the DEDIR System may be granted through a different application request.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed and do each hereby warrant and represent that its signatory whose signature appears below has been and is on the date of this Agreement duly authorized by all necessary and appropriate corporate action to execute this Agreement.

If this Agreement is not executed by both parties and returned to SELLER within sixty (60) days of receipt, SELLER may terminate this Agreement without notice.

Emergency Telephone System Board Of DuPage County	BUYER:
By: _____	By: _____
Greg Schwarze	Authorized Signatory
Title: Chair	Title: _____
Date: _____	Date: _____

DuPage County Board

By: _____
Deborah A. Conroy, Chair

Date: _____

Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
1	APX7000XE	562CMZ0575	003121
2	APX7000XE	562CMZ1082	003138
3	APX7000XE	562CMZ1079	003139
4	APX7000XE	562CMZ1069	003140
5	APX7000XE	562CMZ1076	003141
6	APX7000XE	562CMZ0554	003157
7	APX7000XE	562CMZ0561	003159
8	APX7000XE	562CMZ0558	003160
9	APX7000XE	562CMZ0557	003161
10	APX7000XE	562CMZ0527	003162
11	APX7000XE	562CMZ0526	003163
12	APX7000XE	562CMZ0562	003164
13	APX7000XE	562CMZ0474	003195
14	APX7000XE	562CMZ0505	003196
15	APX7000XE	562CMZ0491	003197
16	APX7000XE	562CMZ0513	003198
17	APX7000XE	562CMZ0435	003215
18	APX7000XE	562CMZ1090	003217
19	APX7000XE	562CMZ1091	003220
20	APX7000XE	562CMZ1010	003229
21	APX7000XE	562CMZ1000	003230
22	APX7000XE	562CMZ1004	003231
23	APX7000XE	562CMZ1006	003232
24	APX7000XE	562CMZ1062	003235
25	APX7000XE	562CMZ1065	003236
26	APX7000XE	562CMZ1063	003240
27	APX7000XE	562CMZ0495	003257
28	APX7000XE	562CMZ0521	003258
29	APX7000XE	562CMZ0494	003259
30	APX7000XE	562CMZ0496	003260
31	APX7000XE	562CMZ0493	003261
32	APX7000XE	562CMZ0498	003262
33	APX7000XE	562CMZ0518	003263
34	APX7000XE	562CMZ0481	003264
35	APX7000XE	562CMZ0415	003269
36	APX7000XE	562CMZ0668	003274
37	APX7000XE	562CMZ0449	003299
38	APX7000XE	562CMZ0446	003301

39	APX7000XE	562CMZ0447	003302
40	APX7000XE	562CMZ1137	003308
41	APX7000XE	562CMZ1136	003309
42	APX7000XE	562CMZ1127	003311
43	APX7000XE	562CMZ0732	003313
44	APX7000XE	562CMZ0728	003314
45	APX7000XE	562CMZ0755	003315
46	APX7000XE	562CMZ0761	003316
47	APX7000XE	562CMZ0760	003317
48	APX7000XE	562CMZ0729	003318
49	APX7000XE	562CMZ0724	003319
50	APX7000XE	562CMZ0725	003320
51	APX7000XE	562CMZ0721	003329
52	APX7000XE	562CMZ0714	003330
53	APX7000XE	562CMZ0705	003331
54	APX7000XE	562CMZ0717	003332
55	APX7000XE	562CMZ0713	003333
56	APX7000XE	562CMZ0719	003334
57	APX7000XE	562CMZ0688	003335
58	APX7000XE	562CMZ0689	003336
59	APX7000XE	562CMZ0389	003353
60	APX7000XE	562CMZ0385	003357
61	APX7000XE	562CMZ0388	003359
62	APX7000XE	562CMZ0405	003360
63	APX7000XE	562CMZ0751	003362
64	APX7000XE	562CMZ0750	003365
65	APX7000XE	562CMZ0756	003366
66	APX7000XE	562CMZ0757	003367
67	APX7000XE	562CMZ0759	003368
68	APX7000XE	562CMZ1107	003369
69	APX7000XE	562CMZ1100	003373
70	APX7000XE	562CMZ1132	003374
71	APX7000XE	562CMZ0667	003394
72	APX7000XE	562CMZ0656	003395
73	APX7000XE	562CMZ0664	003396
74	APX7000XE	562CMZ0635	003397
75	APX7000XE	562CMZ0672	003398
76	APX7000XE	562CMZ0671	003399
77	APX7000XE	562CMZ0666	003400
78	APX7000XE	562CMZ1045	003417
79	APX7000XE	562CMZ1061	003418
80	APX7000XE	562CMZ1064	003420

81	APX7000XE	562CMZ1054	003421
82	APX7000XE	562CMZ1086	003422
83	APX7000XE	562CMZ1084	003423
84	APX7000XE	562CMZ1039	003424
85	APX7000XE	562CMZ0919	003428
86	APX7000XE	562CMZ0993	003455
87	APX7000XE	562CMZ1008	003456
88	APX7000XE	562CMZ1028	003459
89	APX7000XE	562CMZ1099	003497
90	APX7000XE	562CMZ1094	003498
91	APX7000XE	562CMZ1101	003504
92	APX7000XE	562CMZ0584	003505
93	APX7000XE	562CMZ0585	003506
94	APX7000XE	562CMZ0618	003507
95	APX7000XE	562CMZ0579	003508
96	APX7000XE	562CMZ0612	003509
97	APX7000XE	562CMZ0577	003510
98	APX7000XE	562CMZ0613	003512
99	APX7000XE	562CMZ1013	003522
100	APX7000XE	562CMZ1034	003523
101	APX7000XE	562CMZ1032	003524
102	APX7000XE	562CMZ1011	003526
103	APX7000XE	562CMZ1018	003527
104	APX7000XE	562CMZ1022	003528
105	APX7000XE	562CMZ0978	003578
106	APX7000XE	562CMZ0398	003585
107	APX7000XE	562CMZ0381	003586
108	APX7000XE	562CMZ0391	003587
109	APX7000XE	562CMZ0386	003590
110	APX7000XE	562CMZ0390	003591
111	APX7000XE	562CMZ0396	003592
112	APX7000XE	562CMZ0654	003594
113	APX7000XE	562CMZ0652	003601
114	APX7000XE	562CMZ0660	003602
115	APX7000XE	562CMZ0646	003603
116	APX7000XE	562CMZ0644	003605
117	APX7000XE	562CMZ0661	003606
118	APX7000XE	562CMZ0657	003607
119	APX7000XE	562CMZ0497	003616
120	APX7000XE	562CMZ0487	003617
121	APX7000XE	562CMZ0476	003618
122	APX7000XE	562CMZ0522	003619

123	APX7000XE	562CMZ0511	003621
124	APX7000XE	562CMZ0502	003622
125	APX7000XE	562CMZ0520	003623
126	APX7000XE	562CMZ0943	003628
127	APX7000XE	562CMZ0960	003630
128	APX7000XE	562CMZ0601	003672
129	APX7000XE	562CMZ0599	003675
130	APX7000XE	562CMZ0595	003676
131	APX7000XE	562CMZ0589	003677
132	APX7000XE	562CMZ0609	003678
133	APX7000XE	562CMZ0603	003679
134	APX7000XE	562CMZ0976	003680
135	APX7000XE	562CMZ0957	003685
136	APX7000XE	562CMZ0947	003686
137	APX7000XE	562CMZ0971	003687
138	APX7000XE	562CMZ0927	003688
139	APX7000XE	562CMZ0934	003689
140	APX7000XE	562CMZ0933	003690
141	APX7000XE	562CMZ0928	003691
142	APX7000XE	562CMZ0929	003692
143	APX7000XE	562CMZ0921	003693
144	APX7000XE	562CMZ0932	003694
145	APX7000XE	562CMZ0923	003695
146	APX7000XE	562CMZ1077	003724
147	APX7000XE	562CMZ0544	003726
148	APX7000XE	562CMZ0541	003730
149	APX7000XE	562CMZ0457	003735
150	APX7000XE	562CND0196	003769
151	APX7000XE	562CND0192	003771
152	APX7000XE	562CND0194	003772
153	APX7000XE	562CND0152	003773
154	APX7000XE	562CND0188	003774
155	APX7000XE	562CND0155	003776
156	APX7000XE	562CND0190	003777
157	APX7000XE	562CND0239	003794
158	APX7000XE	562CND0233	003795
159	APX7000XE	562CND0230	003796
160	APX7000XE	562CND0237	003797
161	APX7000XE	562CND0234	003798
162	APX7000XE	562CND0205	003799
163	APX7000XE	562CND0232	003800
164	APX7000XE	562CND0228	003801

165	APX7000XE	562CND0195	003802
166	APX7000XE	562CND0180	003803
167	APX7000XE	562CND0191	003804
168	APX7000XE	562CND0187	003805
169	APX7000XE	562CND0186	003806
170	APX7000XE	562CND0185	003807
171	APX7000XE	562CND0193	003808
172	APX7000XE	562CND0184	003809
173	APX7000XE	562CND0058	003818
174	APX7000XE	562CND0063	003819
175	APX7000XE	562CND0060	003820
176	APX7000XE	562CND0061	003821
177	APX7000XE	562CND0059	003822
178	APX7000XE	562CND0067	003823
179	APX7000XE	562CND0068	003824
180	APX7000XE	562CND0064	003825
181	APX7000XE	562CND0216	003826
182	APX7000XE	562CND0215	003827
183	APX7000XE	562CND0213	003828
184	APX7000XE	562CND0212	003830
185	APX7000XE	562CND0209	003831
186	APX7000XE	562CND0214	003832
187	APX7000XE	562CND0210	003833
188	APX7000XE	562CNF0713	003834
189	APX7000XE	562CNF0718	003835
190	APX7000XE	562CNF0717	003836
191	APX7000XE	562CNF0711	003839
192	APX7000XE	562CNF0716	003840
193	APX7000XE	562CNF0686	003842
194	APX7000XE	562CNF0693	003843
195	APX7000XE	562CNF0698	003844
196	APX7000XE	562CNF0697	003845
197	APX7000XE	562CNF0696	003846
198	APX7000XE	562CNF0689	003847
199	APX7000XE	562CNF0690	003848
200	APX7000XE	562CND0074	003867
201	APX7000XE	562CND0051	003868
202	APX7000XE	562CND0073	003869
203	APX7000XE	562CND0076	003870
204	APX7000XE	562CND0163	003883
205	APX7000XE	562CND0151	003884
206	APX7000XE	562CND0156	003887

207	APX7000XE	562CND0162	003889
208	APX7000XE	562CND0129	003890
209	APX7000XE	562CND0123	003891
210	APX7000XE	562CND0128	003892
211	APX7000XE	562CND0143	003893
212	APX7000XE	562CND0126	003894
213	APX7000XE	562CND0139	003895
214	APX7000XE	562CND0144	003896
215	APX7000XE	562CND0124	003897
216	APX7000XE	562CND0109	003904
217	APX7000XE	562CND0117	003905
218	APX7000XE	562CND0125	003922
219	APX7000XE	562CND0147	003923
220	APX7000XE	562CND0145	003924
221	APX7000XE	562CND0132	003927
222	APX7000XE	562CND0131	003928
223	APX7000XE	562CND0248	003941
224	APX7000XE	562CNF0714	003942
225	APX7000XE	562CND0079	003943
226	APX7000XE	562CND0245	003947
227	APX7000XE	562CND0246	003948
228	APX7000XE	562CNM1509	004140
229	APX7000XE	562CNM1510	004142
230	APX7000XE	562CNM1511	004143
231	APX7000XE	562CNM1514	004144
232	APX7000XE	562CNM1518	004145
233	APX7000XE	562CNM1512	004176
234	APX7000XE	562CNM1522	004177
235	APX7000XE	562CNM1525	004178
236	APX7000XE	562CNM1523	004179
237	APX7000XE	562CNM1519	004180
238	APX7000XE	562CNM1517	004181
239	APX7000XE	562CNM1521	004182
240	APX7000XE	562CNM1534	004194
241	APX7000XE	562CND0160	020001
242	APX7000XE	562CND0167	020002
243	APX7000XE	562CND0170	020003
244	APX7000XE	562CND0172	020004
245	APX7000XE	562CND0168	020005
246	APX7000XE	562CND0166	020006
247	APX7000XE	562CND0169	020007
248	APX7000XE	562CND0165	020008

Addendum A Livingston County
Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
1	APX7000 7/800 VHF	655CLZ8202	001456
2	APX7000 7/800 VHF	655CLZ8073	001677
3	APX7000 7/800 VHF	655CMB1086	002098
4	APX7000 7/800 VHF	655CMZ0710	001077
1	APX7000XE	562CMZ0496	003260
2	APX7000XE	562CMZ0518	003263
3	APX7000XE	562CMZ0724	003319
4	APX7000XE	562CMZ0667	003394
5	APX7000XE	562CMZ0635	003397
6	APX7000XE	562CMZ0618	003507
1	APX7000XE	562CMZ0575	003121
2	APX7000XE	562CMZ1082	003138
3	APX7000XE	562CMZ1079	003139
4	APX7000XE	562CMZ1069	003140
5	APX7000XE	562CMZ1076	003141
6	APX7000XE	562CMZ0554	003157
7	APX7000XE	562CMZ0561	003159
8	APX7000XE	562CMZ0558	003160
9	APX7000XE	562CMZ0557	003161
10	APX7000XE	562CMZ0527	003162
11	APX7000XE	562CMZ0526	003163
12	APX7000XE	562CMZ0562	003164
13	APX7000XE	562CMZ0474	003195
14	APX7000XE	562CMZ0505	003196
15	APX7000XE	562CMZ0491	003197
16	APX7000XE	562CMZ0513	003198
17	APX7000XE	562CMZ0435	003215
18	APX7000XE	562CMZ1090	003217
19	APX7000XE	562CMZ1091	003220
20	APX7000XE	562CMZ1010	003229
21	APX7000XE	562CMZ1000	003230
22	~~APX7000XE~~	~~562CMZ1004~~	~~003231~~
23	APX7000XE	562CMZ1006	003232
24	APX7000XE	562CMZ1062	003235
25	APX7000XE	562CMZ1065	003236
26	APX7000XE	562CMZ1063	003240
27	APX7000XE	562CMZ0495	003257
28	APX7000XE	562CMZ0521	003258
29	APX7000XE	562CMZ0494	003259

Addendum A Livingston County
Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
30	APX7000XE	562CMZ0493	003261
31	APX7000XE	562CMZ0498	003262
32	APX7000XE	562CMZ0481	003264
33	APX7000XE	562CMZ0415	003269
34	APX7000XE	562CMZ0668	003274
35	APX7000XE	562CMZ0449	003299
36	APX7000XE	562CMZ0446	003301
37	APX7000XE	562CMZ0447	003302
38	APX7000XE	562CMZ1137	003308
39	APX7000XE	562CMZ1136	003309
40	~~APX7000XE~~	~~562CMZ1127~~	~~003311~~
41	APX7000XE	562CMZ0732	003313
42	APX7000XE	562CMZ0728	003314
43	~~APX7000XE~~	~~562CMZ0755~~	~~003315~~
44	APX7000XE	562CMZ0761	003316
45	APX7000XE	562CMZ0760	003317
46	APX7000XE	562CMZ0729	003318
47	APX7000XE	562CMZ0725	003320
48	APX7000XE	562CMZ0721	003329
49	APX7000XE	562CMZ0714	003330
50	APX7000XE	562CMZ0705	003331
51	APX7000XE	562CMZ0717	003332
52	APX7000XE	562CMZ0713	003333
53	~~APX7000XE~~	~~562CMZ0719~~	~~003334~~
54	~~APX7000XE~~	~~562CMZ0688~~	~~003335~~
55	APX7000XE	562CMZ0689	003336
56	APX7000XE	562CMZ0389	003353
57	APX7000XE	562CMZ0385	003357
58	APX7000XE	562CMZ0388	003359
59	APX7000XE	562CMZ0405	003360
60	APX7000XE	562CMZ0751	003362
61	APX7000XE	562CMZ0750	003365
62	APX7000XE	562CMZ0756	003366
63	APX7000XE	562CMZ0757	003367
64	~~APX7000XE~~	~~562CMZ0759~~	~~003368~~
65	APX7000XE	562CMZ1107	003369
66	APX7000XE	562CMZ1100	003373
67	APX7000XE	562CMZ1132	003374
68	APX7000XE	562CMZ0656	003395

Addendum A Livingston County
Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
69	APX7000XE	562CMZ0664	003396
70	APX7000XE	562CMZ0672	003398
71	APX7000XE	562CMZ0671	003399
72	APX7000XE	562CMZ0666	003400
73	APX7000XE	562CMZ1045	003417
74	APX7000XE	562CMZ1061	003418
75	APX7000XE	562CMZ1064	003420
76	APX7000XE	562CMZ1054	003421
77	APX7000XE	562CMZ1086	003422
78	APX7000XE	562CMZ1084	003423
79	APX7000XE	562CMZ1039	003424
80	~~APX7000XE~~	~~562CMZ0919~~	~~003428~~
81	APX7000XE	562CMZ0993	003455
82	APX7000XE	562CMZ1008	003456
83	APX7000XE	562CMZ1028	003459
84	APX7000XE	562CMZ1099	003497
85	APX7000XE	562CMZ1094	003498
86	APX7000XE	562CMZ1101	003504
87	APX7000XE	562CMZ0584	003505
88	APX7000XE	562CMZ0585	003506
89	APX7000XE	562CMZ0579	003508
90	APX7000XE	562CMZ0612	003509
91	APX7000XE	562CMZ0577	003510
92	APX7000XE	562CMZ0613	003512
93	APX7000XE	562CMZ1013	003522
94	APX7000XE	562CMZ1034	003523
95	APX7000XE	562CMZ1032	003524
96	APX7000XE	562CMZ1011	003526
97	APX7000XE	562CMZ1018	003527
98	APX7000XE	562CMZ1022	003528
99	APX7000XE	562CMZ0978	003578
100	APX7000XE	562CMZ0398	003585
101	APX7000XE	562CMZ0381	003586
102	APX7000XE	562CMZ0391	003587
103	APX7000XE	562CMZ0386	003590
104	APX7000XE	562CMZ0390	003591
105	APX7000XE	562CMZ0396	003592
106	APX7000XE	562CMZ0654	003594
107	APX7000XE	562CMZ0652	003601

Addendum A Livingston County
Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
108	APX7000XE	562CMZ0660	003602
109	APX7000XE	562CMZ0646	003603
110	~~APX7000XE~~	~~562CMZ0644~~	~~003605~~
111	APX7000XE	562CMZ0661	003606
112	APX7000XE	562CMZ0657	003607
113	~~APX7000XE~~	~~562CMZ0497~~	~~003616~~
114	APX7000XE	562CMZ0487	003617
115	APX7000XE	562CMZ0476	003618
116	APX7000XE	562CMZ0522	003619
117	APX7000XE	562CMZ0511	003621
118	APX7000XE	562CMZ0502	003622
119	APX7000XE	562CMZ0520	003623
120	~~APX7000XE~~	~~562CMZ0943~~	~~003628~~
121	APX7000XE	562CMZ0960	003630
122	APX7000XE	562CMZ0601	003672
123	APX7000XE	562CMZ0599	003675
124	APX7000XE	562CMZ0595	003676
125	APX7000XE	562CMZ0589	003677
126	APX7000XE	562CMZ0609	003678
127	~~APX7000XE~~	~~562CMZ0603~~	~~003679~~
128	~~APX7000XE~~	~~562CMZ0976~~	~~003680~~
129	APX7000XE	562CMZ0957	003685
130	APX7000XE	562CMZ0947	003686
131	APX7000XE	562CMZ0971	003687
132	~~APX7000XE~~	~~562CMZ0927~~	~~003688~~
133	~~APX7000XE~~	~~562CMZ0934~~	~~003689~~
134	~~APX7000XE~~	~~562CMZ0933~~	~~003690~~
135	~~APX7000XE~~	~~562CMZ0928~~	~~003691~~
136	~~APX7000XE~~	~~562CMZ0929~~	~~003692~~
137	~~APX7000XE~~	~~562CMZ0921~~	~~003693~~
138	~~APX7000XE~~	~~562CMZ0932~~	~~003694~~
139	~~APX7000XE~~	~~562CMZ0923~~	~~003695~~
140	APX7000XE	562CMZ1077	003724
141	APX7000XE	562CMZ0544	003726
142	~~APX7000XE~~	~~562CMZ0541~~	~~003730~~
143	APX7000XE	562CMZ0457	003735
144	~~APX7000XE~~	~~562CND0196~~	~~003769~~
145	APX7000XE	562CND0192	003771
146	APX7000XE	562CND0194	003772

Addendum A Livingston County
Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
147	APX7000XE	562CND0152	003773
148	~~APX7000XE~~	~~562CND0188~~	~~003774~~
149	APX7000XE	562CND0155	003776
150	APX7000XE	562CND0190	003777
151	APX7000XE	562CND0239	003794
152	APX7000XE	562CND0233	003795
153	APX7000XE	562CND0230	003796
154	APX7000XE	562CND0237	003797
155	~~APX7000XE~~	~~562CND0234~~	~~003798~~
156	APX7000XE	562CND0205	003799
157	APX7000XE	562CND0232	003800
158	APX7000XE	562CND0228	003801
159	APX7000XE	562CND0195	003802
160	APX7000XE	562CND0180	003803
161	APX7000XE	562CND0191	003804
162	APX7000XE	562CND0187	003805
163	APX7000XE	562CND0186	003806
164	APX7000XE	562CND0185	003807
165	APX7000XE	562CND0193	003808
166	APX7000XE	562CND0184	003809
167	APX7000XE	562CND0058	003818
168	APX7000XE	562CND0063	003819
169	APX7000XE	562CND0060	003820
170	APX7000XE	562CND0061	003821
171	APX7000XE	562CND0059	003822
172	APX7000XE	562CND0067	003823
173	APX7000XE	562CND0068	003824
174	APX7000XE	562CND0064	003825
175	APX7000XE	562CND0216	003826
176	APX7000XE	562CND0215	003827
177	APX7000XE	562CND0213	003828
178	APX7000XE	562CND0212	003830
179	APX7000XE	562CND0209	003831
180	APX7000XE	562CND0214	003832
181	APX7000XE	562CND0210	003833
182	APX7000XE	562CNF0713	003834
183	APX7000XE	562CNF0718	003835
184	APX7000XE	562CNF0717	003836
185	APX7000XE	562CNF0711	003839

Addendum A Livingston County
Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
186	APX7000XE	562CNF0716	003840
187	APX7000XE	562CNF0686	003842
188	APX7000XE	562CNF0693	003843
189	APX7000XE	562CNF0698	003844
190	APX7000XE	562CNF0697	003845
191	APX7000XE	562CNF0696	003846
192	~~APX7000XE~~	~~562CNF0689~~	~~003847~~
193	APX7000XE	562CNF0690	003848
194	~~APX7000XE~~	~~562CND0074~~	~~003867~~
195	~~APX7000XE~~	~~562CND0051~~	~~003868~~
196	~~APX7000XE~~	~~562CND0073~~	~~003869~~
197	APX7000XE	562CND0076	003870
198	APX7000XE	562CND0163	003883
199	~~APX7000XE~~	~~562CND0151~~	~~003884~~
200	APX7000XE	562CND0156	003887
201	APX7000XE	562CND0162	003889
202	APX7000XE	562CND0129	003890
203	APX7000XE	562CND0123	003891
204	APX7000XE	562CND0128	003892
205	APX7000XE	562CND0143	003893
206	APX7000XE	562CND0126	003894
207	APX7000XE	562CND0139	003895
208	APX7000XE	562CND0144	003896
209	APX7000XE	562CND0124	003897
210	APX7000XE	562CND0109	003904
211	APX7000XE	562CND0117	003905
212	APX7000XE	562CND0125	003922
213	~~APX7000XE~~	~~562CND0147~~	~~003923~~
214	APX7000XE	562CND0145	003924
215	APX7000XE	562CND0132	003927
216	~~APX7000XE~~	~~562CND0131~~	~~003928~~
217	APX7000XE	562CND0248	003941
218	~~APX7000XE~~	~~562CNF0714~~	~~003942~~
219	~~APX7000XE~~	~~562CND0079~~	~~003943~~
220	APX7000XE	562CND0245	003947
221	APX7000XE	562CND0246	003948
222	~~APX7000XE~~	~~562CNM1509~~	~~004140~~
223	~~APX7000XE~~	~~562CNM1510~~	~~004142~~
224	~~APX7000XE~~	~~562CNM1511~~	~~004143~~

Addendum A Livingston County
Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
225	~~APX7000XE~~	~~562CNM1514~~	~~004144~~
226	~~APX7000XE~~	~~562CNM1518~~	~~004145~~
227	~~APX7000XE~~	~~562CNM1512~~	~~004176~~
228	~~APX7000XE~~	~~562CNM1522~~	~~004177~~
229	~~APX7000XE~~	~~562CNM1525~~	~~004178~~
230	~~APX7000XE~~	~~562CNM1523~~	~~004179~~
231	~~APX7000XE~~	~~562CNM1519~~	~~004180~~
232	~~APX7000XE~~	~~562CNM1517~~	~~004181~~
233	~~APX7000XE~~	~~562CNM1521~~	~~004182~~
234	~~APX7000XE~~	~~562CNM1534~~	~~004194~~
235	APX7000XE	562CND0160	020001
236	APX7000XE	562CND0167	020002
237	APX7000XE	562CND0170	020003
238	APX7000XE	562CND0172	020004
239	APX7000XE	562CND0168	020005
240	APX7000XE	562CND0166	020006
241	APX7000XE	562CND0169	020007
242	APX7000XE	562CND0165	020008

Addendum A DEDIRS Equipment List for Resale
Radios provided per the Addendum to replace the ones stricken, above

1	APX7000XE	562CMZ1005	003227
2	APX7000XE	562CMZ0548	003657
3	APX7000XE	562CMZ1135	003376
4	APX7000XE	562CMZ0636	003393
5	APX7000XE	562CMZ1123	003222
6	APX7000XE	562CMZ1113	003242
7	APX7000XE	562CMZ1122	003224
8	APX7000XE	562CMZ1128	003243
9	APX7000XE	562CMZ1105	003244
10	APX7000XE	562CMZ1081	003283
11	APX7000XE	562CMZ1080	003282
12	APX7000XE	562CMZ1089	003247
13	APX7000XE	562CMZ1067	003237
14	APX7000XE	562CMZ1125	003246
15	APX7000XE	562CMZ1114	003248
16	APX7000XE	562CMZ0770	003728
17	APX7000XE	562CMZ0556	003658
18	APX7000XE	562CMZ0535	003656

Addendum A Livingston County
Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale

Item	Type	Serial Number	Asset Tag #
19	APX7000XE	562CMZ1117	003223
20	APX7000XE	562CMZ1121	003218
21	APX7000XE	562CMZ1129	003245
22	APX7000XE	562CMZ1075	003284
23	APX7000XE	562CMZ1102	003241
24	APX7000XE	562CMZ1059	003238
25	APX7000XE	562CMZ1085	003288
26	APX7000XE	562CMZ0504	003447
27	APX7000XE	562CMZ0736	003482
28	APX7000XE	562CMZ0753	003324
29	APX7000XE	562CMZ0946	003479
30	APX7000XE	562CMZ0553	003536
31	APX7000XE	562CMZ0961	003684
32	APX7000XE	562CMZ0412	003380
33	APX7000XE	562CMZ0733	003327
34	APX7000XE	562CMZ0524	003529
35	APX7000XE	562CMZ0489	003448
36	APX7000XE	562CMZ0397	003378
37	APX7000XE	562CMZ0670	003276
38	APX7000XE	562CMZ0540	003533
39	APX7000XE	562CMZ0432	003414
40	APX7000XE	562CMZ0525	003638
41	APX7000XE	562CMZ0982	003583
42	APX7000XE	562CMZ0485	003445
43	APX7000XE	562CMZ0941	003581
44	APX7000XE	562CMZ1071	003281

Livingston County signature: _____

Date: _____

ETSB signature: _____

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0028-26 **Agenda Date:** 3/11/2026 **Agenda #:** 8.C.4.

RESOLUTION DECLARING EQUIPMENT, INVENTORY, AND/OR PROPERTY ON EXHIBIT A, PURCHASED BY THE EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY AS SURPLUS EQUIPMENT

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, DuPage County is the ultimate owner of property purchased with 9-1-1 surcharge funds; and

WHEREAS, the one hundred seventy six (176) items on Attachment A were purchased in 2011 for a combined cost of $1,033,648.00, with 9-1-1 surcharge for use by the ETSB in its 9-1-1 DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) are fully depreciated as of November 30, 2021; and

WHEREAS, the individual items on Attachment A are still serviceable but have been replaced as part of the end of life/end of support equipment replacement schedule; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board declare the items on Attachment A as Surplus Items to allow for disposal, reassignment, or sale of such personal property by the County of DuPage. Said transfer to be accomplished by separate resolution.

NOW, THEREFORE BE IT RESOLVED, that the ETS Board hereby declares the items on Attachment A as Surplus Items.

Enacted and approved this 11th day of March, 2026 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Emergency Telephone System Board of DuPage County
Attachment A Equipment List for Resale
11-Mar-26

Includes legacy radios from: DSO, GHP, WHP, WLP

Item	Type	Serial Number	Asset Tag #
1	APX7000 VHF	655CLZ7897	001726
2	APX7000 VHF	655CLZ8068	001670
3	APX7000 VHF	655CLZ8088	001702
4	APX7000 VHF	655CLZ8083	001526
5	APX7000 VHF	655CMB1080	002092
6	APX7000 VHF	655CLZ8063	001493
7	APX7000 VHF	655CLZ8096	001678
8	APX7000 VHF	655CLZ8165	001410
9	APX7000 VHF	655CLZ7847	001734
10	APX7000 VHF	655CLZ8056	001496
11	APX7000 VHF	655CLZ8168	001629
12	APX7000 VHF	655CLZ8188	001505
13	APX7000 VHF	655CLZ7874	001380
14	APX7000 VHF	655CMB0773	001158
15	APX7000 UHF	655CMB0952	001242
16	APX7000 UHF	655CLZ7417	000576
17	APX7000 UHF	655CLZ7423	000580
18	APX7000 UHF	655CLZ7414	000571
19	APX7000 UHF	655CLZ7431	000579
20	APX7000 UHF	655CLZ8098	001281
21	APX7000 UHF	655CLZ7430	000577
22	APX7000 UHF	655CLZ7427	000578
23	APX7000 UHF	655CLZ7432	000573
24	APX7000 UHF	655CLZ7415	000575
25	APX7000 UHF	655CLZ7419	000574
26	APX7000 UHF	655CLZ8114	001285
27	APX7000 UHF	655CLZ7426	000572
28	APX7000 UHF	655CMB1088	002084
29	APX7000 UHF	655CMB1095	002086
30	APX7000 UHF	655CMB1094	002085
31	APX7000 UHF	655CMB0841	001035
32	APX7000 UHF	655CMB0842	001029
33	APX7000 UHF	655CMB0846	001028
34	APX7000 UHF	655CMB0857	001030
35	APX7000 UHF	655CMB0843	001034
36	APX7000 UHF	655CMB0855	001031

37	APX7000 UHF	655CMB0853	001036
38	APX7000 UHF	655CMB0847	001027
39	APX7000 UHF	655CMB0856	001032
40	APX7000 UHF	655CMB0845	001033
41	APX7000 UHF	655CMB1026	001151
42	APX7000 UHF	655CMB1022	001155
43	APX7000 UHF	655CMB1028	001149
44	APX7000 UHF	655CMB1027	001152
45	APX7000 UHF	655CMB1029	001153
46	APX7000 UHF	655CMB1032	001147
47	APX7000 UHF	655CMB1030	001148
48	APX7000 UHF	655CMB1021	001156
49	APX7000 UHF	655CMB1024	001154
50	APX7000 UHF	655CMB1025	001150
51	APX7000 UHF	655CLZ7973	001621
52	APX7000 UHF	655CLZ7980	001620
53	APX7000 UHF	655CLZ7976	001618
54	APX7000 UHF	655CLZ7969	001617
55	APX7000 UHF	655CLZ7971	001619
56	APX7000 UHF	655CLZ7978	001623
57	APX7000 UHF	655CLZ7974	001624
58	APX7000 UHF	655CLZ7970	001626
59	APX7000 UHF	655CLZ7981	001625
60	APX7000 UHF	655CMB0874	001132
61	APX7000 UHF	655CMB0876	001129
62	APX7000 UHF	655CMB0879	001136
63	APX7000 UHF	655CMB0880	001128
64	APX7000 UHF	655CMB0957	001244
65	APX7000 UHF	655CMB0943	001237
66	APX7000 UHF	655CMB0877	001131
67	APX7000 UHF	655CMB0873	001127
68	APX7000 UHF	655CMB0875	001134
69	APX7000 UHF	655CMB0878	001135
70	APX7000 UHF	655CMB0862	001130
71	APX7000 UHF	655CMB0953	001239
72	APX7000 UHF	655CMB0941	001245
73	APX7000 UHF	655CMB0870	001133
74	APX7000 UHF	655CMB0956	001246
75	APX7000 UHF	655CMB0960	001243
76	APX7000 UHF	655CMB0950	001240
77	APX7000 UHF	655CMB0959	001241
78	APX7000 UHF	655CMB0958	001238
79	APX7000 UHF	655CMB1012	000446
80	APX7000 UHF	655CMB1002	000448

81	APX7000 UHF	655CMB0852	000451
82	APX7000 UHF	655CMB0888	000457
83	APX7000 UHF	655CLZ8296	001709
84	APX7000 UHF	655CLZ8308	001710
85	APX7000 UHF	655CLZ8312	001711
86	APX7000 UHF	655CLZ8023	001817
87	APX7000 UHF	655CLZ8022	001818
88	APX7000 UHF	655CLZ8030	001819
89	APX7000 UHF	655CLZ8026	001820
90	APX7000 UHF	655CLZ8024	001821
91	APX7000 UHF	655CLZ8033	001822
92	APX7000 UHF	655CLZ8029	001823
93	APX7000 UHF	655CLZ8028	001824
94	APX7000 UHF	655CLZ8025	001826
95	APX7000 UHF	655CLZ8013	001827
96	APX7000 UHF	655CMT7517	002526
97	APX7000 UHF	655CMT7503	002528
98	APX7000 UHF	655CMT7518	002529
99	APX7000 UHF	655CMT7510	002531
100	APX7000 UHF	655CMT7506	002532
101	APX7000 UHF	655CMT7512	002533
102	APX7000 UHF	655CMT7501	002534
103	APX7000 UHF	655CMT7349	002585
104	APX7000 UHF	655CMT7348	002586
105	APX7000 UHF	655CMT7344	002587
106	APX7000 UHF	655CMT7346	002588
107	APX7000 UHF	655CMT7360	002589
108	APX7000 UHF	655CMT7347	002590
109	APX7000 UHF	655CMT7361	002592
110	APX7000 UHF	655CMT7343	002593
111	APX7000 UHF	655CMT7345	002594
112	APX7000 UHF	655CMT6700	002595
113	APX7000 UHF	655CMT6704	002596
114	APX7000 UHF	655CMT6701	002597
115	APX7000 UHF	655CMT6706	002598
116	APX7000 UHF	655CMT6705	002599
117	APX7000 UHF	655CMT6702	002600
118	APX7000 UHF	655CMT6698	002601
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120	APX7000 UHF	655CMT6703	002603
121	APX7000 UHF	655CMT6707	002604
122	APX7000 UHF	655CMT6750	002671
123	APX7000 UHF	655CMT6754	002672
124	APX7000 UHF	655CMT6751	002673

125	APX7000 UHF	655CMT6757	002674
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129	APX7000 UHF	655CMT6760	002679
130	APX7000 UHF	655CMT6748	002680
131	APX7000 UHF	655CMT7263	002692
132	APX7000 UHF	655CMT7264	002693
133	APX7000 UHF	655CMT7265	002695
134	APX7000 UHF	655CMT7266	002696
135	APX7000 UHF	655CMT7269	002697
136	APX7000 UHF	655CMT7271	002698
137	APX7000 UHF	655CMT7268	002699
138	APX7000 UHF	655CMT7270	002700
139	APX7000 UHF	655CMT6716	002732
140	APX7000 UHF	655CLZ8027	001825
141	APX7000 UHF	655CMT7267	002691
142	APX7000 UHF	655CMB0811	000439
143	APX7000 UHF	655CMT7273	002694
144	APX7000 UHF	655CMT7511	002527
145	APX7000 UHF	655CMB0884	000453
146	APX7000 UHF	655CMT6724	002731
147	APX7000 UHF	655CMX3259	002970
148	APX7000 UHF	655CLZ8383	001763
149	APX7000 UHF	655CMT6717	002739
150	APX7000 UHF	655CMX2978	002850
151	APX7000 UHF	655CMX3339	002870
152	APX7000 UHF	655CMX3359	002871
153	APX7000 UHF	655CMX3349	002872
154	APX7000 UHF	655CMX3355	002873
155	APX7000 UHF	655CMX3357	002874
156	APX7000 UHF	655CMX3352	002875
157	APX7000 UHF	655CMX3334	002876
158	APX7000 UHF	655CMX3353	002877
159	APX7000 UHF	655CMX3342	002878
160	APX7000 UHF	655CMX3354	002879
161	APX7000 UHF	655CMX3337	002900
162	APX7000 UHF	655CMX3329	002901
163	APX7000 UHF	655CMX3351	002902
164	APX7000 UHF	655CMX3343	002903
165	APX7000 UHF	655CMX3332	002904
166	APX7000 UHF	655CMX3328	002905
167	APX7000 UHF	655CMX3331	002906
168	APX7000 UHF	655CMX3336	002907

169	APX7000 UHF	655CMX3333	002908
170	APX7000 UHF	655CMX3345	002909
171	APX7000 UHF	655CNM2882	004104
172	APX7000 UHF	655CNM2881	004107
173	APX7000 UHF	655CNM2971	004154
174	APX7000 UHF	655CNM2963	004231
175	APX7000 UHF	655CNM2887	004257
176	APX7000 UHF	655CMB0171	000800

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0022-26 **Agenda Date:** 3/11/2026 **Agenda #:** 8.C.5.

RESOLUTION TO APPROVE THE LANGUAGE OF
POLICY 911-010.1: 54199 CAPITAL CONTINGENCIES

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB created Policy 911-010.1: 54199 Capital Contingencies to formalize a consistent, accountable plan for procuring, maintaining, and replacing essential 9-1-1 and administrative equipment and fixed assets ensuring system reliability, equipment readiness, and that PSAP staff and telecommunicators have the tools needed to perform core functions efficiently and accurately; and

WHEREAS, the 911 System Manager recommends the approval of Policy 911-010.1: 54199 Capital Contingencies.

NOW, THEREFORE BE IT RESOLVED, that DuPage ETSB Policy 911-010.1: 54199 Capital Contingencies be, and is here by adopted.

Enacted and approved this 11th day of March, 2026 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Policy #: 911-010.1
Previous Policy #: 911-03
Effective Date: September 13, 2016
Revised: February 11, 2026

54199: Capital Contingencies Procedures and Capital Management Plan

Background:

54199: Capital Contingencies (54199) was set up by the County Chief Financial Officers (CFO) and outside auditors as an equipment replacement fund that was fluid to allow ETSB flexibility with their capital asset replacement. Each year a dollar amount is appropriated to this fund to support the long-term replacement of the 9-1-1 infrastructure, essentially, acting as a savings account. 54199 funds are obligated to the upgrade and replacement of the 911 Infrastructure.

The allocation represents what ETSB should have on hand to facilitate replacement of capital items. DuPage ESTB has a finite funding source which comes from 9-1-1 surcharge disbursement and several small contracts for service. Therefore, it is essential that the ETS Board plan for the sustainability of the 9-1-1 system to ensure life safety for those calling 9-1-1 and those responding to that call.

Purpose:

The purpose of this policy is to ensure that essential 9-1-1 equipment is sufficient for service delivery and that all equipment is kept in good working order. This policy describes the plan for the procurement and replacement of equipment and fixed assets necessary to support administrative and 9-1-1 functions of the Emergency Telephone System Board of DuPage County (DuPage ETSB) and the PSAPs within its 9-1-1 system; and, to supply staff and telecommunicators with the equipment necessary to perform core functions in an efficient and accurate manner.

Additional Authority:

50 ILCS 750 Emergency Telephone System Act
OEX-003B-89 Amending Section 40-20 of the DuPage County Code Pertaining to the Emergency Telephone System Board
ETS-R-0056-23 Intergovernmental Agreement by and Between the County of DuPage and on behalf of its Emergency Telephone System Board, The Village of Addison for its Addison Consolidated Dispatch Center and DuPage Public Safety Communications.

Goal:

The goal of this policy shall be to:

1. Stabilize the budget of the DuPage ETSB by identifying and planning for large capital expenses.
2. Obligate appropriate funding to ensure the ability to sustain and provide the best possible 9-1-1 system for DuPage ETSB PSAPs.
3. Protect Emergency Hardware replacement from unexpected failure.
4. Exercise fiscal responsibility for the delivery of 9-1-1 resources within the DuPage ETSB service area.
5. Assist with the five year budget projection for DuPage ETSB.

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Scope:
This policy shall apply to all members of the Emergency Telephone System Board of DuPage County (DuPage ETSB) 9-1-1 system by referendum.
Definitions:
Capital or Fixed Assets: Assets of significant value and having a useful life of several years as determined by the ordinances of DuPage County, state and federal statutes and requirements.

Capital Improvements: Expenditures related to acquisition, expansion or rehabilitation of an element of the DuPage ETSB's 911 System infrastructure.

Capital Management Plan : A chart consisting of capital assets designated to 54199: Capital Contingencies as part of the core 9-1-1 system or necessary to the operation of the DuPage ETSB

Capital Contingency: An budgetary line item used to obligate a portion of the DuPage ETSB's funds to be used to replace or upgrade existing core components of the 9-1-1 Infrastructure.

Asset Inventory: An inventory of capital or fixed assets with a value of $5000 or greater or a value as designated by the DuPage County policy or ordinance for asset inventory.

54199: Capital Contingency for Capital or Fixed Assets, Systems and Software

1. The DuPage ETSB shall maintain 54199 for the purpose of funding the cost of replacement or upgrade of depreciable assets designated by the ETS Board to this fund. Such reserves should be sufficient to promote the efficient and effective operation of the 9-1-1 system, avoid significant fluctuations the DuPage ETSB annual budget process, and minimize the potential for unanticipated financial shortfalls that may impact the other funds and services.

2. Staff shall determine the appropriate level of funding for identified assets will be based on a Capital Management Plan that is prepared/updated at least annually and approved by DuPage ETS board. The Plan required under this provision will be based on a minimum five-year planning horizon and will assess replacement/upgrade needs of each asset or asset class and include an analysis of the annual funding necessary to accumulate the funds required to execute the plan. When preparing/updating the Plan, consideration should be given to the availability of interest earnings on reserves in order to maximize the benefits of setting aside funds. The Plan required under this section must be retained for audit purposes.

3. Systems, equipment and other capital assets purchased in a fiscal year with a value greater than $150,000 shall be discussed by the ETS Board during the annual budget process to determine whether the function of the item is critical to the delivery of 911 dispatching and whether it should be included in 54199. Generally, 54199 appropriation may not be used for any other purpose than for replace/upgrade of capital assets used in the operation of the DuPage ETSB. Except as otherwise provided, exceptions to the requirements of sections (1) through (3) may be granted by the DuPage ETS Board upon vote of said members at a regular or special meeting.

DRAFT

54199: Capital Contingencies (54199)
54199 funds are required to accumulate for the purpose of funding the replacement/upgrade of depreciable equipment if the capital value of assets owned by DuPage ETSB that exceeds $150,000 in recorded cost. Assets valued at less than $150,000 have the option of being placed in 54199 at the discretion of the DuPage ETS Board based on recommendation from staff. Staff will determine the appropriate level of appropriation based on the Capital Management Plan that is prepared and updated annually. This plan will be based on the life cycle of a item and/or the term of the contract. A minimum five-year planning horizon to estimate the funding needed for anticipated purchases of replacement/upgrade of equipment/systems over the five years or determined end of life.

Any new capital items purchased that meet these criteria are added to 54199 to begin allocating funds for its replacement. The replacement schedule is based on either the projected usable life or contract replacement year. That number is divided by the cost to determine the annual allocation for that capital item.

Cost / Projected Usable Life or Contract Replacement Year = Annual Allocation

Funding 54199: Capital Contingencies (54199)
54199 will be evaluated annually and funded according to the needs identified in the Capital Management Plan. To fund 54199, the ETS Board should appropriate funds in the annual budget process . These funds shall be considered obligated.

The balance in 54199 at fiscal year-end should be adequate to meet the needs of replacing equipment as detailed in the DuPage ETSB Capital Management Plan with the exception of any new capital being placed in to 54199 and/or the need to recapture sufficient funds for any item in the fund that was replaced or upgraded in the current fiscal year. The ETS Board and staff should take note of any on going projects under contract that will require funds from 54199 to pay the for the upgrade or replacement project in the coming fiscal year(s).

Staff shall work with the DuPage County Treasurer who is statutorily responsible for monitoring cash and investments to ensure adequate funding. The Capital Asset Plan must be submitted to the DuPage ETS board as part of the budgetary process.

Using 54199: Capital Contingencies Funds
Equipment is purchased from DuPage ETSB's operating and capital funds, not 54199. If 54199 appropriation money is to be used for a replacement or upgrade purchase, it must be transferred from 54199 to the appropriate operations line item using the financial process [Budget Transfer]. Funds appropriated to 54199 can only be used for the upgrade or replacement of items currently in the fund. The ETS Board may add additional items to 54199 once the new capital purchase has been made.

General Asset Management Procedures
1. Equipment needs are reviewed annually during program reviews and budget process, equipment requests will be defined by staff for 9-1-1 and ETSB office needs.
2. The PSAP Directors may submit budget requests for new capital during the budget process. The Directors (PSAP and ETSB) will review submissions and make recommendations to the ETS Board.

3. Employees and PSAPs are expected to follow proper utilization procedures, assure maintenance is performed when necessary, and report problems through the ETSB ticketing system in order to assure appropriate assessment of replacement needs.
4. Unless an emergency occurs, equipment will be purchased or replaced during the normal budget process in a manner that is consistent with county procedure.
5. Consideration is will be given to the average life vs. condition at current time. When major repairs are needed, the repair quote will be compared to actual replacement costs and a decision is based on this assessment.
6. Each asset will be tagged and entered into the ETSB asset management system.

Policy adopted on: _____

_____
Greg Schwarze, Chair

DRAFT

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0018-26 **Agenda Date:** 3/11/2026 **Agenda #:** 8.D.1

BUDGET TRANSFER FOR THE EMERGENCY TELEPHONE
SYSTEM BOARD OF DU PAGE COUNTY
FOR FISCAL YEAR 2026

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval for the following Fiscal Year 2026 budget transfers:

Amount : $36,298.00

From Fund/Object Code: 4000-5820-54199: Capital Contingencies

To Fund/Object Code: 4000-5820-54110: Capital Equipment and Machinery

Purpose: Budget transfer for FY26 to move funds from 4000-5820-54199: Capital Contingencies to 4000-5820-54110: Capital Equipment and Machinery for the Hidden Lakes tower generator replacement.

NOW, THEREFORE BE IT RESOLVED, by the DU PAGE ETS Board that the transfer amount of $36,298.00 from 4000-5820-54199: Capital Contingencies to 4000-5820-54110: Capital Equipment and Machinery, be, and is hereby approved to be made within the indicated object codes.

Enacted and approved this 11th day of March, 2026 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

DuPage County, Illinois
BUDGET ADJUSTMENT
Effective April 1, 2025

From: 4000 (Company #)

ETSB-EQUALIZATION
From: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance: Prior to Transfer	Finance Dept Use Only Available Balance: After Transfer	Date of Balance
5820	54199		**CAPITAL CONTINGENCY**	$ 36,298.00			
			Total	$ 36,298.00			

To: 4000 (Company #)

ETSB-EQUALIZATION
To: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance: Prior to Transfer	Finance Dept Use Only Available Balance: After Transfer	Date of Balance
5820	54110		**EQUIPMENT AND MACHINERY**	$ 36,298.00			
			Total	$ 36,298.00			

Reason for Request:

Budget transfer for FY25 to move funds from 4000-5820-54199 (Capital Contingency) to 4000-5820-54110 (Capital Equipment and Machinery) for the Hidden Lakes tower generator replacement project.
PO# 925031 [Total Transfer Amount: $36,298.00]

Department Head _____ Date _____

Chief Financial Officer _____ Date _____

Activity _____ (optional)

******Please sign in blue ink on the original form******

Finance Department Use Only

Fiscal Year _____ **Budget Journal #** _____ **Acctg Period** _____

Entered By/Date_____ **Released & Posted By/Date**_____

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0023-26 **Agenda Date:** 3/11/2026 **Agenda #:** 8.D.2

BUDGET TRANSFER FOR THE EMERGENCY TELEPHONE
SYSTEM BOARD OF DU PAGE COUNTY
FOR FISCAL YEAR 2026

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for the citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB is authorized by law and local ordinance to make disbursements from the 9-1-1 surcharge funds it receives pursuant to law for costs related to products and services necessary for the implementation, upgrade and maintenance of the emergency telephone system; and

WHEREAS, the 9-1-1 System Manager recommends DU PAGE ETS Board approval for the following Fiscal Year 2026 budget transfers:

Amount : $5,000.00

From Fund/Object Code: 4000-5820-53828: Contingencies

To Fund/Object Code: 4000-5820-53810: Custodial Services

Purpose: Budget transfer for FY26 to move funds from 4000-5820-53828: Contingencies to 4000-5820 -53810: Custodial Services for Semi-annual console cleaning FY26.

NOW, THEREFORE BE IT RESOLVED, by the DU PAGE ETS Board that the transfer amount of $5,000.00 from 4000-5820-53828: Contingencies to 4000-5820-53810: Custodial Services, be, and is hereby approved to be made within the indicated object codes.

Enacted and approved this 11th day of March, 2026 at Wheaton, Illinois.

_____

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

DuPage County, Illinois
BUDGET ADJUSTMENT
Effective April 1, 2025

From: 4000 (Company #)

ETSB-EQUALIZATION
From: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance: Prior to Transfer	Finance Dept Use Only Available Balance: After Transfer	Date of Balance
5820	53828		**CONTINGENCIES**	$ 5,000.00			
			Total	$ 5,000.00			

To: 4000 (Company #)

ETSB-EQUALIZATION
To: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance: Prior to Transfer	Finance Dept Use Only Available Balance: After Transfer	Date of Balance
5820	53810		**CUSTODIAL SERVICES**	$ 5,000.00			
			Total	$ 5,000.00			

Reason for Request:

Budget transfer for FY26 to move funds from 4000-5820-53828 (Contingencies) to 4000-5820-53810 (Custodial Services) for Semi-annual console cleaning FY26.
PO# 926008 [Total Transfer Amount: $5,000.00]

Department Head _____ Date _____

Activity _____ (optional)

Chief Financial Officer _____ Date _____

******Please sign in blue ink on the original form******

Finance Department Use Only

Fiscal Year _____ **Budget Journal #** _____ **Acctg Period** _____

Entered By/Date_____ **Released & Posted By/Date**_____

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
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File #: 26-0917 **Agenda Date:** 3/11/2026 **Agenda #:** 10.A.

Emergency Telephone System Board Of DuPage County Legislative Position

Legislation: SB2670 and HB4066
50 ILCS 750/20 Amends the Emergency Telephone System Act. Provides that, beginning January 1, 2026, the statewide surcharge shall be $2.50 per connection.

DuPage ETSB Background:
Over the last 10 years, the State 911 board has worked to consolidate dispatch centers and 911 Systems to become more efficient.

During this time the DuPage ETSB consolidated from 18 geographic locations to 2 locations. This resulted in a reduction of dispatchers from 215 to 120 or estimated saving in personnel costs today of $10M in salary and benefits.

The reduction of locations in DuPage resulted in reduced networks costs of $2M to $800,000 annually.

A unified, county-wide system has also demonstrated increased efficiency in call routing, dispatching of emergency services and reduction of transfers.

Challenges:

- The surcharge was increased from 0.87 to $1.50 in 2017. The surcharge has not kept pace with inflation.
- Illinois has made significant progress in strengthening 9-1-1 services since the 2018 surcharge update, including statewide NG9-1-1 deployment, text-to-9-1-1, standardized GIS data, system consolidation, and expanded training for public safety telecommunicators.
- Despite these gains, the fixed $1.50 surcharge now covers less than half the 911 System operating costs, placing growing pressure on local governments and other government services. In DuPage County it is one-third of the cost.
- Increasing the surcharge to $2.50 is a prudent, sustainable step to preserve service quality, support future technology, and ensure reliable emergency communications in Illinois and especially DuPage which serves over 1M people.

Position:

- The Emergency Telephone System Board of DuPage County (DuPage ETSB) supports the increase of the fixed surcharge from $1.50 to $2.50.

DRAFT



FUNDING DU PAGE 911

Current monthly surcharge:
$1.50 enacted in 2017

Increase request: $2.50
or $12 more per year.

(Cost is per device per month)



The ETSB receives $13M in 911 surcharge funds annually. The balance of the costs are provided from General Fund / Tax Payer dollars. People in Illinois are paying twice for the same service. An increase to $2.50 would return General Fund money to municipalities and the County for other government services.



LEGISLATION

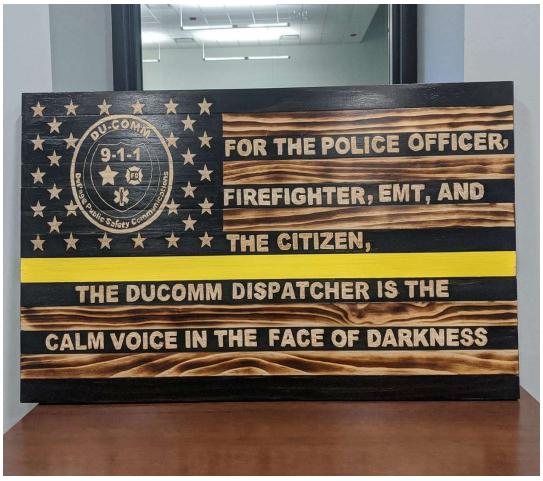
SB2670
HB4066

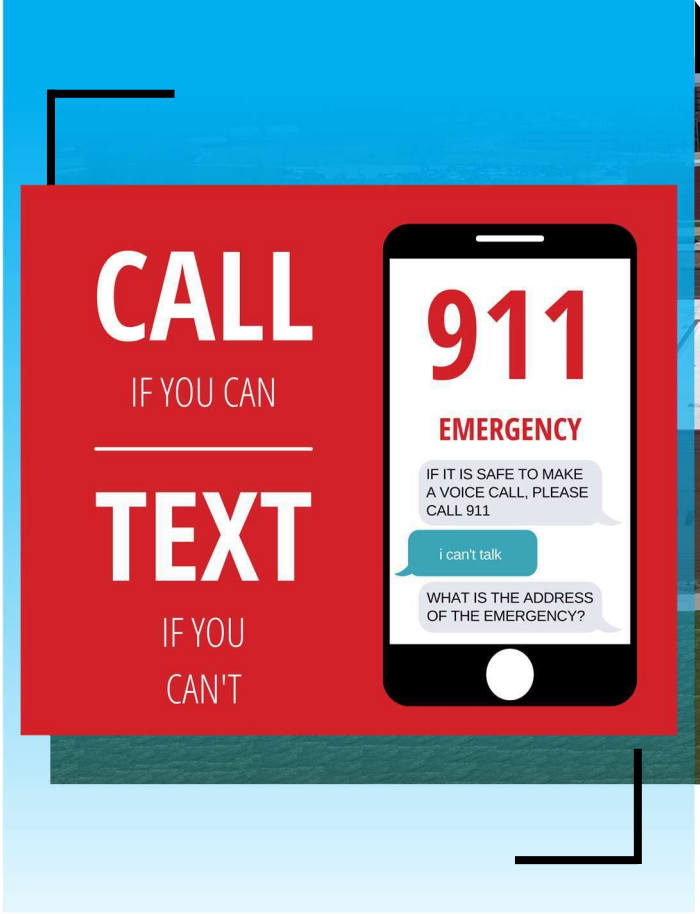
These two bills are currently in the General Assembly for consideration.



BUDGET:

ETSB	$13.8M
ACDC	$ 7.9M
DU-COMM	$19.9M







Consolidated Services

Becoming more efficient

Over the past 15 years, DuPage County 911 professionals have worked to consolidate services to become more efficient and meet the demands of the community for 911 services. Reducing the geographic footprint from 18 location to 2 (Addison Consolidated Dispatch Center / ACDC and DuPage Public Safety Communications / DU-COMM).

- Reducing the number of Dispatchers from **215 to 120**.
- Streamlining personnel resulted in an estimated **savings of $10M** annually assuming a salary and benefit cost of $120,000.
- Network costs were reduced from $2M a year to $800,00.

Roughly **92%** of the calls to 911 are cellular. Because DuPage has two dispatch locations (Public Safety Answering Points/PSAPS), the routing of these calls is more efficient. Prior to consolidation, the 911 system transferred over 300,000 calls per year to the correct dispatch center. In 2025 there were 35,285 transfers.

Without the diligent consolidation of locations and services, the $1.50 surcharge collected each month per device could not hope to provide for the cost of the delivery of this service. And it still not sufficient to provide the service for 64 police and fire agencies serving over 1M people throughout DuPage and parts of Cook, Kane and Will Counties.

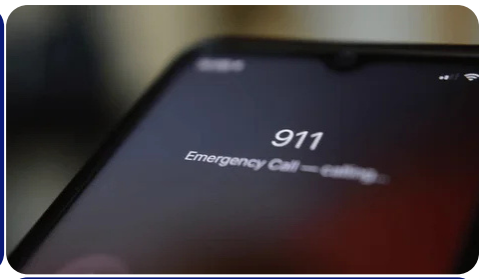
The additional $1 per device per month will offset costs currently covered by General Funds providing those funds back to communities for other government services.

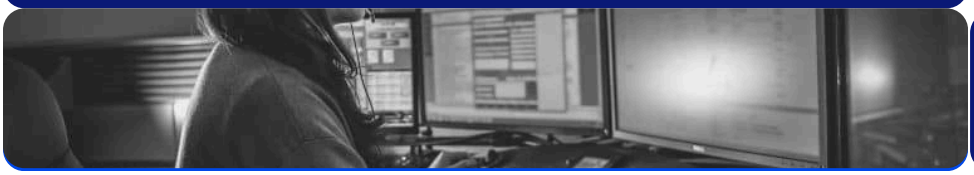
The current surcharge has not kept up with inflation.

SB2670 and HB4066 are current bills that support the increase from $1.50 to $2.50. This increase would include all communities other than the City of Chicago which has been getting $3.90 since 2017.

Please support SB2670 and HB4066

Funding 9-1-1 Services in Illinois



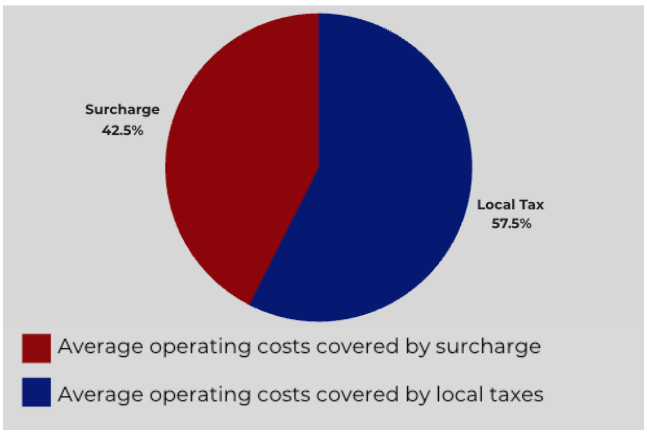


HB 4066
SB 2670

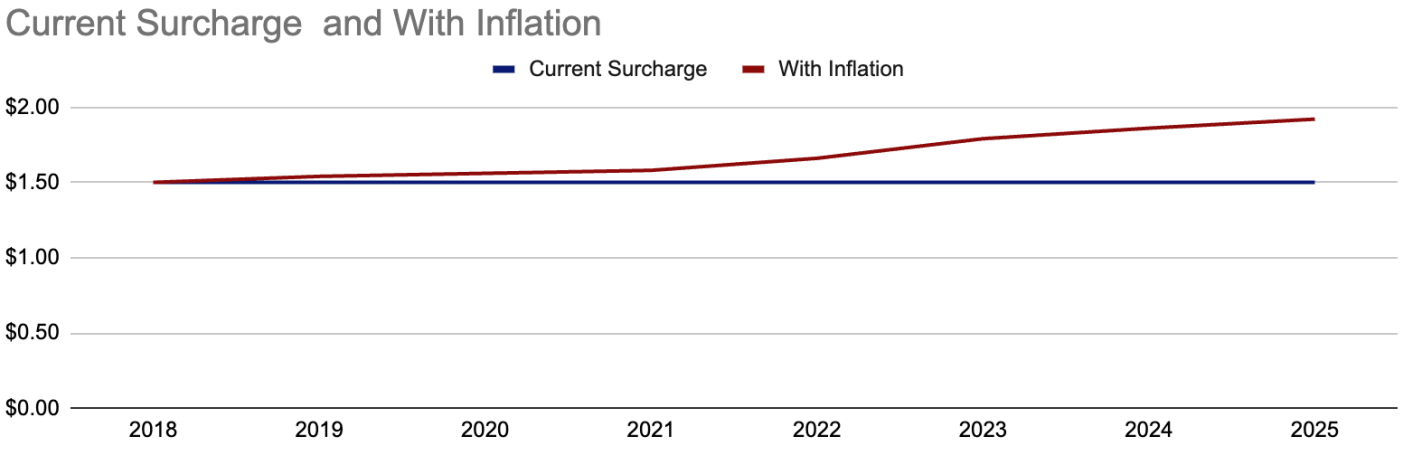
Public Safety Telecommunicators (PSTs) are the crucial first point of contact when someone calls 9-1-1 in a crisis, acting as the initial first responders. Illinois residents need assurance that competent and compassionate PSTs are available 24/7 to answer distress calls and dispatch emergency services.

It's a common misconception that the $1.50 monthly phone surcharge (outside Chicago) fully funds 9-1-1. In reality, it covers only about 42% of the average call center's expenses, with local taxes bearing the majority (58%).

Funding Source of PSAP Operating Costs



Because surcharge taxes are fixed and don't increase with inflation, the portion covered by local taxes will steadily rise, potentially at the expense of essential public safety services like police and fire departments.



ILLINOIS 9NENA ILLINOIS APCO

Background

In 2017, the 9-1-1 surcharge on wireless and wireline phones increased from $.87 to $1.50. This adjustment addressed inflation, cost-of-living changes, evolving technologies, the need for improved staff compensation, and the goal of ensuring consistent statewide 9-1-1 access. Since then, this $1.50 surcharge has facilitated several critical advancements, including:

Statewide Next Generation 9-1-1 (NG9-1-1) Network: NG9-1-1 will enhance emergency number services by creating a faster, more resilient system that allows digital information (e.g. voice, photos, videos, text messages) to flow seamlessly from the public, through the 9-1-1 network and eventually directly to first responders. Nearly all Public Safety Answering Points (PSAPs) have transitioned to the NG9-1-1 network, operated by AT&T. Currently, 167 PSAPs receive 9-1-1 calls via this network, with the remaining 11 scheduled to transition by 2025. This system ensures a robust, high-quality, and public safety-grade service across Illinois. Each PSAP will have access to the Emergency Services IP Network (ESInet), which is scalable to meet the needs of both small and large 9-1-1 centers.

Statewide Geographic Information System (GIS): A comprehensive GIS system has been deployed, playing a crucial role in the successful implementation of NG9-1-1. In 2017, the Administrator formed a committee to establish a governance structure, implement NENA and state-specific geodatabase standards, and assess the GIS data readiness of 9-1-1 authorities.

Text-to-9-1-1: Implemented text-to-9-1-1, and sixty 9-1-1 sites are text ready.

9-1-1 System Consolidation: Over the past decade, the number of 9-1-1 systems has been reduced from 201 to 129, while the number of PSAPs has decreased from 253 to 178. Although consolidations require time, effort, and financial investment, they result in significant long-term cost savings.

Funding for Consolidation and NG9-1-1: Grants have been made available to assist 9-1-1 systems in offsetting consolidation and NG9-1-1 implementation costs.

Enhanced Training and Certification for 9-1-1 Telecommunicators: Significant progress has been made toward a statewide training and certification program; it is expected to be fully operational by the end of 2025.

Statewide 9-1-1 Coverage: A major milestone was achieved in August 2024 when Stark County, the last unserved county in Illinois, began providing 9-1-1 service. Ensuring that every part of the state has access to emergency services marks a significant step forward in public safety.

However, the sustainability of these achievements and the ability to address future operational and technological demands are at risk due to insufficient surcharge revenue. To secure reliable 9-1-1 service that can adapt to evolving technologies and increasing demands—while minimizing the burden on other public safety services—we request the 9-1-1 surcharge rate increase to $2.50. Please support HB4066 and SB2670.

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 26-0929 **Agenda Date:** 3/11/2026 **Agenda #:**

Kimberly White

From: Robb, Jessica <jrobb@ducomm.org>
Sent: Wednesday, December 17, 2025 9:47 AM
Subject: In support of HB4066 and SB2670

Good morning,

On behalf of DU-COMM, I am writing to express our support for Illinois House Bill 4066 and Illinois Senate Bill 2670 and respectfully ask DMMC to consider these measures. As a consolidated, multi-jurisdictional 9-1-1 Public Safety Answering Point (PSAP) serving number municipalities in DuPage County, DU-COMM relies on stable, predictable, and appropriately structured 9-1-1 surcharge funding to sustain operations, maintain critical infrastructure, and plan responsibility for future technology and staffing needs. The proposed legislation represents an important step toward ensuring that surcharge revenues are aligned with the modern realities of 9-1-1 service delivery and Next Generation 9-1-1 expectations.

HB 4066 and SB 2670 recognize that PSAPs must manage increasingly costly and complex systems, while remaining accountable stewards of public funds. Clarifying and strengthening the statutory framework surrounding surcharge use and administration will help 9-1-1 centers like DU-COMM continue to deliver high quality, reliable emergency communications services to the public without placing undue financial strain on local governments or taxpayers.

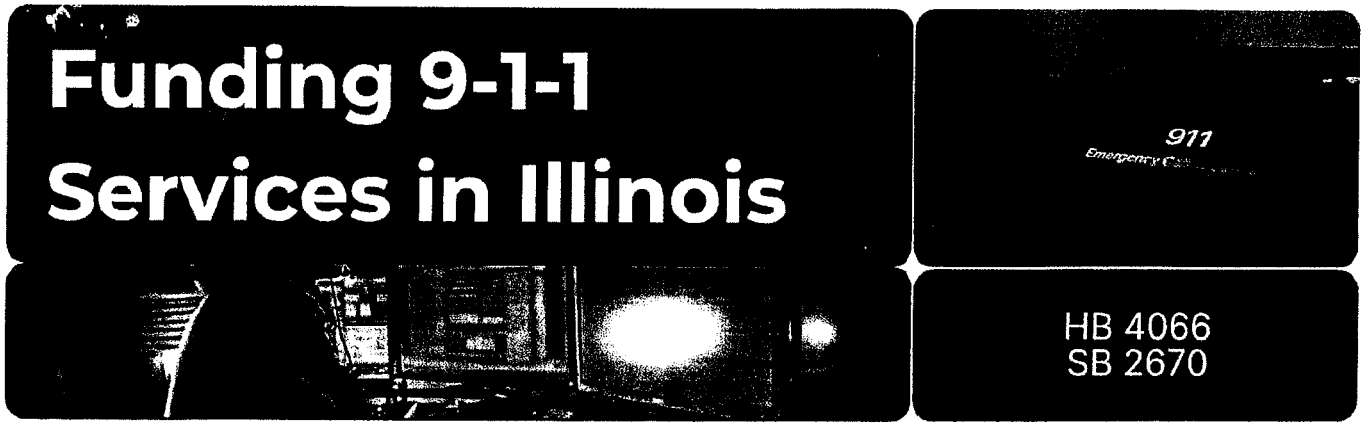
We appreciate your attention to this important issue and your commitment to legislation which supports operational integrity and future readiness of Illinois' 9-1-1 systems. Thank you for your leadership and for reviewing these bills.

Happy Holidays,

Jessica Robb, ENP | Executive Director
630-260-7503 (office) | 847-636-9759 (mobile) | 630-221-1593 (fax)
DU-COMM | 420 N. County Farm Rd | Wheaton, IL 60187
Website | Twitter | Facebook | Register for Smart911

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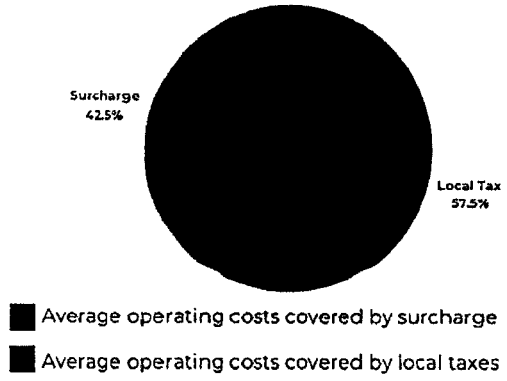
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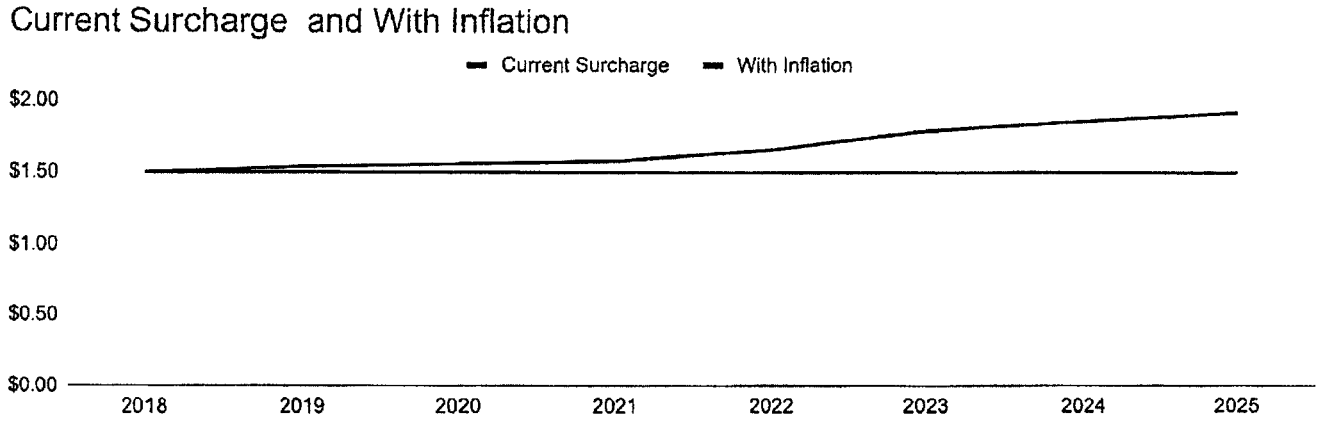
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