

June 18, 2025

Christine Kliebhan
Financial Analyst II
DuPage Care Center
400 N. County Farm Road
Wheaton, IL 60187

Subject: Sole Source Letter – FastPak™ Elite Equipment

Dear Christine,

This letter is to inform you that ARxIUM, Inc. is the sole provider of the FastPak™ Elite system in the United States of America. Once implemented, the FastPak system requires support and maintenance, of which we are also the sole provider. Your FastPak system may require replacement parts from time to time, which must also be provided by us otherwise you risk voiding your equipment warranty. For equipment that is off warranty, any required repairs or replacement parts due to the use of unapproved parts or unapproved service providers would not be covered in our standard support offering.

Additionally, certain consumables are specific to the FastPak system and proprietary to ARxIUM. The consumable products in question have been tested by our Quality Assurance department for the sole use with our devices. No other consumables have been approved by ARxIUM for use with your system. Similar consumable products cannot be used as replacements, as we cannot guarantee their quality and/or capabilities. Additionally, use of consumable products not approved by ARxIUM would void your warranty or service contract, as using unauthorized consumables is not in compliance with that agreement.

It is our pleasure to partner with you for all of your past, present and future pharmacy technology needs.

Regards,

Signature on File

Gina Dewey 
Senior Contracts Administrator
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