



DU PAGE COUNTY

ETSB - Emergency Telephone System Board

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

Final Summary

Wednesday, April 9, 2025

9:00 AM

Room 3500B

Join Zoom Meeting

<https://us02web.zoom.us/j/82483129431?pwd=FvZwAqqq7nPGlav1jg0wINt3D8ph8X.1>

Meeting ID: 824 8312 9431

Passcode: 428926

1. CALL TO ORDER

9:00 AM meeting was called to order by Chair Schwarze at 9:00 AM.

2. ROLL CALL

ETSB STAFF:

Linda Zerwin

Gregg Taormina

Eve Kraus

Andres Gonzalez

Kris Cieplinski (Remote)

Prithvi Bhatt (Remote)

Brian Kopas (Remote)

COUNTY CLERK:

Adam Johnson, Chief Deputy Clerk

STATE'S ATTORNEY:

Mark Winistorfer

ATTENDEES:

Gwen Henry, County Treasurer, Member Ex-Officio

Michelle Beebe, ACDC

Tyler Benjamin, DU-COMM

Chris Clark, Glen Ellyn Fire

Valerie Cortez, ACDC

David Dobey, ACDC

Grecia Flores, ACDC

Nick Kottmeyer, County Board Office

Nancy Llaneta, County Finance

Anthony McPhearson, County CIO

Mike Sampey, ACDC

Roy Selvik, Addison PD

Jan Barbeau, State's Attorney's Office (Remote)

Todd Carlson, Hanover Park PD (Remote)
Rich Cassady, Glenside Fire (Remote)
Ric Ciszewski, West Chicago Fire (Remote)
Matt Daly, Hinsdale Fire (Remote)
Colin Fleury, West Chicago PD (Remote)
Mike Galvin, DeltaWRX (Remote)
Brian Hudson, DeltaWRX (Remote)
Craig Gomorzak, Lisle PD (Remote)
Jeffery Keefe, West Chicago Fire (Remote)
Ed Leinweber, Clarendon Hills PD (Remote)
Jim McGreal, Downers Grove PD (Remote)
Dan Mejdrech, Westmont Fire (Remote)
Bret Mowery, York Center Fire (Remote)
Alison Murphy, DMMC (Remote)
Jason Norton, Darien PD (Remote)
Thomas Packard, County Finance (Remote)
Matt Theusch, RapidSOS (Remote)

On roll call, Members Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schar, and Wolber were present. Member Maranowicz was absent.

PRESENT	Schwarze, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schar, and Wolber
ABSENT	Maranowicz
LATE	Franz

3. PUBLIC COMMENT

There was no public comment.

4. CHAIRMAN'S REMARKS - CHAIR SCHWARZE

Chair Schwarze welcomed Member Wolber as the Emergency Services Representative. Member Wolber then introduced himself.

Chair Schwarze recognized the new ETSB Administrative Assistant Andres Gonzalez Di Maso who started February 24th and asked him to introduce himself.

Vice Chair Franz entered the meeting at 9:03am.

Chair Schwarze also recognized Emergency Management Coordinator John Nebl and the volunteers from the Office of Homeland Security and Emergency Management (OHSEM) for assistance with the battery charger firmware updates in the field. He expressed a thank you to Paul Zucker, Rod Simon, Woj Mardula, Randy Broadwell, Jim Janiak, and OHSEM Coordinator Conan Foley for their time.

Text-to-911

Chair Schwarze said there are several exciting 911 accomplishments to acknowledge for National Public Safety Telecommunications Week. He began with Text-to-911 saying, as many of you know, I am also chair of the Human Services Committee so the ability to text to 911 and extend 911 services to people with special needs and everyone in situations where a voice call isn't an option is a great day for DuPage County. Yesterday was the official launch at the County Board. The slogan is call if you can and text if you can't.

National Public Safety Telecommunications Week

Chair Schwarze asked PSAP Directors Hernandez and Robb to introduce the personnel in attendance. He then presented a proclamation Acknowledging April 13-19, 2025 as National Telecommunications Week. Chair Schwarze asked for a motion to accept and place the Proclamation on file. Member Markay motioned, seconded by Member Honig. On voice vote, all Members voted "Aye", motion carried.

Chair Schwarze and Member Honig expressed their appreciation to the Telecommunicators focusing on the sentiments presented at the County Board meeting the day prior and personal relevance.

DU-COMM 50th Anniversary

To round out the celebration, Chair Schwarze presented a proclamation for the 50th anniversary of DU-COMM. Member Robb thanked the board for the recognition. She said she could not be more proud of our team at DU-COMM. They are truly top notch at what they do. From our technicians to our management staff, to of course, the very heart of our center, our telecommunicators. And we look forward to another 50 years and beyond year of service to DuPage County. Vice Chair Franz spoke from the perspective of the representatives of the DMMC in support of both ACDC and DU-COMM that serve the County as efficiently as possible and said that 50 years for DU-COMM is a great testament to that. Member Schar said, speaking as someone who has been the beneficiary of the professionalism at DU-COMM, and at times ACDC, he cannot tell you the number of times that lifeline on my shoulder made me feel a lot more secure that it was going to be okay at the end of the incident. He said those people on the other side become like family even though he could not pick them out of a crowd. Member Schar thanked the TCs for keeping them safe.

Chair Schwarze asked for a motion to accept and place the Proclamation on file. Member Schar motioned, seconded by Member Honig. On voice vote, all Members voted "Aye", motion carried.

Member Robb said DU-COMM will be hosting an open house in September. She said there will be invites sent to the ETS Board, as well, to come and participate.

DeltaWRX Phase I Update

Chair Schwarze then moved onto a presentation from Mr. Michael Galvin of DeltaWRX to provide an update on the Computer Aided Dispatch (CAD) project and outline next steps, as well as address any questions or concerns with the project. The presentation is incorporated into these minutes. There were questions from Vice Chair Franz regarding cost and the ability to negotiate

the best price and whether the timeline was still on track which were addressed by Mr. Galvin. Chair Schwarze thanked Mr. Mike Galvin and Mr. Brian Hudson.

25-1240

CAD RFP Development Project Phase I Presentation

Attachments: [DeltaWRX CAD RFP Development Project Phase I.pdf](#)

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT AGENDA

Chairman Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for April 9; B/Revenue Report for April 9; C/Minutes Approval Policy Advisory Committee for March 3; D/Minutes Approval ETS Board for March 12; E/Statewide 9-1-1 Annual Report to the General Assembly. Member Johl motioned, seconded by Member Honig. On voice vote, all Members voted "Aye", motion carried.

Chairman Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for April 9; B/Revenue Report for April 9; C/Minutes Approval Policy Advisory Committee for March 3; D/Minutes Approval ETS Board for March 12; E/Statewide 9-1-1 Annual Report to the General Assembly. Member Johl motioned, seconded by Member Robb. On voice vote, all Members voted "Aye", motion carried.

6.A. Monthly Staff Report

6.A.1. **25-0930**

Monthly Report for April 9 Regular Meeting

Attachments: [April Meeting Monthly Report.pdf](#)

6.B. Revenue Report 911 Surcharge Funds

6.B.1. **25-0932**

ETSB Revenue Report for April 9 Regular Meeting for Fund 5820/Equalization

Attachments: [Revenue Report Regular Meeting 4.9.25 Fiscal Year.pdf](#)
 [Revenue Report Regular Meeting 4.9.25 History.pdf](#)

6.C. Minutes Approval Policy Advisory Committee

6.C.1. **25-0933**

ETSB PAC Minutes - Regular Meeting - Monday, March 3, 2025

Attachments: [2025-03-03 PAC Minutes Summary.pdf](#)

6.D. Minutes Approval ETS Board

6.D.1. [25-0934](#)

ETSB Minutes - Regular Meeting - Monday, March 12, 2025

Attachments: [2024-03-12 ETSB Minutes Summary.pdf](#)

6.E. Statewide 9-1-1 Annual Report to the General Assembly

6.E.1. [25-0940](#)

Statewide 9-1-1 Annual Report to the General Assembly

Attachments: [SAB 2025 Annual Report_Redacted.pdf](#)

RESULT:	APPROVED THE CONSENT AGENDA
MOVER:	Pat Johl
SECONDER:	Jessica Robb
AYES:	Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schar, and Wolber
ABSENT:	Maranowicz

7. VOTE REQUIRED BY ETS BOARD

7.A. Payment of Claims

7.A.1. [25-0931](#)

Payment of Claims for April 9, 2025 for FY25 - Total for 4000-5820 (Equalization): \$193,985.25. Total for Interdepartmental transfer: \$77.78.

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Payment of Claims 4.9.25 FY25.pdf](#)

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez

7.B. Purchase Resolutions

7.B.1. [ETS-R-0019-25](#)

Recommendation for the approval of a contract purchase order to CDW Government LLC PO 925011 for a CrowdStrike Retainer service, for the period of April 13, 2025 through April 12, 2026, for a contract total not to exceed \$54,480; contract pursuant to the Governmental Joint Purchasing Act, 30ILCS 525/2 (OMNIA Mesa 2024056-01-GOV

(2024056).

On voice vote, all Members voted "Aye", motion carried.

Attachments: [CDWG 925011 PRCC.pdf](#)
 [PJRR243.pdf](#)
 [DuPage Co - Year CS Signed Retainer Order](#)
 [Form_Redacted.pdf](#)
 [OMNIA Mesa](#)
 [2024056-01 CDWG MAD_01_Redacted.pdf](#)

RESULT:	APPROVED
MOVER:	David Schar
SECONDER:	Pat Johl

7.C. Change Orders

7.C.1. [25-0990](#)

ETS-R-0019B-24 - Amendment to Resolution ETS-R-0019-24, to CDW Government to extend the expiration date of the CrowdStrike Retainer contract in the County ERP system to July 8, 2025 to allow for use of Retainer hours not utilized to be scheduled for alternate services, for no change in contract total amount of \$46,800.

On voice vote, all Members voted "Aye", motion carried.

Attachments: [CDWG 924008 Change Order 2.pdf](#)
 [CDWG 924008 Decision Memo.pdf](#)

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Marilu Hernandez

7.C.2. [25-0939](#)

ETS-R-0003F-17 - Amendment to Resolution ETS-R-0003-17, to AT&T, Inc. to extend the CAMA trunks length of service by one (1) year and adjust the expiration date in the County Finance software, for no change in contract total amount of \$81,057.15.

On voice vote, all Members voted "Aye", motion carried.

Attachments: [ATT 917107 Change Order 6.pdf](#)
 [ATT 917107 Decision Memo.pdf](#)

RESULT:	APPROVED
MOVER:	Pat Johl

SECONDER: Mark Franz

7.C.3. [25-0942](#)

ETS-R-0030B-23 - Amendment to Resolution ETS-R-0030-23, issued to Intergraph Corporation, dba Hexagon Safety & Infrastructure, a Delaware Corporation, PO 923011/6442-1, to extend the term of the contract for a one (1) year time period through May 9, 2026, and encumber additional funds in the amount of \$51,305.09 to bring the contract value in the County ERP system to \$150,000 for FY25.

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Hexagon 923011 Change Order 2.pdf](#)
 [Hexagon 923011 Decision Memo.pdf](#)
 [CO2 - Ancillary Services Contract for 2025 Change Order - DuPage, IL.pdf](#)

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Pat Johl

7.D. Resolutions

7.D.1. [ETS-R-0015-25](#)

Reappointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Chief Roy Selvik (ACDC Police Representative and Chair).

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Notice of Nomination - Selvik.pdf](#)
 [Selvik and Burmeister Reappointment Letter_Redacted.pdf](#)

RESULT:	APPROVED
MOVER:	David Schar
SECONDER:	Pat Johl

7.D.2. [ETS-R-0016-25](#)

Reappointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Chief Chris Clark (DU-COMM Fire Representative and Vice Chair).

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Notice of Nomination - Clark.pdf](#)
 [ETSB Fire PAC Rep 2025_Redacted.pdf](#)

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Jessica Robb

7.D.3. [ETS-R-0017-25](#)

Reappointment to the Emergency Telephone System Board of DuPage County Policy Advisory Committee - Mr. Eric Burmeister (ACDC PSAP Representative).

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Notice of Nomination - Burmeister.pdf](#)
 [Selvik and Burmeister Reappointment Letter_Redacted.pdf](#)

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Sheryl Markay

7.D.4. [ETS-R-0014-25](#)

Resolution for a lease agreement between the County of DuPage, the Emergency Telephone System Board of DuPage County and the Village of Addison for new antennas and space in the communications building adjoining the tower.

Attachments: [Intergovernmental Antenna and Equipment Space Agreement_Redacted.pdf](#)

RESULT:	APPROVED
MOVER:	Sheryl Markay
SECONDER:	Marilu Hernandez

7.D.5. [ETS-R-0018-25](#)

A Resolution approving the execution of a Memorandum of Understanding between the Emergency Telephone System Board of DuPage County and the Village of Addison Police Department for the development of an interface and connection to the Computer Aided Dispatch (CAD) system for an Axon Records Management System (RMS) per DuPage ETSB Policy 911-013.1: Computer Aided Dispatch Interface Access and Fees.

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Signed Axon MOU_Redacted.pdf](#)
 [AXON RMS 911-13 Appendix G Request Formv2_Redacted.pdf](#)

RESULT:	APPROVED
MOVER:	Kyle Wolber
SECONDER:	Pat Johl

8. DEDIR SYSTEM

PAC Chair Selvik referenced an encryption update provided to the Members and reviewed the highlights, which included, the collection of Memorandums of Understanding (MOUs) and Common Key References (CKRs) for encryption programming, the finalization of Fire templates, and firmware updates on radios. Chair Selvik said that the requests from outside agencies for access to the DEDIR System was discussed at the last PAC meeting in terms of standardization of approval and that he believed some recommendations would be forthcoming.

8.A. Police

8.B. Fire

9. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

Ms. Zerwin said she had nothing beyond what was in the monthly report unless there were questions, but that she could review legislation.

Vice Chair Franz inquired into the go live date of Text-to-911. Ms. Zerwin said there was a soft opening and asked Member Robb if she wanted to share the DU-COMM success story. Member Robb provided the story of a 7 year old who texted during a domestic violence situation in his home. Because able to articulate this without having to make a call and have his parents overhear this, they were able to deploy police and paramedics and arrest the offender. Member Robb said that ETSB sent out a release packet and that DU-COMM went live sending out their materials to agencies that morning.

Ms. Zerwin noted that there has been a lot of Facebook activity, and that agency and community websites have also posted the information and linked their websites to the ETSB informational page. She said the next layer would be public education in terms of working with the Regional Office of Education and such.

Ms. Zerwin said there was a question that came up from one of our agencies of if they are a community that has residents of Cook County or Kane County, is Text-to-911 included in those counties as well? And the answer is yes. She said that would be added to the ETSB's frequently asked questions as far as information. She confirmed that with the State 911 Administrator, as well. Cook County is also live with text to 911, so any unincorporated Cook County areas in those communities would be covered as well.

Chair Schwarze said that DuPage County put out a press release yesterday so this had gone to the news outlets.

Ms. Zerwin provided a legislative update from bills included on the State 9-1-1 Advisory Board

agenda through April 8, 2025. Those updates are attached to the minutes of this meeting.

There was a question from Vice Chair Franz on the Senate Privacy Act on what is trying to be avoided, whether the sharing of medical records was a FOIA concern. Ms. Zerwin responded with information regarding geofencing of the calls and the technicalities involved in the impact of coverage and how it could prohibit accurate routing of 9-1-1 calls so the goal is to exempt 9-1-1.

Member Markay inquired into a one pager regarding the surcharge increase. Ms. Zerwin stated that currently the one pager from the Associations for a 9-1-1 Goes to Springfield does not have a bill attached to it. Ms. Zerwin noted that she had sent the slides from the Advisory Board meeting on Monday where it was discussed that there was a \$4M federal grant that had finished in September, and it had also been identified that we are paying for both the legacy system and the NG911 system at the same time while we are transitioning through the network. Ms. Zerwin said the State transition is not complete and the providers have a year to terminate the connections. She also said Text-to-911 is getting onboarded and that the State is paying about \$1,200 a month per PSAP just for DuPage, for ACDC and DU-COMM. Ms. Zerwin said they thought it was kind of ironic that once we started looking at it, this month's check went back to the normal \$1.1M that we normally get. Also, prepaid cell phone was lower, and some of it has to do with when the funds are collected and when it's distributed. Ms. Zerwin said it somewhat explains the distribution and why it fluctuates.

Member Markay asked what the difference would roughly be in revenue if the cost went from \$1.75 to \$2.50. Ms. Zerwin corrected that amount to \$1.50 and said it would probably bring in about \$20M per year, with certain assumptions.

Vice Chair Franz referred to the DEDIR System update provided and asked if there are agencies that are slowing the process, are there ways the managers can assist? PAC Vice Chair Clark responded saying there are a couple agencies that he had reached out to in order to assist them in turning in the paperwork for their agency.

Chair Schwarze thanked Ms. Zerwin for her legislative work with the State.

25-1239

State Advisory Board Legislation pertaining to 911

Attachments: [SAB 911 Legislation Pertaining to 911 April 8 2025.pdf](#)

10. OLD BUSINESS

ETSB Ad Hoc Finance Committee FY26

Chair Schwarze said an email would be sent for those who would like to participate in the committee, if Members would please reply. Ms. Zerwin said that last year they found it most convenient to meet usually prior to or after the ETS Board meeting but that there was no set timeframe. She said that ETSB does follow the County schedule for preparation of the budget and that there has been some discussion between the directors of items they may want to bring forward.

11. NEW BUSINESS

There was no new business.

12. EXECUTIVE SESSION

There was no Executive Session.

12.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)

12.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C) (1)

12.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS

12.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)

13. MATTERS REFERRED FROM EXECUTIVE SESSION

14. ADJOURNMENT

14.A. Next Meeting: Wednesday, May 14 at 9:00am in 3-500B

Chair Schwarze asked for a motion to adjourn. Member Honig motioned, seconded by Member Johl. The meeting of the ETSB was adjourned at 10:06am.

Respectfully submitted,

Jean Kaczmarek