

Stephen E. Rauter

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March 17, 2023

DuPage County Board
The Honorable Chair Deb Conroy
421 N. County Farm Rd.
Wheaton, IL 60187

Ref: **POTENTIAL OPENING: Public-At-Large,
Emergency Telephone System Board of DuPage County**

Dear Chair Conroy,

Please accept this letter and the attached resume as my intent to be considered for the potential open position on the DuPage Emergency Telephone System Board (ETSB) under DuPage County Ordinance *10-40: The Emergency Telephone System Board of DuPage County, Section 3 **Membership of the ETSB**, Section 1) (a) **Board Composition**, Subsection (i) *Public Representative...public member who resides within the service area of the ETSB.**

My background in Public Safety Communications, and as a retired 9-1-1 practitioner, my experience and certification regarding public meetings, and serving on various Boards meet or exceed the qualifications to serve on the DuPage ETSB.

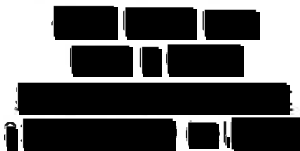
I look forward to meeting with you, the ETSB Board members, DuPage Board, or the staff to discuss this potentially open position.

Respectful

[REDACTED]

Stephen E. Rauter

Stephen E. (Steve) Rauter



Experience:

Western Will County Communication Center (WESCOM) 2006-2021

- General Info: Steve held the position of Executive Director (CEO) at WESCOM which is a full-service Enhanced 9-1-1 Public Safety Answering Point and Dispatch Center for nine police departments (Bolingbrook, Braidwood, Channahon, Crest Hill, Elwood, Lockport, Plainfield, Shorewood, Wilmington) and twelve fire agencies (Bolingbrook, Braidwood, Channahon, Elwood, Homer, Lockport, Minooka, NW Homer, Plainfield, Rockdale, Troy Township, Wilmington) in Will, Kendall, Grundy, Cook, and DuPage Counties in Illinois. WESCOM has 35 full-time and 9 part-time Telecommunicators, and 7 support staff members. WESCOM is a unit of local government formed under the Illinois Intergovernmental Cooperation Act (5-ILCS-220). WESCOM serves a population base of nearly 268,000 people across 428 square miles, and processes over 70,000 E9-1-1 calls, and over 200,000 other call types annually.
- Sample of Duties: Steve was responsible for all aspects of supervision, management, and leadership at a well-respected 9-1-1 center. Duties included preparing for public meetings for the Executive Board (quarterly) and Chiefs Operating Committee (monthly). Responsibilities included coordination for the hiring, firing, discipline, and promotion of personnel with oversight by the Personnel Committee (equivalent to a Commission) in addition to serving on the labor negotiation team and being responsible for the enforcement of labor contracts. Steve worked with both General Counsel and Labor Counsel. Steve was responsible for the design and construction of the first hardened, purpose-built 9-1-1 centers in Will County, one of the most advanced facilities of its type in the region.

Will County Emergency Telephone System Board-ETSB (2007-2021)

- General Info: Steve was a Board Member (unpaid position) of the Will County Emergency Telephone System Board (ETSB), appointed by the Will County Executive with approval of the Will County Board, serving two terms as Vice Chairman and two terms as Chairman.
- Sample of Duties: Steve oversaw the ETSB Chief Executive Officer, presided over ETSB public meetings, and led the Board through technology updates, funding, writing of policies, complex vendor contracts, and the hiring of public employees. Responsibilities included oversight of 9-1-1 surcharges (revenue), expenditures, budgets, and grants. Steve appointed members to the various committees within the Board such as Finance & Equipment, Personnel, Long Range Planning, and Ad Hoc committees.

Illinois Chapter, Association of Public Safety Communications Officials, International (IL-APCO), 1989-present

Steve has been a member of IL-APCO and served on the Executive Board from 2007 to 2022. Steve served on various committees including the Narrow Band Task Force, Emergency Medical Dispatch, Radio Technician Professional Standards, Consolidated Centers Directors Committee, Project 25 standards committee and P25 Time-Division Multi-Access (TDMA) standards, IL-APCO and I-NENA Joint Legislative Committee, and other committees. Steve has been a presenter at both the State and International Conferences on topics that include Hardened Building Construction for PSAPs, Narrow

Banding (UHF/VHF), the Development of Multi-Band Radios, and the Statewide Interoperability Template (SWIT).

Lisle-Woodridge Fire District 1976-2006

- General Info: While at the Lisle-Woodridge Fire District Steve has held the following full-time ranks: Firefighter, FireMedic, FireMedic I, Lieutenant, Captain, Battalion Chief, Assistant Chief, and Deputy Chief.
- DU-COMM: Steve was the principal representative for the Fire District 1995-2006 and was DU-COMM's Technical Service Committee Chairman, working closely with the Executive Director and Technical Staff, for 10 years. Projects included Police and Fire Mobile Data upgrades, CAD improvements, UHF and VHF radio system design and maintenance, site upgrades, and building features.

Additional personal information:

Steve has been in the fire service and public safety for over 50 years including 5 years as a paid-on-call responder for the Carol Stream Fire Protection District and the Wheaton Fire Department. He holds an AAS Degree from the College of DuPage and completed Bachelor of Science program work from Southern Illinois University (Dean's List), and holds Certification for Fire Officer III (Chief Office/Executive) with the Office of the State Fire Marshal, and has completed various FEMA ICS certifications as well as certified in ICS for Weapons of Mass Destruction and Hazardous Materials. Steve has held certifications with the State of Illinois for both the Open Meetings Act and Freedom Of Information Act Compliance.

Steve is an original member, and current member, of the Mutual Aid Box Alarm (MABAS) Communications Committee (www.MABAS.org), and a former Communications Specialist (FEMA/IEMA designated role 'COMS') for the Illinois Urban Search & Rescue Task Force 1 (IL-USAR-TF1).

Steve is currently active with various 9-1-1 and Communications committees (unpaid) in the state including the State Interoperability Executive Committee (SIEC) Technical Committee, SME for the Illinois Emergency Management Agency, a contributor to the STARCOM21 Advisory Committee, and Illinois APCO-NENA Joint Legislative Committee involved in standards for 9-1-1 centers, personnel certifications, and a regular public-speaker at State 9-1-1 Advisory Board (SAB). Steve is also the Secretary for the FCC-recognized Regional Planning Committee for Region 13, assisting applicants in Illinois for 700MHz and 800MHz licensing.

Steve holds a General Radio Operator License (GROL) from the FCC (formerly known as a First Class Commercial License) which allows for the proper installation and maintenance of radio transmitters.

This is not an exhaustive resume. Steve looks forward to being interviewed by any ETSB review committee or County Board member as a candidate to represent the public on the DuPage County ETSB. References are available on request.

Steve has lived in DuPage County since 1962, married, and raised two daughters who also live in DuPage County. Steve and his wife are active in the community.