



641 Avenue of the Americas  
New York, NY 10011  
800-260-2640  
[www.infor.com](http://www.infor.com)

August 21, 2025

County of DuPage  
Attn: Roy Clancy  
421 North County Farm Road  
Wheaton, IL 60187

Acct # 100011670

Dear Roy:

Infor has received your request for a justification to single source the support and maintenance of the Infor-owned software products that you have licensed from Infor.

Infor is the copyright owner for these software products, and as such, Infor is the only vendor that has the unrestricted ability to access and modify such Infor-owned software products in order to provide bug fixes, updates and upgrades to you as part of support and maintenance.

Please don't hesitate to contact Shawwna Wagner, the Sr. Subscription Manager for your account, at +1 470-481-5238 or [shawwna.wagner@infor.com](mailto:shawwna.wagner@infor.com) if you have additional questions on this matter.

Sincerely,

Signature on File

Edward Foley

Sr.Manager, Infor Subscription Services

21 August 2025 | 10:54:10 EDT