



January 24, 2024

DuPage County
421 N. County Farm Road
Wheaton, IL 60187

Re: Luminex Software, Inc. ("LUMINEX") Product Support and Maintenance

To whom it may concern,

Please be advised that Luminex has not licensed or authorized any third party to provide support for its hardware and software. Luminex is the sole source which can provide support and maintenance for the hardware and software.

If you have any questions concerning the subject of this letter, please do not hesitate to contact me.

Brian Hawley, CTO
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www.luminex.com