DU PAGE COUNTY

ETSB - Policy Advisory Committee
Regular Meeting Agenda

Monday, September 9, 2024   **8:15 AM**   **Room 3500A**

Join Zoom Meeting

https://us02web.zoom.us/j/87468873968?pwd=PGY5DR7fKueNqNoRzKqD9hptibwVdp.1

Meeting ID: 874 6887 3968

Passcode: 260760

1. **CALL TO ORDER**

2. **ROLL CALL**

3. **PUBLIC COMMENT**

4. **CHAIRMAN'S REMARKS - CHAIR DINA**

5. **MEMBERS' REMARKS**

6. **CONSENT ITEMS**

    6.A. **24-2212**
    ETSB PAC Minutes - Regular Meeting - Monday, August 5, 2024

    6.B. **24-2426**
    DEDIR System July Maintainer Report - Corrected

    6.C. **24-2415**
    DEDIR System August Maintainer Report

7. **COMMITTEE APPROVAL REQUIRED**

    7.A. **24-2413**
    Clarendon Hills Fire WAVE Application

8. **PARENT COMMITTEE APPROVAL REQUIRED**

    8.A. **24-2414**
    Police and Fire Templates

9. **DEDIR SYSTEM**

    9.A. Police

    9.A.1. Encryption Update

9.B.　Fire

10.　OLD BUSINESS

11.　NEW BUSINESS

12.　ADJOURNMENT

12.A.　Next Meeting:　Monday, October 7 at 8:15am in Room 3-500A

File #: 24-2212   **Agenda Date:** 9/11/2024   **Agenda #:** 6.C.1.

DU PAGE COUNTY
ETSB - Policy Advisory Committee
Draft Summary

Monday, August 5, 2024	**8:15 AM**	**Room 3500A**

Join Zoom Meeting

https://us02web.zoom.us/j/89926773353?pwd=VPuDtEJC7JvA9BFb1oKwKc6Itu6g81.1

Meeting ID: 899 2677 3353

Passcode: 130254

1. **CALL TO ORDER**

   8:15 AM meeting was called to order by Chair Dina at 8:15 AM.

2. **ROLL CALL**

   Attendees:
   Linda Zerwin, DuPage Emergency Telephone System Board, non-voting
   Member Matt Theusch, DuPage Emergency Telephone System Board
   Gregg Taormina, DuPage Emergency Telephone System Board
   Eve Kraus, DuPage Emergency Telephone System Board
   Erik Maplethorpe, DU-COMM John Nebl, OHSEM
   John Nebl, OHSEM
   Pat Tanner, West Chicago Fire
   Jim Connolly, Village of Addison (Remote)
   Colin Fleury, West Chicago PD (Remote)
   Tom Gallahue, ILEAS (Remote)
   Marilu Hernandez, ACDC (Remote)
   Jim McGreal, Downers Grove PD (Remote)
   Allison Murphy, DMMC (Remote)
   Bob Murr, COD (Remote)
   Mike Rivas, Villa Park PD (Remote)

   On roll call, Members Dina, Benjamin, Burmeister, and Johl were present, which constituted a quorum. There was one vacancy.

PRESENT	Dina, Johl, Benjamin, and Burmeister
ABSENT	Selvik

3. **PUBLIC COMMENT**

   There was no public comment.

4. **CHAIRMAN'S REMARKS - CHAIR DINA**

   Chair Dina announced that this would be his last PAC meeting, that August 15 is his effective resignation date. He said he tendered his resignation because his views do not necessarily align

with the views of the organization that he represents. Chair Dina said that Chief Rivas also tendered his resignation, effective immediately, for similar reasons.

Chair Dina then introduced Chief Fleury from West Chicago PD. He said Chief Fleury's appointment would be on the ETS Board agenda for approval next week Wednesday. No communication had been received from DU-COMM as of yet as to who would replace Chief Dina as the Fire Representative.

5.   MEMBERS' REMARKS

Member Benjamin said that DU-COMM's Chief Operations Committee as well as their Board of Directors voted not to proceed renaming their main dispatch talkgroups. He said he had nothing to present, nothing written yet, but advised he would be bringing it forward and that it would only affect DU-COMM's talkgroups, that they were not looking to affect ACDC's. Member Johl asked Member Benjamin to have an alternative ready for next month as this affects how they program radios. Member Johl said that if it was only the main dispatch talkgroups they were not changing, that all else would stay the same as in the plan that was approved then he did not believe it would be a big deal, but if DU-COMM is making any other changes to the naming conventions in the plan, then that information would need to be known sooner rather than later. Member Benjamin replied that he understood.

6.   CONSENT ITEMS

6.A.   **24-2014**
DEDIR System July Maintainer Report

Ms. Zerwin said that the last chart, the Push to Talk chart, was a bit askew in that some of the names cut off and the Grade of Service chart was missing the column headers. Ms. Zerwin said the information is accurate, and that the charts would be repeated in next month's report.

Attachments: Motorola System Manager Report 7-30-24.pdf

RESULT:	ACCEPTED AND PLACED ON FILE
MOVER:	Eric Burmeister
SECONDER:	Pat Johl

6.B.   **24-2013**
ETSB PAC Minutes - Regular Meeting - Monday, July 1, 2024

Attachments: 2024-07-01 PAC Minutes Summary.pdf

RESULT:	ETSB RECEIVED AND PLACED ON FILE
MOVER:	Pat Johl
SECONDER:	Tyler Benjamin

7.   COMMITTEE APPROVAL REQUIRED

7.A.   **24-1981**
Lombard Fire WAVE Application

   Attachments: Lombard Fire WAVE Application_Redacted.pdf

RESULT:	APPROVED
MOVER:	Eric Burmeister
SECONDER:	Pat Johl

8.   DEDIR SYSTEM

8.A.   Police

Ms. Zerwin referenced the DEDIRS Radio Update memorandum which was disseminated to the Members and asked that it be sent to Chief Fleury to follow along in the discussion. She said ETSB staff would be providing this memorandum to the ETS Board to provide an overview and update on the radio replacement project. Ms. Zerwin then reviewed the details of the memorandum.

Chair Dina asked if the police side has any APX8500 mobiles and whether the interference issue affects their operations. Ms. Zerwin said there were a few and Mr. Theusch replied the police mobile radios were all single band. Ms. Zerwin said those radios could remain in service, as is. Chair Dina then asked who would do the upgrades on the APX7500 mobile radios. Ms. Zerwin replied that the Motorola System Manager, Andy Saucedo, would perform the upgrade. Chair Dina asked if an agency could have one APX8500 and one APX6500 and what the configuration would be. Ms. Zerwin said those kinds of questions had been sent to Motorola.

Ms. Zerwin then requested that the memo not be widely distributed until it was shared with the ETS Board.

Chief Fleury asked about how many APX4000 radios would need to be reprogrammed. Ms. Zerwin replied that there are approximately 500 in the system, half of which are in the jail.

8.A.1. Encryption Update

8.B.   Fire

Chair Dina said a Fire Focus Group meeting would be scheduled to review the options to consider with the mobile radios, as well as how the channel renaming would look and the templates. Chair Dina said that when there are ideas such as this, someone has to do the work. He said that Fire Focus has put in hundreds, if not thousands, of hours of work into the current template. As an example, Chair Dina said that at the last Fire Focus Group meeting, changing the number of characters in the radios was discussed, but somebody has to make those changes to the template.

9.   OLD BUSINESS

There was no old business.

10.   **NEW BUSINESS**

There was no new business.

11.   **ADJOURNMENT**

11.A.   Next Meeting: Monday, September 9 at 8:15am in Room 3-500A

Member Burmeister made a motion to adjourn the meeting at 8:35am, seconded by Member Benjamin. On voice vote, motion carried.

Respectfully submitted,

Eve Kraus

File #: 24-2426   **Agenda Date:** 9/9/2024   **Agenda #:** 6.B.

MOTOROLA SOLUTIONS   ST★RCOM21

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TO: Linda Zerwin, ETSB Executive Director
FROM: Andy Saucedo, Motorola System Manager
DATE: August 1, 2024
SUBJECT: STARCOM21 DEDIRS Monthly Report

Projects:
DEDIR System Radio Replacement
- APXNext Police: At the time of this report 31 out of 33 agencies have had the firmware updated to the latest version. The remaining agencies are scheduled to be completed by August 4, 2024.
- APX 4000: At the time of this report 23 out of 32 agencies have had the firmware updated to the latest version. This process takes longer to complete because it requires the radio by physically touched by the Motorola System Manager. The Sheriff's office is the next agency scheduled and the update will take place on August 7 – August 9, 2024.

Service Tickets

| Category | Year to Date | | Past Month | | | | | |
| | | | Totals | | Categories of Tickets | | | |
	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX 7000	51	47	4	3	3	0	0	0
APX Next (police)	68	45	17	15	3	10	0	3
APX NextXN (fire)								
APX 8500 (mobiles)	23	22	5	3	0	0	0	3
APX4000	9	8	3	2	0	3	0	0
Other models	3	2	3	2	1	0	0	2
Total	154	124	33	25	7	13	0	8

Programming – Projects
Code plug updates: There were none for this month.

Codeplug Creation: There were none for this month.

Consolidations: There were none this month.

Radio Alignment: There were none at this time.

STARCOM21
Scheduled Maintenance:
Command Central Patches: There were none for this month.

Radio Central Patches: There were none for this month.

Radio Management CPS Patches: There were none for this month.

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System Patches:

- The Starcom21 team and Motorola RSUS team applied security update patches to the Starcom21 system core in all Zones. The Patching efforts were done by the RSUS team on 7/10 and 7/11. These patches had an impact to the system in all Zones and caused RF Site to enter to site trunking and Dispatch Sites to get Red X's on resources.

  Thursday, 7/11/24
  8:48 am - Site Trunking Event (~5 Minute Event), Red X's on Consoles for 5 Minutes
  2:45 pm - Site Trunking Event (~5 Minute Event), Red X's on Consoles for 5 Minutes

- IL_STARCOM Monthly Application of Windows Motopatch 2024.05 – Patching 7/12/24 Monthly MOTOPATCH for Windows process was performed on applicable clients in your ASTRO System.

SmartConnect Patches:

- [Scheduled Maintenance] SmartConnect (United States)
  The scheduled maintenance has been completed.
  Start: 17/Jul/2024 @ 3:30 AM CDT (GMT -5)
  End: 17/Jul/2024 @ 9:30 AM CDT (GMT -5)

- [Scheduled Maintenance] SmartConnect (United States)
  The scheduled maintenance has been completed.
  Start: 18/Jul/2024 @ 3:30 AM CDT (GMT -5)
  End: 18/Jul/2024 @ 9:30 AM CDT (GMT -5)

- [Scheduled Maintenance] SmartConnect (United States)
  The scheduled maintenance has been completed.
  Start: 24/Jul/2024 @ 9:00 AM CDT (GMT -5)
  End: 24/Jul/2024 @ 12:00 PM CDT (GMT -5)

Unscheduled System Outages:

- July 23, 14:07 CDT Performance degradation with CommandCentral Aware and the SmartMapping function of APX NEXT.Users may experience extended delays in updates to responder locations in both CommandCentral Aware and SmartMapping in APX NEXT.

  Resolved July 23, 20:18 CDT - Responder Location Services were restored to normal levels for both CommandCentral Aware and the SmartMapping feature of APX NEXT. There was intermittent delays experienced for some devices over 12 hours as other data restoration activities needed completing.

- July 13, 2024 2:39:55 PM INC0000938320 P2 Open Case. PSAPs reported that they got failsoft alarm on all consoles and that they went to backup 800 radio channels. Case opened with Motorola

  Resolved July 13, 2024 3:00:00 PM Issue was Resolved by switching to the backup controller.
  Resolved July 17, 2024 4:20:12 PM – Motorola replaced the Channel 6 comparator on

- July 15, 2024, 8:50:02 PM INC0000949866 Open P1 Critical Case for Dispatch. They reported that they got failsoft AC alarm on all consoles at first and then had an out of range AC alarm on all of the consoles. They advised they were still communicating despite the alarms showing.

2

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Resolved - Lisle Prime Site had power outage due to storm. Verified that site back online, confirmed with Dispatch they're back online. Closing ticket. The outage was related to a Tollway generator outage that unfortunately timed out at the Lisle prime site. The backup generator did not properly engage when the ComEd power was lost, there was a controller and comparators that lost power. We are working with the Tollway to ensure their electrical system is maintained. 7/16/2024 12:04:20 AM The second outage at the Burr Ridge tower was also related to electrical issues. Burr Ridge Public Works was notified and responded per the contractual arrangement with Motorola.

Releases**:**

- APX NEXT Firmware APX NEXT R06.04.000 CPS R33.00.00 was released 5/13/24. It included new products and features. Defect repairs included. Firmware is a maintenance and repair release.

- APX Portables and Mobiles (APX 4000 and APX 8500) Firmware R33.03.01 2024.1 CPS R33.00.00 was released 5/13/24. It included new products and features. Defect repairs included. Firmware is a maintenance and repair release.

Meetings:
July PAC meeting 7/1/24
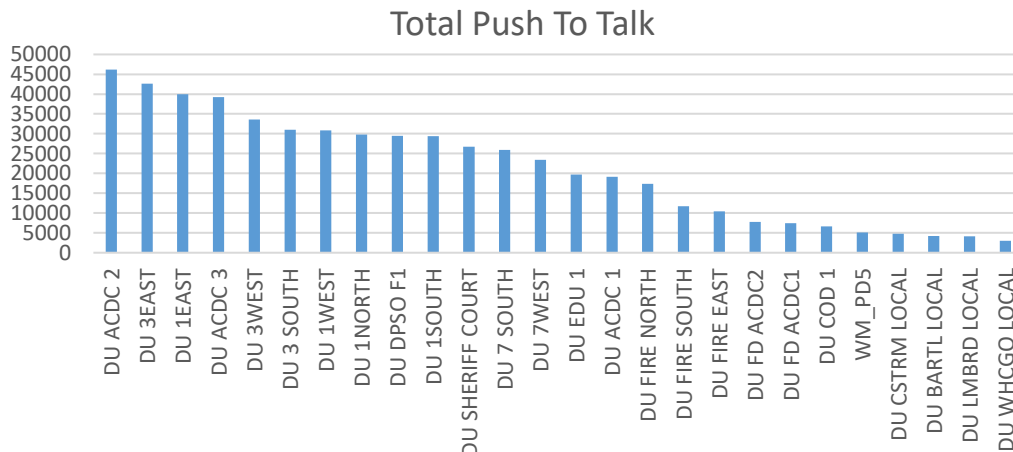Fire Radio Features Review 7/12/24

Training
None for this month.

3

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Grade of Service Report:

Hour	GoS Calculations					PTT and Busy Data					
Hour	GoS	Utilization	Erlangs	Excess Erlangs	Days of Data	Total PTTs	Total Talk Time (sec)	Average Talk Time (sec)	Total Busy	Total Busy Time (sec)	Average Busy Time (sec)
0:00:00	0.00	24.69	4.20	6.20	30.00	3136.57	15109.40	4.82	0.00	0.00	0.00
1:00:00	0.00	20.28	3.45	6.95	30.00	2525.17	12414.00	4.92	0.00	0.00	0.00
2:00:00	0.00	16.41	2.79	7.61	30.00	1967.43	10039.93	5.10	0.00	0.00	0.00
3:00:00	0.00	15.37	2.61	7.79	30.00	1728.93	9405.20	5.44	0.00	0.00	0.00
4:00:00	0.00	13.64	2.32	8.08	30.00	1539.73	8347.23	5.42	0.00	0.00	0.00
5:00:00	0.00	14.53	2.47	7.93	30.00	1609.13	8891.93	5.53	0.00	0.00	0.00
6:00:00	0.00	17.18	2.92	7.48	30.00	2040.77	10515.53	5.15	0.00	0.00	0.00
7:00:00	0.00	23.34	3.97	6.43	30.00	2794.00	14282.77	5.11	0.00	0.00	0.00
8:00:00	0.00	29.47	5.01	5.39	30.00	3600.07	18037.47	5.01	0.00	0.00	0.00
9:00:00	0.00	33.73	5.73	4.67	30.00	4140.33	20642.60	4.99	0.03	0.13	4.00
10:00:00	0.00	34.86	5.93	4.47	30.00	4344.00	21331.63	4.91	0.07	1.67	25.00
11:00:00	0.00	34.12	5.80	4.60	29.00	4205.31	20882.41	4.97	0.00	0.00	0.00
12:00:00	0.00	34.72	5.90	4.50	30.00	4293.77	21249.60	4.95	0.10	1.40	14.00
13:00:00	0.00	36.90	6.27	4.13	30.00	4501.13	22582.00	5.02	0.03	0.00	0.00
14:00:00	0.00	36.46	6.20	4.20	30.00	4553.40	22314.83	4.90	0.00	0.00	0.00
15:00:00	0.00	37.03	6.30	4.10	30.00	4622.63	22664.40	4.90	0.00	0.00	0.00
16:00:00	0.01	37.34	6.35	4.05	30.00	4677.90	22851.33	4.88	0.37	4.80	13.09
17:00:00	0.00	35.94	6.11	4.29	30.00	4462.17	21998.00	4.93	0.00	0.00	0.00
18:00:00	0.00	35.25	5.99	4.41	30.00	4405.07	21574.10	4.90	0.00	0.00	0.00
19:00:00	0.00	33.77	5.74	4.66	30.00	4244.53	20664.53	4.87	0.00	0.00	0.00
20:00:00	0.00	32.58	5.54	4.86	30.00	4169.70	19941.37	4.78	0.00	0.00	0.00
21:00:00	0.00	32.59	5.54	4.86	30.00	4170.63	19945.20	4.78	0.00	0.00	0.00
22:00:00	0.00	30.46	5.18	5.22	30.00	3927.97	18638.47	4.75	0.00	0.00	0.00
23:00:00	0.00	28.07	4.77	5.63	30.00	3603.17	17181.37	4.77	0.00	0.00	0.00
0:00:00	0.00	24.69	4.20	6.20	30.00	3136.57	15109.40	4.82	0.00	0.00	0.00

June 2024 Starcom21 GoS Report

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Talk Groups	Push To Talk Counts
DU ACDC 2	46146
DU 3EAST	42618
DU 1EAST	39925
DU ACDC 3	39254
DU 3WEST	33599
DU 3 SOUTH	31007
DU 1WEST	30855
DU 1NORTH	29829
DU DPSO F1	29488
DU 1SOUTH	29380
DU SHERIFF COURT	26758
DU 7 SOUTH	25901
DU 7WEST	23456
DU EDU 1	19709
DU ACDC 1	19134
DU FIRE NORTH	17365
DU FIRE SOUTH	11705
DU FIRE EAST	10413
DU FD ACDC2	7776
DU FD ACDC1	7431
DU COD 1	6622
WM_PD5	5078
DU CSTRM LOCAL	4797
DU BARTL LOCAL	4212
DU LMBRD LOCAL	4105
DU WHCGO LOCAL	3009

Total Push To Talk

5

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 24-2415   **Agenda Date:** 9/9/2024   **Agenda #:** 6.C.

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TO: Linda Zerwin, ETSB Executive Director
FROM: Andy Saucedo, Motorola System Manager
DATE: September 2, 2024
SUBJECT: STARCOM21 DEDIRS Monthly Report

Projects:
DEDIR System Radio Replacement
APXNext Police: Original order deployed with ADP encryption. ADP to AES encryption plan pending. All agencies have had the firmware downloaded to the radios.

APXNext New Hire Police: Change order complete and radios received. Open orders to be filled including cache radios and DU-COMM.

APX 4000: A firmware update was released, and a schedule was developed in Monday.com to update the APXNext radios. Emergency activation configuration change has been applied to 15 agencies-73 radios have been programmed. There are 6 agencies/24 radios that remain to be programmed. At the time of this report 23 out of 32 agencies have had the firmware updated to the latest version. This process takes longer to complete because it requires the radio by physically touched by the Motorola System Manager. The Sheriff's Office is approximately 90% completed. The remaining agencies will be revisited once the Sheriff's Office is complete.

APXNext XN Fire: Fire Focus presented XN issues to NFPA for TIA process. Fire radio configuration templates need IGA finalization with outside agency. Motorola Product Group released 2024.1 Base Line Firmware on 5/13/24. Testing of the XN Demo radios was completed the week of June 17, 2024.

APXNext XE Fire: Demo radios have been programmed and provided to Fire agencies for testing. Testing of the XE Demo radios was completed the week of June 17, 2024.

APX8500: Reports of Starcom to VHF radio reception issues. It may be due to vehicle antenna placement or radio receiver sensitivity settings. Field test conducted at Westmont February 13, 2024. All findings were provided to Motorola engineering. Last case status update February 26, 2024, Engineering has completed the Customer Summary Report. Report was provided to ETSB on May 1.

Alternate options to the APX8500 are being considered. APX6500 mobiles have been received and will be staged for demo to Fire Focus.

Programming – Projects
Code plug updates: There were none last month.

Codeplug Creation: There were none last month.

Consolidations: There were none last month.

Radio Alignment: There were none last month.

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Service Tickets - August

| Category | Year to Date | | Past Month | | | | | |
| | | | Totals | | Categories of Tickets | | | |
Category	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX 7000	68	59	17	12	7	0	2	8
APX Next (police)	90	64	22	19	2	14		3
APX NextXN (fire)			N/A					
APX 8500 mobiles	27	26	4	4	0	1	0	1
APX4000	14	13	5	5	0	5	0	
Other models	8	3	5	5	0	3	0	2
Total	207	165	53	45	9	23	2	14

STARCOM21 Scheduled Maintenance:

Advisory Alert - T5S (Chicago) - Democratic National Convention
Incident Scope: The Democratic National Convention was held from August 19th through the 22nd. Global Incident Communications hosted daily roll calls, bringing together all the local teams in Illinois and the Chicago metropolitan area, as well as representatives from teams across MSI. All teams maintained a heightened awareness of the event and closely monitored customer needs. Thanks to the vigilance and dedication of all participating teams, the DNC concluded without incident. Customer/Territory: T5S (Chicago) Impact to MSI Services: No impacts. Current Status: 23/Aug/2024 @ 9:00 AM CDT - Last Roll Call The final roll call was held this morning, with no impacts to report. All teams' awareness and attention to customers and partners brought the event to a close without issue. Teams Engaged: T5S Field Teams, MERT, Order Management, CMSO NOC/Service Desk, Astro TSO, Software TSO, STDI, Public Relations, Cybersecurity, Global Incident Communications
Aug 14, 11:47 - Aug 23, 09:40 CDT

System Patches: Postponed due to the Democratic National Convention.
Notification of planned maintenance was performed affecting the STARCOM21 system on 2024-08-28 07:30:00 AM - 2024-08-28 03:00:42 PM.
Work performed: Sz01401 MTN-0084-24 Deployment was an update to all Juniper routers on Starcom. Pushed router OS as a background job from the UNC then rebooted the routers at the scheduled time.
Impact: Loss of redundancy while this update is happening but no impact to services.
The following sites were affected by this maintenance:SZ01401 MSO Downers Grove - Starcom Zone 1.
Work completed 2024-08-28 03:00:42 PM

Command Central Patches: There were none last month.

SmartConnect Patches:
[Scheduled Maintenance] SmartConnect (United States)
The scheduled maintenance has been completed.
Start: 12/Aug/2024 @ 6:00 PM ACT (GMT +9:30)
End: 13/Aug/2024 @ 12:00 AM ACT (GMT +9:30)

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[Scheduled Maintenance] SmartConnect (United States)
The scheduled maintenance has been completed.
Start: 14/Aug/2024 @ 3:30 AM CDT (GMT -5)
End: 14/Aug/2024 @ 9:30 AM CDT (GMT -5)

[Scheduled Maintenance] SmartConnect (United States)
The scheduled maintenance has been completed.
Start: 15/Aug/2024 @ 3:30 AM CDT (GMT -5)
End: 15/Aug/2024 @ 9:30 AM CDT (GMT -5)

[Scheduled Maintenance] SmartConnect (United States)
The scheduled maintenance has been completed.
Start: 20/Aug/2024 @ 3:30 AM CDT (GMT -5)
End: 20/Aug/2024 @ 9:30 AM CDT (GMT -5)

[Scheduled Maintenance] SmartConnect (United States)
The scheduled maintenance has been completed.
Start: 21/Aug/2024 @ 3:30 AM CDT (GMT -5)
End: 21/Aug/2024 @ 9:30 AM CDT (GMT -5)

Radio Central Patches: There were none last month.

Radio Management CPS Patches: There were none last month.

Releases**:**
APX Portables and Mobiles (APX 4000 and APX 8500) Firmware Devices R33.40.00 2024.1
CPS R33.00.01 is a maintenance release and was available 8/22/24. It included new product
and features. No defect repairs included. Minor updates and application is optional.

APX NEXT Firmware. No new firmware released.

STARCOM21 Unscheduled System Outages: There were none last month.

Meetings:
August PAC meeting 8/5/24
Fire Focus meeting 8/12/24
Fire Focus meeting 8/26/24
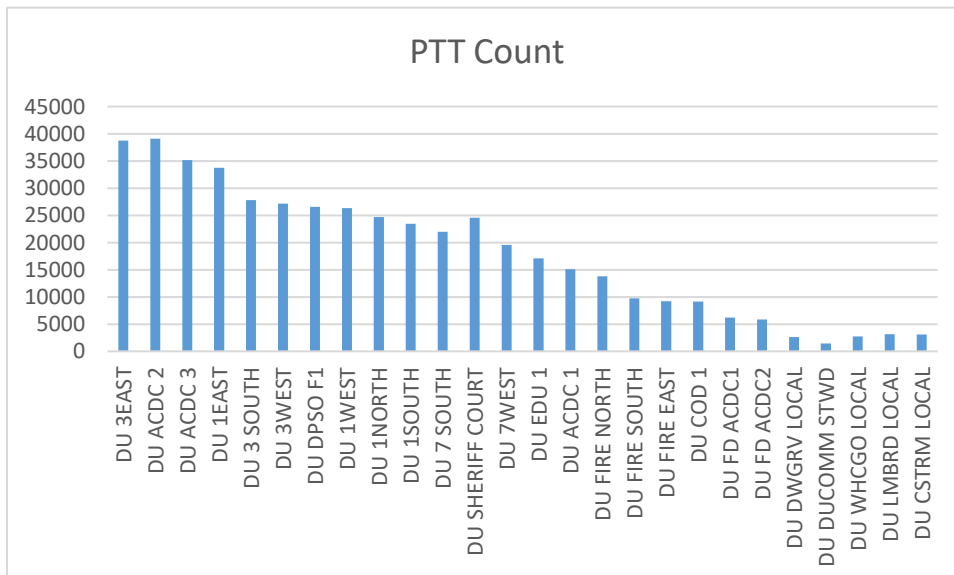
Training
None at this time.

MOTOROLA *SOLUTIONS* **ST★RCOM21**

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Grade of service report:

	July 2024 Starcom21 GoS Report										
	GoS Calculations					PTT and Busy Data					
Hour	GoS	Utilization	Erlangs	Excess Erlangs	Days of Data	Total PTTs	Total Talk Time (sec)	Average Talk Time (sec)	Total Busy	Total Busy Time (sec)	Average Busy Time (sec)
0:00:00	0.00	25.01	4.25	6.15	31.00	3201.84	15304.90	4.78	0.00	0.00	0.00
1:00:00	0.00	21.32	3.62	6.78	31.00	2687.00	13046.16	4.86	0.00	0.00	0.00
2:00:00	0.00	17.65	3.00	7.40	31.00	2118.94	10803.55	5.10	0.00	0.00	0.00
3:00:00	0.00	14.38	2.44	7.96	31.00	1691.94	8798.71	5.20	0.00	0.00	0.00
4:00:00	0.00	12.87	2.19	8.21	31.00	1513.65	7877.90	5.20	0.00	0.00	0.00
5:00:00	0.00	14.12	2.40	8.00	31.00	1663.16	8639.39	5.19	0.00	0.00	0.00
6:00:00	0.00	16.25	2.76	7.64	31.00	2003.87	9945.10	4.96	0.00	0.00	0.00
7:00:00	0.00	23.62	4.02	6.38	31.00	2901.23	14456.94	4.98	0.00	0.00	0.00
8:00:00	0.00	30.51	5.19	5.21	31.00	3769.13	18670.23	4.95	0.00	0.00	0.00
9:00:00	0.00	34.66	5.89	4.51	31.00	4260.00	21211.13	4.98	0.03	0.13	0.00
10:00:00	0.00	35.61	6.05	4.35	31.00	4412.97	21794.74	4.94	0.16	0.61	0.00
11:00:00	0.00	34.77	5.91	4.49	31.00	4309.90	21279.58	4.94	0.00	0.00	0.00
12:00:00	0.01	36.03	6.12	4.28	31.00	4463.94	22049.13	4.94	0.32	14.10	0.01
13:00:00	0.01	37.67	6.40	4.00	31.00	4611.71	23052.61	5.00	0.55	3.06	0.01
14:00:00	0.35	35.36	6.01	4.39	31.00	4422.13	21637.77	4.89	15.68	302.16	0.35
15:00:00	0.01	37.08	6.30	4.10	31.00	4681.52	22694.03	4.85	0.48	8.97	0.01
16:00:00	0.00	38.36	6.52	3.88	31.00	4791.10	23477.35	4.90	0.16	3.13	0.00
17:00:00	0.01	36.20	6.15	4.25	31.00	4536.45	22152.23	4.88	0.26	8.10	0.01
18:00:00	0.00	34.97	5.94	4.46	31.00	4335.42	21400.94	4.94	0.00	0.00	0.00
19:00:00	0.00	34.63	5.89	4.51	31.00	4382.65	21195.58	4.84	0.06	1.35	0.00
20:00:00	0.00	33.51	5.70	4.70	31.00	4272.65	20507.06	4.80	0.03	0.10	0.00
21:00:00	0.00	34.56	5.88	4.52	31.00	4439.77	21153.77	4.76	0.03	1.29	0.00
22:00:00	0.01	32.12	5.46	4.94	31.00	4122.74	19659.48	4.77	0.26	6.94	0.01
23:00:00	0.00	29.68	5.05	5.35	31.00	3806.03	18163.97	4.77	0.06	0.35	0.00

MOTOROLA *SOLUTIONS*

ST★RCOM21

Solving for safer. Communities, schools, hospitals, businesses everywhere.

Group Alias	PTT Count
DU 3EAST	38769
DU ACDC 2	39080
DU ACDC 3	35126
DU 1EAST	33771
DU 3 SOUTH	27789
DU 3WEST	27176
DU DPSO F1	26557
DU 1WEST	26318
DU 1NORTH	24668
DU 1SOUTH	23448
DU 7 SOUTH	21991
DU SHERIFF COURT	24549
DU 7WEST	19587
DU EDU 1	17090
DU ACDC 1	15124
DU FIRE NORTH	13801
DU FIRE SOUTH	9749
DU FIRE EAST	9238
DU COD 1	9129
DU FD ACDC1	6189
DU FD ACDC2	5852
DU DWGRV LOCAL	2600
DU DUCOMM STWD	1450
DU WHCGO LOCAL	2713
DU LMBRD LOCAL	3159
DU CSTRM LOCAL	3095

PTT Count

File #: 24-2413   **Agenda Date:** 9/9/2024   **Agenda #:** 7.A.

DuPage ETSB DEDIRS WAVE Access Application

AGENCY INFORMATION	
Type of Application:	[X] Initial [ ] Modification
DATE:	08/31/2024
NAME OF AGENCY:	Clarendon Hills Fire Department
POINT OF CONTACT:	Fire Chief Michael Korzen
BUSINESS ADDRESS:	316 Park Ave, Clarendon Hills IL 60514
EMAIL ADDRESS:	mkorzen@clarendonhills.us
BUSINESS TELEPHONE:	630-286-5431
MOBILE TELEPHONE:	630-286-0355

APPLICATION INFORMATION		
Please complete the following information	**YES**	**NO**
The APP will not be used for first line user dispatch since it has a lower priority on the system	X	
The Applicant understands that the cost for the APP is the Applicant's responsibility	X	
The Applicant understands that any changes must be provided according to policy.	X	
The Applicant has received DEDRIS Policy *911-005.11: WAVE Use on DEDIRS* and all users under this application have read and will comply with the policy.	X	

APPLICATION CHECKLIST	
Note: The application cannot be approved by STARCOMM21 or ETSB without the required documents listed below	

The Applicant has provided the following as part of this application:	**YES**
WAVE Support Limitation and Disclaimer, executed (one per agency)*	X
Mobile Device Security Policy Page 9, executed (one per individual user)*	X
Completed WAVE User Mobile Worksheet*	X
DEDIRS Policy 911-005.11: WAVE Use on DEDIRS Attachment A: Policy Compliance Form (one per individual user)	X

** Items below are for Users without a Motorola billing account only **	**N/A**	**YES**
STARCOMM21 Government User Agreement		
STARCOM21 User Information Form		

Approvals	**NO**	**YES**
Policy Advisory Committee		

I am submitting this application on behalf of my organization and the users represented herein. I certify that I am authorized to act on behalf of my organization for this application and that the information provided is correct to the best of my knowledge.

Date: 09-03-2024

Applicant Point of Contact Signature

DEDIRS Policy *911-005.11: WAVE Use on DEDIRS* Attachment B

6/2020

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File #: 24-2414   **Agenda Date:** 9/9/2024   **Agenda #:** 8.A.