

**Blakely, Heidi**

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**From:**  
**Sent:** Wednesday, August 20, 2025 12:37 PM  
**To:** Web Master; County Board Public Comment  
**Subject:** PublicComment

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## PublicComment

Submitted at 08/20/25 12:36 PM

**Meeting Date:** 08/20/25

**Meeting:** Human Services Committee

**Name:** Moses Min

**Organization:** Max Technologies( Closed personal business in many years ago.)

**Address:** [Redacted]  
Glendale Heights, IL 60139

**Daytime  
Phone:** [Redacted]

**Subject:** Consumer complain

**Comment:**

I purchased a bookshelf from Amazon store on line on April17, 2025. The picture on their catalog shown 65" but I found small box at my apartment door. i contacted amazon customer department and cancel it and they confirm it ask me to return it. The box was so heavy to me which is hardly carry by myself in order to drop to UPS store. I reported it . Amazon told me let UPS to help me to take it care. Today is August 20th, 2025. I don't see anybody coming to pick it up. I live in rental apartment and Landlord would not be happy to see it for fourth

months there. I have written complain so many times customer service of amazon. this morning I went to UPS store if i can their assistance but told me, "No"

I don't know what to do. Simply Amazon sold wrong merchandise as a bookshelf to consumer and they don't take it back.

Please help me.

My email:

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