

charges of the outstanding balance of any bill not paid by the twenty-first (21<sup>st</sup>) day after it has been rendered, unless otherwise regulated by STATE statute.

**Sec. 36-472. RETURNED CHECK AND CREDIT CARD CHARGE BACK FEE**

Any user, whose check or credit card payment is returned from a financial institution for any reason, will be charged a handling fee as indicated in **FIGURE D**, which will be added to the user's account. In addition, penalty charges, as required, will also be added to the account.

**Sec. 36-473. TERMINATION OF SERVICE**

- A. If the charges for use of COUNTY water supply and distribution or wastewater treatment services are not paid within forty-five (45) days after the date of the bill for such services, either wastewater treatment service, or water service, or both such services, may be discontinued. The Superintendent shall give written notice of his intention to terminate service within ten (10) working days by: a) depositing said notice in the U.S. mail, sending first class mail, postage prepaid, b) in a sealed envelope, by hand delivering said notice to the owner of any connected premises, the occupant thereof, or users of water or wastewater treatment services, or c) by posting such notice in a prominent place on the premises.
- B. Such notice shall contain information defining the termination appeal procedure- in accordance with Section 36-660 of this Ordinance. Such notice shall contain the date and time for hearing before the Public Works Committee of the DuPage County Board. The person so appealing may appear in person, by counsel or in writing at such hearing.
- ~~C. The Public Works Committee shall hear and decide the appeal on the date set by the notice of termination and shall render its decision in writing. The decision shall also appear in the minutes of the Public Works Committee.~~
- DC. If an account holder receives notice that service will be terminated for non-payment, all past due amounts must be paid within ten (10) working days of the date on which the notice is either deposited in the U.S. mail or posted on the connected premises in order to suspend the termination action. All past due amounts must be paid to the COUNTY in cash, credit card, money order, cashier's check or certified check.
- ED. An account holder shall pay for re-establishment of the sewer/water service as listed in Figure D, online or in person between the hours of 8:00 am and 2:00 pm, Monday through Friday, except on holidays to have service restored the same day. All re-establishment charges must be paid at the Department of Public Works Office during regular working hours, regardless of the time reconnection shall occur. Fees must be paid before re-establishment of the sewer/water service will be scheduled.

If a physical disconnection of a service line has been conducted, a reconnection charge as listed in **FIGURE D**, shall be due to the County of DuPage, prior to reconnection of